

**TCL**

fire tv edition

2.1 Channel Sound Bar with  
Built-in Subwoofer  
TS8011



User manual

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# 1 Important safety instructions

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## Important information

	<b>CAUTION</b> RISK OF ELECTRIC SHOCK DO NOT OPEN	
CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.		



The lightning flash with arrowhead symbol, within an equilateral triangle is intended to alert the user to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.



This symbol indicates that this product incorporates double insulation between hazardous main voltage and user accessible parts. When servicing, use only identical replacement parts.

## **Warnings**

- *To reduce the risk of fire or electric shock, do not expose this product to rain or moisture. This product should not be exposed to dripping or splashing. No objects filled with liquids, such as vases, should be placed on or near the product.*
- *The product is unstable if it is not properly placed or mounted to the wall. Be sure to follow the wall mounting instructions provided in this user manual to ensure your safety.*
- *Do not expose batteries to excessive heat such as sunshine, fire, and so forth.*

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## Important safety instructions

- Read these instructions - Read all the safety and operating instructions before operating the product.
- Retain these instructions - Retain the safety and operating instructions for future reference.
- Heed all warnings - Adhere to all warnings on the product and in the operating instructions.
- Follow all instructions - Follow all operating and use instructions.
- Do not use this apparatus near water – The appliance should not be used near water or moisture – for example, in a wet basement or near a swimming pool and the like
- Clean only with a dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where it exits from the product.

- Use only attachments/accessories specified by the manufacturer.
- Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.



- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

## **Cautions**

- To prevent electric shock, match wide blade of plug to wide slot, fully insert
- The product shall not be exposed to dripping or splashing.
- Do not place any sources of danger on the product (for example. liquid filled objects, lighted candles).
- Disconnect the power cord to shut off when find trouble or not in use. The power cord shall be readily operable.
- Use of controls or adjustments or performance of procedures other than those described herein, may result in hazardous radiation exposure or other unsafe operation.
- To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. The apparatus must not be exposed to dripping or splashing and objects filled with liquids, such as vases, must not be placed on apparatus.
- The power cord/appliance coupler is used as the disconnect device, the disconnect device must remain readily operable.

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## **Battery caution and disposal information**

- Install only new batteries of the same type in your product.
- Failure to insert batteries in the correct polarity, as indicated in the battery compartment, may shorten the life of the batteries or cause batteries to leak.
- Do not mix old and new batteries.

- Do not use rechargeable (Nickel Cadmium) or (Nickel Metal Hydride) batteries.
- Do not mix alkaline, standard (Carbon-Zinc) or rechargeable (Nickel Cadmium) or (Nickel Metal Hydride) batteries.
- Do not dispose of batteries in fire or water.
- Recycle or dispose of batteries as per state and local guidelines.
- Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.
- When the remote control is not to be used for a long time (more than a month), remove the battery from the remote control to prevent it from leaking.
- If the batteries leak, wipe away the leakage inside the battery compartment and replace the batteries with new ones.
- Keep away the batteries from heat or moisture.
- Do not carry or store batteries with other metallic objects. Doing so could cause batteries to short circuit, leak or explode.
- Do not carry or store batteries with other metallic objects. Doing so could cause batteries to short circuit, leak or explode.
- Never recharge a battery unless it is confirmed to be a rechargeable type.

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## Installation location

- This product is designed to sit on a firm, flat surface. Do not place the product on built-in installation such as a bookcase or rack because the ventilation slots around the product will be blocked, resulting in reduced lifetime from overheating. To assure adequate ventilation for this product, maintain a spacing of 7.8 inches (20cm) or more around the product.
- Make sure the product on the furniture is of adequate size and strength to prevent it from being accidentally tipped over, pushed off, or pulled off. This could cause personal injury and/or damage to the product.
- Installation of wall mount must be carried out by qualified personnel only. Incorrect assembly can result in severe personal injury and property damage (if you intend to install this product yourself, you must check for installations such as electrical wiring and plumbing that may be buried inside the wall). It is the installer's responsibility to verify that the wall will safely support the total load of the product and wall mount brackets.

## 2 Welcome

Congratulations on the purchase of your new TCL Sound Bar! After it is set up and connected, you can experience a superb sound quality and state-of-the-art design to best fit your home entertainment system. You are recommended to read through this user manual which helps you set up, connect and operate the product easily and properly.

Let's get started.

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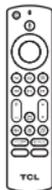
### What's in the box



Sound Bar main unit with built-in subwoofer



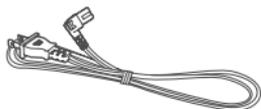
HDMI cable



Voice Remote with Alexa



Optical cable



AC power cord



AAA battery x 2



Wall mount bracket x 2



Wall screw x 2



Wall anchor x 2



Wall mounting screw x 2



Wall mount template

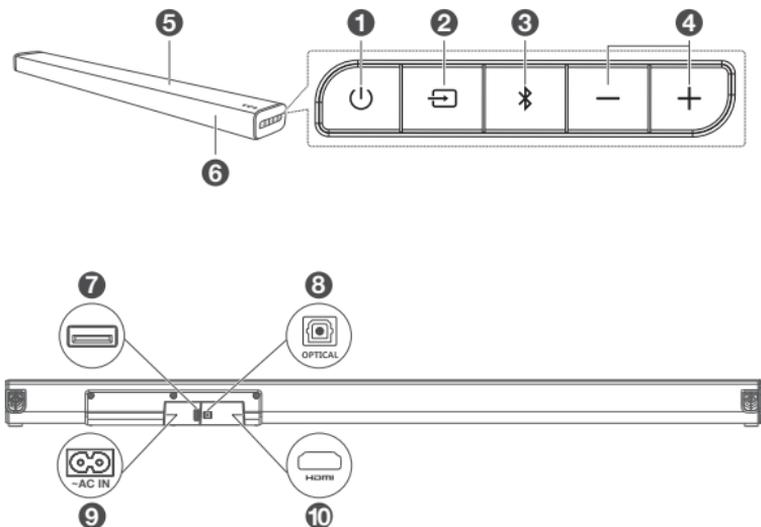


Short user manual



Warranty card

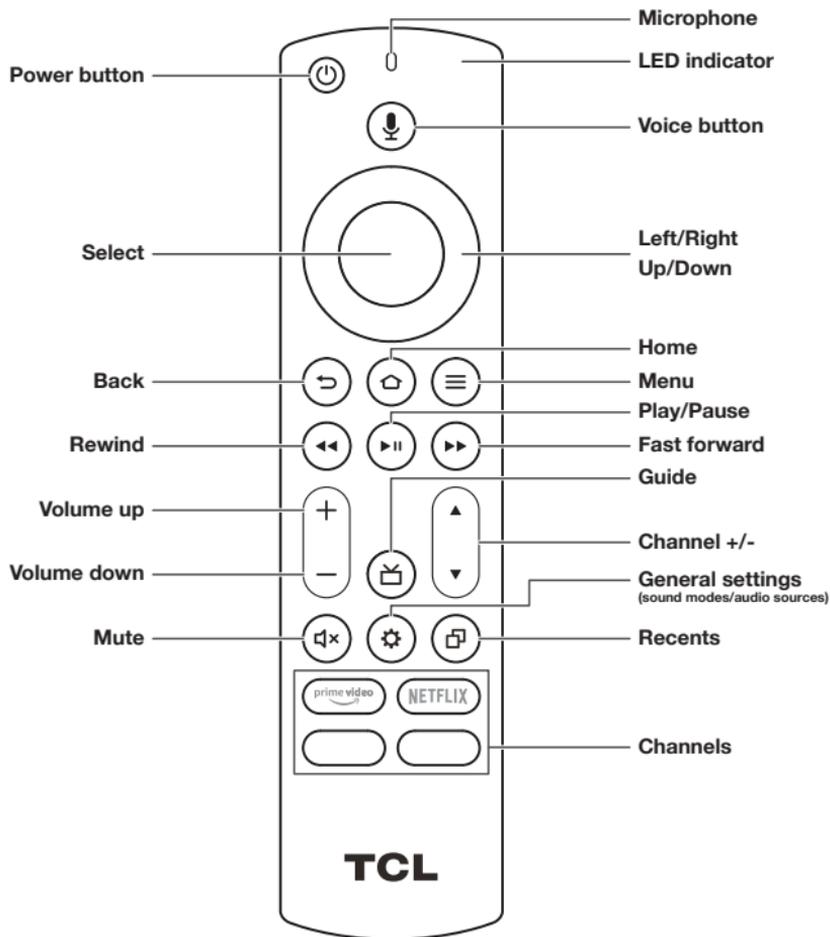
## Overview of the Sound Bar main unit



-  Press to turn the Sound Bar main unit on or to standby mode.
-  Press to switch the audio source among FTV/Bluetooth/Optical/HDMI ARC/USB/ modes.
-  Press to select the Bluetooth source. Press and hold to enter pairing mode.
-  Press to increase or decrease the volume level.
- 5 Built-in subwoofer**

- 6 **LED display**  
It indicates the Sound Bar status (e.g. volume level, FTV streaming).
- 7 **USB Type A connector (only for music playback)**
- 8 **Optical input connector**
- 9 **AC input power connector**
- 10 **HDMI connector**

# Overview of Voice Remote with Alexa



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## Set up your Sound Bar system

### Notes

- Make sure you read all the safety information before you mount the Sound Bar main unit on the wall. (see 'Important safety instructions' on page 5).
- Make sure you use screws provided or specified by the authorized manufacturer.
- Fortune Genesis Corporation bears no responsibility for accidents or damage caused by improper wall mounting and screws installation or insufficient wall strength, etc.
- Additional tools (not supplied) are required for installation.

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### Place your Sound Bar

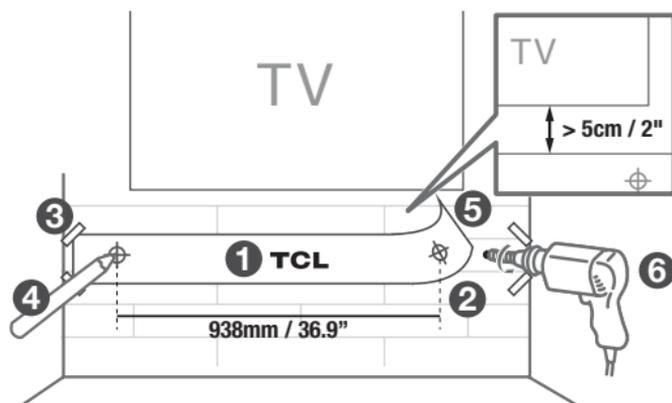
You are recommended to place the Sound Bar main unit on the top of the table and right below the center of your TV.



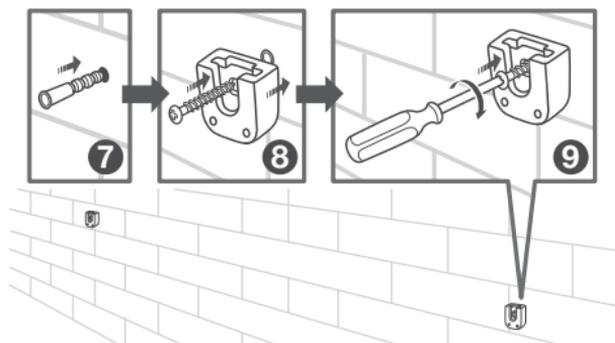
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## Wall mount your Sound Bar main unit

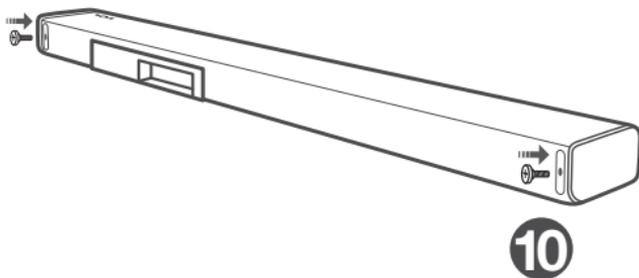
- 1 Place the supplied wall mount template on the wall. Make sure the wall mount template is at least 2 inches (5cm) below the center of the TV.
- 2 Use a level to make sure the Sound Bar is positioned accurately.
- 3 Use the tape to stick the wall mount template firmly on the wall.
- 4 Mark on the wall using each marking on the template through the mounting holes.
- 5 Take away the wall mount template.
- 6 Drill a screw hole at each marking on the wall.



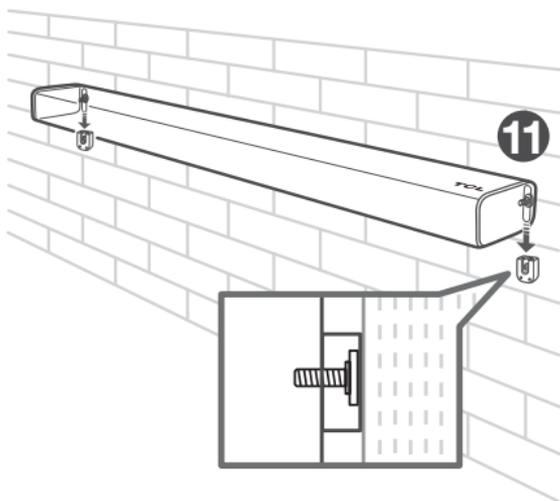
- 7 Insert the supplied wall anchors into 2 screw holes on the wall.
- 8 Insert the supplied wall bracket screws through the wall brackets into the wall anchors.
- 9 Fix and tighten the screws on the wall.



- 10 Insert the supplied wall mounting screws into the screw holes in the back of the Sound Bar main unit.



- 11** Hang the Sound Bar main unit on the wall mount brackets.



## Notes

- Check the installation location before you mount the Sound Bar on the wall (see 'Installation location' on page 9).
- You may consider to connect the cables first before mounting the Sound Bar on the wall.

## 3 Connect, install and pair

After you have fixed the position of the Sound Bar main unit, you can start connecting it to your TV, installing Voice Remote with Alexa and pair it with the Sound Bar main unit.

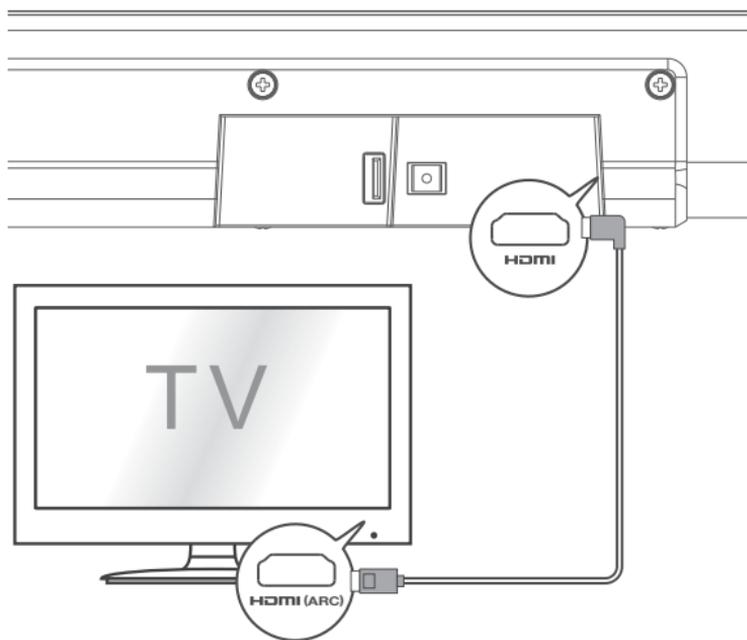
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### Connect to your TV with the supplied HDMI ARC cable

#### **Note**

- Make sure your TV or device supports the HDMI ARC feature. For information, check the user manual of your TV or device.

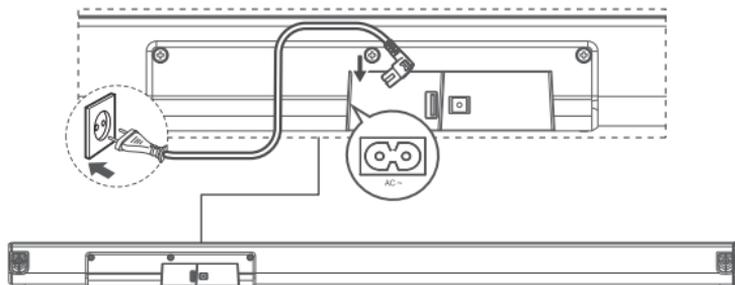
Connect one end of the supplied HDMI ARC cable to the HDMI input connector on your Sound Bar main unit and another end to the HDMI ARC output connector of your TV or device.



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## Connect your Sound Bar to power supply

- 1 Make sure that you have completed all other connections before connecting the Sound Bar to power supply.
- 2 Make sure the power supply voltage complies with your country's safety standards (see 'Specifications' on page 34).
- 3 Connect one end of a supplied AC power cord to the AC input connector on your Sound Bar main unit and another end to the power socket on the wall.



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# Install/replace batteries in the Voice Remote with Alexa

## Warnings

- Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.

## Caution

- The battery contains perchlorate material, handle it with care. For information, refer to [www.dtsc.ca.gov/hazardous\\_waste/perchlorate](http://www.dtsc.ca.gov/hazardous_waste/perchlorate).

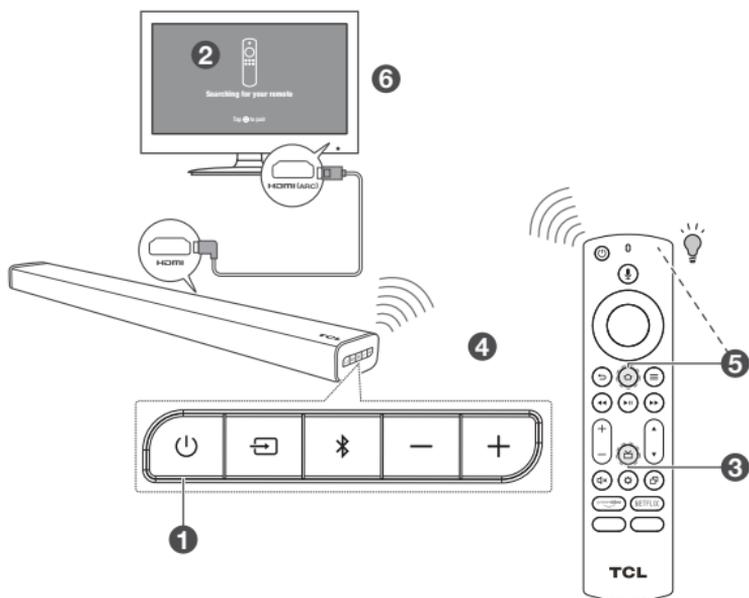
- 1 Open the battery compartment, remove the old batteries if necessary.
- 2 Place two new AAA batteries into the battery compartment with the correct polarity (+/-).
- 3 Close the battery compartment.



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## Pair Sound Bar and Voice Remote with Alexa

- 1 Make sure your Sound Bar and TV are powered on.
- 2 Make sure you select HDMI (ARC) as the source on the TV.
- 3 Press  on Voice Remote with Alexa.  
→ FTV is displayed on the Sound Bar.  
→ For first time setup, you will see a pairing request shown on the TV screen.
- 4 Place Voice Remote with Alexa next to the Sound Bar.
- 5 Press and hold  on Voice Remote with Alexa for 10 seconds until the LED on the top of the remote starts to rapidly flash amber.  
→ Voice Remote with Alexa starts pairing.
- 6 Follow the on-screen instructions to select your language and complete the setup procedure.



Setup is complete. Your Sound Bar is ready to use. For more information about how to access different options on your Sound Bar, see the following chapter.

## 4 Other connections

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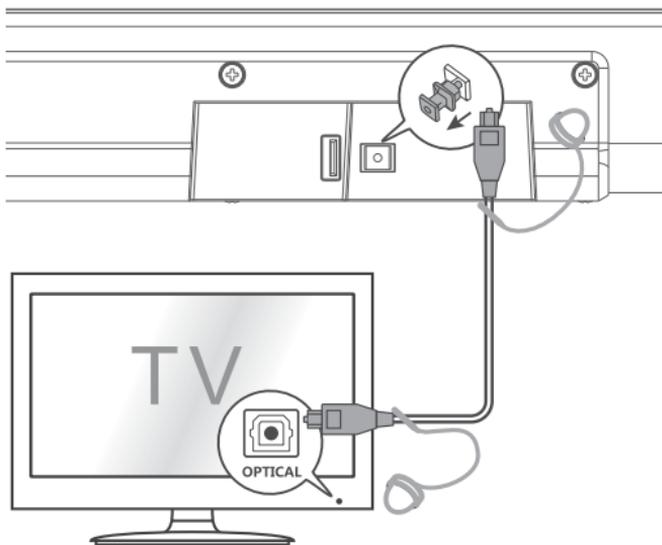
### Connect with the supplied optical cable

You can also connect the Sound Bar with your TV or other audio devices through the supplied optical cable. Make sure you have muted the audio of your TV or device. For information, check the user manual of your TV or device.

#### **Note**

- The preferred connection is through HDMI and the HDMI CEC features and Fire TV are not available on optical connection.

- 1 Remove the protective caps from the optical cable.
- 2 Connect one end of the optical cable to the optical input connector on your Sound Bar main unit and another end to the optical output connector of your TV or device.



## Note

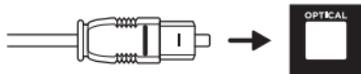
- If there is no sound output from the Sound Bar main unit and the LED flashes rapidly, try to activate the PCM signal output on your TV or device. PCM is used to convert analog audio signals into digital audio signals in most devices. For more information of how to activate the PCM signal output, check the user manual of your TV or device.

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## Direction for setting up your Sound Bar using an optical cable



Do not bend or kink the optical cable (SPDIF) as it is fragile and can easily get damaged and broken.



To get the best possible audio experience using the optical cable:

- 1 Press the **Settings** button on your TV remote.
- 2 Navigate to Audio options.
- 3 Set TV speakers to **Off**.

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## Pair the Sound Bar with your Bluetooth device

You can stream music from your mobile device through Bluetooth connection.

### Notes

- Make sure your wireless device supports the Bluetooth function.
- The operational range between the Sound Bar main unit and your Bluetooth device is approximately 10 meters (without any obstacle between the Bluetooth device and Sound Bar main unit).

- 1 Press  on the control panel of your Sound Bar main unit or Voice Remote with Alexa to power on the Sound Bar.
- 2 Press  on the control panel of your Sound Bar main unit.  
→ **BT** is flashing on the LED display. The Sound Bar is ready to pair.
- 3 Power on your Bluetooth device and activate its Bluetooth function.
- 4 Select **TCL TS8011** on the pairing list of your Bluetooth device.  
→ You hear a sound signal.  
→ Pairing is successful.

## Tip

- If you cannot find the model name **TCL TS8011** on your Bluetooth device, press and hold **▶II** on Voice Remote with Alexa. You will see **BT** flashing on the LED display. Now the Sound Bar main unit is entering the pairing mode.

- 5 To disconnect the Bluetooth function, you can:
- press **⏮** on the Sound Bar main unit to switch to another source; or
  - disable the Bluetooth function on your device; or
  - press and hold **▶II** on Voice Remote with Alexa for 3 seconds.

# 5 Use your Sound Bar system

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## Operate your Sound Bar with the control panel

- 1 Make sure the Sound Bar is properly connected to power supply and sources.
- 2 Press  to power on the Sound Bar.
- 3 Press  to switch to the correct source.

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## General settings

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### Sound modes

Press , then  (up/down) to select among 3 different sound modes: **MOVIE/MUSIC/NEWS**.

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### Audio source

Press , then  (left/right) to select among different audio sources: **FTV/Bluetooth/Optical/HDMI ARC/USB**.

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## Sound Bar LED display

The LED display on the front of the Sound Bar gives you information about different Sound Bar status.

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	<b>Sound Bar status</b>	<b>LED display</b>
Power	Power on	HELLO
	Power off	STANDBY
	Standby	•
Source	Fire TV	FTV
	Bluetooth	BT
	Optical	OPT
	HDMI ARC	HDMI ARC
	USB	USB
Bluetooth	Searching mode	BT (flashing)
	In pairing mode	PAIR
Volume control	Volume level	VOL 1
	Minimum volume reached	VOL MIN
	Maximum volume reached	VOL MAX
	Mute	MUTE
Sound modes	Movie	MOVIE
	Music	MUSIC
	News	NEWS
Others	Unsupported format	FORMAT NOT SUPPORT
	USB unavailable	NoUSB
	General settings	SETTINGS

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## Listen to music from your Bluetooth device

- 1 Make sure that your device supports A2DP and/or AVRCP. For information, check the specification of your device.
- 2 Pair your Bluetooth device with the Sound Bar main unit (see 'Pair the Sound Bar with your Bluetooth device' on page 28).
- 3 Start listening to music stored in your Bluetooth device through the Sound Bar.
  - If your Bluetooth device supports A2DP, you can listen to music, but you cannot control the playback.
  - If your Bluetooth device supports AVRCP, you can listen to music and control music playback with Voice Remote with Alexa. Press ►|| on Voice Remote with Alexa to pause or resume music playback. Press ◀◀/ ▶▶ to skip to the previous/next track.

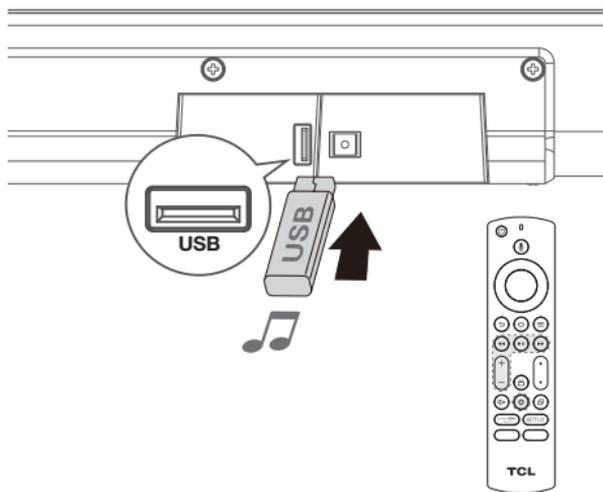
### Note

- The operational range between the Sound Bar main unit and your Bluetooth device is approximately 10 meters (without any obstacle between the Bluetooth device and Sound Bar main unit).

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## Use the USB device for music playback

- Press **▶||** on Voice Remote with Alexa to listen to/pause/resume the music.
- Press **◀◀** or **▶▶** on Voice Remote with Alexa to skip to the previous or next track.
- Press **+** or **-** to increase or decrease the volume level.



### Tip

- This Sound Bar can support USB devices of up to 32GB memory and the supported file formats are MP3, WAV, FLAC.

# 6 Specifications

## Sound Bar main unit

- Power supply: AC~100-240V, 50/60Hz
- Power consumption: 30 W
- Power consumption at standby mode: < 2W
- Impedance: 8 ohm (-L/R channel); 4 ohm (Sub-woofer)
- Frequency response: 80 Hz~20 kHz
- Dimensions (W x D x H): 970 x 102 x 56 mm
- Weight: 3 kg
- Operating temperature: 0°C - 45°C

## Bluetooth

- Bluetooth version: 4.2, Bluetooth profile - Bluetooth stereo supported (Advanced Audio Distribution Profile - A2DP; Audio Video Remote Control Profile - AVRCP)
- Frequency range: 2402 Mhz – 2480 Mhz
- Max transmitting power: 3.587dBm

## Voice Remote with Alexa

- Distance/Angle: 6m/ 30°
- Battery type: 1.5V AAA battery x 2, user replaceable.

# 7 Notice

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## Declaration of conformity

Hereby, Fortune Genesis Corporation declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

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## Disposal of your old product and battery



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.



This symbol on a product means that the product is covered by European Directive 2012/19/EU.



This symbol means that the product contains a battery covered by European Directive 2013/56/EU which cannot be disposed of with normal household waste. Inform yourself about the local separate collection system for electrical and electronic products and batteries. Follow local rules and never dispose of the product and batteries with normal household waste. Correct disposal of old products and batteries helps prevent negative consequences for the environment and human health.

### **Remove the disposable battery**

To remove the disposable batteries, see the section 'Install/replace batteries in the Voice Remote with Alexa'.

### **Environmental protection and sustainability**

We have omitted all unnecessary packaging and make sure it is eco-friendly and sustainable.

## 8 Trademarks

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### Bluetooth



The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. And the uses of such marks are under license. Other trademarks and trade names are those of their respective owners.

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### Dolby Audio



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## HDMI



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TCL TS8011 Soundbar is manufactured under brand license by FGC, which is not affiliated with Amazon.com, Inc. or any Amazon affiliate.

## 9 FAQ

### No power

- Make sure the AC power cord and AC input connector are connected properly.
- Make sure there is power supply.
- Make sure the Sound Bar has turned on.

### No sound

- Make sure the audio cable is connected to the Sound Bar and your device.
- Make sure you have selected the correct source.
- Press + to increase the volume level.
- Make sure the Sound Bar is not muted.

### Voice Remote with Alexa does not work.

- Make sure the distance of Voice Remote with Alexa and the Sound Bar main unit is within operational range.
- Make sure the battery is correctly inserted and is working.

### I hear distorted sound.

- Make sure the cables are properly connected.
- Make sure you have selected the correct source.
- Make sure the TV is muted if you play audio from the TV.

I cannot find the Bluetooth name of this Sound Bar on my Bluetooth device.

- Make sure the Bluetooth function is activated on your Bluetooth device.
- Make sure the Sound Bar has paired with your Bluetooth device.

Does this Sound Bar work with any TV?

The Sound Bar is compatible with any TV that has one of the below ports:

- HDMI
- Optical (Fire TV is not available on optical connection.)

Will this Sound Bar work with any HDTV that is not a smart TV?

Yes, the Sound Bar will work with any TV as long as it supports one of the below ports:

- HDMI
- Optical (Fire TV is not available on optical connection.)

When the Sound Bar and TV are both on, there's an echo effect and audio is out of sync.

Turn the speaker off. If you have a Roku TV, follow the steps below to turn off the TV speakers:

- Navigate to setting menu.
- Navigate to Audio menu under settings menu.
- Select TV Speakers and uncheck the enable TV Speakers.

If you have non-smart TV, please follow below given steps:

- Navigate to the setting menu by pressing the setting button on the TV remote.
- Select speaker option.
- Set 'TV Speaker' as "Off".

or please contact your TV manufacturer to find how you can disable your TV speaker.

How many sound modes are available?

Three sound modes – Movies, Music and News.

How do I get the best Wi-Fi connection?

- Use the 5GHz band on your wireless router if available for best Wi-Fi performance.
- If you see a lock icon, your Wi-Fi network requires a password, so make sure you have it available.
- Ensure your Internet is working properly. Restarting your router and modem will solve most Wi-Fi network issues.

For further support, visit [www.fortunegenesis.com/support](http://www.fortunegenesis.com/support)

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**WE ARE  
READY TO  
HELP**



[www.fortunegenesis.com/support](http://www.fortunegenesis.com/support)

**contact us first  
with any questions**



**TAKE CARE WHEN  
REMOVING THE SOUNDBAR**