

User Manual of Product 1:

Lockly Secure Plus, Bluetooth Smart Lock, Keyless Entry Door Lock, PIN Genie® Keypad, 3D Biometric Fingerprint Sensor, Auto Lock - Venetian Bronze (PGD628FVB) - Latch Edition

User Manual of Product 2:

Lockly Secure Link Wi-Fi Hub - Control Your Lockly Smart Lock from Anywhere with Real-time Notifications and Voice Control (PGH200)

LATCH EDITION



LCKLY™ SECURE

SECURE PLUS | SECURE PRO

USER MANUAL

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For additional support, visit <http://lockly.com/help>
or email help@Lockly.com



1.1 Product Features

Patented Anti-Peep Keypad

Digits are randomly displayed on the key pad ensuring access codes to be undetectable to intruders after repeated use. To experience the patented and innovative key pad software, powered by PIN Genie™, please download the PIN Genie™ Vault App from iOS App Store or Google Play.

Multiple Access Codes & Monitoring

Store up to 8 Access Codes for family, friends, and guests, as well as monitor entry and exit records.

Advanced 3D Fingerprint Recognition (Secure Plus and Secure Pro Only)

Biometric Fingerprint Recognition protocol allows up to 99 registered fingerprints to be used and accepts only actual fingerprints - preventing lifted prints from being used.

Complete Privacy

The exterior displayed keypad can be locked and switched off using the simple ON/OFF toggle from the inside panel. The owner can prevent others trying to input the passcode from the outside and entering the home

Offline Access Code (OAC)

The offline access code can allow owners to issue access codes, set the allowed access duration, all without Lockly™ ever connecting to the internet, so in case of power outage, you can still magically and remotely issue Access Codes without any connection to the web.

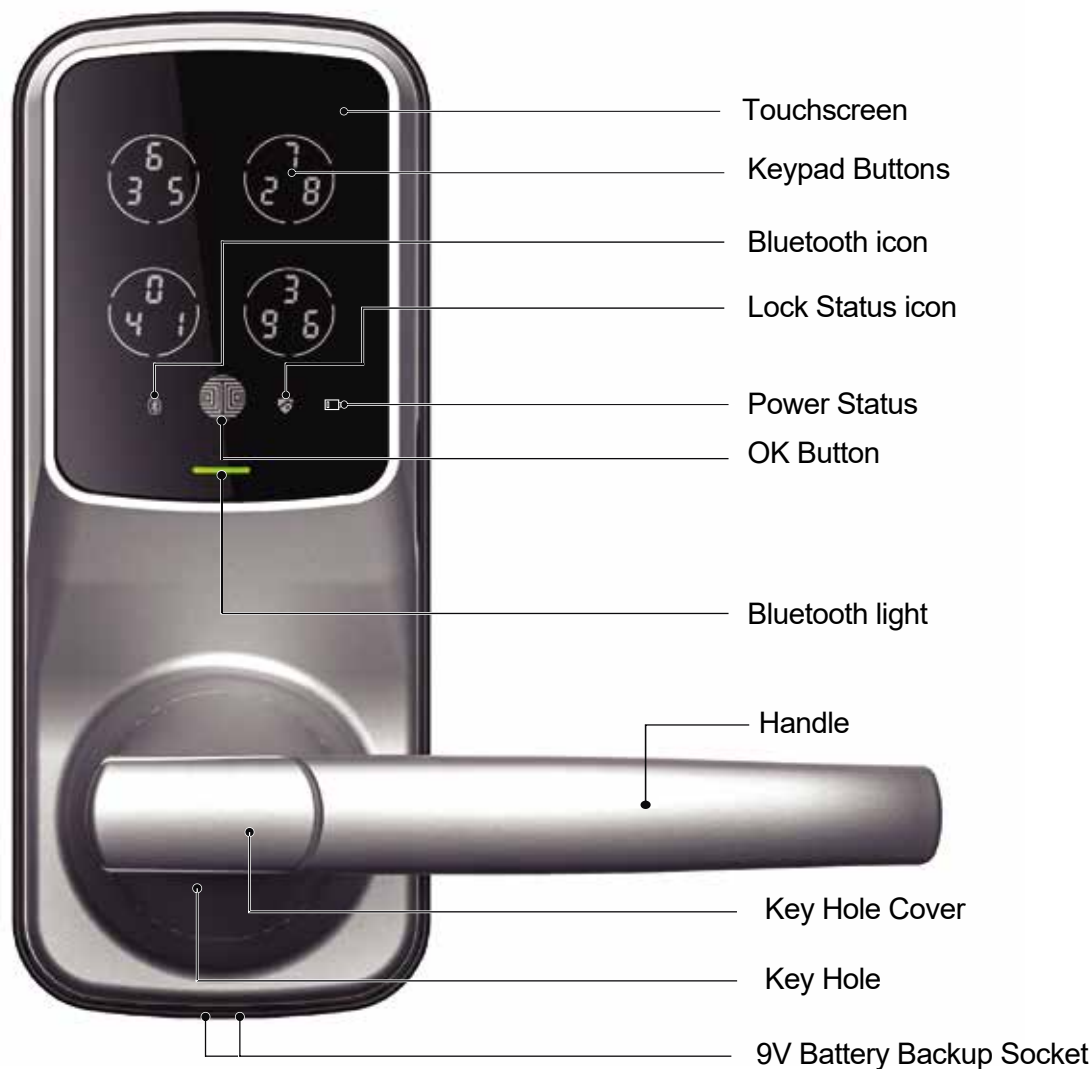
Automatic Lock

Owners no longer have to worry about forgetting to lock the door. With Auto Lock enabled, Lockly™ Secure will automatically re-lock the door based on your customized timing set between 5-300 seconds.

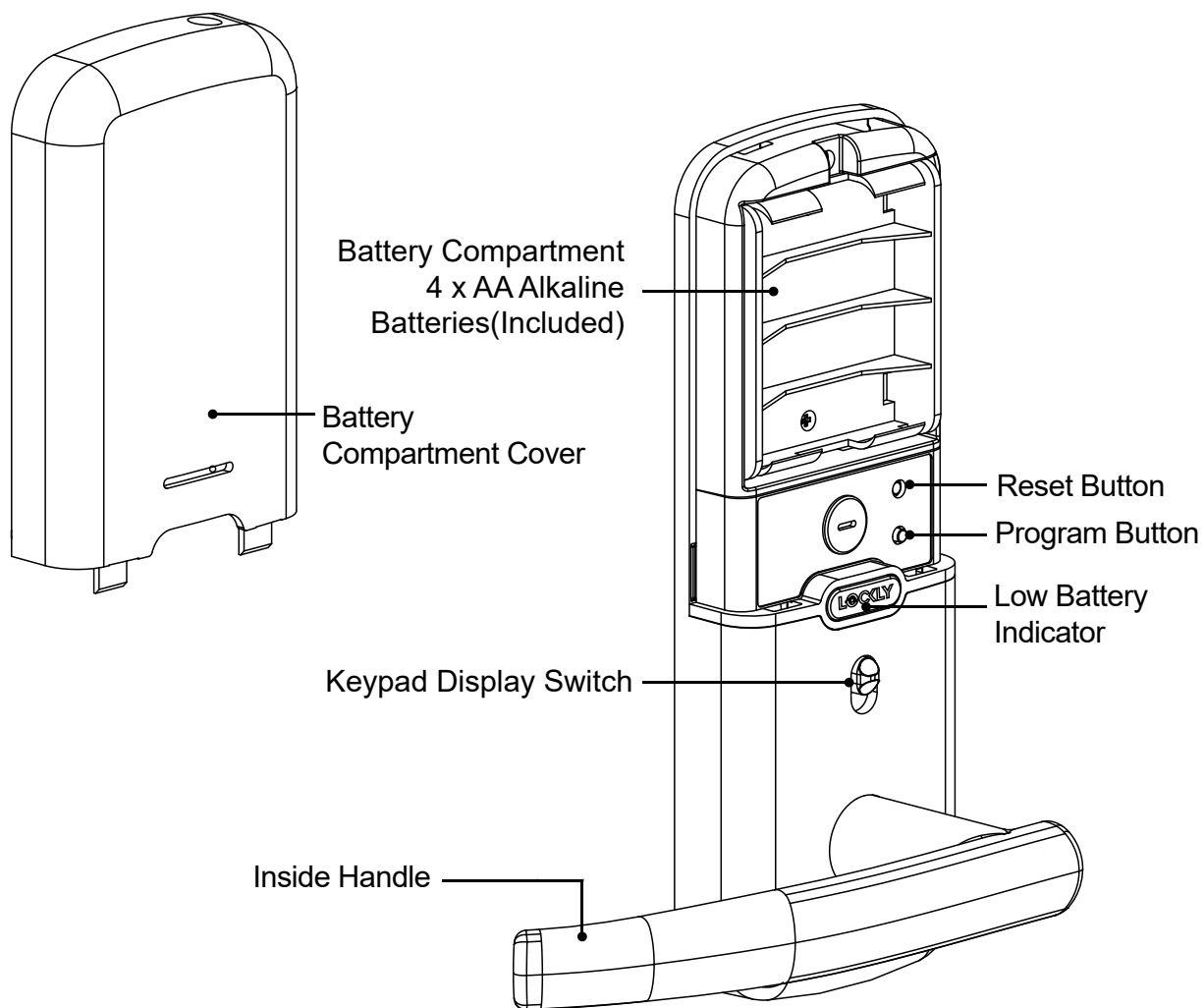
Backup Keys and 9V Battery Socket

The door can be opened with physical backup keys. There is also a 9V battery connection socket for emergency power backup to access the key pad in case your smart lock runs out of battery.

2.1 Product Overview - Outside



2.2 Product Overview - Inside



2.3 Understanding Your New Lock



NOTICE

The Default Access Code is

1 2 3 4 5 6

After the installation of your new Lockly™, understanding some key functions of operating your smart lock is important. The following guides will walk you through resetting a lock, adding **Access Codes**, deleting **Access Codes**, adding and deleting **fingerprints** (Applicable to Secure Plus and Secure Pro Only) and also how to configure your **OAC(Offline Access Code)**.

For any questions you can always visit <http://lockly.com/help> for assistance.

Don't forget that Lockly™ Secure works best with our iOS and Android app. Please download the app by visiting the link below.



Scan or visit Lockly.com/app

2.4 Factory Reset

In order to restore the Lockly™ Secure to **factory default settings**, you must have your “**Initial Code**” available. The **Initial Code** can be found on the **VIP Card** that came with your smart lock.

After you have the **Initial Code** ready, push the **reset button** on the back panel of the Lockly™ Secure to perform your reset. See below to see which **Reset Process** applies for you. Once the smart lock has been reset, all the data previously stored will be deleted.

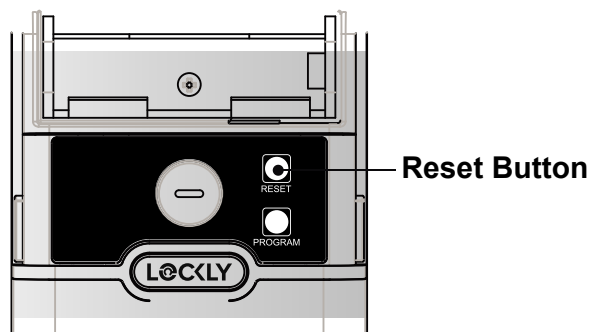
If Paired with App

Press **Reset Button** for **one (1) second**

Open the Lockly™ **smartphone app** to add your lock using the **Initial Code**

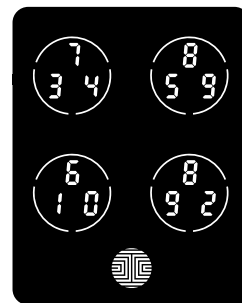
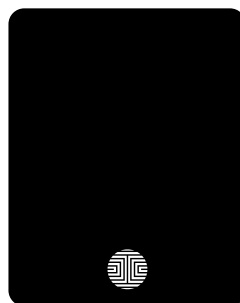
If Never Paired

Press **Reset Button** for **three (3) seconds**



2.5 Keypad Display Switch

The exterior keypad screen can be locked and turned off by using the **ON/OFF switch** at the back panel (interior) of the smart lock. When it is switched off, people who are outside cannot enter any access codes to unlock the door.



2.6 Rebooting Lockly™ Secure



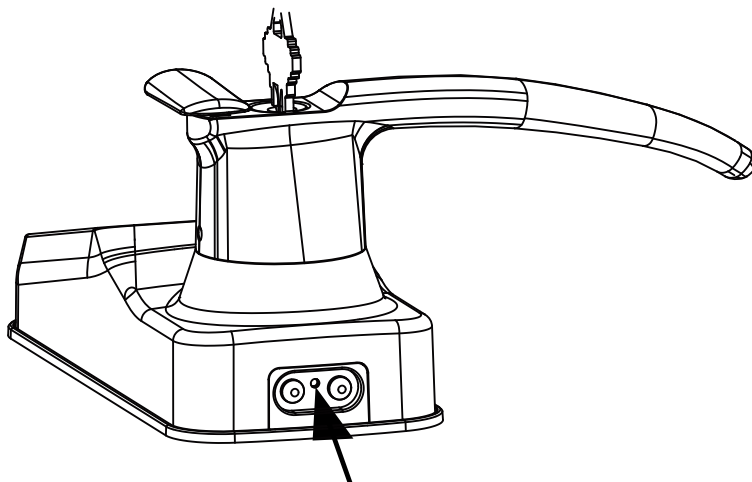
NOTICE

Reboot Lockly™ in case of dead battery or malfunction. No settings will be changed and all Access Codes will still be stored within Lockly™.

Press and release the reboot button when you want to reboot the lock. Your Lockly™ will beep once after reboot. Only reboot when necessary.

To reboot, find the reboot button located on the bottom of the exterior side of Lockly™ Secure. The reboot button is located in the middle of the two 9V battery backup sockets.

You will need something small such as a paperclip, to press the reboot button. Insert the paper clip and press down firmly.

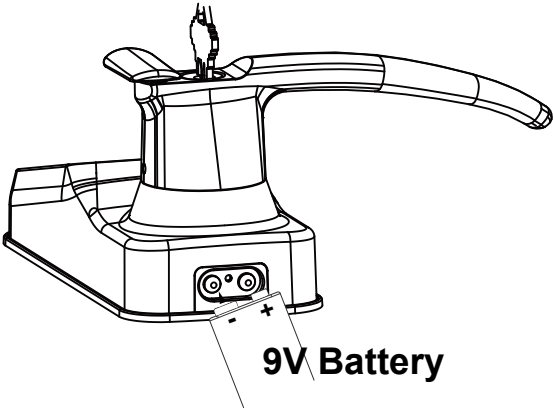


Reboot Button

2.7 Low Battery

When the battery is in seriously low condition, Lockly™ Secure will make continuous beeping sounds in addition to the flashing low battery icon on the touch screen. You should replace batteries **immediately** to avoid your smart lock from **shutting down**.

Condition	Indicator	Solution
Low Battery	Battery Icon on the display keypad will light up to indicate low battery. 	Replace batteries immediately to avoid battery failure. Lockly™ Secure can still operate up to 300 cycles in low battery condition.
Dead Battery	When there is no display and sounds; and screen is non-functional.	Replace batteries immediately. Supplied physical backup keys can be used to unlock the door. Alternatively, use a 9V battery as shown below to temporarily activate the lock.

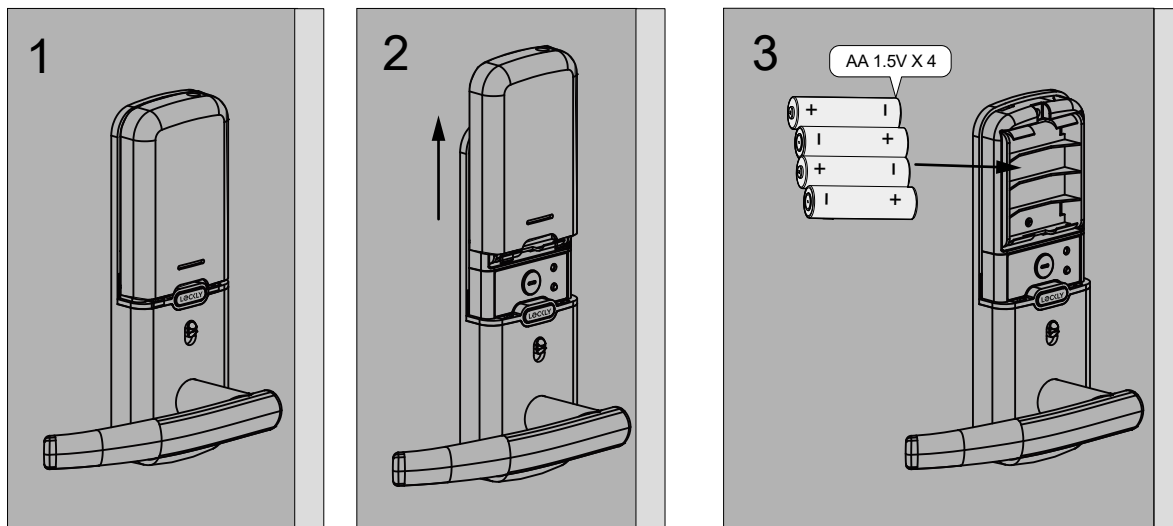


Your Lockly™ Secure will automatically detect the battery polarity, so just hold and place your 9V battery leads in place against bottom of the Lockly™ Secure to **temporarily** activate the screen to enter your Access Code. Be sure to hold the 9V battery against the contact points located at the bottom of the lock until you have successfully unlocked your door with your **Access Code**. Once unlocked, batteries should be replaced immediately.

2.8 Changing The Battery

Under normal use, the Lockly™ Secure's battery will last up to a year. Please check battery levels **regularly** and change your batteries when the **low battery notification** is issued. For best practice, always use **new batteries**.

Open the battery compartment cover and insert **four (4)** new **AA alkaline batteries** as shown.



- Make sure the batteries are oriented correctly.
- Replacing the batteries do not reset stored **Access Codes**.

3.1 Configuring Access



NOTICE

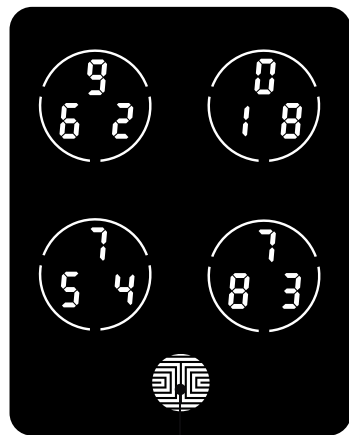
The Default Access Code is

1 2 3 4 5 6

Your new Lockly™ **Access Code** can be any combination of **6 to 8 digits**.

Once a new **Access Code** is entered, the **Default Access Code** of **123456** would be deleted.

A Maximum of 8 sets of **Access Codes** can be stored for use.



OK Button

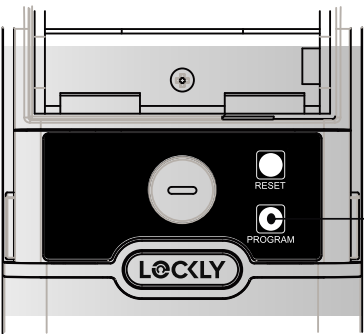
How to Use the Keypad

There are a total of **five (5) buttons** on the keypad as shown in the example image to the left. The numbers in each button may differ than what is shown on your device than what is displayed here.

To enter your required digit, just simply press the circle where your number is shown. You do not need to press the actual number as anywhere within the circle will suffice.

The button on the bottom is the **OK** button. You will be pressing this button when you are done entering your **Access Code**.

3.2 Entering Programming Mode



To enter **Programming Mode**, remove the battery compartment cover on the interior side of the Secure to expose the **Reset** and **Program** buttons.

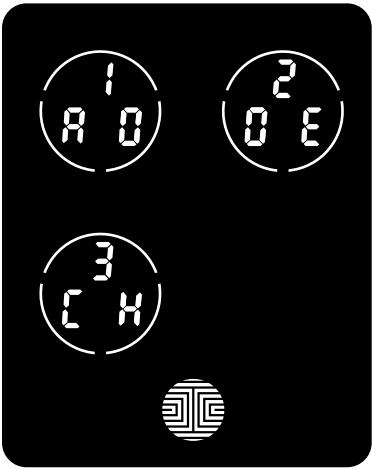
Simply press the **Program** button to enter programming mode.

Note: **Program** button will be disabled once synced to a smart phone. Configure all settings via synced smart phone.

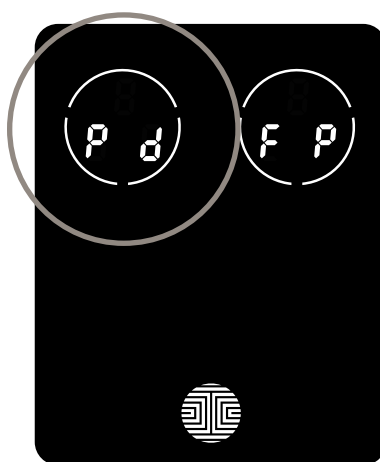
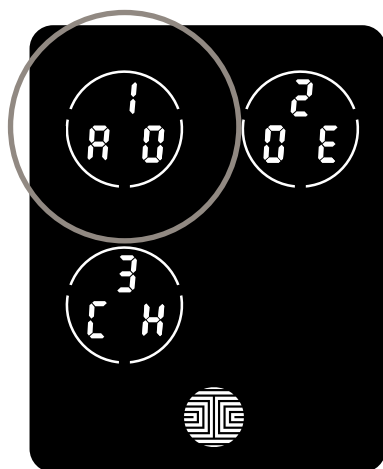
To end **Programming Mode**, press the **Program** button anytime. **Programming Mode** will automatically exit if the keypad is inactive for more than thirty (30) seconds.

Number		Mode
1	AD	Add Access Code
2	DE	Delete Access Code
3	CH	View Access Code

After entering **Programming Mode**, you should see the screen as displayed to the right on your Lockly™ keypad. Follow the following steps to add, delete, or check your **Access Codes**.

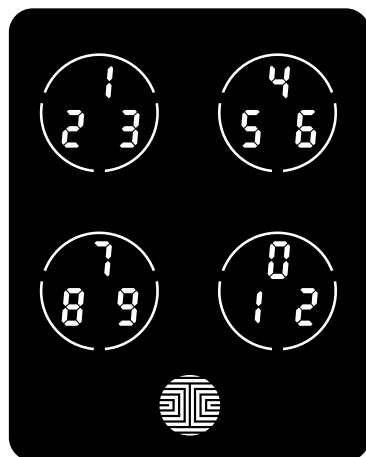


3.3 Adding an Access Code



While in **Programming Mode**, select “1AD” to add an **Access Code**. If you are not in **Programming Mode**, please see **Section 3.2** to enter **Programming Mode**.

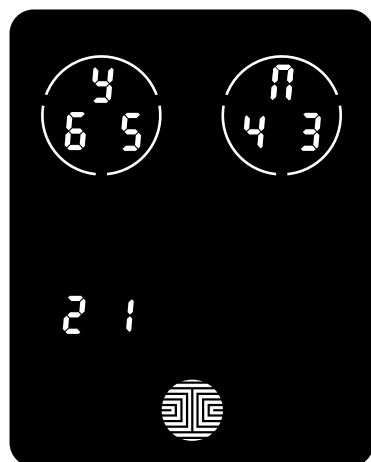
After pressing “1AD” press “Pd” to add an **Access Code**.



Enter your new **6 - 8 digit Access Code** and press  when you are finished. You will then re-enter the code to confirm your new **Access Code**.

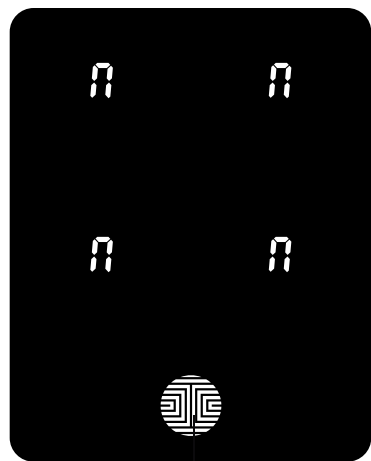
Remember, just touch the digit you need within the circle around each 3 numbers. There is no need to touch the exact location of the number. For example, based on the example image to the left, if you need “1”, you can touch the **upper left** button or the **lower right** button. For “6”, you would touch the upper right button.

3.3 Adding an Access Code (Continued)



If you have successfully entered your new **Access Code** twice, you will see the new code displayed here. In this example, we chose **654321**. Press **4** to Confirm or **A** to cancel.

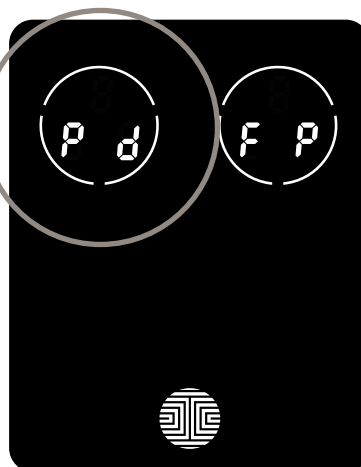
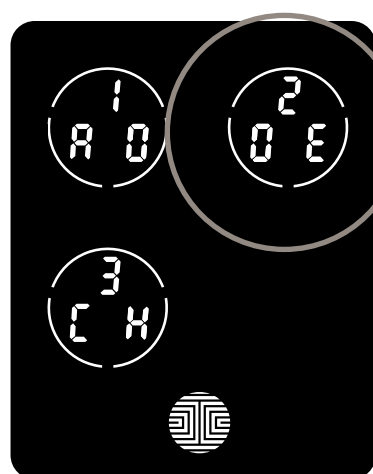
To exit or cancel, you can always press **A** or 



If the two (2) **Access Codes** you entered does not match, an error message will appear on the screen (As shown to the left). Press **OK** to return to the **Programming Screen** and try again. See **Section 3.3**

OK Button

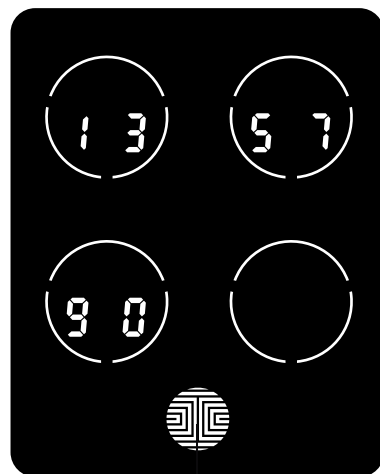
3.4 Deleting an Access Code



While in **Programming Mode**, select “2DE” to delete an **Access Code**. If you are not in **Programming Mode**, please see **Section 3.2** to enter **Programming Mode**.

After pressing “2DE” press “Pd” to delete an **Access Code**.

Example Only

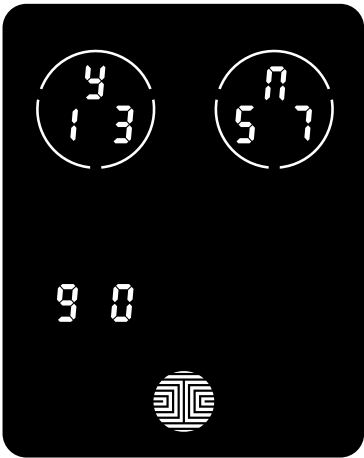


OK Button

Active **Access Codes** will then be displayed on the screen in sequence from **left to right, top to bottom**. In the example shown on the left, the **Access Code** displayed is **1 3 5 7 9 0**.

Rotate through different **Access Codes** shown by touching **any number** on the screen. If you find the **Access Code** you want to **delete**, simply **hold the OK button for 2 seconds**. (Continue on next page)

3.4 Deleting an Access Code (Continued)



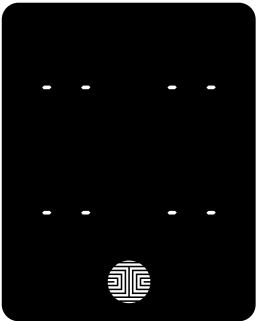
Once you have selected the **Access Code** you want to delete, Lockly™ will ask you to confirm deletion by showing you the **Access Code** you are deleting, in this example, **1 3 5 7 9 0**.

Press **4** to **delete**, or **5** to **cancel**.

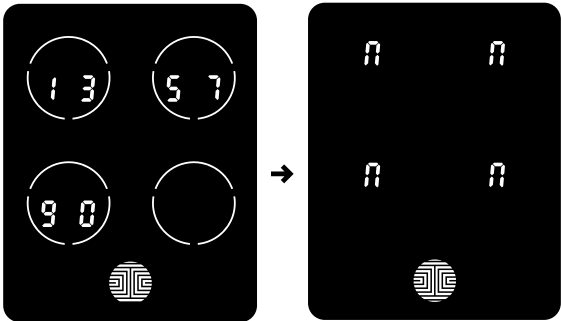
NOTE There are two incidents where your **Access Code** cannot be deleted.

There are no **Access Codes** set.
The factory default **Access Code** cannot be deleted.

There is only one (1) **Access Code** saved in the smart lock. At least one code must be registered. Please add another **Access Code** before attempting to delete the existing code.

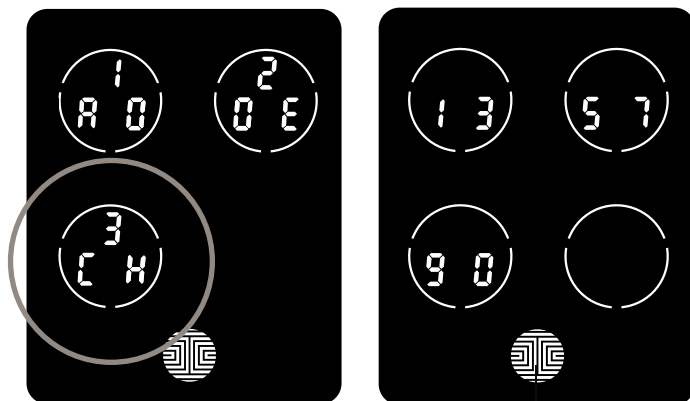


No Access Codes Set



Only one Active Access Code

3.5 Checking the Access Codes

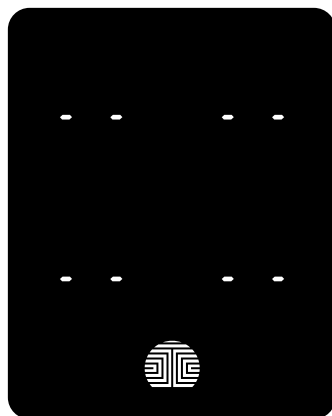


OK Button

While in **Programming Mode**, select “3CH” to check registered **Access Codes**. If you are not in **Programming Mode**, please see **Section 3.2** to enter **Programming Mode**.

Active **Access Codes** will then be displayed on the screen in sequence from **left to right, top to bottom**. In the example shown on the left, the **Access Code** displayed is **1 3 5 7 9 0**.

Rotate through the different **Access Codes** by touching **any number** on the screen. To exit **Check Access Code** screen, simply **press** the **OK** button.



If there are no **Access Codes** registered in your smart lock, **Check Access Code** mode will be invalid. The default **Access Code** will not be shown on the display keypad, and you will see the following screen shown to the left instead.

3.6 Adding a Fingerprint (Secure Plus and Pro Only)

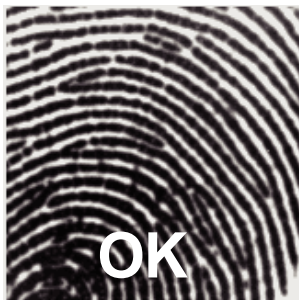
In this section, you will learn how to register a fingerprint to your new smart lock. Fingerprint registration is only available in the Lockly™ Secure Plus / Pro, and not available in Secure models. If you have Secure you may skip to Section 4.1 to learn about locking and unlocking your door with Lockly™.

We are using an advanced biometric sensor, providing the most secure fingerprint authentication. For security reasons, Lockly™ will only accept fingerprint patterns that consist of cross intersection points. Patterns with no cross intersection points will not be acceptable.

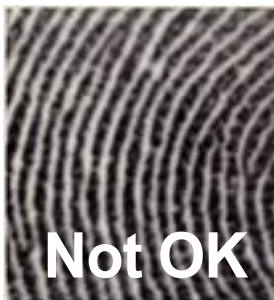
Please check your fingers before registration to make sure the finger you want to register will be acceptable by our system. Otherwise, use an alternative finger to ensure successful registration.

The following examples show which types of fingerprint patterns will be acceptable. It is highly recommended to enroll at least one finger from each hand in case the hand you are using is unavailable, such as, in instances like if you are holding items in that hand or have sustained an injury.

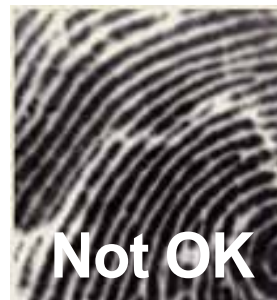
**Fingerprint Pattern with
Cross Intersection Lines**



**Concentric or Parallel Pattern
with no Cross Intersection Lines**

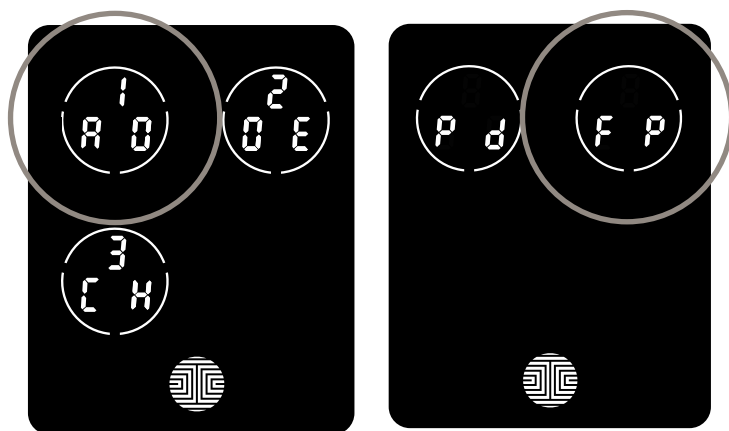


**Fingerprint with Scars or
Worn Out Ridges**



The Secure Pro can register up to ninety-nine (99) fingerprints. Please read the following sections if you want to add or delete fingerprints.

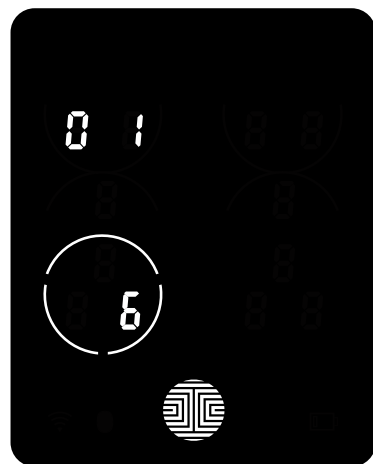
3.6 Adding a Fingerprint (Continued)



While in **Programming Mode**, select “**1AD**” to add an **Access Code**. If you are not in **Programming Mode**, please see **Section 3.2** to enter **Programming Mode**.

After pressing “**1AD**” press “**FP**” to register a **Fingerprint**.

Upon pressing “**FP**”, you will enter **Fingerprint Registration Mode** and you will see a green LED ring light up on the fingerprint panel on the exterior side of **Lockly™ Secure Plus / Pro**.



Once you're in **Fingerprint Registration Mode** you will see two numbers displayed on keypad. The top number is your **Fingerprint Registration** number, in this example to the left, “**1**”. The bottom number will always start with a “**6**”.

You must successfully scan your fingerprint six (6) times for it to properly register. Every time you scan your fingerprint, the number on the bottom will change, starting from 6 - then 5, 4, 3, 2, 1, until the fingerprint is successfully registered.

Note: For reference, please keep a record of your **fingerprint registration number** to distinguish whom it was registered to.

3.6 Adding a Fingerprint (Continued)



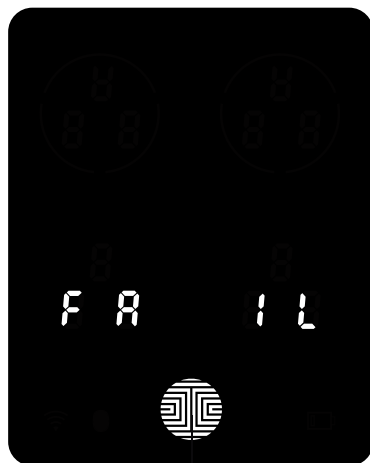
NOTICE

Please make sure your fingers are clean from dirt and oils before scanning your fingerprint. Make sure the sensor is also clean by taking a soft cloth and wiping the surface.

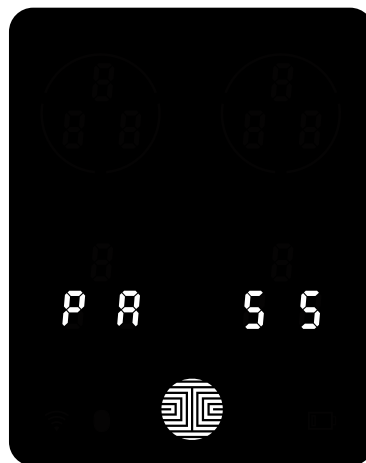
Scan your finger by lightly placing your designated finger on the sensor until you hear a beep. Lift your finger and repeat the process slowly until the digit “6” shown on the screen becomes “1”. If you have successfully scanned and registered your fingerprint, you will hear a long beep, and the Bluetooth icon will **flash green**.

PASS will show on the keypad and press **OK** to exit. If you did not successfully register your fingerprint, **FAIL** will show on the keypad. If **FAIL** is displayed, press **OK** to return to the previous screen to rescan your finger.

For instructions on scanning an optimal fingerprint, please proceed to **Section 3.7**.

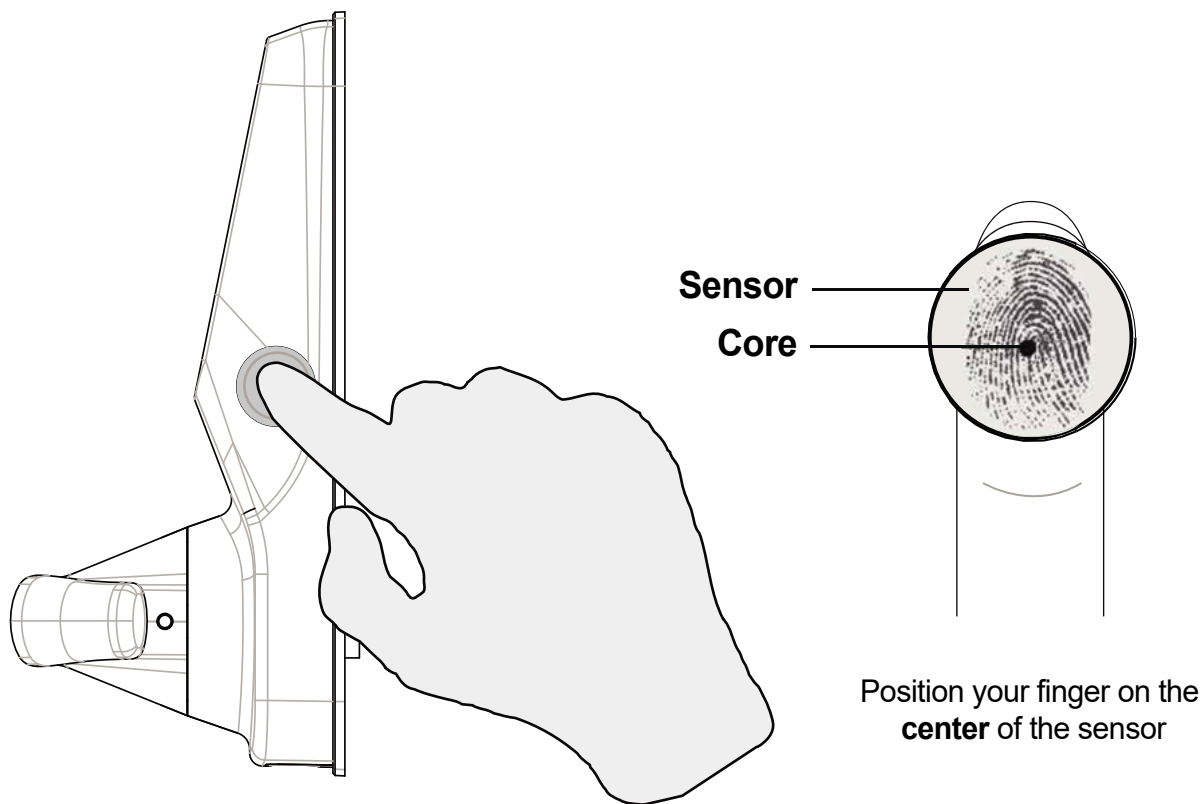


OK Button



3.7 Fingerprint Scanning Directions

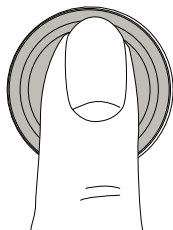
The **fingerprint sensor** equipped in Lockly™ Secure Plus and Secure Pro is loaded with powerful fingerprint algorithms to extract quality features from fingers, even in poor conditions. Placing your finger on the sensor correctly helps consistency in fingerprint recognition. The following directions and tips will guide you on how to scan an optimal fingerprint image.



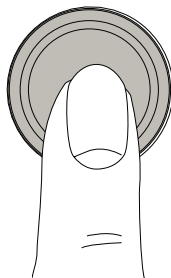
3.7 Fingerprint Scanning Directions (Continued)

Top View

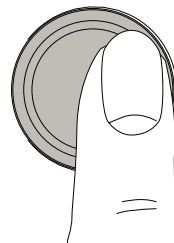
OK



X

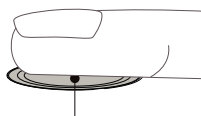


X



Side View

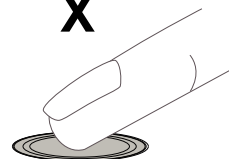
OK



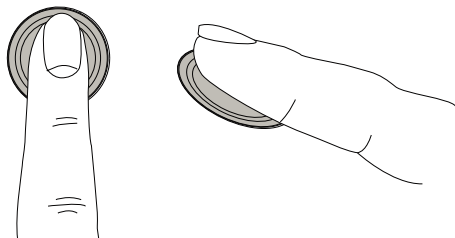
X



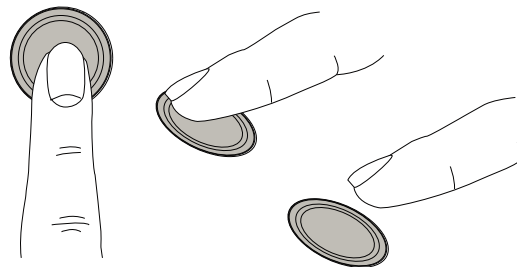
X



○ Correct



○ Incorrect



3.8 Fingerprint Scanning Tips & Troubleshoot

Tips for Fingerprint Enrollment and Recognition

- Place your finger to completely cover the sensor with maximum contact surface.
- Position the center of your finger (core) to the center of the sensor.
- Hold your finger still for more than a second until you hear a beep.
- Scan a finger that is clean and free from dirt. If a finger is cracked and dry, lightly moisten the finger to improve recognition.
- Children ages 12 and under are not recommended to use fingerprint access due to the constant changes of their fingers during growth.
- Elderly with fading fingerprints may have difficulty in recognition.
- If your finger has a cut, scar, or cracked skin due to dryness, try another finger.

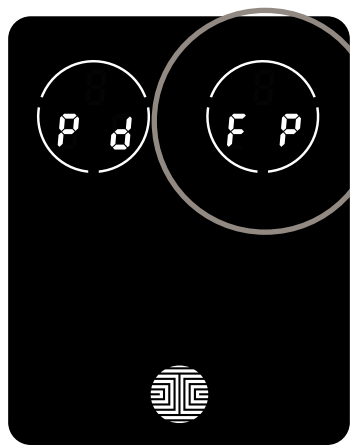
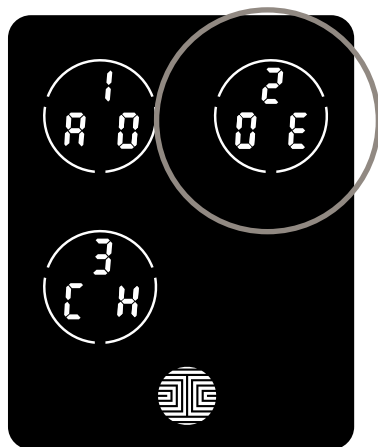
Troubleshooting Fingerprints

In case of poor fingerprint conditions

- If wet - wipe excess moisture from finger before scanning
- If dry - moisturize or blow warm breath over finger before scanning
- If dirty - wipe stains and dirt off from finger before scanning
- Make sure the sensor is clean from dirt or smudges - wipe sensor with soft cloth regularly

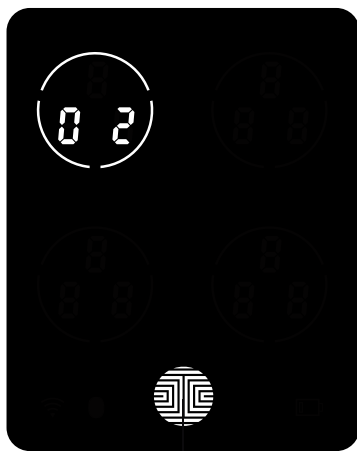
For more troubleshooting help, visit <http://lockly.com/help>

3.9 Deleting Stored Fingerprints

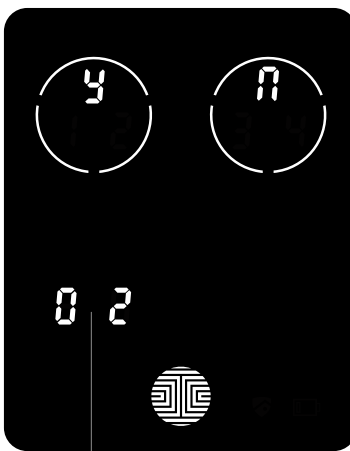


While in **Programming Mode**, select “**2DE**” to delete a **Fingerprint**. If you are not in **Programming Mode**, please see **Section 3.2** to enter **Programming Mode**.

After pressing “**2DE**” to delete, press “**FP**” to delete a **fingerprint**.



OK Button



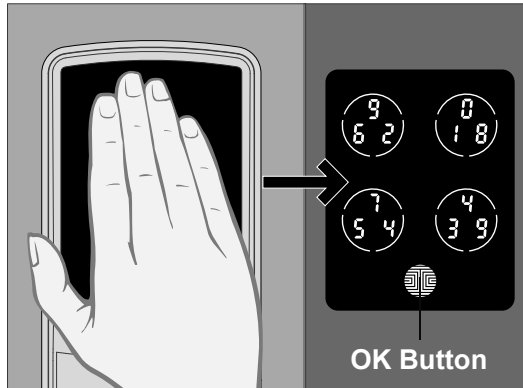
Fingerprint ID Number

Your registered **fingerprint** numbers will be displayed on the screen. Tap number to rotate to the next registered **fingerprint**. When you have found the **fingerprint ID** you want to **delete**, **press** and **hold** the **OK** button for **2 seconds** to **delete**. (Example shown - “02”)

You will then see a confirmation page displaying **Y** and **N** with the **fingerprint** number you are deleting displayed in the **lower left**. Select **Y** to **delete** or **N** to **cancel**.

4.1 Locking/Unlocking Lockly™ with Access Codes

Lockly™ Secure series can be unlocked using 1 of 4 ways - via your stored **Access Code**, **registered fingerprint** (Secure Plus and Secure Pro only), smartphone with **Bluetooth**, or with the **physical key** supplied with your lock.



Slide your hand across the screen to activate the keypad.

Enter your **6 to 8 digit Access Code** followed by the **OK** button. Press **OK** anytime to reset if you entered the wrong digit.

If the **Access Code** entered is correct, the door will unlock. If the **Access Code** entered is incorrect, Lockly™ will beep twice.

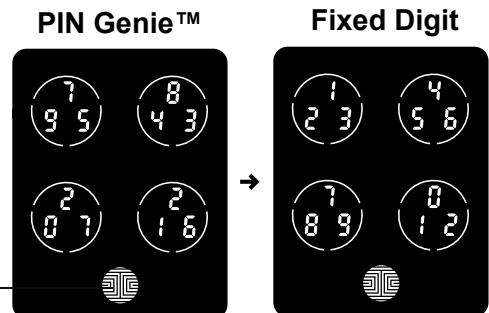


**Three consecutive wrong attempts will put Lockly™ in “Safe Mode”.
(See Section 4.5)**

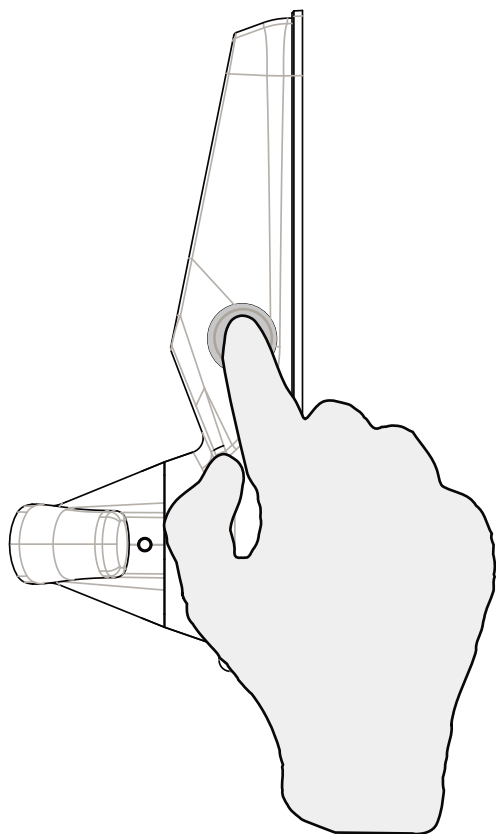
Lock your Lockly™ Secure by pressing the **OK Button** anytime when the door is closed. Lockly™ Secure will also auto-lock after five (5) seconds after unlocking and opening.

You may toggle between two types of keypad displays to enter your **Access Code**. The **fixed digit** version and the **PIN Genie™** version (Recommended). Press and hold the **OK Button** for 3 seconds to toggle back and forth between the two keypads.

Hold OK Button (3 sec) —



4.2 Locking/Unlocking Lockly™ with Fingerprints



OK Button —————



Unlocking

Place a registered finger to the **fingerprint scanner** located on the **exterior side** of the lock to the right.

To register a **fingerprint**, please see **Section 3.6**.

If your fingerprint is **registered** and acknowledged, you will hear a “beep” sound and a **Green LED** will light up on the **fingerprint scanner**. You can then push down the handle and open the door.

If you see a **Red LED**, it means your fingerprint is not recognized. You must wait until the red LED is off to try again.

For best fingerprint scanning practices, see **Section 3.7**.

Locking

To lock the Lockly™ Secure, press the **OK Button** anytime when the door is opened.

4.3 Locking/Unlocking Lockly™ with App

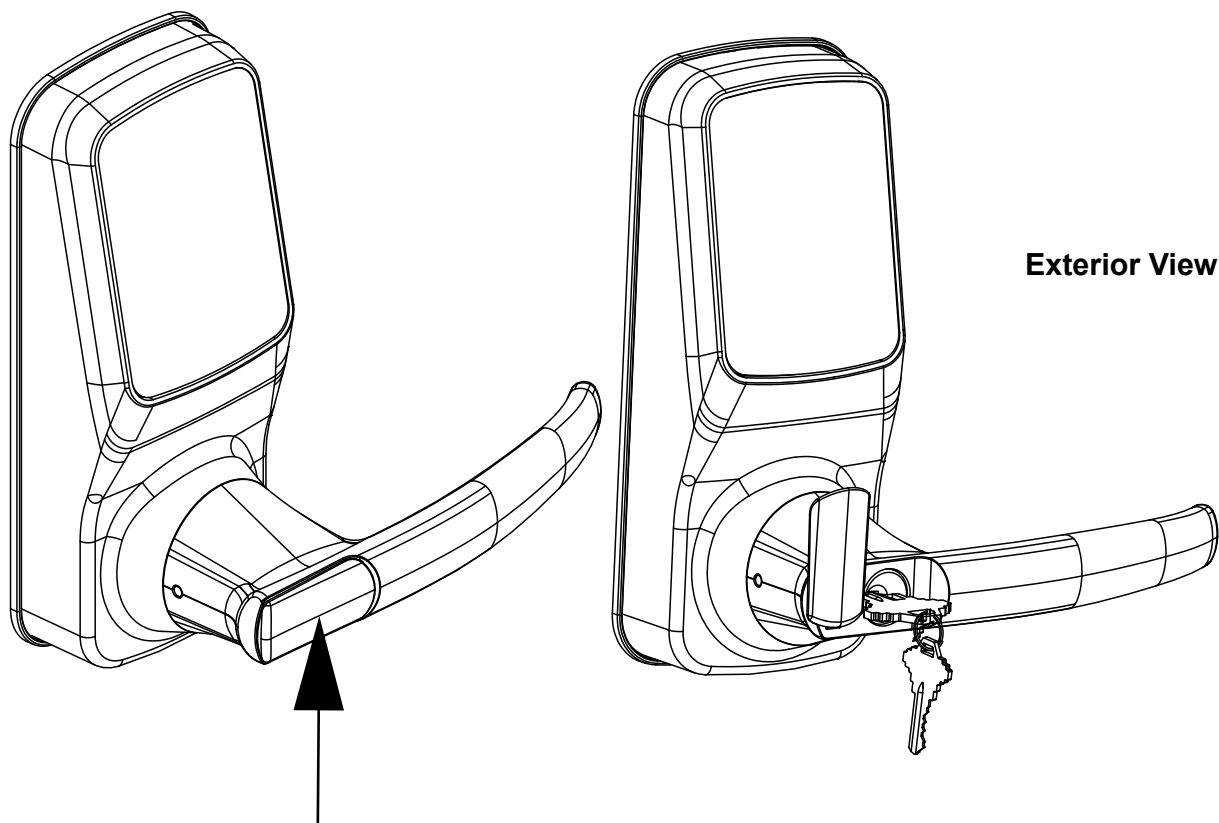
You must have the Lockly™ iOS or Android app installed in order to lock and unlock with the smartphone app. Please first download the app from the correct store.



Scan or visit [Lockly.com/app](https://lockly.com/app)

Please see the smartphone app manual to follow instructions on how to connect your app to your lock via Bluetooth and learn how to lock / unlock the door using the app.

4.4 Locking/Unlocking Lockly™ with Physical Key



To **unlock** your Lockly™ using the **physical key (supplied)**, open the key cover on the handle by turning the cover counter clockwise 90 degrees to reveal the **keyhole**.

Insert your key and turn **clockwise** or **counter clockwise** to lock or unlock the door.

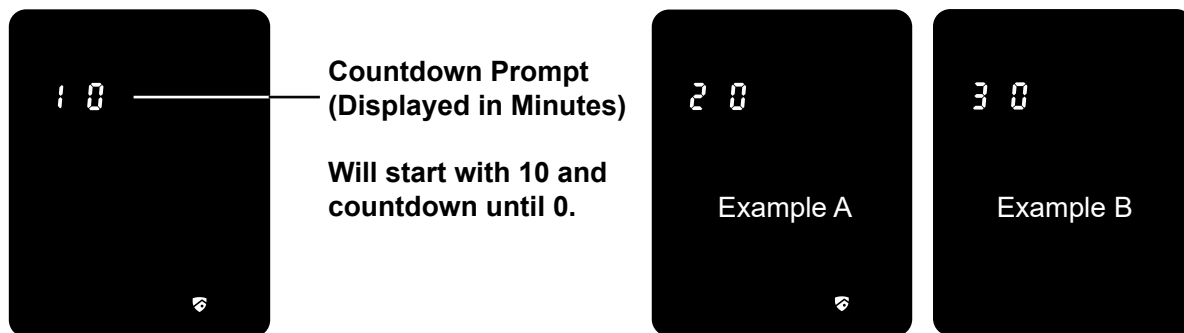
4.5 Safe Mode - Overview

Lockly™ will enter **Safe Mode** when three (3) consecutive wrong **Access Codes** are entered within 5 minutes. When in **Safe Mode**, the lock status icon  will start to flash.

To disable **Safe Mode**, you must unlock the door using the correct fingerprint (**Secure Plus / Secure Pro**) or enter the correct **Access Code** twice in a row. Activate the keypad by pressing and holding  for 3 seconds.

Once the screen is activated, enter the correct **Access Code** carefully twice, pressing  after every time.

If you enter the wrong code, the keypad will then be disabled for **10 minutes**.



You will see a “10” on the screen, notifying the number of minutes that the keypad is disabled for. After **10 minutes**, you may attempt to enter the correct **Access Code** to unlock the door. After the second incorrect attempt to unlock the lock with the wrong **Access Code**, Lockly™ will disable the keypad for **20 minutes**, displaying a “20” on the screen. After the third wrong attempt to unlock the door with the correct **Access Code**, the screen will be disabled for **30 minutes**. (*Example A and Example B above*).

Note: In order to conserve power, the countdown prompt will only be displayed for 3 seconds. You can reactivate the screen by sliding your hand across the screen.

4.5 Disabling Safe Mode

There are three (3) ways to disable **Safe Mode**.

Option 1 - Entering Correct Access Code

Enter the correct **Access Code** twice (2) when the keypad is available, pressing after every time the **Access Code** is entered.



Option 2 - Lockly™ Bluetooth App

Use the app that is synced to your Lockly™ to disable **Safe Mode** by unlocking the door. If you have not downloaded the app to use with your smart lock, you won't be able to use this option to disable **Safe Mode**.

Option 3 - Screen ON/OFF Switch

The Safe Mode can be switched off using the screen on/off switch at the back on your lock.



While in **Safe Mode**, the keypad will not be lit up when you are using your **Physical Key**.

5.1 Offline Access Code (OAC)

The **Offline Access Code (OAC)** is a unique feature to Lockly™ Secure Smart Locks. It allows you to grant access to guests remotely without guests needing to download the app.

To use the **OAC** feature, make sure you download the Lockly™ app for iOS or Android first, and sync your smart lock to your mobile device.

From there, you can then issue an **Offline Access Code** within the app.

Go to “**Access Management**” and choose “**Add a New Offline Access Code (OAC)**” and follow on screen instructions to generate your **Offline Access Code**.

Understanding Offline Access Code (OAC)

Each lock can issue up to **50 OAC** before you have to reset and reissue another set of 50 codes. Your app will generate some to follow directions automatically for your guests to use.

OAC are issued to the guest by asking them to enter a 6 digit number, followed by a 4-digit number, followed again by a 4-digit number, entering  in between every set of numbers. See the following example.

Sample OAC **234567+0987**  **0987** 

| | |

Guests' Access Codes OAC Configuration Number

Once a sequence like the one above is entered, it automatically activates an **OAC** to be used for a specific duration of time. In the example above, the **Guest's Access Code** will be **234567** to unlock the door. **0987** is the Configuration Number that sets the total duration of the **Access Code**, whether it's a 1 time use code, 1 hour duration code, or 30 days.

6.1 Important Notes

Auto Lock Feature

Lockly™ Secure can be programmed to auto-lock between 5-300seconds, after the door opens. You can always manually lock by pressing the  button anytime located on the bottom of the keypad.

9V Backup Access

When your **Lockly™ Secure** is out of power, you can temporarily activate the key pad by using a 9V battery against the bottom of the exterior side of the smart lock. Please see **Section 2.6** for more info.

Physical Keys

Even though you have your fingerprints registered (**Secure Plus and Secure Pro only**) and **Access Codes** stored, it's always best practice to carry your physical keys with you at all times in case for any reason, Lockly™ falls into **Safe Mode**.

Initial Code / VIP Card

You may find a **VIP Card** with an **Initial Code** included in your package. It is very crucial that you do not lose this card. Please store this card safely as you will need the default **Initial Code** on that card to **master reset** your lock in case, for any reason, you have lost the phone paired to Lockly™ and also forgot your **Access Code**.

7.1 Cleaning

Making sure your Lockly™ is clean is best practice to ensure optimal product use. Follow the DOs and DON'Ts below.

DO

- Rinse the touchscreen with warm water prior to cleaning.
- Use the application of soap with a damp, lukewarm cloth.
- Airdry or wipe dry with a soft microfiber cloth to avoid scratches.

DON'T

- Don't use abrasives, high alkaline cleaners, or gasoline to clean your lock.
- Don't apply cleaning detergent directly in sunlight or at high temperatures.
- Don't leave cleaning detergent on the display keypad for long periods of time - wash immediately.
- Don't use scrapers, squeegees, or razors.

8.1 Safety Precautions

Please read all instructions carefully. Remind all Lockly™ users of the safety precautions.

Read the following instructions for your own safety

Do not attempt to disassemble the smart lock by yourself. It can cause product damage, void warranty, and cause injuries.

Do not use any inappropriate tools that can cause damages or malfunction to your lock.

Always make sure your door is securely closed and locked when you leave your house to prevent unwanted entry.

Please keep your Access Codes safe. Restrict access to the back panel of your smart lock and check your settings regularly to ensure Access Codes have not been changed without your knowledge.

Always dispose of used batteries according to your local laws. **DO NOT BURN.**



Unauthorized changes and modifications may void your product warranty. If you have questions or any problems while using your Lockly™ Secure Smart Lock, contact our customer service department at help@Lockly.com or visit <http://lockly.com/help> for technical assistance.

LOCKLY **SECURE LINK**

ENABLES REMOTE CONNECTIVITY FOR LOCKLY DEVICES



Installation & User Manual

PART A

BLE, Wi-Fi & RF Hub



USB 5V 1A AC Adaptor*

PART B

LED Indicator



Door Sensor

Door Frame Sensor

Wireless Door Sensor

Lockly Secure Link comes in two parts. Each part is crucial to enable voice assistant features and live monitoring and control of your Lockly device.

The Wireless Door Sensor is optional but highly recommended as they provide the ability to verify that your door is securely closed and not ajar.

* You may plug the USB Secure Link into any UL Certified 5V 1A USB outlet, however we recommend using ours for best performance. Power adaptor supplied in this box is based on standard power plug and socket used by country.

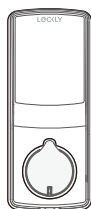
1. Setting up the Lockly Secure Link

You should install the Secure Link after you have successfully finished installation and set up of your Lockly Smart Lock. Refer to your appropriate Lockly Smart Lock Installation Guide and User Manual that came with the lock for reference.

Secure Link (Part A) can be plugged into any standard 5V 1A USB port or use the UL certified USB AC adapter included in this box (recommended).

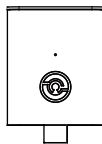
For best connectivity, choose an appropriate location for the Secure Link for optimum performance (see below).

For optimum connectivity, it is recommended that the hub be no further away from the lock than 30 feet (9 meters)



Lockly Smart Lock PGD728 Series Shown as reference only

30 Feet (9 Meters)
Distance Between



Secure Link Part A Shown Above as reference only

In order for your Secure Link to connect to the internet, you must have a Wi-Fi network with a radio signal emitting 2.4 GHz. All modern Wi-Fi devices support 2.4 GHz connections while some equipment supports both 2.4 GHz and 5 GHz. Please check with your network administrator or internet provider if you're unsure what kind of network you have.

Proceed to the next page to read how to finish set up of your Secure Link.

Plug the Secure Link into the 5V 1A USB AC adapter and plug the AC adapter to your wall socket.

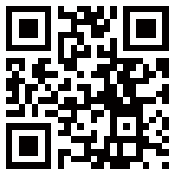


USA Outlet Shown

A **GREEN** LED indicator light will flash quickly to indicate that the Secure Link is ready to connect.



Once you have confirmed that your Secure Link is ready to connect to your lock, open the Lockly app to get started.



In case you have not downloaded our app, you can scan the QR code to the left or visit <https://Lockly.com/app>

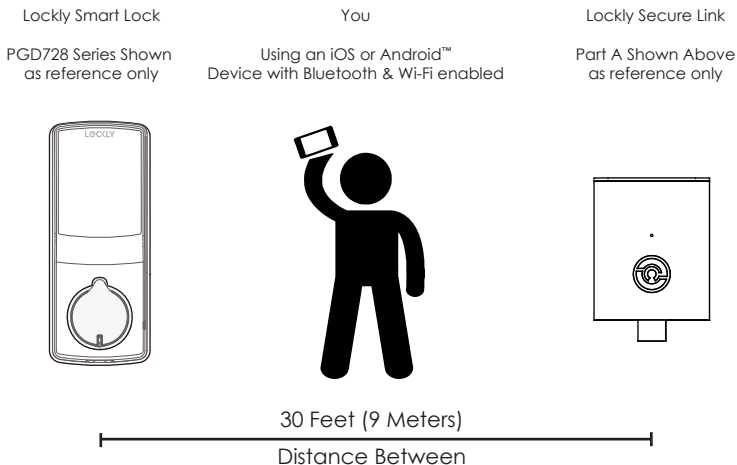


Make sure you have already created an account and setup your Lockly device to the Lockly app to continue.

Before you continue Secure Link set up on your app, proceed to the next page to learn more about using the Secure Link and best practices for connectivity.

2. Using the Lockly Secure Link

During the setup process position yourself between the lock and the Secure Link—ideally no more than 30 feet (9 meters) apart. Ensure your iOS or Android™ device has both Bluetooth and Wi-Fi enabled.



TIP: Secure Link requires a strong wireless signal for optimal performance. Make sure Secure Link will be installed in a location with a strong 2.4 Ghz wireless signal. Sometimes distances between Secure Link and lock can vary due to circumstances. If you are having difficulty setting up optimal range of 30/ft or less, we're here to help. Call our customer care team: (669) 500 8835, or visit [Lockly.com/help](https://www.lockly.com/help) for suggestions and troubleshooting tips.

Secure Link Installation Checklist.



I'm excited for my new Lockly smart lock, now compatible with Alexa and Hey Google.



You have a Lockly Smart Lock already, and now adding the Secure Link.



Secure Link is installed within 30 feet (9 meters) from your Lockly Smart Lock.



You have the Lockly App installed on your iOS or Android™ device.



Your smartphone Bluetooth connection is ON and connected to your Lockly device.



You are standing between your smart lock and the Lockly Secure Link.



Your Secure Link is located in a location with a strong Wi-Fi signal.



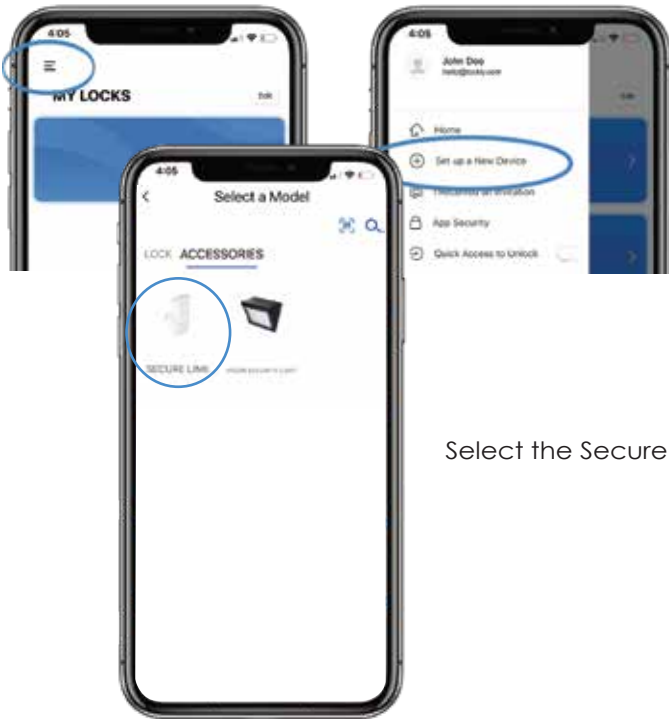
You are currently connected to a 2.4 GHz Wi-Fi Network (802.11 B/G/N) on your iOS or Android™ device.

Be sure you check off the above 8 boxes before proceeding.
If any of the boxes are not checked, you may experience intermittent or delayed response time in notifications.

*Requires successful installation of the Secure Link and connected to a strong internet connection

3. Configuring Your Secure Link

First, make sure the smartphone you are using to add the Secure Link is connected to your 2.4 GHz Wi-Fi Network. Next, open your Lockly App and select the main menu from the upper left corner. (Image shown with iOS demo). Once the menu opens go ahead and select "Set up a New Device"



Select the Secure Link

NEXT >

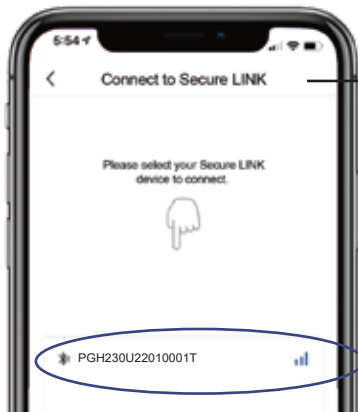
If your Secure Link is connected to your wireless network, the LED indicator is **SOLID GREEN**. Otherwise, indicator **slowly flashes Red**. If you're setting up the Secure Link, press and hold the setup button for 2 secs until you see the indicator **rapidly flashes Green**. (Setup button is at the back of the Wi-Fi Hub)



Press and Hold 2 Seconds



If you don't see anything appear with a Bluetooth icon and a name starting with PGH230... simply click the Refresh button on the upper right to rescan. Make sure your Secure Link is showing a flashing **GREEN** LED indicator and the Secure Link is within the optimal distance of 30 feet from your lock. Select the desired Secure Link to continue.



Connect to Secure Link

Minimum 2-3 Bars
Recommended

If you are already connected to a 2.4 GHz compatible Wi-Fi network, it should display the network name. (See example below)



Enter your Wi-Fi password in the next line next to the  icon, then click "Next Step" to continue.

Select if your Wi-Fi Hub LED Indicator light is ON and **SOLID GREEN**.

Select if your Wi-Fi Hub LED is flashing **green**.

NOTE: If the LED is flash slowly **RED**, please check if your WiFi network is properly working. Please check with your network administrator or internet provider if you're unsure.



Congratulations!

Your Lockly Secure Link now set up.

Below are some quick information for troubleshooting.



No Indicator Light

Your Secure Link has no power.
Check your power supply.



Slow RED Light Flashing

Your Secure Link has power.
It's not connected to any wireless network.



Rapid GREEN Light Flashing

Your Secure Link is in setup mode. Setup mode can be entered by pressing the setup button for 2 seconds.

Setup mode will last approx 2 minutes.



Solid GREEN Light

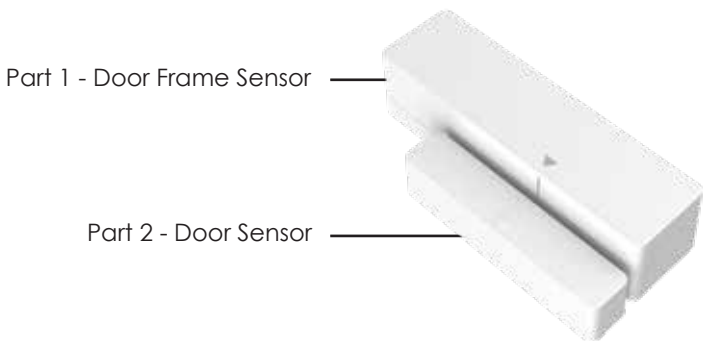
Your Secure Link is on and connected to an active 2.4 GHz wireless network.

4. Adding the Door Sensor

Adding the door sensor (Part B) is optional, however we strongly recommend installing the Door Sensor as it provides the ability to verify that your door is securely closed and not ajar and also send push notifications to your phone on the status of your door when someone opens and closes the door.

Door Sensor is required if you are intending to use Amazon Alexa or Hey Google.

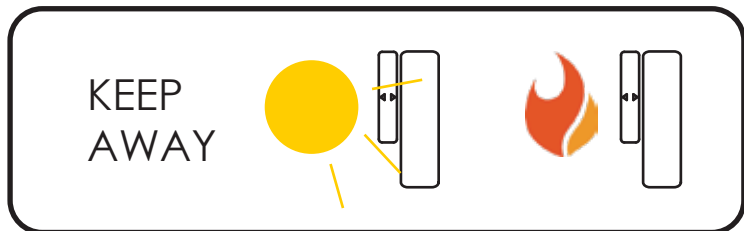
Depending on your door orientation, your Door Sensor will be mounted different ways. The Door Sensor comes in two parts.



Make sure you install the Door Sensor indoors on a clean and dry surface. Gently wipe the surface of your door and door frame where you wish to install the Door Sensor and make sure it's dry before installing.

NEXT >

Keep the Door Sensor away from direct sunlight, high heat locations and large metal objects that may interfere with wireless signals.

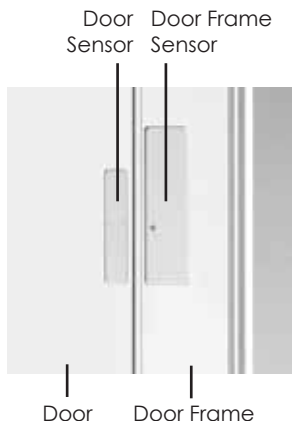


The optimal location to install the Door Sensor is on the upper corners of your door, away from the reach of children and pets.

WHEN FACING YOUR DOOR
FROM THE INSIDE, DOOR HINGES
ARE ON THE RIGHT SIDE

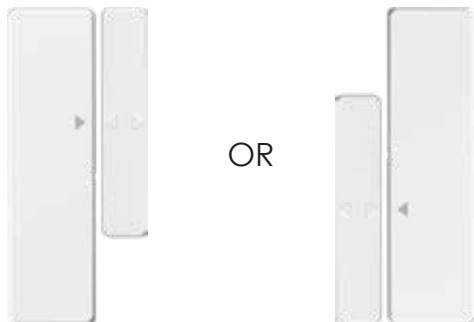


WHEN FACING YOUR DOOR
FROM THE INSIDE, DOOR HINGES
ARE ON THE LEFT SIDE



DON'T INSTALL SENSOR YET. NEXT >

When you are installing the Door Sensor, make sure the arrows on the Door Sensor is placed next to the arrow from the Door Frame Sensor.



When installed on your door, the distance between the Door Sensor and the Door Frame Sensor must be less than $\frac{3}{4}$ " in order for the sensor to work.



Gap - less than $\frac{3}{4}$ " when installed.

When you are ready to install, pull the plastic tab at the back of the Door Frame Sensor to activate the sensor.

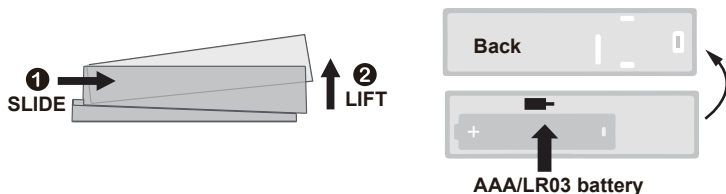
Peel off the protective paper on the double sided tape to expose the adhesive and apply securely to your door and door frame.

Follow the On-Screen instructions on the app to test your Door Sensor.

NEXT >

5. Install the battery

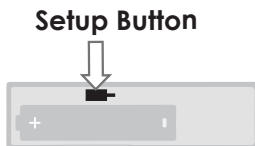
Open the door sensor as shown, put in 1 AAA battery, please pay attention to the positive and negative poles of the battery.



Slide and Lift to remove cover to replace the AAA/LR03 battery.

6. Pair the Door Sensor

In the Lockly app, go to Settings>Remote Control /Wireless Accessories, select add New Sensor. Lockly continuously optimizes user experience, please operate according to the actual menu on the app. Install the Door Sensor battery according to the prompt on the app interface. The blue light on the Door Sensor will blink for three minutes until it enters the pairing mode. Please press the setup button three times within one second. The blue light of the Door Sensor will on for 2 seconds and then it will stop blinking to enter pairing mode. Place door sensor near the sensor magnet. Once the door sensor detects sensor magnet, it flashes a blue light and pairing is completed.



If the pairing is unsuccessful, reinstall the Door Sensor's battery and re-enter the pairing mode as described above. Mount the Door Sensor and Sensor Magnet once pairing is successful.

Note: After pairing the wireless door sensor with the device, you will need to delete the door status sensor stored in the Settings before pairing the wireless door sensor with other devices again.

IMPORTANT

- Do not allow the battery to corrode or leak as this may cause permanent damage to the product.
- Make sure to insert battery on correct polarity as shown inside the battery compartments.
- Do not use rechargeable batteries.
- When battery is drained, do not dispose with normal household waste. Dispose via suitable recycling center. DO NOT BURN

Congratulations!

The Door Sensor is now set up.

Secure Link works with other Smart Home devices. Check on the status or remote lock and unlock your door by your voice using Amazon Alexa or Hey Google.

To setup your lock to work with either of those platforms, download the Amazon Alexa or Hey Google app and make sure you enable the Lockly Action on Google or the Amazon Alexa Skill before you can configure your voice to perform voice commands.

You can ask your questions such as door status or request for your door to be locked or unlocked



- "Hey Google, unlock the Back Door"
- "Hey Google, is the Back Door locked?"
- "Hey Google, lock the Back Door"
- "Hey Google, is the Back Door unlocked?"

Pre-setup is required in the Google Home app in order for these queries to work. The user would need to name the lock "Back Door" or as appropriate.



- Alexa, unlock my Front Door.*
- Alexa, is my Front Door locked?
- Alexa, lock my Front Door.
- Alexa, is my Front Door unlocked?

*Unlock requests will require additional voice security codes.

For a full list of commands, help videos or to troubleshoot your Secure Link visit us at <https://Lockly.com/help>



We're here to help!
help@Lockly.com

FCC Warning:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement

The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. It should be installed and operated with minimum distance 20cm between the radiator & your body.

IC WARNING:

This device contains licence-exempt transmitter(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

IC Radiation Exposure Statement

This equipment meets the exemption from the routine evaluation limits in section 2.5 of RSS-102. It should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

Cet équipement est conforme à l'exemption des limites d'évaluation habituelle de la section 2.5 de la norme RSS-102. Il doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et toute partie de votre corps.



WARNING: This product can expose you to chemicals including Lead, which is known to the State of California to cause cancer. For more information go to www.P65Warnings.ca.gov.

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US Patent NO. US 9,881,146 B2 | US Patent NO. US 9,853,815 B2 | US Patent NO. US 9,875,350 B2 | US Patent NO. US 9,665,706 B2 | US Patent NO. US 11,010,463 B2 | AU Patent NO. 2013403169 | AU Patent NO. 2014391959 | AU Patent NO. 2016412123 | UK Patent NO. EP3059689B1 | UK Patent NO. EP3176722B1 | Other Patents Pending

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