



WIFI® AUTOMATIC PILL DISPENSER

User Guide

LVFPDWIFC / LVFPDWIFF

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Thank you for purchasing the LiveFine Wi-Fi® Automatic Pill Dispenser. This user guide is intended to provide you with guidelines to ensure that operation of this product is safe and does not pose risk to the user. Any use that does not conform to the guidelines described in this User Guide may void the limited warranty.

Please read all directions before using the product and retain this guide for reference. This product is intended for household use only. It is not intended for commercial use.

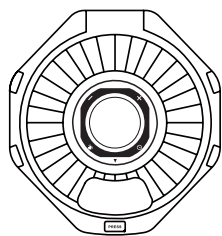
This product is covered by a limited one-year warranty. Coverage is subject to limits and exclusions. See warranty for details.

Safety Precautions

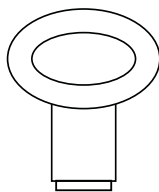
- Do not let children use or play with this device.
- Do not use any attachments not supplied or recommended by the manufacturer.
- Do not place the appliance near open flames or heat sources. Fire, electric shock, product damage, or injury might occur.
- Make sure to keep the pill dispenser on a flat, stable surface. Do not flip it upside down unless you are removing pills from their compartment. Please note, the internal pill container is removable for easy filling.
- Be careful not to drop the pill dispenser, as this could damage the product or the pills inside.
- Water can damage the dispenser, cause issues with the batteries, or otherwise adversely affect the medication contained inside. Do not immerse this pill dispenser in water or other liquids or expose it to liquids that might get splashed on it. Do not place it in an environment where there is excessive moisture or humidity.
- Do not fill the internal pill container unless it is completely dry.
- Never force the locking cover open.
- Never use mismatched batteries or batteries with wrappings that have been torn or damaged in any way.
- Do not mix standard, alkaline, and rechargeable batteries together.
- Do not mix old and new batteries together.

- Organizing medications correctly and assigning quantities and times is the sole responsibility of the user and/or their caregiver or healthcare provider. LiveFine is not liable for missed medications.
- If you do miss a dose for any reason, please contact your healthcare provider and/or follow the directions provided by your physician or pharmacist.
- Some medications should be stored tightly sealed and not exposed to the air. If you are uncertain about whether this dispenser is appropriate for storing your medications, please check with your healthcare provider or pharmacist.
- A low battery symbol  blinking will appear in the lower right corner of the LCD display when battery power is low. Make sure the power cable is always plugged in to ensure the proper operation of the pill dispenser.

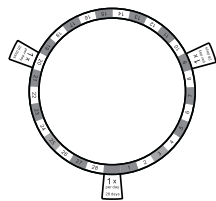
Package Contents



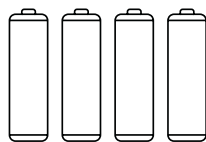
LiveFine Automatic
Pill Dispenser



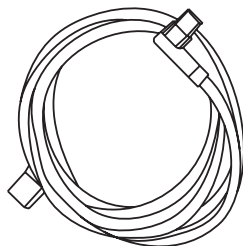
Locking key



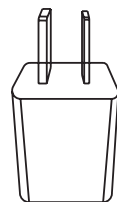
Dosage rings (x9)



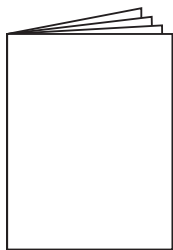
AA alkaline batteries (x4)



Power cable

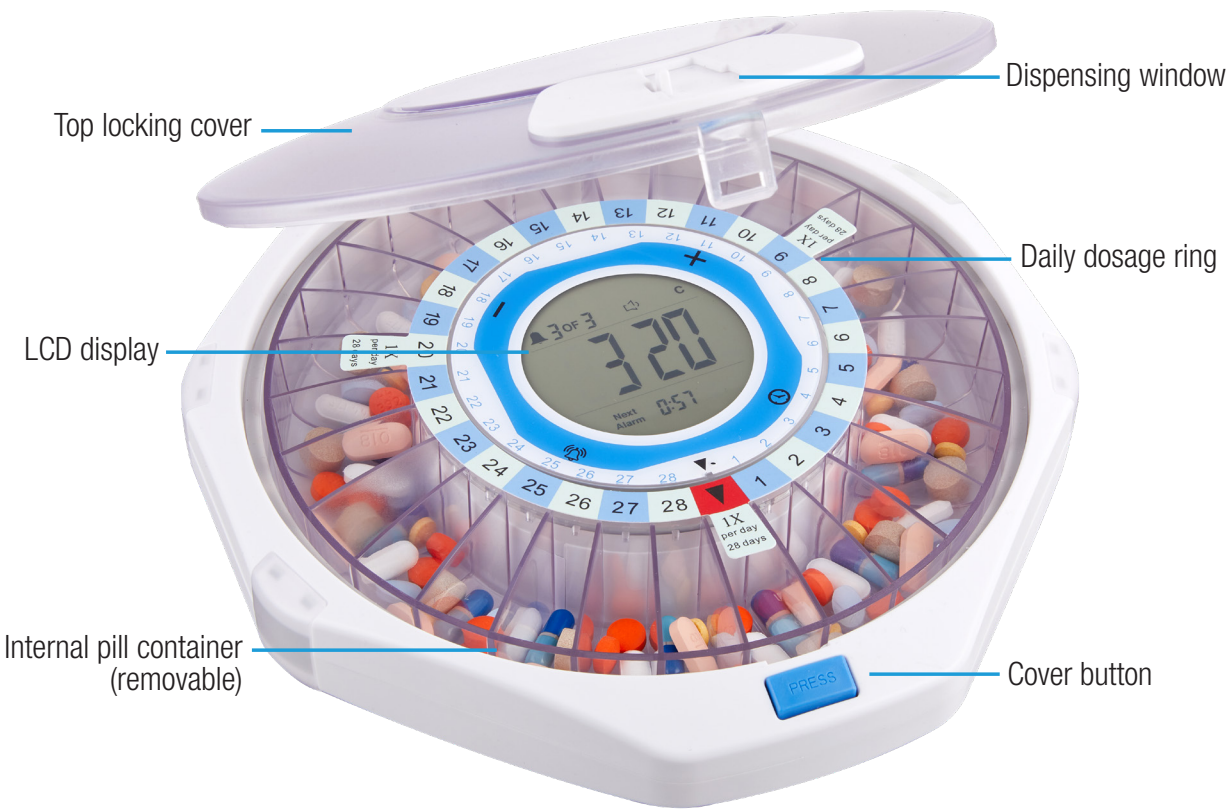


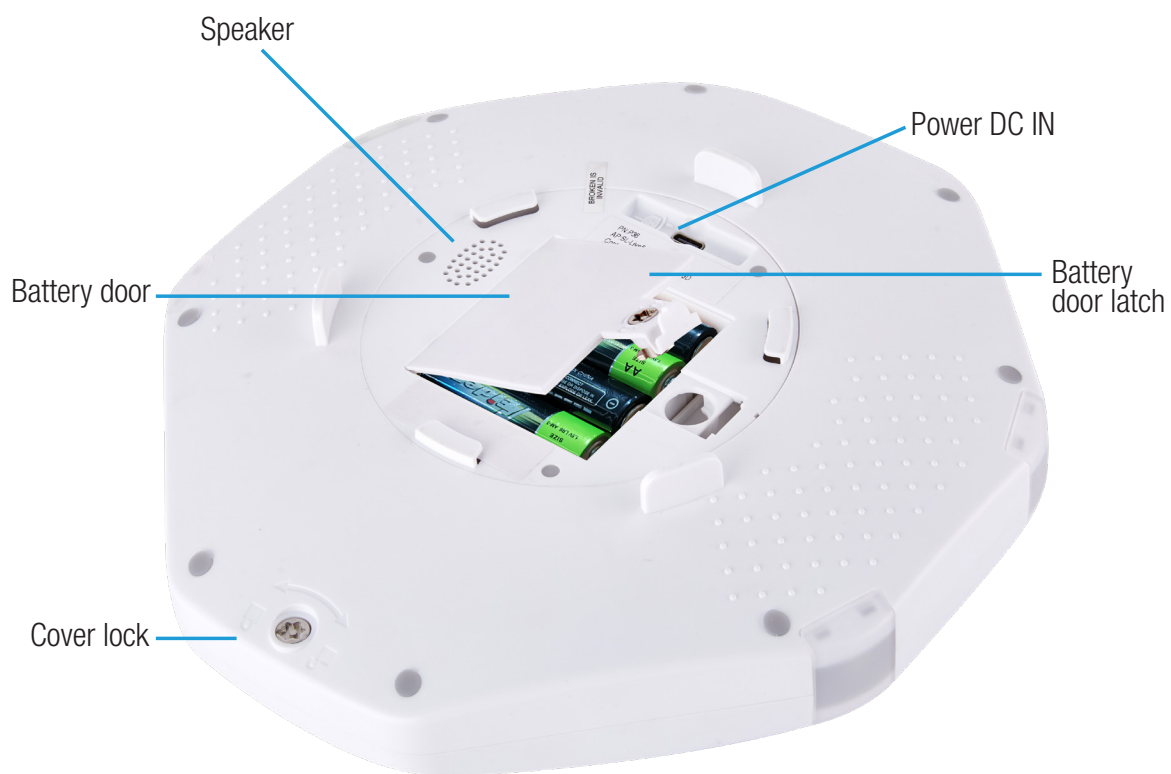
Power adapter



User guide

Product Overview

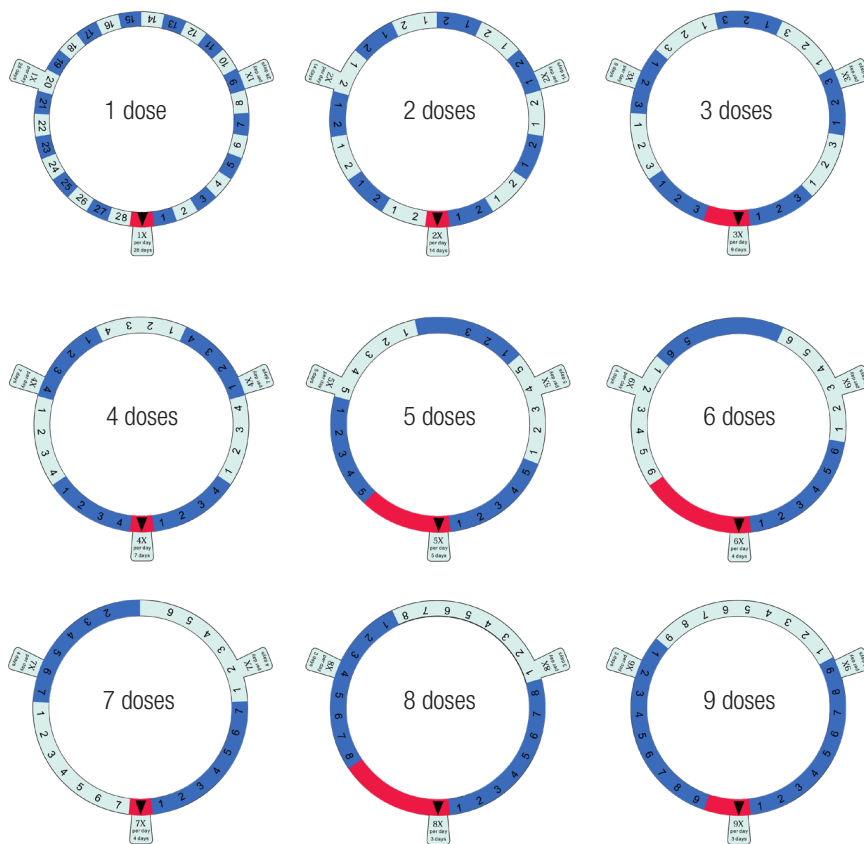




Understanding the Daily Dosage Rings

Your Wi-Fi Automatic Pill Dispenser comes with 9 different rings, corresponding to the number of times per day that medication needs to be dispensed. The rings are designed and recommended to help you in laying out medication in the internal pill container, so it is properly dispensed. The internal pill compartment has 28 slots for medication.

The dosage ring must first be placed in the center of the internal pill container with the tab in the bottom spot (indicated by the ▼ on the plastic container). Align the two black arrow marks on the dosage ring



and faceplate, then fold the tabs down to secure the dosage ring in place before you start filling the dispenser with medication.

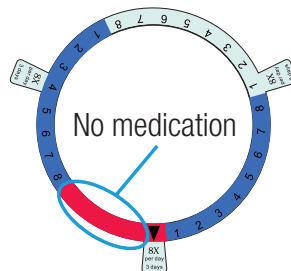
Once the dosage ring is properly situated, the alternating colors help you to distinguish between days. For example, if you are using the 2x Per Day ring (meaning medication only needs to be dispensed at two different times each day), this will accommodate 14 days' worth of medication.

The blue numbers to the right of the tab are the first day's medications. The white spaces are the following day's medications. The colors alternate so that days do not get confused. The space marked "1" is where you would put the first dose for that day, the space marked "2" is where you would put all medications to be dispensed at the second time, and so on. The pill compartments should accommodate all necessary medications for that time in a single slot.

DO NOT PUT MEDICATION IN THE SLOTS INDICATED BY THE RED SPACES.

These spaces indicate remainder times. For example, if you need medication dispensed at 5 different times during the day, the ring can accommodate 5 days or 25 medication times. Three slots are left over. These leftover slots are indicated by the red space, and this is why there are substantially larger red areas on the 5x per day and 6x per day rings. Do not put medication in those slots.

To use the Daily Dosage Rings, choose the dosage ring that correctly indicates how many times per day you need medication dispensed. Then, place the dosage ring in the center of the internal pill container. Fill each compartment accordingly and then place the pill container back into the dispenser with the dosage ring.



Ring #	# of Meds per Day	Programmable Time Period	# of Compartments Used
1	1x per day	28 days	28
2	2x per day	14 days	28
3	3x per day	9 days	27
4	4x per day	7 days	28
5	5x per day	5 days	25
6	6x per day	4 days	24
7	7x per day	4 days	28
8	8x per day	3 days	24
9	9x per day	3 days	27

Setup Instructions

Installing the Batteries

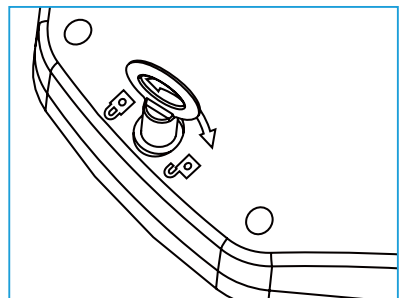
1. Turn the dispenser upside-down. Use the locking key by inserting it into the battery cover and turning it clockwise.
2. Remove the battery door.
3. Insert four (4) AA alkaline batteries, making sure to match the polarities (+ and – sides) with the + and – markings inside the compartment.
4. Replace the battery cover and insert the key into the cover. Then, turn the key counterclockwise to lock the cover.

NOTE: If the low battery symbol  blinking appears on the screen, then the dispenser is low on power and the batteries need to be replaced. The device is powered by a DC 5 V power cable. The alkaline batteries are only used for backup power if the power cable is disconnected. The power cable symbol will appear on the screen when the power cable is connected.

Locking and Unlocking the Cover

The cover lock helps to prevent accidental spills and prevents unwanted access to your medication dispenser. This can also help with patients who are confused and may try to take medication at the wrong times.

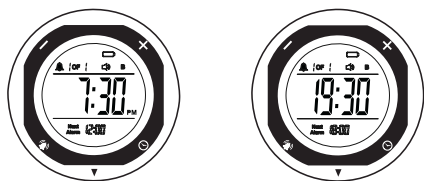
1. Take the locking key and line it up with the hole on the cover lock (located on the bottom of the dispenser as shown.)
2. Press down on the cover latch and turn the key counterclockwise to lock the cover.
3. Turn the key clockwise to unlock the cover.
4. Press the cover button to open and raise the cover.



Operating Instructions

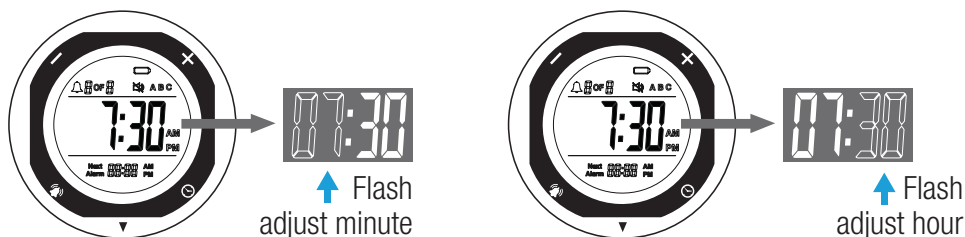
Selecting the Time Format

Press and hold the CLOCK “🕒” button for two (2) seconds to switch between 12- and 24-hour mode.



Setting the Time

1. Press the CLOCK button once to start the time setting
2. Press the + or – button to adjust the hour. Then, press the CLOCK button again to adjust the minute.



NOTE: The digits on display will flash to indicate which digits are currently being changed.

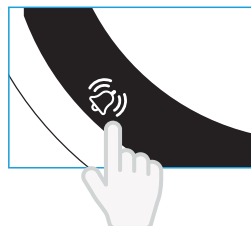
3. Use the + or - button to adjust the minute.

NOTE: Pressing and holding the + or – button will cause the hour or minute digits to change faster.

4. Press the CLOCK button again to exit the time setting with changes saved. Or press and hold the CLOCK button for two (2) seconds to cancel setting changes and exit out of the time setting.

Setting the Alarm

1. Press the ALARM “🔔” button to start the alarm time setup.
2. Press the + or – button to select an alarm, then press the ALARM button to confirm.
3. Press the + or - button to adjust the hour. Then, press the ALARM button to confirm the hour and set the minute.



4. Press the + or - button to adjust the minute, similar to the hour.

NOTE: Pressing and holding the + or – button will cause the hour or minute digits to change faster. And the digits on display will flash to indicate which digits are currently being changed.

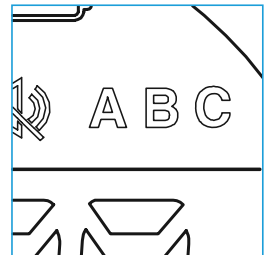


5. Press the ALARM button once or press and hold down the ALARM button for two (2) seconds to save desired alarm settings and exit out of alarm setting mode. To cancel setting changes, simply wait a few seconds for the alarm setting mode to end automatically.

To delete current alarm settings, press and hold the CLOCK button while alarm setting mode until  is shown on the display screen.

Setting the Alarm Tone and Volume

- Press and hold the – button for three (3) seconds to select between different volume levels. The volume level is represented by the speaker symbol which is displayed on screen.
- Press and hold the ALARM button for three (3) seconds to select between different alarm tones.
- The three alarm tones have distinct beeping patterns:
 - Alarm A: A continuous beep that goes on for 20 seconds. After that, the beep will stop for 10 seconds, then it will resume to beep and continue in that cycle.
 - Alarm B: There are three (3) sets of beeps and three (3) beeps for each set. The beep will stop for seven (7) seconds, then it will resume to beep and continue in that cycle.
 - Alarm C: There is one (1) beep every three (3) seconds.



Resetting All Settings

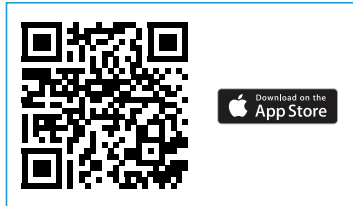
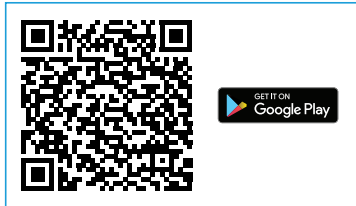
- Press and hold the CLOCK and ALARM buttons simultaneously for five (5) seconds to clear and reset all settings.

Activating the Factory Test Mode

Press and hold the + and – buttons simultaneously for five (5) seconds to enter Factory Test Mode. To quit Factory Test Mode, press and hold the CLOCK button for three (3) seconds.

Wi-Fi® Connection Setup

1. Make sure your smartphone is connected to your Wi-fi network.
2. Download the LiveFine app from Google Play™ or the App Store®.



3. Open the app on your mobile device. Then, sign up or log into your LiveFine account.
4. Once you are logged in, tap “Add Device” on the home screen of the app.
5. Next, connect the app to the pill dispenser with the “Automatic Detection” option.

NOTE: Bluetooth® needs to be activated and your location needs to be turned on to pair the pill dispenser to your mobile device. The pill dispenser must be in AP pairing mode before connecting the app to the pill dispenser. The pill dispenser will automatically default to AP mode when it is plugged in. The manual method to entering AP mode is as followed:

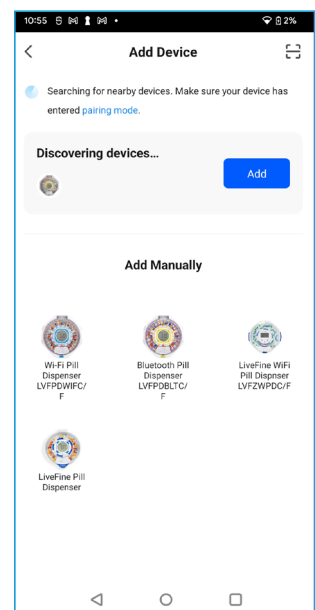
In the main clock menu, press and hold the “+” button for three (3) seconds to enter pairing mode. The LED lights will blink and the speaker will say “AP mode” to confirm that you are in pairing mode.

Press and hold the “+” button again for three (3) seconds or allow three (3) minutes of inactivity to pass to exit AP mode.

Automatic Detection

1. Wait for the auto scan to find the pill dispenser in the “Discovering Devices” section.
2. Once the pill dispenser you are trying to connect to pops up, tap “Add”.
3. Enter your Wi-fi network name and password. Then, tap “Confirm”.
4. Wait for your mobile device and pill dispenser to connect.

NOTE: The Wi-fi signal  symbol will blink when the pill dispenser is in pairing mode. The Wi-fi signal  symbol will stay on when the pill dispenser has been successfully connected to Wi-fi.



Add Manually

1. Tap the pill dispenser you wish to connect to.
2. Make sure the pill dispenser is plugged in and is in pairing mode. Then, tap “Next” to move on.
3. Enter your Wi-fi network name and password. Then, tap “Next”.
4. Go to your Wi-fi settings on your mobile device and select “SL-LiveFine-XXXX” from the list to connect the dispenser to your mobile device.
5. Go back to the app and wait for your mobile device and the pill dispenser to connect.

NOTE: Auto Detection is the default way to connect the device. The manual option is a backup method in case the device doesn't automatically connect.

6. Once the connection is established, tap “Done”.

NOTE: Once the pill dispenser is connected to your mobile device, the time displayed on the pill dispenser will synchronize with the time of the Wi-fi network it connected to. If the mobile device is moved to a different time zone, the pill dispenser's time will not change. The pill dispenser will retain the time it first synchronized with until it is paired again. The time that the pill dispenser synchronizes with is based on where the device is connected to.

If the Wi-fi connection failed, check the following:

- Make sure the pill dispenser is in pairing mode.
- Make sure the SSID and password of the Wi-fi are correct.
- Reset the device and try to connect the app to the device again.

Operating the Pill Dispenser

1. Unlock the cover using the key (please refer to the “Locking and Unlocking the Cover” section).
2. Install the batteries (please refer to the “Installing the Batteries” section).
3. Connect the pill dispenser to the LiveFine app (please refer to the “Wi-Fi® Connection Setup” section).
4. Choose the Daily Dosage Ring that corresponds to your needs (please refer to the “Understanding the Daily Dosage Rings” section).
5. Situate the Daily Dosage Ring in the center of the internal pill container and place your medications in the container to correspond with when they are taken (1st, 2nd, 3rd, etc.) indicated by the numbers on the ring (1, 2, 3, etc.). Do not place any medication in the red sections. When you see the red approaching

the dosage window, it is time to refill the container.

6. Set your medication alarm times on the dispenser (please refer to the “Setting the Alarm” section).
7. Adjust the volume, time, and time format on the dispenser (please refer to “Setting the Alarm Volume”, “Setting the Time”, and “ Selecting the Time Format” sections).
8. Close the cover and lock it with the provided key (please refer to the “Locking and Unlocking the Cover” section).
9. At the designated medication times, the alarm will sound, and lights will go off.
NOTE: If the dispenser's volume was set to mute, then the alarm will not sound.
10. Slide open the window by pushing the tab to the right.
11. Tilt the pill dispenser to pour the pills out into your hand or medication cup.
Check to make sure all pills have come out of the compartment. The alarm should stop automatically.
12. Close the dispensing window and place the pill dispenser on a flat surface.
13. Monitor activity or adjust settings for the pill dispenser from the compatible LiveFine app.

Operating the LiveFine App

Setting up Medication Schedule

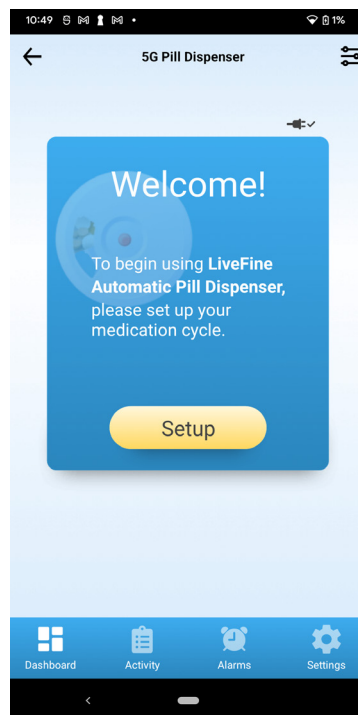
When you first operate the pill dispenser through the app, you will need to set up your medication schedule.

1. On the dashboard, tap “Setup”.
2. Tap “Doses per day” to select the number of doses per day.
3. Tap “Save” to save your dose selection

NOTE: You can turn on “Unlock Cycle Length” to customize your day cycle if the preset day cycle does not fit your needs.

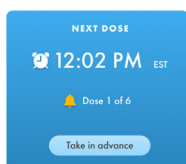
4. Select the alarm time slot to set an alarm.
5. Set the time for the selected alarm time slot. Add a note to the alarm if desired.

NOTE: The same alarm time cannot be set repeatedly.

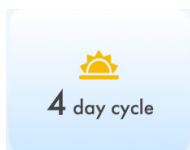


- Once all the alarms are set, a popup window will appear. Tap “Okay” in the popup window. The dispenser will automatically rotate the tray back to the starting position.
- Another popup window will appear indicating your tray is ready. Tap “Okay” in the popup window.

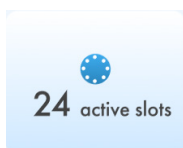
Dashboard Overview



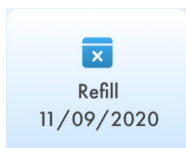
Next Dose – shows the time of the next dose, next dose number, total doses, the note written for the next dose, and the option to take a dose ahead of time.



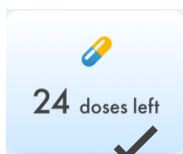
Day cycle – shows the day cycle that is currently selected.



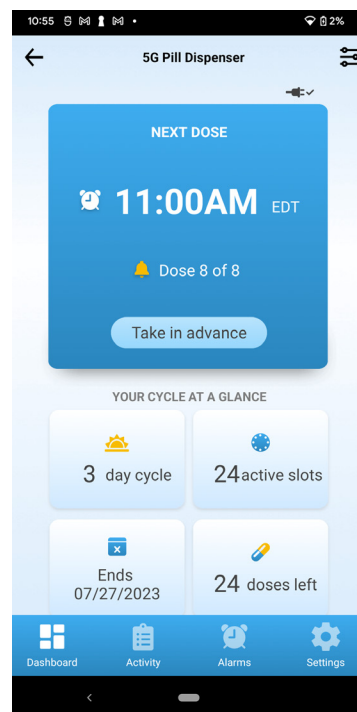
Active slots – shows the total number of pill compartments being used.



Refill – shows the date of when the pill dispenser needs to be refilled.



Doses left – shows how many doses you have left to take.



Open Lid icon - indicates that the pill dispenser cover is currently open.



Plug and battery icon – indicates that the pill dispenser has a battery installed and is plugged in with the power cable.

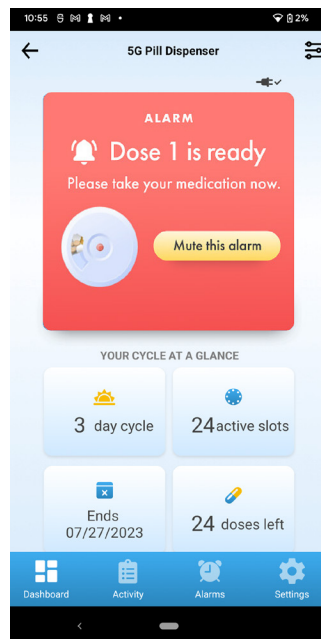
NOTE: If the pill dispenser is plugged out, the plug icon will disappear from the dashboard.

Medication is ready

When it is time to take your medication, the next dose window will turn red, and the alarm will sound (if the pill dispenser is not muted). Tap “Mute this alarm” to turn off the alarm. Once the medication has been taken, the next dose window will go back to blue and show the next dose set on your schedule. There is a sensor built into the pill dispenser that senses when pills are poured out of the compartment.

To take medication ahead of the set time, tap “Take in advance”. A popup window will appear to confirm your choice. Tap “Okay”. Just like during the scheduled time, the next dose window will turn red, and the alarm will sound. You are then free to take your medication like normal.

NOTE: The “Take in advance” button will not work if you are trying to take your medication a day in advance.

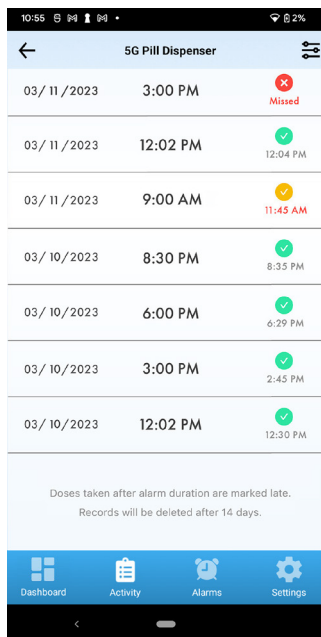


Activity Overview

The activity screen shows users when medication was taken. Activities listed will show when medication was taken on time, when medication was taken late, and if medication was missed completely. Medication taken on time will be indicated with a green symbol. Medication taken late is indicated with yellow. And medication missed will be red.

If medication is taken within the set alarm duration, then it is on time. If medication is taken after the alarm duration, but before the next alarm, then medication was taken late. If medication was never taken and the next alarm goes off, then the medication was missed. The alarm duration is set to 30 minutes by default but can be adjusted. (Please refer to the “Settings Overview” section to adjust alarm duration.)

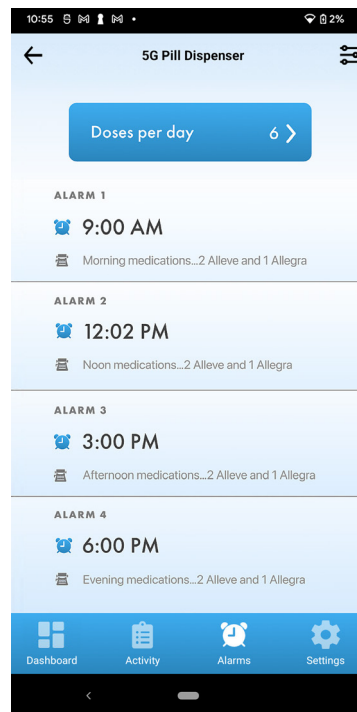
NOTE: Records will start to delete after 14 days.



Alarms Overview

The alarms screen is where you can edit alarms that you made or set up a new medication schedule. Keep in mind that if a new medication schedule is set, the pill dispenser will automatically rotate and reset back to the starting position.

To edit a previously set alarm, tap one of the alarm time slots. Then, adjust the time or edit the note of that alarm. Then, tap “Save” to confirm your changes.



Settings Overview

The settings screen allows you to change things like the date format, time format, volume, ringtone, and more.

Date Format – change the format of the date.

24 Hour Time – Activate to see time in 24-hour time format.

Volume - Adjust between high, medium, low, and mute.

Ringtone – Select between 2 alarm tones.

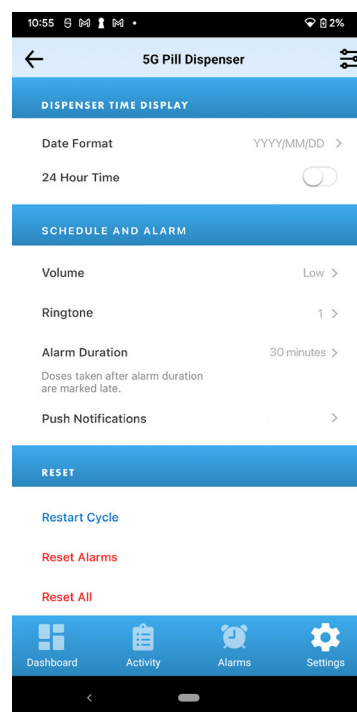
Alarm Duration – Adjust the alarm duration. Selection ranges from 5 minutes to 2 hours.

Push notifications – Activate notifications to be alerted for options such as refill reminders, when medication is ready, when medication was taken, and when medication was missed. You will get these notifications even when the app is not open. You can activate all or some of these notifications.

Restart Cycle – Reset your current day cycle

Reset Alarms – Reset all your alarms

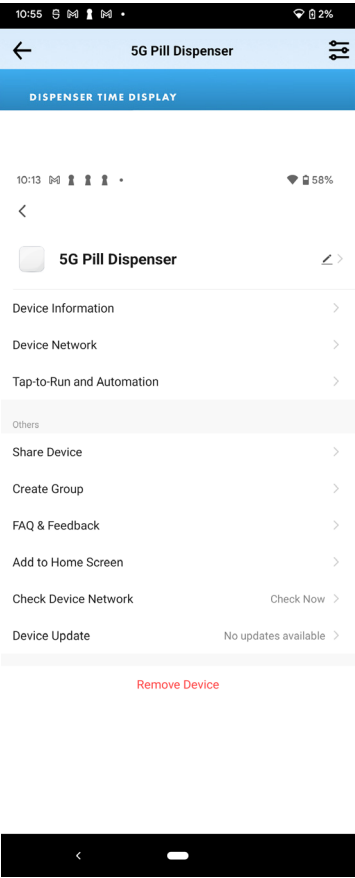
Reset All – Reset everything to start over brand new



Options Overview

You can select the options icon  on the top right corner of your screen to go to the options screen. On this screen, you can see device information, device network, and more. On this screen, you can take actions like changing the name of the pill dispenser, sharing the information about the pill dispenser with another app user, or removing the device from the app altogether.

The LiveFine app will let you know when the pill dispenser needs to be updated. When the pill dispenser needs to be updated, a popup window will appear. Tap “Update Now” to enter the Device Update page, then tap “Update” to start the update.



Care and Maintenance

- Wipe the exterior with a soft, damp cloth. Do not use harsh detergents.
- If needed, remove the internal pill container, and gently rinse/wipe the individual pill compartments. Allow the container to dry fully before replacing it or refilling it.
- Do not immerse the outer pill dispenser in water or any other liquid.
- Make sure that the internal pill container is clean and dry before refilling it.

Specifications

Product type: Pill dispenser

Product length: 8.9"

Product width: 9.0"

Product height: 2.4"

Net weight: 1.5 lbs.

Power source: AA alkaline batteries x 4, DC 5 V power cable

Lid type: Clear or frosted

Display type: LCD

Connectivity: Wi-fi 2.4+5 GHz

Number of compartments: 28

Number of dosage rings: 9

Location: Indoor use only

Installation required: No

Adult assembly required: No

Additional tools required: No

Country of origin: China

Warranty included: Yes

Warranty length: 1 year

LIMITED WARRANTY TO ORIGINAL CONSUMER

This LiveFine Wi-Fi® Automatic Pill Dispense (“Product”), including any accessories included in the original packaging, as supplied and distributed new by an authorized retailer is warranted by C&A Marketing, Inc. (the “Company”) to the original consumer purchaser only, against certain defects in material and workmanship (“Warranty”) as follows:

To receive Warranty service, the original consumer purchaser must contact the Company or its authorized service provider for problem determination and service procedures. Proof of purchase in the form of a bill of sale or receipted invoice, evidencing that the Product is within the applicable Warranty period(s), MUST be presented to the Company or its authorized service provider in order to obtain the requested service.

Service options, parts availability, and response times may vary and may change at any time. In accordance with applicable law, the Company may require that you furnish additional documents and/or comply with registration requirements before receiving warranty service. Please contact our customer service for details on obtaining warranty service:

Email: supportlfc@camarketing.com

Phone: 1-888-390-7622

Shipping expenses to the Company’s Return Facility are not covered by this warranty, and must be paid by the consumer. The consumer likewise bears all risk of loss or further damage to the Product until delivery to said facility.

EXCLUSIONS AND LIMITATIONS

The Company warrants the Product against defects in materials and workmanship under normal use for a period of ONE (1) YEAR from the date of retail purchase by the original end-user purchaser (“Warranty Period”). If a hardware defect arises and a valid claim is received within the Warranty Period, the Company, at its sole option and to the extent permitted by law, will either (1) repair the Product defect at no charge, using new or refurbished replacement parts, (2) exchange the Product with a Product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original device, or (3) refund the purchase price of the Product.

A replacement Product or part thereof shall enjoy the warranty of the original Product for the remainder of the Warranty Period, or ninety (90) days from the date of replacement or repair, whichever provides you longer protection. When a Product or part is exchanged, any replacement item becomes your property, while the replaced item becomes the Company’s property. Refunds can only be given if the original Product is returned.

This Warranty does not apply to:

- (a) Any non-LiveFine Wi-Fi® Automatic Pill Dispense product, hardware or software, even if packaged or sold with the Product;
- (b) Damage caused by use with non-LiveFine Wi-Fi® Automatic Pill Dispense products;
- (c) Damage caused by accident, abuse, misuse, flood, fire, earthquake, or other external causes;
- (d) Damage caused by operating the Product outside the permitted or intended uses described by the Company;

- (e) Damage caused by third party services;
- (f) A Product or part that has been modified to alter functionality or capability without the written permission of the Company;
- (g) Consumable parts, such as batteries, fuses, and bulbs;
- (h) Cosmetic damage; or
- (i) If any LiveFine Wi-Fi® Automatic Pill Dispense serial number has been removed or defaced.

This Warranty is valid only in the country where the consumer purchased the Product, and only applies to Products purchased and serviced in that country.

The Company does not warrant that the operation of the Product will be uninterrupted or error-free. The Company is not responsible for damage arising from your failure to follow instructions relating to its use.

NOTWITHSTANDING ANYTHING TO THE CONTRARY AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE COMPANY PROVIDES THE PRODUCT “AS-IS” AND “AS-AVAILABLE” FOR YOUR CONVENIENCE AND THE COMPANY AND ITS LICENSORS AND SUPPLIERS EXPRESSLY DISCLAIM ALL WARRANTIES AND CONDITIONS, WHETHER EXPRESSED, IMPLIED, OR STATUTORY, INCLUDING THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, QUIET ENJOYMENT, ACCURACY, AND NON-INFRINGEMENT OF THIRD-PARTY RIGHTS. THE COMPANY DOES NOT GUARANTEE ANY SPECIFIC RESULTS FROM THE USE OF THE PRODUCT, OR THAT THE COMPANY WILL CONTINUE TO OFFER OR MAKE AVAILABLE THE PRODUCT FOR ANY PARTICULAR LENGTH OF TIME. THE COMPANY FURTHER DISCLAIMS ALL WARRANTIES AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE.

YOU USE THE PRODUCT AT YOUR OWN DISCRETION AND RISK. YOU WILL BE SOLELY RESPONSIBLE FOR (AND THE COMPANY DISCLAIMS) ANY AND ALL LOSS, LIABILITY, OR DAMAGES RESULTING FROM YOUR USE OF THE PRODUCT.

NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED BY YOU FROM THE COMPANY OR THROUGH ITS AUTHORIZED SERVICE PROVIDERS SHALL CREATE ANY WARRANTY.

IN NO EVENT WILL THE COMPANY’S TOTAL CUMULATIVE LIABILITY ARISING FROM OR RELATED TO THE PRODUCT, WHETHER IN CONTRACT OR TORT OR OTHERWISE EXCEED THE FEES ACTUALLY PAID BY YOU TO THE COMPANY OR ANY OF ITS AUTHORIZED RESELLERS FOR THE PRODUCT AT ISSUE IN THE LAST YEAR FROM YOUR PURCHASE. THIS LIMITATION IS CUMULATIVE AND WILL NOT BE INCREASED BY THE EXISTENCE OF MORE THAN ONE INCIDENT OR CLAIM. THE COMPANY DISCLAIMS ALL LIABILITY OF ANY KIND OF ITS LICENSORS AND SUPPLIERS. IN NO EVENT WILL THE COMPANY OR ITS LICENSORS, MANUFACTURERS, AND SUPPLIERS BE LIABLE FOR ANY INCIDENTAL, DIRECT, INDIRECT, SPECIAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES (SUCH AS BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, BUSINESS, SAVINGS, DATA, OR RECORDS) CAUSED BY THE USE, MISUSE, OR INABILITY TO USE THE PRODUCT.

Nothing in these terms shall attempt to exclude liability that cannot be excluded under applicable law. Some countries, states, or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so certain limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.



NEED HELP?

If you experience any problems with your **LiveFine Wi-Fi® Automatic Pill Dispense**, please contact us at **supportlfc@camarketing.com or 888-390-7622** before returning your product to the place of purchase.

WE'RE HERE TO HELP!

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