

ECOVACS App

1



🔍 ECOVACS



✔️ iOS 9.0 or later ✔️ Android 4.0 or later

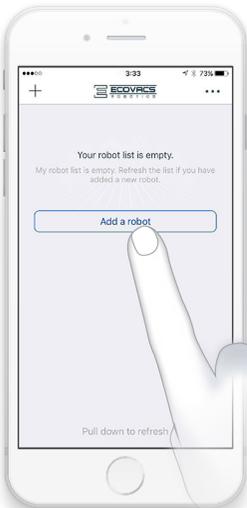
2



2.4GHz Wi-Fi

1. If you don't receive the registration email:
 - a. Check the spam mailbox.
 - b. Add email feedback@support.ecovacs.com to your white list and then repeat the steps to get a new email.
 - c. Use another email address and try again. (such as Gmail; Hotmail; Yahoo)

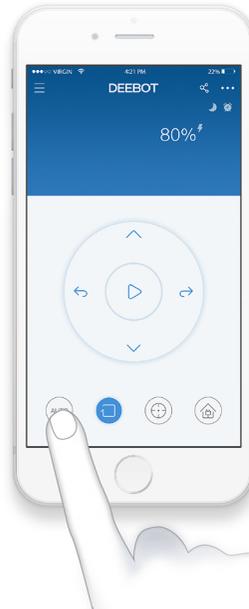
3



2.4GHz Wi-Fi

2. If you can't connect to the Wifi:
 - a. Please send emails to customerservice@ecovacsrobotics.com to get further help.

4



2.4GHz Wi-Fi

3. Robot shows offline and disappears from list:
 - a. Pull down to refresh the robot list.
 - b. Log in to your account again.