KEURIG

Let's get brewing.

K•Brew+Chill™

SINGLE SERVE HOT & COLD
COFFEE MAKER

Use & Care Guide



K•Brew+Chill™

SINGLE SERVE HOT & COLD
COFFEE MAKER

A. Chill Tank & Lid
QuickChill Technology™ flash-chills your beverage.

B. Drip Tray
Catches any residual liquid from the brew cycle and Cold Auto Rinse Cycle.

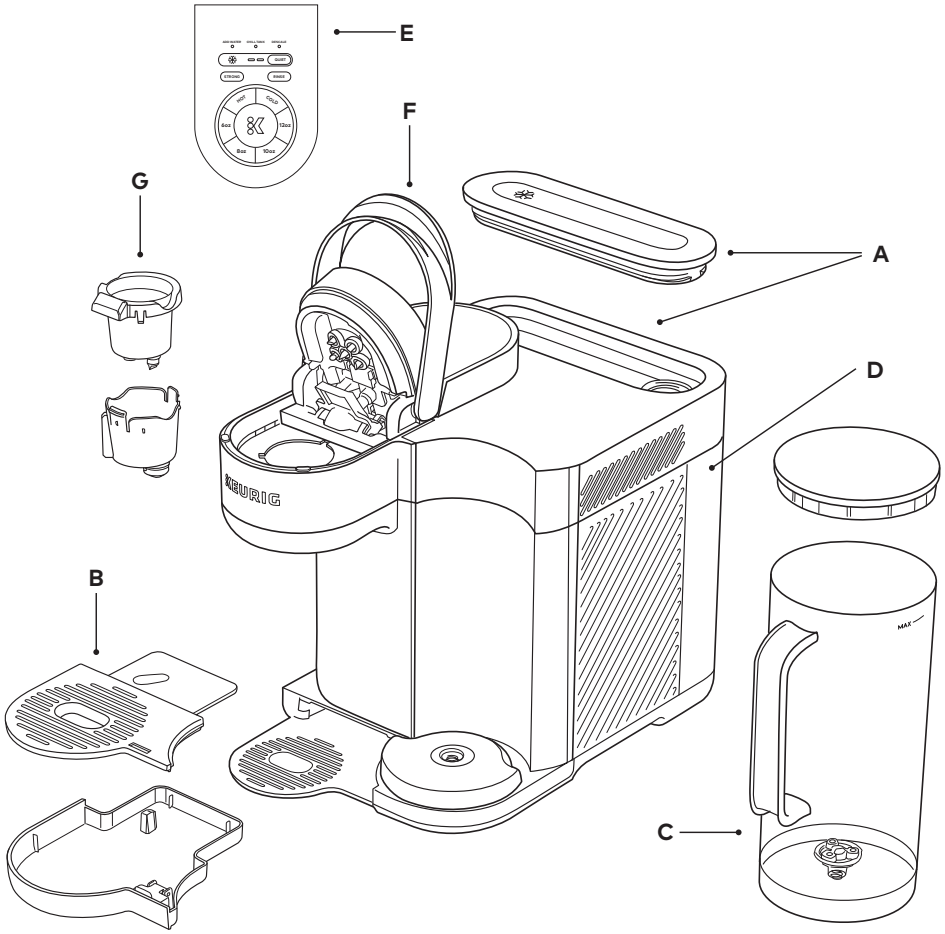
C. Water Reservoir & Lid
2 L water reservoir for multiple brews.

D. Venting System
Two fan speeds optimized for performance and your kitchen environment.

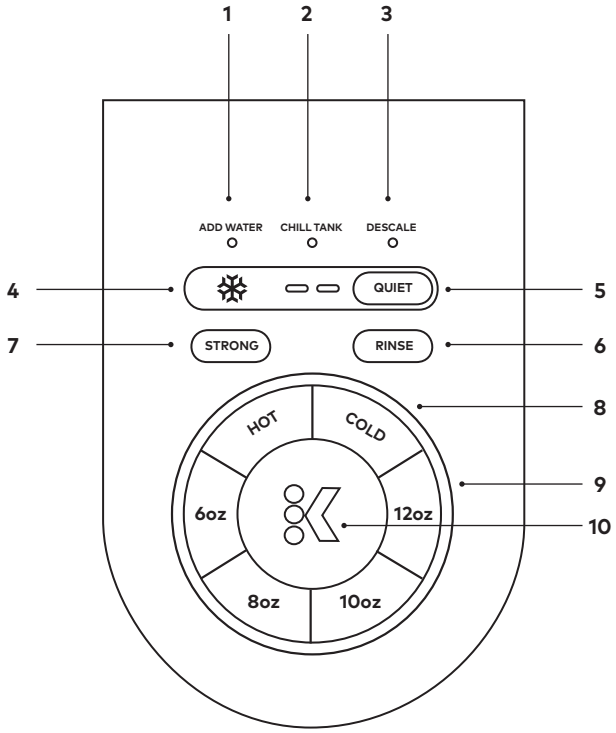
E. Control Panel
Control your K-Brew+Chill™ experience.

F. Coffee Maker Handle
Insert your K-Cup® pod and customize your brew.

G. K-Cup® Pod Holder & Filter



Button Overview

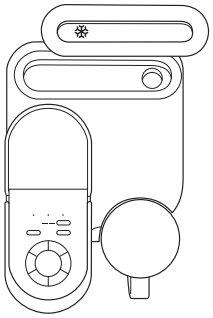


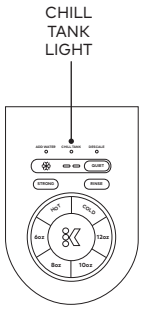
1. **Add Water**
2. **Chill Tank**
   Illuminates when it's time to fill the Chill Tank.
3. **Descale**
4. **Cold Charging Bar**
   Provides an update on cooling status.
5. **Quiet**
   Toggles the Chill Tank fan through High Performance, Quiet, and Off.
6. **Rinse**
   Performs 355 ml (12 oz) rinse (Hot or Cold).
7. **Strong**
   For a bolder, more intense cup.
8. **Hot or Cold**
   Select your desired setting.
9. **Brew Sizes**
   177 ml (6 oz), 237 ml (8 oz), 296 ml (10 oz), 355 ml (12 oz).
10. **Brew Button**
    Starts your brew and indicates when the brew is complete.
11. **Power On**
    Lift the coffee maker handle.
12. **Power Off**
    Press and hold the **HOT** or **COLD** button.

Fill the Chill Tank

The Chill Tank is the cooling engine of the K-Brew+Chill™. Any K-Cup® pod is brewed hot and then cooled using QuickChill Technology™, resulting in a freshly brewed beverage as cold as one from a coffee shop. Before you get started, make sure to fill the Chill Tank.







1. **Remove and discard** any packaging materials and stickers. Place your K-Brew+Chill™ where you intend to use it before filling it with water.

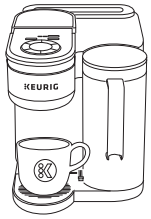
2. **Plug** the coffee maker in. **Remove** the Chill Tank lid and locate the opening with the Max Fill tab.

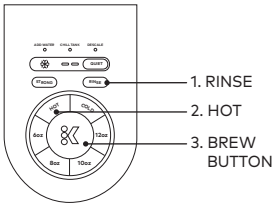
3. **Fill** the Chill Tank with cool tap water.
   NOTE: The colder the water, the faster the Chill Tank will charge.
   The Chill Tank requires 11.5 cups of water. **Pour slowly** until you reach the Max Fill tab and the **CHILL TANK** light is no longer illuminated.
   NOTE: The Chill Tank fan will turn on once you have filled with enough water.
   Reinstall the lid and **press down** firmly.

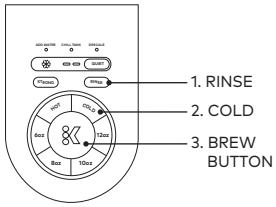
CHILL TANK TIPS:

- The colder the water put into the Chill Tank, the quicker the unit can reach its coldest temperature.
- Fill the water reservoir 1.5 times or use a pitcher. Using a pitcher with a spout can make the filling experience easier.
- Position the K-Brew+Chill™ at least 6 inches away from obstructions for best cooling performance.
- Move the K-Brew+Chill™ away from other heating sources like stovetops.
- Do not place in direct sunlight.

Before You Brew





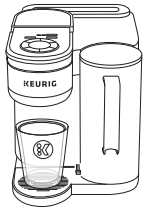


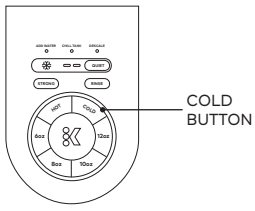
1. **Fill the water reservoir** to the max fill line. If you have a Keurig® Water Filter, install it now.
   Place a 355 ml (12 oz) mug on the drip tray.
   NOTE: Do not use distilled water.

2. **Lift and lower** the handle. Do not insert a K-Cup® pod. **Press** the **RINSE** button, select **HOT**, and **press** the blinking **K** button to begin the cycle. The cycle is complete when the **K** button is no longer illuminated. Empty the mug and place it back on the drip tray.

3. Repeat these steps, but select **COLD** to perform a rinse cycle for the **COLD** system.

Brew Your First Cup: Cold Coffee





1. **Place** a cup on the drip tray. **Lift** the handle, **insert** a K-Cup® pod, and **close** the handle.
   NOTE: Do not brew over ice into a glass.

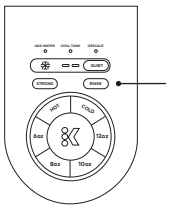
2. **Select** the **COLD** button. **Choose** your brew size and **press** the **K** button. The brew is complete when the **K** button is no longer illuminated.
   Lift the handle and recycle the K-Cup® pod (see instructions on the right). K-Cup® pods are recyclable in select locations; they may not be recyclable in your area.

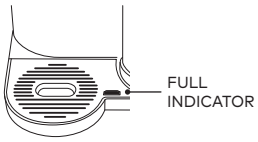
NOTE: If you brew without the drip tray to accommodate a larger cup, insert the drip tray once the brew is complete.

TIP: Select STRONG before starting the brew for a stronger cup of coffee.

TIP: Add ice after the brew is complete to make sure you have enough room for milk and sweeteners.







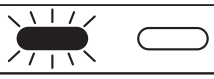
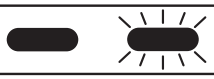
Cold Auto Rinse Cycle

Keeps your QuickChill Technology™ running at top performance.

- Remove your beverage from the drip tray once it is complete and the **K** is no longer illuminated.
- Rinse automatically starts when your Cold brew cycle is complete, indicated by the blinking **RINSE** button.
- Do not open the coffee maker handle until the cycle is complete, as indicated by the **RINSE** button no longer blinking. Auto Rinse will take 1 minute.
- You will hear sounds during the cycle and see water in the drip tray.
- If you remove the drip tray to brew, make sure to reinsert the drip tray once the brew is complete.
- The drip tray can hold three Auto Rinse Cycles before needing to be emptied. You will see a red indicator appear on the drip tray to inform you it's time to empty.

Cold Charging Bar

The two LED lights will show the Chill Tank charging status. When fully charged, you can brew four consecutive beverages before needing to recharge. **When fully charged, you will get the coldest beverages; each consecutive brew will be slightly less cold.**

	Low Charge
	Medium Charge
	High Charge
	Fully Charged

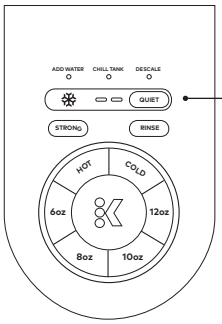
TIP: To check your charging status while the coffee maker is idle, **press COLD**.

TIP: You can use the **COLD** function if the Chill Tank is not fully charged, but the beverage won't be as cold as when fully charged.

TIP: The Cold Charging Bar LEDs will blink fast to indicate **High Performance** mode and slowly to communicate **Quiet** mode.

TIP: Depending on the number of consecutive Cold brews, it will take up to 6 hours to reach full cold charge.

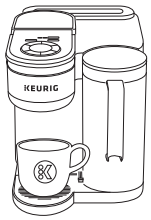
Chilling Modes



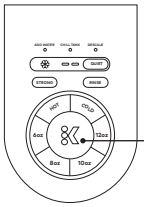
K-Brew+Chill™ has three modes: **High Performance**, **Quiet**, and **Off**.

- The coffee maker defaults to **High Performance** mode. In this mode, the Chill Tank is fully charged in 6 hours or less.
- Press the **QUIET** button to run the system quietly. The Chill Tank will take 7+ hours to fully charge and will take longer to charge between brews when in quiet mode.
  NOTE: You will still get the same cold temperature as you would in **High Performance** mode.
- Press the **QUIET** button a second time to turn the Chill Tank **Off**. This mode allows you to turn off the Chill Tank but keeps the hot system functioning normally.
  NOTE: If your chilling system is set to **Off** and you attempt a Cold brew, the chilling system will turn back on. It will take 6 hours for the Chill Tank to fully charge for an ideal cooled beverage.
- **Press and hold** the **QUIET** button until the charging status lights and **COLD** button flash to turn the Chill Tank off for 6 hours. Chilling will resume after the 6-hour pause.

Brew Your First Cup: Hot Coffee



1 **Place** a mug on the drip tray. **Lift** the handle and **insert** a K-Cup® pod, then **close** the handle.



2 The K-Brew+Chill™ defaults to **HOT**. **Choose** your brew size and press the **K** button to start the brew. The brew is complete when the **K** button is no longer illuminated.

Lift the handle and recycle the K-Cup® pod (see instructions on the right). K-Cup® pods are recyclable in select locations; they may not be recyclable in your area.

TIP: Select STRONG before starting the brew for a stronger cup of coffee.

TIP: To brew hot water, simply follow steps 1 and 2 for brewing hot coffee and omit the K-Cup® pod.

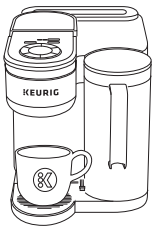


Rinse Experience

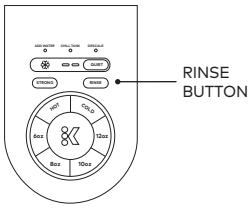
WHEN TO USE RINSE FEATURE

- The Rinse feature is a manual cleaning cycle designed to ensure your beverages taste great, even after brewing different pod varieties and flavours.
- Conduct a Rinse **after each brew** if your household brews any of the following beverage types.
  - Flavoured Coffee
  - Tea
  - Cocoa
  - Refreshers
  - One-Step Latte

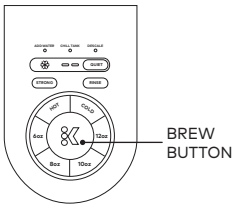
Rinse Cycle



1 **Place** a 355 ml (12 oz) mug on the drip tray. **Open and close** the coffee maker handle. **Do not insert a K-Cup® Pod**.



2 **Press** the **RINSE** button, then select **HOT** or **COLD**. The 355 ml (12 oz) size will illuminate.



3 **Press** the **K** button to begin the Rinse cycle. The cycle is complete when the **K** button is no longer illuminated.

Coffee Maker Features

MULTISTREAM TECHNOLOGY™: Saturates the grounds evenly to extract full flavour and aroma in every cup, hot and cold.

QUICKCHILL TECHNOLOGY™: Cools the coffee down to a refreshing temperature for chilled iced coffee in less than 3 minutes.

COLD CHARGING BAR: Conveys the status of your Chill Tank — low, medium, high, or fully charged — so you know when your coffee maker is ready to brew its coldest beverage.

BREWS HOT AND COLD: Deliciously hot and refreshingly chilled iced coffee.

QUIET MODE AND PAUSE: Allows you to control the chilling speed of your coffee maker between **High Performance**, **Quiet**, and **Off** modes. Press and hold **QUIET** to sleep all cooling capabilities for 6 hours.

STRONG BREW: For a bolder, more intense cup.

RINSE: A manual cleaning cycle designed to ensure your beverages taste great.

POWER OFF: To power your coffee maker on, simply press any button or lift the coffee maker handle. Your coffee maker will automatically turn off after 5 minutes. You can also press and hold the **HOT** or **COLD** button to turn the coffee maker off.

HIGH ALTITUDE MODE: To ensure your coffee maker works properly at higher altitudes (5,000 feet/1,500 metres), please enable the High Altitude Brewing Mode on your coffee maker.

1. Begin with the coffee maker plugged in and powered off.
2. Press and hold the **K** button and **8 oz (237 ml)** button for 3 seconds. The Cold Charging Bar lights will flash twice to confirm that the High Altitude Mode has been enabled.

High Altitude Mode will remain enabled until steps 1-2 are repeated and the Cold Charging Bar lights flash twice to confirm that the High Altitude Brewing Mode is disabled.

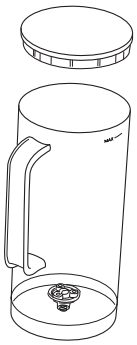
Caring For Your Coffee Maker

For great-tasting coffee, keep your coffee maker running at peak performance by following the recommended maintenance schedule.

Frequency	Product	Benefit
Every 2 months	Keurig® Water Filters	Keep your water fresh and help remove impurities
Every 3 months or when the Descale notification turns on	Keurig® Descaling Solution	Eliminates mineral buildup to enhance the taste of your coffee and preserve the long-term health and performance of your coffee maker

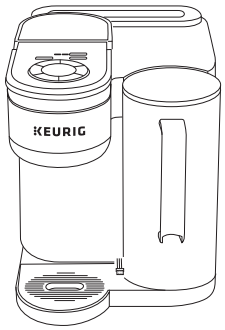
Storage: Empty the Chill Tank prior to storage. If the coffee maker has been in storage or hasn't been used in two days, run a Rinse before brewing your beverage.

Chill Tank: There will be some evaporation of the Chill Tank water. You will need to add water to the Chill Tank once per year and will be alerted by the **CHILL TANK** LED.



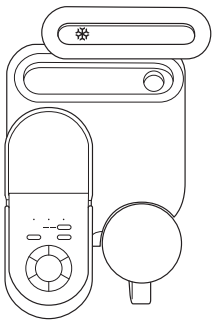
Water Reservoir

The water reservoir should be cleaned periodically by wiping the inside of the reservoir and underside of the lid with a damp, nonabrasive, lint-free cloth. Do not dry the inside of the water reservoir with a cloth, as lint may remain. Allow the reservoir to dry completely.



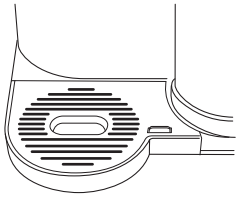
Coffee Maker Exterior

Keep your Keurig® coffee maker looking its best by cleaning the exterior from time to time. Just clean the plastic with a damp, soapy, lint-free, nonabrasive cloth. Never immerse the coffee maker in water or other liquids.



Chill Tank Lid

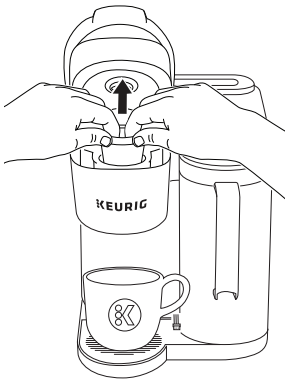
The Chill Tank lid should be cleaned periodically by wiping the underside of the lid with a damp, nonabrasive, lint-free cloth.



Drip Tray

The drip tray can hold up to 207 ml (7 oz) of liquid and should be emptied and cleaned every three brews. To remove, slide it toward you, keeping it level to avoid spilling. Rinse and clean with a damp, soapy, lint-free, nonabrasive cloth.

Caring For Your Coffee Maker

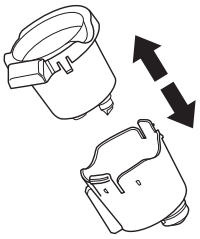


Pod Holder

To remove the K-Cup® pod holder from the coffee maker, lift the handle and grasp the front of the K Cup® pod holder with two hands and pull until it releases. After cleaning, align the K-Cup® pod holder with the opening, using the two front ribs as a guide, and snap into place from the top.

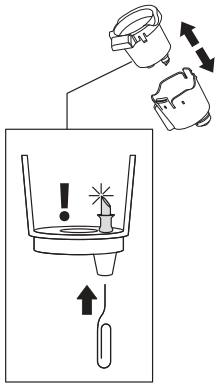
CAUTION: There are sharp needles that puncture the K-Cup® pod above the K-Cup® pod holder and in the bottom of the K-Cup® pod holder. To avoid risk of injury, do not put your fingers in the K-Cup® pod holder.

NOTE: Always remove and dispose of the used K-Cup® pod after brewing.



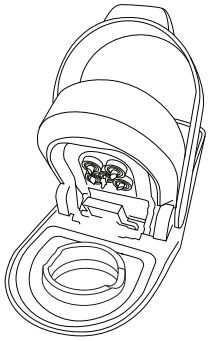
K-Cup® Pod Holder Filter

Washing the pod holder filter ensures a fresh beverage experience. The filter should be washed as needed and can be removed from the K-Cup® pod holder by pressing on the two tabs and pulling up. To replace it, orient the snaps to the coffee maker opening and just push it back into place. Then insert the K-Cup® pod holder.



Exit Needle

Remove the pod holder assembly. Locate the silicone valve that sits under the exit needle on the inside bottom of the K-Cup® pod holder. Insert a straightened paper clip into the duckbill to loosen any coffee grounds. Rinse with water.



Entrance Needles

Lift the coffee maker handle and locate the entrance needles on the underside of the lid. To clean the holes in the needles, hold the coffee maker handle in the upward position and with your other hand, carefully insert a straightened paper clip into all the holes. Gently move it around to loosen any coffee grounds. Lower the handle completely and run a cleansing brew two times. Do not insert a K-Cup® pod.

Descaling Your Coffee Maker

You should descale your coffee maker every 3 months or when the Descale notification turns on. Properly follow the descaling procedure in order to turn off the notification.

Depending on the mineral content of your water, calcium deposits or scale may build up in your coffee maker. Scale is nontoxic, but if left unattended, it can hinder coffee maker performance. Regularly descaling your coffee maker every 3 months helps maintain the heating element and other internal parts that come in contact with water. Calcium deposits may build up faster, making it necessary to descale more often.

Descaling Procedure

Before you begin, you will need a large ceramic mug, fresh water, Keurig® Descaling Solution, and access to a sink. Do not use a paper cup. Ensure that there is no beverage pod in the K-Cup® pod holder. Please allow approximately 15-20 minutes for the descaling procedure.

STEP 1: Prepare the Coffee Maker

Pour the entire bottle of Keurig® Descaling Solution into an empty water reservoir and remove the water filter from the water reservoir if applicable. Then fill the empty bottle with water and pour into the water reservoir. Do not insert a K-Cup® pod. Place a large mug on the drip tray.

STEP 2: Descale the Coffee Maker

To activate Descale Mode, begin with the coffee maker plugged in and powered off, then press and hold the **8 oz (237 ml)** and **12 oz (355 ml)** buttons together for 3 seconds. When flashing, press the **BREW** button to start the descaling process. Once the brew is complete, pour the hot liquid into the sink. Repeat this step until the **ADD WATER** light illuminates.

STEP 3: Fresh Water Rinse

Empty and rinse the water reservoir and refill to the max fill line with fresh water. When flashing, press the **BREW** button to start the rinsing process. Once the brew is complete, pour the hot liquid into the sink. Repeat this step two times until the Descale notification shuts off. The coffee maker has now exited Descale Mode and will be ready for use.

NOTE: The cleaning action of Keurig® Descaling Solution may result in a "foam" dispensed from the coffee maker. This is natural, as the solution is reacting with the scale inside. For a coffee maker that is heavily scaled, the coffee maker may not fill properly after the descaler is added. If this occurs, you may see little to no output dispensed, followed by the sound of air blowing out. If this occurs:

- Turn off and unplug the coffee maker.
- If there is Keurig® Descaling Solution in the water reservoir, discard the contents, rinse the water reservoir thoroughly, and refill with water.
- Plug the coffee maker back in, power on, and repeat the Step 3 Fresh Water Rinse cycle. The coffee maker should begin to function normally as the solution is rinsed out and the scale is removed. If problem persists, allow coffee maker to sit unplugged for at least 30 minutes before continuing with the rinse.

Troubleshooting

Coffee Maker Does Not Have Power or Shuts Off

- Plug coffee maker into its own grounded outlet. If the electric circuit is overloaded with other appliances, your coffee maker may not function properly. The coffee maker should be operated on its own circuit, separate from other appliances.
- The coffee maker automatically turns off 5 minutes after the last brew, but the Chill Tank will continue to function unless turned off. Refer to the **QUIET** button instructions.
- If the coffee maker still doesn't have power, contact Customer Service.

Coffee Maker Will Not Brew

- If you see the Add Water warning, add water to the water reservoir.
- A minimum of 177 ml (6 oz) of water is required to brew. Add an additional 59 ml (2 oz) of water to the reservoir to ensure the minimum fill level has been met, then press the **BREW** button. Repeat until the coffee maker begins to dispense.
- Make sure the water reservoir is seated properly in its base. If the Add Water warning persists even after refilling, contact Customer Service.

Brewing a Partial Cup

- The exit needle may be clogged. Refer to the exit needle care instructions.
- Clean the K-Cup® pod holder; see K-Cup® pod holder care instructions.
- The coffee maker may need to be descaled. If you have repeated the descale procedure on your coffee maker two times and it is still only brewing a partial cup, contact Customer Service.

Tips

For the best results, we recommend one-time use with our K-Cup® pods. A twice-brewed pod won't provide full flavour, and if the pod holder isn't lined up with the original holes, it can cause an overflow of water and coffee grounds.

For the best coffee experience, we recommend a cleansing brew after coffee before brewing other type of beverages or a hot water brew.

Grounds in Your Coffee

- Grounds may have gathered in the exit and entrance needles or the pod holder filter and can be cleaned using a straightened paper clip or similar tool.
- Clean the exit needle of the K-Cup® pod holder. Refer to the exit needle care instructions.
- Clean the coffee maker entrance needles. Refer to the entrance needle care instructions.
- For optimal enjoyment and to limit grounds in your cup during hot water brews or when transitioning from brewing a coffee pod to a non-coffee pod (e.g., tea or cocoa), clean the exit and entrance needles per the instructions provided and perform two cleansing brews.

Excessive Grounds in the K-Cup® Pod Assembly Housing

Do not use already punctured pods. That may result in grounds escaping through holes in the lid.

Beverage Isn't Brewing Cold

- If the Cold Charging Bar lights are blinking, ensure they are both solid to get the coldest possible beverage.
- If the Cold Charging Bar lights are not illuminated, then ensure you are not in **Off** mode by cycling the **QUIET** button.
- Ensure your coffee maker Chill Tank is filled with water to the top of the Max Fill line and that the Chill Tank light is not illuminated.
- Confirm your coffee maker is positioned properly in your kitchen for optimal performance.

Helpful Hints

Water quality varies greatly. If you notice an undesirable taste in your beverage (such as chlorine or mineral tastes), we recommend using bottled or filtered water. Do not use distilled water. You can also install a Keurig® Water Filter to help remove water impurities and improve beverage taste.

Service

Beyond these recommended cleaning and maintenance procedures, this coffee maker is not user serviceable. For service, please refer to the Warranty section of this guide.

Storage

Empty the water reservoir and Chill Tank before storing or transporting and take care to ensure that you store your coffee maker in a safe and frost-free environment. When you prepare to use it after storage, we recommend rinsing the water reservoir with fresh water and descaling the coffee maker as detailed in the Descaling Your Coffee Maker section.

If you plan to move your coffee maker to a different location, turn the coffee maker off, unplug it, and empty the water reservoir. If your coffee maker has been in an environment below freezing, please be sure to let it warm to room temperature for at least 2 hours before using.

NOTE: If the coffee maker needs to be stored for an extended period of time (a few months or more), a full descaling can be conducted before and after storage to ensure the coffee maker is in its best condition.

Click or Call!

Have Questions?

We're here to help. Visit **support.keurig.ca** for step-by-step videos on cleaning, descaling, and more.



Still Need Help?

Give us a call at
1-800-361-5628.

Warranty

LIMITED ONE-YEAR WARRANTY

Keurig Green Mountain, Inc. (Keurig) warrants that your coffee maker will be free of defects in materials or workmanship under normal home use for one year from the date of purchase. It is recommended that you register your coffee maker on keurig.ca/welcome so that your purchase information will be stored in our system. Keurig will, at its option, repair or replace a defective coffee maker without charge upon receipt of proof of the date of purchase. Registering your coffee maker is not considered proof of purchase. If a replacement coffee maker is necessary to service this warranty, the replacement coffee maker may be new or reconditioned. If a replacement coffee maker is sent, a new limited one-year warranty will be applied to the replacement coffee maker.

This warranty only applies to coffee makers operated in the United States and Canada. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state and, in the case of Canada, from province to province.

Only the use of Keurig® K-Cup® brand pods and accessories will guarantee the proper functioning and lifetime of your Keurig® coffee maker. Any damage to or malfunction of your coffee maker resulting from the use of non-Keurig® pods and accessories may not be covered by this warranty or may result in a service fee if the damage or malfunction is determined to be caused by such use.

WHAT IS NOT COVERED BY THE LIMITED WARRANTY?

THIS WARRANTY DOES NOT COVER CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND DOES NOT COVER INCIDENTAL COSTS AND EXPENSES RESULTING FROM ANY BREACH OF THIS WARRANTY, EVEN IF FORESEEABLE. Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you depending on the state or province of purchase.
Nor does this warranty cover damages caused by use of non-Keurig® pods or accessories, services performed by anyone other than Keurig or its authorized service providers, use of parts other than genuine Keurig® parts, or external causes such as abuse, misuse, inappropriate power supply, or acts of God.

OTHER LIMITATIONS

THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ANY OTHER EXPRESS WARRANTY, WHETHER WRITTEN OR ORAL. IN ADDITION, KEURIG HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES WITH RESPECT TO YOUR KEURIG® COFFEE MAKER, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. Some states or provinces do not allow disclaimers of such implied warranties or limitations on how long an implied warranty lasts, so the above limitation may not apply to you depending on the state or the province of purchase.

HOW DO YOU OBTAIN WARRANTY SERVICE?

Keurig® coffee makers are high-quality appliances and, with proper care, are intended to provide years of satisfying performance. However, should the need arise for warranty servicing, simply call Keurig Customer Service at our toll-free phone number, 1-800-361-5628. Please do not return your coffee maker for servicing without first speaking to Keurig Customer Service to obtain a Return Materials Authorization (RMA) number. Keurig® coffee makers returned without an RMA number will be returned to the sender without servicing.

For Québec consumers only - Notice on the warranty of availability of spare parts, repair services and information necessary for repair or maintenance (s. 39 of the Consumer Protection Act)

Please be advised that Keurig Canada Inc. ("**Keurig**"), as well as their respective affiliates, subsidiaries, parent companies, insurers, successors and assigns, does not guarantee, within the meaning of section 39 of the *Consumer Protection Act*, CQLR, c. P-40.1 and sections 79.18 to 79.20 of the *Regulation respecting the application of the Consumer Protection Act*, CQLR, c P-40.1, r. 3, the availability of replacement parts, repair services, or the information necessary for the maintenance or repair of goods manufactured, imported, advertised, or sold by Keurig, its affiliates or subsidiaries.

https://www.keurig.ca/bill29

Coffeehouse taste in your own home.

DOUBLE YOUR FIRST PURCHASE OF 48 K-CUP® PODS

Register your coffee maker and receive a coupon code by email for 2 boxes of 24 K-Cup® pods FREE with an equal or greater value purchase. Restrictions apply.†

keurig.ca/welcome

†For more information, visit keurig.ca/appliances/register-brewer