JD Memory User Manual

USB Lightning Flash Drive

For iPhone, iPad, iPod and Computers

PPID：252080-918117

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Warm Tips

1. Please Make Sure Apple device has Sufficient Power before using this Photo Stick for Backup or other operation.

2. Please Do Not Remove the Photo Stick from Apple device when it's working.

3. Transfer file need a lot of power from Apple device. Hot shutdown may cause transfer failed or damaged.

1. Foreword

Thanks for choosing JD Memory Flash Drive. Please carefully read this User Manual, which will help you to use the flash drive more easily. If any questions, please contact our customer support via Email: **doralin147@gmail.com**

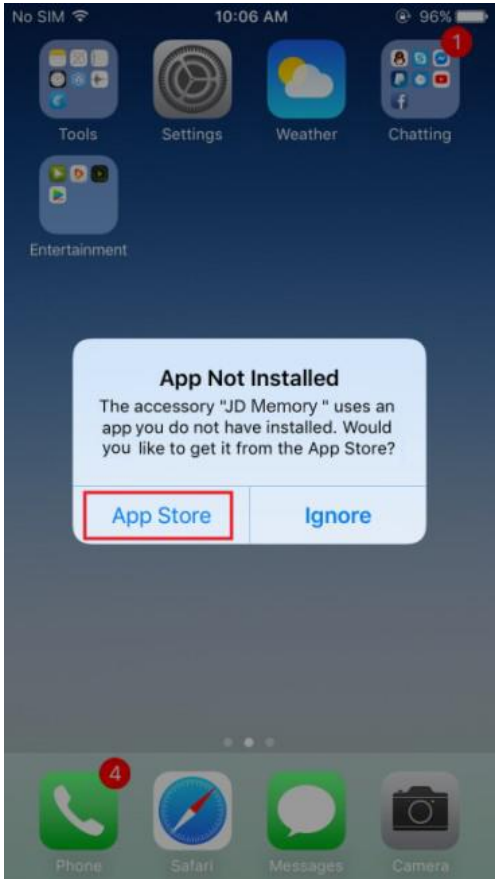
2 APP Installation & Main Interface on iPhone/iPad Side

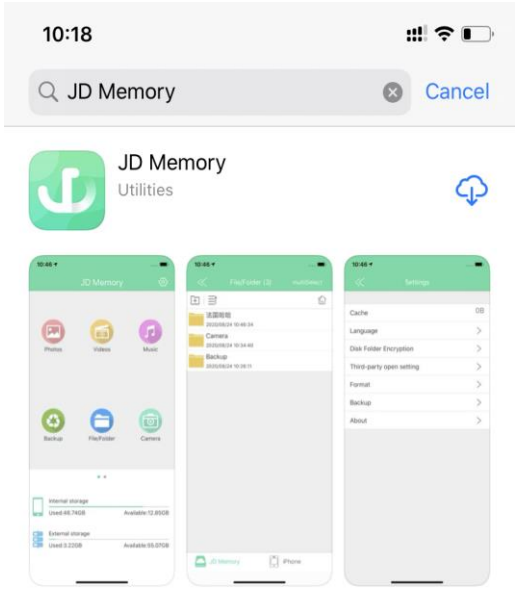
2.1 APP Installation

When Plugging the JD Memory Flash Drive into your Apple device for the first time, there will be installation message pop-up.

Please click "App Store" to download and install. You also can download the app

from the App Store. Search for "JD Memory ".(Please Note: search from APP store, not Apple Store)

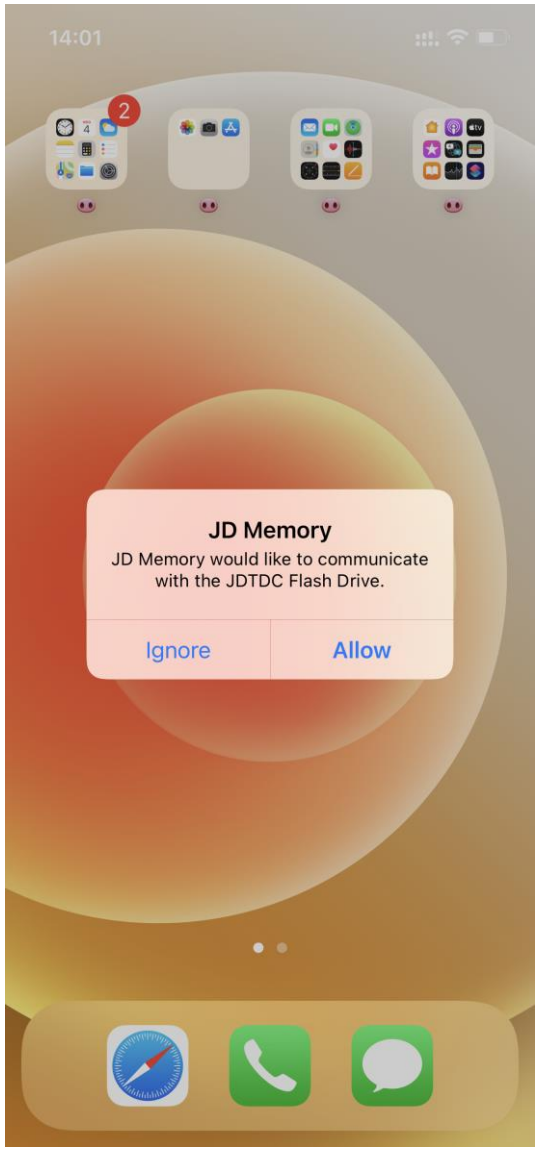

No SIM
10:06 AM
96%
Tools
Settings
Weather
Chatting
Entertainment
App Not Installed
The accessory "JD Memory " uses an app you do not have installed. Would you like to get it from the App Store?
App Store
Ignore
Phone
Safari
Messages
Camera


10:18
JD Memory
Cancel
JD Memory
Utilities

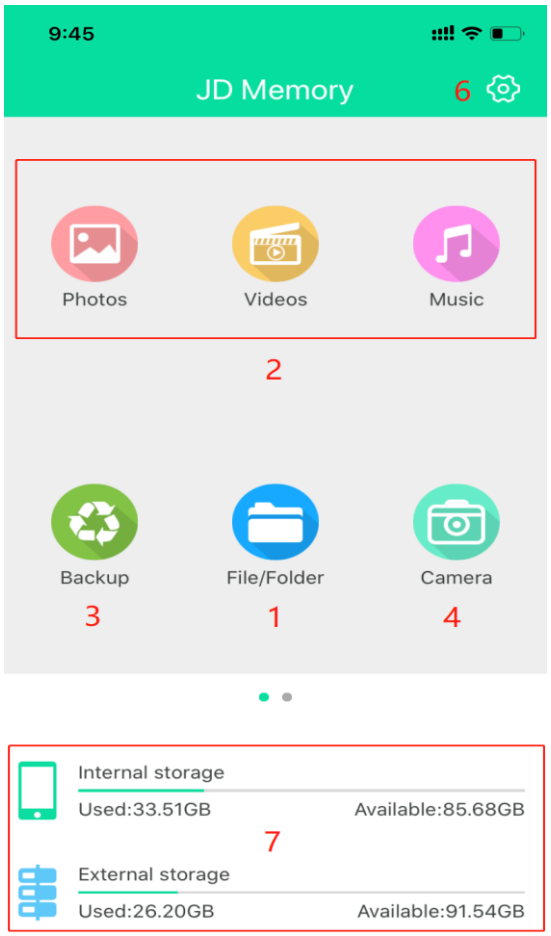
3:32
Files
Shortcuts
FaceTime
Podcasts
Numbers
Watch
Health
Home
Weather
Entertainment
Fast Player
Entertainment
Chatting
Clips
GarageBand
iMovie
Keynote
Measure
App Store
Apple Store
Settings

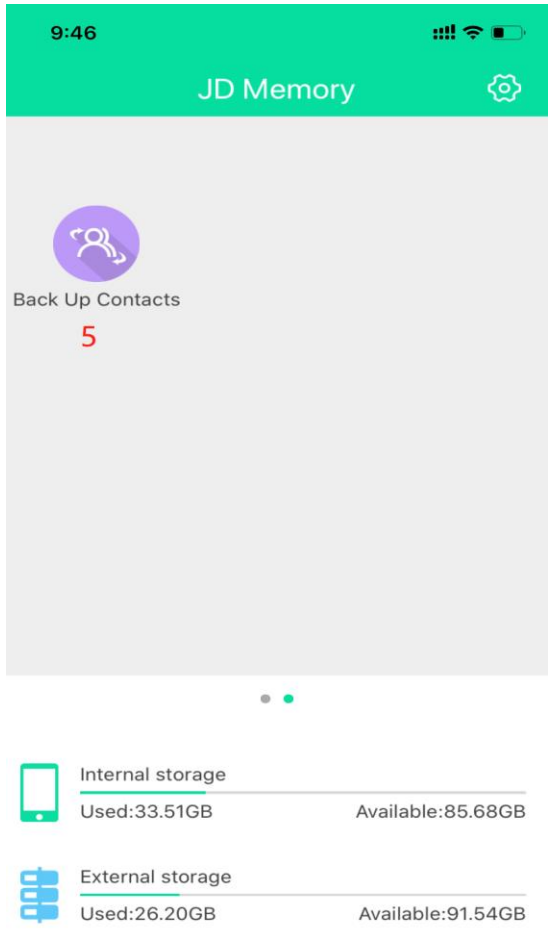
NOTES:

It is normal to receive the following message when the JD Memory connected to your iPhone or iPad. JD Memory is an Apple MFi certified product and this message is required for any external device to iPhone or iPad. Please click Allow to go ahead.


14:01
JD Memory
JD Memory would like to communicate with the JDTDC Flash Drive.
Ignore
Allow

2.2 Main Interface





① **File/Folder**

Create new folder, Sort browsing, open, copy to, delete, share, rename

② **Classification management**

Automatically search for files stored in the local and external USB flash drive, sorted by picture, video, music.

③ **Backup**

You can back up the photos and videos

in the iPhone Album.

④ **In-App Camera**

Taking photos or videos and store into this USB Flash Drive directly.

⑤ **Back Up Contacts**

You can backup Contacts of the iPhone.

⑥ **Settings**

You can Clear Cache, set App Language, Set Disk Folder Encryption,

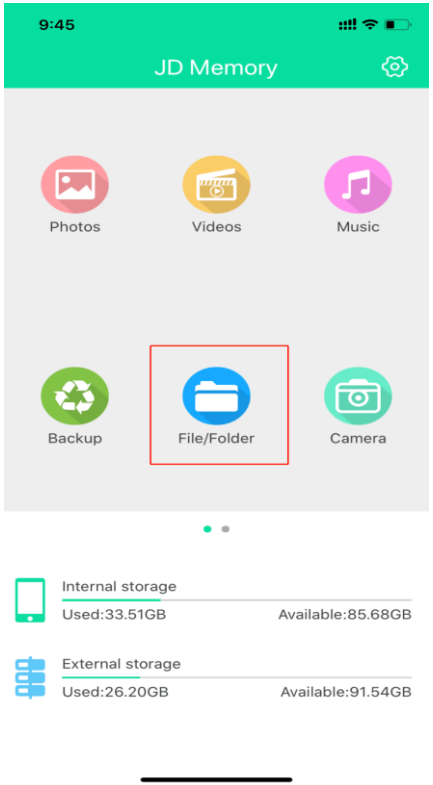
Third-party open setting, format USB Flash Drive (only 128GB is supported to format from iPhone), Backup Setting, etc.

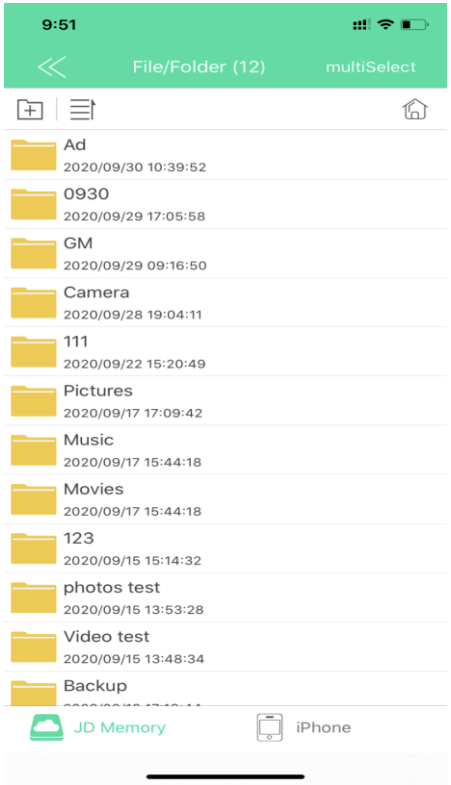
⑦ **Display the storage status of Internal storage and External storage**

3 File/Folder (File Management)

Main Interface ---> Single Click

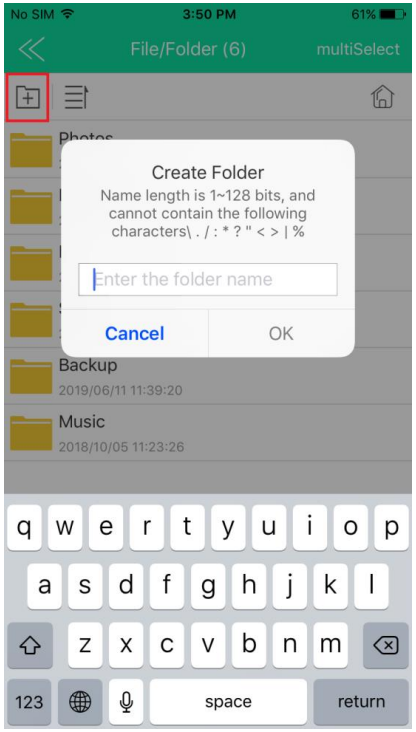
File/Folder ---> File Management





① **Create New Folder**

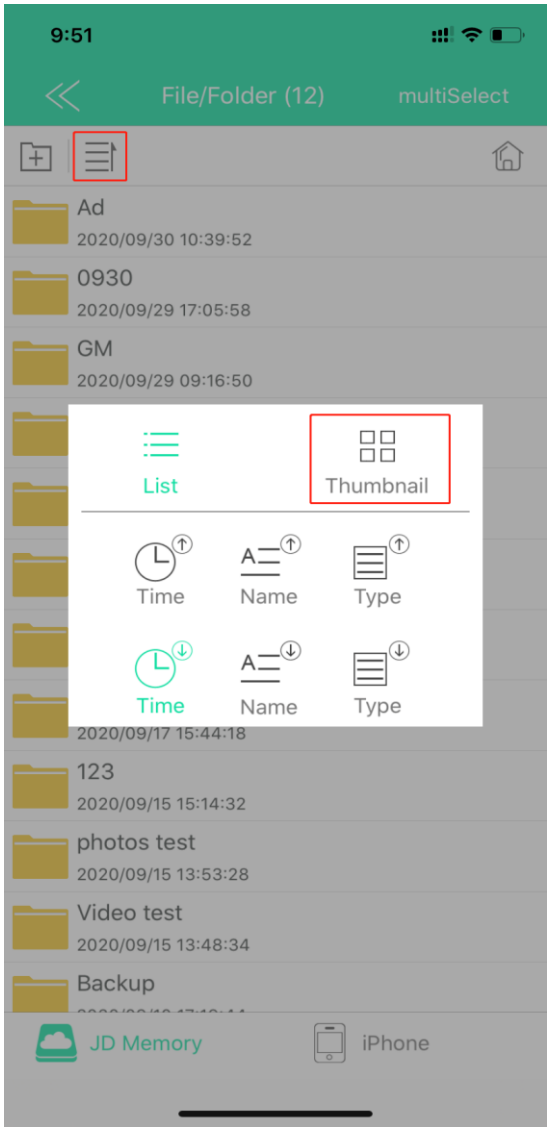
File/Folder ---> Single Click ---> Pop-up "Create Folder" window

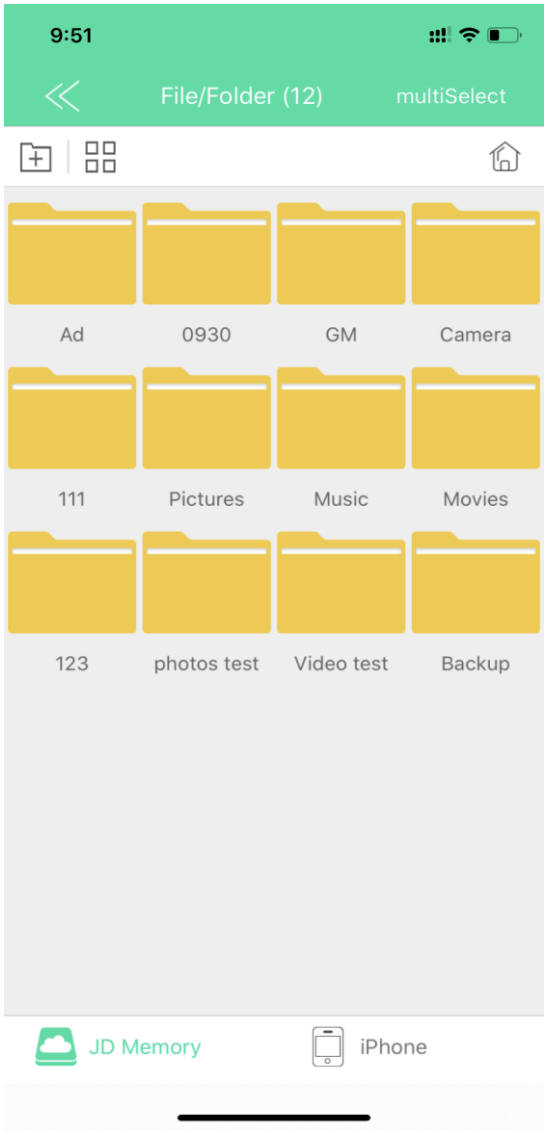


② **Sort**

File/Folder ---> single click --->

Pop-up Sort interface ---> With Ascending/Descending Display of Time/Name/Type and Thumbnail for your choice


9:51
File/Folder (12)
multiSelect
Ad
2020/09/30 10:39:52
0930
2020/09/29 17:05:58
GM
2020/09/29 09:16:50
List
Thumbnail
Time
Name
Type
Time
Name
Type
2020/09/17 15:44:18
123
2020/09/15 15:14:32
photos test
2020/09/15 13:53:28
Video test
2020/09/15 13:48:34
Backup
JD Memory
iPhone

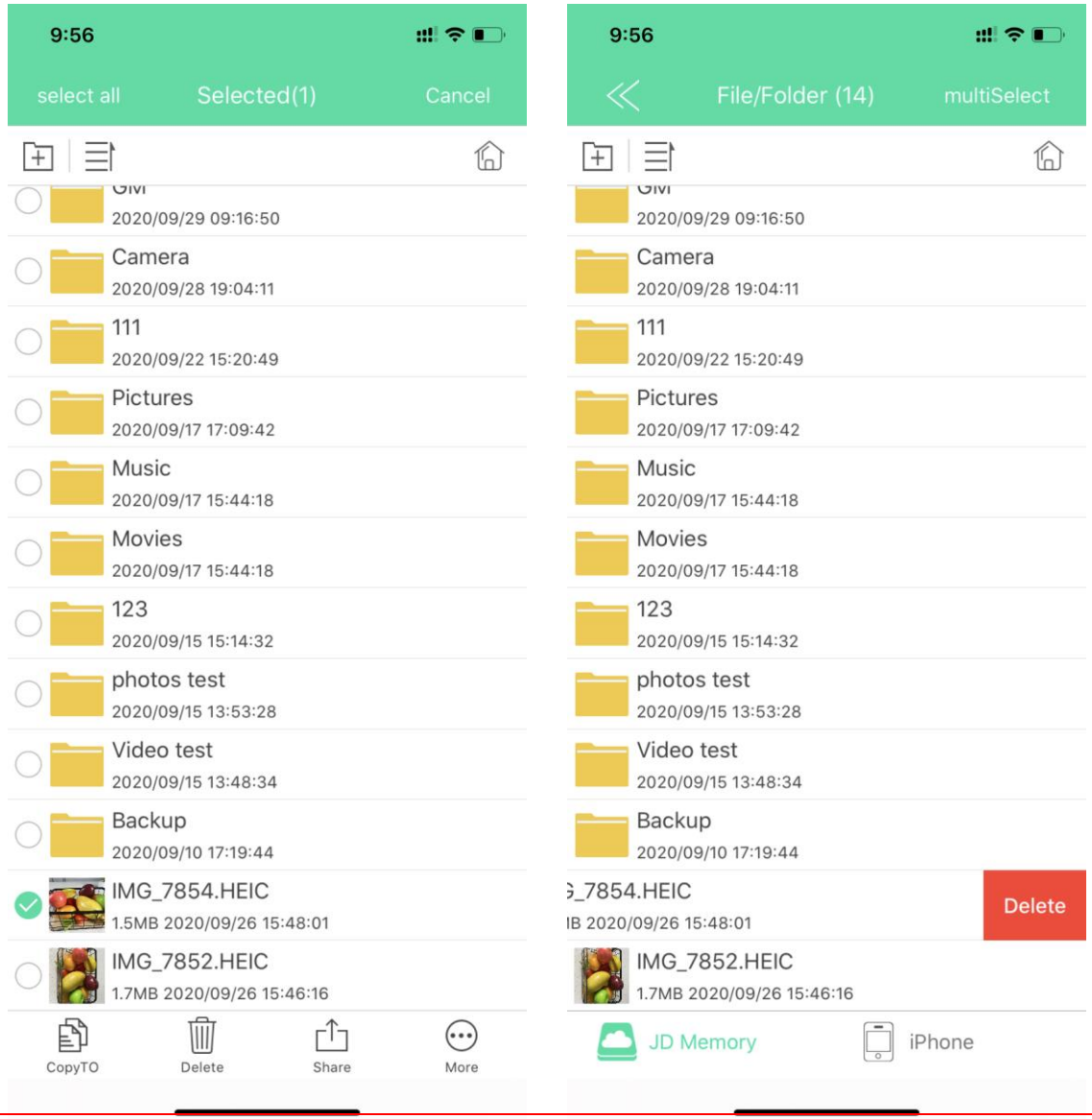

9:51
File/Folder (12)
multiSelect
Ad
0930
GM
Camera
111
Pictures
Music
Movies
123
photos test
Video test
Backup
JD Memory
iPhone

③ **Select File**

1) Multi-select button---> Select file

2) Long press---> Select file

3) Slide to left---> Select file


9:56
select all
Selected(1)
Cancel
2020/09/29 09:16:50
Camera
2020/09/28 19:04:11
111
2020/09/22 15:20:49
Pictures
2020/09/17 17:09:42
Music
2020/09/17 15:44:18
Movies
2020/09/17 15:44:18
123
2020/09/15 15:14:32
photos test
2020/09/15 13:53:28
Video test
2020/09/15 13:48:34
Backup
2020/09/10 17:19:44
IMG_7854.HEIC
1.5MB 2020/09/26 15:48:01
IMG_7852.HEIC
1.7MB 2020/09/26 15:46:16
CopyTO
Delete
Share
More
9:56
File/Folder (14)
multiSelect
2020/09/29 09:16:50
Camera
2020/09/28 19:04:11
111
2020/09/22 15:20:49
Pictures
2020/09/17 17:09:42
Music
2020/09/17 15:44:18
Movies
2020/09/17 15:44:18
123
2020/09/15 15:14:32
photos test
2020/09/15 13:53:28
Video test
2020/09/15 13:48:34
Backup
2020/09/10 17:19:44
Delete
IMG_7852.HEIC
1.7MB 2020/09/26 15:46:16
JD Memory
iPhone

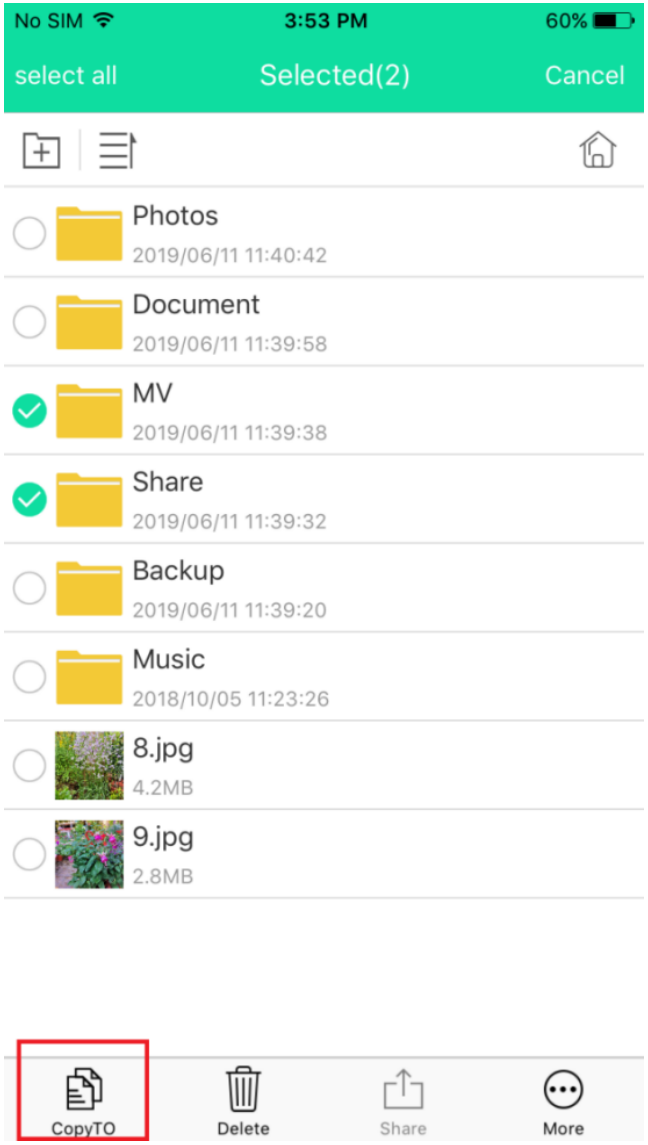
④ **Copy**

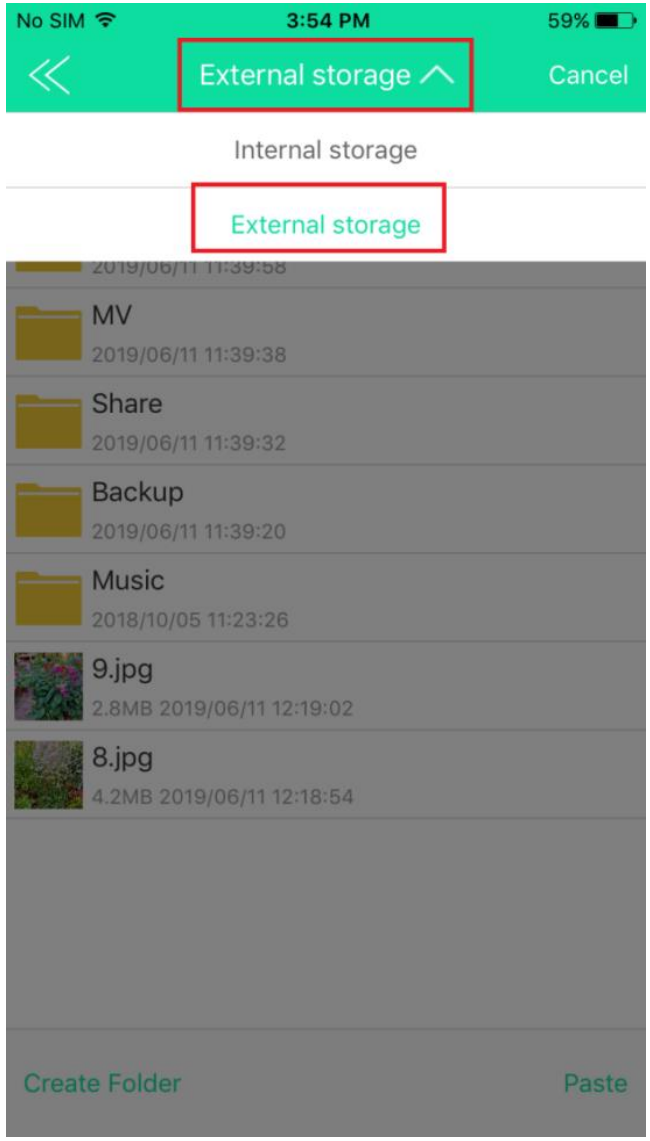
Select ---> single click ‘Copy To’--> Pop-up the choices which can copy to ---> Pull down the arrow to select Internal storage or External storage

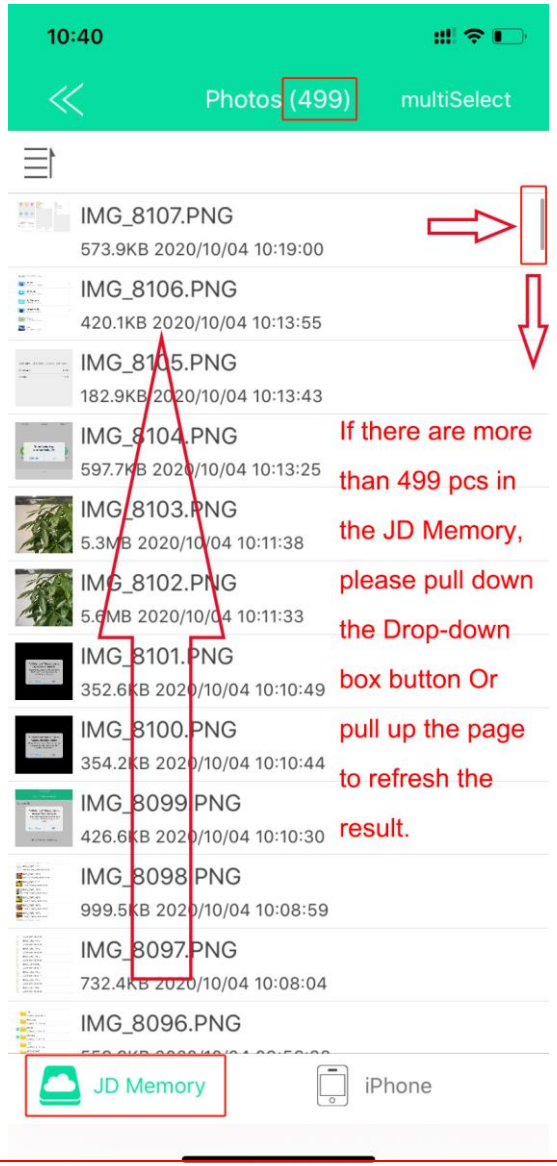
NOTE: According to Apple’s rules, the internal storage only displays 1000 photos each page each time. If there are more than 1000 photos, even if you select

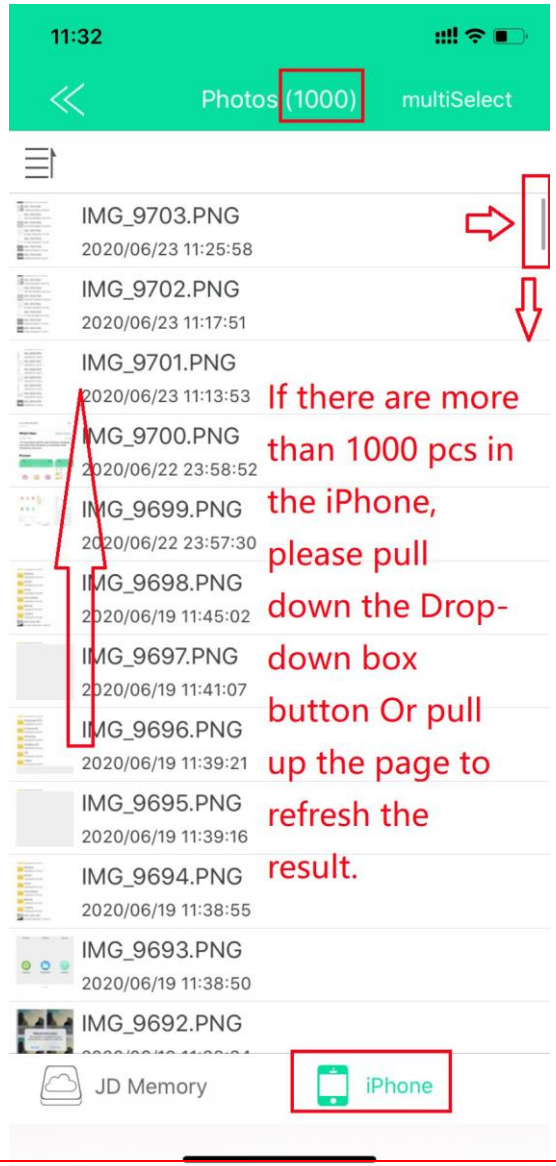
all, it only displays 1000 photos. In this situation, please scroll up the page or pull down the Drop-down box button to refresh the display. Then increasing by a multiple of 1000, all of your photos will be pulled to the end display.

The external storage displays 499 pcs, please scroll up to refresh the display in the same way.


No SIM
3:53 PM
60%
select all
Selected(2)
Cancel
Photos
2019/06/11 11:40:42
Document
2019/06/11 11:39:58
MV
2019/06/11 11:39:38
Share
2019/06/11 11:39:32
Backup
2019/06/11 11:39:20
Music
2018/10/05 11:23:26
8.jpg
4.2MB
9.jpg
2.8MB
CopyTO
Delete
Share
More


No SIM
3:54 PM
59%
External storage
Cancel
Internal storage
External storage
MV
2019/06/11 11:39:38
Share
2019/06/11 11:39:32
Backup
2019/06/11 11:39:20
Music
2018/10/05 11:23:26
9.jpg
2.8MB 2019/06/11 12:19:02
8.jpg
4.2MB 2019/06/11 12:18:54
Create Folder
Paste

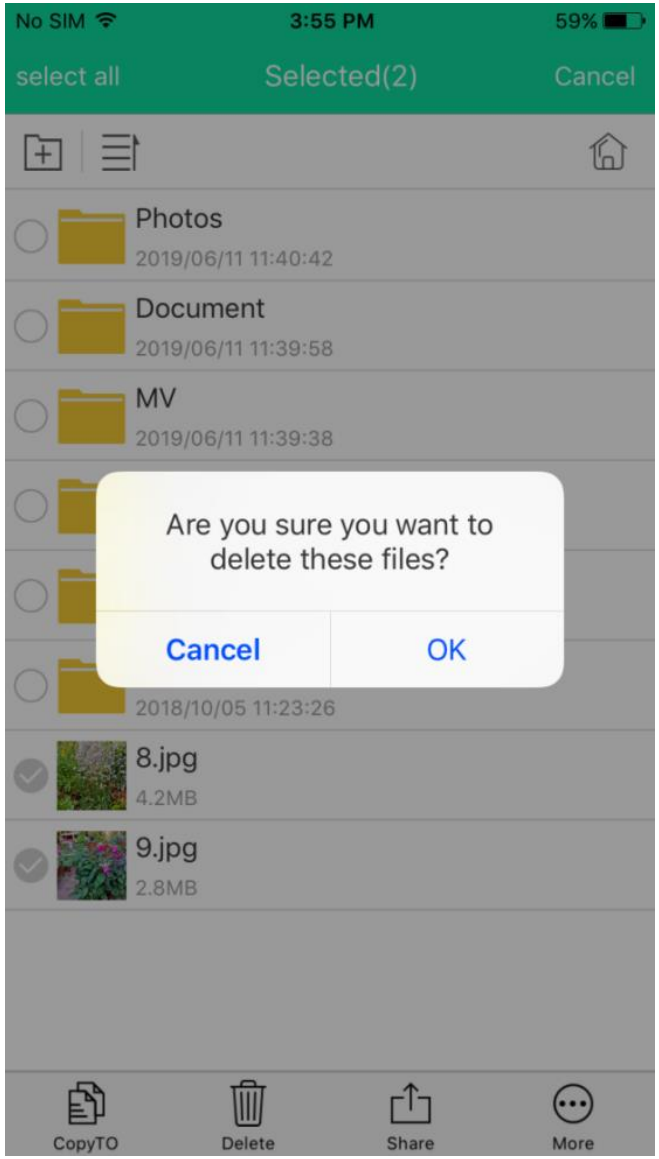

10:40
Photos (499)
multiSelect
IMG_8107.PNG
573.9KB 2020/10/04 10:19:00
IMG_8106.PNG
420.1KB 2020/10/04 10:13:55
IMG_8105.PNG
182.9KB 2020/10/04 10:13:43
IMG_8104.PNG
597.7KB 2020/10/04 10:13:25
IMG_8103.PNG
5.3MB 2020/10/04 10:11:38
IMG_8102.PNG
5.6MB 2020/10/04 10:11:33
IMG_8101.PNG
352.6KB 2020/10/04 10:10:49
IMG_8100.PNG
354.2KB 2020/10/04 10:10:44
IMG_8099.PNG
426.6KB 2020/10/04 10:10:30
IMG_8098.PNG
999.5KB 2020/10/04 10:08:59
IMG_8097.PNG
732.4KB 2020/10/04 10:08:04
IMG_8096.PNG
If there are more than 499 pcs in the JD Memory, please pull down the Drop-down box button Or pull up the page to refresh the result.
JD Memory
iPhone


11:32
Photos (1000)
multiSelect
IMG_9703.PNG
2020/06/23 11:25:58
IMG_9702.PNG
2020/06/23 11:17:51
IMG_9701.PNG
2020/06/23 11:13:53
IMG_9700.PNG
2020/06/22 23:58:52
IMG_9699.PNG
2020/06/22 23:57:30
IMG_9698.PNG
2020/06/19 11:45:02
IMG_9697.PNG
2020/06/19 11:41:07
IMG_9696.PNG
2020/06/19 11:39:21
IMG_9695.PNG
2020/06/19 11:39:16
IMG_9694.PNG
2020/06/19 11:38:55
IMG_9693.PNG
2020/06/19 11:38:50
IMG_9692.PNG
If there are more than 1000 pcs in the iPhone, please pull down the Drop-down box button Or pull up the page to refresh the result.
JD Memory
iPhone

⑤ **Delete**

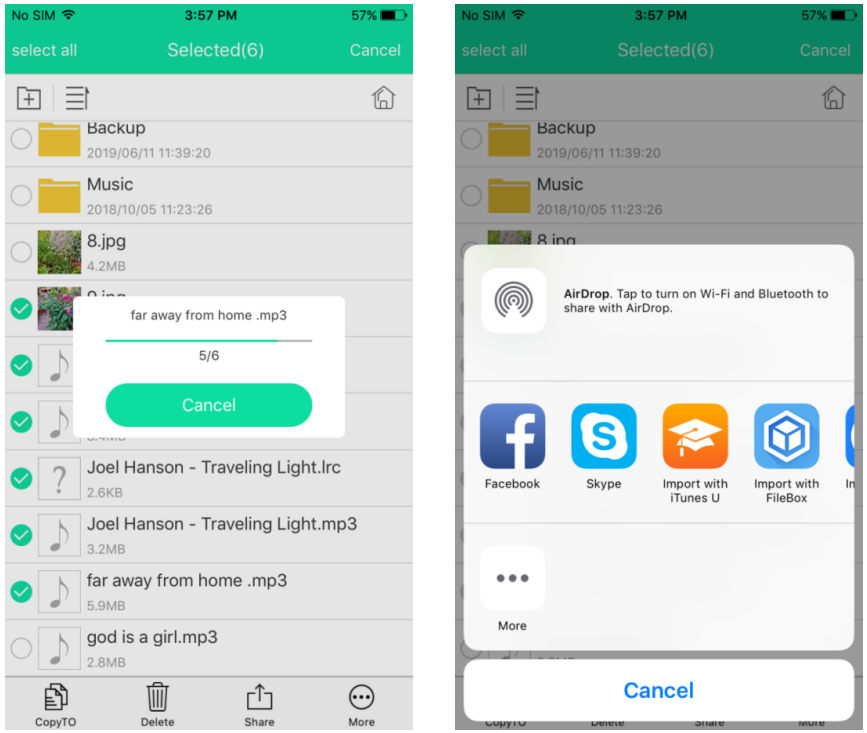
Select ---> single click Delete ---> Pop-up the following message, OK means delete, Cancel means do not delete.

NOTE: Manually transfer or deletion may not be 100% completed even though you choose Select All. If you need to delete more than 499 pcs, please pull down to refresh the display first.


No SIM
3:55 PM
59%
select all
Selected(2)
Cancel
Photos
2019/06/11 11:40:42
Document
2019/06/11 11:39:58
MV
2019/06/11 11:39:38
Are you sure you want to delete these files?
Cancel
OK
2018/10/05 11:23:26
8.jpg
4.2MB
9.jpg
2.8MB
CopyTO
Delete
Share
More

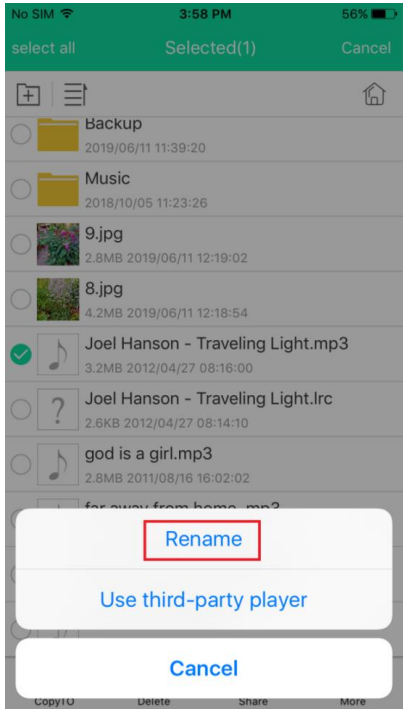
⑥ **Share**

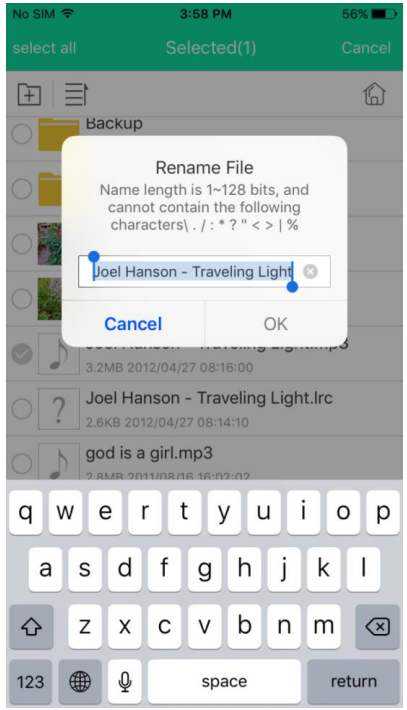
Select ---> single click Share ---> Pop-up AirDrop message as the following:



⑦ More (Rename)

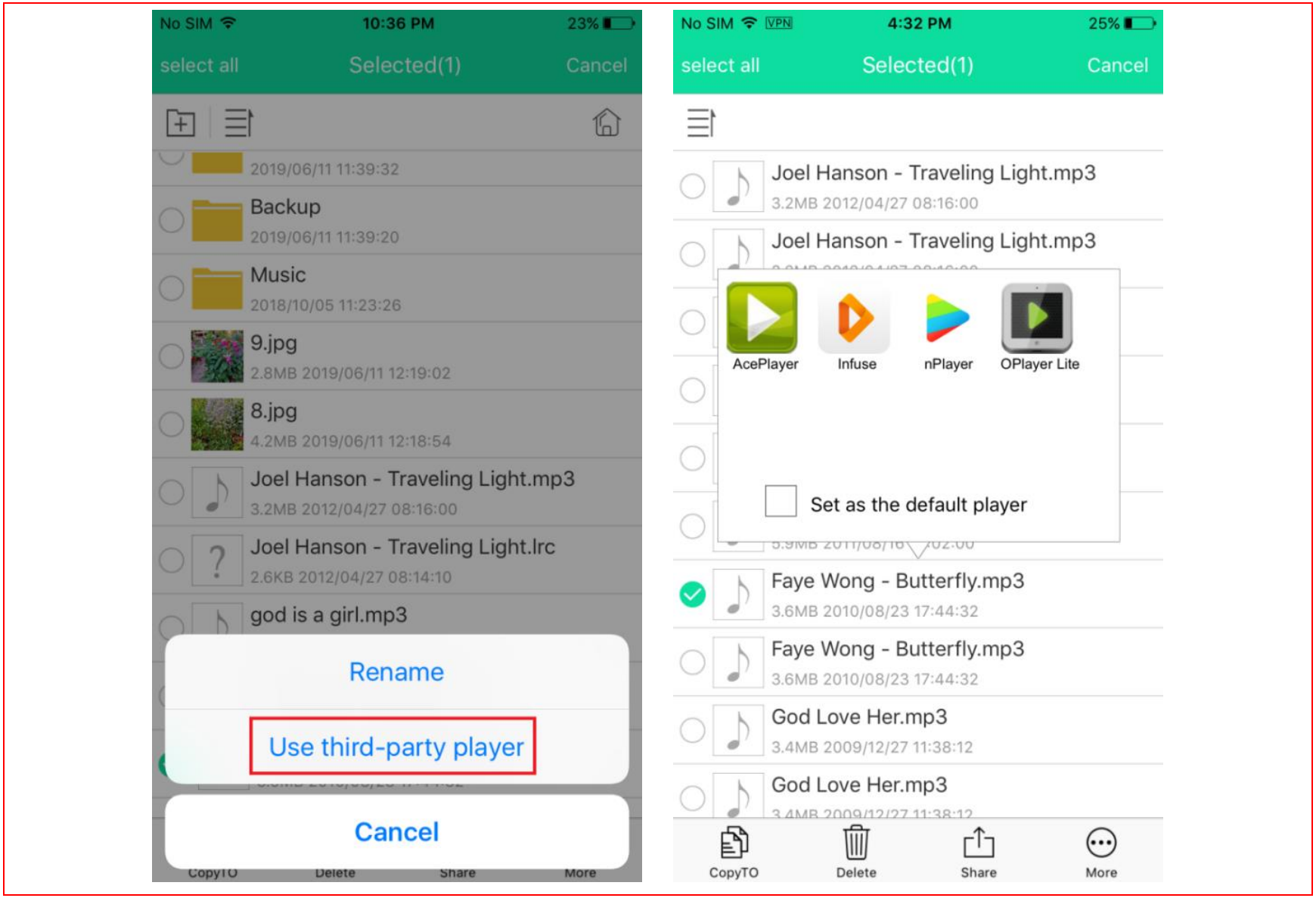
Select ---> More ---> Rename ---> Pop-up the Rename interface



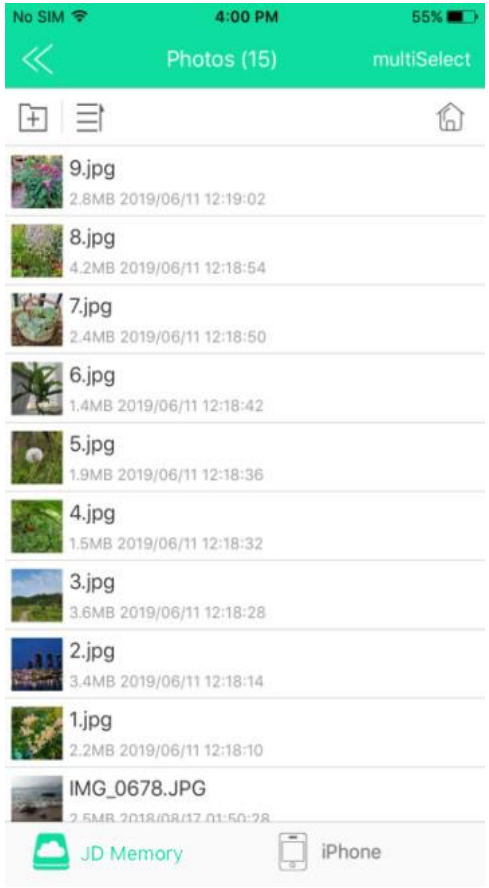


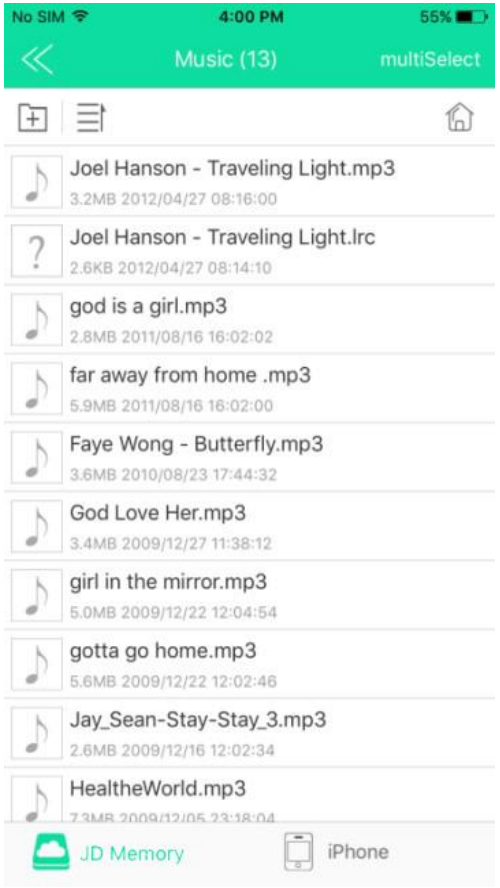
⑨ More (Use third-party player)

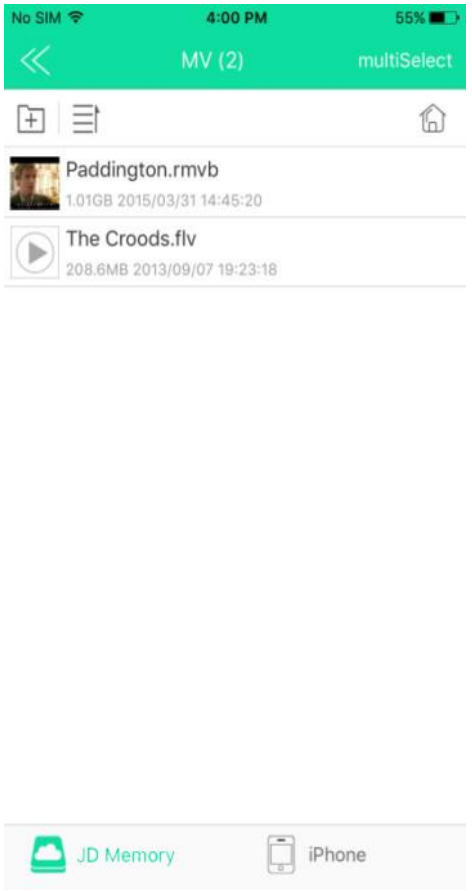
Select video file ---> single click More ---> Select Use third-party player (please download the third-party player before using)


No SIM
10:36 PM
23%
select all
Selected(1)
Cancel
2019/06/11 11:39:32
Backup
2019/06/11 11:39:20
Music
2018/10/05 11:23:26
9.jpg
2.8MB 2019/06/11 12:19:02
8.jpg
4.2MB 2019/06/11 12:18:54
Joel Hanson - Traveling Light.mp3
3.2MB 2012/04/27 08:16:00
Joel Hanson - Traveling Light.lrc
2.6KB 2012/04/27 08:14:10
god is a girl.mp3
Rename
Use third-party player
Cancel
CopyTO
Delete
Share
More
No SIM
VPN
4:32 PM
25%
select all
Selected(1)
Cancel
Joel Hanson - Traveling Light.mp3
3.2MB 2012/04/27 08:16:00
Joel Hanson - Traveling Light.mp3
AcePlayer
Infuse
nPlayer
OPlayer Lite
Set as the default player
Faye Wong - Butterfly.mp3
3.6MB 2010/08/23 17:44:32
Faye Wong - Butterfly.mp3
3.6MB 2010/08/23 17:44:32
God Love Her.mp3
3.4MB 2009/12/27 11:38:12
God Love Her.mp3
CopyTO
Delete
Share
More

4 Classification Management





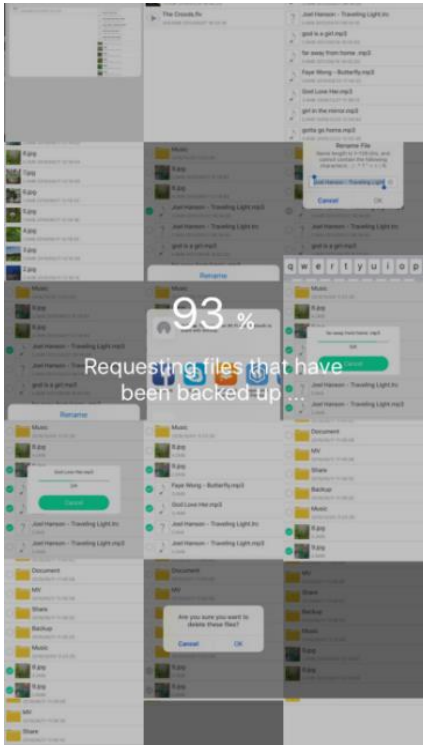


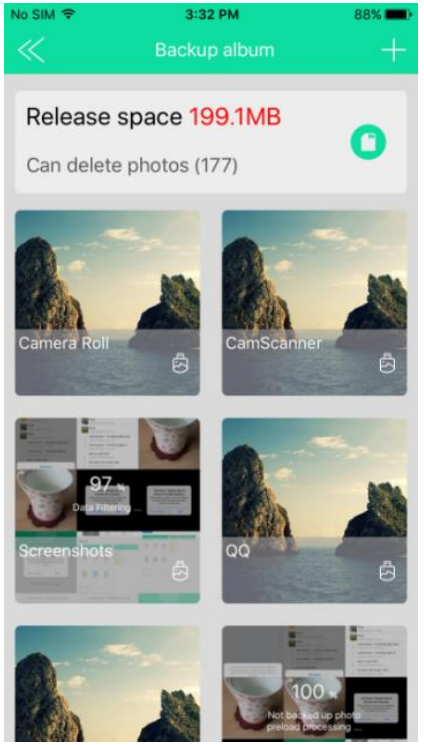
Pictures Music Videos

Automatically search for files stored in the local and external USB flash drive, sorted by picture, video, music. Please refer the File Management for basic operations.

5 Backup

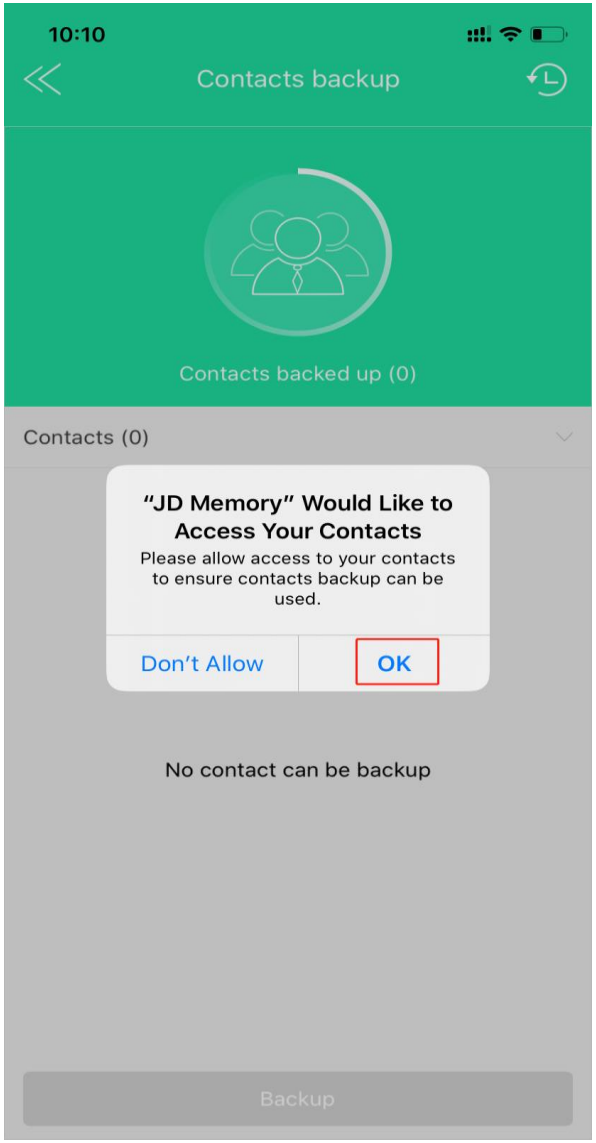
Single click Backup ---> Enter into the backup subdirectory

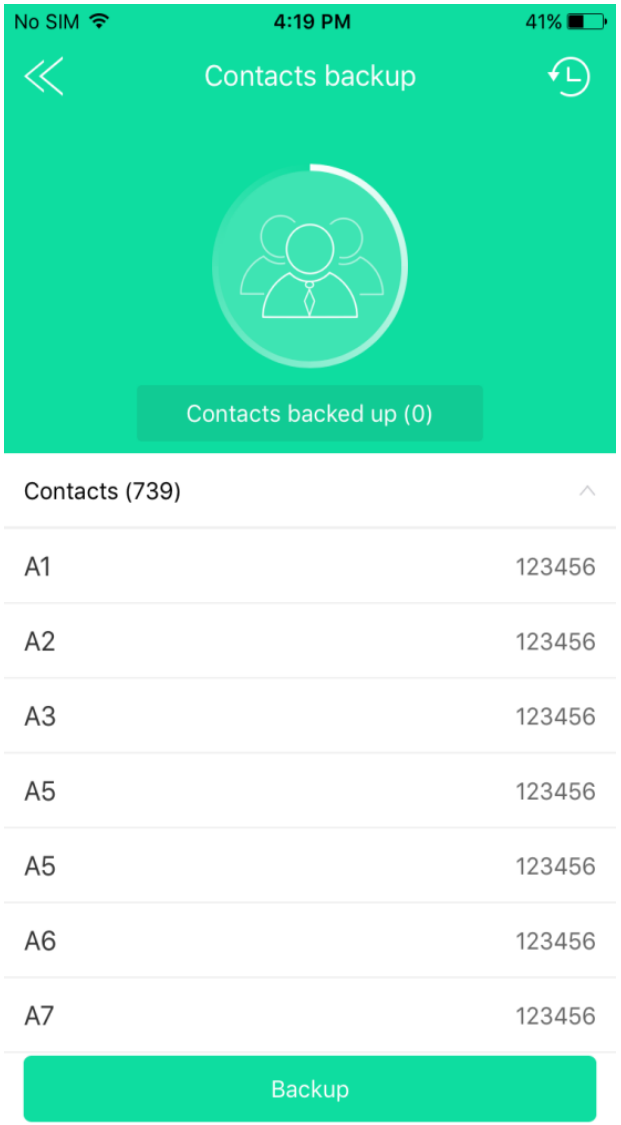




5.1 Back Up Contacts

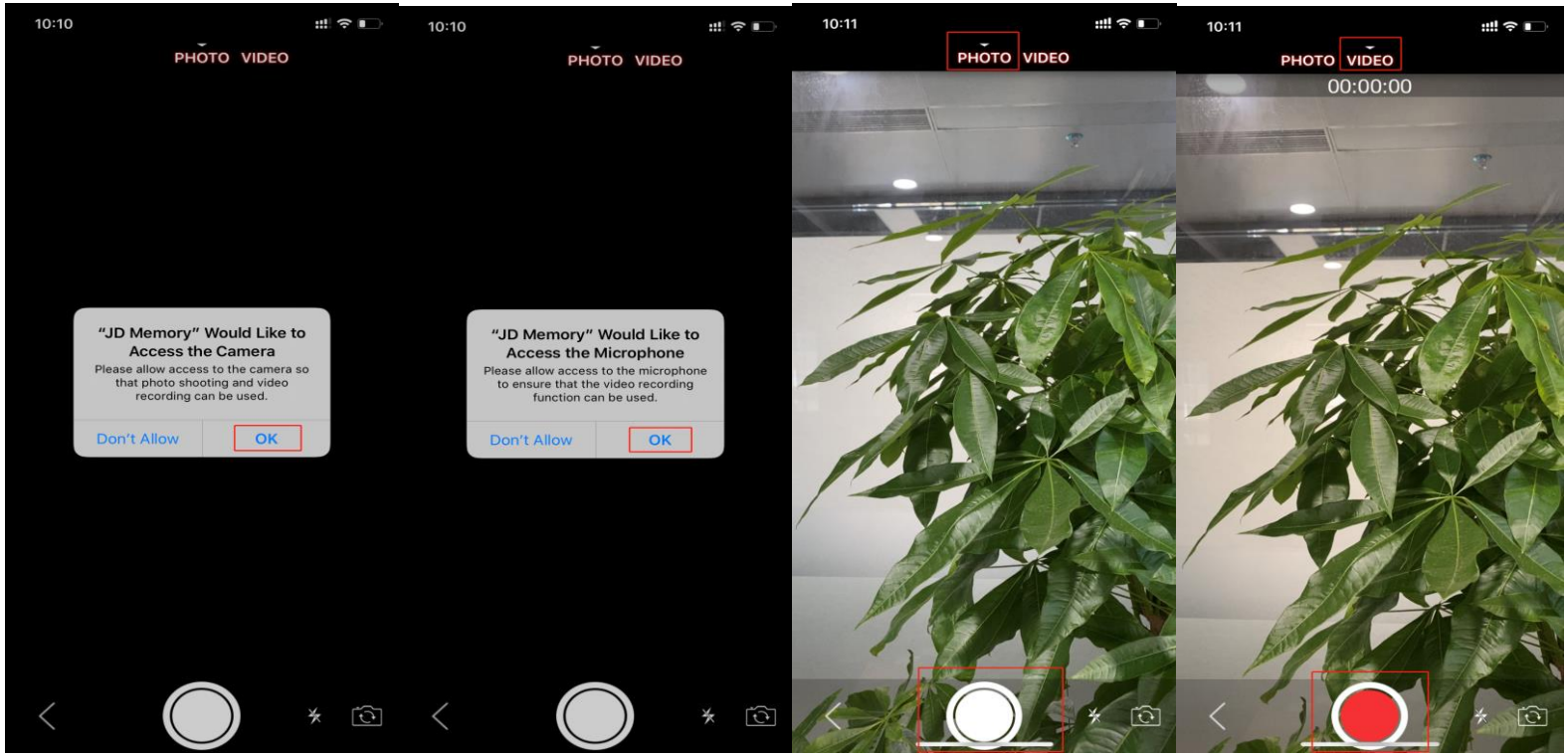
Click Back Up Contacts ---> Pop-up message ---> Select OK to go to the next interface


10:10
Contacts backup
Contacts backed up (0)
Contacts (0)
"JD Memory" Would Like to Access Your Contacts
Please allow access to your contacts to ensure contacts backup can be used.
Don't Allow
OK
No contact can be backup
Backup

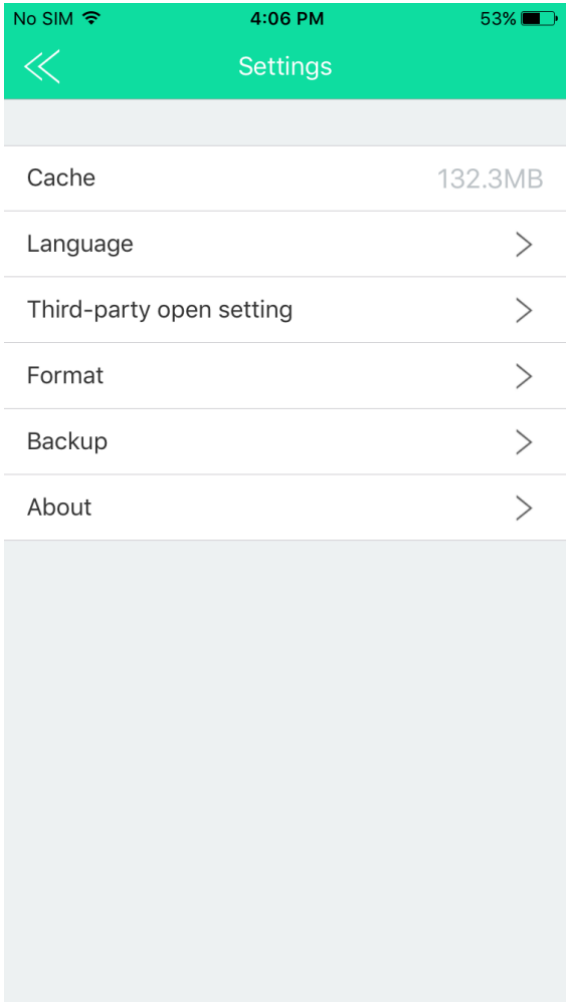

No SIM
4:19 PM
41%
Contacts backup
Contacts backed up (0)
Contacts (739)
A1 123456
A2 123456
A3 123456
A5 123456
A5 123456
A6 123456
A7 123456
Backup

6 In-App Camera

Click Camera ---> Pop-up message ---> Select OK to go to the next Taking Photo/Video interface ---> Uploading the video to the USB flash drive while recording, which greatly improving the recording storage time

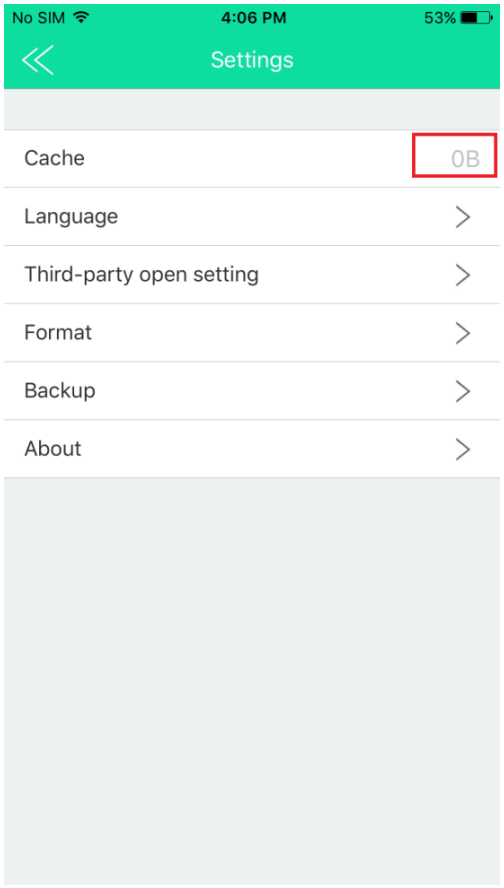

10:10
PHOTO VIDEO
"JD Memory" Would Like to Access the Camera
Please allow access to the camera so that photo shooting and video recording can be used.
Don't Allow
OK
10:10
PHOTO VIDEO
"JD Memory" Would Like to Access the Microphone
Please allow access to the microphone to ensure that the video recording function can be used.
Don't Allow
OK
10:11
PHOTO VIDEO
10:11
PHOTO VIDEO
00:00:00

7 Settings


No SIM
4:06 PM
53%
Settings
Cache
132.3MB
Language
Third-party open setting
Format
Backup
About

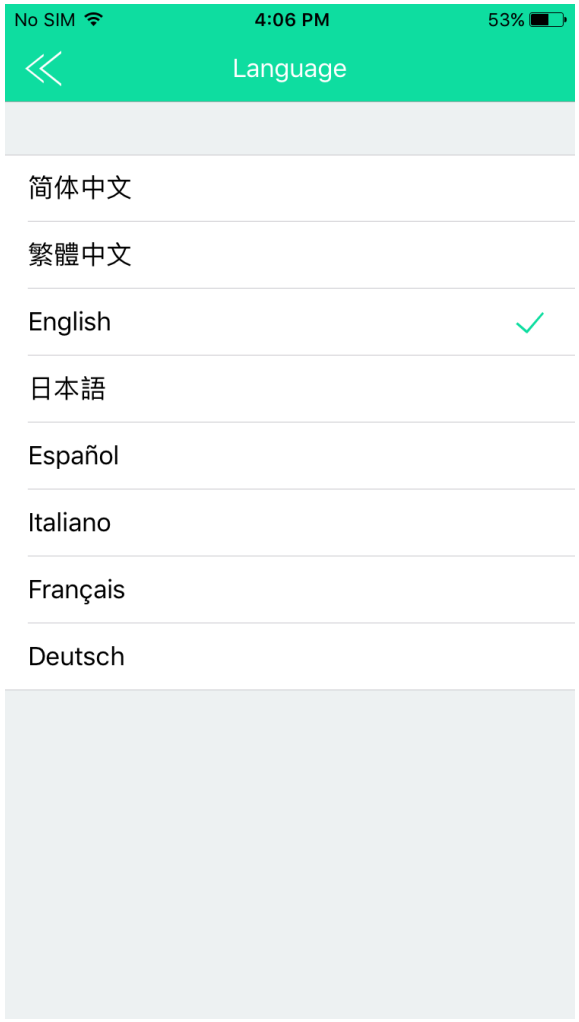
7.1 Clear Cache

Click Cache to clear the cache



7.2 Setting Language

Select the Language you want to use, then back to the last step, the Language would be changed accordingly.


No SIM
4:06 PM
53%
Language
简体中文
繁體中文
English
日本語
Español
Italiano
Français
Deutsch

7.3 Disk Folder Encryption

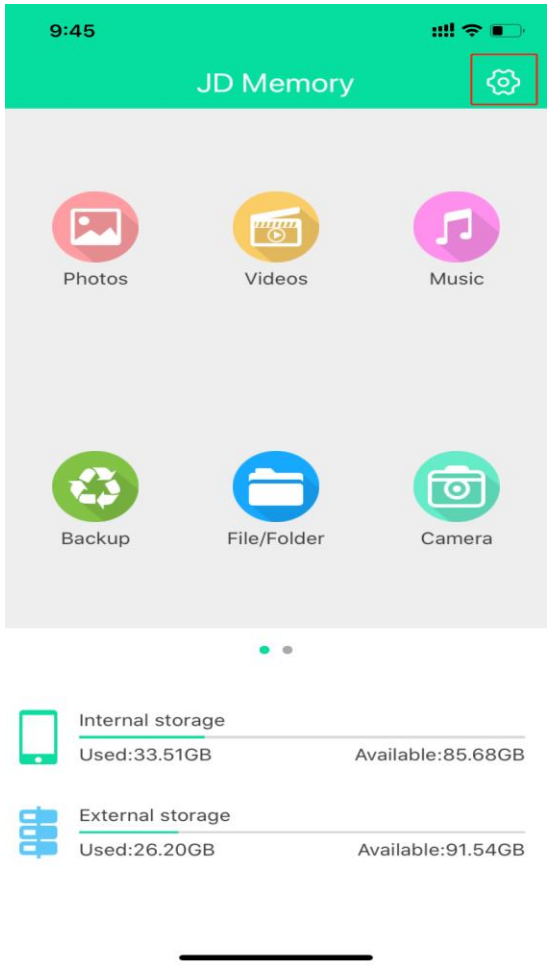
7.3.1 Set Password

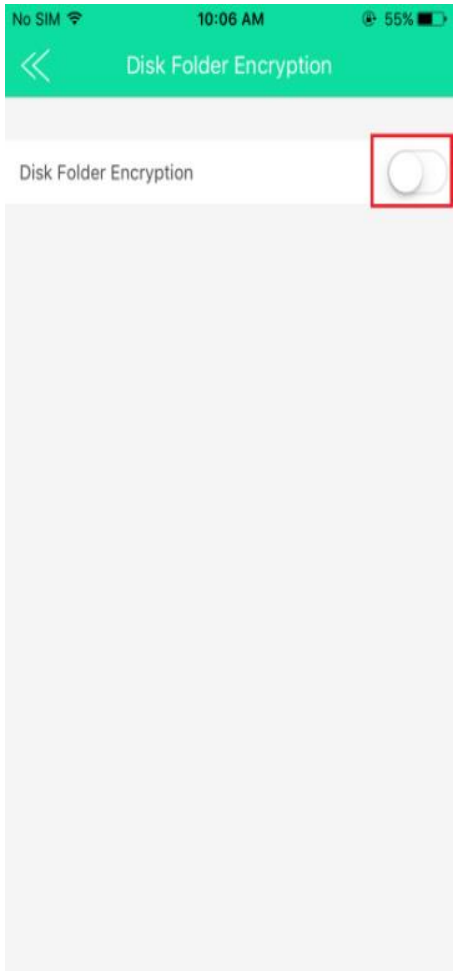
Settings ---> Disk Folder Encryption ---

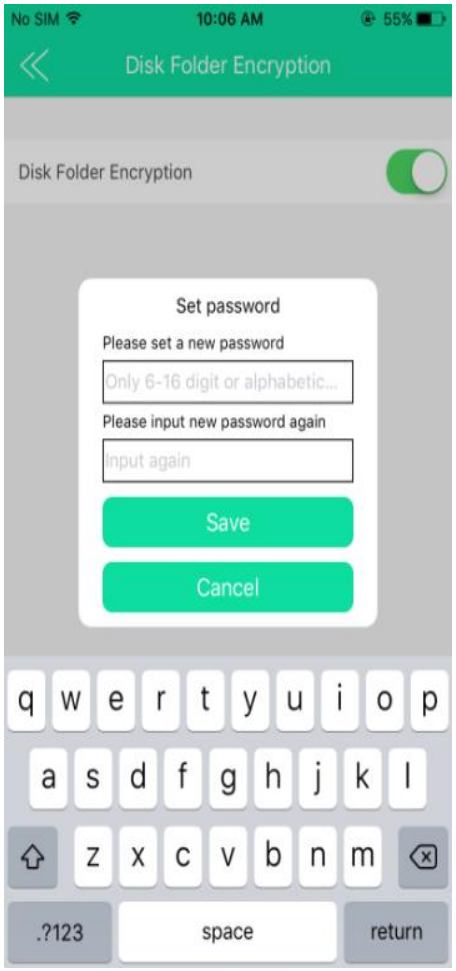
Turn on the Disk Folder Encryption --->

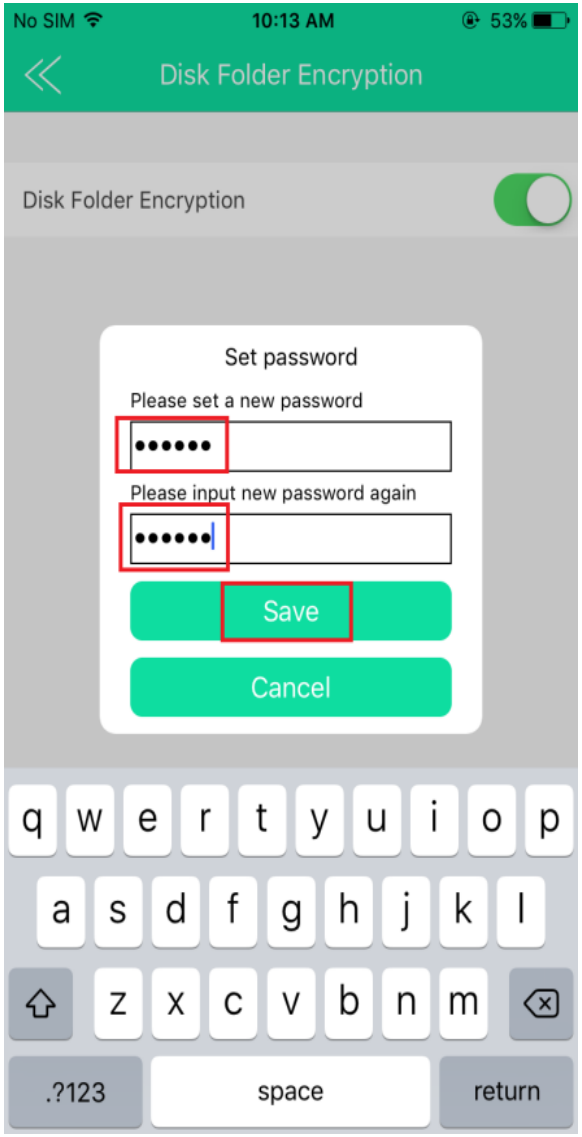
Set Password

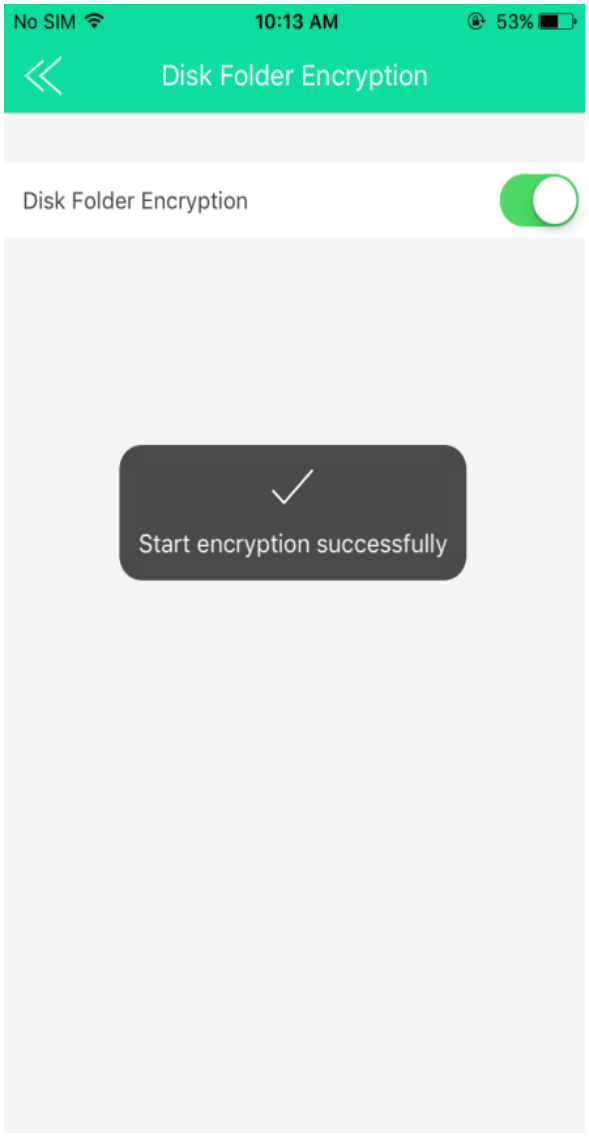
NOTE: Please do keep the password well. If the password is forgotten, the only solution is formatting the JD Memory. And all your data in the drive will be lost


9:45
JD Memory
Photos
Videos
Music
Backup
File/Folder
Camera
Internal storage
Used:33.51GB
Available:85.68GB
External storage
Used:26.20GB
Available:91.54GB


No SIM
10:06 AM
55%
Disk Folder Encryption
Disk Folder Encryption

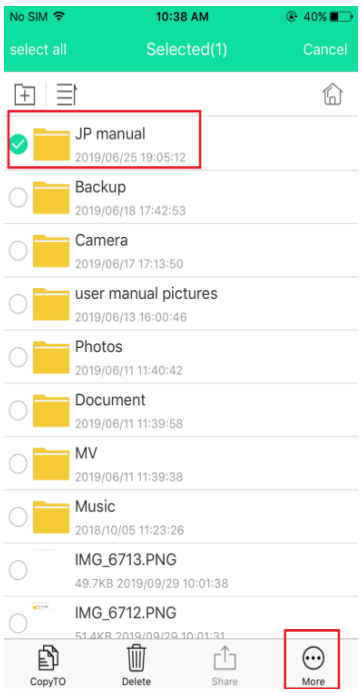

No SIM
10:06 AM
55%
Disk Folder Encryption
Disk Folder Encryption
Set password
Please set a new password
Only 6-16 digit or alphabetic...
Please input new password again
Input again
Save
Cancel
q w e r t y u i o p
a s d f g h j k l
z x c v b n m
.?123
space
return

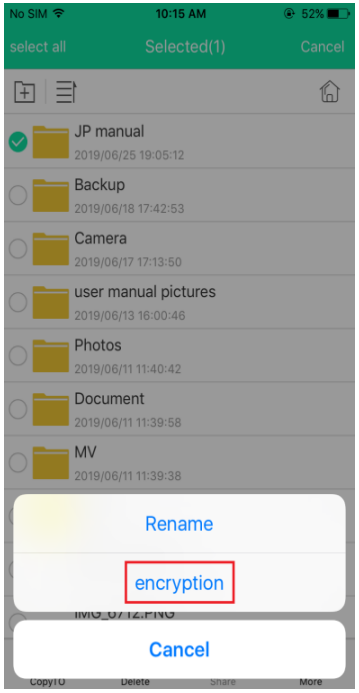

No SIM
10:13 AM
53%
Disk Folder Encryption
Disk Folder Encryption
Set password
Please set a new password
Please input new password again
Save
Cancel
q w e r t y u i o p
a s d f g h j k l
z x c v b n m
.?123
space
return

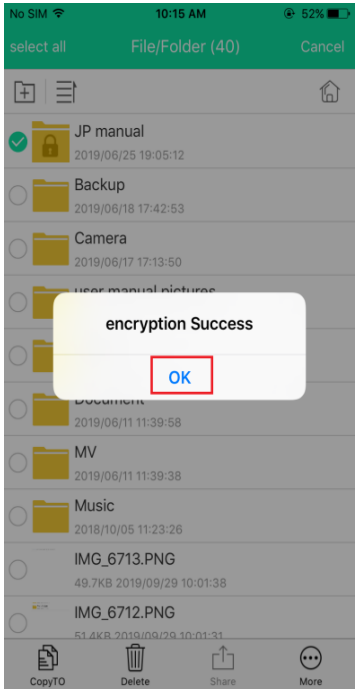

No SIM
10:13 AM
53%
Disk Folder Encryption
Disk Folder Encryption
Start encryption successfully

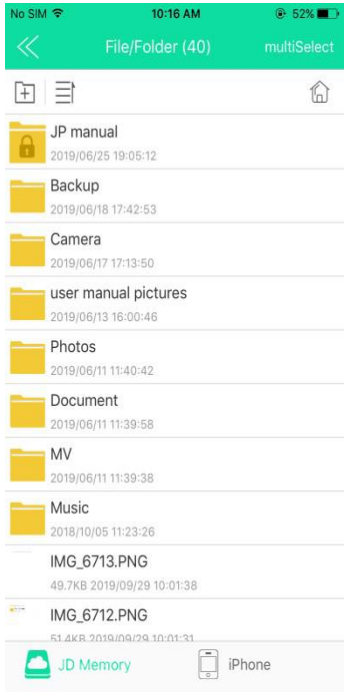
7.3.2 Encrypt the File

Enter into File/Folder ---> Long press the file you want to encrypt ---> More ---> Encryption ---> There will be a window pop-up show you Encryption Success ---> Click OK to end the Encryption.


No SIM
10:38 AM
40%
select all
Selected(1)
Cancel
JP manual
2019/06/25 19:05:12
Backup
2019/06/18 17:42:53
Camera
2019/06/17 17:13:50
user manual pictures
2019/06/13 16:00:46
Photos
2019/06/11 11:40:42
Document
2019/06/11 11:39:58
MV
2019/06/11 11:39:38
Music
2018/10/05 11:23:26
IMG_6713.PNG
49.7KB 2019/09/29 10:01:38
IMG_6712.PNG
CopyTO
Delete
Share
More


No SIM
10:15 AM
52%
select all
Selected(1)
Cancel
JP manual
2019/06/25 19:05:12
Backup
2019/06/18 17:42:53
Camera
2019/06/17 17:13:50
user manual pictures
2019/06/13 16:00:46
Photos
2019/06/11 11:40:42
Document
2019/06/11 11:39:58
MV
2019/06/11 11:39:38
Rename
encryption
Cancel

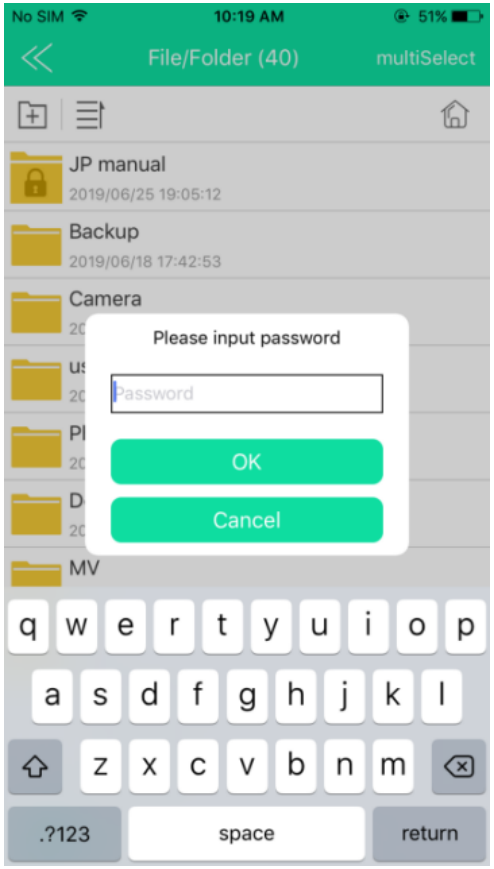

No SIM
10:15 AM
52%
select all
File/Folder (40)
Cancel
JP manual
2019/06/25 19:05:12
Backup
2019/06/18 17:42:53
Camera
2019/06/17 17:13:50
2019/06/11 11:39:58
MV
2019/06/11 11:39:38
Music
2018/10/05 11:23:26
IMG_6713.PNG
49.7KB 2019/09/29 10:01:38
IMG_6712.PNG
encryption Success
OK
CopyTO
Delete
Share
More

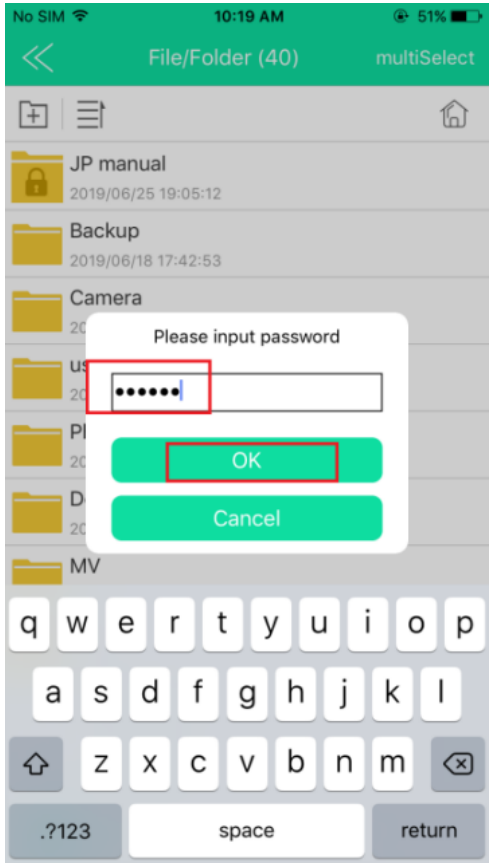

No SIM
10:16 AM
52%
File/Folder (40)
multiSelect
JP manual
2019/06/25 19:05:12
Backup
2019/06/18 17:42:53
Camera
2019/06/17 17:13:50
user manual pictures
2019/06/13 16:00:46
Photos
2019/06/11 11:40:42
Document
2019/06/11 11:39:58
MV
2019/06/11 11:39:38
Music
2018/10/05 11:23:26
IMG_6713.PNG
49.7KB 2019/09/29 10:01:38
IMG_6712.PNG
JD Memory
iPhone

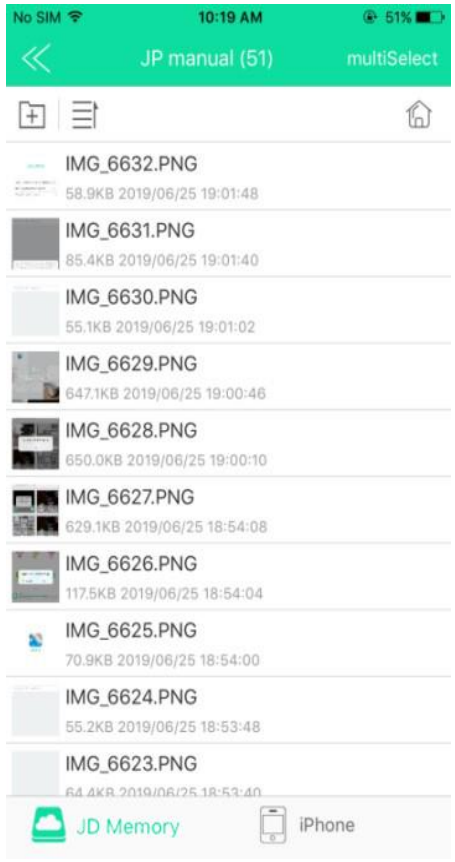
7.3.3 View the Encrypted File

7.3.3.1 From iPhone or iPad: Enter into File/Folder, you can see the file with a Lock means it was encrypted. When you open the file, need to input the password, then the Lock is Open. (Once you enter into the Encrypted file, no need the password unless you remove the USB Flash Drive from your iPhone/iPad, and

plug in again)



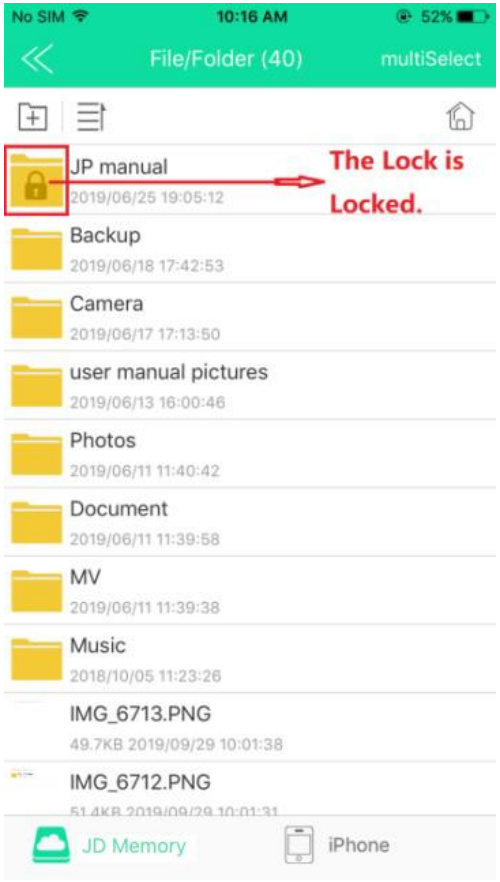


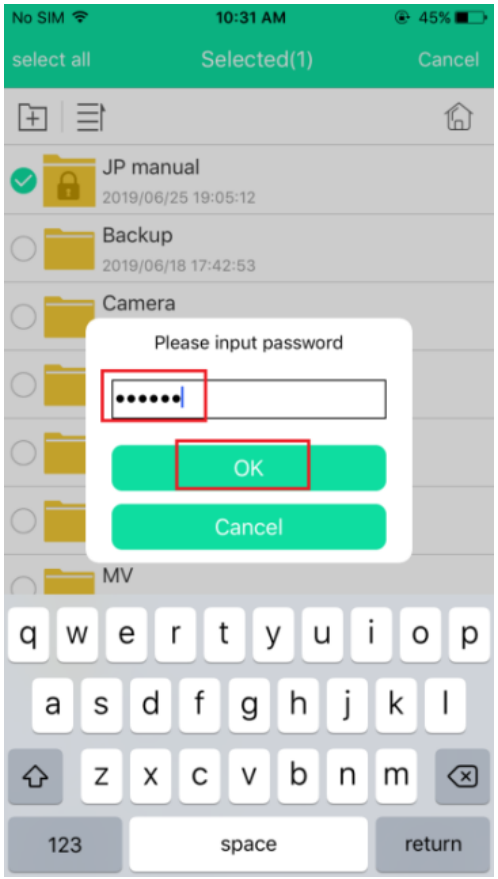


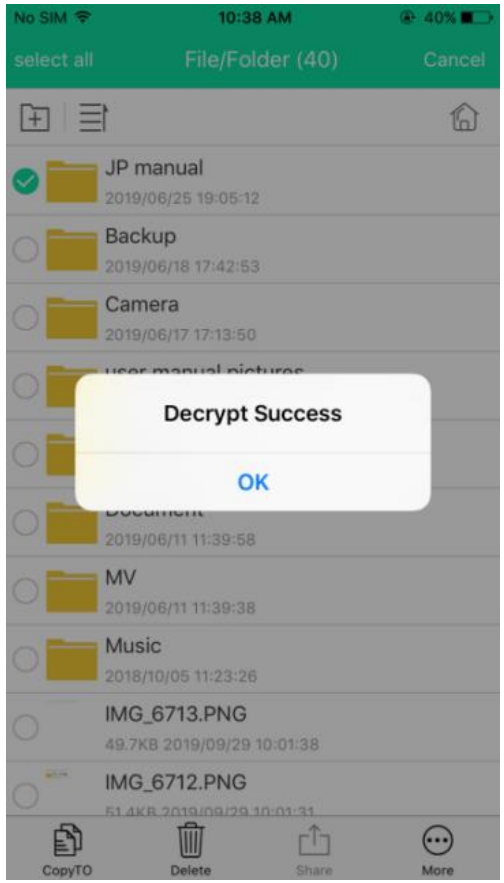
7.3.3.2 From Computer: Please note that, due to safety consideration, the encrypted file is invisible on computer, you cannot find it, if you want to view the file from computer, need to decrypt from JD Memory App from iPhone or iPad first.(please see the following point about how to Decrypt the Encrypted File)

7.3.4 Decrypt the Encrypted File

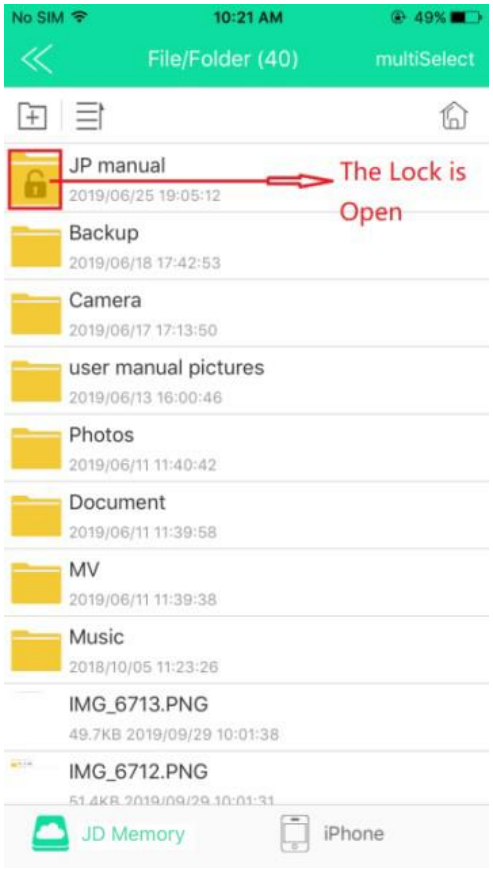
7.3.4.1 If the Lock is Locked: File/Folder ---> Long press the Encrypted file ---> More ---> Decrypt ---> input password --->OK ---> there will be message pop-up to show Decrypt Success ---> OK

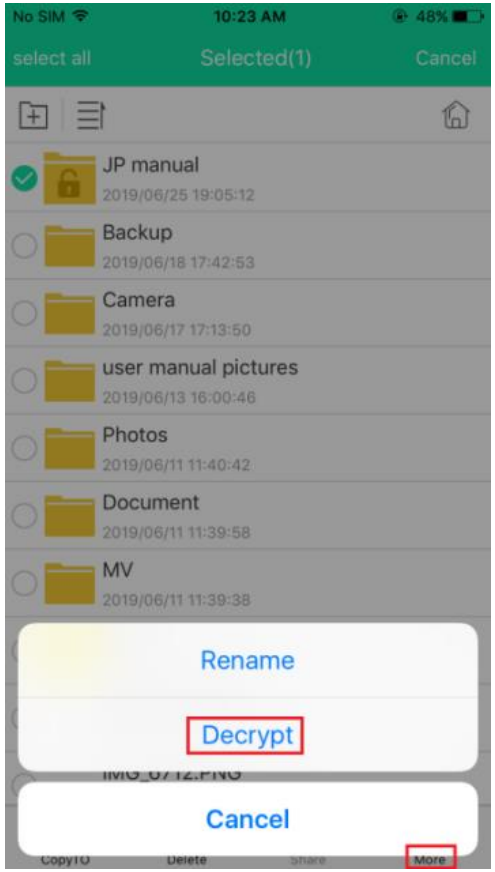

No SIM
10:16 AM
52%
File/Folder (40)
multiSelect
JP manual
2019/06/25 19:05:12
The Lock is Locked.
Backup
2019/06/18 17:42:53
Camera
2019/06/17 17:13:50
user manual pictures
2019/06/13 16:00:46
Photos
2019/06/11 11:40:42
Document
2019/06/11 11:39:58
MV
2019/06/11 11:39:38
Music
2018/10/05 11:23:26
IMG_6713.PNG
49.7KB 2019/09/29 10:01:38
IMG_6712.PNG
JD Memory
iPhone

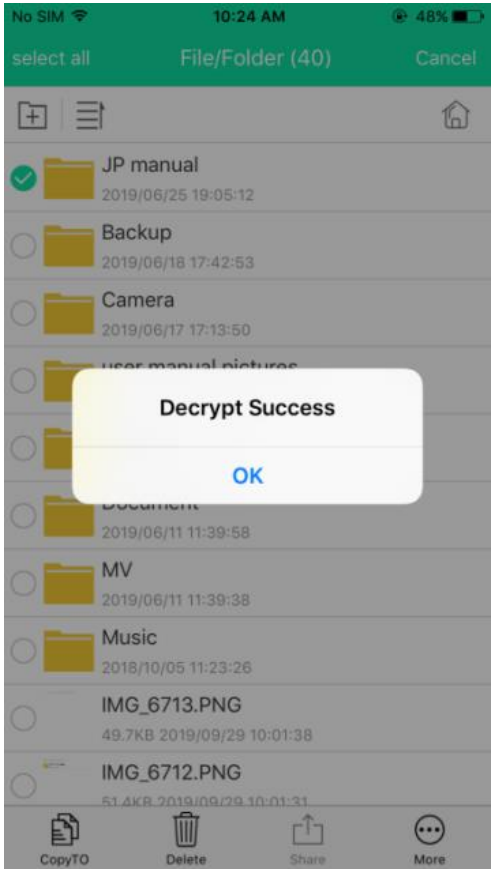

No SIM
10:31 AM
45%
select all
Selected(1)
Cancel
JP manual
2019/06/25 19:05:12
Backup
2019/06/18 17:42:53
Camera
Please input password
OK
Cancel
MV
123
space
return


No SIM
10:38 AM
40%
select all
File/Folder (40)
Cancel
JP manual
2019/06/25 19:05:12
Backup
2019/06/18 17:42:53
Camera
2019/06/17 17:13:50
Decrypt Success
OK
2019/06/11 11:39:58
MV
2019/06/11 11:39:38
Music
2018/10/05 11:23:26
IMG_6713.PNG
49.7KB 2019/09/29 10:01:38
IMG_6712.PNG
CopyTO
Delete
Share
More

7.3.4.2 If the Lock is Open: File/Folder ---> Long press the Encrypted file ---> More ---> Decrypt --->no need to input the password again.


No SIM
10:21 AM
49%
File/Folder (40)
multiSelect
JP manual
2019/06/25 19:05:12
The Lock is Open
Backup
2019/06/18 17:42:53
Camera
2019/06/17 17:13:50
user manual pictures
2019/06/13 16:00:46
Photos
2019/06/11 11:40:42
Document
2019/06/11 11:39:58
MV
2019/06/11 11:39:38
Music
2018/10/05 11:23:26
IMG_6713.PNG
49.7KB 2019/09/29 10:01:38
IMG_6712.PNG
JD Memory
iPhone


No SIM
10:23 AM
48%
select all
Selected(1)
Cancel
JP manual
2019/06/25 19:05:12
Backup
2019/06/18 17:42:53
Camera
2019/06/17 17:13:50
user manual pictures
2019/06/13 16:00:46
Photos
2019/06/11 11:40:42
Document
2019/06/11 11:39:58
MV
2019/06/11 11:39:38
Rename
Decrypt
Cancel
CopyTO
Delete
Share
More


No SIM
10:24 AM
48%
select all
File/Folder (40)
Cancel
JP manual
2019/06/25 19:05:12
Backup
2019/06/18 17:42:53
Camera
2019/06/17 17:13:50
Decrypt Success
OK
2019/06/11 11:39:58
MV
2019/06/11 11:39:38
Music
2018/10/05 11:23:26
IMG_6713.PNG
49.7KB 2019/09/29 10:01:38
IMG_6712.PNG
CopyTO
Delete
Share
More

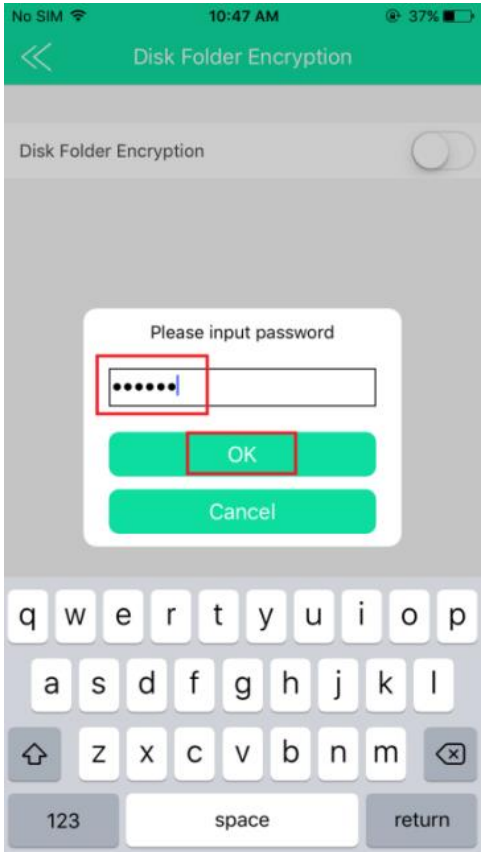
7.3.5 Close the Encryption Function

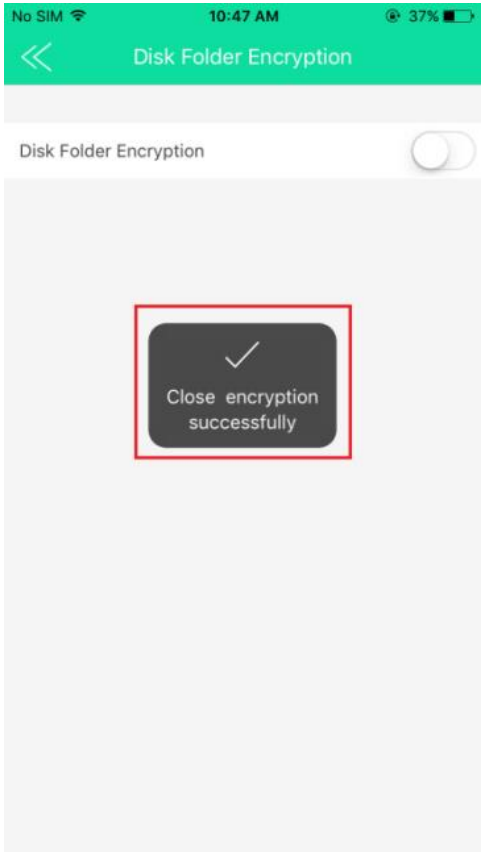
Settings ---> Disk Folder Encryption --->

Turn Off the Disk Folder Encryption --->

Input the Password ---> Close Encryption Successfully

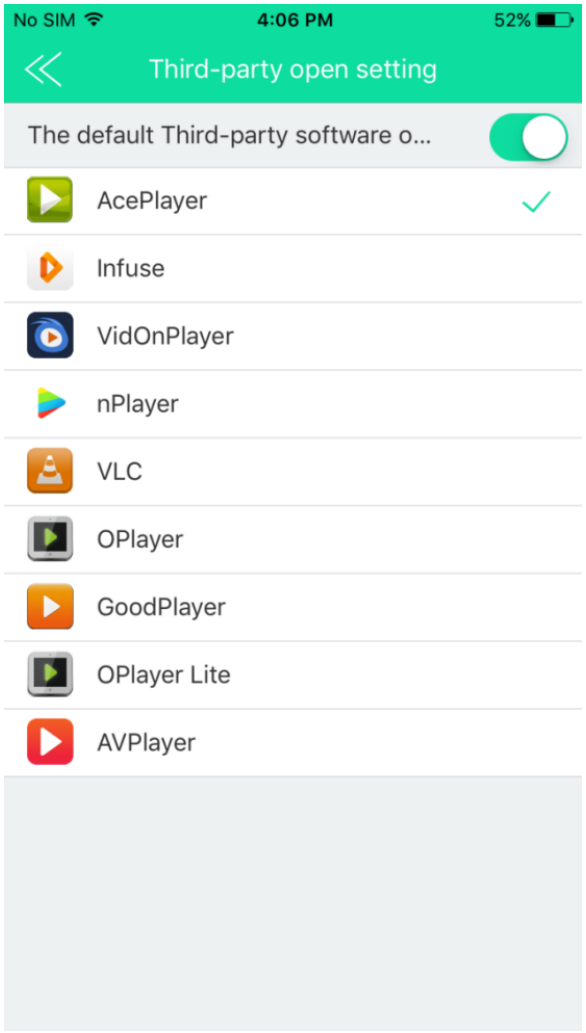
No SIM
10:47 AM
38%
Disk Folder Encryption
Disk Folder Encryption
Turn Off


No SIM
10:47 AM
37%
Disk Folder Encryption
Disk Folder Encryption
Please input password
OK
Cancel
q w e r t y u i o p
a s d f g h j k l
z x c v b n m
123
space
return


No SIM
10:47 AM
37%
Disk Folder Encryption
Disk Folder Encryption
Close encryption successfully

Note: The Password used in this JD Memory is Unified and Only, so please remember this Password, there is no way to reset the Encrypted File if you forgot the password due to safety consideration.

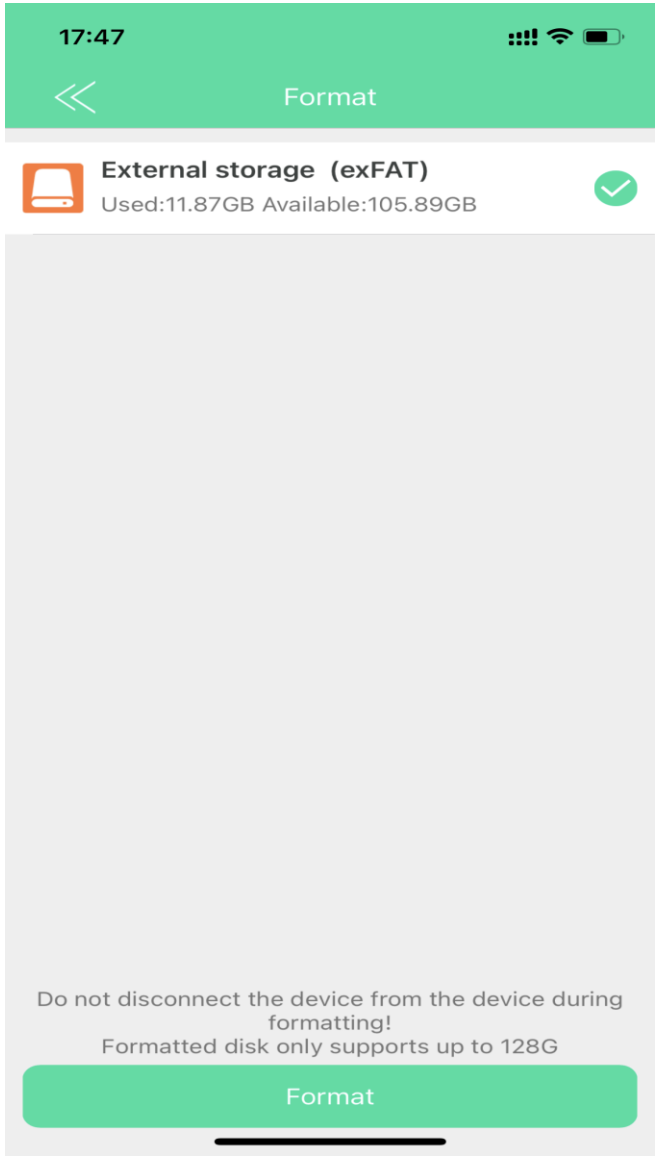
7.4 Third-party open setting



7.5 Format USB flash drive

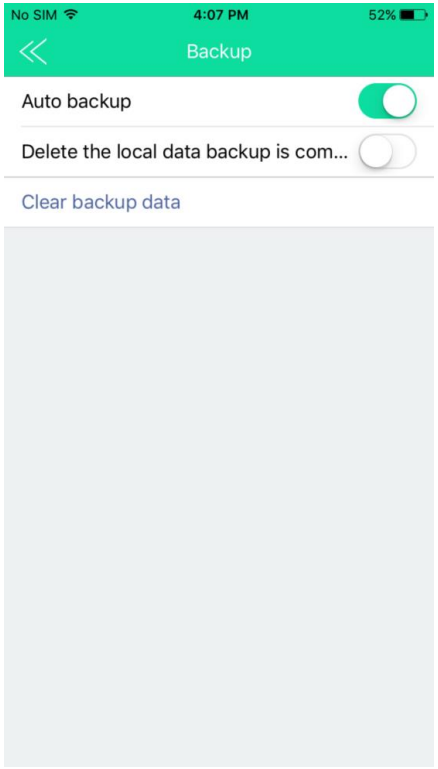
You can format the external storage device if necessary.

NOTE: Formatting in the App by iPhone/iPad only supports 128GB USB Flash drive. For the 256GB and 512GB Flash drive, please format them at the computer.

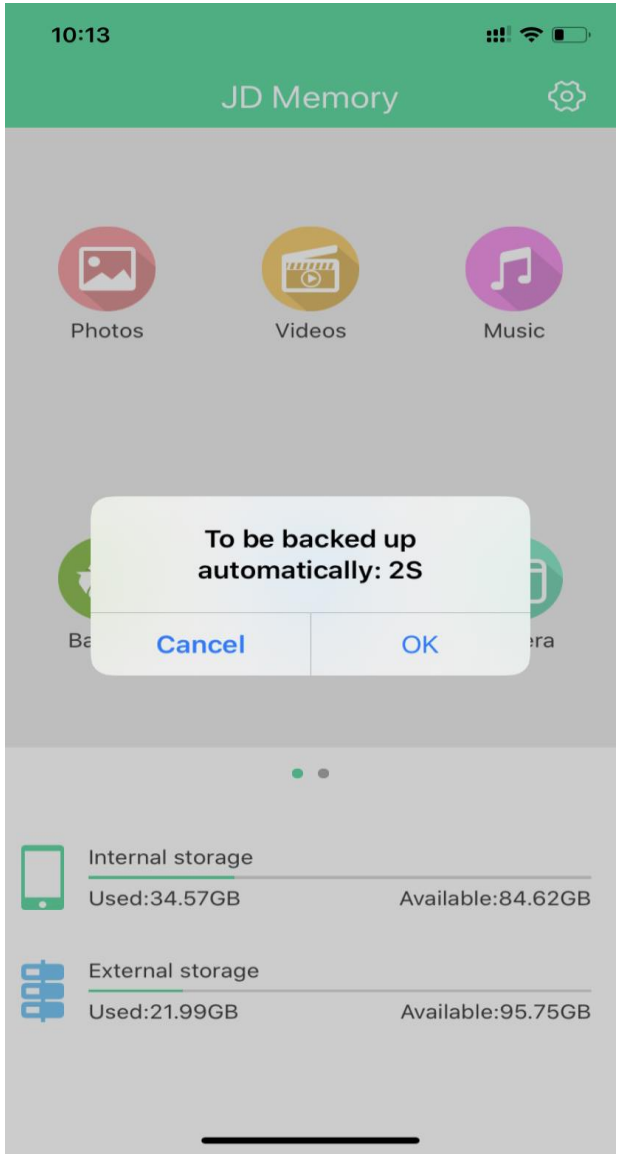

17:47
Format
External storage (exFAT)
Used:11.87GB Available:105.89GB
Do not disconnect the device from the device during formatting!
Formatted disk only supports up to 128G
Format

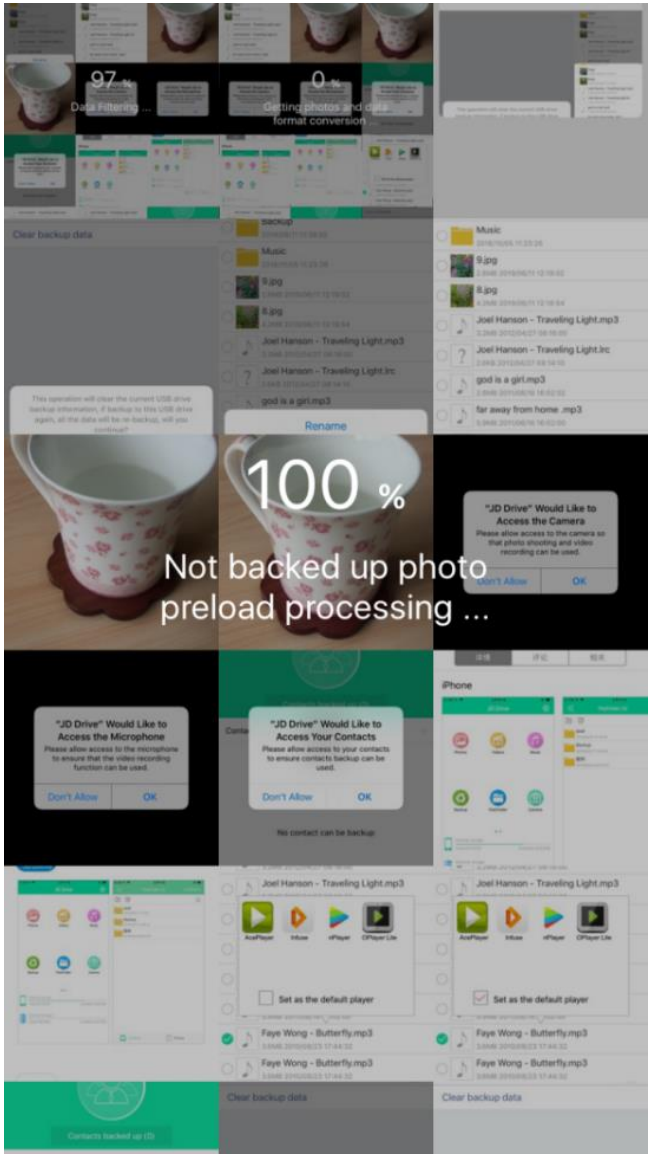
7.6 Backup

7.6.1 Click Backup ---> Turn on the Auto backup

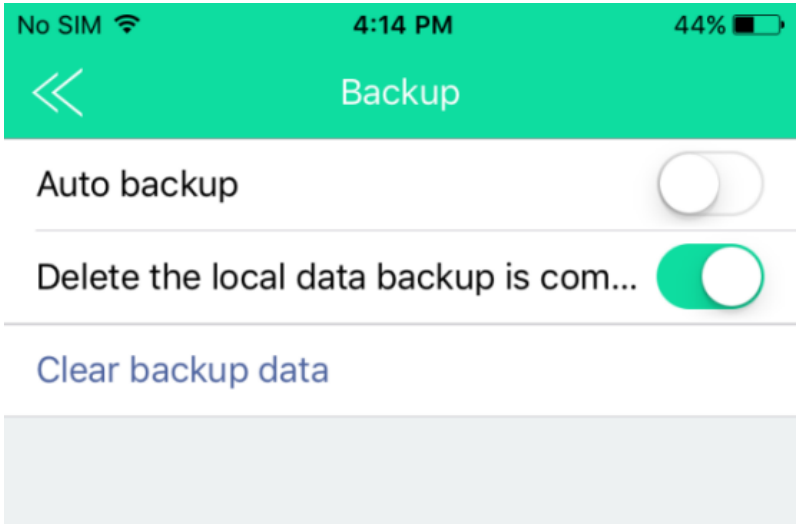


7.6.2 Exit the App, pop-up Auto backup prompt when enter into the app again, click OK to start auto backup, click Cancel to close.

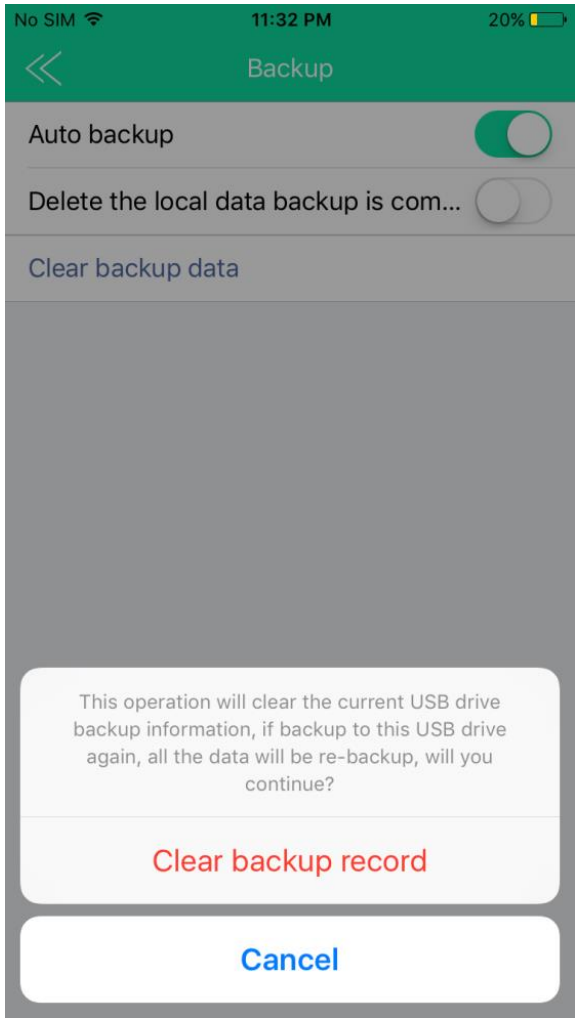

10:13
JD Memory
Photos
Videos
Music
To be backed up automatically: 2S
Cancel
OK
Internal storage
Used:34.57GB
Available:84.62GB
External storage
Used:21.99GB
Available:95.75GB


100 %
Not backed up photo preload processing ...

7.6.3 Delete the local data when backup is completed. (NOTE: For Double Insurance, Please Backup to computer before deleting the local data)



7.6.4 Clear backup data

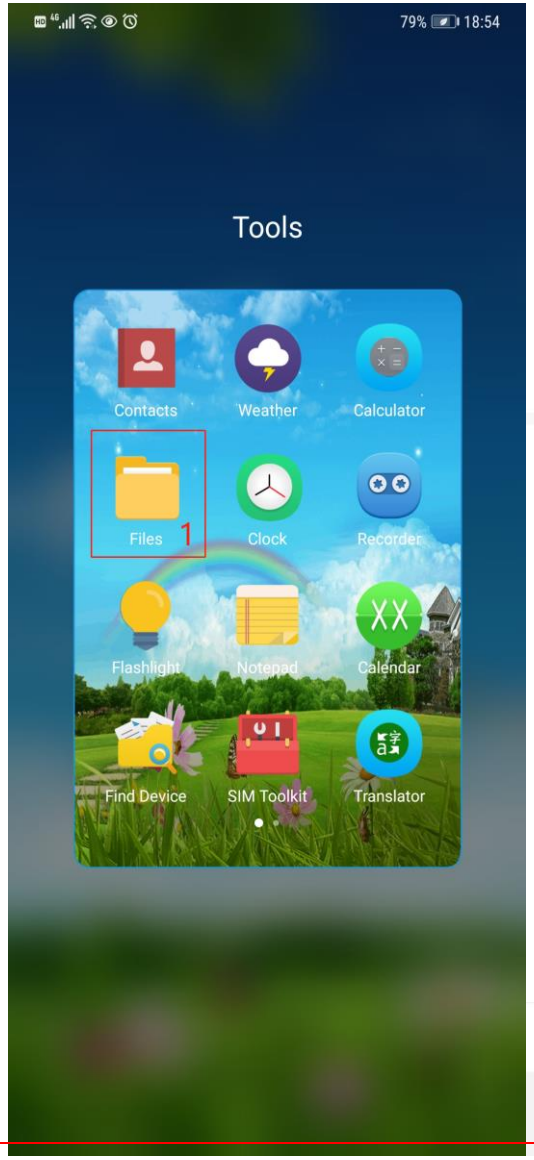


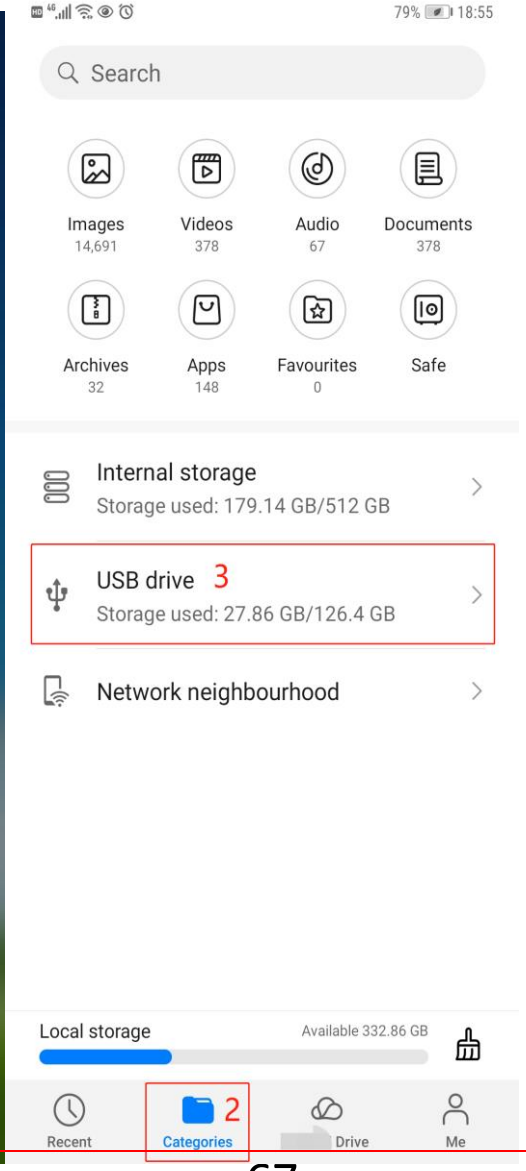
7.7 About (the APP version keeps upgrading)

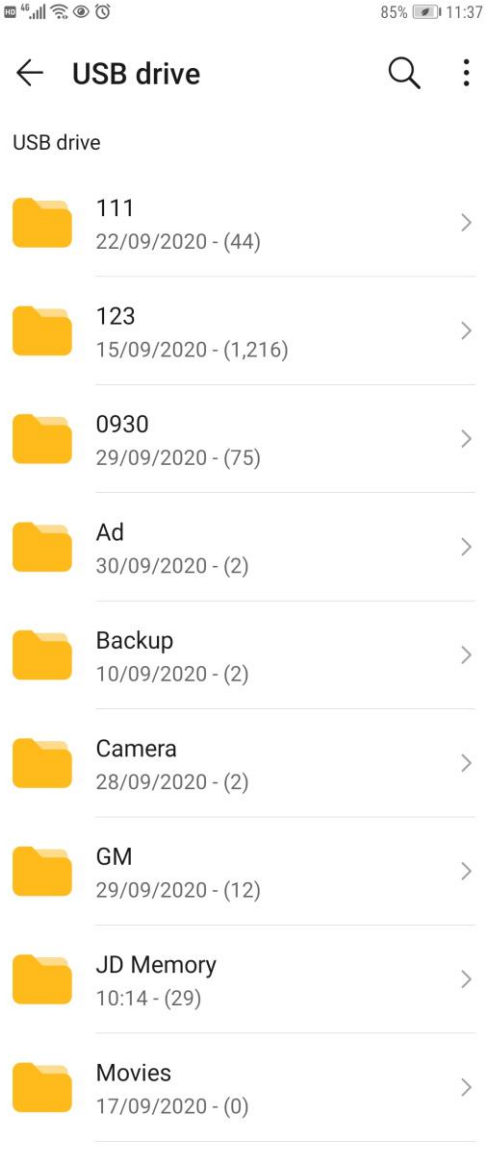
8 USB-C Connector for Android Terminal.

No need to Install Any App on Android Terminal.

Files ---> Categories ---> USB drive ---> Main Interface

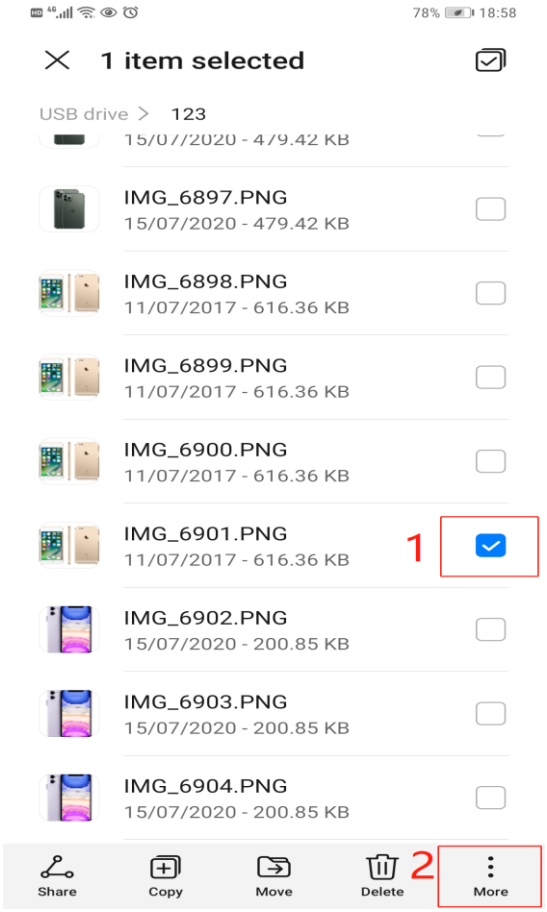

79% 18:54
Tools
Contacts
Weather
Calculator
Files
1
Clock
Recorder
Flashlight
Notepad
Calendar
Find Device
SIM Toolkit
Translator

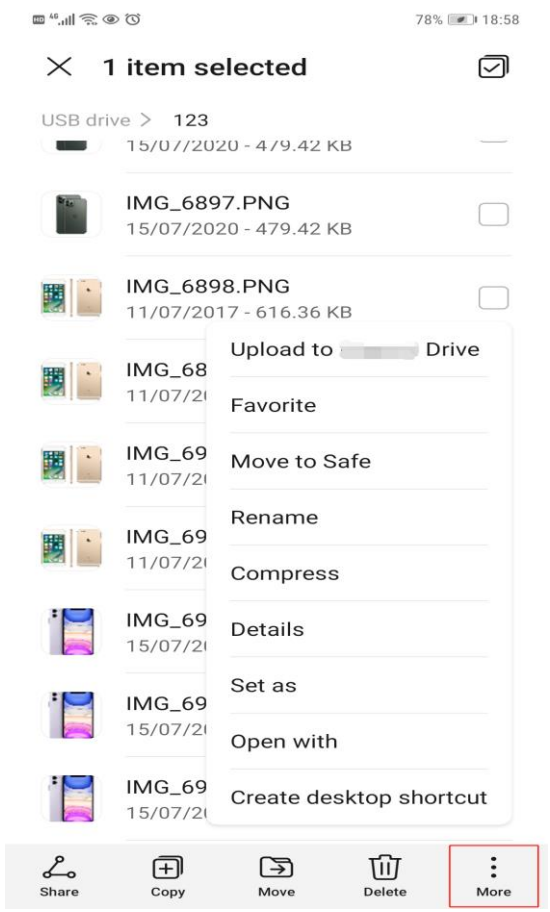

79% 18:55
Search
Images
14,691
Videos
378
Audio
67
Documents
378
Archives
32
Apps
148
Favourites
0
Safe
Internal storage
Storage used: 179.14 GB/512 GB
USB drive
3
Storage used: 27.86 GB/126.4 GB
Network neighbourhood
Local storage
Available 332.86 GB
Recent
Categories
2
Drive
Me


85% 11:37
USB drive
USB drive
111
22/09/2020 - (44)
123
15/09/2020 - (1,216)
0930
29/09/2020 - (75)
Ad
30/09/2020 - (2)
Backup
10/09/2020 - (2)
Camera
28/09/2020 - (2)
GM
29/09/2020 - (12)
JD Memory
10:14 - (29)
Movies
17/09/2020 - (0)

8.1 Functions on Android Terminal

Select File ---> More ---> single click





When plug in Android Device, it works well to transfer data to/from the device. For more functions, it all depends on the File Management App and Operating System built in your Android terminal.

9 FAQ & Notes

9.1 FAQ

Q1.Do I need to take the protective case off when using it?

A: Normally, no need, the lightning connector of this unit has extended 4mm from the body. So it will be compatible with most of iOS device with case. Sometimes, it's better to take the thick phone case off if necessary, such as Otter box

case.

Q2: Does it have transfer limitation every time?

A: No, there is no transfer amounts limitation generally. It depends on the capacity of your flash drive and the rest available space of apple device. We have tested transfer 10000+ picture and video files from iPhone to flash drive one time. It works well without any issue.

Q3: Why can’t my device read the USB drive when it’s plugged in?

A: 1) If you are using it on iPhone/iPad, you need to install the "JD Memory" app on your device before using the USB drive.

2) If you are using it on computer (Windows /Mac), it does not need App installed. This iPhone USB flash drive works as a regular USB flash drive.

Q4: Can I use the JD Memory for installing APPs or save my game data?

A: No, it does not support. Apple devices do not permit any external drive to install Apps or save game data.

Q5: Can I use this JD Memory flash drive without JD Memory App on my iOS 13 devices?

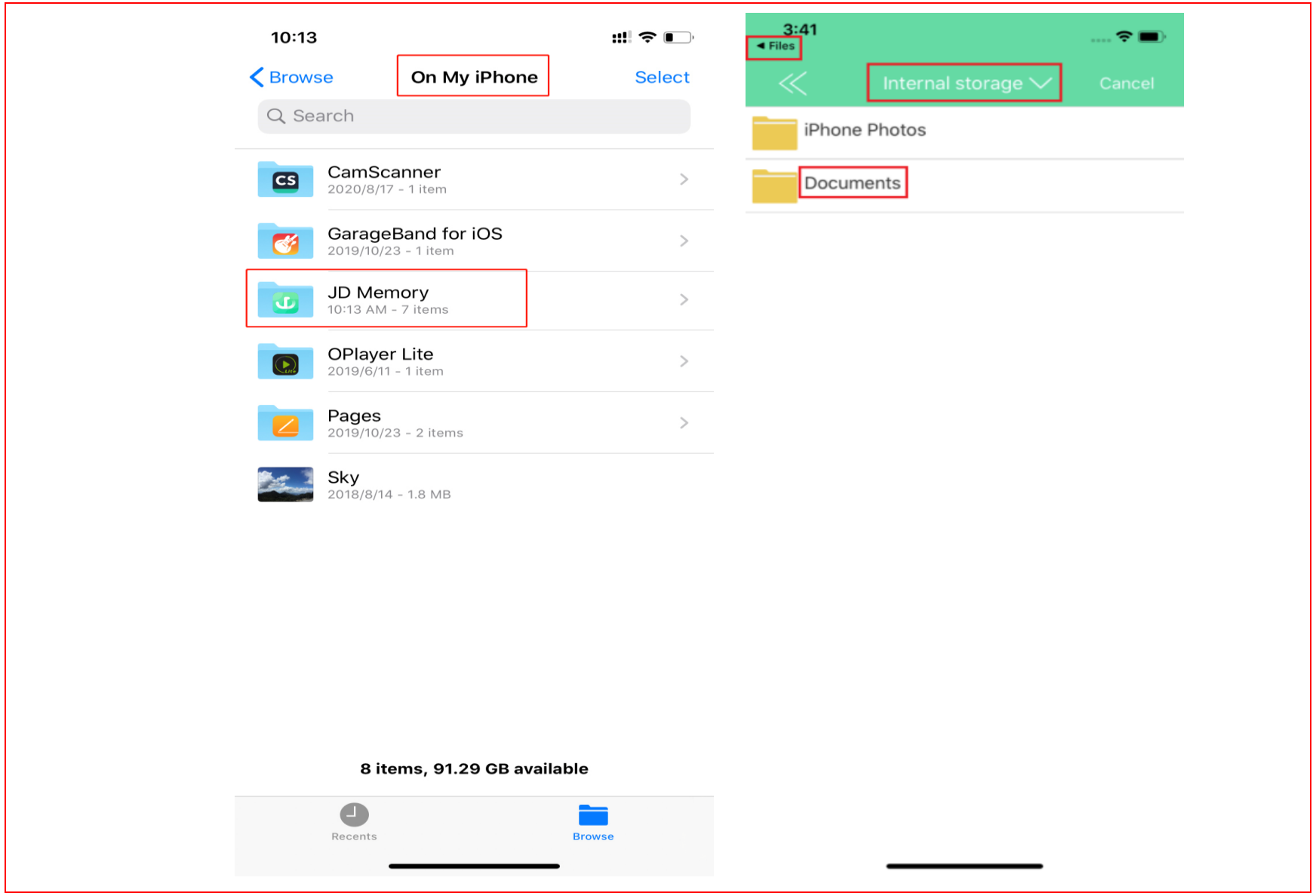
A: No, when this JD Memory is connected

directly with iOS devices. It needs to follow Apple MFi Protocol and only Apple certified APP is able to visit iOS devices. The program certifications between Apple MFi and normal OTG are different. Apple doesn't allow the compatibility between them. And the function of JD Memory App is stronger than the Apple's own file transfer function. It is more valuable to users.

Q6: When I insert this JD Memory into an iOS 14 device, can I transfer files between Apple File and this JD Memory?

A: Yes, you can transfer files between Apple File and JD Memory. After installing the JD Memory App into iOS 14 devices, there is the JD Memory under File (File --- Browse --- On My iPhone), and in the JD Memory App, there are iPhone Photos and Documents under

Internal Storage. Apple File and JD Memory are interlinked. Please contact doralin147@gmail.com about the detailed operation.


10:13
Browse
On My iPhone
Select
Search
CamScanner
2020/8/17 - 1 item
GarageBand for iOS
2019/10/23 - 1 item
JD Memory
10:13 AM - 7 items
OPlayer Lite
2019/6/11 - 1 item
Pages
2019/10/23 - 2 items
Sky
2018/8/14 - 1.8 MB
8 items, 91.29 GB available
Recents
Browse
3:41
Files
Internal storage
Cancel
iPhone Photos
Documents

Q7: I have thousands of photos stored in the JD Memory and in my iPhone, but it only shows 499 pcs in the JD Memory and 1000 pcs in the iPhone from the JD Memory APP. Why doesn't the APP show the whole result?

A: According to Apple’s rules, the internal storage display 1000 pcs/page each time, external storage display 499 pcs/page each

time. Only when you scroll up the page to the lowest end, will the photos be displayed again in multiples.

We suggest to use the One-Click Backup function if there are lots of pictures need to transfer. All Photos would be transferred to this USB flash drive once Backup finished.

Q8: When we transfer photos or videos, choose MultiSelect ---Select all --- Copy To,

but the selected quantity is 499 for JD Memory and 1000 for iPhone, only partial photos and videos are transferred.

A: **The same Situation and Answer with the Question 7. Please take the above answer for reference.**

Q9: What is the difference between the backup function and the photo/video transfer function?

A:**Backup function：** One-click backup is to back up all the videos and photos of your iPhone album with the click of a button.

(Backup is performed according to the album classification of your iPhone album)

After your backup is completed, you can delete photos and videos in your iPhone album at once.

Photo/Video function： You can select the

photos and videos you want to copy for classification and organization.

If you are using the Photo function to transfer and you want to delete the photos, you need to delete it manually.

Q10: When the iPhone ran out of battery part way through the download. Will it restart the download at the point my iPhone lost its charge?

A: If your iPhone suddenly runs out of power while you are backing up, it will start where you stopped last time (it will not restart the backup).

Kindly be well noted that, low battery may cause Backup failed.

Please make sure that your iPhone have enough battery to backup.

9.2 NOTES:

(1) You are not allowed to transfer downloaded media files (music & movies) from third party in your iPhone/iPad to the USB FLASH DRIVE. As they are DRM (Digital Rights Management) protected under iOS. However, you can download music and movies to computer firstly and transfer them to flash drive. Then play on your apple devices when this

flash drive connected. If you find only partial pictures (not all of them) can be transferred, that may be because you used ‘iCloud’ for storing pictures. There is no Access for JD Memory app to visit iCloud. In order to successfully back up all the pictures taken by your iPhone/iPad to flash drive. Please contact doralin147@gmail.com about the detailed operation.

(2) It’s normal that flash drive shows less capacity on PC and your devices than it states. Because flash industry uses different measuring sizes from PC industry. You can know better from Wikipedia by search "Gigabyte".

(3) Please understand that this Apple MFi certified iPhone flash drive is main designed for iPhone and iPad, you need to install JD

Memory app before using it on iPhone or iPad. And you can backup by one click or automatically. It also has sort photos and other strong and convenient functions. But for Android (with OTG function and USB-C connector), computers (Windows or iMac with USB or USB –C port), they don’t need to install any app and have no one click backup function. It only works as a regular USB flash drive. That

means if you want to back up or transfer photos from computer, you need to do it manually.

10 Warranty & Contact US

10.1 Warranty

All of our Products are covered by an 18 months Limited warranty from the original purchase date. If any questions, please contact our after-sales support team, we will be standing by to help!

10.2 Contact US

Email: **doralin147@gmail.com**

service@szjdtech.com

Website: **http://www.jdtdc.com**

For operation videos, please visit

YouTube: **Dora JDTDC**

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