X15

User Manual

TRUE WIRELESS EARBUDS

Packing List

Earbuds X2

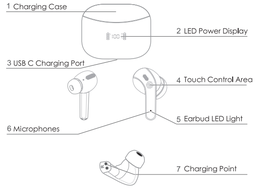
Charging Case X1

Couple Eartips X 3

USB-C Charging Cable X1

User Manual X 1

Product Overview



Wear

Step1: Choose the comfortable eartips

Step2: Wear it in ear and adjust to a comfortable position
(Please put the right and left headphones on the correct ear)

Power On

Auto Power On:
Open the charging case, earbuds will power on automatically.

Manual Power On:
Long tap on touch control area for 2s, earbuds will power on and earbud light will flash blue.

Power Off

Method 1
Put both earbuds into the charging case, and close the case earbuds will power off automatically.

Method 2 (Note: This method just for earbuds are not yet paired with your device.)
Long tap on either earbud for 5s, light on earbud will flash red, then earbud power off.

Pairing

Stereo Mode

1. Open the charging case, earbuds will power on automatically, and then they will connect with each other, and waiting to pair with your phone.
2. Turn on the bluetooth of your phone and search "X15", choose "X15", earbuds will connect with your phone.

Single Earbud Mode

1. Take one earbud(Left/Right) out from the charging case and close the case.
2. Turn on bluetooth of your phone and choose"X15", earbud can pair with your phone.

Phone Calls Control

Answer/End Calls: Double tap on either earbud

Reject Calls: Long tap on either earbud for 2s

Note: The earbuds can be use individually or simultaneously.

Music

Pause / Play:
Tap once on either earbud

Volume and Voice Assistant:
Volume + : Long tap on right earbud
Volume – : Long tap on left earbud
Voice Assistant: Quick triple tap on either earbud

Next / Previous Track:
Previous Track: Double tap on left earbud

Next Track:Double tap on right earbud

Charging

Earbuds Charging
Put both earbuds into charging case and close case, earbuds are being charged and led power display on case will move.

Charging for the case.

Method 1: Use USB C charging cable(Provided) to connect an adapter (not provided) your charging case.

Method 2: Put the charging case on wireless charger(not provided). Please keep Led power display facing up, case can be charged automatically.

Method 1 Method 2

Note: for method 2,please place the charging case on the wireless charger until the LED power display flashes,which indicates case is being charged.

Safety Instruction

1. Using earphone at high to moderate volumes for extended periods of time will result in permanent hearing damage. It is advised you keep volume levels moderate to low at times for your safety.
2. Do not use while driving a car, cycling, operating machinery, or performing other activities that require hearing surrounding sounds.
3. Do not use earphone in thunderstorm weather, the earphone may not work properly in the condition, and increase the risk of bring hit by lightning.
4. Earphone may not work properly under high temperature or high humidity conditions. Do not use any corrosive cleaner/oil to clean the earphone.
5. If the earphone comes in contact with liquids, quickly wipe away.
6. If submersed in water, do not turn the earphone on until completely dried.
   (Tips: liquid submersion voids the warranty.)
7. Keep the earphone and packaging out of reach of children.
8. Please use the original charging cable provided by the earphone manufacturer for charging and choose the right adpter.

FAQ

Q: Why these earbuds can not pair with my mobile phones?

A: 1. Please make sure the earbuds are full charged and power on.
   2. Please make sure the bluetooth of your phone is turn on.
   3.If above 2 points have no problem, please put earbuds into the case again and close the case, hold on for 1min, then open the charging case and reconnect earbuds with your phone.

Q: Why does the music cut in or cut out?

A: First, please do not let the distance between these earbuds and your phone more than 33 feet(without obstacle).If the distance less than 33 feet, Please note 2 tips as below:
   1. Please make sure there is no obstacle between the earbuds and your device.
   2. Please make sure there is no Microwave oven/Wifi transmitter around you, which are more likely to produce electromagnetic interference and result in signal interruption.

Q: Why does the earbuds can not be charged and not disconnected with my phone even earbuds are put into case and I have closed the case?

A: Please make sure the charging case are not in low battery. If the charging case are in low battery, earbuds can not be charged and not disconnected even though they are in case. So, please use the type-c cable to charge the case fully.

Q: How to contact our customer service?

A: We offers one year replacement warranty. If there is any issue with your X15, please don't hesitate to contact us,we will reply within 24 hours and resolve it 100%.