

# USER MANUAL

■ REC YOUR LIMITS



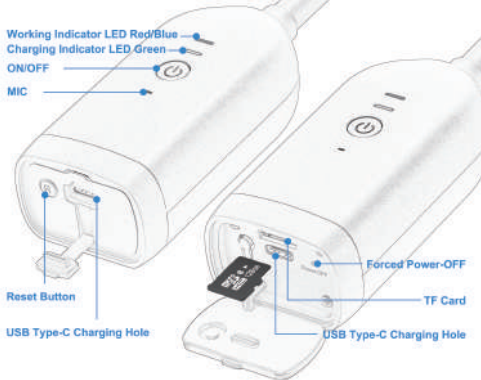
V380 Pro

QJ700230323



**SCAN ME**

**Scan the QR Code to view the Video Manual , making it easier to fully setup and use this device.**



## Pay Attention:

### 1.Power Button

Long press for 5 seconds ON/OFF

2.The silica gel of the USB interface can be pulled apart separately, and charged directly by plugging into the USB interface

3.To insert the TF card, you need to pull the silicone on the base of the device

The digital side of the TF card is facing up (as shown in the picture) and inserted into the card slot

# Installation Guidance

**1. Fix with 3M glue. Tear off the RED 3M glue behind the back clip, and fix the back clip at the installation position**



**Pay Attention:**The installation surface must be clean, smooth and dry. Not suitable for uneven wood, leather and painted walls, please press the bracket for 1-2 minutes at the installation position to achieve the best sticking effect.

**2. Stick the device on the wall as shown in the picture or anywhere you want to install**



### 3. Fixing screws (3M glue is generally very firm and does not need additional screws)

Use a drilling tool to drill holes on the wall according to the hole distance of the back clip. It is recommended to mark the wall with a pencil before drilling. Screw the expansion nut into the hole on the wall, and then use the screw to connect the back clip with the nut, complete fixed.

**Pay Attention:** The screw cap cannot be higher than the sponge of the back clip, and must be nailed into the nut completely, otherwise it will scratch the machine.



**Pay Attention:** The screw cap cannot exceed the red line shown in the figure, and must be Screw all the nuts in, otherwise the machine will be scratched

# Debug Mode

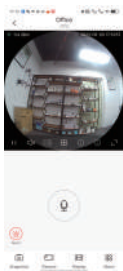
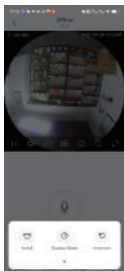
**Three ways** to adjust the angle of view of the lens:  
according to the installation position of the camera, use  
the most appropriate way to adjust the angle of view of  
the screen

1. Use the arrow to rotate the lens on each side. It is recommended to twist the left and right sides no more than 90°, and the remaining angle of view can be adjusted by APP.



2. The inversion of the APP on the mobile phone interface, the inverted image - the positive image. (Determine whether you need to set it according to the actual scene)





3.APP screen finger touch to correct the angle of view



# LED Indicators

| INDICATOR CODE        | CONDITION                            |
|-----------------------|--------------------------------------|
| Solid RED             | Waiting for distribution network     |
| Solid BLUE            | Distribution network Completed       |
| BLUE Flashing-quickly | Disconnected from the network        |
| RED and BLUE both ON  | Long press the reset button to reset |
| Solid GREEN           | Charging                             |
| GREEN OFF             | Fully charged                        |

# Device Connection

## ① APP Download

### 1st Way

Download the “V380 Pro” App from Google Play Store (for Android) or Apple Store (for IOS )



### 2st Way

Scan the QR code to download the “V380 Pro” App



## ② Register and log in to the APP

**1st Way** Please register an APP account and log in.

**2st Way** If already registered, please log in directly.

## ③ Add device

**Method 1:** Open the mobile APP, please click the "+" in the upper right corner, scan the QR code on the camera body, select "Device connected to WiFi", then select "AP hotspot connection" and complete the device binding according to the guidance of the mobile phone.

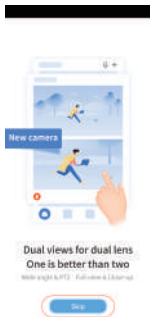
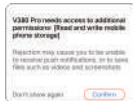
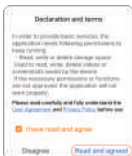
**Method 2:** Open the mobile APP, please click "+" in the upper right corner, select "Can't find the QR code on the device? Please click here" button to select "WiFi smart camera", then select "AP hotspot connection" and complete the device binding according to the guidance of the mobile phone .

# Quick Guide

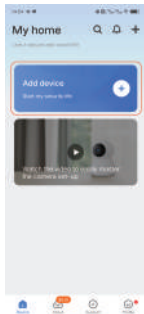
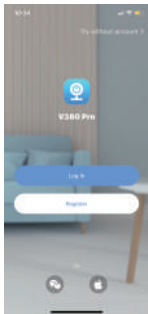
→ Open the “V380 Pro” APP



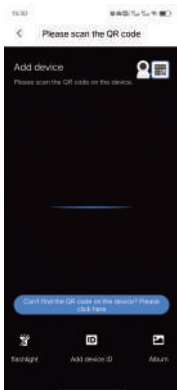
→ You need to confirm these prompts, which appear using the APP for the first time, as shown on the picture below



- ➔ Register and Log in to the APP account
- ➔ Click "Add Device" or "+" in the upper right corner to add a new device
- ➔ Select "While using the app"



➔ Scan the QR code label on the fuselage, and click "Device connected to WiFi"



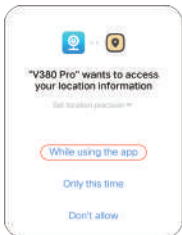
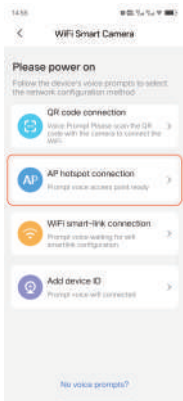
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→ Click "AP hotspot connection"

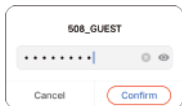
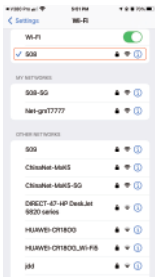
→ Select "While using the app"



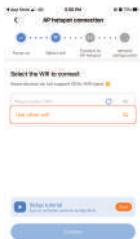
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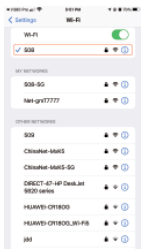
- ➡ The **Android** mobile phone jumps to the WiFi connection interface, select the available WiFi network to connect, **please use the 2.4GHz wireless network.** **This device does not support 5GHz wireless network** (But most routers are dual-band 2.4Ghz and 5Ghz, you can use this device to connect)
- ➡ Select the router WiFi network and enter the correct WiFi password, click "Confirm"



- ➡ The **IOS** jumps to the WiFi connection interface, click "Use other WiFi"
- ➡ The **IOS** Enter the system WiFi setting interface, select the available WiFi network to connect, **please use 2.4GHz wireless network. This device does not support 5GHz wireless network**(But most routers are dual-band 2.4Ghz and 5Ghz, you can use this device to connect)
- ➡ Select the router WiFi network and enter the correct WiFi password, click "Confirm"



9-1



9-2



9-3

➡ Click "Connect AP spot"

➡ Click "I know" to automatically enter the WiFi setting interface of the mobile phone system



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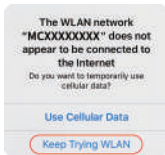


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- ➡ Select the UID of the device (MVXXXXXXXX) and connect until as shown connected
- ➡ Click "Keep trying WLAN" or "Always connect", if not prompted, please ignore



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13-1

#### Internet may not be available

If you want to connect to this network without Internet access, you can connect only this time or you can set your phone to always connect to it even if Internet isn't available.

You can change this in Settings > Connections > Wi-Fi > ADVANCED > Switch to mobile data > Network exceptions.

Connect only this time

Always connect

Disconnect

13-2

➡ Return to the "V380 Pro" APP, wait for the device to emit a prompt sound, jump to the screen after the connection is successful, complete the device name according to the needs, and click "Finish"

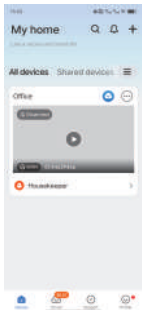


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- ➡ After completing the device setting, the screen will jump to the main page of "V380 Pro" APP, click the added device
- ➡ Click "Set Password"
- ➡ Complete the password setting according to the prompt, and then click "Confirm", the device setting is completed



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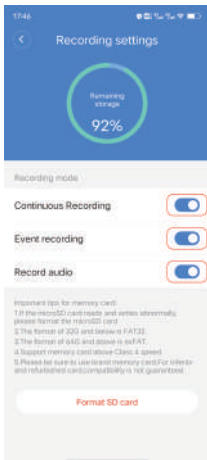
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# Recording Settings

Open all 3 recording modes, or choose the recording mode that suits you



# FAQ

## Q1: Why can't I save to my SD card?

1. If you are using the SD card for the first time, you must format it. Wait for 3mins, the format is successful.
2. Turn on the corresponding recording mode in the APP setting --- recording setting.

## Q2: What to do if the equipment fails ?

Press and hold the reset button to reset. If the device crashes and cannot be reset, please open the silicone base and poke it at the Power-OFF hole with a card. Then restart the device.

## Q3: What to do if you forget your password?

Please reset the device and set up the device again.

## Q4: Why can't I turn off the phone when charging?

This device is designed to be unable to shut down when charging. The purpose is that when the power is cut off, the device can automatically power on and enter the monitoring state when the battery is exhausted and then powered on again. If you need to shut down, please unplug the power and press the shutdown button.

## Q5: Do I want to transfer videos to my computer? What should I do ?

Remove the SD card from the camera, connect the SD card to the computer using a card reader, and download the recommended media player to play the video on the PC.

Windows & Mac : VLC Media Player

VLC Media Player:<https://www.videolan.org/vlc/>

## Q6: Unable to add camera for the first time?

When adding a camera for the first time, make sure the camera is turned on, and the working status light is solid red, or you hear the device say "Hotspot is ready".

1. Make sure the WiFi account and password are correct.
2. The camera only supports 2.4GHZ WiFi and does not support 5G frequency band. Please do not use 5G WiFi to configure the network. (But most routers are dual-band 2.4Ghz and 5Ghz, you can use this device to connect)
3. When adding a camera, ensure that the network is smooth, and it is recommended to operate close to the router.
4. If the above methods still fail to connect to the Internet, it is recommended to restart the router and try again.

## Q7: What are the requirements for Wi-Fi ?

Please use 2.4GHz wireless network. This device does not support 5GHz wireless network (But most routers are dual-band 2.4Ghz and 5Ghz, you can use this device to connect), and please set the WiFi authentication method to WPA2-PSK or other lower-level security methods, and you need to set password

## Q8: Why doesn't the Wi-Fi name appear when I connect to Wi-Fi ?

On Apple devices with iOS 13 and above, you need to open the "Location Permission" of the app in the system settings and change it to "Allow while using"

## Q9: Why does the device always show offline ?

- Low battery or unstable WiFi
- The device is connected to DC5V power supply
- Turn on the device and check the working mode of the working indicator light (AP mode: the red light is always on IP mode: the blue light is always on, and the blue light flashes slowly to indicate that the network is disconnected)

## **Q10: How to invite family and friends to use my camera together ?**

Open the APP and select your camera on the home page. Click "Share" on the camera to enter the sharing page

## **Q11: How far should the camera be from the router ?**

After testing, the Wi-Fi connection distance can normally reach 150 meters in an open area. But the actual situation depends on the strength of WiFi and the surrounding environment (thick walls, electromagnetic equipment, large metal objects can interfere with the Wi-Fi signal) If the camera connection signal is weak or unstable, place the camera as close to the router as possible.

## **Q12: Why can't the TF card be recognized ?**

After inserting the TF card into the TF card slot of the camera, check whether the capacity of the TF card will be displayed in the "Settings" and "Recording Settings" of the device in the APP. If it prompts "Micro SD card not inserted", it means that the TF card recognition failed.

1. Please use a branded TF card.
2. The TF card can be recognized by the computer normally..
3. It is recommended that the TF card capacity is between 32-128G.
4. It is recommended to use a high-speed TF card of C10 or above.
5. Try to plug and unplug the TF card several times.
6. It is recommended to try another TF card.
7. It may take some time for the camera to recognize the TF card. After inserting the card, wait for about 3 minutes before observing