

levoit®

LDH-H251S-WUS

Smart Dehumidifier



User Manual



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Package Contents

- 1 × Smart Dehumidifier
- 1 × Washable Pre-Filter (Pre-Installed)
- 1 × MERV Filter
- 1 × Drainage Hose
- 1 × Drain Connector
- 1 × Water Pump (Pre-Installed)
- 1 × Pump Hose
- 1 × Pump Cover
- 1 × Cord Holder
- 1 × User Manual
- 1 × Quick Start Guide

Specifications

Model	LDH-H251S-WUS
Power Supply	110–120V~ 60Hz
Rated Power	403W
Total Input Current	3.6 A
Refrigerant Charged Amount	R32 / 100 g
Fan Motor FLA	0.4 A
Compressor RLA / LRA	2.3 A / 14.5 A
Max Allowable Pressure (High / Low side)	5.0 MPa / 4.0 MPa
Tank Capacity	1.1 gal / 4 L
Dimensions	22.3 × 12.8 × 10.2 in / 56.4 × 32.6 × 26.2 cm
Weight	33.1 lb / 15.0 kg
Operating Conditions	Temperature: 41°–90°F / 5°–32°C Humidity: ≤ 90% RH

Note: To access additional smart dehumidifier functions, download the VeSync app (see page 16).

READ AND SAVE THESE INSTRUCTIONS

Safety Information

To reduce the risk of fire, electric shock, or other injury, follow all instructions and safety guidelines.

GENERAL SAFETY

- **Only** use your dehumidifier as described in this manual.
- **Do not** use without removing the plastic wrap from the filter. The dehumidifier will not filter air and may overheat, causing a fire hazard.
- **Do not** use your dehumidifier outdoors.
- **Do not** allow water to enter into electric parts. It may cause failure or electric shock.
- **Do not** use in excessively humid areas.
- **Do not** operate with wet hands.
- Keep your dehumidifier away from heat sources.
- **Do not** disassemble or modify unit. It may cause failure and electric shock.
- **Do not** use where combustible gases, vapors, metallic dust, aerosol (spray) products, or fumes from industrial oil are present.
- Ventilate room before operating the unit if there is a gas leak from other appliances.
- Children should be supervised to ensure that they **do not** play with the dehumidifier.
- **Do not** allow children to play with the plastic packaging. Immediately discard the plastic after unwrapping the filter.
- **Do not** place anything into any opening on the dehumidifier.
- **Do not** use the unit in small spaces or place in a sink or shower. Lack of ventilation can cause overheating and fire.
- **Do not** open the unit during operation.
- **Do not** drink water from the water tank.
- **Do not** pierce or burn.
- Be aware that refrigerants may not contain an odor.
- **Only** use the bucket that comes with the unit. Use any other bucket with water detection sensor and use it in accordance with the instructions in the manual.
- **Always** lift unit with 2 hands using proper lifting technique. Before lifting, ensure the handle is properly attached
- **Always** insert the filters securely, and take caution to avoid injuries to hand and fingers. Clean filters according to this manual (see **Care & Maintenance**, page 22).
- **WARNING: Do not** use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
- Children should be supervised to ensure they **do not** insert fingers or objects into the vent openings.
- **Do not** sit or place heavy objects on the dehumidifier.
- **Always** unplug your dehumidifier before servicing (such as changing the filter).

Safety Information (cont.)

- **Do not** use your dehumidifier if it is damaged or not working correctly, or if the cord or plug is damaged. **Do not** try to repair it yourself. Contact **Customer Support** (see page 33).
- **Do not** attempt to repair the unit yourself.
- If water enters the unit, turn the unit off and disconnect the power. Contact **Customer Support** (see page 33).
- If the unit is knocked over during use, turn off the unit and unplug it from the main power supply immediately. Visually inspect the unit to ensure there is no damage. If you suspect the unit has been damaged, contact **Customer Support** (see page 33).
- The appliance shall be stored in a room without continuously operating ignition sources (Examples: open flames, an operating gas appliance, or an operating electric heater).
- **WARNING:** To reduce the risk of fire or electric shock, **do not** use this dehumidifier with any solid-state speed controls (such as a dimmer switch).
- **WARNING:** To reduce the risk of electric shock and injury to persons, **do not** use in a window.
- Children should be supervised to ensure that they do not play with the appliance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Not for commercial use. Household use **only**.

POWER CORD

- Keep the dehumidifier near the outlet it is plugged into.
- Your dehumidifier has a 3-prong grounding plug, and should **only** be used with 120V, 60Hz electrical systems in North America. **Always** plug in to a grounded electrical outlet. **Do not** modify the plug in any way.
- **Do not** use an extension cord or an adaptor plug. **Do not** remove any prongs from the power cord.
- **Do not** use the power outlet if it is loose or damaged. It may cause fire and electric shock.
- Unplug the dehumidifier if strange sounds, smells, or smoke come from it.
- Be sure the dehumidifier is properly grounded. To minimize shock and fire hazards, proper grounding is important.
- When unplugging the dehumidifier, be sure to grab the plug, not the cord.
- **Do not** modify power cord length or share the outlet with other appliances. It may cause electric shock or fire due to overheating.
- **Do not** operate or stop the dehumidifier by inserting or pulling out the power plug. It may cause electric shock.
- **Do not** use or keep the power cord close to heating appliances or heat sources such as fireplaces. It may cause fire and electric shock.
- **Do not** handle the power cord or plug with wet hands. Keep the plug and power adapter away from liquids.
- **Do not** cover the cord with a rug, carpet, or other covering. **Do not** place the cord under furniture or appliances.
- Keep the cord out of areas where people walk often. Place the cord where it will not be tripped over.

Safety Information (cont.)

- This dehumidifier's power cord uses standard North American **120V, 60Hz** outlets. If using outside the US or Canada, check for compatibility.
- Unplugging the power cord will temporarily disconnect the dehumidifier from the VeSync app and other third-party apps.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.



WARNING!

This symbol shows that this appliance uses a flammable refrigerant. If the refrigerant leaks and is exposed to an external ignition source, there is a risk of fire.



CAUTION!

This symbol shows that the operation manual should be read carefully.



CAUTION!

This symbol shows that a service personnel should be handling this equipment with reference to the installation manual.



CAUTION!

This symbol shows that information is available such as the operating manual or installation manual.

WARNING!

Risk Of Fire. Flammable Refrigerant Used. To Be Repaired **Only** By Trained Service Personnel. **Do Not** Puncture Refrigerant Tubing.

WARNING!

Risk Of Fire. Dispose Of Properly In Accordance With Federal Or Local Regulations. Flammable Refrigerant Used.

WARNING!

RISK OF ELECTRIC SHOCK. CAN CAUSE INJURY OR DEATH. DISCONNECT ALL REMOTE ELECTRIC POWER SUPPLIES BEFORE SERVICING.

WARNING!

Risk of Fire due to Flammable Refrigerant Used. Follow Handling Instructions Carefully in Compliance with National Regulations.

WARNING!

Risk of Fire. Store in a Well-Ventilated Room Without Continuously Operating Flames or Other Potential Ignition Sources.

WARNING!

Risk Of Fire. Flammable Refrigerant Used. Consult Repair Manual/Owner's Guide Before Attempting To Service This Product. All Safety Precautions Must Be Followed.

Safety Information (cont.)

INSTRUCTIONS FOR REPAIRING APPLIANCES CONTAINING R32

WARNING!



Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.

The appliance shall be stored in a room without continuously operating ignition sources (For example: Open flames, an operating gas appliance, or an operating electric heater.)

Do not pierce or burn.

Be aware that refrigerants may not contain an odor.

QUALIFICATION OF WORKERS

Every working procedure, like maintenance, service, and repair operations that affects safety means, shall only be carried out by competent persons.

Examples for such working procedures are:

- Breaking into the refrigerating circuit;
- Opening of sealed components;
- Opening of ventilated enclosures.

CHECKS TO THE AREA

Prior to beginning work on systems containing FLAMMABLE REFRIGERANTS, safety checks are necessary to ensure that the risk of ignition is minimized.

WORK PROCEDURE

Work shall be undertaken under a controlled procedure so as to minimize the risk of a flammable gas or vapor being present while the work is being performed.

GENERAL WORK AREA

All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out. Work in confined spaces shall be avoided.

CHECKING FOR PRESENCE OF REFRIGERANT

The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially toxic or flammable atmospheres. Ensure that the leak detection equipment being used is suitable for use with all applicable refrigerants, i.e. non-sparking, adequately sealed, or intrinsically safe.

NO IGNITION SOURCES

No person carrying out work in relation to a REFRIGERATING SYSTEM which involves exposing any pipe work shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion.

All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing, and disposal, during which refrigerant can possibly be released to the surrounding space. Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. "No Smoking" signs shall be displayed.

VENTILATED AREA

Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that

Safety Information (cont.)

the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.

CHECKS TO ELECTRICAL DEVICES

Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used. This shall be reported to the owner of the equipment so all parties are advised. Initial safety checks shall include:

- That capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking;
- That no live electrical components and wiring are exposed while charging, recovering or purging the system;
- That there is continuity of earth bonding.

REPAIRS TO SEALED COMPONENTS

Sealed electrical components shall be replaced.

REPAIR TO INTRINSICALLY SAFE COMPONENTS

Intrinsically safe components must be replaced.

CHECKS TO THE REFRIGERATING EQUIPMENT

Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer's maintenance and service guidelines shall be followed. If in doubt, consult the manufacturer's technical department for assistance.

The following checks shall be applied to installations using FLAMMABLE REFRIGERANTS:

- The actual REFRIGERANT CHARGE is in accordance with the room size within which the refrigerant containing parts are installed;
- The ventilation machinery and outlets are operating adequately and are not obstructed;
- If an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant;
- Marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected;
- Refrigerating pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being so corroded.

PRESENCE OF FIRE EXTINGUISHER

If any hot work is to be conducted on the refrigerating equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand. Have a dry powder or CO2 fire extinguisher adjacent to the charging area.

Safety Information (cont.)

DETECTION OF FLAMMABLE REFRIGERANTS

Under no circumstances shall potential sources of ignition be used in the searching for or detection of refrigerant leaks.

A halide torch (or any other detector using a naked flame) shall not be used.

The following leak detection method are deemed acceptable for all refrigerant systems.

Electronic leak detectors may be used to detect refrigerant leaks but, in the case of FLAMMABLE REFRIGERANTS, the sensitivity may not be adequate or may need recalibration. (Detection equipment shall be calibrated in a refrigerant-free area.) Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed, and the appropriate percentage of gas (25% maximum) is confirmed.

Leak detection fluids are also suitable for use with most refrigerants, but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipework.

If a leak is suspected, all naked flames shall be removed/extinguished.

If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system or isolated (by means of shut off valves) in a part of the system remote from the leak.

Removal of refrigerant shall be according to **Removal & Evacuation.**

REMOVAL & EVACUATION

When breaking into the refrigerant circuit to make repairs—or for any other purpose—conventional procedures shall be used. However, for flammable refrigerants it is important that best practice be followed, since flammability is a consideration. The following procedure shall be adhered to:

- Safely remove refrigerant following local and national regulations;
- Evacuate;
- Purge the circuit with inert gas (optional for A2L);
- Evacuate (optional for A2L);
- Continuously flush or purge with inert gas when using flame to open circuit; and
- Open the circuit.

The refrigerant charge shall be recovered into the correct recovery cylinders if venting is not allowed by local and national codes. For appliances containing flammable refrigerants, the system shall be purged with oxygen-free nitrogen to render the appliance safe for flammable refrigerants. This process might need to be repeated several times. Compressed air or oxygen shall not be used for purging refrigerant systems.

For appliances containing flammable refrigerants, refrigerants purging shall be achieved by breaking the vacuum in the system with oxygen-free nitrogen and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum (optional for A2L). This process shall be repeated until no refrigerant is within the system (optional for A2L). When the final oxygen-free nitrogen charge is used, the system shall be vented down to atmospheric pressure to enable work to take place.

Safety Information (cont.)

The outlet for the vacuum pump shall not be close to any potential ignition sources, and ventilation shall be available.

DECOMMISSIONING

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of recovered refrigerant. It is essential that electrical power is available before the task is commenced.

- a. Become familiar with the equipment and its operation.
- b. Isolate system electrically.
- c. Before attempting the procedure, ensure that:
 - Mechanical handling equipment is available, if required, for handling refrigerant cylinders;
 - All personal protective equipment is available and being used correctly;
 - The recovery process is supervised at all times by a competent person;
 - Recovery equipment and cylinders conform to the appropriate standards.
- d. Pump down refrigerant system, if possible.
- e. If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.
- f. Make sure that cylinder is situated on the scales before recovery takes place.
- g. Start the recovery machine and operate in accordance with instructions.
- h. **Do not** overfill cylinders (no more than 80% volume liquid charge).
- i. **Do not** exceed the maximum working pressure of the cylinder, even temporarily.
- j. When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.
- k. Recovered refrigerant shall not be charged into another REFRIGERATING SYSTEM unless it has been cleaned and checked.

CHARGING PROCEDURES

In addition to conventional charging procedures, the following requirements shall be followed:

- Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimize the amount of refrigerant contained in them;
- Cylinders shall be kept in an appropriate position according to the instructions;
- Ensure that the REFRIGERATING SYSTEM is earthed prior to charging the system with refrigerant;
- Label the system when charging is complete (if not already);
- Extreme care shall be taken not to overfill the REFRIGERATING SYSTEM;

Safety Information (cont.)

- Prior to recharging the system, it shall be pressure-tested with the appropriate purging gas. The system shall be leak-tested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.

CABLING

Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges, or any other adverse environmental effects. The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

RECOVERY

When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely.

When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed.

Ensure that the correct number of cylinders for holding the total system charge is available. All cylinders to be used are designated for the recovered refrigerant and labeled for that refrigerant (i.e. special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressure relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs.

The recovery equipment shall be in good working order with a set of instructions

concerning the equipment that is at hand and shall be suitable for the recovery of the flammable refrigerant. If in doubt, the manufacturer should be consulted. In addition, a set of calibrated weighing scales shall be available and in good working order. Hoses shall be complete with leak-free disconnect couplings and in good condition.

The recovered refrigerant shall be processed according to local legislation in the correct recovery cylinder, and the relevant waste transfer note arranged. **Do not** mix refrigerants in recovery units and especially not in cylinders.

If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The compressor body shall not be heated by an open flame or other ignition sources to accelerate this process. When oil is drained from a system, it shall be carried out safely.

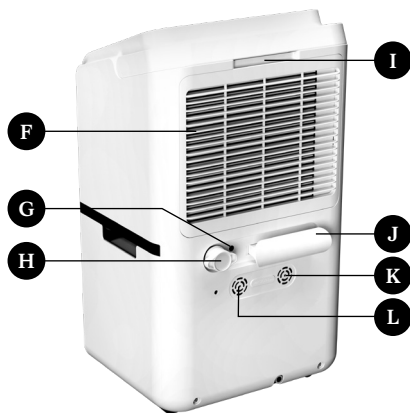
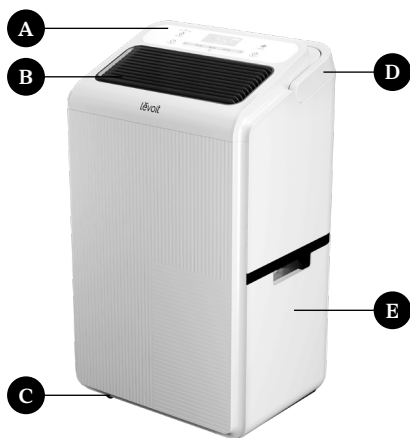
LABELING

Equipment shall be labeled stating that it has been decommissioned and emptied of refrigerant. The label shall be dated and signed. For appliances containing FLAMMABLE REFRIGERANTS, ensure that there are labels on the equipment stating the equipment contains FLAMMABLE REFRIGERANT.

SAVE THESE INSTRUCTIONS

Getting to Know Your Smart Dehumidifier

- | | | |
|--|---------------------------------|-----------------------------|
| A. Control Panel & Display | H. Drainage Port & Cover | O. Pump Hose |
| B. Air Outlet | I. Pre-Filter Handle | P. Drain Connector |
| C. Wheels | J. Cord Holder | Q. Drainage Hose |
| D. Handle | K. Humidity Sensor | R. Pump Cover |
| E. Water Tank | L. Temperature Sensor | S. Water Tank Cover |
| F. Pre-Filter | M. MERV Filter | T. Water Tank Outlet |
| G. Water Sensor Input
(Sensor Sold Separately) | N. Water Pump | |



M



N



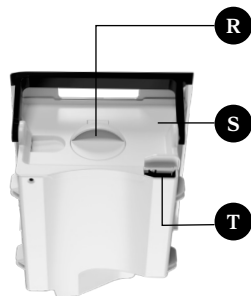
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P



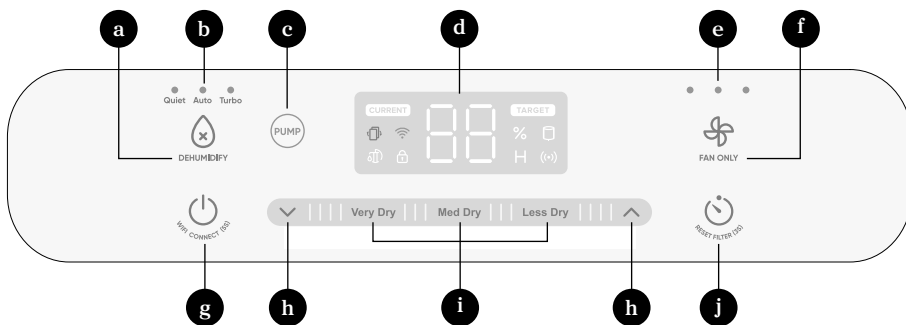
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Getting to Know Your Smart Dehumidifier (cont.)

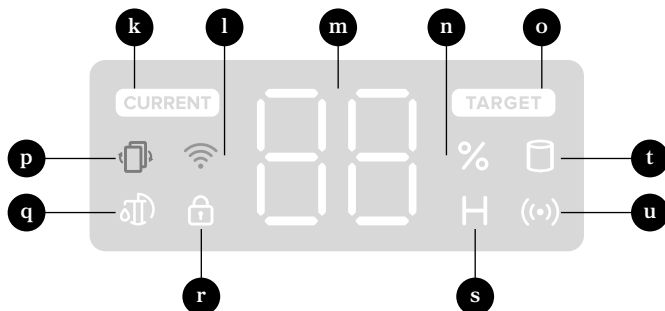
CONTROL PANEL

- a. Dehumidify Mode Button
- b. Dehumidify Mode Indicators
- c. Pump Mode Button
- d. Display
- e. Fan Mode Indicators
- f. Fan Mode Button
- g. On/Off Button
- h. Increase/Decrease Buttons
- i. Quick Target Humidity Buttons
- j. Timer Button



DISPLAY

- k. Current Humidity Indicator
- l. Wi-Fi® Indicator
- m. Humidity/Timer Value
- n. Humidity Percentage Indicator
- o. Target Humidity Indicator
- p. Check Filter Indicator
- q. Pump Indicator
- r. Display Lock Indicator
- s. Hour Indicator
- t. Full Tank Indicator
- u. Water Sensor Indicator (Sensor Sold Separately)



Controls & Display

Note: You can also use the VeSync app to control these functions, as well as additional app-only features (see **VeSync App Functions**, page 16).



On/Off Button

- Tap to turn the dehumidifier on/off.
- Press and hold for 5 seconds to pair with the VeSync app. See the in-app instructions for more information.
- Press and hold for 15 seconds to reset the dehumidifier. This will restore the dehumidifier's default settings and disconnect it from Wi-Fi® and the VeSync app (see page 16).



Timer Button

- Tap to schedule an on/off timer.
- On Timer: When in standby, tap to set a timer for 1–24 hours. The time and **H** will show on the display, then start automatically.
- Off Timer: When actively dehumidifying, tap to set a timer for 1–24 hours. The time and **H** will show on the display, then start automatically.
- To turn a timer off before it is finished, tap  until the display shows "00" or tap  to turn the dehumidifier off.
- Press and hold for 3 seconds to reset the Check Filter Indicator after replacing the filter.



Dehumidify Mode Button

- Tap repeatedly to cycle through dehumidify modes: Auto, Quiet, and Turbo.
- Auto: Fan speed automatically adjusts based on the gap between the current humidity level and the target humidity level.
- Quiet: Fan runs on low and sound indicators turn off.
- Turbo: Fan runs on high and the dehumidifier sets the target humidity according to the current temperature.
- You can also change the target humidity level in the VeSync app (see page 21).



Pump Mode Button

- Tap to turn the pump on/off.
- Lights up when the pump is connected, turns off when the pump is disconnected.



Fan Mode Button

- Tap to turn Fan Mode on. This mode circulates air without dehumidification.
- Tap repeatedly to cycle through fan speed settings: low, medium, and high.

Low	●	○	○
Medium	●	●	○
High	●	●	●

- Tap  to exit Fan Mode.

Controls & Display (cont.)



Increase/Decrease Buttons

- Tap to increase/decrease the target humidity or timer duration.
- Press and hold for 3 seconds to turn Display Lock on/off.

Very Dry
Med Dry
Less Dry

Quick Target Humidity Buttons

- Tap to quickly change the default target humidity during Dehumidify Mode (see **Setting Target Humidity**, page 17).

Note: *Does not work during Fan Mode.*



Check Filter Indicator

- Turns on when the MERV filter should be checked (see **Replacing the MERV Filter**, page 25).



Wi-Fi Indicator

- Turns on, off, or blinks to indicate pairing status. See the VeSync in-app instructions for more information.



Pump Indicator

- Turns on when the pump is active and turns off when the pump is off.



Display Lock Indicator

- Turns on when the display is locked.
- Flashes 3 times when any other button is tapped to indicate that Display Lock is on.



Humidity Percentage

- When the dehumidifier senses the current ambient humidity, the display will show the current humidity and **CURRENT** will light up.
- When a target humidity is selected, the display will show the target humidity and **TARGET** will light up.
- After 3 seconds of no operation, the target humidity will flash 3 times, then show the current humidity.



Full Tank Indicator

- Turns on when the water tank is full and needs to be emptied.



Hour Indicator

- Turns on when a timer is set.



Water Sensor Indicator (Sensor Sold Separately)

- Turns on when the water sensor is plugged in.

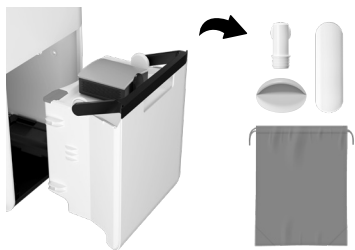
Getting Started

1. Remove the dehumidifier and MERV filter from their packaging.
2. Check your dehumidifier for any damage from shipping. In case of damage, contact **Customer Support** (see page 33).
3. Before using the dehumidifier, **let it sit for 24 hours** so the refrigerant can settle after transit. This allows the dehumidifier to work at optimal performance in the first use.
4. Remove the pre-filter, place the MERV filter with the Levoit ribbon facing outward, then align the pre-filter's bottom tabs with the notches on the unit and push to close.

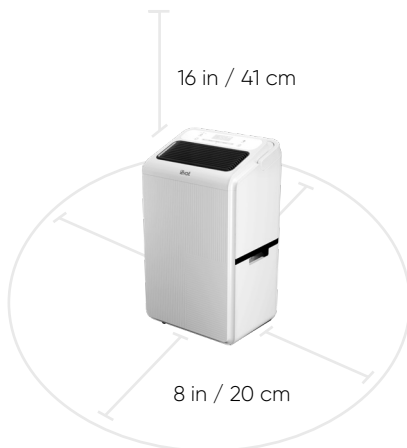


Note: Make sure to remove the MERV filter from its plastic packaging before installing.

5. Open the water tank and remove the pump cover, cord holder, and drain connector. Set aside.



6. Choose a flat location for the dehumidifier at least 8 in / 20 cm away from any walls and allow at least 16 in / 41 cm of space above the air outlet.



CAUTION:

- Make sure the ambient temperature does not fall below 41°F / 5°C.
 - Make sure the location can support the weight of the dehumidifier and a full bucket of water.
 - Make sure the dehumidifier is not near a dryer, heater, or radiator.
 - Shut all doors, windows, and outdoor openings when the dehumidifier is in use.
7. Plug in the dehumidifier and tap  to turn on. Allow the unit 10 minutes to adjust to the room's humidity for an accurate reading.

Note: During operation, it is normal for the exhaust to release warm air.

VeSync App Setup

Note:

- Due to ongoing updates and improvements, the VeSync app may be slightly different than shown in the manual. In case of any differences, follow the in-app instructions.
- Requires device to run app, Wi-Fi or mobile data, and iOS version 12 or Android version 6 (or above). Standard data and messaging rates may apply. Registration is required.

1. To download the VeSync app, scan the QR code or search "VeSync" in the Apple App Store® or Google Play Store.

Note: For Android™ users, choose "Allow" to use VeSync.



2. Open the VeSync app.
Log In or Sign Up.

Note: You must create your own VeSync account to use third-party services and products. These will not work with a guest account. With a VeSync account, you can also allow your family and friends to control your smart dehumidifier.

3. Follow the in-app instructions to set up your smart dehumidifier.

Note:

- You can use the VeSync app to connect your smart dehumidifier to Amazon Alexa or Google Assistant™. Follow the in-app instructions to connect VeSync to your voice assistant.
- Your phone must have Location turned on while your phone is connecting to your smart dehumidifier. This is required to establish the Bluetooth® connection. You can turn Location off after your dehumidifier is finished connecting to the VeSync app.

WI-FI CONNECTION

- To disconnect Wi-Fi, press and hold  for 15 seconds until the Wi-Fi indicator turns off. This will restore the dehumidifier's default settings and disconnect it from the VeSync app.
- To reconnect, please follow the instructions in the VeSync app to add a device.

Using Your Smart Dehumidifier

Note: Using the VeSync app allows you to control your dehumidifier remotely and access additional functions and features (see page 21).

1. Plug in the dehumidifier. The indicators on the display will light up for 1 second, then turn off.
2. Tap  to turn your dehumidifier on.
3. Choose a drainage method (see **Alternate Water Drainage Methods**, page 19). If you prefer to use the water tank drainage method, remove the water pump from the water tank by lifting it from the water tank cover.

Note: Replace the pump cover onto the water tank cover.

4. Tap  repeatedly to cycle through dehumidify settings: Auto, Quiet, and Turbo.
5. The default target humidity is based off ambient temperature (see **Setting Target Humidity**).
6. Optionally, you can adjust the target humidity by selecting a Quick Target Humidity, or using the  or  buttons. A comfortable humidity level is between 30–50%.
7. If  turns on, empty the water tank (see page 22) or external container depending on your drainage method.

8. When your room has reached your preferred humidity level, turn the dehumidifier to a lower setting, or turn it off.

Note:

- You can also set the dehumidifier to automatically stop dehumidifying when the room reaches a specific humidity level (see **Auto Mode**, page 18).
- During operation, it is normal for the exhaust to release warm air.

9. Tap  to turn your dehumidifier off.

SETTING TARGET HUMIDITY

During dehumidification, the default target humidity is as follows:

Ambient Temperature	< 65°F	65°–77°F	> 77°F
Default Target Humidity	60%	50%	45%
"Very Dry" Button	50%	40%	35%
"Med Dry" Button	60%	50%	45%
"Less Dry" Button	70%	60%	55%

To change the target humidity:

- Tap the  or  buttons or tap one of the Quick Target Humidity Buttons.

Note: The dehumidifier will automatically remember the new target humidity once selected.

Using Your Smart Dehumidifier (cont.)

AUTO MODE

Auto Mode uses the dehumidifier's temperature sensor to automatically adjust the fan speed level to maintain a target humidity level.

Note: You can use the VeSync app to turn on/off Auto Mode.

1. Tap  to turn Auto Mode on.
The display will show the current relative humidity.
2. The dehumidifier will stop when the target humidity level is reached.
3. The dehumidifier will continue detecting the humidity level in the room. It will start and stop again according to the following table:

Target Humidity*	Current Humidity*
≥ 10% of current humidity	High
< 10% of current humidity	Medium
< 5%	Low

**Changing the default target humidity from 50% will change the humidity percentages accordingly.*

FAN MODE

This mode allows you to circulate fresh air without dehumidification. Use this when the room feels stuffy or fresh air is not easily accessible.

- Tap  on the control panel. Continue tapping to cycle through fan speeds: low, medium, and high.

Note: You can use the VeSync app to turn Fan Mode on/off, as well as adjust the fan speed.

MEMORY FUNCTION

The dehumidifier will remember your settings for fan speed, humidity level, Display Off, Auto Mode, and Wi-Fi connection when turned off or unplugged, and will resume those settings when turned back on.

AUTOMATIC DEFROST

When frost builds up on the heating coils, the compressor will stop and the fan will continue to run until the frost is gone. When the coils are completely defrosted, the compressor will automatically start and dehumidification will resume.

AUTOMATIC SHUTOFF

The dehumidifier will automatically turn off when the water tank is full.

-  will show on the display and Dehumidify Mode will stop.
- Empty the water tank (see **Emptying the Water Tank**, page 22).

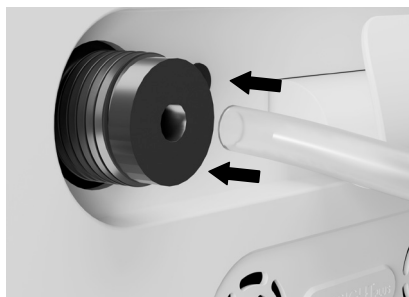
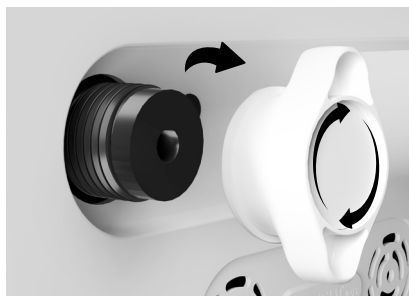
Note: If the water tank has been removed, the dehumidifier will automatically stop.

Alternate Water Drainage Methods

USING A DRAINAGE HOSE (INCLUDED)

This method is ideal for continuous drainage when using a floor drain.

1. Remove the drainage hose from its packaging.
2. Cut the drainage hose to the appropriate length based on the distance between the drainage port and the floor drain.
3. Remove the drainage port cover and attach the drainage hose.



4. Guide the end of the hose to the drain. Make sure there are no loops or knots in the hose.

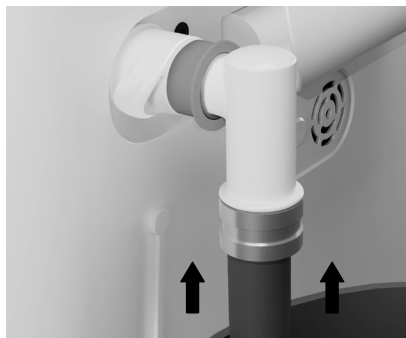
USING A GARDEN HOSE (NOT INCLUDED)

This method is ideal for continuous drainage.

1. Remove the drainage port cover and attach the drain connector.



2. Attach a garden hose to the drain connector.



3. Guide the end of the hose to a drain. Make sure there are no loops or knots in the hose.

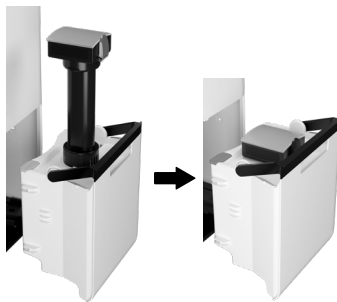
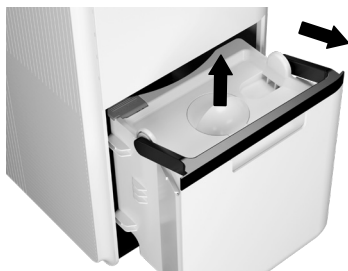
Note: To adjust the drain connector's position, pull out the blue ring in the middle of the connector's head. Adjust to the left or right, then push the blue ring in to lock the position into place.

Alternate Water Drainage Methods (cont.)

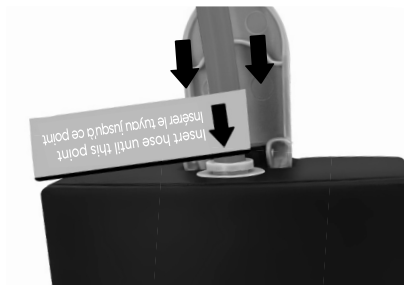
USING A WATER PUMP

This method is ideal for when the external container or drain is far away or high up.

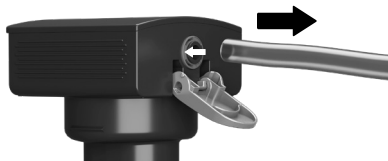
1. Remove the water tank.
2. Remove the tank's pump cover, then place the water pump into the tank cover and press down until it clicks into place.



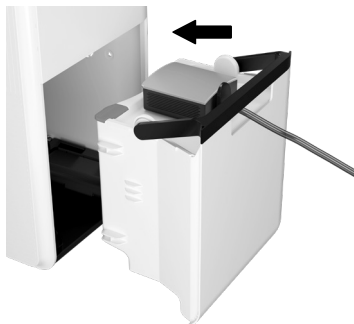
3. Remove the pump's hose cover and insert the pump hose up until the blue label. Gently pull on the hose to make sure it's secure.



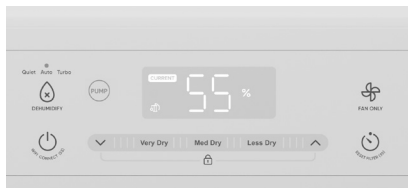
Note: To remove the hose, push down the gray ring on the pump with one hand and pull out the hose with the other hand.



4. Insert the water tank back into the dehumidifier.



5. Guide the end of the hose to a drain. Make sure there are no loops or knots in the hose.
6. **PUMP** will light up on the display if properly installed. Tap **PUMP** to turn on Pump Mode.  will light up on the display.



VeSync App Functions

The VeSync app allows you to access additional smart functions, including those listed below.

REMOTE CONTROL FROM YOUR PHONE

- Turn the dehumidifier on/off
- Turn Dehumidify Mode on/off
- Turn Fan Mode on/off and cycle through fan speed levels
- Turn Auto Mode on/off and set target humidity level
- Manage MERV filter life
- Receive notifications and alerts

MONITOR HUMIDITY LEVELS

Check current humidity levels in the dehumidifier's environment.

SET TIMERS

Set a timer for 1–24 hours.

THIRD-PARTY VOICE CONTROL

Compatible with Amazon Alexa and Google Home® for voice commands.

Note: The VeSync app is continually updated, and app features will expand.

IMPORTANT TIPS

If there is not enough humidity in the room, the dehumidifier will not be able to dehumidify. Fan Mode will still work.

- **Do not** place the dehumidifier on an inclined surface.
- Before moving the dehumidifier, turn it off, unplug it, and remove the water tank and empty any excess water.

Care & Maintenance

Note:

- **Always** unplug the dehumidifier before cleaning.
- **Do not** submerge the dehumidifier in water or other liquids.
- **Do not** wash any parts of the dehumidifier in a dishwasher.
- All maintenance should be done on a water-resistant surface, such as a kitchen or bathroom floor.
- If not using the dehumidifier for 1 week or longer, **do not** leave water inside. Clean and dry the dehumidifier.

EMPTYING THE WATER TANK

When the internal water tank is full,  will light up on the display, the compressor will shut off, and the fan will continue to run for 3 minutes.

Dehumidify Mode **will not** turn on until the water tank is emptied. To empty the tank:

1. Turn off the dehumidifier.
2. Grab the water tank handle and pull to remove.



3. Pour out any water from the tank's water outlet. Make sure to use both hands.



4. Close the tank's outlet cover and insert the tank back into the dehumidifier.

Note: Make sure the dehumidifier is on a flat, stable floor.

5. Dehumidification Mode will resume.

CLEANING THE DEHUMIDIFIER

The water tank should be cleaned weekly to prevent mold and mildew buildup.

Note: *Do not place any part of the dehumidifier in a dishwasher.*

1. Unplug the dehumidifier.
2. Remove the water tank.



3. Pour out any remaining water from the tank's outlet. Make sure to use both hands.



4. Remove the water tank cover and use a mild detergent and warm water to wash inside the tank.

5. Wipe down the dehumidifier exterior with a slightly damp cloth.



Note: *Never wash the dehumidifier with water, gas, alcohol, solvents, or spray insecticides.*

6. Dry all parts with a clean cloth, making sure all parts are completely dry before reassembling or storing.



CAUTION: *Do not operate the dehumidifier without the filter in place. Dirt and debris can clog the unit and reduce performance.*

Care & Maintenance (cont.)

CLEANING THE WATER PUMP

Occasionally clean the water pump to prevent mold and mildew buildup.

1. Twist the pump's end cap to remove.



2. Rinse the pump and end cap under a faucet. Make sure not to wet the metal prongs at the top of the pump.

Note: *Do not* use detergent or a dishwasher to clean the pump and end cap.



3. Reassemble into the water tank, or dry all parts if storing.

CLEANING THE PRE-FILTER

The pre-filter does not need to be replaced but should be cleaned every two weeks to remove dust and dirt particles.

1. Remove the pre-filter using its handle.



Note: *The pre-filter cannot be removed from its frame.*

2. Vacuum the pre-filter with a vacuum hose or wash with mild detergent and warm water.
3. Make sure the filter is completely dry, then replace the pre-filter by inserting the two bottom latches into the aligned holes, then push the filter in to attach the hooks on top of the filter.



REPLACING THE MERV FILTER

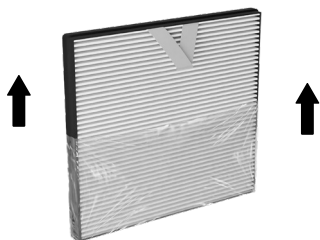
It is not necessary to use the MERV filter, but it is recommended to help capture airborne particles while in Dehumidify Mode and Fan Mode.

Periodically clean the MERV filter with a vacuum hose to remove any built-up debris. When  lights up on the display, it's time to replace the MERV filter (about every 3 months, depending on use).

To replace:



1. Remove the pre-filter.
2. Remove the old MERV filter and discard.



3. Remove the new MERV filter's packaging.



4. Place the new filter inside, making sure the Levoit ribbon is facing outward.
5. Reinstall the pre-filter.

STORING

If the dehumidifier will not be used for a long period of time, follow the cleaning instructions and allow all parts to dry completely before storing.

1. After cleaning, run the dehumidifier on Fan Mode for a few hours to help dry out internal parts.
2. Attach the cord holder to the back of the dehumidifier by inserting the left side first, then pushing in the right side. Wrap the cord around it for secure storage.
3. Cover with a plastic bag or place back into the shipping box, then store in a dust-free location away from direct sunlight.

Troubleshooting

Problem	Possible Solution
Dehumidifier doesn't turn on or turns off unexpectedly.	Plug the dehumidifier into a different outlet.
	Change the mode to a lower setting.
	Check if the water tank is full. If so, empty the tank (see page 22).
	There is a protective time delay (up to 3 min) to prevent the compressor from overloading. Turn on the dehumidifier and wait 3 minutes, then select a mode.
Dehumidifier does not dry the air like it should.	Allow 24 hours to maintain the target humidity level.
	Make sure there are no curtains, or furniture blocking the dehumidifier.
	Clean the filters to remove any blockages (see Care & Maintenance , page 22).
	Adjust the target humidity to a lower percentage or set Dehumidify Mode to Turbo (see page 17).
	Make sure the dehumidifier is not in Fan Mode (see page 18).
	If the current humidity is already low (less than 40%) the dehumidifier will not collect as much water because of the lack of moisture in the air.
	Make sure all windows and doors are completely shut.
	Make sure the dehumidifier is not located near the dryer, which can blow moist air into the air inlet.
	Make sure the room's temperature is above 41°F / 5°C and below 90°F / 32°C. Extreme temperatures can reduce moisture removal rate.
Dehumidifier runs too long, doesn't remove moisture well, or there is little water in the tank.	Initial dehumidification takes a few weeks. Continue using the dehumidifier.
	The capacity of the dehumidifier may not be suitable for the room size.
	Make sure the doors and windows are completely shut.
Frost appears on the heat exchange.	This is normal. The frost should disappear in 1 hour.

Problem	Possible Solution
The fan is loud.	The dehumidifier is noisier on wooden floors compared to carpet.
	Clean the filters or replace the MERV filter (see Care & Maintenance , page 22).
There is water on the floor.	Make sure the drainage hose and drain connector are securely connected.
	Make sure the dehumidifier is on a flat, level surface.
	If using the internal water tank, make sure the drainage port cover is completely closed.
Buttons don't make sound when tapped.	Check to see if the dehumidifier is in Quiet Dehumidify Mode. Tap  to enter into another mode (see page 17).
The dehumidifier is blowing out cool air.	This is normal. The dehumidifier does not actually cool the air, though it may feel cool to the touch.
The dehumidifier is blowing out warm air.	This is normal. The air passes over heating coils before it comes out of the air outlet.
Quiet Mode is on but the fan speed hasn't changed.	This is normal. Fan speed change is subtle. To hear a change, tap  once and wait for the fan to adjust.
There is dirt surrounding the dehumidifier.	If you are using the dehumidifier on carpet, the static within the carpet can attract dust to the area. This is normal. Turn the dehumidifier off and vacuum the area.
Display shows Error Code "E1", "E2".	The temperature sensor is damaged. Contact Customer Support (see page 33).
Display shows Error Code "E3".	Refrigerant circulation is abnormal. Contact Customer Support (see page 33).
Display shows Error Code "E5".	The water pump failed. Contact Customer Support (see page 33).
Display shows Error Code "EH".	The humidity sensor is damaged. Contact Customer Support (see page 33).
Display shows Error Code "ED".	The fan motor is abnormal. Turn the dehumidifier off, then turn back on. If the problem persists, contact Customer Support (see page 33).

If your problem is not listed, please contact **Customer Support** (see page 33).

VeSync App

Troubleshooting

Why isn't my dehumidifier connecting to the VeSync app?

- Make sure your phone has Bluetooth® turned on and is not currently connected to another Bluetooth device.
- During the setup process, you must be on a secure 2.4GHz Wi-Fi network. Confirm that the network is working correctly.
- Make sure the Wi-Fi password you entered is correct.
- Make sure your dehumidifier and phone are within 30 ft / 10 m of each other.
- Reset the dehumidifier by pressing and holding  for 15 seconds. Then try connecting again.

The VeSync app is displaying an incorrect humidity percentage while the dehumidifier is turned on.

- Moisture may have built up inside the humidity sensor. Turn off the dehumidifier and allow the sensor to air dry.
- If the dehumidifier is placed within 12 in / 30 cm of a wall or in a corner, the humidity sensor cannot provide a proper reading for the relative humidity in the room.
- The humidity sensor will give an improper reading if it is exposed to dust. Avoid using the dehumidifier in dusty rooms.

My dehumidifier is offline.

- Make sure the dehumidifier is plugged in. The dehumidifier may appear to be offline if it is unplugged, or if the outlet does not have power.
- Refresh the VeSync menu by swiping down on the screen.
- Make sure your router is connected to the internet and your phone's network connection is working.
- Reset the dehumidifier using one of these options:
 - Delete the dehumidifier from the VeSync app. Swipe left (iOS®) or press and hold (Android), then tap **Delete**. Reconfigure your dehumidifier with the VeSync app.
 - Press and hold  for 15 seconds, then reconfigure your dehumidifier with the VeSync app.

Note: Power outages, internet outages, or changing Wi-Fi routers may cause your dehumidifier to go offline.

If your problem is not listed, please contact **Customer Support** (see page 33).

Federal Communication Commission Interference Statement – Part 15

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instructions as documented in this manual. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body. The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

FCC SDOC Supplier's Declaration Of Conformity

Vesync (US) Corporation hereby declares that this equipment is in compliance with FCC requirements. The declaration of conformity can be found at www.vesync.com/legal/compliance/fcc



Limited Warranty Information (cont.)

Limited Warranty Information

Product Name	Levoit Smart Dehumidifier
Model	LDH-H251S-WUS
<i>For your own reference, we strongly recommend that you record your order ID and date of purchase.</i>	
Order ID	
Date of Purchase	

Levoit Limited Product Warranty

Register your products at <https://warranty.levoit.com/warranty> to stay up to date with important product information such as product updates, limited warranties, usage and maintenance recommendations, and notifications concerning safety warnings or product recalls. Registration is not required to claim your limited warranty.

Two (2) Year Limited Consumer Product Warranty

Vesync (US) Corporation ("Vesync") warrants that the product shall be free from defects in material and workmanship for a period of **2 years from the date of original purchase** ("Limited Warranty Period"), provided the product was used in accordance with its use and care instructions (e.g., in the intended environment and under normal circumstances).

California Residents Only

The Warranty Period begins on the original date of delivery or pick-up.

Your Limited Warranty Benefits

During the Limited Warranty Period and subject to this limited Warranty Policy, Vesync will, in its sole and exclusive discretion, either (i) refund the purchase price if the purchase was made directly from the online Levoit store, (ii) repair any defects in material or workmanship, (iii) replace the product with another product of equal or greater value, or (iv) provide store credit in the amount of the purchase price.

Who is Covered?

This limited warranty extends only to the original consumer purchaser of the product and is not transferable to any subsequent owner of the product, regardless of whether the product transferred ownership during the specified term of the limited warranty. The original consumer purchaser must provide verification of the defect or malfunction and proof of the date of purchase to claim the Limited Warranty Benefits.

Be Aware of Unauthorized Dealers or Sellers

This limited warranty does not extend to products purchased from unauthorized dealers or sellers. Vesync's limited warranty only extends to products purchased from authorized dealers or sellers that are subject to Vesync's quality controls and have agreed to follow its quality controls. Please be aware, products purchased from an unauthorized website or dealer may be counterfeit, used, defective, or may not be designed for use in your country. You can protect yourself and your products by making sure you only purchase from Vesync or its authorized dealers.

If you have any questions about a specific seller, or if you think you may have purchased your product from an unauthorized seller, please contact our Customer Support Team via support.levoit.com

What's Not Covered?

- Normal wear and tear, including parts that might wear out over time (e.g., batteries, filters, cleaning brush, essential oil pads, etc.).
- If the proof-of-purchase has been altered in any way or is made illegible.
- If the model number, serial number or production date code on the product has been altered, removed or made illegible.
- If the product has been modified from its original condition.
- If the product has not been used in accordance with directions and instructions in the user manual.
- Damages caused by connecting peripherals, additional equipment or accessories other than those recommended in the user manual.
- Damages or defects caused by accident, abuse, misuse, or improper or inadequate maintenance.
- Damages or defects caused by service or repair of the product performed by an unauthorized service provider or by anyone other than Vesync.
- Damages or defects occurring during commercial use, rental use, or any use for which the product is not intended.
- If the unit has been damaged, including but not limited to damage by animals, lightning, abnormal voltage, fire, natural disaster, transportation, dishwasher, or water (unless the user manual expressly states that the product is dishwasher-safe).
- Incidental and consequential damages.
- Damages or defects exceeding the cost of the product.

Claiming Your Limited Warranty Service in 5 Simple Steps:

1. Make sure your product is within the specified limited warranty period.
2. Make sure you have a copy of the invoice and order ID or proof-of-purchase.
3. Make sure you have your product. DO NOT dispose of your product before contacting us.
4. Contact our Customer Support Team via support.levoit.com
5. Once our Customer Support Team has approved your request, please return the product with a copy of the invoice and order ID.

Sole and Exclusive Remedy

THE FOREGOING LIMITED WARRANTY CONSTITUTES VESYNC CORPORATION'S EXCLUSIVE LIABILITY, AND YOUR SOLE AND EXCLUSIVE REMEDY, FOR ANY BREACH OF ANY WARRANTY OR OTHER NONCONFORMITY OF THE PRODUCT COVERED BY THIS LIMITED PRODUCT WARRANTY STATEMENT. THIS LIMITED WARRANTY IS EXCLUSIVE, AND IN LIEU OF ALL OTHER WARRANTIES, NO EMPLOYEE OF VESYNC CORPORATION OR ANY OTHER PARTY IS AUTHORIZED TO MAKE ANY WARRANTY IN ADDITION TO THE LIMITED WARRANTY IN THIS LIMITED PRODUCT WARRANTY STATEMENT.

Disclaimer of Limited Warranties

TO THE FULLEST EXTENT PROVIDED BY APPLICABLE LAW, EXCEPT AS WARRANTED IN THIS LIMITED PRODUCT WARRANTY POLICY, VESYNC CORPORATION PROVIDES THE PRODUCTS YOU PURCHASE FROM VESYNC CORPORATION "AS IS" AND VESYNC CORPORATION HEREBY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR PARTICULAR PURPOSE.

Limitations of Liability

TO THE FULLEST EXTENT PROVIDED BY APPLICABLE LAW, IN NO EVENT WILL VESYNC CORPORATION, ITS AFFILIATES, OR THEIR LICENSORS, SERVICE PROVIDERS, EMPLOYEES, AGENTS, OFFICERS, OR DIRECTORS BE LIABLE FOR:

(a) DAMAGES OF ANY KIND ARISING OUT OF OR IN CONNECTION WITH PRODUCTS PURCHASED FROM VESYNC CORPORATION IN EXCESS OF THE PURCHASE PRICE PAID BY THE PURCHASER FOR SUCH PRODUCTS, OR

(b) INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES EVEN IF VESYNC CORPORATION OR ONE OF ITS SUPPLIERS HAS BEEN ADVISED OF THE POSSIBILITY OR LIKELIHOOD OF SUCH DAMAGES.

AND REGARDLESS OF WHETHER CAUSED BY TORT (INCLUDING NEGLIGENCE), BREACH OF CONTRACT, OR OTHERWISE. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

EXCEPT AS COVERED BY THIS LIMITED PRODUCT WARRANTY STATEMENT, VESYNC CORPORATION SHALL NOT BE LIABLE FOR COSTS ASSOCIATED WITH THE REPLACEMENT OR REPAIR OF PRODUCTS PURCHASED FROM IT, INCLUDING, BUT NOT LIMITED TO, LABOR, INSTALLATION, OR OTHER COSTS INCURRED BY THE USER AND, IN PARTICULAR, ANY COSTS RELATING TO THE REMOVAL OR REPLACEMENT OF ANY PRODUCT.

OTHER RIGHTS YOU MAY HAVE

SOME JURISDICTIONS DO NOT ALLOW FOR: (1) EXCLUSION OF IMPLIED WARRANTIES; (2) LIMITATION ON THE DURATION OF IMPLIED WARRANTIES; AND/OR (3) EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES; SO THE DISCLAIMERS IN THIS POLICY MAY NOT APPLY TO YOU. IN THESE JURISDICTIONS YOU HAVE ONLY THE IMPLIED WARRANTIES THAT ARE EXPRESSLY REQUIRED TO BE PROVIDED IN ACCORDANCE WITH APPLICABLE LAW. THE LIMITATIONS OF WARRANTIES, LIABILITY, AND REMEDIES APPLY TO THE MAXIMUM EXTENT PERMITTED BY LAW.

ALTHOUGH THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, YOU MAY HAVE OTHER RIGHTS IN YOUR JURISDICTION. THIS STATEMENT OF LIMITED WARRANTY IS SUBJECT TO APPLICABLE LAWS THAT APPLY TO YOU AND THE PRODUCT. PLEASE REVIEW THE LAWS IN YOUR JURISDICTION TO UNDERSTAND YOUR RIGHTS FULLY.

CHANGES TO THIS POLICY

We may change the terms and availability of this limited warranty at our discretion, but any changes will not be retroactive.

This warranty is made by:

Vesync (US) Corporation

1775 Flight Way, Suite 150

Tustin, CA 92782
USA

Customer Support

If you have any questions or concerns about your new product, please contact our Customer Support Team.

Vesync (US) Corporation

1775 Flight Way, Suite 150
Tustin, CA 92782
USA

Website: support.levoit.com

Phone: 1-888-726-8520

SUPPORT HOURS

Mon–Fri, 9:00 am–5:00 pm PST/PDT

**Please have your order invoice PDF or screenshot(s) ready before contacting Customer Support.*

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