## PUREACTION SH388 WATER SOFTENER SHOWER HEAD INSTRUCTIONS MANUAL

Before Installation: assemble showerhead as shown on a picture from left to right



## INSTALLATION

- 1. Remove existing showerhead from the shower arm by turning counterclockwise.
- 2. Clean any debris that may be present on the threaded pipe.
- 3. Wrap included Teflon tape tightly around shower pipe threads.
- 4. Take assembled PureAction showerhead place on shower arm and tighten by hand turning clockwise.
- 5. If additional tightening is necessary, use a soft cloth on the nut to protect the finish and then tighten with a wrench.
- 6. Check for leaks and tighten as needed.

## **ACTIVATE YOUR WARRANTY**

Register your product online at www.PureActionBrand.com in order to activate your 100% Manufacturer Warranty. Join our VIP Club to receive e-mail alerts and steep discounts for new products and special promotions.

## **FAQ**

- Q: The nozzles are spraying water randomly. How do I stop this?
- A: This is caused by the very high concentration of minerals in your local water so the nozzles get clogged due to the water build up.

Press the nozzle that is spraying randomly with your finger to release the water build up. If the problem persists soak the shower head in a bowl full of vinegar and leave it for 2-3 hours, once finished reinstall and let the water flow for 2 minutes to flush the vinegar.

- Q: The shower head is leaking from the top ring. What should I do?
- A: This caused because the top ring is not tightened enough.

Tighten the top ring by turning it clockwise without unmounting the shower head. If the problem persists, you should unmount the shower head by turning it counterclockwise, then with the shower head in a flat surface you can further tighten the ring with your entire hand and then mount the shower head again.

- Q: The shower head is leaking from connection with the shower arm. What should I do?
- A: This can be caused because there is no teflon tape in the thread, no washer inside the ball joint or the connection is not tightened enough.

To solve this, remove the shower head and verify that the washer is properly placed inside the ball joint, also there is enough teflon tape in the shower arm, then install the shower head again by turning it clockwise as hard as you can without using any wrench.

- Q: How do I replace the filter cartridge?
- A: Unscrew the shower head at the middle joint (not the front metal plate!). Discard the old cartridge and replace it with the new one with the stones facing up. Assembly the shower head again by turning it clockwise and tighten as needed.
- Q: How often do I need to replace the filter cartridge:
- A: On average, filter cartrdige should be replaced for every 10,000-12,000 gallons of water usage or every 6-8 months.

For replacement filters, please, visit www.amazon.com/B07D99ZB4V or www.PureActionBrand.com