IOOIOO peripage printer video, FAQ, trouble shooting, quick start, user manual v231028

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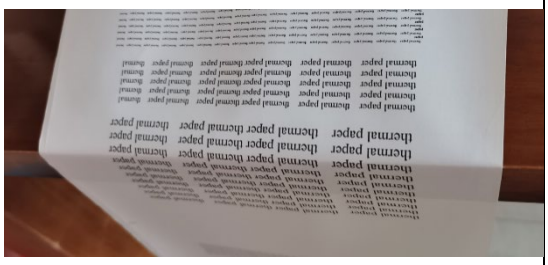
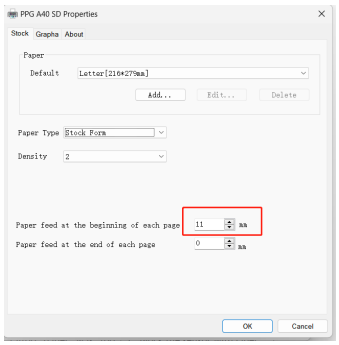
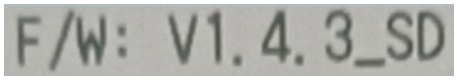
Quick Start Video (Video also available at amazon product page):	
1	How to connect with phone?
	https://www.amazon.com/live/video/0bd3567f363c4cfc82fa06da3d128ffb?ref_=asvh_vdp
2	How to connect Windows PC with USB cable?
	https://www.amazon.com/vdp/0b509862895d44f8ab7e1cd410b2a3c0?ref=dp_vse_ibvc1
3	How to connect Mac PC with USB cable?
	https://www.amazon.com/vdp/089783806d894420badeb74c9b567633?ref=dp_vse_ibvc0
4	How to install letter rolled paper?
	https://www.amazon.com/vdp/04731c0d4f2b4882bab22785b98962ab?ref=dp_vse_ibvc2
5	How to install letter folded paper?
	https://www.amazon.com/vdp/012555e47c414c748397433923692a98?ref=dp_vse_ibvc3
6	How to make the rolled curled paper flat?
	https://www.amazon.com/vdp/03414bd189f943a5b154650f643e5baa?ref=dp_vse_ibvc4

FAQ and trouble shooting:

Problem	Root Cause	Solution
Why some android phone could not import word or PDF file into APP to print?	Need to close the APP Peripage page first, then open the file with Peripage.	Import document into APP to print: （For some Android phone, close the App Peripage first (Remove the Peripage from the phone App manager on the background by swiping from the bottom of the phone home screen, and select Peripage to swipe it out),）. Open the document with "Peripage". Open your document from another app, such as Whatsapp/Gmail, click the document in Whatsapp/Gmail to open it, then click the bottom-left icon, then click "…" and select Peripage to import the file into Peripage. Then in the Peripage app, click the file, then click the print logo to print. （tips: make sure phone Internet is active to use the APP, otherwise many functions is not available）
Bluetooth could not connect with phone or Windows PC (Every unit was double tested by seller before	Connect it in the wrong way.	Follow the video on our product page to connect it by Bluetooth or USB.
	The phone is in lower battery power saving mode.	Charge the phone.
	Internet of the phone is not available.	Please activate your Internet access to use printer.
	Try to connect the printer in the phone Bluetooth setting, which is a wrong way to	Do not try to connect it at the phone Bluetooth list, please connect it within the Peripage APP, after activating the Bluetooth of the phone.

shipment)	connect the printer with Bluetooth.	Please refer to the step-by-step guideline in this document chapter 3.1 on how to connect the Android, iPhone with Bluetooth.
	The phone is not compatible, such as the phone is too old.	Change a newer phone to test and confirm if the phone causing the problem. And make sure the phone version and PC version meets the minimum requirement. Only Bluetooth for Android 8 or later; iphone12 or later. PC with USB cable for Win PC 10 or later, Mac PC 11 or later with M1 or later chip are supported.
	The printer is connecting with the 1st phone. The 2nd phone could not connect.	1. Disconnect with the 1st phone, and connect the 2nd phone again. Charge the phone.
How to make the curled paper flat?	The paper was printed from the rolled paper	1. Slide at the edge of the desk to make it flat, the sharper the edge, the better it will be:  2. Buy the folded paper, but not rolled paper.
The rolled letter size paper could not be installed. 	The two holders are not removed	Remove the two holders which stop the rolled letter paper.
Why print nothing? 	The paper is upside down. Only one side is printable.	Please print with another side.
Why the printing is not clear?	Density/Concentration/Darkness is not set to max 5, but 2.	Set density/Concentration/ Darkness to 5
	The text font size or lines is too small	Enlarge the font size or line

	The picture is too small	Enlarge the picture in the paper
	The thermal paper quality is not good	Use the good quality general thermal paper or use the IOOIOO thermal paper which is available at our store
	The DPI (Dots Per Inch) is just 203DPI, but not 300DPI	Buy our high DPI resolution version of print A40 Plus with 300DPI
Why print at the broken line of the folded paper when printing about 10 pages continuously ?	The folded paper without the black mark for printer to recognize it is not well compatible with the printer.	1. If you are using other not compatible paper, please set the parameter to be 11(Or the actual shifting of each page) as the following:  2. Or buy the peripage compatible folded paper at our store or at amazon.
Why some tattoo transfer paper was stuck or the tattoo paper are melted?		
	The tattoo paper was too bright to mislead the sensor to stop the printing.	Block the sensor with label:
	The newer version V1.4.3_SD upgrade the printing quality, it does not support tattoo printing any more.	Double click the power button to print the version. 
	The transfer paper was melted, because the printer head temperature is too high to the transfer paper.	1. Adjust the darkness of the printing from 5 to 0. 2. Print the transfer paper upside down.
What's the meaning of the LED status	Green light on:	Normal use status/fully charged
	Red light on:	Cover open/No paper/Over-heat/Charging
	Green light flashing:	Folded paper mode, please insert paper
	Red light flashing:	Low battery, please charge
How to handle the charging	5V-2A, recommend to use phone charger to charge it	
	Recommend to fully charge it before using	
	Please charge it every 3 months if you did not use it for long time to avoid the battery not being able to be charged.	
How to clean	Step1: Turn off printer, and open the cover, and take out the paper	

printer head	Step2: Dip a cotton cloth or cotton swab with medical alcohol, and wipe gently along the center to the periphery of the printer head
	Step3: After cleaning the printer head, do not use it immediately. Please wait for 1 to 2 minutes, use the printer after the alcohol has completely evaporated.
What version of phone and PC are support?	Windows 7 8 10 11 MAC PC 10-13.6 ANDROID phone OS 8-13 Iphone 12-16

Step-by-step Quick Start Guide:

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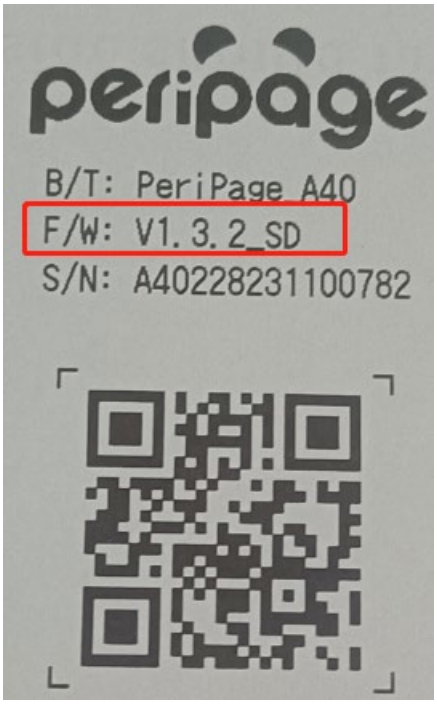
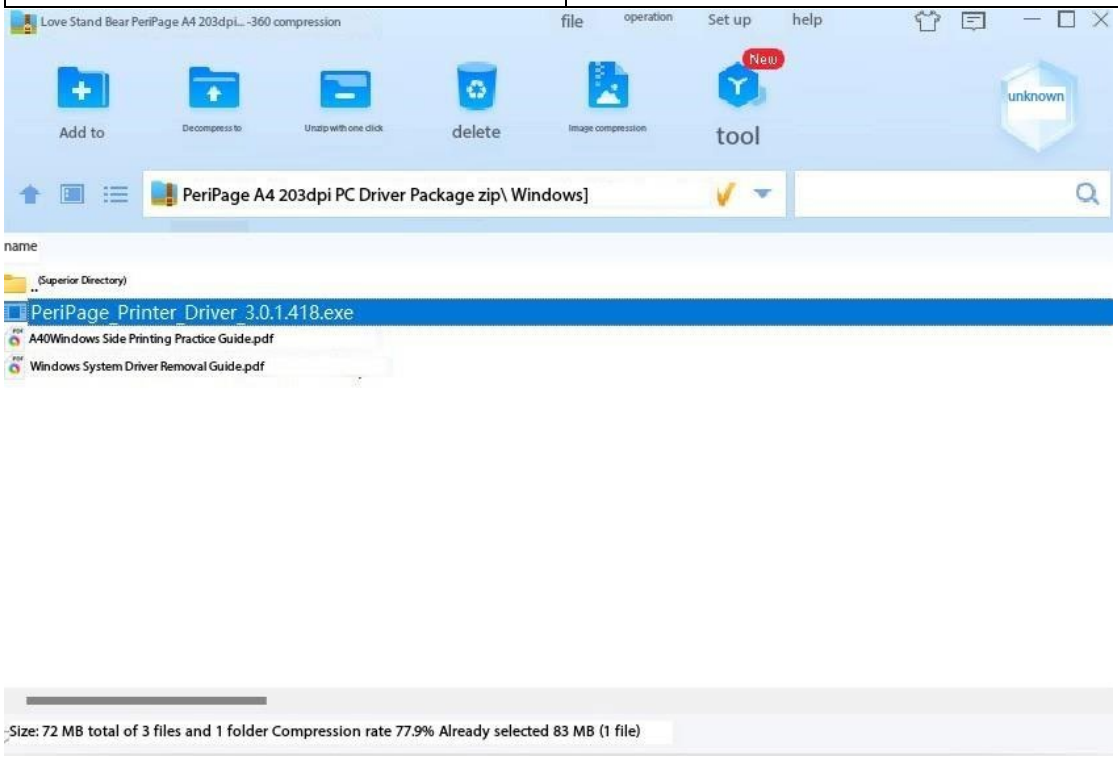
1.How to install newest Windows PC driver?

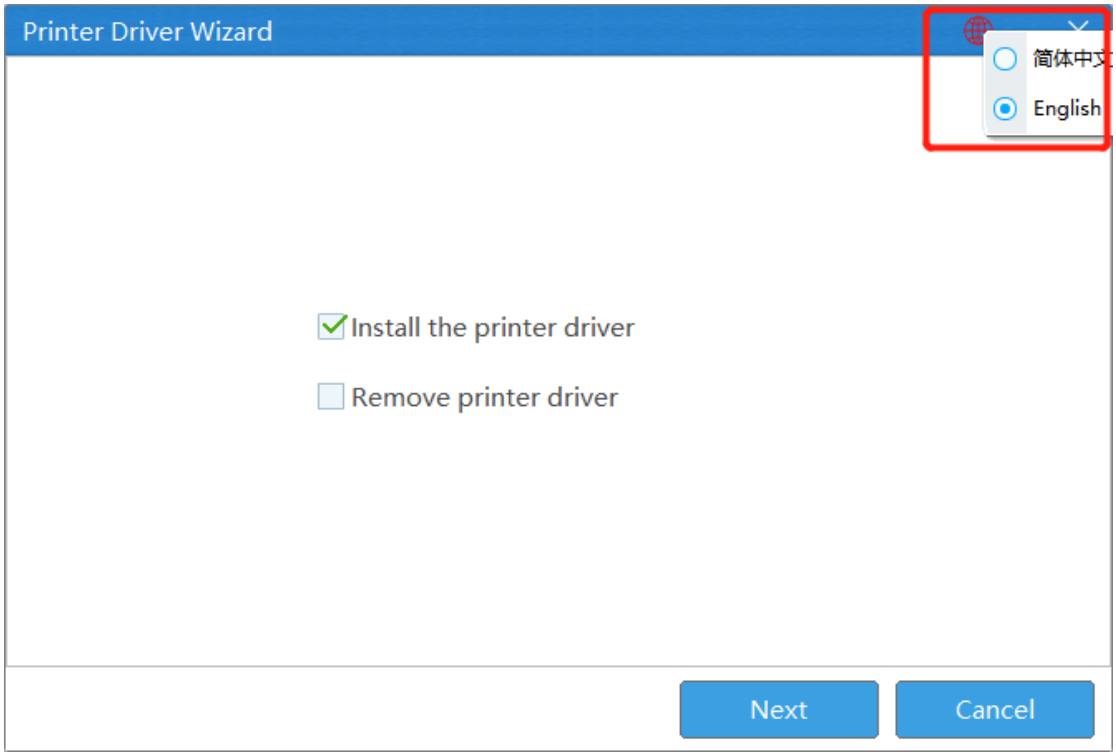
Step1: Double click the power key to print the hardware version (When the paper is installed and the power key is green), according to the hardware version to click the following link to download the newest driver:

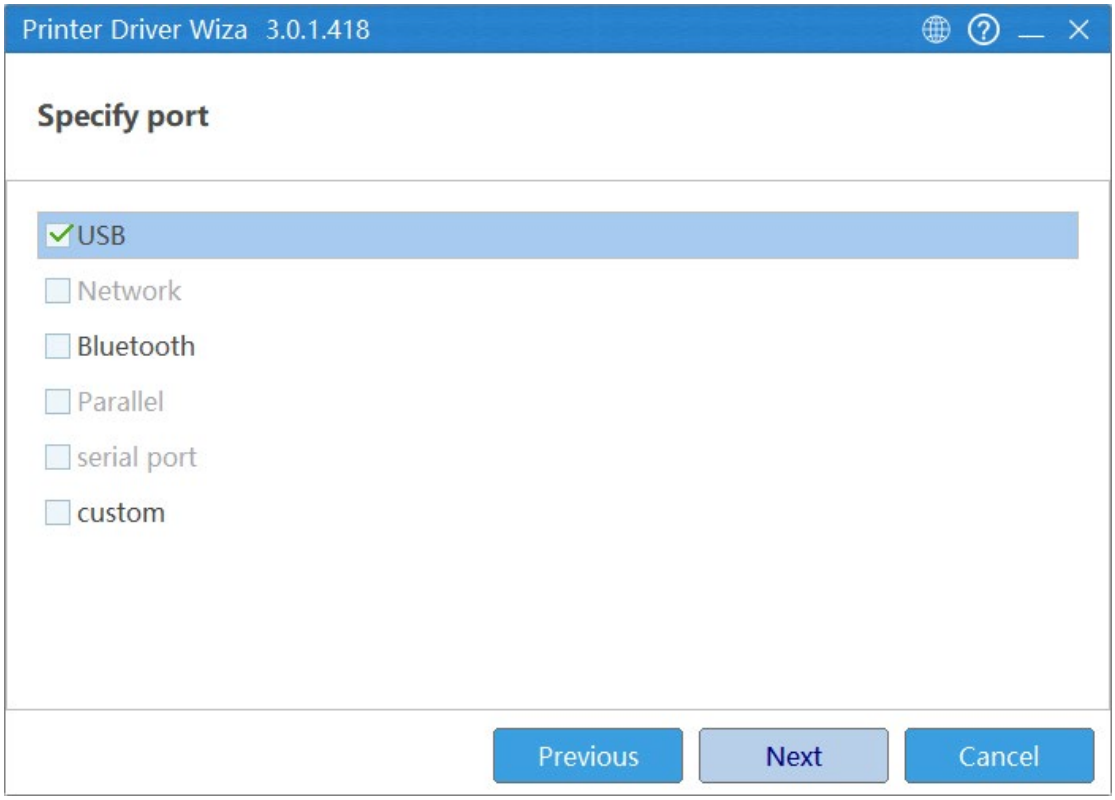
For hardware older than V1.4.3_SD：	For hardware equal or newer than V1.4.3_SD：

	
https://www.ileadtek.com/resource/drive/cn/%E7%88%B1%E7%AB%8B%E7%86%8APeriPage_A4_203dpi_PC%E9%A9%B1%E5%8A%A8%E5%AE%89%E8%A3%85%E5%8C%85.zip	https://www.ileadtek.com/resource/drive/en/PeriPage_A40_PC_driver_installation_Windows_3.0.1.435.zip



Step2: Click the global icon to change the language into English. And then click Next.

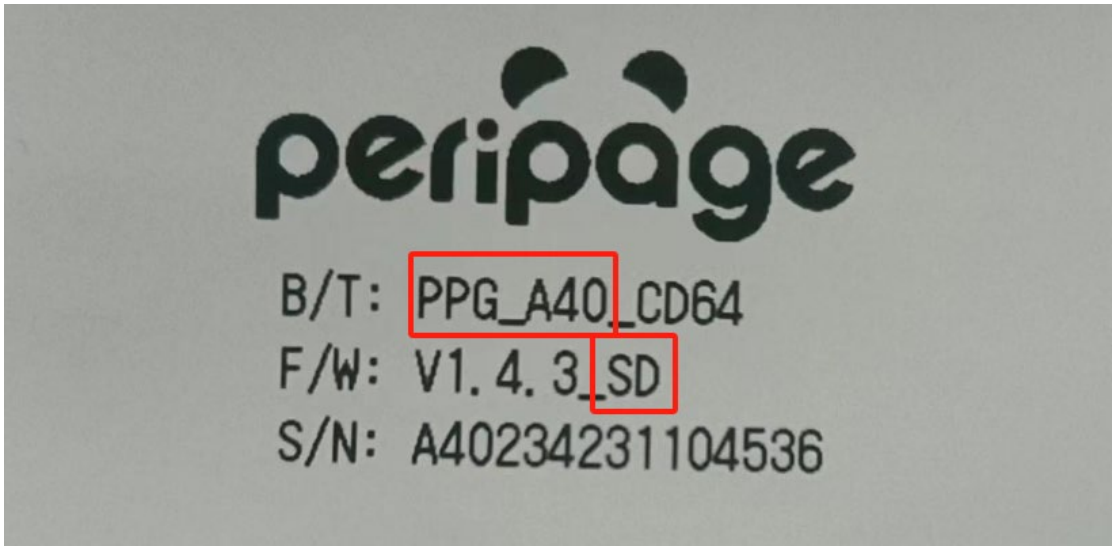

Printer Driver Wizard
简体中文
English
Install the printer driver
Remove printer driver
Next
Cancel


Printer Driver Wiza 3.0.1.418
Specify port
USB
Network
Bluetooth
Parallel
serial port
custom
Previous
Next
Cancel

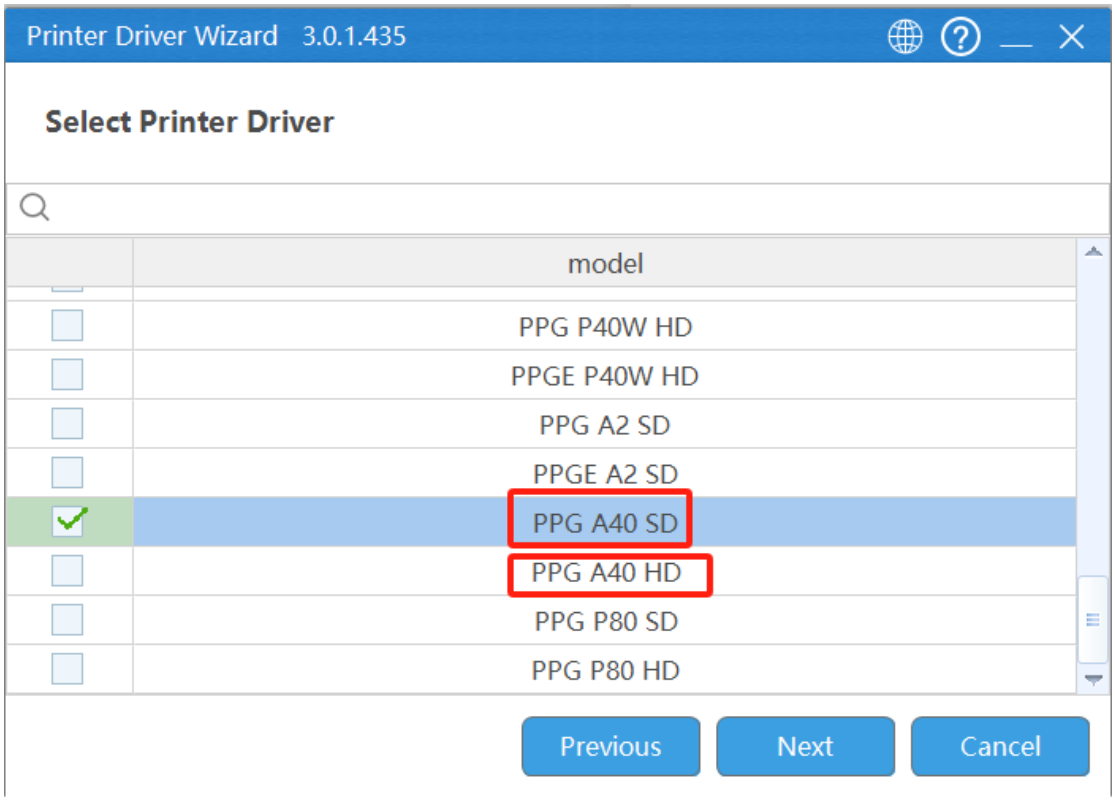
Step3: Long press the power button of the printer for 2 seconds, until the green light is on. Then plug in the USB cable.

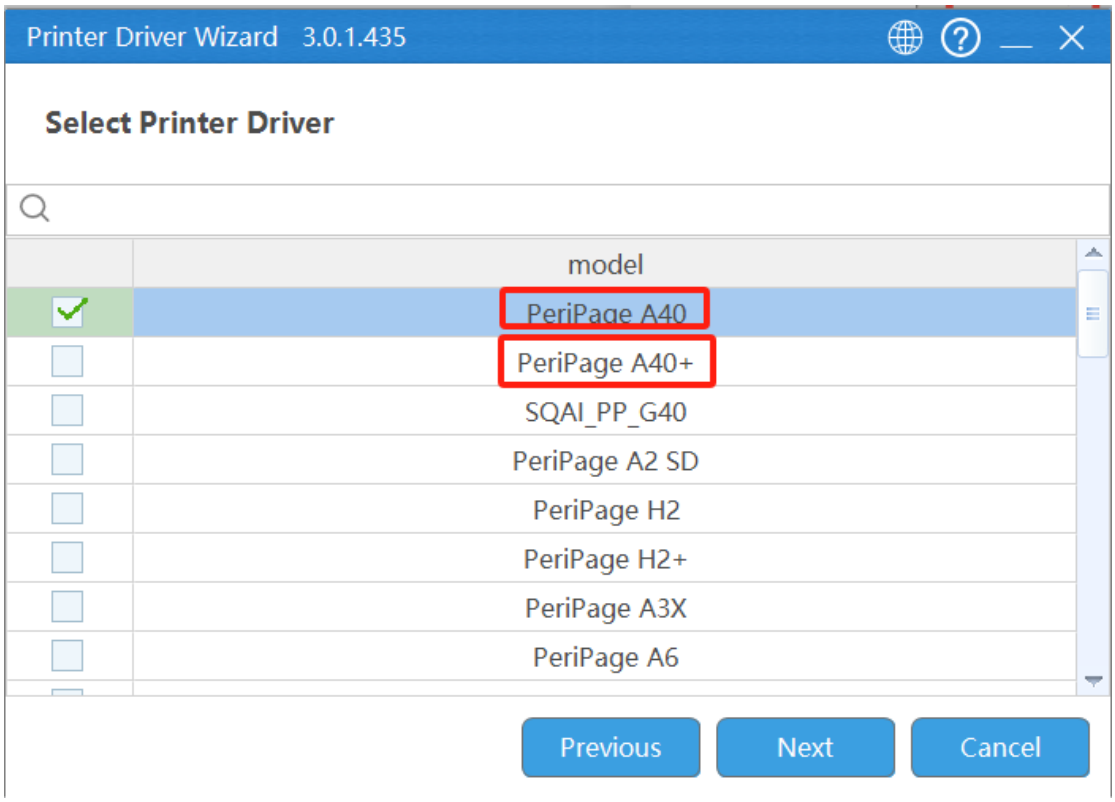
The following page will show up, then click next continuously.

When the printer is on, double click the printer power button to print out the hardware version, and find out the driver is one of Peripage A40, PPG A40 SD (For 200 DPI version),Peripage A40, PPG A40 HD(For 300 DPI), Peripage A40 or Peripage A40+(For 300 DPI version):

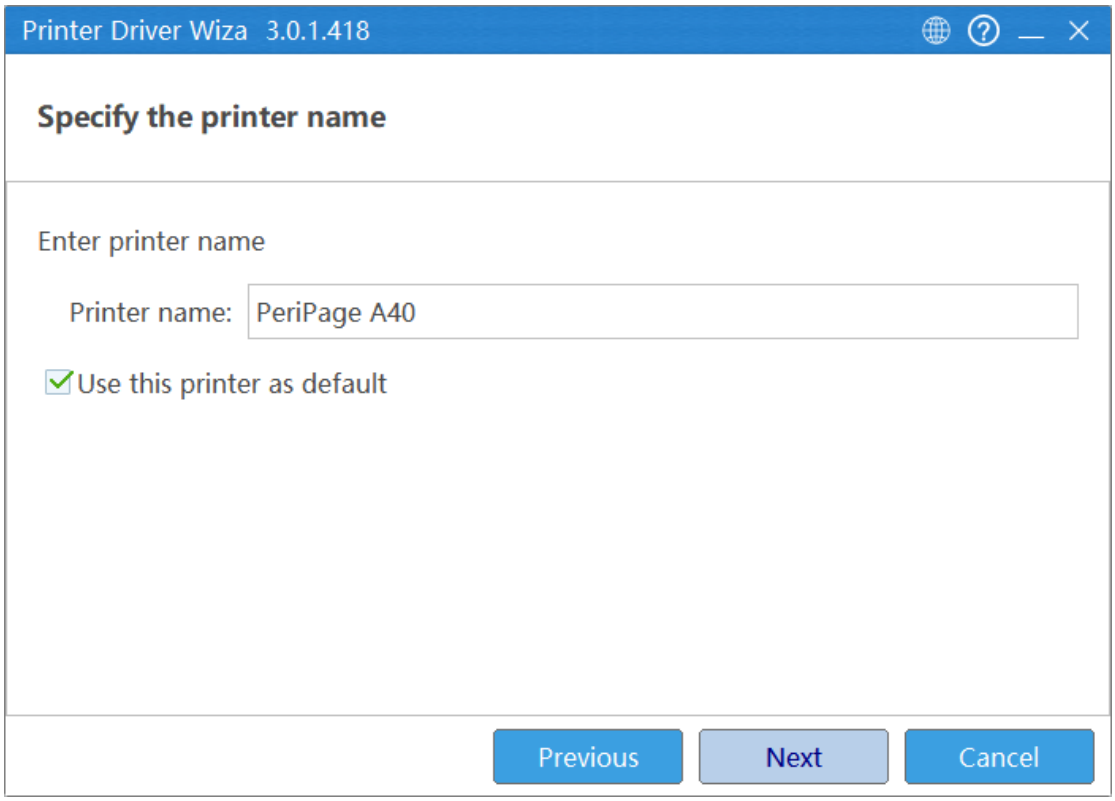


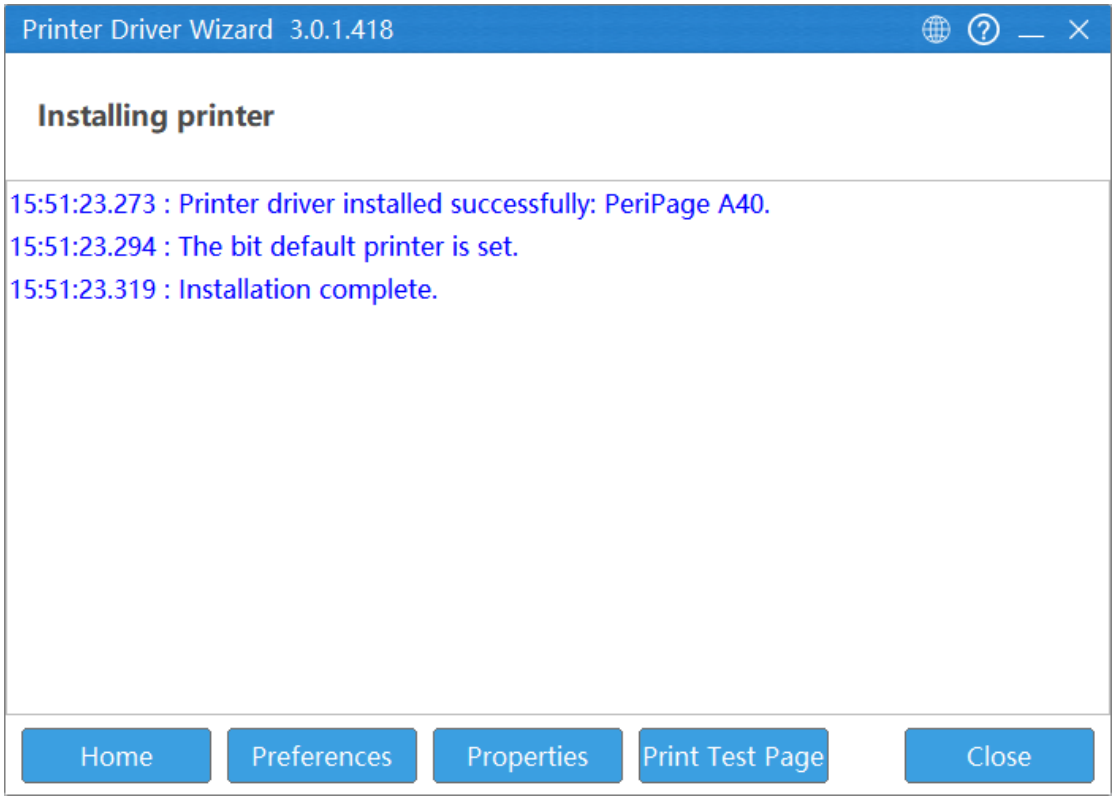
Then select the right driver for your printer.





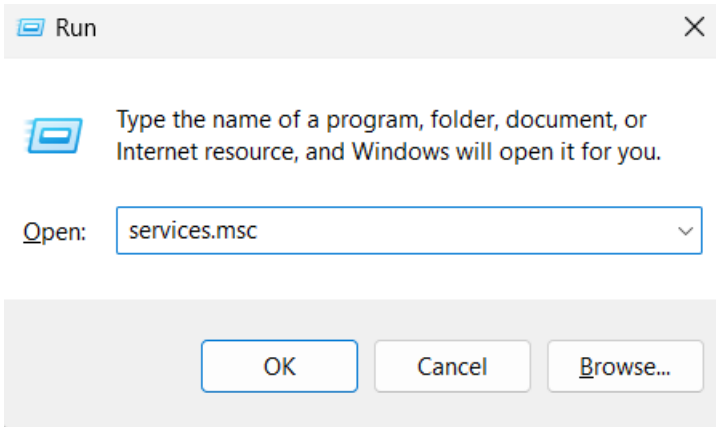
Step5: Deselect the item ”Use this printer as default”, then click next.



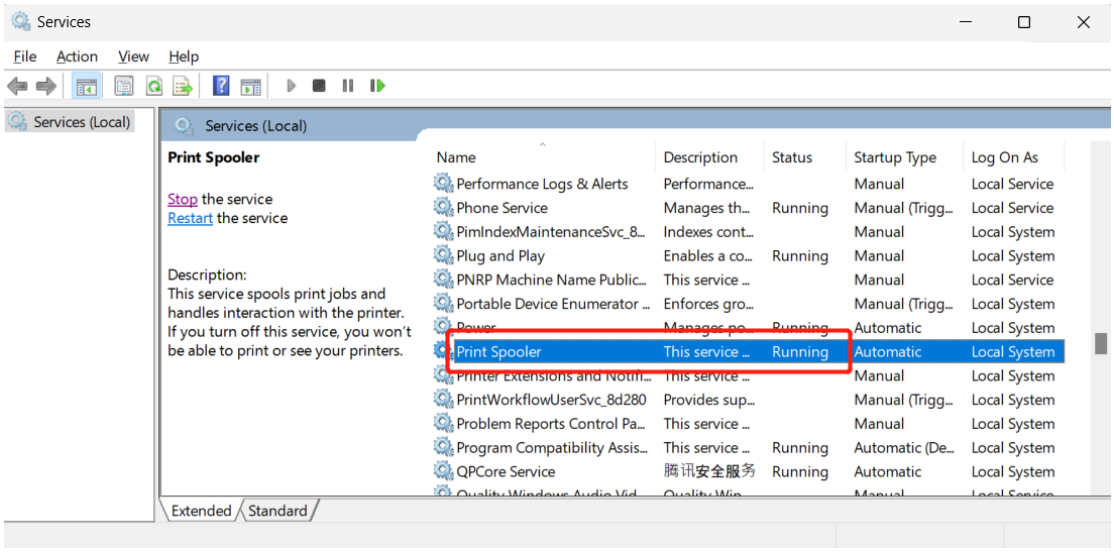


Step4: If the printer does not show up on the searching printer page, please make sure that: before plugging in the USB cable, the green light of the printer is still on. And make sure the “print spooler” service is running on your PC.

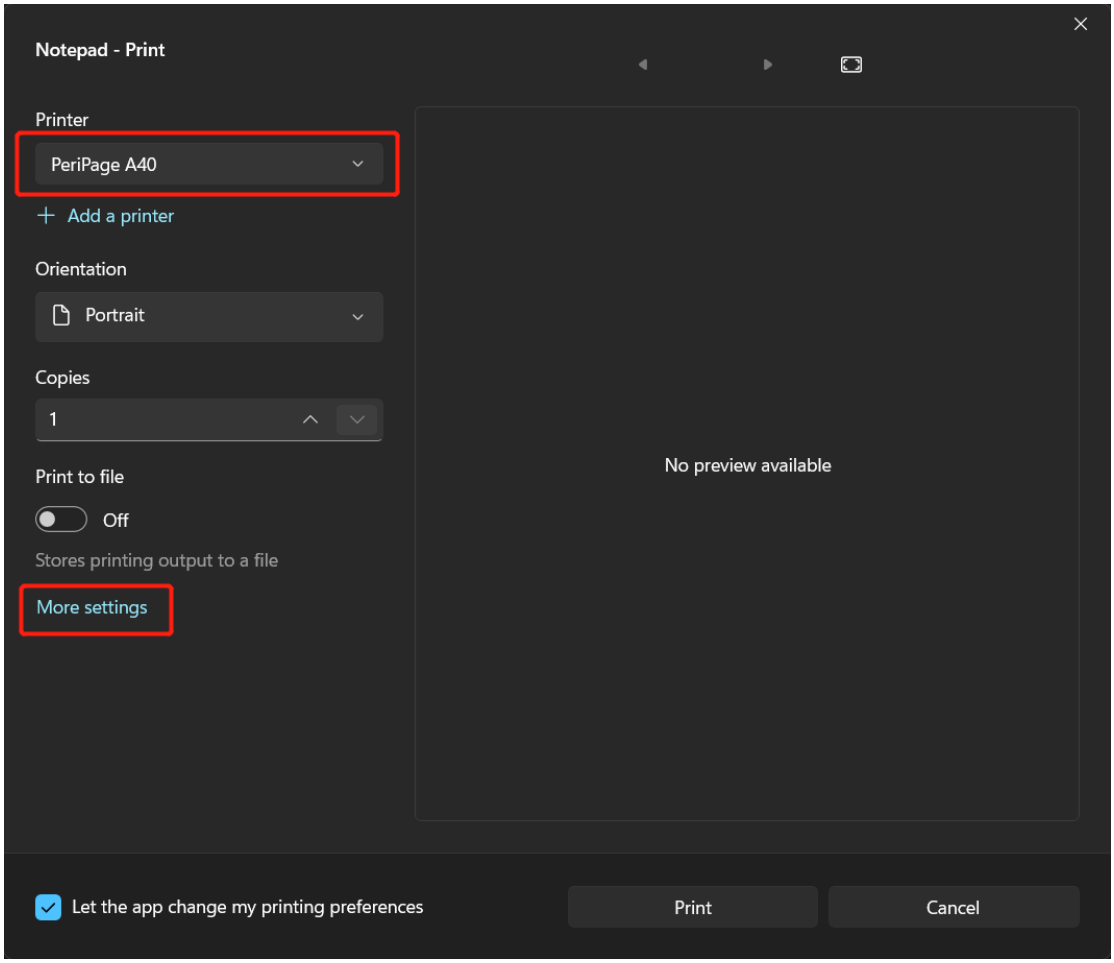
If you need to activate the “print spooler” service for your PC. Please select Windows logo key + R to open Run. Then type "services.msc", and select OK.



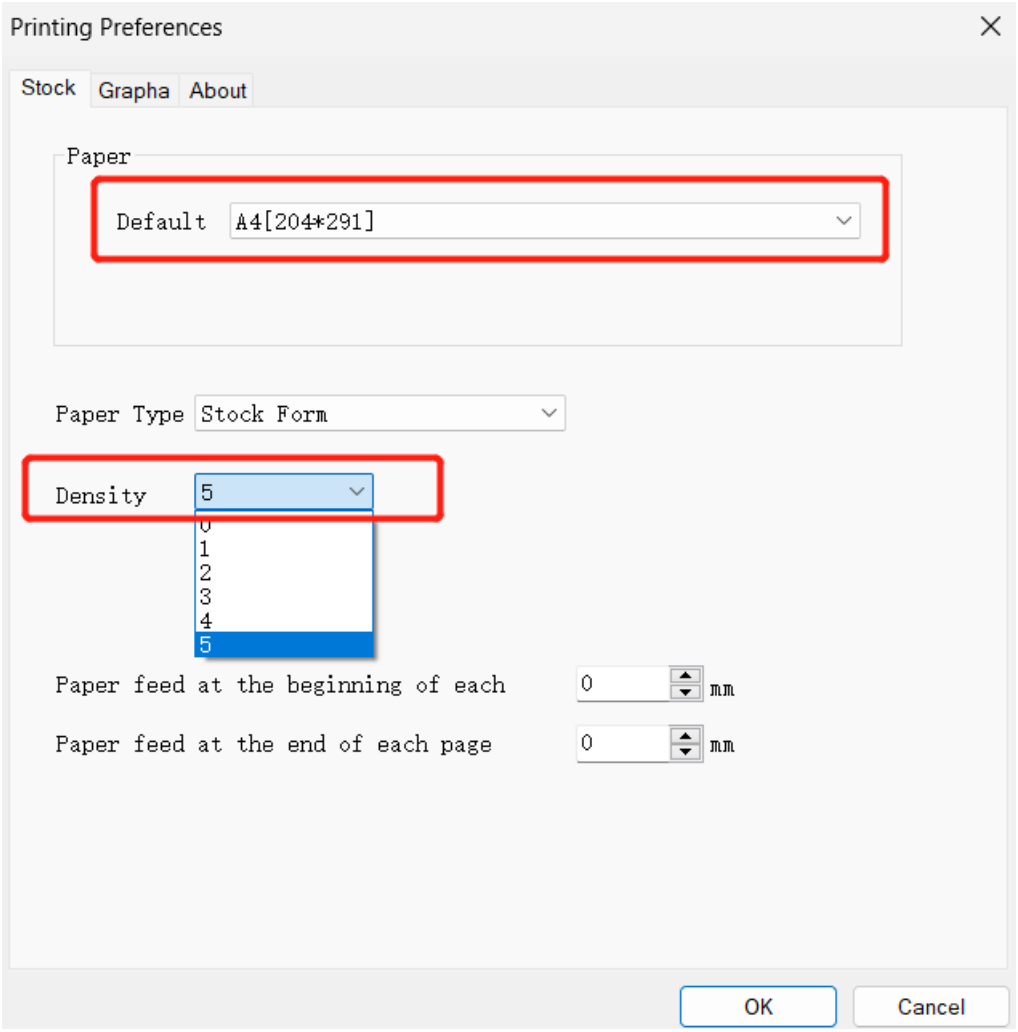
Then Right-click “Print Spooler”. Then select Start.



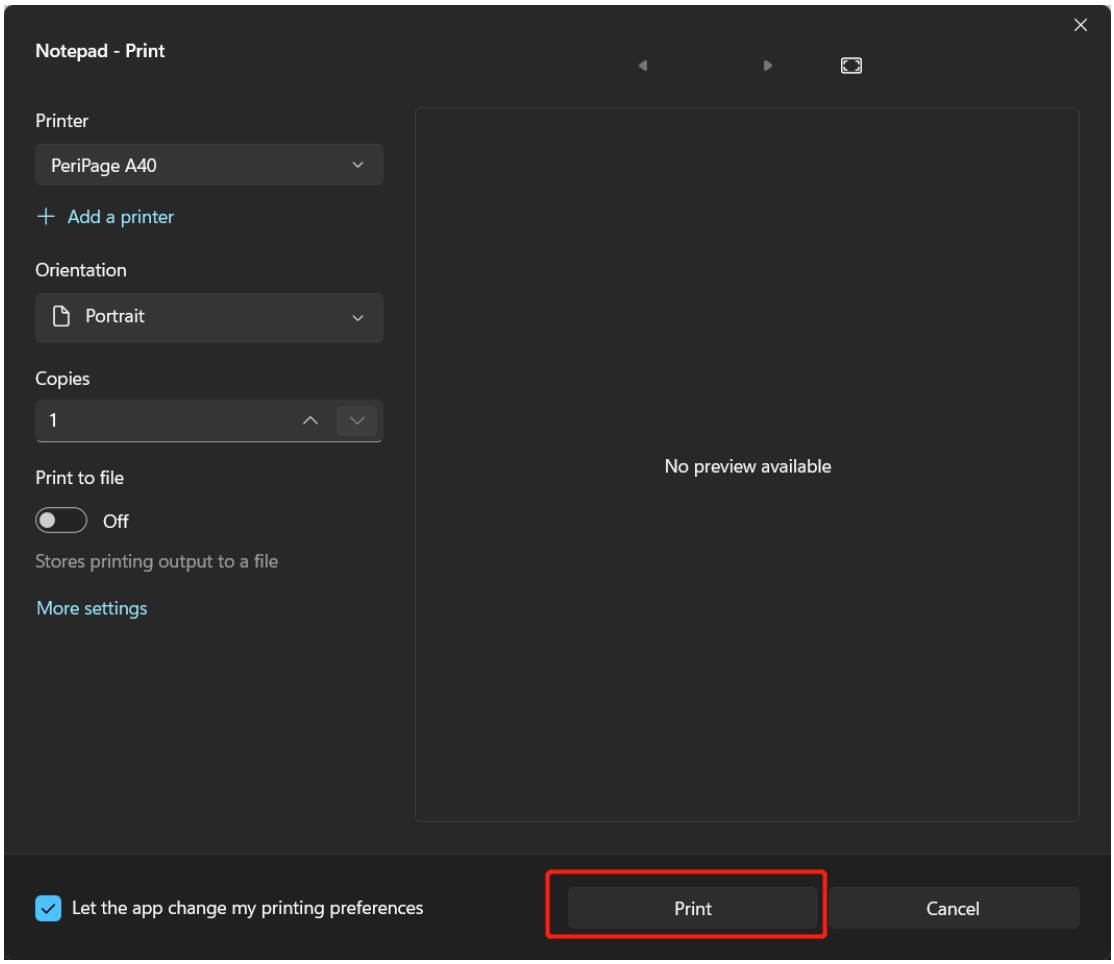
Step5: Open the file to be printed, such as a TXT file. And select “PeripageA40” and then click “More settings”.



Step6: Then select actual paper size, such as “A4[204*291]”. And then select the “Density” to be 5.



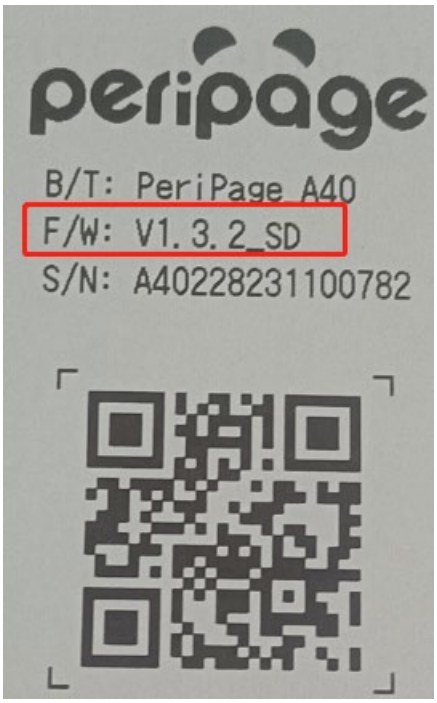
Step8: Click OK button to print:

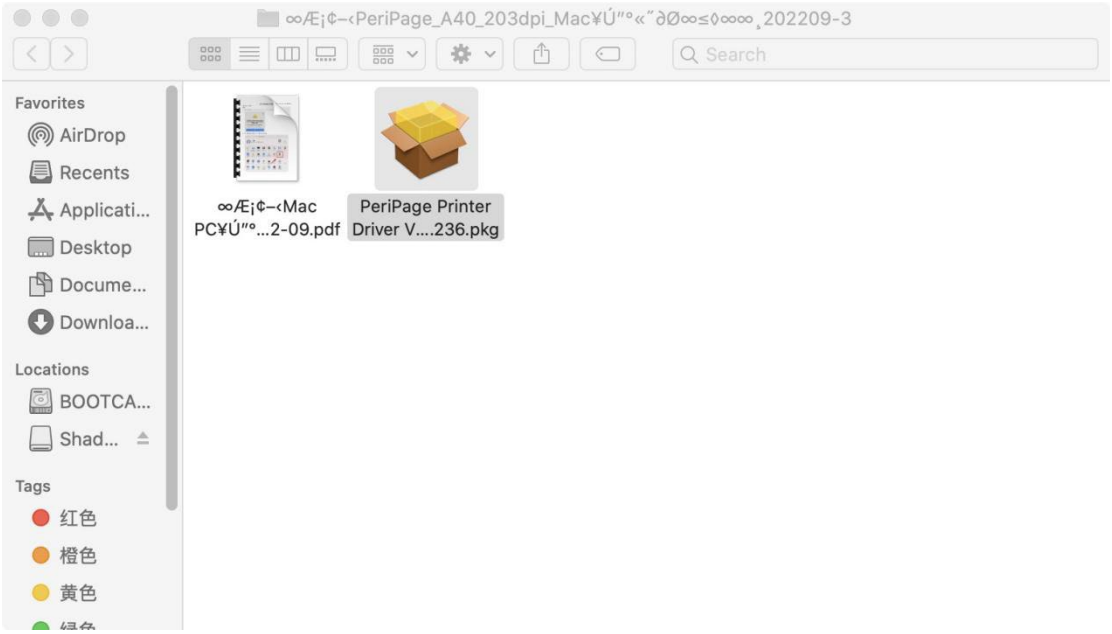


2.How to install newest Mac PC driver?

Step1: Double click the power key to print the hardware version (When the paper is installed and the power key is green), according to the hardware version to click the following link to download the newest driver:

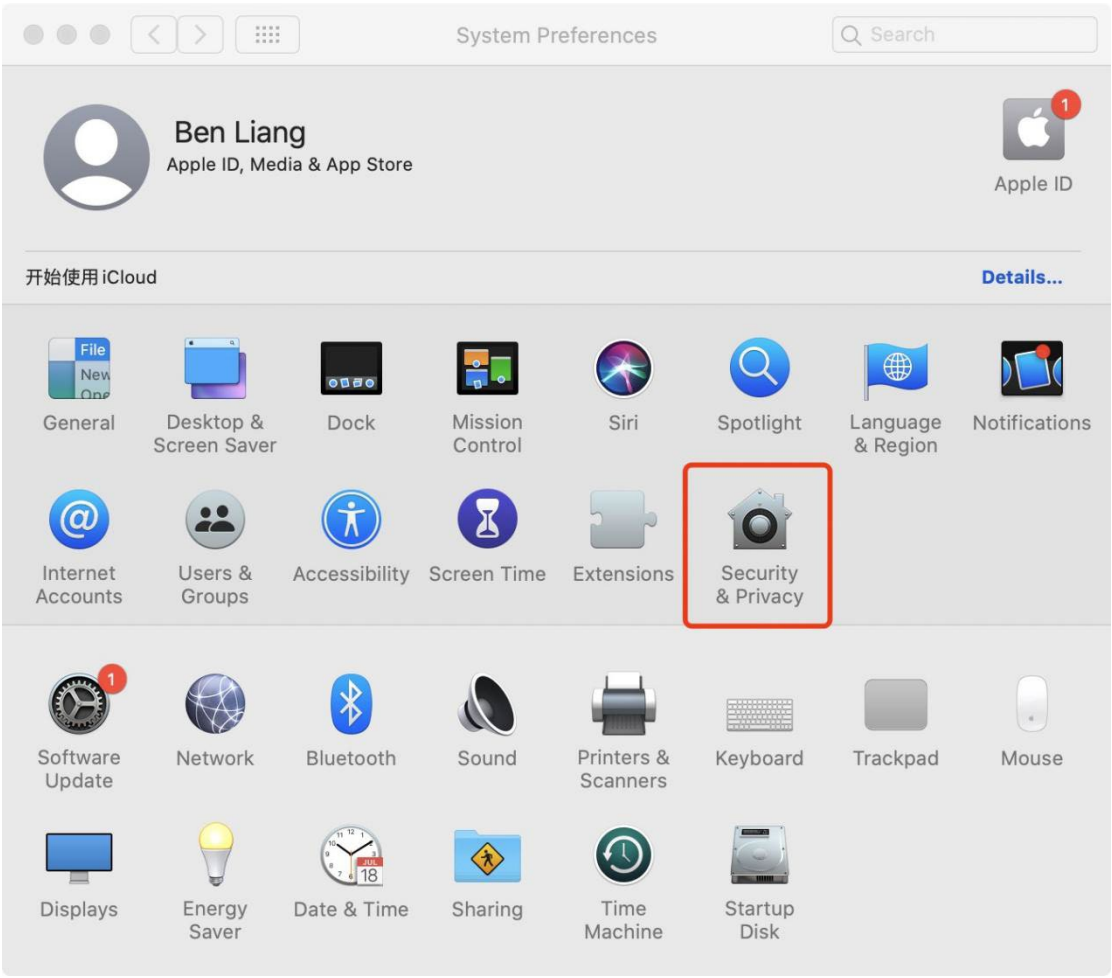
For hardware older than V1.4.3_SD：	For hardware equal or newer than V1.4.3_SD：

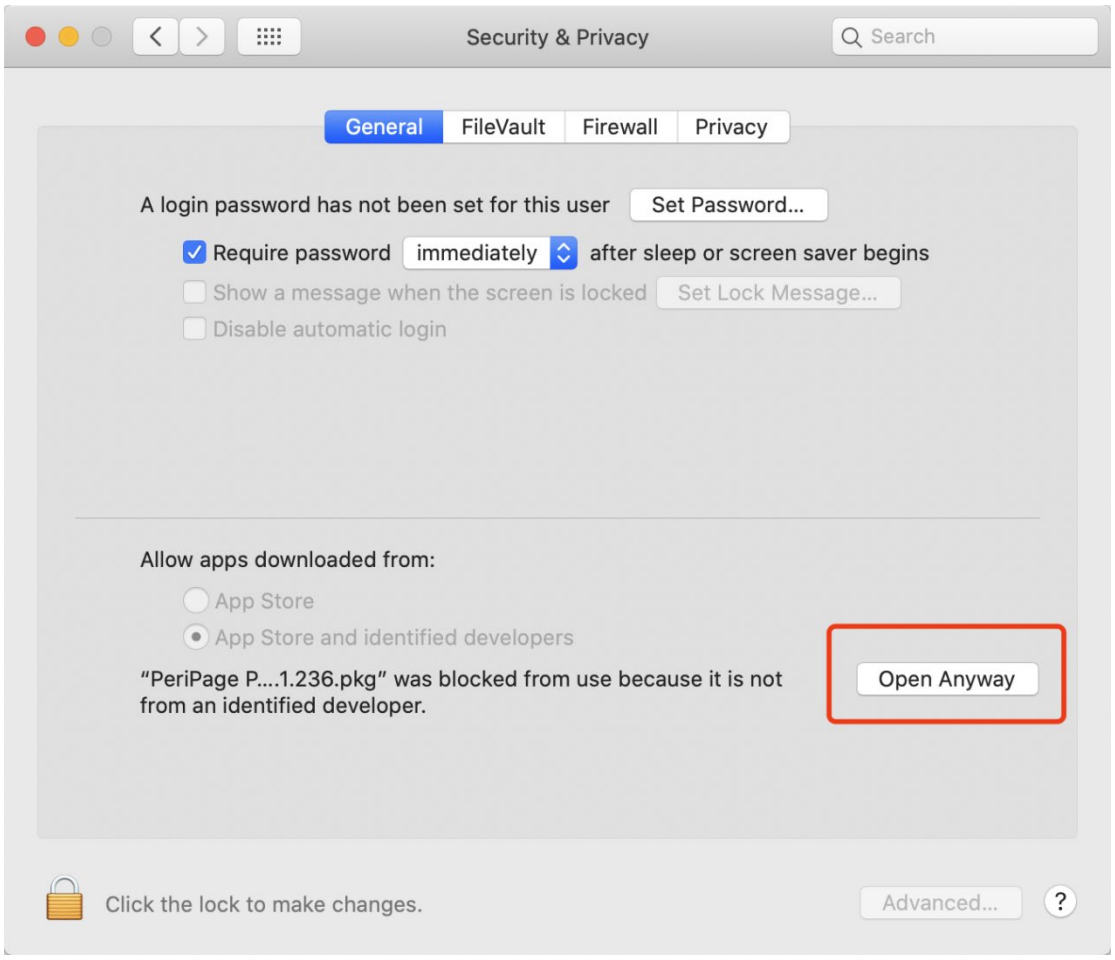
	
https://www.ileadtek.com/resource/drive/cn/%E7%88%B1%E7%AB%8B%E7%86%8APeriPage_A4_203dpi_Mac%E6%89%93%E5%8D%B0%E9%A9%B1%E5%8A%A8%E5%AE%89%E8%A3%85%E5%8C%85.zip	https://www.ileadtek.com/resource/drive/en/PeriPage_A40_PC_driver_installation_Mac_3.0.1.434.zip

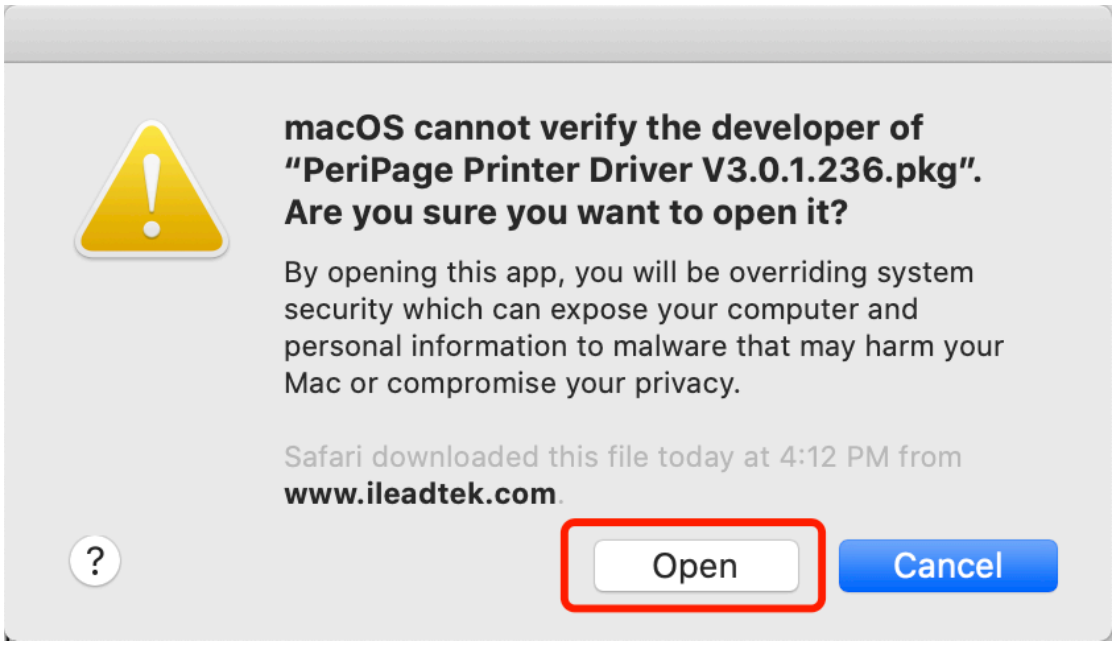


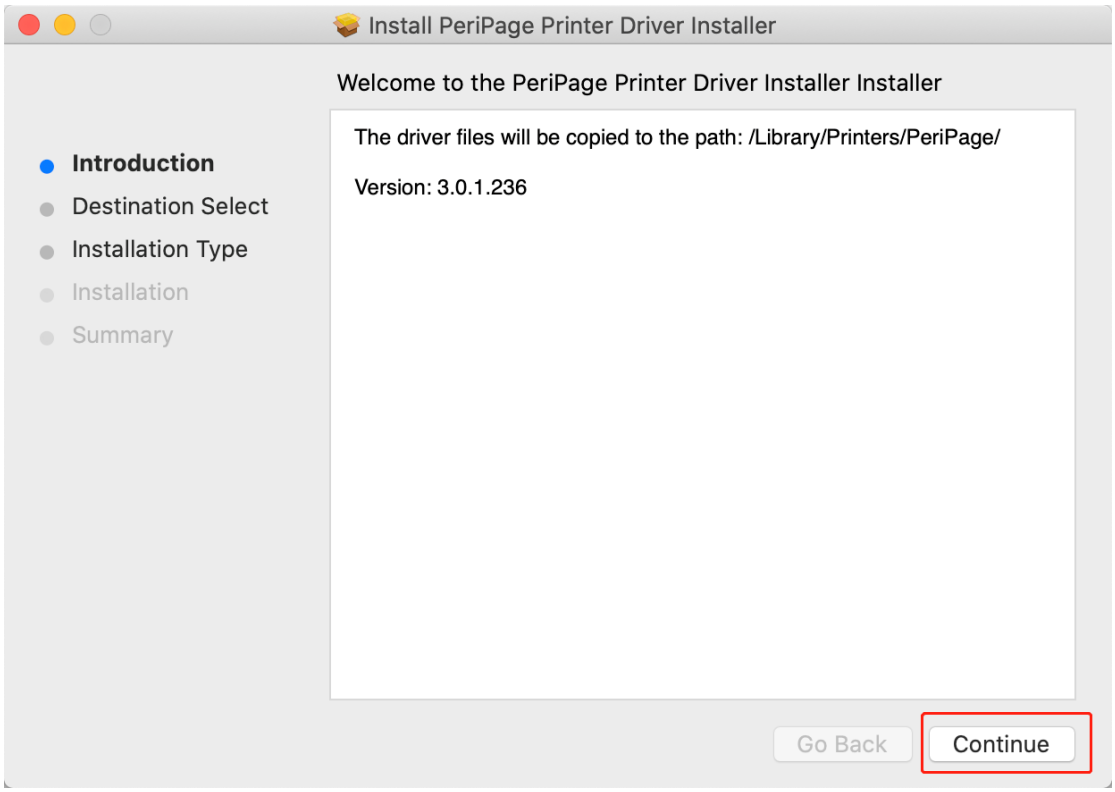
Step2: Click and run the .pkg file.

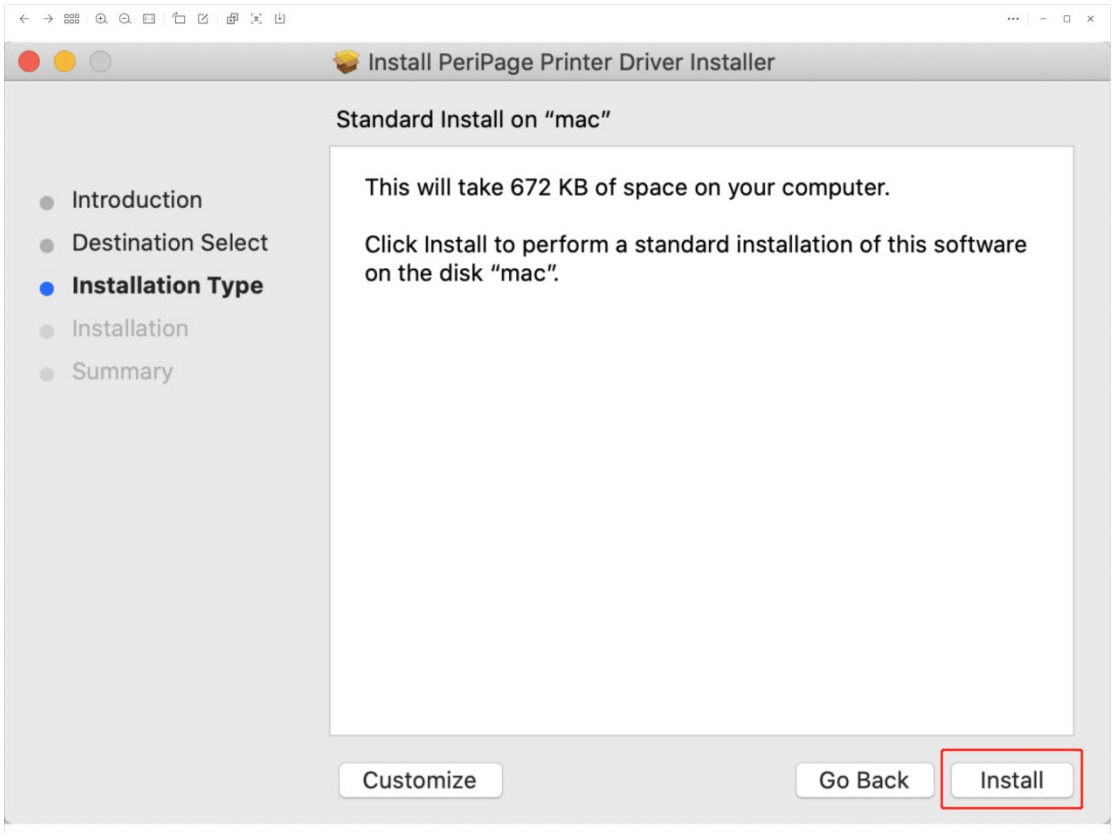
Step3: Go to System Preference->Security&Privacy, then click the following red rectangle sequentially.

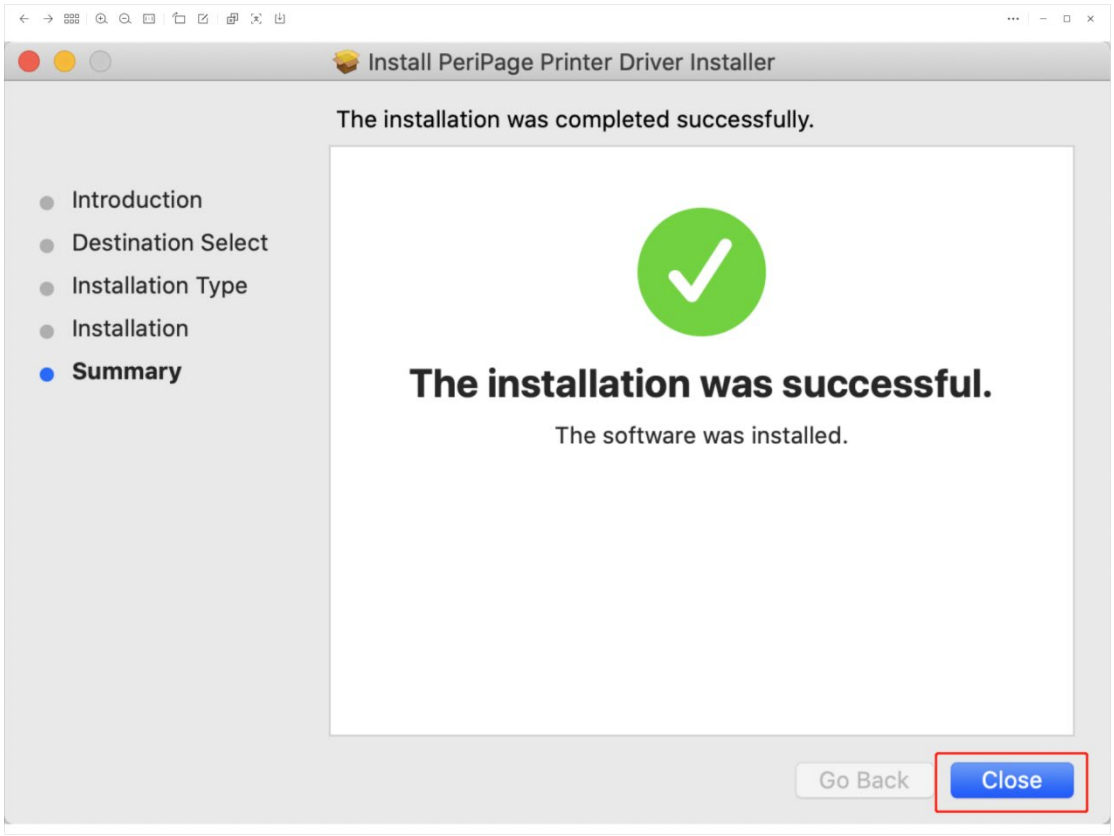



Security & Privacy
Search
General
FileVault
Firewall
Privacy
A login password has not been set for this user
Set Password...
Require password
immediately
after sleep or screen saver begins
Show a message when the screen is locked
Set Lock Message...
Disable automatic login
Allow apps downloaded from:
App Store
App Store and identified developers
"PeriPage P....1.236.pkg" was blocked from use because it is not from an identified developer.
Open Anyway
Click the lock to make changes.
Advanced...
?

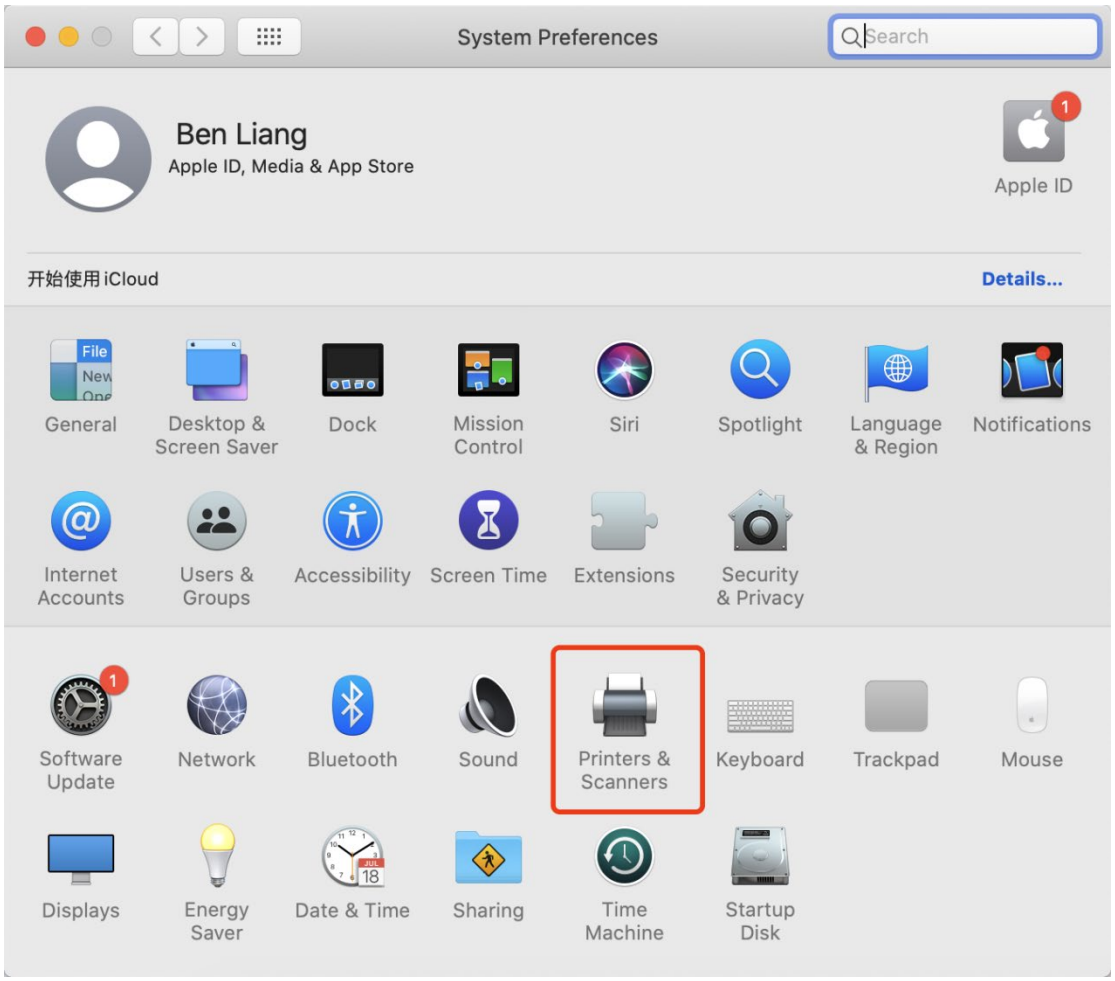

macOS cannot verify the developer of "PeriPage Printer Driver V3.0.1.236.pkg". Are you sure you want to open it?
By opening this app, you will be overriding system security which can expose your computer and personal information to malware that may harm your Mac or compromise your privacy.
Safari downloaded this file today at 4:12 PM from www.ileadtek.com.
?
Open
Cancel

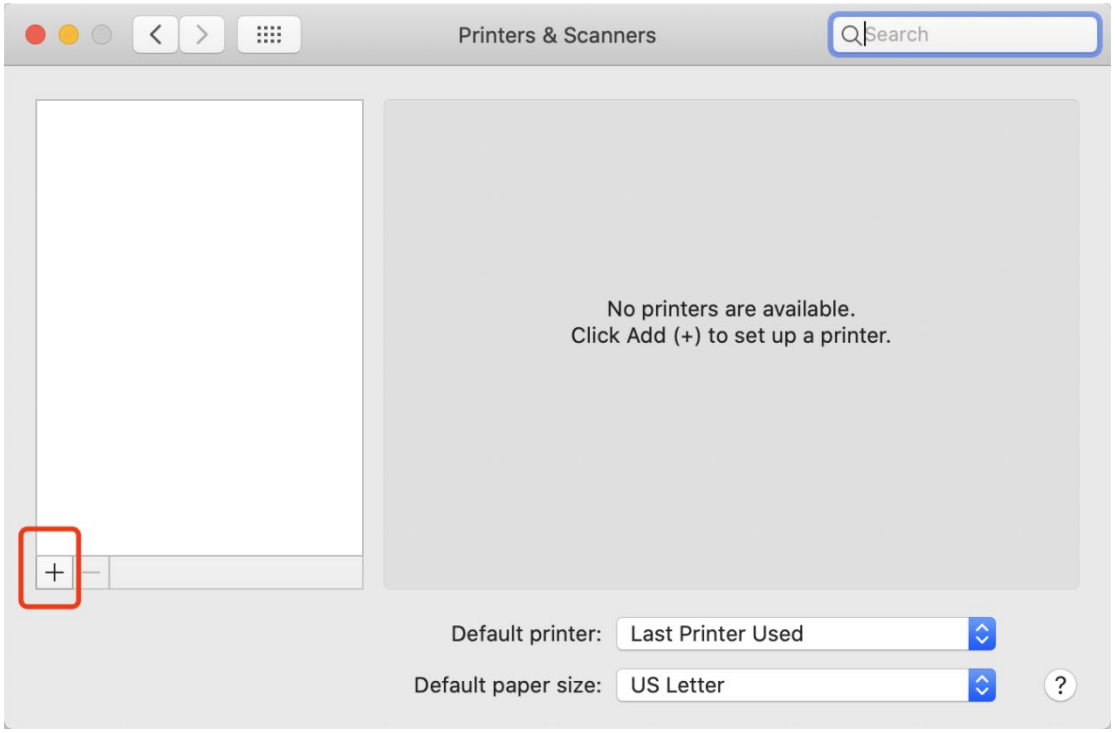

Install PeriPage Printer Driver Installer
Welcome to the PeriPage Printer Driver Installer Installer
Introduction
Destination Select
Installation Type
Installation
Summary
The driver files will be copied to the path: /Library/Printers/PeriPage/
Version: 3.0.1.236
Go Back
Continue

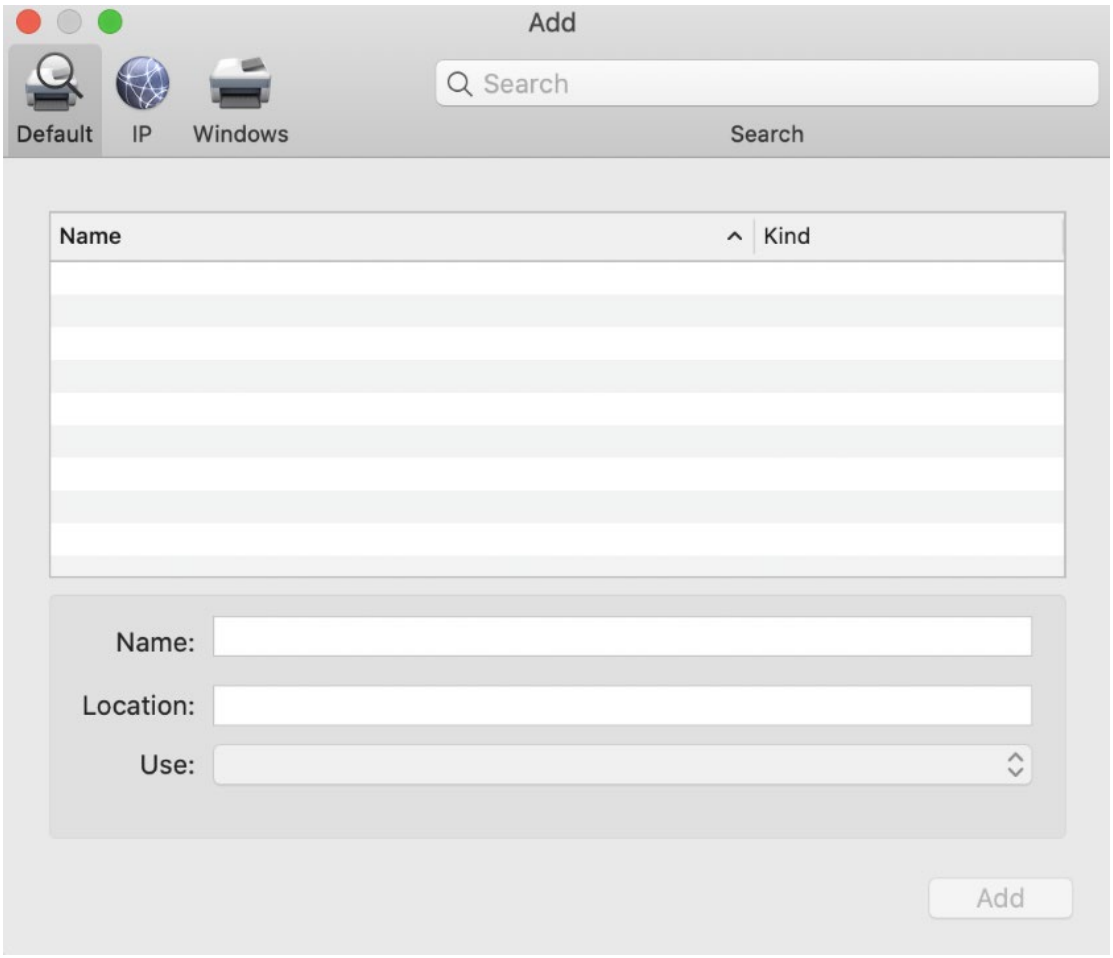

Install PeriPage Printer Driver Installer
Standard Install on "mac"
Introduction
Destination Select
Installation Type
Installation
Summary
This will take 672 KB of space on your computer.
Click Install to perform a standard installation of this software on the disk "mac".
Customize
Go Back
Install



Step4: Go to System Preference->Printers&Scanners, then click the following red rectangle sequentially.

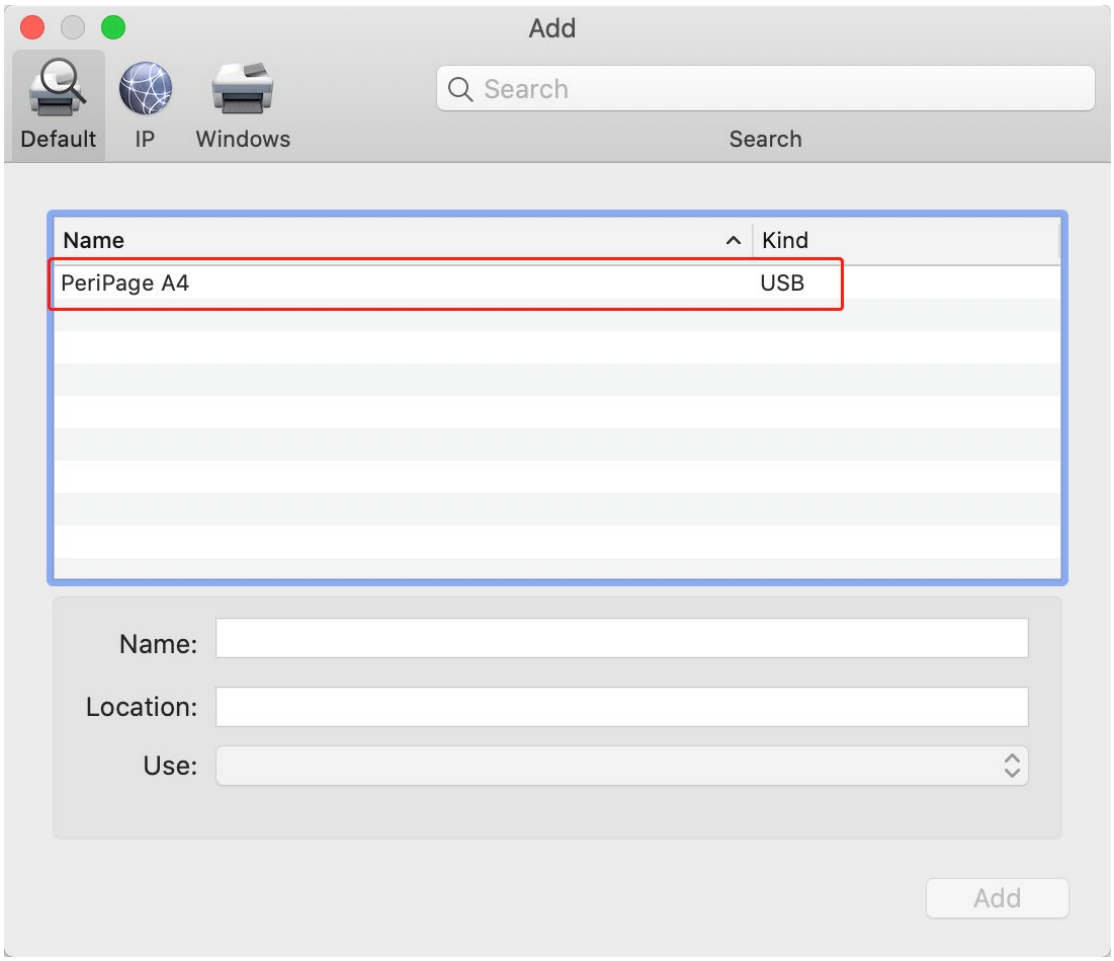

System Preferences
Search
Ben Liang
Apple ID, Media & App Store
Apple ID
1
开始使用 iCloud
Details...
General
Desktop & Screen Saver
Dock
Mission Control
Siri
Spotlight
Language & Region
Notifications
Internet Accounts
Users & Groups
Accessibility
Screen Time
Extensions
Security & Privacy
Software Update
1
Network
Bluetooth
Sound
Printers & Scanners
Keyboard
Trackpad
Mouse
Displays
Energy Saver
Date & Time
Sharing
Time Machine
Startup Disk


Printers & Scanners
Search
No printers are available.
Click Add (+) to set up a printer.
Default printer:
Last Printer Used
Default paper size:
US Letter
?



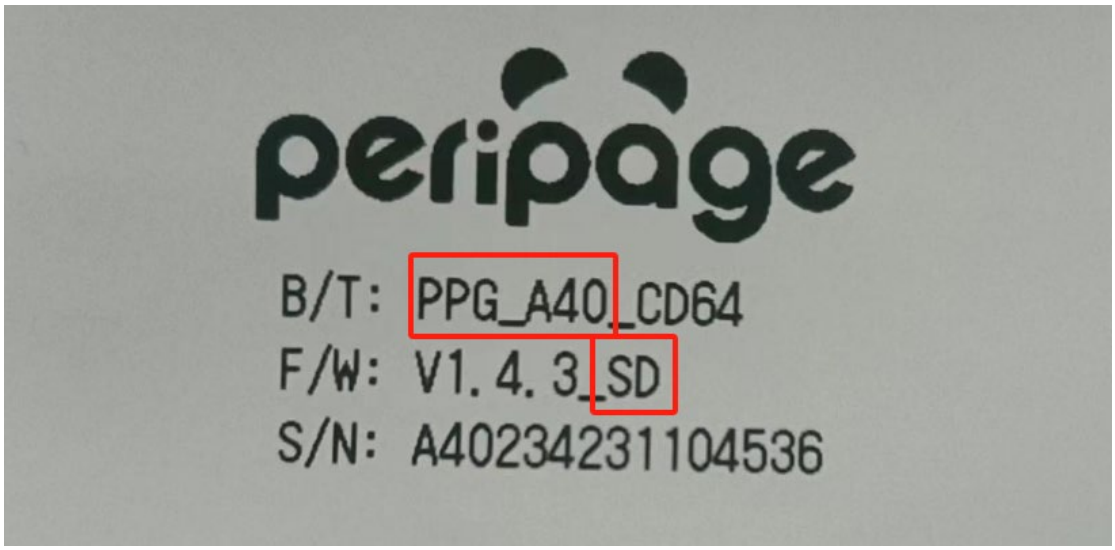
Step5: Long press the power button of the printer for 2 seconds, until the green light is on. Then plug in the USB cable.

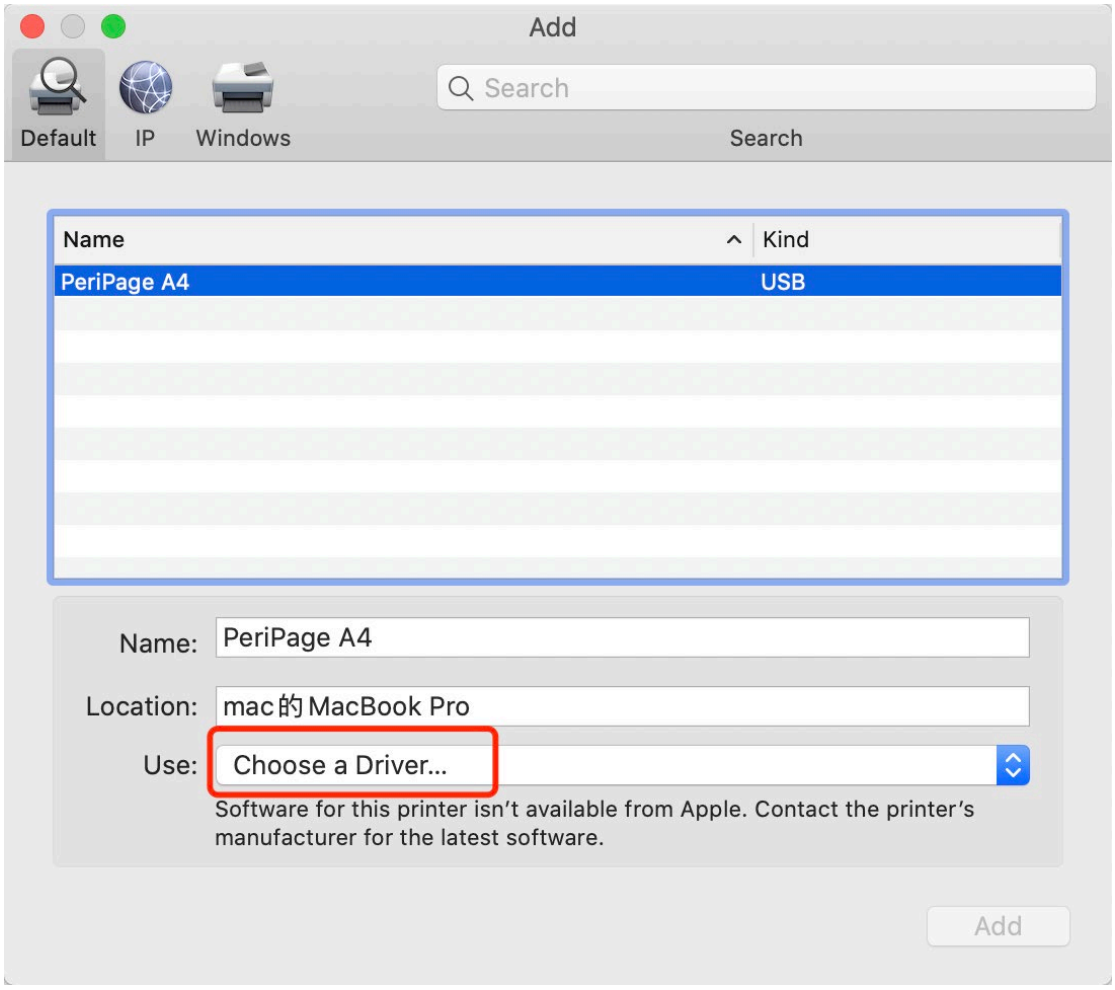
The following page will show up, then click the red rectangle consequentially.

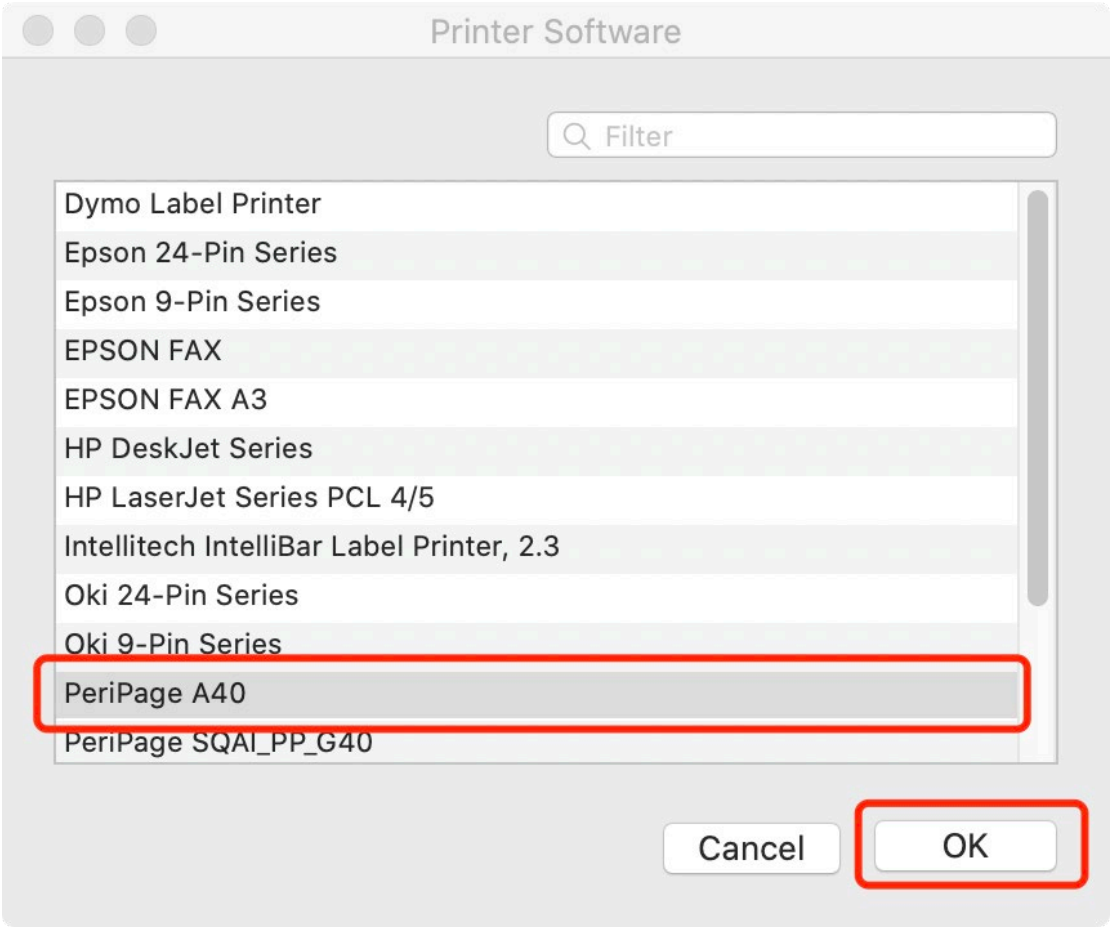


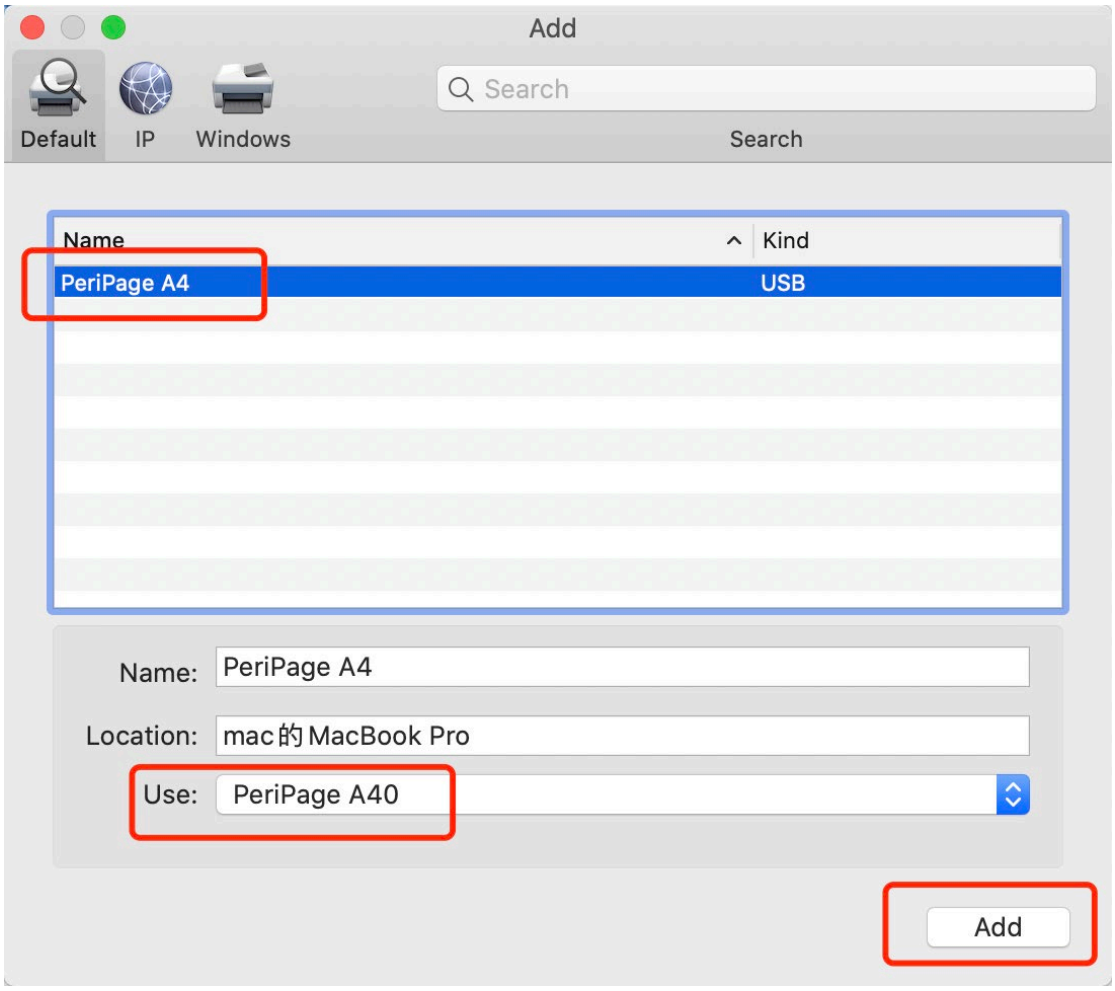
Note:

When the printer is on, double click the printer power button to print out your printer hardware version, and find out the driver is one of Peripage A40, PPG A40 SD (For 200 DPI version),Peripage A40, PPG A40 HD(For 300 DPI), Peripage A40 or Peripage A40+(For 300 DPI version):

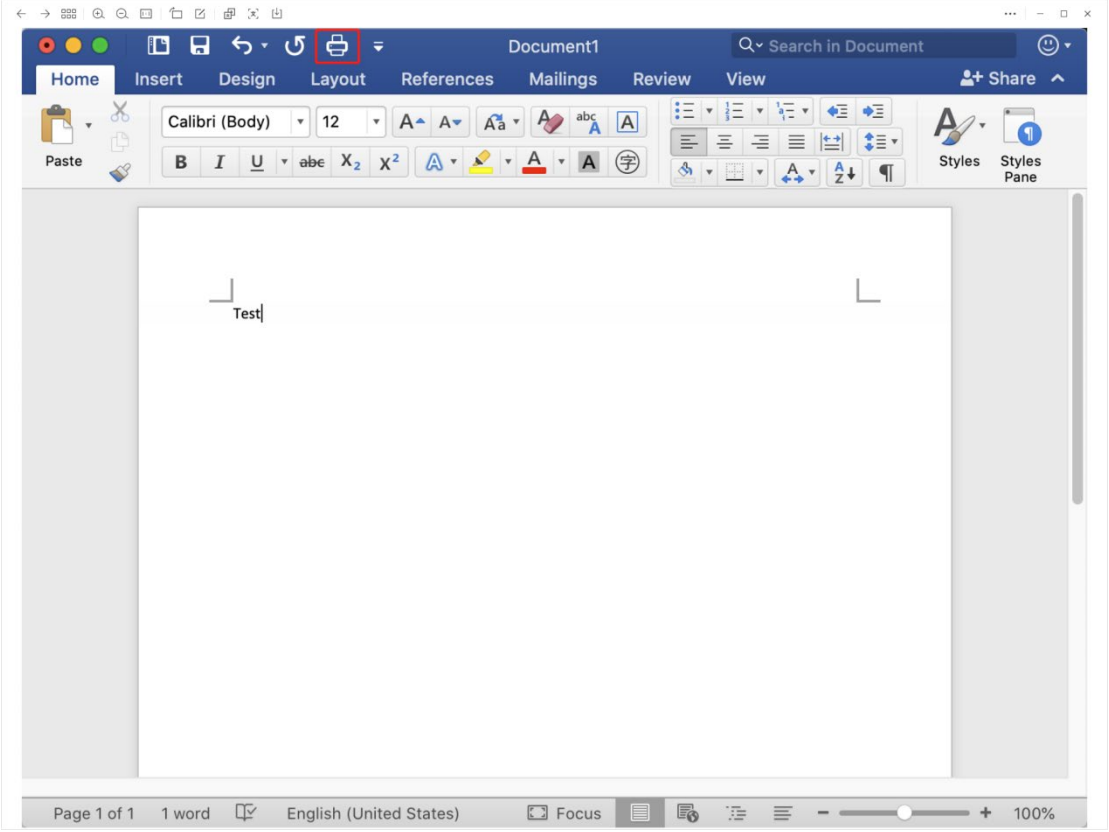


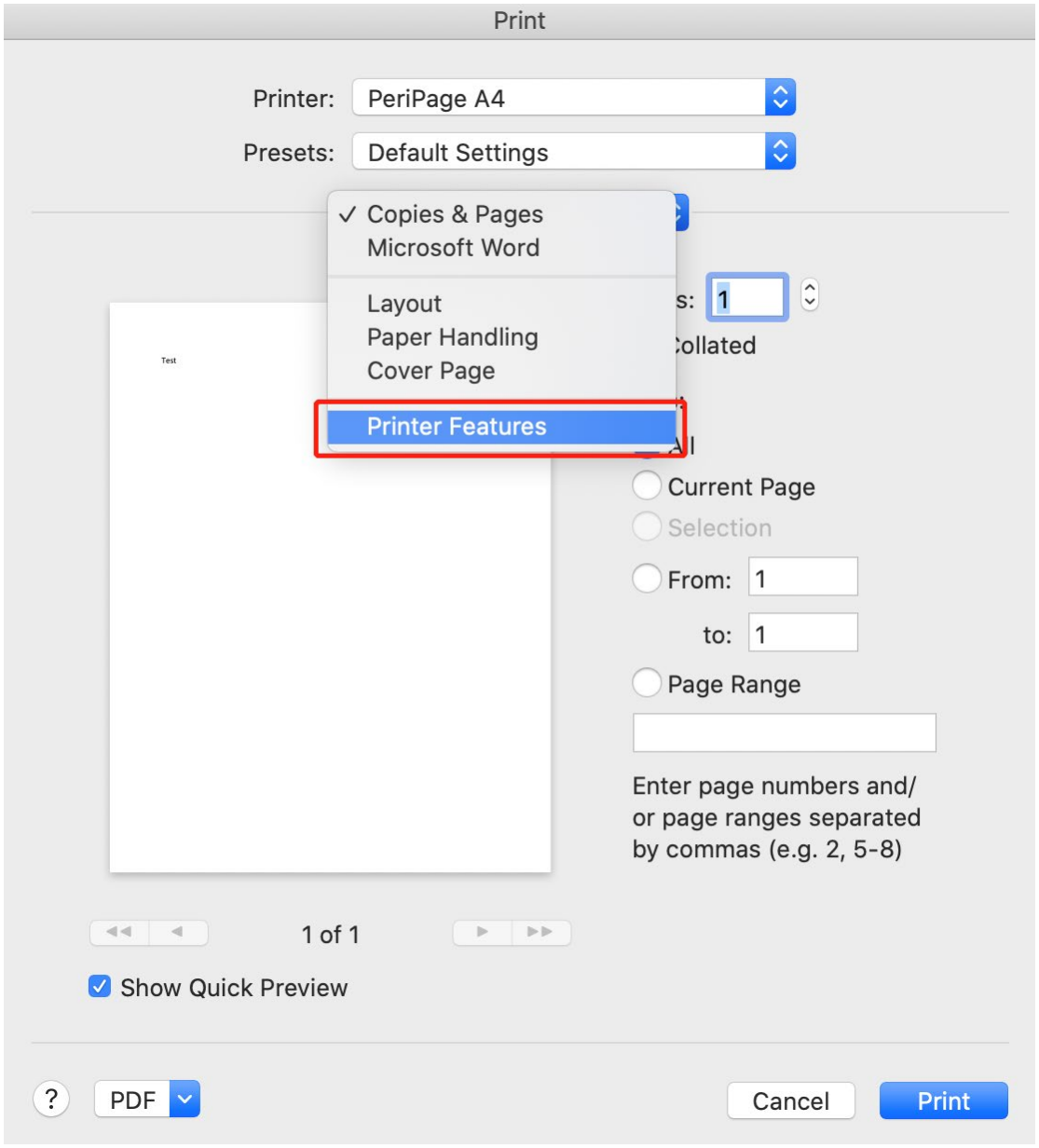

Add
Default
IP
Windows
Search
Search
Name
Kind
PeriPage A4
USB
Name:
PeriPage A4
Location:
mac的MacBook Pro
Use:
Choose a Driver...
Software for this printer isn't available from Apple. Contact the printer's manufacturer for the latest software.
Add

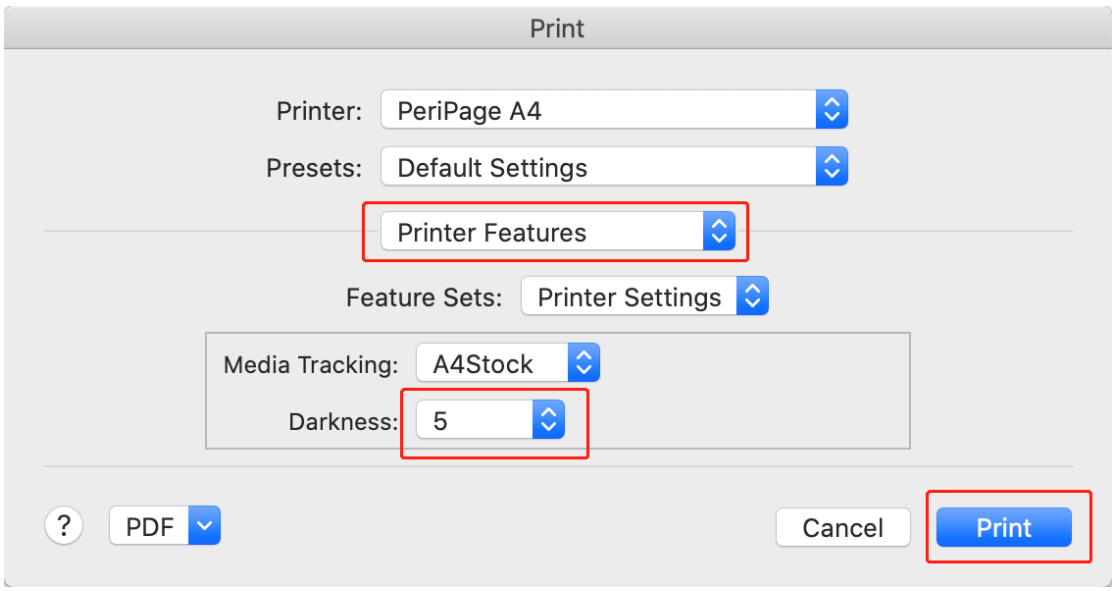

Printer Software
Filter
Dymo Label Printer
Epson 24-Pin Series
Epson 9-Pin Series
EPSON FAX
EPSON FAX A3
HP DeskJet Series
HP LaserJet Series PCL 4/5
Intellitech IntelliBar Label Printer, 2.3
Oki 24-Pin Series
Oki 9-Pin Series
PeriPage A40
PeriPage SQAI_PP_G40
Cancel
OK



Step5: Open the file to be printed. Such as a Microsoft Word.


Document1
Search in Document
Home
Insert
Design
Layout
References
Mailings
Review
View
Share
Paste
Calibri (Body)
12
Styles
Styles Pane
Test
Page 1 of 1
1 word
English (United States)
Focus
100%


Print
Printer: PeriPage A4
Presets: Default Settings
Copies & Pages
Microsoft Word
Layout
Paper Handling
Cover Page
Printer Features
Test
1
Current Page
Selection
From: 1
to: 1
Page Range
Enter page numbers and/
or page ranges separated
by commas (e.g. 2, 5-8)
1 of 1
Show Quick Preview
PDF
Cancel
Print


Print
Printer: PeriPage A4
Presets: Default Settings
Printer Features
Feature Sets: Printer Settings
Media Tracking: A4Stock
Darkness: 5
PDF
Cancel
Print

3.How to install APP in iPhone and android? How to print email in iPhone and android?

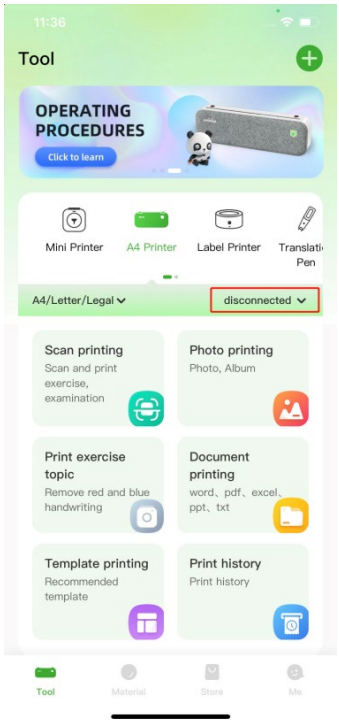
3.1 How to install APP and connect the printer in iPhone and android phone by Bluetooth?

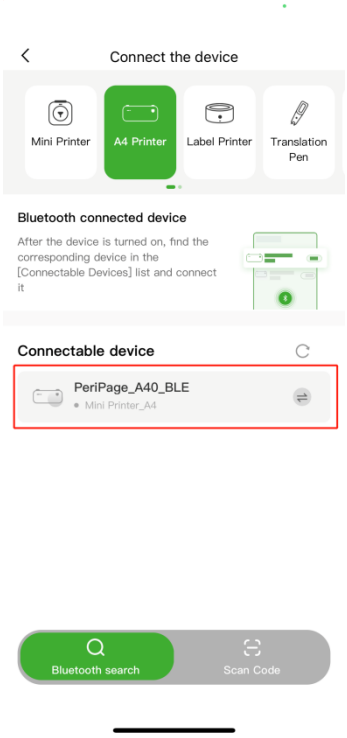
Step1: Search “Peripage” in apple store or google play and install it.

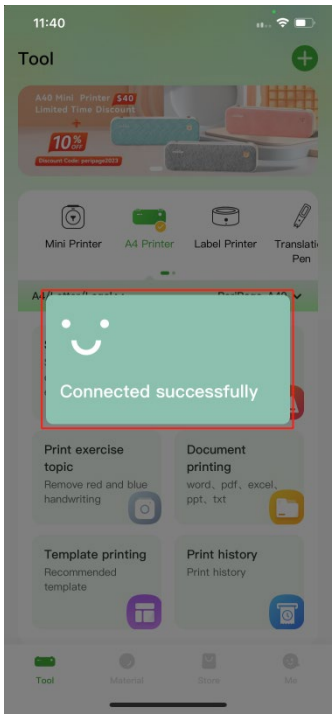
Step2: Long press the power button of the printer for 2 seconds, until the light is green. If the light is not green, it will not connect the phone.

Step3: Turn the phone Bluetooth on.

Step4: Run the Peripage app. And connect the printer as the following picture:



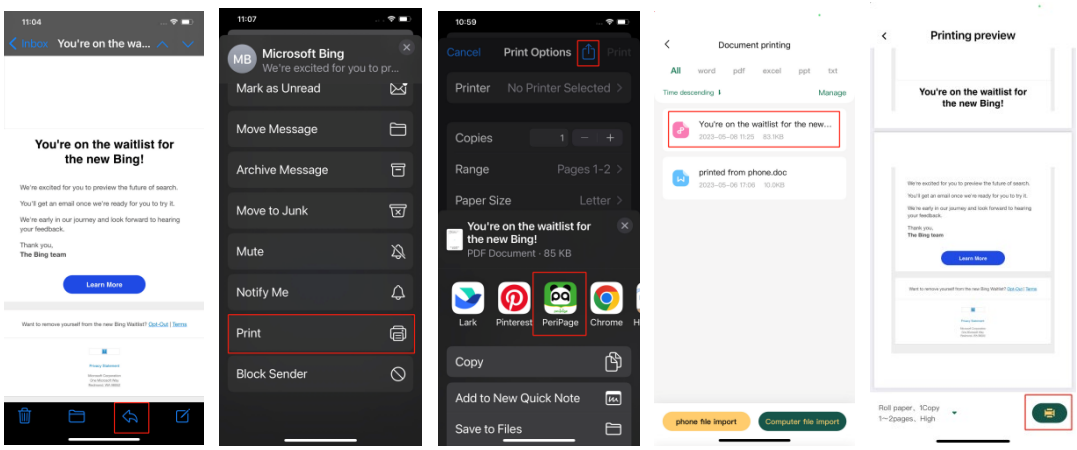




Step5: If the device name did not popup. When the printer light is green, double click the power button to print the QR code. And then click the “Scan Code” in App to scan it to connect. (tips: make sure the Internet is always activated when using the APP, otherwise the document could not be imported to print.)

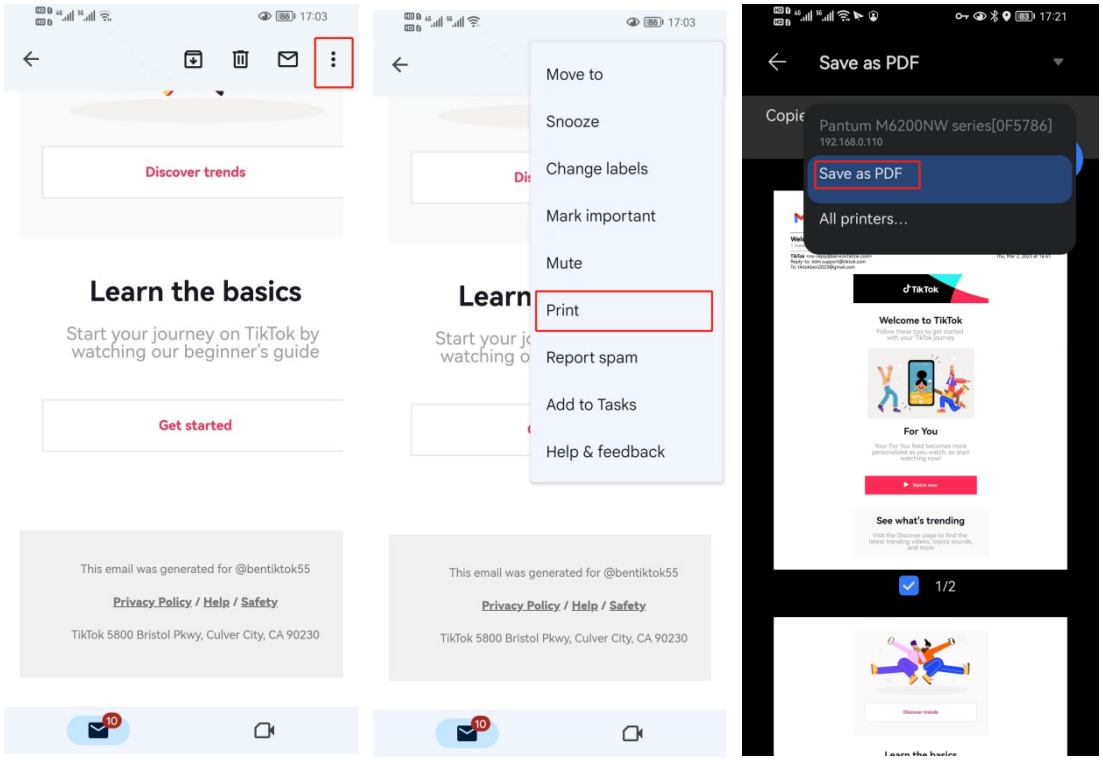
Step6: Import document into APP to print: （For some Android phone, close the App Peripage first (Remove the Peripage from the phone App manager on the background by swiping from the bottom of the phone home screen, and select Peripage to swipe it out),）. Open the document with "Peripage". Open your document from another app, such as Whatsapp/Gmail, click the document in Whatsapp/Gmail to open it, then click the bottom-left icon, then click “…” and select Peripage to import the file into Peripage. Then in the Peripage app, click the file, then click the print logo to print. （tips: make sure phone Internet is active to use the APP, otherwise many functions is not available）

3.2 How to print email in iPhone?



3.3 How to print gmail in android phone?

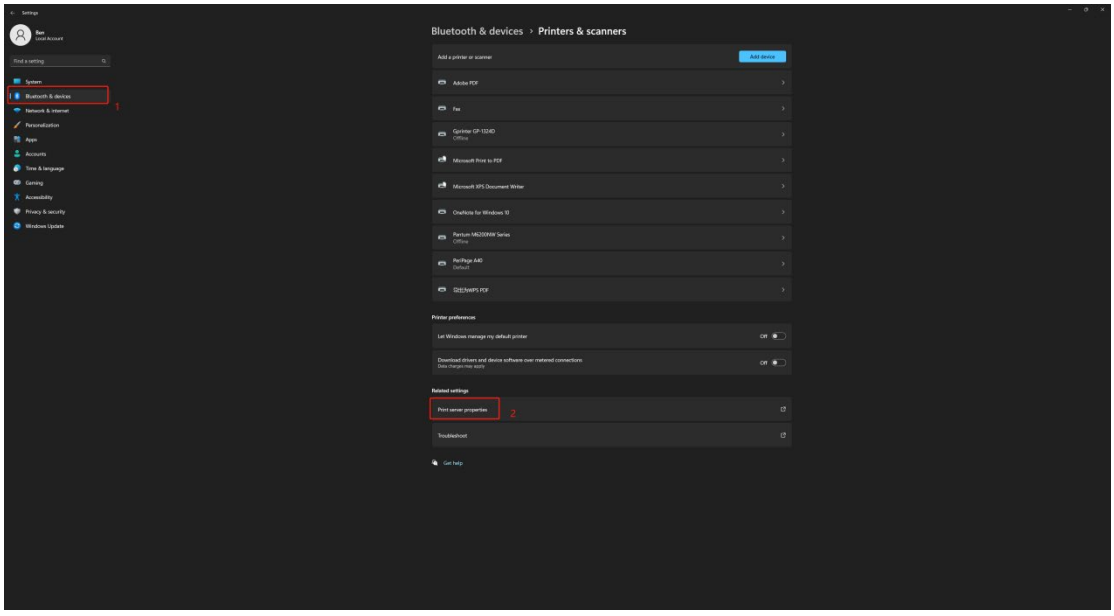
Save the email as PDF and run Peripage to print the PDF file.



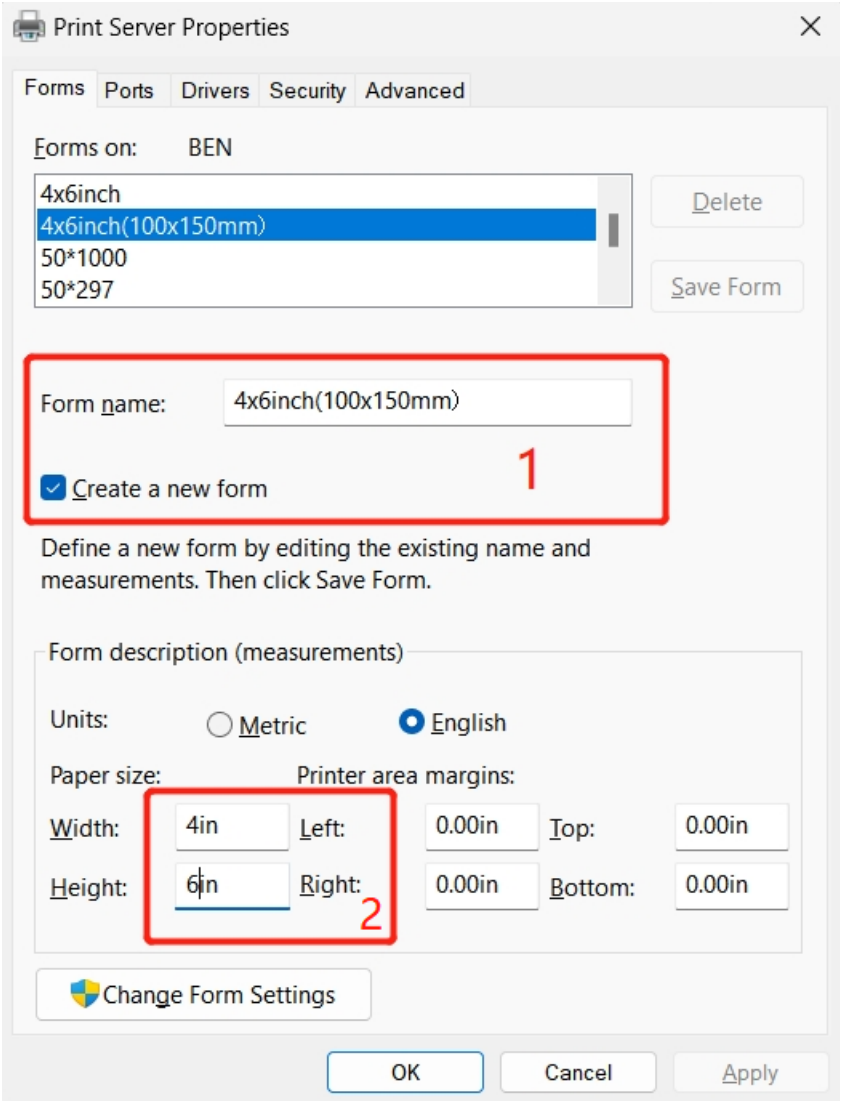
4.How to print 4”x 6” shipping label in Windows?

Step1: After installing the printer driver, install the 4”x6” shipping label by moving the two stoppers to the 4” locations successfully.

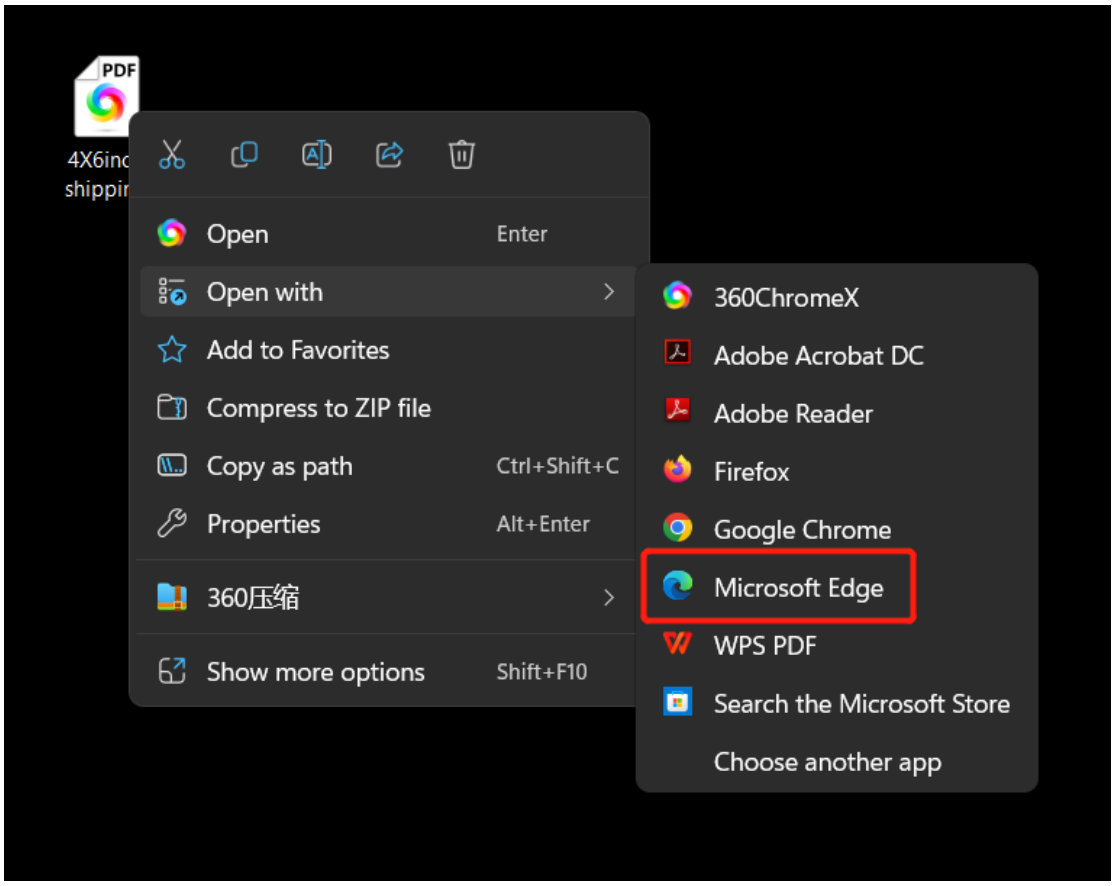
Step2: Go to windows settings.



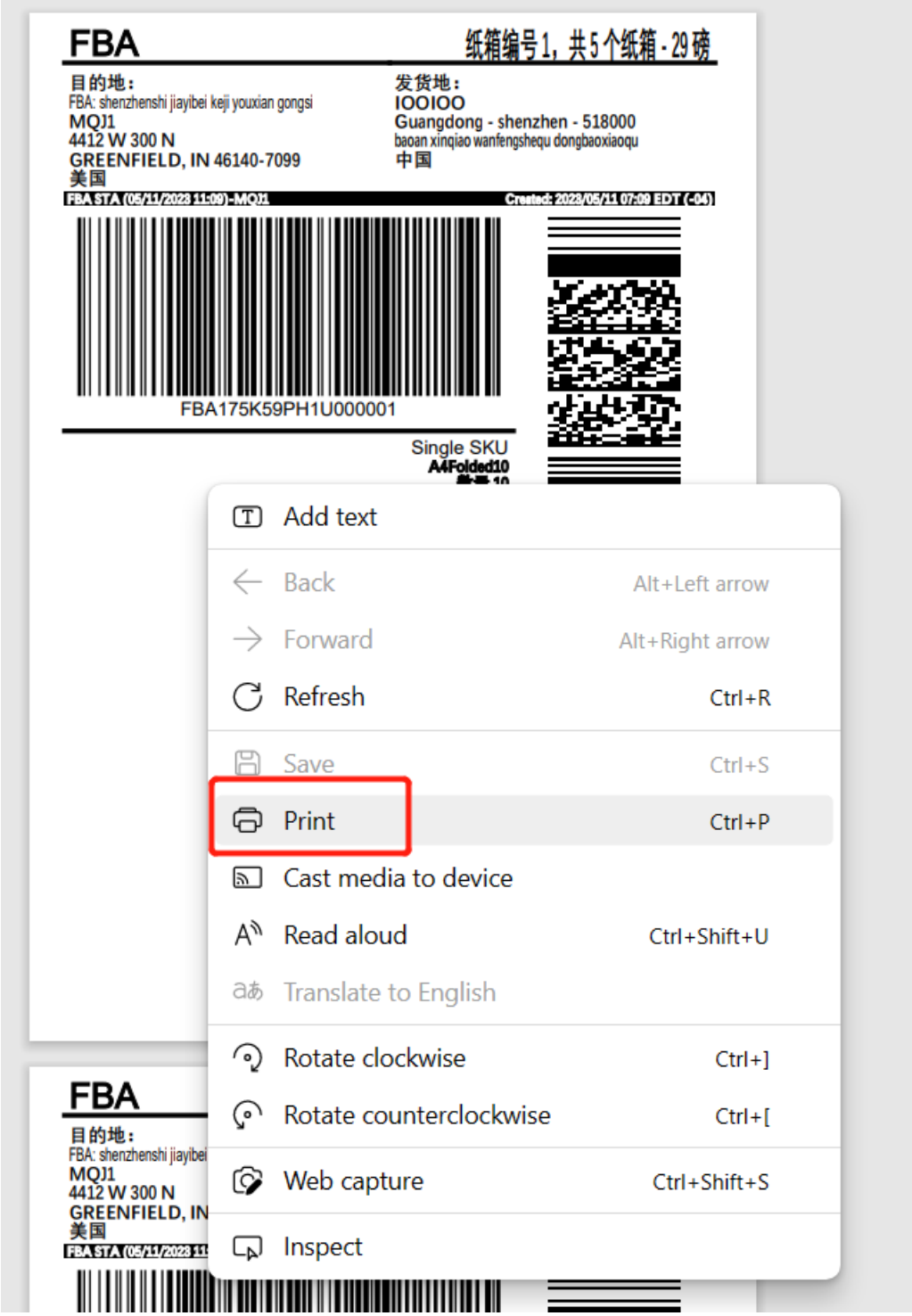
Step3: Create a 4*6inch form.



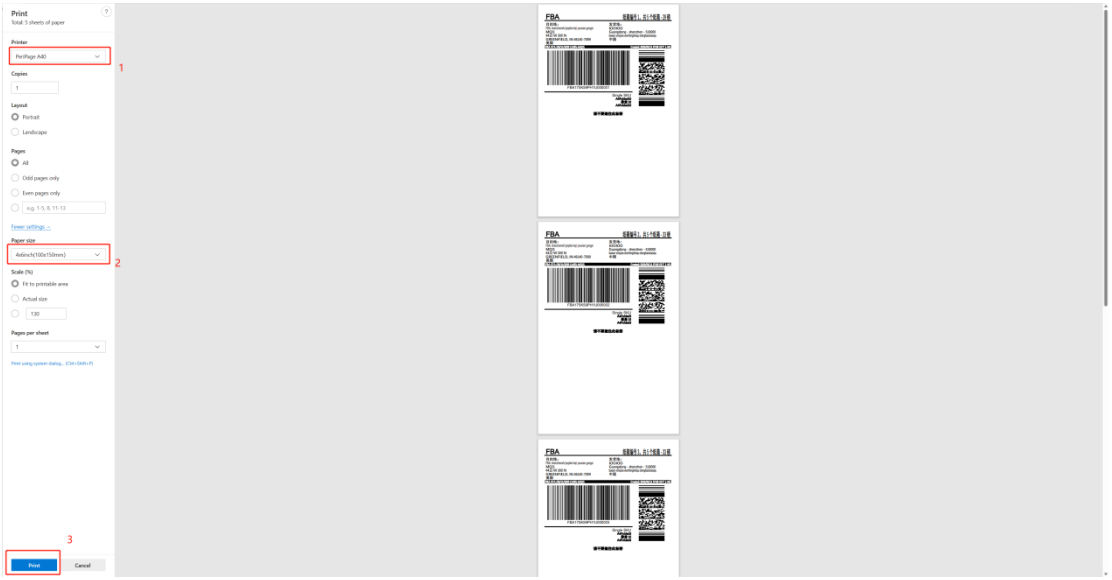
Step4: Right click the 4”x6” shipping PDF file and open with edge browser.


PDF
4X6inc
shippir
Open
Enter
Open with
Add to Favorites
Compress to ZIP file
Copy as path
Ctrl+Shift+C
Properties
Alt+Enter
360压缩
Show more options
Shift+F10
360ChromeX
Adobe Acrobat DC
Adobe Reader
Firefox
Google Chrome
Microsoft Edge
WPS PDF
Search the Microsoft Store
Choose another app

Step5:


FBA
纸箱编号1，共5个纸箱 - 29磅
目的地：
FBA: shenzhenshi jiayibei keji youxian gongsi
MQJ1
4412 W 300 N
GREENFIELD, IN 46140-7099
美国
发货地：
IOOIOO
Guangdong - shenzhen - 518000
baoan xinqiao wanfengshequ dongbaoxiaoqu
中国
FBA175K59PH1U000001
Single SKU
A4Folded10
Add text
Back Alt+Left arrow
Forward Alt+Right arrow
Refresh Ctrl+R
Save Ctrl+S
Print Ctrl+P
Cast media to device
Read aloud Ctrl+Shift+U
Translate to English
Rotate clockwise Ctrl+]
Rotate counterclockwise Ctrl+[
Web capture Ctrl+Shift+S
Inspect

Step6:

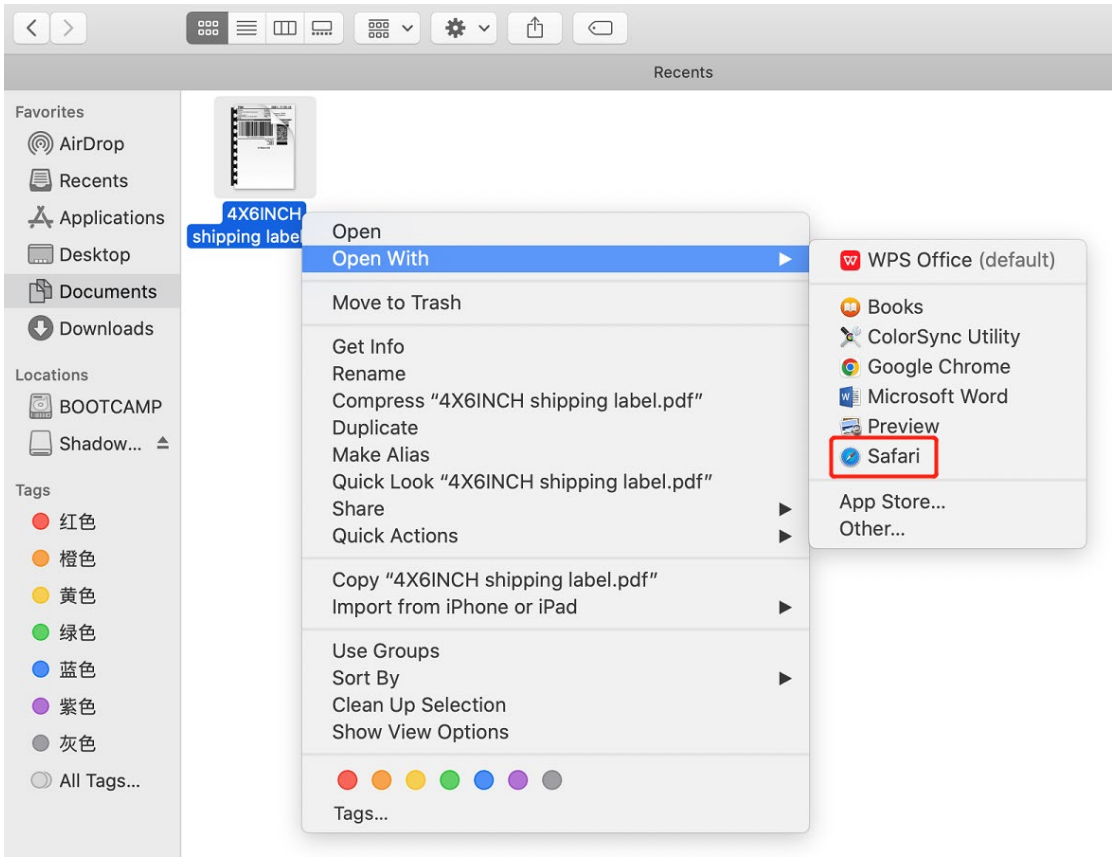


Step7: The print will come out.

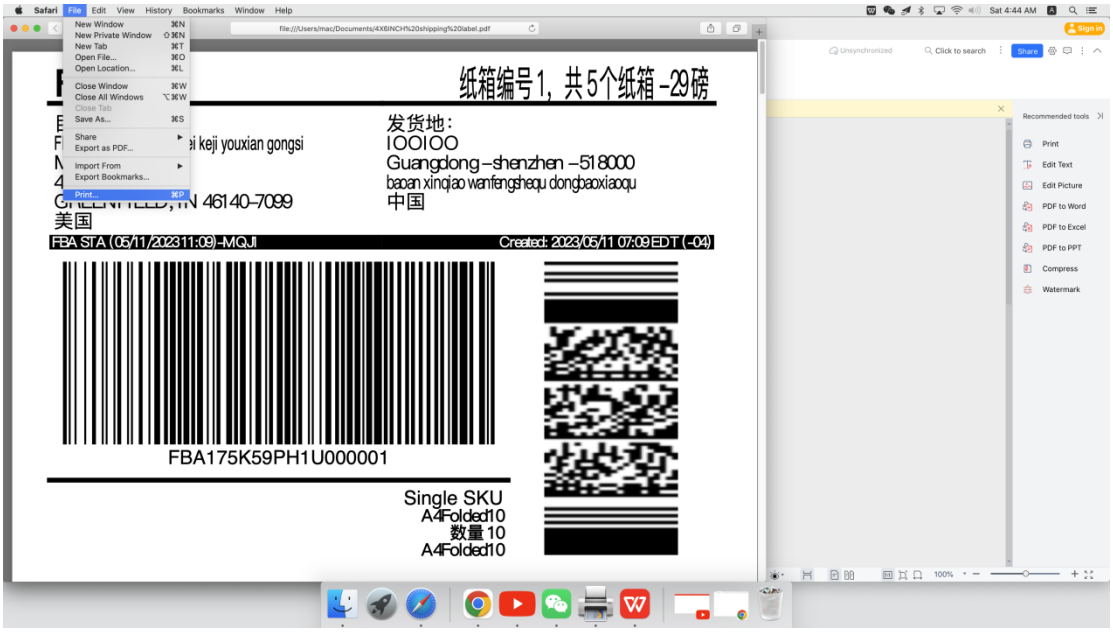
5. How to print 4”x6” shipping label in Mac PC?

Step1: After installing the printer driver, install the 4”x6” shipping label by moving the two stoppers to the 4” locations successfully.

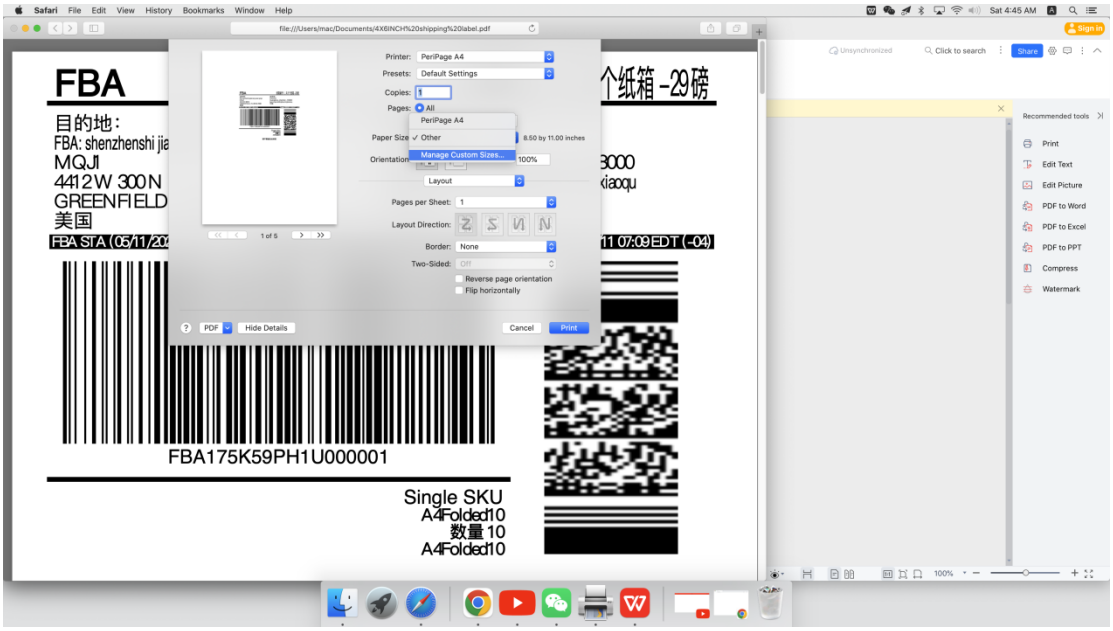
Step2: Open the 4”x6” shipping label file with Sarafi.



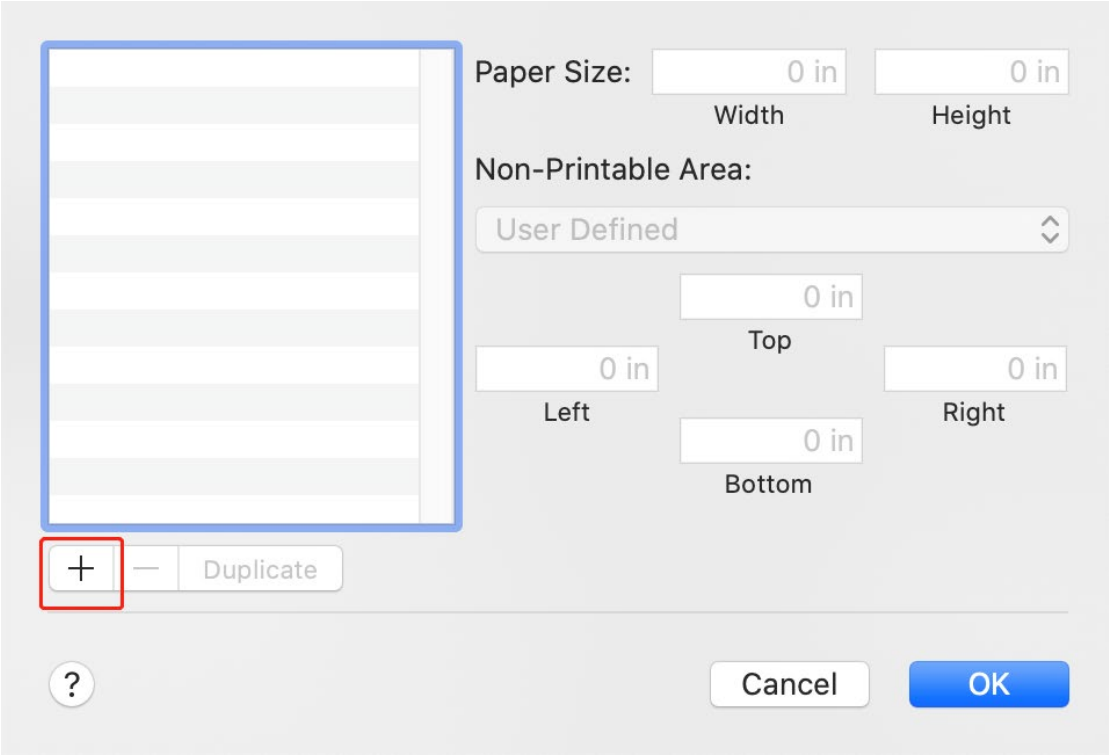
Step3: Click the print menu.


纸箱编号1，共5个纸箱 -29磅
发货地：
IOOIOO
Guangdong –shenzhen –518000
baoan xinqiao wanfengshequ dongbaoxiaoqu
中国
FBA STA (05/11/2023 11:09) -MQJI
Created: 2023/05/11 07:09 EDT (-04)
FBA175K59PH1U000001
Single SKU
A4Folded10
数量 10
A4Folded10

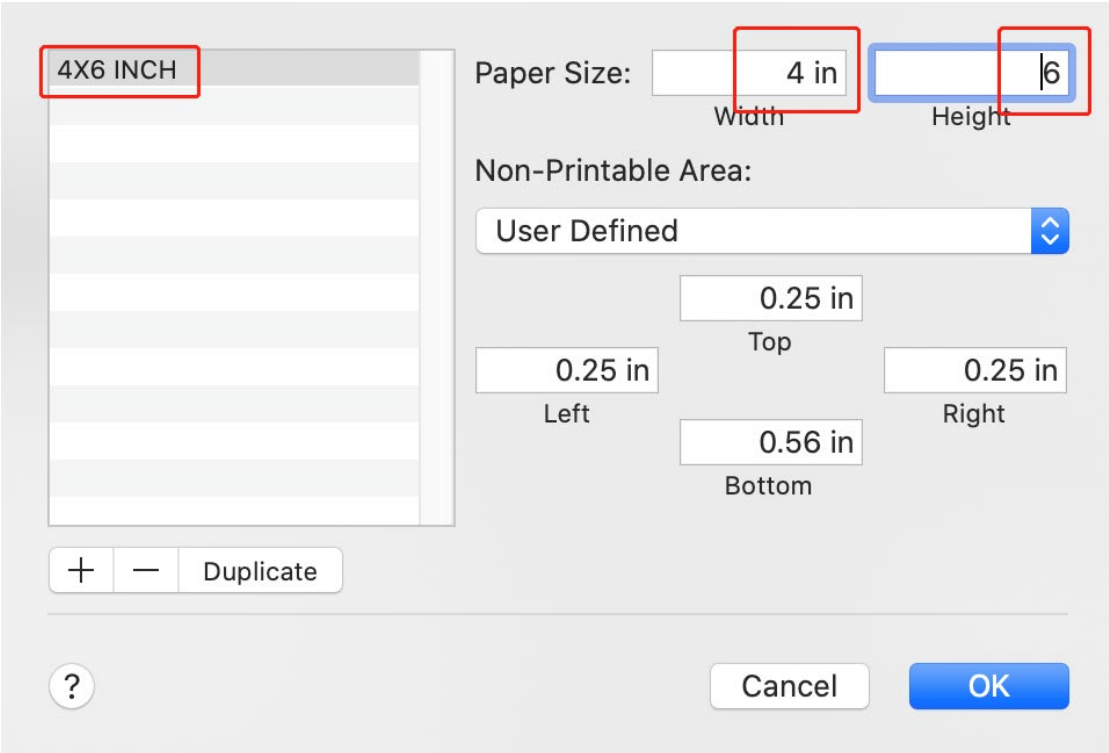
Step4:


FBA
目的地：
MQJI
GREENFIELD
美国
FBA175K59PH1U000001
Single SKU
A4Folded10
数量 10
A4Folded10

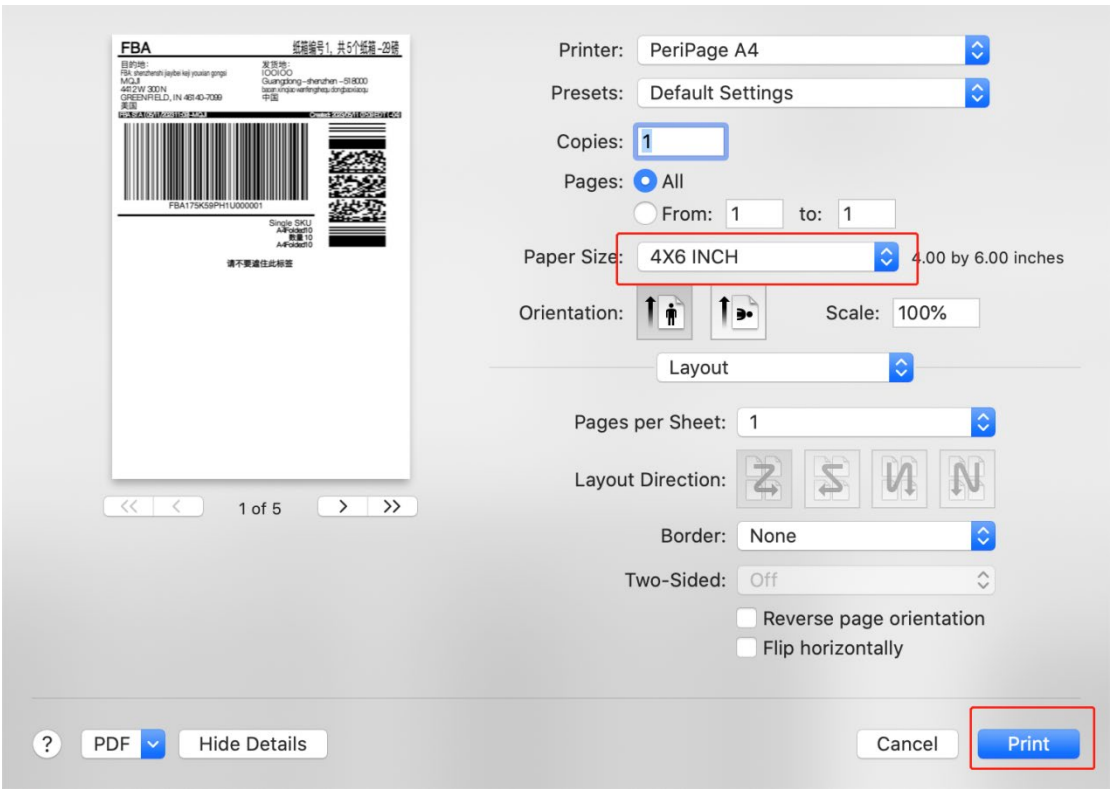
Step5:


Paper Size:
0 in
Width
0 in
Height
Non-Printable Area:
User Defined
0 in
Top
0 in
Left
0 in
Right
0 in
Bottom
Duplicate
Cancel
OK

Step6:


4X6 INCH
Paper Size:
4 in
Width
6
Height
Non-Printable Area:
User Defined
0.25 in
Top
0.25 in
Left
0.25 in
Right
0.56 in
Bottom
Duplicate
Cancel
OK

Step7:



Step8: The print will come out as the following.