

**SECURA®**

# DOUBLE WALL ELECTRIC WATER KETTLE

## USER INSTRUCTIONS

Model: K15-F1E



[www.thesecura.com](http://www.thesecura.com)



# Welcome to the Secura Family!

Congratulations on being the proud owner of your new Secura product. We believe in manufacturing only the highest quality kitchen, home and personal care products for our customers. We are a U.S.-based manufacturer and all our products meet strict standards for manufacturing, safety and performance.

We also believe in providing the best customer service and support in the industry. That is why we offer a 2-year warranty on this product that ensures your satisfaction - so you can enjoy it for years to come.

If you have any questions or need assistance, please email [CustomerCare@thesecura.com](mailto:CustomerCare@thesecura.com). For fastest response, please include product name and model #, proof of original purchase, complete contact information, and detailed information about the issue, including pictures when applicable.

Your feedback and suggestions are also important to us, so please email them to us at [CustomerCare@thesecura.com](mailto:CustomerCare@thesecura.com).

The Secura Team

# SECURA<sup>®</sup>

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## IMPORTANT SAFEGUARDS



**To reduce the risk of electrical shock, fire or injury, and to extend the life of your product, please read and observe all information in this manual prior to and while using your product. Please save this manual for future reference.**

When using electrical appliances, basic safety precautions should always be followed, including the following:

1. Read all Instructions.
2. Do not touch hot surfaces. Use handles or knobs.
3. To protect against fire, electric shock and injury to persons do not immerse cord, plugs, kettle or base in water or other liquid. Never place the kettle or base in the dishwasher.
4. Close supervision is necessary when any appliance is used by or near children.
5. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance. Always unplug the base from the electrical outlet when the kettle is empty, while filling the kettle with water, or moving the kettle.
6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair or adjustment. Never attempt to disassemble or repair the appliance yourself. Contact our customer service department at [CustomerCare@thesecura.com](mailto:CustomerCare@thesecura.com) or 888-792-2360 for additional information.
7. The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock or injury to persons.
8. Do not use outdoors, or in any type of wet or extreme conditions.
9. Do not let cord hang over edge of table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "OFF", then remove plug from wall outlet. Ensure that the switch is in the OFF position after every use.
12. Do not use appliance for other than intended use.
13. For personal use only and not for use in a commercial setting.
14. Longer detachable power-supply cords or extension cords may be used if care is taken in their use.

15. Always use and store on a flat, level, stable surface, away from any ledge and out of direct sunlight.
16. Do not operate using an external timer, remote control or smart system.
17. To allow optimal airflow and avoid overheating, always allow at least a 4-inch clearance on all sides when in use and while cooling down.
18. Carefully position the power cord so no one can become entangled in the cord and so that the cord is not a tripping hazard.
19. Do not fill with anything other than pure water.
20. Do not brew tea or other beverages in the kettle as that can change the boiling characteristics of water and may cause overflowing.
21. Do not operate when empty or without the minimum required water level (0.5-liter) or damage can occur.
22. Do not fill above the maximum level (1.5-liter). Overfilling can cause the boiling water to overflow.
23. Do not leave unattended while operating.
24. Do not leave the lid open or press the lid release button while operating to avoid the risk of burns or scalding. The lid must remain closed while operating to allow the internal sensor to function correctly. Failure to do so may result in overheating, water boiling over and damage to the kettle.
25. To reduce the risk of burns or scalding, use caution when handling during and immediately following use.
26. This kettle may release heat, steam, condensation and hot water during and after operation. Use extreme caution when handling to prevent the risk of burns, scalding or other injuries and damage to property.
27. Always follow the cleaning methods recommended in this manual. Never use harsh chemicals or abrasive materials to clean any part.
28. All parts should be completely dry before assembling, using or storing.
29. Do not dispose of with regular municipal waste. Use a designated collection facility. Contact your local waste management or regulatory agency for information regarding disposal options.
30. Save these Instructions.



## **CAUTION:**

**Only connect to a properly grounded outlet to prevent the risk of electric shock.**

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### **CAUTION:**

To avoid circuit overload, do not operate another electrical appliance on the same outlet or circuit.



### **WARNING!**

The kettle and base are NOT dishwasher safe. Do not place in the dishwasher or submerge in liquid.



**Always follow basic safety precautions when using any electrical products, especially when children are present.**

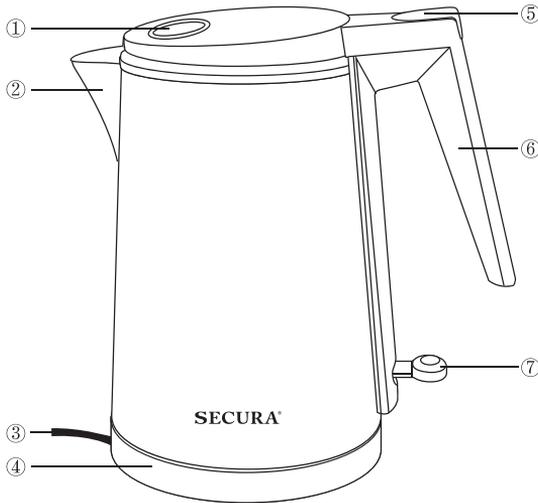


### **CAUTION: HOT SURFACES!**

This appliance generates heat and releases steam during use. Proper precautions must be taken to prevent the risk of burns, fires or other injury to persons or damage to property.

**FOR HOUSEHOLD USE ONLY**  
**SAVE INSTRUCTIONS FOR FUTURE REFERENCE**

## PARTS DESCRIPTION



1. Lid
2. Spout
3. Power Cord
4. Power Base
5. Lid Release Button
6. Handle
7. ON/OFF Switch

## FEATURES

- One-touch illuminating ON/OFF switch for easy use
- Shuts off automatically for worry free use
- Boils 0.5-liter to 1.5-liter of water in minutes
- Seamless uni-body interior made from high quality, 304 stainless steel which is rust, corrosion and odor resistant
- Cool Touch exterior and handle makes the kettle safe to touch even when boiling
- Strix Technology Kettle Controls - the world's leader in kettle controls
- Wide top opening for easy filling and easy cleaning
- Boil Dry Protection Sensor protects and extends the life of your kettle
- Convenient under base storage for power cord

## OPERATING INSTRUCTIONS

### SAFETY INSTRUCTIONS

- Carefully remove your product and all documentation from the box. Storing your product in its original box helps to protect it while not in use.
- The power cord is stored on the underside of the base. For safety reasons, only unwind enough of the power cord to reach the outlet and keep the power cord stored underneath when not in use.
- Remove the kettle from the base before filling or pouring.
- Use purified or deionized water, when possible, to minimize mineral build-up in the kettle.
- If water drips onto the base, wipe dry before placing the kettle on the base.
- Never touch the interior of the kettle or lid during or immediately following use. The exterior body and the handle will remain cool, however touching the stainless steel interior can result in burns or scalding.
- Do not attempt to use the kettle without the lid locked securely in the closed position.
- The kettle turns off automatically when removed from the base.
- Be careful of steam coming from the spout, especially while pouring or if adding water immediately after boiling.
- Pour slowly and do not over-tilt to avoid the risk of splashing
- The Boil Dry Protection Sensor turns the kettle off automatically when it detects that the kettle is empty. If the Boil Dry Protection feature is activated, please allow the kettle to cool down at least 10 minutes before refilling.
- The kettle is only to be used with the power base provided.

### KETTLE PREPARATION

Preparing your kettle for first time use:

1. Remove the kettle from the base.
2. Press the LID RELEASE and fill the kettle with cold water until it reaches the interior MAX line.
3. Close the lid, place the kettle onto the base and plug the power cord into an outlet.
4. Press the ON/OFF switch into the ON position. The switch will illuminate and remain on until the water comes to a boil (212°F). Once the water boils, the kettle shuts off automatically in approximately 20 seconds, the indicator light turns off and the ON/OFF switch returns to the OFF position.
5. Carefully remove the kettle from the base, discard the water and allow the kettle to cool for 1 minute.

6. Repeat steps 1-5 again to remove any production residue from the interior of the kettle.
7. Unplug the power cord and allow the kettle to cool completely.

**NOTE:** Do not consume the water used during the preparation process. It should be discarded immediately. While not harmful, this is the initial cleaning process and the water may taste unpleasant.

## USING YOUR KETTLE

1. Remove the kettle from the base.
2. Press the LID RELEASE and fill the kettle with cold water until it reaches the correct amount between 0.5-liter minimum and 1.5-liter maximum.
3. Close the lid, place the kettle onto the base and plug the power cord into an outlet.
4. Press the ON/OFF switch into the ON position. The switch will illuminate and remain on until the water comes to a boil (212°F). Once the water boils, the kettle shuts off automatically in approximately 20 seconds, the indicator light turns off and the ON/OFF switch returns to the OFF position.
5. Carefully remove the kettle from the base and pour water as needed.
6. Return the kettle to the base.
7. To reheat the water, refill if required and repeat steps 3 - 6.
8. Unplug the power cord when done and allow the kettle to cool completely.

## BOIL DRY PROTECTION FEATURE

If the kettle is empty or contains less than 0.5-liter of water, the BOIL DRY PROTECTION SENSOR will activate, and the kettle will shut-off automatically. This protects the kettle from damage due to overheating.

If this happens, please do the following:

1. Lift the ON/OFF switch into the OFF position, if needed.
2. Unplug the base.
3. Wait at least 10 minutes for the temperature sensor to reset before attempting to use the kettle.

## SHORT POWER-SUPPLY CORD INSTRUCTION

1. A short power-supply cord is provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord.
2. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use.
3. If a longer detachable power-supply cord or extension cord is used:
  - a) The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance;

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- b) The extension cord should be a grounding-type 3-wire cord;
- c) The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally.

### **WARNING!**



The sensor reset process is designed to protect the heating element and extend the life of your kettle. Do not attempt to cool the kettle faster by filling with cold water or by any other method. Doing so will reduce the life span of the kettle's heating plate.

Ensure that the switch is not obstructed and the lid is secured on the kettle. The kettle will not turn off if the switch is obstructed.

### **IMPORTANT!**

You may see some discoloration on the bottom of the stainless steel kettle interior over time. This is harmless and expected due to the bonding of the heating element to the kettle floor.

Clean the stainless steel kettle interior using Barkeeper's Friend Cleanser and Polish. Refer to the "Cleaning and Maintenance" section of this manual.

## CLEANING AND MAINTENANCE

**NOTE:** Always unplug the base from outlet and let kettle cool completely before cleaning.

### **Exterior Cleaning:**

- Use a soft damp cloth to wipe the exterior. Do not use any abrasive cleansers or scouring pads as this will damage or scratch the surface.
- Clean the base with a damp cloth.
- Keep all connectors and sockets dry.

### **Interior Cleaning:**

The interior of the Secura water kettle is made of high quality stainless steel. There is no plastic in contact with hot water, which provides you with safe daily use. To ensure that your kettle enjoys a substantially longer life and operates at maximum efficiency, we do not apply any coatings, since they can peel off or wear away. Cleaning is something that should be done regularly. We suggest that owners rely on Bar Keeper's Friend Stainless Steel Cleanser and Polish to keep the stainless steel interior in top condition. We also recommend the use of purified or deionized water for the least amount of mineral build-up on the interior.

- To remove stubborn spots/marks on the interior, wipe the surface with a slightly dampened cloth and a small amount of Bar Keeper's Friend or other mild, non-abrasive stainless steel cleaner (following the instructions on the container). Rinse with water and wipe dry with a clean soft cloth.
- Do not use harsh or abrasive cleaning agents or solvents.
- Do not open, change or service any parts yourself.

### **Removing Mineral Build-Up**

Depending on the mineral content (also known as "hardness" ) of the water you use, mineral build-up may occur on the inside of your kettle. This is normal and for optimal performance, we recommend removing the mineral build-up. This can be done using the following decalcifying process:

1. Fill the kettle to the MAX line with equal parts warm water and vinegar (50% white vinegar and 50% warm water).
2. Replace the lid and place the kettle on its base.
3. Plug the power cord into an outlet and following the kettle's operating instructions for boiling water.
4. Once the water boils and the kettle shuts off, allow the kettle to sit for 30 minutes.
5. After 30 minutes, carefully empty the kettle and rinse with cool water.
6. If mineral deposits remain, you may repeat steps 1-5 up to two more times to remove as much of the mineral build-up as possible.

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- After the third time, repeat steps 1-5 using only water to ensure the interior of the kettle is clean and vinegar-free.
- Dry thoroughly with a soft cloth.
- Never attempt to descale the kettle by chipping or scraping with a sharp implement.

## TROUBLESHOOTING GUIDE

If after reviewing the troubleshooting guide, the problem is not resolved, do not attempt to repair or disassemble the unit yourself. Please contact us at [CustomerCare@thesecura.com](mailto:CustomerCare@thesecura.com) for assistance.

Problem	Possible Cause	Solution
The kettle does not operate	The kettle is not plugged into a working electric outlet	Plug the kettle into a working electric outlet properly
	The power cord is damaged	Contact <a href="mailto:CustomerCare@thesecura.com">CustomerCare@thesecura.com</a>
	There is no water or insufficient water in the kettle when in use, so the kettle shuts off automatically to avoid overheating. It is not a defect	Unplug the kettle. Allow the kettle to cool for 10 minutes before refilling with cold water. Place the kettle on its base and re-boil.
The kettle shuts off automatically before the water is boiling	There are mineral deposits in the kettle	Decalcify the kettle regularly referring to the REMOVING MINERAL BUILD-UP section in this manual
	There is no water or insufficient water in the kettle when in use, so the kettle shuts off automatically to avoid overheating. It is not a defect	Unplug the kettle. Allow the kettle to cool for 10 minutes before refilling with cold water. Place the kettle on its base and re-boil.
Unexpected smell in the water	This is normal for the first use due to the manufacturing process	Refer to the KETTLE PREPARATION section in this manual. If the smell remains, please fill the kettle to the MAX line and add baking soda. Boil the water and empty the kettle carefully
The water in the kettle is turbid	There are mineral deposits in the kettle	Decalcify the kettle regularly referring to the REMOVING MINERAL BUILD-UP section in this manual

## STORE YOUR APPLIANCE

- Unplug the unit from the electrical outlet and clean all the parts as instructed above. Ensure that all parts are dry before storing.
- Store the appliance in its box or in a clean, dry place.
- Never store the appliance while it is still wet or dirty.
- Never wrap the power cord around the appliance. Use the cord storage on the bottom of the base.

## TECHNICAL INFORMATION

<b>Model</b>	K15-F1E
<b>Rated Voltage</b>	120V / 60Hz
<b>Rated power input</b>	1350W
<b>Capacity: Max</b>	1.5L /1.6Qt

## DISPOSAL



When the appliance has reached the end of its life, please be responsible with its disposal. This and other electrical appliances contain valuable material and can be dangerous to the environment if not disposed of properly. We ask that you follow the rules and regulations of your town as far as disposing of electric appliances. Please endeavor to take the appliance to an authorized recycling facility near you.

## CONTACT

If you have any questions or need assistance with this item, please contact our customer service department at 888-792-2360 or [CustomerCare@thesecura.com](mailto:CustomerCare@thesecura.com)

Please read operating instructions before using this product.

Please keep the original box and packaging materials in the event that service is required.

# SECURA®

## *Manufacturer's Limited Warranty*

The Manufacturer of this product warrants to the original purchaser of this product that this product will be free from defects in material and workmanship under normal use and service for 2 years from date of purchase. Manufacturer will, at its option, repair or replace with a new or refurbished product. Providing a replacement product does not renew or extend the warranty period from the original date of purchase. The Manufacturer reserves the right, before having any obligation under this limited warranty, to inspect the product, and all costs of shipping the product for inspection and warranty service shall be borne solely by the purchaser.

For the fastest processing of a warranty claim, the Purchaser should e-mail [CustomerCare@thesecura.com](mailto:CustomerCare@thesecura.com) and include the product name and model #, proof of original purchase, complete contact information, and detailed information about the issue, including pictures when applicable.

The manufacturer's limited warranty is valid only in accordance with the following conditions:

1. The product is purchased directly from manufacturer or an authorized reseller or distributor.
2. Only the original purchaser is covered by this warranty. This warranty is not transferable.
3. Product is for personal use only. This warranty is void if the product is used in a commercial or institutional establishment.
4. This warranty does not cover normal wear and tear or damage caused by misuse, abuse, negligence, accident, acts of nature, or unauthorized modification or repair.
5. Purchaser must present acceptable proof of purchase for the product.
6. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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Lake Forest, California

# SECURA®

## Secura Bestsellers

Duxtop Portable 1800W  
Induction Cooktop



Secura 1700W Electric  
2-in-1 Grill Griddle



Secura Triple Basket  
Electric Deep Fryer



Secura Electric  
Hot Air Fryer



Secura Automatic Burr  
Coffee Grinder



Duxtop Whole-Clad Tri-Ply Premium Cookware



Secura Automatic Milk  
Frother



Secura Electric  
Hot Pot Kettle



Secura Electric  
Water Kettle



Secura Electric  
Wine Opener



Secura Premium  
Wine Aerator



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Lake Forest, California

For the fastest processing of a warranty claim, the owner should e-mail CustomerCare@thesecura.com and include the product name and model #, proof of original purchase, complete contact information, and detailed information about the issue, including pictures when applicable.