# meross

# Safety Information

- 1. The LED light strip consumes DC 12V power, NEVER connect it to DC 24V.
- 2. Do NOT immerse the light strip/controller/power adapter into water.
- 3. Do NOT light the strip on for over 5s when they are rolled on the plastic reel.



# Package Contents



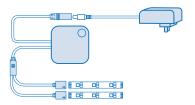
<sup>\*</sup> If you find any part missing in the package, please contact https://meross.com/support/Email\_Support. We will provide proper solution for you.

# Installation Guide

1. Download the Meross app.



2. Connect the power cable and power the device up.

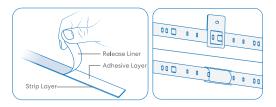


#### 3. Set up the device.

- 1. Connect your smartphone or tablet to a 2.4 GHz Wi-Fi network.
- 2. Make sure your smart device is covered by strong Wi-Fi signal.
- 3. The smart device supports iOS 13/ iPadOS 13 and later. It is recommended that you upgrade your iOS or iPadOS to the latest version before pairing with the smart device.
- 4. Launch the Meross app and log in to your account, or if you are a new user, tap Sign up to create a new account.
- 5. Tap the "+" icon to select the type of smart device you want to add, then you can just follow the setup wizard to finish configuration.
- 6. Relocation of the smart device does not require additional operations provided that it remains on the same network with strong Wi-Fi signal.

#### NOTE:

- 1. If this is not the first time you've added this smart device, you'll have to reset it before going any further.
- 2. As long as you finish configuration, you'll be able to manage the device in Apple Home app.
- If the QR code does not work, please try to add the smart device in Apple Home app.
- 4. Use the provided clips or the tape on the light strip to hang or attach the device to the place you desire.

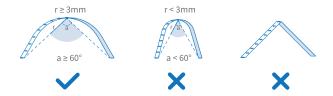


Note: Please be careful not to tear off the adhesive tape.

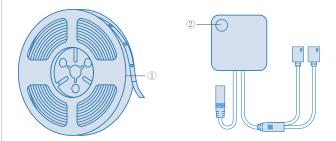


Note: Please make sure the surface is smooth, dry, clean. DO NOT stick the LED strip on such surfaces as knitted/wool fabrics, dust wall, rough plastic surface, frosted glass.

## Tips: How to make a 90 degree turn with the smart LED light strip?



## ■ LED and Button Rules



- LED light strip: Flash 3 times to enter into configuration mode.
  Flash smoothly from Red to Green to Blue to Warm to Cold White: Successfully connected.
- ② Power: Short press to turn light strip ON/OFF. Long press 5s to factory reset the light strip.

## ■ How to Use

#### 1. General Settings



#### Device Name:

Change device name.

#### User Manual:

Check user manual.

#### 2. Voice Control



#### Amazon Alexa & Google Assistant:

Check how to pair Amazon alexa and Google assistant under Account->Integration.

Amazon Alexa:



The example commands are as follows:

- -"Alexa, set the smart light strip to red."
- -"Alexa, set the smart light strip warmer."
- -"Alexa, dim smart light strip by 30%."

#### Google Assistant:

works with the Google Assistant

The example commands are as follows:

- -"Hey Google, brighten smart light strip."
- -"Hey Google, set the smart light strip to cool light."
- -"Hey Google, change the smart light strip to magenta."

#### HomeKit Siri:



The example commands are as follows:

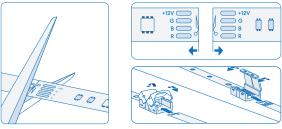
- -"Hey Siri, turn on the smart light strip."
- -"Hey Siri, turn off the smart light strip."
- -"Hey Siri, is the smart light strip on?"

# FAQ

At Meross, we strive to assure your satisfaction. Attached below is a non-exhaustive list of questions that users are mostly concerned about.

## 1. Can I cut and splice the light strip?

Yes, the light strip is cut-able. Please use the provided connector to splice the 2 light strips, as the output of the provided power adapter is only 12V/3A, it can support powering up light strip of 32.8ft long or less.



Note: Please make sure that the metal terminals are exposed and meet each other

### 2. How do I reset my Smart Wi-Fi LED Light Strip?

Press and hold the power button for 5 seconds, it will reset and enter Wi-Fi configuration mode. Note that factory reset will erase all your custom settings, and you'll have to set it up again.

## 3. What if I can't control the smart device with the Meross app?

You can troubleshoot the following:

- Check if your home Wi-Fi is working properly.
- Make sure that you have disabled access control in your router and that the smart device is not blocked by the router's firmware.
- Factory reset your smart device and try to add it again.

## Warranty

Meross products are covered by a 12-month limited warranty from the date of purchase. Please visit https://www.meross.com/support/warranty for detailed warranty policy and product registration.

# Disclaimer

- The function of this smart device is tested under a typical circumstance described in our specifications. Meross does NOT guarantee that the smart device shall perform exactly the same as described under all circumstances.
- 2. By using third-party services including but not limitted to Amazon Alexa, Google Assistant, Apple HomeKit and SmartThings, customers acknowledge that Meross shall not be held liable in any way for the data and private information collected by such parties. Meross's total liability is limited to what is expressly covered in its Privacy Policy.
- Damages arising from ignorance of the SAFETY INFORMATION shall not be covered by Meross aftersales service, nor does Meross take any legal responsibility therefrom.

Customers acknowledge understanding of these articles clearly by reading this manual.

# ■ FCC Compliance Information Statement