Go online for a comprehensive walkthrough of your new purchase!

This guide has everything you need to get ready for first use, including setting up, using and maintaining your machine, but online you’ll find additional resources like tips and troubleshooting, videos, product registration, parts, and more. Go to support.BISSELL.com.
IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR VACUUM.
When using an electrical appliance, basic precautions should be observed, including the following:

⚠️ WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- Do not leave vacuum cleaner when it is plugged in. Unplug from outlet when not in use and before servicing.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Do not use for any purpose other than described in this user guide. Use only manufacturer’s recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or vacuum cleaner with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn OFF all controls before plugging or unplugging vacuum cleaner.

» Use extra care when cleaning on stairs.
» Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
» Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
» Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
» Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
» Do not use without filters in place.
» Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
» Do not use only on dry, indoor surfaces.
» Keep appliance on a level surface.
» Do not carry the vacuum cleaner while it is running.
» Unplug before connecting or disconnecting the TurboBrush® Tool.
» Always connect to a polarized outlet (one slot is wider than the other). Unplug from outlet when not in use and before conducting maintenance. Do not modify the polarized plug to fit a non-polarized outlet or extension cord.
» Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
» Any servicing other than what is recommended in this instruction manual should be performed by an authorized service facility.

THIS APPLIANCE HAS A POLARIZED PLUG.

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

SAVE THESE INSTRUCTIONS. THIS MODEL IS FOR HOUSEHOLD USE ONLY.

Warranty

[keys: ↩️ 2-Year limited warranty, may vary by state. Visit support.BISSELL.com or call 1-800-237-7691 for complete warranty information.

What’s in the Box?

Standard accessories may vary by model. To identify what should be included with your purchase, please refer to the “Carton Contents” list located on the underside of the insert inside the carton.

<table>
<thead>
<tr>
<th>Hand Vacuum</th>
<th>Extension Wand</th>
<th>Foot</th>
<th>Pet TurboEraser® Tool</th>
<th>Crevice Tool</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dusting Brush</td>
<td>Wall Mount &amp; Tool Storage Station</td>
<td>Optional Febreze Filter</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

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Assembly
Go to support.BISSELL.com for assembly videos.

1. Connect the Extension Wand to Motorized Floor Cleaning Foot. You’ll hear a “click” when they’re connected.

2. Connect the Hand Vacuum to the Extension Wand. You’ll hear a “click” when they’re connected.

3. Wrap cord on the side of the product where the cord clips are located.

Installing the Wall Mount & Tool Storage Station
Go to support.BISSELL.com for more tips and video instructions.

1. Insert tool holder on the side of the wall mount.

2. Screw the wall mount into a wall (a wall stud will provide best support). Ensure the mount is high enough up off the ground for the vacuum to hang comfortably.

3. Hang the vacuum on the center storage piece and insert tools on the tool holder provided.

Installing the Optional Febreze Filter
Go to support.BISSELL.com for tips on maintaining and replacing your vacuum filter.

1. To change the filter, turn OFF machine and remove Dirt Tank from the Hand Vacuum by pressing the Tank Release Button and sliding the tank out.

2. Twist top to remove filter frame from the separator. Remove the filter from the filter frame housing.

3. Replace with the Febreze filter and reinstall the filter frame.
# Using the Vacuum

Looking for more guidance? Go to [support.BISSELL.com](http://support.BISSELL.com) for tips and 24-7 support while cleaning.

PowerGlide® Pet Slim can be used as a stick vacuum, hand vacuum or for extended reach with the Hand Vacuum and Extension Wand.

1. Slide the Power Switch down to begin cleaning and back up to turn the machine OFF when finished cleaning.
2. Choose your cleaning mode:
   - **Hard Floor Mode**
     - Slide the Power Switch down 1 notch. This mode is great for hard floors, low pile carpets and area rugs and provides a quieter sound. The Brush Roll does not spin in Hard Floor Mode.
   - **Area Rug Mode**
     - Slide the Power Switch down 2 notches. This is recommended for maximum suction and provides the most powerful clean. This mode is perfect for high, medium and low pile carpet.

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# Attaching Tools for Hand Vac Use

Go to [support.BISSELL.com](http://support.BISSELL.com) for tips on above floor cleaning tools.

Clean stairs or furniture easily with the tools provided. Pair your desired tool with the Hand Vacuum or Extension Wand.

**Note:** Ensure the vacuum is OFF when connecting tools.

1. To use as a Hand Vacuum, press the release button to disconnect it from the Extension Wand.
2. Attach your chosen tool.
3. Use the tool to clean furniture, stairs or other surfaces in your home.

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⚠️ **WARNING**
Do not use your vacuum until you are familiar with all instructions and operating procedures.
### Emptying the Dirt Tank

> More of a video person? Go to [support.BISSELL.com](http://support.BISSELL.com) for additional how-to videos.

<table>
<thead>
<tr>
<th>Step</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Turn OFF your machine. Remove the Dirt Tank from the Hand Vacuum by pressing the Tank Release Button on the front of the tank.</td>
</tr>
<tr>
<td>2.</td>
<td>Grab the middle grip from the filter and pull up. This will activate a wiping feature to remove debris from the mesh filter screen. Twisting the grip will remove the filter only.</td>
</tr>
<tr>
<td>3.</td>
<td>Fully remove the separator from the tank and tap the mesh screen on the side of the trash bin.</td>
</tr>
<tr>
<td>4.</td>
<td>Dump dirt from the tank into the trash bin.</td>
</tr>
<tr>
<td>5.</td>
<td>Slide the separator back into the tank, ensuring the notch is seated into the tank correctly.</td>
</tr>
<tr>
<td>6.</td>
<td>Put the whole tank into the Hand Vacuum by guiding the notched out area on the bottom of the tank onto the hook on the Hand Vacuum. Push into place.</td>
</tr>
</tbody>
</table>

### WARNING

- Do not use your vacuum until you are familiar with all instructions and operating procedures.
- Before using your vacuum, make sure that the Dirt Tank is in locked position and that the filter is in place. DO NOT operate your vacuum without the filter.
Cleaning & Replacing the Filter

For best cleaning performance, always clean your filter after each use.

1. Turn machine OFF. To clean the filter, remove Dirt Tank by pressing the Tank Release Button and sliding the tank out.
2. Twist top to remove filter frame from the separator. Remove the filter from the filter frame housing. Tap the filter against the side of a trash bin to remove dust and debris.
3. To clean, rinse under warm water and squeeze to remove dirt. Lay out for 24 hours, until completely dry. Make sure to reinsert your filter into the frame with the tag side down (touching the frame) before using your machine.

Maintaining the Pet TurboEraser® Tool

Go to support.BISSELL.com for additional accessories and replacement tools.

1. Twist gray collar counterclockwise, until slot appears, then separate faceplate.
2. Remove Brush Roll, Belt and Paddle Wheel. Inspect for damages and replace if necessary.
3. To reassemble, align two clips on each end of Paddle Wheel with Belt on and pop back into place. Place Brush Roll with Belt back in. Faceplate will not close properly if all parts are not aligned correctly.
4. To put faceplate back on, align the tabs in the top of the cover and place it down to “click” into place.
Maintaining the Brush Roll

Go to support.BISSELL.com for tips on maintaining and replacing your Brush Roll.

1. Turn the machine OFF and press the Foot Release Button to disconnect the Motorized Cleaning Foot.

2. Twist the bottom screws with a coin to remove bottom cover.

3. Remove the Brush Roll cover and clear any debris from Brush Roll.

4. Reattach Brush Roll by inserting into the belt and pressing in to place.

5. Attach and secure bottom cover.
## Troubleshooting

For a comprehensive walkthrough of your product and support visit [support.BISSELL.com](http://support.BISSELL.com).

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<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause</th>
<th>Remedies</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vacuum won’t pick up dirt</td>
<td>Filter is dirty.</td>
<td>Remove and rinse the filters. Allow enough time to dry properly before reinserting.</td>
</tr>
<tr>
<td></td>
<td>There is a clog in the vacuum.</td>
<td>Remove the Foot and Extension Wand from the Hand Vacuum. Check for debris buildup or clogs in each of these sections. Clear any debris or clogs before reassembling.</td>
</tr>
<tr>
<td></td>
<td>Dirt Tank is not seated correctly.</td>
<td>Remove the tank and reseat properly.</td>
</tr>
<tr>
<td>Dirt is escaping from the vacuum</td>
<td>Dirt Tank is full.</td>
<td>Empty the tank.</td>
</tr>
<tr>
<td></td>
<td>Filter is missing or dirty.</td>
<td>Check to see if the filter is in place. Clean if necessary.</td>
</tr>
<tr>
<td></td>
<td>There is a clog in the vacuum.</td>
<td>Remove the Foot and Extension Wand from the Hand Vacuum. Check for debris buildup or clogs in each of these sections. Clear any debris or clogs before reassembling.</td>
</tr>
<tr>
<td>Brush Roll doesn’t rotate</td>
<td>Wrong power mode is being used.</td>
<td>Make sure switch is pushed all the way to Area Rug Mode.</td>
</tr>
<tr>
<td></td>
<td>Brush Roll has lodged debris or other entanglements, keeping the brush from rotating.</td>
<td>Unplug to reset brush motor, checking for and removing debris before turning ON. If problem persists, disconnect Foot, remove bottom cover and clear debris &amp; suction path.</td>
</tr>
</tbody>
</table>

⚠️ **WARNING** To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

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**We’re Waggin’ Our Tails!**

BISSELL® proudly supports BISSELL Pet Foundation® and its mission to help save homeless pets. When you buy a BISSELL product, you help save pets, too. We’re proud to design products that help make pet messes, odors and pet homelessness disappear. Visit [BISSELLsavespets.com](http://BISSELLsavespets.com) to learn more.

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**But wait, there’s more!**

Join us online for a complete guide to your new product, including troubleshooting, product registration, parts and more.

Go to [support.BISSELL.com](http://support.BISSELL.com).