VonWater

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VonWater

Under-sink Reverse Osmosis Water Filter System

Installation Instructions & User Manual

Please make sure to carefully read this manual before installing or using the product. Keep this manual in a safe place for future reference.

Model: V2-600N / V2-800N Series



Drink Clean, Live Well

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I. Must Read Before Use

This manual provides essential guidelines for the safe and efficient use of the water purifier. It is considered part of the device, so it should always be kept at the location where the device is used.

Installation or maintenance should be carried out by qualified professionals or individuals with proper training.
You can watch the installation video (search for "VonWater V2-600N" "VonWater V2-800N" on YouTube or Amazon) to learn how to set up the machine. After watching it, you'll be confident in installing the filter system.

Warning:

- This appliance can be used by children aged 8 and older, as well as by individuals with reduced physical, sensory, or mental capabilities, or those who lack experience and knowledge, as long as they have been supervised or instructed on its safe use and understand the risks involved.
- Children must not play with the appliance, and user maintenance should not be done by children without supervision.
- The appliance must be used only with the unit provided.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or a similarly qualified professional to prevent any risk of hazard.

Description Of Symbols

This manual uses specific symbols to highlight important information. Warnings and instructions are marked with signal words to stress potential risks. It's vital to follow these warnings and instructions to avoid accidents and property damage. Users should exercise caution to ensure safety and prevent harm.

Danger: Electrical hazard! Always consult a qualified electrician when working in areas marked with this symbol.

Attention: Hazardous area! Follow all instructions and observe restrictions to prevent personal injury or significant property damage.

Note: Offers useful tips and information for smooth and uninterrupted operation.

Operating And Safety Notes

This section outlines all the key operational and safety considerations essential for safe and trouble-free operation. Even with all safety measures in place, some risks may still exist, particularly if the product is used incorrectly. Warranty claims will be void if you do not follow the guidelines in this manual.

Intended Use

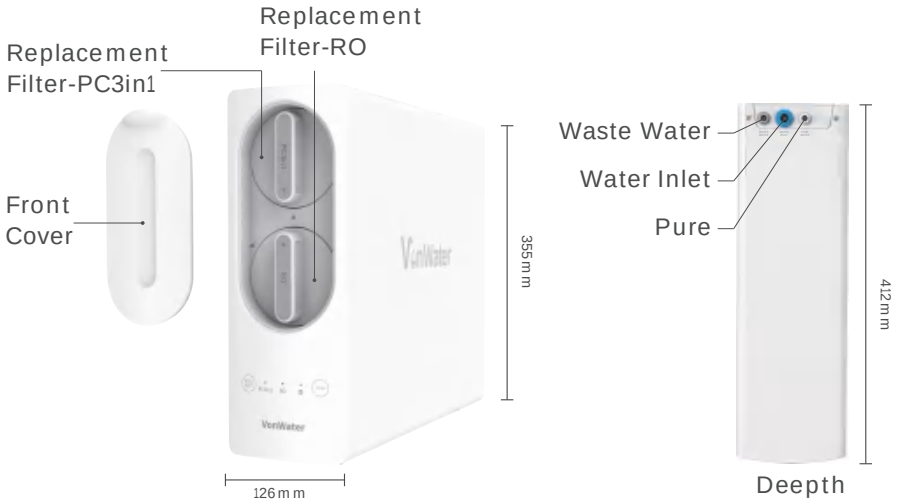
The system is designed to filter water for drinking, with a maximum temperature of 100°F (38°C) and a maximum inlet pressure of 0.6 MPa (87 psi).
The daily production rate is measured at 0.2 MPa 30 psi dynamic feed water pressure and a water temperature of 77°F/25°C.

1. The feed water must be municipal tap water. If you're using well water, ensure it has gone through a pre-filtration system.
2. The system should only be used as intended and described in this manual. Any other use is considered improper and could damage the system.
3. Disconnect the system before performing any maintenance on the drinking water supply. Thoroughly rinse the water pipe before reconnecting the system.
4. To safeguard the drinking water, follow country-specific guidelines for drinking water installations when working on the system.

1. The RO system must be connected to the COLD water supply
2. ONLY.
Do not install the system in exposure to direct sunlight or harmful
3. chemicals, nor any place where it may be damaged.
4 Do not install the system near any heat source.
. Do not install the system outdoors.
5. Avoid leaving the system in storage for a long time to reduce the risk of idle contamination.
6. Danger through improper use! Claims for damages resulting from

Always disconnect the power supply of the unit by removing the plug or fuse if hard wired during any maintenance and electrical work.

II. Product Introduction



III. Product Specification

Product Name	Under-Sink RO Water Purifier System
Product Model	V2-600N / V2-800N
Feed Water Quality	Municipal Tap Water
Feed Water Temperature (Min. / Max.)	41°F-100°F / 5°C–38°C
Feed Water Pressure (Min. / Max.)	0.1–0.6 MPa / 14.5-87 psi
Water Recovery Rate	> 60%
Salt Rejection	> 90%
Power Rating	110-120V AC 50/60Hz
Leakage Detector	Yes
Membrane Flushing (Auto-Cleaning)	Yes
Product Dimensions (W×D×H)	W126*D412*H355mm 4.96*16.22*13.97"
Product Weight	8.54kg
Max Daily Production Rate	V2-600N-600 GPD / V2-800N-800GPD
Flow Rate Of Filtered Water	600GPD: 0.42 Gallon (1.58L) / Min 800GPD: 0.55 Gallon (2.1L) / Min
Power Consumption (Water Production)	80W

IV. Package Include



Under-Sink RO Water Purifier System | Replacement Filter-PC3in1 | Replacement Filter-RO | RO Faucet Set | Feed Water Adapter Set



Inlet Water Tubing 3/8" *1 | Pure Water Tubing 1/4" *1 | Waste Water Tubing 1/4" *1 | Pressure Regulator | Push-in Fitting



Small Lock Lip *8 | Big Lock Lip *4 | Power Adapter (800G ONLY) | Drain Saddle Set | Teflon Tape

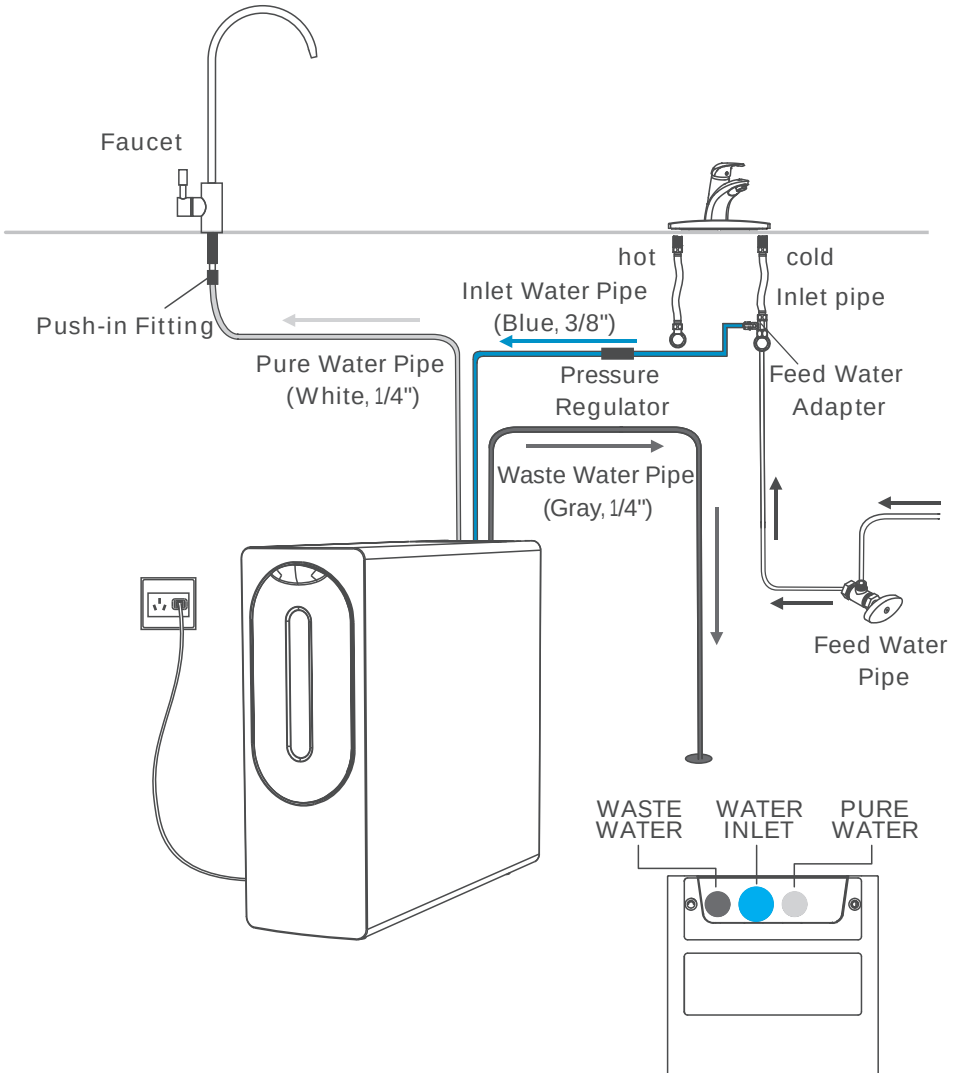
Tools required for installation(Not in the package)



Adjustable Wrench | Flat and Phillips Screwdriver | Piler | Electrical drilling machine (6 mm & 12 mm drill)

V. Installation

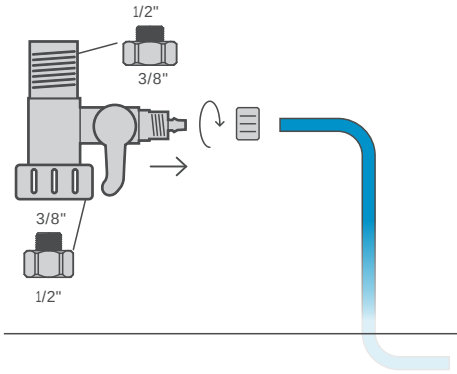
Installation Diagram



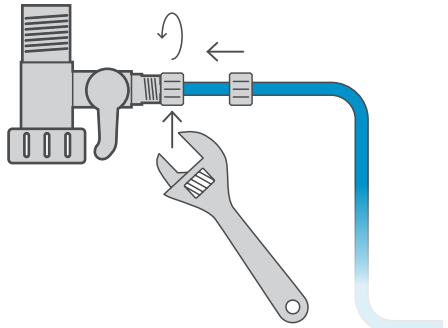
Install Step 1: Feed Water Adapter

1. Shut off the water supply. Make sure the water has stopped before proceeding to the next step. Get a towel or bucket to catch any excess water.
2. Turn on the kitchen faucet to release the water pressure.
3. Disconnect the cold water pipe from the cold water supply valve.
4. Start installation.

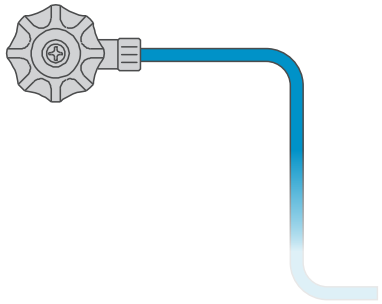
1: Unscrew the nut from the feed water adapter.
The feed water adapter is 1/2". If your feed water valve is 3/8", please use the two provided converters to ensure a proper fit.



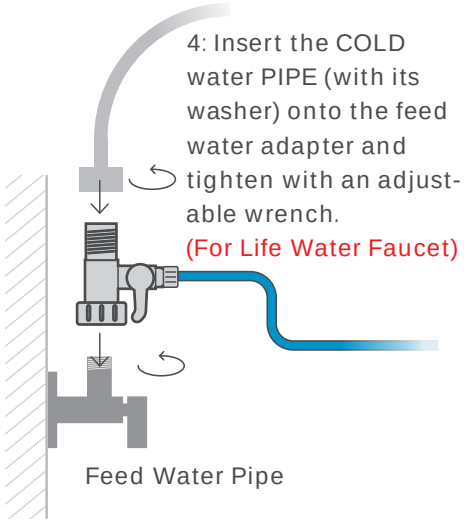
2: Insert the Inlet Water Pipe (Blue, 3/8") onto the feed water adapter.
OR connect the Pressure Regulator onto it.
Tighten the nut with a adjustable wrench.



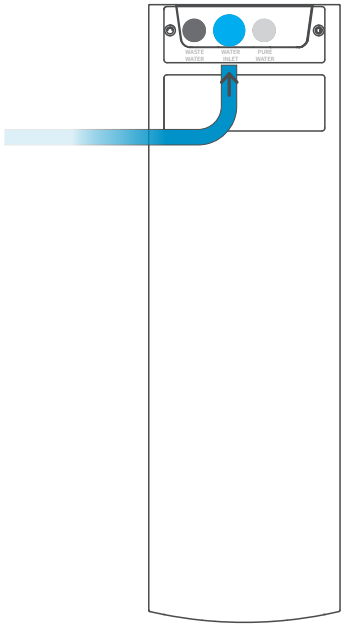
3: Twist the feed water adapter onto the COLD water SUPPLY VALVE (with its washer) and tighten it with an adjustable wrench.



4: Insert the COLD water PIPE (with its washer) onto the feed water adapter and tighten with an adjustable wrench.
(For Life Water Faucet)



5: Cut the length of the 3/8" inlet water pipe to for you need.
Insert the 3/8" inlet water pipe onto water inlet port of the RO System.



Install Step 2: Pressure Regulator

Working Principle of the Pressure Regulator:

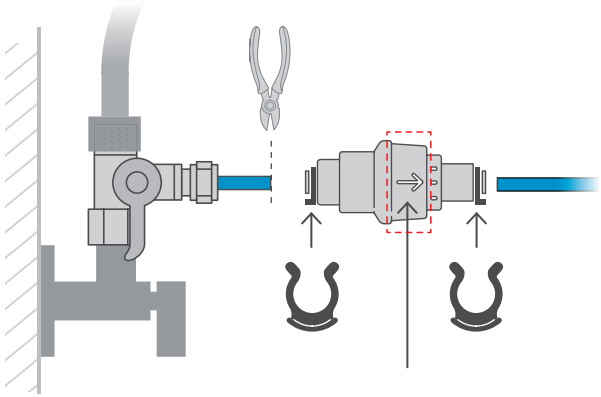
1. When the water pressure exceeds 0.4MPa, the excessive pressure can affect the machine's efficiency. At this point, the pressure reducing valve will automatically control the water pressure to below 0.4MPa.
2. When the water pressure is less than or equal to 0.4MPa, the pressure reducing valve does not operate.

Installation Steps:

1. Cut a 2-inch piece of 3/8" blue inlet tubing. Insert the 2-inch pipe into feed water adapter.
2. Connect one end of the pressure regulator to the 2-inch pipe.

3. Connect the other end of the pressure regulator valve to the 3/8" blue inlet tubing of the RO system, insert the tubing into the "inlet port" of the RO system, and secure it in place with a lock clip.

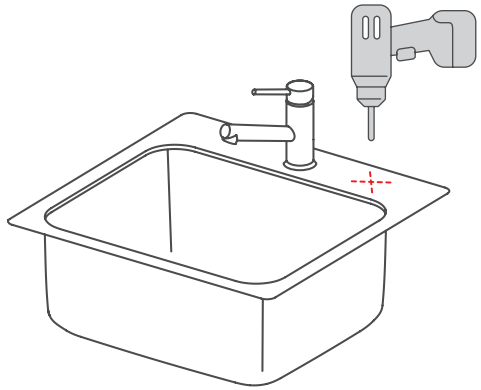
Notice:
Note the direction of the pressure regulator!
The arrow should be pointing toward the RO system.



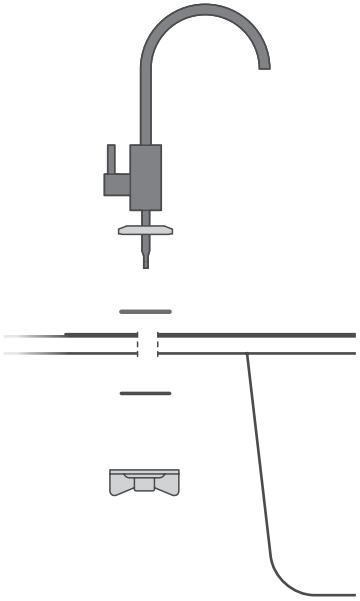
Install Step 3: RO Faucet

NOTE: If your kitchen sink or countertop does not have an existing hole, you will have to drill one (15mm / 0.59")

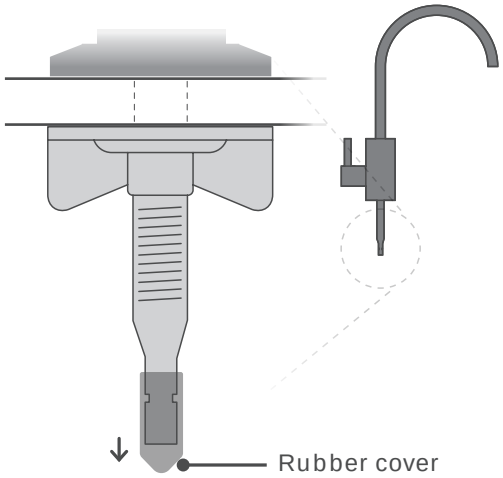
1: Drill a 0.59 inch hole by using the sticker.



2: Assemble the RO faucet, slip on the nut and tighten it up under the sink.

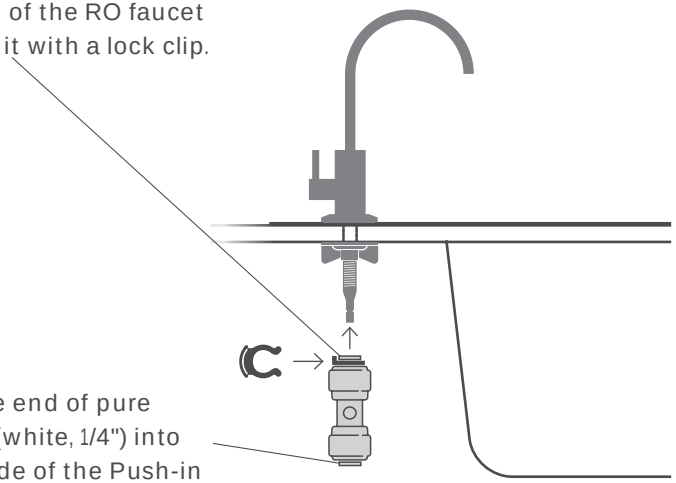


3: Remove the rubber cover from the RO faucet.



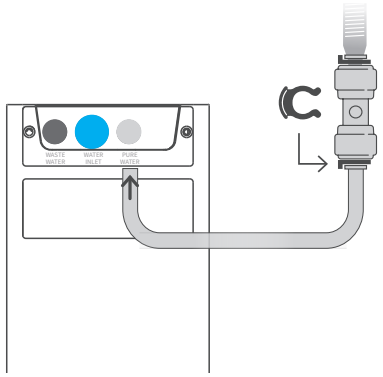
Install Step 4: Pure Water Pipe & Push-in Fitting

1. Attach the Push-in Fitting to the bottom of the RO faucet and secure it with a lock clip.

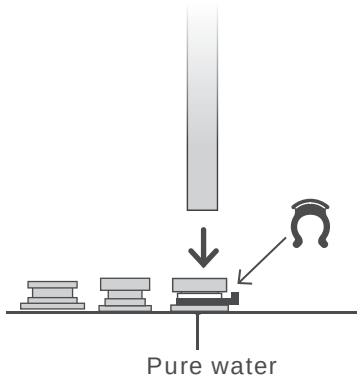


2. Insert one end of pure water pipe (white, 1/4") into the other side of the Push-in Fitting.

3. Cut the pure water pipe (white, 1/4") to the appropriate length for your installation, then connect it to the "pure water" outlet on the machine.

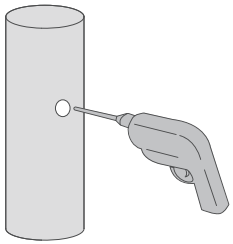


Note:
Ensure that it's fully inserted, pushing it in until you reach the ○ mark on the tubing.

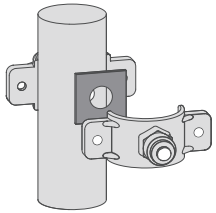


Install Step 5: Drain Saddle

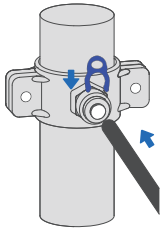
1. Paste the foam seal provided to the inside of the drain saddle. Make sure the hole of foam seal is aligned with the hole of drain saddle. Choose a spot on the vertical drain pipe for installing the drain saddle.



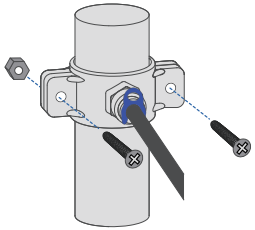
2. Drill a 1/4" hole in the drainpipe. Be sure not to penetrate the opposite side of the pipe.



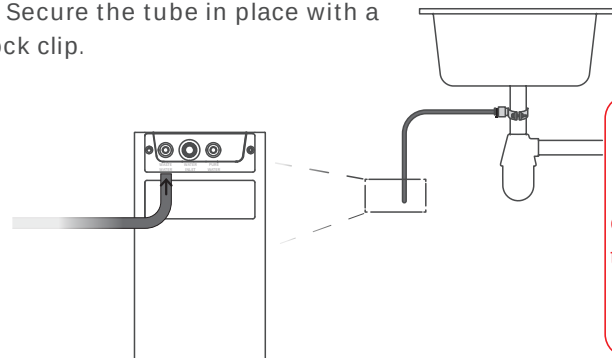
3. Slip the drain saddle on one end of the gray tube, and insert the gray tube into the drilled hole on the drain pipe.



4. Secure the drain saddle on the drainpipe by tightening the screws and nuts while leaving the tube in the hole.



5. Secure the tube in place with a lock clip.

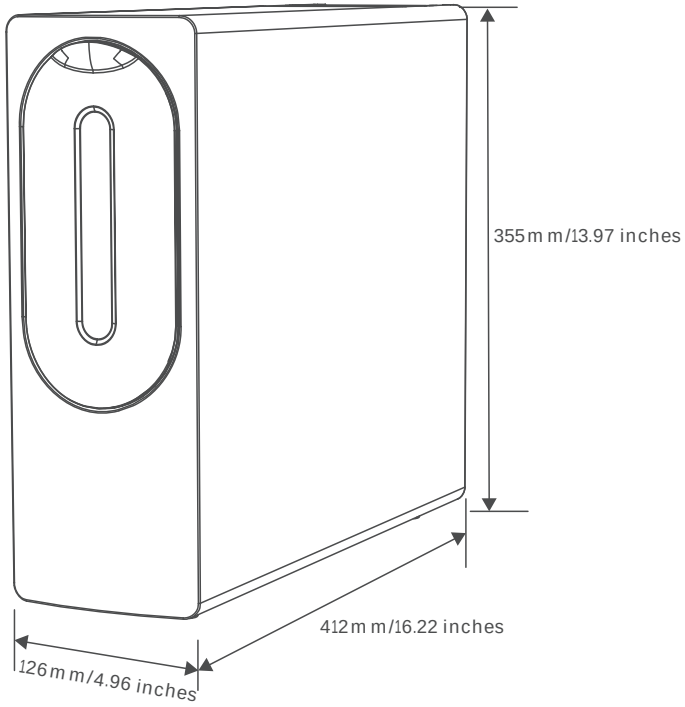


Note:
In some cases, the "WASTE" water tubing needs to be connected to the drain pipe through air gap. Consumers need to purchase air gap accessories additionally.

Install Step 6: Position the RO System Housing

NOTE: It is not recommended to place the housing against the cabinet, as there may be vibrations when the system works.

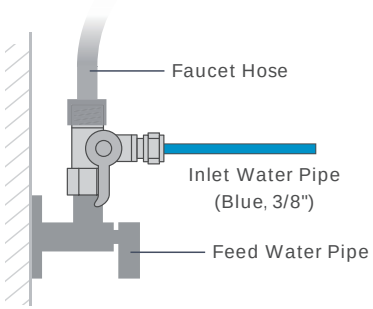
a. The power-supply receptacle for the appliance shall be installed in a cabinet or on a wall adjacent to the under counter space in which the appliance is to be installed.
b. There should be an opening through the partition between the compartments specified in (a) that is large enough for the attachment plug to pass through. The longest dimension of the opening shall not be more than 1.5"(38 mm).
c. If the partition is wood, the edges of the opening specified in (b) should be smooth and rounded. If the partition is metal, it should be covered with an edge protector provided for this purpose by the manufacturer.
d. Care should be exercised when the appliance is installed or removed in order to reduce the likelihood of damage to the supply cord.

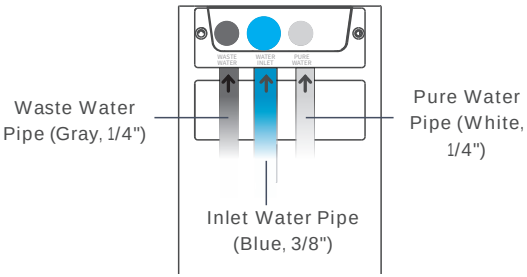


Install Step 7: Connect Tubing

Confirm the tubing length you need first, and then cut the tubing if it's too long.
1. Install the BLUE "INLET" Water Tubing .
2. Remove the plug from "INLET" water port.
3. Identify the blue 3/8" PE tubing which has been attached to the feed water adapter. Insert the other end of the tubing into the "INLET" water port, and pop the lock clip on the fitting.

NOTE:
Ensure that it's fully inserted, pushing it in until you reach the mark on the tubing.

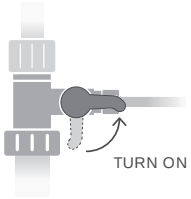




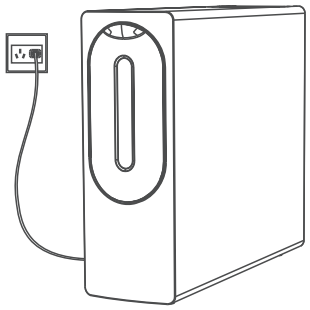
Install Step 8: Start up the System

Connect Power Cord (FOR V2-800N ONLY)
Connect Power Adapter: Insert the DC head of the power adapter into the "POWER" port at the back of the housing.

1. Turn on the cold water supply valve. Check for leaks.



2. Insert the plug, start up the system.



NOTE:
If the system can't be powered on after you insert the plug, check the power under the sink, as this mostly occurs when the power under the sink is powered off.
Also, check the connection between the plug and the power outlet, and ensure that the system has been plugged correctly into the power outlet, as this may occur in a few cases. To test if there is a problem with the system itself just pick up the system and try another power outlet. Please contact us if the system can't be powered on. We will help you figure it out.
Service e-Mail: support@vonwater.com

VI. First Use

When the machine is powered on for the first time, the buzzer will beep and the displays will light up for 30 seconds.
↓ ↓ ↓ ↓ ↓ ↓ ↓
The lights on the top panel will start blinking, and you'll hear a "ding" sound, indicating that water is flowing into your machine. (Once the lights on the top panel stop blinking. Open your faucet and check for leakages.)
↓ ↓ ↓ ↓ ↓ ↓ ↓
After 30 seconds, the machine will automatically flush for 30 seconds. (Once the flushing is complete, if no water is being produced, the machine will switch to standby mode.)
↓ ↓ ↓ ↓ ↓ ↓ ↓
After installing your device or replacing the filter, the system must be flushed before consuming the water-note that the first water coming out will be black.
↓ ↓ ↓ ↓ ↓ ↓ ↓
Turn on the RO faucet, allow it to run for 30 minutes to activate RO membrane.

NOTE:
The water is NOT drinkable during the flushing. The 30 minutes are accumulative. If the flush is stopped in advance, the system will continue to flush when you open the RO faucet again until it reaches 30 minutes.
↓ ↓ ↓ ↓ ↓ ↓ ↓

Confirm the flush is completed before turning off the RO faucet and ensure it's not leaking.

↓ ↓ ↓ ↓ ↓ ↓ ↓

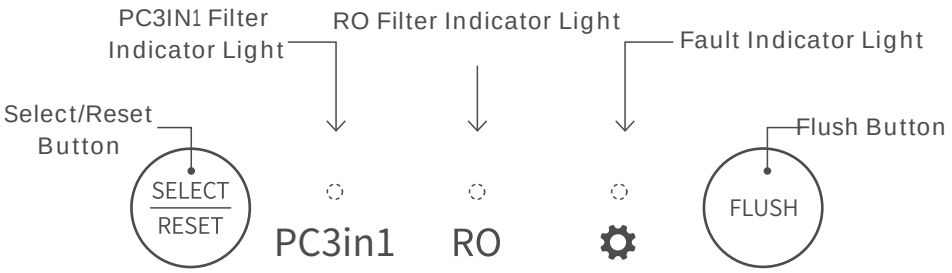
To avoid failure stay away from any water sources, including pipe fittings, the bottom of the basement, and wet floors.

Congratulations!

You have successfully installed the system!

Enjoy your pure water from now!

VII. Operating Instruction



Filter Lifetime Reminder

The filter life indicator shows the remaining life of each filter element in real-time with different colors, as explained below.

Indicator status	Life state of the filter element
Indicator light is steady blue	The service life of the filter element is normal
Indicator light is blinking red	The service life of the filter element is about to expire
Indicator light is steady red	The service life of the filter element expires

Flush Button

- **Power-On Rinse:** The machine will automatically rinse for 30 seconds when it is powered on.
- **Accumulative Rinse:** It will automatically rinse for 5 seconds if it has been making water for more than 30 seconds or for 15 seconds if it has been making water for more than 15 minutes.
- **Standby Rinse:** If the machine has been in standby mode for 72 hours, you'll need to turn on the tap and rinse for 30 seconds.
- **Manual Flush:** Press "Flush", the buzzer will beep once, and the system will start flushing for 30 seconds.
- During any rinse cycle, if you need to make water, water production takes priority, and the remaining rinse process will continue once the water production is complete.

Select Button

- **Filter Selection Mode:** Press "Select", and a short beep will indicate that the filter selection mode is activated. By default, the first-level filter is selected. Press "Select" again to move to the next-level filter, with each press followed by a short beep.
- The filter selection mode shows the current cleaning status and filter's life for the selected filter. The corresponding filter's indicator light will turn on.
- Water will circulate during this process.If there is no activity for 10 seconds after pressing "Flush", the machine will automatically exit the reset mode.

Reset button

- **Filter Element Reset Mode:** This mode only works if you first activate the filter selection mode.
- To reset a filter element, press and hold the "Select" button for 5 seconds. A brief beep will indicate the start of the reset, and the indicator light for the currently selected filter will blink 4 times before turning solid blue. This confirms that the filter element's life has been reset.
- If there is no activity for 10 seconds after pressing "Flush", the machine will automatically exit the reset mode.

Leakage protection

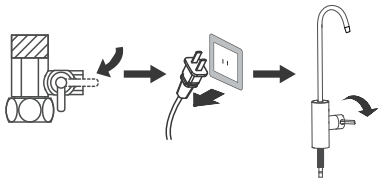
If water leakage is detected continuously for more than 3 seconds, the buzzer will sound intermittently, beeping for 1 second, then pausing for 1 second. The machine will stop operating, and the fault indicator light will illuminate. To resolve the issue, the alarm can only be cleared after the machine has been turned off and on again following troubleshooting.

Water Pump Continuous Operation Reminder

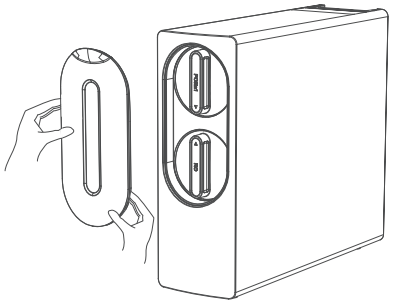
If the pump runs continuously for 1 hour, the buzzer will beep 15 times, and the machine will enter a protective mode, stopping water production. To reset, unplug the power cord and plug it back in.

VIII. Filter Replacement

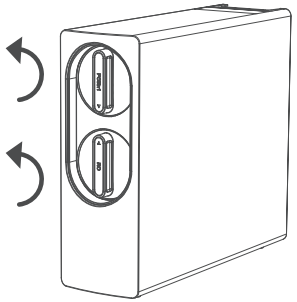
① a. Shut off the water supply.
b. Unplug the power cord.
c. Turn on the RO faucet.



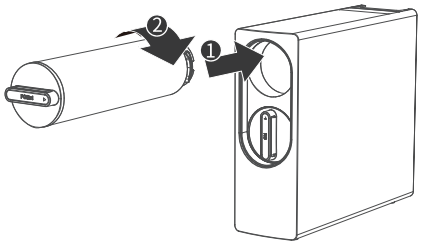
② Take off the front cover of the machine.



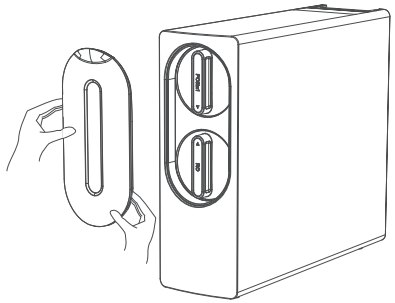
③ Twist off the filter that needs to be replaced in a counterclockwise direction.



④ Twist the new filter into the housing in a clockwise direction.



⑤ Filter successfully replaced. Close the front cover.



Filte	Filter Type	Replacement Cycle
	PC3in1 Filter	6-12 Months
	RO Filter-600GPD	12-24 Months
	RO Filter-800GPD	12-24 Months

Replacement Cycle dependent on water quality and usage.

⑥ Press and hold the "Select" button for 5 seconds. A brief beep will indicate the start of the reset, and the indicator light for the currently selected filter will blink 4 times before turning solid blue. This confirms that the filter element's life has been reset.

⑦ Turn on the RO faucet, allow it to run for 30 minutes to activate RO membrane.

IX. Trouble Shooting

If the System Can't Be Powered on After You Insert the Plug of Power Adapter

a. Check the power under the sink, as this mostly occurs when the power under the sink is off. Also, check the connection between the plug and the power outlet, and ensure that the system has been plugged correctly into the power outlet, as this may occur in a few cases. To test if there is a problem with the system itself just pick up the system and try another power outlet. Please contact us if the system can't be powered on. We will help you figure it out.

No Output Water from RO Faucet

a. Filter expired. Check the filter life indicators to confirm which filter needs to be replaced and replace it immediately.
b. Low water pressure. Check and confirm the water pressure is between 14.5 psi and 87 psi.
c. Water supply is off. Turn on the feed water adapter or water supply valve.
d. Incorrect filter installation. Re-install the filters, and make sure they are fitted properly.
e. Tubing is crimped. Check all tubing and remove any crimps.

Low Water Flow at the RO Faucet

a. Leak from tubing connection. Check and ensure all tubing is installed correctly and completely.
b. Filter expires. Check the filter life indicators to confirm which filter needs to be replaced and replace it immediately.
c. Low water temperature. Be sure to use the system at a temperature of 41°F-100 °F.
d. Use well water as the source and the feed water has not been through a pre-filtration system, the filter has been clogged. If you are using well water as the source, please ensure that the feed water has been through a pre-filtration system. Otherwise, large particles in the well water will easily clog the filter and shorten the filter life.

Water Leakage

Check all joints, fittings and tubing connections to locate the leakage. Make sure the filters are well installed.
Please contact the customer service: support@vonwater.com for assistance.

High TDS in Filtered Water

The system will provide a 90%+ TDS rejection rate (tested under standard laboratory conditions) after full flushing when working properly. If the TDS is high, the following are possible causes:

a. The system hasn't been used for a long time. Open the RO faucet, allow it to run for a while. The TDS will return to normal.
b. The RO filter expired. Replace the RO filter immediately.
c. The waste water pipe may be crimped or clogged. Check and remove crimps. Re-align the drain saddle and drain pipe.
d. The source water may have a high TDS, Test the source water and filtered water. The filtered water's TDS shall be about 5%-10% of your source water's TDS. This is a normal range. If there is a high TDS in the source water, it may reduce the service life of the system. When the filtered water's TDS creeps up to 15%-20% of the source water's TDS, please perform routine filter replacement.

Filtered Water from the RO Faucet Tastes Like Tap Water

a. Incorrect tubing installation. Make sure the waste water tubing is not connected with RO faucet.
b. The filters are not well-installed. Make sure the filters are placed properly.
c. Filter expires. Check the filter life indicators to confirm which filter needs to be replaced and replace immediately.

Booster Pump Overworked Reminder

a. The buzzer keeps beeping for 15 seconds.
b. Continuously dispensing water for more than 30 minutes. Power on the system again to recover.
c. There is a leak at the tubing connection between the system and the RO faucet. Turn off the power. Check the tubing connection, make sure the tubing is inserted into the quick-connect fitting properly and firmly, and power on the system again.

Loud Sound of RO System

The sound will not exceed 65 dB, which makes no difference to everyday lives (65 dB is tested under standard laboratory conditions, where the feed water pressure is between 14.5 psi and 87 psi). A loud sound may be caused by the following reasons:

a. The system is not positioned in a fat area. Make sure the system is placed smoothly without shaking

b. The system is placed against the cabinet. Do not place the system against the cabinet. The system may vibrate when it works.

c. The water pressure is unstable. Check and confirm the water pressure is between 14.5 psi and 87 psi. The sound will decrease when the water pressure becomes stable.

The Filtered Water Tastes Bad

Please check if the filters of your new dispenser have been thoroughly flushed; Please check if the filters have been flushed thoroughly after being replaced, if not, please follow the steps in the Instruction Manual to flush the new filters; Please check if the dispenser was unused for a long time. If it was, please flush following the prompts in the daily flushing process.

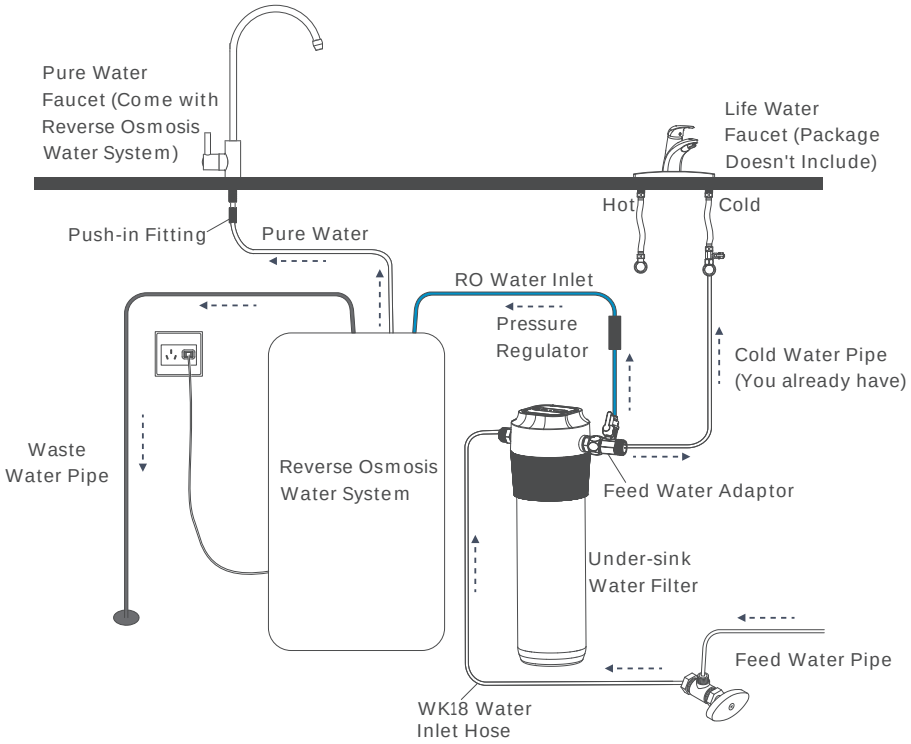
X. Whole Kitchen Solution (Optional)

VonWater provides a Whole Kitchen Solution.

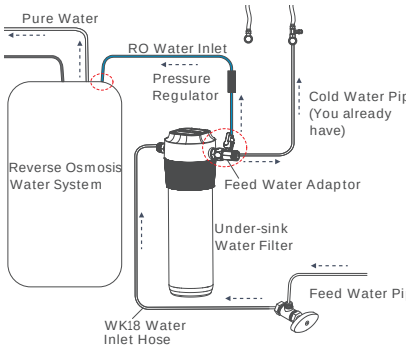
If you've purchased an under-sink Reverse Osmosis water filter system or a under-sink water filter system, you can buy another product from VonWater to create a Whole Kitchen water purification system.

Benefits

	RO Filter System	Under-sink Water Filter	Whole Kitchen Solution (RO + Under-sink Water Filter)
Reduce TDS	√	×	√
Pure Water Production	√	×	√
Clean Water Production	×	√	√
Pure Water Faucet	√	×	√
Functions	Filtered Pure Water	Clean Water (Daily Use)	Both Pure Water and Clean Water



How to Connect Water Filter and RO System



1. Twist the feed water adapter onto the under-sink water filter(not RO system) OUTLET HOSE (with its washer) and tighten it with an adjustable wrench.
2. Insert the cold clean water pipe (with its washer) onto the feed water adapter and tighten with an adjustable wrench, connect it to the faucet.
3. Insert the BLUE RO water inlet pipe onto the feed water adapter and tighten with an adjustable wrench, connect it to the Water Inlet Port(Blue Hole) of RO system.

XIII. System Maintenance

Some components of your system have a limited lifespan and will need to be replaced. The precise duration will depend on the quality of the local water, the total amount of water consumed, the pattern of usage, and specific characteristics of the water to be treated such as high chlorination or excess hardness, etc. The below maintenance guidelines are indicative.
Observe: Before performing work on electrical components or opening the housing, it is mandatory that the mains plug be pulled and both the water in feed and the permeate line be closed off in order to guarantee that the system is voltage-free.
Sanitize the unit when it's first installed and at least once every 12 months, depending on usage. Additionally, sanitize the system every time you access components that contact water or if you haven't used the system for over a month.
To clean your system, use a damp cloth and a mild cleaning agent. To avoid damaging the unit's surfaces, do not use bleach, solvents, or alcohol-based cleaners.

- ✓ Maintenance should be performed by trained personnel who are familiar with the equipment and use original parts to maintain its specifications, warranty, certifications, and performance, ensuring the quality of the water dispensed.
- ✓ All replacement filters are packaged individually to ensure hygienic storage and transportation. Be careful to maintain cleanliness when removing filters from their packaging and when handling connectors and other system components.
- ✓ Make sure all connections are securely tightened and that the system's original hydraulic configuration is maintained as recommended.

If you have any other questions, please consult VonWater customer service by email: support@vonwater.com.

DISPOSAL OF THE DEVICE
PROTECTION OF THE ENVIRONMENT
At the end of the life of your product, it should go to a specially adapted waste-recycling center.
ENVIRONMENT PROTECTION FIRST



1.The symbol  on the product or on its packaging indicates that this product may not be treated as household waste. Instead it should be handed over to the applicable. Collection point for the recycling of electrical and electronic equipment.
2.By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about there cycling of this product. Please contact your local council office or your household waste disposal service.

XIV. Warranty Guide

Limited Product Warranty

The warranty for our product covers defects in materials and workman-ship from the original date of purchase. During the warranty period,we will replace or repair any part which is deemed to be defective, if the product has not been subjected to tampering, alteration, lack of regular maintenance or improper use after delivery. The cost of repair or replacement under those excluded circum-stances shall be borne by the consumer. This limited warranty does not cover the following items: filters and all other parts or components that require regular replacement as a result of ordinary usage. This limited warranty only applies if the dispenser is installed, used, and maintained in compliance with all instructions and requirements enclosed with the dispenser.

Warranty Period: 1 year from the date of purchase(except filter), and additional 6 months extend by register warranty on official website.

During the warranty period, if any failure is caused by the quality of the product, please present the completed warranty card to the support team. Do not disassemble the machine without permission, or the warranty will be void.

The following situations are not covered by the free warranty:

A. Damage resulting from improper use, maintenance, or storage.
B. Damage caused by disassembly performed by unauthorized maintenance personnel.
C. Lack of a purchase receipt or discrepancy between the purchase receipt and the product model.
D. Damage caused by unforeseeable circumstances beyond control.
E. Failure to replace cartridge filters according to the recommended mainte nance schedule.
F. Expiration of the warranty period.

This limited warranty shall only be valid if:

· Working conditions are 41°F-100°F (5°C- 38°C)
· The feed water must have a pH between 6.5 and 8.5.
· Turbidity must be less than 1.0 NTU.
· The TDS of feed water must be less than 750 ppm.
· The feed water pressure is no less than 14.5 psi and no longer than 87 psi.
· The feed water must be municipal tap water.

NOTE: If certain states prohibit limitations on the duration of an implied warranty, you have the option to return the dispenser. By opting to retain it, you acknowledge that the aforementioned limitations continue to apply to you.

Warranty Card

Name		Phone Number	
E-mail		Model Name	
Purchase date			
Purchase from			
Order No.			
Issue	Issue description		

Certificate

EPA Est. # 103921-CHN-1

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.