

# **LOOSAFE**

**S10 Cellular 4G LTE**

**Solar Powered Security Camera**



**Quick Start Guide**



Scan to get latest version of user manual.

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Supports

If you have any questions in the use of our devices, contact us in following methods:

Email:

[support@loosafehome.com](mailto:support@loosafehome.com)

Website:

[www.loosafehome.com](http://www.loosafehome.com)

Facebook:

[www.facebook.com/loosafehome](http://www.facebook.com/loosafehome)

Instagram:

[@loosafehome](http://@loosafehome)

Twitter:

[@loosafehome](http://@loosafehome)

All questions will be answered in 24 hours.

## Preparations needed before pairing

### 1<sup>st</sup>, Charging the battery

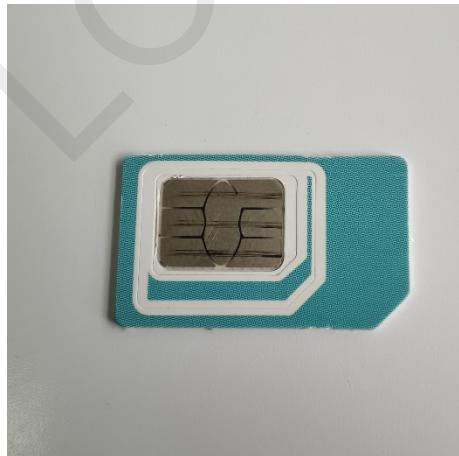


Charge the battery with **5V 1.5A** adapter (not included) and included USB cable for more than **8 hours**.  
Tips: Adapter output need to be 5V 1.5A or higher.



The **green light** flashes while in charging, and remains on when it is fully charged.

### 2<sup>nd</sup>, activate the included SIM card



Activate the **included SIM** card and choose a data plan.

Tips: if you want to use your own sim card, please go to local operation store. Buy a sim card and ask them to activate the sim card. If they ask for the **IMEI**, you can find it on the camera or on the main board.

3<sup>rd</sup>, insert SIM Card and Micro SD Card



Open the silicon cap and insert the activated sim card and Micro SD card.

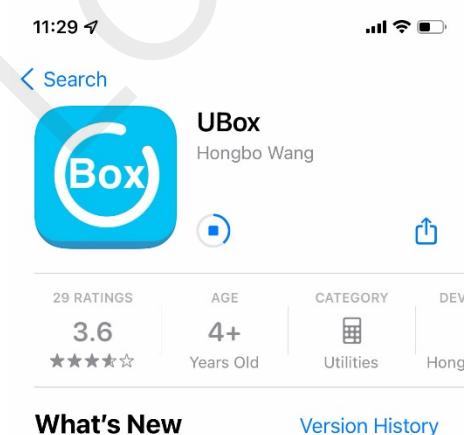
Tips: please insert card as the sign shows.



When the sim card and Micro SD card is well inserted, it should be like the picture shows.

4<sup>th</sup>, download and install the “UBox” app from Google Play or Apple

App Store



Search, download and install the **UBox** app from App Store or Google Play.

**Register** an account and login.

5<sup>th</sup>, turn on the camera



Connect the power cable tightly.  
The cable is built with  
waterproof.



Put the slide button to the “**on**”  
side. And insert the silicon cap  
for waterproof.

Pair the camera to your phone

After you turning on the power, the camera begins to connecting to network.



Indicator is “Red” when it is connecting to network. This process may take **60-120 seconds**. Please wait enough time.



Indicator is “Blue” when it is connected to network.  
Notes: please make sure the place has good cellular signal when you pair the camera.

Connect to camera

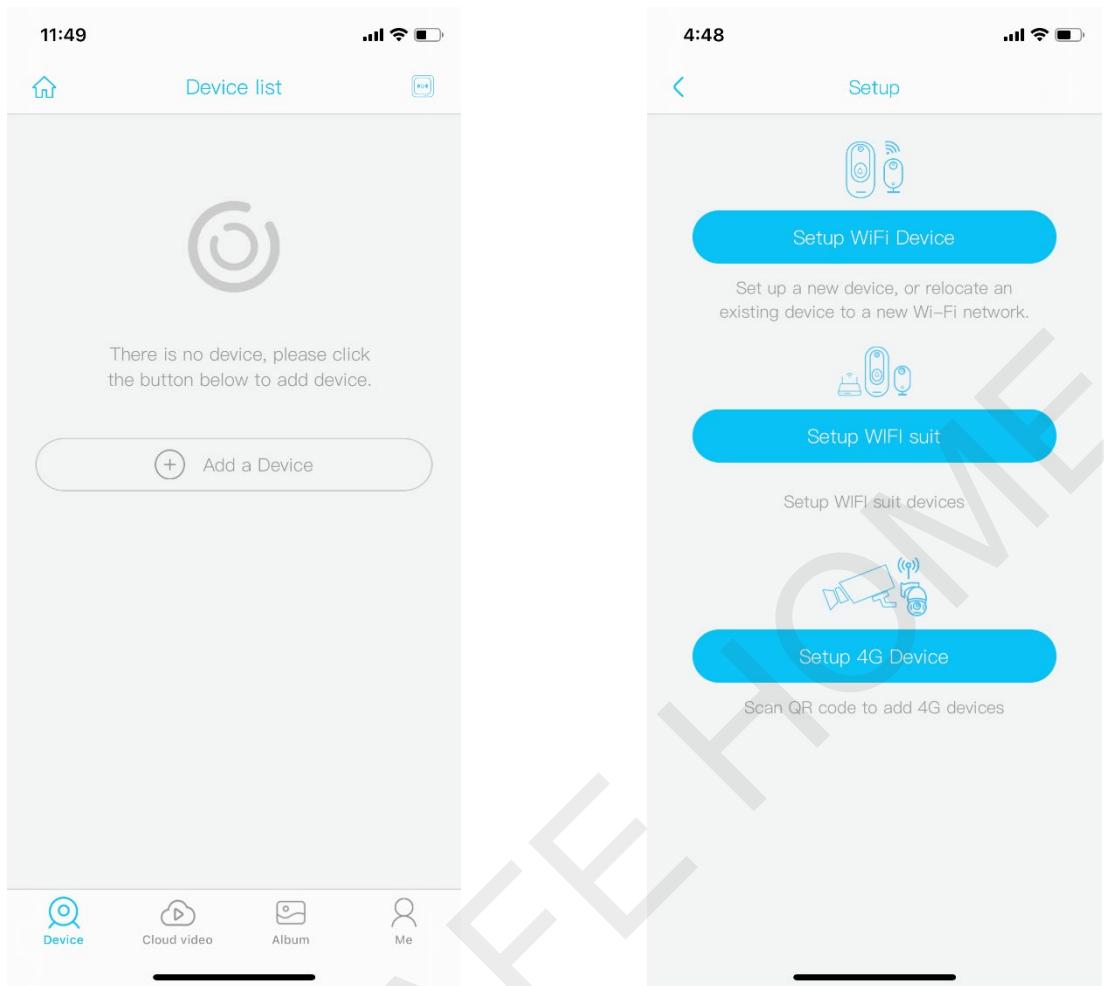
1<sup>st</sup>, open the UBox app and go to the **Device** page.

2<sup>nd</sup>, Add a Device.

3<sup>rd</sup>, Setup 4G Device.

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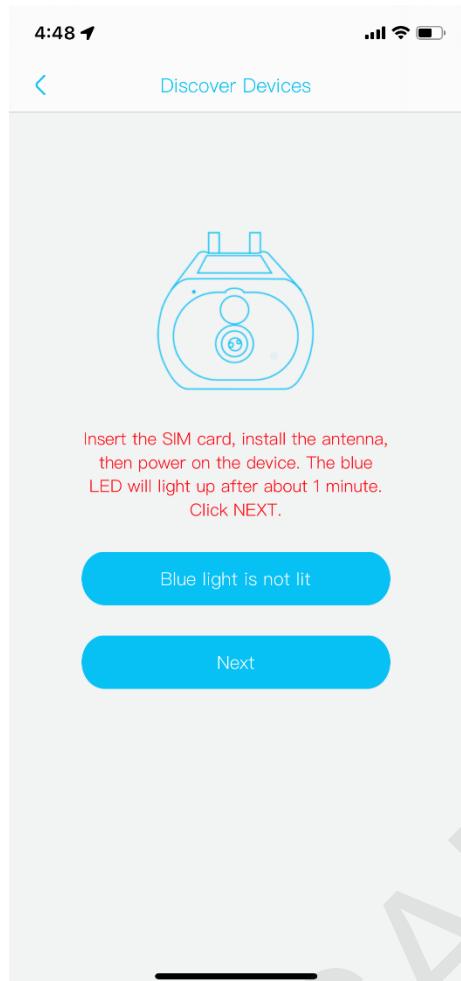


At the device  
page, tap the  
“Add a Device”.

Tap “Setup 4G  
Device”.

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4<sup>th</sup>, scan the QR code on the camera.



Tap “Next” and make the phone scan the **QR code** on the camera.

Tips: there is also another QR code on the package. Please **reserve** QR code for future connection.



**QR code** on the camera.

### Camera indicator status



At first the indicator is **red**, and the camera is connecting to cellular network. Make sure the paring place has **good 4G signals**.

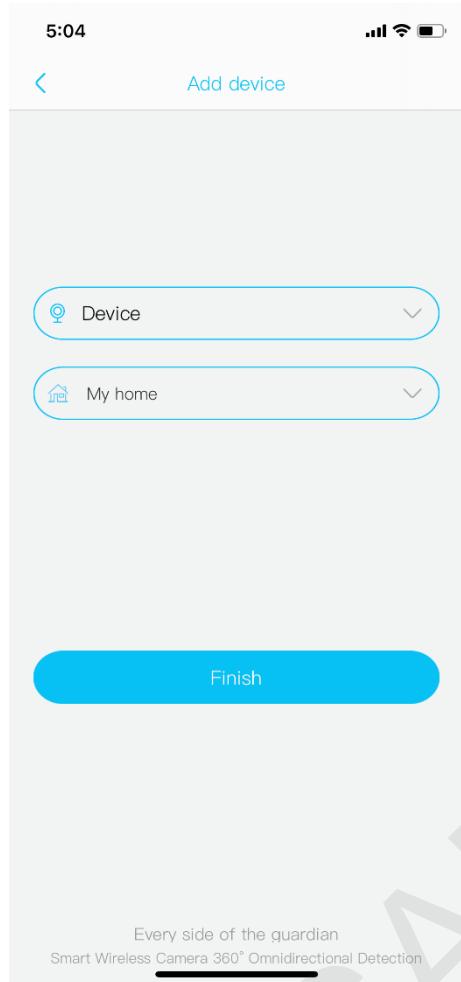


Wait until the indicator turns **blue light**. Then you will hear a notification, “**The camera is now ready to begin pairing.**”

Make sure the camera is ready for pairing (indicator is in **blue light**) before scan the QR code. If not, please **RESET** the camera by press the **RESET button** for more than **5 seconds** until you hear the “**SYSTEM RESET**” sound. Then check the pairing status again. If it still not working, please contact: [support@loosafehome.com](mailto:support@loosafehome.com)

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5<sup>th</sup>, name the device and family

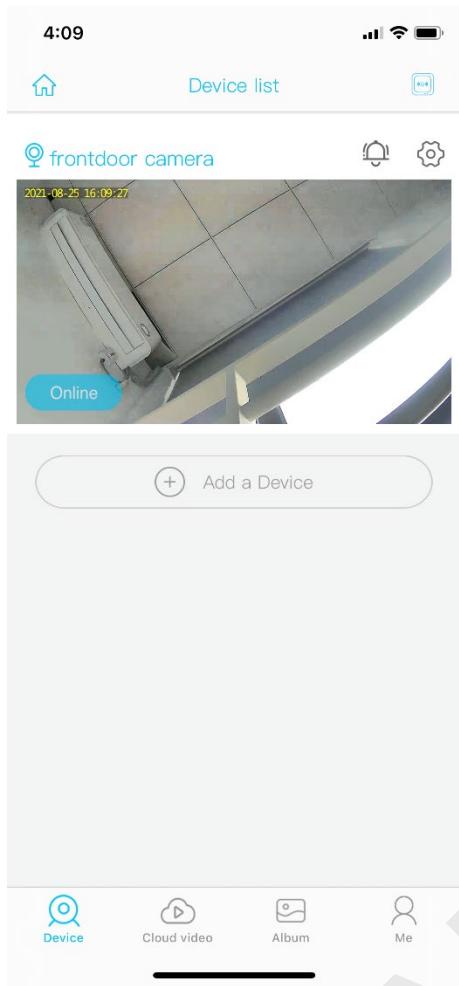


Set the camera name and the family name. Then tap "Finish".

6<sup>th</sup>, pairing successfully. You can view the camera now.

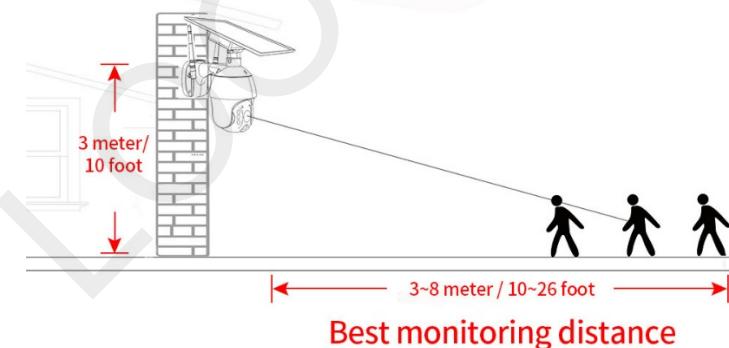
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## Camera installation tips

### Suggested installation height



We suggest you to install the camera at **a height about 10 FT**, it will have the **best monitoring distance**. And to fix the camera to **focus on the main areas** you want to monitor.

### Solar panel on camera installation



Put the solar panel on the camera and fasten it with the included screws.

### Solar panel, camera separated installation

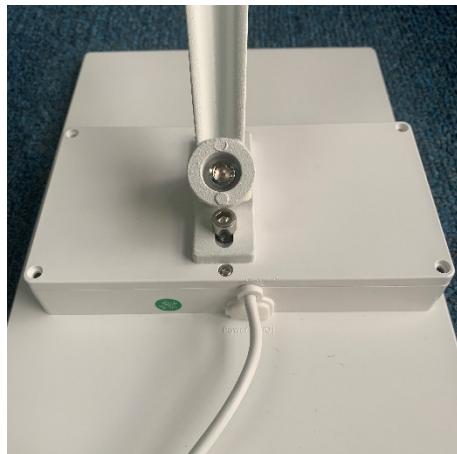


You may need to buy additional extension cable and solar panel bracket. (Extension cable and solar panel bracket are not included in standard package.)  
Contact us:  
[support@loosafehome.com](mailto:support@loosafehome.com)

1<sup>st</sup>, take the camera-kit off the solar panel.



2<sup>nd</sup>, assemble the bracket on the solar panel

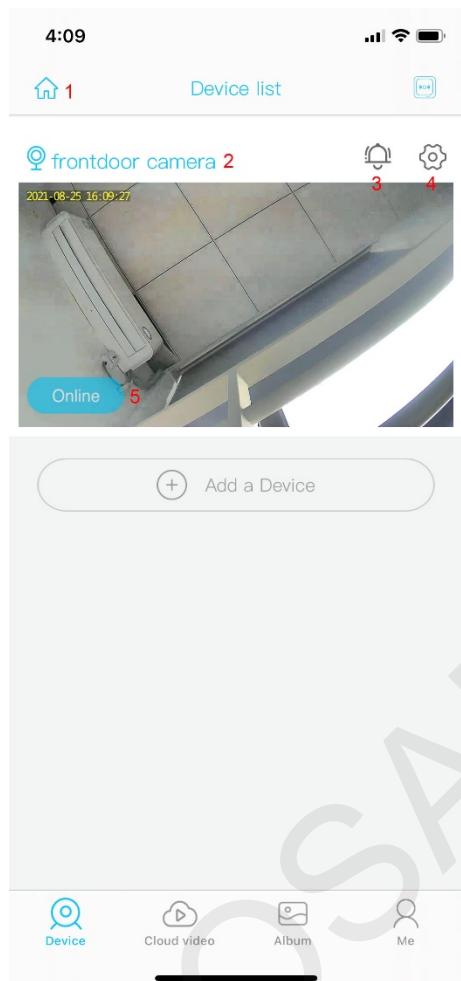


3<sup>rd</sup>, connect the cables tightly for waterproof

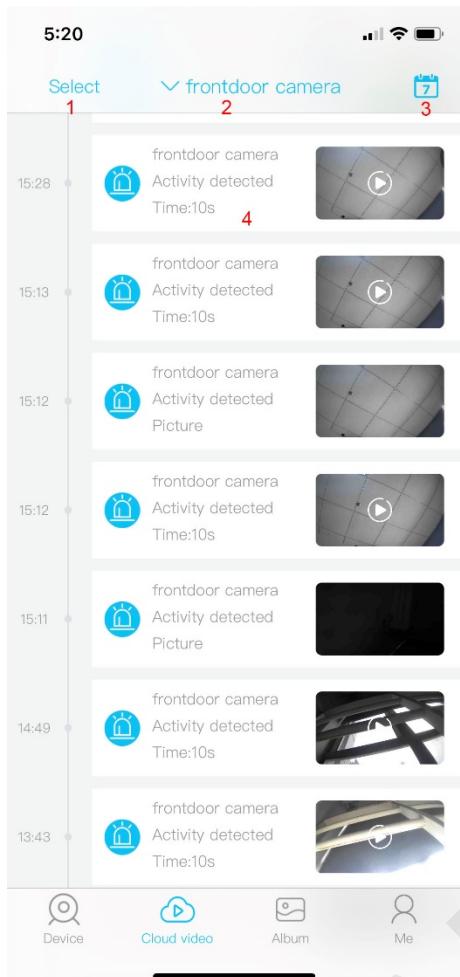


## App instructions

Get better experience with the excellent solar powered security camera



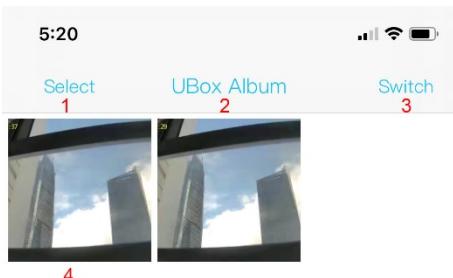
- 1, Choose a family
- 2, Camera name
- 3, Mute notification
- 4, Basic settings:
  - Share permissions
  - Cloud service
  - UID
- 5, Camera status



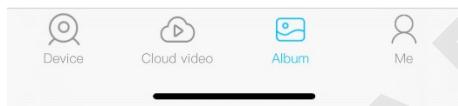
This function is available after  
you subscribe the cloud  
service.

- 1, Select to delete, download  
video clips
- 2, Switch between cameras.
- 3, Choose the date you want  
to view

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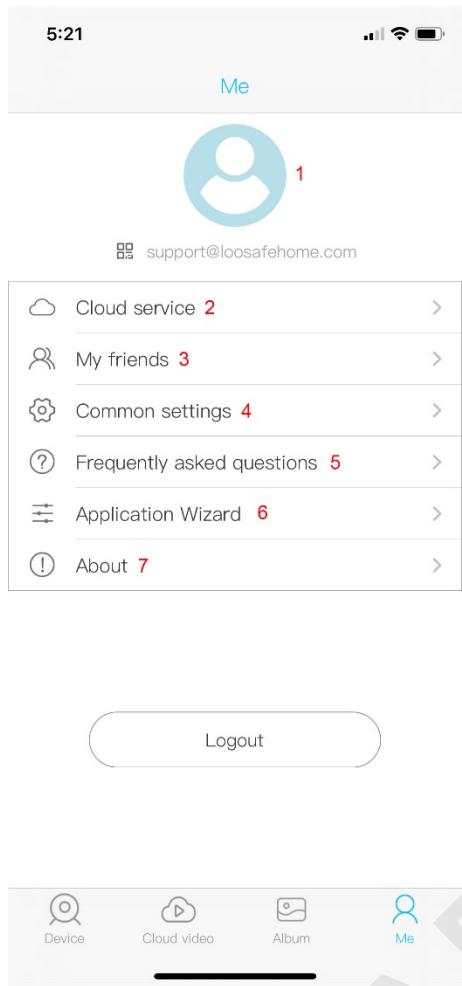


- 1, Select to delete pictures
- 2, UBox Album
- 3, Switch between UBox Album and System Album
- 4, Pictures that you take in live view



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1, Account information

2, Cloud service management

3, Friends list

4, Common settings. Include:

Default settings

Alarm settings

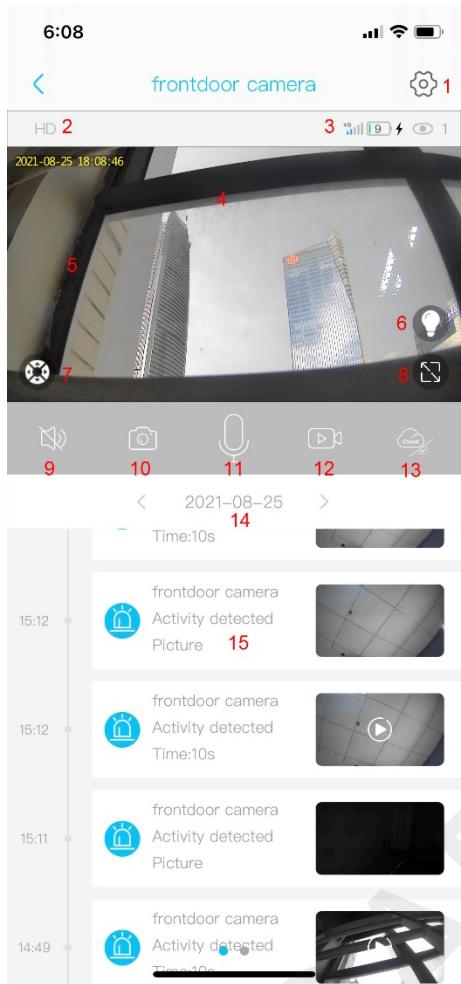
Talk voice change

5, FAQs

6, Introductions of functions

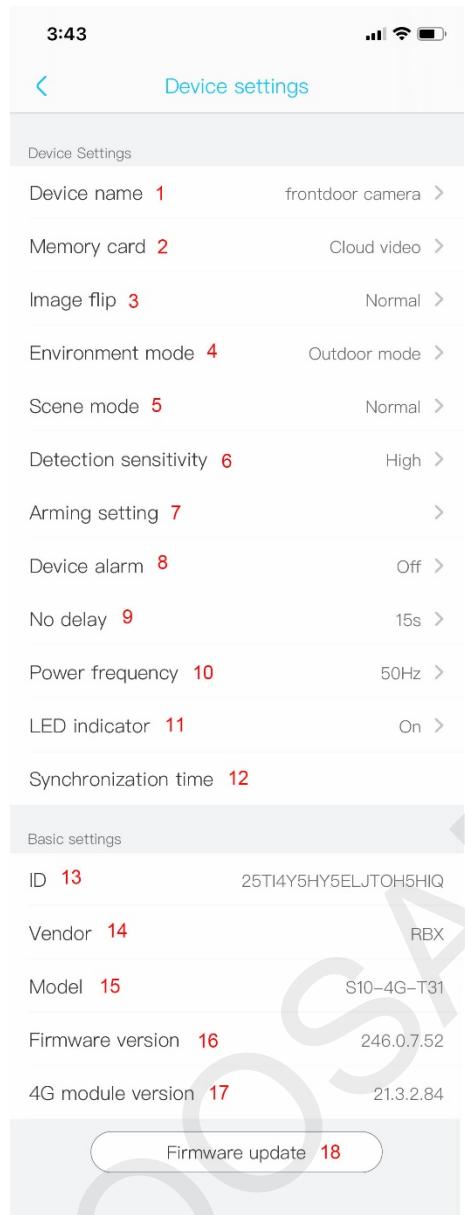
7, Policies

## Camera viewing instructions



- 1, Device settings
- 2, Switch between HD and SD
- 3, Signal, battery, charging,  
live view indicates
- 4, Press to get volume control
- 5, Press to get light control
- 6, Switch between spotlight  
and IR night vision
- 7, PTZ control
- 8, Full screen view
- 9, Camera sound
- 10, Take a photo
- 11, Two-way talk
- 12, Take a video
- 13, Switch between cloud  
storage and Micro SD card  
storage
- 14, Choose a date
- 15, View record video clips

## Device settings



10, change frequency	15, model number
11, camera indicator on/off	16, firmware version
12, synchronize the time to your phone	17, 4G module version
13, camera ID	18, Firmware update. Please always update it to the <a href="#">newest</a> <a href="#">version</a> .
14, vendor	

1, change device name

2, storage settings:

Cloud video setting

SD video setting

Format SD card

3, image flip or mirror

4, change light

5, image adjustment

6, PIR detection setting

7, schedule monitoring time

8, alarm setting

9, record time setting

15s=16s local record=10s cloud record

30s=30s local record=15s cloud record

60s=60s local record=30s cloud record

Always, this will used up the battery  
quickly and consume a lot data.

## FAQs

### 1, How to share camera with families?

- 1<sup>st</sup>, create a new account (with email).
- 2<sup>nd</sup>, in basic settings, tap share permissions.
- 3<sup>rd</sup>, tap “Share” and input the new account (email), tap “Next”.
- 4<sup>th</sup>, chose a role you want the new account to get.
- 5<sup>th</sup>, confirm the share on the new account (Friends list).

Cancel the share is in the share permissions.

### 2, How to buy cloud storage service?

- 1<sup>st</sup>, tap basic setting.
- 2<sup>nd</sup>, tap the “Cloud service”.
- 3<sup>rd</sup>, choose a service plan and “Purchase service”
- 4<sup>th</sup>, pay for it.

If you have any questions in the process, contact:  
[support@loosafehome.com](mailto:support@loosafehome.com)

### 3, What can I do if the camera goes offline?

- 1<sup>st</sup>, please make sure the sim card is active and has enough data.
- 2<sup>nd</sup>, please confirm the battery is not used up. If the battery is used up, you need to take the solar panel down and charge it for 8 hours. Then install it again.
- 3<sup>rd</sup>, reset the camera by hold the reset button for more than 5 seconds and repair the camera to your phone. This usually resolve the problem. The process will not delete the Micro SD card recording and cloud recording.
- 4<sup>th</sup>, check to update the firmware to the newest version.
- 5<sup>th</sup>, contact: [support@loosafehome.com](mailto:support@loosafehome.com) Engineers will reply in 24 hours on weekday.

### 4, Where is the APN of the device?

There are APN stickers on the camera and the package. If you lost them, there is still an APN on the mainboard of the camera. You need to open the camera to find it.

## Tips to Get Better Monitoring Experience

1, please **charge** the solar panel with a 5V2A adapter for more than 8 hours **before pairing**.

2, put the camera at places that has **good signals**, so you can get **smooth video**.

3, the camera is **activated** only when both the PIR Sensor and Radar Sensor detects **people, animals or vehicle**.

The camera records **video clips**. Not records all the time. It begins to recording 0.2 second after the motion is detected.

4, Cloud storage records about **10 second** video and reserve it for 7 days. Subscription is \$1.99 USD for 30 days, \$8.99 USD for 180 days, and \$16.99 USD for 360 days.

5, the camera is designed for less monitoring usage. (If it is activated too many times, the battery will be used up quickly.)

Factory tests show the following results:

Active time 16s per time, 20 times per day, the battery can support monitoring of **2 months** at least. (This test is under the condition that there is no sun all the time.)

Under the condition that solar panel charges the battery, the system supports **all year long** monitoring.

Please don't install the camera at places that has a lot of people or vehicles.

Supports

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Email:

[support@loosafehome.com](mailto:support@loosafehome.com)

Website:

[www.loosafehome.com](http://www.loosafehome.com)

Facebook:

[www.facebook.com/loosafehome](http://www.facebook.com/loosafehome)

Instagram:

[@loosafehome](http://@loosafehome)

Twitter:

[@loosafehome](http://@loosafehome)

All questions will be answered in 24 hours.

# LOOSAFE

Professional home security devices



Brand: LOOSAFE

Name: Solar PTZ Camera

Model: RBX-S10

Company Name: Dongguanshi Shengding Dianzi Keji Youxiangongsi

Company Address:

Humenzhen, Longyanshiyilu, 62hao, 302shi

Dongguan, Guangdong 523850

CN

EC REP

Name: APEX CE SPECIALISTS LIMITED

Add: UNIT 3D NORTH POINT HOUSE, NORTH POINT BUSINESS PARK, NEW MALLOW ROAD, CORK,  
T23 AT2P, IRELAND

Contact: Wells Tel: +353212066339 E-Mail: [info@apex-ce.com](mailto:info@apex-ce.com)

UK REP

Name: APEX CE SPECIALISTS LIMITED

Add: 89 Princess Street, Manchester, M1 4HT, UK

Contact: Wells Tel: +441616371080 E-Mail: [info@apex-ce.com](mailto:info@apex-ce.com)

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