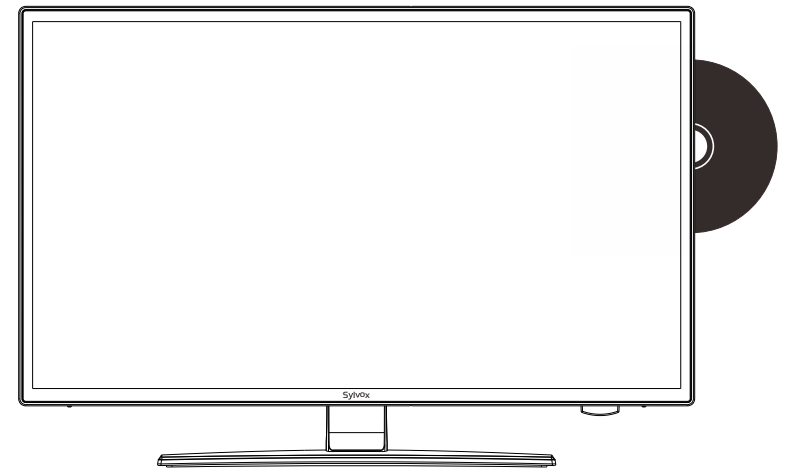


# Sylvox

## 22/24inch RV TV



Model: RT22R2GNDA  
RT24R2GNDA

**USER'S MANUAL**

Note: The product and illustrations in this user's manual is only for explanation purposes and may vary depending on model.

English

## USER'S MANUAL

Français

## MANUEL DE L'UTILISATEUR

Español

## MANUAL DE USUARIO

## General Information

To avoid damaging the television set please observe the following safety instructions during setup and use.

Cleaning the television set	Before cleaning, disconnect the television set. Use only a soft damp cloth or a special cleaning product for flat-screens.
LED Display	Too much pressure on the screen can damage the television set.
Heat/damp/humidity	The television set should not be exposed to high temperatures (radiators, open fire). The television set should not be used in areas with high humidity.
Condensation	If moved from a cool area to one with a higher temperature, the television set should be left for at least an hour before plugging it in. A rapid change of temperature can lead to the formation of condensation in the television set itself. This can lead to damage if the television set is in use.
Air Circulation	To prevent overheating of the television set the ventilation slots at the rear should always be clear.
Small Objects	It is important to ensure that no small objects or liquids enter the television set. They can cause damage or even fire.
Crushing	Take care to avoid crushing fingers or other objects when turning the television set in any direction.
Electric Supply	Use the television set only with the voltage indicated in the specifications. Ensure that there is easy access to the plug and that the television set can always be disconnected from the electricity supply. Do not disconnect the television set by pulling the power cable. Always take hold of the plug. The power cable must not be kinked or placed over sharp edges.
Moving the Television Set	When moving the television set, hold only the casing.
Repairs/Accessories	Repairs and servicing must be undertaken only by authorised and trained personnel.
	In accordance with the Batteries Regulation, batteries are to be disposed of only in containers provided for this purpose.



In extreme weather (storms, lightning) and long inactivity periods (going on holiday) disconnect the TV set from the mains. The mains plug is used to disconnect TV set from the mains and therefore it must remain readily operable. If the TV set is not disconnected electrically from the mains, the device will still draw power for all situations even if the TV is in standby mode or switched off.

**IMPORTANT - Please read these instructions fully before installing or operating**  
**WARNING: Never let people (including children) with reduced physical, sensory or mental capabilities or lack of experience and / or knowledge use electrical devices unsupervised.**

- For ventilation purposes, leave at least 5cm of free space around the TV.
- The ventilation should not be impeded by covering or blocking the ventilation openings with items, such as newspapers, table-cloths, curtains, etc.
- The power cord plug should be easily accessible. Do not place the TV, furniture, etc. on the power cord. A damaged power cord/plug can cause fire or give you an electric shock.
- Handle the power cord by the plug, do not unplug the TV by pulling the power cord. Never touch the power cord/plug with wet hands as this could cause a short circuit or electric shock. Never make a knot in the power cord or tie it with other cords. When damaged it must be replaced, this should only be done by qualified personnel.
- Do not expose the TV to dripping or splashing of liquids and do not place objects filled with
  - liquids, such as vases, cups, etc. on or over the TV (e.g., on shelves above the unit).
  - Do not place open flames such as lit candles on the top of or near the TV.
  - Do not place any heat sources such as electric heaters, radiators, etc. near the TV set.
  - Do not place the TV on the floor and inclined surfaces.
 To avoid danger of suffocation, keep plastic bags out of the reach of the babies, children and domestic animals.
- Do not dispose of the batteries in fire or with hazardous or flammable materials.  
 Warning: Batteries must not be exposed to excessive heat such as sunshine, fire or the like.
- If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.

#### **WALL MOUNTING WARNINGS**

Read the instructions before mounting your TV.

Use the specified wall mounting screws and other accessories.

Tighten the wall mounting screws firmly to prevent the TV from fall.

Do not over-tighten the screws.

A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such, Educating children about the dangers of climbing on furniture to reach the television set or its controls.

# Content

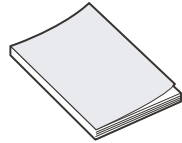
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## Accessories

Please make sure the following items are included with your TV.  
If any items are missing, Please contact us.



Remote Control



Instructions Manual



Warranty Card



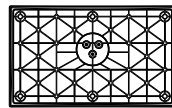
Adapter



Power Cord



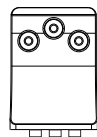
Car charger cable



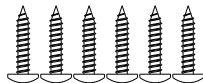
Base



Batteries



Column bracket



Screws

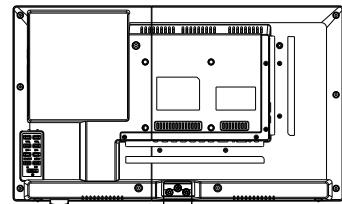
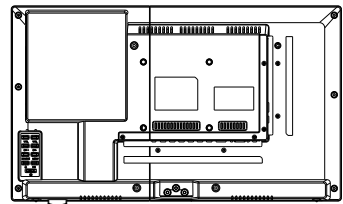
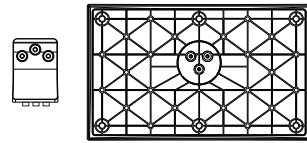
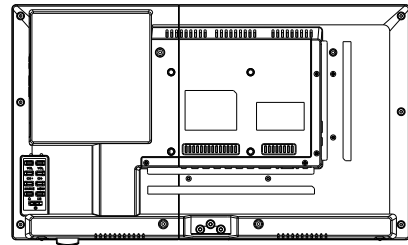
## Specification

Model	RT22R2GNDA	RT24R2GNDA
Display Size	22"	24"
Display Screen Type	LED	
Power adaptor	DC 12V $\overline{\text{---}}$ 3A	
The maximum resolution	1920 X 1080	
Power Consumption(Max)	30W	32W
Sound output(Max)	2 x 5W	
Image control	Fine digital control	
Display screen type	Color active matrix LED display	
TV receive system	NTSC System, ATSC System	
Frequency range	Antenna: 2~69; Cable: 1~135 (Analog: 1-125, Digital: 1-135)	
Video IN	NTSC3.58	
Antenna input impedance	75 $\Omega$ (Unbalance)	
Product Dimensions (Include base bracket)	19.7 x 7.1 x 13.5 inch	21.7 x 6.5 x 14.0 inch
Weight (Net weight)	6.1 lbs	7.1 lbs
Operation environment temperature	0 $^{\circ}$ C-40 $^{\circ}$ C	

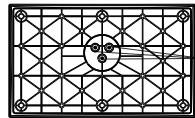
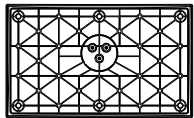
**Note:**

Design and specification modification maybe made at any time without prior notice,  
all data and dimensions are approximations.

# Installation

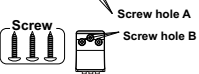
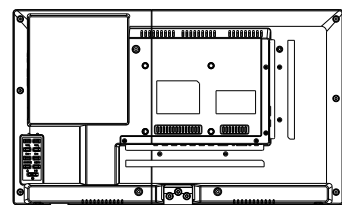
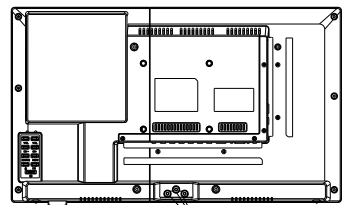


Screw hole C



Screw hole D

1 3  
2 4



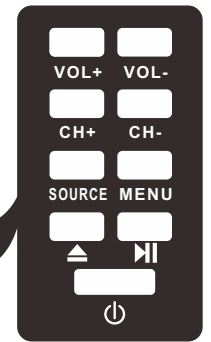
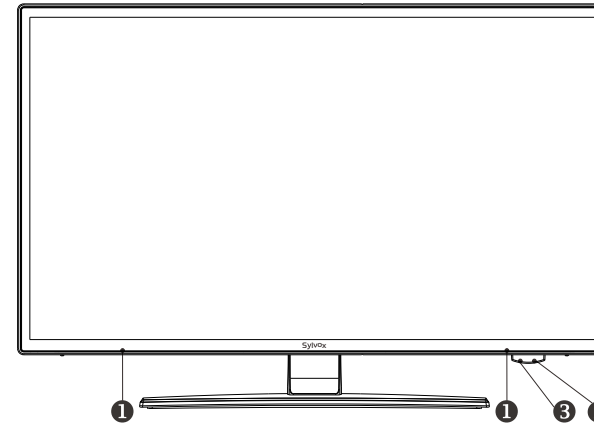
Screw hole A

Screw hole B

## Instruction:

1. Place the TV unit on a flat and clean table.
2. Fix stand by 3 pcs screws via screw hole B and A.
3. Fix stand by 3 pcs screws via screw hole D and C.

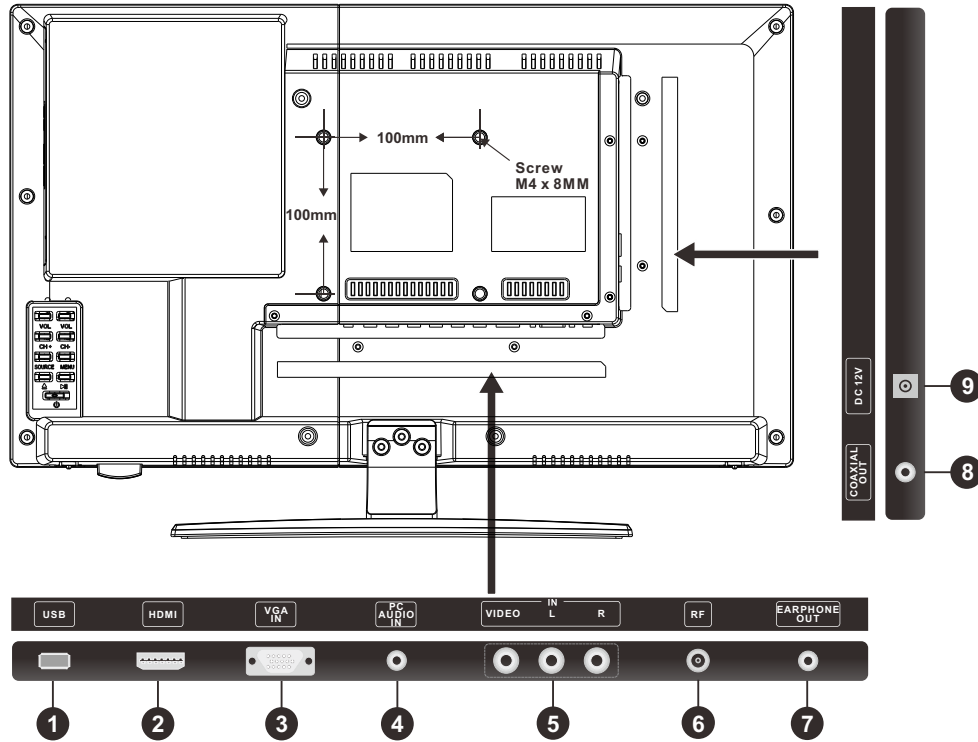
# Overview



- 1 SPEAKER
- 2 REMOTE CONTROL SENSOR
- 3 POWER INDICATOR  
Green: In power on mode.  
Red: In standby mode.
- 4 SOURCE  
Toggles between all the available input sources
- 5 MENU  
Press to see an on-screen menu of your TV's features.
- 6 CH+/-  
Press to change channels.  
In the on-screen menu, use the CH +/- buttons as up/down arrow buttons.

- 7 VOL+/-  
Press to increase or decrease the volume.  
In the on-screen menu, use the VOL +/- buttons as left/right arrow buttons.
- 8 EJECT /▲  
Eject DVD.
- 9 PLAY /▶  
Play/stop DVD (in DVD mode).
- 10 POWER /⏻  
Press POWER button to toggle between normal and standby mode.

## Overview



1. **USB** Service port.

2. **HDMI**

Connect a device with a HDMI input.

3. **VGA/PC IN**

Connect to your PC.

4. **PC AUDIO**

Audio input for external devices.

5. **COMPOSITE VIDEO**

Video input for external devices, such as a camcorder or VCR.

6. **RF**

Connect to an antenna or cable NTSC & ATSC.

7. **EARPHONE**

Connect a set of phone for private listening.

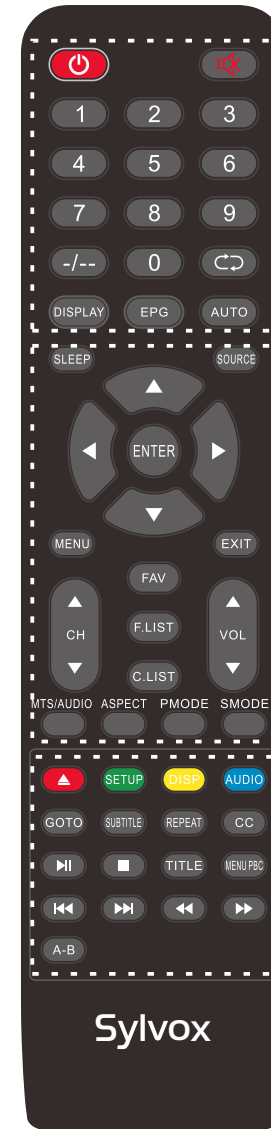
8. **COAXIAL**

Connect to a Digital Audio devices.

9. **DC 12V**

DC input

## Remote-Control unit



**POWER:** Power on/off button, press once to turn the TV on and press again to turn the TV off.  
**MUTE:** Press this button to mute or restore sound.  
**0-9:** Select and switch to a channel using 0-9.  
**-/-:** Switch the program digit.  
**↔:** Switch back and front between the current and previous channels.  
**DISPLAY:** Display TV information.  
**EPG:** Enter electronic program guide.  
**AUTO:** Adjust the picture automatically in pc mode.

**SLEEP:** Set the sleep timer.  
**SOURCE:** Press to change signal source.  
**ENTER:** Enter the selected option or perform the selected operation.  
**MENU:** Press this button to enter the main menu.  
**EXIT:** Exit the OSD (On-screen display).  
**FAV:** Switch between custom set "Favorite List"  
**F.LIST:** Press this key to display the Favorite List mode.  
**C.LIST:** Press this key to display the channel list mode.  
**CH+/CH-:** Change the channel.  
**VOL+/VOL-:** Adjust the volume.  
**MTS/AUDIO:** When stereo program is received, press this key to switch sound system between mono and stereo. When SAP program is received, press this button to switch sound system between mono and SAP. When stereo and SAP program is received, press this key to switch among mono, stereo and SAP. Press this key to show the list of audio languages available for the current channel in ATSC.  
**ASPECT:** Press to adjust picture ratio.  
**P.MODE:** Select picture mode.  
**S.MODE:** Select sound mode.

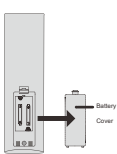
**▲:** Open/close in DVD mode.  
**SETUP:** DVD system setup.  
**DISP:** Press to display the programs' information.  
**AUDIO:** Press to change the language of the audio in DVD mode.  
**GOTO:** Press this button to go to desired position The player provides 3 search mode.  
**SUBTITLE:** Press to select the subtitle language.  
**REPEAT:** Press to change the playing mode.  
**CC:** Press this key to select the CC, ON or Off mode and CC on Mute.  
**TITLE:** Press this button can return to the title of the disc.  
**MENU PBC:** Press this button can return to the menu of the disc, then play the disc from the first track.  
**▶||:** Play / Pause.  
**■:** Stop playing.  
**◀◀ ▶▶:** Play previous / next media file.  
**◀▶ ▶▶:** Play fast backward / forward.  
**A-B:** Repeat play the segment between A and B.

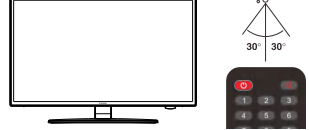
# General Description

## Installing Batteries in the Remote Control

**Installing Batteries**

**1** Open the battery compartment cover on the back side.

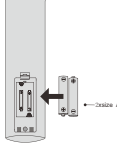




✦ Point the remote towards the remote control sensor of the wireless TV and use it within 7 meters.

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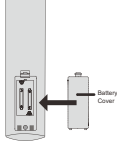
**2** Insert two 1.5V AAA size batteries in correct polarity. Don't mix old or used batteries with new ones.



✦ Put the used batteries into the recycling bin since it can negatively affect the environment.

---

**3** Closed the cover.



**NOTES:**

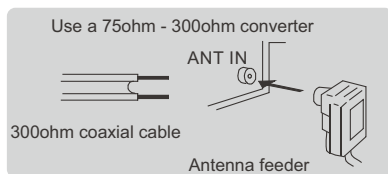
- One loading of batteries will last for 1 year under normal use.
- If you do not intend to use the remote controller for a long period of time, remove them to avoid damage due to leakage.
- The batteries (battery pack or batteries installed) shall not exposed to excessive heat such as sunshine, fire or the like.

## External Connection

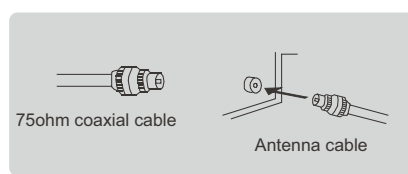
### Antenna connection

Antenna input impedance of this unit is 75ohm. VHF/UHF 75ohm coaxial cable can be connected to the antenna jack directly, if the antenna cable is 300ohm parallel flat feeder cable, you need to use the 300ohm/75ohm converter to connect the antenna cable to the antenna jack. For details Please refer to the following drawing.

#### Antennas with 300ohm flat twins Leads



#### Antennas with 75ohm Round Leads



# TV Quick Installation Guide

1. Connect an Antenna or Cable to your TV set
2. Connect the power cord and turn TV on.
3. Go to initial Setup.

If using the TV for the first time, the initial setup menu will display.



**Menu Language**

to choose your menu language, press the left/right arrows until the language you need appears.



**Air/Cable**

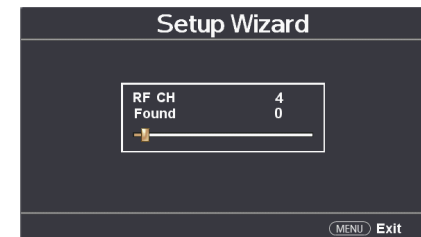
Choose: Air or Cable Press Up/Down button to choose, then highlight Auto Scan and press Enter to search all available channels.



**Cable System**

This option is adjustable when Cable is selected in previous menu.

**Variable range:** AUTO/STD/IRC/HRC  
**Default:** AUTO



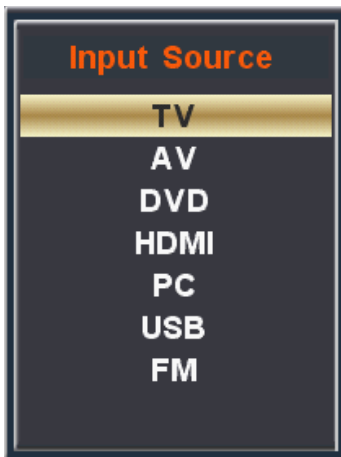
**Auto Scan**

Please wait for the automatic channel search to finish. This may take a few minutes.

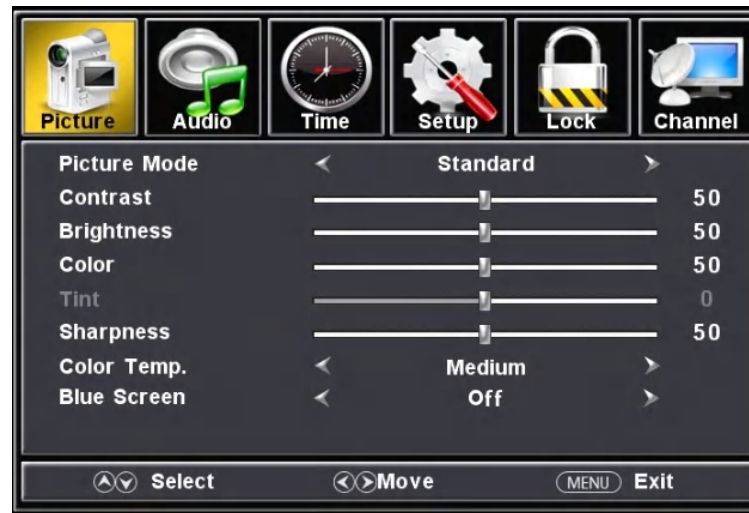
PLEASE TAKE THE TIME TO READ THE ENTIRE INSTRUCTION MANUAL INCLUDED WITH YOUR TV FOR FURTHER OPERATING INFORMATION. PLEASE KEEP THE ORIGINAL BOX FOR RETURNING YOUR UNIT IF SERVICE IS REQUIRED.

# OSD Menu Operations

Press SOURCE button to display the input source list.  
 Press ▼/▲ button to select the input source you want to watch.  
 Press ENTER button to enter the input source.



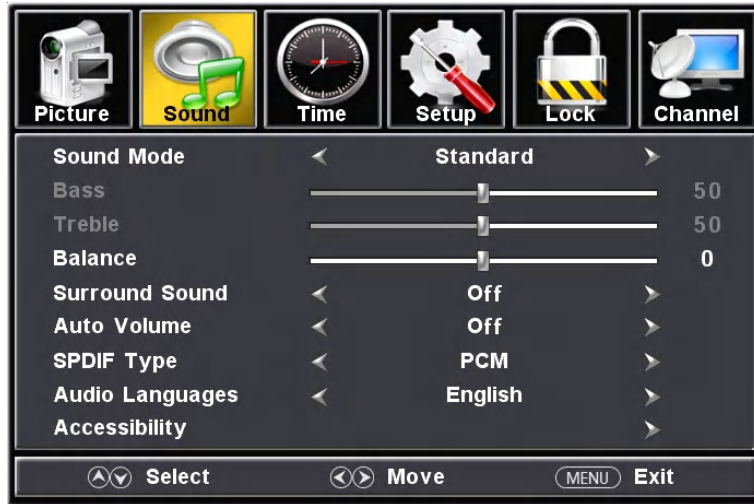
## Picture



### Function introduction

Item	Variable range	Default	Explanation
Picture Mode	Standard/ Dynamic /Soft/ User	Standard	
Contrast	0----100	50	You will need to watch the picture when you adjust it,so,we close the main menu, pop up Contrast small menu.
Bright	0----100	50	Same to Contrast
Color	0----100	50	This item is unavailable under VGA channel and DVI signal.
Tint	-50----50	0	Only adjustable under NTSC signal, unadjustable under other signals. Recover to 0 under non NTSC signal.
Sharpness	0----100	50	This Item is unavailable under VGA channel and DVI signal.
Color Temp.	Normal /Warm/Cool	Normal	
Blue Screen	On/Off	Off	After opening this option if there is no signal input, the screen turns blue.

## Sound



## Function introduction

Item	Variable range	Default	Explanation
Sound Mode	Standard/ Music / Movie / User	Standard	
Bass	0---100	50	
Treble	0---100	50	
Balance	0---100	50	
Surround	Off / On	Off	
Auto Volume	On / Off	On	
SPDIF	RAW/ PCM	RAW	Only available under DTV channel and HDMI channel, it is grey under other channels.
Accessibility	Voice Guide/ Video Description		Press left or right or enter key on the remote ,will enter the TTS subpage item settings. The meaning of the text read aloud, after opening can adjust the intensity and speed of sound

## Time



## Function introduction

Item	Variable range	Default	Explanation
Sleep Timer	Off/5Min/10Min/15Min/30Min /45Min/60Min/90Min/120Min /180Min/240Min	Off	
Time Zone	Pacific/Alaska/Hawaii /Eastern/Central/Mountain	Pacific	
Daylight Saving Time	Off/On	Off	Only adjustable under DTV channel.
Time Format	12-hour/24-hour	12-hour	
Auto Clock	Off/On	Off	

## Setup



## Function introduction

Item	Variable range	Default	Explanation
Menu Language	English/ French /Spanish	English	Now the reare only three kinds of language for OSD, if clients need more, we can add.
Transparency	Off/On	Off	
Zoom Mode	Non VG Achannel : Wide/Zoom/Cinema /Normal VG Achannel: Wide/Nornal	Wide	Only can be adjusted when there is signal.
Noise Reduction	Off/Weak/Middle/Strong	Middle	
advanced			It always stands for the preliminary menu include further sub page menu.
Source Label			It always stands for the preliminary menu include further sub page menu.
Closed Caption	Off/On	On	You can enter CCD submenu
DLC	Off/On	On	Dynamic contrast adjustment.
Setup Wizard			Press left or right will enter install setup menu.
Restore Default			Press left or right button then will enter restore page. User can select YES to default value for all the set up value. or select NO to does not restore.

## Lock



Note:

Input the correct password with four number(from 0-9), then you can enter next level menu. If the password is wrong, then there will be prompting information in the middle of the menu.



## Function introduction

Item	Variable range	Default	Explanation
Set Password			Password to access user-defined menus.
System Lock	Off / On	Off	Child lock main switch, if it is off, US and Canada will be gray.
US			US V-chip set.
Canada			Canadian V-chip set.
RRT Setting			Canadian V-chip set. Only when the DTV code RRT traffic detected by the system, then you can enter the sub-menu, or it will be gray.
Clear Lock			Restore to the default v-chip settings.

**Set password**

User can modify the system password after press enter button, user can input 4 digital number in the line blank.

**Confirm password**

After modify the password, user must reconfirm the new password by it to make sure the password can work.

**TV**

Input defined by the user's television viewing menu.

**MPAA**

User can setting the child-level to watch TV Program.

**Canada English**

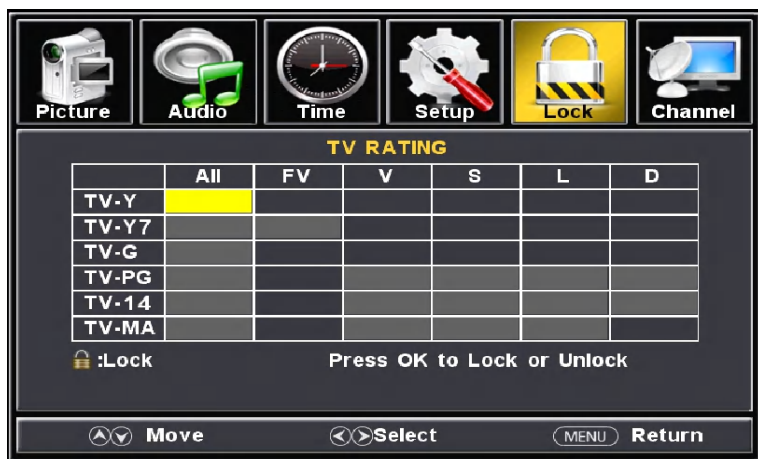
User can setting the child-level to watch TV Program by Canada English Character.

**Canada French**

User can setting the child-level to watch TV Program by Canada French Character.



**Note:**  
Before the reset, it should alert the user and then confirm again.



**Note:**  
1. Use direction keys to move the object, press OK or Enter keys to lock or unlock. When lock it, it shows black screen and MUTE, pop out prompting menu for you to input password.  
2. Only input correct password in prompt dialog box can you watch the program normally, but if you change the channel or close it and then return to this channel, you still need to input the password again.

#### Lock/ RRT Setting / Humor Level

##### Function explanation:

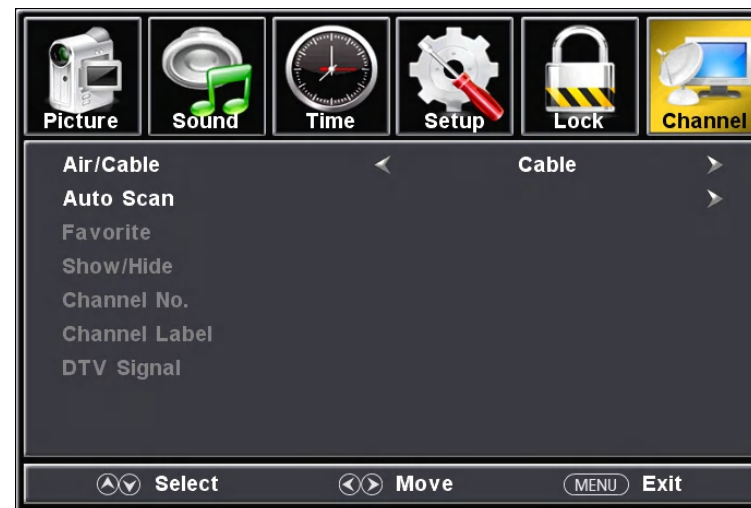
User can modify all of the RRT settings values by the item.

#### Lock/ RRT Setting / Intelligence Level

##### Function explanation:

User can restore the default settings values for the RRT settings values by the item.

## Channel



### Function introduction

Item	Variable range	Default	Explanation
Air/Cable	Air/Cable	Cable	
Auto Scan			
Favorite			
Show/Hide			
Channel No.	Among all the channels searched		
Channel Label			
DTV Signal			

### Cable System

User can select the standard mode for the wire search channel.

### Start to Scan

Press right or enter button will Enter sub menu of searching.

# FM Menu Operations

## Adjust the FM Screen

### FM

FM Radio			Info	
1	87.00	CH01	Channel Number	9
2	90.55	CH02	Frequency	87.00
3	87.00	CH03	Name	CH09
4	87.00	CH04		
5	87.00	CH05		
6	87.00	CH06		
7	87.00	CH07		
8	87.00	CH08		
9	87.00	CH09		
10	87.00	CH10		

🔴 All Tune 🟢 Backlight ⏻ OK 👉 Choose CH

Remarks: TV cable must be plugged into the tv tuner jack before FM scanning&listening. TV cable is used as an antenna when FM is selected.

#### Note:

Press SOURCE button to set the input source to FM, Press and hold CH+ button to turn on or off the backlight, Press and hold menu button to Auto scan, Press and hold CH- button to exit Auto scan, Press CH+/- button to select channel.

FM Radio			Info	
1	87.00	CH01	3	%... 87.75 MHz
2	87.00	CH02		
3	87.00	CH03		
4	87.00	CH04		
5	87.00	CH05		
6	87.00	CH06		
7	87.00	CH07		
8	87.00	CH08		
9	87.00	CH09		
10	87.00	CH10		

🔴 All Tune 🟢 Backlight ⏻ OK 👉 Choose CH

Press VOL+ button to Frequency, then press vol+ again to select Frequency value , press VOL +/- to fine-tune , press CH+ button to manual scan, Press and hold CH- to exit Frequency selection.

FM Radio			Info	
1	87.00	CH01	Channel Number	1
2	87.00	CH02	Frequency	87.00
3	87.00	CH03	Name	CH01
4	87.00	CH04		
5	87.00	CH05		
6	87.00	CH06		
7	87.00	CH07		
8	87.00	CH08		
9	87.00	CH09		
10	87.00	CH10		

🔴 All Tune 🟢 Backlight ⏻ OK 👉 Choose CH

FM Radio			Info	
1	87.00	CH01	Channel Number	1
2	87.00	CH02	Frequency	87.00
3	87.00	CH03	Name	CH01
4	87.00	CH04		
5	87.00	CH05		
6	87.00	CH06		
7	87.00	CH07		
8	87.00	CH08		
9	87.00	CH09		
10	87.00	CH10		

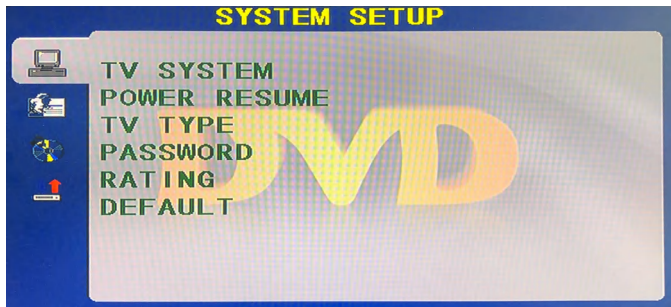
🔴 All Tune 🟢 Backlight ⏻ OK 👉 Choose CH

Press CH- button to Name ,press V+ button to select Name value, press CH+/- to change the name, Press and hold CH- to exit Name.

# DVD

## SOURCE

Press the "SOURCE" button menu. The up and down direction keys can be selected, or Press the left or right button to select the DVD, and press the Enter button to enter. Press the DVD SETUP button to enter that function.



## TV SYSTEM

Set the options: NTSC/PAL/AUTO.

## POWER RESUME

Press the ENTER function on or off.

## TV TYPE

Set the screen ratio options: PS(4:3 Pan Scan), Normal/PS(4:3 Letter Box), and Wide (16:9) the default setting is wide.

## PASSWORD

Enter "0000" to enter.

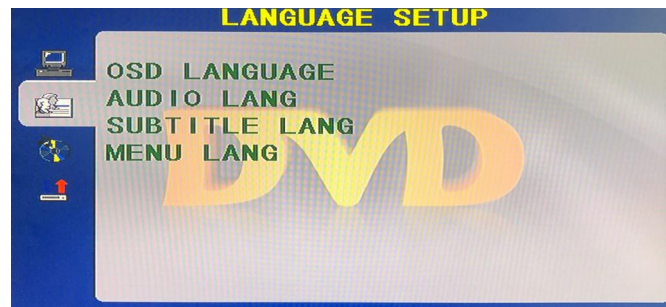
## RATING

Disc Options.

## DEFAULT

This option will return the DVD to its factory default settings.

## LANGUAGE SETUP



## OSD LANGUAGE

Set the OSD Language options.

## AUDIO LANG

DVD language selection options.

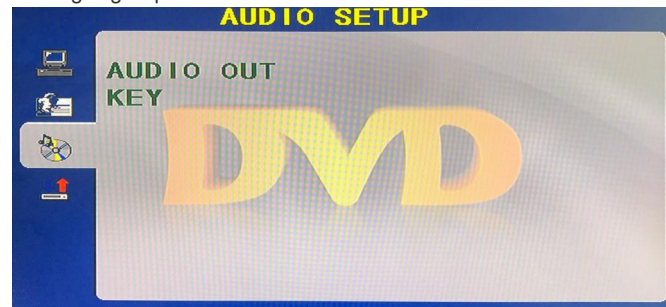
## SUBTITLE LANG

This player can display DVD subtitle languages if supported by the DVD disc. When playing DVD's you can hide the subtitle or choose any of them as the current subtitle language.

## MENU LANG

Set the MENU Language options.

## AUDIO SETUP



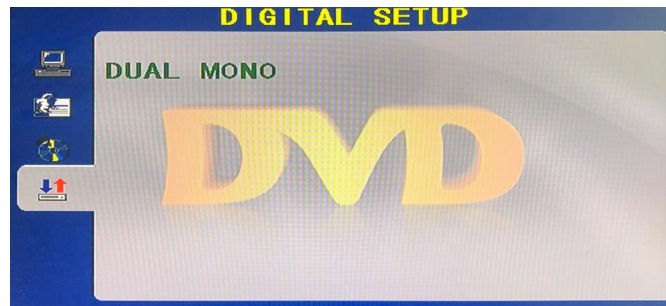
## AUDIO OUT

Press the "ENTER" Key. The up and down direction keys can be used for selection.

## KEY

Press the "ENTER" Key. The up and down direction keys can be used for selection.

## DIGITAL SETUP



## DUAL MONO

Press the "ENTER" Key. The up and down direction keys can be used for selection.

## Read Before Using Apps

(\*Terms & Conditions Apply)

- Due to the product characteristics featured on the Apps store, as well as limitations in available content, certain featured applications, and services may not be available on all devices or in all territories. Some Apps featured may also require additional peripheral device or membership fees. Services and content availability are subject to change without prior notice.
- Manufacture takes no legal responsibility whatsoever for any interruption of App services caused by the service provider for any reason.
- An unstable Internet connection may cause delays or interruptions. In addition, applications may terminate automatically depending on the network environment.
- Applications services and updates may become unavailable.
- Application content is subject to change by the services provider without prior notice.
- Specific services may differ with the version of the application installed on the TV.
- An application's functionality may change in future version of the application.
- Depending on the third party service provider/s policies, certain applications may not support multitasking.
- The response to remote commands and the resulting on screen display may be delayed while a webpage is loading.
- The copy and paste operations are not supported.
- The web browsing speed will differs with the network environment.
- Depending on the types of video/audio codecs supported, it might not be possible to play certain video and audio files while playing content.
- Apps store have certain limitation, it consist many inbuilt apps for various needs of user but user doesn't have facility to add other apps from any other media.

## Troubleshooting

If you have any problem, check the counter measures for each symptom listed below. The following symptoms may have been, caused by inappropriate adjustment rather than actual malfunction of the unit. If the trouble persists, contact the Customer Care Centre, see back page for contact details.

Symptoms	Possible solutions
<b>No power</b>	Please check the power cord plugged in and that the power outlet works. Unplug the power cord and plug it in after 60 seconds and restart the TV.
<b>No picture</b>	Please check antenna connection. Station may be experiencing problems, please tune to another station. Please adjust the settings of contrast and brightness.
<b>Good picture but no sound</b>	Please increase the volume. Please check TV is under mute mode, press MUTE button on the remote control. Please check sound settings. If external devices are being used, check their volumes are not set too low or turned off. If using AVI or Component inputs, please make sure cables are connected properly and not loose. If using DVI to HDMI cable, a separate audio cable is required. Make sure a headphone jack >s not connected.
<b>Good sound but abnormal color or no picture</b>	Please check antenna connection and antenna condition. If using Component input, please check Component connections, incorrect or loose connections may cause colour problems or cause the screen to be blank.
<b>No response to remote control</b>	Batteries of remote control may have exhausted, if necessary, please change the batteries. Clean the remote control lens. The distance between LED TV and remote control should be within 8m, within recommended operating angle and path is free of obstructions.
<b>Colored dots may be present on the screen</b>	Although the LED screen is made with high-precision technology and 99.99% or more of the pixels are effective, black dots may appear or bright points of light (red, blue, or green) may appear constantly on the LED screen. This is a structural property of the LED screen and not a malfunction.
<b>Picture is breaking up</b>	Keep the TV away from noisy electrical sources such as cars, hair dryers, welders, and all optional equipment. Electrical atmospheric interference such as local or distant lightning storms may cause picture to break up. When installing optional equipment, leave some space between the optional equipment and the TV. Check the antenna and connection. Keep the antenna away from any power or input/output cables.

Symptoms	Possible solutions
<b>After Auto Tuning only some channels are available</b>	Check your area is covered by Digital Video Broadcasts. Try re-tuning or manually tuning missing channels. Check that you are using the correct antenna type.
<b>Channel cannot be selected</b>	Check if the channel has been blocked in the main menu settings.
<b>USB not playing</b>	Please check connecting USB cable and power supply is connected. Hard drive has not been formatted. Please make sure USB disk is compatible and the multimedia data formats are supported. Only support FAT32 format for the USB disk.
<b>Picture is distorted, macroblock, small block, dots, pixelization, etc</b>	Compression of video contents may cause distortion especially on fast moving pictures such as sports and action movies.
<b>Noise from speaker</b>	Check cable connections, make sure a video cable is not connected to an audio input. Low signal level may cause sound distortion.
<b>TV turns off automatically</b>	Check if the Off Timer is set to On in the Setup menu. Sleep Timer may have been enabled. If there is no signal for about 10 minutes from an input, the TV will turn off.
<b>TV turns on automatically</b>	Check if the On Timer is set to On in the Setup menu.
<b>Picture is not shown in full screen</b>	Black bars on each side will be shown on HD channels when displaying SD (4:3) contents. Black bars on Top & Bottom will be shown on movies that have aspect ratios different from your TV. Adjust picture size option on your external device or TV to full screen.

## WARNING

Never place a television set in an unstable location. A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Using cabinets or stands recommended by the manufacturer of the television set.
  - Only using furniture that can safely support the television set.
  - Ensuring the television set is not overhanging the edge of the supporting furniture.
  - Not placing the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
  - Not placing the television set on cloth or other materials that may be located between the television set and supporting furniture.
  - Educating children about the dangers of climbing on furniture to reach the television set or its controls
- If your existing television set is being retained and relocated, the same considerations as above should be applied.

The plug or appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.

## FCC Warning

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

## Warranty

Thank you for purchasing this Sylvox product. We are glad to offer 12 months free warranty for you. If you have any questions, please contact us via our after-sales email or website for assistance.

### Customer Service Support:

**Pre-sale:** [support@sylvoxtv.com](mailto:support@sylvoxtv.com)

**After-sale:** [service@sylvoxtv.com](mailto:service@sylvoxtv.com)

**Marketing:** [marketing@sylvoxtv.com](mailto:marketing@sylvoxtv.com)

**Website:** [www.sylvoxtv.com](http://www.sylvoxtv.com)

**Service Hotline:** +1(866)979-5869 (Monday-Friday,9:00AM-5:00PM EST)

### Warranty Policy

#### (1) When returning an item, please note the following:

1. Only items purchased directly from [www.sylvoxtv.com](http://www.sylvoxtv.com) and authorized resellers can be returned, such as Amazon, Walmart, Newegg, Wayfair, Aliexpress, etc.
2. We will not accept any return requests for products purchased from unauthorized third-party suppliers.
3. Customer must contact the original vendor with your order ID or purchase proof and the detail of the product issue at [service@sylvoxtv.com](mailto:service@sylvoxtv.com) to request a return/refund/repair/replace before returning products. Sylvox will provide you with the shipping label in the mail.
4. Sylvox are responsible for all return shipping costs for quality problem.
5. If there is no reason to return the product after installation and use, Sylvox shall have the right to charge restocking fees of 20% of the product value. (Only accept applications for no reason return within 7 days after arrival, and freight costs are the responsibility of the customer)
6. Ensure that the item(s) you are returning is repackaged in the original condition with all the documentation and accessories that came with it.
7. If the returned product is not in original packaging: artificial damage causes to affect the second sale, such as its appearance being damaged, the lack of accessories, etc., we will deduct the corresponding expenses according to the situation.
8. We will handle your request once getting your returning item.

#### (2) How to return a product for a refund? (30 days money-back guarantee)

To return an item to Sylvox, Please contact the Sylvox team at [service@sylvoxtv.com](mailto:service@sylvoxtv.com) to submit an after-sales application, we will provide you with the shipping label in the mail. Please include your original order number or order proof in the email and ensure that the item is returned within 30 days. No refunds will be issued until the item is received in its original packaging (with its documentation and accessories).

#### (3) Refunds

Once we receive and verify the condition of your product, a refund is initiated. The way your refund is processed depends on your original payment method. For credit or debit cards, refunds will be back to the card-issuing bank within 7-10 business days of receipt of the returned item. Please contact the card-issuing bank with questions about when the credit will be posted to your account.

#### (4) What does the warranty not cover?

- (a) The wrong way of use and improper repair by the user caused the failure or damage.
- (b) Failure or damage caused by transportation, moving, and falling after purchase.
- (c) Other unavoidable external factors cause failure and damage.
- (d) Improper use of the equipment caused by water or other solution of damage.
- (e) Failure caused by a lightning strike or other electric system reasons
- (f) Damage caused by using power supply other than specified voltage.

### Warranty Period:

- \* Sylvox repairs the TV free of charge under the condition of the normal use of the instruction manual within 12 months.
- \* Sylvox warrants that this product conforms to the manufacturer's specifications and will be free of defects in material and workmanship should any defect occur.
- \* Sylvox will correct the defect subject to the following conditions:
  - (a) Any defects caused or repairs required as a result of the abusive operation, negligence, accident, shipment damages, improper delivery and installation, application, and use for which this product was not intended as set forth in the user's manual or other applicable Product documentation.
  - (b) Any defects caused or repairs required as a result of any product that has been tampered with, modified, adjusted, or repaired by any person other than Sylvox, a Sylvox authorized service provider or a Sylvox authorized service center or dealer.
  - (c) Any replacement of accessories, glassware, consumable or peripheral items required through normal use of the Product, including but not limited to, earphones, remote controls, batteries, etc.
  - (d) Any cosmetic damage to the Product surface or exterior, including but not limited to that which has been defaced or caused through normal wear and tear, improper shipping and handling, or the use of chemical cleaning agents.
  - (e) Any defects caused or repairs required as a result of damage caused by any external or environmental conditions, including but not limited to, the use of incorrect voltage, fluctuations or surges in transmission line/power line voltage, liquid spillage, or acts of nature or God.
  - (f) Warranty claims for Products returned with the altered, illegible, or missing model, factory serial number, and UL markings.
  - (g) Any Products used for rental, business, or commercial purposes.
  - (h) Any installation, consumer instruction, delivery, setup, adjustment, and/or programming charges.
  - (i) A Product that is not installed following installation instructions is included with the Product.
  - (j) Any signal reception problems (including antenna-related problems), images "burnt" into the screen, signal noise or echo, interference or other signal transmission or delivery problems, availability of third-party provided services or content (including, without limitation, image, audio or video content).

No other entity other than Sylvox is authorized to extend, enlarge or transfer this warranty on behalf of Sylvox.

The express warranties in this limited warranty are, in lieu of and, except to the extent prohibited by applicable law, Sylvox disclaims all other warranties and conditions, express or implied, whether arising by law, statute, by course of dealing, or usage of trade, including, without limitation, implied warranties or conditions of all claims, whether based in contract, negligence, strict liability or otherwise. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

For any questions, feel free to contact us via [service@sylvoxtv.com](mailto:service@sylvoxtv.com) at any time!