

eufycam C35 User Guide

1. Which eufy devices are compatible with HomeBase Mini, and which eufy HomeBase models are supported by eufyCam C35?

Compatibility Overview

HomeBase Compatibility for eufyCam C35

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1. Which eufy devices are compatible with HomeBase Mini, and which eufy HomeBase models are supported by eufyCam C35?

Compatibility Overview

Note: This list of compatible devices to HomeBase Mini is continuously expanding. More eufy Security products will be supported through upcoming firmware updates. For the latest information, please contact **eufy Customer Support**.

PN	Product Name	Minimum Required Firmware Version
T8110	eufyCam C35	V1.1.0.7
T8134	SoloCam S220	V3.3.2.3
T8224	Video Doorbell C30	V3.4.5.8
T8170	SoloCam S340	V3.2.5.3
T8416	Indoor cam S350	V1.5.2.4
T8417	Indoor cam E30	V1.2.0.3
T8425	Floodlight Cam E340	V1.5.9.6
T8426	Floodlight Cam E30	V1.1.9.2
T8214	Video Doorbell E340	V3.1.2.4
T8223	Video Doorbell C31	V3.3.5.8
T8910	Motion Sensor	All versions are available for use
T8900	Entry Sensor	All versions are available for use
T8144	eufyCam E40	V1.0.3.9
T8162	eufyCam S3 Pro	V3.1.2.2
T8160/T8160C	eufyCam 3	T8160: V3.2.4.5 T8160C: V1.5.7.8
T90S0	Smoke Alarm E10	All versions are available for use
T90F0	eufy Flood&Freeze Sensor E20	All versions are available for use
T90R0	eufy Indoor Siren E20	All versions are available for use
T90K0	eufy Key Fob E10	All versions are available for use
T90P0	eufy Panic Button E10	All versions are available for use
T90E0	eufy Entry Sensor E20	All versions are available for use
T90M0	eufy Motion Sensor E20	All versions are available for use

HomeBase Compatibility for eufyCam C35

-  Supported:
 - eufy HomeBase Mini (T8025)
 - eufy HomeBase 3 (T8030)
-  Not Supported:
 - eufy HomeBase 2 (T8010)

2. Why is my SD card not being detected?

1. Verify SD Card Capacity

- eufyCam C35** supports microSD cards (**32 GB to 256 GB** supported).

- **HomeBase Mini** supports microSD cards (**32 GB to 1 TB** supported).

2. Format the SD Card in the App

- Before use, the SD card must be formatted through the eufy app.
- If the card still cannot be used after formatting, please try a **eufy-recommended microSD brand** or contact **eufy Customer Support** for further assistance.

Note:

- Insert the MicroSD card into the camera to enable video recording when using the camera alone.
- When the camera is connected with the HomeBase, insert the MicroSD card into the HomeBase.

Brand	Speed Cobumm
SAMSUNG	Class 10
SanDisk	Class 10
Kingston	Class 10
Toshiba	Class 10
PNY	Class 10
Longsys	Class 10

3. How do I install the Mutli-Functional Mount Bracket?

- ① [View the eufyCam C35 User Guide](#)
- ② [Watch the Installation Video](#)

4. How do I add the device?

Step 1

- ① Download the latest version of eufy app.
- ② Open the eufy app, scan the QR code on the camera. Follow the in-app instructions to add the device.

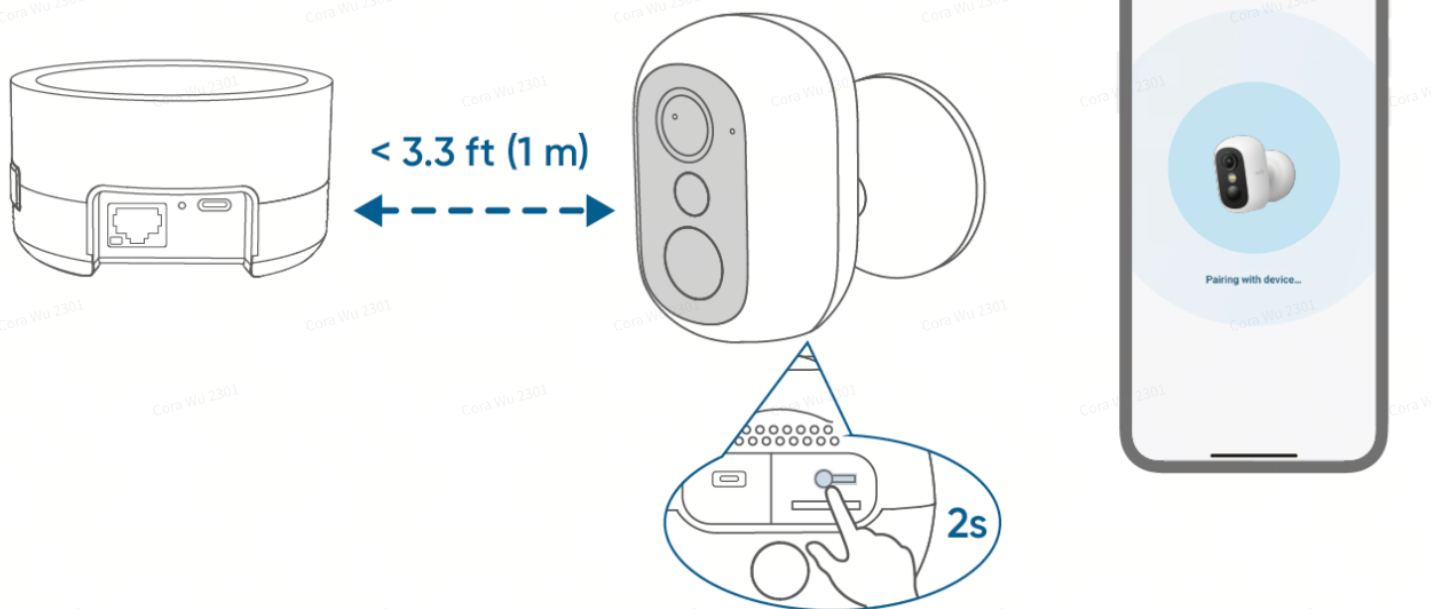


Step 2

Option 1: Connect to Your Router (Without HomeBase Mini)

Note: The device only supports 2.5GHz Wi-Fi networks.

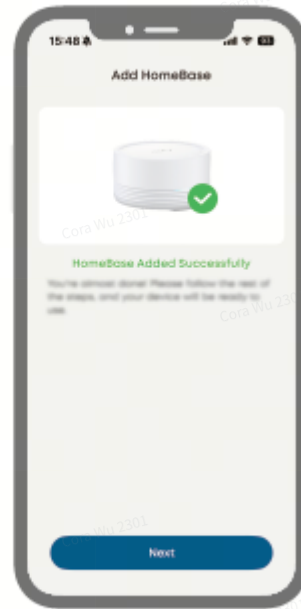
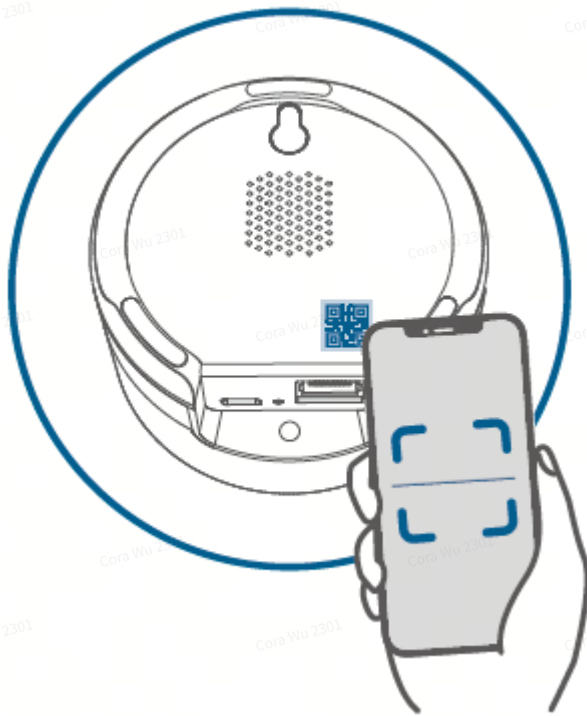
- ① Tap **Connect to Router** and then follow the in-app instructions.



Option 2: Connect to HomeBase Mini

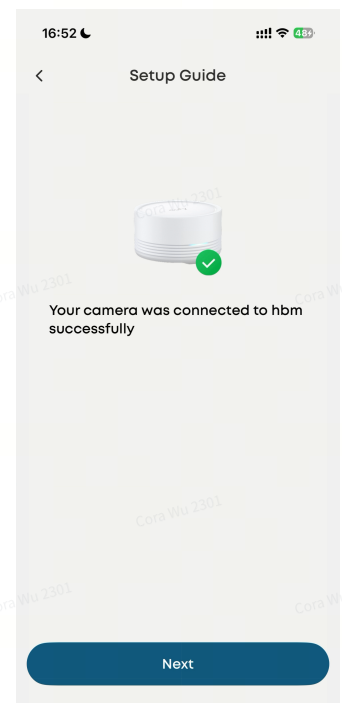
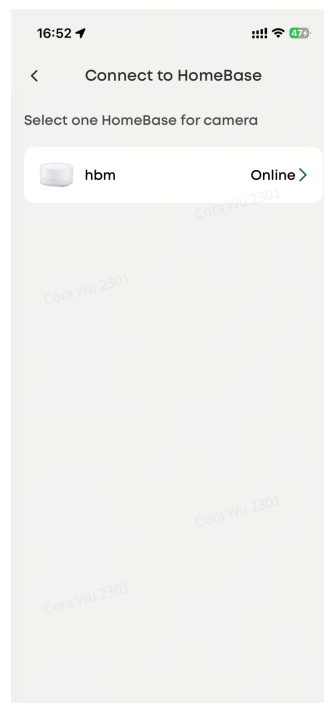
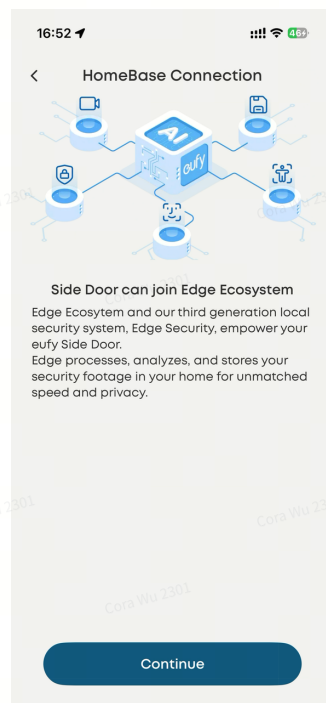
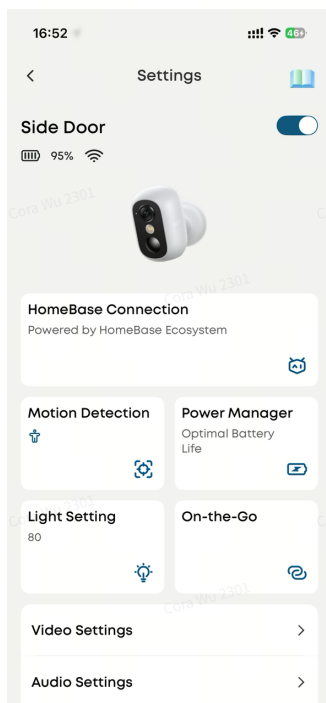
Note: Certain features—such as **local bionic self-learning facial recognition**, **storage management**, and **cross-camera tracking**—require your eufyCam to be connected to HomeBase Mini.

- ① Tap **Connect to HomeBase**.
- ② Press and hold the camera's **SYNC button** for about **2 seconds** until the blue light blinks slowly with a beep. Then follow the in-app instructions to complete pairing.



Option 3: Switch from Router Mode to HomeBase Mini Mode

Go to **C35 Settings > HomeBase Connection > Continue**, and wait for the connection to complete.



5. Which voice assistants are supported?

The device supports **Amazon Alexa** and **Google Assistant**.
Apple HomeKit is not supported.

