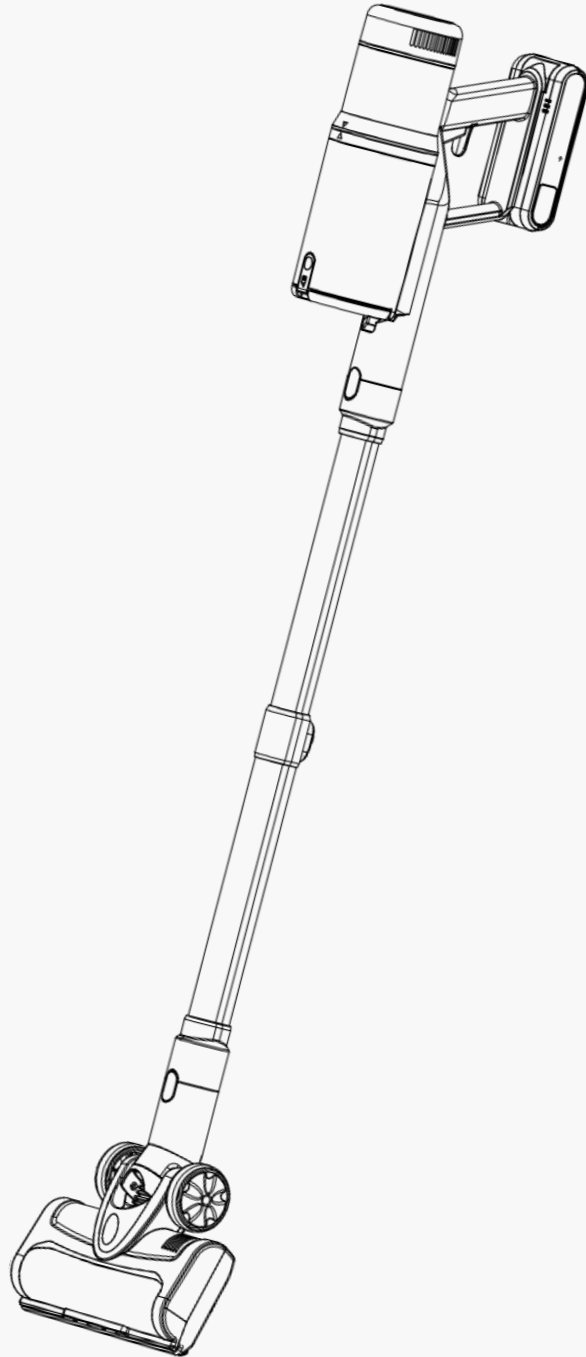


MATESK



JMC-965 Cordless Vacuum Cleaner

User Manual

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For your safety, please read this manual carefully before use. Improper handling can lead to product damage or even personal injury. Please keep this instruction manual safe for future use and maintenance.

1、 Safety instructions

1.1 About this manual

Before using this product, please carefully read and understand all the contents of this manual and the labels on the product. Follow the steps in this manual to install the product. Please be vigilant when using the product and follow the instructions to ensure your safety. Keep this instruction manual safely. If you transfer the product to a third party, please accompany this instruction manual with this product. Any operation that does not conform to the instructions in the instructions may result in serious personal injury or damage to the product itself. Losses caused by failure to operate in accordance with the instructions in this specification are not covered by the company's warranty. This product is suitable for operation in a home environment.

1.2 Personal Safety

01. Store it indoors in a dry place and out of the reach of children.
02. This product is suitable for children 10 years old and above. Users with reduced physical functions, sensory or intellectual abilities, or lack of experience and knowledge are advised to use the product safely supervision or guidance and to be aware of the hazards involved.
03. Please pay attention to safety when children or pets near the vacuum cleaner.
04. Children should not clean or use the product without supervision.
05. Use only manufacturer^ recommended attachments as described in this manual; misuse or use of any accessory or attachment other than those recommended may present a risk of personal injury.
06. Take extra care when cleaning stairs.
07. Keep the appliance and accessories away from the hot surface.
08. Do not block the appliances* openings or hinder airflow, keep openings free of any objects including dust, lint, clothing, fingers (and all parts of the body).

1.3 Electrical Safety

01. Only use batteries and chargers supplied by the manufacturer.
02. Never modify the charger in any way.
03. Do not pull the cord to disconnect it from a socket, grasp the plug and pull to disconnect it.
04. Keep the charger cord away from hot surfaces and sharp edges.
05. The supply cord cannot be replaced. If the cord is damaged the charger should be discarded and replaced.
06. Do not handle the charger or the appliance with wet hands.
07. Do not store, or charge the appliance outdoors.
08. The charger must be removed from the socket before removing the battery, cleaning, or maintaining the appliance.

1.4 Battery Safety

- 01. This appliance includes Li-ion batteries, do not incinerate batteries or expose them to high temperatures, as they may explode.
- 02. Liquid ejected from the battery may cause irritation or burns.
- 03. In an emergency contact professional help immediately.
- 04. Leaks from the battery cells can occur under extreme conditions. Do not touch any liquid that leaks from the battery. If the liquid gets on the skin, wash immediately with soap and water. If the liquid gets into the eyes, flush them immediately with clean water for a minimum of 10 minutes and seek medical attention. Wear gloves to handle the battery and dispose of it immediately in accordance with local regulations.
- 05. When the battery pack is not in use, keep it away from paper clips, coins, keys, nails, screws, or other small metal objects that could make a connection from one terminal to another.
- 06. When you dispose of the appliance remove the battery and dispose of the battery safely in accordance with local regulations.

1. 5 When a problem occurs with the product



Warning !

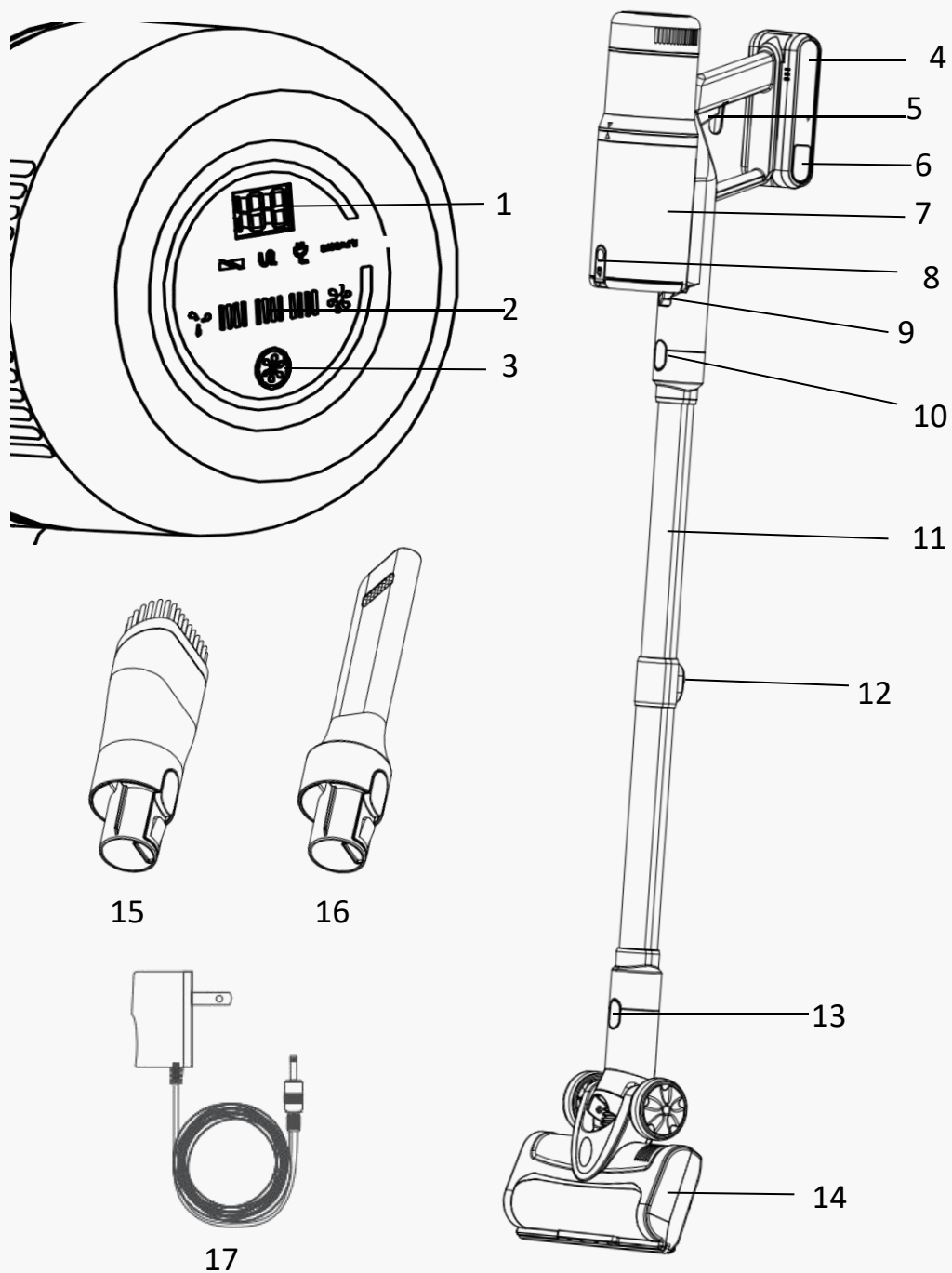
If the product is faulty, please check and eliminate the < fault and maintenance > part of the instruction manual, if it is still impossible to troubleshoot, please contact the company's after-sales service department or the company's designated professional maintenance agency, repaired by professional maintenance personnel, please do not repair yourself, otherwise it may cause personal injury.

1. 6 Waste disposal

This product is equipped with lithium battery, random disposal will cause adverse effects on the environment, please do not treat waste products and batteries as domestic garbage, please contact the local professional battery recycling agency in time to recycle.

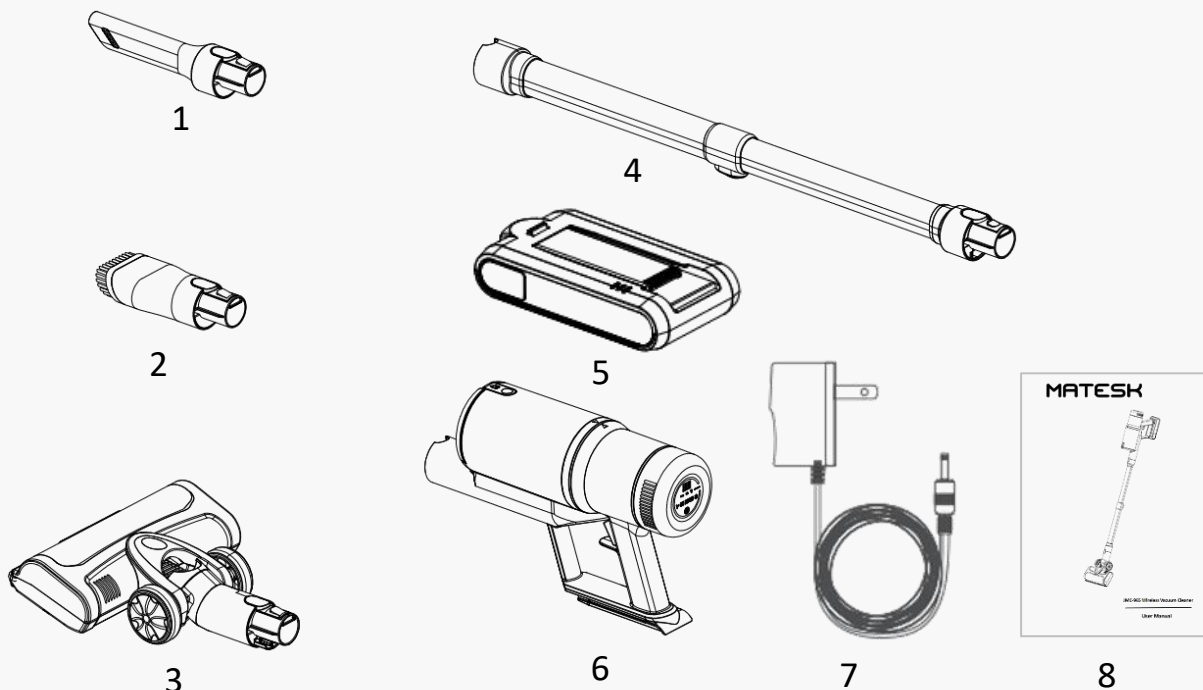
2、Know your product

1. Battery level display 2 LED Indicators. 3. Suction adjustment button 4. Battery packing 5. ON/OFF Button 6. Battery release button 7. Dust bin 8. Dust bin cover release button 9. Dust bin release button 10. Tube release button 11. Telescopic tube 12. Length adjustment button 13. Floor brush release button 14. Electric brush head 15. Soft bristle brush 16. Crevice tool 17. Charger



3、Packing list

! Attention: Please take out all the contents of the carton and check the parts in the carton. Check each annex against the checklist. If any parts are missing or damaged, please contact customer service in time.



Item	Description	quantity
1	Crevice tool	1
2	Soft bristle brush	1
3	Electric brush head	1
4	Telescopic tube	1
5	Battery packing	1
6	Main unit	1
7	Charger	1
8	User manual	1

4、Product technical parameters

Product category: Cordless handheld vacuum cleaner

Product model: JMC965

Charger 30V 500mA Voltage: 25.9V DC

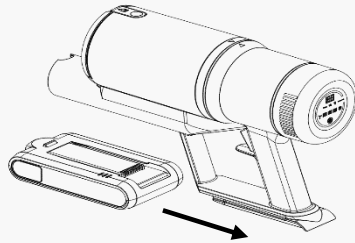
Battery: Lithium battery2200mAh Rated power :350W

The technical parameters are subject to the standard test environment

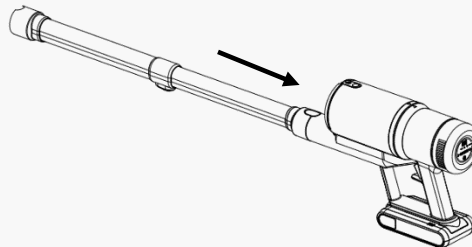
5、 Assembly diagram

Tip: Before assembling, please take out all the accessories in the box and check that they match the packaging list.

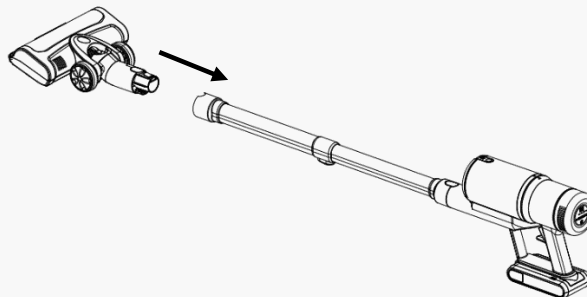
Insert the battery pack into the notch under the handle of the vacuum cleaner. A click can be heard when installed in place. (Figure 1).



2. Insert the telescopic tube into the main body and make sure it is secure. Press the release button, the telescopic tube can be removed. (Figure 2).



3. Insert the electric brush head into the telescopic and make sure it is secure. Press the release button, the telescopic tube can be removed. (Figure 3).



6、 operation



warning: Power floor brush contains moving parts! In order to avoid personal injury, do not touch the roller when the vacuum cleaner is running, if touching the rotating roller may cause cuts, injuries or other injuries, please turn off the vacuum cleaner during maintenance, and please pay attention to the safety of children nearby when using (Fig. 4).



6. 1 Vacuum cleaner charging

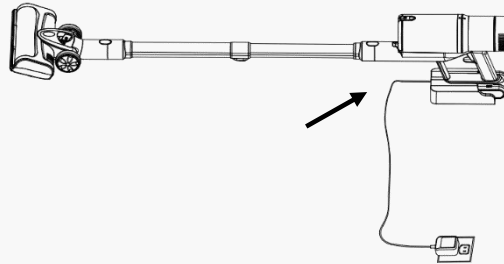
Warning: Before charging, turn off the vacuum cleaner.



Note : The vacuum cleaner takes about 5.5 hours to fully charge after it is fully discharged.

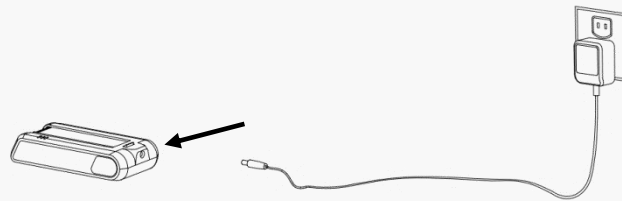
1. This product has two charging methods:

1. The battery pack is on the whole machine, plug the switching power adapter connector into the charging jack, and then plug the adapter plug into the power outlet to charge (Figure 5).



1. The battery pack is charged separately using a switching power adapter. Plug the power adapter connector into the charging jack and plug the adapter into the power outlet to charge (Figure 6).

If the battery pack is on the whole machine, first press and hold the battery pack release button down with one hand, and then pull out with the other hand to remove the battery pack (Figure 7).



2 While charging, the battery indicator will continue to flash until the battery pack is fully charged.

3. When the battery pack is fully charged, the battery indicator (3-led charge indicator) will turn off after about 15 seconds.



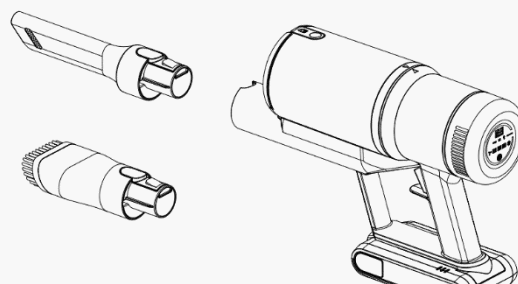
Note: When the power switch is pressed, the vacuum cleaner is not running and the battery indicator is 1 bar light flashing, the battery pack needs to be connected to the switching power adapter for charging.

6. 2 Vacuum cleaner using

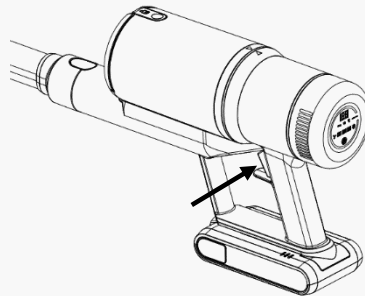


Warning: Do not use a vacuum cleaner without a filter installed.

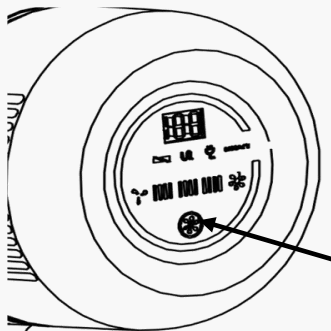
1. Select the appropriate accessory to insert into the vacuum cleaner handheld suction port position according to the cleaning needs, ensuring that it is installed in place (Fig. 8&9).



2. Before powering on the machine, check whether there are sharp objects stuck at the brush rollers and rollers to avoid foreign objects scratching the floor when using.
3. Press the power switch to activate the vacuum cleaner at a low speed (Figure 10).



4. Press the speed control button to adjust to medium speed, the indicator light then press the speed control button, for high speed, the indicator light , then press the speed control button to return to the low speed, the indicator light blue (figure 11) .
5. When you're done using it, turn off the vacuum cleaner by pressing the power switch.



6. 3 Accessories usage

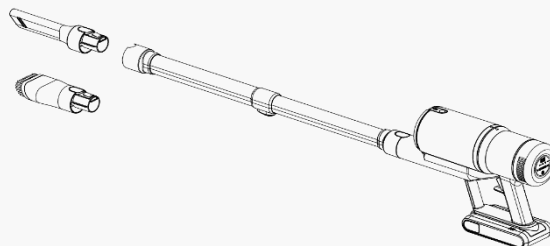
Tips: If necessary, connect the conductive aluminum tube to the handheld vacuum cleaner, and connect the long flat suction, soft brush to the conductive aluminum tube for cleaning operation.

1. The use of crevice tool

The crevice tool is suitable for cleaning gaps, corners and other areas, such as wall corners, aluminum alloy door and window frames, drawers, car cushions, keyboards and other places.

2. Use of soft-bristled brushes

Soft brushes are suitable for cleaning surfaces of soft materials, such as curtains, fabrics, sofas, beds, etc. (Figure 12).



Summary of accessories uses

The accessories name	Cleaning area						
	furniture	Padding seams	sofa	Floor slit	fabric	staircase	
						carpet	ground
Crevice tool	✓	✓	✓	✓		✓	✓
Soft bristle brush	✓		✓		✓		



Note: Before use on textiles, wash and dry the accessories before use before use to avoid staining the fabric.

7、Maintenance and maintenance

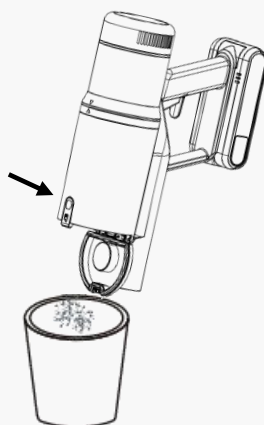


Warning: Before performing any maintenance, please ensure that the vacuum cleaner is turned off and the machine is not charged, otherwise it may cause electric shock or other personal injury.

7.1 Clean the dust cup

Tips: In order to achieve the best vacuuming effect, please empty the dust cup in time after each use, do not use the vacuum cleaner without a filter installed.

1. After stopping the machine, place the handheld vacuum cleaner above the trash can and push the dust cup forward, decorate the lid, and press the button to remove the dust (Figure 13).

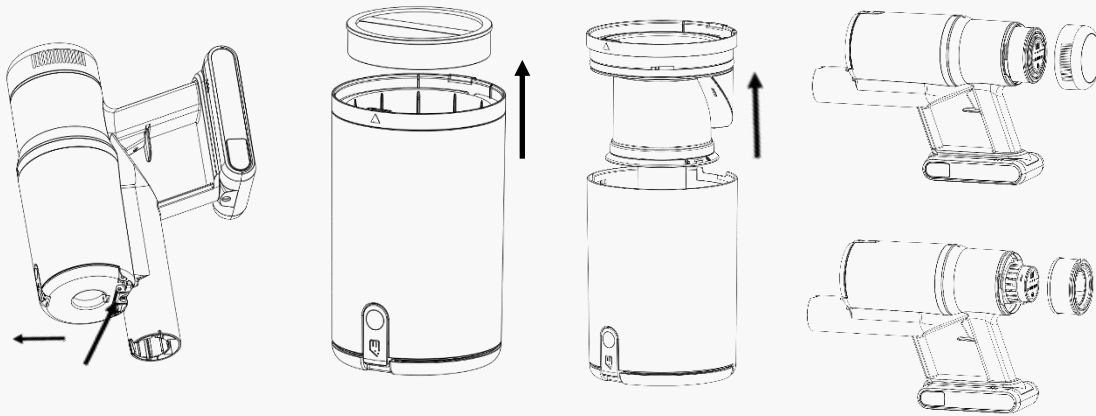


2. After cleaning up, close the lower lid of the dust cup and hear a click when it is completely closed.

7.2 Clean up HEPA filters and pre-filters

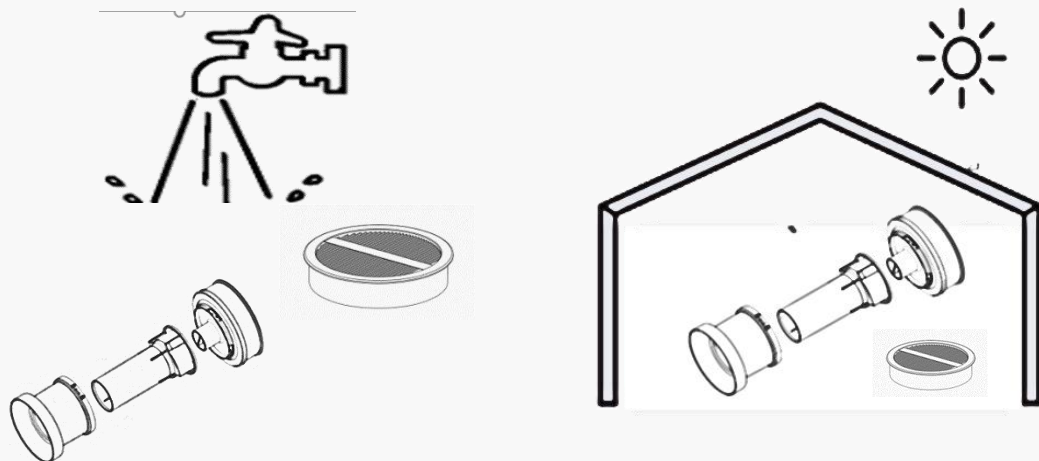
Tips: The use of a clean filter can make the vacuum cleaner maintain the best suction effect, and cleaning the filter in time after each use can maintain good vacuum performance; or go to the designated after-sales center to buy a new filter to replace.

1. Check the filter frequently, when there is more hair fiber winding accumulation on the pre-filter, and there is obvious dust accumulation on the surface of the HEPA filter, please clean it up in time.
2. Press the main dust cup release button back, remove the dust cup, remove the hepa, remove the metal prefilter in a counterclockwise direction, and remove the cyclone cone,Clean the exhaust hepa Cle every 3 months(Figure



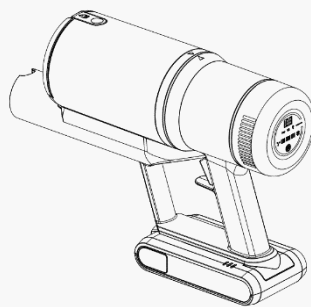
3. Clean the HEPA filter, gently tap or brush off the dust with a soft bristle brush. Wash the HEPA filter and pre-filter with warm water, heaper holder, cyclone cone. Leave all clean filters in the air circulation to dry naturally, recommended for 24 hours. (Figure 15).

Tips: Do not wash with dirty water, do not leave the pre-filter and HEPA filter in a damp place. Do not speed up the drying of the filter by exposing it to the sun or using a hair dryer, as this may damage the filter and shorten its service life.



Warning: After cleaning, HEPA filters and pre-filters must be used after drying; if you use a wet and unripe filter, it may cause product damage or other personal injury and property damage.

4. Please place clean and thoroughly dried HEPA filters, metal pre-filters, cyclone cones, hyper racks with dust cups to ensure that the metal prefilters are screwed clockwise into place (Figure 16).

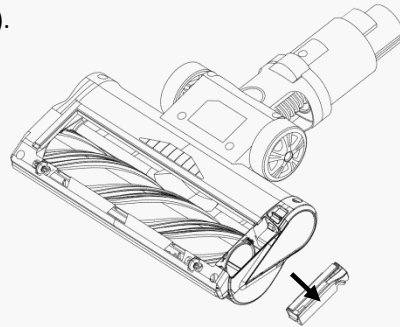


7. 3 Clean up power floor brushes

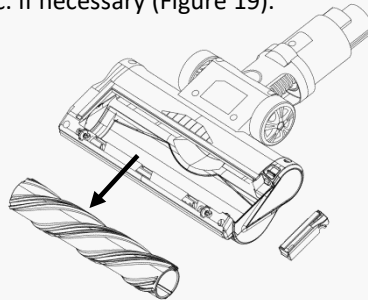
Tips: After using for a period of time, the ground brush may be wrapped with threads, hair, fibers and other debris, which will directly affect the cleaning effect, and need to be cleaned up in time.

Clean up power floor brushes

1. Make sure the vacuum cleaner is turned off. Press the brush release button to remove the brush and flip the brush to reveal the brush.
2. Remove the small cover by flicking the roller brush release push button to the unlock position  by hand (Figure 17&18).



3. Remove the brush and remove the debris that is wrapped around the brush, using scissors to cut the wound hair, thread, etc. if necessary (Figure 19).

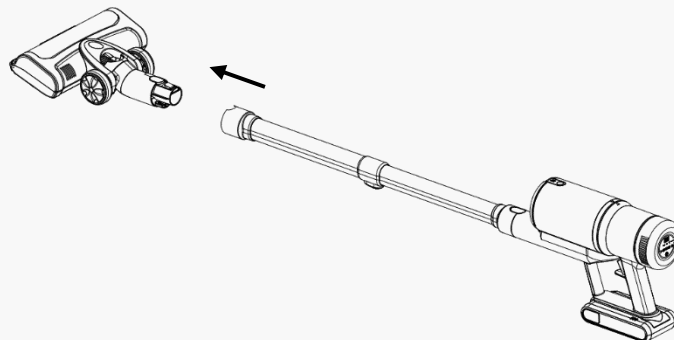


4. After cleaning, install the roller brush into the roller brush chamber, when installing, put the left side of the roller brush into the left connector, then press the right side of the roller brush into place, and finally install the small cover, and when installed in place, you can hear a click (Figure 20).

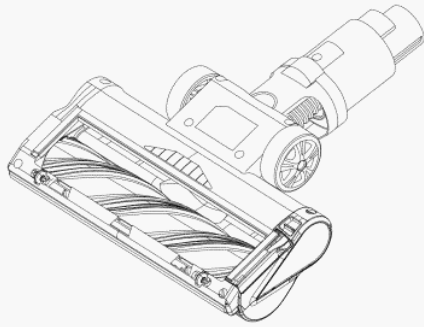


7. 4Clean up the blocked brush hose

1. Press the tube Release button to detach the Lever from the power floor brush (Figure 21).



2. Remove blocked such as debris adhered to the hose from the bottom suction port of the brush (Figure 22).



Note : Do not use sharp tools to clean the hose so as not to damage the hose.

8、Faults and handling

If you find problems during product use, please check the problem points and solutions in the following table. If you still can't solve the problem, please contact the after-sales repair center to deal with it.



Warning : Before maintenance, please turn off the vacuum cleaner, otherwise it may cause electric shock or other personal injury.

Problem point	Possible causes	solution
The vacuum cleaner is not running	1. The battery pack is out of battery 2. Charged without the original charger 3. The battery pack is not installed properly	1. Charge the battery as instructed on page 08 2. Make sure the charger matches the model you're using 3. Follow the instructions on page 9 to make sure the battery pack is in place
The battery LED is not light	1. The battery pack is damaged 2. The switching power adapter is not receiving power 3. The charging cable is not fully inserted into the charging jack 4. The metal contacts of the charger or battery pack have foreign objects or dust	1. Contact customer service to purchase a replacement battery pack 2. Make sure the charger, battery pack, and electrical outlet are in good contact 3. Make sure the charging cable is in good contact with the charging jack 4. Make sure that the charging contact metal

	accumulation 5. The power outlet is damaged 6. The switching power adapter is damaged	contacts are in good contact without foreign matter or dust build-up 5. Replace the proper electrical outlet 6. Contact customer service to purchase a switching power adapter
The power floor brush roller does not rotate	1. The brush rollers are stuck or entangled in hair or string 2. The roller mounting method is incorrect 3. The brush motor runs but the roller does not turn 4. The connection of the connecting long bar, electric floor brush and handheld vacuum cleaner is not in place	1. Follow the instructions on page 11 to clean the floor and restart the vacuum cleaner 2. Follow the instructions on page 11 to reinstall the rollers 3. The conveyor belt is broken, contact the after-sales repair center for repair 4. Follow the instructions on page 0-7 to reinstall
Vacuum cleaner suction is weak	1. The dust cup is full 2. The filter needs to be cleaned 3. A new filter needs to be replaced 4. The battery pack is low 5. Attachments such as long rods and flat suction are not installed in place at the connection with the handheld vacuum cleaner 6. Clogged suction port, clogged in pole pipe	1. Clean the dust cup 2. Clean up the filter as instructed on page 10 3. Contact customer service to purchase a replacement filter 4. Charge the battery as instructed on page 08 5. Follow the instructions on page 0-7 to reinstall 6. Clean the suction and tubing as per page 1
Vacuum cleaner leaks dust	1. The HEPA filter is not installed 2. HEPA filter installation location is not accurate 3. HEPA filter damage needs to be replaced	1. Check that the HEPA filter is installed correctly, see page 10 2. Follow the instructions on page 10 to install the HEPA filter accurately 3. Contact customer service to purchase a

