

LOOSAFE

www.loosafehome.com/support

LOOSAFE

S10 Cellular 4G LTE

Solar Powered Security Camera



Quick Start Guide



Scan to get latest version of user manual.

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Supports

If you have any questions in the use of our devices, contact us in following methods:

Email:

support@loosafehome.com

Website:

www.loosafehome.com

Facebook:

www.facebook.com/loosafehome

Instagram:

[@loosafehome](https://www.instagram.com/loosafehome)

Twitter:

[@loosafehome](https://twitter.com/loosafehome)

All questions will be answered in 24 hours.

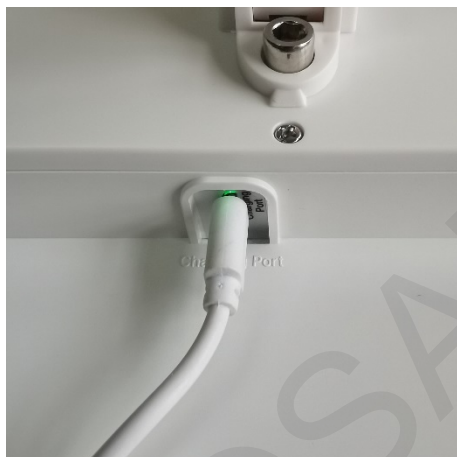
Preparations needed before pairing

1st, Charging the battery



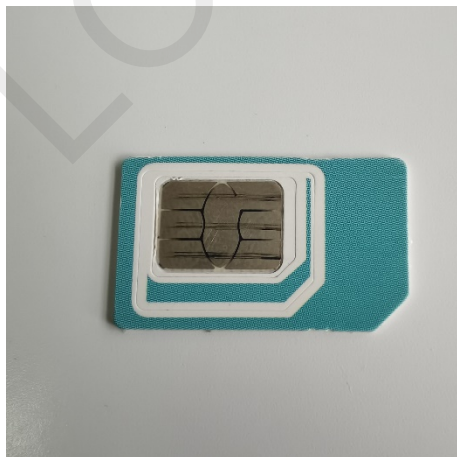
Charge the battery with **5V 1.5A** adapter (not included) and included USB cable for more than **8 hours**.

Tips: Adapter output need to be 5V 1.5A or higher.



The **green light** flashes while in charging, and remains on when it is fully charged.

2nd, activate the included SIM card



Activate the **included SIM** card and choose a data plan.

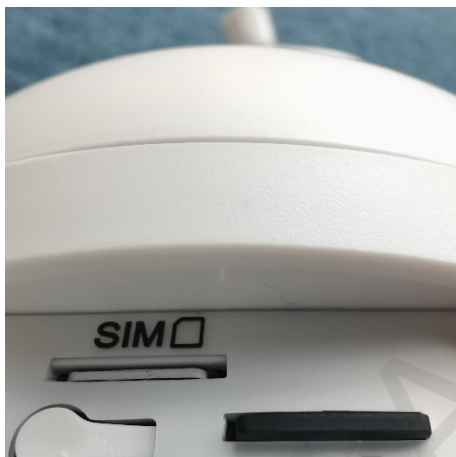
Tips: if you want to use your own sim card, please go to local operation store. Buy a sim card and ask them to activate the sim card. If they ask for the **IMEI**, you can find it on the camera or on the main board.

3rd, insert SIM Card and Micro SD Card



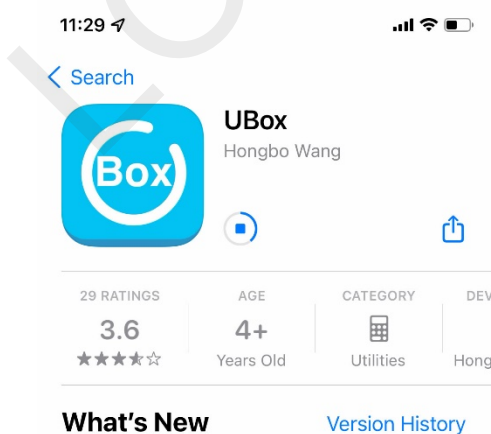
Open the silicon cap and insert the activated sim card and Micro SD card.

Tips: please insert card as the [sign shows](#).



When the sim card and Micro SD card is well inserted, it should be like the picture shows.

4th, download and install the “UBox” app from Google Play or Apple App Store



Search, download and install the [UBox](#) app from App Store or Google Play.

[Register](#) an account and login.

5th, turn on the camera



Connect the power cable tightly.

The cable is built with waterproof.



Put the slide button to the “on” side. And insert the silicon cap for waterproof.

Pair the camera to your phone

After you turning on the power, the camera begins to connecting to [network](#).



Indicator is “[Red](#)” when it is connecting to network. This process may take [60-120 seconds](#). Please wait enough time.



Indicator is “[Blue](#)” when it is connected to network.

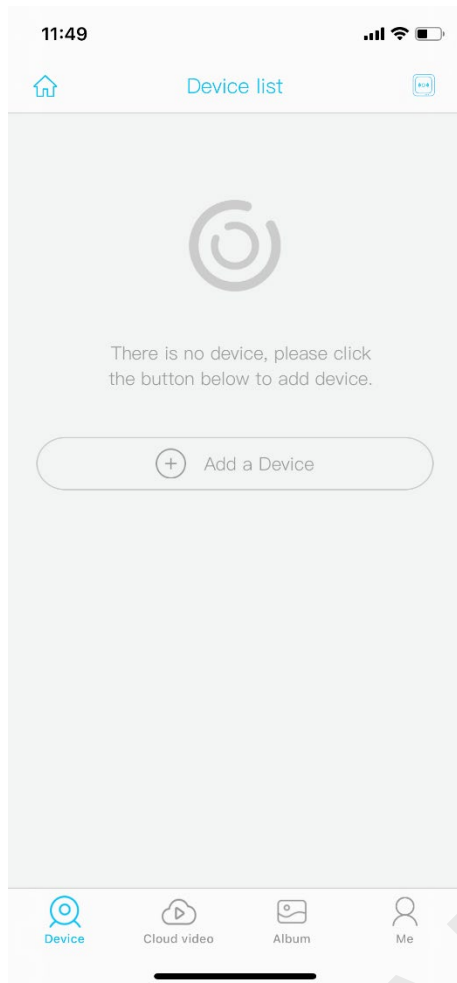
Notes: please make sure the place has good cellular signal when you pair the camera.

Connect to camera

1st, open the UBox app and go to the [Device](#) page.

2nd, Add a Device.

3rd, Setup 4G Device.

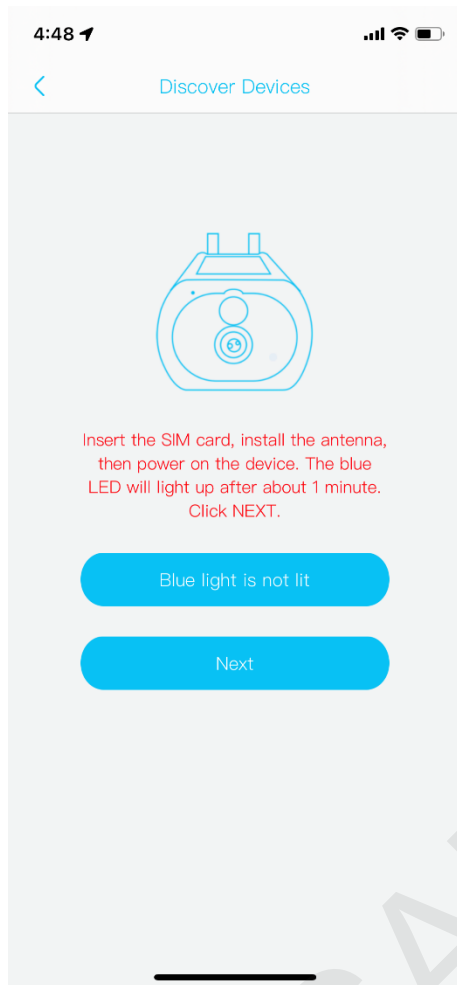


At the device
page, tap the
“Add a Device”.



Tap “Setup 4G
Device”.

4th, scan the QR code on the camera.



Tap "Next" and make the phone scan the QR code on the camera.

Tips: there is also another QR code on the package. Please reserve QR code for future connection.



QR code on the camera.

Camera indicator status



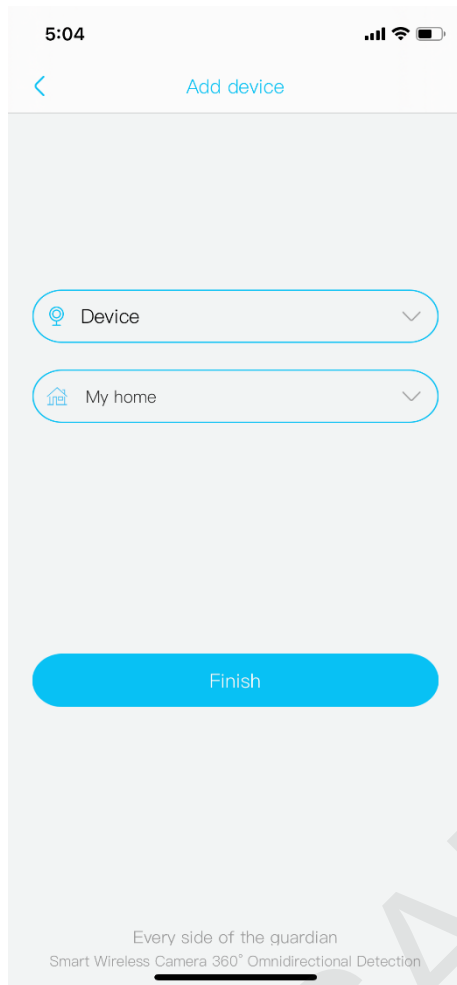
At first the indicator is **red**, and the camera is connecting to cellular network. Make sure the pairing place has **good 4G signals**.



Wait until the indicator turns **blue light**. Then you will hear a notification, “**The camera is now ready to begin pairing.**”

Make sure the camera is ready for pairing (indicator is in **blue light**) before scan the QR code. If not, please **RESET** the camera by press the **RESET button** for more than **5 seconds** until you hear the “SYSTEM RESERT” sound. Then check the pairing status again. If it still not working, please contact: support@loosafehome.com

5th, name the device and family



5:04

< Add device

Device

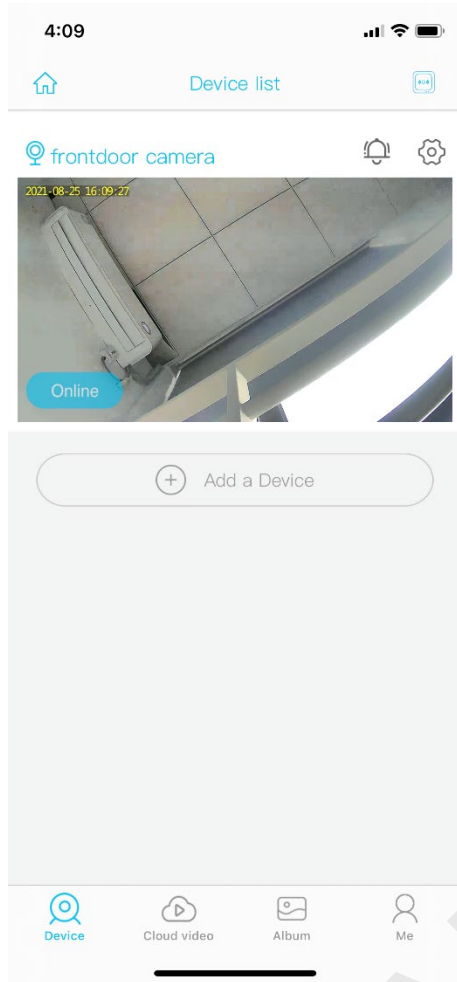
My home

Finish

Every side of the guardian
Smart Wireless Camera 360° Omnidirectional Detection

Set the camera name and the family name. Then tap "Finish".

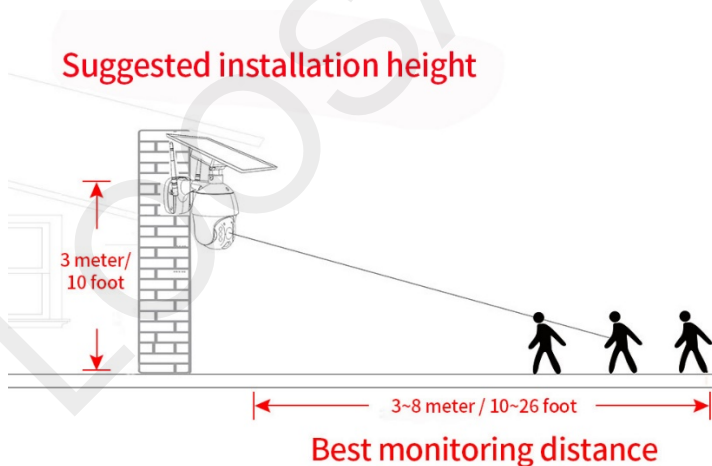
6th, pairing successfully. You can view the camera now.



Tap the device window and go in to live view.

Now, pairing finished. The security camera is ready to protect your home.

Camera installation tips



We suggest you to install the camera at a height about 10 FT, it will have the best monitoring distance. And to fix the camera to focus on the main areas you want to monitor.

Solar panel on camera installation



Put the solar panel on the camera and fasten it with the included screws.

Solar panel, camera separated installation



You may need to buy additional extension cable and solar panel bracket. (Extension cable and solar panel bracket are not included in standard package.)

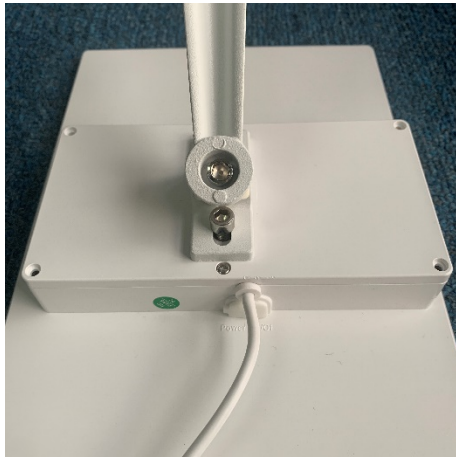
Contact us:

support@loosafehome.com

1st, take the camera-kit off the solar panel.



2nd, assemble the bracket on the solar panel

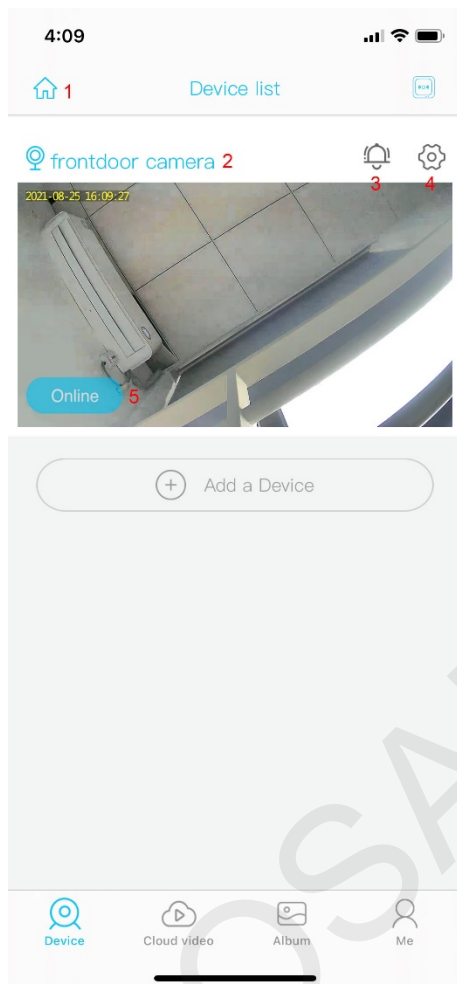


3rd, connect the cables tightly for waterproof



App instructions

Get better experience with the excellent solar powered security camera



1, Choose a family

2, Camera name

3, Mute notification

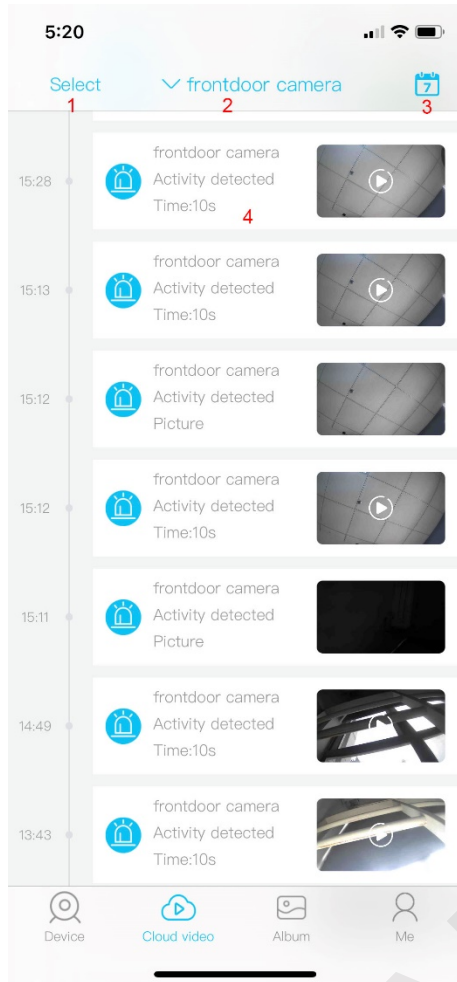
4, Basic settings:

Share permissions

Cloud service

UID

5, Camera status

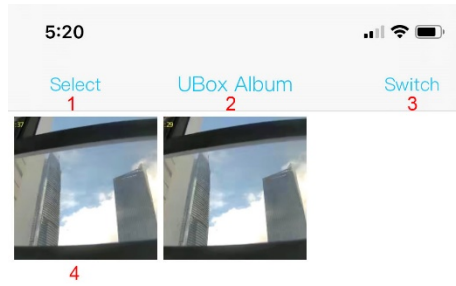


This function is available after you subscribe the cloud service.

1, Select to delete, download video clips

2, Switch between cameras.

3, Choose the date you want to view



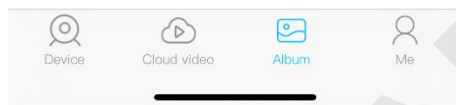
1, Select to delete pictures

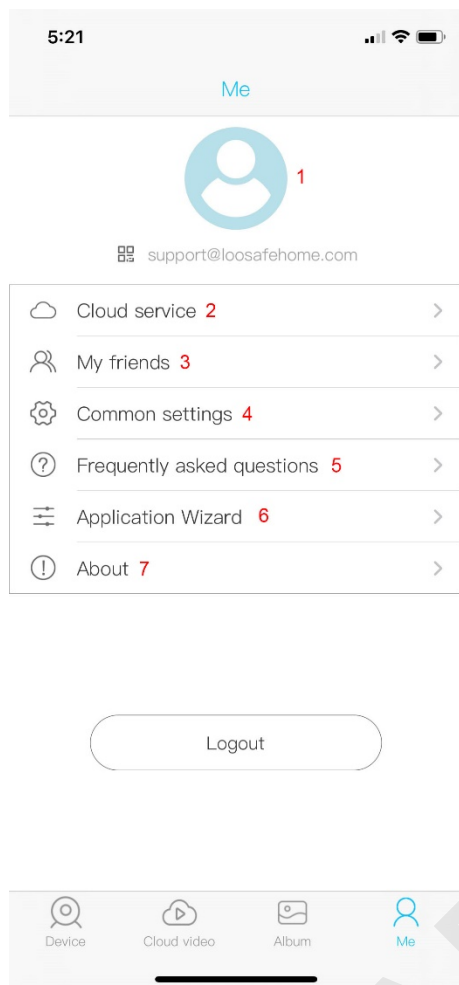
2, UBox Album

3, Switch between UBox

Album and System Album

4, Pictures that you take in live
view





1, Account information

2, Cloud service management

3, Friends list

4, Common settings. Include:

Default settings

Alarm settings

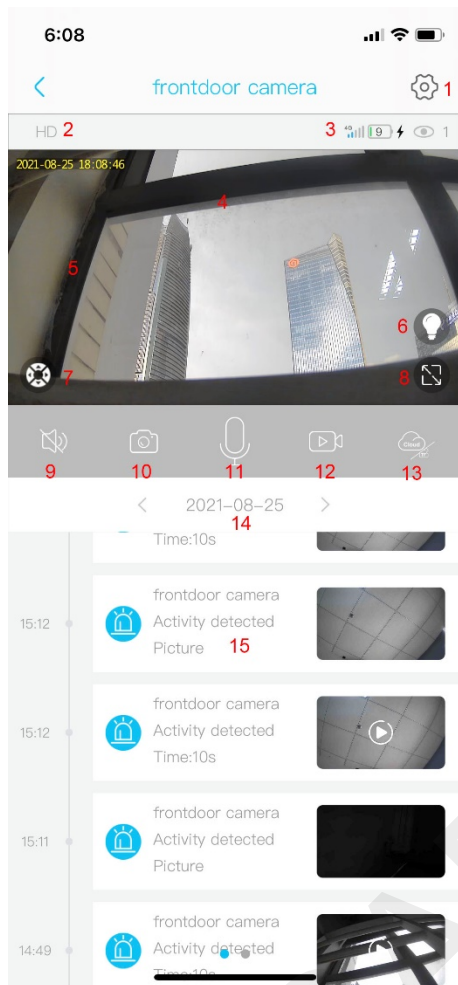
Talk voice change

5, FAQs

6, Introductions of functions

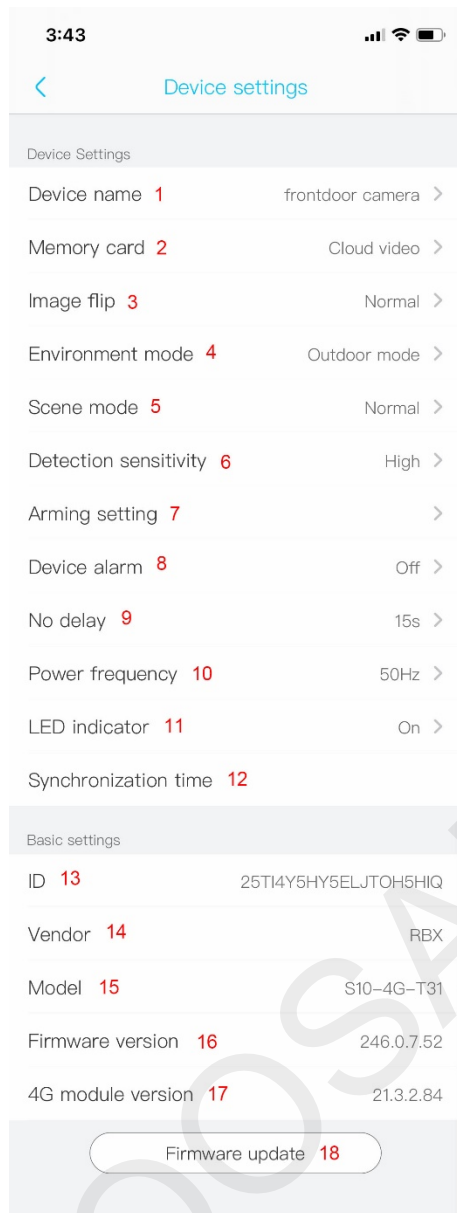
7, Policies

Camera viewing instructions



- 1, Device settings
- 2, Switch between HD and SD
- 3, Signal, battery, charging, live view indicates
- 4, Press to get volume control
- 5, Press to get light control
- 6, Switch between spotlight and IR night vision
- 7, PTZ control
- 8, Full screen view
- 9, Camera sound
- 10, Take a photo
- 11, Two-way talk
- 12, Take a video
- 13, Switch between cloud storage and Micro SD card storage
- 14, Choose a date
- 15, View record video clips

Device settings



1, change device name

2, storage settings:

Cloud video setting

SD video setting

Format SD card

3, image flip or mirror

4, change light

5, image adjustment

6, PIR detection setting

7, schedule monitoring time

8, alarm setting

9, record time setting

15s=16s local record=10s cloud record

30s=30s local record=15s cloud record

60s=60s local record=30s cloud record

Always, this will used up the battery quickly and consume a lot data.

10, change frequency

11, camera indicator on/off

12, synchronize the time to your phone

13, camera ID

14, vendor

15, model number

16, firmware version

17, 4G module version

18, Firmware update. Please always update it to the [newest version](#).

FAQs

1, How to share camera with families?

- 1st, create a new account (with email).
- 2nd, in basic settings, tap share permissions.
- 3rd, tap "Share" and input the new account (email), tap "Next".
- 4th, chose a role you want the new account to get.
- 5th, confirm the share on the new account (Friends list).
- Cancel the share is in the share permissions.

2, How to buy cloud storage service?

- 1st, tap basic setting.
 - 2nd, tap the "Cloud service".
 - 3rd, choose a service plan and "Purchase service"
 - 4th, pay for it.
- If you have any questions in the process, contact:
support@loosafehome.com

3, What can I do if the camera goes offline?

- 1st, please make sure the sim card is active and has enough data.
- 2nd, please confirm the battery is not used up. If the battery is used up, you need to take the solar panel down and charge it for 8 hours. Then install it again.
- 3rd, reset the camera by hold the reset button for more than 5 seconds and repair the camera to your phone. This usually resolve the problem. The process will not delete the Micro SD card recording and cloud recording.
- 4th, check to update the firmware to the newest version.
- 5th, contact: support@loosafehome.com Engineers will reply in 24 hours on weekday.

4, Where is the APN of the device?

There are APN stickers on the camera and the package. If you lost them, there is still an APN on the mainboard of the camera. You need to open the camera to find it.

Tips to Get Better Monitoring Experience

1, please **charge** the solar panel with a 5V2A adapter for more than 8 hours **before pairing**.

2, put the camera at places that has **good signals**, so you can get **smooth video**.

3, the camera is **activated** only when both the PIR Sensor and Radar Sensor detects **people, animals or vehicle**.

The camera records **video clips**. Not records all the time. It begins to recording 0.2 second after the motion is detected.

4, Cloud storage records about **10 second** video and reserve it for 7 days. Subscription is \$1.99 USD for 30 days, \$8.99 USD for 180 days, and \$16.99 USD for 360 days.

5, the camera is designed for less monitoring usage. (If it is activated too many times, the battery will be used up quickly.)

Factory tests show the following results:

Active time 16s per time, 20 times per day, the battery can support monitoring of **2 months** at least. (This test is under the condition that there is no sun all the time.)

Under the condition that solar panel charges the battery, the system supports **all year long** monitoring.

Please don't install the camera at places that has a lot of people or vehicles.

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Twitter:

[@loosafehome](https://twitter.com/loosafehome)

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LOOSAFE

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LOOSAFE

Professional home security devices



Brand: LOOSAFE

Name: Solar PTZ Camera

Model: RBX-S10

Company Name: Dongguanshi Shengding Dianzi Keji Youxiangongsi

Company Address:

Humenzhen, Longyanshiyilu, 62hao, 302shi

Dongguan, Guangdong 523850

CN

EC REP

Name: APEX CE SPECIALISTS LIMITED

Add: UNIT 3D NORTH POINT HOUSE, NORTH POINT BUSINESS PARK, NEW MALLOW ROAD, CORK,
T23 AT2P, IRELAND

Contact: Wells Tel: +353212066339 E-Mail: info@apex-ce.com

UK REP

Name: APEX CE SPECIALISTS LIMITED

Add: 89 Princess Street, Manchester, M1 4HT, UK

Contact: Wells Tel: +441616371080 E-Mail: info@apex-ce.com

FC UK CA **CE** **RoHS**   **Made in China**