

SW209



Muzaria SW209 Smart Watch FAQs

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1. Interfaces Instruction

Swipe the screen to enter different interfaces, the various interfaces are shown as below:

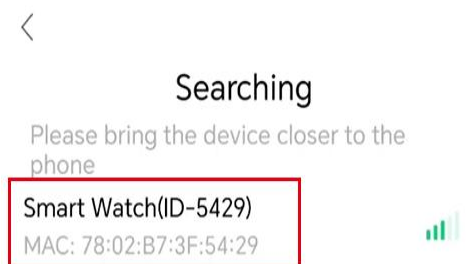
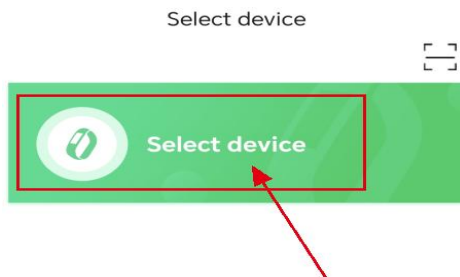


2. How to connect the watch with my phone?

- (1) Download the app **GloryFit** in App Store or Google Play.
- (2) Turn on phone's Bluetooth before pairing→ open the app **GloryFit** → click bottom toolbar **Device** →click **Select device** → click the device named "**Smart Watch**" to connect → allow **Bluetooth Pairing Request** → connect successfully.

Warm Tips:

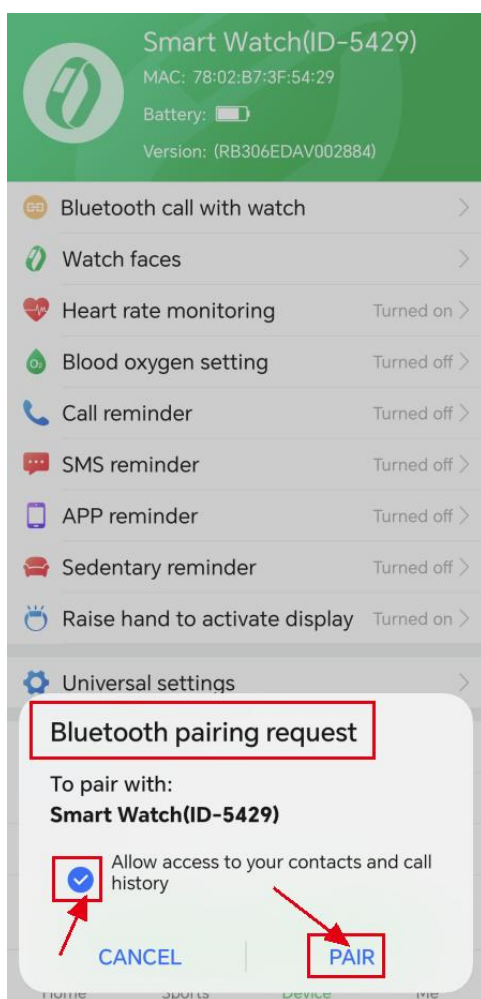
- The watch is compatible with smartphones of IOS 9.0 & above, Android 5.0 & above and HarmonyOS 2.0. It's not compatible with the tablets, laptops or personal computers.
- Please connect the watch with the app first, then go to your phone's Bluetooth list to check the connection.



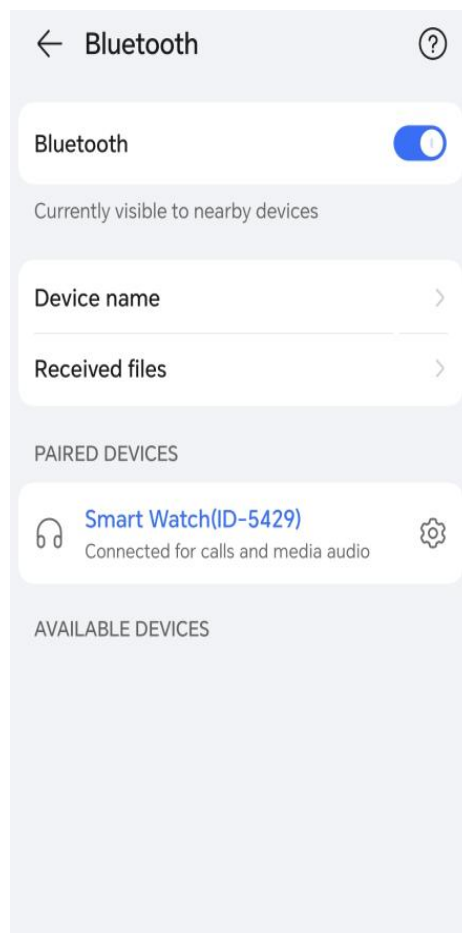
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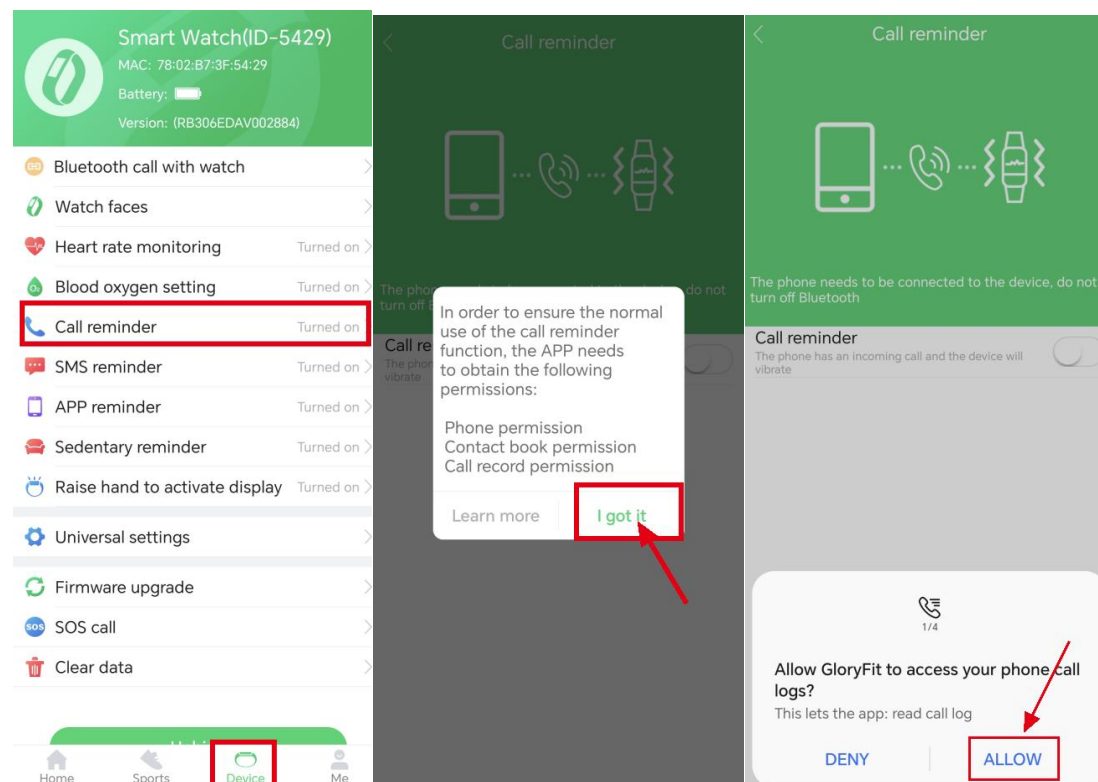
3. How to make/answer calls with the watch?

(1) Keep the watch connected with the app and Bluetooth.

Refer to the Question one---How to connect the watch with your phone?

(2) Turn on “Call Reminder” (click “Phone” in IOS) in the app.

Please don't forget to allow the app to access your phone call logs.

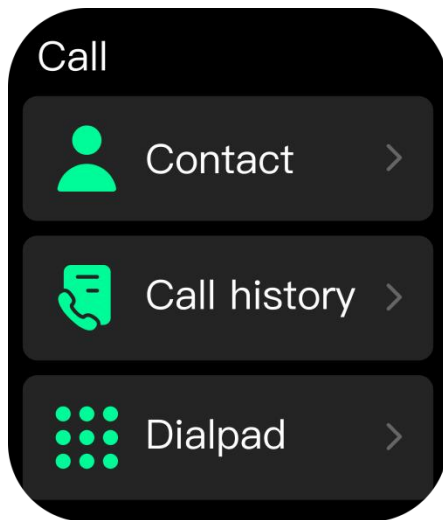


(3) Sync your phone's contacts to the watch

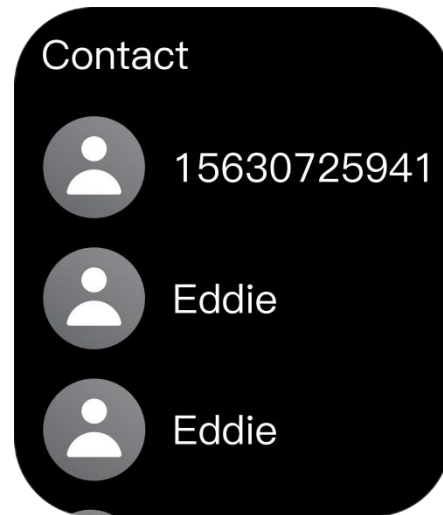
Click **Device** → click **Bluetooth Call** → click **Sync contacts** → click **Open**, then you can sync your contacts to your watch.

(4) Three ways to make calls

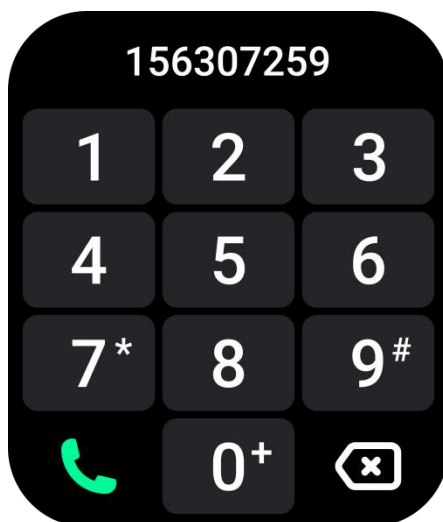
You can click **Dials** directly on the watch, or you can tap **Call logs** or synchronized **Contacts** on the watch to make calls.



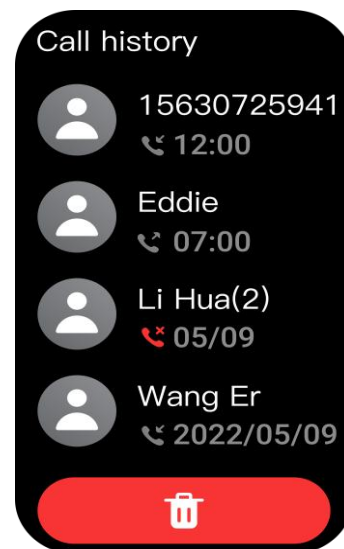
Call function



Contact



Dial pad



Call history

4. How do I use the AI voice assistant?

(1) Keep the watch connected with the app and Bluetooth.

Refer to the Question one---**How to connect the watch with your phone?**

(2) Give your demands to the voice assistant.

Steps: Open the watch→ Swipe the watch screen up→ Click “Voice Assistant”→ Click the watch screen to start saying→ Say what you need to the watch→ The phone will do what you said.

★The AI voice assistant can only be used after the watch being paired with your smartphone.



5. How do I use the watch to make a SOS call?

(1) Keep the watch connected with the app and Bluetooth.

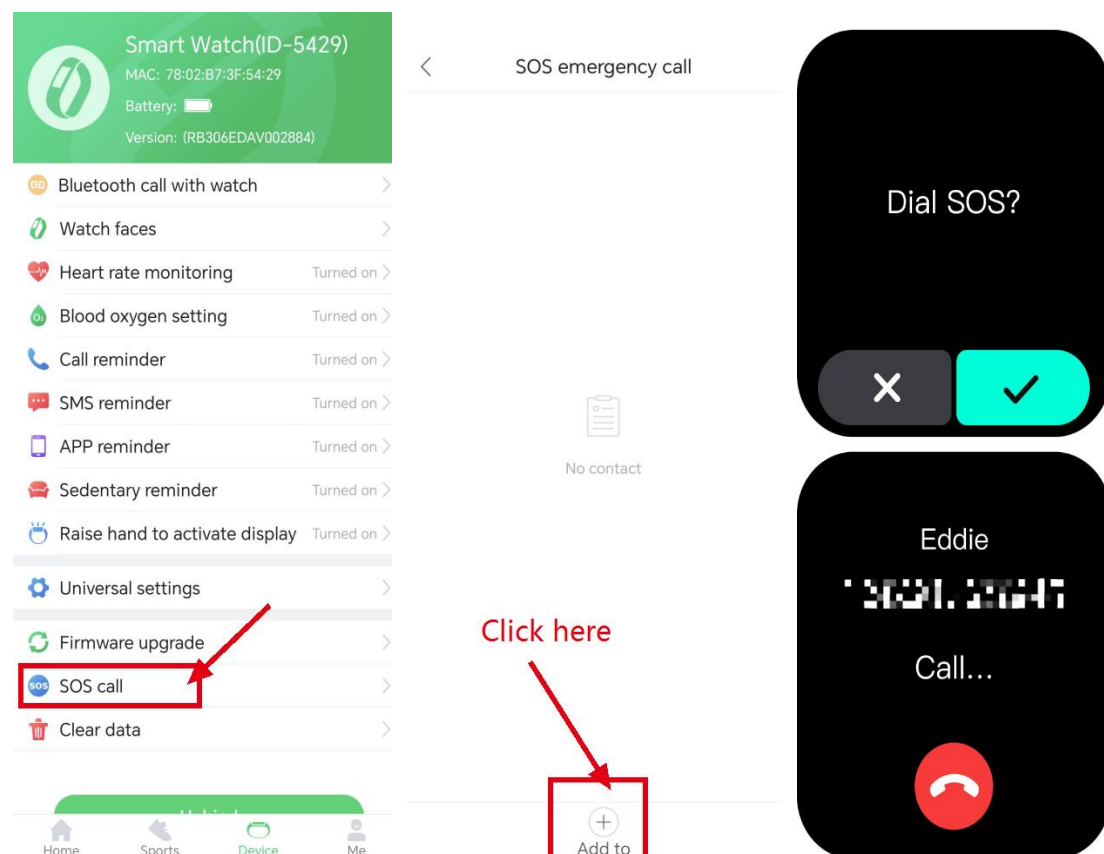
Refer to the Question one---How to connect the watch with your phone?

(2) Go to the app to set the SOS number first.

Steps: Open the app GloryFit → click “Device” → click “SOS call” (click “SOS Contact” in IOS) → click “Add to” to add one number as your SOS contact → Add contact successfully.

(3) Go to the watch to make a SOS call.

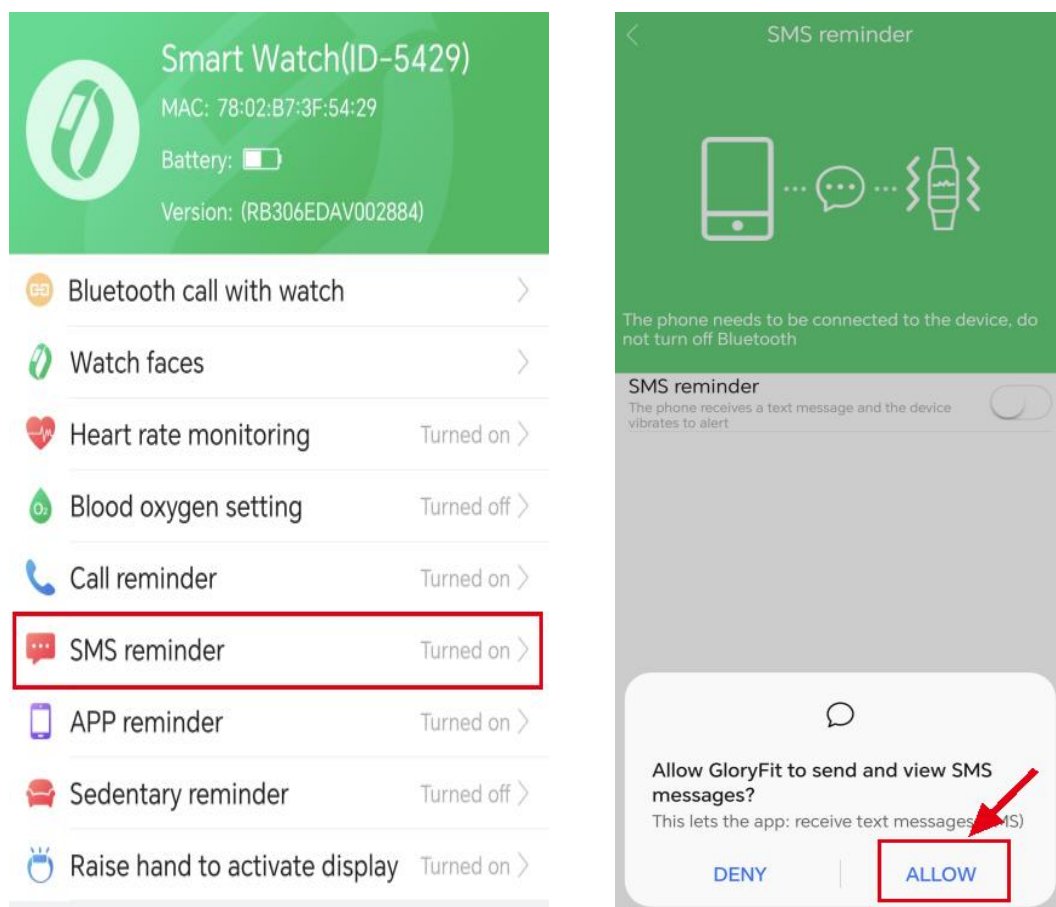
Steps: Open the watch → swipe the screen up to find “SOS” icon → click “SOS” to Dial.



6. How to receive the message notification?

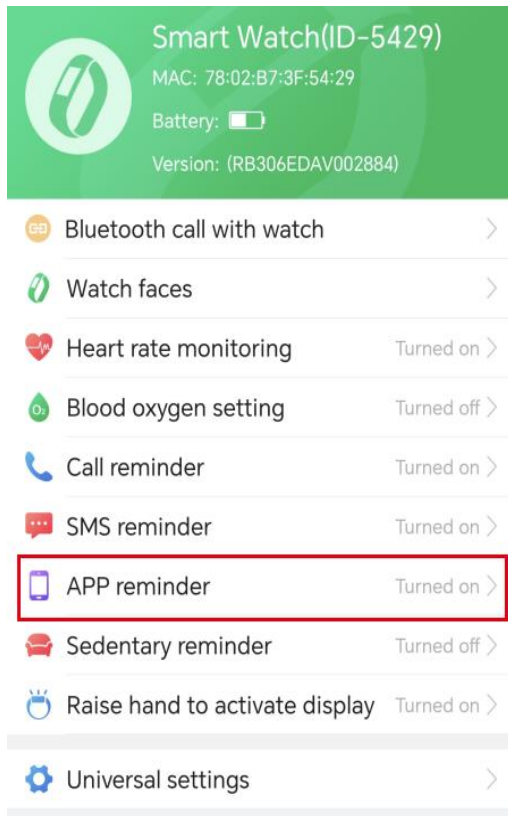
(1) Go to app to turn on SMS reminder.

- Please open the app GloryFit → click “Device” → click “SMS Reminder” (click “SMS” in IOS).
- Please remember to allow the app to send and view SMS messages, then the watch can receive SMS messages from your phone.

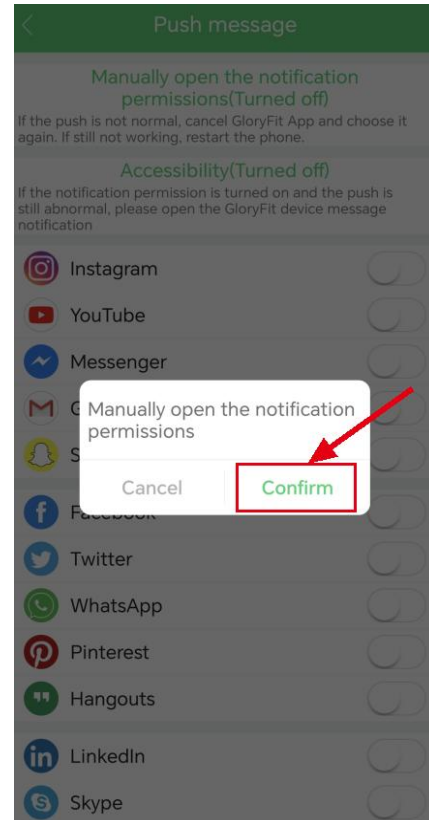


(2) Go to app to turn on APP reminder.

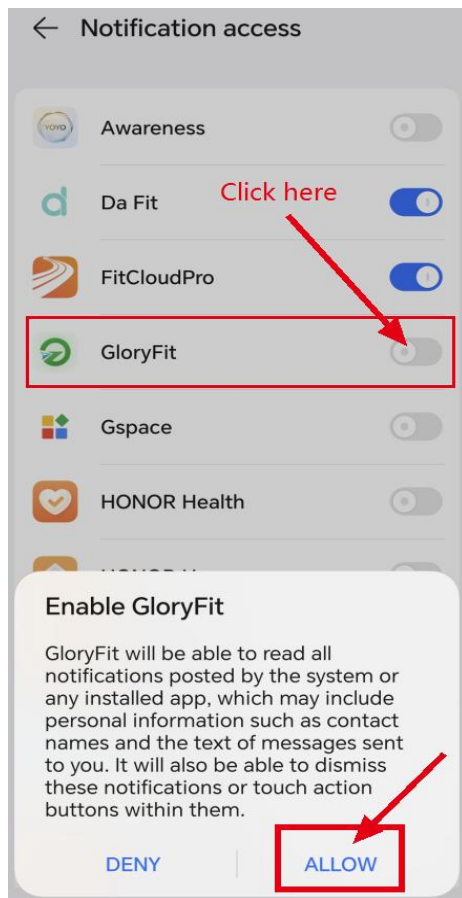
- Please open the app GloryFit → click “Device” → click “APP Reminder” (click “APP” in IOS) → allow the app’s permission of reading notifications → select the app you want to receive notifications.



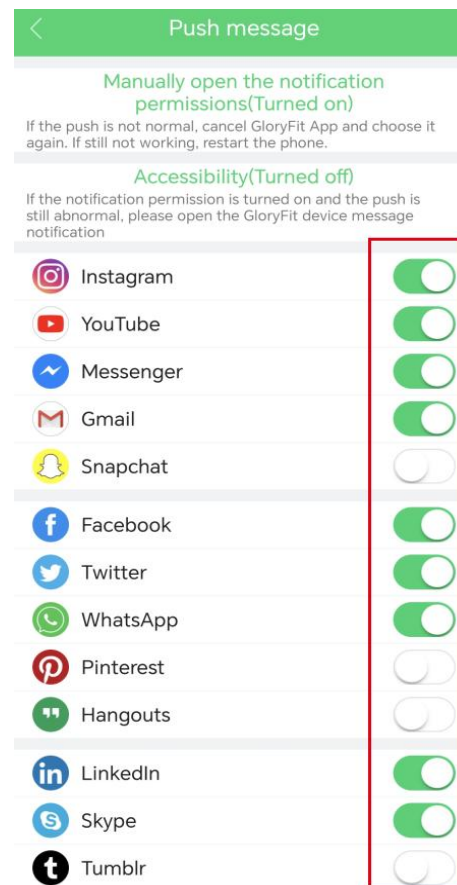
1.



2.



3.



4.

7. Why does the watch still not receive messages after being enabled?

Please check whether the App is running. If the App is not running in the background after the screen is locked, the watch will not receive messages although you turned on the message notifications function.

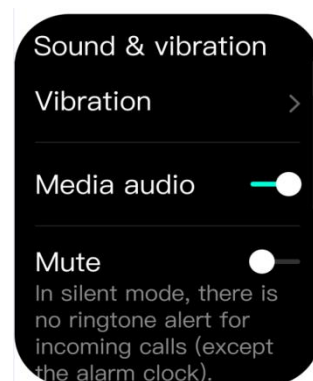
Please make sure the app is keeping running.

8. What if the watch doesn't vibrate when receiving notifications?

★ Open the watch to check whether you have opened the mute mode accidentally.

Steps: Open the watch → Swipe the screen up → Find and click “Settings” → Click “Sound & vibration” → Click “Vibration” to choose the vibration intensity you want → Make sure the mute mode is OFF.

Warm tips: If you turn on the Media audio, the sound on the phone will be emitted from the watch when you see a video. If you don't like this, you could turn off it.



9. How to monitor my heart rate, blood pressure and blood oxygen?

- (1). Fill in the gender, age, height, and weight information in app.
- (2). Wear the watch two fingers away from the wrist bone.
- (3). Keep the arm flat, relax and still, and make sure the watch is close to the skin.
- (4). You can swipe up on the watch's home screen to enter heart rate, blood pressure and blood oxygen monitoring interface.

Please wait for one minute to see the monitoring results.

About how to see the detailed monitoring results:

You can see the results directly on the watch. If you want to see more detailed data, you can go to app to check.





102 Stress relieving state
Times/minute

Average heart rate Minimum heart rate Maximum heart rate

64 Times/minute **48** Times/minute **102** Times/minute

Heart rate range >

Tranquilization state (≤100 times per minute) 98%

Stress relieving state (101~120 times per minute) 2%

Fat burning state (121~140 times per minute) 0%

Cardiopulmonary state (141~160 times per minute) 0%



High pressure
112 mmHg

Low pressure
71 mmHg

Today's data(1)

Status High pressure Low pressure

Normal

20:05

112 mmHg

71 mmHg

Declaration: All data or results are for reference only, and it is not recommended as a formal basis for medical or health conditions.

What factors may affect the measurement results?

1. Non-standard wearing can affect the measurement, such as the light leakage caused by incomplete fitting.
2. Swing of the arm, slight movement of the watch on your skin, wearing too tight, raising the arm and making a fist, etc. can affect your blood circulation and thus affect the measurement.

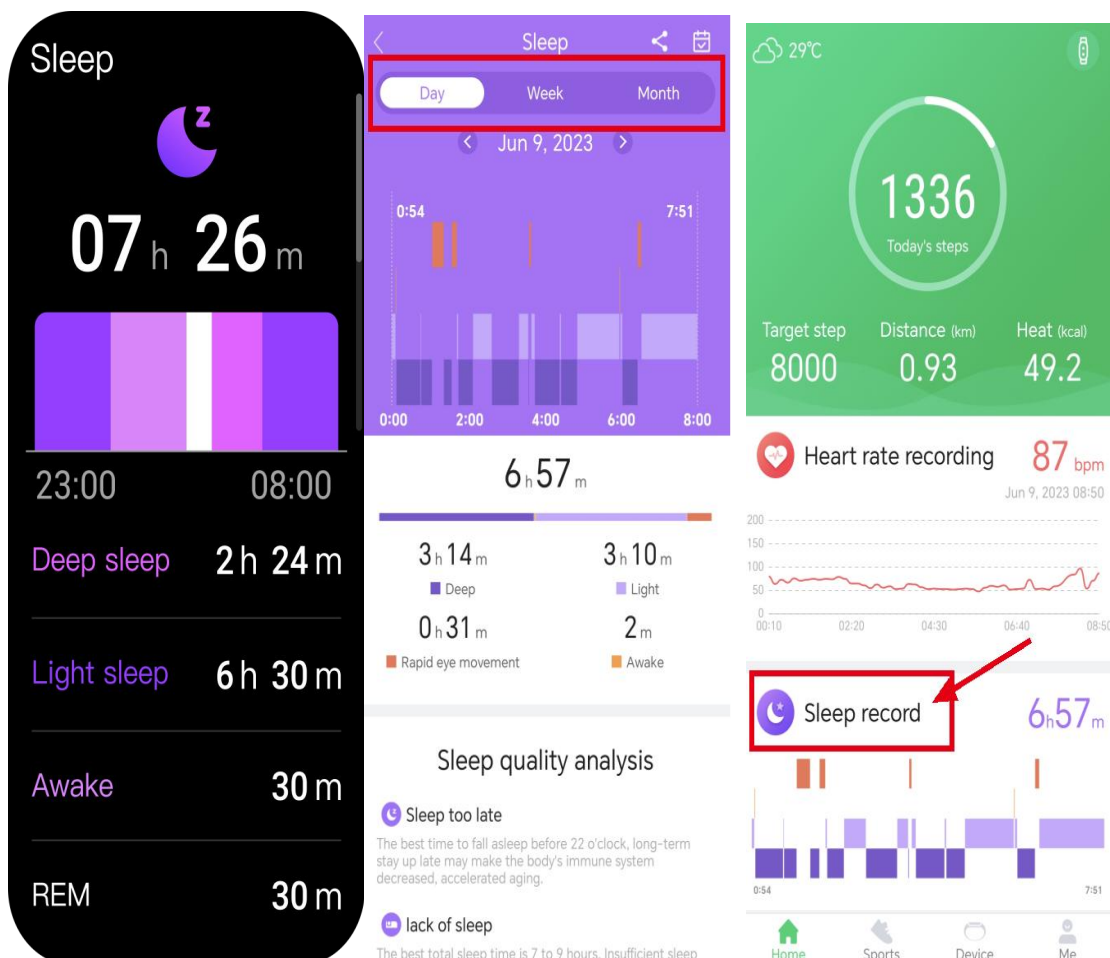
★Please note that the data is not intended for any medical use.

All measurements are for general fitness purposes.

10. How to get sleep data?

The watch can monitor your sleep automatically at night. You can see the sleep data in the watch or you can go to app to see more detailed data next morning.

Steps: Open the app→ Click bottom toolbar “Home”→Click “Sleep record”→ Click “Day”, “Week”, or “Month” to see your sleep data in different stage.



★ The watch records your sleep from 6:00 P.M. to 8:00 A.M. It does not record sleep data if you sleep in daytime.

11. No sleep data is recorded, or the sleep data is inaccurate. Why?

1. Check whether you wear the watch before going to bed. If no, the App will not record sleep data after synchronizing with the watch.
2. Your sleep quality can be a reason. If you have trouble falling asleep, the App may not record sleep data. You can take some measures to help sleep, for example, doing some exercise, drinking a glass of milk, relaxing your body and not playing with your mobile phone.
3. Please wear the watch correctly (in case of insufficient tightness, there is a certain probability of failure to detect the watch).

The sleep algorithm only records sleep that lasts for more than 3h. If you get up frequently, the App may not record sleep data.

It's recommended that you arrange the sleep time reasonably and drink less water before going to bed.

12. Does the watch record and store data when my phone is not with me?

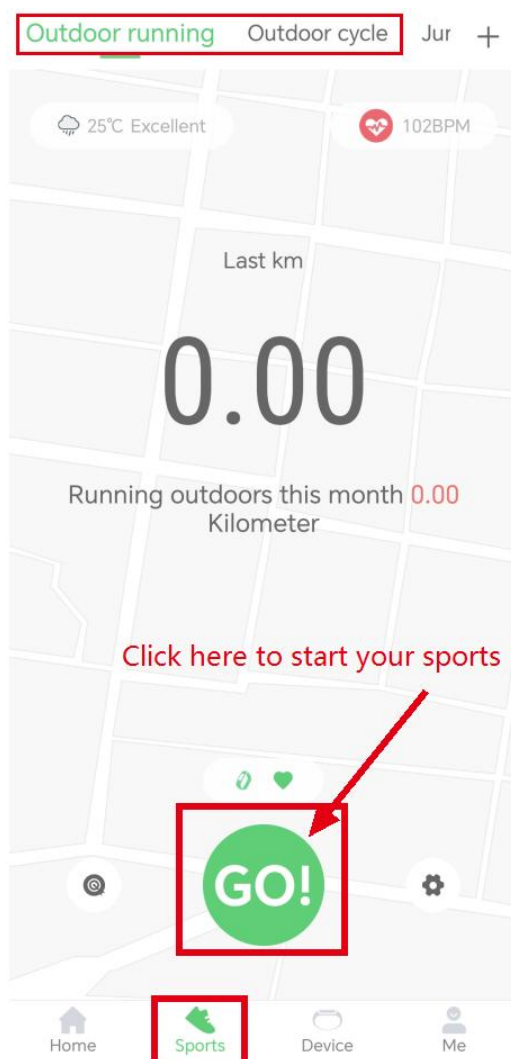
The watch can store data separately. You do not need to carry your mobile phone during running or sleep.

After the watch is paired with your phone, the data of the watch could be synced automatically to the app, then you can see the data in the app.

13. How many sports modes in the watch?

There are more than 100 sports modes available in the watch.

You could open the watch and click “Training” to choose the mode you need to do exercise. Or you could also open the app to start your training.

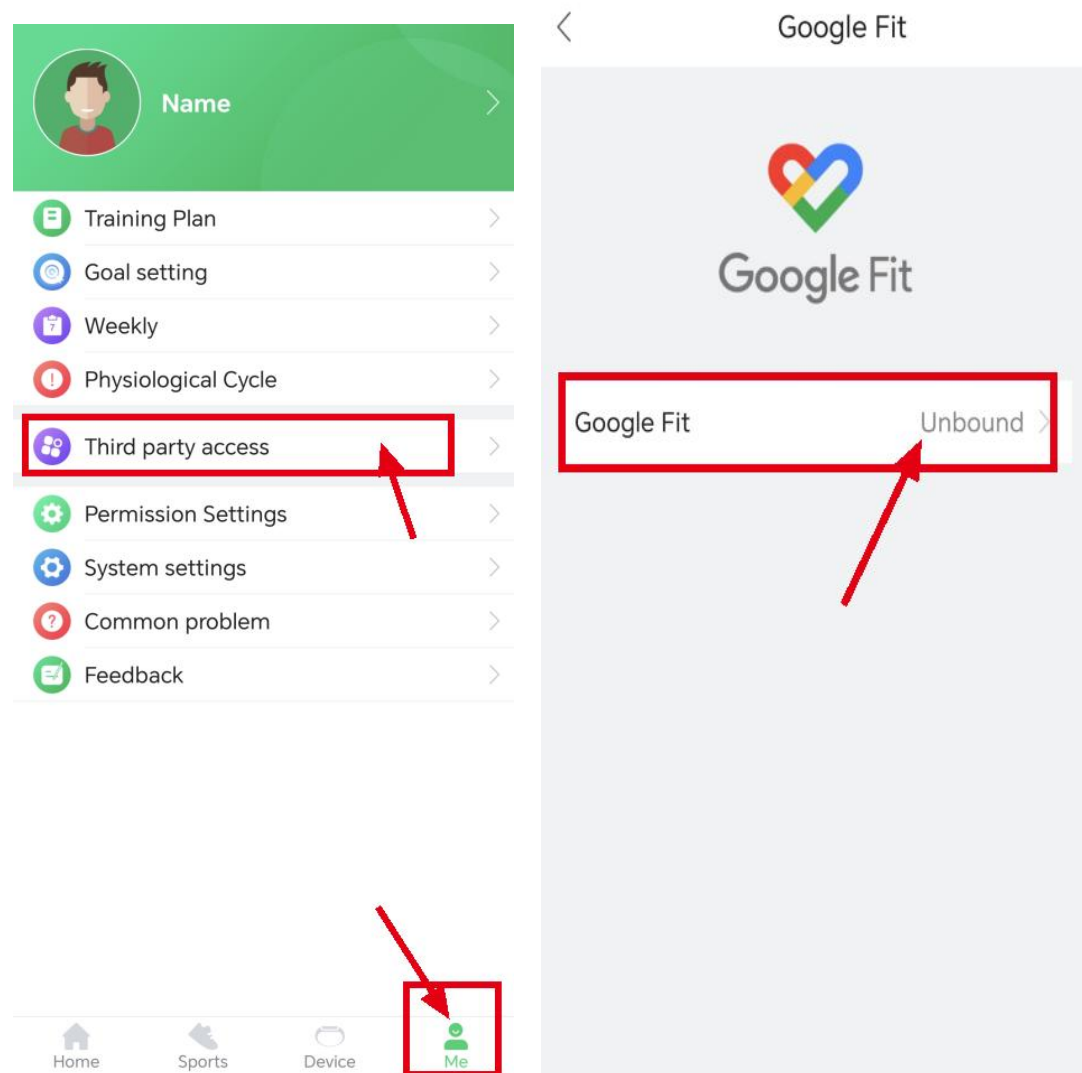


14. How to link activities to Google Fit?

You can go to app to bind it with Google Fit.

Step: Open the app GloryFit → Click bottom toolbar “Me” → Click “Third party access” → Click “Google Fit” → Click to connect.

After the app GloryFit is connected with GoogleFit, the activities data of GloryFit can be shared to GoogleFit.



15. How to change the watch faces?

There are several ways to change the watch faces.

★Set on the watch:

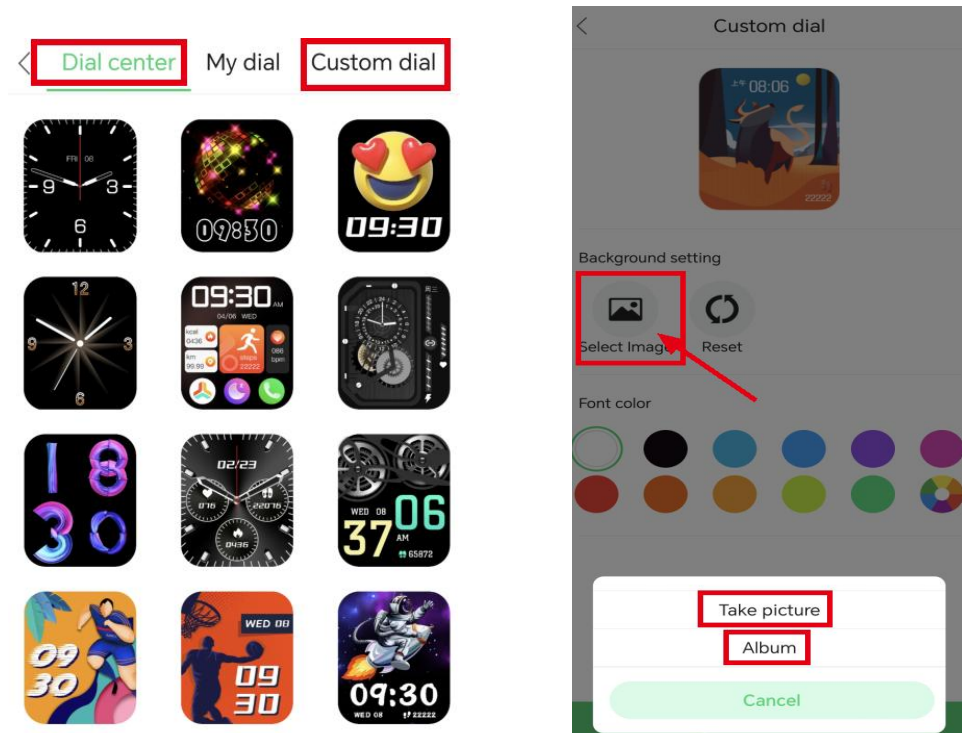
(1). Long press the watch's home screen 3s, swipe right/left to choose the watch face you like.

(2). Swipe up the watch's home screen → click Setting → click Watch face & Theme → click Dial → swipe right/left to choose the watch face you like.

★Set in the app:

(3) Under connection, open the app GloryFit, click Device → click Watch faces → you can select the watch face you like in **Dial Center**.

(4) Additionally, you can click **Custom Dial** to upload and custom your personalized watch face.



16. Does this watch have a phone finder option?

Yes, it does. Please note that it can only be used under connection.

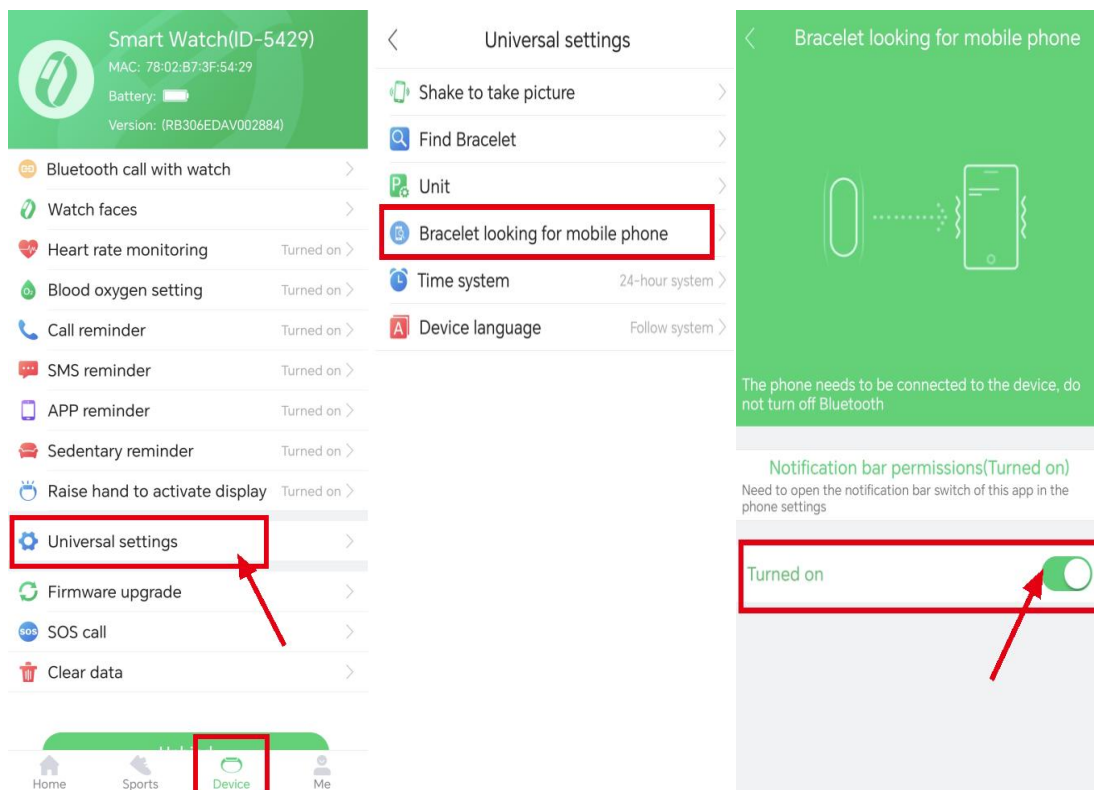
Step: Open the watch → swipe the watch up to find “ToolBox” →

Click “ToolBox” → Click “Find Phone” → The phone will ring.

Warm tips: If you click “Find Phone” and the phone doesn’t ring, you can go to app to check whether you turned on the permission.

Step: Open the app → Click “Device”→Click “Universal settings”
(Click “More settings” in IOS)→Click “Bracelet looking for mobile phone”→Click “Turn on”.

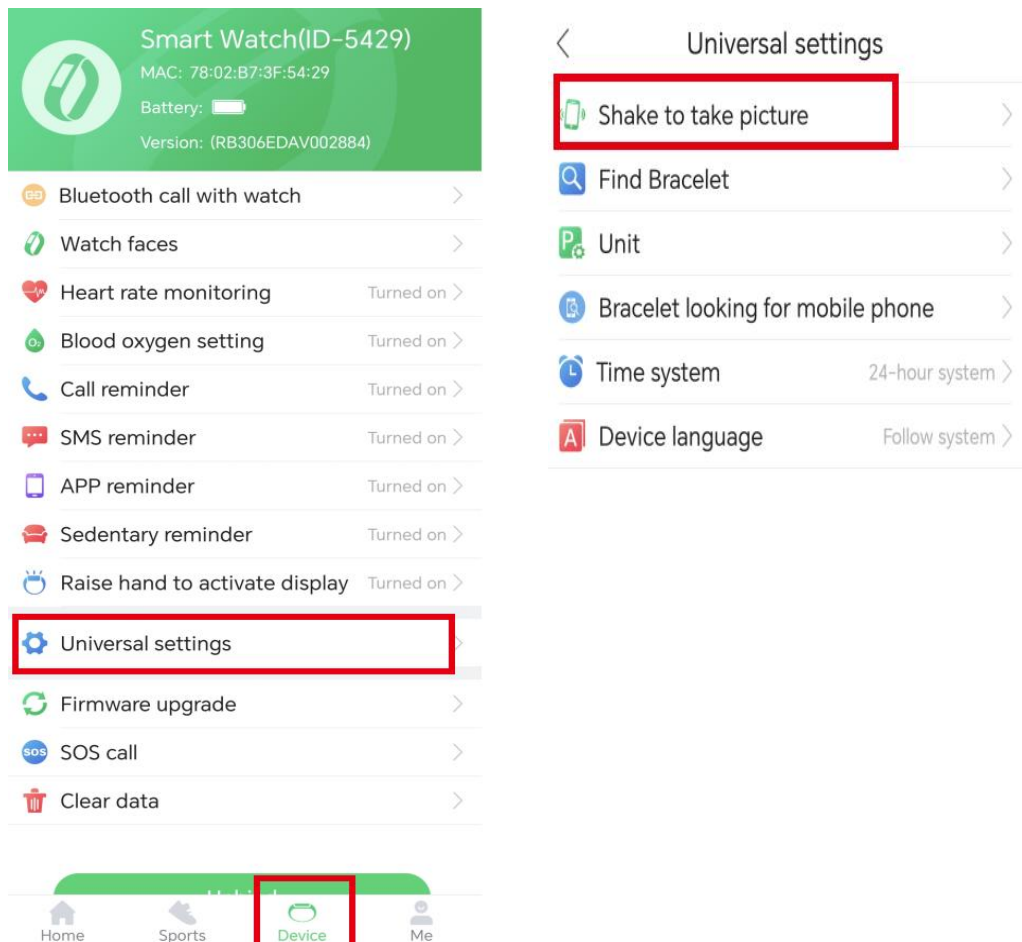
After setting this, you could try to test this function again.



17. How to remote the watch to take pictures?

Firstly, please make sure that the watch is paired with your phone successfully.

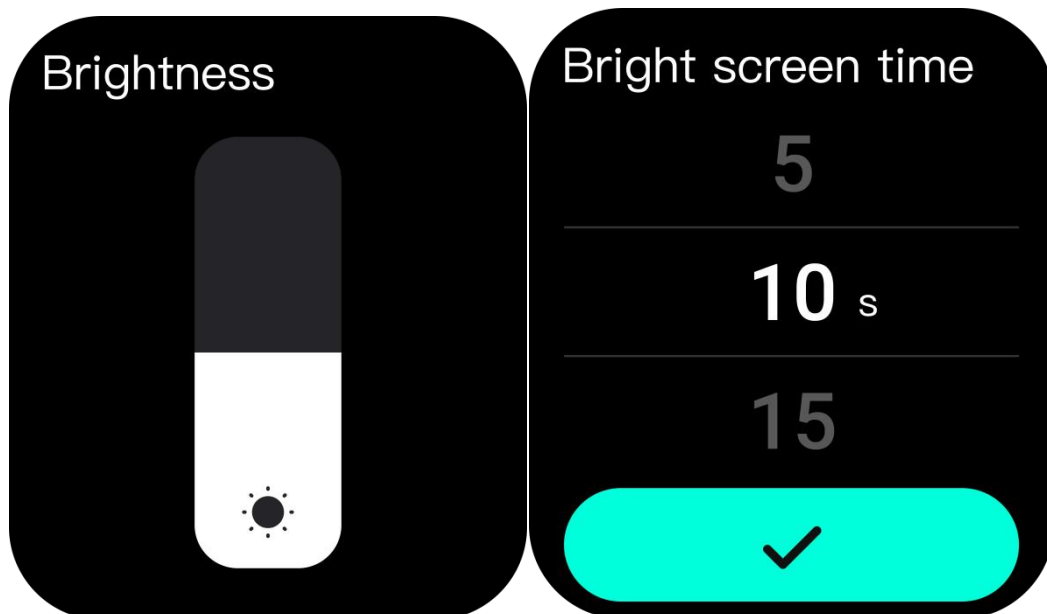
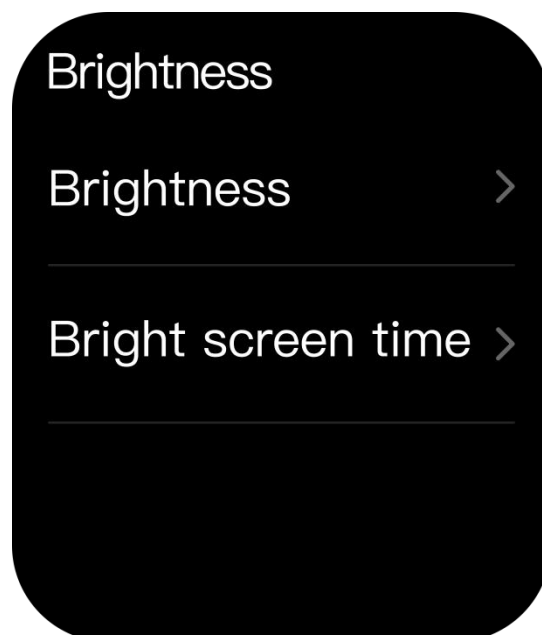
Steps: Open the app → Click the bottom toolbar “Device”→Click “Universal setting” (Click “More settings” in IOS)→Click “Shake to take picture”→Shake your hand (the watch) or click the the watch screen to take pictures.



18. Can the brightness and on-screen time of the watch be adjusted?

Yes, both of them can be adjusted.

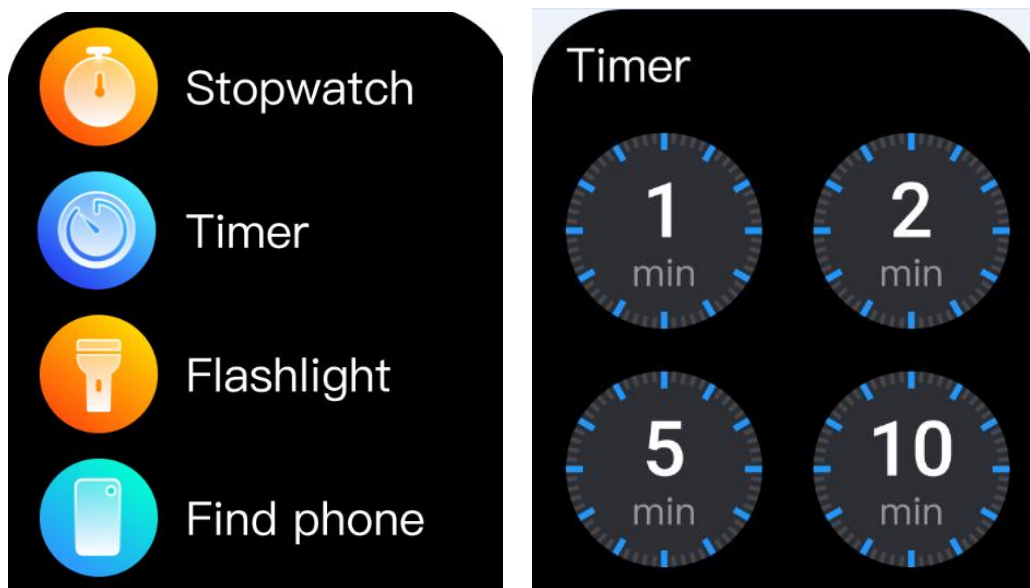
Steps: Open the watch → Swipe up the watch screen → Find and click “Settings” → click “Bright” → Click “Bright” to adjust the brightness → Click “Screen Time” to change the on-screen time.



19. Does the watch come with a timer to count down and a stopwatch?

Yes, the watch has a timer as well as a stopwatch.

Steps: Open the watch → Swipe up the watch screen → Find and click “ToolBox” → Then you can see both of timer and stopwatch.



20. Can this watch be used to set reminders?

Yes, you can set sedentary reminder or alarm clocks for this watch.

Sedentary reminder:

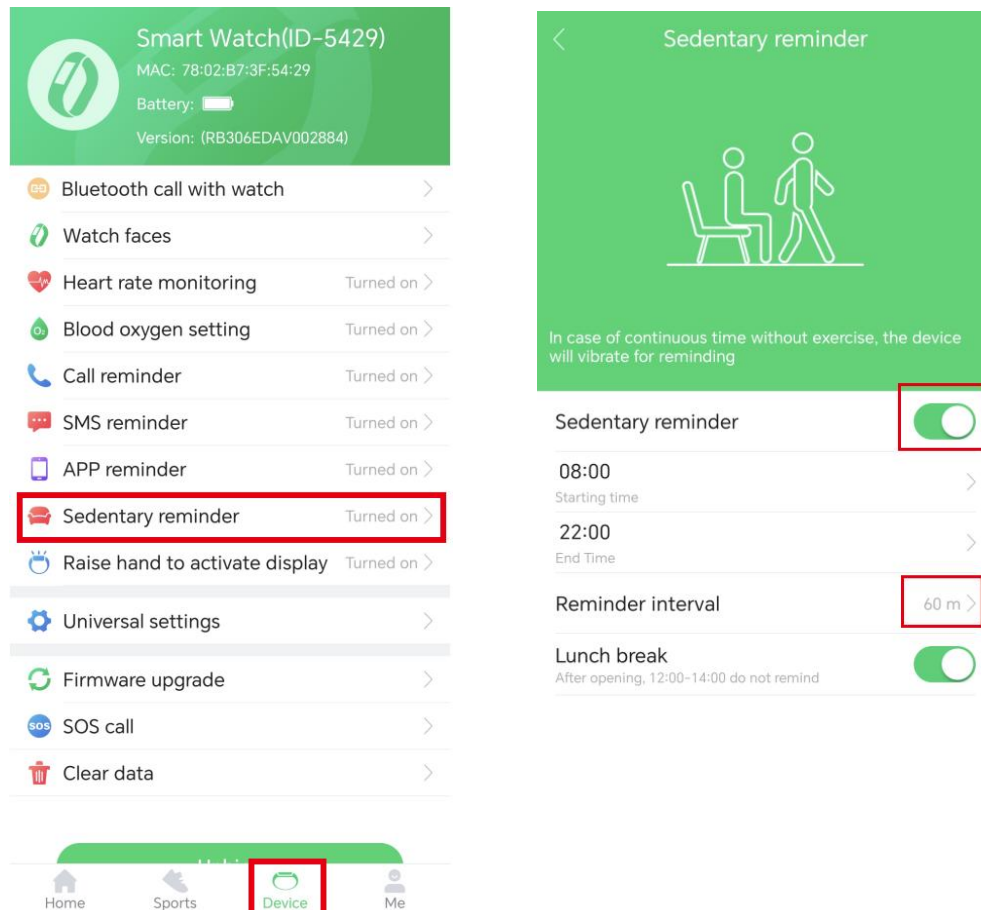
You can open the app→Click “Device”→Click “Sedentary reminder”

→ Turn on the reminder function → Set the starting time, end time and reminder interval.

Alarm clock:

You can open the watch→Swipe the watch screen up→Click “Alarm Clock”→Set clocks you need→You can set eight clocks in total.

How to delete the clock: You can click the clock you set, then it will show a “Delete” button.



21. Is this watch waterproof?

Yes, this smart watch is rated to IP68 & are deemed fit enough to withstand dust, dirt and sand. Based on test conditions, it can be immersed in 1.5 metres of fresh water for 30 minutes.

Please note that it does not support corrosive liquids such as hot water, chemical detergents and seawater.

If the watch gets water in it, you can use the watch's drain function to vibrate the water out.

Steps: Open the watch → Swipe up the watch screen → Find and click “ToolBox” → Find and click “Drainage” → The watch will vibrate.

22. Wear & Care

Give Your Wrist A Rest

● If you experience any discomfort or irritation, loosen the band, and if it persists give your wrist a break by taking your device off.

Don't Wear It Too Tight

● Make sure your band isn't too tight. Wear the band loosely enough that it can move back and forth on your wrist.

Keep It Clean and Dry

● Regularly clean your band and wrist — especially after working out, sweating or washing your hands. Do not use hand soap, body soap, dish soap, hand sanitizers, cleaning wipes, household cleaners or other similar cleaning products to clean the band or device, as those are difficult to remove and could get trapped beneath the band and irritate your skin.

Furthermore, to minimize the potential for damage to your product and the chance for skin irritation, avoid any direct contact with sunscreen or insect repellent sprays. Always remove your device while applying these types of creams or sprays.

23. Worry-Free Warranty

We offer a 12-month warranty on all products and provide friendly and efficient support.

If you have any question in the process of using the watch, please feel free to contact us via your order (we will reply within 24hrs).

1. Go to Your Orders
2. Find the Order ID in the list
3. Click "Contact with us"

Hope you will enjoy your smart life with our watch!