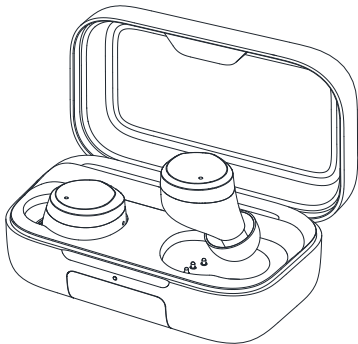
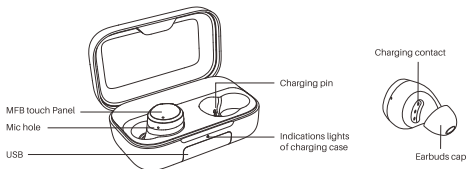




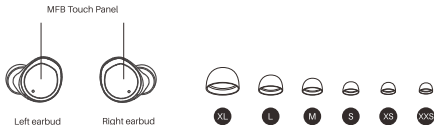
T12 Pro

TRUE WIRELESS STEREO
User Manual

1.0 Product diagrammatic sketch



2.0 Wearing diagrammatic sketch



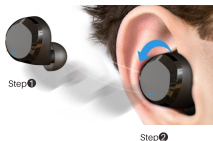
3.0 Wearing Steps

Step 1:

Ensure the earbud tip facing downwards, then place earbuds into ear.

Step 2:

Rotate earbuds back to auricle side to fit snugly.



With earbud tips facing upwards is an incorrect way to wear the earbuds.

4.0 Operation of earbuds

4.1 How to pair

1. Open the charging case, the two earbuds will automatically turn on and automatically connect to each other within 10 seconds.
2. The left earbud flashes red and blue alternately (pairing mode).
3. Search for pairing name [TOZO-T12 Pro] and select in your mobile.
4. Smart charging case, after successfully connecting to the phone for the first time, you only need to open the charging case cover to use it again, and the earbud will automatically connect to the phone.



Insulating film

For the first use, please pick up the headset and tear off the insulating film on the headset before using



4.2 Another method of turning on & turning off

Turn on:

Press and hold the touch button for about 3 seconds to turn on (the headset is turned off without the charging case)

Turn off:

When the headset is not playing music, press and hold the touch button for about 5 seconds to turn off.

4.3 Clear pairing list

In the pairing mode of the left and right earbuds, double-click and press the MFB button for 2 seconds.

4.4 Reset

Automatic reset when charging.

5.0 Charging

5.1 Charging the Earbuds

1. Put the earbuds into the charging case, they will power off & be charged automatically. When the red LED lights up, it means that earbuds are being charged from charging case.
2. When the Bluetooth headset is fully charged, the charging case will automatically enter the sleep low power consumption state.

5.2 Charging the Charging Case

Please use the 5V/1A adapter to charge the charging case, which can be charged with a computer USB or other USB interface charger.

5.3 Box wireless charging

Designed for modern life, there is no need for charging cables, enjoy the convenience of unplugged charging and instant charging.

5.4 Charging warning

Don't tap the earbuds touch button while in charge, otherwise it will be fail to pair.
Then you should follow the reset to factory settings.



Wireless Charging pad not included.

6.0 Button operation

6.1 Earbuds LED indicator

Turn on	Blue light on for one second.
Turn off	Red light on for one second.
TWS Pairing status	Blue light flashes quickly.
Phone pairing succeeded	Red and blue lights off after one second.
Charging process	Red lights on.
Fully charged	The red light goes out, the blue light stays on for 5 seconds and then goes out

6.2 Right Earbud

Play/Pause	Touch the right earbud MFB button.
Volume +	Long press the right earbud MFB button.
Next Track	Quickly double touch the MFB button on the right earbud to switch songs.
Answer Phone Call	Single touch MFB button to answer.
Hang Up Phone Call	Long touch the MFB button for 2 seconds to hang up the phone.
Reject Incoming Call	Long touch the MFB button for 2 seconds to reject the call.
Connect back state	Pick up the Bluetooth headset from the charging case, and the headset will automatically return to the connected state (about 20S) after being turned on.

6.3 Left Earbud

Play/Pause	Touch the left earbud MFB button.
Volume -	Long press the left earbud MFB button.
Previous Track	Quickly double touch the MFB button on the left earphone to switch songs.
Answer Phone Call	Single touch MFB button to answer.
Hang Up Phone Call	Long touch the MFB button for 2 seconds to hang up the phone.
Reject Incoming Call	Long touch the MFB button for 2 seconds to reject the call.
Connect back state	Pick up the Bluetooth headset from the charging case, and the headset will automatically return to the connected state (about 20S) after being turned on.

7.0 Indicator display description

Charging display

(that is, the power display when charging the product with an external charger)

Red light flashes when the battery is between 0 and 33% .

When the battery is 33 ~ 66% , the pink light flashes.

The blue light flashes when the battery is between 66 and 99% .

The blue light stays on at 100% .

Discharge display

(that is, the product indicates the effect when charging the matching Bluetooth headset)

Red light flashes when the battery is between 0 and 33% .

When the battery is 33 ~ 66% , the pink light flashes.

The blue light flashes when the battery is between 66 and 99% .

The blue light stays on at 100% .

1. Put the earbuds into the charging case, the charging case automatically charges the earbuds, the corresponding left/right earbud display lights on the charging box flash, indicating that the earbuds are being charged, the charging case lights show the current power, and the battery indicator lights up for 5 seconds and then goes out.
2. When the battery power of the charging case is 5~100%, the digital tube will be on for 5 seconds and display the current power level in numbers . When the power drops to 0~5%, the digital tube flashes for 5 seconds before showing the power level. The digital tube goes out when discharge.

8.0 Discharge (charge the paired Bluetooth headset) Instructions for use:

Discharge: The charging case charges the Bluetooth headset. After the Bluetooth headset is fully charged, the charging stand will automatically enter the sleep state, and the power consumption is less than 200uA at this time.

9.0 Charging case to charge mobile phones

The charging case has large battery capacity , which can charge the mobile phone in an emergency.



Note: If only one of the two earbuds has sound, please put both earbuds into the charging case, and then take them out to try again. If there is still no sound, please make sure the earbuds are in the pairing state and then press the touch button three times quickly, then press and hold for 3S until it turns off(both headsets require the same operation), then put it back in the charging case and close the lid for 3S, take out the earbuds again to complete the setting.

Specification:

Support Bluetooth profile	A2DP,AVRCP,AVDTP,AVCTP,HFP,SPP,HSP,TDS,MAP,PBAP,GAVDP,OPPV,RFCMM	
Transmission Distance	≥ 10m	
Bluetooth working frequency	2.402GHz~2.480GHz	
Speaker type	Φ10mm, 32Ω×2	
Max power	25 mW	
Standby time	1 month	
Call time	5 hours (80% volume)	
Music playback time	8 hours (50% volume)	
Earbuds battery capacity	3.7V / 50mAh	
Charging time of earbuds	1.5 hours	
Charging time of the charging case	Type-C charging: 3.5 hours	Wireless charging: 10 hours
Weight	Charging case:104.5g(Bare case), earbuds : 6.4g(single)	
Size of the charging case	80x49x31 ±0.5mm	

10.0 Waterproof

Waterproof for daily use (sweating, rain, washing face, showering, having a bath, etc, but not for swimming under water.)

⚠Please note that the phone's Bluetooth signal can not be transmitted underwater.



Not for swimming under water

Notes for signal transmission distance
(as show below)



$\leq 10\text{m}$ signal works normal



$\geq 10\text{m}$ signal will be interrupted



Warning!

1. Do not dismantle or refit the product .
2. Keep away from corrosive liquids .
3. Keep away from extreme ambient temperatures below-10°C or above 60°C.
4. Keep away from children and pets.
5. Do not touch the earbuds with sharp objects.
6. Do not use the product in thunderstorm weather .
7. If it has not been used for more than a month, please charge and maintain it in time to ensure that it is safe.
8. Since the Bluetooth signal cannot be transmitted underwater, swimming, diving will caused the signal disconnected or intermittent.

FAQ:

1. Q: Failed charging of the charging case.

A: Make sure the charging cable is intact and plugged in properly.

3. Q: Sound is unclear.

A: Increase the volume slowly on your phone and earbuds and keep them close to each other.

2. Q: Two devices named "TOZO-T12Pro" are found.

A: Delete both names and search again.

4. Q: Why cannot hear voice?

A: 1. Ensure both earbuds have been turned on.
2. Turn up the phone's volume to maximum.
3. Try to tap the touch control once to play music.

SPECIAL REMINDER:

Wipe the hardware contacts of the headset and charging box when the headset is not charging

**Note:**

If your problem is not answered above,
please contact us via email,
we will respond within 24 hours.



Email: info@tozostore.com

**Battery Warning!**

This product has built-in lithium battery.
Do not expose the product to strong sunlight,
fire or throw it into the fire to avoid explosion.

Thank you for purchasing the TOZO authentic product.
For more latest products, parts and accessories, please visit: www.tozostore.com
For any assistance please contact Email: info@tozostore.com



RoHS

