

JD Drive User Manual

USB Lightning Flash Drive

For iPhone, iPad, iPod and Computers

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1. Foreword

Thanks for choosing JD Flash Drive.

Please carefully read this User Manual, which will help you to use the flash drive easier. If any questions, please contact our customer support via Email:

doralin147@gmail.com

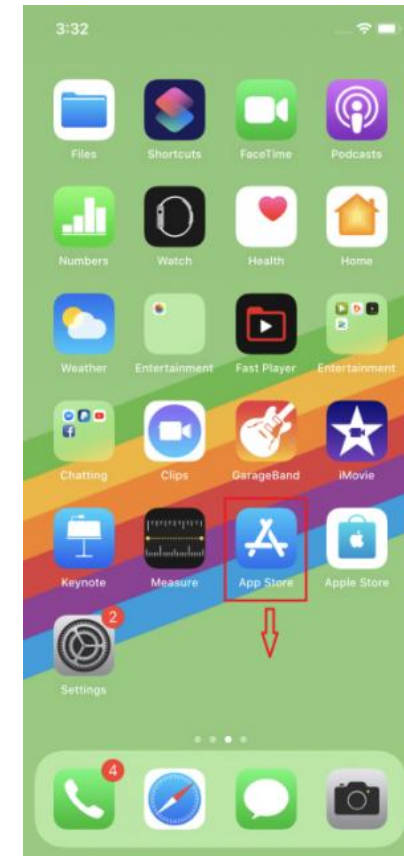
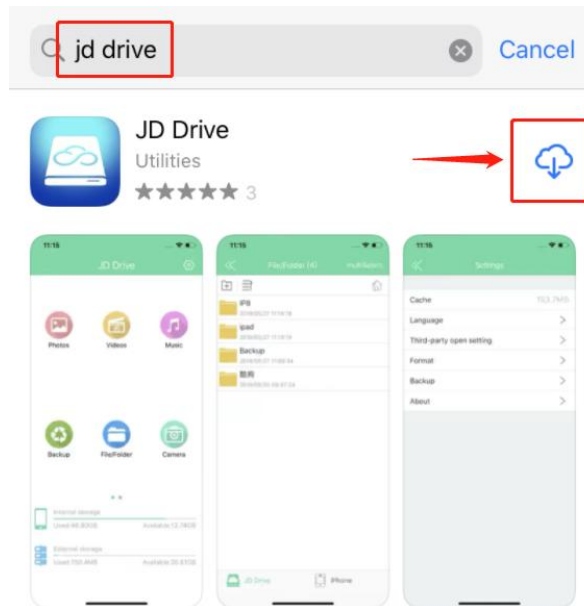
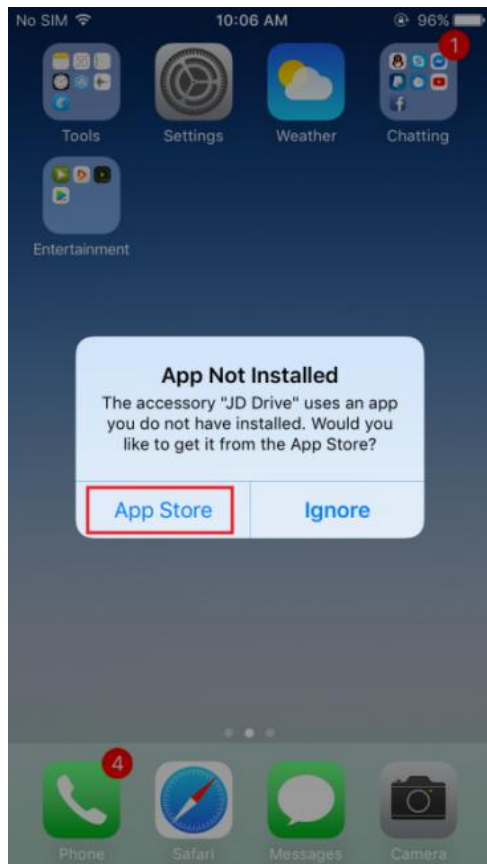
2 APP Installation & Main Interface

2.1 APP Installation

When Plugging the JD Flash Drive into our Apple device for the first time, there will be installation message pop-up.

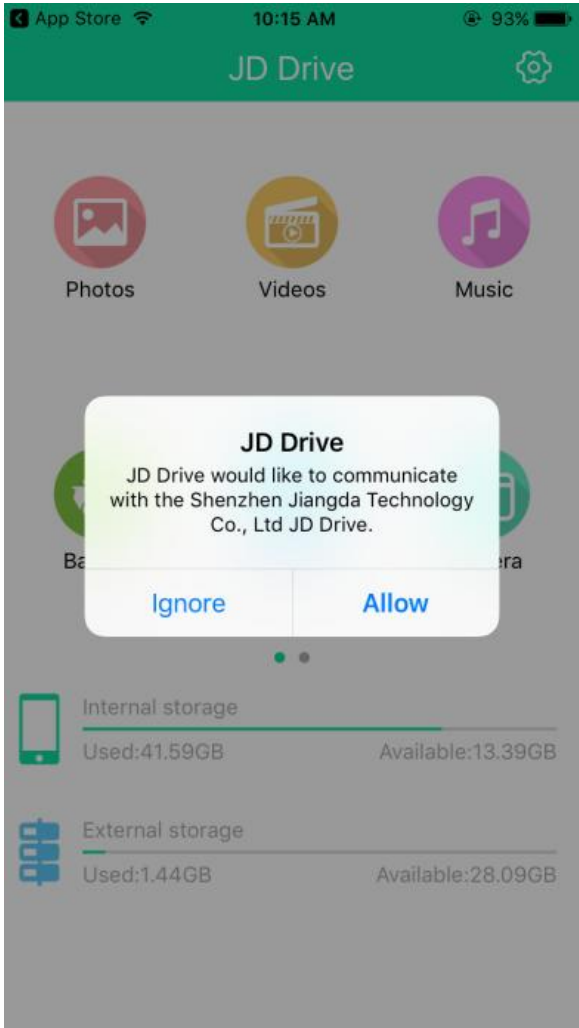
Please click "App Store" to download and install. We also can download the app from the App Store. Search for "JD

Drive".(Please Note: search from APP store, not Apple Store)

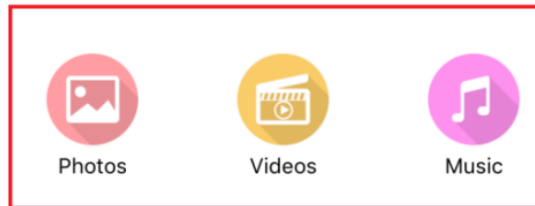
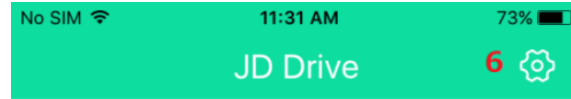


NOTES:

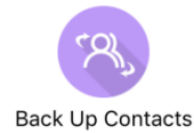
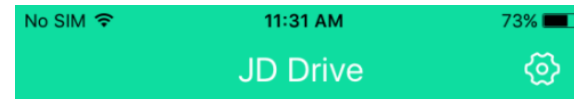
It is normal to receive the following message when the JD Drive connected to our iPhone or iPad. JD Drive (Manufacturer: Shenzhen Jiangda Technology Co., Ltd.) is Apple MFi certified product and this message is required for any external device to iPhone or iPad. Please click Allow to go ahead.



2.2 Main Interface



2



5



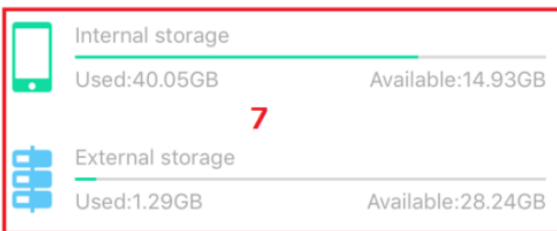
3



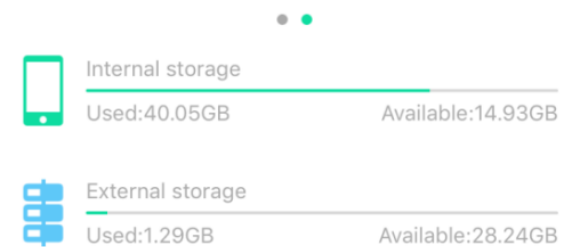
1



4



7



Internal storage

Used:40.05GB

Available:14.93GB



External storage

Used:1.29GB

Available:28.24GB

① **File/Folder**

Create new folder, Sort browsing, open, copy to, delete, share, rename

② **Classification management**

Automatically search for files stored in the local and external USB flash drive, sorted by picture, video, music.

③ **Backup**

We can backup the photos in the Album

and videos taken by the iPhone, also other images generated by other applications.

④ **Camera**

Taking photos or videos and store into this USB Flash Drive directly.

⑤ **Back Up Contacts**

We can backup Contacts of the iPhone.

⑥ **Settings**

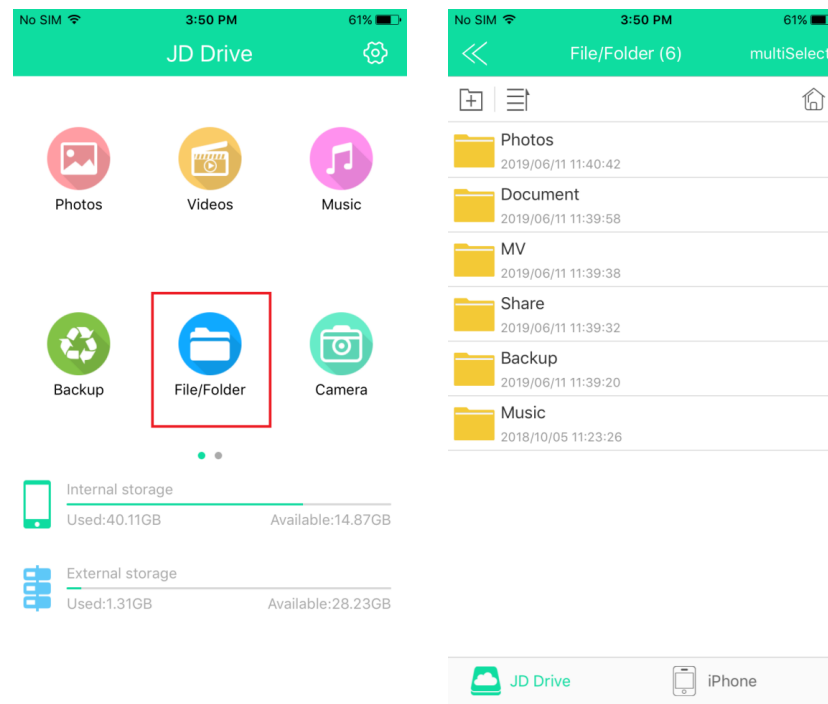
We can Clear Cache, set App Language, Set Disk Folder Encryption, Third-party open setting, format USB Flash Drive, Backup, etc.

⑦ Display the storage status of Internal storage and External storage

3 File/Folder (File Management)

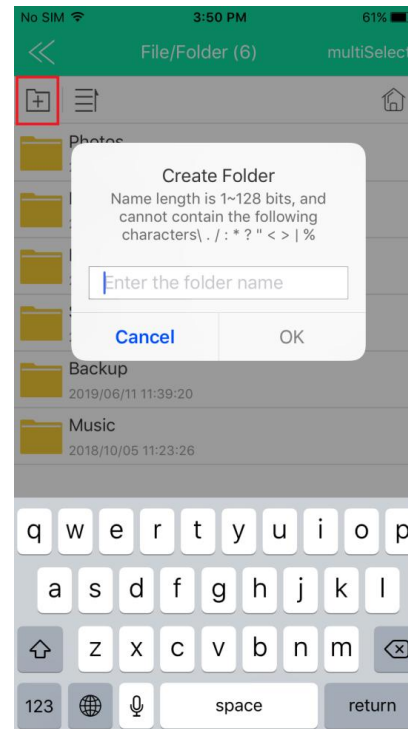
Main Interface ---> Single Click

File/Folder ---> File Management



① Create New Folder

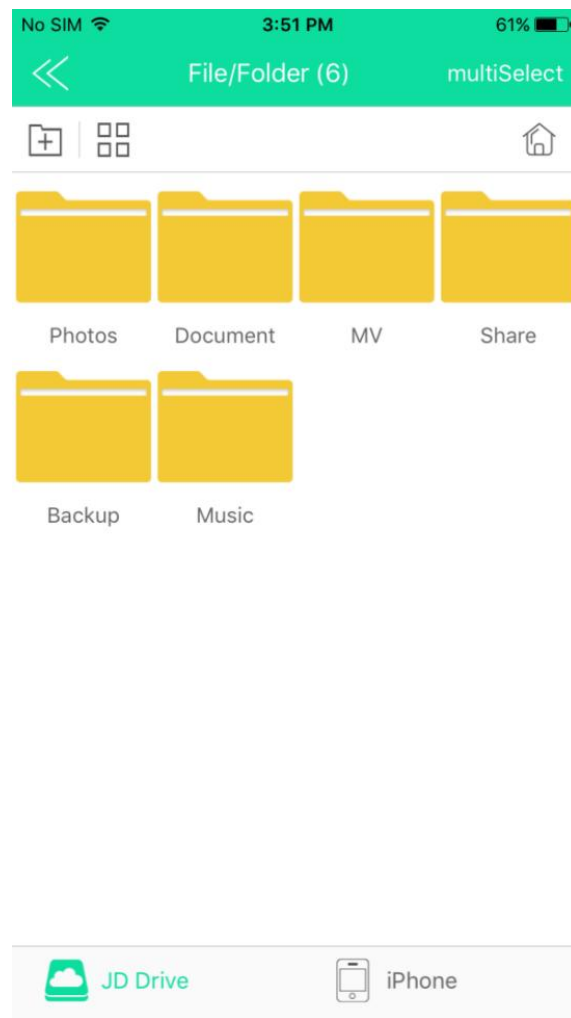
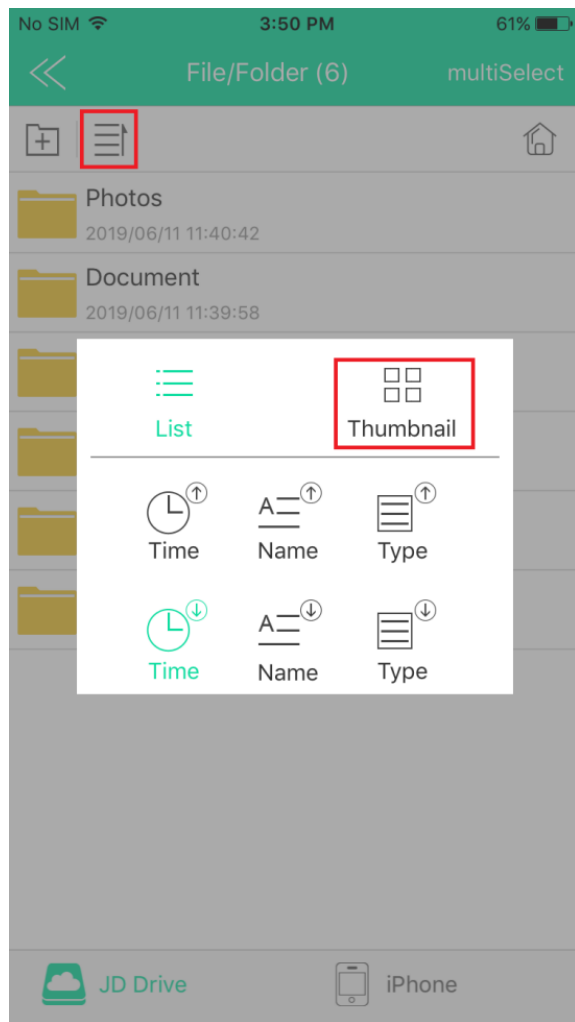
File/Folder ---> Single Click  ---> Pop-up
"Create Folder" window



② **Sort**

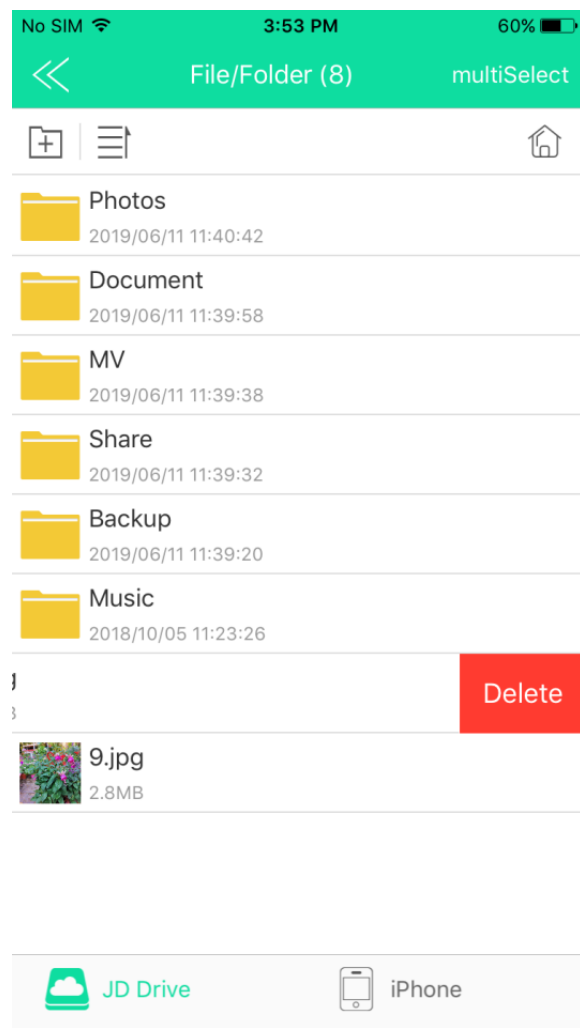
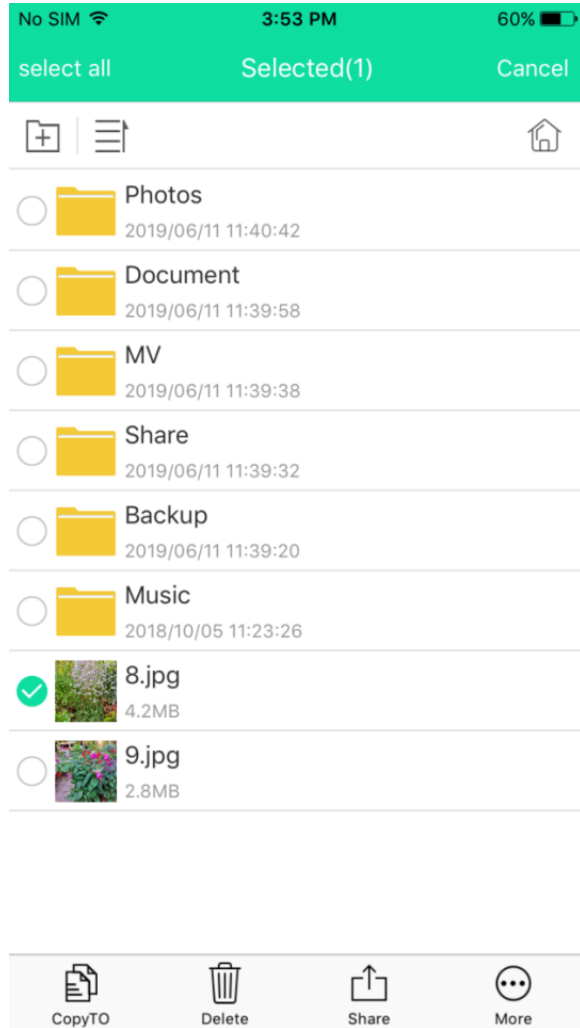
File/Folder ---> single click  --->

Pop-up Sort interface ---> we can also
switch to Thumbnail display



③ **Select File**

Multi-select button---> select file ---> Long
press---> Select file, slide to left, single
click to delete



④ **Copy**

Select ---> single click 'Copy To'-->

Pop-up the choices which can copy to

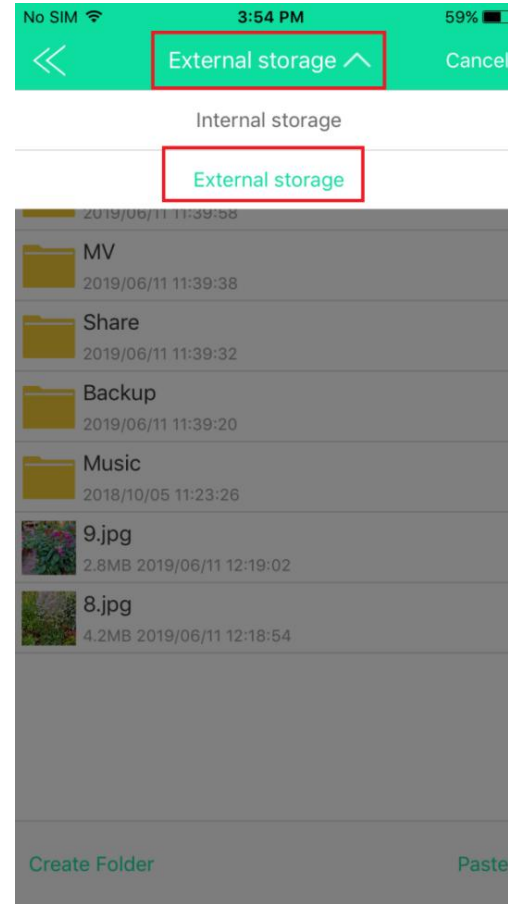
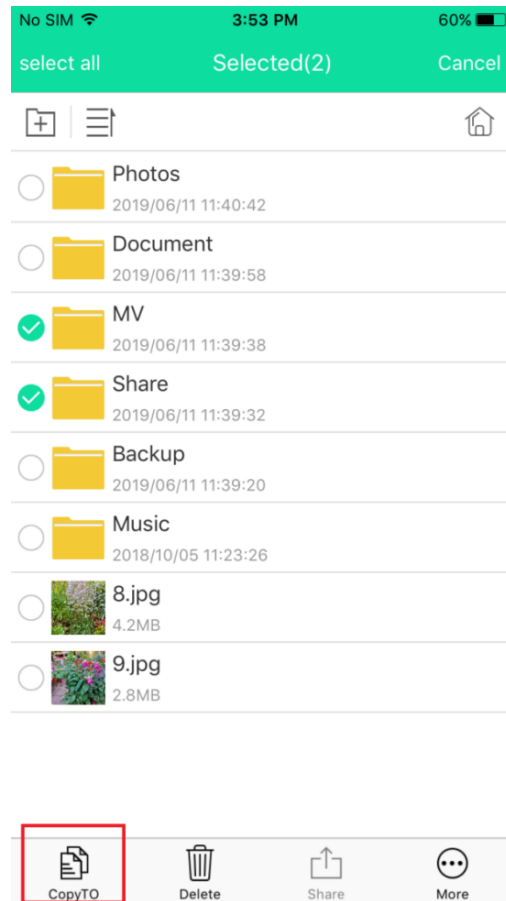
---> Pull down the arrow to select Internal storage or External storage

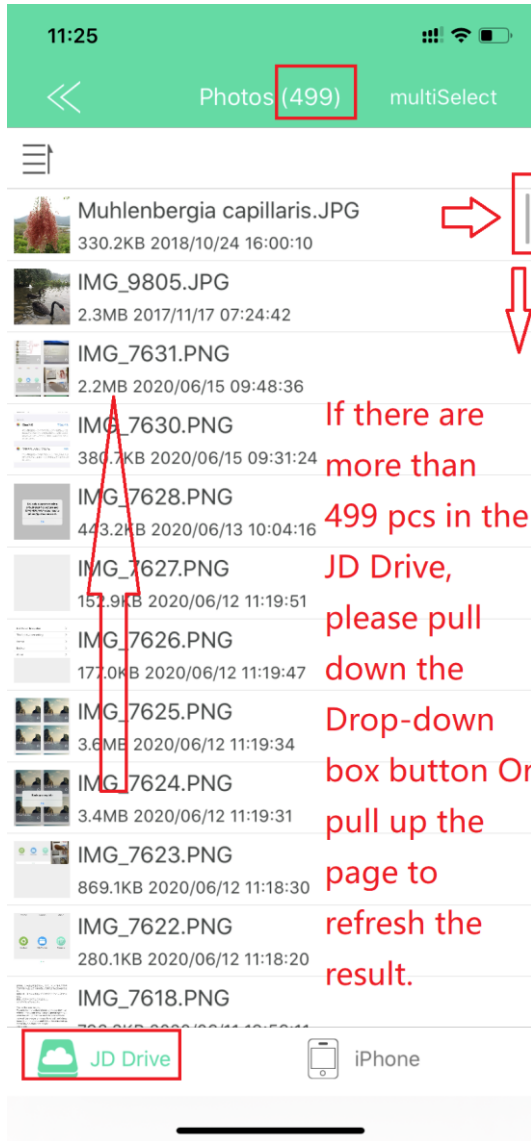
NOTE: To finish the transmission as the fastest speed and save users' waiting time, the internal storage only displays 1000 photos each time. If there are more

than 1000 photos, even if you select all, it only displays 1000 photos. In this situation, please pull up the page or pull down the Drop-down box button to refresh the display. Then increase by a multiple of 1000, all your photos will be pulled to the end display.

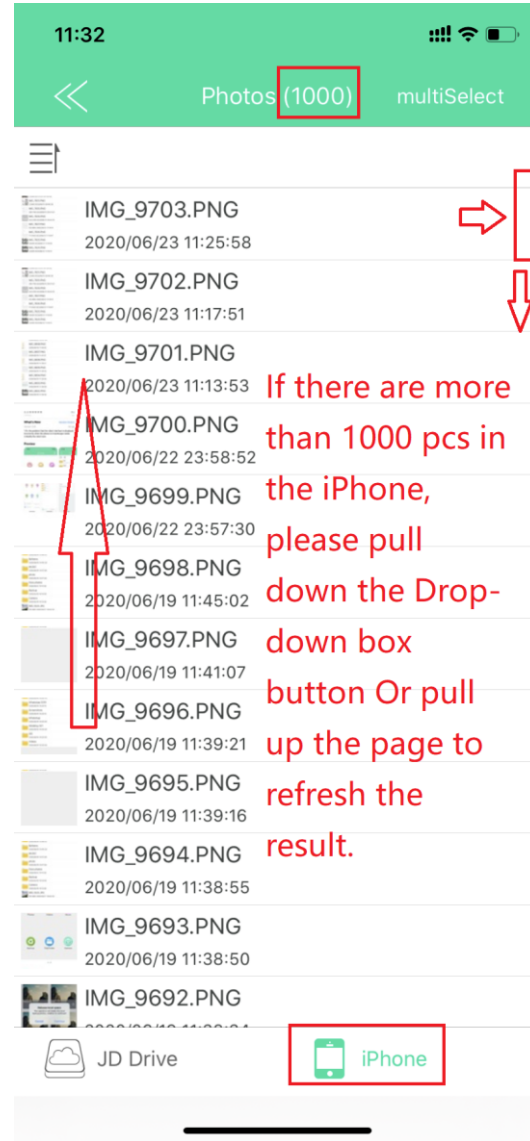
The external storage displays 499 pcs, please pull down to refresh the display,

too.





If there are more than 499 pcs in the JD Drive, please pull down the Drop-down box button Or pull up the page to refresh the result.

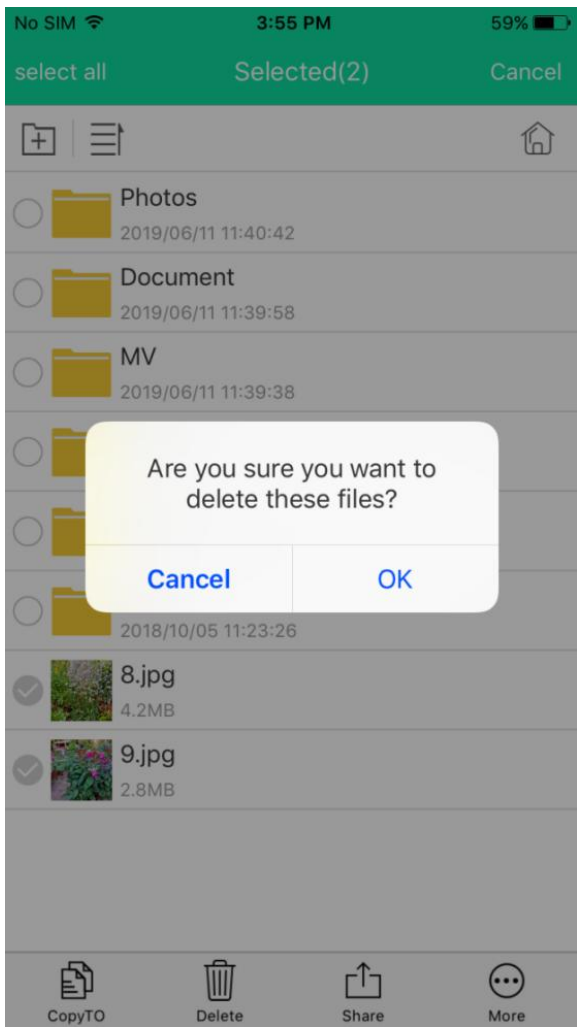


If there are more than 1000 pcs in the iPhone, please pull down the Drop-down box button Or pull up the page to refresh the result.

⑤ **Delete**

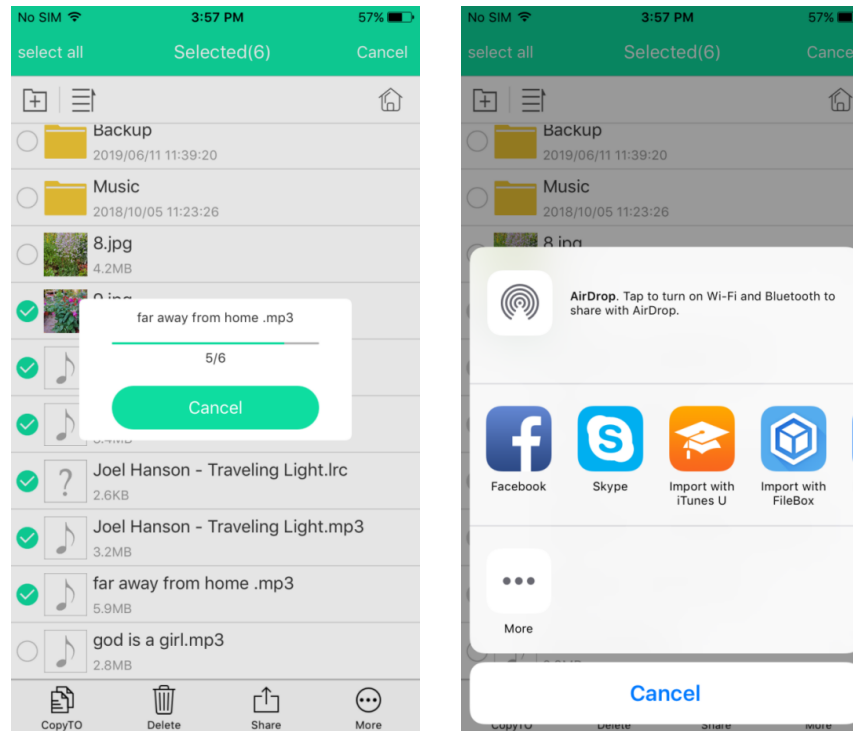
Select ---> single click Delete ---> Pop-up the following message, OK means delete, Cancel means do not delete.

NOTE: Manually transfer or deletion may not be 100% completed even though we choose Select All. If we need to delete more than 499 pcs, we suggest to release the space once we finished the Backup.



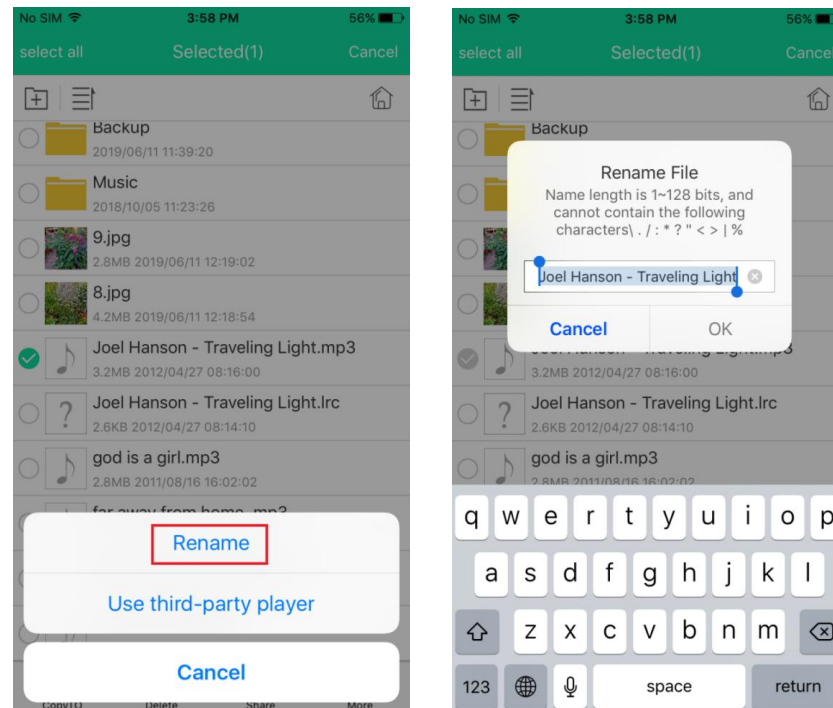
⑥ Share

Select ---> single click Share ---> Pop-up
AirDrop message as the following:



⑦ More (Rename)

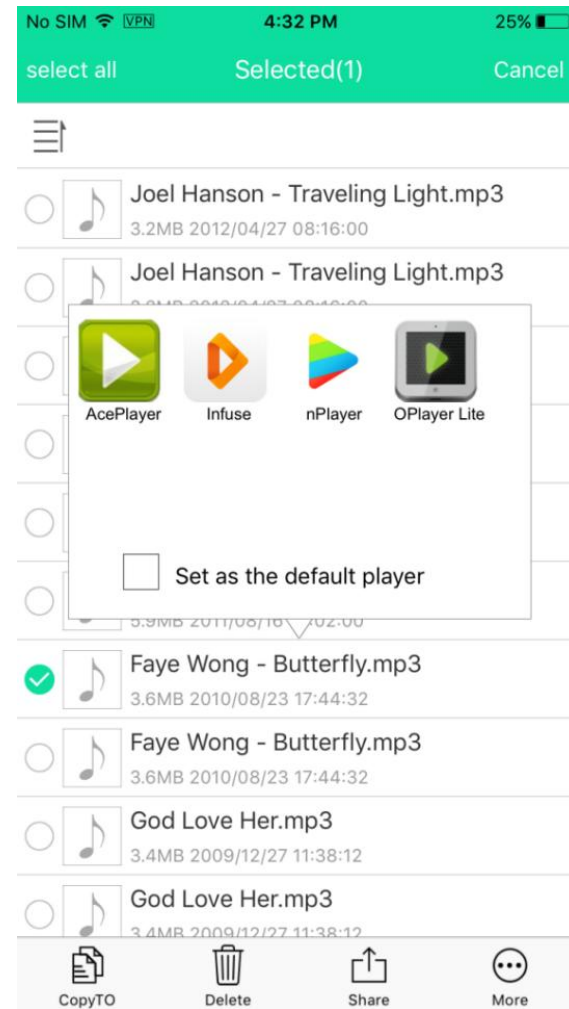
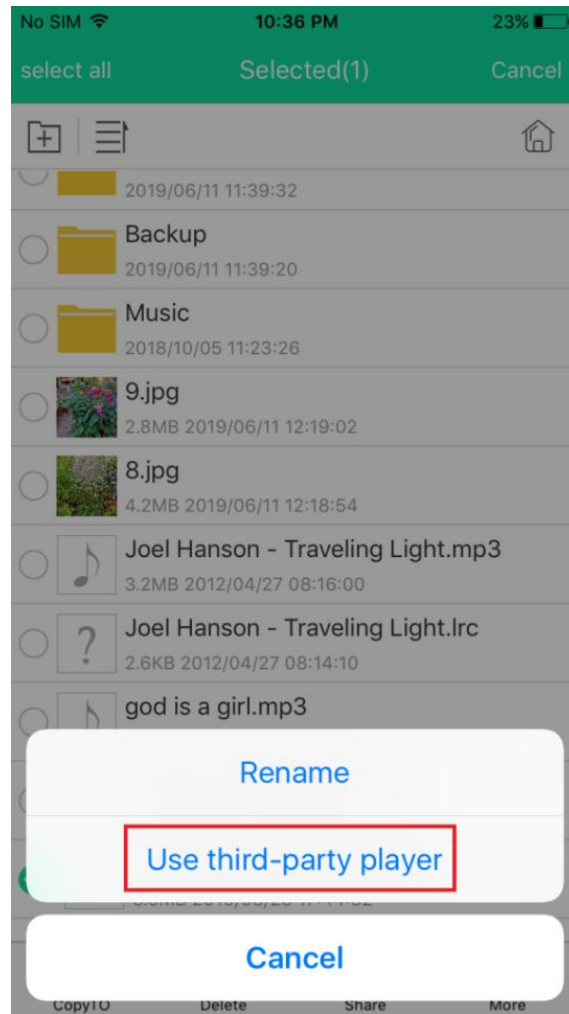
Select ---> More ---> Rename ---> Pop-up the Rename interface



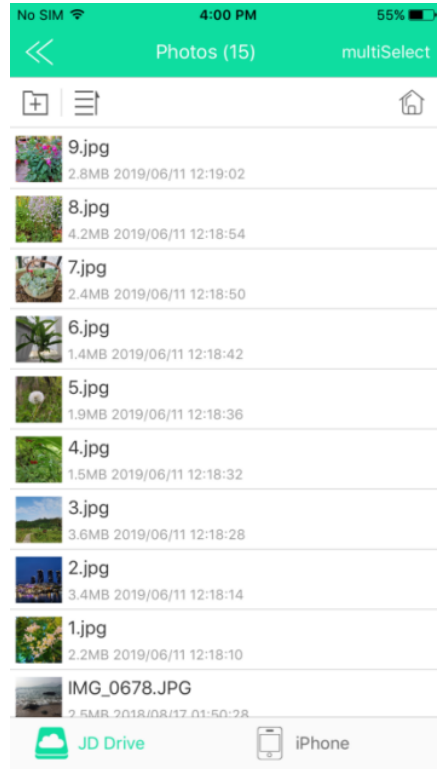
⑨ **More (Use third-party player)**

Select video file ---> single click More --->

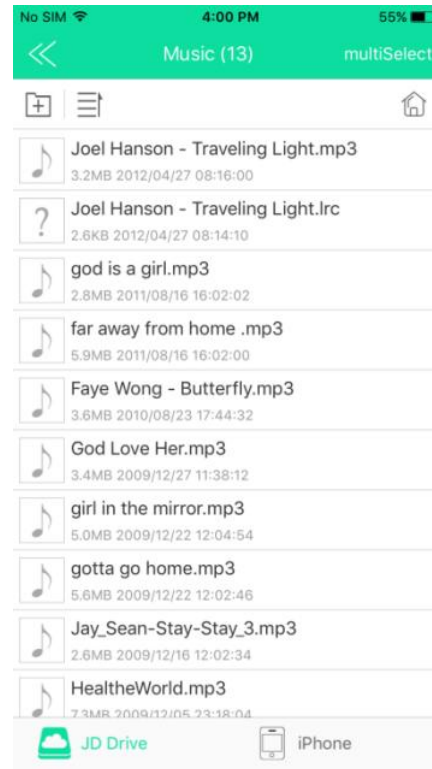
Select Use third-party player (please download the third-party player before using)



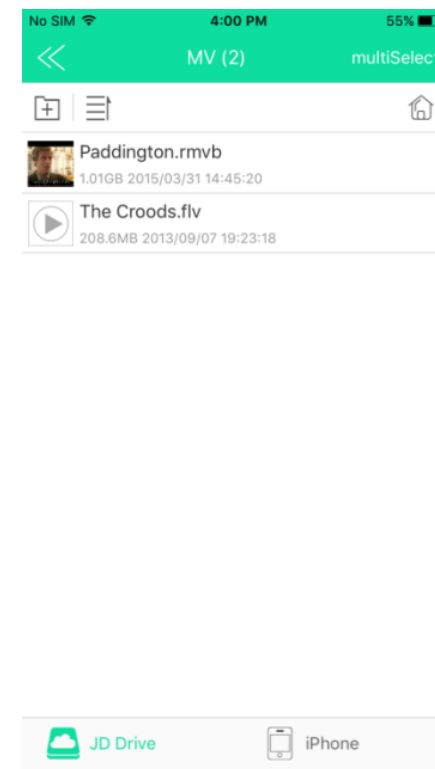
4 Classification Management



Pictures



Musics

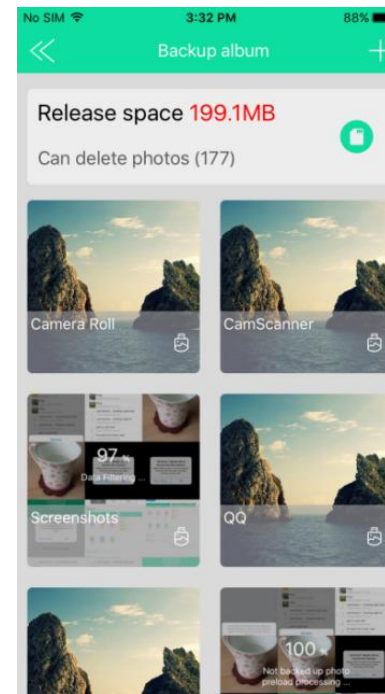
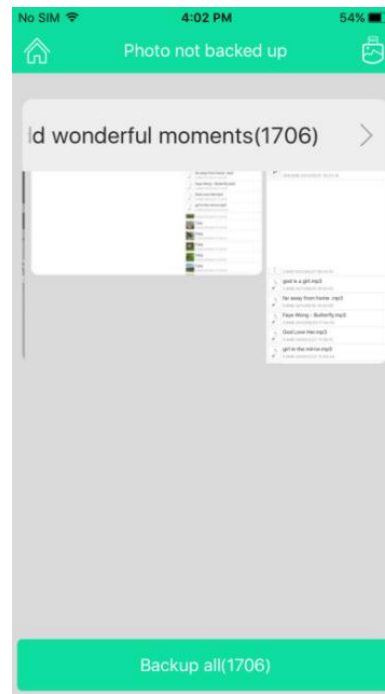
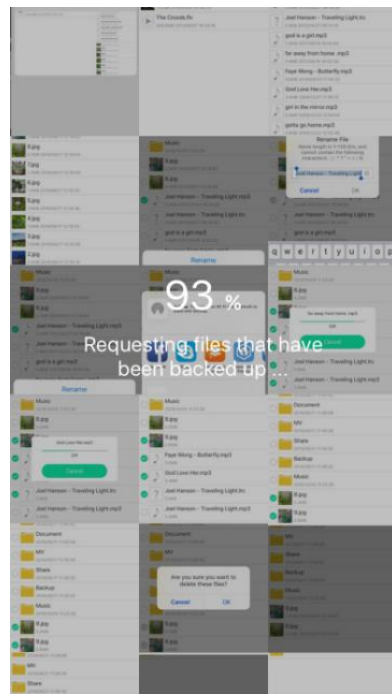


Videos

Automatically search for files stored in the local and external USB flash drive, sorted by picture, video, music. Please refer the File Management for basic operations.

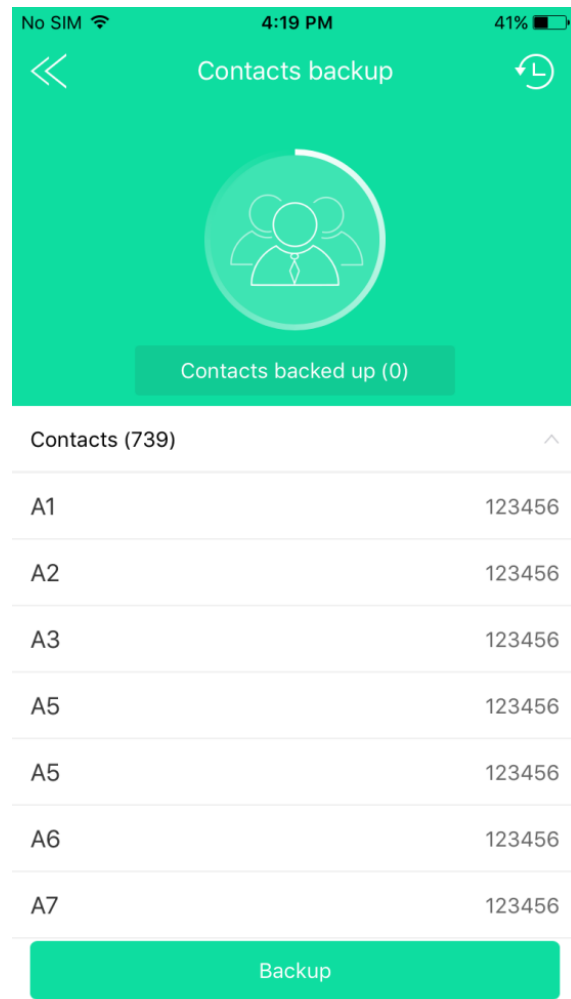
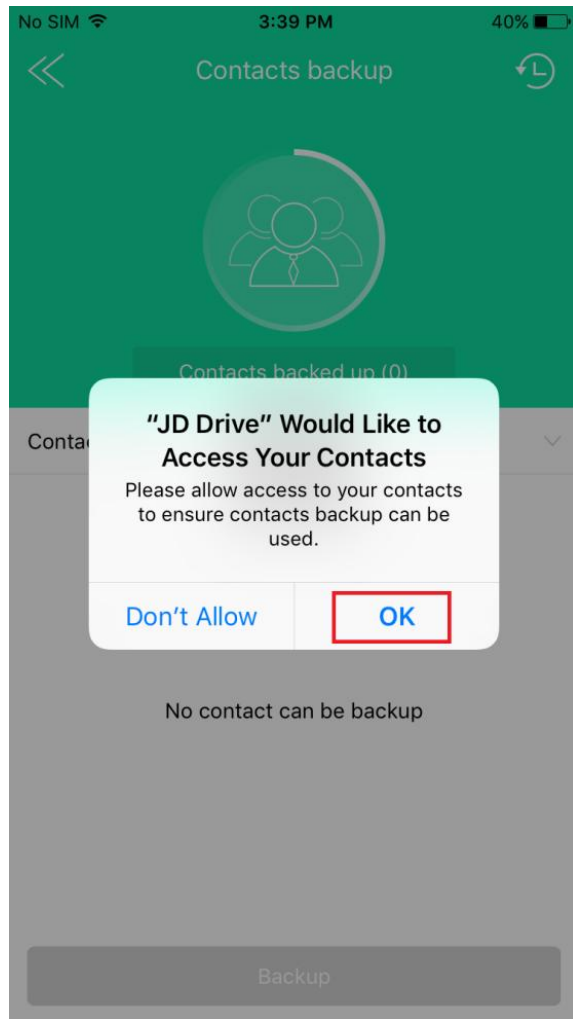
5 Backup

Single click Backup ---> Enter into the backup subdirectory



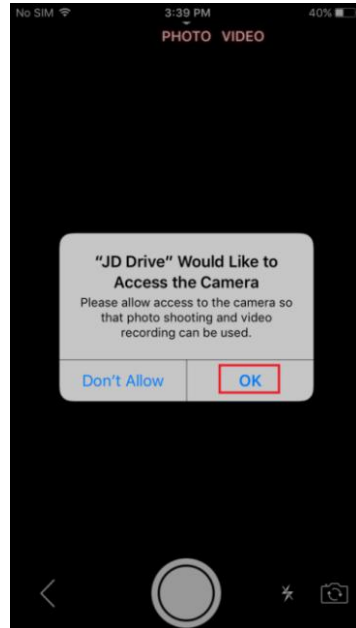
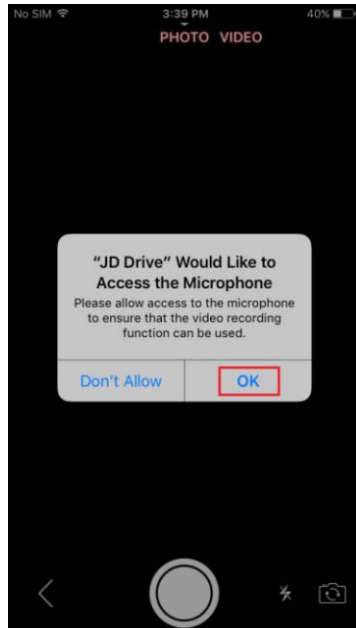
5.1 Back Up Contacts

Click Back Up Contacts ---> Pop-up message ---> Select OK to go to the next interface

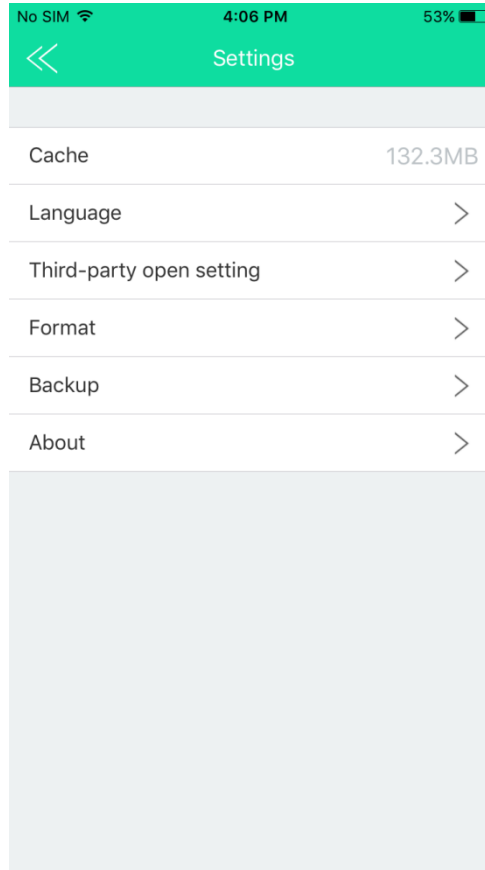


6 Camera

Click Camera ---> Pop-up message --->
Select OK to go to the next Taking
Photo/Video interface ---> Uploading the
video to the USB flash drive while
recording, which greatly improving the
recording storage time

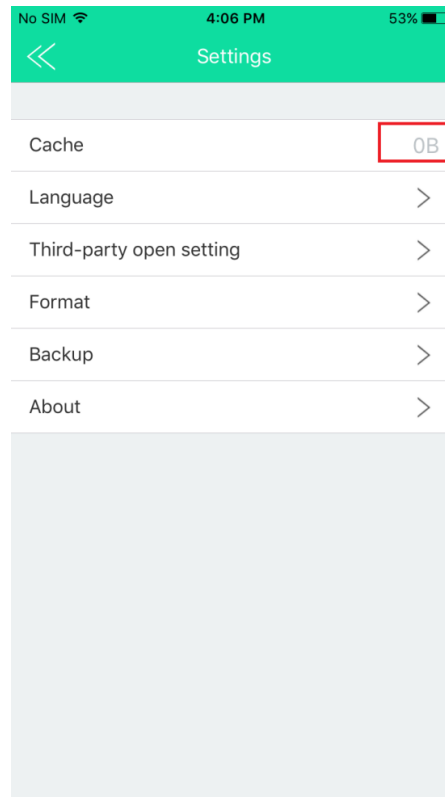


7 Settings



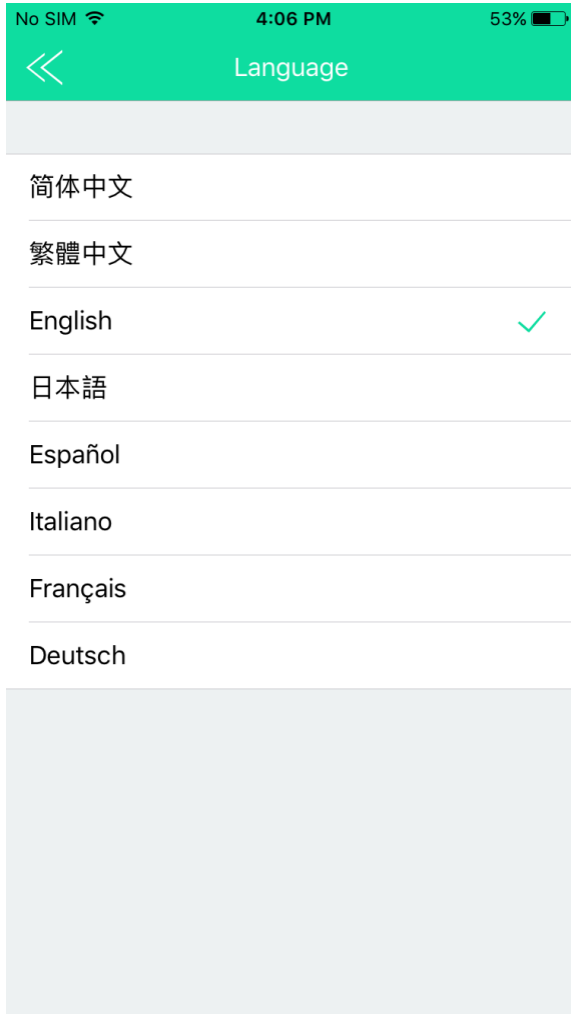
7.1 Clear Cache

Click Cache to clear the cache



7.2 Setting Language

Select the Language we want to use, then back to the last step, the Language would be changed accordingly.



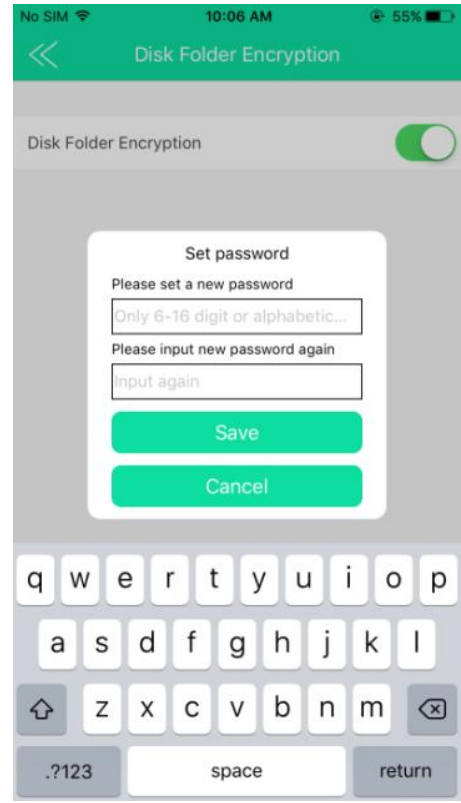
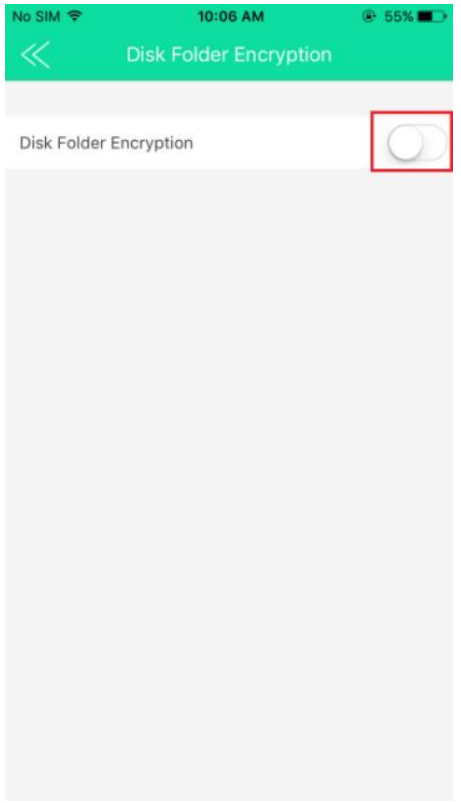
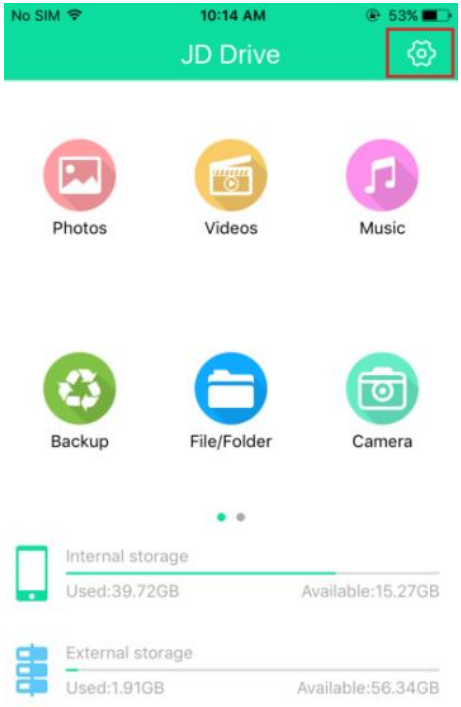
7.3 Disk Folder Encryption

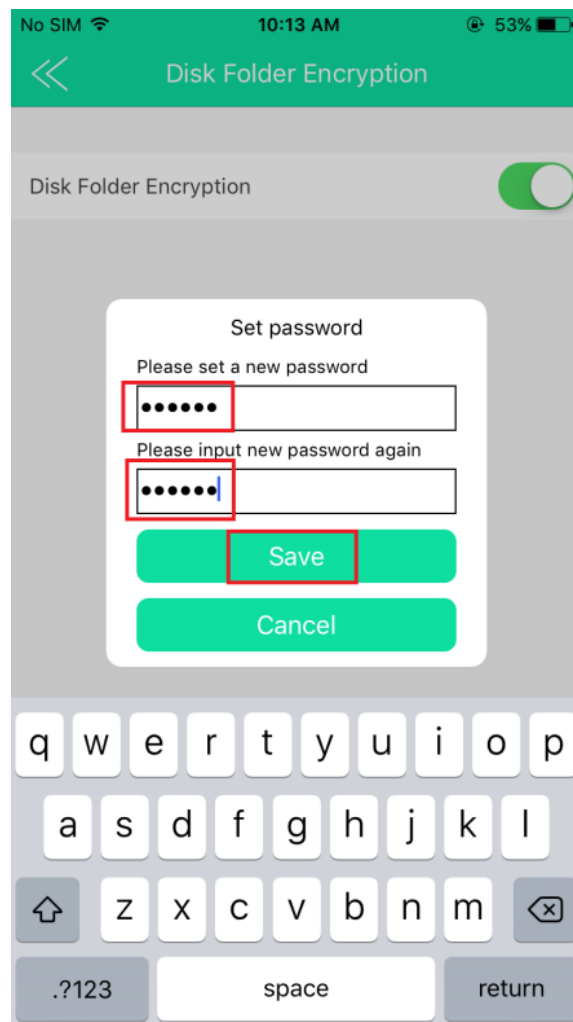
7.3.1 Set Password

Settings ---> Disk Folder Encryption ---

Turn on the Disk Folder Encryption --->

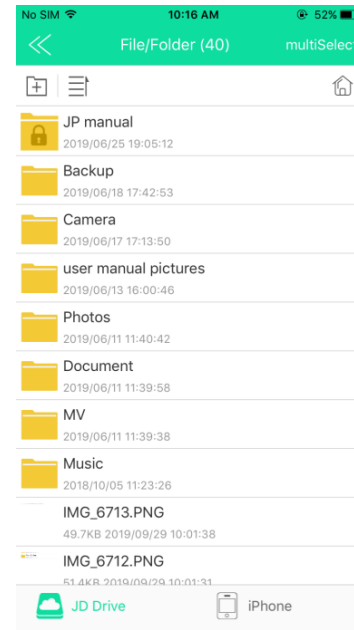
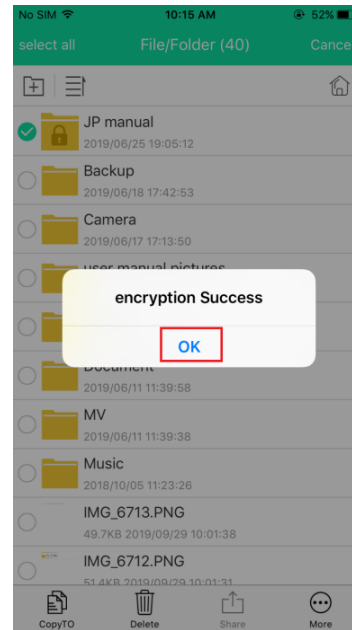
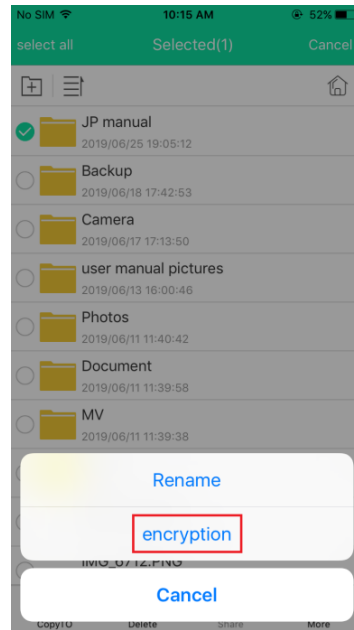
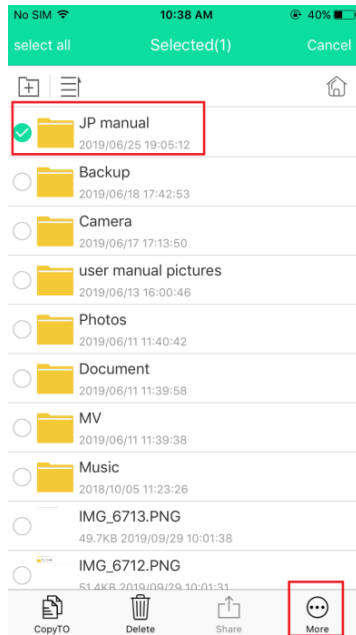
Set Password





7.3.2 Encrypt the File

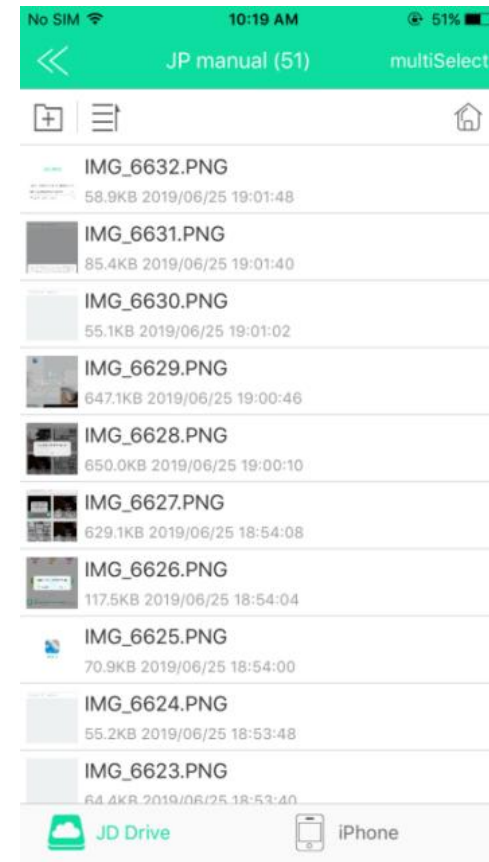
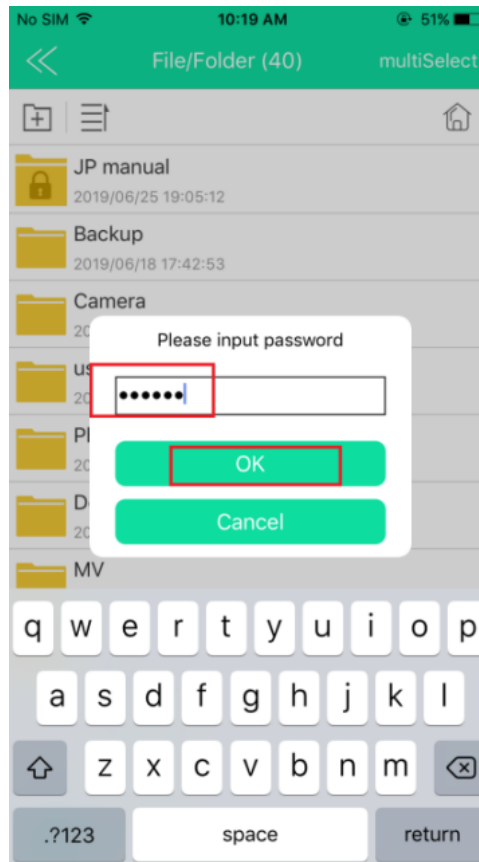
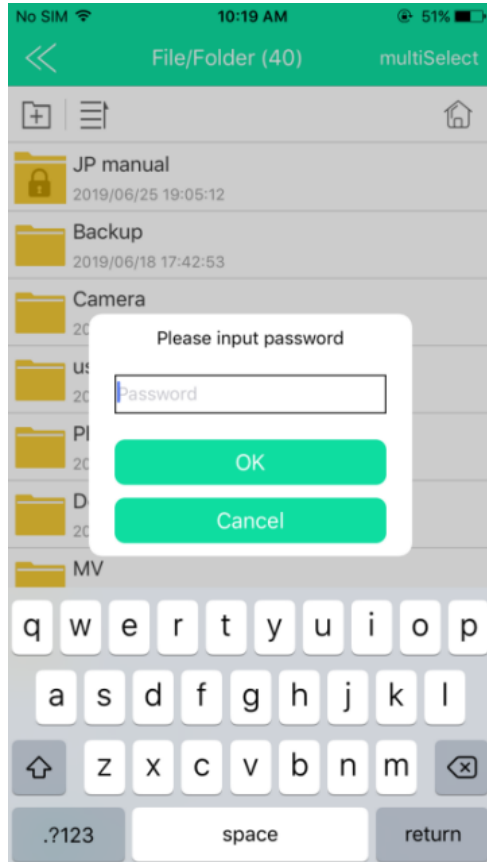
Enter into File/Folder ---> Long press the file we want to encrypt ---> More ---> Encryption ---> There will be a window pop-up show us Encryption Success ---> Click OK to end the Encryption.



7.3.3 View the Encrypted File

7.3.3.1 From iPhone or iPad: Back to File/Folder, we can see the file with a Lock means it was encrypted. When we open the file, need to input the password, then the Lock is Open. (once we entered into the Encrypted file, no need the password except we remove the USB Flash Drive from our iPhone/iPad, and

plug in again)



7.3.3.2 From Computer: Please note that, due to safety consideration, the encrypted file is invisible on computer, we cannot find it, if we want to view the file from computer, need to decrypt from JD Drive App from iPhone or iPad first.(please see the following point about how to Decrypt the Encrypted File)

7.3.4 Decrypt the Encrypted File

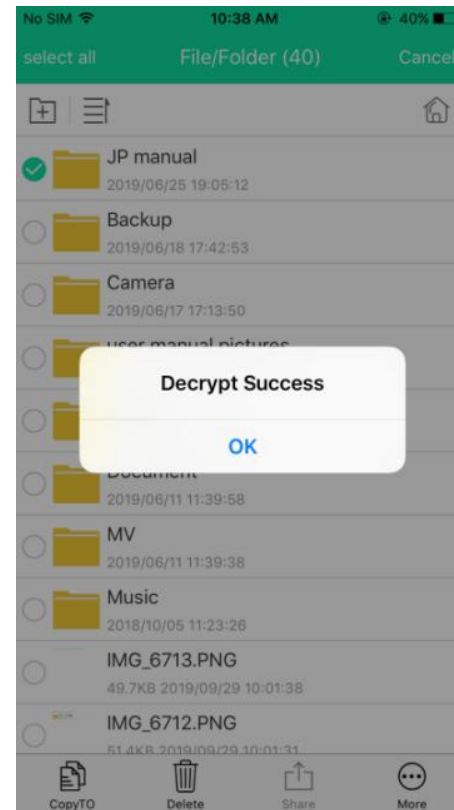
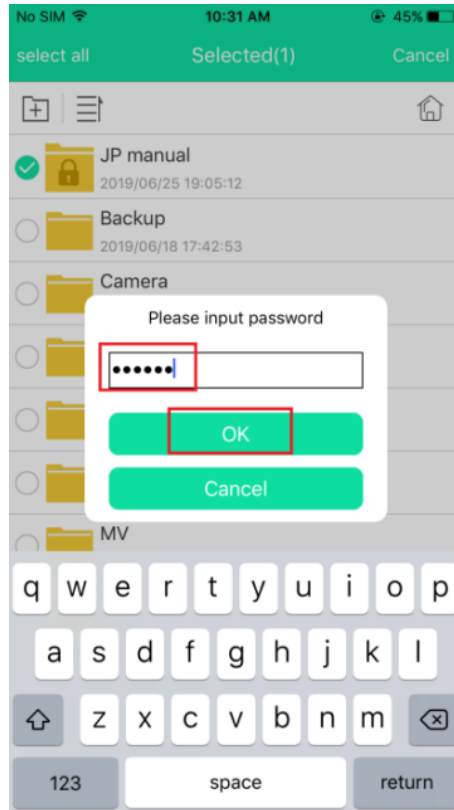
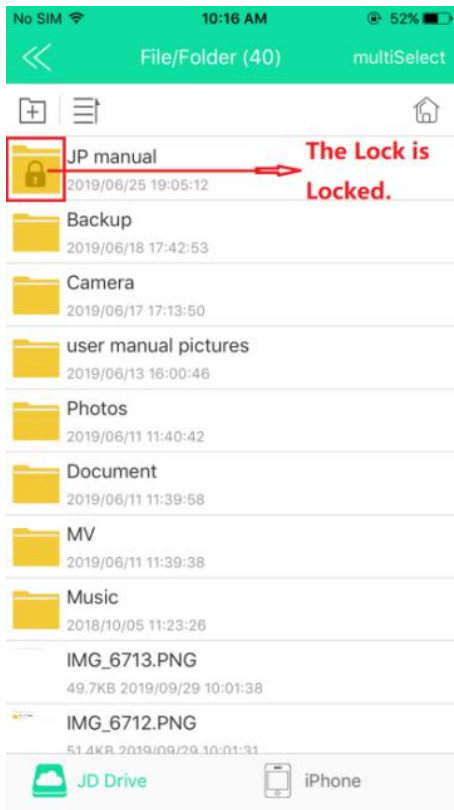
7.3.4.1 If the Lock is Locked: File/Folder

---> Long press the Encrypted file --->

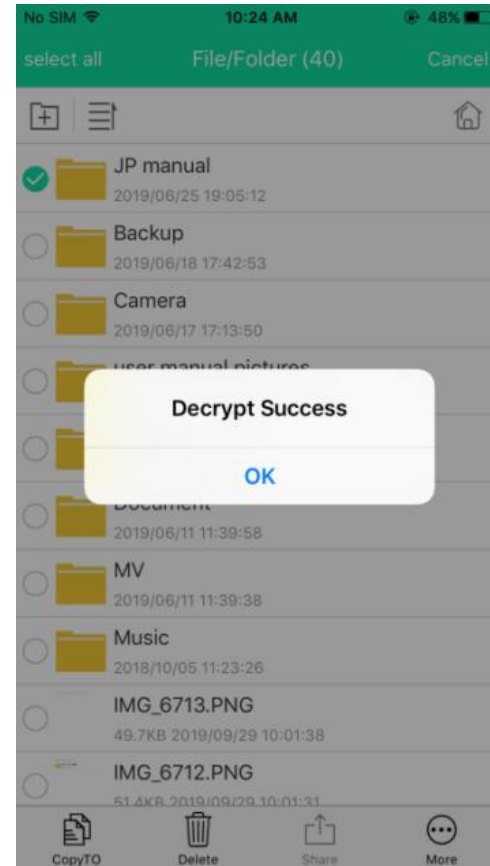
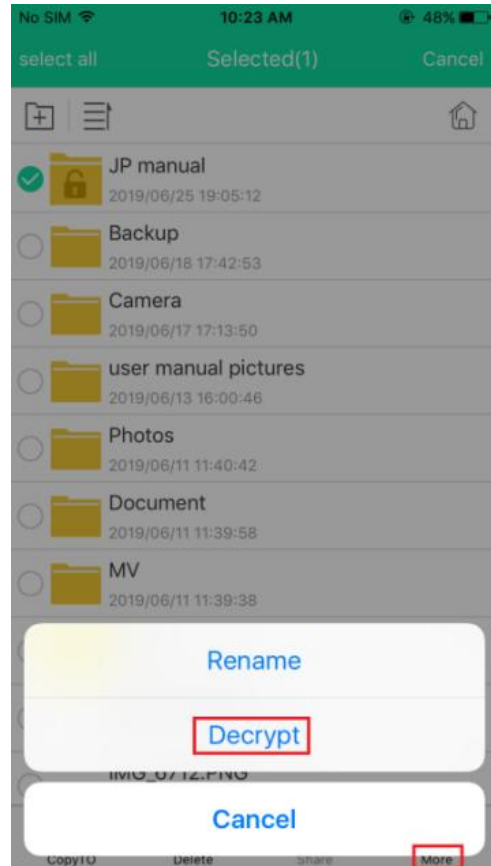
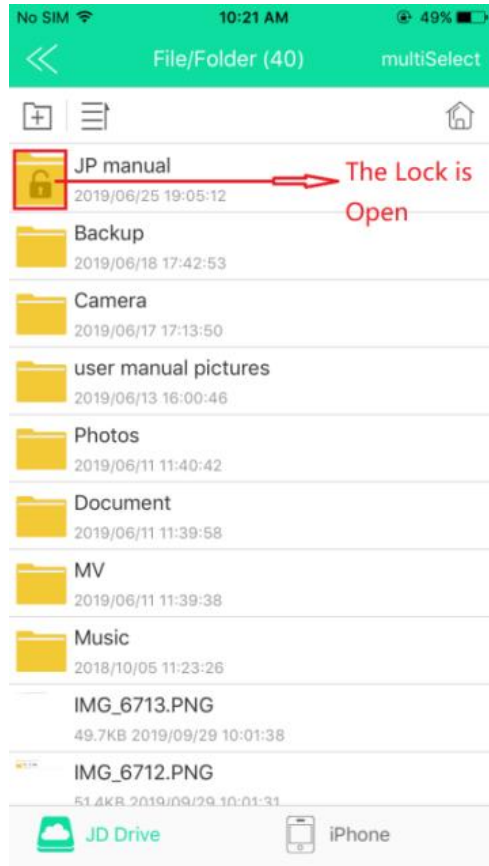
More ---> Decrypt ---> input password

--->OK ---> there will be message pop-up

to show us Decrypt Success ---> OK



7.3.4.2 If the Lock is Open: File/Folder
---> Long press the Encrypted file --->
More ---> Decrypt --->no need to input the
password again.



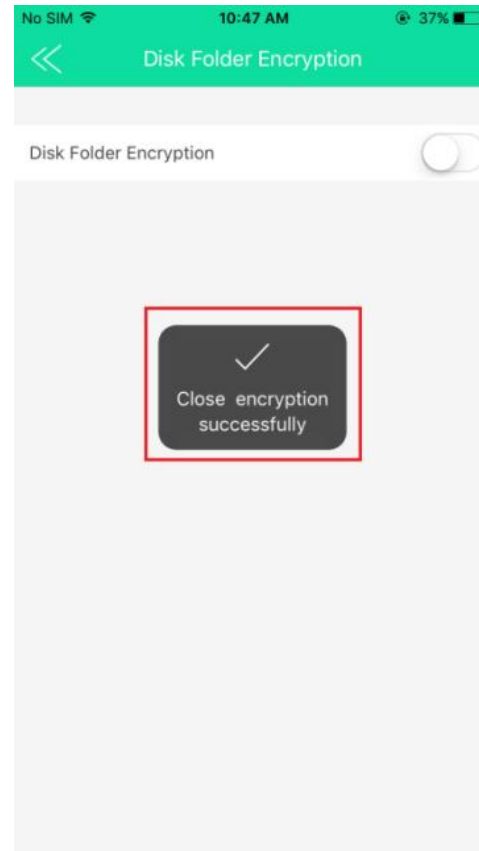
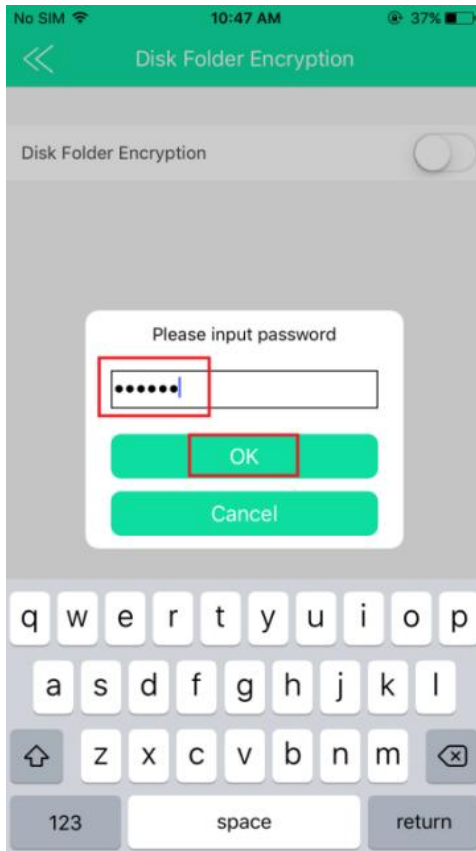
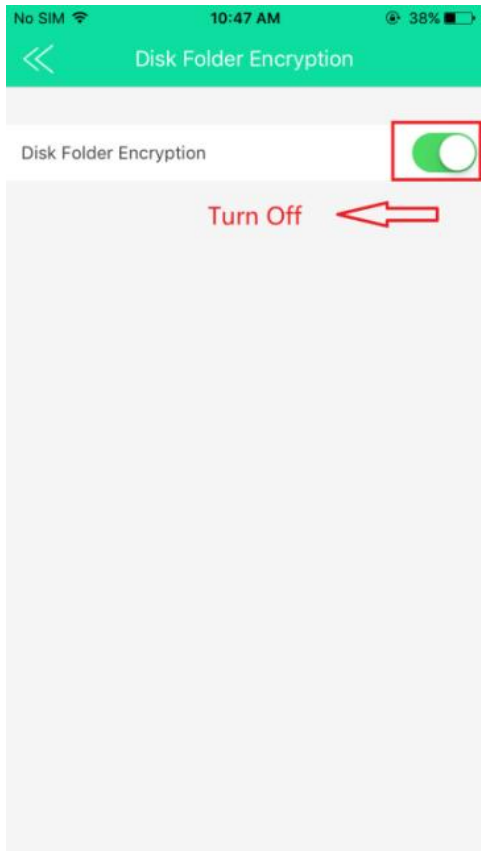
7.3.5 Close the Encryption Function

Settings ---> Disk Folder Encryption --->

Turn Off the Disk Folder Encryption --->

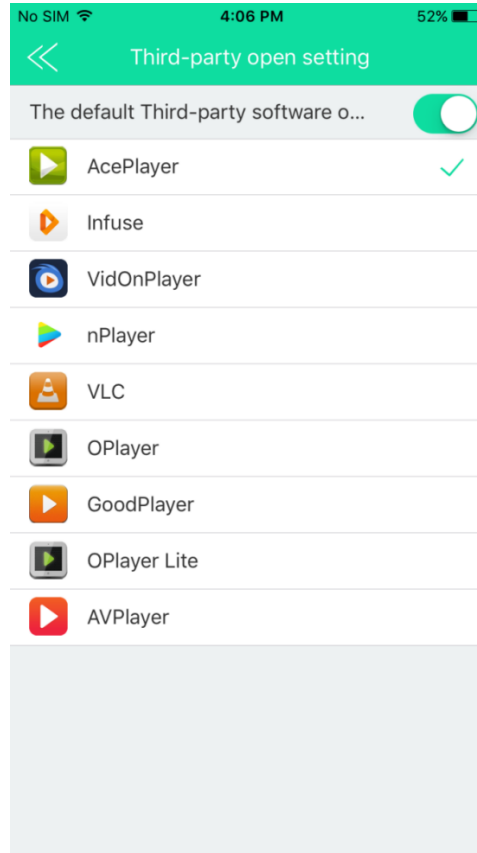
Input the Password ---> Close Encryption

Successfully



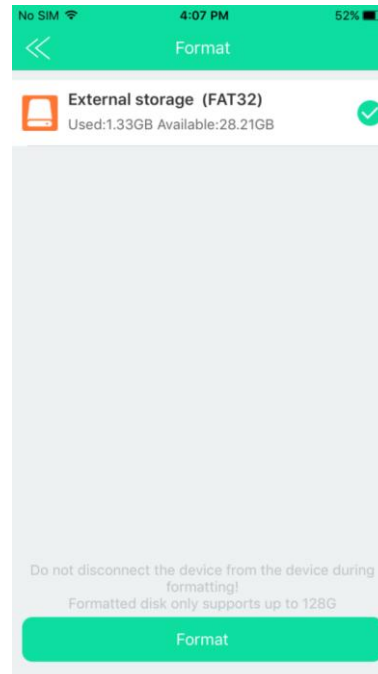
Note: The Password used in this JD Drive is Unified and Only, so please remember this Password, there is no way to reset the Encrypted File if we forgot the password due to safety consideration.

7.4 Third-party open setting



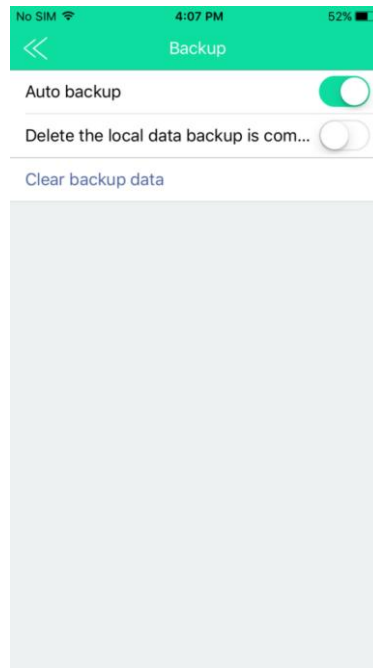
7.5 Format USB flash drive

We can format the external storage device if necessary.

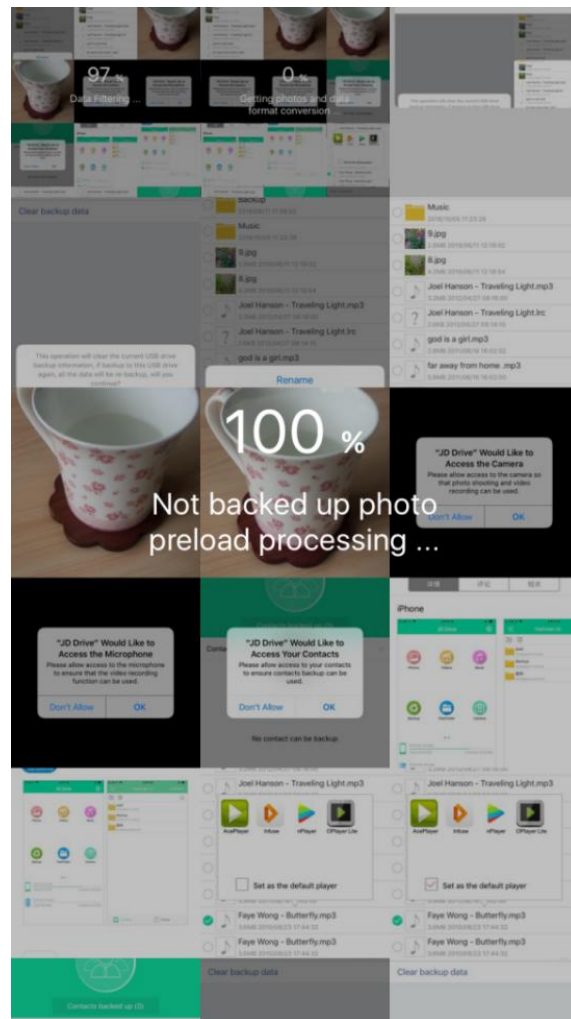
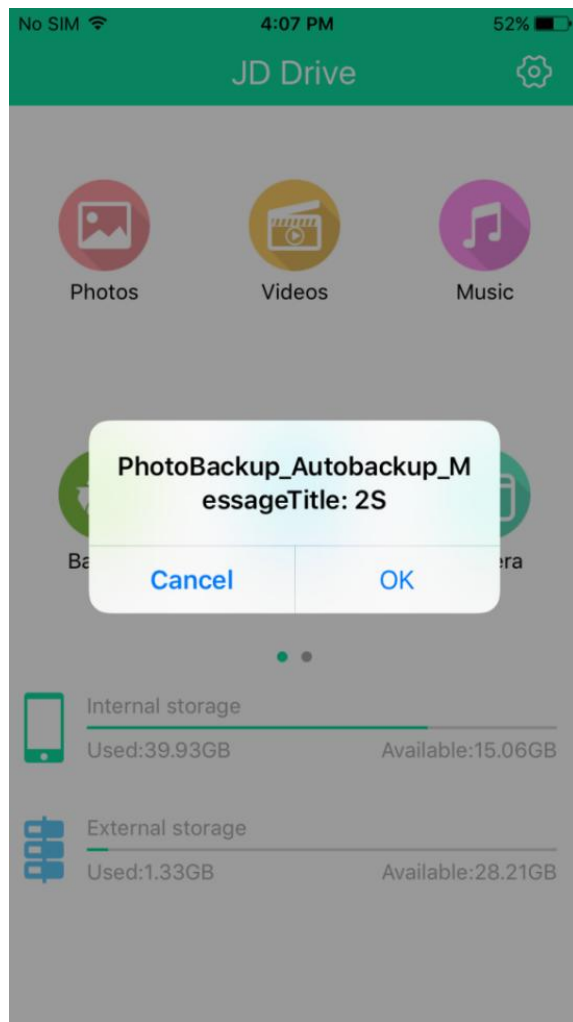


7.6 Backup

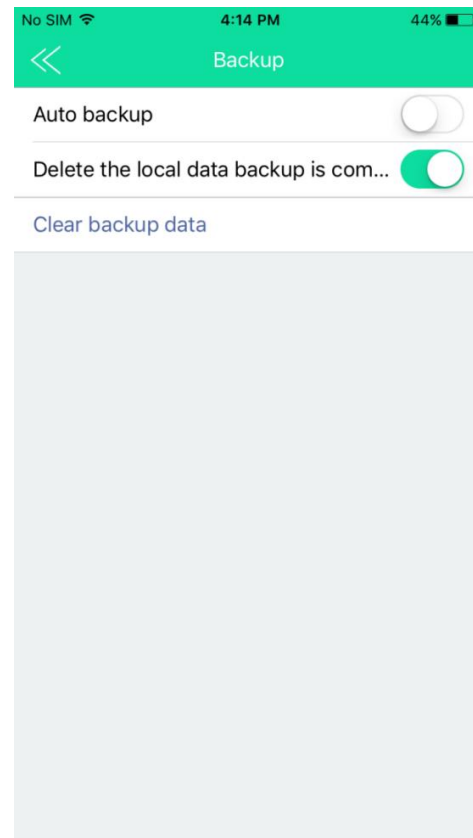
7.6.1 Click Backup ---> Turn on the Auto backup



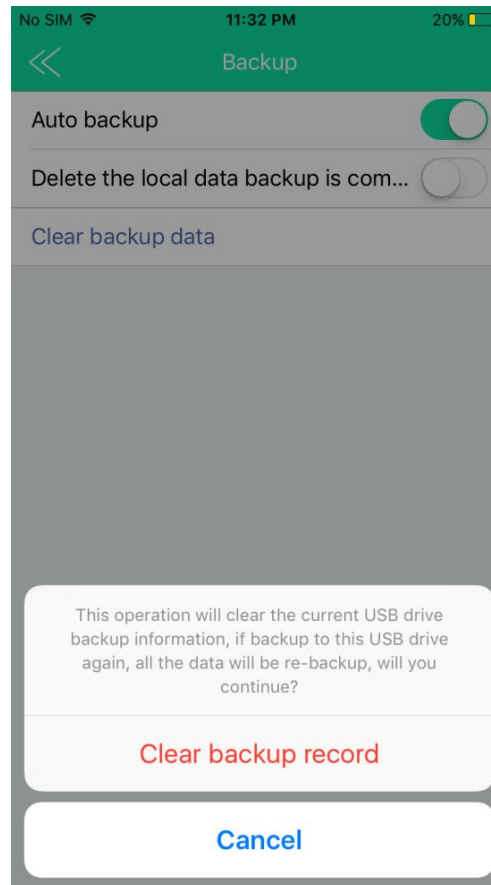
7.6.2 Exit the App, pop-up Auto backup prompt when enter into the app again, click OK to start auto backup, click Cancel to close.



7.6.3 Delete the local data when backup is completed



7.6.4 Clear backup data



7.7 About (the APP version keeps upgrading)



8 FAQ & Notes

Q1. Do I need to take the protective case off when using it?

A: Normally, no need, the lightning connector of this unit has extended 2mm from the body. So it will be compatible with most of iOS device with case. Sometimes, better to take the thick phone case off if necessary, such as Otter box case.

Q2: Does it have transfer limitation at one time?

A: No, there isn't transfer amounts limit. But decided by the capacity of our flash drive and the rest available space of apple device. We tested transfer 10000+ picture and video files from iPhone to flash drive one time. It works without any problem.

Q3: Only few pictures show up on the drive as available from my iPhone?

A: One situation is the iCloud have a new feature called "Optimize iPhone Storage", if we selected it, full-resolution photos and videos are automatically replaced with optimized versions. And all of our photos have been uploaded in iCloud and none of recognizable photo stored in our iPhone storage, so the app " JD Drive

“cannot find all photos in our iPhone. We could try to connect our phone to PC, make sure whether there are any photos in our iPhone or not. And we suggest that select "Download and keep originals". Because "Optimize iPhone Storage" would waste our time to download the full-resolution photos each time when we want to see our photo. After changing the settings from "Optimize iPhone Storage" to 'Download &

keep original photo', the photos already saved in iCloud will stay the same, we have to log in at iCloud.com with our apple ID to transfer the photos to our PC, further to our flash drive. But the photos we take after the setting can be move to the drive directly.

Q4: Why can't my device read the USB drive when it's plugged in?

A: 1) If we are using it on our iPhone/iPad, we

need to install the “JD Drive” app on our device before using the USB drive.

2) If we are using it on our computer (Windows/Mac), it does not need app installed. This iPhone USB flash drive works as regular USB flash drive.

Q5: Can I use the JD flash drive for installing APPs or save my game data?

A: No, it does not support. Apple devices do not

permit any external drive to install Apps or save data.

Q6: Can I use this JD flash drive without JD Drive App on my iOS 13 devices?

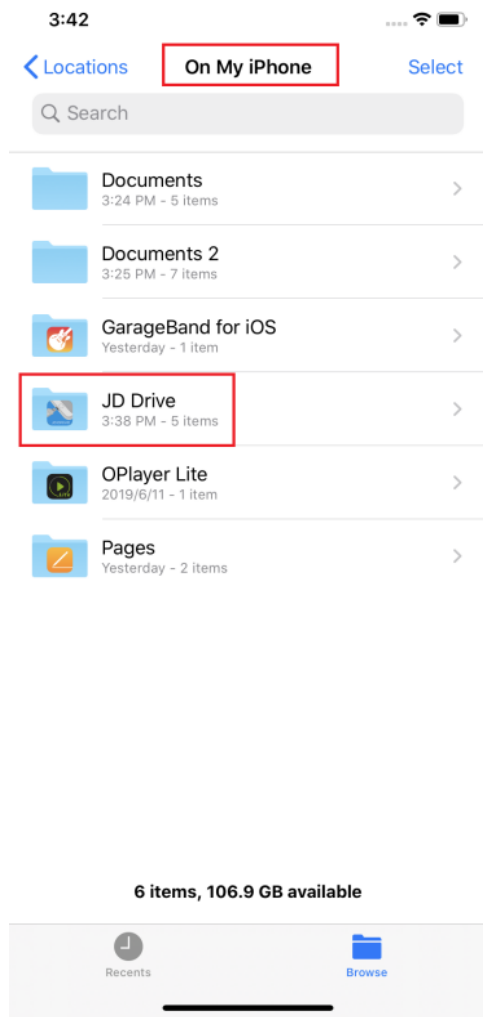
A: No, when this JD flash drive is connected directly with iOS devices, need to follow Apple MFi Protocol, Apple certified APP is necessary to visit iOS devices. The program certifications between MFi products and normal OTG are

different. Apple doesn't allow the compatibility between them. And the function of App is stronger than the Apple's own file transfer function, we think it is more valuable to users.

Q7: When I insert this JD flash drive into an iOS 13 device, can I transfer files between File and this JD flash drive?

A: Yes, we can transfer files between File and JD flash drive. After installing the JD Drive App

into iOS 13 devices, there is JD Drive under File (File --- Browse --- On My iPhone), and in the JD Drive App, there is iPhone Photos and Documents under Internal Storage. File and JD Drive are interlinked. Please contact doralin147@gmail.com about the detailed operation.



Q8: I have thousands of photos stored in the JD Drive and in my iPhone, but it only shows 499 pcs in the JD Drive and 1000 pcs in the iPhone from the JD Drive APP. Why doesn't the APP show the whole result?

A: In order to display better and not take up too much memory, we set up an internal storage one-time display 1000 pcs, external one-time display 499 pcs, only when we slide to the

lowest end, it will be displayed again in multiples.

We suggest to use the One-Click Backup function if there are lots of pictures need to transfer. All the photos would be shown once Backup finished.

Q9: When we transfer photos or videos, we choose MultiSelect ---Select all --- Copy To, but the Selected quantity is 499 for JD Drive

and 1000 for iPhone, only partial photos and videos are transferred.

A: In order to display better and not take up too much memory, we set up an internal storage one-time display 1000 pcs, external one-time display 499 pcs. When we do transfer or deletion, only for the displayed items. The photos or videos not displayed would not be processed. We suggest to use the One-Click

Backup function if there are lots of pictures need to transfer. All the photos would be shown once Backup finished.

Q10: When I am going to save my pictures from my iPhone 8 to this JD Drive, I got Error message that says the file has failed. Can you tell me what I am doing wrong and how to solve the issue?

A: iPhone 8, iPhone 8 Plus and iPhone X made

in 2017 has bigger power consumption and working current, but our MFi products have strict requirement for operating current. It is required that once the operating current of the 8/8plus/X model is exceeded, the software will stop working to protect the iPhone device. In this case, please contact us for further solution.

Note: there may be some difference among different iOS versions, for any

questions, please feel free to contact us
at doralin147@gmail.com.

NOTES:

(1) We are not allowed to transfer downloaded media files(music, movies) from third party in our iPhone/iPad to the FLASH DRIVE. As they are DRM (Digital Rights Management) protected under iOS. However, we can download music and movies to computer first, and transfer them to flash drive, then play on our

apple devices when this flash drive connected.

(2) If we find only partial pictures(not all of them) can be transferred, that is because we used 'iCloud' for storing pictures, and this part of pictures cannot be recognized by JD Drive app. In order to successfully back up all the pictures taken by our iPhone/iPad to flash drive.

Please refer the 'FAQ' part at the end of this manual.

(3) It's normal that flash drive shows less capacity on PC and our devices than it states. Because flash industry uses different measuring sizes from PC industry. We can know better from Wikipedia by search 'Gigabyte'.

(4) Please understand that this

Apple MFi certified iPhone flash drive is mainly designed for iPhone and iPad, we need to install JD Drive app before using it on iPhone or iPad, and we can backup by one click or automatically, it also has sort photos, and other strong and convenient functions. But for computers (no matter Windows computer, or Apple computer, since they have USB

port, they would be supported), no need to install any app, it doesn't have the one click backup function, it only works as normal USB flash drive, that means if we want to back up or transfer photos from computer, we need to do it manually.

9 Warranty & Contact US

9.1 Warranty

All of our Jiangda Products are covered by a 18 months Limited warranty from the date of its original purchase. If any questions, please contact our after-sales support team, who are 24H online for you.

9.2 Contact US

Email: doralin147@gmail.com
service@szjdtech.com

Website: <http://www.szjdtech.com>

For operation videos, please visit

YouTube: **Dora JDTDC**

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