



Logitech MX Keys Mini Manual: Bluetooth Pairing & Setup Guide

[Home](#) » [Logitech](#) » **Logitech MX Keys Mini Manual: Bluetooth Pairing & Setup Guide**

The Logitech MX Keys Mini Keyboard is a sleek and minimalist keyboard designed for creators. With its smaller form factor and smarter keys, it offers a mightier way to create, make, and do. This user manual provides instructions on how to set up and pair the keyboard with your device via Bluetooth, as well as how to install Logitech Options software to use all the possibilities this keyboard has to offer. The manual also includes information on how to pair the keyboard to a second computer using the Easy-Switch button, and how to work on multiple computers with your MX Keys Mini using Logitech Flow technology. Additionally, the manual provides details on the product's features such as the dictation key, emoji key, and mute/unmute microphone key. It also includes information on the product's compatibility with multiple operating systems, battery status notification, smart backlighting, and sustainability features.

Contents [[hide](#)]

- [1 Logitech MX Keys Mini Keyboard](#)
- [2 QUICK SETUP](#)
- [3 Software notifications](#)
- [4 Specs & Details](#)
 - [4.1 Dimensions](#)
 - [4.2 Technical Specifications](#)
 - [4.3 Sustainability](#)
- [5 Warranty Information](#)
- [6 Q/A](#)
- [7 Options+ with other apps](#)
- [8 SPECIFICATION](#)
- [9 Related Posts](#)

logitech



Logitech MX Keys Mini Keyboard

Meet MX Keys Mini – a minimalist keyboard made for creators. A smaller form factor and smarter keys result in a mightier way to create, make, and do.

QUICK SETUP

Go to the [interactive setup guide](#) for quick interactive setup instructions.



If you want more in-depth information, go to the 'Detailed Setup' below.

DETAILED SETUP

1. Make sure the keyboard is turned on.

The LED on the Easy-Switch button should rapidly blink. If not, perform a long press for three seconds.



2. Connect your device via Bluetooth:

- Open the Bluetooth settings on your computer to complete the pairing.
- Click [here](#) for more details on how to do this on your computer. If you experience issues with Bluetooth, click [here](#) for Bluetooth troubleshooting.

3. Install Logitech Options Software.

Download Logitech Options to use all the possibilities this keyboard has to offer. To download and learn more, go to logitech.com/options.

PAIR TO A SECOND COMPUTER WITH EASY-SWITCH

Your keyboard can be paired with up to three different computers using the Easy-Switch button to change the channel.

1. Select the channel you want using the Easy-Switch button — press and hold the same button for three seconds. This will put the keyboard in **discoverable mode** so that it can be seen by your computer. The LED will start blinking quickly.
2. Open the Bluetooth settings on your computer to complete the pairing. You can read more details [here](#).
3. Once paired, a **short press** on the Easy-Switch button lets you **switch channels**.

INSTALL SOFTWARE

Download Logitech Options to use all the possibilities this keyboard has to offer. To download and learn more, go to logitech.com/options.

The software is compatible with Windows and Mac.

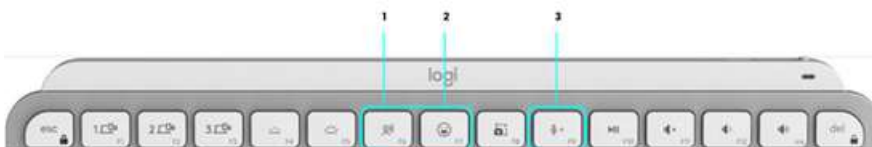
LEARN MORE ABOUT YOUR PRODUCT

MX Keys Mini comes in three different colors: rose, pale gray, and graphite.

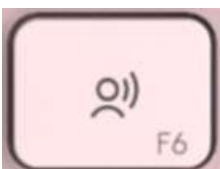


New F-row keys

- 1 – Dictation
- 2 – Emoji
- 3 – Mute/unmute microphone



Dictation



The dictation key lets you convert speech-to-text in active text fields (notes, email, and so on). Simply press and start speaking.

Emoji



You can quickly access emojis by pressing the emoji key.

Mute/unmute microphone



You can mute and unmute your microphone with a simple press during video conferencing calls. To enable the key, download Logi Options [here](#).

Product Overview



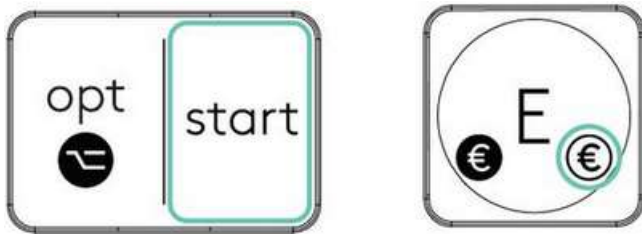
- 1 – PC layout
- 2 – Mac layout
- 3 – Easy-Switch keys
- 4 – ON/OFF switch
- 5 – Battery status LED and ambient light sensor
- 6 – Dictation
- 7 – Emoji
- 8 – Mute/unmute microphone

Multi-OS keyboard

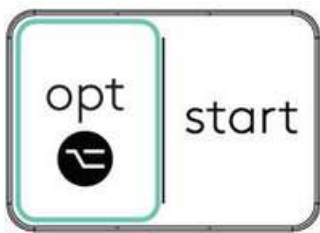
Your keyboard is compatible with multiple operating systems (OS): Windows 10 or later, macOS 10.15 or later,

iOS 13.4 or later, iPadOS 14 or later, Linux, ChromeOS, and Android 5 or later.

If you are a Windows, Linux, or Android user, your special characters will be on the right side of the key:



If you are a macOS or iOS user, your characters and special keys will be on the left side of the key:



Battery Status Notification

Your keyboard has an LED near the On/Off switch to let you know the battery status. The LED will be green from 100% to 11% and turn red from 10% and below. Turn off the backlighting to continue typing for more than 500 hours when the battery is low.



To charge, plug in the USB-C cable at the top right corner of your keyboard. You can continue typing while it is charging.

Smart backlighting

Your keyboard has an embedded ambient light sensor that reads and adapts the level of backlighting accordingly.

Room brightness	Backlight level
Low light – under 100 lux	L4 – 50%
High light – over 100 lux	L0 – no backlight* *Backlight is turned OFF.

There are eight total backlight levels. You can change the backlight level at any time with two exceptions: the backlight cannot be turned ON when:

- the room brightness is high, over 100 lux
- the keyboard battery is low

Software notifications

Install Logitech Options software to get the most out of your keyboard. You can find more information [here](#).

• Backlight level notifications



You can see the backlight level changes in real-time.

• Backlighting disabled

There are two factors that will disable backlighting:



When your keyboard has only 10% of battery left, this message will appear when you try to enable backlighting. If you want the backlight back, plug in your keyboard to charge it.



When the environment around you is too bright, your keyboard will automatically disable backlighting to avoid using it when not needed. This will also allow you to use it longer with backlight in low light conditions. You will

see this notification when you try to turn backlighting ON.

- **Low battery**



When your keyboard reaches 10% of battery left, backlighting turns OFF and you get a battery notification on the screen.

- **F-Keys switch**

When you press Fn + Esc you can swap between the Media keys and F-Keys.

We've added a notification so you know when you've swapped the keys.



NOTE: By default, the keyboard has direct access to Media Keys.

Logitech Flow

You can work on multiple computers with your MX Keys Mini. With a Flow-enabled Logitech mouse, such as [MX Anywhere 3](#), you can also work and type on multiple computers with the same mouse and keyboard using Logitech Flow technology.

You can use the mouse cursor to move from one computer to the next. MX Keys Mini keyboard will follow the mouse and switch computers at the same time. You can even copy and paste between computers. You will need to install Logitech Options software on both computers and then follow [these instructions](#).

Click [here](#) for a list of our Flow-enabled mice.



Specs & Details

Dimensions

MX Keys Mini Keyboard

- **Height:** 5.19 in (131.95 mm)
- **Width:** 11.65 in (295.99 mm)
- **Depth:** 0.82 in (20.97 mm)
- **Weight:** 17.86 oz (506.4 g)

Technical Specifications

Minimalist Wireless Illuminated Keyboard

- Connect via the Bluetooth Low Energy technology
- Easy-switch keys to connect up to three devices and easily switch between them
- 10 meters wireless range ⁶Wireless range may vary depending on operating environment and computer setup.
- Hand proximity sensors that turn the backlighting on
- Ambient light sensors that adjust backlighting brightness
- USB-C rechargeable. Full charge lasts 10 days – or 5 months with backlighting off ⁷Battery life may vary based on user and computing conditions.
- On/Off power switch
- Caps Lock and Battery indicator lights
- Compatible with Logitech Flow enabled mouse

ATTENTION: FILEVAULT

- FileVault is an encryption system available on some Mac computers. When enabled, it might prevent Bluetooth devices from connecting with your computer if you have not yet logged in. If you have FileVault enabled, we advise purchasing the compatible Logi Bolt USB Receiver.

Sustainability

- Graphite plastics: 30% post-consumer recycled material ⁸Excludes packaging, printed circuit board (PCB).
- Black plastics: 30% post-consumer recycled material ⁹Excludes packaging, printed circuit board (PCB).
- Pale Grey plastics: 12% post-consumer recycled material ¹⁰Excludes packaging, printed circuit board (PCB).
- Rose plastics: 12% post-consumer recycled material ¹¹Excludes packaging, printed circuit board (PCB).
- Paper Packaging: FSC™ -certified

Warranty Information

1-Year Limited Hardware Warranty

Part Number

- **Graphite:** 920-010388
- **Rose:** 920-010474
- **Pale Gray:** 920-010473
- **Black:** 920-010475

Q/A

MX Keys Mini Rose and Pale Gray keyboard backlighting changes by itself

Your keyboard is equipped with an ambient light sensor that adapts the keyboard backlight according to the brightness of your room.

There are two default backlight levels that switch automatically:

- If the room starts getting dark (below 100 lux), the keyboard will set the backlighting to level 4. You can of course override this default level and increase or decrease the level.
- When the room is bright, over 100 lux, the backlighting will turn OFF as the contrast is no longer visible, and it won't drain your battery unnecessarily.

When your keyboard is kept ON, it will detect whenever your hands approach and the backlight will be turned back on. The backlighting won't turn back on if:

- Your keyboard has no more battery, below 10%.
- If the environment you're in is too bright.
- If you've turned it off manually or using Logitech Options software.

Proximity detection and backlight behavior while charging the MX Keys Mini Keyboard

Your keyboard is equipped with a proximity sensor that detects when your hands hover close to the keyboard.

Proximity detection will not work when the keyboard is charging you have to press a key on the keyboard to turn the backlight on. Turning the keyboard backlight off while charging will help with the charging time.

The backlighting will stay on for five minutes after typing, so if you are working in the dark, the keyboard will not turn off while typing.

Once fully charged and the charging cable is removed, proximity detection will work again.

Logi Bolt does not work or is not recognized

If your device stops responding, first confirm that the Logi Bolt receiver is working properly. Use the steps below:

1. Open **Device Manager** and make sure your product is listed.
2. If the receiver is plugged into a USB hub or extender, try plugging it into a port directly on the computer
3. **Windows only** — try a different USB port. If it makes a difference, try updating the motherboard USB chipset driver.
4. If the receiver is Logi Bolt ready, identified by this logo  open Logi Bolt Software and check if the device is found there.
5. If not, follow the steps to [connect the device to a Logi Bolt receiver](#).
6. Try using the receiver on a different computer.
7. If it's still not working on the second computer, check **Device Manager** to see if the device is recognized.

If your product is still not recognized, the fault is most likely related to the USB receiver rather than the keyboard or mouse. Please contact Customer Support.

Unable to pair to Logi Bolt Receiver

If you're unable to pair your device to the Logi Bolt receiver, do the following:

STEP A:

1. Make sure the device is found in Devices and Printers. If the device is not there, follow steps 2 and 3.
2. If connected to a USB HUB, USB Extender, or to the PC case, try connecting to a port directly on the computer

motherboard.

3. Try a different USB port; if a USB 3.0 port was used previously, try a USB 2.0 port instead.

STEP B:

Open Logi Bolt Software and see if your device is listed there. If it's not listed, follow the steps to connect the device to a Logi Bolt receiver. See [Connect a new device to a Logi Bolt USB receiver](#) for more information.

How can I tell if my device is Logi Bolt ready?

Logi Bolt devices can be recognized by this logo, found on the back of the device next to the Bluetooth logo:



Are Logi Bolt devices compatible with Unifying USB receivers?

Logi Bolt devices are not compatible with Unifying USB receivers, and Unifying devices are not compatible with Logi Bolt USB receivers.

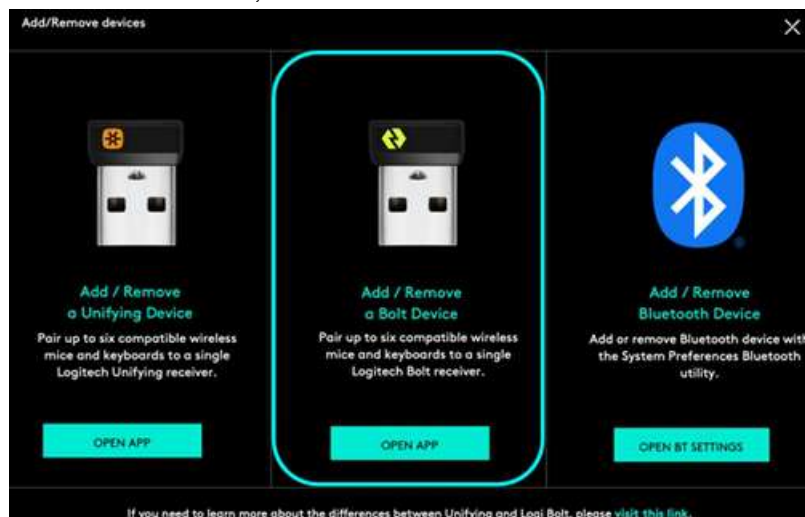


Connect a new device to a Logi Bolt USB receiver

Your Logi Bolt can host up to six devices.

To add a new device to an existing Logi Bolt receiver:

1. Open Logitech Options.
2. Click **Add Device**, and then **Add a Bolt device**.



3. Follow the on-screen instructions.

NOTE: If you don't have Logitech Options you can download it [here](#).

You can determine if your USB receiver is a Logi Bolt by the logo on the bottom right side:



Pair your keyboard with a Logi Bolt receiver

Your device is Logi Bolt compatible and can be connected using the wireless Logi Bolt USB receiver.

1. Make sure the keyboard is turned on.

The number 1 LED on the Easy-Switch button should blink rapidly. If it doesn't, press the button for three seconds (long press).



2. Plug the receiver into a USB port on your computer.
3. To adapt your keyboard to your operating system:
 - For Mac, press **Fn + O**
 - For Windows, press **Fn + P**

For information on how to pair a second computer, see [Pair to a second computer with Easy-Switch](#).

Do I need a Bolt receiver to use a device that is Logi Bolt compatible?

No, your device was designed to fully perform through Bluetooth connectivity. Logi Bolt is only recommended for users who work in crowded environments with many other wireless devices.

What operating systems is my keyboard compatible with?

You can find compatibility information for your keyboard on the product's page on [Logitech.com](https://www.logitech.com). On the product's page, scroll down to "SPECS & DETAILS". You'll find the operating system compatibility based on your connectivity choice, Bluetooth or USB receiver.

Pair your Bluetooth keyboard to a different device with Easy-Switch

Your keyboard can be paired with up to three different computers using the Easy-Switch button to change the channel.



1. Select the channel you want and press and hold the Easy-Switch button for three seconds. This will put the keyboard in discoverable mode so that it can be seen by your computer. The LED will start blinking quickly.
2. Open the Bluetooth settings on your computer to complete the pairing. More details [here](#).
3. Once paired, a **short press** on the Easy-Switch button will allow you to switch channels.

Dictation key does not work

First, make sure you have the latest version of Logi Options software installed. You can download the software [here](#).

The dictation feature of your device can be enabled once you have installed the software.

To use dictation:

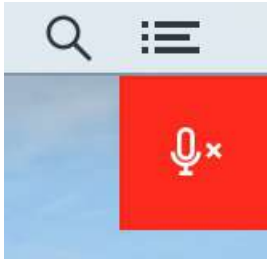
- Make sure your cursor is on an active text field
- Press the dictation key and start speaking

Mute / unmute microphone does not work

First, make sure you have the latest version of Logitech Options+ or Logitech Options software installed. You can download them [here](#).

The mute and unmute microphone feature of your device can only be enabled once you have installed the software.

Mute/unmute microphone works on a system level, not on an application level. When you press the key to mute, you will see the image shown below on the top right corner of your screen.



This means your system's microphone is muted. If you are unmuted on a video conferencing app (ex. Zoom or Microsoft Teams) but can see this sign, you will not be heard when speaking. You'll need to press the mute/unmute once more to be unmuted.

Bluetooth mouse or keyboard not recognized after reboot on macOS (Intel-based Mac) – FileVault

If your Bluetooth mouse or keyboard does not reconnect after a reboot at the login screen and only reconnects after the login, this might be related to FileVault encryption.

When FileVault is enabled, Bluetooth mice and keyboards will only re-connect after login.

Potential solutions:

- If your Logitech device came with a USB receiver, using it will solve the issue.
- Use your MacBook keyboard and trackpad to login.
- Use a USB keyboard or mouse to login.

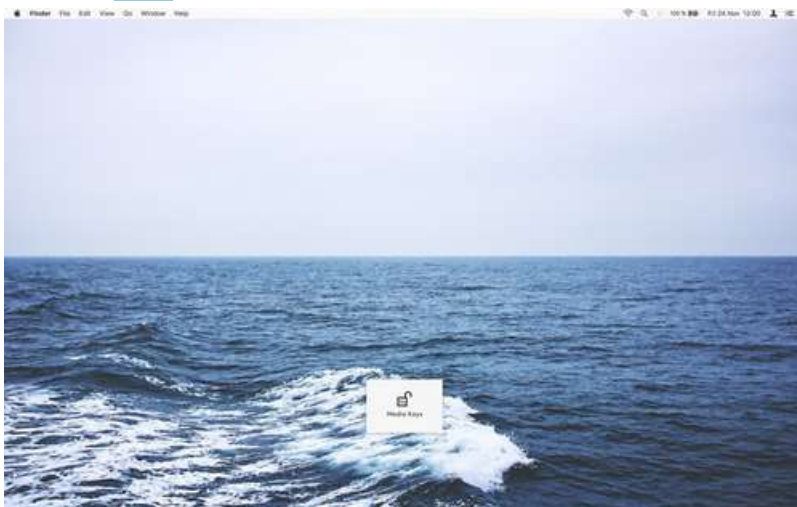
Note: This issue is fixed from macOS 12.3 or later on M1. Users with an older version might still experience it.

How to enable direct access to F-keys

Your keyboard has by default access to the Media and Hotkeys such as Volume Up, Play/Pause, Desktop view, and so on.

If you prefer to have direct access to your F-keys simply press **Fn + Esc** on your keyboard to swap them.

You can download Logitech Options to get on-screen notifications when you swap from one to the other. Find the software [here](#).



Keyboard backlight does not turn on

Your keyboard backlight will automatically turn off under the following conditions:

- The keyboard is equipped with an ambient light sensor — it assesses the amount of light around you and adapts the backlight accordingly. If there is enough light, it turns the keyboard backlight off to prevent draining the

battery.

– When your keyboard's battery is low, it turns the backlight off to allow you to continue working without disruption.

Backup device settings to the cloud in Logitech Options+

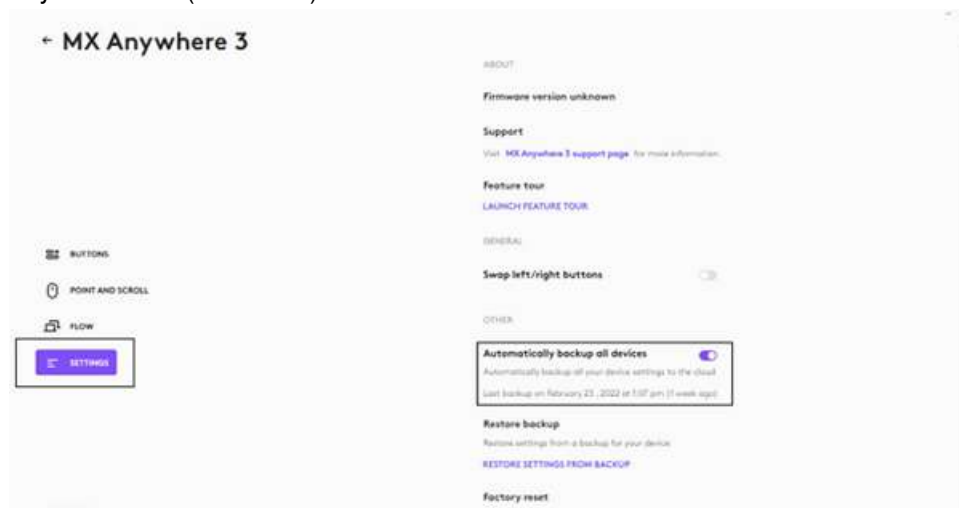
- INTRODUCTION
- HOW IT WORKS
- WHAT SETTINGS GET BACKED UP

INTRODUCTION

This feature on Logi Options+ allows you to backup the customization of your Options+ supported device automatically to the cloud after creating an account. If you are planning to use your device on a new computer or wish to go back to your old settings on the same computer, log into your Options+ account on that computer and fetch the settings you want from a backup to set up your device and get going.

HOW IT WORKS

When you are logged into Logi Options+ with a verified account, your device settings are automatically backed up to the cloud by default. You can manage the settings and the backups from the Backups tab under More settings of your device (as shown):



Manage settings and backups by clicking on **More > Backups**:

AUTOMATIC BACKUP OF SETTINGS — if the **Automatically create backups of settings for all devices** checkbox is enabled, any settings you have or modify for all of your devices on that computer are backed up to the cloud automatically. The checkbox is enabled by default. You can disable it if you don't want the settings of your devices to be backed up automatically.

CREATE A BACKUP NOW — this button allows you to backup your current device settings now, if you need to fetch them later.

RESTORE SETTINGS FROM BACKUP — this button lets you view and restore all the available backups you have for that device that are compatible with that computer, as shown above.

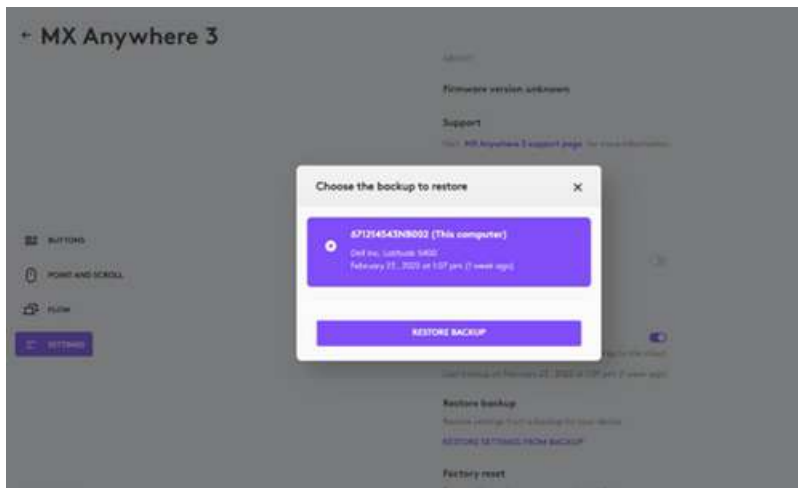
The settings for a device are backed up for every computer that you have your device connected to and have Logi Options+ that you are logged into. Every time you make some modifications to your device settings, they get backed up with that computer name. The backups can be differentiated based on the following:

Name of the computer. (Ex. John's Work Laptop)

Make and/or model of the computer. (Ex. Dell Inc., Macbook Pro (13-inch) and so on)

The time when the backup was made

The desired settings can then be selected and restored accordingly.



WHAT SETTINGS GET BACKED UP

- Configuration of all the buttons of your mouse
- Configuration of all the keys of your keyboard
- Point & Scroll settings of your mouse
- Any application-specific settings of your device

WHAT SETTINGS ARE NOT BACKED UP

- Flow settings
- Options+ app settings

Keyboard/Mice – Buttons or keys do not work correctly

Likely Cause(s):

- Potential hardware issue
- Operating system /software settings
- USB port issue

Symptom(s):

- Single-click results in double-click (mice and pointers)
- Repeating or strange characters when typing on the keyboard
- Button/key/control gets stuck or responds intermittently

Possible solutions:

1. Clean the button/key with compressed air.
2. Verify the product or receiver is connected directly to the computer and not to a hub, extender, switch or something similar.
3. Unpair/repair or disconnect/reconnect hardware.
4. Upgrade firmware if available.
5. **Windows only** — try a different USB port. If it makes a difference, try [updating the motherboard USB chipset driver](#).
6. Try on a different computer. **Windows only** — if it works on a different computer, then the issue might be related to a USB chipset driver.

*Pointing devices only:

- If you're not sure if the problem is a hardware or software issue, try switching the buttons in the settings (left click becomes right click and right click becomes left click). If the problem moves to the new button it is a software setting or application issue and hardware troubleshooting cannot resolve it. If the problem stays with the same button it is a hardware issue.
- If a single-click always double-clicks, check the settings (Windows mouse settings and/or in Logitech SetPoint/Options/G HUB/Control Center/Gaming Software) to verify if the button is set to **Single Click is Double Click**.

NOTE: If buttons or keys respond incorrectly in a particular program, verify if the problem is specific to the

software by testing in other programs.

Logitech Options permission prompts on macOS Monterey, macOS Big Sur, macOS Catalina, and macOS Mojave

- Logitech Options permission prompts on macOS Monterey and macOS Big Sur
- Logitech Options permission prompts on macOS Catalina
- Logitech Options permission prompts on macOS Mojave
- [Download](#) the latest version of Logitech Options software.

Logitech Options permission prompts on macOS Monterey and macOS Big Sur

For official macOS Monterey and macOS Big Sur support, please upgrade to the latest version of Logitech Options (9.40 or later).

Starting with macOS Catalina (10.15), Apple has a new policy that requires user permission for our Options software for the following features:

- **Bluetooth Privacy prompt** needs to be accepted to connect Bluetooth devices through Options.
- **Accessibility** access is needed for scrolling, gesture button, back/forward, zoom, and several other features.
- **Input monitoring** access is needed for all the features enabled by the software such as scrolling, gesture button, and back/forward among others for devices connected via Bluetooth.
- **Screen recording** access is needed to capture screenshots using a keyboard or a mouse.
- **System Events** access is needed for the Notifications feature and Keystroke assignments under different applications.
- **Finder** access is needed for the Search feature.
- **System Preferences** access if needed for launching Logitech Control Center (LCC) from Options.

Bluetooth Privacy prompt

When an Options supported device is connected with Bluetooth/Bluetooth Low Energy, launching the software for the first time will show the below pop-up for Logi Options and Logi Options Daemon:



Once you click **OK**, you will be prompted to enable the checkbox for Logi Options in **Security & Privacy > Bluetooth**.

When you enable the checkbox, you will see a prompt to **Quit & Reopen**. Click on **Quit & Reopen** for the changes to take effect.

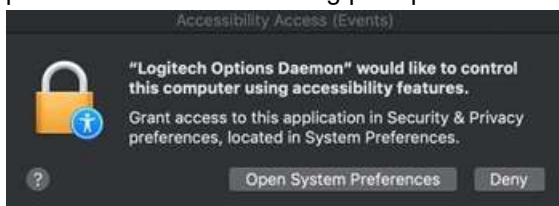


Once the Bluetooth Privacy settings are enabled for both Logi Options and Logi Options Daemon, the **Security & Privacy** tab will appear as shown:



Accessibility Access

Accessibility access is needed for most of our basic features such as scrolling, gesture button functionality, volume, zoom, and so on. The first time you use any feature that requires accessibility permission, you'll be presented with the following prompt:



To provide access:

1. Click **Open System Preferences**.
2. In System Preferences, click the lock at the bottom left corner to unlock.
3. In the right panel, check the boxes for **Logitech Options** and **Logitech Options Daemon**.

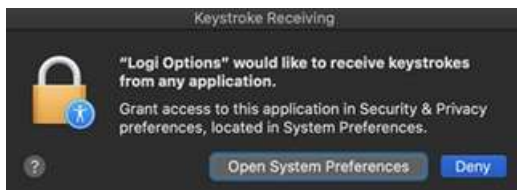
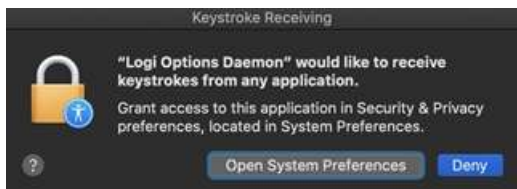


If you already clicked **Deny**, follow these steps to manually allow access:

1. Launch System Preferences.
2. Click **Security & Privacy**, then click the **Privacy** tab.
3. In the left panel, click **Accessibility** and then follow steps 2-3 above.

Input Monitoring Access

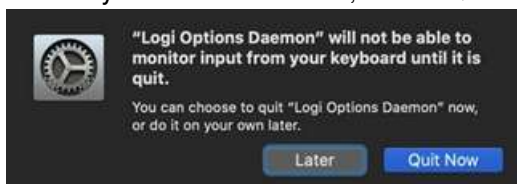
Input monitoring access is needed when devices are connected using Bluetooth for all features enabled by the software such as scrolling, gesture button, and back/forward to work. The following prompts will be displayed when access is needed:



1. Click **Open System Preferences**.
2. In System Preferences, click the lock at the bottom left corner to unlock.
3. In the right panel, check the boxes for **Logitech Options** and **Logitech Options Daemon**.



4. After you check the boxes, select **Quit Now** to restart the application and allow the changes to take effect.



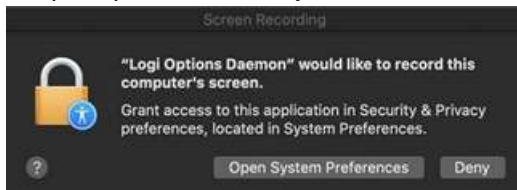


If you already clicked **Deny**, please do the following to allow access manually:

1. Launch System Preferences.
2. Click Security & Privacy, and then click the Privacy tab.
3. In the left panel, click Input Monitoring and then follow steps 2-4 from above.

Screen Recording Access

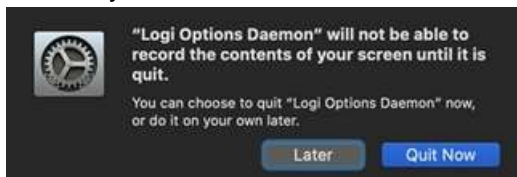
Screen recording access is needed to capture screenshots using any supported device. You'll be presented with the prompt below when you first use the screen capture feature:



1. Click **Open System Preferences**.
2. In System Preferences, click the lock at the bottom left corner to unlock.
3. In the right panel, check the box for **Logitech Options Daemon**.



4. Once you check the box, select **Quit Now** to restart the application and allow the changes to take effect.

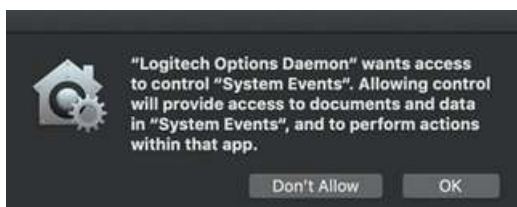


If you already clicked **Deny**, use the following steps to allow access manually:

1. Launch **System Preferences**.
2. Click **Security & Privacy**, then click the **Privacy** tab.
3. In the left panel, click on **Screen Recording** and follow steps 2-4 from above.

System Events prompts

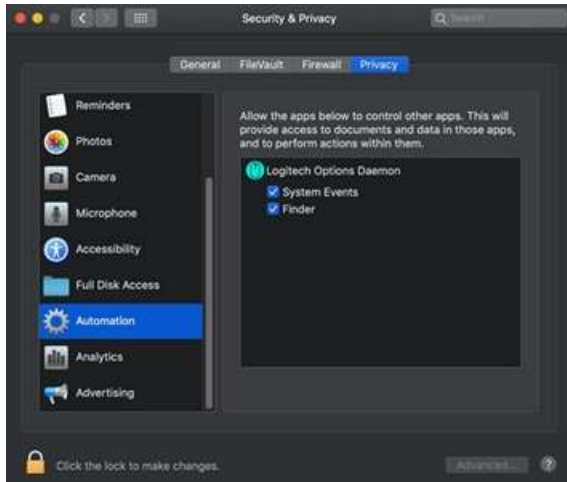
If a feature requires access to a specific item like System Events or Finder, you will see a prompt the first time you use this feature. Please note that this prompt appears only once to request access for a specific item. If you deny access, all the other features that need access to the same item will not work and another prompt will not be shown.



Please click **OK** to allow access for Logitech Options Daemon so that you can continue to use these features.

If you already clicked on **Don't Allow**, use the following steps to allow access manually:

1. Launch **System Preferences**.
2. Click **Security & Privacy**.
3. Click the **Privacy** tab.
4. In the left panel, click **Automation** and then check the boxes under **Logitech Options Daemon** to provide access. If you are unable to interact with the checkboxes, please click the lock icon on the bottom left corner and then check the boxes.



NOTE: If a feature still doesn't work after you grant access, please reboot the system.

Logitech Options permission prompts on macOS Catalina

For official macOS Catalina support, please upgrade to the latest version of Logitech Options (8.02 or later). Starting with macOS Catalina (10.15), Apple has a new policy that requires user permission for our Options software for the following features:

- **Accessibility** access is needed for scrolling, gesture button, back/forward, zoom and several other features
- **Input monitoring** (new) access is needed for all the features enabled by the software such as scrolling, gesture button and back/forward among others for devices connected via Bluetooth
- **Screen recording** (new) access is needed to capture screenshots using a keyboard or a mouse
- **System Events** access is needed for Notifications feature and Keystroke assignments under different applications
- **Finder** access is needed for the Search feature
- **System Preferences** access if needed for launching Logitech Control Center (LCC) from Options
- **Accessibility Access**

Accessibility access is needed for most of our basic features like scrolling, gesture button functionality, volume, zoom, and so on. The first time you use any feature that requires accessibility permission, you'll be presented with the following prompt:



To provide access:

1. Click **Open System Preferences**.
2. In **System Preferences**, click the lock at the bottom left corner to unlock.
3. In the right panel, check the boxes for **Logitech Options** and **Logitech Options Daemon**.

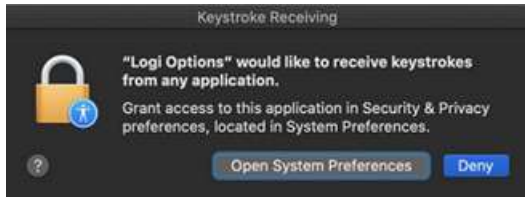
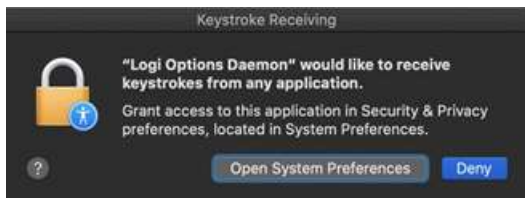


If you already clicked 'Deny', do the following to allow access manually:

1. Launch System Preferences.
2. Click **Security & Privacy**, then click the **Privacy** tab.
3. In the left panel, click **Accessibility** and then follow steps 2-3 above.

Input Monitoring Access

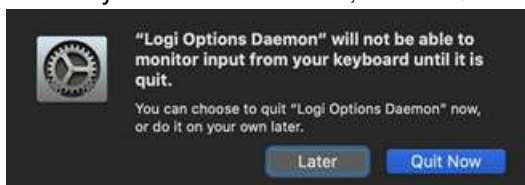
Input monitoring access is needed when devices are connected using Bluetooth for all features enabled by the software such as scrolling, gesture button and back/forward to work. The following prompts will be displayed when access is needed:

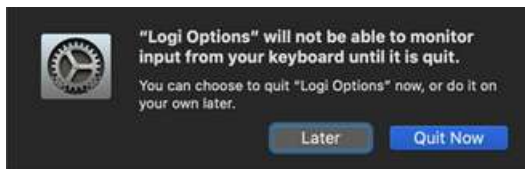


1. Click **Open System Preferences**.
2. In **System Preferences**, click the lock at the bottom left corner to unlock.
3. In the right panel, check the boxes for **Logitech Options** and **Logitech Options Daemon**.



4. After you check the boxes, select **Quit Now** to restart the application and allow the changes to take effect.



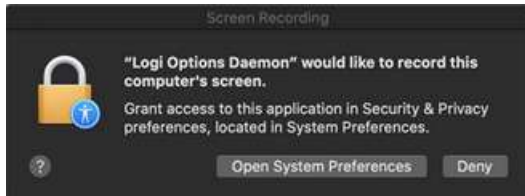


If you already clicked 'Deny', please do the following to allow access manually:

1. Launch System Preferences.
2. Click **Security & Privacy**, and then click the **Privacy** tab.
3. In the left panel, click **Input Monitoring** and then follow steps 2-4 from above.

Screen Recording Access

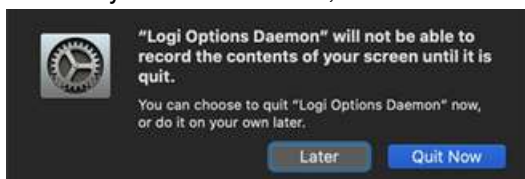
Screen recording access is needed to capture screenshots using any supported device. You'll be presented with the prompt below when you first use the screen capture feature.



1. Click **Open System Preferences**.
2. In **System Preferences**, click the lock at the bottom left corner to unlock.
3. In the right panel, check the box for **Logitech Options Daemon**.



4. Once you check the box, select **Quit Now** to restart the application and allow the changes to take effect.

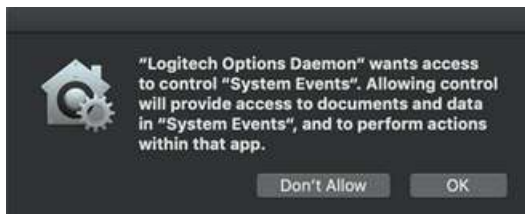


If you already clicked 'Deny', use the following steps to allow access manually:

1. Launch System Preferences.
2. Click **Security & Privacy**, then click the **Privacy** tab.
3. In the left panel, click on **Screen Recording** and follow steps 2-4 from above.

System Events prompts

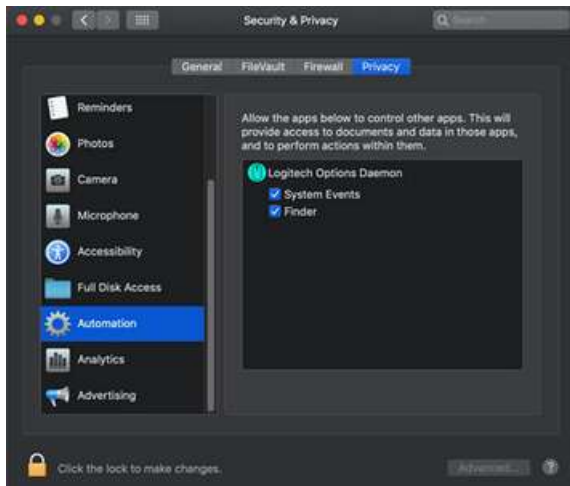
If a feature requires access to a specific item like System Events or Finder, you will see a prompt the first time you use this feature. Please note that this prompt appears only once to request access for a specific item. If you deny access, all the other features that need access to the same item will not work and another prompt will not be shown.



Please click on **OK** to allow access for Logitech Options Daemon so that you can continue to use these features.

If you already clicked on Don't Allow, use the following steps to allow access manually:

1. Launch System Preferences.
2. Click **Security & Privacy**.
3. Click the **Privacy** tab.
4. In the left panel, click **Automation** and then check the boxes under **Logitech Options Daemon** to provide access. If you are unable to interact with the checkboxes, please click the lock icon on the bottom left corner and then check the boxes.



NOTE: If a feature still doesn't work after you grant access, please reboot the system.

- Click [here](#) for information on macOS Catalina and macOS Mojave permissions on Logitech Control Center.
- Click [here](#) for information on macOS Catalina and macOS Mojave permissions on Logitech Presentation software.

Logitech Options permission prompts on macOS Mojave

For official macOS Mojave support, please upgrade to the latest version of Logitech Options (6.94 or later).

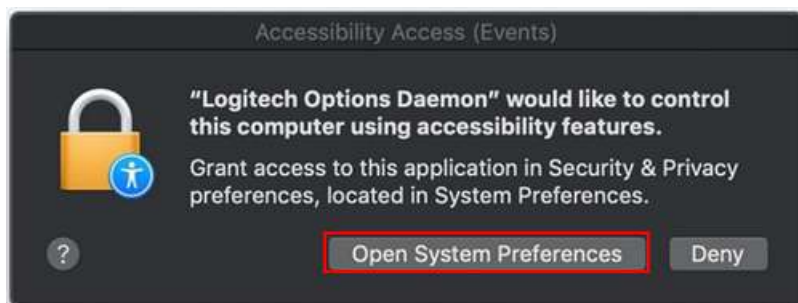
Starting with macOS Mojave (10.14), Apple has a new policy that requires user permission for our Options software for the following features:

- Accessibility access is needed for scrolling, gesture button, back/forward, zoom and several other features
- Notifications feature and keystroke assignments under different applications need access to System Events
- Search feature needs access to Finder
- Launching Logitech Control Center (LCC) from Options requires access to System Preferences

The following are the user permissions the software needs for you to get complete functionality for your Options-supported mouse and/or keyboard.

Accessibility Access

Accessibility access is needed for most of our basic features like scrolling, gesture button functionality, volume, zoom, and so on. The first time you use any feature that requires accessibility permission, you'll see a prompt as shown below.

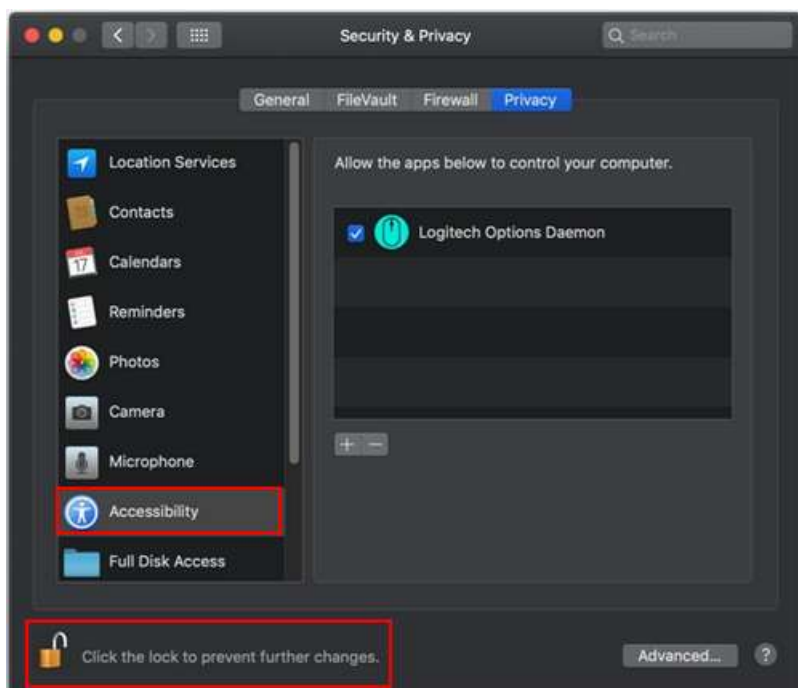


Click **Open System Preferences** and then turn on the checkbox for Logitech Options Daemon.

In case you clicked **Deny**, use the following steps to allow access manually:

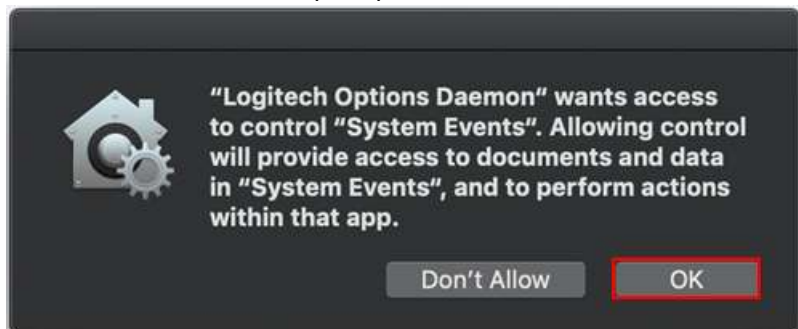
1. Launch System Preferences.
2. Click on **Security & Privacy**.
3. Click the **Privacy** tab.

In the left panel, click on **Accessibility** and check the boxes under Logitech Options Daemon to provide access (as shown below). If you are unable to interact with the checkboxes, please click the lock icon on the bottom left corner and then check the boxes.



System Events prompts

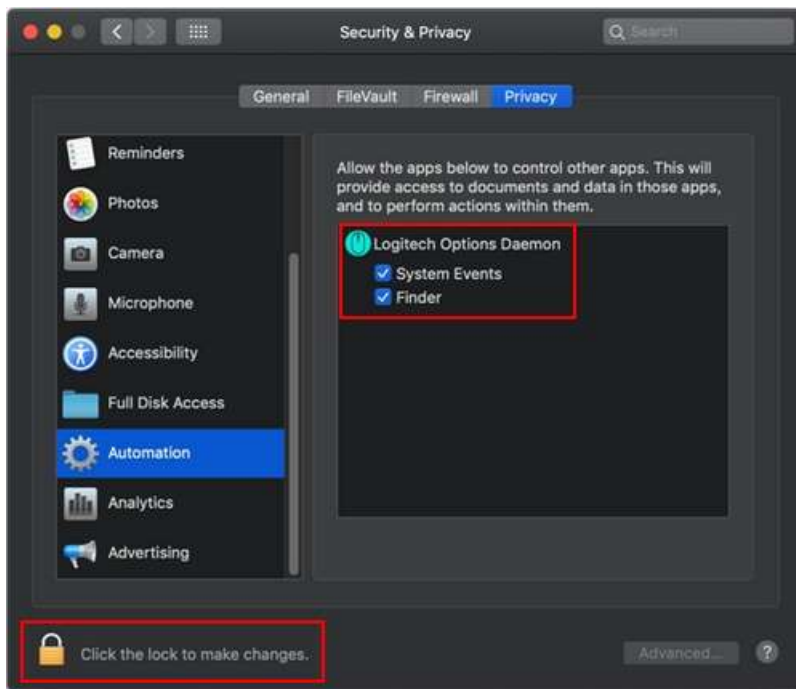
If a feature requires access to any specific item such as System Events or Finder, you will see a prompt (similar to the screenshot below) the first time you use this feature. Please note that this prompt appears only once, requesting access for a specific item. If you deny access, all the other features that need access to the same item will not work and another prompt will not be shown.



Click **OK** to allow access for Logitech Options Daemon so that you can continue to use these features.

In case you clicked **Don't Allow**, use the following steps to allow access manually:

1. Launch System Preferences.
2. Click **Security & Privacy**.
3. Click the **Privacy** tab.
4. In the left panel, click **Automation** and then check the boxes under Logitech Options Daemon to provide access (as shown below). If you are unable to interact with the checkboxes, please click the lock icon on the bottom left corner and then check the boxes.



NOTE: If a feature still doesn't work after you grant access, please reboot the system.

Resolve Bluetooth Wireless issues on macOS

These troubleshooting steps go from easy to more advanced.
Please follow the steps in order and check if the device works after each step.

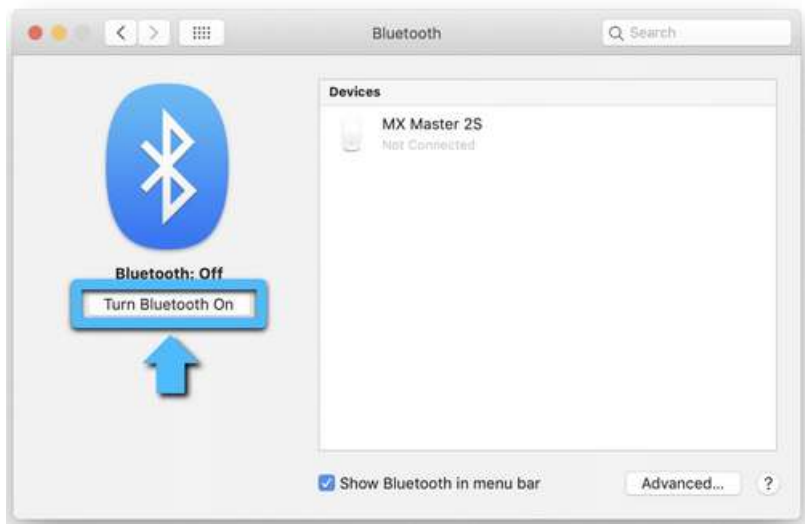
Make sure you have the latest version of macOS

Apple is regularly improving the way macOS handles Bluetooth devices.
Click [here](#) for instructions on how to update macOS.

Make sure you have the right Bluetooth parameters

1. Navigate to the Bluetooth preference pane in **System Preferences**:
– Go to **Apple Menu > System Preferences > Bluetooth**





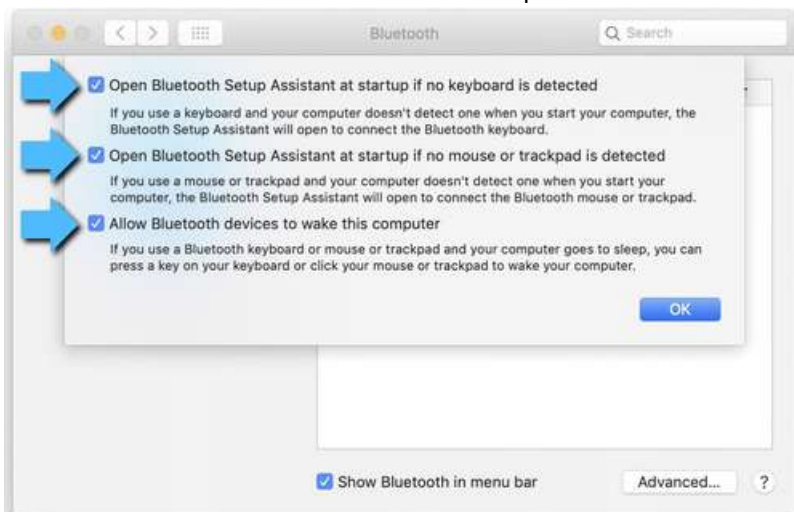
2. Make sure that Bluetooth is turned **On**.

3. In the bottom-right corner of the Bluetooth Preference window, click **Advanced**.



4. Make sure all three options are checked:

- Open Bluetooth Setup Assistant at startup if no keyboard is detected
- Open Bluetooth Setup Assistant at startup if no mouse or trackpad is detected
- Allow Bluetooth devices to wake this computer



NOTE: These options ensure that Bluetooth-enabled devices can wake your Mac and that the OS Bluetooth Setup Assistant will launch if a Bluetooth keyboard, mouse or trackpad is not detected as connected to your Mac.

5. Click **OK**.

Restart the Mac Bluetooth Connection on your Mac

1. Navigate to the Bluetooth preference pane in System Preferences:

- Go to **Apple Menu > System Preferences > Bluetooth**



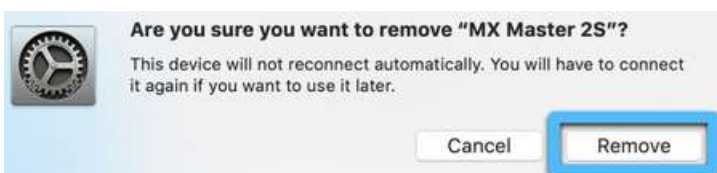
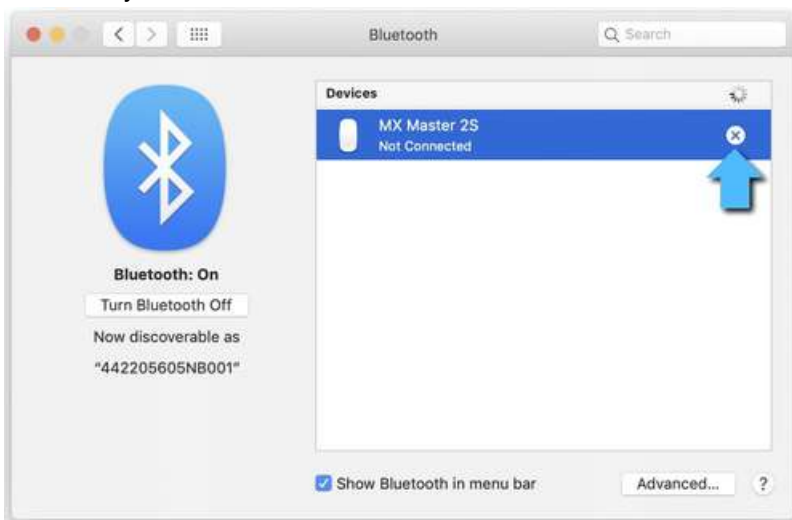
2. Click **Turn Bluetooth Off**.
3. Wait a few seconds, and then click **Turn Bluetooth On**.



4. Check to see if the Logitech Bluetooth device is working. If not, go to the next steps.

Remove your Logitech device from the list of devices and try to pair again

1. Navigate to the Bluetooth preference pane in System Preferences:
– Go to **Apple Menu > System Preferences > Bluetooth**
2. Locate your device in the **Devices** list, and click on the “x” to remove it.



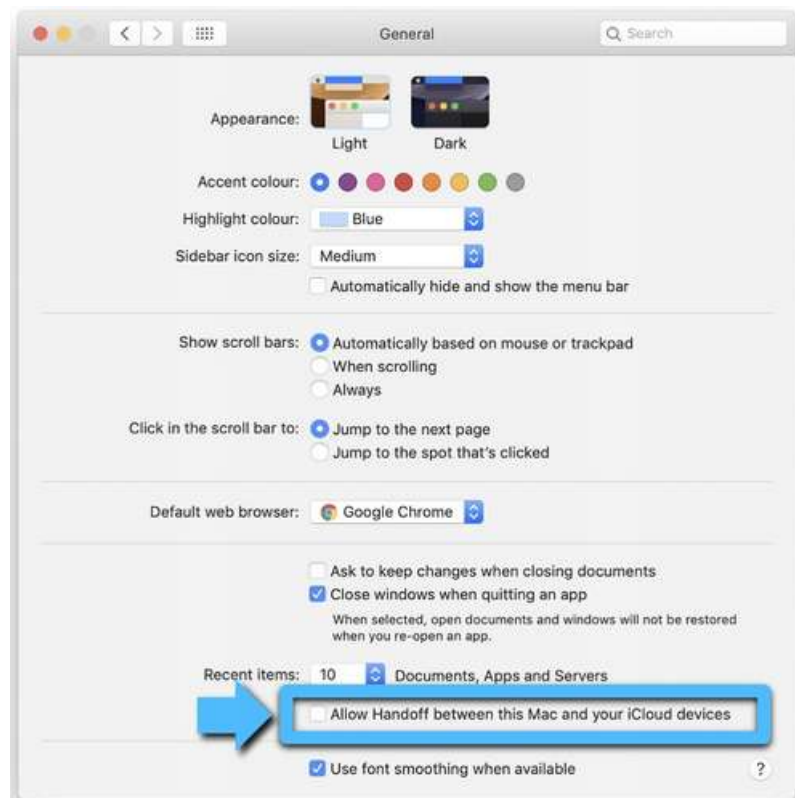
3. Re-pair your device by following the procedure described [here](#).

Disable the hand-off feature

In some cases, disabling the iCloud hand-off functionality can help.

1. Navigate to the General preference pane in System Preferences:

– Go to **Apple Menu > System Preferences > General**

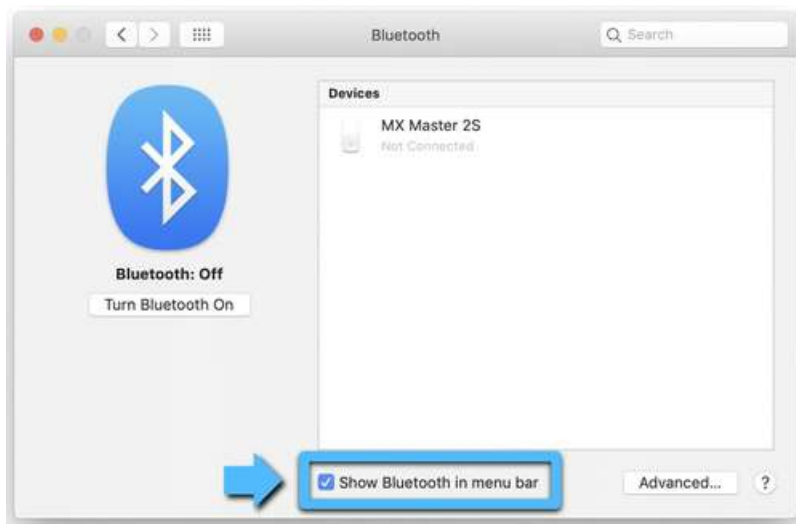


2. Make sure **Handoff** is unchecked.

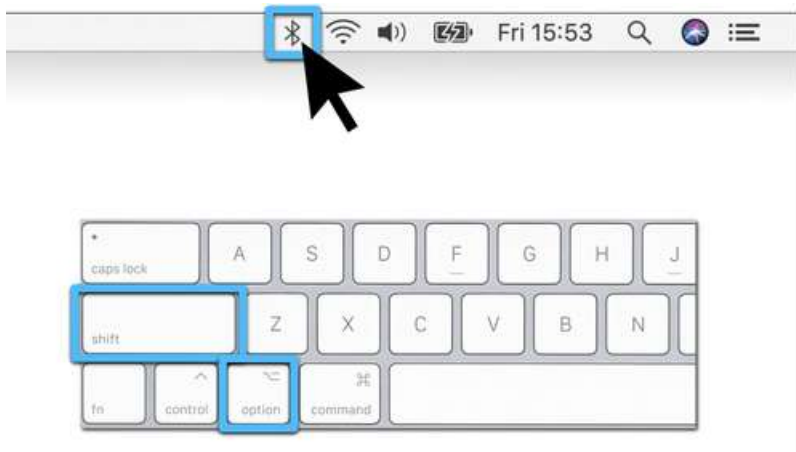
Reset the Mac's Bluetooth settings

WARNING: This will reset your Mac, and cause it to forget all of the Bluetooth devices you have ever used. You will need to re-configure each device.

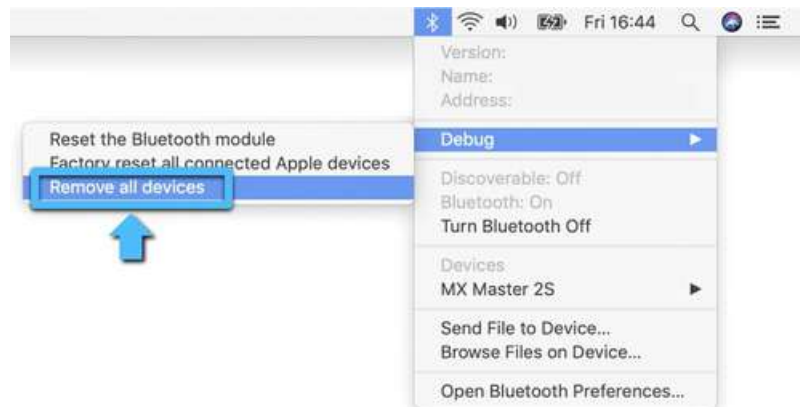
1. Make sure Bluetooth is enabled and that you can see the Bluetooth icon in the Mac Menu Bar at the top of the screen. (You'll need to check the box **Show Bluetooth in menu bar** in the Bluetooth preferences).



2. Hold down the **Shift** and **Option** keys, and then click the Bluetooth icon in the Mac Menu Bar.

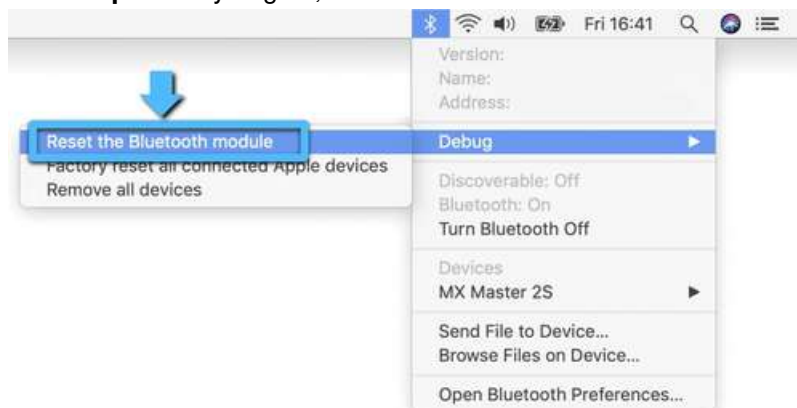


3. The Bluetooth menu will appear, and you will see additional hidden items in the drop-down menu. Select **Debug** and then **Remove all devices**. This clears the Bluetooth device table and you'll then need to reset



the Bluetooth system.

4. Hold down the **Shift** and **Option** keys again, click on the Bluetooth menu and select **Debug > Reset the**



Bluetooth Module.

5. You will now need to repair all your Bluetooth devices following standard Bluetooth pairing procedures.

To re-pair your Logitech Bluetooth device:

NOTE: Make sure all your Bluetooth devices are on and have enough battery life before you re-pair them.

When the new Bluetooth Preference file is created, you'll need to re-pair all your Bluetooth devices with your Mac. Here's how:

1. If the Bluetooth Assistant starts up, follow the onscreen instructions and you should be ready to go. If the Assistant doesn't appear, go to Step 3.
2. Click **Apple > System Preferences**, and select the Bluetooth Preference pane.
3. Your Bluetooth devices should be listed with a Pair button next to each unpaired device. Click **Pair** to associate each Bluetooth device with your Mac.
4. Check to see if the Logitech Bluetooth device is working. If not, go to the next steps.

Delete your Mac's Bluetooth Preference List

The Mac's Bluetooth Preference List may be corrupted. This preference list stores all the Bluetooth devices pairings and their current states. If the list is corrupted, you'll need to remove your Mac's Bluetooth Preference List and re-pair your device.

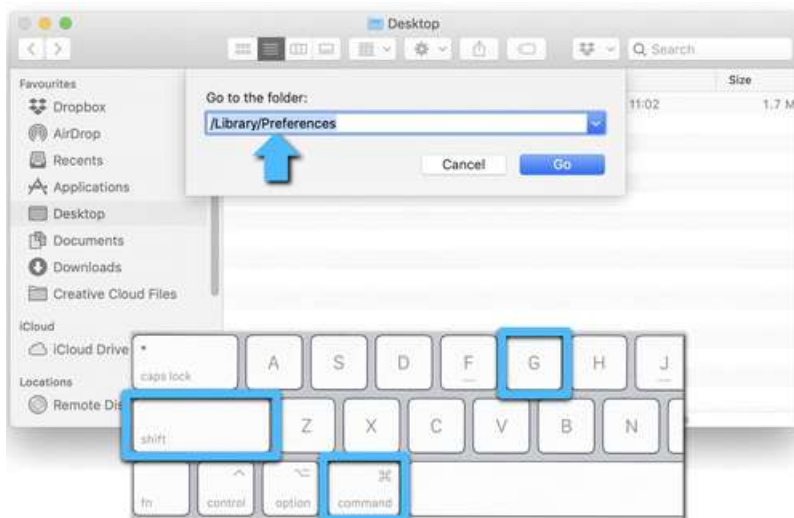
NOTE: This will delete all pairing for your Bluetooth devices from your computer, not just Logitech devices.

1. Click **Apple > System Preferences**, and select the Bluetooth Preference pane.



2. Click **Turn Bluetooth Off**.

3. Open a Finder window and navigate to the /YourStartupDrive/Library/Preferences folder. Press **Command-Shift-G** on your keyboard and enter **/Library/Preferences** in the box.

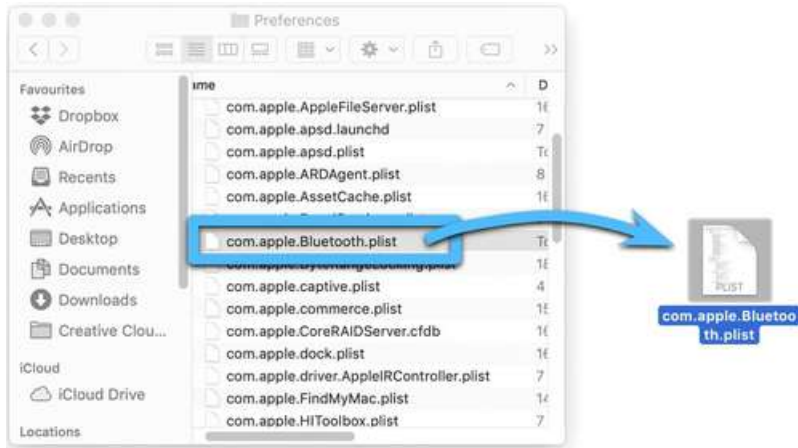


Typically this will be in **/Macintosh HD/Library/Preferences**. If you changed the name of your startup drive, then the first part of the pathname above will be that [Name]; for example, **[Name]/Library/Preferences**.

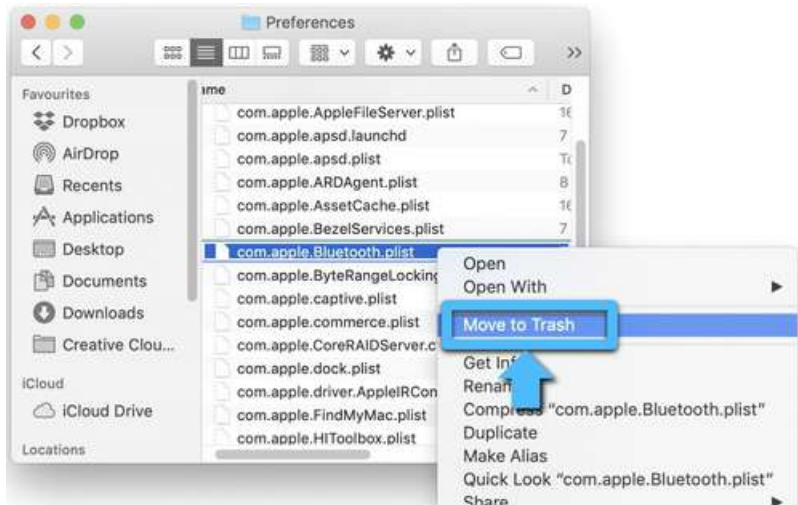
4. With the Preferences folder open in the Finder, look for the file called **com.apple.Bluetooth.plist**. This is your Bluetooth Preference List. This file could be corrupted and cause problems with your Logitech Bluetooth device.
5. Select the **com.apple.Bluetooth.plist** file and drag it to the desktop.

NOTE: This will create a backup file on your desktop if you ever want to go back to the original setup. At any point,

you can drag this file back to the Preferences folder.



6. In the Finder window that is open to the /YourStartupDrive/Library/Preferences folder, right-click the **com.apple.Bluetooth.plist** file and select **Move to Trash** from the pop-up menu.



7. If you are asked for an administrator password to move the file to the trash, enter the password and click **OK**.
8. Close any open applications, then restart your Mac.
9. Re-pair your Logitech Bluetooth device.

Bluetooth troubleshooting for Logitech Bluetooth Mice, Keyboards and Presentation remotes

Bluetooth troubleshooting for Logitech Bluetooth Mice, Keyboards and Presentation remotes

Try these steps to fix issues with your Logitech Bluetooth device:

- **My Logitech device doesn't connect with my computer, tablet or phone**
- **My Logitech device has already been connected, but frequently gets disconnected or laggy**

Logitech Bluetooth device doesn't connect with computer, tablet or phone

Bluetooth allows you to connect your device wirelessly to your computer without using a USB receiver. Follow these steps to connect via Bluetooth.

Check if your computer is compatible with the latest Bluetooth technology

The latest generation of Bluetooth is called Bluetooth Low Energy and is not compatible with computers that have an older version of Bluetooth (called Bluetooth 3.0 or Bluetooth Classic).

NOTE: Computers with Windows 7 cannot connect with devices that use Bluetooth Low Energy.

1. Make sure that your computer has a recent operating system:
 - Windows 8 or later

– macOS 10.10 or later

2. Check if your computer hardware supports Bluetooth Low Energy. If you don't know, click [here](#) for more information.

Set your Logitech device in 'pairing mode'

In order for the computer to see your Logitech device, you need to put your Logitech device in discoverable mode or pairing mode.

Most Logitech products are equipped with a Bluetooth button or Bluetooth key and have a Bluetooth status LED.

– Make sure your device is turned ON

– Hold down the Bluetooth button for three seconds, until the LED starts blinking rapidly. This indicates that the device is ready for pairing.

See the [Support](#) page for your product to find more information on how to pair your specific Logitech device.

Complete the pairing on your computer

You will need to complete the Bluetooth pairing on your computer, tablet or phone.

See [Connect your Logitech Bluetooth device](#) for more information on how to do this depending on your operating system (OS).

My Logitech Bluetooth device frequently gets disconnected or laggy

Follow these steps if you experience disconnections or lag with your Logitech Bluetooth device.

Troubleshooting checklist

1. Make sure that Bluetooth is **ON** or enabled on your computer.

2. Make sure your Logitech product is **ON**.

3. Make sure that your Logitech device and computer are **within close proximity of each other**.

4. **Try moving away from metal and other sources of wireless signal.**

Try moving away from:

– Any device that could emit wireless waves: Microwave, cordless phone, baby monitor, wireless speaker, garage door opener, WiFi router

– Computer power supplies

– Strong WiFi signals ([learn more](#))

– Metal or metal wiring in the wall

Check the battery of your Logitech Bluetooth product. Low battery power can adversely affect connectivity and overall functionality.

If your device has removable batteries, **try removing and re-inserting the batteries in your device**.

Make sure your operating system (OS) is up to date.

Advanced troubleshooting

If the problem still persists, you will need to follow specific steps based on your device OS:

Click on the link below to resolve Bluetooth wireless issues on:

– **Windows**

– **Mac OS X**

Send a feedback report to Logitech

Help us improve our products by submitting a bug report using our Logitech Options Software:

– Open Logitech Options.

– Click **More**.

Select the problem you see and then click **Send feedback report**.

Troubleshooting for power and charging Issues

Symptom(s):

- Device does not power on
- Device powers on intermittently
- Battery compartment damage
- Device does not charge

Likely Cause(s):

- Dead batteries
- Potential internal hardware issue

Possible solutions:

1. Recharge the device if it's rechargeable.
2. Replace with new batteries. If this doesn't resolve the problem, check the battery compartment for possible damage or corrosion:
 - If you find damage, please contact Support.
 - If there's no damage, there could be a hardware issue.
3. If possible, try with a different USB charging cable or cradle and connect to a different power source.
4. If the device powers on intermittently there could be a break in the circuit. This could cause a possible hardware issue.

All about Logi Options+

Click on the links below to find information on how to install, connect, and use the Logi Options+.

– **Getting Started**

– **Product Info & Specs**

– **Logi Options+ Release Notes**

Getting Started – Logitech Options+

1. If you have a supported [mouse](#) or [keyboard](#), and are on a [supported OS version](#), download the app [here](#).
2. If you currently use Logitech Options, please make sure you are on Options version 8.54 or newer before you start the installation of Options+. You can find the latest version of Options [here](#).
3. The app is currently supported in [these languages](#).

You can also [mass install and configure Logitech Options+](#) remotely for your workforce.

Product Info & Specs

Supported devices	Mice Keyboards
System Requirements	Windows 10 (version 1607) and later macOS 10.15 and later
Compatible Logi Options software version	You need to be on Options version 8.54 and later to have both Options and Options+ installed.
Languages	• English • Brazilian Portuguese • Danish • Dutch • Finnish • French • German • Greek • Italian • Japanese • Korean • Norwegian • Polish • Portuguese • Russian • Simplified Chinese • Spanish • Swedish • Traditional Chinese

Logi Options+ Release Notes

Version	Release Date
1.22	Sept 8, 2022
1.20	Aug 24, 2022

<u>1.11</u>	Aug 1, 2022
<u>1.1</u>	June 30, 2022
<u>1.0</u>	May 24, 2022
<u>0.92</u>	Apr 19, 2022
<u>0.91</u>	Mar 19, 2022
<u>0.90</u>	Feb 21, 2022
<u>0.80</u>	Jan 10, 2022
<u>0.70.7969</u>	Dec. 21, 2021
<u>0.70.7025</u>	Dec. 17, 2021
<u>0.61</u>	Nov. 11, 2021
<u>0.60</u>	Oct 21, 2021
<u>0.51</u>	Sept. 15, 2021
<u>0.50</u>	Sept. 1, 2021
<u>0.42</u>	July 23, 2021
<u>0.41</u>	July 1, 2021
<u>0.40</u>	May 26, 2021

Version 1.22

Sept 8, 2022

This release includes support for a new device, a new feature and some fixes.

New devices

- K580 Multi-Device Wireless Keyboard

New features

- MX Mechanical Backlighting effect matches in real-time within the Options+ software

What's fixed

- Bug fixes

Version 1.20

Aug 24, 2022

This release includes support for new devices and some fixes.

New devices

- Ergo M575, Ergo M575 for Business, Ergo K860, and Ergo K860 for Business
- Wireless Mouse M170, M185, M187, M235, M310, M310t, M510, M720
- Wireless Keyboard and Mouse combo MK850
- Wireless Keyboard K540/K545 (Windows only)

What's fixed

- Fix for some hangs and crashes
- UI will not launch after Options+ automatic update

Version 1.11

Aug 1, 2022

This release includes some fixes.

What's fixed

- Bug fixes and enhancements

Version 1.1

June 30, 2022

This release includes support for a new device, firmware update and some fixes.

New devices

- Signature K650

New features

- Firmware update for MX Mechanical, MX Mechanical Mini, & K855 Keyboards

What's fixed

- Fix for some crashes and hangs

Version 1.0

May 24, 2022

We are coming out of beta! This is our first official release and we could not have gotten here without our incredible user community. Thank you to everyone who participated in the beta and helped us improve the app! We are just getting started and we will continue to raise the bar with Options+.

We're still working on bringing more devices to Options+. If you have a device that is not supported yet, we're sorry about the wait. While we work on it, we'll continue to support you with Options. Thanks for your patience, there's more coming soon.

New devices

- MX Master 3S mouse
- MX Mechanical and MX Mechanical Mini keyboards
- K855 Keyboard
- POP Keys and POP Mouse

New features

- Check for firmware updates from the device settings page.

What's fixed

- Fixed some crashes and hangs

Version 0.92

April 19, 2022

This release includes support for new devices.

New devices

- Lift, Lift Left, and Lift for Business mice

New features

- The app can now be mass deployed remotely making it easy to outfit the entire workforce with Options+.

What's fixed

- Fixed the issue where devices sometimes show download errors on the home screen.
- Fixed some crashes and hangs.

What's improved

- Create custom settings for M1 Mac native versions of Adobe Photoshop.
- The app is now compatible with macOS Universal Control feature. Please note that your customization will not work on the secondary computer when you switch to it using Universal Control. [Learn more](#).
- Made improvements to address the issues where your device would not show up in the app.

Version 0.91

Mar 19, 2022

This release includes features to add and remove devices from your computer.

New features

- Connect devices to your computer via a USB receiver or Bluetooth using the Add device button.
- Remove a previously paired device using the remove button on the home screen for inactive devices and the remove button from the device settings for an active device.

What's fixed

- Fixed the issue where an invisible icon was getting added in the menu bar on macOS.
- Fixed the issue where devices sometimes show download errors on the home screen.
- Fixed some crashes and hangs.

What's improved

- Create custom settings for apps downloaded from the Windows app store.
- Security enhancements.

Version 0.90

Feb 21, 2022

This release includes several new features.

New features

- Support for M650 for Business
- Native support for Apple Silicon M1 Mac computers.
- You can now log into the app to backup your device settings to the cloud. You can set up your devices on another computer easily by logging in to the app on that computer and fetching your settings from the backup.
- Create and edit videos faster in Adobe Premiere Pro with your MX Master 3, MX Anywhere 3, M650, M650 for Business, and M750 mice with predefined settings.
- You can request support and report issues with our Customer Support team from the app settings.

What's fixed

- Fixed some app hangs.

What's improved

- Made improvements to address the issues where your device would not show up in the app or would show as inactive.
- Security enhancements.

Version 0.80

Jan 10, 2022

This release includes support for new devices.

New devices

- M650, M650 Left, and M750 mice

New features

- Create videos faster in Final Cut Pro with your MX Master 3 or MX Anywhere 3 mice with predefined settings.
- Switch between two pointer speed presets with the press of a button. Move the pointer at your normal speed with one preset and quickly switch to slower movement with the other for more precise work.

What's changed?

- We discovered issues with the feature that lets you change the names of the computers connected to your

keyboard from the Easy-Switch menu. We've removed the option while we identify a robust solution for the issues.

Version 0.70.7969

December 21, 2021

What's fixed

- Fixed the issue where scrolling was extra fast on macOS and in some apps on Windows when Smooth scrolling was enabled.

Version 0.70.7025

December 17, 2021

This release includes support for new devices.

New devices

- MX Keys Mini, MX Keys Mini for Mac, and MX Keys Mini for Business keyboards
- MX Keys for Business keyboard
- MX Master 3 for Business mouse
- MX Anywhere 3 for Business mouse

New features

- Work easier and faster in Microsoft Word and PowerPoint with your MX Master 3 or MX Anywhere 3 mice with predefined settings.

NOTE: If you had previously created custom settings for Word or PowerPoint on Windows, please remove them and add them back for the new actions to work. You can remove the custom settings by hovering over the Word or PowerPoint icons in the app and clicking the remove button.

What's fixed

- Fixed some crashes.
- The app desktop shortcut on Windows, if removed, will not be added back after an update.

What's improved

- You can now create app-specific settings for Adobe Photoshop 2022.

Version 0.61

November 11, 2021

This release includes support for macOS 12 and other fixes.

New features

- The app is compatible with macOS 12.

What's fixed

- Fixed the screen capture action on Windows. Added a separate action called Screen snip that triggers the screen snip tool.
- Fixed the issue of two app icons in the launchpad on macOS 12.
- Fixed some crashes.

Version 0.60

October 21, 2021

This release includes predefined settings optimized for Microsoft Excel and various bug fixes.

New features

- Work easier and faster in Microsoft Excel with your MX Master 3 or MX Anywhere 3 mice with predefined optimized settings.

Note: If you had previously created custom settings for Excel on Windows, please remove them and add Excel back for the new actions to work. You can remove the custom settings by hovering over the Excel icon in the app and clicking the remove button.

What's fixed

- Fixed some crashes.

What's improved

- Improved the screen capture action on Windows. You can now capture the entire screen or only a part of it.

Version 0.51

September 15, 2021

This release includes support for additional languages and some new features.

New features

- The app is now supported in five additional languages — Danish, Finnish, Greek, Norwegian, and Swedish.
- Reset your mouse to its factory settings from the device settings menu.

What's fixed

- Fixed some crashes.

Version 0.50

September 1, 2021

This release includes support for additional languages and some new features.

New features

- The app is now supported in 6 additional languages – Traditional Chinese, Italian, Dutch, Portuguese, Brazilian Portuguese, and Polish.
- Hold one of the side buttons and use the scroll wheel to scroll horizontally with your MX Anywhere 3 in documents, web pages, etc.
- Work easier and faster in Adobe Photoshop with your MX Master 3 or MX Anywhere 3 mice with predefined optimized settings.
- Reset keyboard to its factory settings from the device settings menu.
- The app can be set to follow the system color theme between light and dark themes from the app settings.

What's fixed

- Fixed some crashes.
- Fixed an issue wherein the keyboard was not switching with the mouse when you Flowed from one computer to the other.
- Fixed the issue wherein you could not switch between multiple applications with your buttons on Windows.
- Fixed some translation issues.

Version 0.42

July 23, 2021

What's New

This release includes support for new devices and various bug fixes.

New devices

- K380 and K380 for Mac keyboards
- M275, M280, M320, M330, B330, and M331 mice

New features

- Assign keyboard shortcuts to your MX Master 3 thumbwheel.
- Assign and perform advanced click actions including double click with your mice buttons on Mac.

What's fixed

- Fixed some crashes.
- Fixed an issue wherein the keyboard was not switching with the mouse when you Flowed from one computer to the other.
- Fixed the issue wherein you could not switch between multiple applications with your buttons on Windows.
- Fixed some translation issues.

Version 0.41

July 1, 2021

This release includes backlighting controls for MX Keys, advanced click actions for buttons on Windows, and various bug fixes.

New features

- Assign and perform advanced click actions including double click with your mice buttons on Windows.
- Assign and trigger Action center on Windows with your mice buttons.
- Enable or disable backlighting and battery-saving mode for your MX Keys from the device settings menu.
- View the backlighting level via an overlay as you adjust it.
- Learn the status of the fn lock via an overlay every time you toggle it using the Fn+Esc shortcut.

What's fixed

- Fixed some crashes.
- Fixed an issue that was preventing some users from installing the app on Windows.
- Made improvements to fix the issues wherein some users are unable to find and connect their computers via Flow.
- Fixed the issue wherein the app would sometimes show that Flow needs to be set up even though it's already set up.
- Fixed the issue wherein the Flow setup instructions would sometimes not show correctly.
- Fixed some UI and translation issues.
- Improved the sensitivity of volume up and down actions when assigned to custom gestures.
- Reduced the size of the app icon on macOS.

Version 0.40

May 26, 2021

This is the first public beta release of the software. It includes support for the main features of MX Master 3, MX Anywhere 3, and MX Keys devices.

New devices

- MX Master 3 and MX Master 3 for Mac
- MX Anywhere 3 and MX Anywhere 3 for Mac
- MX Keys and MX Keys for Mac

New features

- View your battery and connectivity status. Be notified when your battery is running low.
- Customize the buttons or keys to perform actions of your choice. You can even customize them per application.
- Work easier and faster with predefined mouse settings optimized for your favorite apps — Google Chrome, Microsoft Edge, Safari, Zoom, and Microsoft Teams.
- Customize the pointing and scrolling experience of your mouse.
- Assign mouse gestures to any button from the Buttons menu, hold the button and move the mouse up, down, left, or right to perform different actions that help you navigate your windows, control songs, and more.
- Use and control multiple computers seamlessly with Flow. Switch to another computer by simply moving your cursor to the edge of the screen. Effortlessly transfer text, images, and files between computers — just copy on one and paste to the other.
- View the computers to which your keyboard is connected.
- Get notified when you toggle caps lock, scroll lock, and num lock (only on Windows) on your keyboard.
- Use the app in light or dark themes.
- Share feedback using the feedback button.

About Options+

What's different about Options+?

Options+ will have many of the same features as Options, but with an updated interface designed to offer an easier and better experience for all. Over time, Options+ will also get new features that were previously not possible in Options.

Why is it called Options+ and do I have to pay for it?

The “+” is for better design and user experience, with more features available over time. The app is free to use.

Does Options+ replace Options?

Once Options+ is officially released, it will replace Options for the [products currently supported](#) in Options. We will bring those products to Options+ over time, as well as future products on our roadmap. This allows us to offer the best experience for your products.

Does Options+ support my products?

You can find a list [here](#) of supported devices. We plan to bring additional devices to Options+, so please continue to check back for updates.

What's next for Options+?

We're working on bringing more products from Options to Options+. If you have a device that is not yet supported, we're sincerely sorry about the wait. We'll continue adding more products during the next few months. We will also continue to add features this year and in the future to provide the best possible experience for our Logitech community.

How do I request a new feature or report an issue with Options+?

We encourage and welcome input from the community in order to help us create the best experience for all. Please report issues using the **support** button and request new features using the **feedback** button in the app settings page.

If you experience any issues with installing or opening the app, please reach out to our [Customer Support team here](#).

Backup device settings to the cloud in Logitech Options+

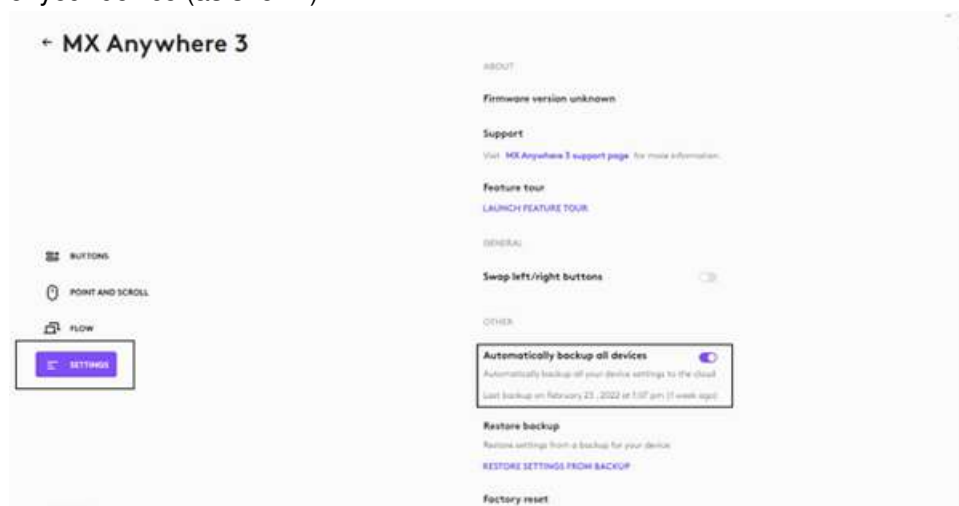
- INTRODUCTION
- HOW IT WORKS
- WHAT SETTINGS GET BACKED UP

INTRODUCTION

This feature on Logi Options+ allows you to backup the customization of your Options+ supported device automatically to the cloud after creating an account. If you are planning to use your device on a new computer or wish to go back to your old settings on the same computer, log into your Options+ account on that computer and fetch the settings you want from a backup to set up your device and get going.

HOW IT WORKS

When you are logged into Logi Options+ with a verified account, your device settings are automatically backed up to the cloud by default. You can manage the settings and the backups from the Backups tab under More settings of your device (as shown):



Manage settings and backups by clicking on **More > Backups**:

AUTOMATIC BACKUP OF SETTINGS — if the **Automatically create backups of settings for all devices** checkbox is enabled, any settings you have or modify for all of your devices on that computer are backed up to the cloud automatically. The checkbox is enabled by default. You can disable it if you don't want the settings of your devices to be backed up automatically.

CREATE A BACKUP NOW — this button allows you to backup your current device settings now, if you need to fetch them later.

RESTORE SETTINGS FROM BACKUP — this button lets you view and restore all the available backups you have for that device that are compatible with that computer, as shown above.

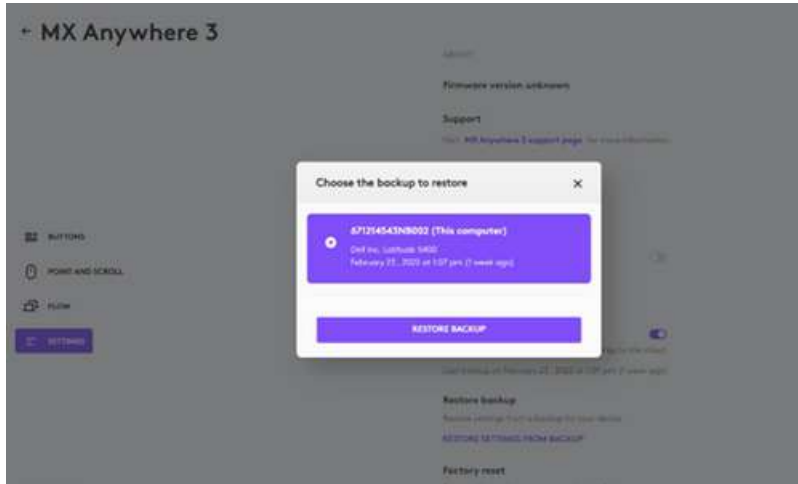
The settings for a device are backed up for every computer that you have your device connected to and have Logi Options+ that you are logged into. Every time you make some modifications to your device settings, they get backed up with that computer name. The backups can be differentiated based on the following:

Name of the computer. (Ex. John's Work Laptop)

Make and/or model of the computer. (Ex. Dell Inc., Macbook Pro (13-inch) and so on)

The time when the backup was made

The desired settings can then be selected and restored accordingly.



WHAT SETTINGS GET BACKED UP

- Configuration of all the buttons of your mouse
- Configuration of all the keys of your keyboard
- Point & Scroll settings of your mouse
- Any application-specific settings of your device

WHAT SETTINGS ARE NOT BACKED UP

- Flow settings
- Options+ app settings

Why is my device not detected in Options+?

Please check [here](#) to see if your device is supported in Options+. If it is supported and still doesn't show up, you can report the issue using the support button in the app settings.

How do I connect my device to my computer?

You can connect your device using either Bluetooth or our USB receiver.

Preparing your device to pair

Most Logitech products are equipped with a Connect button. Usually, the pairing sequence is started by holding down the Connect button until the LED starts blinking rapidly. This indicates that the device is ready for pairing.

NOTE: If you're having trouble starting the pairing process, please refer to the user documentation that came with your device, or visit the support page for your product at support.logitech.com.

Pairing using Bluetooth

Windows

1. Select the Windows icon, then select **Settings**.
2. Select **Devices**, then **Bluetooth** in the left pane.
3. In the list of Bluetooth devices, select the Logitech device you want to connect to and select **Pair**.
4. Follow the on-screen instructions to finish pairing.

NOTE: It may take up to five minutes for Windows to download and enable all drivers, depending on your computer's specifications and your internet speed. If you have not been able to connect your device, repeat the pairing steps and wait a while before you test the connection.

macOS

1. Open System Preferences and click **Bluetooth**.
2. Select the Logitech device you want to connect to from the **Devices** list and click **Pair**.
3. Follow the on-screen instructions to finish pairing.

Pairing using the USB receiver

1. Plug the USB receiver into a USB port on your computer.
2. Open the Logi Options software, click **Add device**, and follow the instructions to connect the device. If you don't have Logi Options software, you can download it [here](#).
3. Upon pairing, the LED light on your device stops blinking and glows steadily for five seconds. The light then turns off to save energy.

Resolve Bluetooth wireless issues on Windows 11

These troubleshooting steps go from easy to more advanced.

Please follow the steps in order and check if the device works after each step.

Make sure you have the latest version of Windows

Microsoft is regularly improving the way Windows handles Bluetooth devices. Check to make sure you have installed the latest updates.

– Click **Start**, then go to **Settings > Windows Update**, and select **Check for updates**. See [Microsoft](#) for more details on how to update Windows. If prompted, you should also include the optional updates related to Bluetooth, WiFi, or radio.

Make sure you have the latest Bluetooth drivers

Computer manufacturers are regularly improving the way they handle Bluetooth devices. Make sure you install the latest Bluetooth drivers from your computer manufacturer:

Lenovo computers

1. Click **Start**, and then go to Lenovo Vantage (formerly Lenovo Companion), and select **System Update**. Then select **Check for Updates**.
2. If there is an update available, click **Install selected**. Optional updates are not required but are recommended. Click [here](#) for more details on how to update your Lenovo computer.

HP computers

1. Click **Start > All apps** and then go to HP Support Assistant or search for support assistant. If it is not installed you can install it from the HP site [here](#).
2. In the **Devices** window, select your HP computer and click on **Updates**. 3. Optional updates are not required but are recommended. Click [here](#) for more details on how to update your HP computer.

Dell computers

1. Click **Start**, and then go to Dell Command | Update and select **Check**. You can also go to the Dell support page [here](#) and scan your system for new updates.
2. If there is an update available, select **Install**. Optional updates are not required but are recommended.

Other computers

1. Check the product support page of your computer manufacturer's website to see how to update your system.

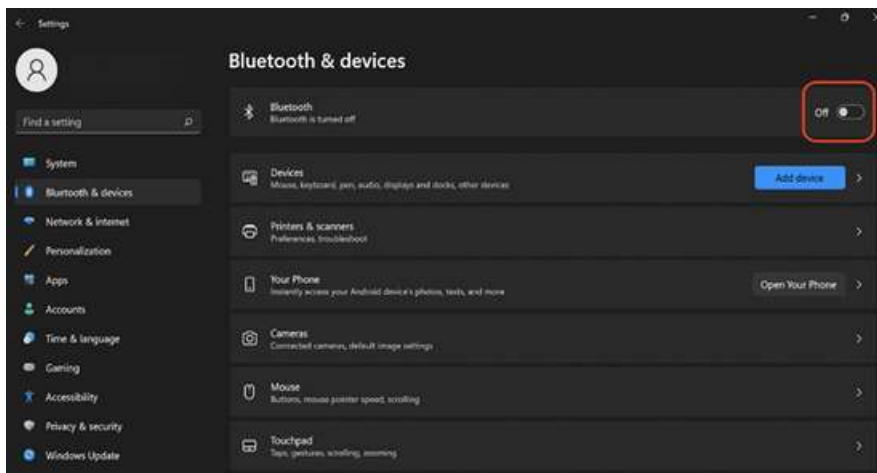
Make sure Bluetooth is turned ON on your computer

1. Click **Start**, then select **Settings > Bluetooth & devices**. Make sure Bluetooth is turned **ON**. If you're using a laptop with a Bluetooth switch, make sure the switch is turned on.

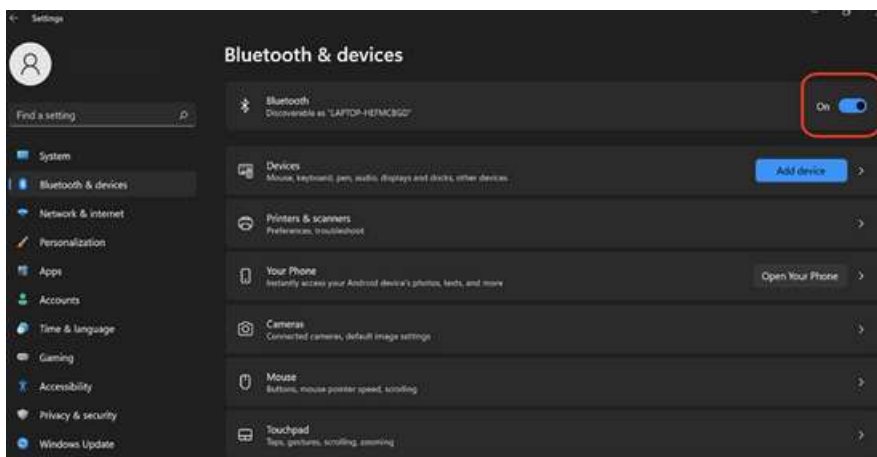


Restart Bluetooth on your computer

1. Navigate to the Bluetooth settings pane:
 - Click **Start > Settings > Bluetooth & devices**.
 - Click on the Bluetooth switch to turn Bluetooth **Off**.



2. Wait a few seconds and then click on the Bluetooth switch to turn Bluetooth **On**.



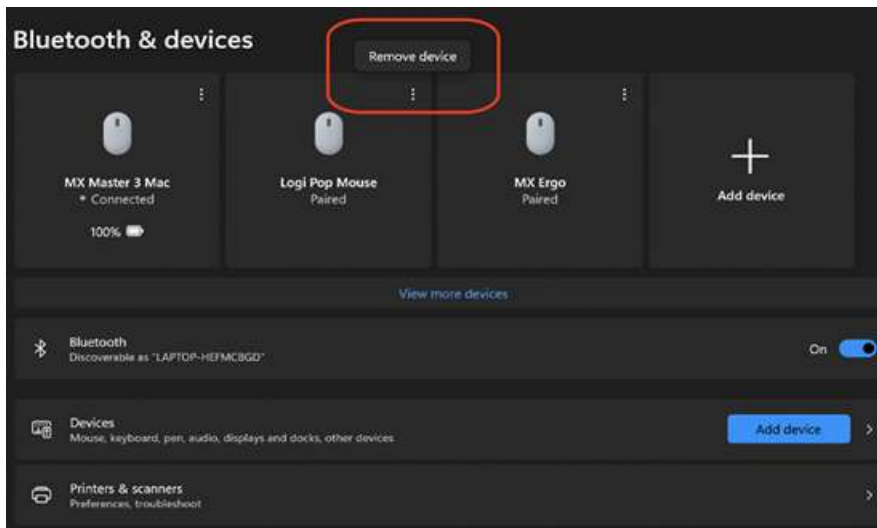
3. Check to see if the Logitech Bluetooth device is working. If not, go to the next steps.

Remove your Logitech device from the list of devices and try to pair again

1. Navigate to the Bluetooth Settings pane:
 - Click **Start > Settings > Bluetooth & devices**.



2. Locate your device, click on the menu icon in the right corner, and then select **Remove device**.



3. In the next prompt, click on **Yes**.

Are you sure you want to remove this device?



4. Re-pair your device by following the procedure described [here](#).

Run the Windows Bluetooth troubleshooter

Click **Start**, then select **Settings > Troubleshoot > Other troubleshooters**. Under **Other**, find **Bluetooth**, click on **Run** and follow the onscreen instructions.

Advanced: Try to change Bluetooth parameters

1. In Device Manager, change the Bluetooth wireless adapter power settings:
 - In the search box on the taskbar, type Device Manager, then select from the menu.
2. In Device Manager, expand **Bluetooth**, right-click on the Bluetooth wireless adapter (ex. “Dell Wireless XYZ adapter”, or “Intel(R) Wireless Bluetooth”), and then click **Properties**.
3. In the Properties window, click the **Power Management** tab and uncheck **Allow the computer to turn off this device to save power**.
4. Click **OK**.
5. Restart your computer to apply the change.

Troubleshooting

Flow

What is Logitech Flow and how do I set it up and troubleshoot it?

- Introduction to Flow
- Setting up Flow
- Using Flow
- Troubleshooting Flow

Introduction to Flow

Logitech Flow allows you to use and control multiple computers seamlessly.

You can switch to another computer by simply moving your cursor to the edge of the screen. You can also effortlessly transfer text, images, or files between computers — just copy on one and paste to the other. You can even use Flow between Windows and macOS.

Setting up Flow

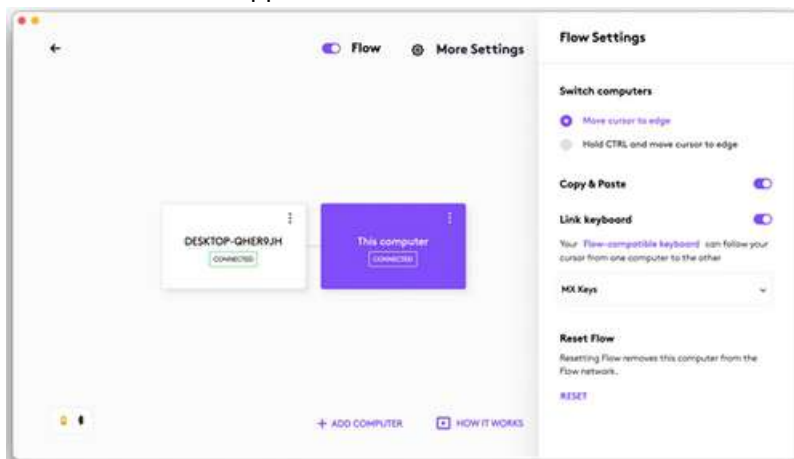
Setting up Logitech Flow is quick and easy. To set up Flow:

- **Download and Install Logi Options+** — Download and install Logi Options+ on your computers.
- **Pair your mouse to the computers** — Logitech Flow uses Logitech Easy-Switch™ technology to switch between your computers. You need to pair your mouse via the USB receiver or Bluetooth on different channels (1, 2, and 3) to your computers. You can find instructions to pair your mouse to a computer [here](#). You can use two or three different computers on your Logitech Flow configuration.
- **Connect computers to the same network** — Make sure all your computers are connected to the same wireless or wired network. In office environments, where network ports can be blocked, you might need to talk to your network administrator in case Logitech Flow cannot establish a connection.
- **Set up Logitech Flow** — When you set up Logitech Flow, your computer will find other computers on the network that are paired to the same mouse. Please wait for the connection process to take place so you can start using Logitech Flow. If other computers could not be found on your network, you might need to enable Logitech Flow on your other computer(s) — make sure you have an active internet connection for the initial connection to be established.

If you have problems during the setup process, please refer to the troubleshooting section below.

Using Flow

After setting up Logitech Flow, you can automatically switch between computers just by moving your mouse cursor to the edge of the screen. To change the behavior of Flow to your specific needs, you can customize it from the Flow tab in the app.

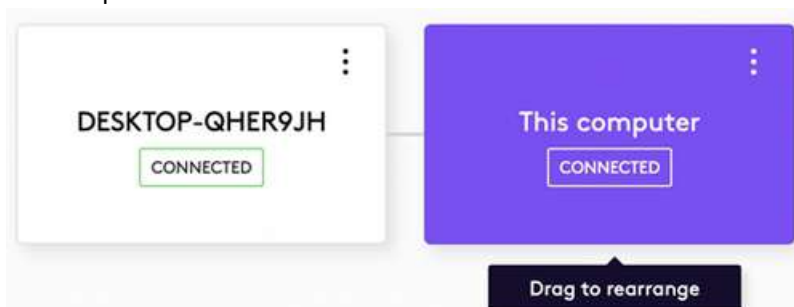


Enable/Disable Flow

You can enable or disable Flow whenever you like. Your computer arrangement and preferences won't be lost. This is ideal if you want to temporarily disable Logitech Flow.

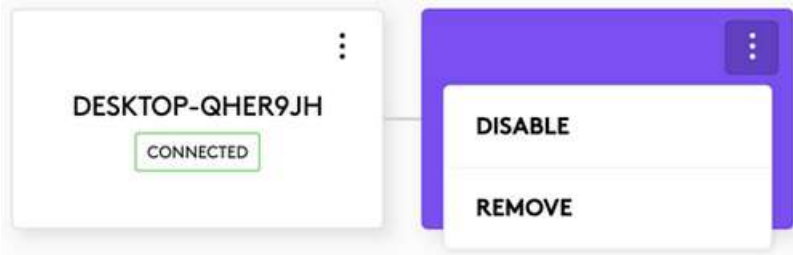
Manage your computers

You can rearrange your computer setup to match your desktop layout by dragging and dropping them to the desired position.



Logitech Flow supports two or three computers, depending on how many Easy-Switch devices your mouse supports. You can add an additional computer by clicking on the Add Computer button. Make sure to follow the

setup process for each computer before clicking the add computers button. Click the more options button for each computer to disable or remove it.



- **Disable** — temporarily disables a computer until you re-enable it. This is ideal if you don't want to temporarily automatically switch to this computer.
- **Remove** — permanently removes a computer from Logitech Flow. You won't be able to automatically switch to it. Your mouse will still be paired to your computer, so you can still use your mouse's Easy-Switch™ button to switch to it.

Switch between computers

- **Move to the edge** — switch between computers just by reaching the edge of the screen.
- **Hold Ctrl and move to the edge** — switch between computers by holding the Ctrl key on your keyboard and moving to the edge of the screen with your mouse cursor.
- **Copy and Paste**

With copy and paste enabled, you can copy text, images, and files from one computer and paste them on another. Just copy the content you want on one computer, switch to another computer using Logitech Flow, and paste the content. Transferring content and files depends on your network speed. Large-sized images or files might take minutes to be transferred.

Note: Certain file types, which can be opened on one system, might not be supported on another if the application that supports it is not installed.

Note: Dragging files from one computer to drop on another is not supported by Logitech Flow.

Keyboard Link

With a compatible Logitech keyboard, you can have the best Logitech Flow experience. If you have a Logitech Flow supported keyboard, you'll be able to link it to your mouse so it follows your mouse when you switch to another computer. Your keyboard will be available in the drop-down list if it's paired to your Logitech Flow computers.

Note: Make sure your keyboard is paired and listed as a device. In case it's not listed, try switching between computers and re-launching the app.

Logitech Flow supported keyboards: You can find a list of Logitech Flow supported keyboards [here](#).

Troubleshooting Flow

I get a message saying that Logitech Flow was unable to find or establish a connection to other computers, what can I do? Logitech Flow relies on your network for its initial configuration and regular use. Follow the steps below to start using Logitech Flow:

1. Make sure your mouse shows up on Options+ on all computers.
2. Make sure that your computers are connected to the same network.
3. Make sure that the Options+ communication channel is not blocked by any firewall or antivirus application.
4. Make sure that you have a working internet connection.
5. Make sure that you have enabled Flow on all computers.

Note: Logitech Flow uses the network to link multiple (up to three) computers and allow them to share a mouse and keyboard. To accomplish this, Flow uses a fixed UDP port (59870) to listen for and discover other computers that are on the same subnet and can ping each other using UDP broadcasts.

How do I pair my mouse to another computer?

To learn how to pair your mouse to different computers, please visit [Logitech's support page](#) to find specific

connection information for your device.

I keep switching to the other computer by mistake when I reach the edge

Enable the **Hold Ctrl and move to the edge** option on Options+. This will allow you to have more control and switch only when your keyboard Ctrl key is down and you reach the designated edge.

When my computer goes to sleep or it's on the login screen, Logitech Flow does not work. Why does that happen?

Logitech Flow relies on your network connection to automatically find other computers during setup, switch between computers, and transfer content across them. Depending on your computer settings, your network connection is disabled while your computer is asleep and Flow might not be running. To use Flow, make sure your computer is awake, you're logged in and the network connection is established.

I transfer certain files but I'm unable to open them on my other computer?

Logitech Flow can transfer text, images, and files across computers using the clipboard. This means you can copy content from one machine, switch to another computer and paste the file. If you don't have an application that can open that file it might not be recognized by your operating system.

I have a keyboard paired to both computers but I don't see my keyboard as an option on the drop-down list, what should I do?

If you still continue to have issues, try restarting both computers and enabling the Keyboard link on Options+.

1. Make sure that you have a Logitech Flow supported keyboard.
2. Make sure that the keyboard shows up in Options+ on all your computers. Try switching between the computers using the Easy-Switch key and restarting Options+ to make sure it's connected. If you still continue to have issues, try restarting both computers.

Unable to Flow into one of my computers after changing connection type or channel for that computer

If you connect your mouse on a different channel or with a different connection type to the computer that was previously set up in a Flow network, you will be unable to flow into that computer. To resolve this issue, please try the following steps on that computer:

1. Open Options+ app and click on the flow-enabled mouse. Visit the Flow tab, click on more settings and Reset flow
2. Close the app
3. Remove the flow folder**On Mac**
4. Open Finder and in menu bar items, click on **Go -> Go to folder**, enter **~/Library/Application Support/LogiOptionsPlus** and remove flow folder
5. **On Windows**
6. Open **File Explorer** and go to **C:\Users\username\AppData\Local\LogiOptionsPlus** and remove flow folder
7. Restart the computer
8. Open Options+ app and setup Flow again

Flow screen does not load in Logi Options+. How can I resolve it?

If the Flow screen does not load and is stuck with the loading spinner, please turn off your mouse and turn it back on to resolve it.

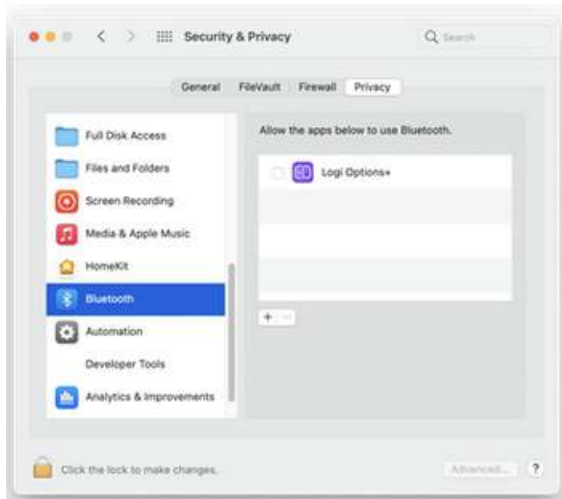
We are working on this issue and will fix it in one of our upcoming updates.

Flow does not work from macOS 12.4 onwards when my devices are connected via Bluetooth

From macOS 12.4 onwards, Options+ needs Bluetooth permission to detect a Bluetooth device if it's not actively connected to that computer. If the app does not have the Bluetooth permission, you will not be able to Flow into that computer as it cannot detect the device. To resolve this issue, please grant Bluetooth permission by following the below instructions:

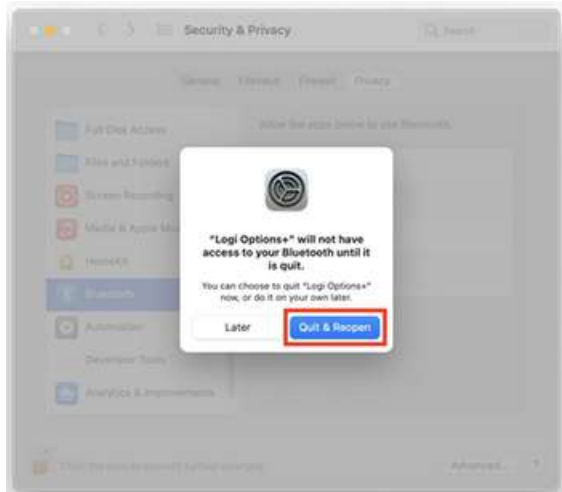
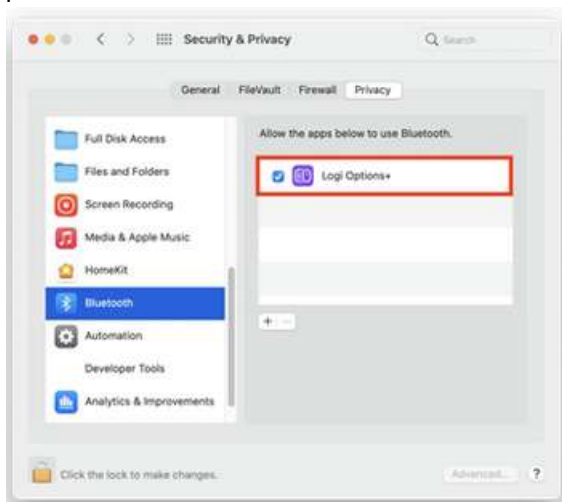
1. Open **System Preferences > Security & Privacy > Privacy**.

2. Select **Bluetooth** from the left menu.



3. Click the lock icon at the bottom left corner and enter your password to unlock.

4. In the right panel, check the box for Logi Options+ and select **Quit & Reopen** when prompted to grant permission.



NOTE: If you clicked **Later**, please uncheck the checkbox for Logi Options+, check it again, and press **Quit Now** when prompted.

macOS

Resolve Bluetooth wireless issues on macOS 12

Important: These troubleshooting steps go from easy to more advanced. Please follow the steps in order and check if the device works after each step.

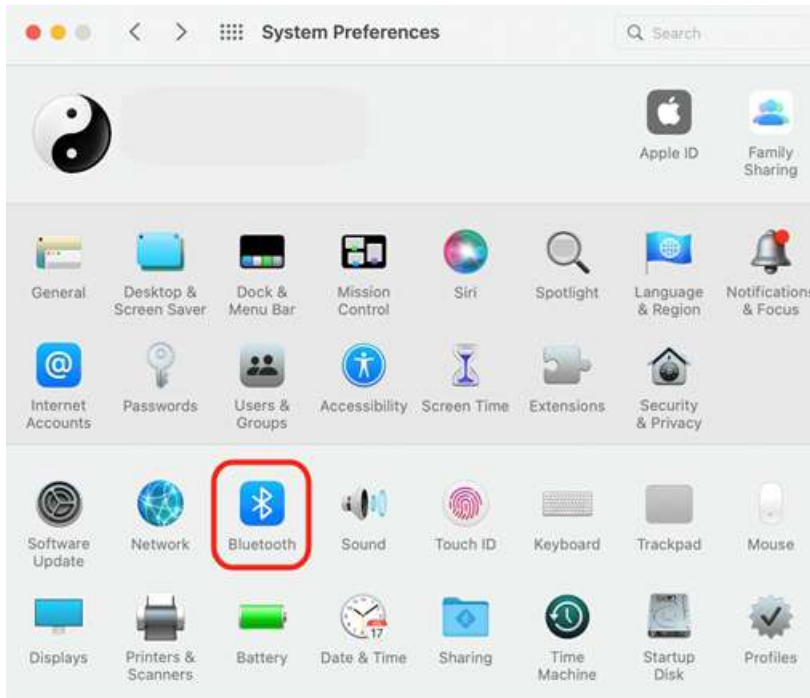
Make sure you have the latest version of macOS

Apple is regularly improving the way macOS handles Bluetooth devices. For instructions on how to update macOS, click [here](#).

Make sure you have the right Bluetooth parameters

1. Navigate to the Bluetooth preference pane in **System Preferences**:

Go to **Apple Menu > System Preferences > Bluetooth**



2. Make sure that Bluetooth is turned **On**.



3. In the bottom-right corner of the Bluetooth Preference window, click **Advanced**. (If you are on an Apple Silicon Mac, please skip this and the next step as the Advanced options are no longer available.)



4. Make sure both options are checked: Open Bluetooth Setup Assistant at startup if no keyboard is detected

5. Open Bluetooth Setup Assistant at startup if no mouse or trackpad is detected



NOTE: These options ensure that Bluetooth Setup Assistant will launch if a Bluetooth keyboard, mouse, or trackpad is not detected as connected to your Mac.

Click **OK**.

Restart the Bluetooth connection on your Mac

1. Navigate to the Bluetooth preference pane in System Preferences:

– Go to **Apple Menu > System Preferences > Bluetooth**

2. Click **Turn Bluetooth Off**.



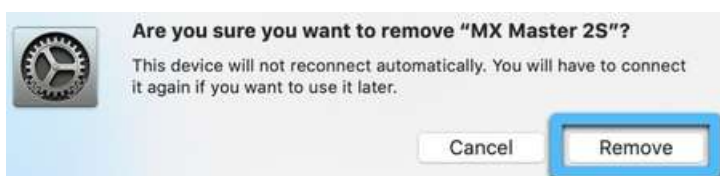
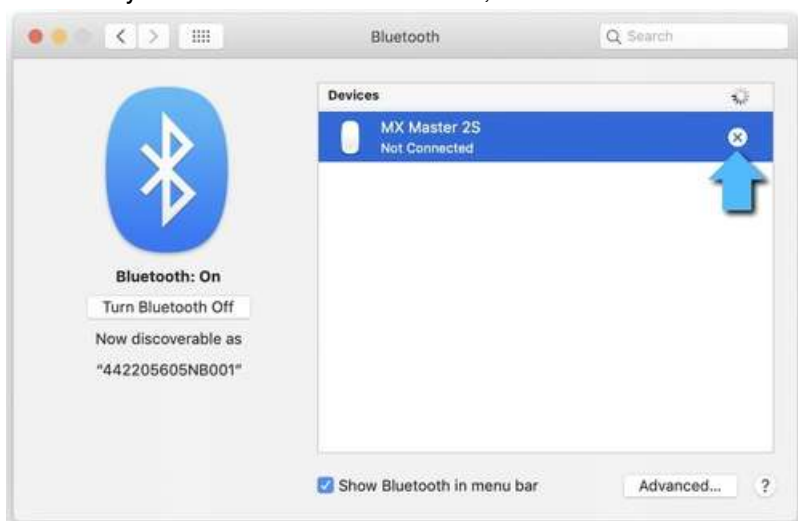
3. Wait a few seconds, and then click **Turn Bluetooth On**.



4. Check to see if the Logitech Bluetooth device is working. If not, go to the next steps.

Remove your Logitech device from the list of devices and try to pair again

1. Navigate to the Bluetooth preference pane in System Preferences:
– Go to **Apple Menu > System Preferences > Bluetooth**
2. Locate your device in the Devices list, and click on the “x” to remove it.



3. Re-pair your device by following the procedure described [here](#).

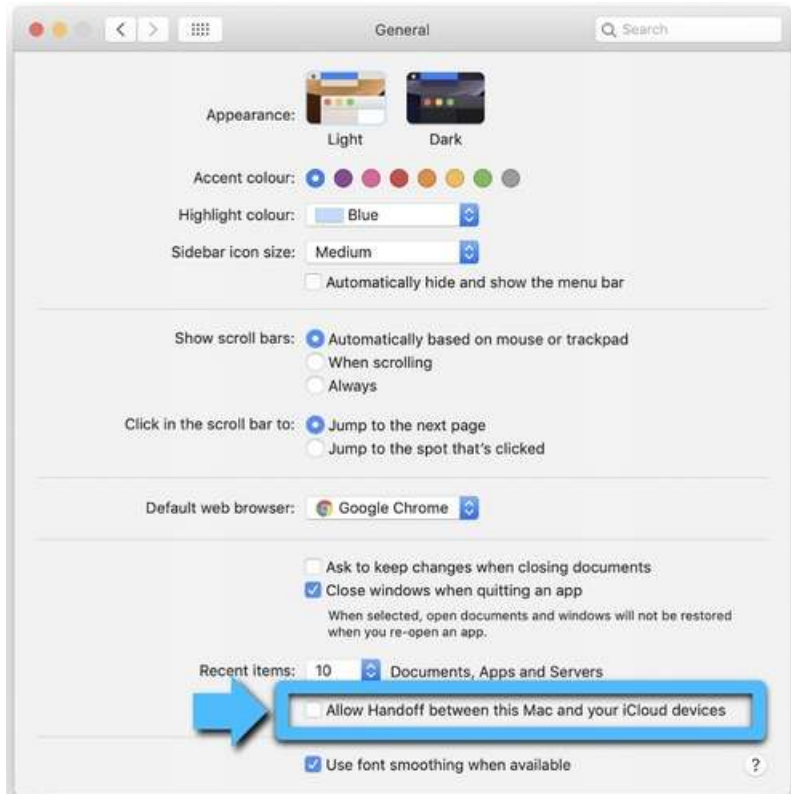
Disable the hand-off feature

In some cases, disabling the iCloud hand-off functionality can help.

1. Navigate to the **General** preference pane in System Preferences:
Go to **Apple Menu > System Preferences > General**



2. Make sure **Allow Handoff between this Mac and your iCloud devices** is not checked.



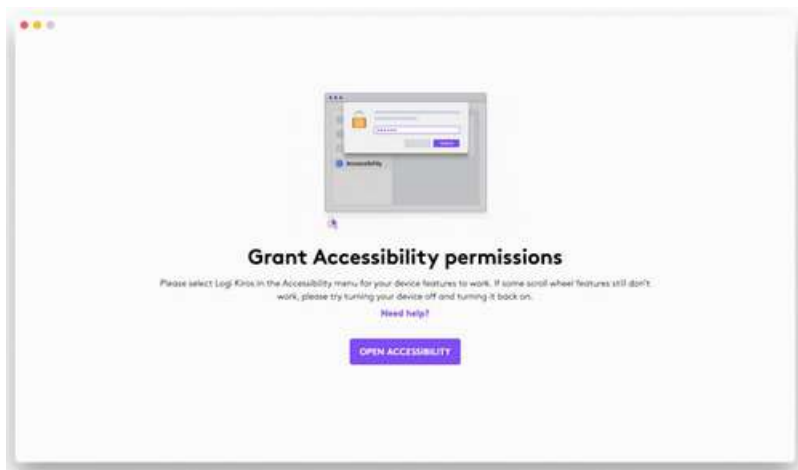
Logi Options+ permissions on macOS

The Logi Options+ software requires the following user permissions on macOS 10.15 and later due to some Apple policies to enable the device features.

- ACCESSIBILITY
- INPUT MONITORING

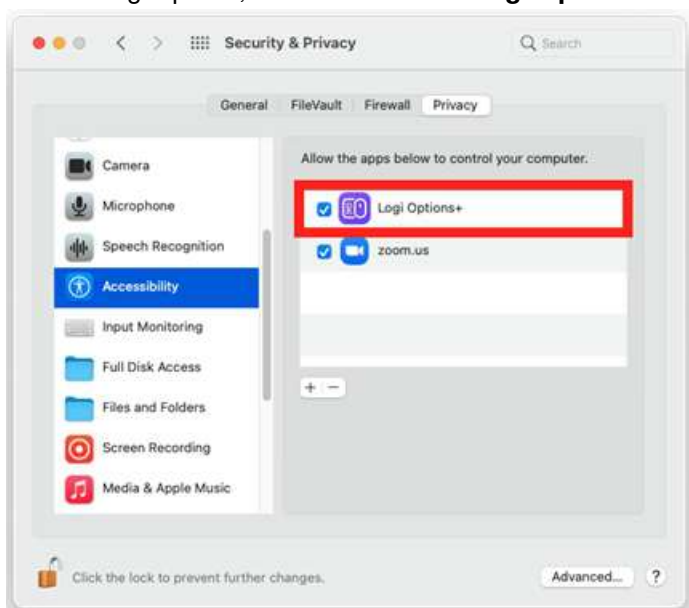
ACCESSIBILITY

Accessibility permission is needed for most of the basic features like scrolling, back and forward actions, gestures, volume control, zoom, etc.



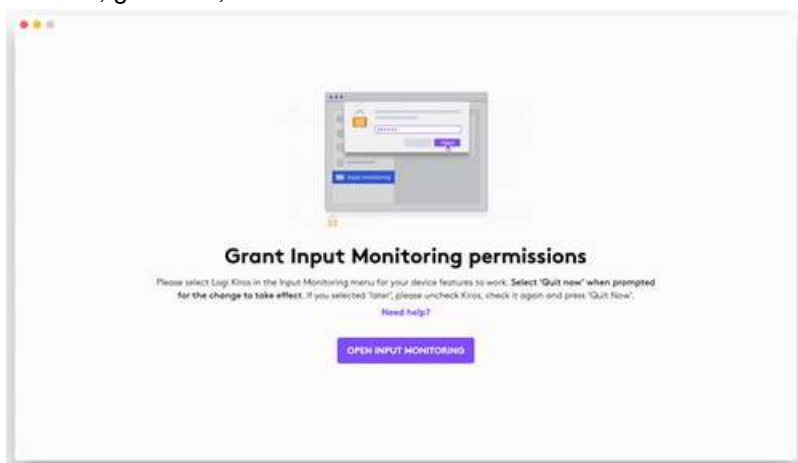
To provide access,

1. Click **Open Accessibility**.
2. Click the lock icon at the bottom left corner and enter your password to unlock.
3. In the right panel, check the box for **Logi Options+** to grant permission.



INPUT MONITORING

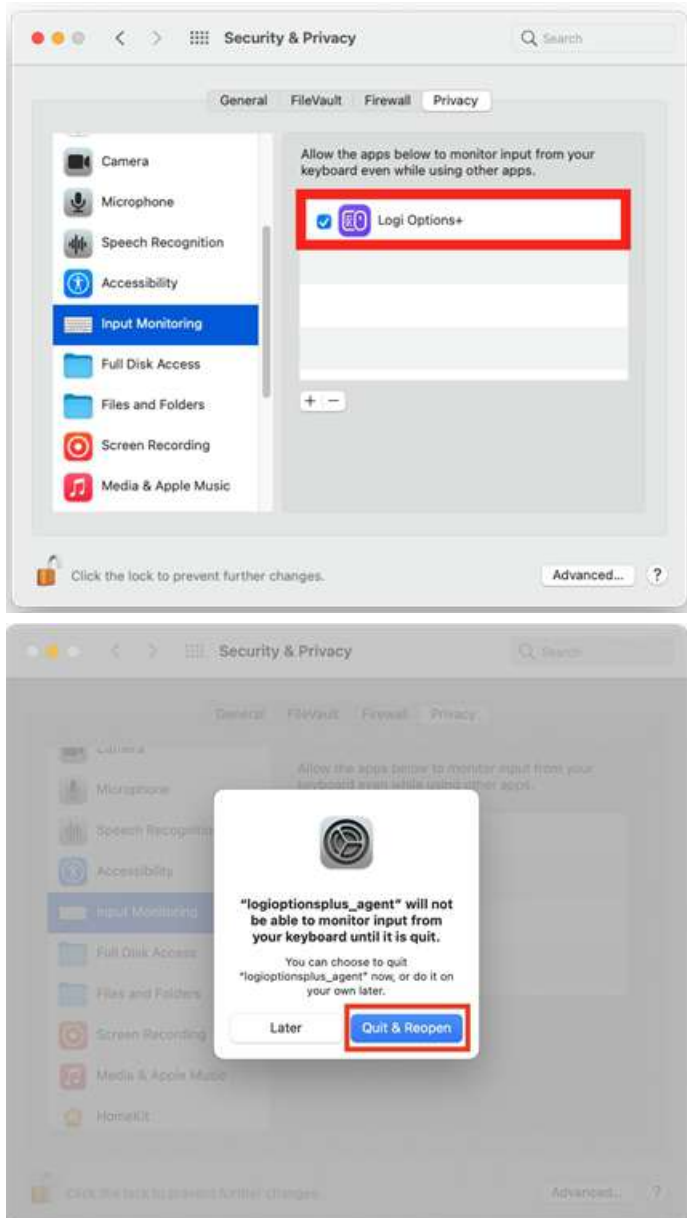
Input monitoring permission is needed for all the features enabled by the software such as scrolling, back and forward, gestures, etc.



To provide access,

1. Click **Open Input Monitoring**.
2. Click the lock icon at the bottom left corner and enter your password to unlock.

3. In the right panel, check the box for **Logi Options+** and select **Quit & Reopen** when prompted to grant permission.



NOTE: If you clicked **Later**, please uncheck the checkbox for **Logi Options+**, check it again and press **Quit Now** when prompted.

Logi Options+ issues recognizing devices on macOS when Secure Input is enabled

Ideally, Secure Input should only be enabled while the cursor is active in a sensitive information field, such as when you enter a password, and should be disabled right after you leave the password field. However, some applications may leave the Secure Input state enabled. In that case, you may experience the following issues with your devices supported by Logi Options+:

- When the device is paired via Bluetooth, it's either not detected by Options+ or none of the software-enabled features work (basic device functionality will continue to work, however).
- When the device is paired via a Unifying receiver, keyboard shortcuts assigned to your buttons or keys will not work.

If you encounter these issues, check to see which application has Secure Input enabled on your system by following these steps:

1. Launch Terminal from /Applications/Utilities folder.
2. Type the following command in Terminal and press **Enter**:

```
ioreg -l -d 1 -w 0 | grep SecureInput
```

- If the command returns back no information, then Secure Input is **not** enabled on the system.
- If the command returns back some information, then look for "kCGSSessionSecureInputPID"=xxxx. The number

xxxx points to the Process ID (**PID**) of the application/process that has Secure Input enabled:

- Launch Activity Monitor from /Applications/Utilities folder.
- Search for **PID** (from step 2) which has secure input enabled to figure out which application/process has secure input enabled

Once you know which application has Secure Input enabled, close that application to resolve the issues with Logitech Options+.

Sometimes, some applications including Webroot Secure Anywhere and LastPass may always leave secure input enabled. In that case, connect your device via a USB receiver or pause the application that's causing the issue for your devices to work. Please note that pausing the application could mean you may lose any security and privacy protections the app was providing.

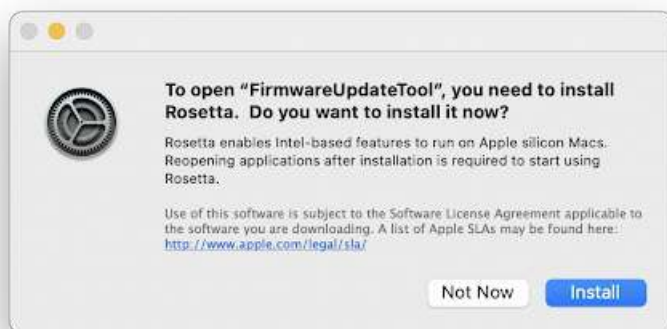
Does Options+ have native support for Apple silicon (M1) computers?

Yes, Options+ has native support for Apple silicon computers starting with version 0.90.

Please note that the Logi Bolt app to pair your device to your computer doesn't have native support for Apple silicon. You can still install and use it via the Rosetta emulator that macOS prompts you to install when you launch the Logi Bolt installer. The Logi Bolt app features will be added to Options+ in March 2022 after which, you will no longer need the Logi Bolt app.

Check for firmware updates button does not do anything on my M1 Mac computer without Rosetta installed

We have an issue wherein the Check for firmware update button in the device settings does not open the firmware update tool on M1 Mac computers if Rosetta is not installed. The firmware update tool requires Rosetta to run on M1 Mac computers. While we address this issue, you can open the firmware update tool from `/Library/ApplicationSupport/Logitech.localized/LogiOptionsPlus` to check for and install firmware updates. When you open the tool, you'll be prompted to install Rosetta. Please click install to open the tool.



We will be integrating the firmware update tool into Options+ in the future at which point, Rosetta will not be needed for installing firmware updates.

Why is Options+ showing up under Location Services on my Mac?

Options+ does not need and does not use your location. It is getting added to your location services on macOS due to an issue with a framework we use in the app. The entry for Options+ is unchecked by default and you can leave it unchecked, thereby not sharing your location. Meanwhile, we are working on getting the issue fixed.

Is Options+ compatible with macOS Universal Control? Why does my customization not work when I switch to a computer via Universal Control?

Yes, Options+ is compatible with macOS Universal Control. But there are a few limitations as described below:

- When Universal Control is used to switch from Computer A to Computer B, your Logitech devices are not physically connected to Computer B. So, any configuration you have for your device via Options+ will not work in Computer B. Your device will work as it would if Options+ were not installed. For your device configuration in computer B to work, you will need to connect to computer B directly or using our Flow feature.
- If the Flow feature is set up between the two computers and Universal Control is enabled, Universal control takes precedence and Flow doesn't work. To use Flow, please disable Universal Control.

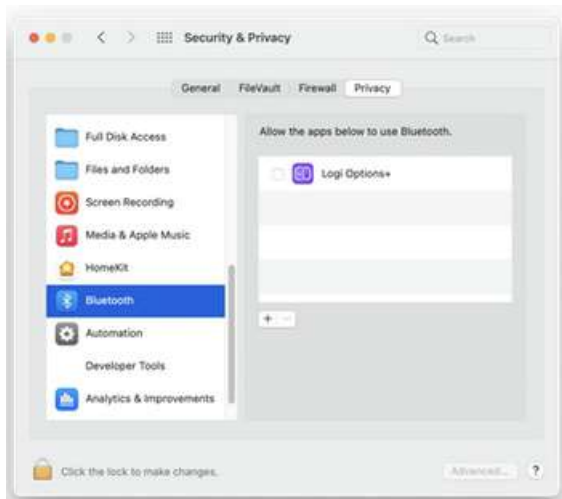
Unable to remove inactive Bluetooth device from the app on macOS 12

On some macOS 12 computers, inactive devices connected via Bluetooth still remain on the app UI even after they are removed from the Bluetooth menu. If you experience this issue, restart your computer to remove the device from the app UI.

Flow does not work from macOS 12.4 onwards when my devices are connected via Bluetooth

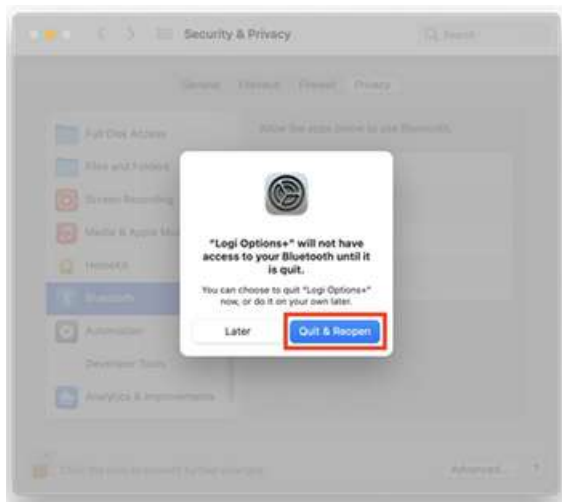
From macOS 12.4 onwards, Options+ needs Bluetooth permission to detect a Bluetooth device if it's not actively connected to that computer. If the app does not have the Bluetooth permission, you will not be able to Flow into that computer as it cannot detect the device. To resolve this issue, please grant Bluetooth permission by following the below instructions:

1. Open **System Preferences > Security & Privacy > Privacy**.
2. Select **Bluetooth** from the left menu.



3. Click the lock icon at the bottom left corner and enter your password to unlock.
4. In the right panel, check the box for Logi Options+ and select **Quit & Reopen** when prompted to grant permission.





NOTE: If you clicked **Later**, please uncheck the checkbox for Logi Options+, check it again, and press **Quit Now** when prompted.

Windows

Resolve Bluetooth wireless issues on Windows 11

These troubleshooting steps go from easy to more advanced.
Please follow the steps in order and check if the device works after each step.

Make sure you have the latest version of Windows

Microsoft is regularly improving the way Windows handles Bluetooth devices. Check to make sure you have installed the latest updates.

– Click **Start**, then go to **Settings > Windows Update**, and select **Check for updates**. See [Microsoft](#) for more details on how to update Windows. If prompted, you should also include the optional updates related to Bluetooth, WiFi, or radio.

Make sure you have the latest Bluetooth drivers

Computer manufacturers are regularly improving the way they handle Bluetooth devices. Make sure you install the latest Bluetooth drivers from your computer manufacturer:

Lenovo computers

– Click **Start**, and then go to Lenovo Vantage (formerly Lenovo Companion), and select **System Update**. Then select **Check for Updates**.
– If there is an update available, click **Install selected**. Optional updates are not required but are recommended. Click [here](#) for more details on how to update your Lenovo computer.

HP computers

– Click **Start > All apps** and then go to HP Support Assistant or search for support assistant. If it is not installed you can install it from the HP site [here](#).
– In the **Devices** window, select your HP computer and click on **Updates**. Optional updates are not required but are recommended. Click [here](#) for more details on how to update your HP computer.

Dell computers

– Click **Start**, and then go to Dell Command | Update and select **Check**. You can also go to the Dell support page [here](#) and scan your system for new updates.

– If there is an update available, select **Install**. Optional updates are not required but are recommended.

Other computers

Check the product support page of your computer manufacturer's website to see how to update your system.

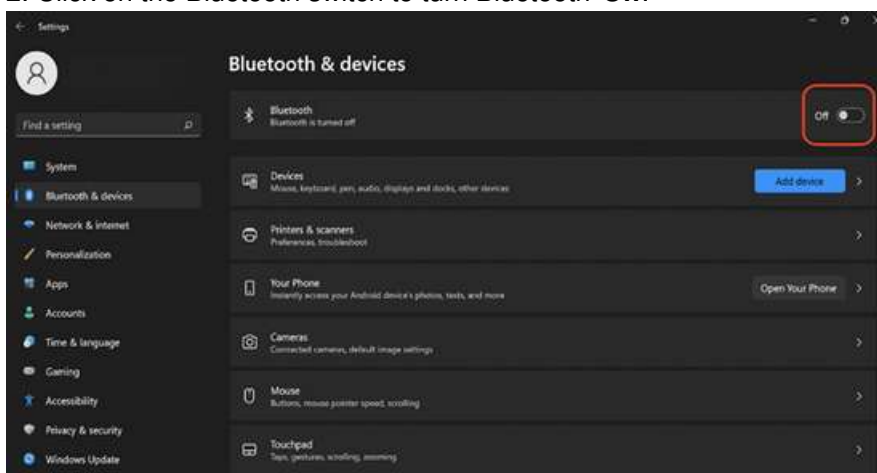
Make sure Bluetooth is turned ON on your computer

Click **Start**, then select **Settings > Bluetooth & devices**. Make sure Bluetooth is turned **ON**. If you're using a laptop with a Bluetooth switch, make sure the switch is turned on.

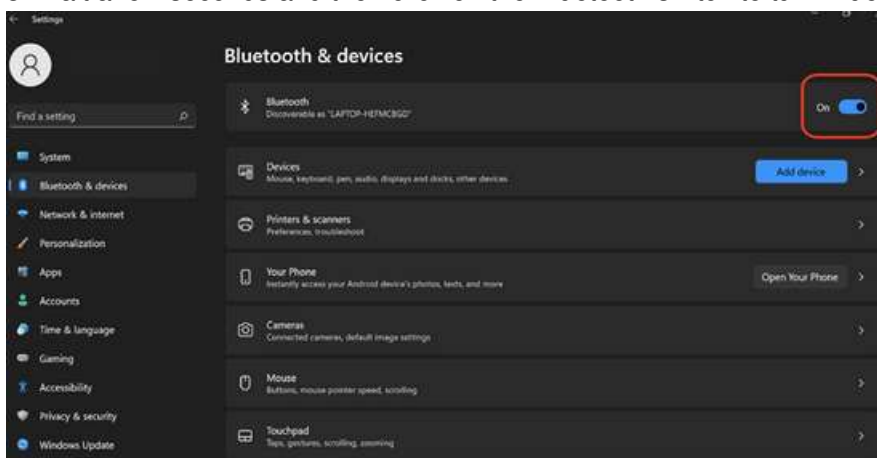


Restart Bluetooth on your computer

1. Navigate to the Bluetooth settings pane:
 - Click **Start > Settings > Bluetooth & devices**.
2. Click on the Bluetooth switch to turn Bluetooth **Off**.



3. Wait a few seconds and then click on the Bluetooth switch to turn Bluetooth **On**.

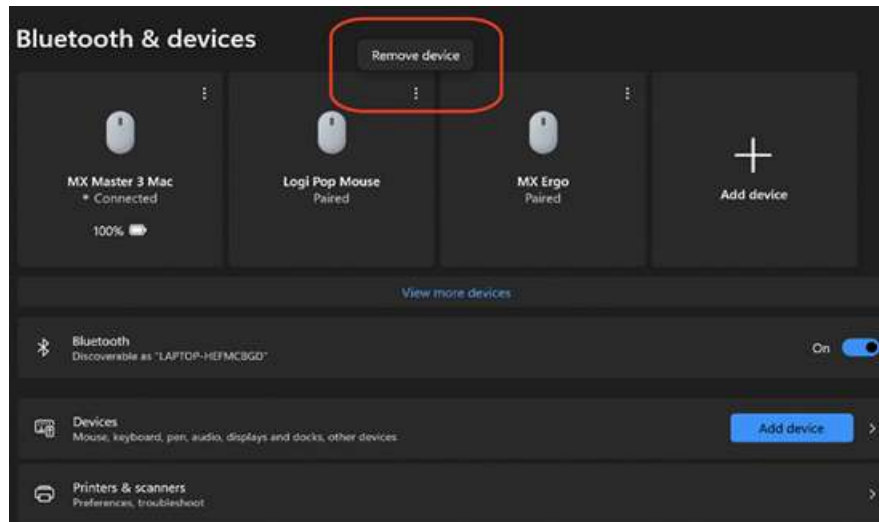


4. Check to see if the Logitech Bluetooth device is working. If not, go to the next steps.

Remove your Logitech device from the list of devices and try to pair again

1. Navigate to the Bluetooth Settings pane:
 - Click **Start > Settings > Bluetooth & devices**.

2. Locate your device, click on the menu icon in the right corner, and then select **Remove device**.



3. In the next prompt, click on **Yes**.

Are you sure you want to remove this device?



4. Re-pair your device by following the procedure described [here](#).

Run the Windows Bluetooth troubleshooter

Click **Start**, then select **Settings > Troubleshoot > Other troubleshooters**. Under **Other**, find **Bluetooth**, click on **Run** and follow the onscreen instructions.

Advanced: Try to change Bluetooth parameters

1. In Device Manager, change the Bluetooth wireless adapter power settings:
 - In the search box on the taskbar, type Device Manager, then select from the menu.
2. In Device Manager, expand **Bluetooth**, right-click on the Bluetooth wireless adapter (ex. “Dell Wireless XYZ adapter”, or “Intel(R) Wireless Bluetooth”), and then click **Properties**.
3. In the Properties window, click the **Power Management** tab and uncheck **Allow the computer to turn off this device to save power**.
4. Click **OK**.
5. Restart your computer to apply the change.

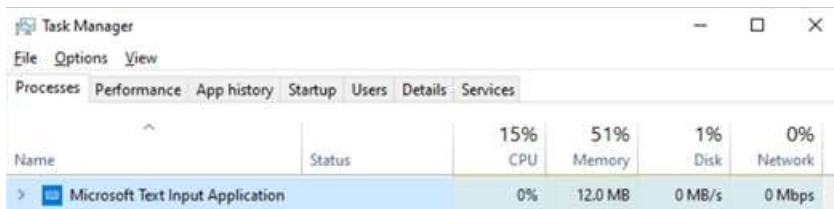
I tried to use the Microsoft Windows dictation feature but my language is not supported. Now my typing is garbled or incorrect.

Microsoft Windows and Apple macOS dictation is at present only available in select countries and languages. You can read more about dictation and get updated supported language lists below:

– Windows

– Mac

If you experience any issues with dictation on Windows with an unsupported language such as your typing is garbled or incorrect, reboot your computer as this should resolve the issue. Alternatively, if your Logitech keyboard has an emoji key, try pressing it, as this could also resolve the issue. If it doesn't, please reboot your computer. You can also stop the “Microsoft Text Input Application” in Microsoft Activity Manager.



How to use the dictation action on Logitech mice and keyboards with Options+

You can use the dictation feature to dictate text instead of typing. This feature is provided by Windows and macOS and is currently only available in select countries and languages. You will also need a microphone and a reliable internet connection.

You can read more about dictation and get updated lists of supported languages below:

– Windows

– Mac

In some cases, the dictation key will only work when Options+ software is installed. You can download the software [here](#).

If you experience any typing issues, please see [I tried to use the Microsoft Windows dictation feature but my language is not supported. Now my typing is garbled or incorrect](#) for more help.

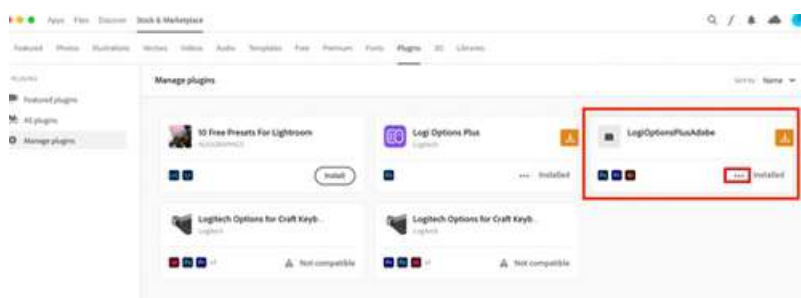
Options+ with other apps

Unable to create custom settings for my mouse for Microsoft Excel, Word, PowerPoint, Adobe Photoshop and Adobe Premiere Pro apps on my Windows computer. Plugins fail to install.

If you have any pending Windows OS updates on your computer, you may experience failures with creating custom settings for your mouse for applications that require plugins to be installed. These include Microsoft Excel, Word, PowerPoint, Adobe Photoshop, and Adobe Premiere Pro. To resolve this issue, please install the pending Windows update and try again.

How to remove LogiOptionsPlusAdobe plugin from Adobe Creative Cloud app after uninstalling Options+

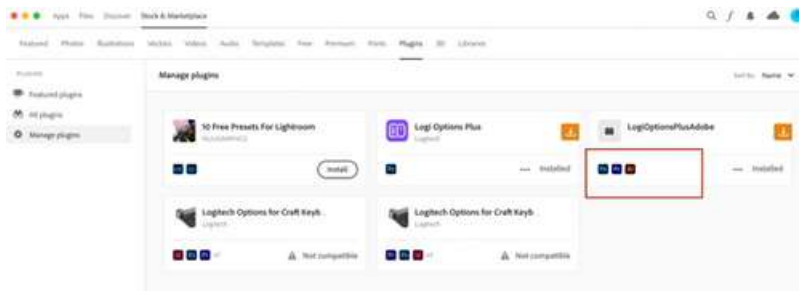
To remove the LogiOptionsPlusAdobe plugin from Adobe Creative Cloud after uninstalling Options+, click on the '...' more options, and then select uninstall.



Even though I only created custom settings for Adobe Photoshop and Adobe Premiere Pro for my mouse, the Options+ Plus plugin shows Illustrator and Indesign apps on the Creative Cloud app

The LogiOptionsPlusAdobe plugin only connects to Adobe Photoshop and Adobe Premiere Pro apps if you added custom settings for those apps for your mouse. The plugin shows the other Adobe apps you have installed on your

computer such as Illustrator or Indesign in the Creative Cloud app but it does not connect to those apps.



I created custom mouse settings for Adobe Photoshop and use two versions of Photoshop

If you created custom mouse settings for Adobe Photoshop, used two versions of Photoshop, opened both versions and closed one of them, your custom mouse settings may not work on the other open version. To resolve this issue, please restart the open version of Photoshop.

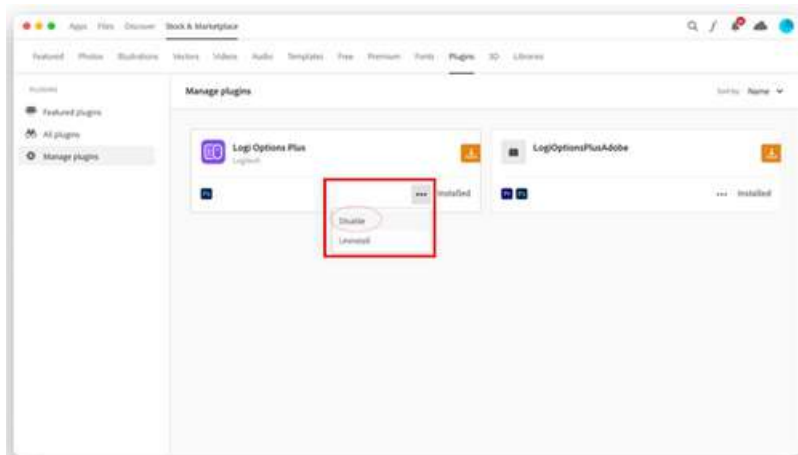
Unable to create Photoshop-specific settings on other admin accounts on M1 Mac computers

On M1 Mac computers, you can create and use Photoshop-specific settings for your mouse in the same admin account where the Adobe Creative Cloud app was installed. If you switch to a different admin account, you'll need to re-install the Creative Cloud app in that account to create and use Photoshop-specific settings.

Mouse button actions are performed twice when using Adobe Photoshop via Rosetta on M1 Mac computers

On M1 Mac computers, if you added custom settings for your mouse for Adobe Photoshop and Adobe Premiere Pro, and are running Adobe Photoshop via Rosetta, your button actions may be performed twice. This happens because two Options+ Photoshop plugins get activated and both of them perform the actions. To resolve this issue, please disable one of them from the Adobe Creative Cloud Marketplace. To disable one them, do the following:

1. Open Adobe Creative Cloud.
2. Visit the **Stock & Marketplace** menu, click on the **Plugins** menu and in the left menu, select **Manage plugins**.
3. Click on '...' more options for Logi Options Plus and click **Disable**.



NOTE: To see if you're running Photoshop via Rosetta:

1. Right-click on the application icon in the **Applications** folder.
2. Select **Get info**.
3. Check if the **Open using Rosetta** box is checked.



I removed the custom mouse settings for Adobe Photoshop on my M1 computer but the plugin still remains connected.

Even after you remove custom mouse settings for Adobe Photoshop on your M1 computer, the plugin will remain connected due to a limitation. We are working with Adobe to overcome this issue. Meanwhile, the only way to completely disconnect is to uninstall Options+.

Updates

Delete key on my keyboard does not work when I customize it

If the Delete key stops working after you customize the key, we recommend removing the customization to use the delete functionality.

Logi Bolt

General Info & How-Tos

Compatible operating systems with Logi Bolt wireless products

All Logi Bolt wireless mice and keyboards come with two wireless connection options:

- Connect via paired Logi Bolt USB receiver.

NOTE: Not all Logi Bolt compatible mice and keyboards come with a Logi Bolt USB receiver.

- Connect directly to computer via Bluetooth Low Energy wireless technology.

	Connect via Logi Bolt USB receiver	Connect direct via Bluetooth
Logi Bolt Mice	Windows® 10 or later macOS® 10.14 or later Linux® (1) Chrome OS™ (1)	Windows® 10 or later macOS® 10.15 or later Linux® (1) Chrome OS™ (1) iPadOS® 13.4 or later
Logi Bolt Keyboards	Windows® 10 or later macOS® 10.14 or later Linux® (1) Chrome OS™ (1)	Windows® 10 or later macOS® 10.15 or later Linux® (1) Chrome OS™ (1) iPadOS® 14 or later iOS® 13.4 or later Android™ 8 or later

(1) The device's basic functions will be supported without additional drivers in Chrome OS and most popular Linux distributions.

What type of USB does the Logi Bolt receiver use?

The Logi Bolt receiver uses USB 2.0 Type-A.

What version of the Bluetooth core specifications is Logi Bolt connectivity based on?

Our Logi Bolt wireless devices are Bluetooth Low Energy 5.0 or higher. We are actively using all the security mechanisms introduced in Bluetooth Low Energy Core Specification 4.2.

From a backward compatibility standpoint, Logi Bolt wireless devices are able to communicate with Bluetooth Low Energy 4.0 hosts or higher when in direct Bluetooth connection.

What is the effective range of Logi Bolt?

Logi Bolt wireless devices are Bluetooth Class 2, which means up to 10 meters wireless range.

What Security Manager Protocols does Logi Bolt use for pairing, bonding, encryption and signing?

The Logi Bolt security level used by our Logi Bolt devices during the communication are the following:

	Logi Bolt Receiver Connection	Direct Bluetooth Connection
Ke yb oa rd	Security Mode 1 – Security Level 4 Also called Secure Connections Only mode, this is the security level enforced when Logi Bolt wireless mice and keyboards are paired to a Logi Bolt USB receiver.	Security Mode 1 – Security Level 3 With a keyboard in direct connection, we have a pairing with 6-digit Passkey entry.
Mo us e		Security Mode 1 – Security Level 2 With a mouse in direct connection, we have 'just works' pairing.

Are PIN codes used for authentication with Logi Bolt

Logi Bolt does not use PIN codes. It uses Passkey during the authentication phase of pairing.

- In the context of a Logi Bolt wireless keyboard, it's a 6-digit passkey (which means an entropy of 2^{20}).
- In the context of a Logi Bolt wireless mouse, it's a 10-click passkey (which means an entropy of 2^{10}). At this time, we believe Logi Bolt is the only wireless protocol that enforces mouse authentication across all compatible operating systems.

Does Logi Bolt use Just Works security mode

Just Works pairing to Logi Bolt USB receivers is not permitted. All Logi Bolt wireless mice and keyboards pair with the Logi Bolt USB receiver in Security Mode 1 – Security Level 4, also called Secure Connections Only mode.

If you or your organization have concerns or don't permit direct Bluetooth connections yet want the convenience and better experience wireless computer peripherals offer, you can pair Logi Bolt wireless mice and keyboards to Logi Bolt USB receivers.

In addition, our Logi Bolt wireless mice and keyboards can also direct-connect to host computers via Bluetooth. In these cases where the Logi Bolt receiver is not used:

- For Logi Bolt wireless keyboard direct Bluetooth connections, Passkey is requested per industry standard.
- For Logi Bolt wireless mouse direct Bluetooth connections, Just Works Pairing is used per industry standard as there is no Passkey pairing standard for mice.

If the Logi Bolt device supports multiple pairings, does it use random/unique codes or static

Users can pair up to six Logi Bolt wireless mice and keyboards to a single Logi Bolt USB receiver. Each pairing uses a different Bluetooth address and different long term keys (LTK) and session keys for encryption.

Are Logi Bolt devices discoverable when actively initiated

Our Logi Bolt wireless devices are only discoverable during a pairing procedure which can be entered only upon explicit user action (a long 3-second press to the connect button).

Is the firmware of the Logi Bolt devices patchable should a vulnerability be discovered

Yes. Our Logi Bolt wireless devices' firmware can be updated by our software or via network push by IT

administrators. However, we implemented anti-rollback protection for security patches. That means that an attacker cannot downgrade the firmware version to “reinstall” a patched vulnerability. Also, users and IT administrators cannot “restore factory settings”, eliminating security patches.

Does Logi Bolt meet the security requirements of most companies in regulated industries such as financial services, healthcare

Logi Bolt was designed to address growing security concerns resulting from an increasingly mobile workforce — work from home being an obvious example. When paired with a Logi Bolt receiver, Logi Bolt wireless products use Bluetooth security mode 1, level 4 (also known as Secure Connections Only mode), which is U.S. Federal Information Processing Standards (FIPS) compliant.

Has Logitech conducted security testing on its implementation of the Bluetooth stack in the Logi Bolt devices

Yes, Logitech received a third-party security assessment from a leading cybersecurity company. With that said, cybersecurity exposure constantly changes with new threats or vulnerabilities often on the horizon. That is one of the primary reasons we designed Logi Bolt based on Bluetooth Low Energy wireless technology. Bluetooth has a global community of more than 36,000 companies — its Special Interest Group (SIG) — on constant watch and dedicated to continual improvement, protection, and evolution of Bluetooth technology.

Did Logitech fix Logitech Unifying wireless security issues in Logi Bolt

If an attacker attempts to impersonate a Logi Bolt wireless product to communicate with the Logi Bolt USB Receiver via RF, does the USB Receiver accept that input

The usage of Secure Connections Only mode (Security Mode 1, Security Level 4) ensures that the communication is encrypted and authenticated. This means that there is a protection against on-path attackers which mitigates the risk of keystroke injection.

* Today there is no known attack on the Bluetooth Low Energy standard.

For the Logi Bolt USB Receiver to accept input, does the input need to be encrypted

Yes, the usage of Secure Connections Only mode (Security Mode 1, Security Level 4) ensures that the communication is encrypted and authenticated.

Is there a means for an attacker to derive or steal the per-device link-encryption keys that pair the wireless product to the USB Receiver from RF enabling the attacker to inject arbitrary keystrokes or eavesdrop and live decrypt input remotely

Sensitive data like link encryption keys are protected when stored on the Logi Bolt USB receiver.

With the LE Secure Connection (Security Mode 1, Security Level 2 and above), the Long Term Key (LTK) is generated on both sides in such a way that an eavesdropper cannot guess it (Diffie-Hellman key exchange).

Can a remote attacker pair a new Logi Bolt wireless product to a Logi Bolt receiver, even if the user has not put the Logi Bolt USB receiver into pairing mode

The receiver has to be in pairing mode to accept a new pairing.

Moreover, even if an attacker tricks the user to put the receiver in pairing mode, we included a software-enable capability that alerts on the host monitor that there has been a change in the USB receiver to which the wireless device is paired (alarm notification).

Corporate policy does not allow use of Bluetooth connections. Can we deploy Logi Bolt wireless products?

Yes, Logi Bolt wireless mice and keyboards are in fact ideal for environments that do not permit Bluetooth connections. Though Logi Bolt is based on Bluetooth, it is an end-to-end closed system where a Logi Bolt receiver is emitting an encrypted signal that only connects with Logi Bolt products. So the Logi Bolt USB receiver can't be paired with any non-Logi Bolt device. And because Logi Bolt works with most enterprise operating systems and is securely paired right out of the box, it makes procurement and set up that much easier.

Which products have Logi Bolt connectivity?

To see the Logi Bolt product line-up, visit logitech.com/LogiBolt.

Are Logi Bolt wireless products cross-compatible with Logitech Unifying wireless products?

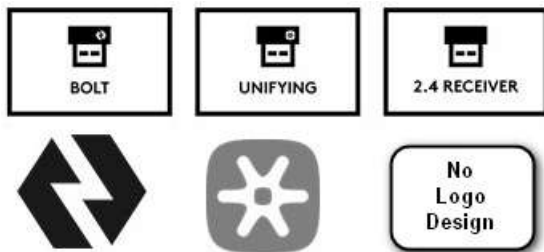
Logi Bolt wireless products cannot be paired with a Logitech Unifying USB receiver and vice versa. Logitech Unifying wireless products cannot be paired to a Logi Bolt USB receiver.

However, in many cases, Logitech Unifying and Logi Bolt products can be used simultaneously with the same host computer if the host computer has two available USB-A ports. Just keep this in mind — when possible, the best option is to plug your Logi Bolt USB receiver into a port, then power on your Logi Bolt wireless product. This ensures you get the strong signal and security that Logi Bolt offers when paired with its USB receiver.

How do I use a combination of Logitech wireless products on the same computer?

When possible, the best option is to plug your Logi Bolt USB receiver into a USB port, then power on your Logi Bolt wireless product. This ensures you get the strong signal and security that Logi Bolt offers when paired with its USB receiver. If you have more than one Logi Bolt product, you can (and should) pair up to six Logi Bolt products to a single Logi Bolt USB receiver.

Start by identifying which USB receiver provides what type of connection. Visit logitech.com/logibolt for more information.



Next, if unsure what type of wireless mice and keyboards you have, look for a matching logo/design mark on the bottom (the side that rests on the desk surface) of your Logitech wireless products.

1. If you have two available USB A ports:

– Plug in both the Logi Bolt and Logitech Unifying or 2.4 GHz USB receivers. They can be used on the same computer with their respective wireless products. No required software downloads in most instances. Simply plug in the USB receivers, power on wireless products. This ensures you get the strong signal and security that Logi Bolt offers when paired with its USB receiver.

2. If you only have one available USB A port:

– If you have a 2.4GHz product or if your Unifying wireless product requires a USB receiver (it does not have Bluetooth as a connection option), plug the 2.4 GHz or Unifying receiver into a port, power on and off your wireless product. Next, connect your Logi Bolt wireless product via Bluetooth.

– If you have an advanced Unifying wireless product with Bluetooth as a connection option, connect your advanced Unifying wireless product via Bluetooth. Next, plug in your Logi Bolt USB receiver into a port. Power on your Logi Bolt wireless product. This ensures you get the strong signal and security that Logi Bolt offers when paired with its USB receiver.

3. If you don't have any USB A ports or none are available:

– In this case, you probably have a Unifying wireless product that has Bluetooth as a connection option and it's connected to the computer via Bluetooth. Simply add your Logi Bolt wireless product via Bluetooth.

Why aren't Logi Bolt and Logitech Unifying cross-compatible

Logi Bolt is based on the global wireless standard for simple, secure connectivity, Bluetooth Low Energy Wireless Technology. Logitech Unifying is a proprietary 2.4 GHz radio frequency wireless protocol that was developed by Logitech. Plainly, they don't speak the same language.

Is it possible to pair multiple devices with the same Logi Bolt receiver

Absolutely. Just like Logitech Unifying connectivity protocol, you can pair up to six Logi Bolt wireless products to a single Logi Bolt USB receiver. In fact, this feature may be in demand more now than ever with individuals who have multiple workspaces — office and home. With one set of Logi Bolt peripherals in the office and another at home, there is no need to carry or commute your favorite peripherals in between workspaces. Simply position the laptop or tablet into range and your wireless products will be ready to use when powered on.

To learn how to pair more than one Logi Bolt wireless product to your Logi Bolt USB receiver, visit [logitech.com/options](https://www.logitech.com/options) to download Logitech Options software which will walk you through the easy steps.

Will Logitech continue to sell Logitech Unifying wireless products

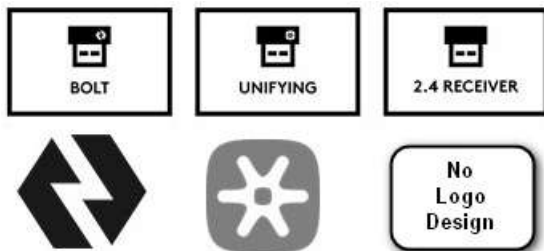
Starting in 2021, Logi Bolt is Logitech's new connectivity protocol for wireless mice and keyboards (non-gaming). Logi Bolt may someday be extended to wireless headsets. However, it will take several years before Logitech's extensive and popular product portfolio is 100% transitioned to Logi Bolt.

Will Logitech continue to provide routine online, telephone and email support for Unifying products

Yes, we will continue to provide Logitech Support for Unifying wireless products.

How do I know if my device is Logitech Unifying or Logi Bolt

Start by identifying which USB receiver provides what type of connection. Visit www.logitech.com/logibolt for more information.



Next, if you're unsure what type of wireless mice and keyboards you have, look for a matching logo/design mark on the bottom (the side that rests on the desk surface) of your Logitech wireless products.

I lost my Bolt receiver, how do I order a new one

You can order a replacement Logi Bolt USB receiver from [logitech.com](https://www.logitech.com) and from many popular retailers and eTailers.

Connection & Pairing

How to connect a Bolt device

You can either connect via Bluetooth Low Energy wireless technology or via the tiny Logi Bolt USB receiver, locking in an FIPS-secure connection even in congested wireless environments.

You can learn more about pairing and unpairing Logi Bolt keyboard and mice via Bluetooth or using the Logi Bolt app/Logi Web Connect in the FAQs below:

- How to pair and unpair a Logi Bolt keyboard using the Logi Bolt app
- How to pair and unpair a Logi Bolt mouse using the Logi Bolt app
- How to pair and unpair a Logi Bolt device to Bluetooth on Windows
- How to pair and unpair a Logi Bolt device to Bluetooth on macOS

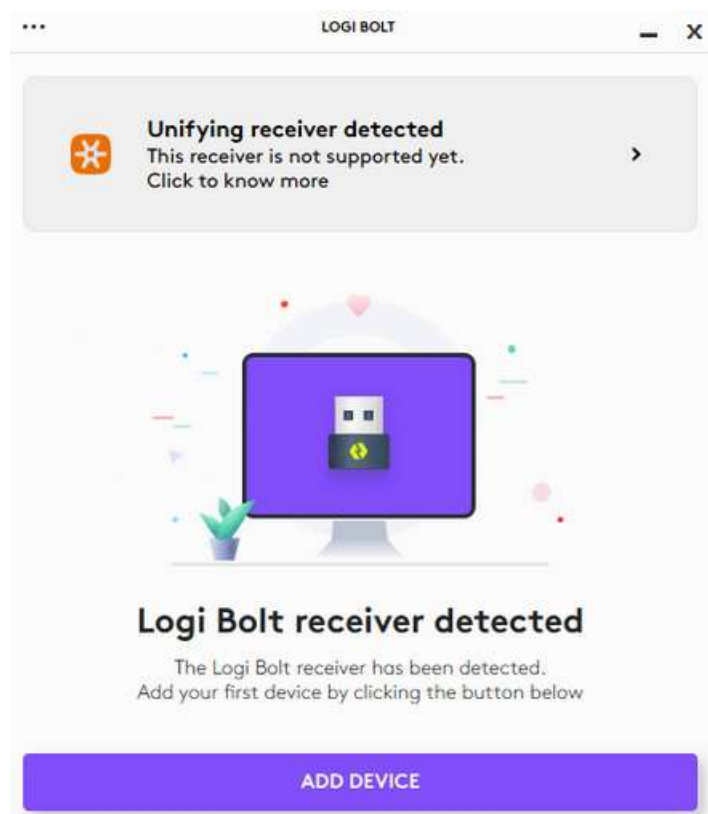
Click [here](#) if you want to learn Logi Bolt or [here](#) if you need some more help or information

How to pair and unpair a Logi Bolt keyboard using the Logi Bolt app/Logi Web Connect

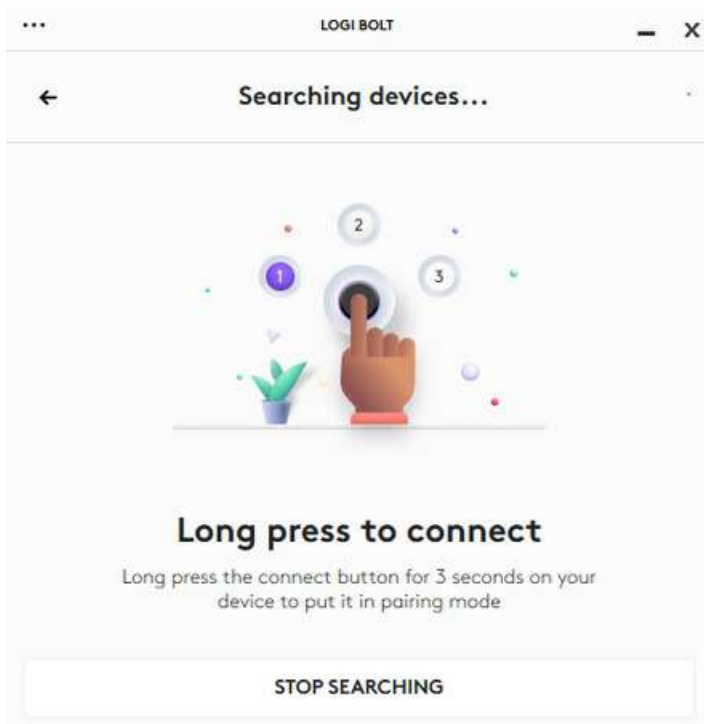
The Logi Bolt app/Logi Web Connect should be used to pair and unpair your Logi Bolt keyboard. First, make sure you have the Logi Bolt app installed or open [Logi Web Connect](#).

Pairing a Log Bolt keyboard

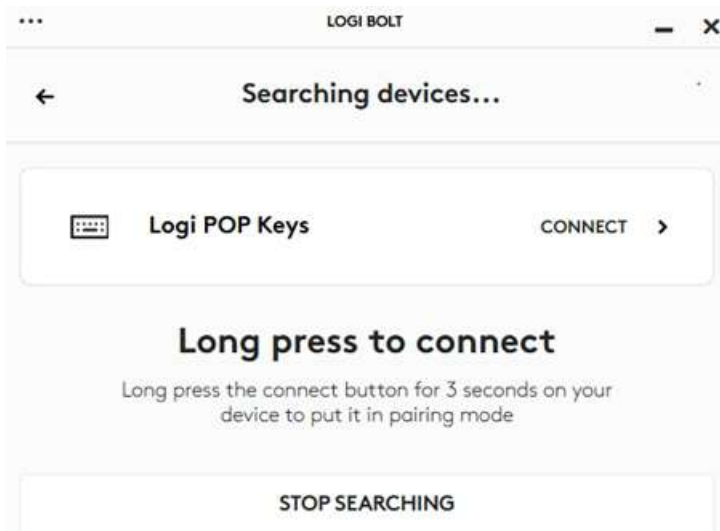
Open the Logi Bolt app/Logi Web Connect and click **Add Device**.



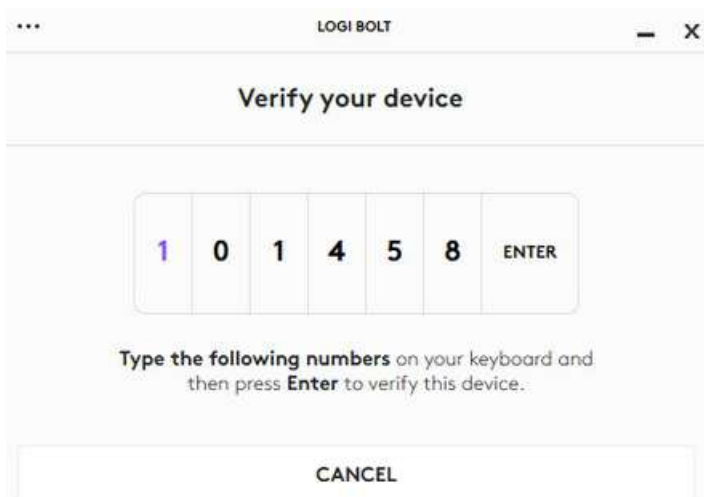
On your Logi Bolt keyboard, long-press the connect button for three seconds until the light blinks rapidly.



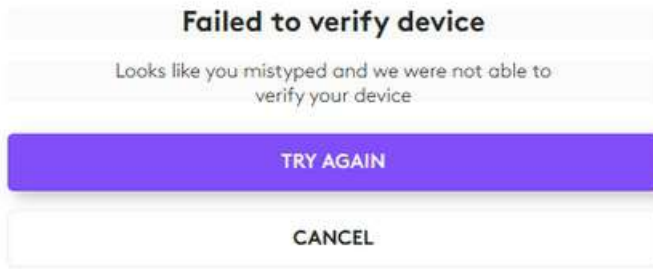
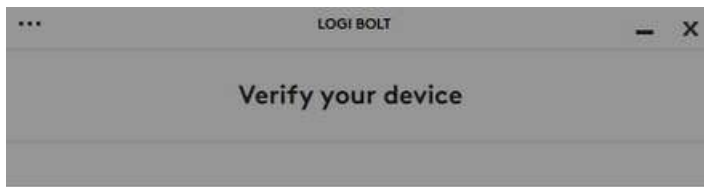
The Logi Bolt app will now detect your Logi Bolt keyboard. To connect, press the **CONNECT** option next to the name of your device.



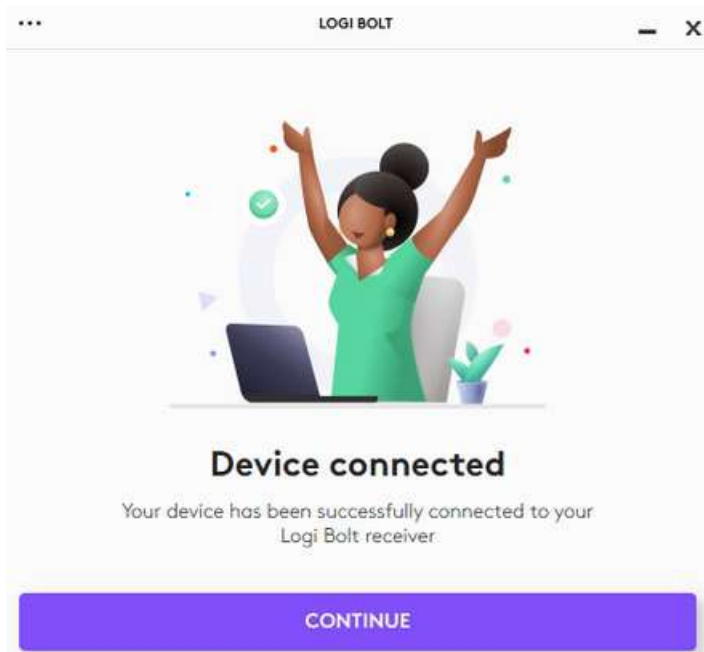
Verify your device by typing the passphrase numbers and then press **Enter**.



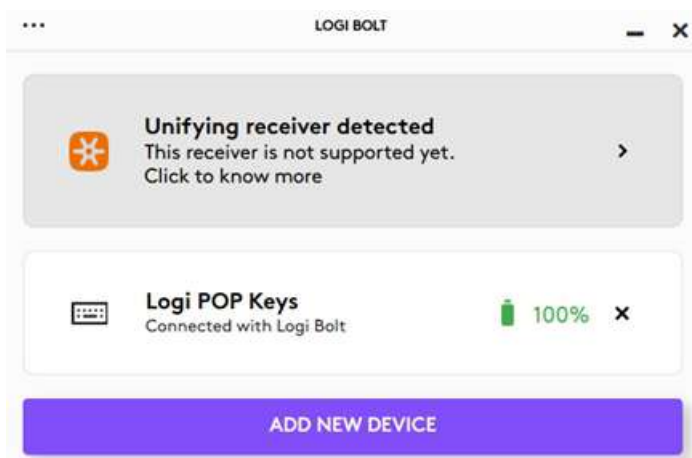
If you accidentally type the wrong number, your device will not be verified and will not connect. You will have the option to try again or cancel.



If you typed the verification numbers correctly, you will get the notification that your device has been connected after you press **Enter**. The keyboard should now work and you can click Continue to finish the pairing process.

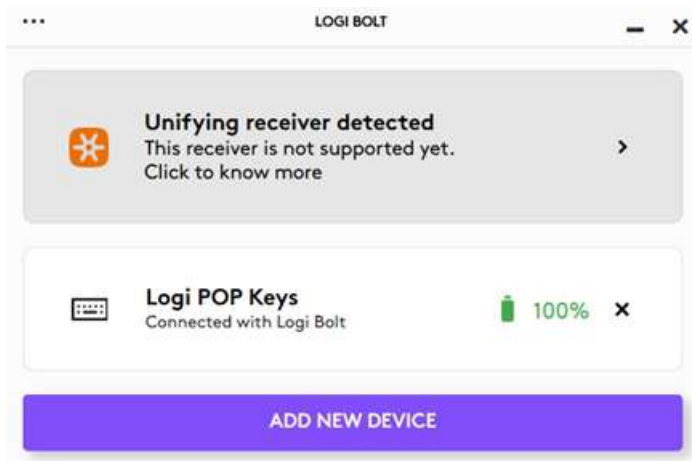


The Logi Bolt app will now show your device connected, how it is connected, and the battery life. You can now close the Logi Bolt app.

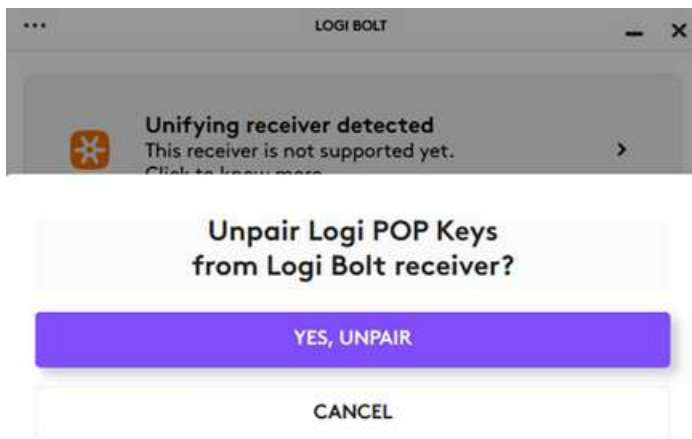


Unpairing a Logi Bolt keyboard

To unpair a Logi Bolt keyboard, open the Logi Bolt app and next to your device, click on the **X** to start the unpairing.



Click **YES, UNPAIR** to confirm unpairing. Your device has now been unpaired.

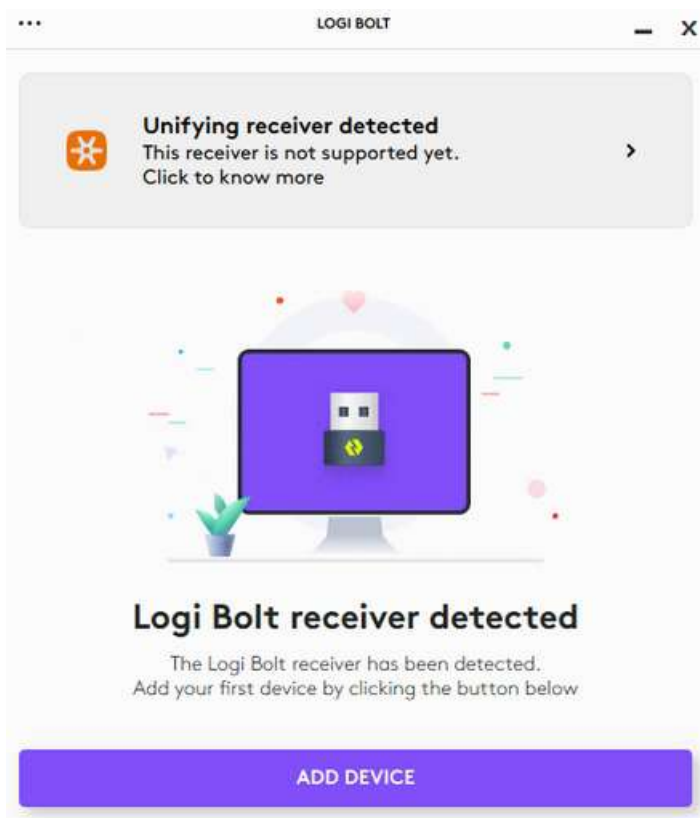


How to pair and unpair a Logi Bolt mouse using the Logi Bolt app/Logi Web Connect

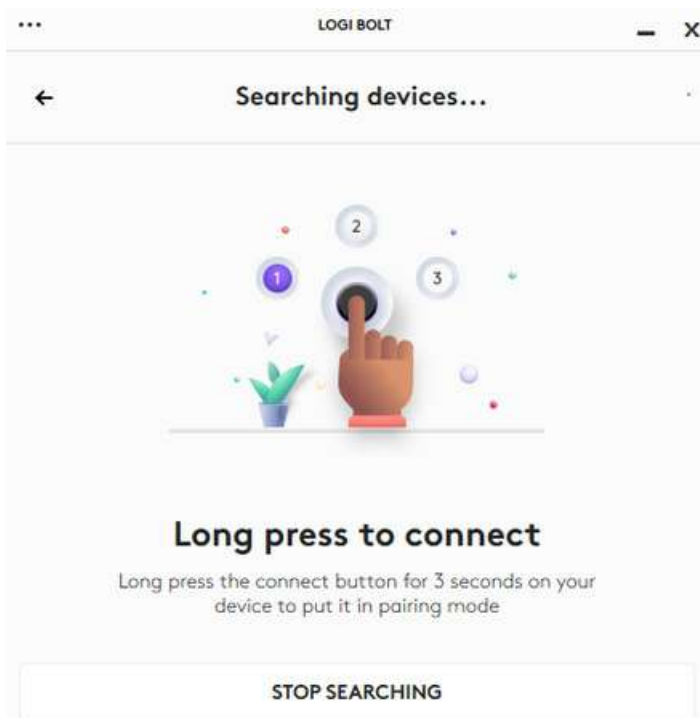
The Logi Bolt app/Logi Web Connect should be used to pair and unpair your Logi Bolt mouse. First, make sure you have the Logi Bolt app installed or open [Logi Web Connect](#).

Pairing a Log Bolt mouse

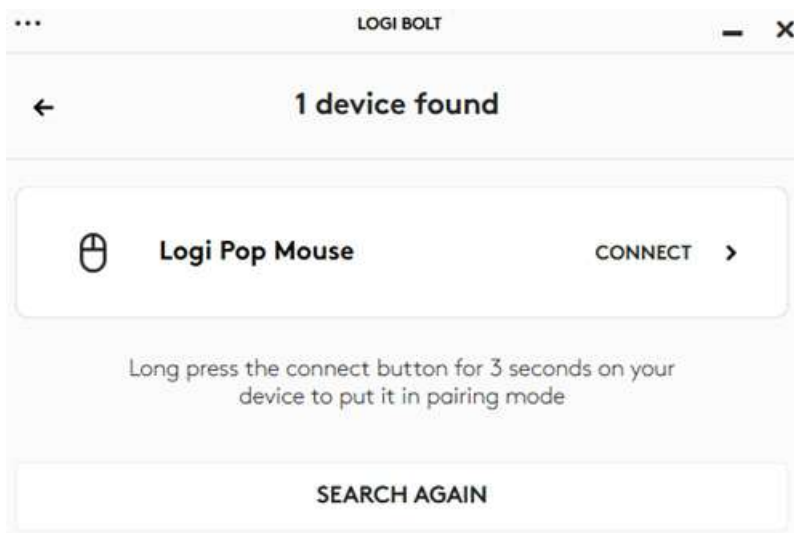
Open the Logi Bolt app/Logi Web Connect and click **Add Device**.



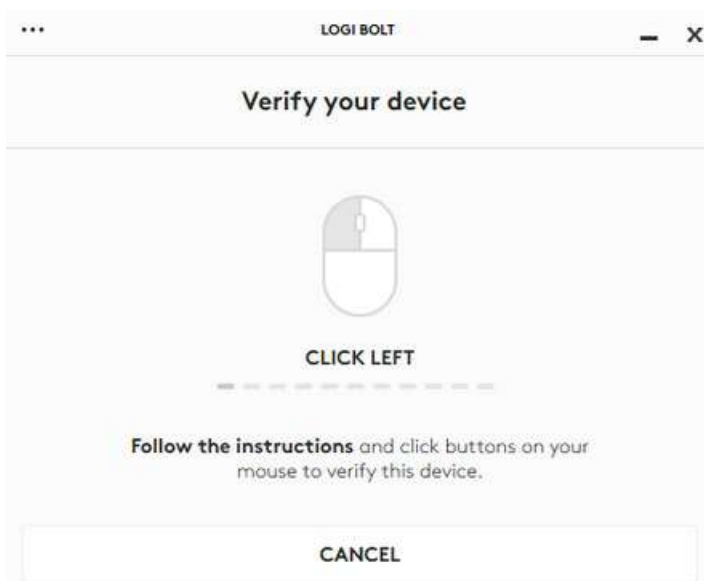
On your Logi Bolt mouse long-press the connect button for three seconds until the light blinks rapidly.



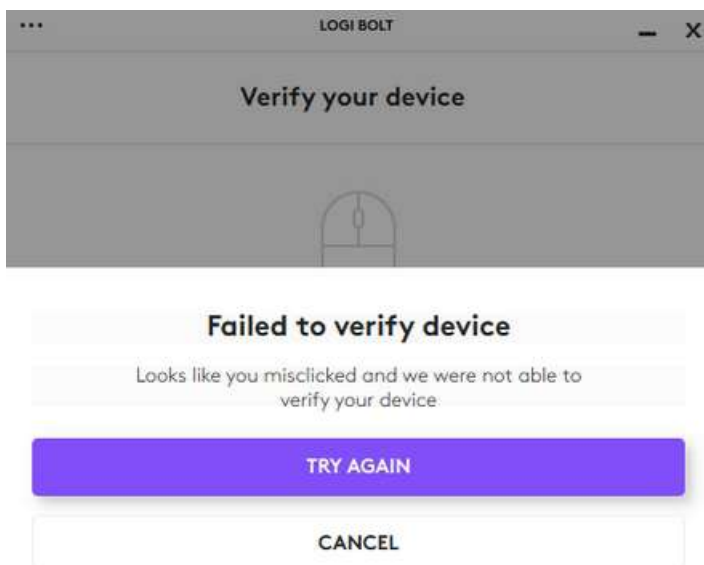
The Logi Bolt app will now detect your Logi Bolt mouse. To connect, press the **CONNECT** option next to the name of your device.



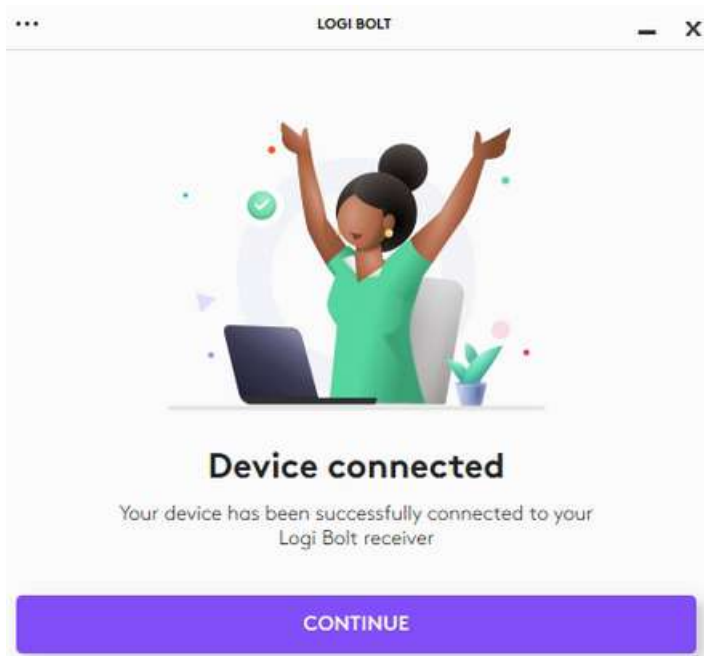
Verify your device by clicking a unique button combination. Follow the instructions to verify your device.



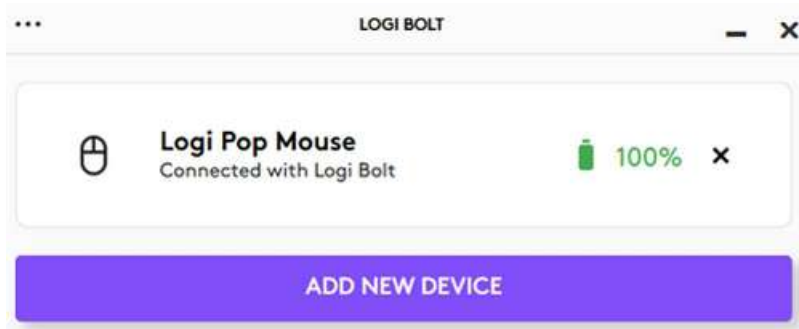
If you accidentally click the wrong buttons, your device will not be verified and will not connect. You will have the option to try again or cancel.



If you clicked the verification buttons correctly you will get the notification that your device has been connected. The mouse should now work and you can click **Continue** to finish the pairing process.

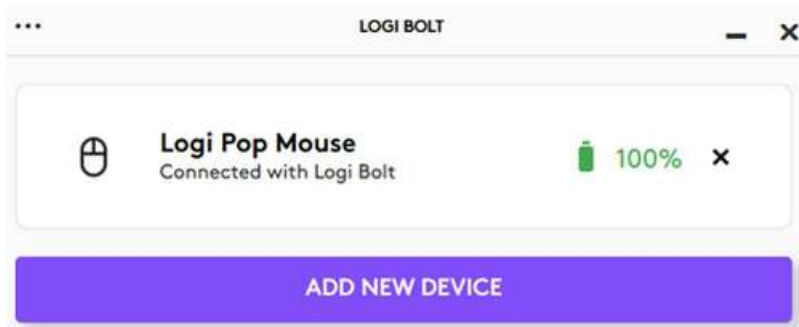


The Logi Bolt app will now show your device connected and how it is connected and the battery life. You can now close the Logi Bolt app.

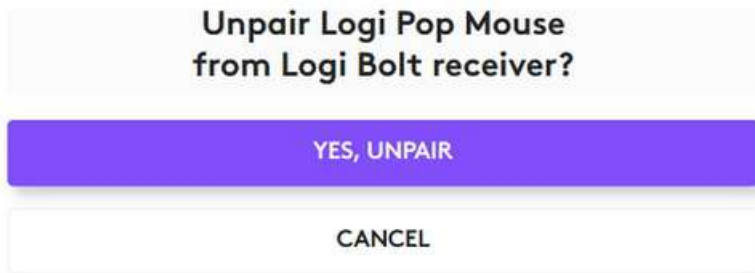


Unpairing a Logi Bolt mouse

To unpair a Logi Bolt mouse, first open the Logi Bolt app, and next to your device click on the **X** to start the unpairing.



Click **YES, UNPAIR** to confirm unpairing your device. Your device has now been unpaired.



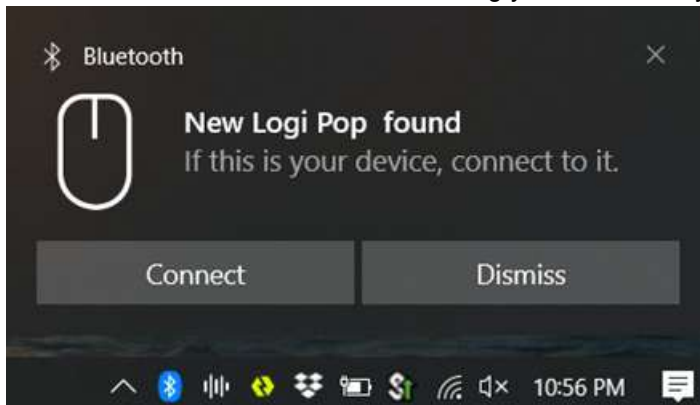
How to pair and unpair a Logi Bolt device to Bluetooth on Windows

Logi Bolt keyboards and mice can be connected via Bluetooth instead of Logi Bolt. Logi Bolt keyboards and mice support Windows Swift Pair and this is the fastest way to pair your device.

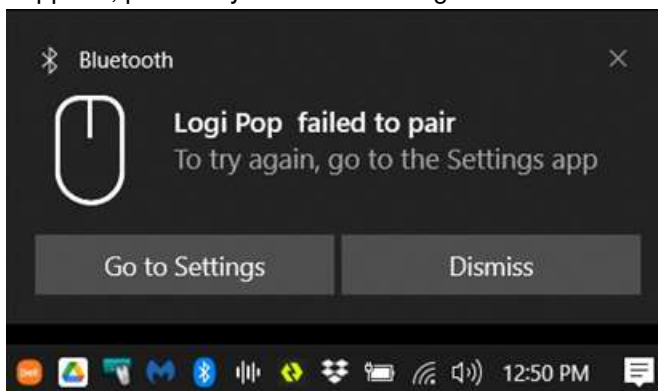
Pairing a Logi Bolt keyboard or mouse to Bluetooth using Windows Swift Pair

On your Logi Bolt keyboard or mouse long press the **Connect** button for at least three seconds until the light is rapidly flashing.

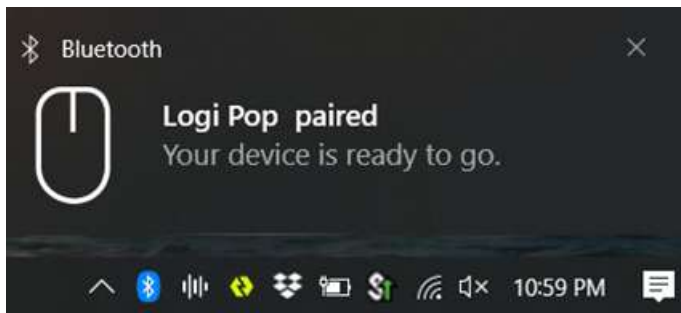
Swift Pair will show a notification allowing you to connect your Logi Bolt device.



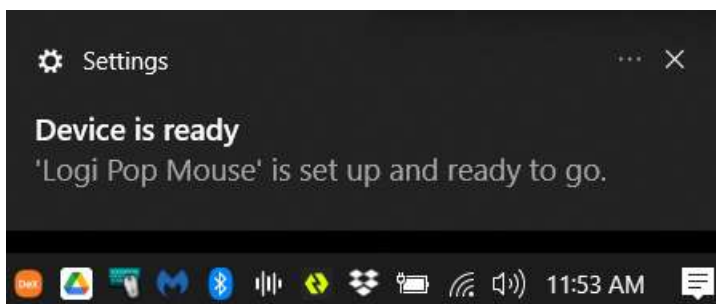
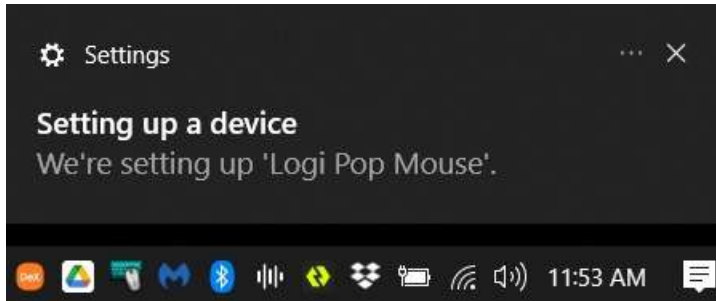
If you dismiss, take too long or something goes wrong, you will get a notification that the pairing has failed. If this happens, please try to connect using the Windows Bluetooth settings.



If you click **Connect**, Windows will start to connect to the Logi Bolt device and notify you that the device has been paired. You can now already use your Logi Bolt device.

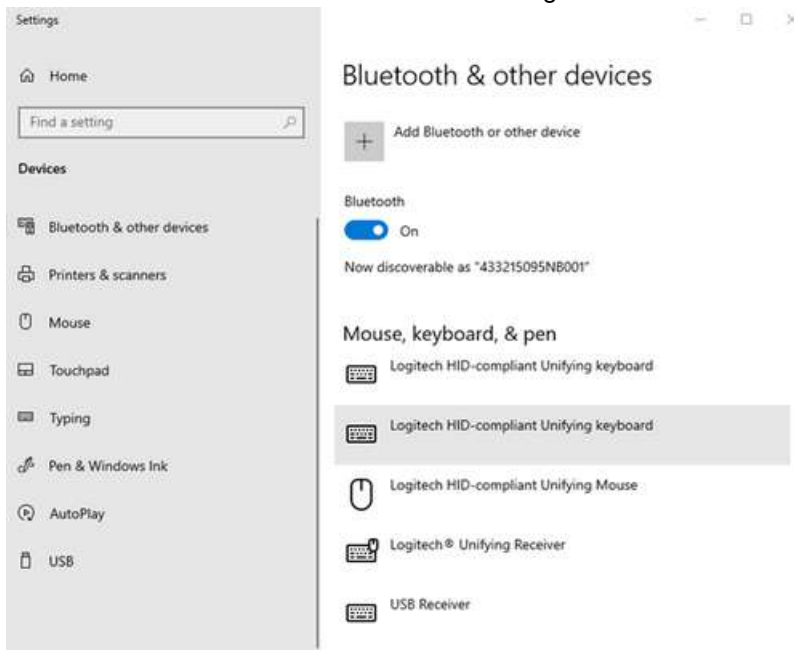


Windows does need to do set up some additional settings and will show you two additional notifications

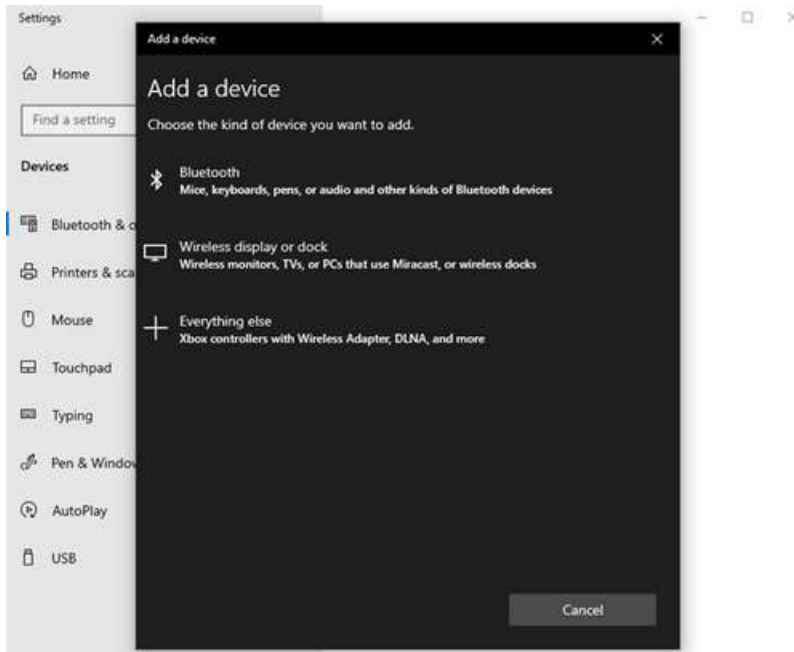


Pairing a Logi Bolt keyboard or mouse to Bluetooth using Windows Bluetooth settings

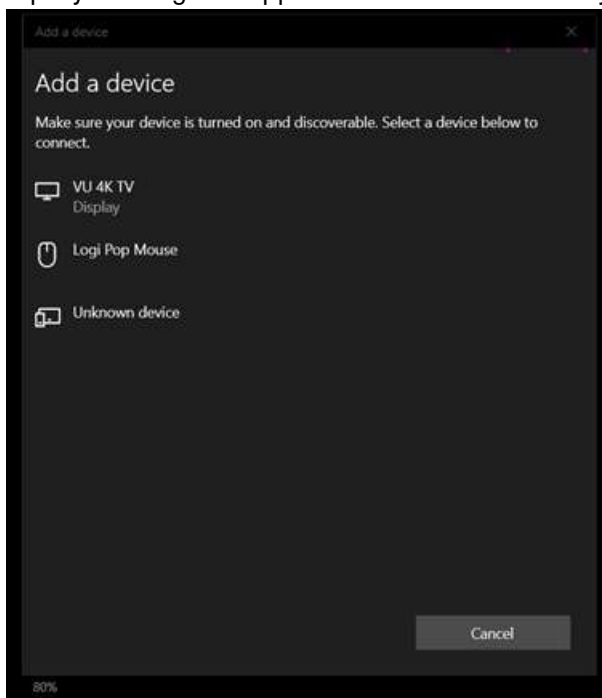
Go to the **Bluetooth & Other Devices** settings in Windows and click **Add Bluetooth or other device**.



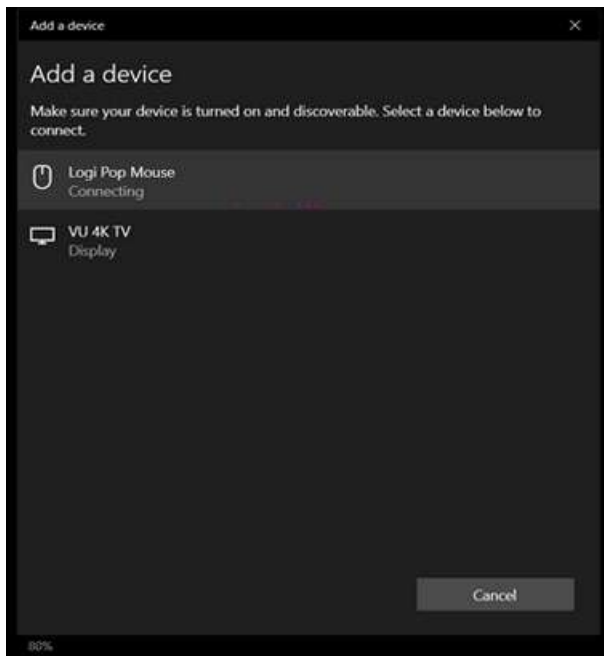
You will see the option to **Add a device** — select the option **Bluetooth**.



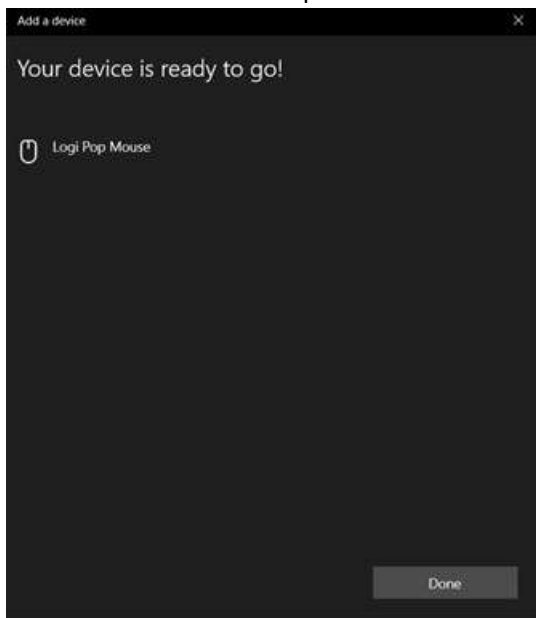
On your Logi Bolt keyboard or mouse long-press the connect button for at least three seconds until the light is rapidly flashing and appears in the list of devices you can connect.



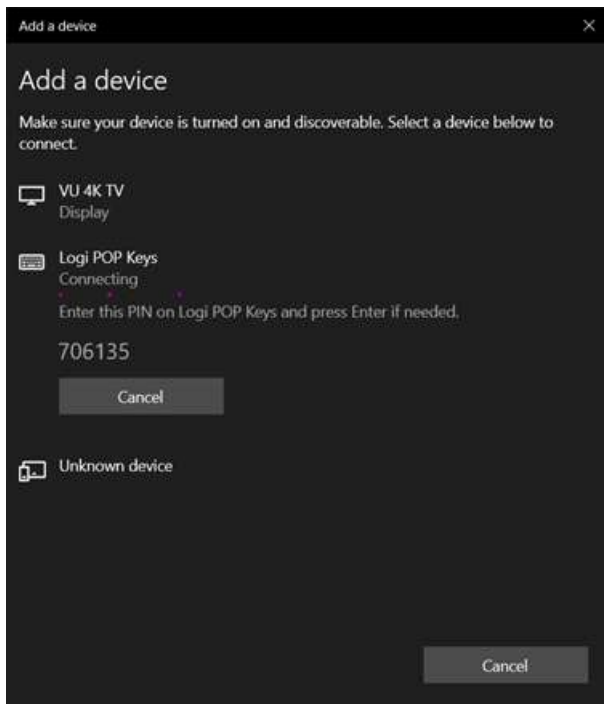
Click the name of the Logi Bolt device you want to connect to start the process.



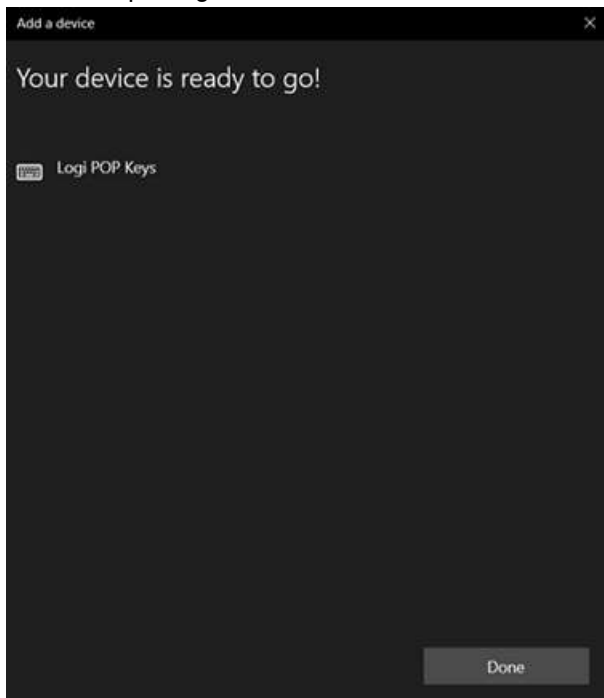
If you are connecting a Logi Bolt mouse, you will see a final notification that the mouse is ready to go and can be used. Click **Done** to complete the Bluetooth pairing.



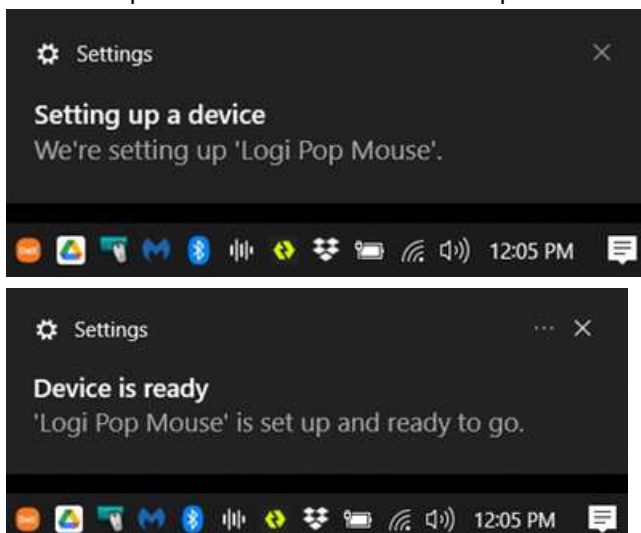
If you are connecting a Logi Bolt keyboard you will be asked to enter a PIN. Please type the numbers you see and press **Enter** to complete the pairing.



You will see a final notification that the keyboard is ready to go and can be used. Click **Done** to complete the Bluetooth pairing.

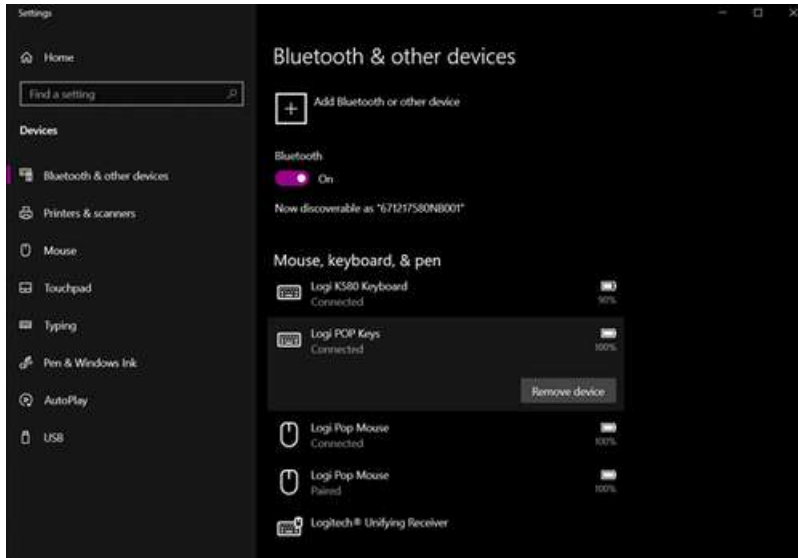


Once completed Windows needs to set up some additional settings and will show you two additional notifications.

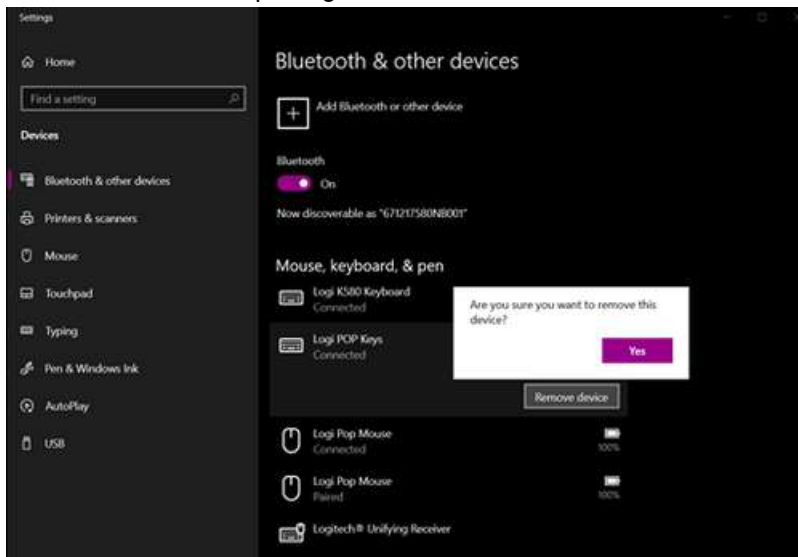


Unpair a Logi Bolt device from Bluetooth

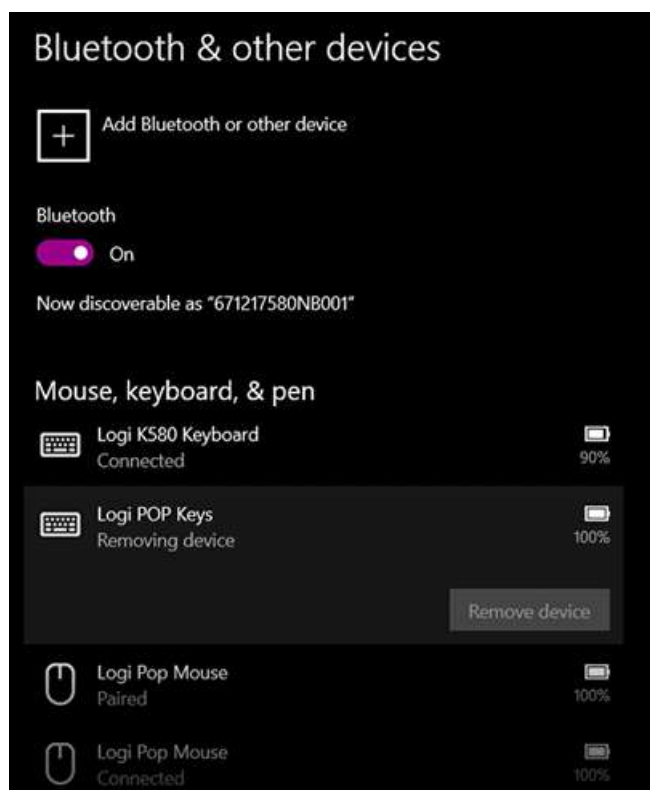
Go to the **Bluetooth & other devices** settings in Windows, click on the name of the Logi Bolt device you want to unpair, then click the button **Remove device**.



You will be asked to confirm if you want to remove the device and you must click **Yes** to continue. Click anywhere else to cancel the unpairing.



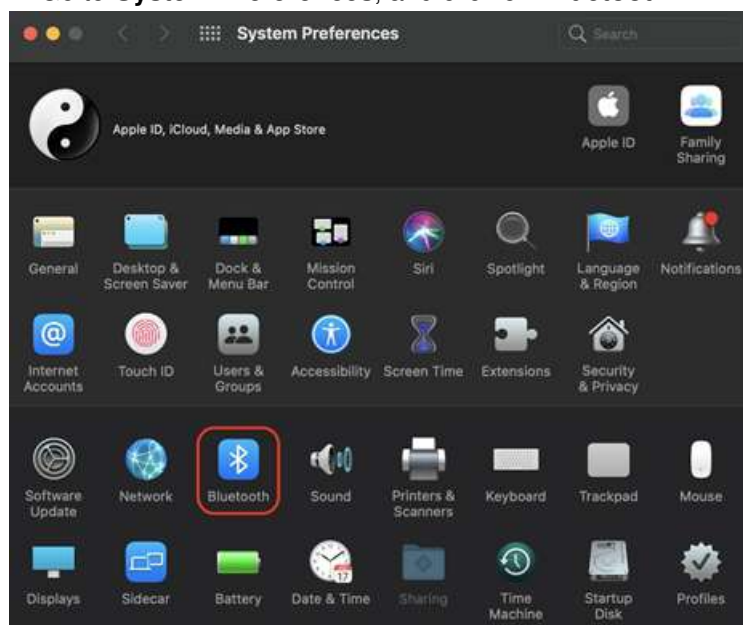
Windows will start to remove the pairing, the Logi Bolt device will be removed from the list, and no longer be connected to your computer.



How to pair and unpair a Logi Bolt device to Bluetooth on macOS

Pairing a Logi Bolt keyboard

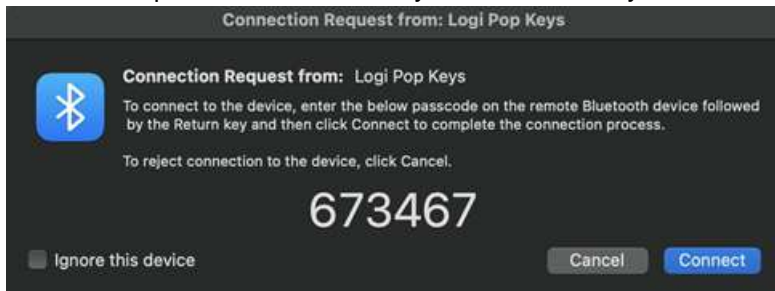
1. Long press the connect button for three seconds on your device to put it in pairing mode.
2. Go to **System Preferences**, and click on **Bluetooth**.



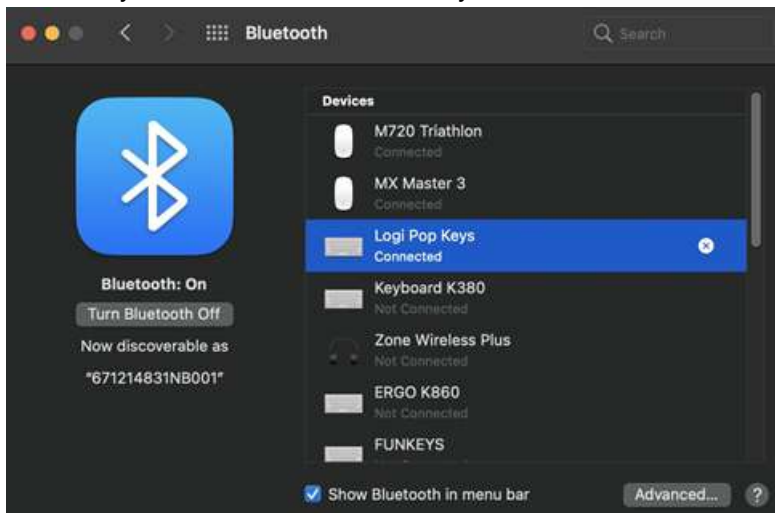
3. Under the list of devices, look for the one you are trying to pair, and click on **Connect**.



4. Enter the passcode from the keyboard followed by the Return key. Click on **Connect**.



5. The keyboard is now connected to your Mac.



Pairing a Logi Bolt mouse

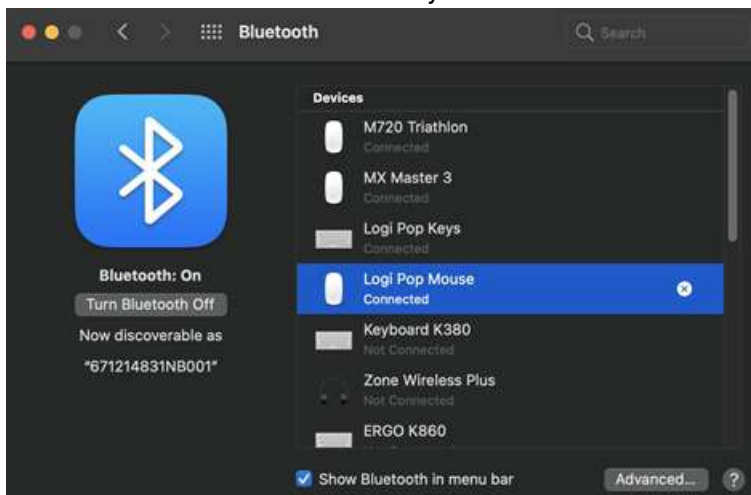
1. Long-press the **Connect** button for three seconds on your device to put it in pairing mode.
2. Go to **System Preferences**, and click on **Bluetooth**.



3. Under the list of devices, look for the mouse you are trying to pair, and click on **Connect**.



4. The mouse is now connected to your Mac.

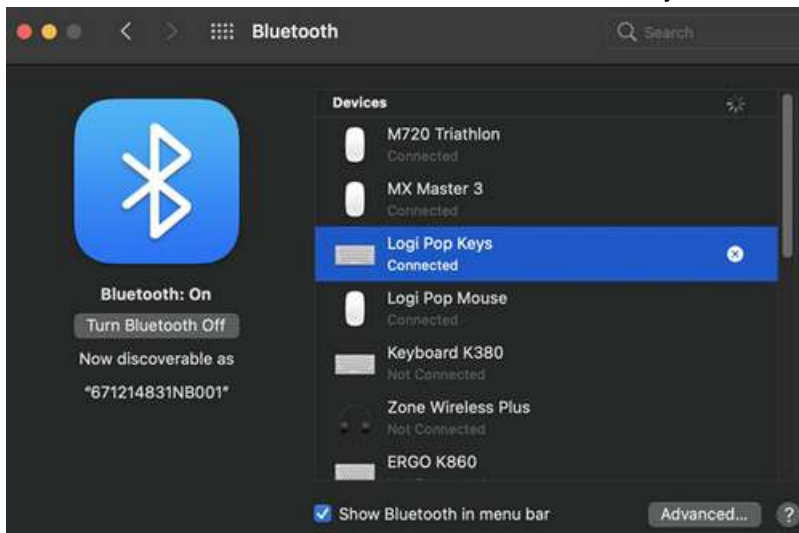


Unpair a Logi Bolt keyboard or mouse

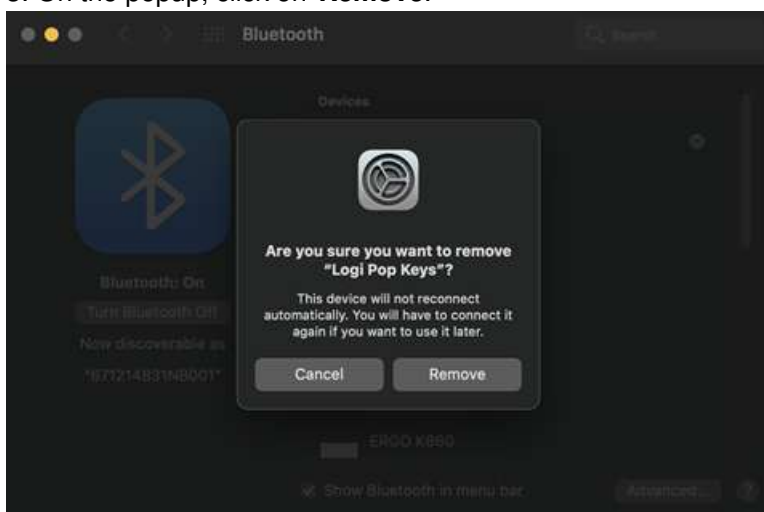
1. Go to **System Preferences**, and click on **Bluetooth**.



2. Under the connected devices, click on **x** for the one you want to unpair.



3. On the popup, click on **Remove**.



4. Your device is now unpaired from the Mac.

How to connect multiple Bolt devices to one receiver

You can pair up to six Logi Bolt wireless mice and keyboards to a single Logi Bolt USB receiver. You can learn more about pairing and unpairing Logi Bolt keyboard and mice using the Logi Bolt app on Microsoft Windows or Apple macOS in the below FAQs:

– How to pair and unpair a Logi Bolt keyboard using the Logi Bolt app

– How to pair and unpair a Logi Bolt mouse using the Logi Bolt app

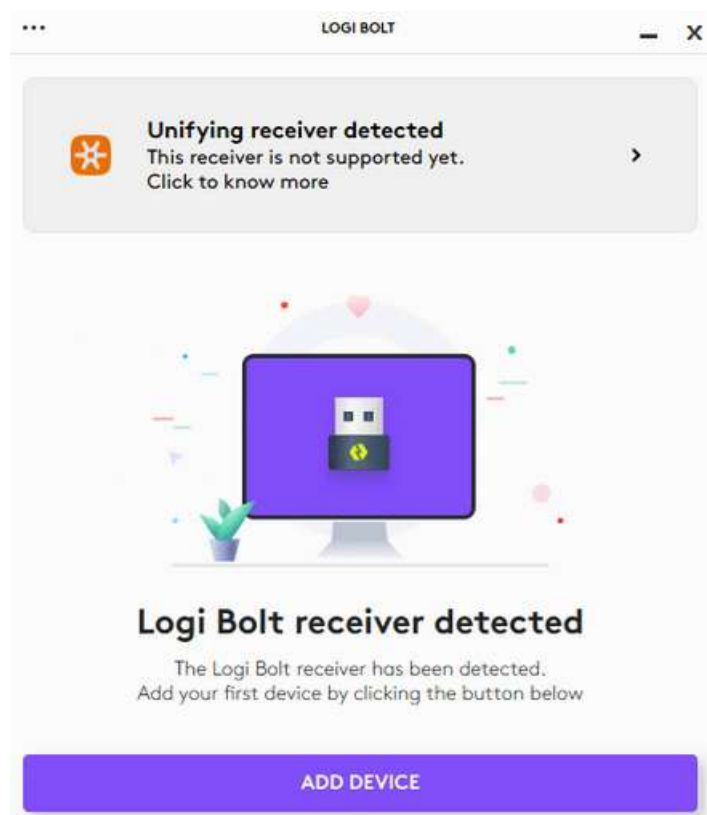
Click [here](#) if you want to learn Logi Bolt wireless technology or [here](#) if you need some more help or information.

How to pair and unpair a Logi Bolt keyboard using the Logi Bolt app/Logi Web Connect

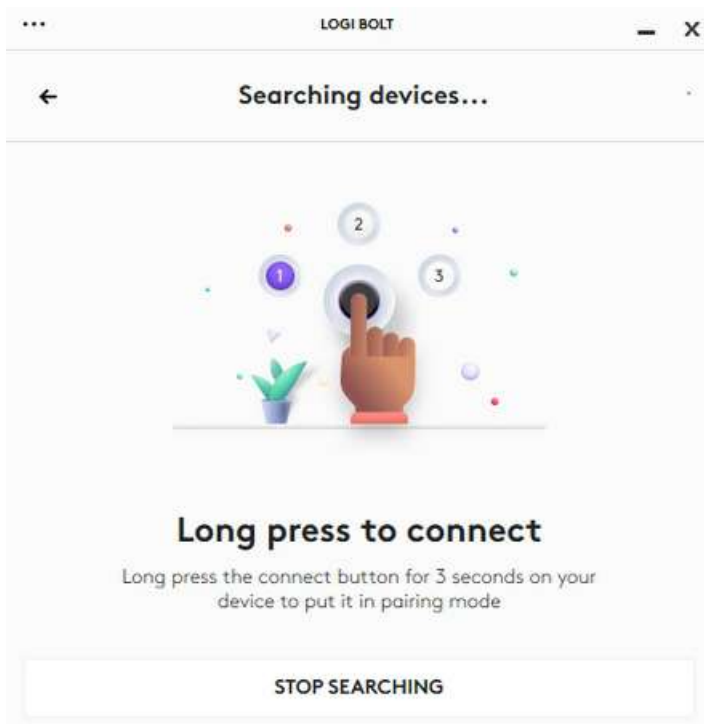
The Logi Bolt app/Logi Web Connect should be used to pair and unpair your Logi Bolt keyboard. First, make sure you have the Logi Bolt app installed or open [Logi Web Connect](#).

Pairing a Log Bolt keyboard

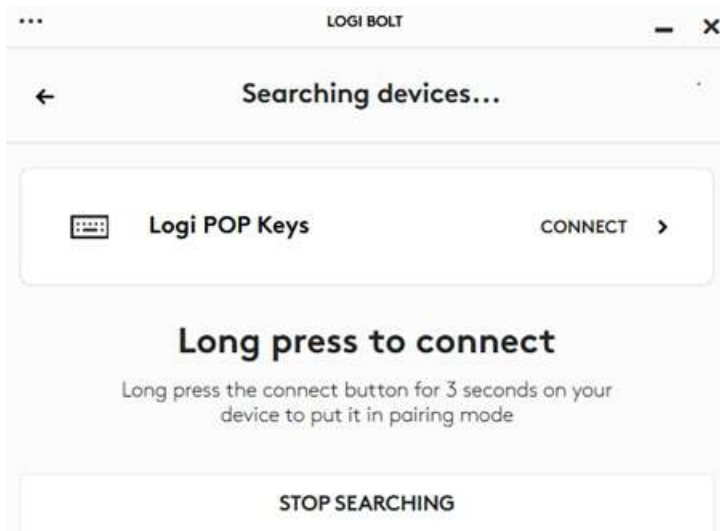
Open the Logi Bolt app/Logi Web Connect and click **Add Device**.



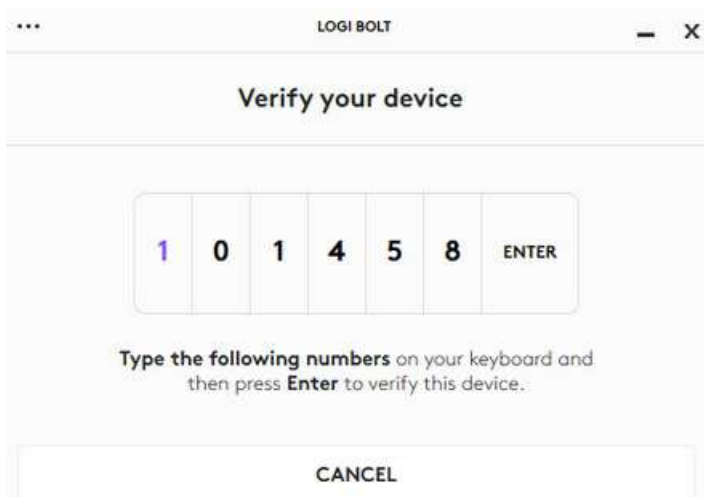
On your Logi Bolt keyboard, long-press the connect button for three seconds until the light blinks rapidly.



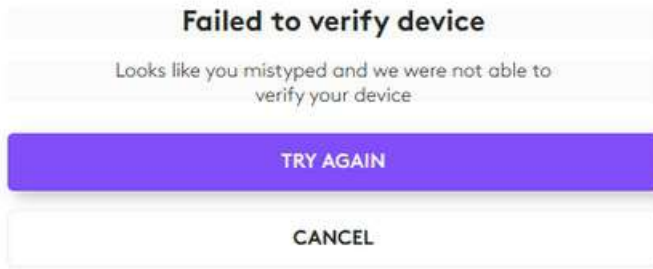
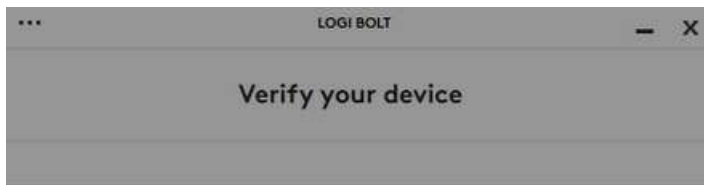
The Logi Bolt app will now detect your Logi Bolt keyboard. To connect, press the **CONNECT** option next to the name of your device.



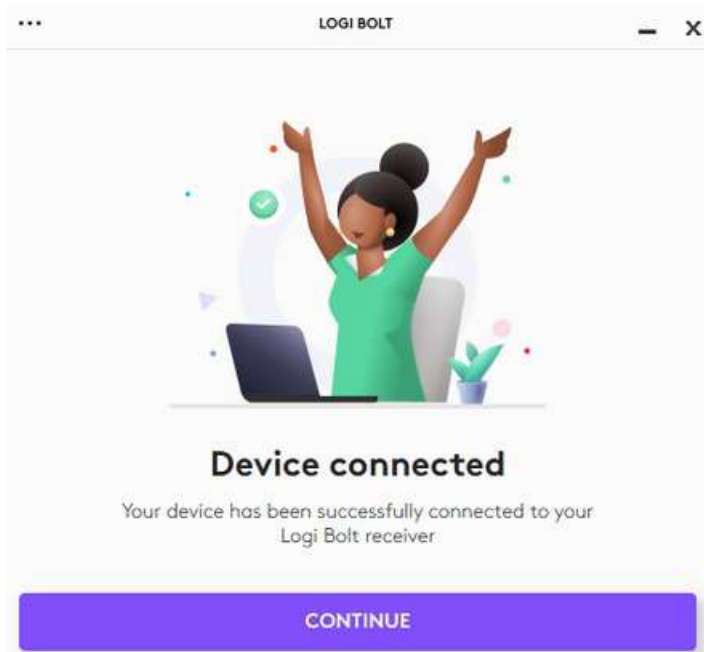
Verify your device by typing the passphrase numbers and then press **Enter**.



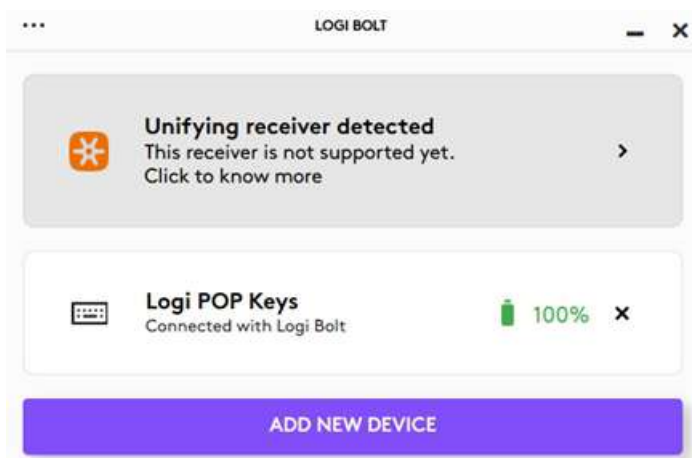
If you accidentally type the wrong number, your device will not be verified and will not connect. You will have the option to try again or cancel.



If you typed the verification numbers correctly, you will get the notification that your device has been connected after you press **Enter**. The keyboard should now work and you can click Continue to finish the pairing process.

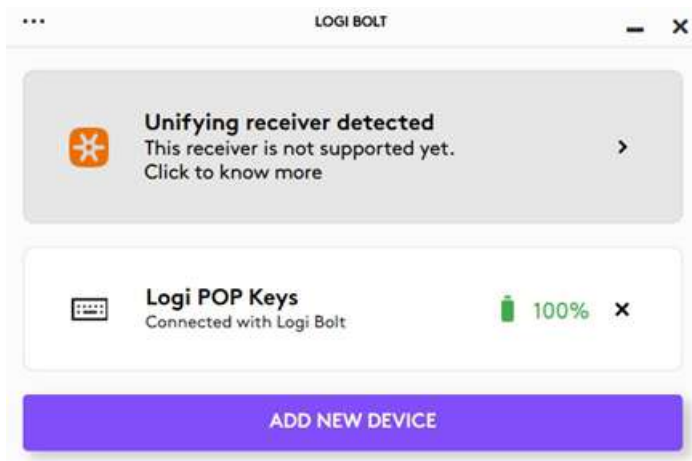


The Logi Bolt app will now show your device connected, how it is connected, and the battery life. You can now close the Logi Bolt app.

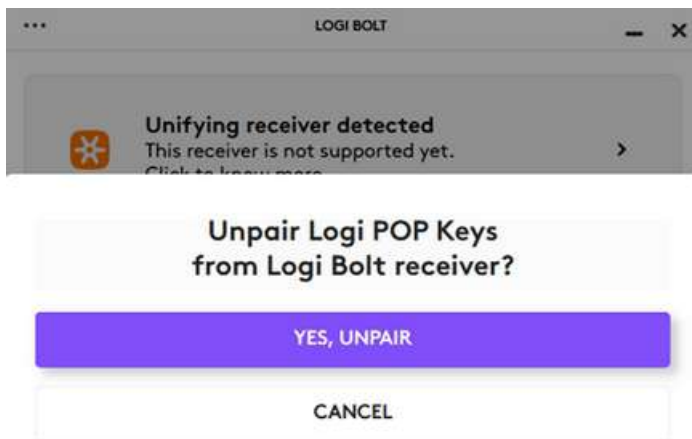


Unpairing a Logi Bolt keyboard

To unpair a Logi Bolt keyboard, open the Logi Bolt app and next to your device, click on the **X** to start the unpairing.



Click **YES, UNPAIR** to confirm unpairing. Your device has now been unpaired.

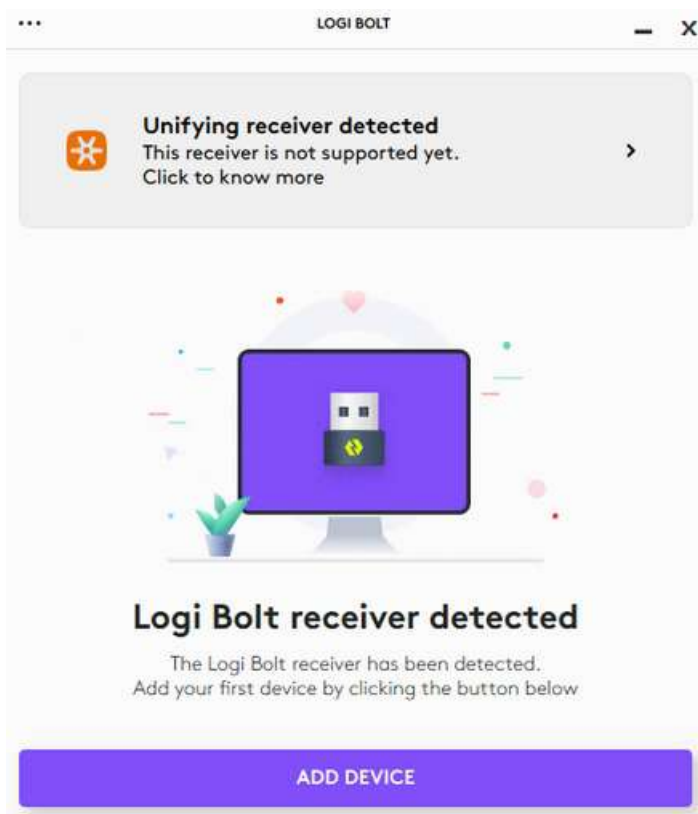


How to pair and unpair a Logi Bolt mouse using the Logi Bolt app/Logi Web Connect

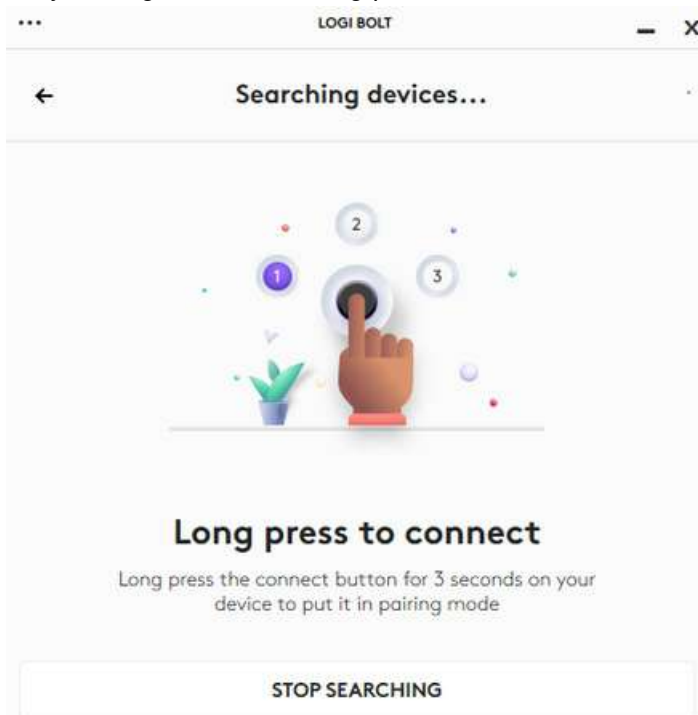
The Logi Bolt app/Logi Web Connect should be used to pair and unpair your Logi Bolt mouse. First, make sure you have the Logi Bolt app installed or open [Logi Web Connect](#).

Pairing a Log Bolt mouse

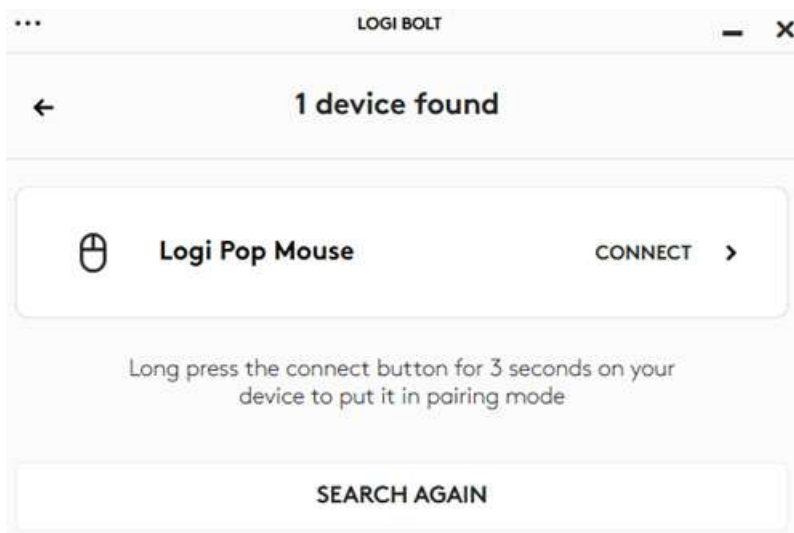
Open the Logi Bolt app/Logi Web Connect and click **Add Device**.



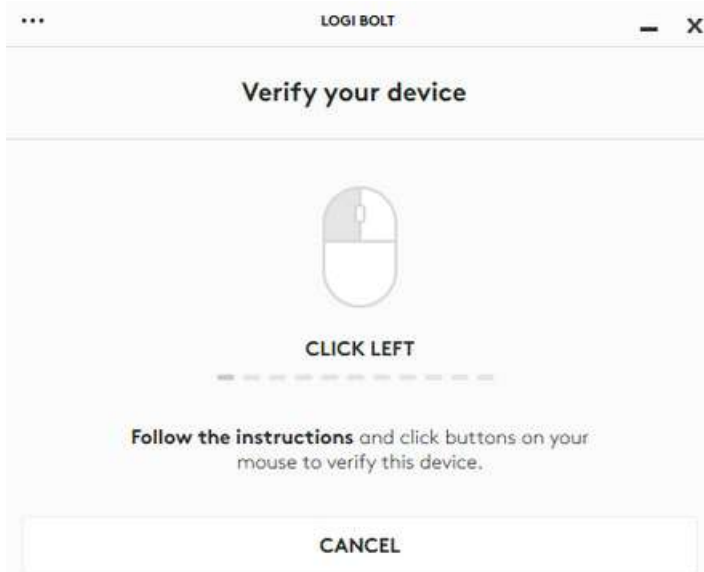
On your Logi Bolt mouse long-press the connect button for three seconds until the light blinks rapidly.



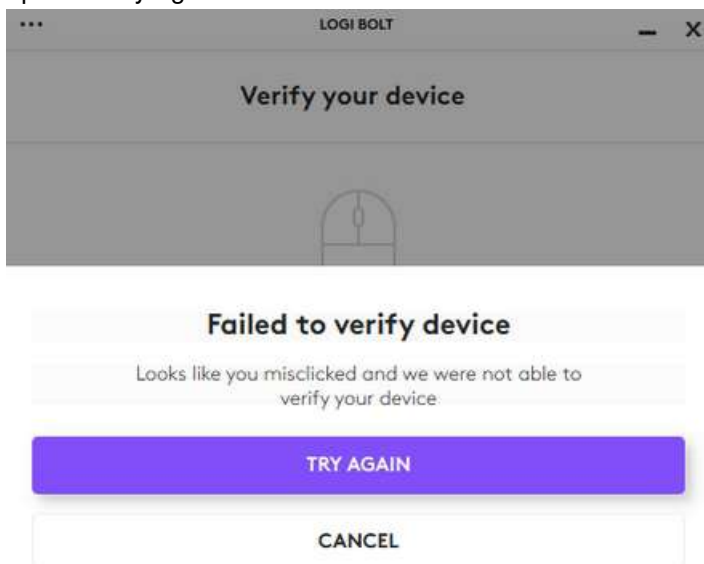
The Logi Bolt app will now detect your Logi Bolt mouse. To connect, press the **CONNECT** option next to the name of your device.



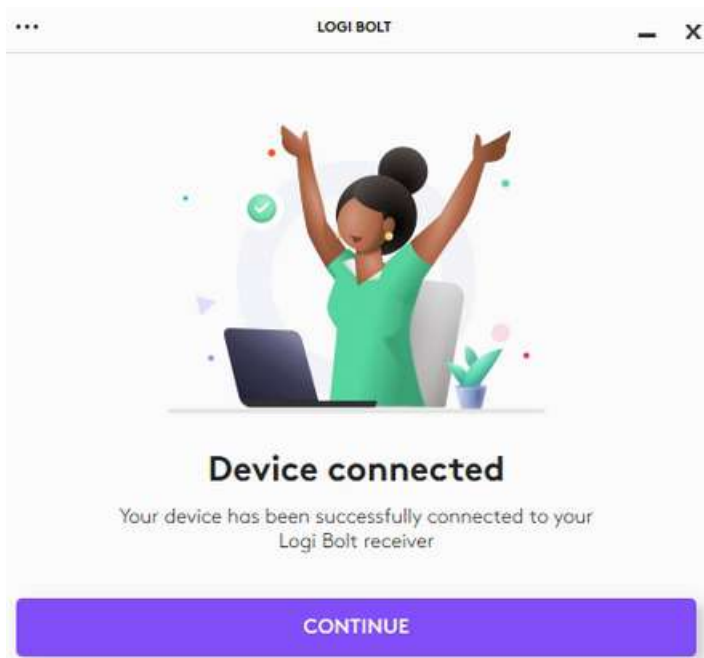
Verify your device by clicking a unique button combination. Follow the instructions to verify your device.



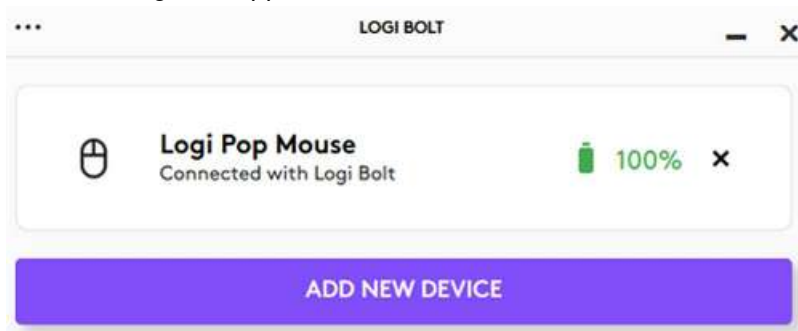
If you accidentally click the wrong buttons, your device will not be verified and will not connect. You will have the option to try again or cancel.



If you clicked the verification buttons correctly you will get the notification that your device has been connected. The mouse should now work and you can click **Continue** to finish the pairing process.

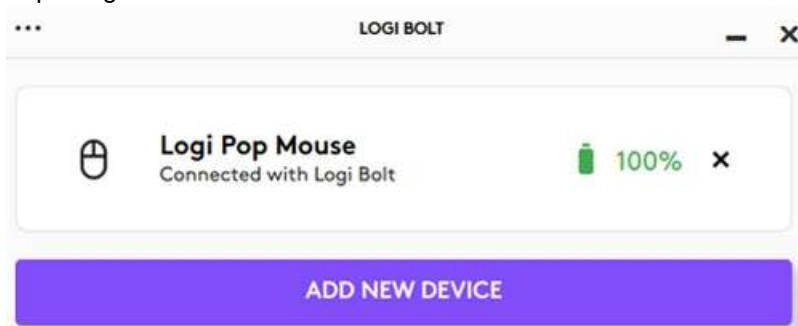


The Logi Bolt app will now show your device connected and how it is connected and the battery life. You can now close the Logi Bolt app.

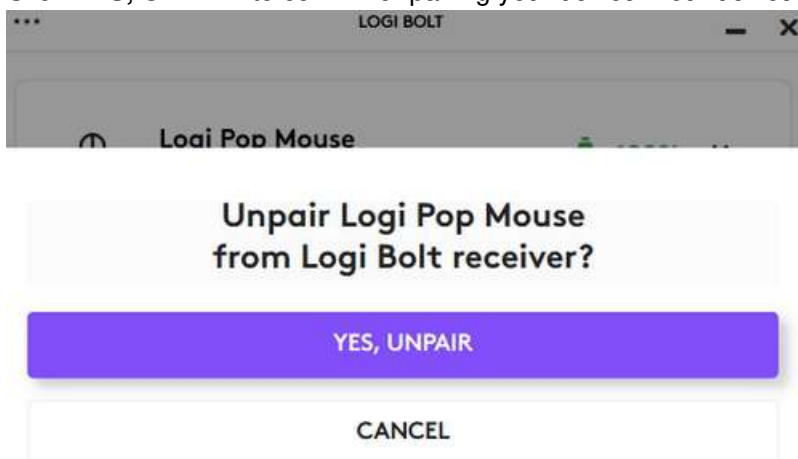


Unpairing a Logi Bolt mouse

To unpair a Logi Bolt mouse, first open the Logi Bolt app, and next to your device click on the **X** to start the unpairing.



Click **YES, UNPAIR** to confirm unpairing your device. Your device has now been unpaired.

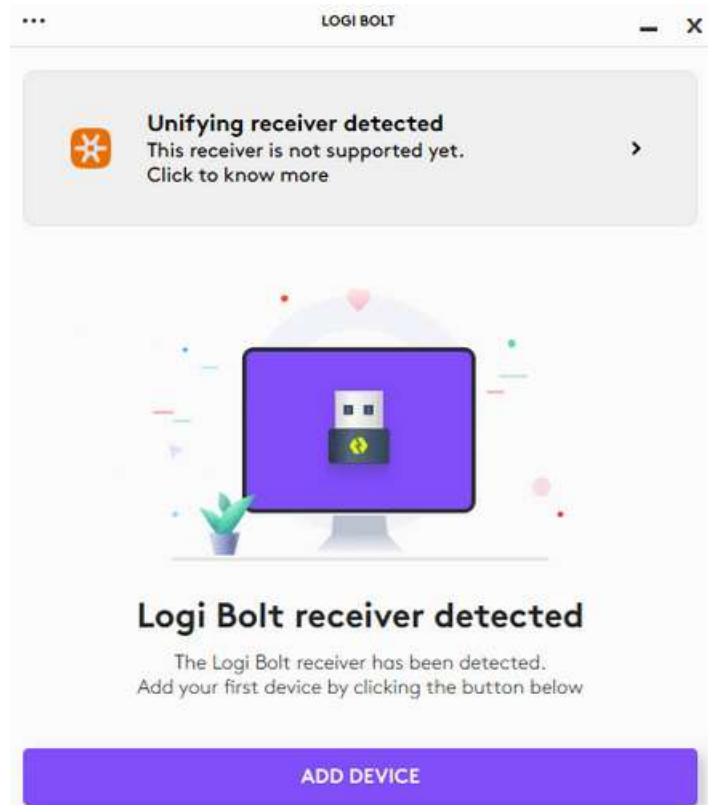


How to pair and unpair a Logi Bolt keyboard using the Logi Bolt app/Logi Web Connect

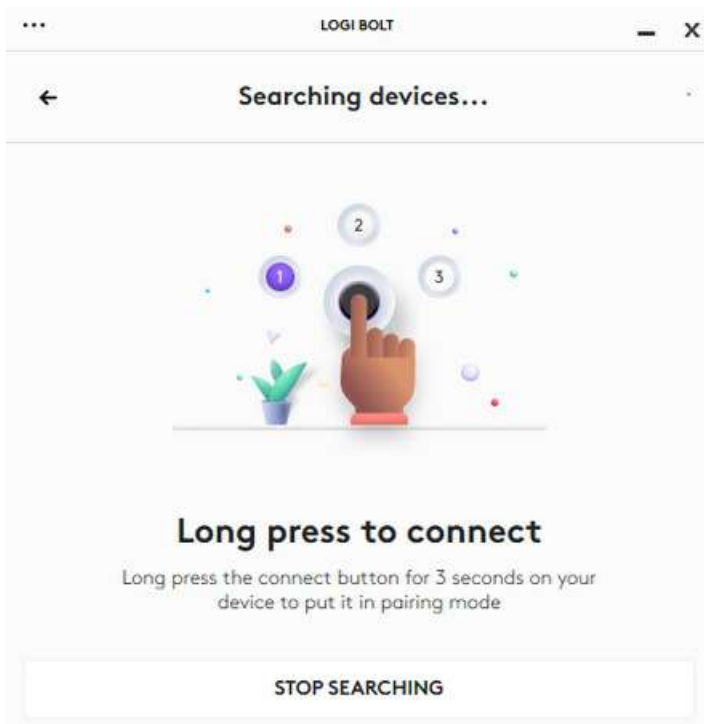
The Logi Bolt app/Logi Web Connect should be used to pair and unpair your Logi Bolt keyboard. First, make sure you have the Logi Bolt app installed or open [Logi Web Connect](#).

Pairing a Log Bolt keyboard

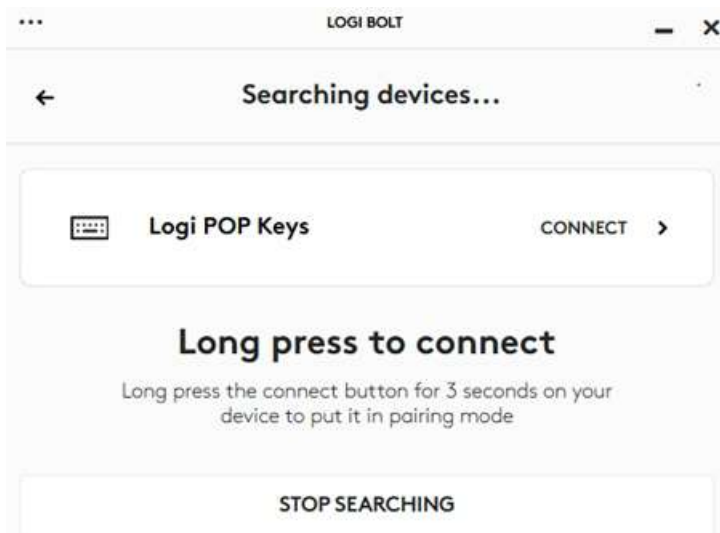
Open the Logi Bolt app/Logi Web Connect and click **Add Device**.



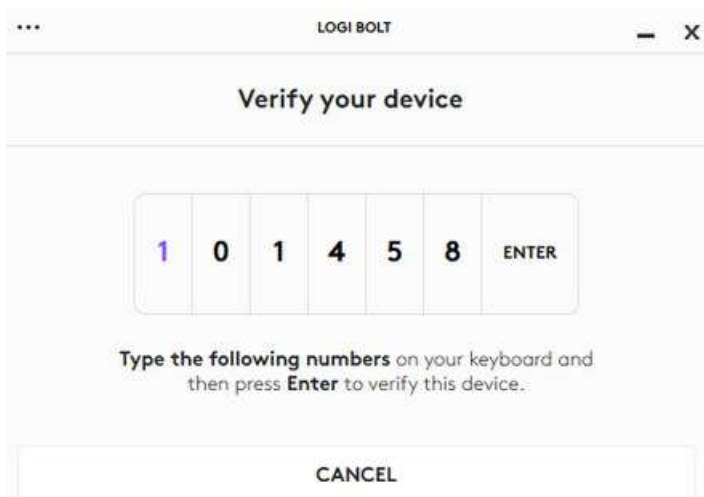
On your Logi Bolt keyboard, long-press the connect button for three seconds until the light blinks rapidly.



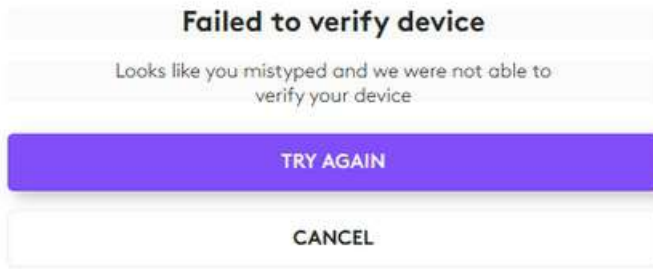
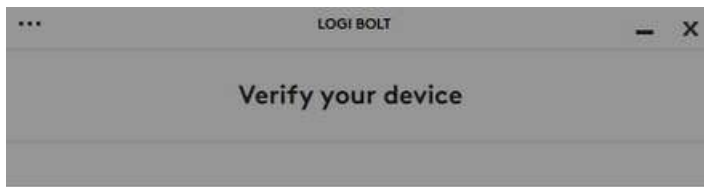
The Logi Bolt app will now detect your Logi Bolt keyboard. To connect, press the **CONNECT** option next to the name of your device.



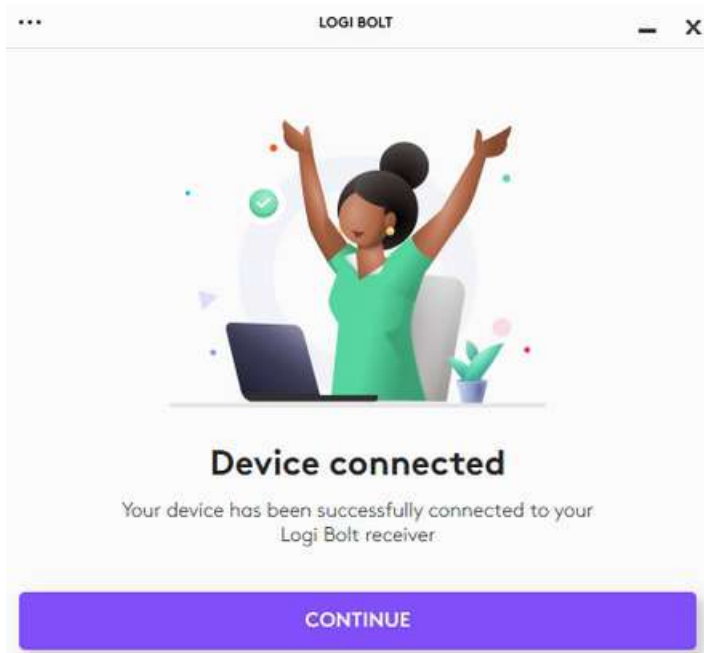
Verify your device by typing the passphrase numbers and then press **Enter**.



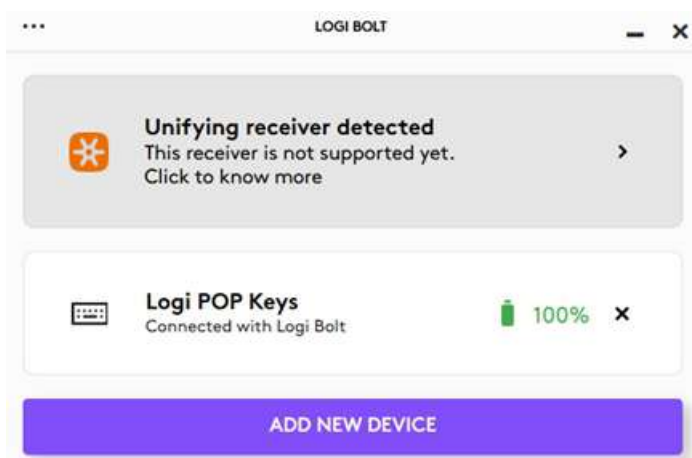
If you accidentally type the wrong number, your device will not be verified and will not connect. You will have the option to try again or cancel.



If you typed the verification numbers correctly, you will get the notification that your device has been connected after you press **Enter**. The keyboard should now work and you can click Continue to finish the pairing process.

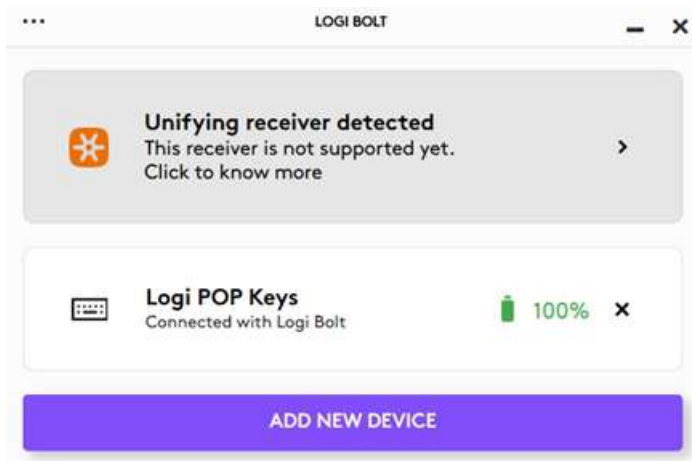


The Logi Bolt app will now show your device connected, how it is connected, and the battery life. You can now close the Logi Bolt app.

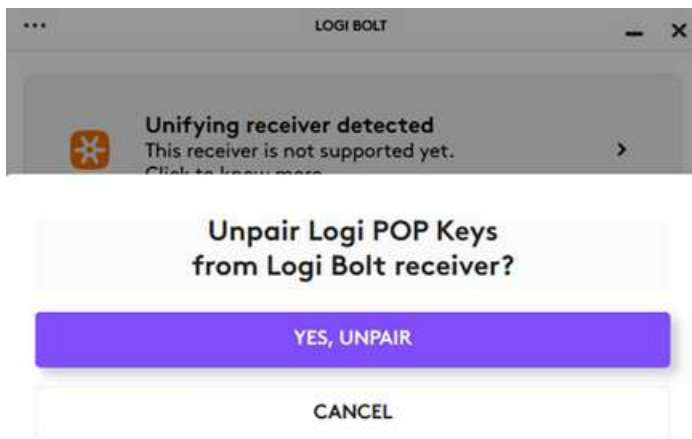


Unpairing a Logi Bolt keyboard

To unpair a Logi Bolt keyboard, open the Logi Bolt app and next to your device, click on the **X** to start the unpairing.



Click **YES, UNPAIR** to confirm unpairing. Your device has now been unpaired.

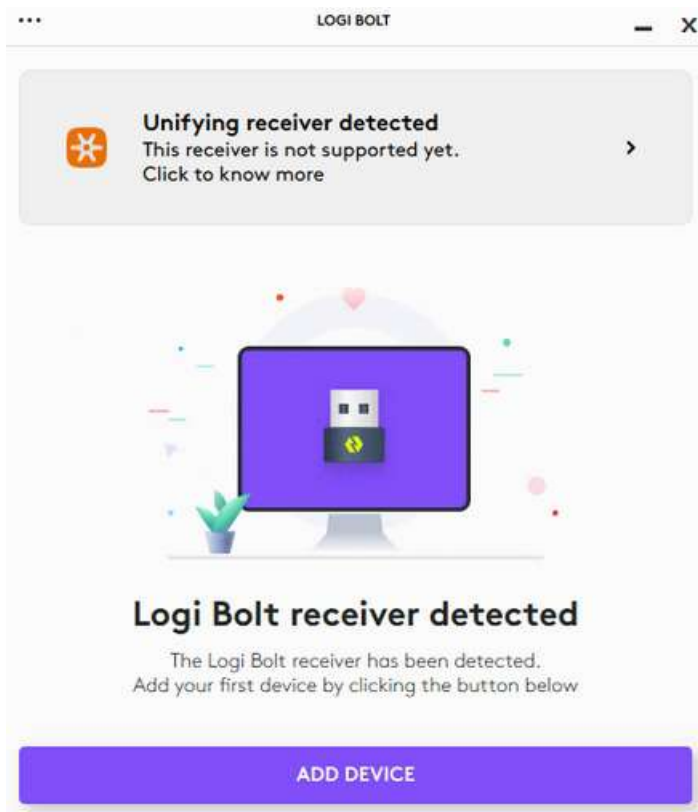


How to pair and unpair a Logi Bolt mouse using the Logi Bolt app/Logi Web Connect

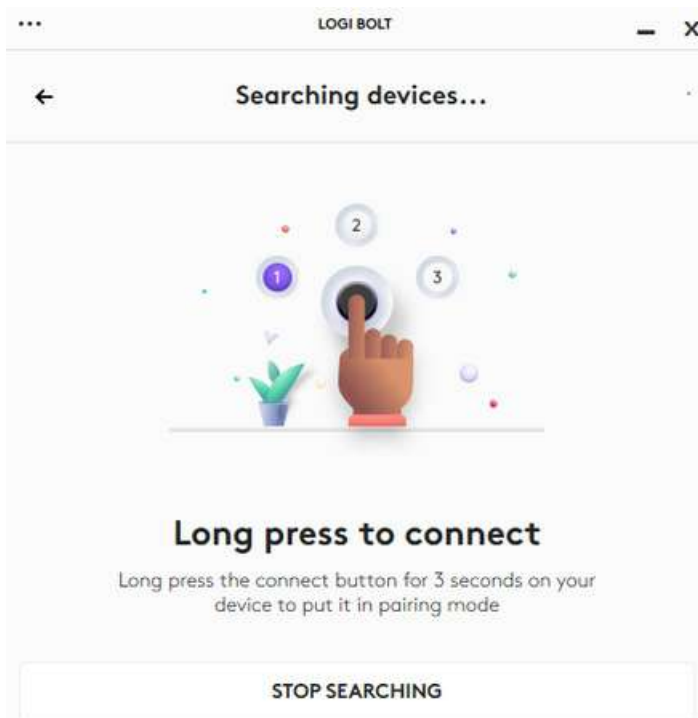
The Logi Bolt app/Logi Web Connect should be used to pair and unpair your Logi Bolt mouse. First, make sure you have the Logi Bolt app installed or open [Logi Web Connect](#).

Pairing a Log Bolt mouse

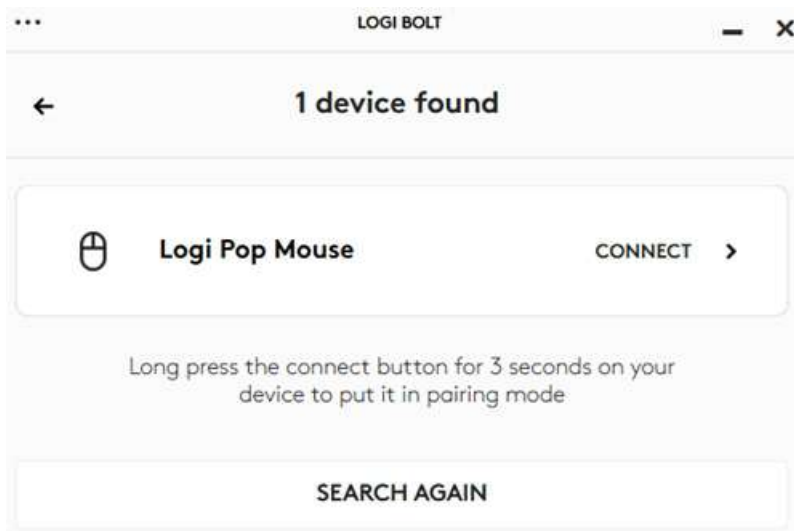
Open the Logi Bolt app/Logi Web Connect and click **Add Device**.



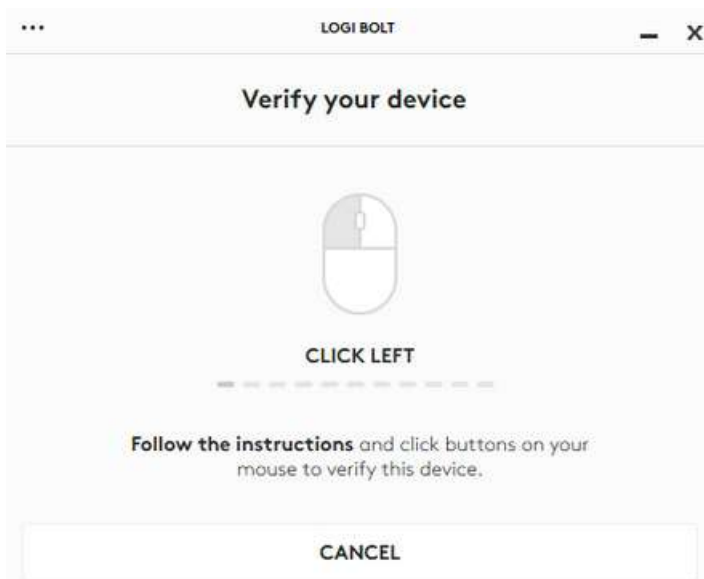
On your Logi Bolt mouse long-press the connect button for three seconds until the light blinks rapidly.



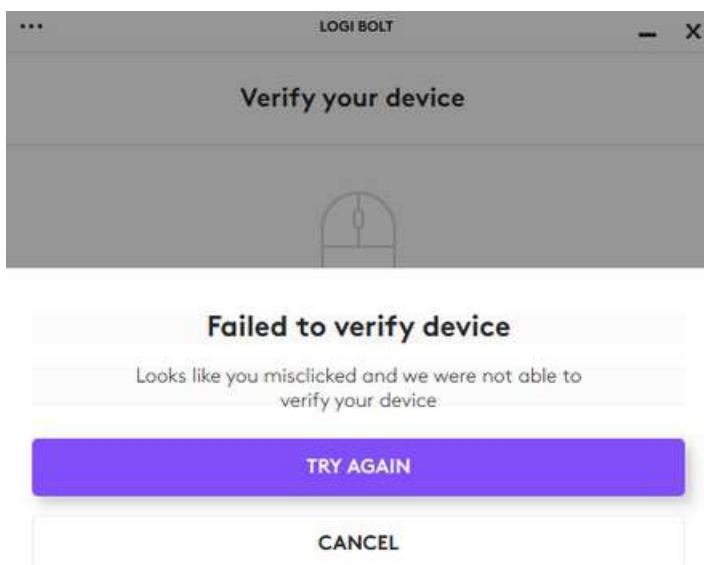
The Logi Bolt app will now detect your Logi Bolt mouse. To connect, press the **CONNECT** option next to the name of your device.



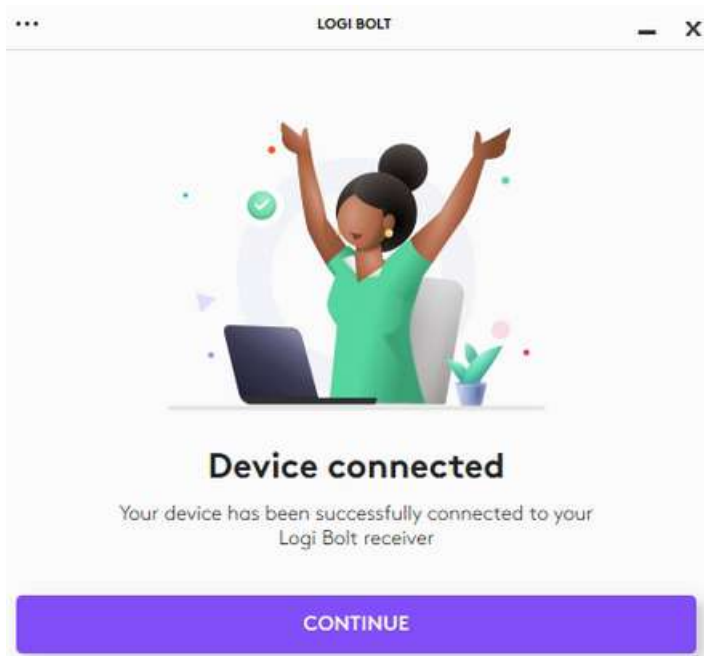
Verify your device by clicking a unique button combination. Follow the instructions to verify your device.



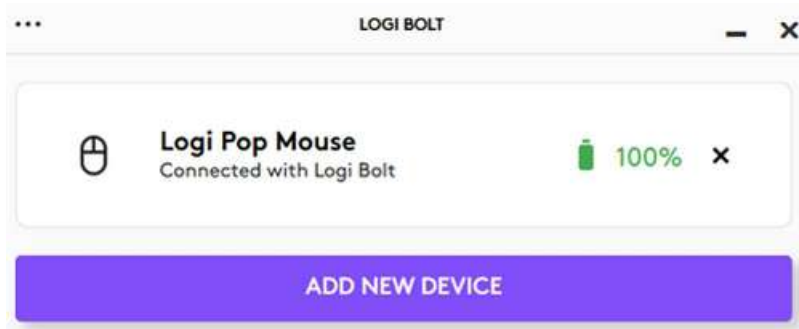
If you accidentally click the wrong buttons, your device will not be verified and will not connect. You will have the option to try again or cancel.



If you clicked the verification buttons correctly you will get the notification that your device has been connected. The mouse should now work and you can click **Continue** to finish the pairing process.

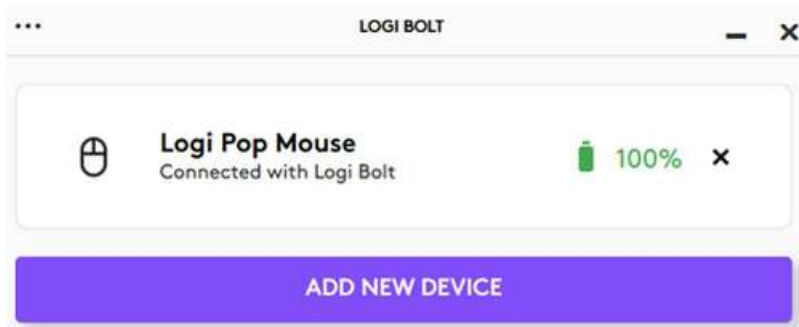


The Logi Bolt app will now show your device connected and how it is connected and the battery life. You can now close the Logi Bolt app.

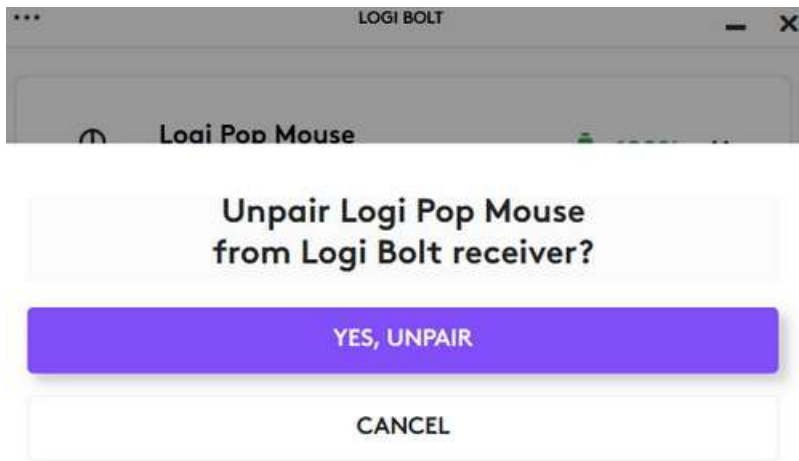


Unpairing a Logi Bolt mouse

To unpair a Logi Bolt mouse, first open the Logi Bolt app, and next to your device click on the **X** to start the unpairing.



Click **YES, UNPAIR** to confirm unpairing your device. Your device has now been unpaired.



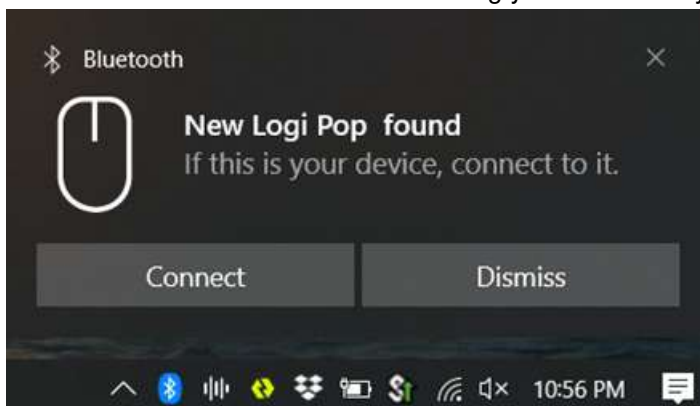
How to pair and unpair a Logi Bolt device to Bluetooth on Windows

Logi Bolt keyboards and mice can be connected via Bluetooth instead of Logi Bolt. Logi Bolt keyboards and mice support Windows Swift Pair and this is the fastest way to pair your device.

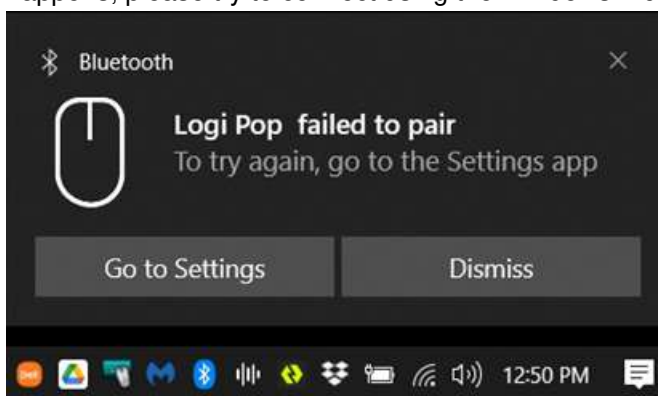
Pairing a Logi Bolt keyboard or mouse to Bluetooth using Windows Swift Pair

On your Logi Bolt keyboard or mouse long press the **Connect** button for at least three seconds until the light is rapidly flashing.

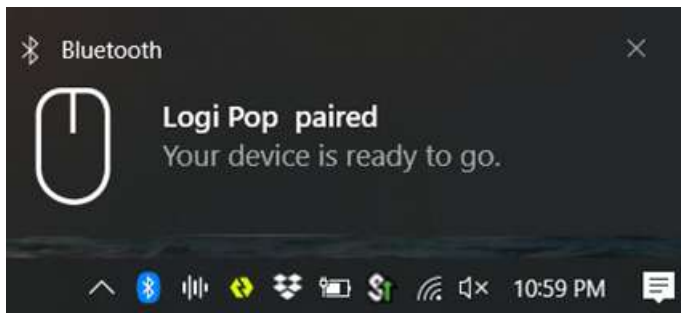
Swift Pair will show a notification allowing you to connect your Logi Bolt device.



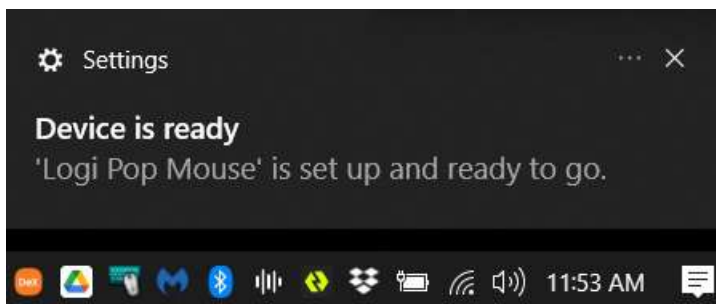
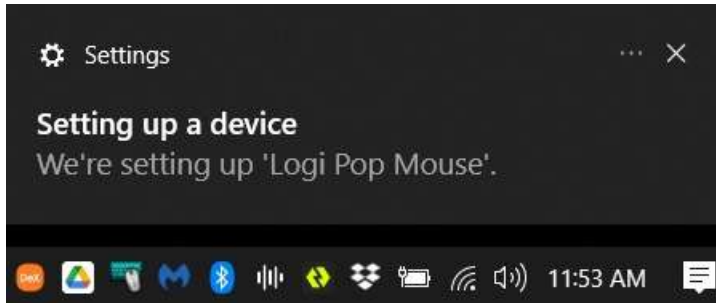
If you dismiss, take too long or something goes wrong, you will get a notification that the pairing has failed. If this happens, please try to connect using the Windows Bluetooth settings.



If you click **Connect**, Windows will start to connect to the Logi Bolt device and notify you that the device has been paired. You can now already use your Logi Bolt device.

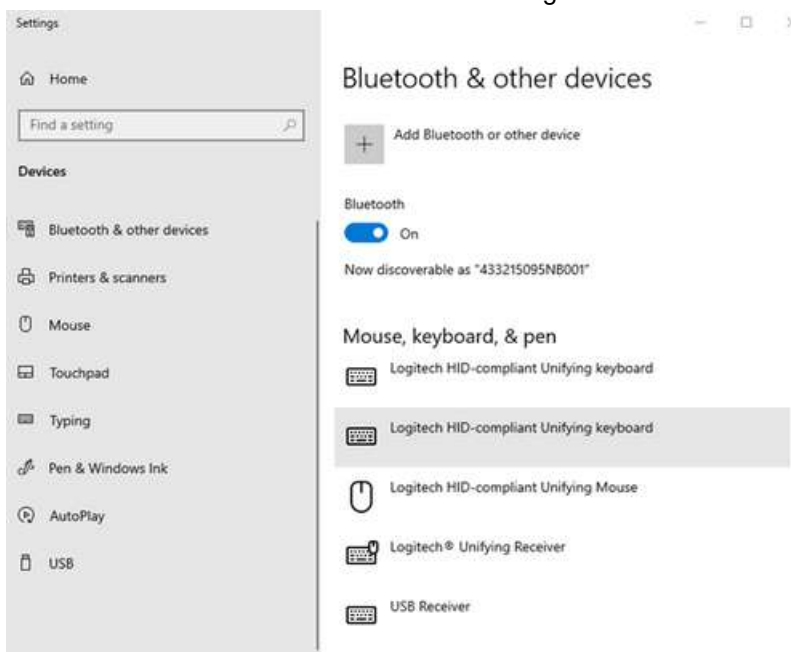


Windows does need to do set up some additional settings and will show you two additional notifications

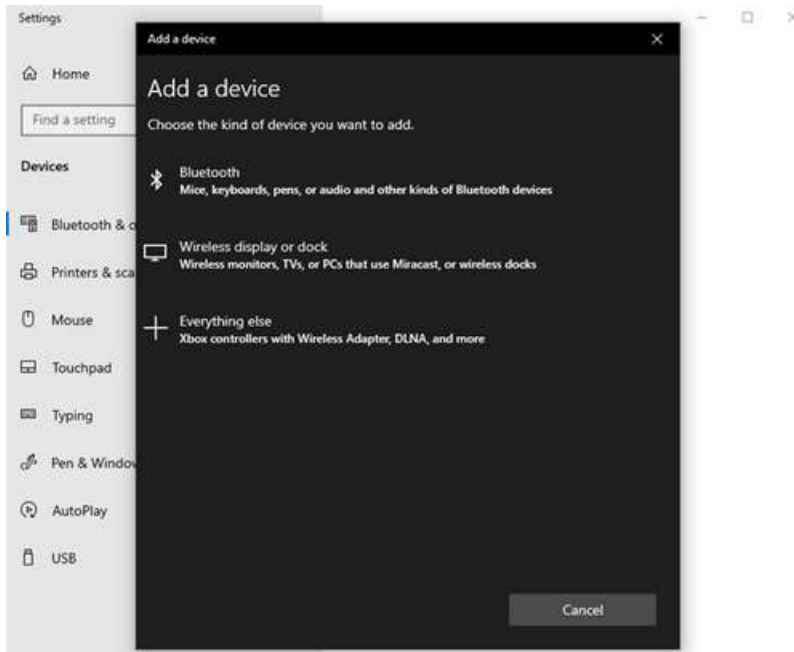


Pairing a Logi Bolt keyboard or mouse to Bluetooth using Windows Bluetooth settings

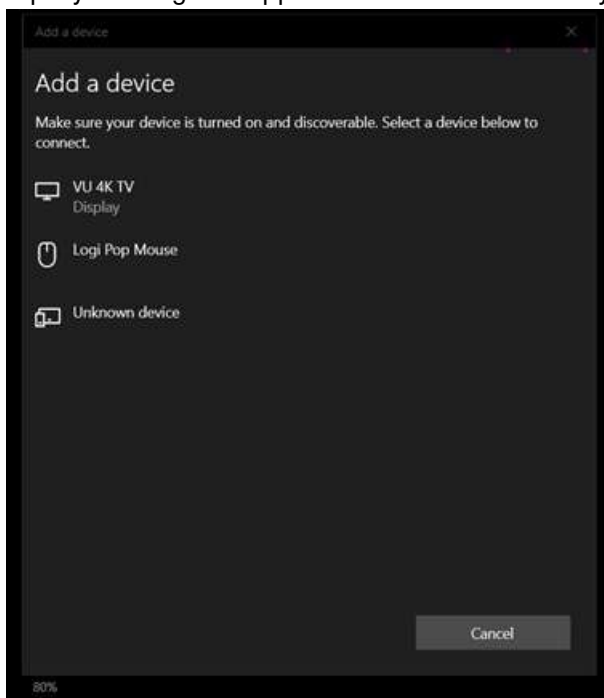
Go to the **Bluetooth & Other Devices** settings in Windows and click **Add Bluetooth or other device**.



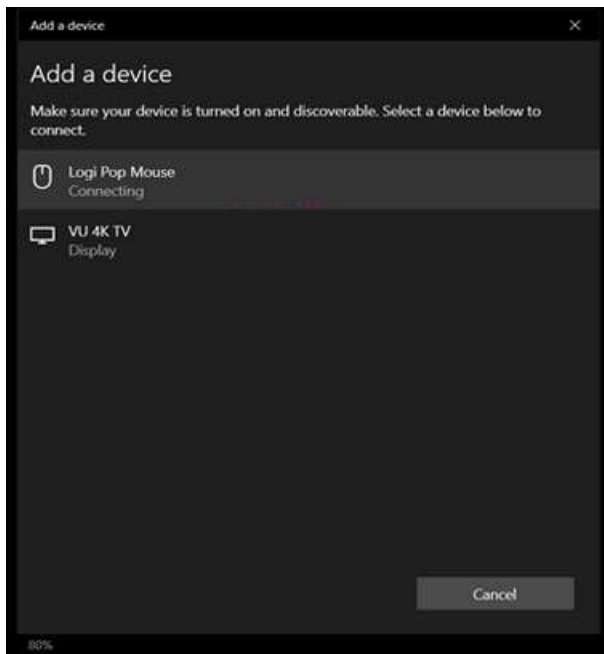
You will see the option to **Add a device** — select the option **Bluetooth**.



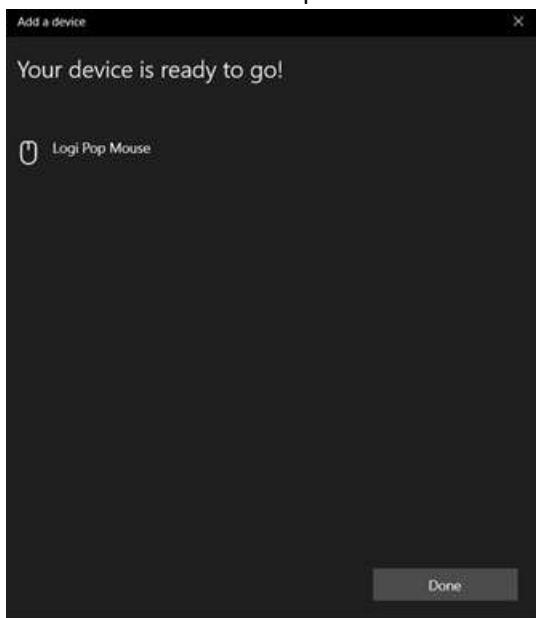
On your Logi Bolt keyboard or mouse long-press the connect button for at least three seconds until the light is rapidly flashing and appears in the list of devices you can connect.



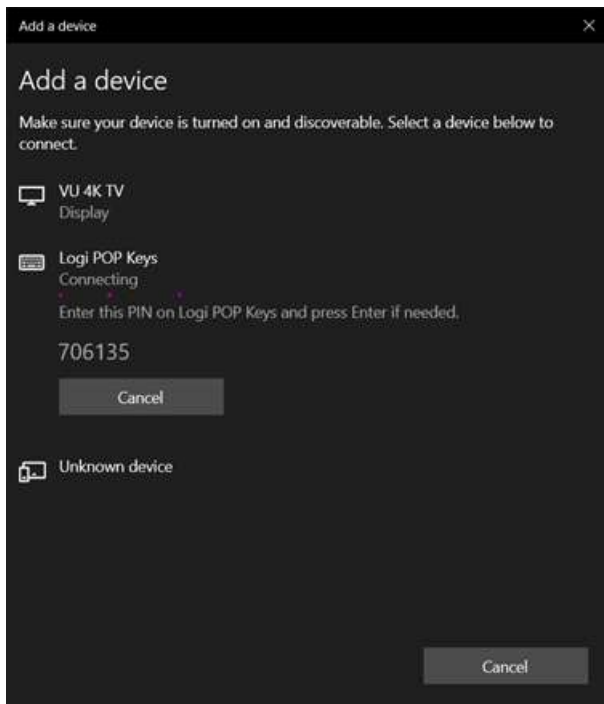
Click the name of the Logi Bolt device you want to connect to start the process.



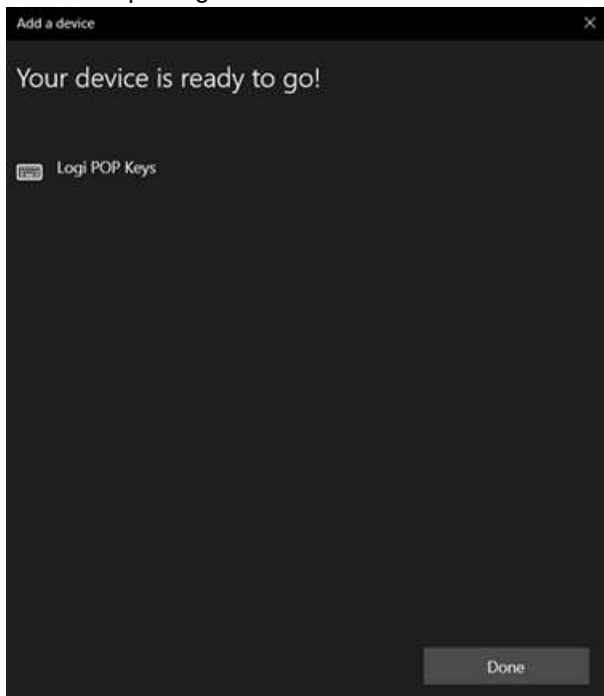
If you are connecting a Logi Bolt mouse, you will see a final notification that the mouse is ready to go and can be used. Click **Done** to complete the Bluetooth pairing.



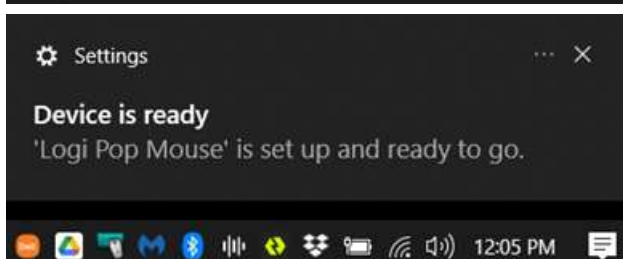
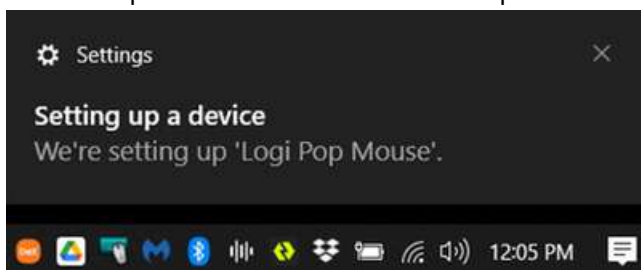
If you are connecting a Logi Bolt keyboard you will be asked to enter a PIN. Please type the numbers you see and press **Enter** to complete the pairing.



You will see a final notification that the keyboard is ready to go and can be used. Click **Done** to complete the Bluetooth pairing.

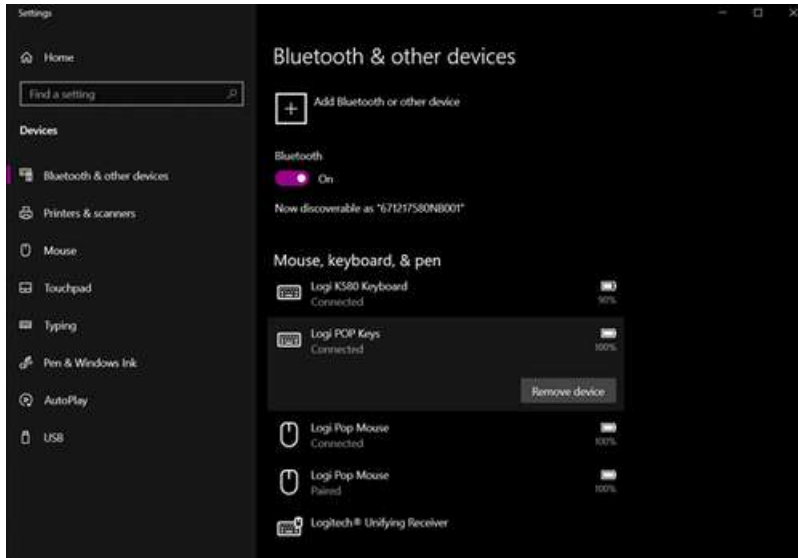


Once completed Windows needs to set up some additional settings and will show you two additional notifications.

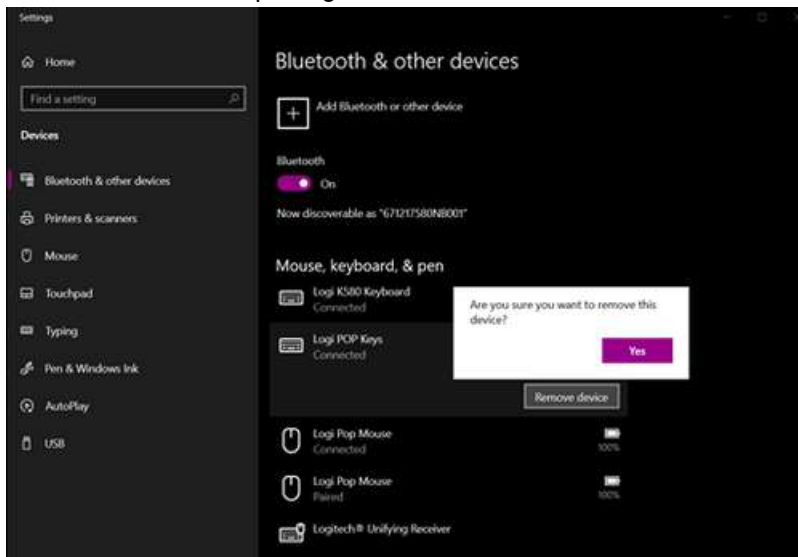


Unpair a Logi Bolt device from Bluetooth

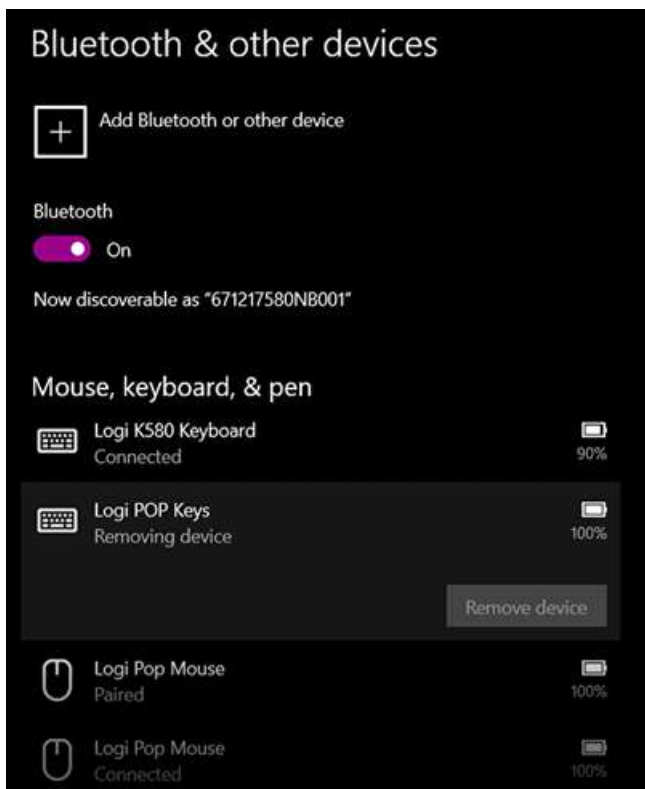
Go to the **Bluetooth & other devices** settings in Windows, click on the name of the Logi Bolt device you want to unpair, then click the button **Remove device**.



You will be asked to confirm if you want to remove the device and you must click **Yes** to continue. Click anywhere else to cancel the unpairing.



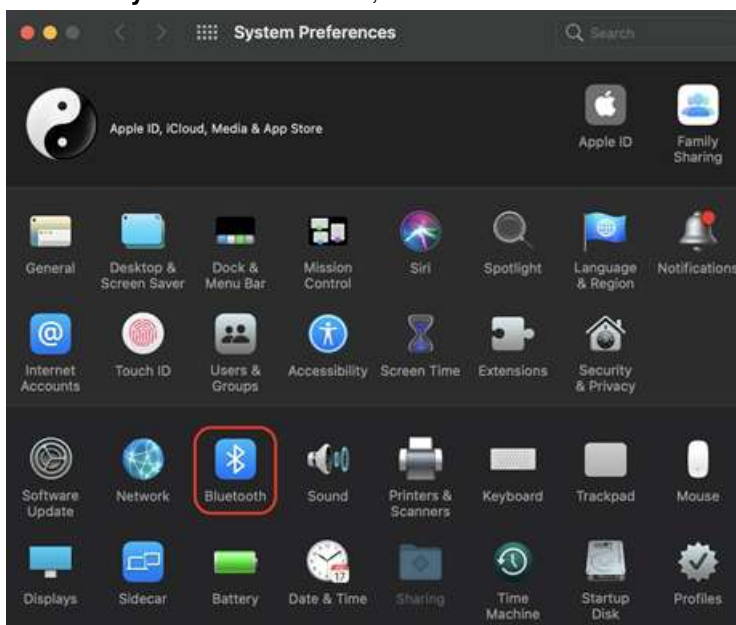
Windows will start to remove the pairing, the Logi Bolt device will be removed from the list, and no longer be connected to your computer.



How to pair and unpair a Logi Bolt device to Bluetooth on macOS

Pairing a Logi Bolt keyboard

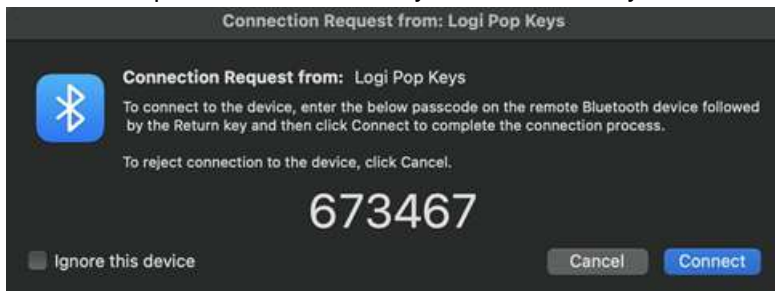
1. Long press the connect button for three seconds on your device to put it in pairing mode.
2. Go to **System Preferences**, and click on **Bluetooth**.



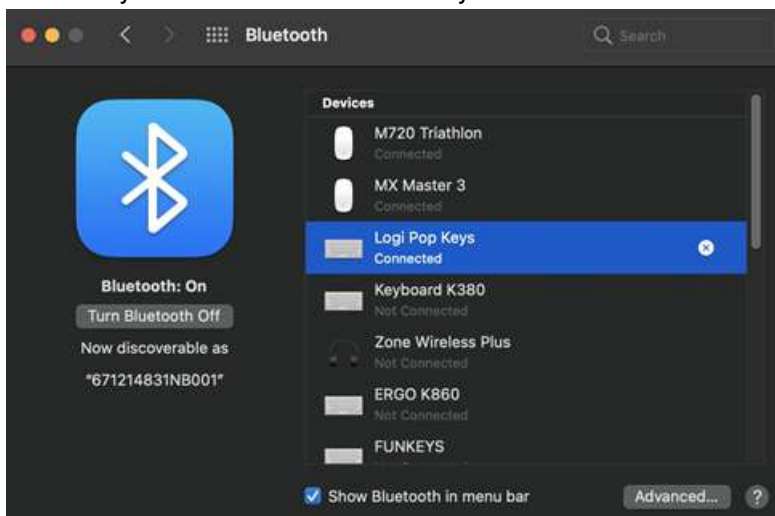
3. Under the list of devices, look for the one you are trying to pair, and click on **Connect**.



4. Enter the passcode from the keyboard followed by the Return key. Click on **Connect**.



5. The keyboard is now connected to your Mac.



Pairing a Logi Bolt mouse

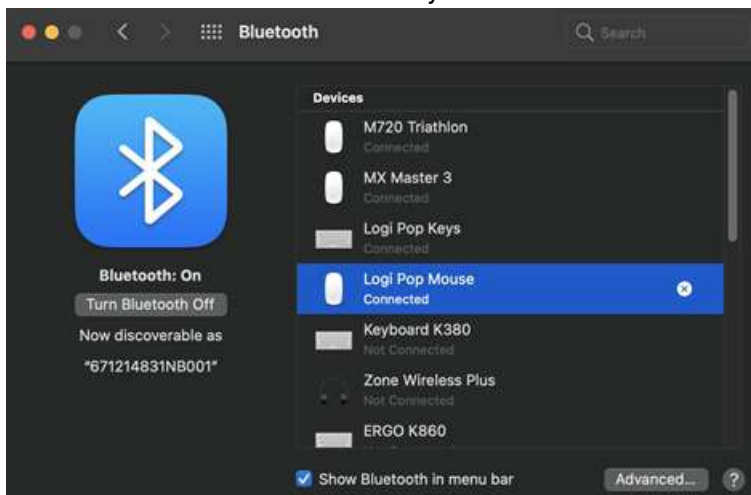
1. Long-press the **Connect** button for three seconds on your device to put it in pairing mode.
2. Go to **System Preferences**, and click on **Bluetooth**.



3. Under the list of devices, look for the mouse you are trying to pair, and click on **Connect**.

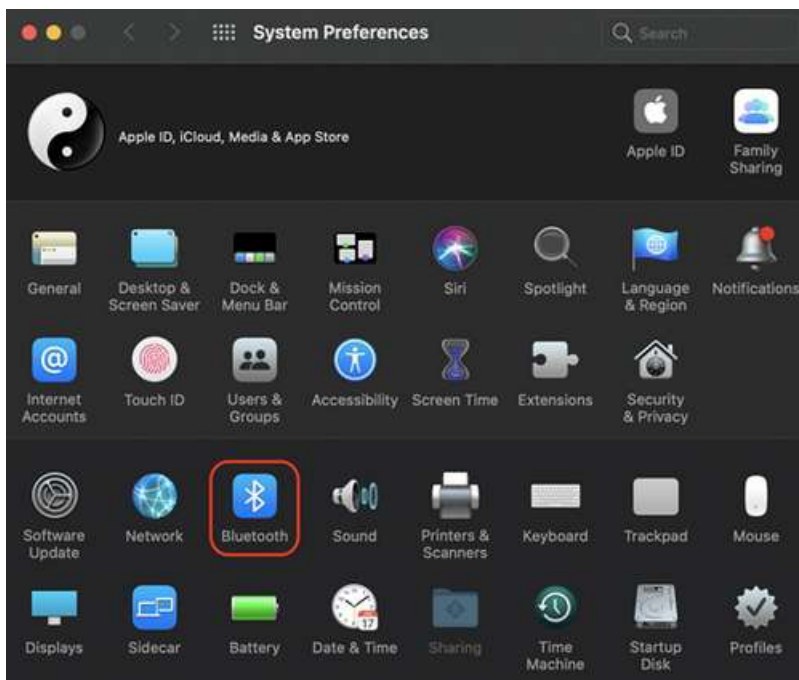


4. The mouse is now connected to your Mac.

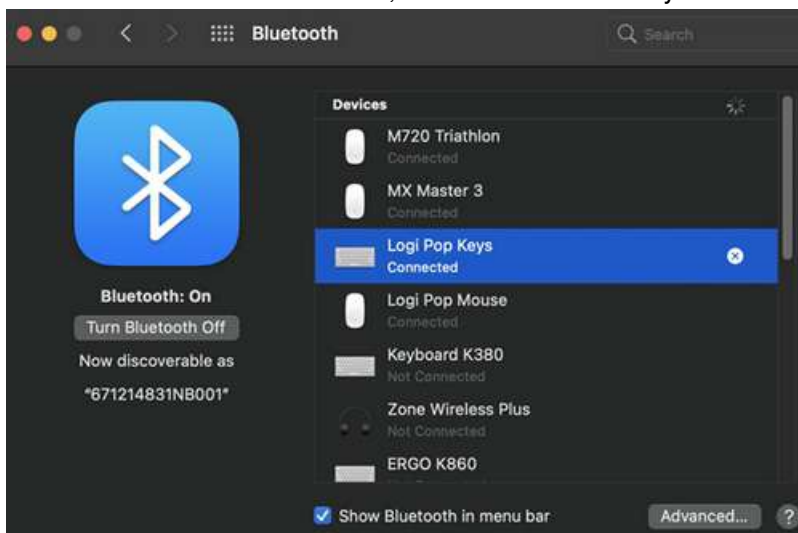


Unpair a Logi Bolt keyboard or mouse

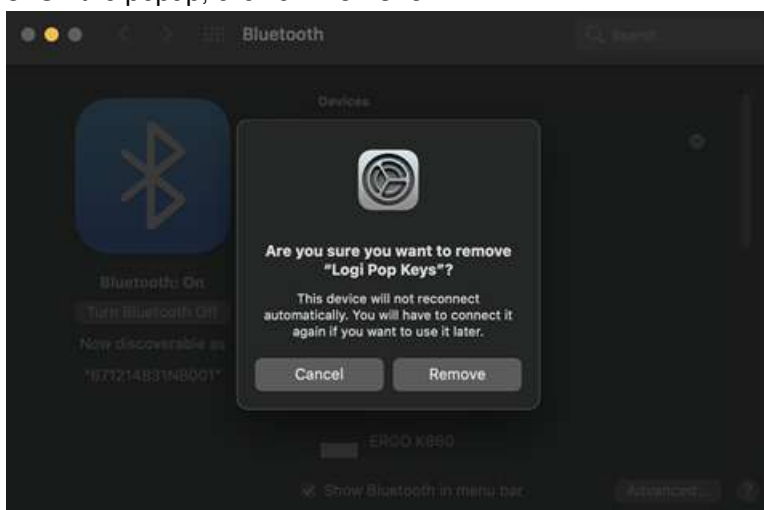
1. Go to **System Preferences**, and click on **Bluetooth**.



2. Under the connected devices, click on **x** for the one you want to unpair.



3. On the popup, click on **Remove**.



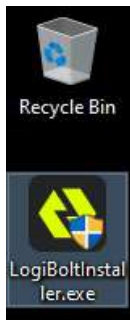
4. Your device is now unpaired from the Mac.

Logi Bolt app/Logi Web Connect & Options

How to install and uninstall the Logi Bolt app in Windows

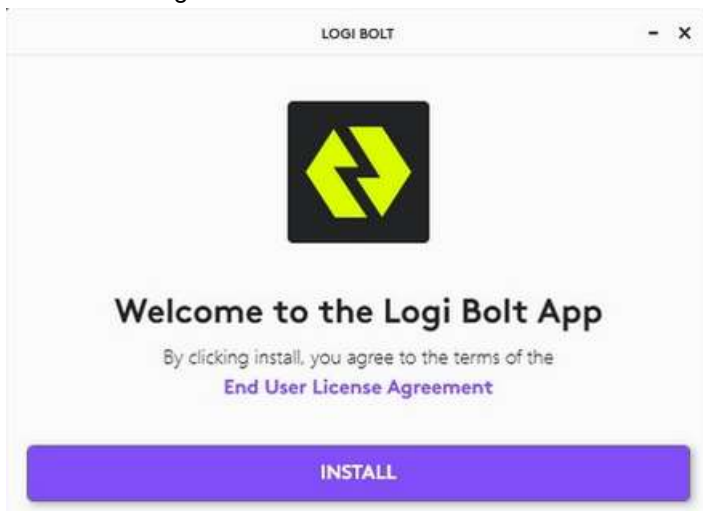
Installing the Logi Bolt app

You can download the Logi Bolt app from logitech.com/logibolt or from logitech.com/downloads. Shown below is an example of the installer downloaded to the Windows Desktop.



Double-click the downloaded file to start the installation.

The Logi Bolt app installation will prompt you to install by clicking **Install**. You are prompted to agree to the end-user license agreement.



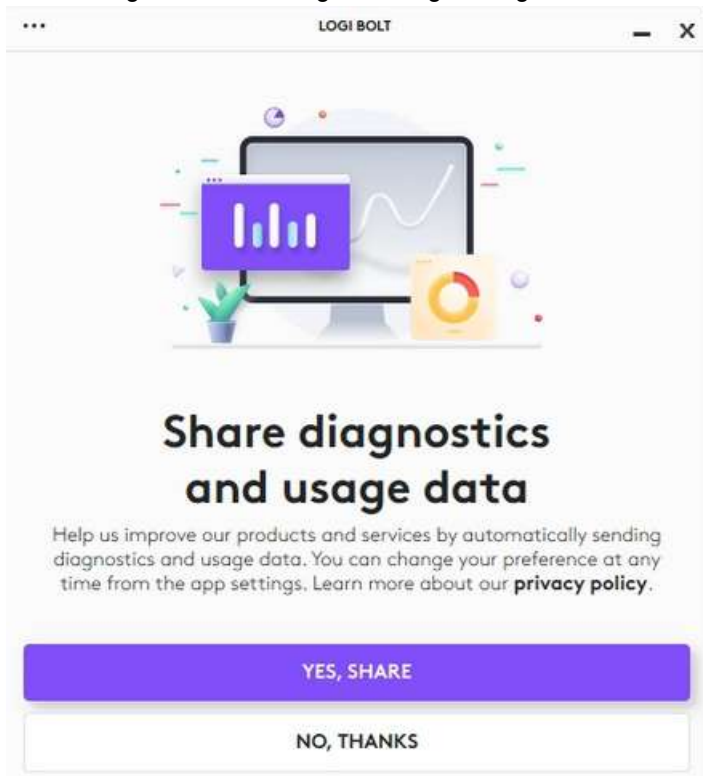
The Logi Bolt app installation starts and will take a few seconds.



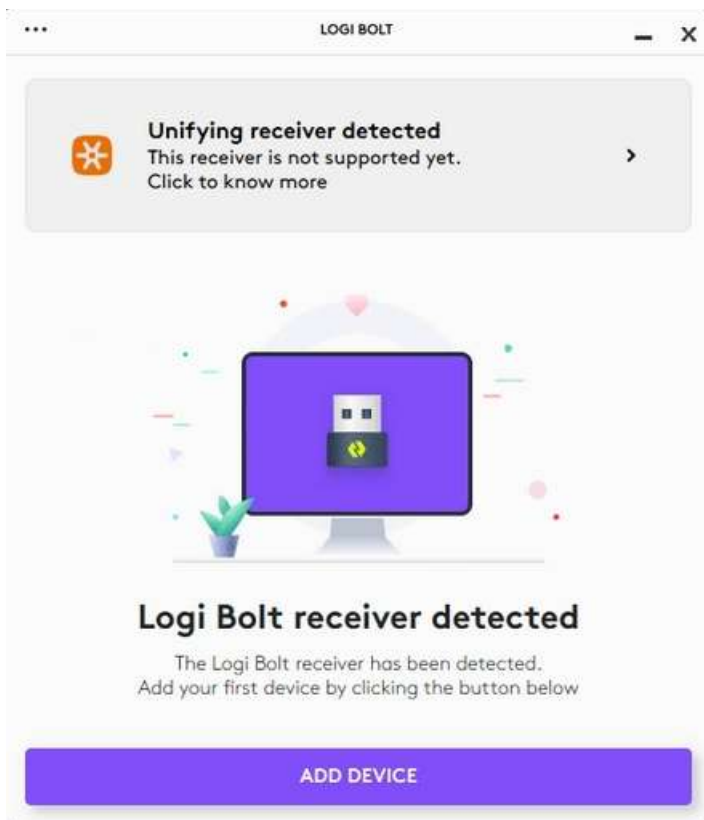
Once the Logi Bolt app installation is complete, it will show the following notification. Click **Continue** to complete the installation and launch the Logi Bolt app.



The Logi Bolt app will now launch automatically and ask you if you have to participate in sharing your diagnostic and usage data. You can choose not to share the data by clicking **No, thanks**, or agree by clicking **Yes, share**. These diagnostic and usage sharing settings can also be changed later through the Logi Bolt settings.

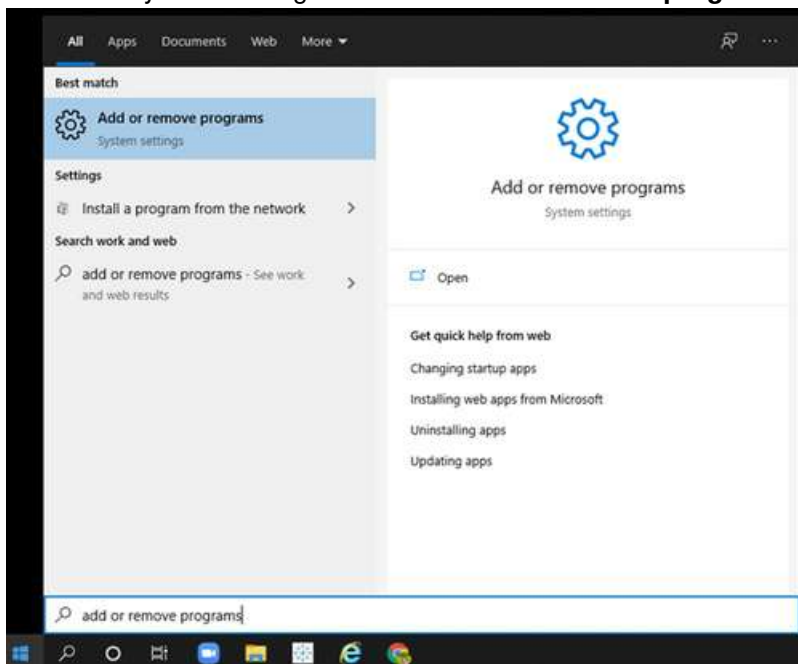


The Logi Bolt app has now been installed and is running.

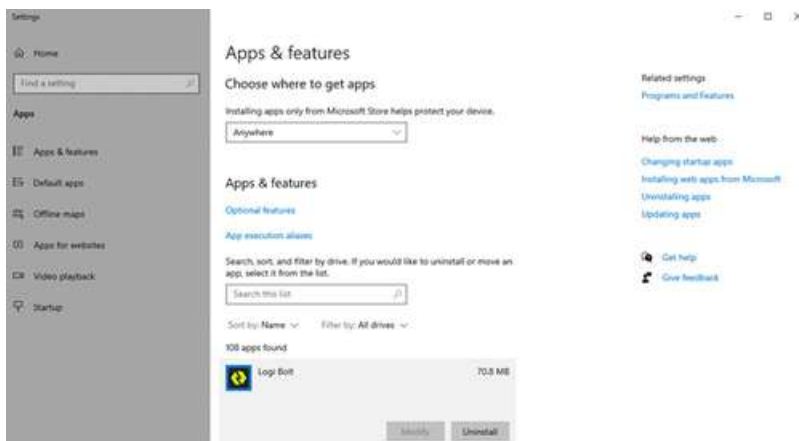


Uninstalling the Logi Bolt app

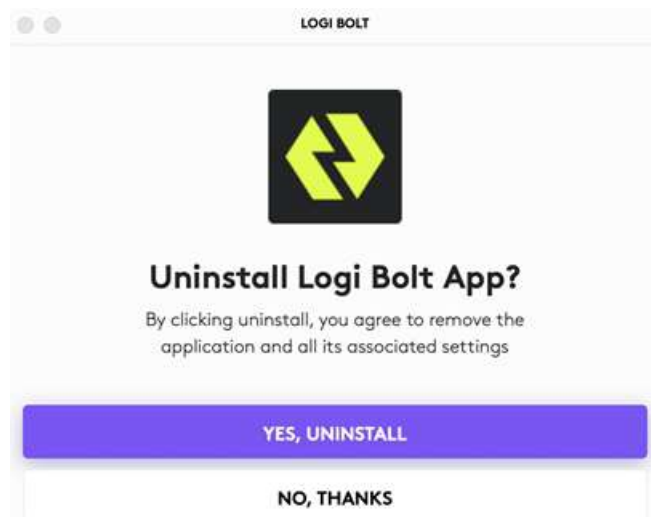
Go to the System Settings and select **Add or remove programs**.



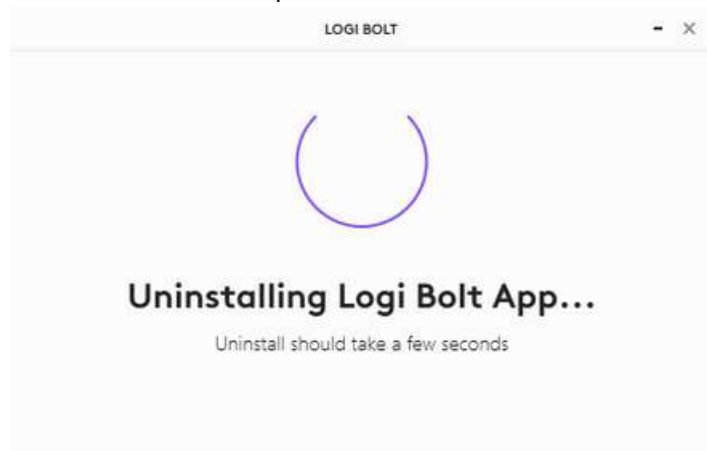
The **Apps & features** section displays all the installed applications on your computer. Click on the Logi Bolt app, and then click **Uninstall**.



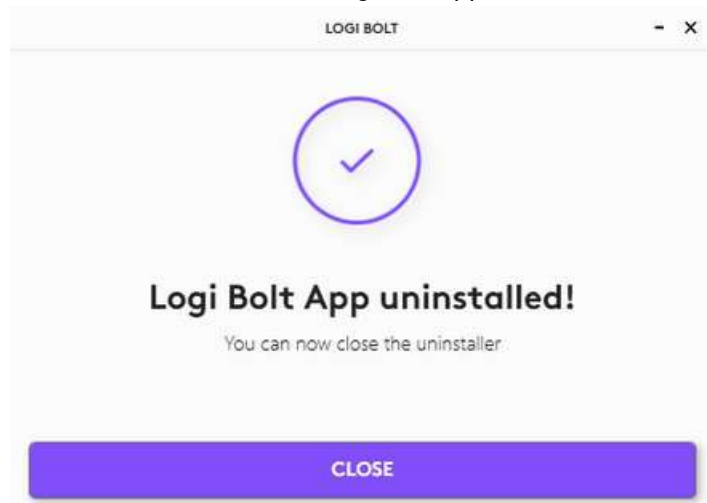
A new window will open and you are prompted to confirm that you want to uninstall the Logi Bolt app — click **Yes, Uninstall**.



The uninstallation will proceed and will take a few seconds to complete.



Once completed you will receive a final notification that the Logi Bolt app has been uninstalled. Click **Close** to close the notification. The Logi Bolt app has been uninstalled from your computer.



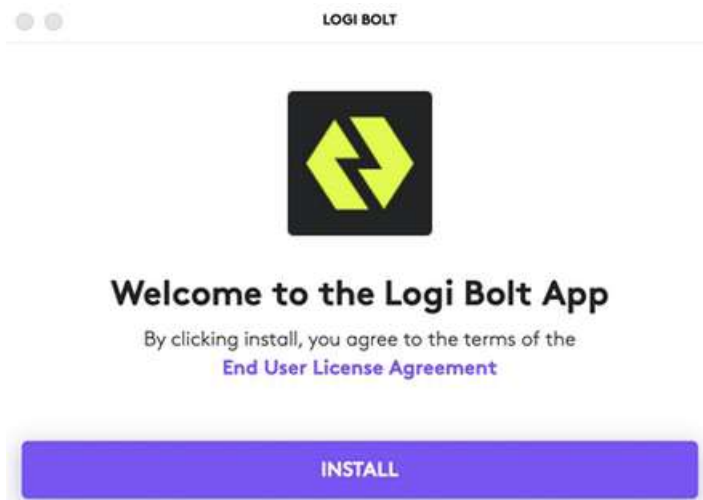
How to install and uninstall the Logi Bolt app on macOS

Installing the Logi Bolt app

You can download the Logi Bolt app from logitech.com/logibolt or from logitech.com/downloads. Shown below is an example of the Logi Bolt Installer downloaded to the Mac desktop. Double-click the downloaded file to start the installation.



The Logi Bolt app installation will prompt you to install — click **Install**. Agree to the end-user license agreement to continue.



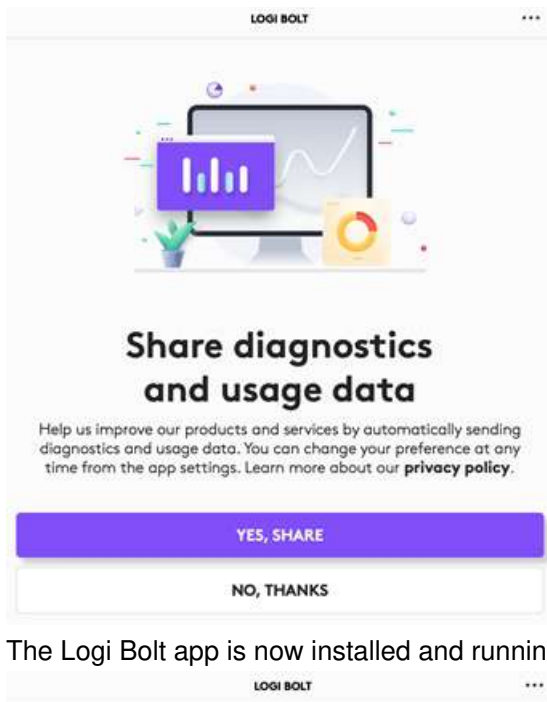
The Logi Bolt app installation will start and take a few seconds. Enter your password when prompted.



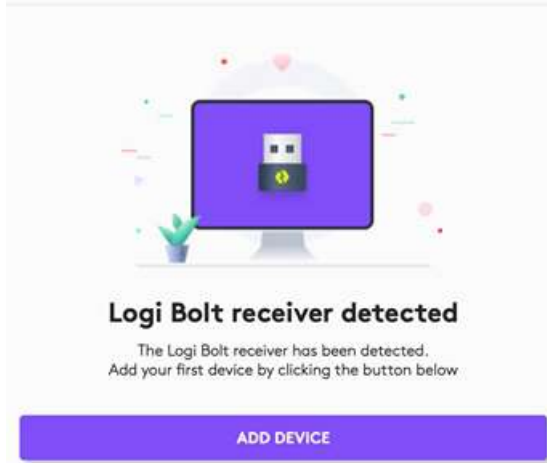
Once the Logi Bolt app installation has been completed it displays the following notification, Click **Continue** to complete the installation and launch the Logi Bolt app.



The Logi Bolt app will now launch automatically and prompt you to share diagnostics and usage data. You can choose not to share the data by clicking **No, thanks**, or agree by clicking **Yes, share**. These diagnostic and usage sharing settings can also be changed later through the Logi Bolt settings.



The Logi Bolt app is now installed and running.

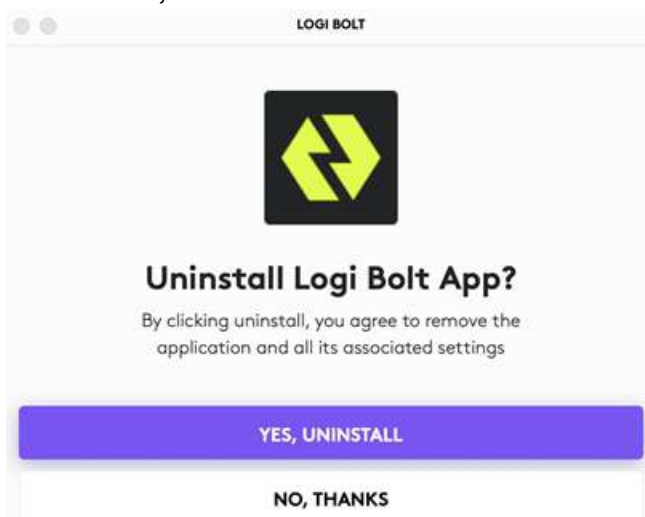


Uninstalling the Logi Bolt app

Go to **Finder > Application > Utilities**, and double-click on **Logi Bolt Uninstaller**.



Click on **Yes, Uninstall**.



Type your password when prompted, and click **OK**.

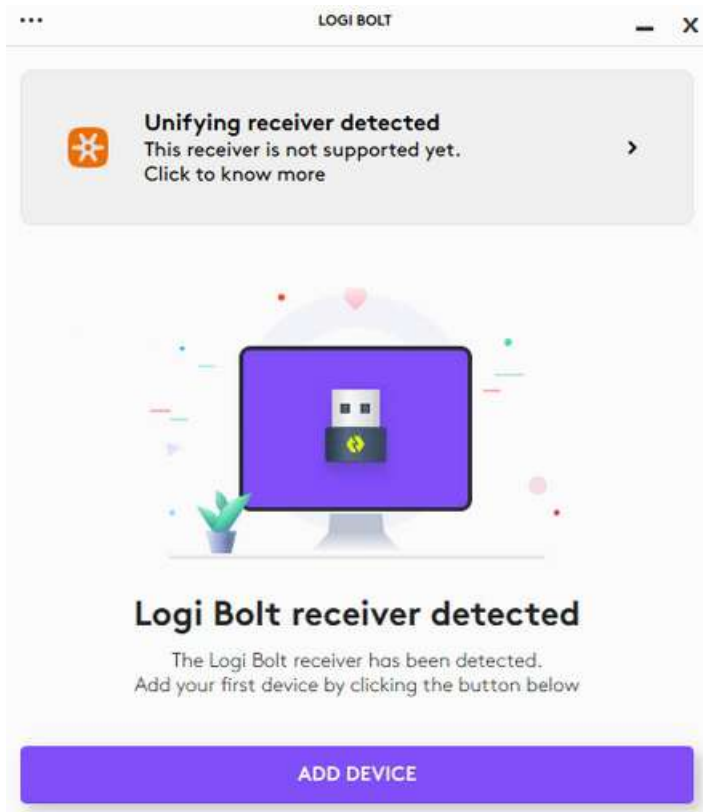


Logi Bolt is now uninstalled.

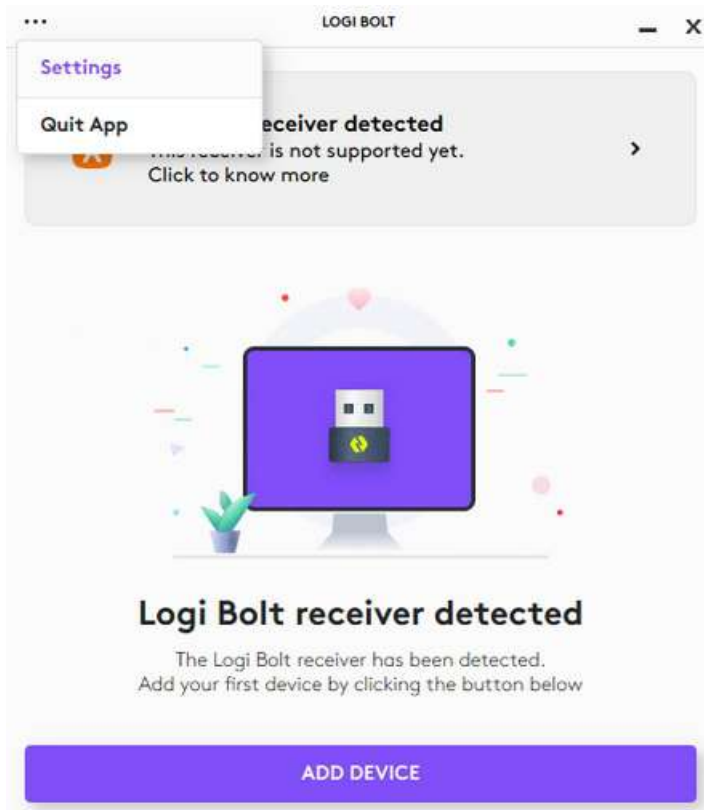
Note: In your 'Users' folder, if you see a folder named 'builder' with subfolders 'F7Ri9TW5' or 'yxZ6_Qyy' mentioning Logi or LogiBolt.build, please delete the entire 'F7Ri9TW5' or 'yxZ6_Qyy' subfolder. They are being left behind due to an error and we will be fixing it in the next update.

How to change the Share diagnostics and usage data settings in the Logi Bolt app

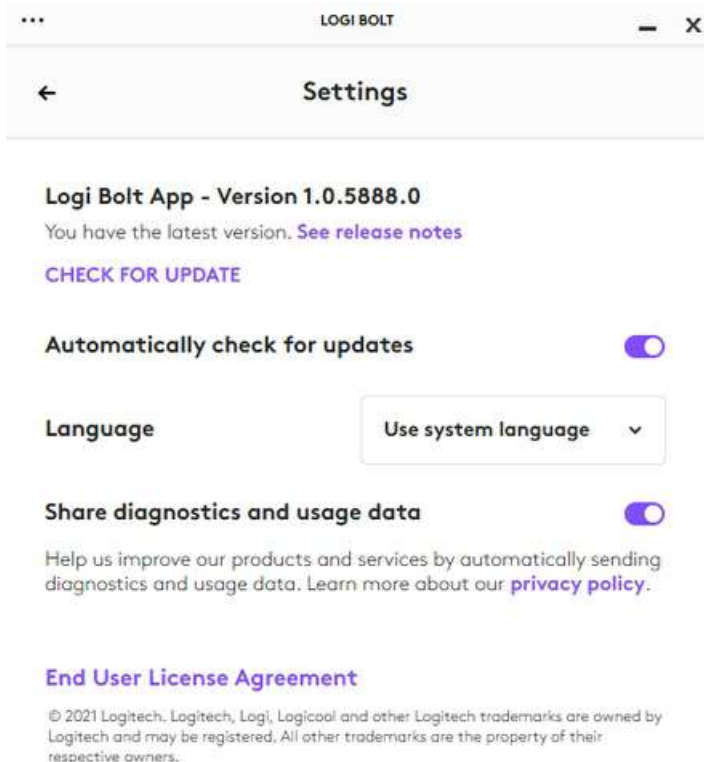
1. The Logi Bolt app offers you the ability to change the Share diagnostics and usage data settings through its Settings. Here are the steps on how to change the setting:
Open the Logi Bolt app.



2. Click on the ... to open the menu and select **Settings**.



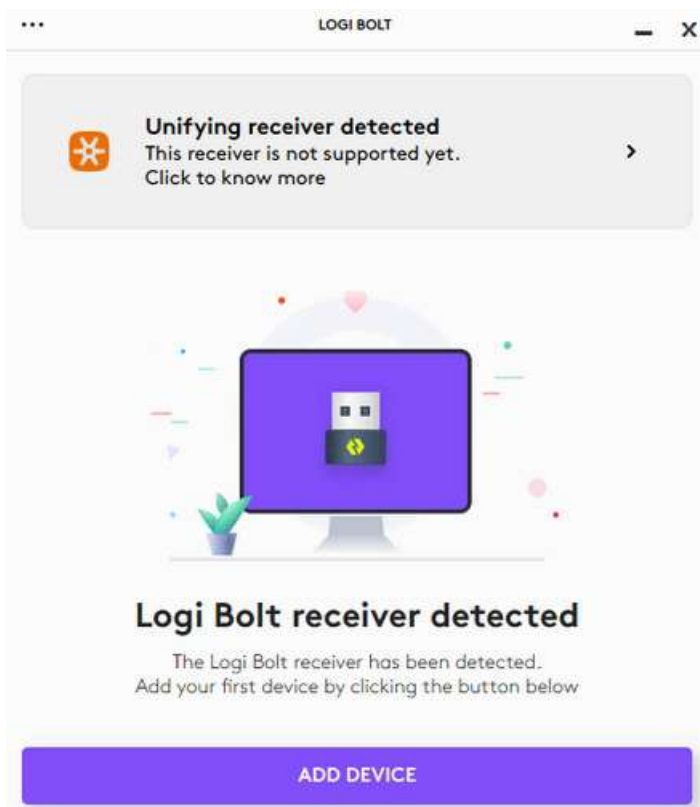
3. The **Settings** options offer you the ability to enable or disable **Share diagnostics and usage data** by sliding the toggle left or right. Note that when the toggle is highlighted, sharing diagnostics and usage data is enabled.



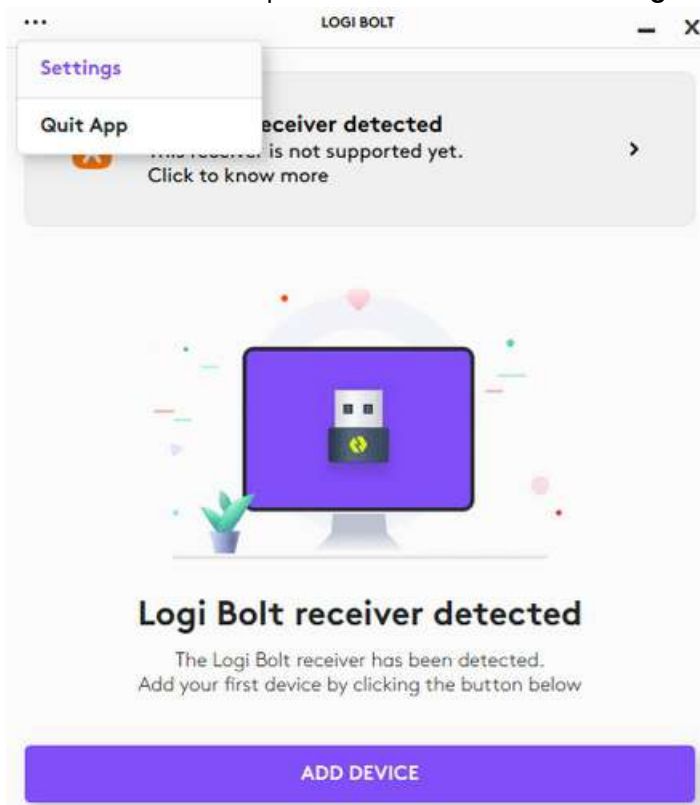
How to change language in the Logi Bolt app/Logi Web Connect

The Logi Bolt app and Logi Web connect offer you the ability to change the app language through its Settings. Here are the steps on how to change the setting:

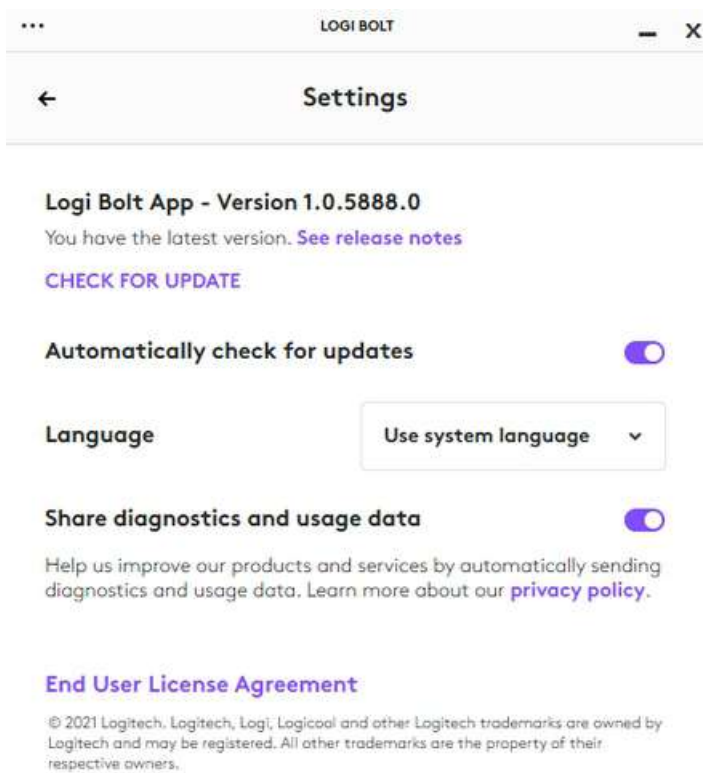
1. Open the Logi Bolt app.



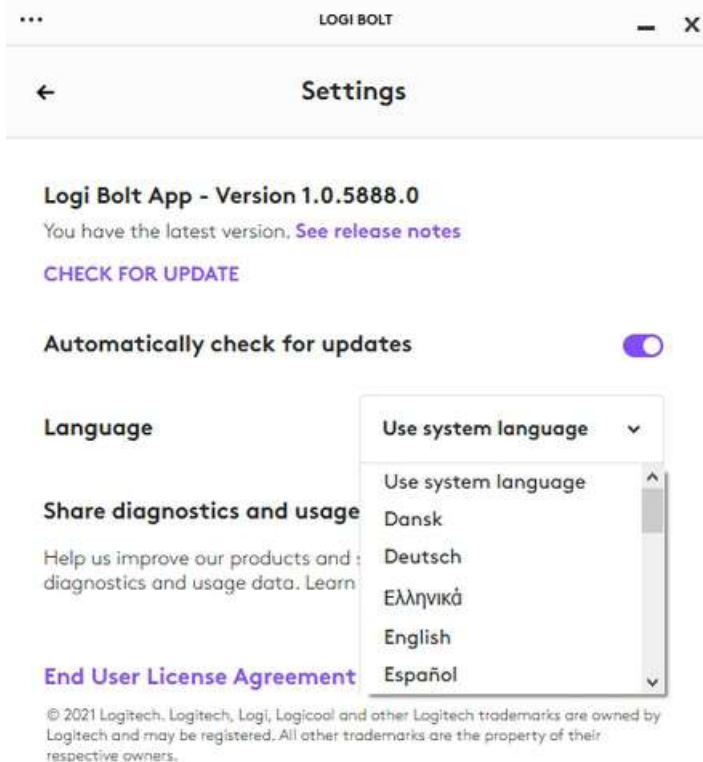
2. Click on the ... to open the menu and select **Settings**.



3. The **Settings** options offer you the ability to change the language. The Logi Bolt app by default uses the same language as your operating system.



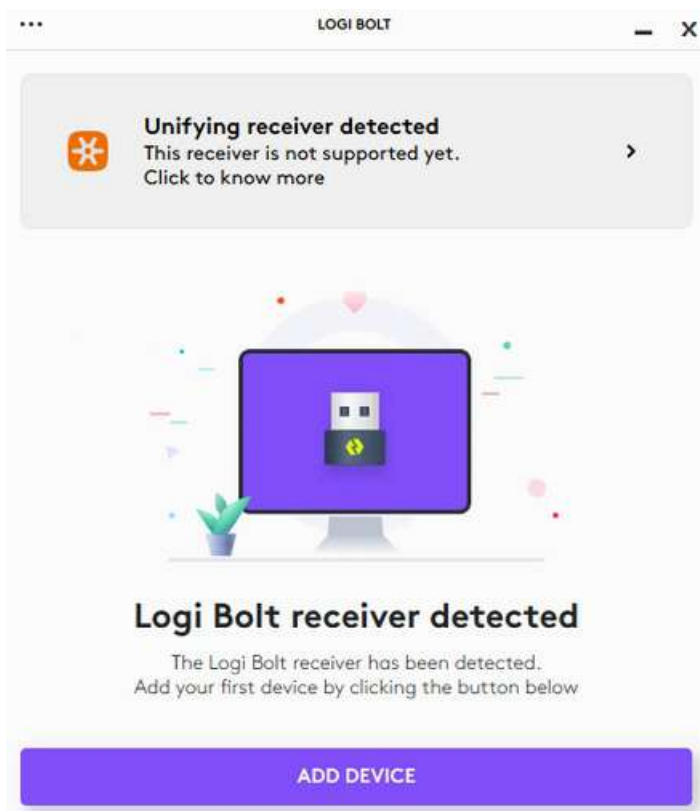
4. If you want to change language, choose the dropdown menu **Use system language** and select your desired language from the available languages. The language change is immediate.



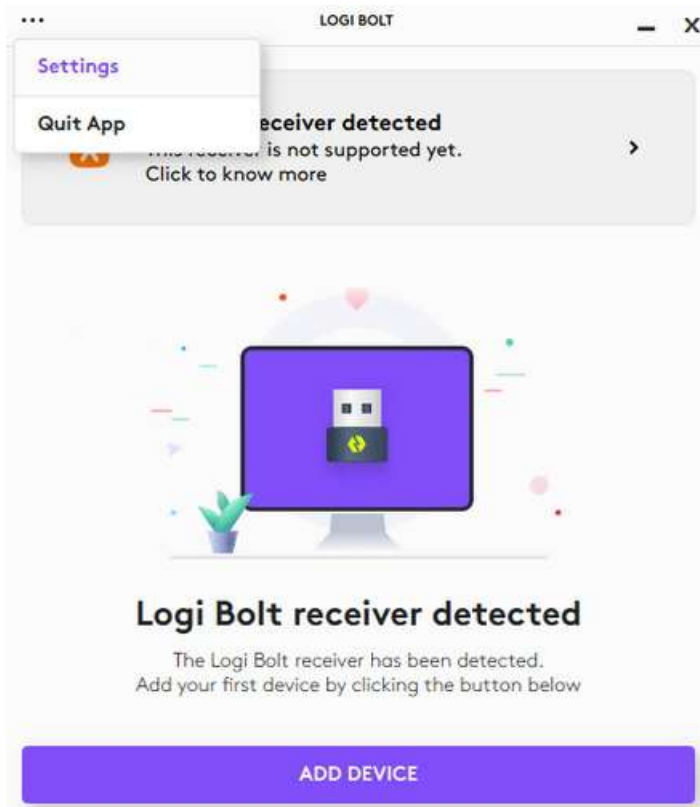
How to check the app version and for updates in the Logi Bolt app

The Logi Bolt app will be default updated automatically to the latest available version. If you need to change the automatic update setting or check the app version you can do so through the Logi Bolt app settings.

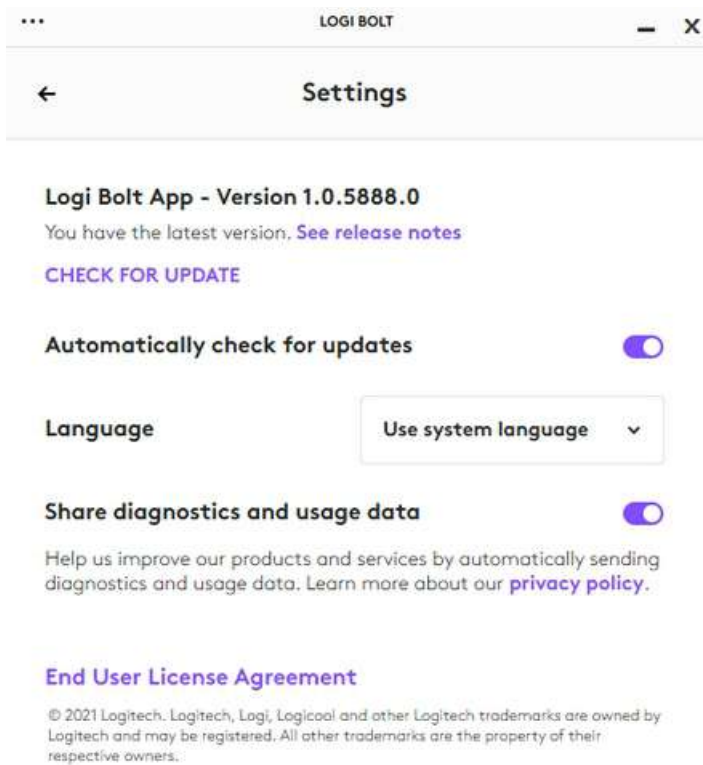
1. Open the Logi Bolt app.



2. Click on the ... to open the menu and select **Settings**.



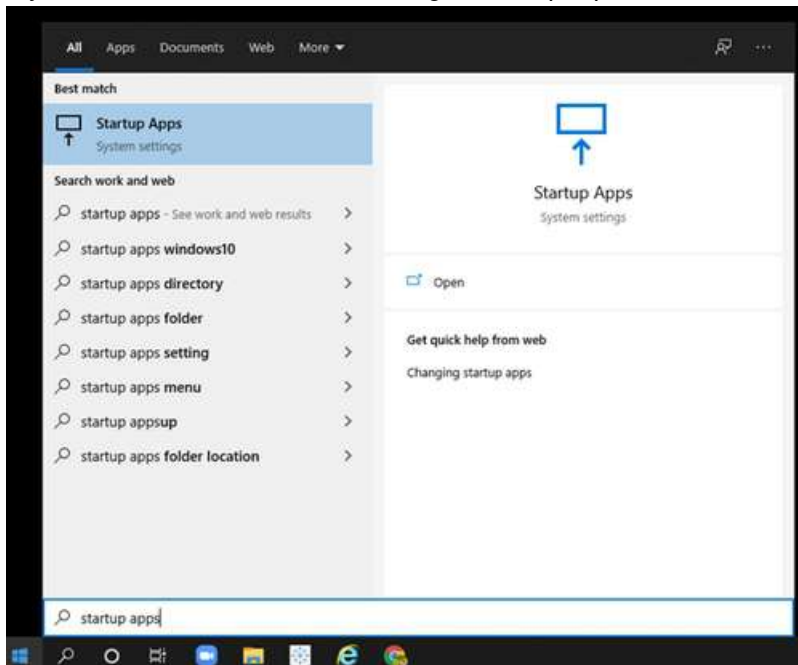
The **Settings** screen will show you the Logi Bolt app version, but you also have the ability to manually check for updates and enable and disable the automatic updates by toggling the button.



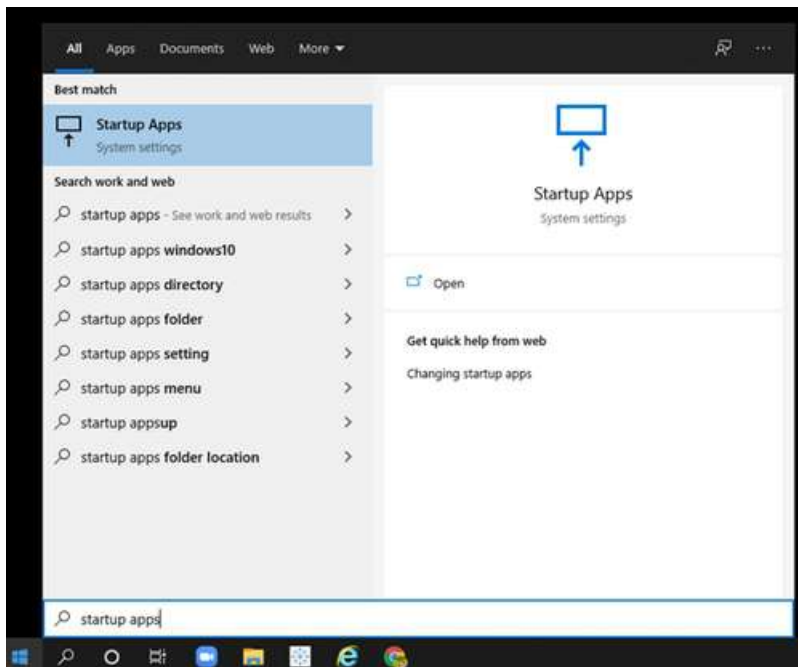
How to stop the Logi Bolt app from running at startup in Windows

The Logi Bolt app will automatically launch at the Windows startup. We've done this to make sure you get the best experience from your Logi Bolt device and receive all the important updates and notifications and therefore recommend that you do not disable it from running at startup.

If you want to disable it from running at startup, open the Windows system setting **Startup Apps**.



In the Startup App you will see all the applications that are set to start at Windows startup. In the list, you will be able to find the app **LogiBolt.exe** and you can use the toggle to enable or disable the app from running at startup.



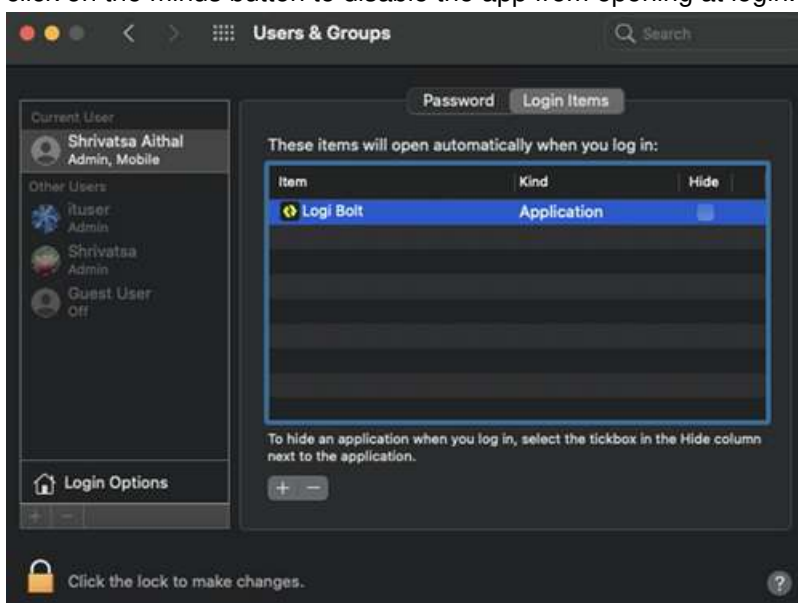
How to stop the Logi Bolt app from running at startup on macOS

The easiest way to disable Logi Bolt from running at startup is to do it from the Dock.

– Simply right-click on Logi Bolt in the Dock, hover over **Options**, and then uncheck **Open at Login**.



– You can also do this by going to **System Preferences > Users & Groups > Login Items**. Select Logi Bolt and click on the minus button to disable the app from opening at login.



What's changed in Options version 9.20 which has the Logi Bolt app bundled with Options

If you installed or updated to Logitech Options 9.20, the new Logi Bolt app would also have been automatically

installed and set to run. The Logi Bolt app is used with our latest generation of Logi Bolt wireless products, specifically to pair more than one Logi Bolt product to a single Logi Bolt USB receiver or to replace a Logi Bolt USB receiver.

We have temporarily removed Logitech Options 9.20 and stopped all automatic updates since we understand that this isn't the desired experience we want all our customers to have.

When Options bundled with the Logi Bolt app returns, the Logi Bolt app will not have analytics turned on by default and the app will not auto-start when the computer starts.

Why was the Logi Bolt app installed when I installed or updated the Logitech Options app

If you installed or updated to Logitech Options 9.40 the new Logi Bolt app would also have been automatically installed and set to run. The Logi Bolt app is used with our latest generation of Logi Bolt wireless products, specifically to pair more than one Logi Bolt product to a single Logi Bolt USB receiver or to replace a Logi Bolt USB receiver.

We temporarily removed Logitech Options 9.40 and stopped all automatic updates, since we understand that this isn't the desired experience we want all our customers to have.

You can keep using Logitech Options 9.40 and remove the Logi Bolt app, if you do not have a Logi Bolt compatible device. You can safely uninstall the software using these instructions for [Windows](#) or [macOS](#).

I don't have Logi Bolt supported devices, can I uninstall the Logi Bolt app

If you do not have a Logi Bolt compatible wireless product you can safely uninstall the software using the instructions for [Windows](#) or [macOS](#).

If you want to install it in the future, you can download it from logitech.com/downloads or by using the link within Logitech Options

I don't want the Logi Bolt app running in the background, can I uninstall the Logi Bolt app and download it when needed?

If you do not have a Logi Bolt compatible device, you can safely uninstall the software using the instructions for [Windows](#) or [macOS](#).

If you want to install it in the future, you can download it from logitech.com/downloads or by using the link within Logitech Options.

Logi Bolt app has sharing diagnostics and usage data enabled, even though I declined it when I installed Logitech Options

The Logi Bolt app bundled with Logitech Options 9.40 for Microsoft Windows did have a bug where sharing diagnostics and usage data was enabled even if you have declined during the Logitech Options update and/or installation.

We have temporarily removed Logitech Options 9.40 and stopped all automatic updates since we understand that this isn't the desired experience we want all our customers to have.

You can disable the diagnostics and usage data sharing settings by following the instructions found here.

If you do not have a Logi Bolt compatible device, you can safely uninstall the software using the instructions for [Windows](#) or [macOS](#).

I have Logi Bolt wireless products and want to use Options

Effective September 15, if you download Options from the product support page on support.logi.com or prosupport.logi.com, the Logi Bolt app bundled with Logitech Options for Windows 9.20.389 will have analytics disabled by default and the Logi Bolt app will not auto-start by default.

Logi Bolt App Release Notes

Version : Release Date

[1.2](#) : Jan. 5, 2022

[1.01](#) : Sept. 28, 2021

[1.0](#) : Sept. 1, 2021

Version 1.2

You can now pair your compatible devices via the Unifying USB receivers.
Fixed some crashes.

Version 1.01

Removed the app icon from the taskbar notification area on Windows and the menu bar on macOS.
Bug fixes.

Version 1.0

This is the first release of the app. You can pair your Logi Bolt compatible devices with the Logi Bolt receiver.

Which browsers support Logi Web Connect?

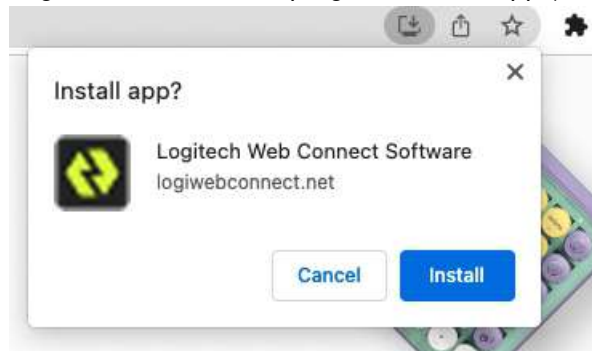
Logi Web Connect supports the latest versions of Chrome, Opera and Edge.

Which operating systems support Logi Web Connect?

Currently, Logi Web Connect works on Chrome OS operating system.

Does Logi Web Connect work offline?

Logi Web Connect is a progressive web app (PWA) and can work offline once installed.



Logi Web Connect Release Notes

Version : Release Date

[1.0](#) : Jun. 21, 2022

Version 1.0

This is the first release of the app. You can pair your Logi Bolt compatible devices with the Logi Bolt receiver.

Troubleshooting

How to troubleshoot Logi Bolt compatible devices on Windows and macOS

If you have connected your Logi Bolt compatible keyboard and/or mouse using the included Logi Bolt receiver and experience issues, here are some troubleshooting suggestions:

NOTE: If you are experiencing issues using Bluetooth together with your Logi Bolt compatible keyboard and/or mouse, please check [here](#) for more help.

Symptoms:

- Connection drops
- Device doesn't wake up computer after sleep
- Device is laggy
- Delay when using the device
- Device cannot be connected at all

Likely Causes:

- Low battery level
- Plugging the receiver into a USB hub or other unsupported device such as a KVM switch

NOTE: Your receiver must be plugged directly into your computer.

- Using your wireless keyboard on metal surfaces
- Radiofrequency (RF) interference from other sources, such as wireless speakers, cell phones, and so on
- Windows USB port power settings
- Potential hardware issue (device, batteries, or receiver)

Troubleshooting Logi Bolt devices

- Verify the Logi Bolt receiver is connected directly to the computer and not to a dock, hub, extender, switch, or something similar.
 - Move the Logi Bolt keyboard or mouse closer to the Logi Bolt receiver.
 - If your Logi Bolt receiver is in the back of your computer, it may help to relocate the Logi Bolt receiver to a front port.
 - Keep other electrical wireless devices, such as phones or wireless access points, away from the Bolt receiver to avoid interference.
 - Unpair/repair using the steps found [here](#).
 - Update the firmware for your device if available.
 - Windows only — check if there are any Windows updates running in the background that may cause the delay.
 - Mac only — check if there are any background updates that may cause the delay.
- Try on a different computer.

Bluetooth devices

You can find troubleshooting steps for issues with your Logitech Bluetooth device [here](#).

How does the Dictation Key work on Logi Bolt keyboards?

Windows, macOS, and iPadOS operating systems have native dictation features: Online Speech Recognition for Windows, Apple Dictation for macOS, and iPadOS. Reliable use of dictation often requires an internet connection.

The Logitech Dictation key  activates enabled Dictation with the press of just one key instead of a combination of keys or menu navigation activation.

These dictation features may be subject to third-party privacy and usage terms and conditions. For further information about these third-party systems — Speech Recognition for Windows or Apple Dictation for macOS — please inquire with Microsoft and Apple product support, respectively.

Dictation is not the same as Voice Control. The Logitech Dictation key does not activate Voice Control.

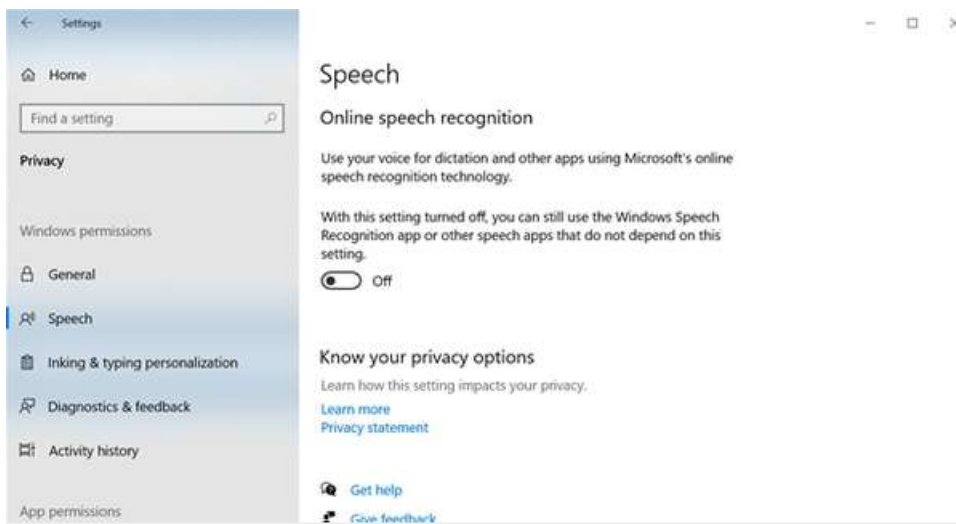
How is dictation enabled?

If dictation is not already enabled, when the user first tries to activate it via the Logitech Dictation key, they will be required to authorize use.

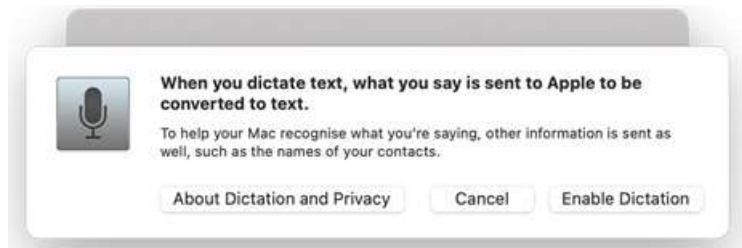
On Windows, a notification may appear on the screen:



Speech Recognition is enabled in Windows settings:



In macOS a notification may appear on the screen:



Apple Dictation is enabled in macOS settings:

Apple Dictation is enabled in iPadOS **Settings** > **General** > **Keyboard** . turn on **Enable Dictation**. For more information, see <https://support.apple.com/guide/ipad/ipad997d9642/ipados>.

For what applications does dictation work?

Users can dictate text anywhere they can type text.

For what languages does dictation work?

According to Microsoft, Windows supports the languages listed

here: <https://support.microsoft.com/windows/use-dictation-to-talk-instead-of-type-on-your-pc-fec94565-c4bd-329d-e59a-af033fa5689f>.

Apple doesn't provide a list for macOS and iPadOS. We recently counted 34 language options in the control settings.

Can dictation be enabled or disabled by the user? If yes, how?

Yes, dictation can be disabled and enabled by the user if IT has not centrally disabled the feature.

On Windows, select **Start** > **Settings** > **System** > **Sound** > **Input**. Choose your input device, and then select the microphone or recording device you want to use. For more information see the Microsoft support article <https://support.microsoft.com/windows/how-to-set-up-and-test-microphones-in-windows-10-ba9a4aab-35d1-12ee-5835-cccac7ee87a4>.

On macOS and iPadOS, select Apple menu > **System Preferences**, click **Keyboard**, then click **Dictation**. Read the Apple support article here:

<https://support.apple.com/guide/mac-help/use-dictation-mh40584/11.0/mac/11.0>.

How to use the dictation key on Logitech keyboards

You can use the dictation key to dictate text instead of typing. This feature is provided by Windows and macOS and is currently only available in select countries and languages. You will also need a microphone and a reliable internet connection.

Click [here](#) for a list of supported languages on Windows, and click [here](#) for supported languages on macOS.

As of August 2021, Microsoft Windows supported dictation languages were:

- Simplified Chinese
- English (Australia, Canada, India, United Kingdom)
- French (France, Canada)
- German (Germany)
- Italian (Italy)
- Portuguese (Brazil)
- Spanish (Mexico, Spain)

In some cases, the dictation key will only work when Logitech Options software is installed. You can download the software [here](#).

Alternatively, you can customize the dictation key in Logitech Options to trigger another function. For instance, you can trigger “Microsoft Office Dictation” allowing you to dictate in Microsoft Word. To learn more, please see [How to enable Microsoft Office Dictation in Logitech Options](#).

If you experience any typing issues, please see [I tried to use the Microsoft Windows dictation feature but my language is not supported. Now my typing is garbled or incorrect](#) for more help.

How can I use dictation if it doesn't work in my language

Microsoft Windows and Apple macOS dictation is currently only available in select countries and languages.

You can read more about dictation and get updated supported language lists below:

– Windows

– Mac

Alternatively, you can customize the dictation key in Logitech Options to trigger “Microsoft Office Dictation” which is supported in more languages, allowing you to dictate in Microsoft Word. For instructions, see [How to enable Microsoft Office Dictation in Options](#).

Will dictation work in my country/language? You promote dictation on your packaging

We are working around the current capabilities of Windows 10 and macOS to ensure everyone has access to this popular feature. Stay tuned for updates as they become available.

As of August 2021, Microsoft Windows supported dictation languages were:

- Simplified Chinese
- English (Australia, Canada, India, United Kingdom)
- French (France, Canada)
- German (Germany)
- Italian (Italy)
- Portuguese (Brazil)
- Spanish (Mexico, Spain)

You can read more about dictation and get updated supported language lists below:

– Windows

– Mac

I tried to use the Microsoft Windows dictation feature but my language is not supported. Now my typing is garbled or incorrect.

Microsoft Windows and Apple macOS dictation is at present only available in select countries and languages.

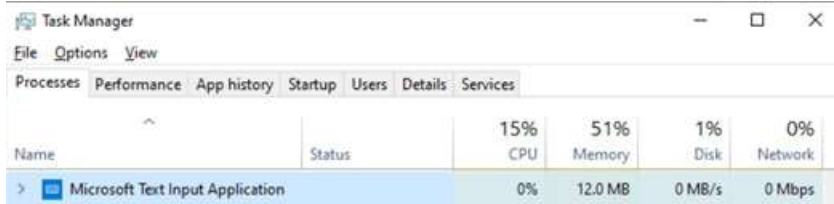
You can read more about dictation and get updated supported language lists below:

– Windows

– Mac

If you experience any issues with dictation on Windows with an unsupported language such as your typing is garbled or incorrect, reboot your computer as this should resolve the issue. Alternatively, if your Logitech keyboard

has an emoji key, try pressing it, as this could also resolve the issue. If it doesn't, please reboot your computer. You can also stop the "Microsoft Text Input Application" in Microsoft Activity Manager.



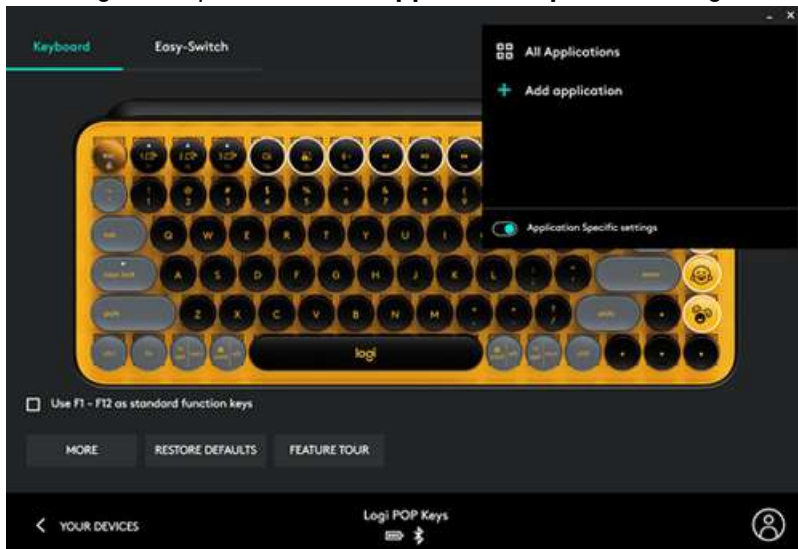
How to enable Microsoft Office Dictation in Logitech Options

Microsoft Office supports dictation within Microsoft Word and Microsoft PowerPoint. You can read more about it at Microsoft Support: [Microsoft Word](#), [Microsoft PowerPoint](#), and [Microsoft Outlook](#).

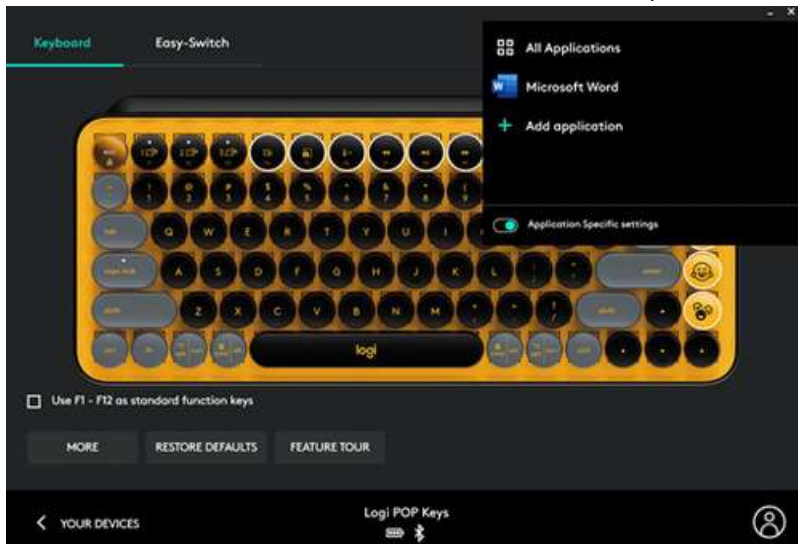
NOTE: The dictation feature is only available to Microsoft 365 subscribers.

To enable Microsoft Office Dictation:

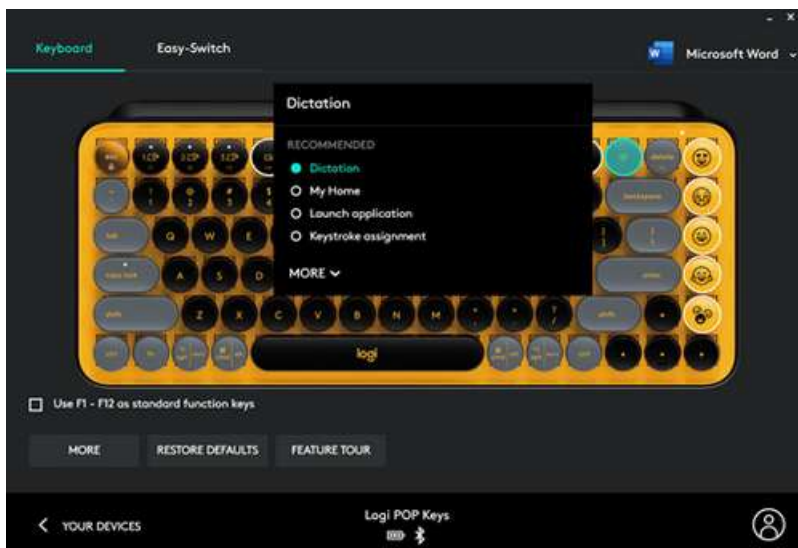
1. In Logitech Options, enable **Application Specific** settings.



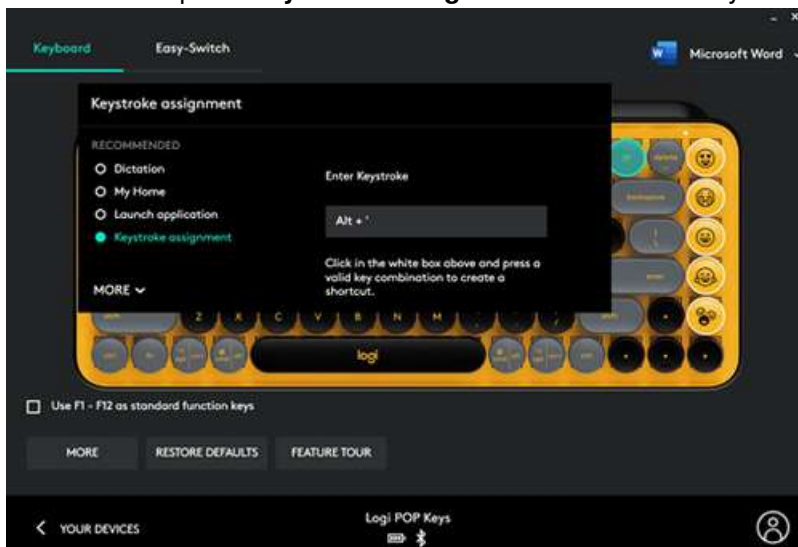
2. Select the Microsoft Word, PowerPoint, or Outlook profile.



3. Select the key you want to use to activate Microsoft Office Dictation. If your Logitech keyboard has a specific dictation key we recommend that you use it.



4. Select the option **Keystroke Assignment** and use the keystroke **Alt + `** (backquote).



5. Click on the **X** to close Options and then test the dictation in Microsoft Word or PowerPoint.

SPECIFICATION

Product Name	Logitech MX Keys Mini Keyboard
Dimensions	Height: 5.19 in (131.95 mm) Width: 11.65 in (295.99 mm) Depth: 0.82 in (20.97 mm) Weight: 17.86 oz (506.4 g)
Technical Specifications	Minimalist Wireless Illuminated Keyboard Connect via the Bluetooth Low Energy technology Easy-switch keys to connect up to three devices and easily switch between them 10 meters wireless range Hand proximity sensors that turn the backlighting on Ambient light sensors that adjust backlighting brightness USB-C rechargeable. Full charge lasts 10 days – or 5 months with backlighting off On/Off power switch Caps Lock and Battery indicator lights Compatible with Logitech Flow enabled mouse
Compatibility	Windows 10 or later, macOS 10.15 or later, iOS 13.4 or later, iPadOS 14 or later, Linux, ChromeOS, and Android 5 or later
Features	Dictation key Emoji key Mute/unmute microphone key Battery status notification Smart backlighting Logitech Flow technology
Colors	Rose, Pale Gray, and Graphite
Sustainability	Graphite plastics: 30% post-consumer recycled material Black plastics: 30% post-consumer recycled material Pale Grey plastics: 12% post-consumer recycled material Rose plastics: 12% post-consumer recycled material Paper Packaging: FSC™-certified
Warranty	1-Year Limited Hardware Warranty
Part Number	Graphite: 920-010388 Rose: 920-010474 Pale Gray: 920-010473 Black: 920-010475

FAQ'S

How do I turn on the keyboard?

Press and hold the Easy-Switch button for three seconds. The LED will start blinking rapidly.

How do I pair to a computer?

Press and hold the Easy-Switch button for three seconds. The LED will start blinking rapidly. Open your computer's Bluetooth settings and select "Logitech K811 Keyboard."

How do I change the channel?

Press and hold the Easy-Switch button for three seconds. The LED will start blinking slowly. Open your computer's Bluetooth settings and select "Logitech K811 Keyboard."

How do I delete a paired device?

Press and hold the Easy-Switch button for three seconds. The LED will start blinking slowly. Open your computer's Bluetooth settings and select "Forget This Device."

What if I want to use my keyboard with both computers at the same time?

You can pair up to three devices, so you can have one connected to each computer, or two connected to one computer, or any combination of these options. To switch between devices, press and hold the Easy-Switch button for three seconds. The LED will start blinking quickly. Then open your computer's Bluetooth settings and select "Logitech K811 Keyboard."

What if I want to use my keyboard with a Mac?

Pairing is not supported on Macs, but you can use your keyboard with a Mac by installing Logitech Options software (available at logitech.com/options). This software allows you to customize your keyboard with advanced features like macros, media controls, and more — even when you're not connected to a PC or Mac!

Can I use my keyboard in tablet mode?

Yes! Your keyboard is compatible with Windows 8, Windows 10, Windows RT, Android 4.0+, iOS 7+, Chrome OS, Linux Kernel 3.0+, Ubuntu 12+ (with USB 2.0+), Ubuntu 14+ (with USB 3.0+), Ubuntu 16+ (with USB 3.0+) macOS 10.7+ (Mountain Lion), macOS 10.10+, macOS 10.12+, Chrome OS, Linux Kernel 3.2+. To enable tablet mode, press FN + TAB .

How do I switch between Logitech MX mini keys?

USB receiver: Plug the receiver to a USB port, open Logitech Options, and select: Add devices > Setup Unifying device, and follow the instructions.

Once paired, a short press on the Easy-Switch button will allow you to switch channels.

Is MX Keys mini waterproof?

Hello, the MX Keys is not a waterproof or spill proof keyboard.

Is MX Keys Bluetooth only?

It's a Bluetooth-only affair, though it is compatible with Logitech's new \$14.99 Bolt USB receiver that lowers latency and adds more security. The MX Keys Mini shares a number of other features in common with the MX Keys. Its concave, matte-textured keys offer a pretty great typing experience.

Is Logitech MX Keys loud?

The Logitech MX Mechanical is a very good keyboard for office use. Thanks to its low profile, it feels comfortable to type on for long periods, even without a wrist rest. The build quality is solid, and with the tactile Brown switches installed, the typing noise is minimal.

How do I delete a paired device?

Press and hold the Easy-Switch button for three seconds. The LED will start blinking slowly. Open your computer's Bluetooth settings and select "Forget This Device."

What is Logitech Flow technology?

Logitech Flow technology allows you to work and type on multiple computers with the same mouse and keyboard.

What sustainability features does the Logitech MX Keys Mini Keyboard have?

The keyboard is made with recycled materials and comes with FSC-certified paper packaging.

How does the smart backlighting feature work on my Logitech MX Keys Mini Keyboard?

The keyboard has an embedded ambient light sensor that reads and adapts the level of backlighting accordingly based on the room brightness.

How do I charge my Logitech MX Keys Mini Keyboard?

Plug in the USB-C cable at the top right corner of your keyboard. You can continue typing while it is charging.

How do I know the battery status of my Logitech MX Keys Mini Keyboard?

The keyboard has an LED near the On/Off switch that will be green from 100% to 11% and turn red from 10% and below. Turn off the backlighting to continue typing for more than 500 hours when the battery is low.

What operating systems is the Logitech MX Keys Mini Keyboard compatible with?

The keyboard is compatible with Windows 10 or later, macOS 10.15 or later, iOS 13.4 or later, iPadOS 14 or later, Linux, ChromeOS, and Android 5 or later.

How do I mute/unmute my microphone during video conferencing calls using my Logitech MX Keys Mini Keyboard?

Press the mute/unmute microphone key. To enable this key, download Logi Options software.

How do I access emojis on my Logitech MX Keys Mini Keyboard?

Press the emoji key to quickly access emojis.

How do I use the dictation key on my Logitech MX Keys Mini Keyboard?

Simply press the dictation key and start speaking to convert speech-to-text in active text fields.

What are the new F-row keys on the Logitech MX Keys Mini Keyboard?

The new F-row keys are 1) Dictation, 2) Emoji, and 3) Mute/unmute microphone.

How do I work on multiple computers with my MX Keys Mini Keyboard using Logitech Flow technology?

Install Logitech Options software on both computers and follow the instructions provided in the manual.

How do I pair my Logitech MX Keys Mini Keyboard to a second computer using the Easy-Switch button?

Press and hold the Easy-Switch button for three seconds to put the keyboard in discoverable mode. Then, open the Bluetooth settings on your computer to complete the pairing.

How do I pair my Logitech MX Keys Mini Keyboard with my device via Bluetooth?

Make sure the keyboard is turned on and the LED on the Easy-Switch button is rapidly blinking. Then, open the Bluetooth settings on your computer to complete the pairing.

VIDEO



Logitech MX Keys Mini Keyboard
[www:/logitech.com/](http://www.logitech.com/)