

Dual Monitor Desk Mount

STAND-V002 Series

Assembly Manual

Individual Product SKUs

STAND-V002
STAND-V002-GY
STAND-V002W

**** DO NOT RETURN ITEM ****

Contact Us First!

Our friendly US-Based Product Support Team to help!



We're Here For You

Monday-Friday from 7am-7pm CST
Saturday 8am-4pm CST

US-Based Customer Support from Trained Professionals



Email Us

help@vivo-us.com



Chat with Live Agent

www.vivo-us.com



Give Us a Call

309-278-5303 ext. 1

Assembly Video Available

Navigate to the middle of the product page to watch as our product specialists walk you through the assembly process.

www.vivo-us.com/products/stand-v002



WATCH NOW



PLEASE READ



General Notice:

If you do not understand these directions, or if you have any doubts about the safety of the installation, please contact our product support team at 309-278-5303 or help@vivo-us.com for further assistance. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.

Missing Parts:

If any parts are received damaged / defective OR you are missing a part, please reach out to us ***within 30 days of product delivery to have it replaced at no cost.*** **PLEASE NOTE:** Failure to report missing parts within the stated time frame ***may result in denial of free replacement.***

Returns:

We offer a hassle-free 30 day return on all products. Contact customer support at 309-278-5303 or help@vivo-us.com. Please note: For items ordered in error or no longer needed, the return shipping charges will be at the buyer's expense.

Product Specific Warnings:



WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.



DO NOT EXCEED WEIGHT CAPACITY

FAILURE TO DO SO MAY RESULT IN SERIOUS INJURY.



TIPOVER WARNING

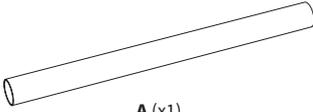
SCREEN WEIGHT MUST BE BALANCED FOR STAND TO REMAIN BALANCED.

TO HELP PREVENT TIPOVER:

- NEVER ADJUST OR PULL MOUNT ARMS BEYOND CENTER POINT OF BASE
- NEVER ALLOW CHILDREN TO CLIMB, STAND, OR PLAY ON ANY PART OF MONITOR MOUNT

ALWAYS EXERCISE CAUTION WHEN ADJUSTING THE PLACEMENT OF YOUR MONITORS.

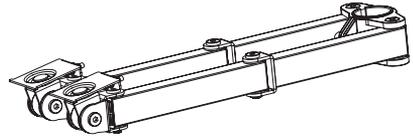
Package Contents



A (x1)
Pole



B (x1)
Clamp



C (x1)
Swivel Arm



D (x2)
VESA Plate



E (x1)
Grommet
Base Plate



F (x1)
Soft Pad



G (x1)
Pole Cap



H (x1)
Pole Cable
Clip



I (x4)
Arm Cable
Clip

Included Hardware & Tools



S-A (x3)
M6x16mm Screw



S-B (x2)
M6 Security Nut



M-A (x8)
M4x12mm
Thumbscrew



M-B (x8)
M4x30mm Screw



M-C (x8)
D6 Spacer



T-A (x1)
3mm Allen
Wrench



T-B (x1)
5mm Allen Wrench

Tools Needed:



**Phillips
Screwdriver**

Weight Capacity:

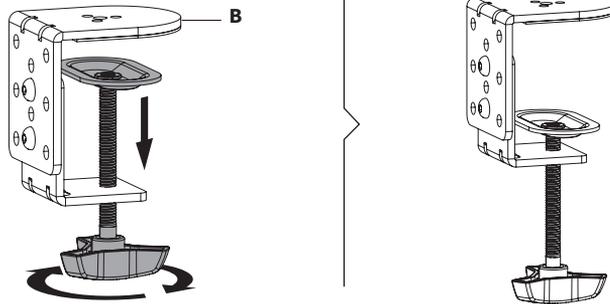


Per Arm

Assembly Steps

STEP 1

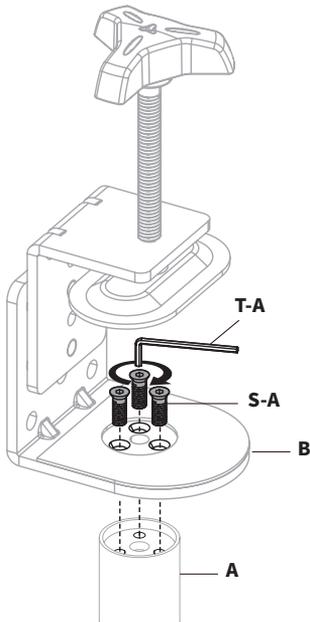
Loosen knob on Clamp (B).



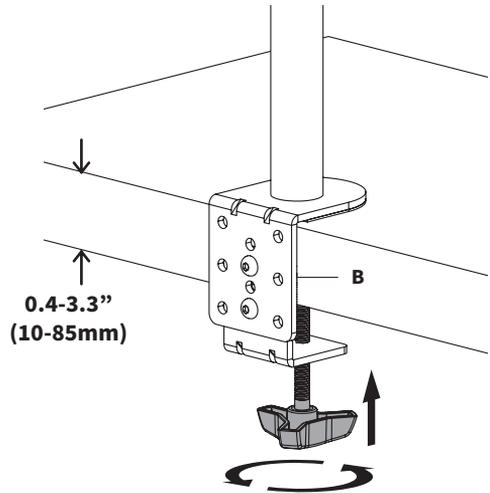
STEP 2

Option 1: Clamp Installation

For Grommet Installation, go to Page 6



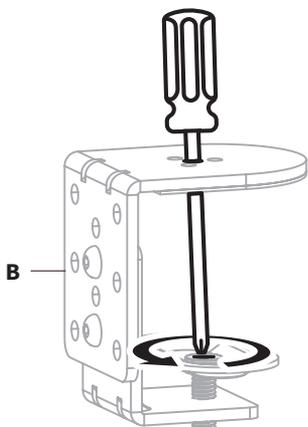
Mount Clamp (B) to Pole (A) using M6x16mm Screws (S-A) and 3mm Allen Wrench (T-A).



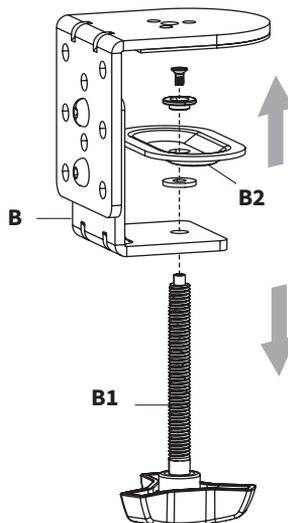
Secure assembly to desktop by tightening knob on Clamp (B).

Proceed to **STEP 3**
on **Page 8**

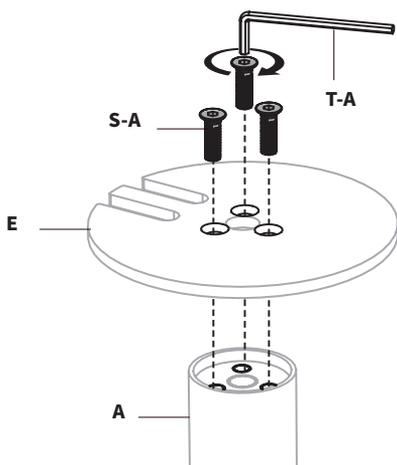
Option 2: Grommet Installation



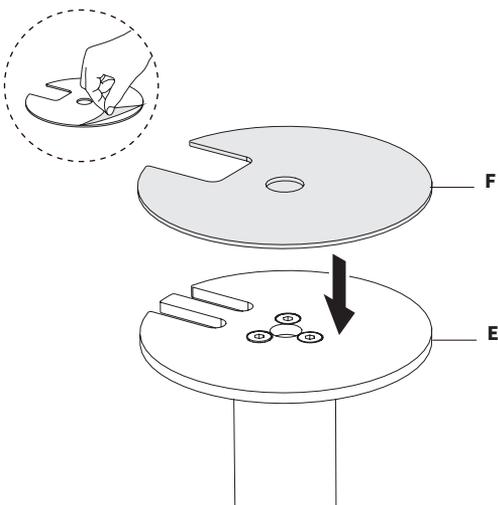
Using a Phillips screwdriver, remove the screw from Clamp (B).



Separate Clamp Bolt (B1) and Clamp Plate (B2) from the clamp assembly.



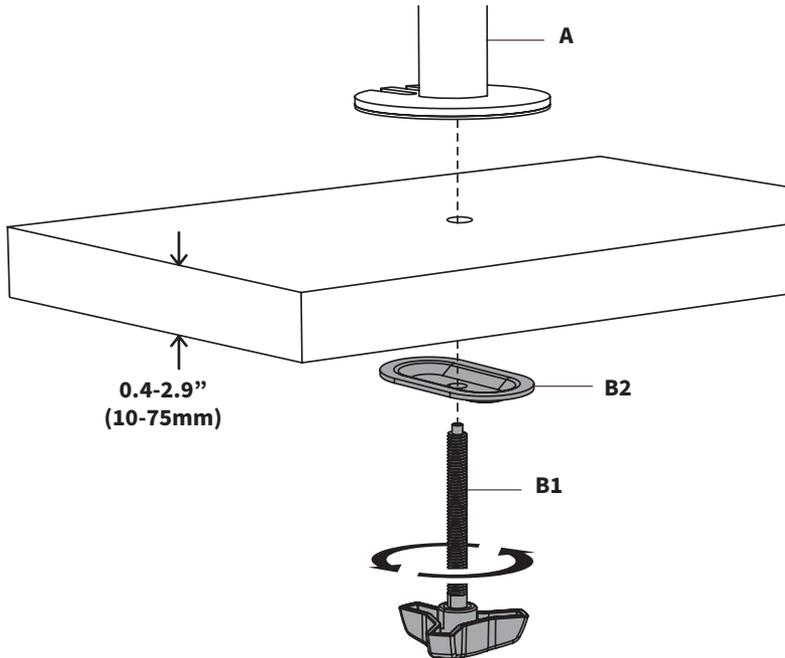
Mount Grommet Plate (E) to Pole (A) using M6x16 Screws (S-A) and 3mm Allen Wrench (T-A).



Remove adhesive backing from Soft Pad (F) and adhere to Grommet Plate (E).

Option 2: Grommet Installation – Cont'd

Thread Clamp Bolt (**B1**) into Clamp Plate (**B2**), grommet hole, and then into the Pole (**A**).

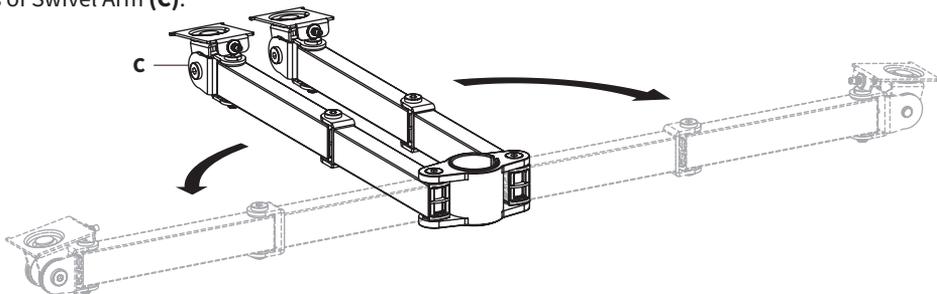


No Grommet Hole?

If you do not have an existing hole for installation, drill a hole through your desktop in your desired mounting location using a 3/8" (10mm) drill bit. The hole size must be between 0.4" and 2.36" (10 and 60mm).

STEP 3

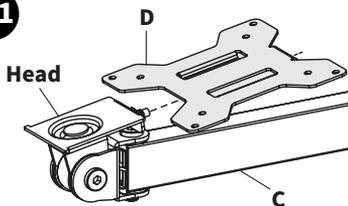
Unfold Arms of Swivel Arm (C).



STEP 4

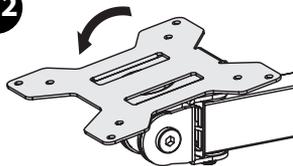
Follow the steps below to rotate the Heads of the Swivel Arm (C) forward.

4.1



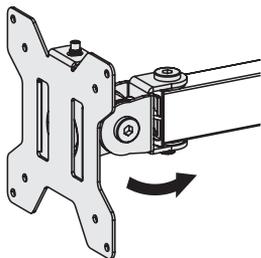
Slide a VESA Plate (D) onto the **Heads** of the Swivel Arm (C).

4.2



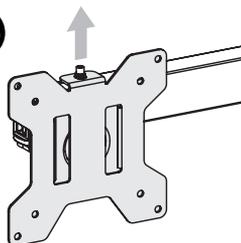
Use the VESA Plate to rotate the **Heads** down.

4.3



Use the VESA Plate to rotate the **Heads** forward.

4.4

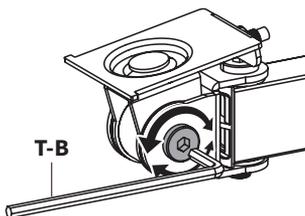


Remove VESA Plate.



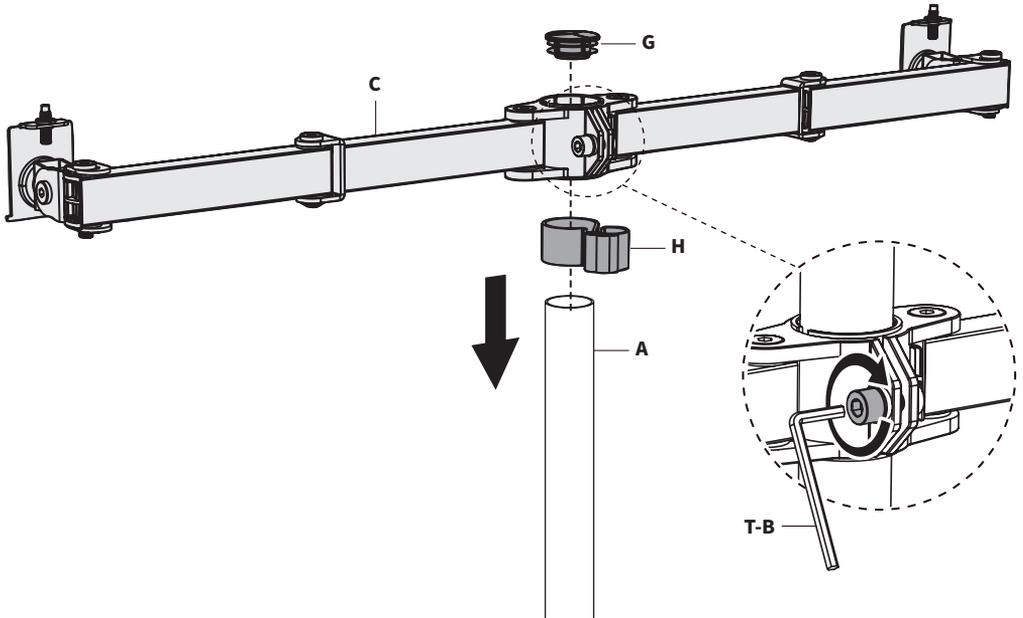
Unable to Rotate Heads?

The Adjustment Screw can be loosened using 5mm Allen Wrench (T-B) if needed.

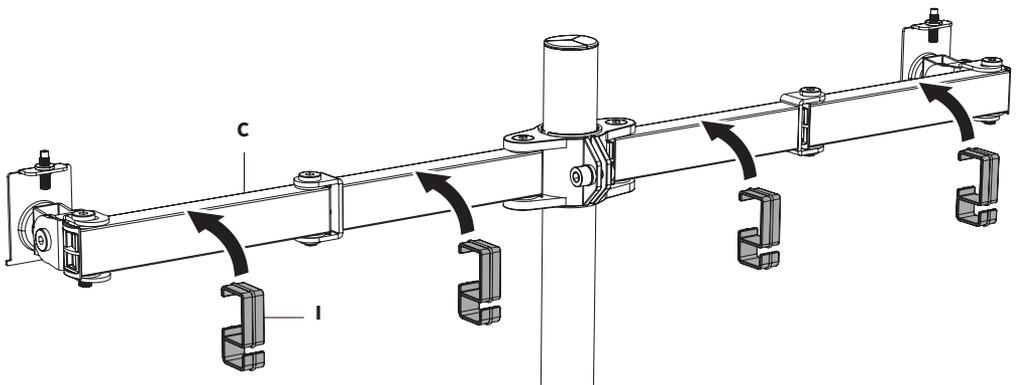


STEP 5

Slide Pole Cable Clip (**H**) and Swivel Arm (**C**) onto Pole (**A**) at desired location. Secure Swivel Arm in place using 5mm Allen Wrench (**T-B**). Attach Pole Cap (**G**) to Pole.

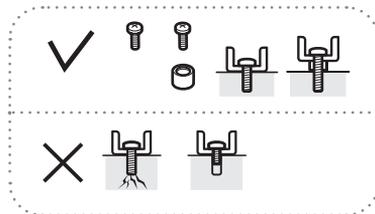
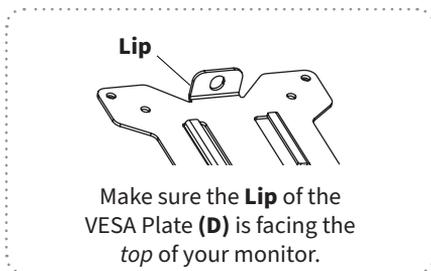
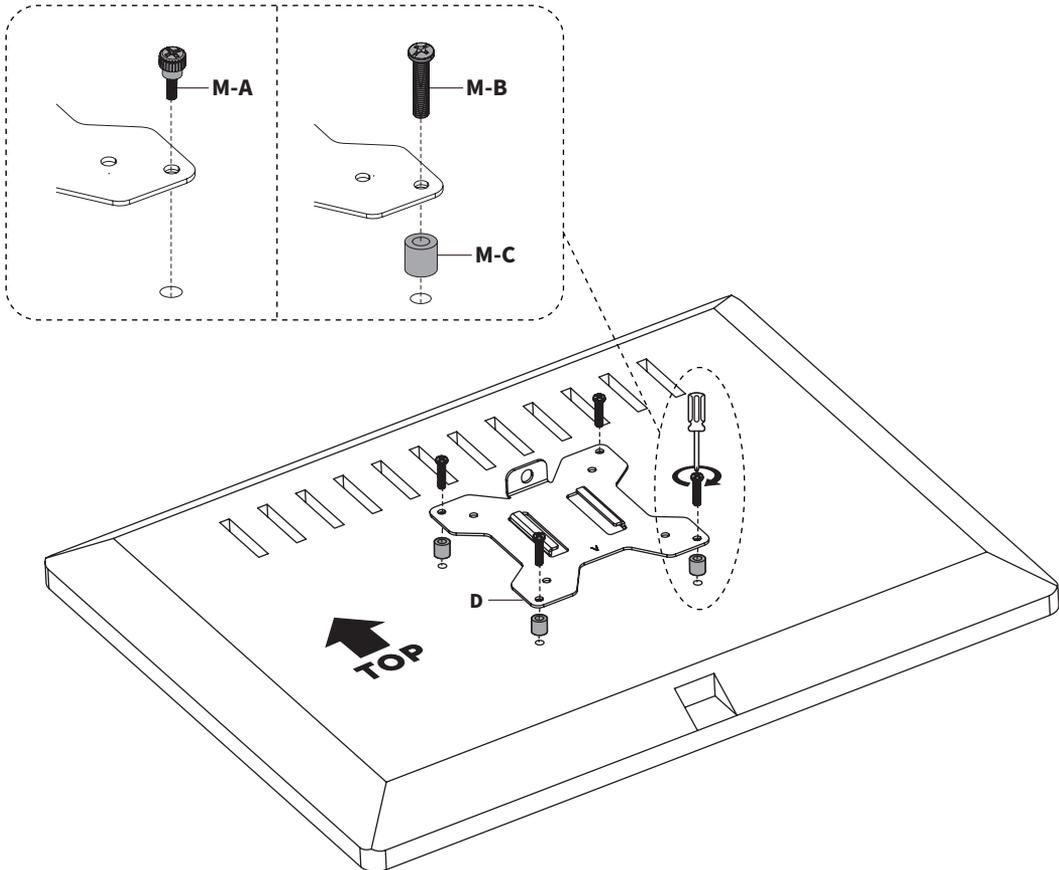


Attach Arm Cable Clips (**I**) to Swivel Arm (**C**).



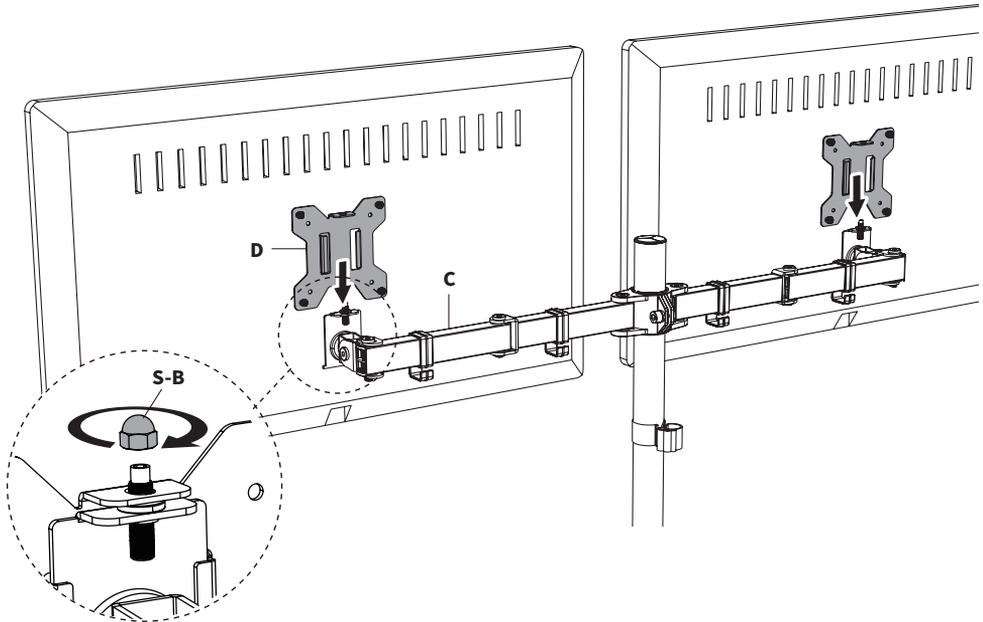
STEP 6

Secure VESA Plates (**D**) to your monitors using M4x12 Thumbscrews (**M-A**) or M4x30 Screws (**M-B**). D6 Spacers (**M-C**) may be required.



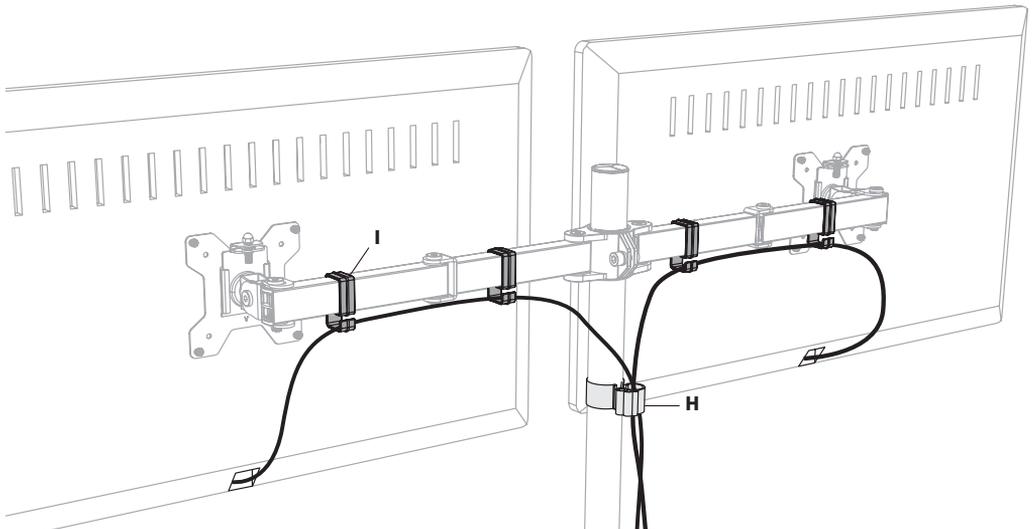
STEP 7

Slide monitors with VESA Plates (**D**) onto Swivel Arm (**C**). Secure VESA Plates in place using M6 Security Nuts (**S-B**).



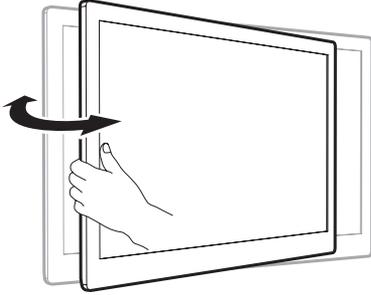
STEP 8

Manage cables using Arm Cable Clips (**I**) and Pole Cable Clip (**H**).

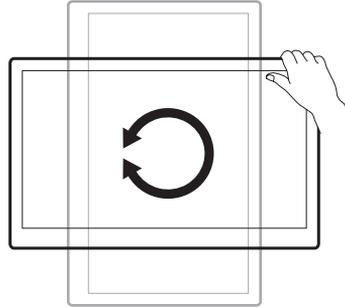


Monitor Adjustments

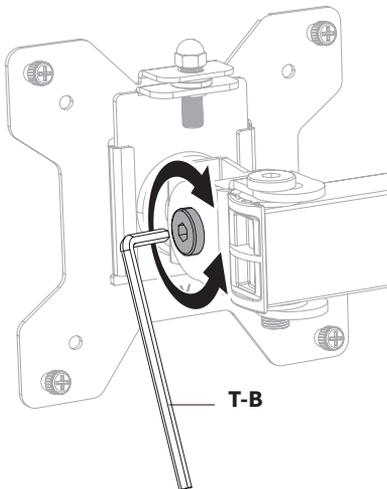
Follow the instructions below to adjust monitors.



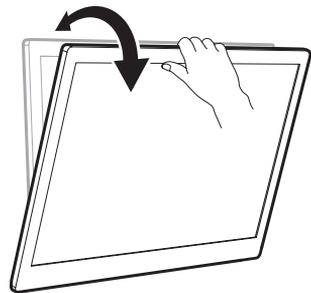
Your monitor's swing can be adjusted by hand.



Your monitor can be turned for a vertical display by hand.

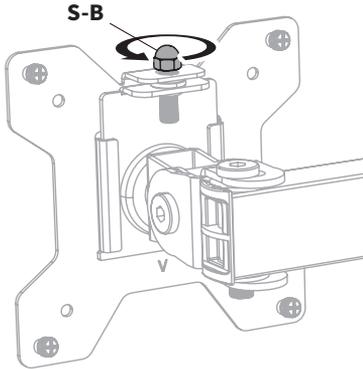


Adjust the monitor tilt using 5mm Allen Wrench (**T-B**).

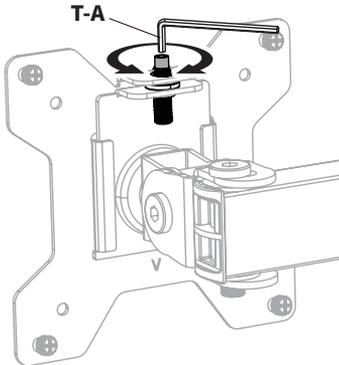


Monitor Adjustments – Cont'd

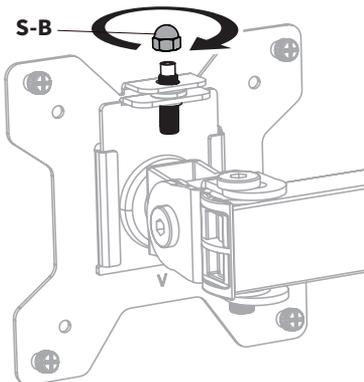
Follow the instructions below to adjust your monitors' level.



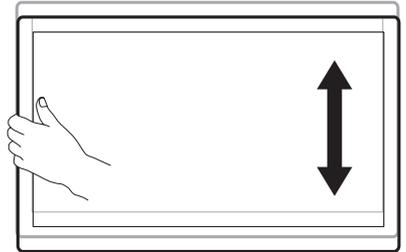
To level monitors, remove M6 Security Nuts (**S-B**).



Tighten or loosen adjustment screws using 3mm Allen Wrench (**T-A**).



Once level, fasten M6 Security Nuts (**S-B**) back into place.

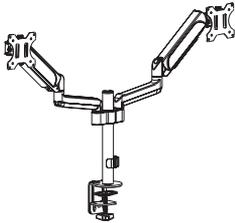


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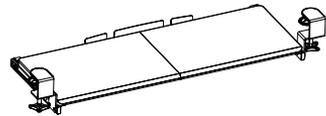
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REV2.3

STAND-V002: v2.4

STAND-V002W: v2.4

STAND-V002-GY: v1.2



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