SECURAM

SECURAM EOS

Model: SH-WB01

Doc.No.: SH-WB01-20220606

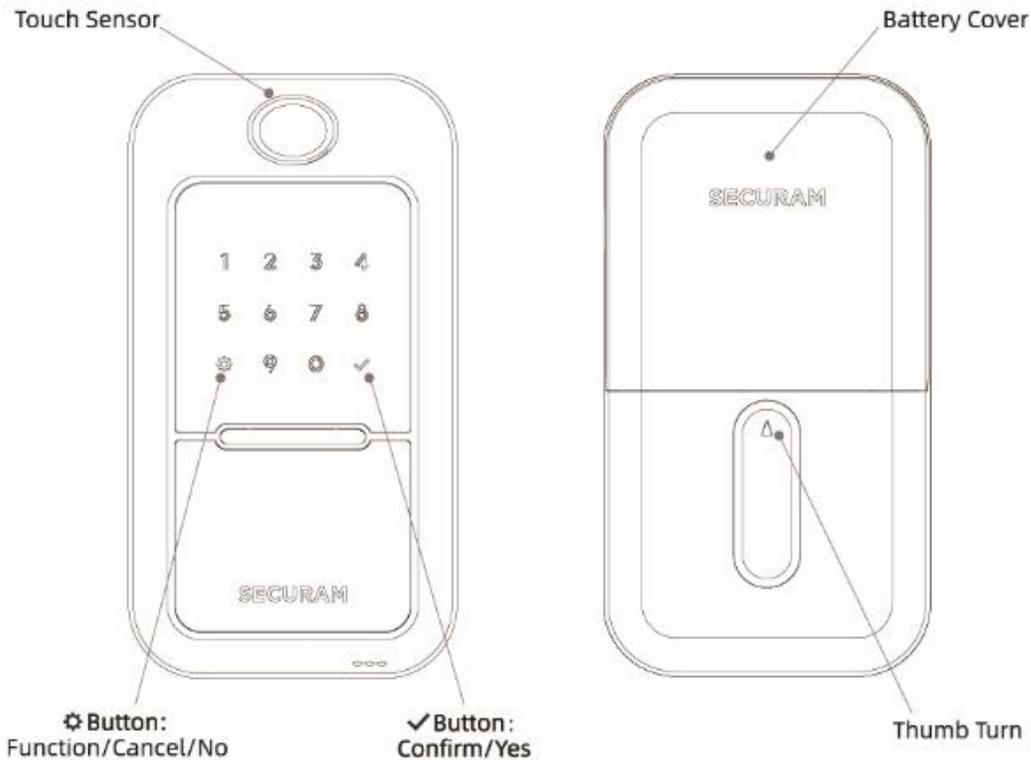Version No.: V1.02

Date：2022-06-06

Congratulations on your purchase of the SECURAM EOS Wi-Fi Smart Lock!

Table of Contents

1. **Quick Tour of the EOS**

Touch Sensor — Battery Cover

1 2 3 4
5 6 7 8
9 0 ✓

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✿ Button:
Function/Cancel/No

✓ Button:
Confirm/Yes

Thumb Turn

- The EOS has **9** user capacity (including administrator)
  - o Each user can register up to 2 fingerprints
- The first User added is the Administrator
  - o Administrator can:
    - Unlock using fingerprint or code
    - Manage all users
    - Access all programming menus

- Additional Users can be set as Family/Owners or Visitors
  - o Family/Owners can unlock using fingerprint, code, keys or app.

o Visitors unlocks using fingerprint, code or app, provided the Visitor permission is enabled in app.
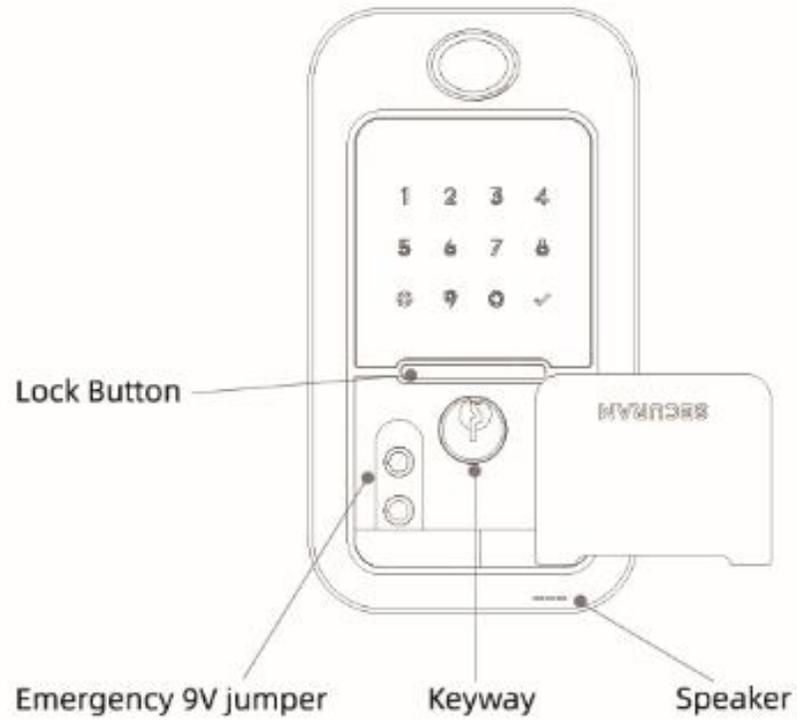
2. What's included in the package
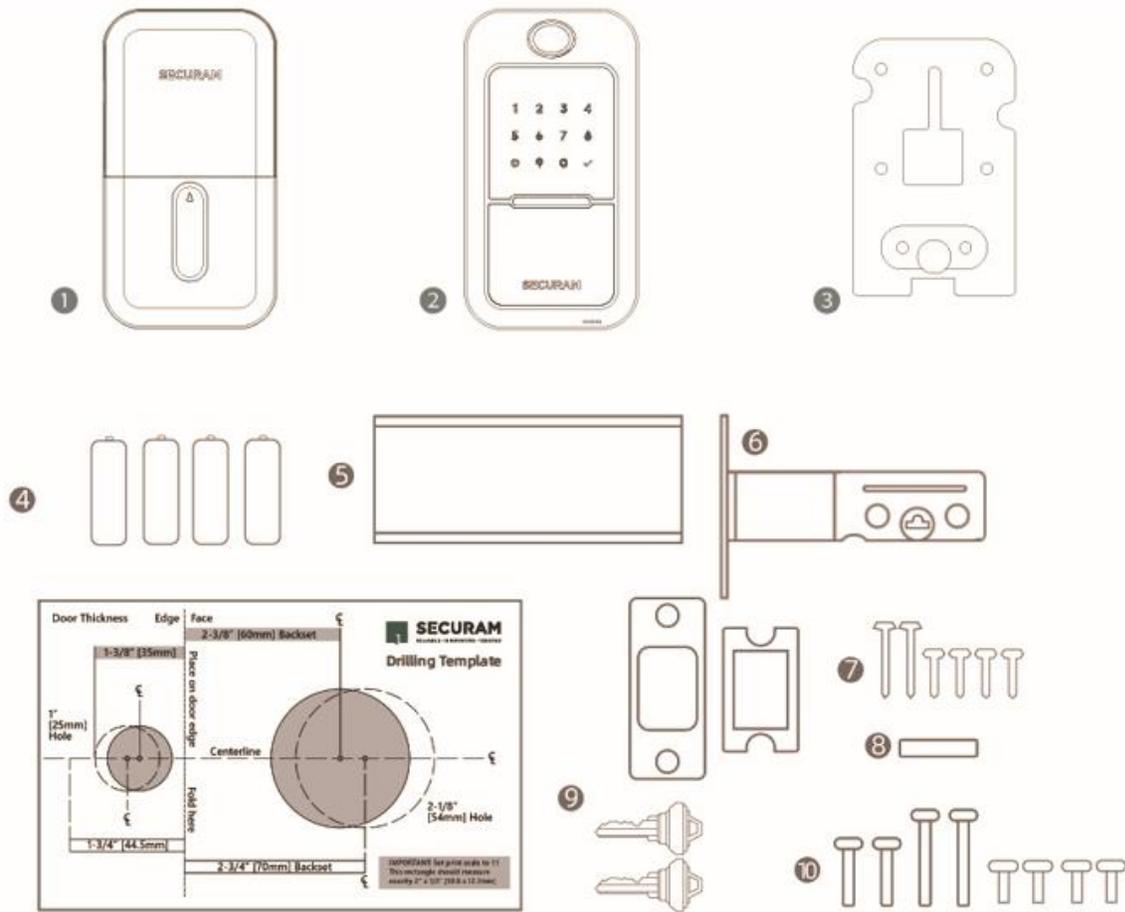
❶ Interior Assembly	❻ Deadbolt Assembly & Strike Plate	
❷ Touchpad Assembly	❼ Strike Screws (4) & Deadbolt Screws (2)	
❸ Mounting Plate	❽ Door Magnet	
❹ AA Batteries (4)	❾ Override Keys (2)	
❺ Mounting Tape	❿ Mounting Screws (8)	

3. **Installation:**

Download the **SECURAM Guard App** from the App Store or Google Play Store.

QR Code:

Website Link: https://securamsys.com/app/

Follow the instructions in the app to install the **SECURAM EOS**.

4. **To open the lock with the default Administrator Code:**

The default Administrator code is **123456**.

Enter 123456 then ✓ button, to open the lock using the default Administrator code.

I. Set Up:

The easiest way to set up your **SECURAM EOS** is to follow the voice guidance.

Press the Function ✿ button to begin:

- ***Add User Press 2** - To add the first user – Administrator*
  - *Add User*
  - *Enter code* – enter the admin code – the default is 123456, then press ✓
  - Lock should say *"Verified Successfully, Enroll the Administrator first"*

    To Enroll Administrator, please follow the steps as prompted by the lock:

  - The lock will say "Place first finger" – place your finger on the fingerprint reader located on the top of the touchpad.   Follow the instructions to lift and place finger on the reader until "Finger enrolled successfully" is announced.

    Lock will ask you to place a second finger.

    Note: if you do not want to add a fingerprint for a user, press ✿ to skip

  - *"Place second finger"* – place a second finger on the fingerprint reader
  - Place finger and lift finger as instructed
  - Lock will announce "*Fingerprint enrolled successfully"*

  - *Lock will ask you if you want to Enroll a Code*

5

Note: First Administrator <u>must have a code – Code length must be between 4 to 8 digits.</u>

- o Lock will say *"Enter new code followed by check mark"* – enter a unique code between 4 and 8 digits in length, followed by ✓ button
- o Lock will ask you to repeat the code entry: "*Repeat new code"* – enter the same code again followed by the ✓ button
- o Lock will confirm successful code saved by saying *"Operation successful"*

IMPORTANT: this new code is the Administrator code. It replaces the default Administrator code 123456. This code would be used to pair the lock and app.

- o To add other Users, follow the same process as above.
- o Additional Users may be enrolled as either Owners (by placing a finger on the finger printer reader) or Visitors (by selecting 0).

Note: Owners will be listed as Family in the App.   Visitor access may be disabled or restricted in the app.

II. Pair Lock to the SECURAM Guard App on your mobile device: The SECURAM Guard app will allow you to manage your EOS Lock.

Press the Function ✿ button to begin:

- *Pair phone press 8*
  - o *Pairing Mode*
  - o *Please log in as Administrator*
  - o *Verified successfully*
  - o *Now please follow the instructions on the app to complete the setup*

III. Lock Operation

- **Unlocking**
  - o Place fingerprint on sensor
    or
  - o Enter code and press ✓
    or
  - o Use override key
- **Locking**
  - o Press any number or push the **lock button (bar button under the number pad)**
- **Auto Lock** – the lock can be set up to automatically lock after opening. This feature can be set up in the app.
  - o When the scheduled auto lock time elapses, the system extends the lock bolt
- **Remote control from app**
  - o Locking and Unlocking
  - o Managing users- add, delete, schedule visitors, disable, enable.

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- o History, Alerts, Issue One-time access code

IV. Masking Codes: Valid codes can be 4-8 digits in length. We have added the ability to mask your code by adding extra digits to your valid code. Masking can be used in case someone is watching as you enter your code and you do not want them to know your code. To mask your code, enter a maximum of 9 digits where your code is entered as consecutive digits. For example:

- o Valid code is 9876
- o To mask your code, you could enter 78**9876**824 (9 digits)
- o Likewise, you could enter 1**9876**88 plus the ✓ button (less than 9 digits)
- o The lock will open

Note: masking codes is a built-in feature.

V. Arm & Disarm System

Arming from the EOS' touchpad will monitor all devices that are set to be monitored in the app. When the system is armed, the administrator will receive push notifications for all security activities.

Press the function button ✿ then 0 to switch the system mode between armed and disarmed.

The system may be disarmed from the app, or by unlocking from the Administrator or Owner/Family

VI. Delete Users: Administrator's account may delete All Owners or All Visitors on the lock.

Note: Individual users may be deleted from the app

Press the Function ✿ button to begin:

- **Delete User press 3**
  - o *Delete User*
  - o *Please login as Administrator* – enter the Administrator code or fingerprint
  - o *Verified Successfully*
  - o *Press 1 for Owners; 0 for Visitors*
    - ▪ *1 = Would you like to delete all owners?*
      - Press plus the ✓ button – to delete all Owners
      - Press ✿ – cancel operation
      - *Owner(s) deleted successfully* – All Owners will be deleted except for the Administrator
    - ▪ *0 = Would you like to delete all Visitors?*
      - Press plus the ✓ button – to delete all Visitors
      - Press ✿ – cancel operation
      - *Visitor(s) deleted successfully*

Note: Individual Owners/Visitors can be deleted in the SECURAM Guard App.

7

VII. Set Volume: There are 3 options for the Volume setting: Low, High or Off.

Press the Function ✿ button to begin:

- *Set Volume press 6*
  - *Press 6 to adjust volume*
    - Press 6 - *Volume High*
      - Press ✓ to confirm
    - Press 6 - *Volume Off*
      - Press ✓ to confirm
    - Press 6 - *Volume Low*
   - Press ✓ to confirm
  - *Operation Successful*

VIII. Integrated door sensor

The **SECURAM EOS** is equipped with an optional Integrated Door Sensor to detect door open/closed position. To set up the door sensor, **extend the sensor slider from the back of interior assembly**. You may need to remove the interior assembly from the door to **extend the sensor slider.**

Then, secure the Door Sensor Magnet to the door frame with the included tape. **The sensor slider should be close to the sensor magnet. (Maximum distance of .4 inch)**

The sensor will then report to the app, the position of the door – Open or Closed.

Note: EOS door sensor is disabled by default. This feature can be activated through the app.
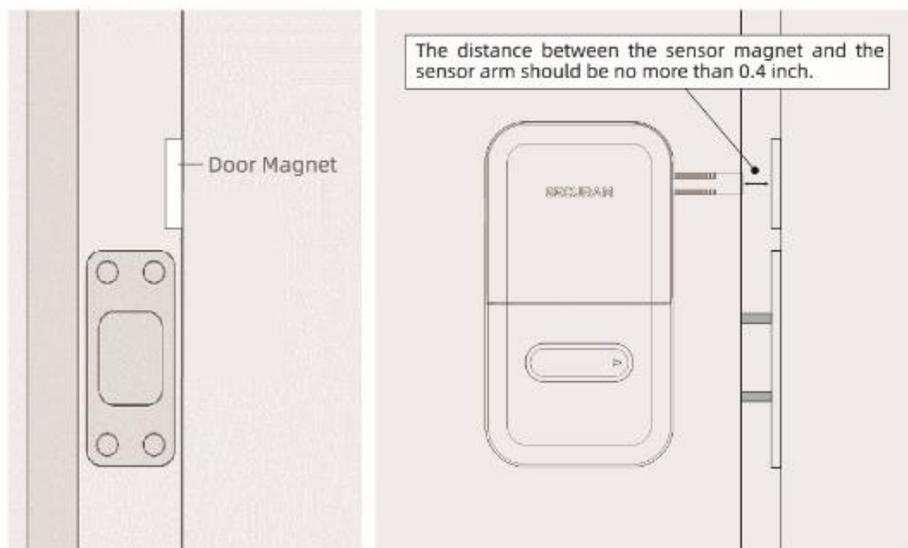
IX. Reset to Factory Default

The lock can be reset to factory default by pressing the reset button on the back of the interior assembly. This will delete all Users, and will set the Administrator's code back to default: 123456. The EOS will be unpaired from the SECURAM Guard App.

- Open the battery compartment
- Find the red reset button
- Using a paper clip, press and hold the red reset button inside the reset hole for approximately 5 seconds. You will hear *"Reset to Factory Default"*
- All User codes and fingerprints will be deleted and the Administrator code will be set back to 123456 and will be disconnected from the app.
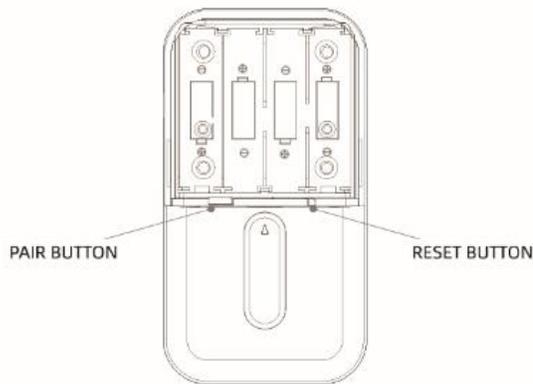
X. Repeated invalid code entry – Lock Out Mode

After entering 5 invalid codes, the touchpad is disabled for 3 minutes – Lock out mode. Even though the touchpad is disabled, fingerprints or the app can still open the lock.

Successful unlocking with a fingerprint during lockout mode will enable to touchpad again.

XI. Low Battery

Under a low battery conditions, the **SECURAM EOS** will provide a low battery warning upon code or fingerprint entry. The lock will unlock with the voice warning *"Low Battery",* and the low battery indicator flashes red. **Please change batteries.** Programming features are disabled when battery is low
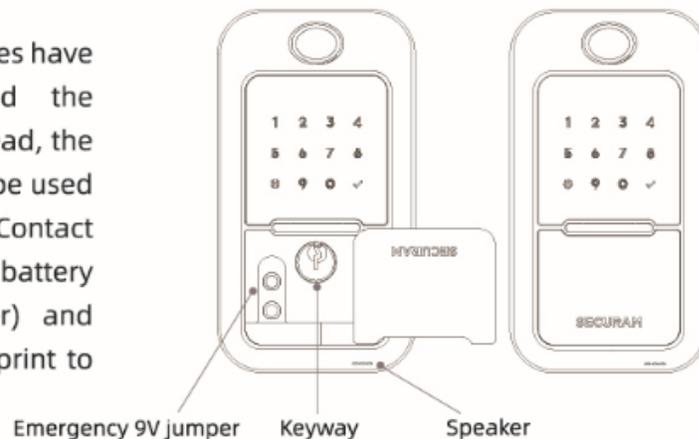
NOTE: Lock programming cannot be performed under low battery conditions.

XII. Emergency 9V Jumper

In the event that low batteries prevent you from unlocking the door, the Emergency 9V Jumper ports can be used to power the lock to open. Contact the jumper with a 9V battery (polarity does not matter) and enter code or verify fingerprint to unlock.

XIII. Override Key

The **SECURAM EOS** is equipped with a mechanical override key to open the lock. Insert the key and turn to unlock. To access the keyway, on the area under the touch pad, apply slight pressure on the lower left hand corner. The top edges of the access door will pop out. Grab the edges, slightly lift, then rotate the access door counter clockwise. The access door remains attached to the lock.

XIV. Strike Plate & Security Box (Optional)

Inside the package you will find the Strike Plate and Security box. Install the strike plate on the jamb of the door to receive the deadbolt. The Security box can be installed behind the strike plate as necessary.

Specifications

Input Voltage: 6V - 9V (4 AA batteries)

Working Temperature: -10 °C- 60°C
                                   14 °F - 140 °F

Working Humidity (max): <95% RH

Password Length: 4-8 Digits

CE FC

Safety Information

Safety instructions for batteries with battery products:

- Use Four AA type batteries.

- Non-rechargeable batteries cannot be charged by lock.

- The battery should be placed with the correct polarity (+, -)

- The used battery should be taken out of the product

- The battery port must not be short-circuited

- When not in use for a long time, please remove the battery to prevent leakage

- Do not throw the battery into fire.

- Properly discard used batteries.

Operating environment

- Keep away from strong magnetic appliances or objects when installing equipment.

- Install the device on the outside and inside of the door.

- Use this product within the temperature range of 14 °F ~ 140 °F (-10°C~60°C).

- Avoid rain or moisture directly on the device, otherwise it may cause damage to the device.

Children Safety

- This device and its accessories may contain small parts. Keep the device and its accessories out of the reach of children.

- This device is not a toy. Children should use the device under adult supervision.

- Keep away from children and pets.

Maintenance

- Do not step on or hit the device to avoid damage to the device.

- Equipment damage caused by human factors is not covered by the warranty.

- When the battery is too low, please replace the battery in time to prevent the device from working improperly due to low battery.

- Clean the device with a dry towel.

Warranty

SECURAM EOS is protected by a 12-month warranty against Manufacturer's defects. This warranty is applicable for 12 months from the Date of Manufacture or 12 months from the Date of Consumer Purchase, if the product has been registered for the Consumer Purchase Warranty.

FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement.
The device can be used in portable exposure condition without restriction.

Contains FCC ID: 2AU49-DA16200MC

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