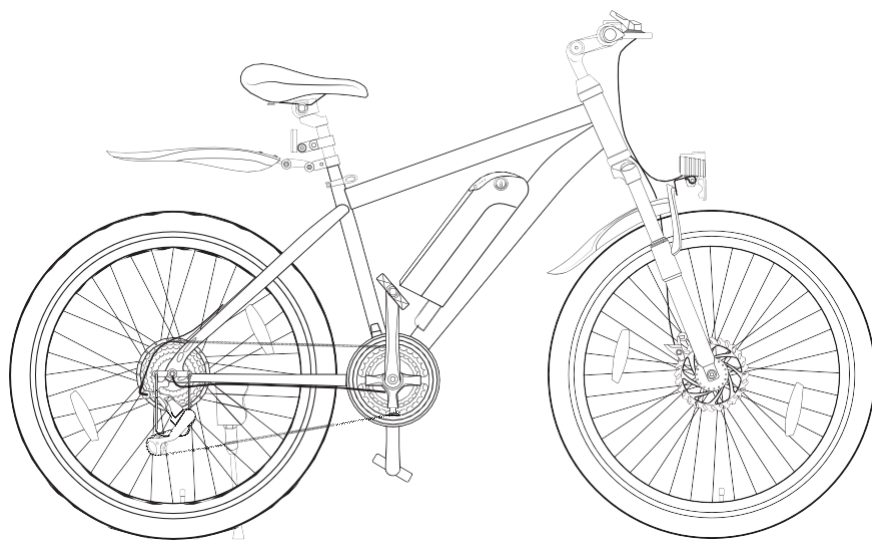




User Manual of Electric Bike



Customer Service: 1 888 639 8191

Email: service.viviebike@gmail.com

Warm Tips

Thanks for your smart choice and becoming a new member of VIVI electric bike family.

For easy and safe riding, we specially prepared this manual. Hope it is helpful for knowing the details of VIVI electric bike.

We create a good image for electric bike for its unique shape, advanced and reliable technology as well as good after-sales service. The body structure that can withstand 100,000 times of vibration, shock absorber, high-efficiency motor and driving system has become the leading and unique advantage of this electric bike.

User requirement is our eternal pursuit.

For improving our product, hope you can share with us your riding feeling and opinions without any reservation.

Customer Service: 1 888 639 8191

Working Hours: 9:00 AM-6:00 PM EST (Monday-Friday)

EST (Monday-Friday)

Email: service.viviebike@gmail.com

Note: For any quality issues or after-sales support, please contact our customer service email. This is the only way to receive replacement parts and technical assistance.

Green and healthy travel, leading the great future with small action.

Electric bike has a complete R&D, manufacturing and sales system, all models are self-developed and have won good praises from customers.

Our product is environment-friendly, leisure, comfortable, convenient and practical, thereby becoming a necessary travel product in the future.

Dear users, for the safety of you and others and to ensure the good performance, please carefully read this manual before using. Daily forms and maintenance knowledge in this manual can help you know well about the bike. Any improper operation may lead to damage to the product.

Thanks for purchasing electric bike. Due to constant technical improvement and upgrading, there may be a slight difference between the real object and manual. Please take the real object as the standard. Please carefully read and observe the contents marked with  in the manual.

About our brand



I6DLE OI CONÍENÍ'S

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1. IMPORTANT SAFETY INSTRUCTIONS

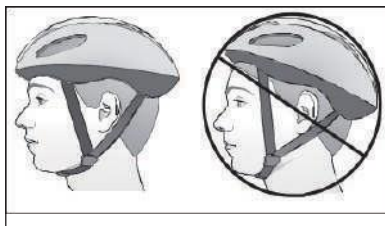
INSTRUCTIONS PERTAINING TO RISK OF FIRE ELETRIC SHOCK.

This manual contains important safety performance information and service information, please read the following warnings before using our product.

1.1 For riding safety, please carefully read the Product Manual before riding and check whether the parts are intact.

1.2 Please take personal protective measures before riding, and always wear special protective equipment when riding an electric bike:

- Wear the helmet when riding the electric bike.
- Wear fluorescent and reflective stripes when riding at night.
- Always wear shoes with non-slip soles, do not wear high heels or other ill-fitting shoes and loose or otherwise ill-fitting clothing.
- Be sure to wear glasses (clear) to keep out dirt, dust and insects.
- Be sure to wear tinted spectacles in the sun.
- Do not ride at overspeed, because it's the main cause of traffic accident.



1.3 Please fully charge the electric bike before riding.

1.4 Please ensure there are no foreign matters around the charging port when charging the electric bike. To prevent sparks, connect the charger to the electric bike before connecting to the AC power supply.

1.5 When you don't use the product for a long time, please timely turn off the general switch and charge the battery periodically (in an interval of about two months generally). Store the electric bike after fully charging the battery. To prevent serious power-lossing, please discharge and charge the battery at least once a month.

1.6 Do not ride the electric bike when you feel comfortable due to illness and impact of drug or alcohol. The riding experience will be better for the user lighter than 130kg.

1.7 Please always observe the local laws and regulations on electric bicycles.

1.8 Do not ride in humid condition. Electric bike may slip off your feet and cause injury. Humid environment may cause electronic device damage and warranty failure.

1.9 Do not disassemble the parts; if necessary, please contact us for purchasing standard parts.

1. IMPORTANT SAFETY INSTRUCTIONS

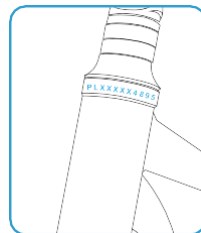
- 1.10 Avoid exposure to sunlight or rain for a long period, and avoid storing our electric bicycle at a hot place or a place with corrosive gas to prevent damage to electroplated parts and painted surfaces.
- 1.11 For the safety of others and avoid bike damage, please do not lend the bike to someone who cannot ride it.
- 1.12 Frequent braking, driving against the wind, carrying people or objects and insufficient tire pressure, etc., will consume a lot of power and reduce the endurance mileage.

To obtain the best endurance mileage, follow the following instructions:

- Please use the pedal assist mode.
 - Do not brake frequently under the premise of ensuring safety.
 - Do not overload.
 - Before riding, please check the tire pressure; the tires shall have enough pressure, generally between 35PSI-65PSI (280KPA-450KPA).
- 1.13 Please keep the two keys properly. You would not be able to start the electric bike or change the battery if the only key is lost. You shall get more backup keys if necessary (we do not provide them). Please turn to professional institutions in case of loss and the user shall bear the whole responsibility.
 - 1.14 The electric bicycle is a means of transportation with certain risk factors. Please be sure to observe the traffic rules. In case of emergencies such as riding too fast, please brake the rear wheel first and then brake the front wheel. If the front wheel is suddenly braked, there is a danger of tipping over. Please ride with care. The speed and endurance range vary depending on road conditions, weather and driver's weight, etc.
 - 1.15 Do not ride the electric bike on highways.
 - 1.16 This electric bike is not suitable for riding on motorway or at any other inappropriate place. be responsible for any consequences caused by your improper operation or use.
 - 1.17 Before riding this electric bike, please carefully check the state of the body. You shall
 - 1.18 Your current insurance may not cover the situations that you may encounter while riding the electric bike, please contact your insurance company or insurance broker for relevant consultation.
 - 1.19 The user shall be solely responsible for the safety problems caused by improper use.

1. IMPORTANT SAFETY INSTRUCTIONS

1.20 In order to prevent your electric bike from being lost, please take good care of your electric bike. Please equip a professional bicycle lock if necessary, and lock the electric bike when it is not in use. Each bicycle has its own exclusive frame number, which is located at the position of the head tube of the frame. When you receive this electric bike, please record and save the frame number. We have not put the frame number in record.



1.21 Although the operating instructions of this manual are followed, there are still other factors that may cause danger when using this product. Please pay attention to safety during riding.

1.22 Use the speed regulating handle (or called rotary handle and accelerator) properly in accordance with local laws and regulations. If the use of the speed regulating handle is not allowed according to local laws, do not install and use the speed regulating handle on VIVI products; otherwise, you shall bear all the consequences, and VIVI shall not assume any responsibility.

WARNING

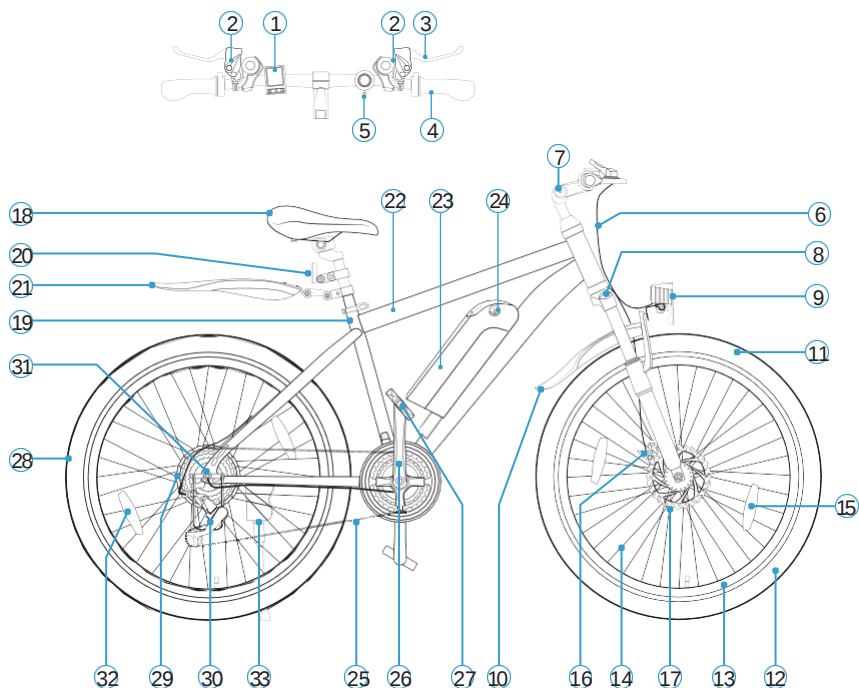
When using this product, basic precautions should always be followed, including the following:

1. Read all the instructions before using the product.
2. To reduce the risk of injury, close supervision is necessary when the product is used near children.
3. Do not put fingers or hands into the product.
4. Do not use this product if the flexible power cord or output cable is frayed, has broken insulation, or any other signs of damage.
5. This equipment is not intended to be used at ambient temperatures less than 0°C (32°F) or above ambient temperatures of 40°C (104°F).
6. The battery is intended to be charged when the ambient temperature is between 0°C (32°F) and 40°C (104°F). Never charge the battery when ambient temperatures are outside this range.
7. Against modifying or attempting to repair the eBike system
8. Use the only charger Model FY1505462000 , made by FUYUANDIAN

SAVE THESE INSTRUCTIONS

2. Structure diagram of electric bike

Knowing the parts of electric bike is helpful for its assembly, maintenance and troubleshooting. Color, style and parts may be different. Please take the real object as the standard.



Part name		Part name		Part name	
01	Meter	09	Headlight	17	Disc
02	handlebar	10	Front fender	18	Saddle
03	Brake handle	11	Front wheel	19	Seat tube
04	Throttle lever	12	Tire	20	Rear reflector
05	Bell	13	Wheel rim	21	Rear fender
06	Waterproof wire	14	Spoke	22	Frame
07	Handle stem	15	Front wheel reflector	23	Battery
08	Front fork suspension	16	Front disc brake calipers	24	Battery charging port

Part name		Part name		Part name	
25	Chain	28	Rear wheel	31	Cassette
26	Right crank	29	Motor	32	Rear wheel reflector
27	Right pedal	30	Protective frame	33	Kickstand

3. PARAMETER INSTRUCTIONS

Please confirm the product model and find corresponding parameters.

Performance indexes	Item	AMAK00020 M026TGBUL	AMAK00019 M026SHUL	AMAK00017 H7UL	AMAK00021 F26FUL
Basic parameters	Vehicle dimensions	1700*650*(1010-1060)mm	1730*650*(1010-1060)mm	1750*670*1100mm	1900*690*1180mm
	Wheel dimension	26*1.95 inch	26*1.95 inch	27.5*1.95 inch	26*4.0 inch
	Frame material	Carbon steel	Aluminum alloy	Aluminum alloy	Aluminum alloy
	Load	130kg	130kg	130kg	130kg
	Vehicle weight	25KG	23.5KG	26.3KG	30.4KG
parameters	Maximum speed	22mph(35km/h)	22mph(35km/h)	22mph(35km/h)	22mph(35km/h)
	Maximum gradient	15 degree	15 degree	15 degree	15 degree
	Front derailleur	Speed 3	Speed 3	Speed 3	Single speed
	Rear derailleur	Speed 7	Speed 7	Speed 7	Speed 7
	Operating temperature	32°F-104°F (0? ~40?)	32°F-104°F (0? ~40?)	32°F-104°F (0? ~40?)	32°F-104°F (0? ~40?)
Battery parameters	Rated voltage	48V	48V	48V	48V
	Battery capacity	7.8AH	7.8AH	10.4AH	12.8AH
	Service life	500 times	500 times	500 times	500 times
Basic parameters	Rated power of motor	500W	500W	500W	500W
	Motor type	Brushless gear motor	Brushless gear motor	Brushless gear motor	Brushless gear motor

Performance indexes	Item	AMAK00020 M026TGBUL	AMAK00019 M026SHUL	AMAK00017 H7UL	AMAK00021 F26FUL
Charger parameters	Input voltage	100-240V	100-240V	100-240V	100-240V
	Input current	1.8A	1.8A	1.8A	1.8A
	Output voltage	DC 54.6V	DC 54.6V	DC 54.6V	DC 54.6V
	Output current	2A	2A	2A	2A
Other parameters	Charging time	4-6H	4-6H	4-6H	4-6H
	Throttle lever	LCD Throttle lever	LCD Throttle lever	LCD Throttle lever	LCD Throttle lever
	Brake	Disc type brake	Disc type brake	Disc type brake	Disc type brake
	Anti-vibration mounting	Front fork suspension	Front fork suspension	Front fork suspension	Front fork suspension
	Light	Headlight	Headlight	Headlight	Headlight
	Package weight	29.7KG	27.5KG	27.6KG	34.4KG
	Battery lock	Yes (equipped with 2 keys)	Yes (equipped with 2 keys)	Yes (equipped with 2 keys)	Yes (equipped with 2 keys)

4. PRODUCT CHARACTERISTICS

- 4.1 Three-dimensional body structure designed according to ergonomics, mechanics of materials and aesthetics, achieving the best riding effect.
- 4.2 Light and aesthetic appearance and good part material, making the riding safer and convenient.
- 4.3 For riding safety, the electric safety system will cut off power automatically when braking.
- 4.4 The bike is designed based on the standard speed limit of electric bike, making the family more reassured.
- 4.5 This electric bike complies with the local laws and regulations. You can use it safely.
- 4.6 The bike is equipped with a mechanical bell. During the use of the bike, the sound of the bell and motor does not exceed the A-weighted emission sound pressure level requirement of 70dB(A) at the workplace.

5. INSTALLATION INSTRUCTIONS

After receiving the product, please carefully check it against the accessories list (see Page No. 32), be careful during installation and assemble the bike according to the following steps. Notice: Installation steps may be slightly different for different models. Take the real object as the standard. Please find the installation steps for specific models.

For your safety, please wear protective gloves before installation.

Improper assembly may present a risk of loss of control, bumping or falling. When assembling the electric bicycle, please note to apply the appropriate force. Too tight or too loose tightening may cause damage or failure of the electric bike. **Special Note:** Do not assemble or repair it under power-on condition.

If you use non-allowable parts, the wrong installation may result in damage to the electric bike or even personal injury. Do not attempt to ride an electric bike that is not properly installed.

Do not disassemble or modify the electric bike by yourself without permission. Otherwise, it may cause permanent damage to the electric bike and may also cause personal injury.

Scan QR code to watch installation video



M026TGBUL



F26FUL



M026SHUL



H7UL



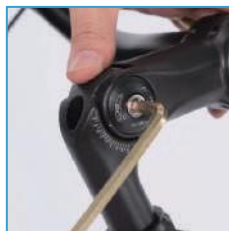
5.1 Installation of handlebar

5.1.1 Applicable to models M026TGBUL / M026SHUL / F26FUL / H7UL

5.1.1.1 Align and insert the vertical tube into the frame head tube with a depth exceeding the minimum insertion depth marked on the vertical tube. Install the valve rod and tighten the screws with the tool No. 4 (M6 wrench).

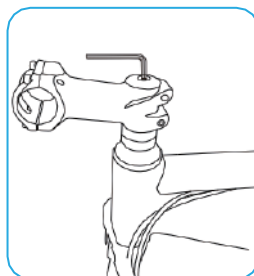
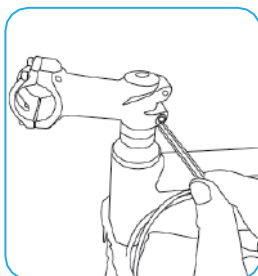
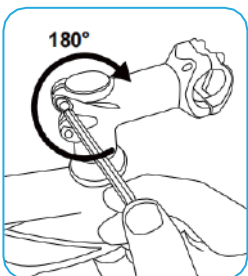


5.1.1.2 Rotate the handlebar until it is perpendicular to the bike frame. Then, tighten the screws with the tool No. 3 (M5 wrench).

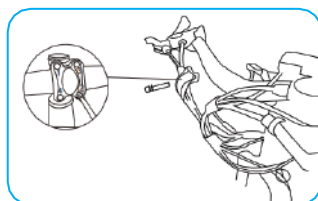
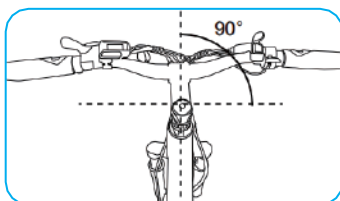
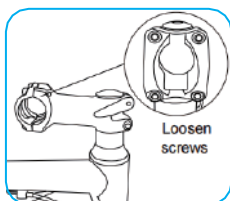


5.1.2 Applicable to model M026TGBUL / M026SHUL / F26FUL / H7UL

5.1.2.1 Rotate the handlebar by 180 degrees until it faces forward. Tighten 2 screws with the tool No.2 (M4 wrench) to fix the bike appropriately.



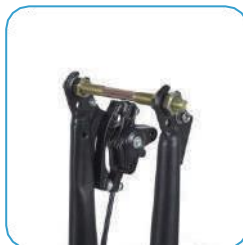
- 5.1.2.2** Unscrew 4 screws on the valve rod cover with the tool No. 2 (M4 wrench). Rotate the handlebar until it is perpendicular to the bike frame; attach the valve rod cover to the handlebar tightly. Then, re-install the valve rod with 4 screws; then tighten the screws with the tool No. 2 (M4 wrench).



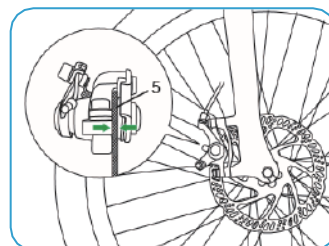
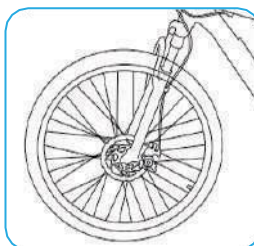
5.2 Installation of front wheel

Applicable to models M026TGBUL / M026SHUL / F26FUL / H7UL

- 5.2.1** Release the fixing rod of front fork with the tool No. 8 (M17 wrench) and remove it (this part is to prevent deformation of front fork during delivery)



- 5.2.2** Put the front wheel into front fork. Fix the front fork hanger on the axle and put the brake disc in the middle of brake. Tighten the screws on both sides with the tool No.7 (M15 wrench).



5.2.3 Front wheel quick disassembly installation instructions for M026TGBUL / M026SHUL / H7UL



1. Take out the quick release skewer from accessory box



2. Place the front fork on the front wheel



3. Insert quick release skewer



4. Put the hub hook on the hole



5. Put on the hook on the other side, and tighten the nut



6. Confirm again that the nut was tightened



7. Lock the quick release skewer, finished installation.

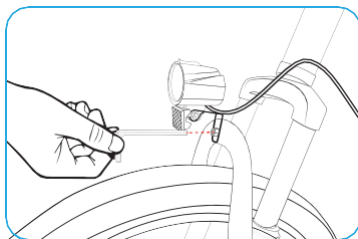
Please Pay Special Attention :

1. Be sure to put the two hub hooks into the holes of the front fork to ensure the stability of the wheel!
2. For riding safety, please check the tightness of the nuts regularly.

5.3 Installation of Headlight

5.3.1 Applicable to models M026TGBUL / M026SHUL / F26FUL / H7UL

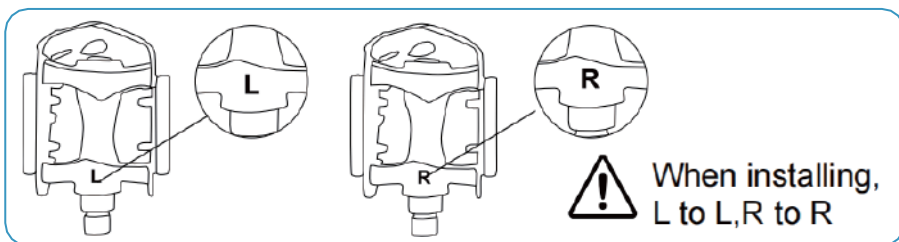
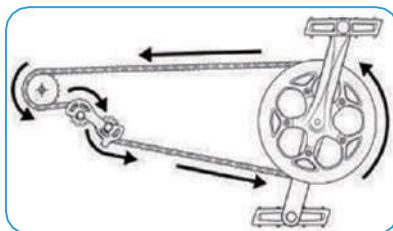
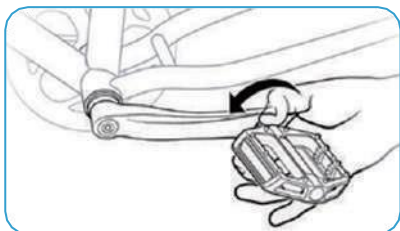
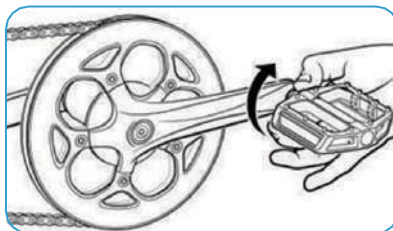
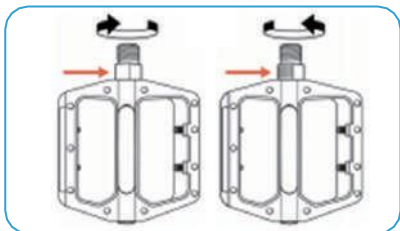
As shown in the figure, install the front Headlight on the front fork hanger, and tighten the screws with the tool No. 3 (M5 wrench).



5.4 Installation of pedal

5.4.1 Applicable to models M026TGBUL / M026SHUL / F26FUL / H7UL

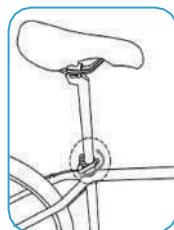
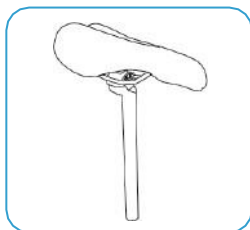
Insert the threads of each pedal into the crank arm completely. Tighten the pedal completely with the tool No.7 (M15 wrench). Note: Rotate the pedal marked with “L” into the left crank anticlockwise. Rotate the pedal marked with “R” into the right crank clockwise.



5.5 Installation of saddle

Applicable to models M026TGBUL / M026SHUL / F26FUL / H7UL

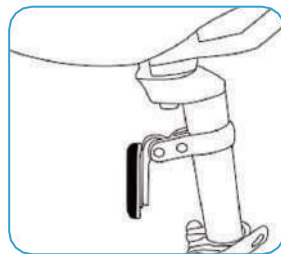
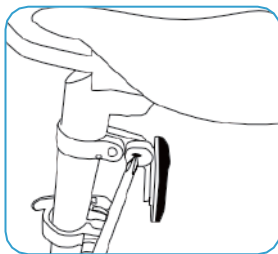
Connect the seat and seat tube first. Insert the seat tube into rod receiver, and adjust the position and height according to your riding habit. Tighten the seat with clamps. Notice: Please do not exceed the maximum saddle height. Do not lift the saddle to the position above the safety line.



5.6 Installation of rear reflector

Applicable to models M026TGBUL / M026SHUL / F26FUL / H7UL

Take out the red reflector, install the reflector on the saddle tube, and tighten the screws with the tool No. 9 (cross screwdriver) to complete the installation of the rear reflector.



5.7 Installation of battery

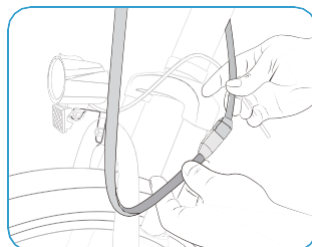
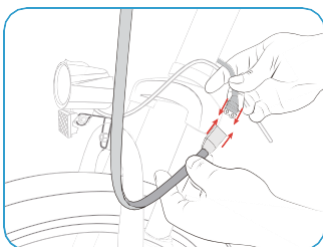
5.7.1 Applicable to models M026TGBUL / M026SHUL / F26FUL / H7UL

Open the battery box, put the battery in a correct angle, insert it into the bracket gently, and press it for automatic locking. Insert the key into the keyhole and rotate to align the key with the "off" icon. At this time, the battery is locked and cannot be removed. If you need to remove the battery, please follow the instructions in 6.3.2 to complete the operation.



5.7.2 Applicable to models M026TGBUL / M026SHUL / F26FUL / H7UL

First, install the battery bag on the handlebar, then pull out the power line connector from under the battery bag, find the power line connector, and insert the power line connector of the battery to complete the installation of the battery.



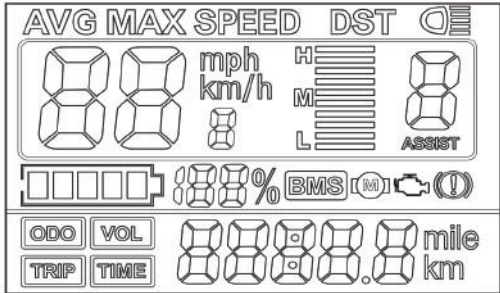
5.8 Adjust the angle of Brake levers, Meter, gear lever, accelerator and bell on the handlebar, and tighten them with tools.

Congratulations! You have assembled the whole bike.

6. OPERATION INSTRUCTIONS

6.1 Meter

6.1.1 Instrument interface display

	
Icon and error code	Definition
	Speed and Speed unit
	Speed level 1 gear Speed:About 6mph 2 gear Speed:About 10mph 3 gear Speed:About 14mph 4 gear Speed:About 18mph 5 gear Speed:About 22mph
	Battery indicator
	Total mileage/single mileage/voltagecomprehensive display area
	Brake status
	Headlight status
	Motor failure
Error code E06	Battery Undervoltage
Error code E07	Motor issue
Error code E08	Throttle issue
Error code E09	Controller issue
Error code E10	Communication reception issue
Error code E11	Communication sending issue

6.1.2 Instrument operation button description

Operation	Directions	Attention
Turn on/off ebike	Long press button 	Please make sure the key and battery switches are turned on.
Increase pedal assist level(PAS)	Press button 	Short press to increase one speed gear.
Decrease pedal assist level(PAS)	Press button 	Short press to reduce one speed gear.
Turn on/Turn off headlight	Long press button 	Make sure the light wires are connected.
Switch to display ODO/TRIP/VOL	Short press button 	ODO(Total mileage) TRIP(Single mileage) VOL(Voltage value)
Walking assist mode	Keep press button 	After entering this mode, ebike will run at a speed of about 6km/h.Very helpful when pushing uphill.
Enter cruise control mode	Keep hold the throttle and long press button  until the letter "P" is displayed in the power assist gear area.Then you can release throttle to keep current speed.	Keep running at a fixed speed.
Exit cruise control mode	Grip the brake level lightly or hold the throttle again.	
Adjust LED backlight (Code:P01)	Step 1: Long Press button  and  to enter setup mode Step 2: Press  to switch code(P01 or P02)	Three levels of brightness.
Kilometers/Miles conversion (Code:P02)	Step 3: Press  or  to choose the options Step 4: Press  to save the option you choosed Step 5: Long Press button  and  to exit setup mode.	Switch speed and mileage units.
ODO clear (Code:P16)	Step 1:Long Press button  and  to enter setup mode Step 2:Press  to switch code P16 Step 3:Long Press  for 5 seconds to clear ODO Step 4:Press  to save the option you choosed Step 5:Long Press button  and  to exit setup mode.	Set accumulated mileage to 0.

6.3 Battery

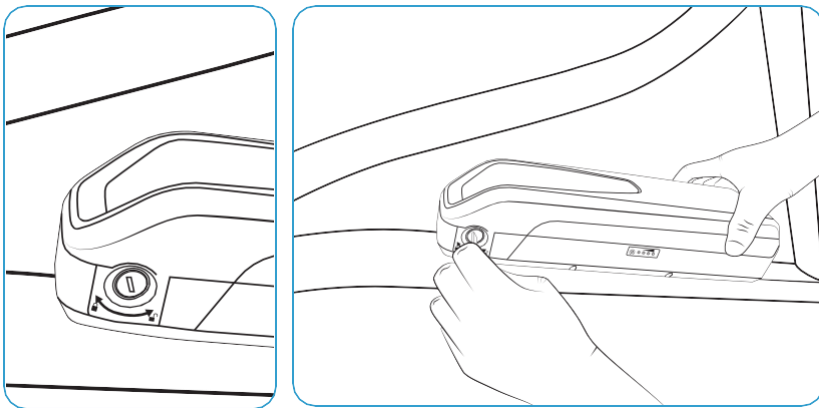
6.3.1 Instructions for battery charging

- 6.3.1.1 When the input and output end of charger is connected, the red indicator will be ON. The battery is fully charged if the indicator turns into green.
- 6.3.1.2 Standard charging time: Charge according to the time of special charger.
Charging environment temperature: 0-40°C; charging time: 4-6h.
Discharging environment temperature: -10-40°C
Storage environment temperature: 0-40°C not exceed 3 months.

6.3.2 Disassembly of battery box

For convenience, VIVI battery can be removed.

- 6.3.2.1 Ensure the battery is turned off. Insert the key into key hole, rotate to align the key to "OFF" and the key hole to "OFF" position.
- 6.3.2.2 Slide the battery upward and take it from the framework.

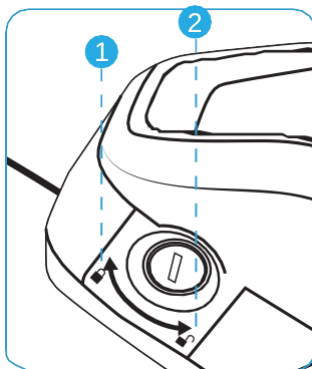


Notice: The weight of battery is about 4.5-8.5 pounds. Please operate carefully.

6.3.3 Key positions of battery

6.3.3.1 Know the key port and battery power supply position before riding. As shown in the picture, the key port aligns to the key position 1 and is consistent with the small lock icon. At key position 1, the battery is at the "locked" position, the battery is locked to the frame, and the key is removed so the bike can be ridden.

6.3.3.2 When the battery is at the key position 2, the battery will be "unlocked" and the battery can be removed from the frame. Before moving or riding, remove the battery from bike, hold the key and slide down the battery from base.



6.4 Bike startup

- 6.4.1** When the battery is locked on the frame, turn on the battery switch. Then, long press the  button of the Meter panel for 2 seconds to power it on. At this time, the electric bike is at the power-on state.
- 6.4.2** Pure electric bike (pure electric mode): Rotate the Throttle lever (right handlebar) inward (anticlockwise), start the bike, adjust the rotating angle of speed control handlebar from small to large, and the speed is changed from slow to fast. The speed can be adjusted by adjusting the tap position.
- 6.4.3** Bike assisted by pedal (boost mode): Step on the pedal. As the dish of chain wheel rotates, the motor will be started.
- 6.4.4** Without the guidance of Service Center, do not attempt to disassemble, modify, repair, or replace any parts of the product or equipment.

6.5 Speed

6.5 Speed introduction

The speed and endurance range vary depending on road conditions, weather and driver's weight, etc. Please take the real object as the standard

Gear	Gear0	Gear1	Gear2	Gear3	Gear4	Gear5
Max Speed	0mph	6mph	10mph	14mph	18mph	22mph

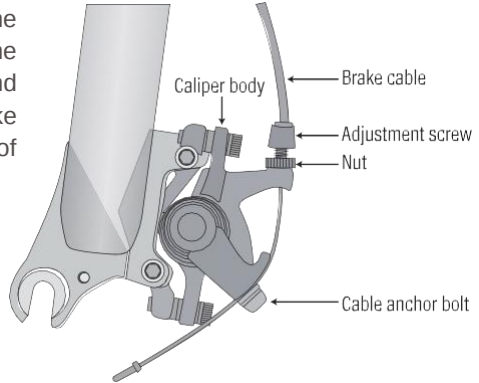
6.6 Adjustment and Use of Brake

Applicable to models M026TGBUL/M026SHUL/H7UL/F26FUL

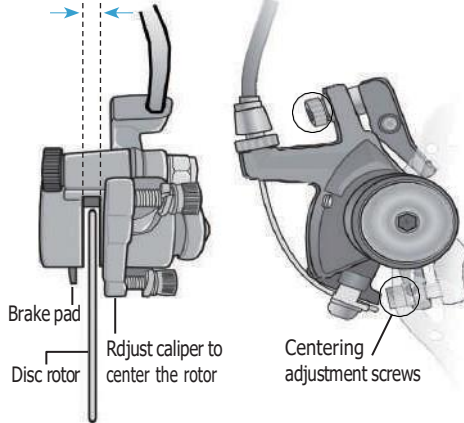
6.6.1 Adjustment of Brake

Before aligning the mechanical disc brake, make sure that the brake cable is properly inserted into the brake lever. If the disc rotor is bent or damaged, replace the rotor first.

- If the brake is not sensitive, loosen the fixing bolt of the brake cable, shorten the braking distance of the brake cable, and then tighten the bolt. Or, when the brake is too sensitive, increase the distance of the brake cable.



Leave the same clearance on both sides of the disc rotor



- If the rotor is always rubbing against the brake pad or has excessive clearance, loosen the two centering adjustment screws, but do not remove them. Turn the wheel slowly and check the space between the rotor and the brake pad; adjust the position of the brake pad and rotor to avoid friction between the the rotor and pad. After the adjustment, tighten the screws.

6.6.2 Adjustment of Brake

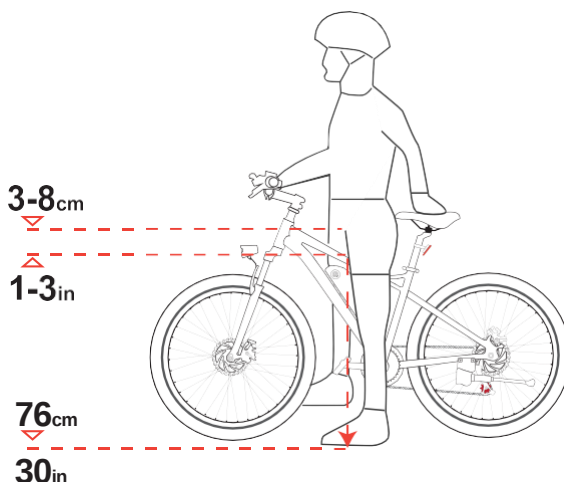
The brake is used to control the speed, not just to stop the bike. The maximum braking force of the wheel is available before the wheel "lock" (standstill) and subsequent slip. Once the tires skid, you will lose most of your braking power and any control of the bike. You must practice braking and stop gently, without jamming the wheel. This technique is called progressive brake modulation.

- Push the brake lever towards the handlebar to gradually increase the braking force.
- If you feel the wheels get stuck, reduce the braking force so the wheels can continue to spin without being stuck.

6.7 Standing height

Applicable to models M026TGBUL/M026SHUL/H7UL/F26FUL

For safe and comfortable riding, the distance from the ground to the rider's crotch shall be 76 cm/30 inches when the rider is standing on the ground. In addition, there should be at least 3-8 cm/1-3 inches between the crotch and the bike's top tube.



6.8 Charging: Safe operation guide



Applicable to models M026TGBUL/M026SHUL/H7UL/F26FUL

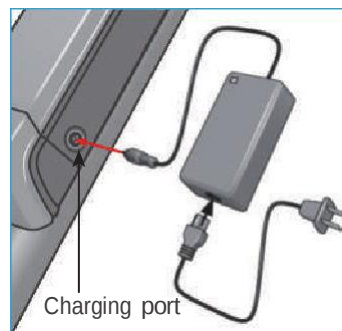
- Please follow the instructions for use. Otherwise you will be responsible for the consequences thereof.
- Please use the only charger Model FY1505462000 made by FUYUANDIAN, and do not use other chargers.
- Note the chargeable battery type and applicable voltage. Do not use different types of battery in mixture. The charging time shall not exceed 12 hours and the charging current shall not exceed 2A.

6.8.1 Insert the charger probe into the charger port on the electric bike battery as shown in the figure.

6.8.2 Insert the tip of the wire into the battery charger.

6.8.2 Insert the AC power plug into the AC power socket.

6.8.2 The red indicator will then on and stay red until the battery is fully charged. After the battery is fully charged, the indicator will become green.



6.9 Instructions for Use of Shift Lever

The shift lever shall be used during riding. When the bike is stationary, do not turn the shift lever to avoid damaging your bike.

6.9.1 Use of Left Shift Lever

Applicable to models M026TGBUL/M026SHUL/H7UL/F26FUL

- When the left shift lever is shifted forward, the front shift lever will move outward, and the shift chain will move from the small piece of the fluted disc to the large piece, which will increase the riding speed and increase the pedaling strength;
- When the lever is turned back at the maximum position, the front shift lever will move from outside to inside, and the shift chain will move from the large piece of the fluted disc to the small piece at the same time, which will reduce the speed of riding and the pedaling strength of riding, so as to realize the shifting process of the front shift lever.

6.9.2 Use of Right Shift Lever

Applicable to models M026TGBUL/M026SHUL/H7UL/F26FUL

- When the right shift lever is shifted forward (the tap position is changed from position 7 to position 1), the rear shift lever will move inwards, and the shifting chain will move from the small piece of the rear Cassette to the large piece at the same time, which will reduce the riding speed while reducing the pedaling strength of riding;
- When the lever is at the maximum position (tap position 1), press the acceleration button on the right shift lever. The rear shift lever will move from the inside to the outside, and the shift chain will move from the large piece of the Cassette to the small piece position, which will increase the speed of riding and will also increase the pedaling strength of the riding, so as to realize the shifting process of the rear shift lever.

7. Precautions for use

An electric bike is a kind of personal transportation tool with a limited speed, which is strictly inspected during the manufacturing process. Please follow the safety tips in this manual. Otherwise, there may be risks. You may be injured or even killed due to a fall, loss of control, collision, failure to follow the instructions, etc. at any time or place. To reduce risk and avoid personal injury, please read this manual carefully and observe the following precautions:

7.1 Precautions for riding

The damage may be caused and affect the performance of the bike during riding or parking. Therefore, pay attention to the following before riding:

- 7.1.1** Please check whether all parts of the electric bike are installed appropriately and not damaged, and check whether all screws are tightened and loose.
- 7.1.2** Please check whether the brakes are in good condition. When using the electric bike in any environment, please confirm whether the brakes are normal.
- 7.1.3** Please check whether the tires are in good condition and whether the front and rear tire pressure is normal. According to the standard, the air pressure of the front and rear tires should reach 35PSI-65PSI (280KPA-450KPA).
- 7.1.4** Please check whether the brake lever is fixed. If it is loose, please tighten it.
- 7.1.5** Please check whether the folding mechanism is locked. For all models with folding function, the quick release device must be locked before riding.
- 7.1.6** When adjusting the height of saddle, do not expose the safety line.
- 7.1.7** When adjusting the height of handlebar, do not expose the safety line of the vertical tube!
- 7.1.8** Please check whether the battery is fully charged before each riding.
- 7.1.9** After starting the bike, slowly accelerate to avoid excessive starting current and electric energy waste due to instantaneous acceleration, and it would be better to use pedal for assistance. The electric bikes that provide pedal assistance up to a maximum speed of 22 mph.
- 7.1.10** For maintenance of battery and motor, please use the pedal for assistance when starting bike or climbing.
- 7.1.11** For safety, try to ride with economic speed. Try to avoid frequent braking to save electric energy.
- 7.1.12** You need to find a suitable open and flat indoor or outdoor place (at least 4m * 20m) to practice riding.
- 7.1.13** You need to have a good understanding for the riding conditions around you so as not to be disturbed by cars, pedestrians, pets, bicycles or other obstacles.

You need a skilled assistant who is familiar with riding an electric bike and understands all the precautions and riding methods in this manual.

Do not test this bike on slippery ground.

Please wear a helmet or other protective equipment to avoid possible injury.

7.1.17 Please increase the braking distance on rainy days, because the dampness will slow down the braking response. After riding, clean and dry the bike and store it in a safe place.

7.1.18 Do not use this product under extreme weather conditions (such as heavy rain, snow or freezing weather).

7.1.19 Always lock the battery with the attached battery key and remove the key before riding the electric bike.

7.1.20 The routine inspection before and after each riding will help you maintain the optimum electric bike performance and find potential problems before they become safety issues.

7.1.21 The maximum total weight limit for this e-bike is 286lbs (130 kg), and the maximum weight capacity for the rear rack is 55 lbs (25 kg).

7.2 Precautions for riding

To ensure your riding safety and riding experience, we specifically ask you to observe the following requirements when using the product:

7.2.1 This equipment is not intended to be used at ambient temperatures less than 0°C (32°F) or above ambient temperatures of 40°C (104°F).

7.2.2 Do not climb slopes over 30°, and do not accelerate or decelerate sharply on slopes.

7.2.3 Be careful of obstacles and slippery roads. Do not ride on grass or cobblestones.

7.2.4 Do not ride in water deeper than 30mm.

7.2.5 Do not immerse in water.

7.2.6 Do not ride to go up and down steps.

7.2.7 Do not ride the electric bike on highway.

7.2.8 The electric bike is a means of transportation for an individual. Multiple persons shall not ride the same electric bike.

7.2.9 Beginners at the age of 14-18 or over 45 shall practice with the help of others.

7.2.10 Before use, please check whether the power is sufficient and whether the tires are inflated normally.

7.2.11 Do not ride at a high speed before you are familiar with the electric bike.

7.2.12 Due to the particularity of lithium battery, the user should charge it at least once a month.
-Damage to the battery due to improper maintenance is not covered by the warranty.

- 7.2.13 The electric bike is only used as the daily means of transportation. Do not use it in extreme sports or other dangerous riding methods.
- 7.2.14 When riding the electric bike, it is strongly recommended that you wear goggles to prevent dirt, dust or insects from hurting your eyes or affecting your riding safety.
- 7.2.15 Please pay attention to the obstacles above your head when riding.
- 7.2.16 Do not make sharp turns at high speed or brake suddenly on slippery ground. These actions can easily cause the electric bike to slip and get out of control.
- 7.2.17 Please ride the electric bicycle on bicycle lanes. Do not ride on motor vehicle lanes or at any other inappropriate places, and please strictly abide by traffic rules and other relevant regulations. When approaching or passing across intersections, motor vehicle lanes, curves and spaces in front of doors, etc., please slow down and pay attention to pedestrian safety.
- 7.2.18 Please be aware of nearby vehicles, pedestrians, potholes, sewer covers, railways, expansion joints, construction areas on roads or sidewalks, debris or other items that may pose a risk to your and others' personal or property safety during riding.
- 7.2.19 Do not make or receive calls or do anything else that might distract you so that you can stay focused on your surroundings.
- 7.2.20 Ride on the designated bicycle lane or near the edge of the road at the driving direction permitted by local laws and regulations, and do not ride at the wrong direction.
- 7.2.21 Do not break into the other roads of vehicles or pedestrians.
- 7.2.22 The electric bike is a personal means of transportation specially for short-distance travel, and cannot be used for other purposes such as transporting goods.
- 7.2.23 If any looseness, damage, abnormality or failure is found during use, stop using it immediately and carry out troubleshooting. Please maintain it regularly to avoid danger.
- 7.2.24 Never wear headphones. These can drown out traffic noises and sirens, distract people from traffic, and can get trapped in the moving parts of the bike, which can make you out of control.

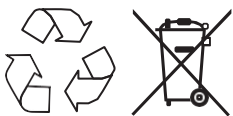
7.3 Precautions for charging

- 7.3.1 During charging, put the battery in a safe place out of the reach of children.
- 7.3.2 The battery of electric bike must be stored in the environment with a temperature range of 0 to 40°C within 3 months.
Do not place the electric bike at a place with the temperature exceeding 40°C. When the ambient temperature is lower than 0°C, the battery will be self-locked and cannot be charged or used.

- 7.3.3** Keep the battery dry. Do not put it in acid/alkali liquid and keep it away from rain, fire or high temperature. Keep metal contacts clean if necessary. Clean them with a soft, dry cloth.
- 7.3.4** It is strictly forbidden to reversely connect the positive and negative poles of the battery, it is strictly forbidden to connect the positive and negative poles of the battery, and it is strictly forbidden to damage, disassemble or short-circuit the battery.
- 7.3.5** Do not disassemble the battery without permission, and do not perform any unreasonable operation of the battery or unreasonably use it.
- 7.3.6** Please use original battery. Do not change it with other brands or products.
- 7.3.7** Use the original charger. Please do not use other charger brands or other batteries for this charger.
- 7.3.8** Do not cover the charger during charging.
- 7.3.9** Do not use the battery when not being fully charged.
- 7.3.10** Before charging the electric bike, make sure that the charging port is dry and free of malfunctions and foreign objects. Only use the correct socket (100V-240V/50HZ-60HZ) for charging. Use the only charger made by FUYUANDIAN model No. FY1505462000.
- 7.3.11** Do not use the electric bike while charging or connecting to a charger in any case.
- 7.3.12** Be sure to lock the battery with the attached battery key and pull out the battery key before using the electric bicycle. Please keep the key properly. If it is lost, the user shall be fully responsible.
- 7.3.13** If you completely immerse the battery or charger in water by accident, please power off the product immediately, disconnect the motor from the battery and stop charging, then contact us for technical support in time, and do not restart the product until we conduct a guide testing.

7.4 Precautions for battery disposal

- 7.4.1** Recycle or discard the battery in an environment-friendly way.
- 7.4.2** Do not throw the battery into fire. The battery may be exploded or leaked.
- 7.4.2** Do not discard the battery in ordinary household garbage.



8. Maintenance instructions

The electric bike needs to be maintained periodically. Adjust your electric bike at a local bike shop twice a year. Critical components shall be inspected, repaired and adjusted frequently by an experienced mechanic. Always detach the battery before putting the eBike for long-term storage. Remove the battery and apply a thin layer of terminal grease to protect the battery contacts

8.1 Periodic maintenance and self-inspection

- 8.1.1** Check whether the front and rear wheel screws are tightened.
- 8.1.2** Check whether the tread of cover tire is worn or cracked. Whether the front and rear tire pressure is suitable. Whether the driving system is unblocked.
- 8.1.3** Whether the joints are normal: Whether the braking wire fastener can be used in lubricating state.
- 8.1.4** Regularly check whether the brake functions well, and increase the braking distance on rainy/snowy days or during downhill riding.
- 8.1.5** Lubrication is an important part for maintaining an electric bike. The front axle, center axle, Cassette and pivot point of the front fork suspension shall be scrubbed every six months, and butter or oil should be added as needed.
- 8.1.6** Adjustment of the brake system: Loosen the screws on the brake wire fixed seat, then tighten or loosen the brake wire, so that the average distance between the two sides of the pads and the disc is 0.3mm-0.5mm, and finally tighten the screws.

8.2 Instructions for maintenance and cleaning

- 8.2.1** To avoid accident due to wetting of internal electronic parts and wires, do not wash the bike with water.
- 8.2.2** Do not fill oil into front/rear brake, rim or tires.
- 8.2.3** Check the frame and fork for any bends or fractures. If the frame or fork is bent or fractured, contact a professional to replace them.
- 8.2.4** Do not use the bike if you notice any cracks, deformations, or discolorations.
- 8.2.5** Check whether the brake levers are securely fastened to the handlebars and whether they show signs of wear.
- 8.2.6** Check the front and rear brakes, motor cutoff functions, and brake lights to ensure that they are working properly.
- 8.2.7** Check the wear level of the disc and brake pads. If they are excessively worn, replace them immediately.
- 8.2.8** Check whether pedals are securely fastened to the crank.
- 8.2.9** Check the crank arms for any bends or deformations and the pedals for any cracks or abnormal sounds. Replace them immediately if found.

8.2.10 Check whether the front and rear wheels can move sideways and whether the wheel nuts can rotate. If the wheel nuts move, have a professional check the screws. If the quick-release lever moves, adjust the quick-release lever. Check whether the distance between the front wheel and the fork and between the rear wheel and the frame is equal. If the distance is unequal, have a professional check and adjust the front and rear wheels. Lift the bike and rotate the front or rear wheel to check whether the wheel swings outward. If the wheel swings outward, have a professional check and adjust the wheel.

Check for cracks, deformations, or discoloration on the front and rear wheel hubs.

If the hub is cracked, deformed, or discolored, stop using it and replace it.

Gently squeeze the spokes with your thumb and other fingers to check whether the tension of the spokes is equal throughout.

If the tension changes or the spokes loosen, have a professional check and adjust the tension of the spokes.

8.3 Battery maintenance

8.3.1 After riding for a certain distance every day, charge the battery timely, or it may reduce the life time

Charge the battery when the battery level is between 30 % and 50% Make sure the battery is not fully discharged (deep discharge).

8.3.2 If you do not use the bike for a long time (and store the battery for more than two months), please pay attention to regular charging to maintain your battery. Otherwise, it will reduce the service life or cause the battery to be damaged and unusable. Please perform the following operations:

Fully charge the battery and remove the battery.

Make sure there is no clear damage to the battery

Please fully charge the battery before long-term storage.

Store the battery at a dry, low-humidity place.

Keep the temperature between 0°C and 40°C.

Protect the battery from extreme temperature fluctuations.

Do not expose the battery to direct sunlight or heat.

Ensure that the stored battery is charged every three months.

8.3.3 It is normal if the battery capacity may be decreased slowly during using. The battery power cannot be restored when reaching the final life cycle.

9. Trouble shooting and Solutions

Fault	Fault Judgment	Troubleshooting
The indicator light on the dial is not on, and the motor does not rotate	The battery voltage is at the undervoltage state	Charge it immediately
	The life of battery is exhausted	Replacement of Battery
	The voltage lock is damaged	Change the battery power switch
The motor works in high speed and cannot be controlled after battery power switch is ON	The three wires of adjusting handle and controller are installed improperly	Connect again
The Headlight is not ON	The switch of Headlight is damaged	Change the switch
The motor works intermittently	The battery is in poor contact	Adjust or polish the contact
	There is no contact when battery switch is burned	Change the battery power switch
The riding distance is short after battery charging	The battery life is exhausted	Replacement of Battery
	The battery voltage is not suitable	Maintain or change the battery
The battery fails to charge or cannot be charged fully	The life of battery is exhausted	Replacement of Battery
	The charger has no output	Change the charger
	The charger and charging socket are in poor contact	Change the charging socket
The controller elements are burned	The elements are burned due to water inflow and short circuit of controller	Replace the controller

10. Specification of parts

Model	Internal and external tires
M026TGBUL	26×1.95 A/V nozzle
M026SHUL	26×1.95 A/V nozzle
H7UL	27.5×1.95 A/V nozzle
F26FUL	26×4.0 A/V nozzle

11. After-sales service

Classification	Component	Warranty period
Dynamical system	Battery	12 months
	Motor	12 months
	Controller	12 months
Electric system	Meter	6 months
	Throttle lever	6 months
	Power-off brake handle	6 months
	Key switch	6 months
	Headlight	6 months
	Integrated line	6 months
	Sensor	6 months
Speed control system	Left and right thumb shifters	6 months
	Fluted disc	6 months
Annex 1	charger	6 months
Part 1	Battery bag	6 months
Part 2	Battery holder	6 months
Part 3	Pedal	6 months
Part 4	Crank	6 months
Part 5	Seat tube	6 months
Part 6	Seat tube clip	6 months
Part 7	Seat Cushion	6 months
Wear parts	Brake lining	1 month
	Chain	1 month
	Internal and external tire/cushion	1 month
Free parts	Toolkit	0 month
	Fender	0 month

Notice:

Consumables and gift items are not included in the after-sales service. The following conditions are not quality problems and do not apply to this warranty.

- 11.1.1 Faults caused by operation not in accordance with the user manual.
- 11.1.2 Normal wear and tear, accident, abuse, neglect, improper assembly, or improper maintenance of parts, and improper use of accessories by any user.
- 11.1.3 Parts that are subject to natural wear and tear under normal use, or the above warranty policy does not apply.
- 11.1.4 Wear and tear of consumables prevents proper replacement and maintenance, resulting in faults and damage to other parts.
- 11.1.5 The warranty card does not match the bike model or the bike model is changed.
- 11.1.6 Damage caused by overloading, riding over obstacles (including but not limited to going down steps and falling) and performing extreme sports, etc.
- 11.1.7 Damage caused by force majeure factors (such as fire, earthquake, lightning strike and flood).
- 11.1.8 Within the range of warranty policy, but beyond the warranty date.
- 11.1.9 Generally, a fully charged battery will endure 90 days in standby mode. Remember to charge the battery after each use. Depletion of battery power can cause permanent damage to the battery, and the electronic device inside the battery will record the charge and discharge of the battery. Damage caused by over-discharge or under-discharge is not covered by the warranty.
- 11.1.10 Damage caused by collision during the use of the product and its parts.

If you have any questions, please feel free to contact us. We will reply and solve within 24 hours.

Website: <https://viviebikes.com>

Email: service.viviebike@gmail.com

12. Packing list

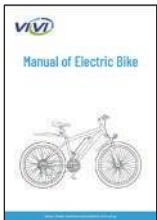
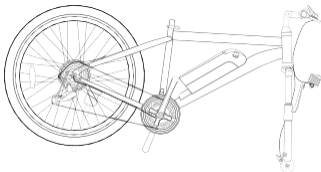
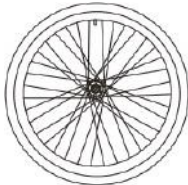
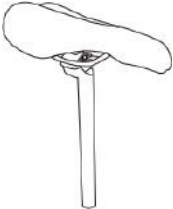
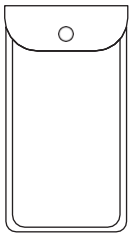
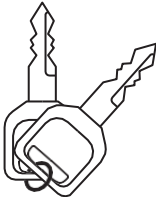
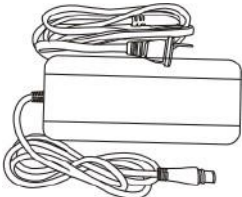
Please carefully check the contents in package after receiving the product. For any missing or damage, please timely contact us.

Open the bike box and take out the small case. Remove the bike from the bike case with the help of another person who can safely lift heavy objects. Carefully remove the packing material of bike frame and parts. Please collect all packing materials, especially the paper board and foam. Open the small box and carefully place the contents inside.

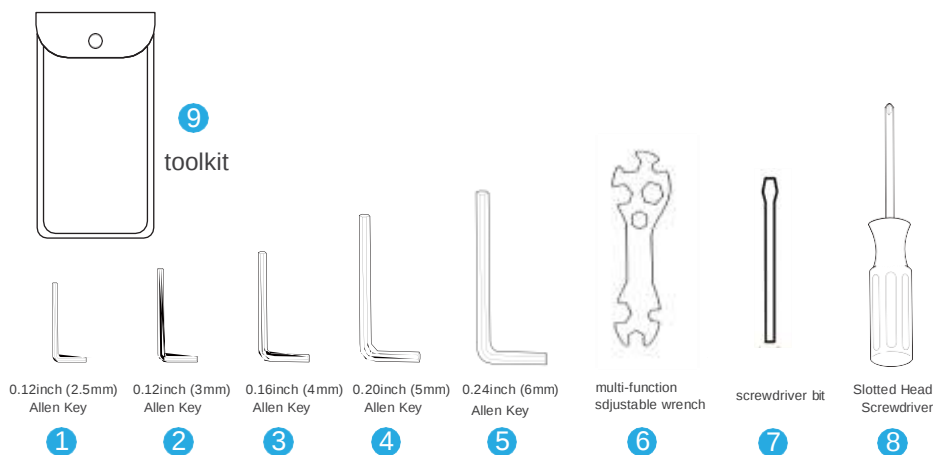
Supplementary description:

The location of the battery in the packing box: M026SHUL/H7UL type batteries are fixed on the frame;

M026TGBUL type batteries are individually packed in a UN carton, near the bottom of the carton.

		
1x user manual	1x electric bike	1x front wheel
		
1x fender	1x saddle	1x toolkit
		
2x pedals	2x keys	1x charger

Details of toolkit:



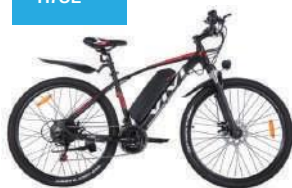
M026TGBUL



M026SHUL



H7UL



F26UL



FCC Warning Statement:

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Website: <https://viviebikes.com>

Email: service.viviebike@gmail.com

Customer Service: 1 888 639 8191

Working Hours: 9:00 AM-6:00 PM EST (Monday-Friday)

Note: For any quality issues or after-sales support, please contact our customer service email. This is the only way to receive replacement parts and technical assistance. If you have any questions, please feel free to contact us. We will reply and solve within 24 hours.



VIVI shall reserve the final interpretation right of all terms and conditions in this manual.