# **Alarm**Wireless Home Security

# **GRSICO**

# User's Manual





### **Customer Support**

If you have any issue during the setup, we recommend reaching out to our support team for assistance. Support team email: <a href="mailto:grsico@163.com">grsico@163.com</a>

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### **BEFORE YOU START**



### Wi-Fi Signal

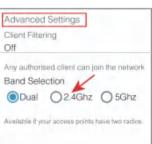
The Alarm system is ONLY worked with a 2.4 GHz Wi-Fi signal, NOT a 5 GHz Wi-Fi signal.

### For 2.4 GHz Wi-Fi You'll need to know:

- ONLY 5 GHz Wi-Fi router: You will NOT be able to complete the connection.
- Dual Wi-Fi router with 2 Wi-Fi signals:
   Make sure that your phone was connected with the 2.4 GHz Wi-Fi signal, it should be the Wi-Fi signal that next to " 5G ".
- Dual Wi-Fi router only 1 Wi-Fi signal: You will have to manage your Wi-Fi router and change the settings to have 2.4 GHz Wi-Fi.







# 1.Quick Setup Guide

### 1.Set up gour Smart Life account

1) First, download the Smart Life app for your iOS or Android device.





2) Next, Enter your mobile phone or email address to create a new account, or Log in Your Existing Smart Life Account.

### 2. Power up the Base Station

- Place your Base Station in a central location in your house. DO NOT install it on the floor.(Suggest place the base station 40 inches above the floor.)
- The base station must always connects to power with the included power supply.
- Rechargeable 8-hour battery backup only as an emergency battery.



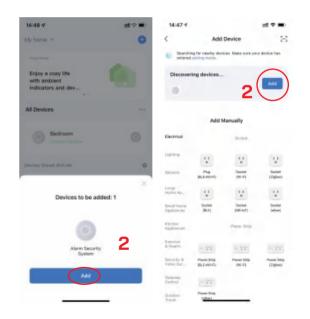
### 3. Connect the Alarm Base Station to Smart Life app

**IMPORTANT:** Make sure your smartphone is connected your home **2.4Ghz** Wi-Fi signal and Turn on your smartphone's **bluetooth**.

1. Launch the app and tap the Plus (+) in the top right corner to add a device.



2. Tap **Add Device**, then one of the following two pop-ups will appear.(If there is no pop-up window, please turn to **page 12**.)



3. Now your Smartphone's **Bluetooth** has successfully identified the Base Station.



4. Enter your home Wi-Fi name and password, then tap **Next**.



5. Now your Base Station is successfully added to Smart Life app. Tab **Done**.



### 2. How to add additional Accessories

### **Contact Sensor, Motion Sensor**

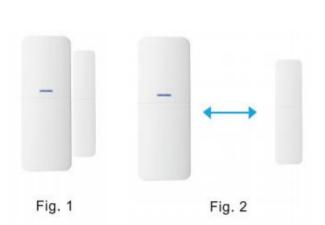
1. Tap Sensors, then tap + Add to connect a Contact Sensor or Motion Sensor.





### a) Contact Sensor

Line up the contact **Sensor** together (Fig.1), then separate the 2 parts of the contact **Sensors** (Fig.2), then there will be followed by a beeping sound from the Base Station.



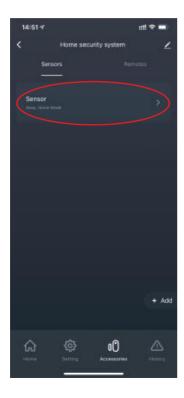
### b) Motion Sensor

Wave your hands in front of the **Motion Sensor** (ON/OFF button on the back), then there will be followed by a beeping sound from the Base Station.



### 2. Tap Sensor, then tap pen icon to edit the device name.

Assign the Sensor to a placement and give it a unique name (Door, Window or any name) describing the location.





### Key Fob & Keypad

1. Tap **Remotes**, then tap **+ Add** to connect a Key Fob or Keypad.





### a)Keypad

Tap **Remotes**, then tap **+ Add**, you need to press one of the key fob button, then there will be followed by a beeping sound from the Base Station.



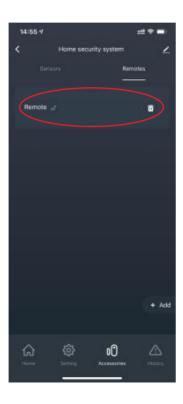
### b)Key Fob

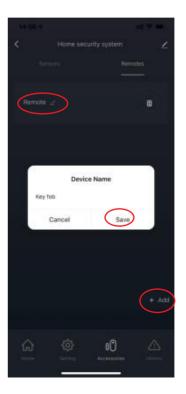
Tap **Remotes**, then tap **+ Add**, you need to press and hold the panic button of the keypad for 3 seconds, then there will be followed by a beeping sound from the Base Station.



### 2. Tap Remotes, then tap pen icon to edit the device name.

Choose the key fob or Keypad, give it a unique name describing the key fob or Keypad.





### 3. How to RESET the base station

When Sensors/Remotes/Keypads NOT working properly, you could reset the base station. Then add accessories step by step.

- 1. Turn **OFF** the base station.
- 2. Press and hold the **SET** button, and turn **ON** the base station while pressing the SET button.
- 3. You will hear 2 beeping sounds. Now the Base Station has been **RESET**.

After resetting the base station, reconfigure the network according to the steps on page 4. If there is still no pop-up window, please refer to the method on the next page.

<sup>\*</sup> This RESET procedure includes deleting all sensors and remote controls from the Base Station, and clear the Wi-Fi setting.

### 4. Troubleshooting

### Backup connection steps. Connect to a Wi-Fi network via AP mode

IMPORTANT: Skip this step if you have successfully connected to smartphone.

Make sure your smartphone is connected to your home 2.4Ghz Wi-Fi signal before the following setup.

1. Launch the app and tap the Plus (+) in the top right corner to add a device.



2. Select **Sensors**, **Alarm** (Wi-Fi).



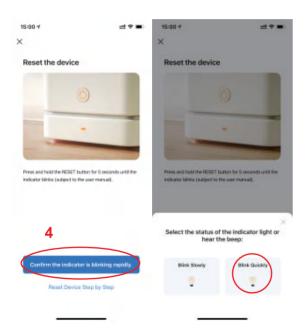
3. Choose your Wi-Fi network and Enter the password. Then tab **Next**.

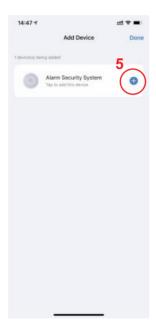


4. **Turn on** the base station and select **Blink quickly**.

5. Then, the red light of the base station disappears briefly, and the base station is connecting to the network.

6. Now your Base Station is successfully added to Smart Life app. Tab **Done**.







# 5. Say Hello to GRSICO Alarm.



### **Alarm Base Station**

The central hub of your Alarm system. Connects all of your Alarm devices to the Smart Life app, so you'll always stay in control of your home, wherever you are.

Connects to power with the included power supply.

### **Contact Sensor**

Alerts you when a door or window is opened.

Uses the Sensor magnet and mounting hardware included with the Contact Sensor Install Kit.



### **Keypad**

Easily arms and disarms your GRSICO Alarm system Choose from "home", "away", and "disarmed" security modes Mounts to walls, tabletops, and countertops

Arms and disarms your Alarm Security System. Mount to walls or use as a portable keypad.





### **Motion Sensor**

Detects motion inside your home, it connects to your Alarm Base Station. Mounts to room corners or flat walls.

### **Water Sensor**

Equip GRSICO water detector alarm stop floods. GRSICO water alarm sensor always give you peace of mind.

Place on any place where the water leak may be happen. Such as, b ehind a toilet, under a fridge, beside or behind a washing machine, under a sink, near a water heater, and in a basement.





### **Key Fob**

Gives you hands-on control of your Alarm system.

Press the buttons to set the Alarm in 3 different Security Modes.

# **Security Modes**

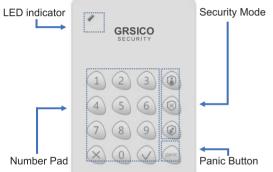
#### Panic button

Trigger a loud emergency alarm while you're at home.

Press and hold the button



for 3 seconds.



#### **Home Mode**

Some sensors are monitored. Freedom and security, mixed.

Press and hold the button

n for 3 seconds.

#### **Disarmed Mode**

No sensors are monitored. Move freely through the house.

Press 4 digit passcode, and press Disarmed Default Admin passcode: 000000

#### **Away Mode**

Some sensors are monitored. Freedom and security, mixed.

Press and hold the button for 3 seconds.

### Passcode

Default User passcode: 0000

Default Admin passcode: 000000

Changing the User passcode:

- ➤ Enter Admin passcode, press ✓.
- ➤ Enter 1 plus the new 4 digit User passcode, then press ✓.

Example: change the passcode to 1234.

Press  $000000 + \checkmark$ , then press  $1 + 1234 + \checkmark$ .

Changing the Admin passcode:

- ➤ Enter Admin passcode, press ✓.
- ➤ Enter 2 plus the new 6 digit Admin passcode, then press ✓.

Example: change the passcode to 123456.

Press  $000000 + \checkmark$ , then press  $2 + 123456 + \checkmark$ .

If you hear 1 long beeping with blue light on for 3 seconds, that means you have successfully change the passcode.

Reset the Keypad

Long press X and ✓ for 5 seconds to reset the Keypad.



# How to use the Key Fob & Keypad

#### **Alarm Modes**

Your Alarm system has three Security Modes to choose from: **Disarmed**, **Away**, and **Home**. You can switch between them using the Key Fob.



### **Contact Sensor Installation**

#### Test and Install the Contact Sensor

- 1. Remove the battery activation strip.
- 2. Test the alignment before you adhere each piece. (Place contact sensor and magnet piece at a 90-degree angle. Align the two triangles from the contact sensor and magnet with one another. Fig.1) The blue light should flash once when you separating the sensor and magnet.
- 3. Set your Alarm System to "Away Mode", the base station should sound sirens when you separating the sensor and magnet.
- 4. Adhere the sensor on the door and the magnet on the doorframe, or the other way around. Incorrect mounting of the contact sensor may cause a false alarm when the gap between the sensor and magnet is more than 0.5inch/15mm.
- \* Faulty or loose contacts on your windows or doors can trigger false alarms.

Fig. 1





# 6. Learn to use Alarm System

### **Alarm Modes**

Your Alarm system has three Security Modes to choose from: **Disarmed**, **Away**, and **Home**. You can switch between them using the Key Fob and the Smart Life app.





### **Away Modes**

When you arm in Away Mode, by default all Sensors are armed. This Mode should be used when you go out and there's no one at home.



#### **Home Modes**

When you arm in Home Mode, only door and window Sensors are armed by default. This Mode should be used when someone wants to stay home and feel safe.



#### **Disarmed Modes**

No Sensors inside your home are armed. This is useful when you're at home and want the freedom to go in and out easily.

### **How to Arm and Disarm your Alarm**

Using the **Key Fob**, simply press the Disarmed, Away, or Home Mode button. Using the **Smart Life app**, simply tap the Mode of your choice.

### • Disarming will cancel your alarm signal.

If you're professionally monitored, disarming the system during an alarm cancels the alarm signal sent to the monitoring center. In an emergency, allow the alarm to continue without disarming until you're sure response is not needed.



## \* Security Mode of Sensors

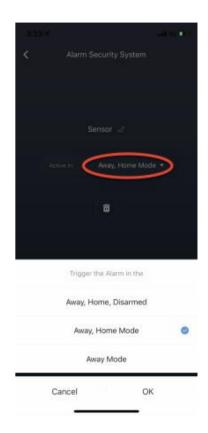
### Choosing which Sensors are monitored in each mode.

Each Security Mode monitors specific groups of Sensors.

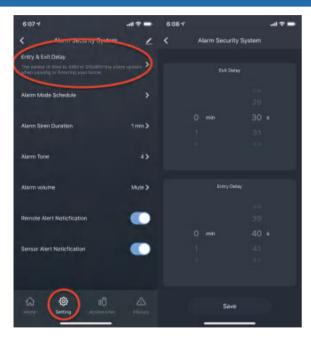
By default, **Away Mode** and **Home Mode** arms only Contact Sensors used on doors and windows.

You can customize which Sensors are armed in **Away Mode**. For example, if you want to avoid arming a specific door while in Home Mode, you can adjust this using Mode Settings (choose trigger the Alarm in the **Away Mode**).

\*\*Sensors set to **Away**, **Home**, **Disarmed Mode** will trigger the alarm even your alarm system is set to **Disarmed mode**.



# 7. Understanding Entry & Exit Delay



**Exit Delay** gives you a short period of time to leave your home once you've armed the Alarm. You'll hear a beeping sound to remind you that there is only a few seconds to exit your home and close the door. When your Exit Delay ends, your Alarm is in Armed Mode.

Entry Delay gives you a short time to disarm your Alarm when entering your home. Opening your door will trigger the Entry Delay to begin counting down. You'll hear beeping sound during the delay, and when the delay ends, if you don't disarm, your Alarm siren will sound.

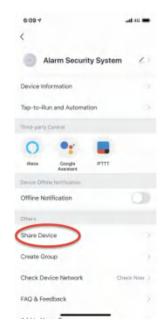
<sup>\*</sup> Customize each delay for any time between 0 seconds (no delay) and 540 seconds (9 minutes). Just make sure you have enough time to arm and disarm your Alarm.

## 8. Adding Shared Family Users

Tap **pen icon**, tap **Share Device**, then tap **Add Sharing** to enter sharing user's Smart Life account name.

(Sharing users should sign up for a Smart Life account in advance.)





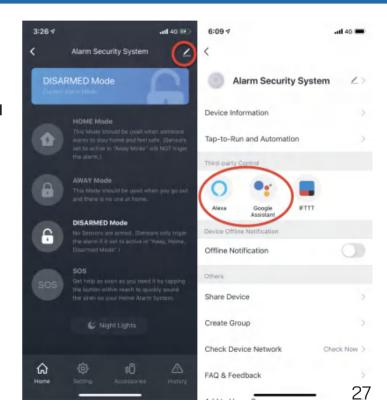


# 9. Work with Alexa and Google Home

### **Voice Control**

Connect Alarm System to select Alexa, or Google Home devices to easily set your Alarm in **Home**, **Away**, **and Disarmed Modes** and check the status of your security system with hands-free voice control.

 Tap pen icon, then tap Alexa or Google Assistant icon to connect.



### **Alexa Voice Commands**

You can start controlling the Smart Alarm System with amazon Alexa using voice command. Such as:

- "Alexa, arm {Alarm Security System} in away mode"
- "Alexa, arm {Alarm Security System} in home mode"
- "Alexa, disarm {Alarm Security System}"
- "Alexa, what's your voice code for my {Alarm Security System};
   Voice code 1234"
- "Alarmed" or "Disarmed"

<sup>\* {</sup>Alarm Security System} is the default name of your alarm system.

# **Google Home Voice Commands**

You can start controlling the Smart Alarm System with Google Home device using voice command. Such as:

- "Set the {Alarm Security System} to away mode."
- "Set the {Alarm Security System} to home mode."
- "Disarm {Alarm Security System}"

<sup>\* {</sup>Alarm Security System} is the default name of your alarm system.

### 10. FAQ

### What if my Base Station won't connect to Wi-Fi within the app?

### Recommended steps:

- A. Check that your Base Station is connecting to the same 2.4 GHz Wi-Fi network as your smartphone connected.
- B. Check if your Wi-Fi router is broadcasting a 2.4G signal.
- i. If you only have a 5 GHz Wi-Fi router, you will NOT be able to complete the connection. ii. If you are using a dual Wi-Fi router and it broadcast 2 Wi-Fi signals, make sure that your phone was connected with the 2.4 GHz Wi-Fi signal, it should be the Wi-Fi signal next to "\_5G". iii. If you are using a dual Wi-Fi router but it broadcast only 1 Wi-Fi signal, you will have to manage your Wi-Fi router and change the settings to have 2.4 GHz Wi-Fi.

# What if my Contact sensor will not connect, or the base station will not alarm when I trigger the Contact sensor?

Move the Contact Sensor closer to the Base Station. If this doesn't work, you can try to add a Range Extender between the Contact Sensor and the Base Station. If this doesn't help, follow the steps below:

### A. Battery

- i. Remove the cover from the contact sensor, and remove the battery.
- ii. Wait a few seconds and then reinsert the battery.
- > If you get a quick LED flash, the Contact Sensor is working.
- If nothing happens then try replacing the battery with a new one. (Please reach out to our customer support team for assistance. Support team email: grsico@163.com)

#### B. Installation

- i. The sensor and magnet are not properly aligned. The convex triangular sides of the sensor and magnet need to face each other.
- > If you get a quick LED flash, the Contact Sensor is working.
- > If nothing happens then contact us for a new one. (Please reach out to our customer support team for assistance. Support team email: grsico@163.com)

### C. Signal Range

i. Try to put the base station in the central location of your place, or move the Contact Sensor closer to the Base Station. If this doesn't work, you can try to add a Range Extender between the Contact Sensor and the Base Station.

### How do I prevent false alarms?

False alarms are most often caused by human error. These mistakes often include:

A. Improperly mounting Contact Sensors.

- i. The space between the Contact Sensor and the Magnet is more than 0.6 inches.
- > Just make sure that the two pieces are less than 0.6 inches apart, and you see the LED blink when you open the door or window.
- ii. Your sensor and the magnet are not mounted on a level.
- > Reinstall the sensor or magnet by adding more of the 3M tape and make the two pieces on the same level.
- iii. Your Contact Sensor or magnet is mounted at an angle when you have curved or decorative molding.
- > You can offset mount the Contact Sensor and magnet, or rotate the magnet for a more secure fit. iv. The convex triangular sides of the sensor and magnet do not face each other.
- > Reinstall the sensor and magnet, and make sure the two pieces' convex triangular sides face each other.

#### B. Improper setting of the Contact Sensor's security mode.

- i. The Contact Sensor is set to "Trigger the alarm in the: Away, Home, Disarmed Mode", which will trigger the alarm even if your alarm system is set to Disarmed mode.
- > Tap "Accessories" in the app, and make sure the security model of the Contact Sensor is set to "Trigger the alarm in the: Away, Home Mode".

# C. Poorly-planned device installation, such as placing a Motion Detector across from a busy window or a heat source.

- > Move the Motion Detector away from a busy window or a heat source.
- D. Using Entry and Exit Delays that are too short.
- > Customize each delay for a longer time between 0 seconds (no delay) and 540 seconds (9 minutes). Just make sure you have enough time to arm and disarm your Alarm.

# How can I identify which sensor was trigger when I only receive the SOS notification?

The default name of every sensor is named "Sensor". The default name of every remote/keypad is named "Remote". We suggest that you rename each sensor/remote in the APP to differentiate them so that you will get the notification with the name of the sensor.

#### Recommended steps:

- i. Tap "Accessories" in the App.
- ii. Tap "Sensor", then tap the pen icon to edit the device name.

### 11. About The RED LIGHT of The Base Station

#### The reasons for the red light flashing.

#### A. During network linking:

- > The red Light flashes QUICKLY: waiting to be connected to the Internet, the connection step of quick flash is much simpler than slow flashing.
- > The red Light flashes SLOWLY: waiting to be connected to the Internet. A bit complicated connection step. Since we usually use quick flash to connect to the Internet, if the red light flashes slowly, we need to manually switch to quick flash.
- > The switching method: when the red light flashes, press and hold the SET button for 8 seconds.

#### B. The reasons for the red Light always being on:

> The red light is always on after the network connection is successful: the network connection is normal, and the alarm system can be used normally.

#### C. The reasons for the red Light always not being on:

- > The red light of the base station is off: the base station has not successfully connected to the network. You can reset the base station according to the instructions and then configure the network.
- > Reason 1: The device has not been connected to the network successfully for a Long time.
- > Reason 2: Please confirm whether the router is powered off or disconnected from the network. If so, it will take a while for the router to restore the network. Please confirm whether the device is online again after 2 minutes.
- > Reason 3: The Wi-Fi signal of the Location of the device is too poor (for example several walls are separated from the router; the device is wrapped with a metal casing or there are metal objects nearby; there is interference from high-power electrical appliances such as air conditioners and refrigerators nearby).
- > Reason 4: The location of the device is too far from the router (the indoor environment is more complicated, and it is easy to go offline after more than 5 meters; the outdoor environment is open, and it is easy to go offline after more than 10 meters).
- > Reason 5: Confirm whether the router has been replaced or the SSID (WiFi name), password, etc. have been modified; if so, you need to remove the device and add it again.
- > Reason 6: The router is connected to too many devices, or the device is offline after a period of use, but after restarting the router or reconfiguring the device, the device returns to normal, indicating that the router is overloaded due to long-term high-Load use. You need to replace a router with a stronger load capacity or reduce the number of devices connected to the router (due to the low bandwidth of the 2.4 GHz network, if there are more than 5 online devices in 2.4 GHz, it is easy to go offline, and some of them are specially enhanced 2.4 GHz The router of the network can ensure that about 10 devices are online)

# **GRSICO**

### Customize your safer home.



Keypad



Contact Sensor



Key Fob



Alarm Horn Sirer



Doorbell



Camera



Motion Detector



Water Leak Detector