

Cradlewise

# User Guide

WORLD'S SMARTEST  
BASSINET AND CRIB

Read all instructions BEFORE assembly of the product.  
Keep this guide for future use.



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# Cradlewise setup

**NOTE** · You'll want to set aside 45 to 60 minutes to assemble the cradle. While pregnant, you'll want to have a partner pitch in to help.

## **Assemble the crib**

You can find step-by-step instructions on how to assemble your All-in-One Cradlewise Smart Bassinet and Crib in the user guide.

## **First-time setup**

Place the cradle in a position not more than 6 feet away from an electrical outlet (100-240 VAC 50/60Hz). Connect the provided power adapter to the electrical outlet. Connect the power adapter DC jack to the female jack of the white cable attached to the crib. You should see a slow-blinking white LED on top of the monitor arc. Once the cradle is ready, the LED slowly blinks light blue.

## **Connect the app**

Download the Cradlewise app (iOS and Android) to your smart device and follow the instructions



# What makes Cradlewise the world's smartest crib?

## Convertible bassinet to crib

Smartest convertible bassinet to crib—use from birth to 24 months

## Quiet as a whisper

Noiseless bounce helps your little one and you sleep more soundly

## Built-in sound machine

Including white noise machine and Spotify integration

## Smart baby monitor

AI technology detects your baby's most subtle movements and cues

## Smooth start & stop

Bouncing gradually starts and stops to gently soothe your baby

## Customizable bouncing

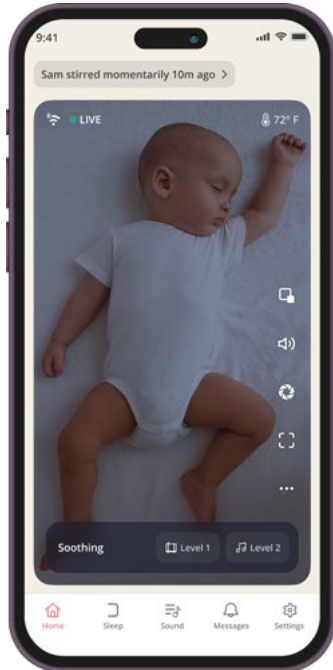
Choose your preferred bounce intensity



Monitor your baby remotely, track sleep patterns, and personalize settings to create the ideal sleep sanctuary.



# Connected app for monitoring



The app images are intended for illustrative purposes only, and the actual view may vary depending on the baby's position and the version of the crib.

## **Live Video**

Keep a close eye on your little one through a live video stream on your phone. The field of view of the camera is restricted to the crib.

## **Night Vision**

Monitor your baby without turning on the lights and disturbing anyone.

## **Sleep Analytics**

Track your baby's sleep and get insights to help them sleep better.

## **Add a Caregiver**

Allow loved ones to check in on your baby.

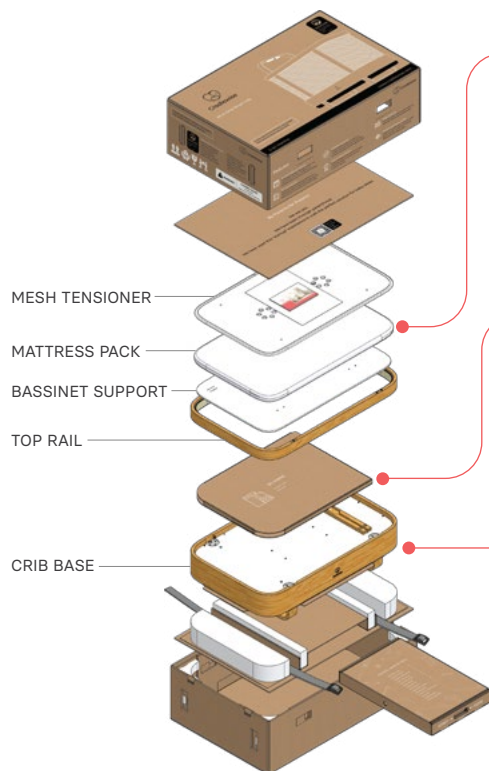
## **Persistent Audio Monitoring**

Keep an ear out for your baby using the audio monitoring feature even after exiting the app.

## **Notifications**

Stay connected with your baby. Get notified when your little one stirs, falls asleep, or needs your attention.

# What's in the box?



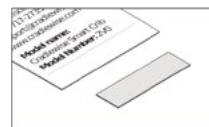
MATTRESS ASSEMBLED WITH MATTRESS  
COVER AND FITTED SHEET



CRIB MESH



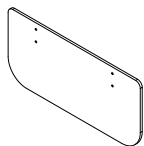
BASSINET  
MESH



CRIB SERIAL  
NUMBER

(Q) SMALL PARTS & TOOLS (Details on the next page)

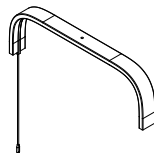
## (Q) SMALL PARTS & TOOLS



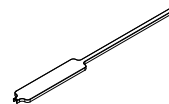
BASSINET LEGS x2



WOODEN SLATS



MONITOR ARC



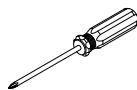
MONITOR CABLE COVER



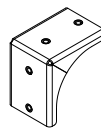
POWER ADAPTER



ALLEN KEY



SCREWDRIVER



BASSINET BRACKETS x4



WOODEN DOWELS (A) x6



CAM LOCK BOLTS (B) x9



M6X12 BOLTS (C) x12



M6X25 BOLTS (D) x4



M6X16 BOLTS (E) x16



CAM LOCK NUTS (F) x9

# Caution

- Read all instructions BEFORE assembly and USE of product.
- KEEP THE INSTRUCTION GUIDE FOR FUTURE USE.
- Cradlewise Crib IS NOT A SUBSTITUTE FOR RESPONSIBLE ADULT SUPERVISION. IMMEDIATELY CONTACT YOUR PHYSICIAN IF YOUR BABY IS UNUSUALLY FUSSY OR NOT RESPONDING NORMALLY.
- If you do not have instructions, DO NOT use this product. Please visit [www.cradlewise.com](http://www.cradlewise.com) to contact us for help.
- NEVER use Cradlewise if any parts are missing or broken. Request replacement parts and instructional literature via **cradlewise.com** if needed. (DO NOT substitute parts.)
- Convert the product from bassinet to crib if your child is able to push up on hands and knees or at six months of age—whichever comes first.
- For indoor use only.
- This product is not a toy. Do not allow children to play with it.
- Do not pour water or liquids onto Cradlewise Crib.
- Only use the power adapter provided. Use of other power adapters may permanently damage the bed product.
- Never use plastic shipping bags or other plastic film as mattress covers not sold and intended for that purpose. They can cause suffocation.

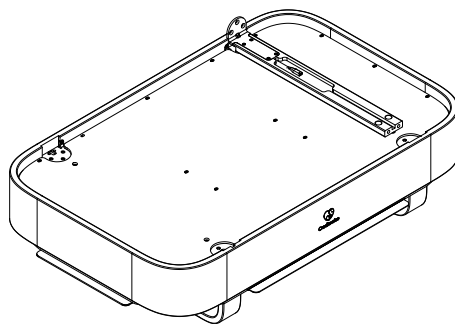
- Never use a water mattress with this product.
- Never place more than one infant in it at a time.
- Never carry the Cradlewise Crib with an infant in it.
- Remove your baby from Cradlewise when making readjustments to the crib, such as converting from bassinet to crib mode.
- Press the mattress firmly down on all edges and corners to make sure that the mattress is not raised on the sides.
- Place Cradlewise on a firm, flat floor without any raised surfaces.
- Keep away from open fires and other sources of strong heat, such as electric heaters, gas fires, etc.
- Don't use any objects to elevate the mattress. The AAP cautions that elevation can result in an infant sliding into a position that might make breathing difficult.
- Maintain a spacing of at least 4 in. (10 cm) all around the assembled crib.

# Assembling Cradlewise

## Assembling the crib base

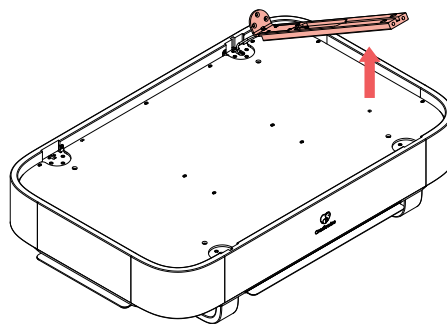
1

Place the crib base on the floor.



2

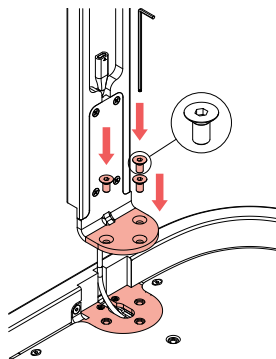
Lift the attached slat.



## Assembling the slats

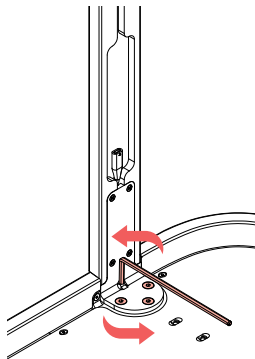
3

Screw the attached slat to the base with 3 (C) bolts using the Allen key.



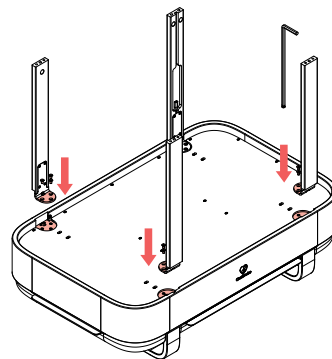
4

Tighten the 3 (C) bolts using the Allen key's longer arm.



5

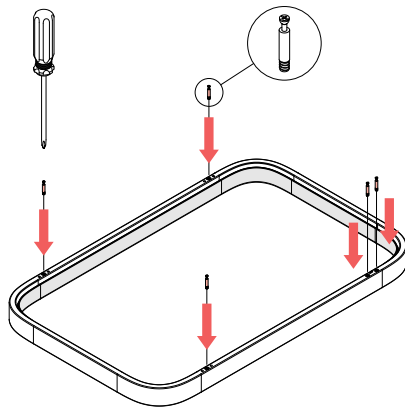
Screw 3 wooden slats into the crib base with 3 (C) bolts each (9 bolts total) using the Allen key.



## Assembling the top rail

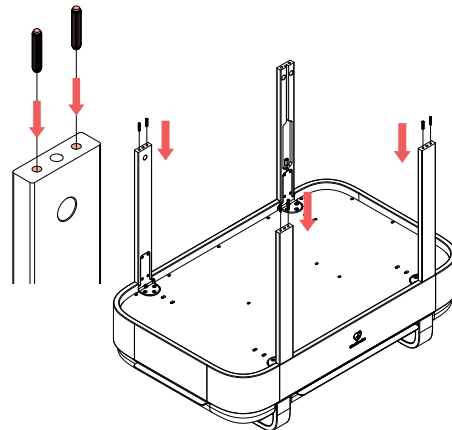
6

Screw 5 cam lock bolts  
(B) in the top rail.



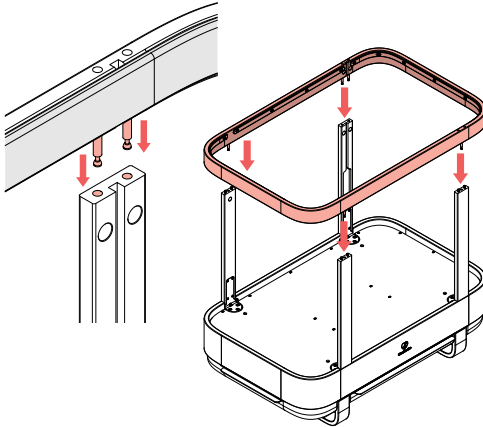
7

Insert wooden dowels (A)  
halfway into the 3 slats.



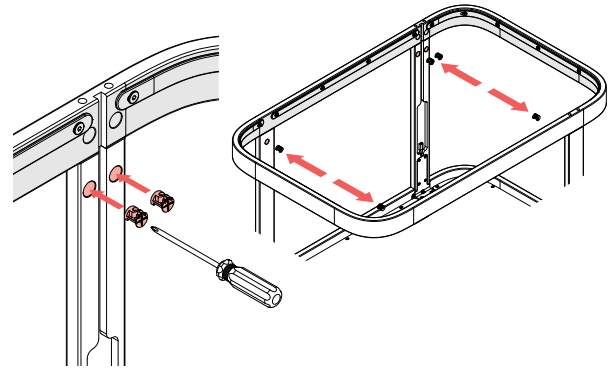
8

Flip the top rail, match 2 cam lock bolts with the holes in the fixed slat and insert it.



9

Affix the top rail in place by aligning the cam lock nuts (F) in the holes and rotating them clockwise, using the provided screwdriver.

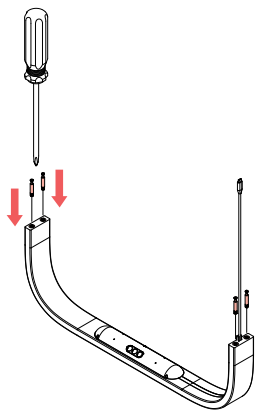


**CAUTION** · Securely tighten the cam lock bolt to ensure safety. Improper torque may compromise structural integrity

## Mounting the monitor arc

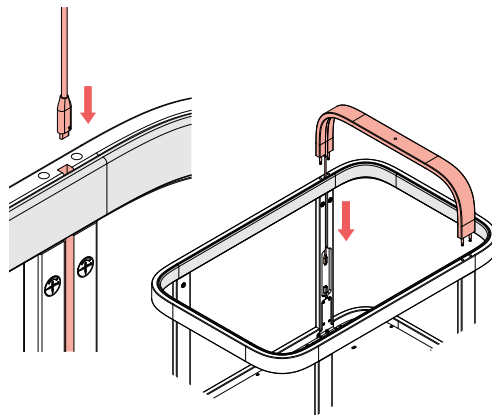
10

Screw 4 cam lock bolts (B) into the monitor arc.



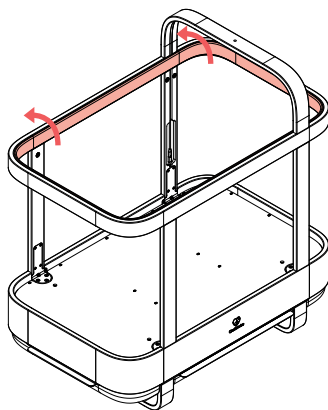
11

Push the cord hanging from the monitor arc through the cavity on the top rail. Then, pull the line from the other end.



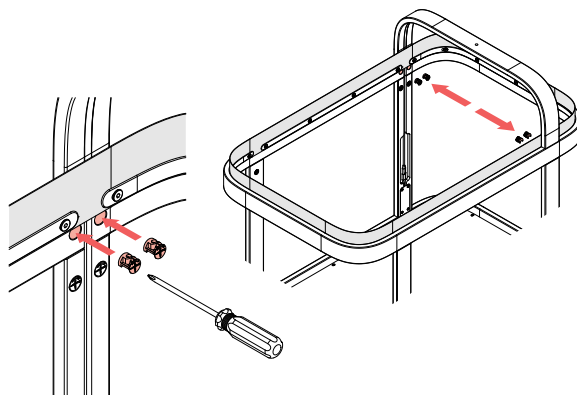
12

Raise the flap on the top rail to see the holes for cam lock nuts.



13

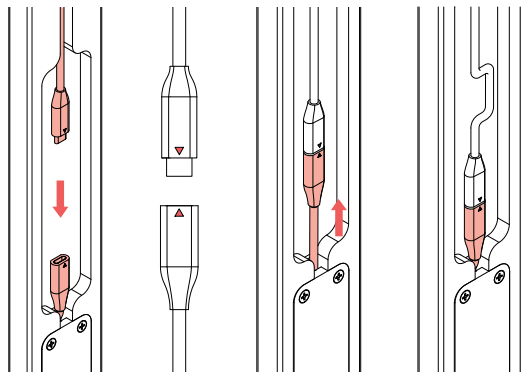
Connect the monitor arc to the top rail by aligning the cam lock nuts (F) in the holes and rotating them clockwise, using the provided screwdriver.



**CAUTION** · Securely tighten the cam lock bolt to ensure safety. Improper torque may compromise structural integrity

14

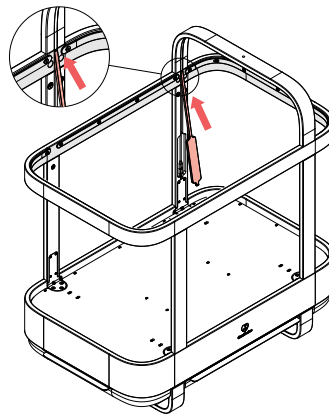
On the cord attached to the monitor arc, align the triangular markings facing the same side and connect the USB cord. If the cord is longer than required, fold it within the cavity.



**TIP** • If the cords are not reaching each other, gently pull the bottom cord until the two ends meet.

15

Cover the USB cord with the monitor cable cover. Press firmly for a snug fit.

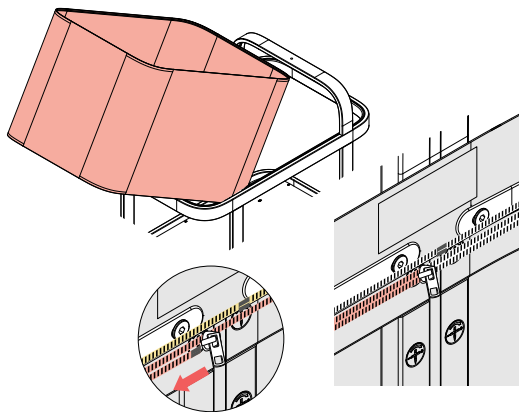


**TIP** • Insert the top end in first.

## Attaching the crib mesh

16

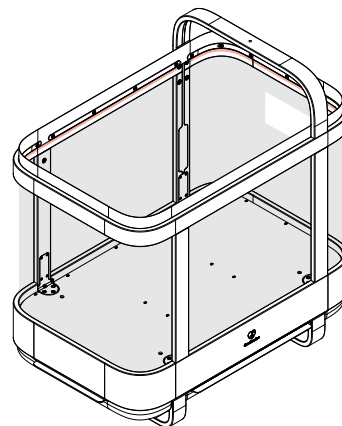
Place the crib mesh inside the crib. Align the zip end of the mesh with the zipper beneath the flap on the top rail and follow the arrow mark direction to close the zipper.



**TIP** • Zipper puller can be found at the centre of wooden slat where USB cable is passing through.

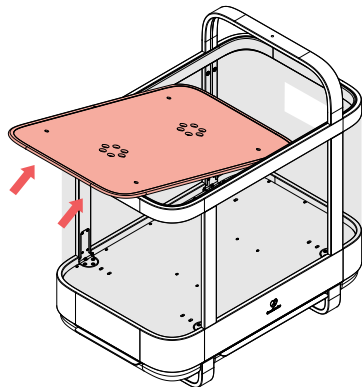
17

Attach the crib mesh to the top rail using the zipper.



18

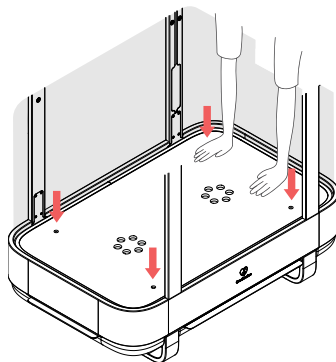
Place the mesh tensioner inside the crib.



**TIP** • You may have to use some force to ensure a snug fit

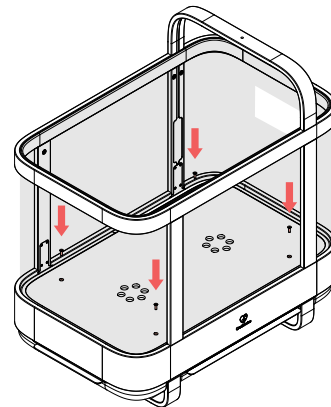
19

Press down the mesh tensioner from all sides to ensure the crib mesh is uniformly taut.



20

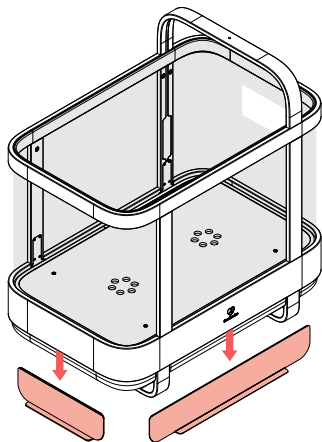
Screw the mesh tensioner to the crib base using 4 (D) bolts.



**TIP** • If you find it hard to engage the bolts, push the mesh tensioner down with one hand while trying to screw them.

21

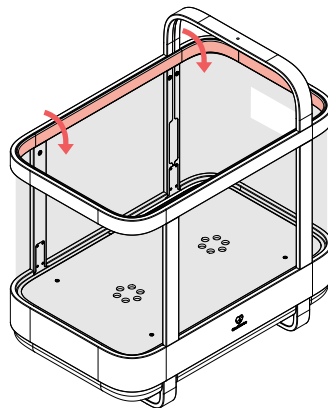
Pull the cardboard spacers from the gap between the wooden frame and legs.



**CAUTION** • If the spacer is not removed, the crib may not bounce.

22

Close the flap on the top rail.

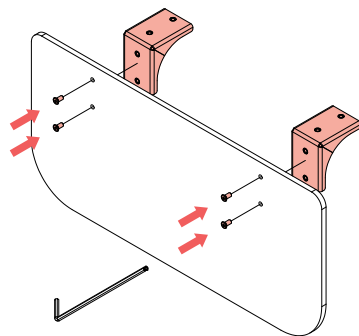


If you are using in crib mode, skip to step 8 on page 26

## Assembling the bassinet

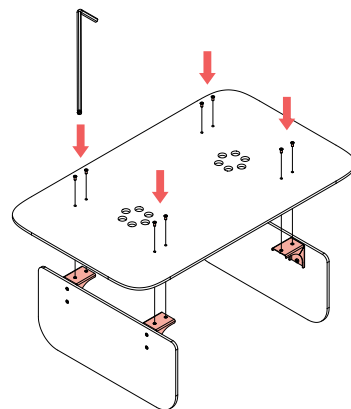
23

Attach the metal brackets to the bassinet leg using 4 (E) bolts. Ensure that you tighten all of the bolts.



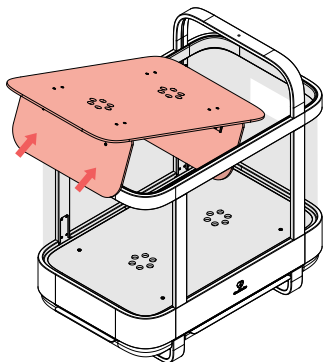
24

Assemble the bassinet support by attaching the bassinet board to the bassinet legs using 8 (E) bolts.



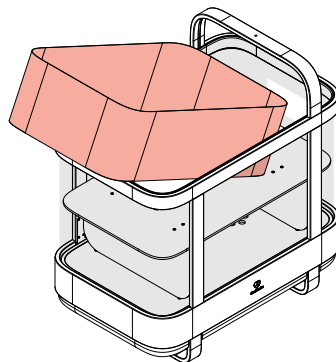
25

Place the bassinet support  
on the mesh tensioner.



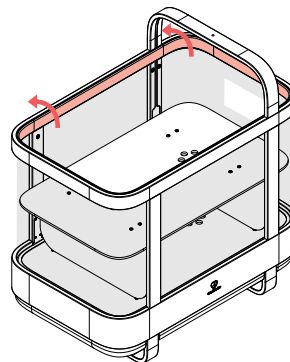
26

Place the bassinet mesh  
inside the crib.



27

Raise the top flap.

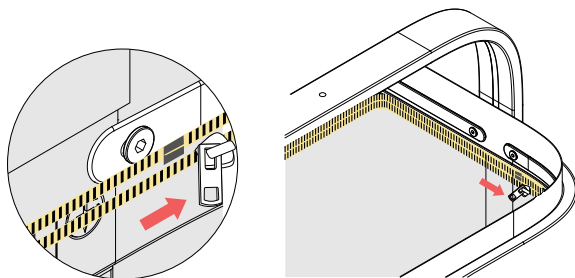


**CAUTION** • Do not use in bassinet mode without bassinet support and bassinet mesh

28

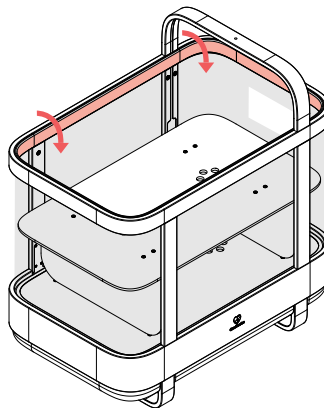
Align the zip end of the bassinet mesh with the zipper beneath the flap on the top rail and follow the arrow mark direction to close the zipper.

**TIP** • The zipper holder will be present on bassinet mesh and zipper stopper will be on top rail. Stopper is kept slightly away from the crib mesh zipper position to avoid bunching of zippers in closed position



29

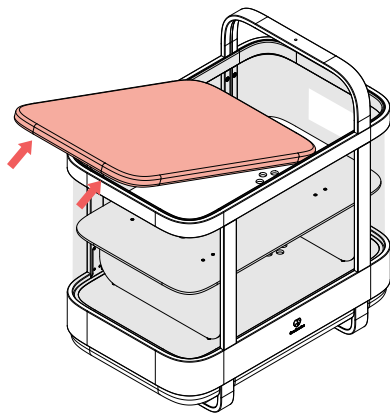
Close the flap and attach it to the velcro on the bassinet mesh.



**CAUTION** • Securely close the flap before placing the mattress to prevent velcro rubbing and potential pilling

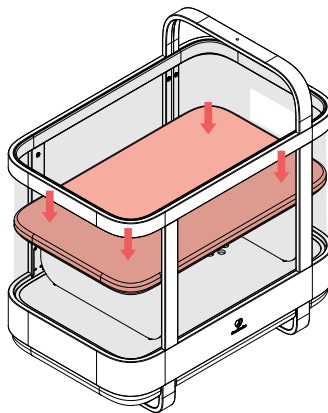
30

Place the mattress pack (mattress, cover, and fitted sheet) on top of the mattress support.

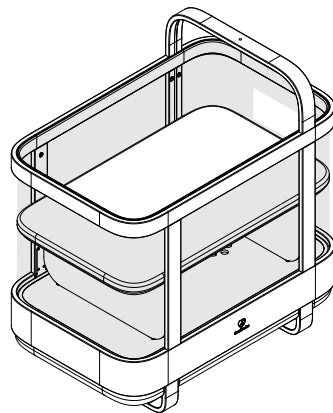


31

Press the mattress pack firmly down on all edges and corners, ensuring it's not raised on the sides.



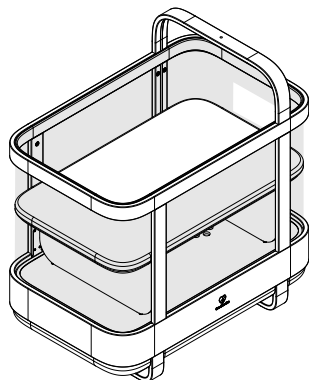
Your baby's bassinet is ready! Now you deserve a nap, too.



# How to convert from bassinet to crib mode

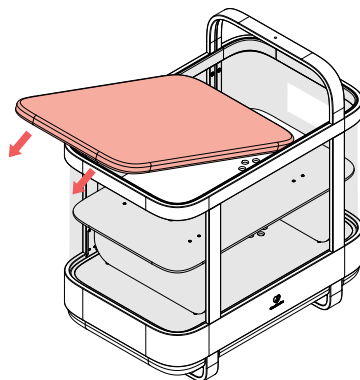
Convert the product from bassinet to crib if your child is able to push up on hands and knees or at six months of age—whichever comes first.

## Cradlewise in crib mode



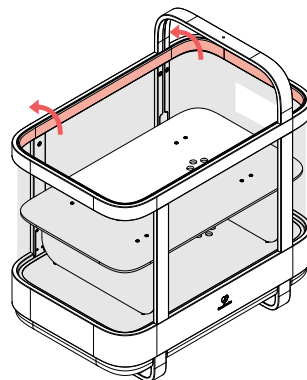
1

Remove the mattress pack (mattress, cover and fitted sheet).



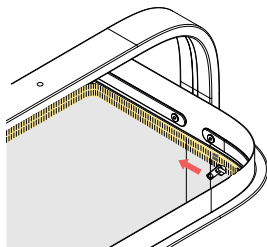
2

Open the flap.



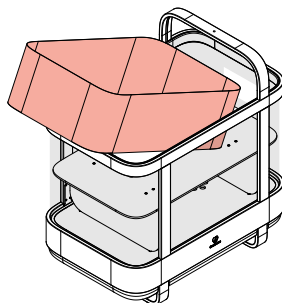
3

For removing bassinet mesh, detach the bassinet mesh zipper by pulling the mesh towards left as shown below



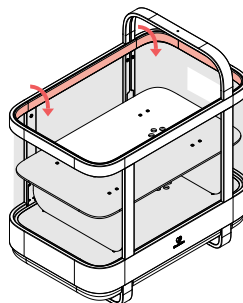
4

Once the bassinet mesh is free on all sides, remove it from the crib.



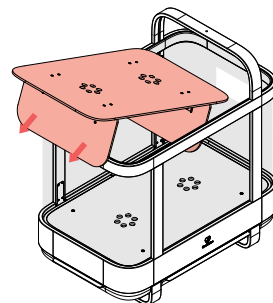
5

Close the crib mesh flap.



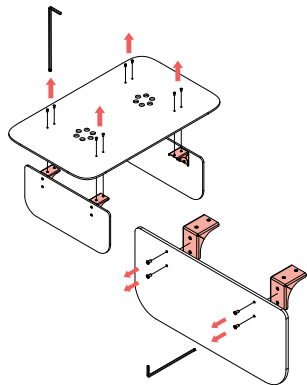
6

Remove the bassinet support.



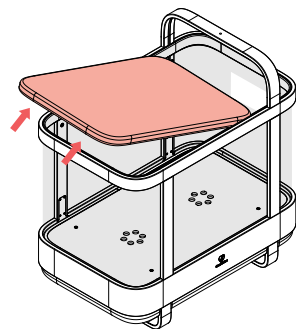
7

Disassemble the bassinet support and place it back in the box.



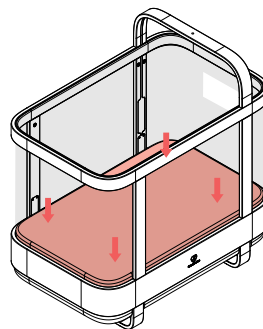
8

Place the mattress pack (mattress, cover, and fitted sheet) on the mesh tensioner.

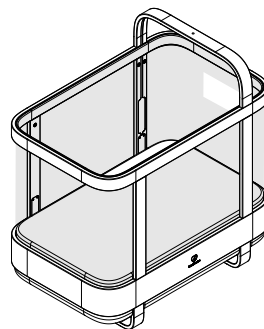


9

Press the mattress pack firmly down on all edges and corners to make sure that the mattress pack is not raised on the sides.



The crib is ready!



Continued from Step 22

# Caring for your Cradlewise

## Cleaning mattress core



- If needed, use a soft cloth to remove dust from the mattress core.
- Do not wash or use any damp cloth to clean the surface.
- Do not bleach.
- Do not iron.
- Do not dry clean.

**NOTE** • Do not remove the cover of the mattress core.

## Cleaning mattress cover, fitted sheet, bassinet mesh and crib mesh



- Machine wash cold, gentle cycle. Wash separately or with similar colored laundry in cold water.
- Do not bleach.
- Tumble dry, no heat.
- Do not iron.
- Make sure to dry the mattress cover completely before using it again.

# **WARNING**

**Warnings for product when mattress pad is located in the upper position as a bassinet**

**FAILURE TO FOLLOW THESE WARNINGS AND THE INSTRUCTIONS COULD RESULT IN SERIOUS INJURY OR DEATH.**

- Check this bassinet regularly before using it, and do not use it if any part is loose or missing or if there are any signs of damage. Do not substitute parts. Contact the manufacturer if replacement parts or additional instructions are needed.
- Do not place this crib near a window or patio door where a child could reach the cord of a blind or curtain and be strangled.
- Press the mattress firmly down on all edges and corners to make sure that the mattress is not raised on the sides.
- Use the fitted sheet which is provided by Cradlewise, Inc. as it is designed to fit securely to the mattress pad.
- To reduce the risk of SIDS, pediatricians recommend healthy infants be placed on their backs to sleep, unless otherwise advised by your physician.
- Strings can cause strangulation! Do not place items with a string around a child's neck, such as hood strings or pacifier cords. Never suspend strings over a bassinet or cradle or attach strings to toys.
- Use **ONLY** the mattress supplied by the manufacturer with the crib. Do not add an additional mattress to the crib.

# **SUFFOCATION HAZARD**

## **Babies have suffocated**

- On pillows, comforters and extra padding.
- In gaps between a wrong size mattress, or extra padding and product sides.
- NEVER add soft bedding or padding.
- Use ONLY mattress provided by Cradlewise Inc.

# **FALL HAZARD**

To help prevent falls, do not use this product when the infant begins to push up on hands and knees and is taller than 90 cm or has reached 18lbs (8.2kg), whichever comes first.

# **WARNING**

**Warnings for product when mattress pad is located in the lower position as a play yard/crib**

**Read all instructions BEFORE assembly and USE of product.**

**KEEP INSTRUCTIONS FOR FUTURE USE.**

- The product, including side rails, must be fully erected prior to use.
- Strings can cause strangulation! Never place items with a string around a child's neck, such as hood strings or pacifier cords. Never suspend strings over product or attach strings to toys.
- Discontinue use of the product when child is able to climb out or reaches the height of 35 in. (890 mm).
- Child can become entrapped and die when improvised netting or covers are placed on top of product. Never add such items to confine child in product.
- When child is able to pull to standing position, set mattress/ base to lowest adjustment position and remove bumper pads, large toys, and other objects that could serve as steps for climbing out.
- Never place product near a window where cords from blinds or drapes can strangle a child.
- Do not use the crib in bassinet mode without fixing the bassinet mesh. It could lead to entrapment.

- Always provide the supervision necessary for the continued safety of your child. When used for playing, never leave child unattended.
- To reduce the risk of SIDS, pediatricians recommend healthy infants be placed on their back to sleep, unless otherwise advised by your physician.
- Never use this product if there are any loose or missing fasteners, loose joints, broken parts, or torn mesh/ fabric. Check before assembly and periodically during use. Contact Cradlewise, Inc. for replacement parts. Never substitute parts.
- Use only the mattress pad provided by Cradlewise, Inc. (which must be at least 37.6 in. long by 23 in. wide and not more than 1.5 in. thick). Check proper fit of mattress. The maximum gap between mattress and inside of crib border (or edge) should be no more than 0.5 in. (13 mm).
- Press the mattress firmly down on all edges and corners to make sure that the mattress is not raised on the sides.
- Always use the mattress cover and fitted sheet which is provided by Cradlewise, Inc. as it is designed to fit securely to the mattress.
- Never use plastic shipping bags or other plastic film as mattress covers not sold and intended for that purpose. They can cause suffocation.

# **WARNING**

## **Infants can suffocate**

- In gaps between a mattress too small or too thick and product sides
- On soft bedding

NEVER add a mattress, pillow, comforter, or padding. See warning labels sewn on sides of product.

# STRANGULATION HAZARD

Children have STRANGLED in cords. Keep the adaptor cord out of the reach of children (more than 3 ft / 0.9 m away).



NEVER attempt to use cord without the protective covering. Check protective covering before each use to ensure that the cord is not exposed to your child. Immediately discontinue use if protective coating is damaged or broken. Do not remove this tag.

## FCC Compliance



FCC ID: 2A6EK-SC-6275S-002

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including, an interference that may cause undesired operation.

- **ANY CHANGES OR MODIFICATIONS NOT EXPRESSLY APPROVED BY THE PARTY RESPONSIBLE FOR COMPLIANCE COULD VOID THE USER'S AUTHORITY TO OPERATE THIS EQUIPMENT.**
- **DO NOT USE ANY ADDITIONAL BEDDING OR FIXTURE THAT REDUCES THE DISTANCE BETWEEN THE BABY IN SLEEPING POSITION AND THE CAMERA TO LESS THAN 20 CM.**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television

reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# Support

We're here to support you through every step of your sleep journey.  
Our customer experience team is available seven days a week.



## Help center

[cradlewise.com/faq](https://cradlewise.com/faq)



## Call or text

+1 (888) 717-2735  
(Toll free-USA only)



## E-mail

[support@cradlewise.com](mailto:support@cradlewise.com)



## In-app chat

24/7 live chat support on Cradlewise App

Cradlewise®, Inc.

40087 Mission Blvd, #391

Fremont, CA 94539

For support

email us at [support@cradlewise.com](mailto:support@cradlewise.com) or

call us at +1(888) 717-CRDL

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[cradlewise.com](https://cradlewise.com)



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