



fitbit charge 3™



User Manual
Version 3.7

Table of Contents

Get started	6
What's in the box	6
Set up Charge 3	7
Charge your tracker	7
Set up with your phone	8
Set up with your Windows 10 PC	9
See your data in the Fitbit app	10
Wear Charge 3	11
Placement for all-day wear vs. exercise	11
Handedness	12
Wear and care tips	13
Change the band	14
Remove a band	14
Attach a new band	14
Basics	16
Navigate Charge 3	16
Basic navigation	16
Quick settings	18
Adjust settings	19
Check battery level	20
Change the clock face	21
Notifications from your phone	22
Set up notifications	22
See incoming notifications	22
Manage notifications	23
Turn off notifications	23
Answer or reject phone calls	24
Respond to messages (Android phones)	25

Timekeeping	26
Use the Alarms app	26
Use the Timers app	26
Activity and Wellness	27
See your stats	27
Track a daily activity goal	27
Choose a goal	28
Track your hourly activity	28
Track your sleep	29
Set a sleep goal	29
Learn about your sleep habits	29
See your heart rate	29
Practice guided breathing	30
Exercise and Heart Health	31
Track your exercise automatically	31
Track and analyze exercise with the Exercise app	31
GPS requirements	31
Track an exercise	32
Customize your exercise settings and shortcuts	33
Check your workout summary	33
Check your heart rate	33
Default heart-rate zones	34
Custom heart-rate zones	35
Share your activity	35
Fitbit Pay	36
Use credit and debit cards	36
Set up Fitbit Pay	36
Make purchases	37
Change your default card	38
Pay for transit	39
Weather	40
Check the weather	40

Add or remove a city	41
Agenda	42
Update, Restart, and Erase	43
Restart Charge 3	43
Erase Charge 3	43
Update Charge 3	44
Troubleshooting	45
Heart-rate signal missing	45
GPS signal missing	45
Other issues	46
General Info and Specifications	47
Sensors and Components	47
Materials	47
Wireless technology	47
Haptic feedback	47
Battery	48
Memory	48
Display	48
Band size	48
Environmental conditions	49
Learn more	49
Return policy and warranty	49
Regulatory and Safety Notices	50
USA: Federal Communications Commission (FCC) statement	50
Canada: Industry Canada (IC) statement	51
European Union (EU)	52
Customs Union	53
Argentina	53
Australia and New Zealand	54
Belarus	54
China	55
India	56

Indonesia	56
Israel	56
Japan	57
Mexico	57
Morocco	57
Nigeria	58
Oman	58
Pakistan	58
Philippines	59
Serbia	59
South Korea	59
Taiwan	60
United Arab Emirates	62
Vietnam	62
Zambia	63
Safety Statement	63

Get started

Get a deeper understanding of your body, your health, and your progress with Fitbit Charge 3.

Take a moment to review our complete safety information at [fitbit.com/safety](https://www.fitbit.com/safety). Charge 3 is not intended to provide medical or scientific data.

What's in the box

Your Charge 3 box includes:



Tracker with small band
(color and material vary)



Charging cable



Additional large band
(color and material vary)

The detachable bands on Charge 3 come in a variety of colors and materials, sold separately.

Set up Charge 3

For the best experience, use the Fitbit app for iPhones and iPads or Android phones. You can also set up Charge 3 on Windows 10 devices. If you don't have a compatible phone or tablet, use a Bluetooth-enabled Windows 10 PC. Keep in mind that a phone is required for call, text, calendar, and smartphone app notifications.

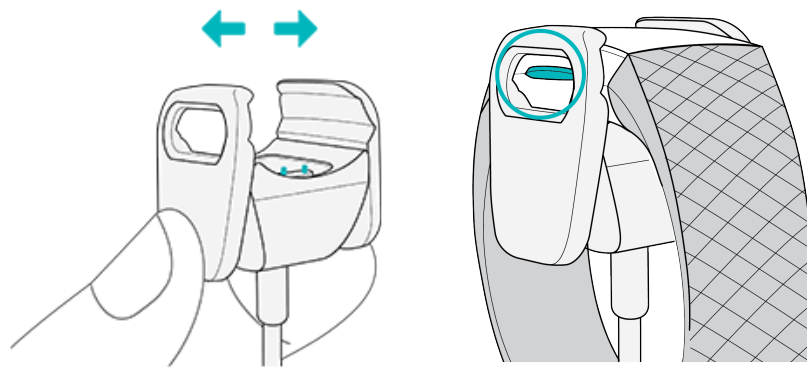
To create a Fitbit account, you're prompted to enter your birthdate, height, weight, and sex to calculate your stride length and to estimate distance, basal metabolic rate, and calorie burn. After you set up your account, your first name, last initial, and profile picture are visible to all other Fitbit users. You have the option to share other information, but most of the information you provide to create an account is private by default.

Charge your tracker

A fully-charged Charge 3 has a battery life of 7 days. Battery life and charge cycles vary with use and other factors; actual results will vary.

To charge Charge 3:

1. Plug the charging cable into the USB port on your computer, a UL-certified USB wall charger, or another low-energy charging device.
2. Clip the other end of the charging cable to the port on the back of Charge 3. The pins on the charging clip must lock securely with the gold contacts on the back of the tracker. Charge 3 vibrates, and a battery icon appears on the screen.



Charging fully takes about 1-2 hours. While the tracker charges, you can press the buttons to check the battery level. A fully-charged tracker shows a solid battery icon with a smile.



Set up with your phone

Set up Charge 3 with the Fitbit app. The Fitbit app is compatible with most popular phones. See [fitbit.com/devices](https://www.fitbit.com/devices) to check if your phone is compatible.



To get started:

1. Download the Fitbit app:
 - [Apple App Store](#) for iPhones
 - [Google Play Store](#) for Android phones
 - [Microsoft Store](#) for Windows 10 devices
2. Install the app, and open it.
 - If you already have a Fitbit account, log in to your account > tap the Today tab  > your profile picture > **Set Up a Device**.
 - If you don't have a Fitbit account, tap **Join Fitbit** to be guided through a series of questions to create a Fitbit account.
3. Continue to follow the on-screen instructions to connect Charge 3 to your account.

When you're done with setup, read through the guide to learn more about your new tracker and then explore the Fitbit app.

For more information, see help.fitbit.com.

Set up with your Windows 10 PC

If you don't have a compatible phone, you can set up and sync Charge 3 with a Bluetooth-enabled Windows 10 PC and the Fitbit app.

To get the Fitbit app for your computer:

1. Click the Start button on your PC and open the Microsoft Store.
2. Search for "Fitbit app". After you find it, click **Free** to download the app to your computer.
3. Click **Microsoft account** to sign in with your existing Microsoft account. If you don't already have an account with Microsoft, follow the on-screen instructions to create a new account.
4. Open the app.
 - If you already have a Fitbit account, log in to your account, and tap the account icon  > **Set Up a Device**.
 - If you don't have a Fitbit account, tap **Join Fitbit** to be guided through a series of questions to create a Fitbit account.

5. Continue to follow the on-screen instructions to connect Charge 3 to your account.

When you're done with setup, read through the guide to learn more about your new tracker and then explore the Fitbit app.

See your data in the Fitbit app

Open the Fitbit app on your phone to view your activity and sleep data; log food and water; participate in challenges; and more.

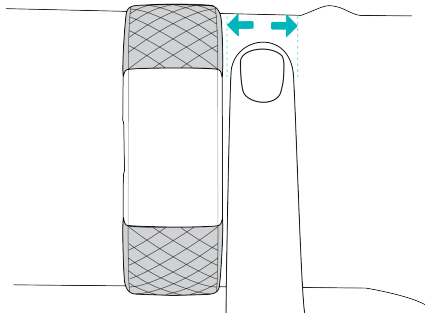
Wear Charge 3

Wear Charge 3 around your wrist. If you need to attach a different size band, or if you purchased another band, see the instructions in ["Change the band" on page 14](#).

Placement for all-day wear vs. exercise

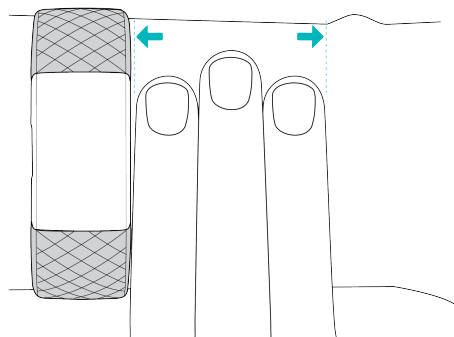
When you're not exercising, wear Charge 3 a finger's width above your wrist bone.

In general, it's always important to give your wrist a break on a regular basis by removing your tracker for around an hour after extended wear. We recommend removing your tracker while you shower. Although you can shower while wearing your tracker, not doing so reduces the potential for exposure to soaps, shampoos, and conditioners, which can cause long-term damage to your tracker and may cause skin irritation.



For optimized heart-rate tracking while exercising:

- During a workout, experiment with wearing your tracker a bit higher on your wrist for an improved fit. Many exercises, such as bike riding or weight lifting, cause you to bend your wrist frequently, which could interfere with the heart-rate signal if the tracker is lower on your wrist.



- Wear your tracker on top of your wrist, and make sure the back of the device is in contact with your skin.
- Consider tightening your band before a workout and loosening it when you're done. The band should be snug but not constricting (a tight band restricts blood flow, potentially affecting the heart-rate signal).

Handedness

For greater accuracy, you must specify whether you wear Charge 3 on your dominant or non-dominant hand. Your dominant hand is the one you use for writing and eating. To start, the Wrist setting is set to non-dominant. If you wear Charge 3 on your dominant hand, change the Wrist setting in the Fitbit app:

From the Today tab  in the Fitbit app, tap your profile picture > Charge 3 tile > **Wrist** > **Dominant**.

Wear and care tips

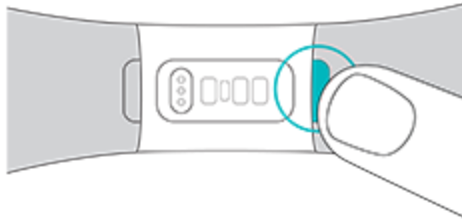
- Clean your band and wrist regularly with a soap-free cleanser.
- If your tracker gets wet, remove and dry it completely after your activity.
- Take your tracker off from time to time.

Change the band

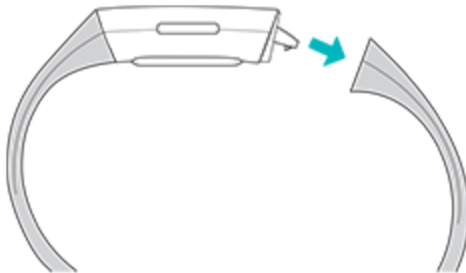
Charge 3 comes with a small band attached and an additional large, bottom band in the box. Both the top and bottom bands can be swapped with accessory bands, sold separately on [fitbit.com](https://www.fitbit.com). For band measurements, see "[Band size](#)" on page 48.

Remove a band

1. Turn over Charge 3 and find the band latches.
2. To release the latch, press down on the flat button on the band.



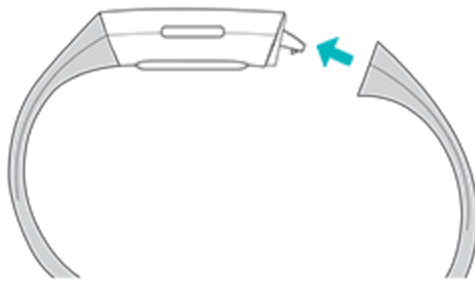
3. Gently pull the band away from the tracker to release it.



4. Repeat on the other side.

Attach a new band

To attach a new band, press it into the end of the tracker until you feel it snap into place.



If you have trouble attaching the band or if it feels loose, gently move the band back and forth to make sure it's attached to the tracker.

Basics

Learn how to navigate, check the battery level, and care for your tracker.

Navigate Charge 3

Charge 3 has an OLED touchscreen display and 1 button.

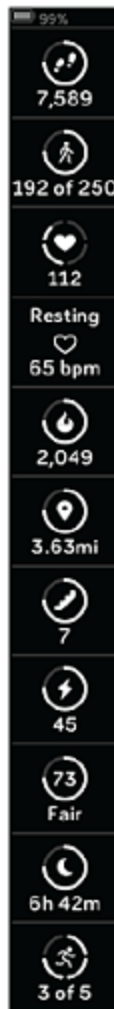
Navigate Charge 3 by tapping the screen, swiping side to side and up and down, or pressing the button. To preserve battery, the tracker's screen turns off when not in use.

Basic navigation

The home screen is the clock.

- Swipe down to see notifications.
- Swipe up to see your daily stats.
- Swipe left to see the apps on your tracker.
- Press the buttons to go back to a previous screen or return to the clock face.

SWIPE DOWN TO SEE
NOTIFICATIONS



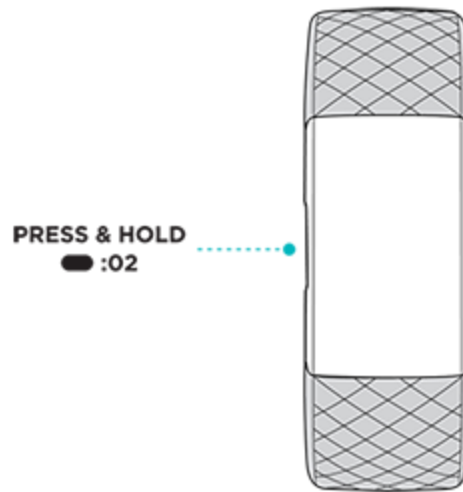
SWIPE UP TO SEE
FITBIT TODAY



SWIPE LEFT TO
SEE APPS

Quick settings

Press and hold the buttons and swipe left on Charge 3 for a faster way to access certain settings. Tap a setting to turn it on or off. When you turn off the setting, the icon appears dim with a line through it.



On the quick settings screen:

DND (Do not disturb) 	When the do not disturb setting is on: • Notifications, goal celebrations, and reminders are muted. • The do not disturb icon  illuminates in quick settings. You can't turn on the do not disturb setting and sleep mode at the same time.
Sleep Mode 	When the sleep mode setting is on: • Notifications and reminders are muted. • The screen's brightness is set to dim. • The screen stays dark when you turn your wrist. Sleep mode turns off automatically when you set a schedule. For more information, see "Adjust settings" below. You can't turn on the do not disturb setting and sleep mode at the same time.
Screen Wake 	When the screen wake setting is on, turn your wrist toward you to turn on the screen.

Adjust settings

Manage basic settings in the Settings app :

Brightness	Change the screen's brightness.
Do Not Disturb	Turn off all notifications or choose to automatically turn on do not disturb while using the Exercise app  .
Heart Rate	Turn heart-rate tracking on or off.
Screen Timeout	Choose how long the screen stays on after you stop interacting with your tracker.
Sleep Mode	Adjust sleep mode settings, including setting a schedule for the mode to automatically turn on and off. To set a schedule: 1. Open the Settings app  and tap Sleep Mode. 2. Tap Schedule to turn it on. 3. Tap Sleep Interval and set your sleep mode schedule. Sleep mode automatically turns off at the time you schedule, even if you manually turned it on.
Vibrations	Adjust your tracker's vibration strength.

Check battery level

From the clock face, swipe up. The battery level is at the top of the screen.

Change the clock face

The Fitbit Clock Gallery offers a variety of clock faces to personalize your tracker.

1. From the Today tab  in the Fitbit app, tap your profile picture > Charge 3 tile.
2. Tap **Clock Faces**.
3. Browse the available clock faces. Tap a clock face to see a detailed view.
4. Tap **Install** to add the clock face to Charge 3.

Notifications from your phone

Charge 3 can show call, text, calendar, and app notifications from your phone to keep you informed. Keep your tracker within 30 feet of your phone to receive notifications.

Set up notifications

Check that Bluetooth on your phone is on and that your phone can receive notifications (often under Settings > Notifications). Then set up notifications:

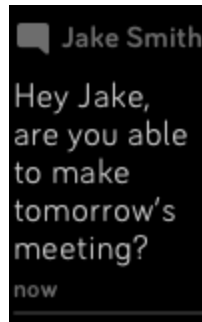
1. From the Today tab  in the Fitbit app, tap your profile picture > Charge 3 tile.
2. Tap **Notifications**.
3. Follow the on-screen instructions to pair your tracker if you haven't already. Call, text, and calendar notifications are turned on automatically.
4. To turn on notifications from apps installed on your phone, including Fitbit and WhatsApp, tap **App Notifications** and turn on the notifications you want to see.

Note that if you have an iPhone, Charge 3 shows notifications from all calendars synced to the Calendar app. If you have an Android phone, Charge 3 shows calendar notifications from the calendar app you chose during setup.

For more information, see help.fitbit.com.

See incoming notifications

A notification causes your tracker to vibrate. If you don't read the notification when it arrives, you can check it later by swiping down from the top of the screen.



Manage notifications

Charge 3 stores up to 10 notifications, after which the oldest are replaced as you receive new ones.

To manage notifications:

- Swipe down from the top of the screen to see your notifications and tap any notification to expand it.
- To delete a notification, tap to expand it, then swipe to the bottom and tap **Clear**.
- To delete all notifications at once, swipe to the top of your notifications and tap **Clear All**.

Turn off notifications

Turn off certain notifications in the Fitbit app, or turn off all notifications in quick settings on Charge 3. When you turn off all notifications, your tracker won't vibrate and the screen won't turn on when your phone receives a notification.

To turn off certain notifications:

1. From the Today tab  in the Fitbit app on your phone, tap your profile picture > Charge 3 tile > **Notifications**.
2. Turn off the notifications you no longer want to receive on your tracker.

To turn off all notifications:

1. Press and hold the button on your tracker and swipe left to reach the quick settings screen (on Fitbit Pay-enabled trackers).
2. Tap **DND**  to turn on do not disturb. The DND icon  illuminates to indicate that all notifications, goal celebrations, and reminders are turned off.

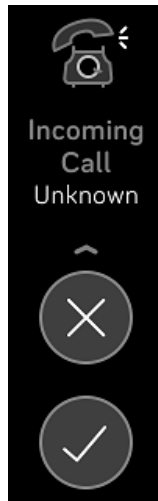


Note that if you use the do not disturb setting on your phone, you don't receive notifications on your tracker until you turn off this setting.

Answer or reject phone calls

If paired to an iPhone or Android phone, Charge 3 lets you accept or reject incoming phone calls. If your phone is running an older version of the Android OS, you can reject, but not accept, calls on your tracker.

To accept a call, tap the check mark  on your tracker's screen. Note that you can't speak into the tracker—accepting a phone call answers the call on your nearby phone. To reject a call, tap the  icon on your tracker's screen.



Respond to messages (Android phones)

If paired to an Android phone, Charge 3 lets you respond directly to text messages and notifications from certain apps on your tracker with preset quick replies.

To respond to a message:

1. Open the notification you want to respond to.
2. Tap **Reply**. If you don't see an option to reply to the message, replies aren't available for the app that sent the notification.
3. Choose a text reply from the list of quick replies or tap the emoji icon  to choose an emoji.

For more information, including how to customize quick replies, see help.fitbit.com.

Timekeeping

Alarms vibrate to wake or alert you at a time you set. Set up to 8 alarms to occur once or on multiple days of the week. You can also time events with the stopwatch or set a countdown timer.

Use the Alarms app

Set one-time or recurring alarms with the Alarms app . When an alarm goes off, your tracker vibrates.

When setting an alarm, turn on Smart Wake to allow your tracker to find the best time to wake you starting 30 minutes before the alarm time you set. It avoids waking you during deep sleep so you're more likely to wake up feeling refreshed. If Smart Wake can't find the best time to wake you, your alarm alerts you at the set time.

For more information, see help.fitbit.com.

Use the Timers app

Time events with the stopwatch or set a countdown timer with the Timers app  on your tracker. You can run the stopwatch and countdown timer at the same time.

For more information, see help.fitbit.com.

Activity and Wellness

Charge 3 continuously tracks a variety of stats whenever you wear it. Data automatically syncs with the Fitbit app throughout the day.

See your stats

Swipe up from the clock face to see your daily stats, including:

Core stats	Steps taken today, distance covered, floors climbed, calories burned, and active minutes
Heart rate	Current heart rate and heart-rate zone, and resting heart rate
Hourly steps	Steps taken this hour, and the number of hours you met your hourly activity goal
Exercise	Number of days you met your exercise goal this week
Sleep	Sleep duration and sleep score
Cycle track	Information on the current stage of your menstrual cycle, if applicable

Find your complete history and other information detected by your tracker, such as sleep data, in the Fitbit app.

Track a daily activity goal

Charge 3 tracks your progress toward a daily activity goal of your choice. When you reach your goal, your tracker vibrates and shows a celebration.

Choose a goal

Set a goal to help you get started on your health and fitness journey. To begin, your goal is to take 10,000 steps per day. Choose to change the number of steps, or pick a different activity goal depending on your device.

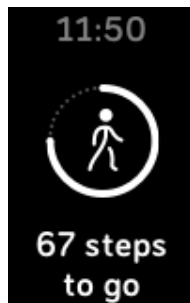
For more information, see help.fitbit.com.

Track progress toward your goal on Charge 3. For more information, see "[See your stats](#)" on the previous page.

Track your hourly activity

Charge 3 helps you stay active throughout the day by keeping track of when you're stationary and reminding you to move.

Reminders nudge you to walk at least 250 steps each hour. You feel a vibration and see a reminder on your screen at 10 minutes before the hour if you haven't walked 250 steps. When you meet the 250-step goal after receiving the reminder, you feel a second vibration and see a congratulatory message.



For more information, see help.fitbit.com.

Track your sleep

Wear Charge 3 to bed to automatically track basic stats about your sleep, including your time asleep, sleep stages (time spent in REM, light sleep, and deep sleep), and sleep score (the quality of your sleep). Charge 3 also tracks your estimated oxygen variation throughout the night to help you uncover potential breathing disturbances. To see your sleep stats, sync your tracker when you wake up and check the Fitbit app, or swipe up from the clock face on your tracker.

For more information, see help.fitbit.com.

Set a sleep goal

To start, you have a sleep goal of 8 hours of sleep per night. Customize this goal to meet your needs.

For more information, see help.fitbit.com.

Learn about your sleep habits

With a Fitbit Premium subscription, see more details about your sleep score and how you compare to your peers, which can help you build a better sleep routine and wake up feeling refreshed.

For more information, see help.fitbit.com.

See your heart rate

Charge 3 tracks your heart rate throughout the day. Swipe up from the clock screen to see your real-time heart rate and heart-rate zone. For more information, see "[See your stats](#)" on page 27.

During a workout, Charge 3 shows your heart-rate zone to help you target the training intensity of your choice.

For more information, see "[Check your heart rate](#)" on page 33.

Practice guided breathing

The Relax app  on Charge 3 provides personalized guided breathing sessions to help you find moments of calm throughout the day. All notifications are automatically disabled during the session.

1. On Charge 3, open the Relax app .



2. The 2-minute session is the first option. Swipe left to choose the 5-minute session.

3. Tap the play icon  to start the session and follow the on-screen instructions.



After the exercise, a summary appears that shows your alignment (how closely you followed the breathing prompt), your heart rate at the start and end of the session, and how many days you completed a guided breathing session this week.

For more information, see help.fitbit.com.

Exercise and Heart Health

Automatically track exercise or track activity with the Exercise app  to see real-time stats and a post-workout summary.

Check the Fitbit app to share your activity with friends and family, see how your overall fitness level compares to your peers, and more.

Track your exercise automatically

Charge 3 automatically recognizes and records many high-movement activities which are at least 15 minutes long. See basic stats about your activity in the Fitbit

app on your phone. From the Today tab , tap the Exercise tile .

For more information, see help.fitbit.com.

Track and analyze exercise with the Exercise app

Track specific exercises with the Exercise app  on Charge 3 to see real-time stats, including heart-rate data, calories burned, elapsed time, and a post-workout summary on your wrist. For complete workout stats, and a workout intensity map if you used GPS, tap the Exercise tile in the Fitbit app.

Charge 3 uses the GPS sensors on your nearby phone to capture GPS data.

GPS requirements

1. Turn on Bluetooth and GPS on your phone.
2. Make sure Charge 3 is paired to your phone.
3. Make sure the Fitbit app has permission to use GPS or location services.

4. Check that GPS is turned on for the exercise.
 - a. Open the Exercise app  and swipe to find the exercise you want to track.
 - b. Swipe up and make sure **GPS** is set to **On**.
5. Keep your phone with you while you exercise.

Track an exercise

1. On Charge 3, open the Exercise app  and swipe to find an exercise.
2. Tap the exercise to choose it.
3. Tap **Start**  or **Set Goal** . If you set an exercise goal, press the button to go back and tap **Start**.
4. Tap the play icon  to begin. If the exercise uses GPS, you can wait for the signal to connect, or start the exercise and GPS will connect when a signal is available. Note that GPS can take a few minutes to connect.
5. Tap the middle of the screen to scroll through your real-time stats.
6. When you're done with your workout or want to pause, press the buttons.
7. To end the workout, press the buttons again and tap **Finish**. Swipe up to see your workout summary. Tap the check mark to close the summary screen.
8. To see your GPS data, tap the Exercise tile in the Fitbit app.

Notes:

- If you set an exercise goal, your tracker alerts you when you're halfway to your goal and when you reach the goal.
- If the exercise uses GPS, an icon appears in the top left as your tracker connects to your phone's GPS sensors. When the screen says "connected" and Charge 3 vibrates, GPS is connected.



Customize your exercise settings and shortcuts

Customize settings for each exercise type and change or reorder exercise shortcuts in the Fitbit app. For example, turn connected GPS and cues on or off or add a yoga shortcut to Charge 3.

To customize an exercise setting:

1. From the Today tab  in the Fitbit app, tap your profile picture > Charge 3 tile > **Exercise Shortcuts**.
2. Tap an exercise and adjust your settings.

For more information, see help.fitbit.com.

Check your workout summary

After you complete a workout, Charge 3 shows a summary of your stats.

Check the Exercise tile in the Fitbit app to see additional stats and a workout intensity map if you used GPS.

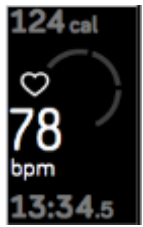
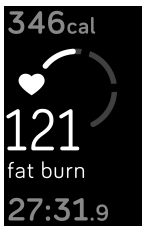
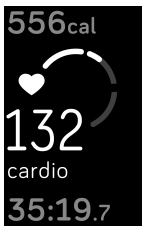
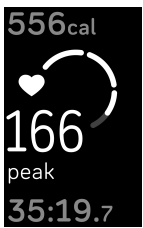
Check your heart rate

Heart-rate zones help you target the training intensity of your choice. See your current zone and progress toward your maximum heart rate on your device next to your heart-rate reading. In the Fitbit app, you can see your time spent in zones during a particular day or exercise. Three zones based on American Heart

Association recommendations are available, or you can create a custom zone if you have a specific heart rate you're targeting.

Default heart-rate zones

Default heart-rate zones are calculated using your estimated maximum heart rate. Fitbit calculates your maximum heart rate with the common formula of 220 minus your age.

Icon	Zone	Calculation	Description
	Below Zone	Below 50% of your maximum heart rate	Below the fat burn zone, your heart beats at a slower pace.
	Fat Burn Zone	Between 50% and 69% of your maximum heart rate	In the fat burn zone, you're likely in a moderate activity such as a brisk walk. Your heart rate and breathing might be elevated, but you can still carry on a conversation.
	Cardio Zone	Between 70% and 84% of your maximum heart rate	In the cardio zone, you're likely doing a vigorous activity such as running or spinning.
	Peak Zone	Greater than 85% of your maximum heart rate	In the peak zone, you're likely doing a short, intense activity that improves performance and speed, such as sprinting or high-intensity interval training.

Custom heart-rate zones

Instead of using these heart-rate zones, you can create a custom zone in the Fitbit app to target a specific heart-rate range.

For more information, see help.fitbit.com.

Share your activity

After you complete a workout, open the Fitbit app to share your stats with friends and family.

For more information, see help.fitbit.com.

Fitbit Pay

Some editions of Charge 3 include a built-in NFC chip, which lets you use your credit and debit cards on your tracker. To check if your Charge 3 supports Fitbit Pay, remove the bottom band and look for "Fitbit Pay" printed on the end of the tracker.

Use credit and debit cards

Set up Fitbit Pay in the Wallet section of the Fitbit app, and use your tracker to make purchases in stores that accept contactless payments.

We're always adding new locations and card issuers to our list of partners. To see if your payment card works with Fitbit Pay, see fitbit.com/fitbit-pay/banks.

Set up Fitbit Pay

To use Fitbit Pay, add at least 1 credit or debit card from a participating bank to the Wallet section of the Fitbit app. The Wallet is where you add and remove payment cards, set a default card for your tracker, edit a payment method, and review recent purchases.

1. From the Today tab  in the Fitbit app, tap your profile picture > Charge 3 tile.
2. Tap the **Wallet** tile.
3. Follow the on-screen instructions to add a payment card. In some cases, your bank might require additional verification. If you're adding a card for the first time, you might be prompted to set a 4-digit PIN code for your tracker. Note that you also need passcode protection enabled for your phone.
4. After you add a card, follow the on-screen instructions to turn on notifications for your phone (if you haven't already done so) to complete the setup.

You can add up to 5 payment cards to the Wallet and choose which card to set as the default payment option on your tracker.

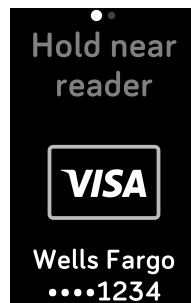
Make purchases

Make purchases using Fitbit Pay at any store that accepts contactless payments. To determine if the store accepts Fitbit Pay, look for the symbol below on the payment terminal:

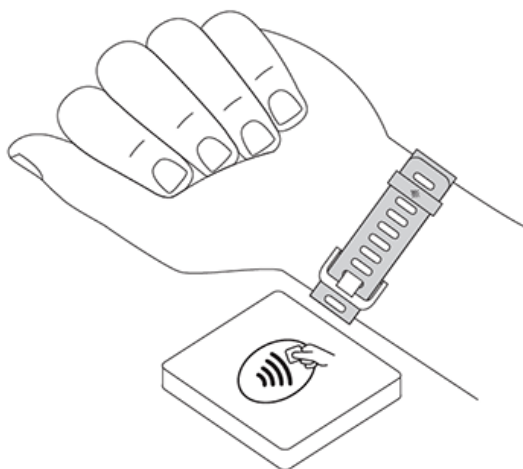


All customers except those in Australia:

1. If prompted, enter your 4-digit tracker PIN code. Your default card appears on the screen.



2. To pay with your default card, hold your wrist near the payment terminal. To pay with a different card, tap to find the card you want to use, and hold your wrist near the payment terminal.



Customers in Australia:

1. If you have a credit or debit card from an Australian bank, hold your tracker near the payment terminal to pay. If your card is from a bank outside of Australia, or if you wish to pay with a card that is not your default card, complete steps 1-3 in the section above.
2. If prompted, enter your 4-digit tracker PIN code.
3. If the purchase amount exceeds \$100 AU, follow the instructions on the payment terminal. If prompted for a PIN code, enter the PIN code for your card (not your tracker).

When the payment succeeds, your tracker vibrates and you see a confirmation on the screen.

If the payment terminal doesn't recognize Fitbit Pay, make sure the tracker face is near the reader and that the cashier knows you're using a contactless payment.

For added security, you must wear Charge 3 on your wrist to use Fitbit Pay.

For more information, see help.fitbit.com.

Change your default card

1. From the Today tab  in the Fitbit app, tap your profile picture > Charge 3 tile.

2. Tap the **Wallet** tile.
3. Find the card you want to set as the default option.
4. Tap **Set as Default on Charge 3**.

Pay for transit

Use Fitbit Pay to tap on and off at transit readers that accept contactless credit or debit card payments. To pay with your tracker, follow the steps listed in ["Use credit and debit cards" on page 36](#).

Pay with the same card on your Fitbit tracker when you tap the transit reader at the start and end of your trip. Make sure your device is charged before beginning your trip.

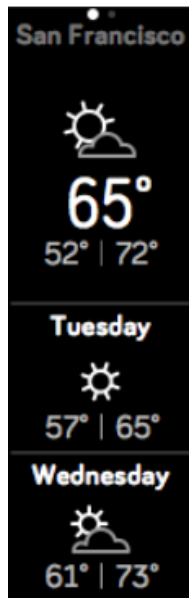
Weather

See the weather in your current location, as well as 2 additional locations you choose, in the Weather app  on your tracker.

Check the weather

If the weather for your current location doesn't appear, check that you turned on location services for the Fitbit app. If you change locations or don't see updated data for your current location, sync your tracker to see your new location and latest data in the Weather app.

Choose your unit of temperature in the Fitbit app. For more information, see help.fitbit.com.



Add or remove a city

1. From the Today tab  in the Fitbit app, tap your profile picture > Charge 3 tile.
2. Tap **Apps** > **Charge 3** tab.
3. Tap the **Weather** app. You might need to swipe up to find it.
4. Tap **Settings** > **Add city** to add up to 2 additional locations or tap **Edit** > the **X** icon to delete a location. Note that you can't delete your current location.

Agenda

Connect your phone's calendar in the Fitbit app to see upcoming calendar events for today and tomorrow in the Agenda app  on your tracker.

For more information, see help.fitbit.com.

Update, Restart, and Erase

Learn how to update, restart, and erase Charge 3.

Restart Charge 3

If you can't sync Charge 3 or you have trouble with tracking your stats or receiving notifications, restart your tracker from your wrist:

Open the Settings app  and tap **About > Reboot Device**.

If Charge 3 is unresponsive:

1. Connect Charge 3 to the charging cable. For instructions, see "[Charge your tracker](#)" on page 7.
2. Press and hold the buttons on your tracker for 8 seconds. Release the buttons. When you see a smiley face and Charge 3 vibrates, the tracker restarted.

Restarting your tracker doesn't delete any data.

Charge 3 has a small hole (altimeter sensor) on the back of the device. Don't attempt to restart your device by inserting any items, such as paper clips, into this hole as you can damage your tracker.

Erase Charge 3

If you want to give Charge 3 to another person or wish to return it, first clear your personal data:

On Charge 3, open the Settings app  > **About > Clear User Data**.

Update Charge 3

Update your tracker to get the latest feature enhancements and product updates.

When an update is available, a notification appears in the Fitbit app. After you start the update, follow the progress bars on Charge 3 and in the Fitbit app until the update is complete. Keep your tracker and phone close to each other during the update.

Updating Charge 3 takes several minutes and may be demanding on the battery. We recommend plugging your tracker into the charger before starting the update.

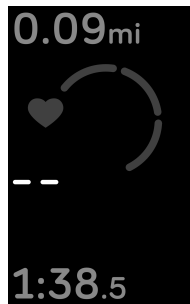
For more information, see help.fitbit.com.

Troubleshooting

If Charge 3 isn't working properly, see our troubleshooting steps below. Visit help.fitbit.com for more information.

Heart-rate signal missing

Charge 3 continuously tracks your heart rate while you're exercising and throughout the day. If the heart-rate sensor on your tracker has difficulty detecting a signal, dashed lines appear.



If your tracker doesn't detect a heart-rate signal, first make sure heart-rate tracking is turned on in the Settings app  on your tracker. Next, make sure you're wearing your tracker correctly, either by moving it higher or lower on your wrist or by tightening or loosening the band. Charge 3 should be in contact with your skin. After holding your arm still and straight for a short time, you should see your heart rate again.

For more information, see help.fitbit.com.

GPS signal missing

Environmental factors, including tall buildings, dense forest, steep hills, and thick cloud cover, can interfere with your phone's ability to connect to GPS satellites. If

your phone is searching for a GPS signal during an exercise, **connecting** appears at the top of the screen.



For best results, wait for your phone to find the signal before you start your workout.

Other issues

If you experience any of the following issues, restart your tracker:

- Won't sync
- Won't respond to taps, swipes, or button press
- Won't track steps or other data
- Won't show notifications

For instructions, see "[Restart Charge 3](#)" on page 43.

For more information, see help.fitbit.com.

General Info and Specifications

Sensors and Components

Fitbit Charge 3 contains the following sensors and motors:

- 3-axis accelerometer, which tracks motion patterns
- Altimeter, which tracks altitude changes
- Optical heart-rate tracker
- Vibration motor

Materials

The housing and buckle on Charge 3 are made of anodized aluminum. While anodized aluminum can contain traces of nickel, which can cause an allergic reaction in someone with nickel sensitivity, the amount of nickel in all Fitbit products meets the European Union's stringent Nickel Directive.

The Charge 3 classic band is made of a flexible, durable elastomer material similar to that used in many sports watches.

Wireless technology

Charge 3 contains a Bluetooth 4.0 radio transceiver, and Fitbit-Pay enabled devices contain an NFC chip.

Haptic feedback

Charge 3 contains a vibration motor for alarms, goals, notifications, and reminders.

Battery

Charge 3 contains a rechargeable lithium-polymer battery.

Memory

Charge 3 stores your data, including daily stats, sleep information, and exercise history, for 7 days. See your historical data in the Fitbit app.

Display

Charge 3 has an OLED display.

Band size

Band sizes are shown below. Note that accessory bands sold separately may vary slightly.

Small band	Fits a wrist between 5.5 - 7.1 inches (140 mm - 180 mm) in circumference
Large band	Fits a wrist between 7.1 - 8.7 inches (180 mm - 220 mm) in circumference

Environmental conditions

Operating temperature	14° to 113° F (-10° to 45° C)
Non-operating temperature	-4° to 14° F (-20° to -10° C) 113° to 140°F (45° to 60° C)
Maximum operating altitude	30,000 feet (9,144 m)

Learn more

To learn more about your tracker, how to track your progress in the Fitbit app, and how to build healthy habits with Fitbit Premium, visit help.fitbit.com.

Return policy and warranty

Find warranty information and the fitbit.com return policy on [our website](#).

Regulatory and Safety Notices

Notice to the User: Regulatory content for certain regions can also be viewed on your device. To view the content:

Settings > About > Regulatory Info

USA: Federal Communications Commission (FCC) statement

Model FB409:

FCC ID: XRAFB409

Model FB410

FCC ID: XRAFB410

Notice to the User: The FCC ID can also be viewed on your device. To view the content:

Settings > About > Regulatory Info

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

FCC Warning

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device meets the FCC and IC requirements for RF exposure in public or uncontrolled environments.

Canada: Industry Canada (IC) statement

Model/Modèle FB409

IC: 8542A-FB409

Model/Modèle FB410

IC: 8542A-FB410

Notice to the User: The IC ID can also be viewed on your device. To view the content:

Settings > About > Regulatory Info

Avis à l'utilisateur: L'ID de l'IC peut également être consulté sur votre appareil. Pour voir le contenu:

Paramètres> À propos> Informations réglementaires

This device meets the IC requirements for RF exposure in public or uncontrolled environments.

Cet appareil est conforme aux conditions de la IC en matière de RF dans des environnements publics ou incontrôlée

IC Notice to Users English/French in accordance with current issue of RSS GEN:

This device complies with Industry Canada license exempt RSS standard(s).

Operation is subject to the following two conditions:

1. this device may not cause interference, and
2. this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme avec Industrie Canada RSS standard exempts de licence (s). Son utilisation est soumise à Les deux conditions suivantes:

1. cet appareil ne peut pas provoquer d'interférences et
2. cet appareil doit accepter Toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement du dispositif

European Union (EU)

Models FB409 and FB410

Simplified EU Declaration of Conformity

Hereby, Fitbit, Inc. declares that the radio equipment type Model FB410 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: www.fitbit.com/safety

Vereinfachte EU-Konformitätserklärung

Fitbit, Inc. erklärt hiermit, dass die Funkgerättypen Modell FB410 die Richtlinie 2014/53/EU erfüllen. Der vollständige Wortlaut der EU-Konformitätserklärungen kann unter folgender Internetadresse abgerufen werden: www.fitbit.com/safety

Declaración UE de Conformidad simplificada

Por la presente, Fitbit, Inc. declara que el tipo de dispositivo de radio Modelo FB410 cumple con la Directiva 2014/53/UE. El texto completo de la declaración de conformidad de la UE está disponible en la siguiente dirección de Internet:

www.fitbit.com/safety

Déclaration UE de conformité simplifiée

Fitbit, Inc. déclare par la présente que les modèles d'appareils radio FB410 sont conformes à la Directive 2014/53/UE. Les déclarations UE de conformité sont disponibles dans leur intégralité sur le site suivant : www.fitbit.com/safety

Dichiarazione di conformità UE semplificata

Fitbit, Inc. dichiara che il tipo di apparecchiatura radio Modello FB410 è conforme alla Direttiva 2014/53/UE. Il testo completo della dichiarazione di conformità UE è disponibile al seguente indirizzo Internet: www.fitbit.com/safety



Customs Union

Model FB409 and FB410



Argentina

Model FB409:



RAMATEL

C-22260

Model FB410:



RAMATEL

C-22264

Australia and New Zealand

Model FB409 and FB410



Belarus

Model FB409 and FB410



China

Model FB410

Notice to the User: Regulatory content can also be viewed on your device.

Instructions to view content from your menu:

Settings > About > Regulatory Info

CMIIT ID: 2018DJ3954

China RoHS

部件名称	有毒和危险品					
Part Name	Toxic and Hazardous Substances or Elements					
Model FB410	铅 (Pb)	水银 (Hg)	镉 (Cd)	六价铬 (Cr(VI))	多溴化苯 (PBB)	多溴化二苯 醚 (PBDE)
表带和表扣 (Strap and Buckle)	○	○	○	○	○	○
电子 (Electronics)	--	○	○	○	○	○
电池 (Battery)	○	○	○	○	○	○
充电线 (Charging Cable)	○	○	○	○	○	○

本表格依据 SJ/T 11364 的规定编制

○ = 表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572规定的限量要求以下 (indicates that the content of the toxic and hazardous substance in all the Homogeneous Materials of the part is below the concentration limit requirement as described in GB/T 26572).

X = 表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572规定的限量要求 (indicates that the content of the toxic and hazardous substance in at least one Homogeneous Material of the part exceeds the concentration limit requirement as described in GB/T 26572).



India

Model FB410

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > About > Regulatory Info

Indonesia

Model FB410

56621/SDPPI/2018
3788

Israel

Model FB409

התאמה אישור 51-64667

המוצר של המודולארי בחלק טכני שינוי כל לבצע אין.

Model FB410

התאמה אישור 51-64668

המוצר של המודולארי בחלק טכני שינוי כל לבצע אין.

Japan

Model FB410

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > About > Regulatory Info

Mexico



Model FB409 and FB410

La operación de este equipo está sujeta a las siguientes dos condiciones:

1. Es posible que este equipo o dispositivo no cause interferencia perjudicial y
2. Este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada

Morocco

Model FB409

AGREE PAR L'ANRT MAROC

Numéro d'agrément: MR 16934 ANRT 2018

Date d'agrément: 28/06/2018

Model FB410

AGREE PAR L'ANRT MAROC

Numéro d'agrément: MR 16935 ANRT 2018

Date d'agrément: 28/06/2018

Nigeria

Model FB409 and FB410

Connection and use of this communications equipment is permitted by the Nigerian Communications Commission.

Oman

Model Name FB409

OMAN-TRA/TA-R/5771/18

D100428

Model FB410

OMAN-TRA/TA-R/5773/18

D100428

Pakistan

Model No.: FB410

TAC No.: 9.6090/2018



Model: FB410

Serial No: Refer to retail box

Year of Manufacture: 2018

Philippines

Model FB410



Serbia

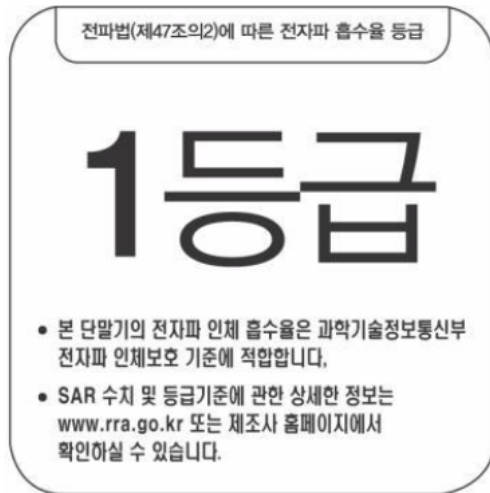
Model FB409 and FB410

И 005 18



South Korea

Model FB410



클래스 B 장치 (가정 사용을 위한 방송 통신 기기) : EMC 등록 주로 가정용 (B 급)으로하고, 모든 지역에서 사용할 수 있습니다 얻을이 장치.

“ 해당 무선설비는 전파혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없습니다. ”



Taiwan

Model FB410

注意！

依據 低功率電波輻射性電機管理辦法

第十二條 經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能

第十四條

低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前項合法通信，指依電信法規定作業之無線電通信。

低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

Translation:

Low power warning:

According to the management method of low power radio wave radiating motor.

Article 12

Without permission, any company, firm or user shall not alter the frequency, increase the power, or change the characteristics and functions of the original design of the certified lower power frequency electric machinery.

Article 14

The application of low power frequency electric machineries shall not affect the navigation safety nor interfere a legal communication, if an interference is found, the service will be suspended until improvement is made and the interference no longer exists. The foregoing legal communication refers to the wireless telecommunication operated according to the telecommunications laws and regulations. The low power frequency electric machinery should be able to tolerate the interference of the electric wave radiation electric machineries and equipment for legal communications or industrial and scientific applications.

使用過度恐傷害視力」

使用30分鐘請休息10分鐘。2歲以下幼兒不看螢幕, 2歲以上每天看螢幕不要超過1小時。

Translation:

“Excessive use may cause damage to vision”

Rest for 10 minutes after every 30 minutes.

Children under 2 years old should stay away from this product. Children 2 years old or more should not see the screen for more than 1 hour.

電池警語：

此裝置使用鋰電池。

若未遵照下列準則，則裝置內的鋰離子電池壽命可能會縮短或有損壞裝置、發生火災、化學品灼傷、電解液洩漏及 / 或受傷的風險。

- 請勿拆解、鑿孔或損壞裝置或電池。
- 請勿取出或嘗試取出使用者不可自行更換的電池。
- 請勿將電池曝露於火焰、爆炸或其他危險中。
- 請勿使用尖銳物品取出電池。

Translation:

Battery warning:

This device uses a lithium-ion battery.

If the following guidelines are not followed, the life of the lithium-ion battery in the device may be shortened or there is a risk of damage to the device, fire, chemical burn, electrolyte leakage and / or injury..

- Do not disassemble, puncture or damage the device or battery.
- Do not remove or try to remove the battery that the user cannot replace.
- Do not expose the battery to flames, explosions or other hazards.
- Do not use sharp objects to remove the battery.

United Arab Emirates

Model FB410

Model FB409

TRA Registered No.: ER63685/18

Dealer No.: DA35294/14

TRA Registered No.: ER63686/18

Dealer No.: DA35294/14

Vietnam

Model FB410



Zambia

Model Name FB409

ZMB/ZICTA/TA/2018/9/27

Model FB410



ZMB/ZICTA/TA/2018/9/28

Safety Statement

This equipment has been tested to comply with safety certification in accordance with the specifications of EN Standard: EN60950-1:2006 + A11:2009 + A1:2010 + A12:2011 + A2:2013 & EN62368-1:2014 + A11:2017.

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