

Dual Ultrawide Vertical Monitor Desk Mount

STAND-V257R

Assembly Manual



WARNING



If you do not understand these directions, or if you have any doubts about the safety of the installation, please contact our product support team at 309-278-5303 or help@vivo-us.com for further assistance. Check carefully to make sure there are no missing or defective parts. Failure to report missing parts within 30 days may result in denial of free replacement. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.



WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.



DO NOT EXCEED WEIGHT CAPACITY

FAILURE TO DO SO MAY RESULT IN SERIOUS INJURY.



NEVER EXTEND PAST DESKTOP EDGE

Monitor should always be positioned over the desktop to prevent potential damage to desktop. Clamp is **NOT** designed to provide full support to the monitor when the arm is positioned away from the desktop, putting unnecessary strain on your desktop. Doing so may result in damage and/or serious personal injury.

Need Help? We're Here For You

US-Based Customer Support from Trained Professionals

Monday-Friday from 7am-7pm CST

Saturday 8am-4pm CST



Email Us

help@vivo-us.com



Chat with Live Agent

www.vivo-us.com



Give Us a Call

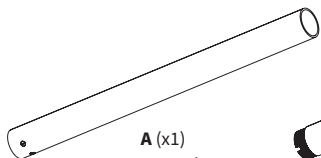
309-278-5303 ext. 1



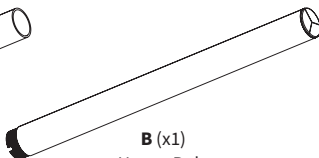
Assembly Video & Product Info

www.vivo-us.com/products/stand-v257r

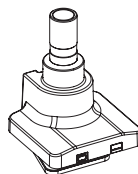
Package Contents



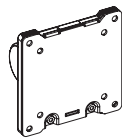
A (x1)
Lower Pole



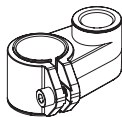
B (x1)
Upper Pole



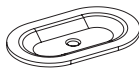
C (x1)
Base



D (x2)
VESA Bracket



E (x2)
Arm



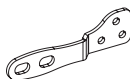
F (x1)
Grommet Plate



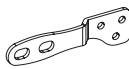
G (x1)
Cable Clip



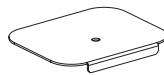
H (x2)
Pole Cable Clip



I (x4)
VESA Adapter



J (x4)
VESA Adapter



K (x1)
Top Support Plate



L (x1)
Large Pad

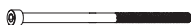


M (x1)
Bottom Support Plate



N (x1)
Small Pad

Included Hardware & Tools



S-A (x1)
Grommet Bolt



S-B (x16)
M5x12mm
Screw



S-C (x16)
M5 Nut



M-A (x8)
M4x12mm
Screw



M-B (x8)
M6x12mm
Screw



M-C (x8)
M8x12mm
Screw



M-D (x8)
M5 Washer



M-E (x8)
M8 Washer



T-A (x1)
4mm Allen
Wrench



T-B (x1)
6mm Allen
Wrench



T-C (x1)
Wrench

Tools Needed:



**Phillips
Screwdriver**

Weight Capacity:



Per Flat Screen



Per Curved Screen

Assembly Steps

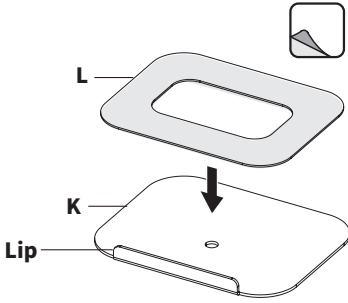
STEP 1

– Option 1 –

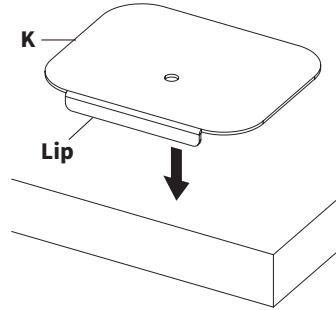
Clamp Mounting

Desktop Thickness: 0.40"-1.45" (10mm-37mm)

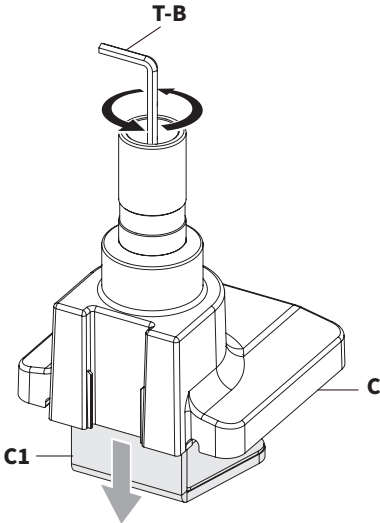
★ For Grommet Mounting, go to **Page 6**.



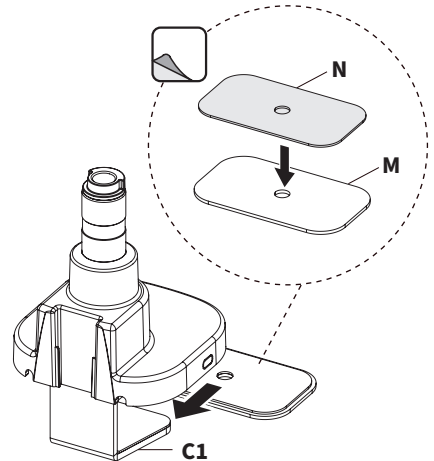
Remove adhesive backing from Large Pad (L) and apply to the side of Top Support Plate (K) with the Lip.



Place Top Support Plate (K) onto the desktop so that the Lip hangs down over the edge.



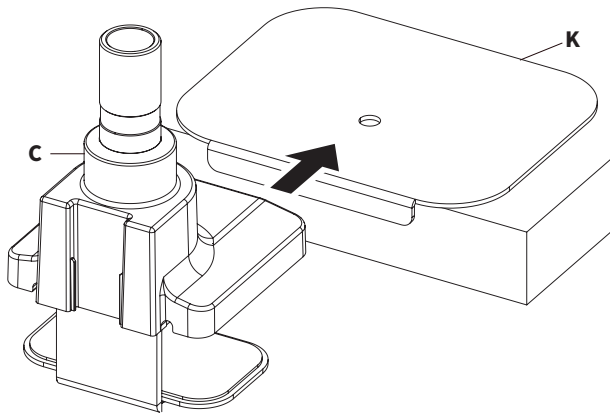
Loosen the bolt inside Base (C) using 6mm Allen Wrench (T-B) to open the Clamp (C1) beyond the thickness of the desktop.



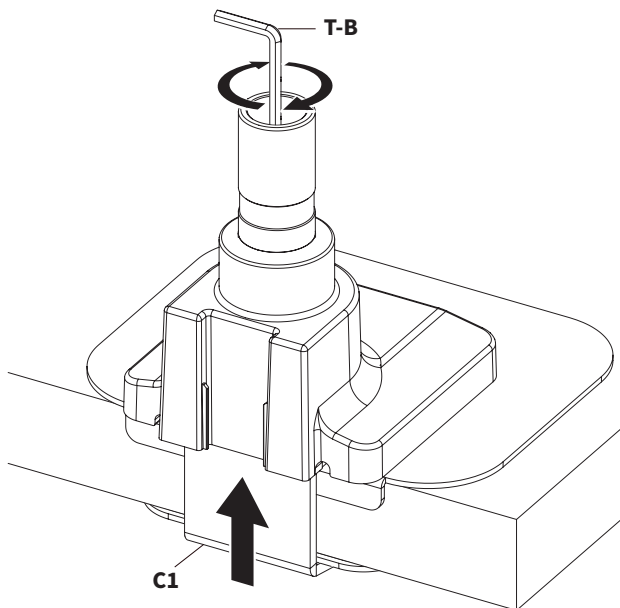
Remove adhesive backing from Small Pad (N) and apply to Bottom Support Plate (M) as shown. Place Bottom Support Plate onto the Clamp (C1) with Pad facing up.

Option 1: Clamp Mounting – Cont'd

Attach the Base (C) onto the Top Support Plate (K) and desktop.

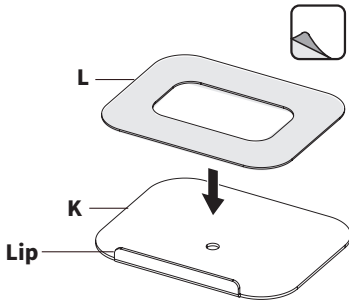


Secure the Clamp (C1) by tightening the screw inside the Base using 6mm Allen Wrench (T-B).

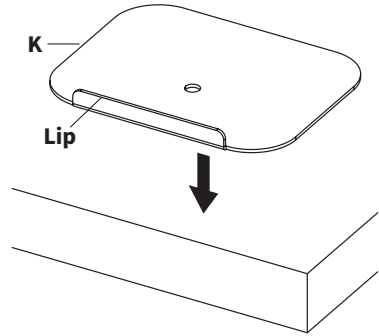


Proceed to **STEP 2**
on **Page 8**

- Option 2 -

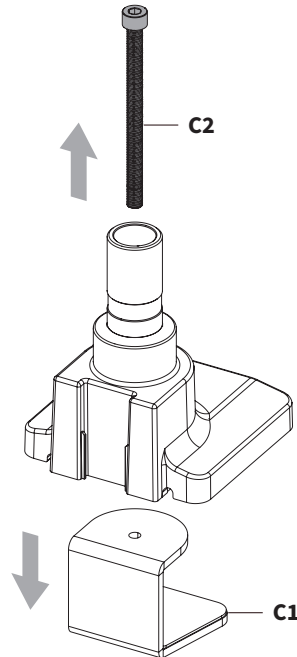
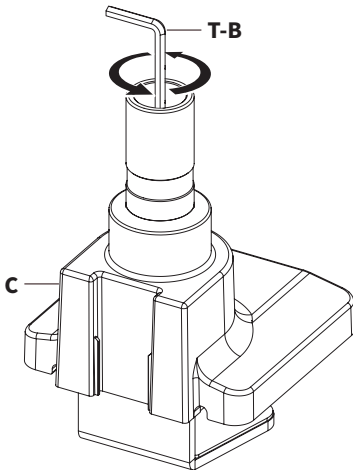
Grommet Mounting*Desktop Thickness: 0.40"-1.26"(10mm-32mm)*

Remove adhesive backing from Large Pad (**L**) and apply to the side of Top Support Plate (**K**) with the **Lip**.



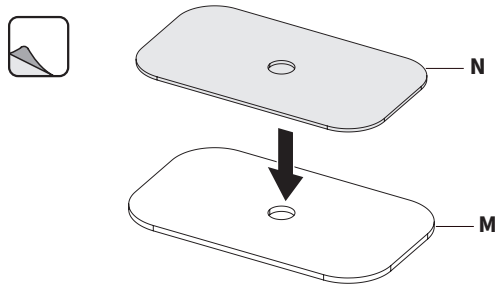
Place Top Support Plate (**K**) onto the desktop so that the **Lip** faces up.

Remove the Clamp (**C1**) from the Base (**C**) by removing the Internal Screw (**C2**) using 6mm Allen Wrench (**T-B**).

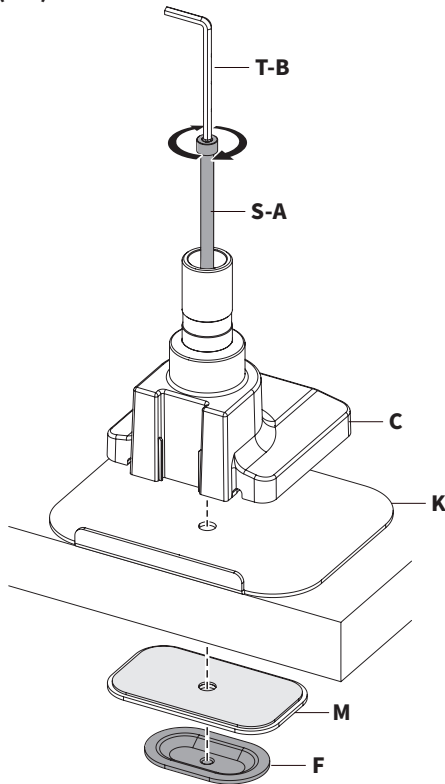


Option 2: Grommet Mounting – Cont'd

Remove adhesive backing from Small Pad (**N**) and apply to Bottom Support Plate (**M**), as shown.



Align Base (**C**) with Top Support Plate (**K**) and insert Grommet Bolt (**S-A**) through the Base, desktop and Bottom Support Plate (**M**). Tighten into Grommet Plate (**F**) using 6mm Allen Wrench (**T-B**).

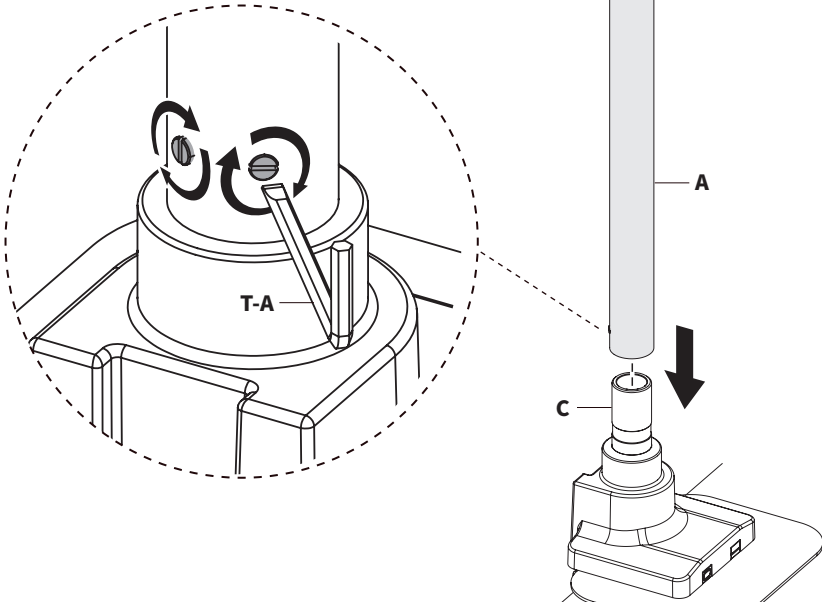


No Grommet Hole?

If you do not have an existing hole for installation, drill a hole through your desktop in your desired mounting location using a 3/8" (10mm) drill bit. The hole size must be between 0.4" and 2.36" (10 and 60mm).

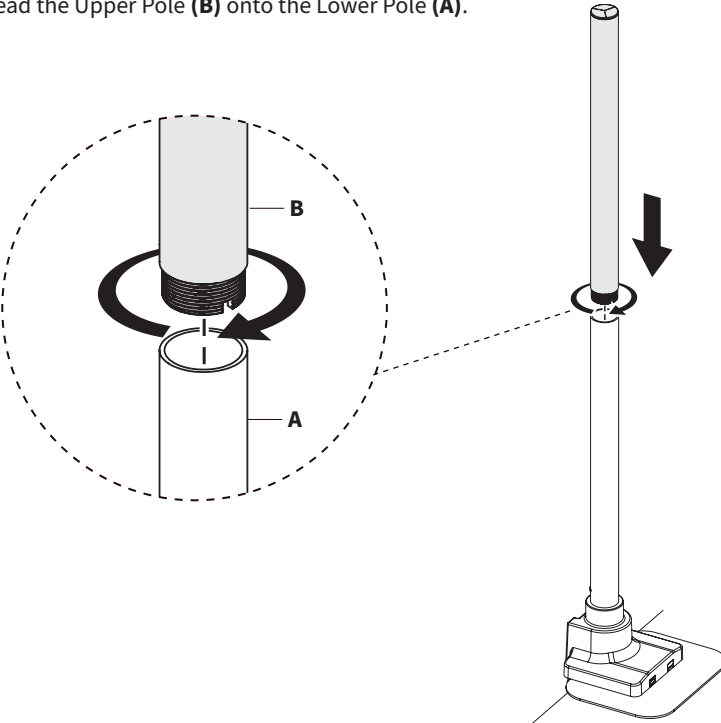
STEP 2

Place the Lower Pole (A) onto the Base (C) and secure by tightening the two set screws using the flat end of 4mm Allen Wrench (T-A).



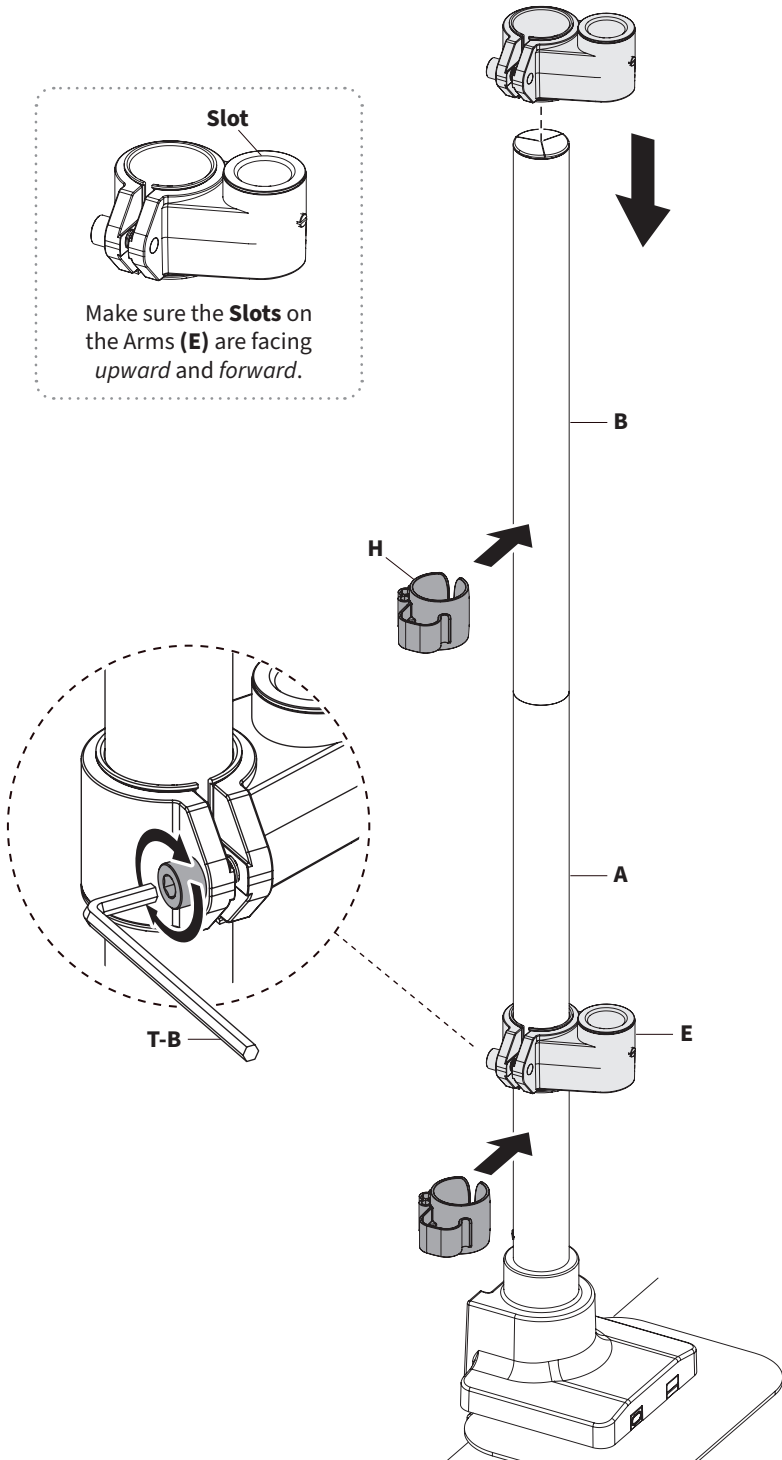
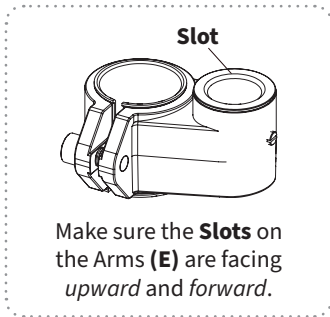
STEP 3

Thread the Upper Pole (B) onto the Lower Pole (A).



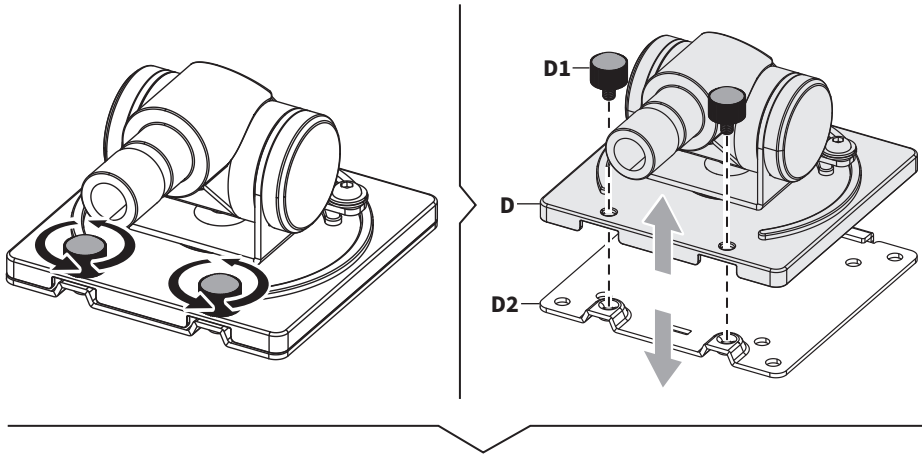
STEP 4

Slide Arms (**E**) onto Poles (**A,B**) at the desired heights and secure by tightening the side screws using 6mm Allen Wrench (**T-B**). Attach the Pole Cable Clips (**H**) where desired.

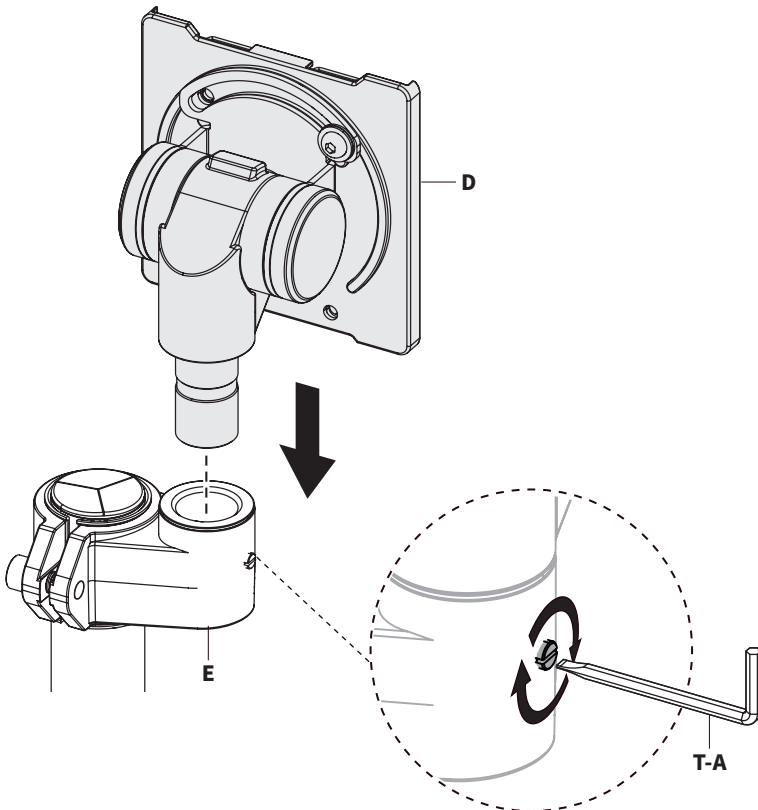


STEP 5

Remove Thumbscrews (**D1**) from VESA Bracket (**D**) and set aside. Separate VESA Plate (**D2**) from VESA Bracket.

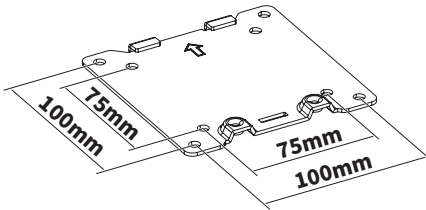


Insert the VESA Brackets (**D**) into the Arms (**E**) and secure by tightening the set screws using the flat end of 4mm Allen Wrench (**T-A**).

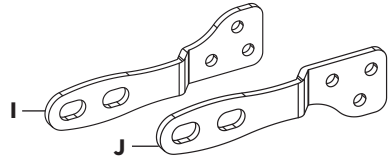


**** PLEASE READ ******5 VESA Assembly Options**

Please choose one of the following options that matches the pattern of your monitor or TV and follow appropriate instructions.

**VESA Plate Only**

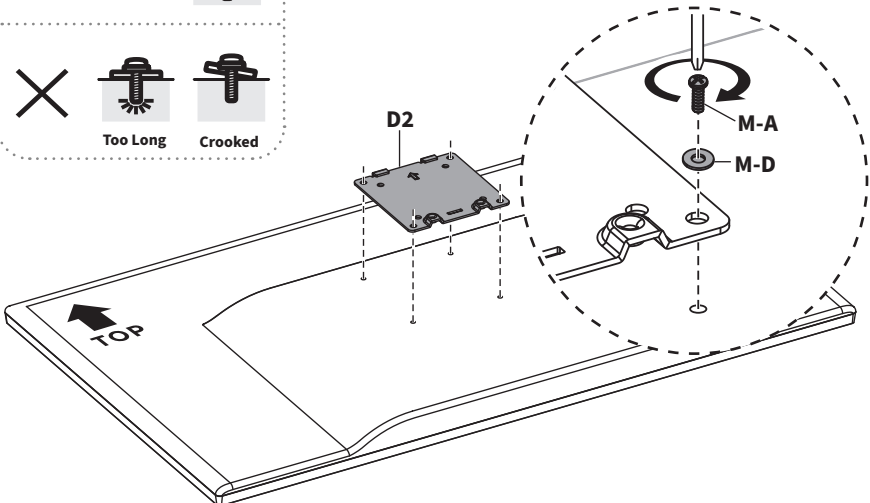
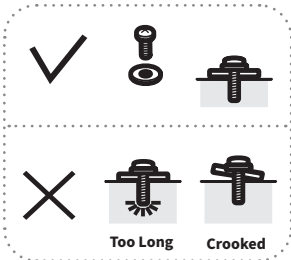
75x75mm
100x100mm

**VESA Plate with Extensions**

200x100mm [pg. 9]
100x200mm [pg. 10]
200x200mm [pg. 11]

VESA Plate Only:**75x75mm or 100x100mm Patterns**

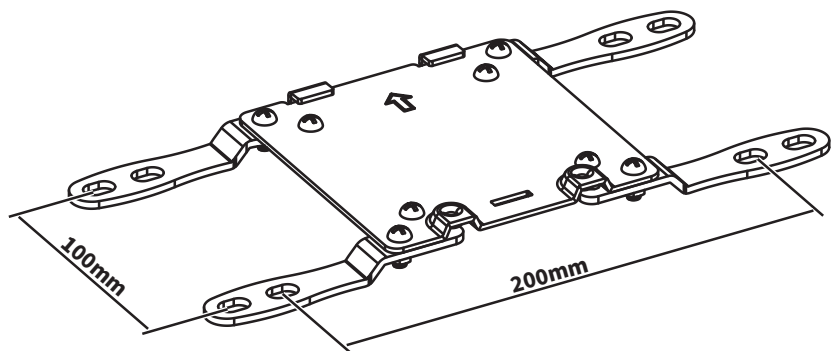
Attach VESA Plate (**D2**) to the back of the monitor using appropriate Screws (**M-A**), Washers (**M-D**), and a Phillips screwdriver.



Proceed to STEP 7
on Page 16

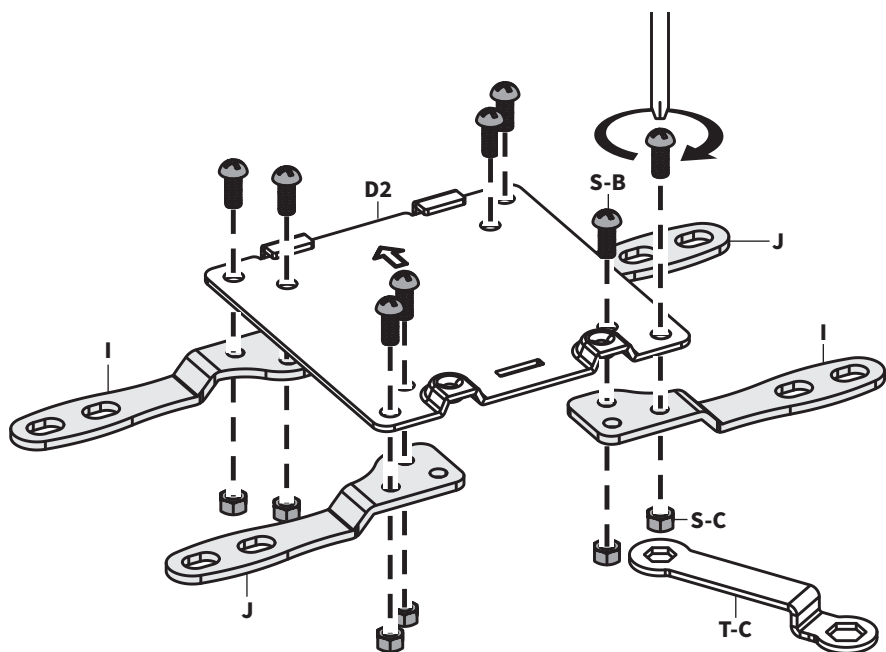
VESA Extension Option 2

200mm x 100mm



Securing VESA Extensions:

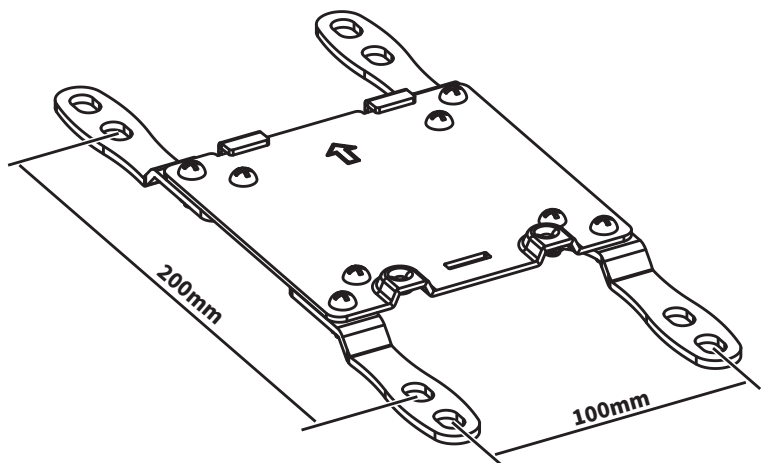
Secure VESA Extensions (I,J) to the back of VESA Bracket (D2) as shown using M5x12mm Screws (S-B) and M5 Nuts (S-C). Tighten using Wrench (T-C) and a Phillips screwdriver.



Proceed to Securing VESA Plate Instructions on Page 15

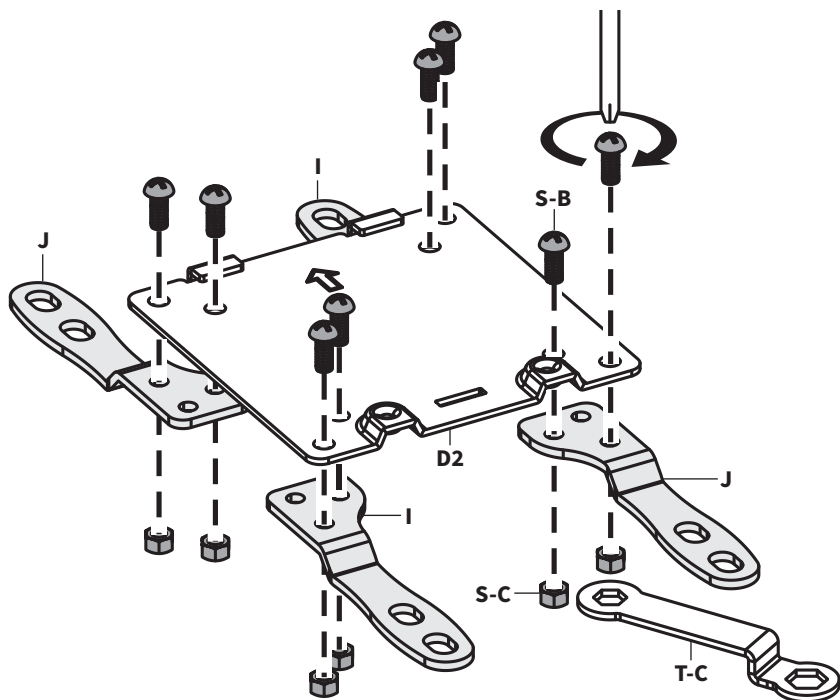
VESA Extension Option 3

100mm x 200mm



Securing VESA Extensions:

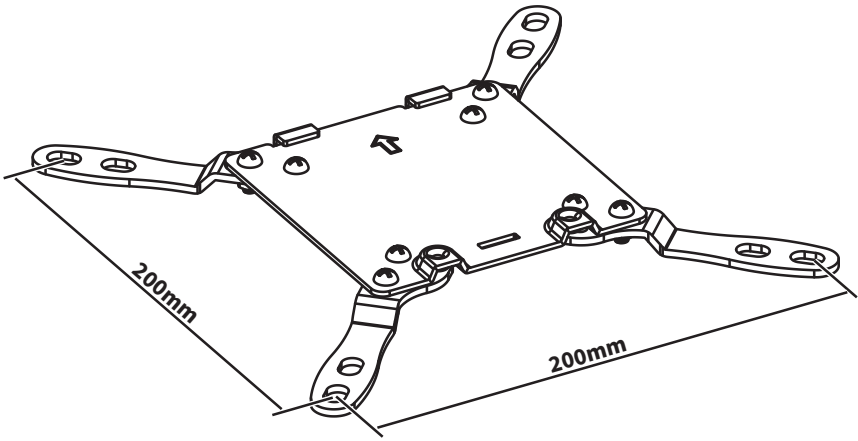
Secure VESA Extensions (I,J) to the back of VESA Bracket (D2) as shown using M5x12mm Screws (S-B) and M5 Nuts (S-C). Tighten using Wrench (T-C) and a Phillips screwdriver.



Proceed to Securing VESA Plate Instructions on Page 15

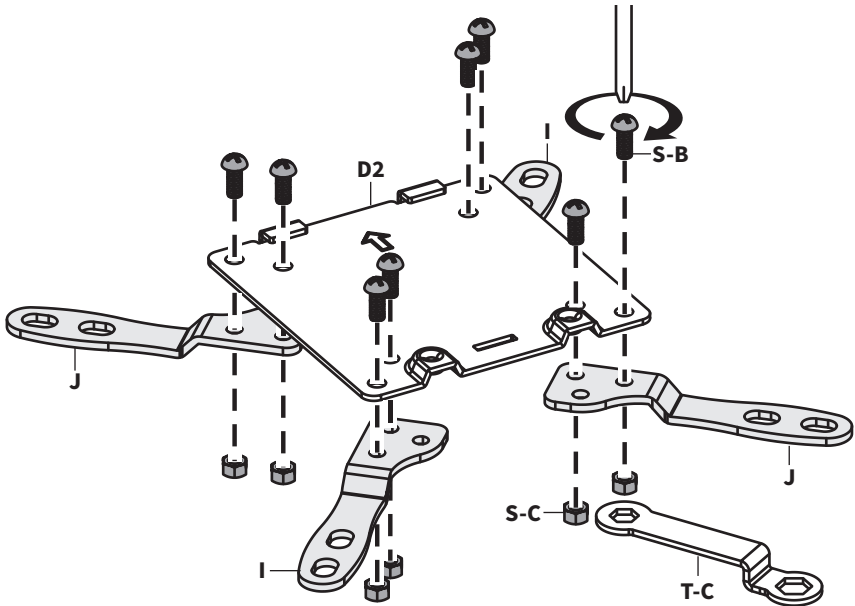
VESA Extension Option 4

200mm x 200mm



Securing VESA Extensions:

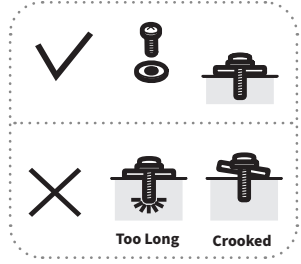
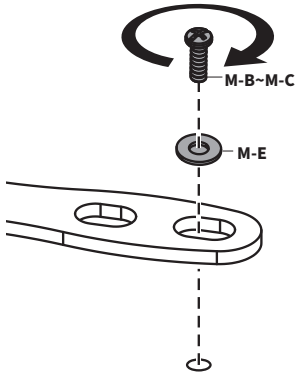
Secure VESA Extensions (I,J) to the back of VESA Bracket (D2) as shown using M5x12mm Screws (S-B) and M5 Nuts (S-C). Tighten using Wrench (T-C) and a Phillips screwdriver.



Proceed to Securing VESA Plate Instructions on [Page 15](#)

Securing VESA Plate w/Extensions to Monitor

Attach VESA Plate (D2) to the back of the monitor using appropriate Screws (M-B~M-C), Washers (M-E) and a Phillips screwdriver.



Proceed to Setting Tilt Angle on [Page 16](#)

Please note: The remaining steps will proceed using Standard VESA Assembly.

Setting Tilt Angle

Downward Tilt Adjustment

Follow the steps below to tilt the VESA Bracket down.

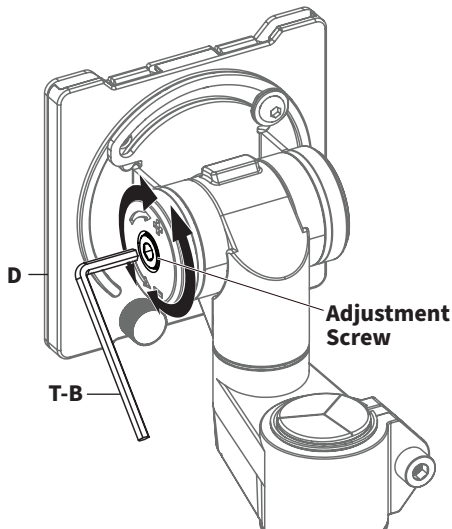
Please Note: VESA Bracket tilts upward freely, regardless of tilt joint tension.

1 Loosen Tilt Joint:

Use 6mm Allen Wrench (**T-B**) to loosen the tilt joint **Adjustment Screw**, located on the side of VESA Bracket (**D**).

2 Set Angle & Tighten:

Adjust VESA Bracket to your desired viewing angle, then tighten the **Adjustment Screw** using 6mm Allen Wrench (**T-B**).

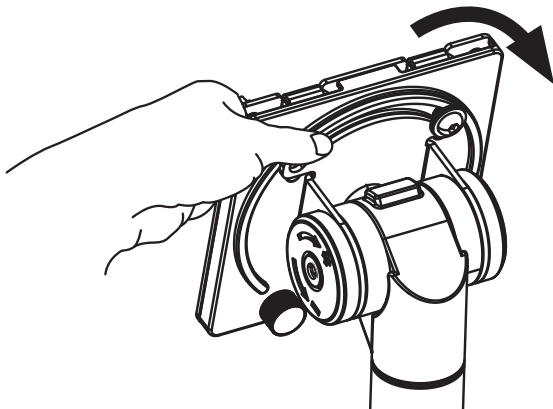


**2 Person
Adjustment is
Recommended**

Upward Tilt Adjustment

VESA Bracket tilts upward freely, regardless of tilt joint tension.

Adjust upward as desired. If needing to correct downward, refer to section above.

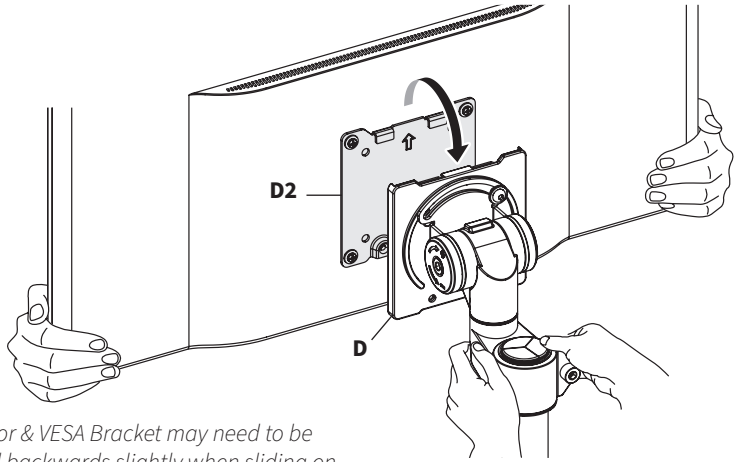


STEP 8

With the assistance of a second person, line up the VESA Plate (**D2**) on your monitor with the VESA Bracket and place the Plate Hooks into the pockets of the VESA Bracket (**D**).



2 Person Mounting is Recommended

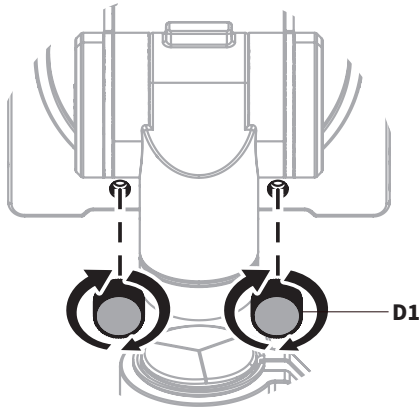


**Monitor & VESA Bracket may need to be angled backwards slightly when sliding on.*



Ensure the monitor is fully secure before releasing your grip. Failure to do so may result in injury or property damage.

Gently release the monitor and secure using the previously removed Thumbscrew (**D1**).



Monitor Won't Tilt Downward?

Refer to Downward Tilt Adjustment on **STEP 7**.

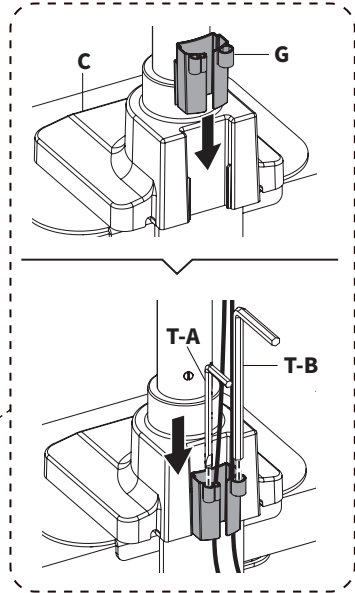
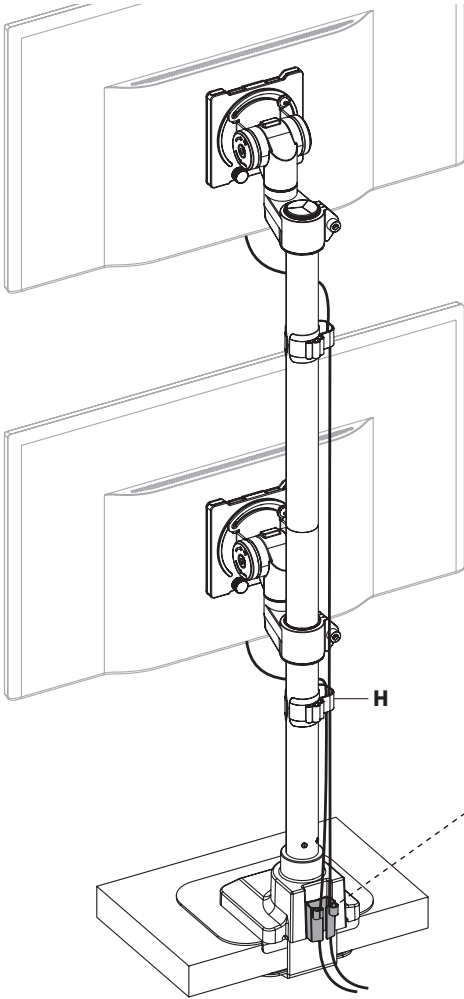


Please Note:

Monitor should **ALWAYS** be held firmly when making adjustments.

STEP 9

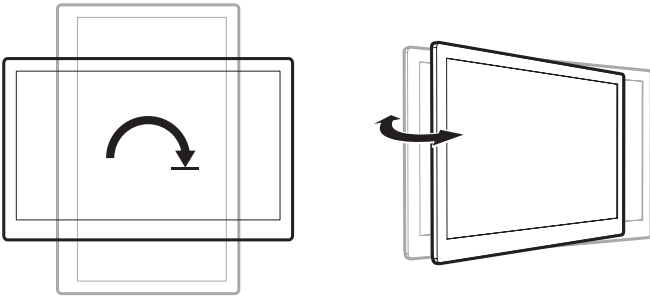
Insert Cable Clip (**G**) into the Base (**C**) and use to store Allen Wrenches (**T-A,T-B**). Manage cables using the Cable Clips (**G,H**).



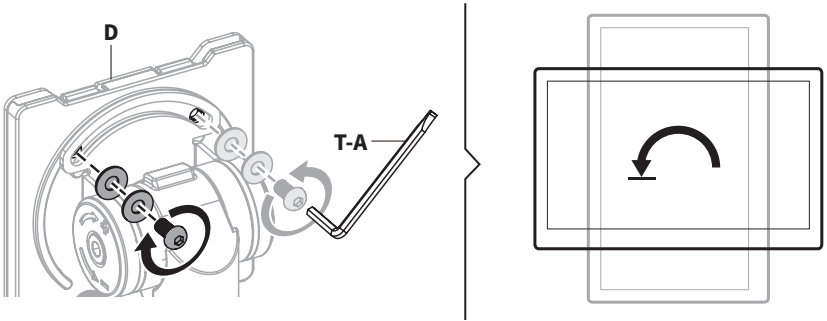
- Assembly Complete! -

Monitor Adjustments

Monitors can be swiveled and rotated clockwise by hand.

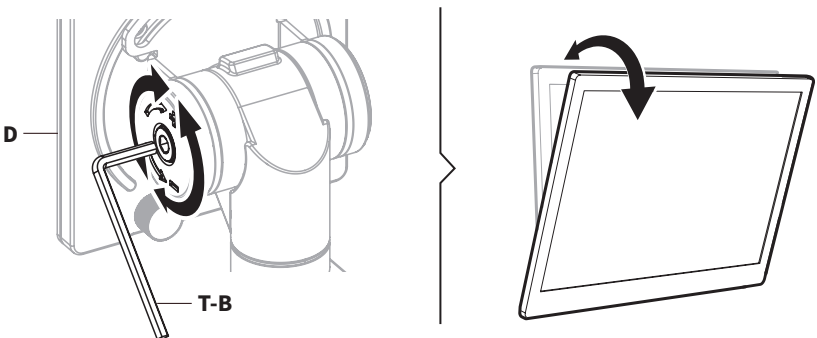


For counter-clockwise rotation, remove the screw on the back of VESA Bracket (**D**) with 4mm Allen Wrench (**T-A**) and attach it to the other side as shown



Monitors can be tilted upward freely by hand.

For downward tilt, use 6mm Allen Wrench (**T-B**) to loosen the screw located on the side of VESA Bracket (**D**). Adjust your monitor then retighten screw.



Monitor should **ALWAYS** be held firmly when making adjustments.



Need Help? **We're Here For You**

Monday-Friday from 7am-7pm CST

Saturday 8am-4pm CST



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