

# QUICK START GUIDE

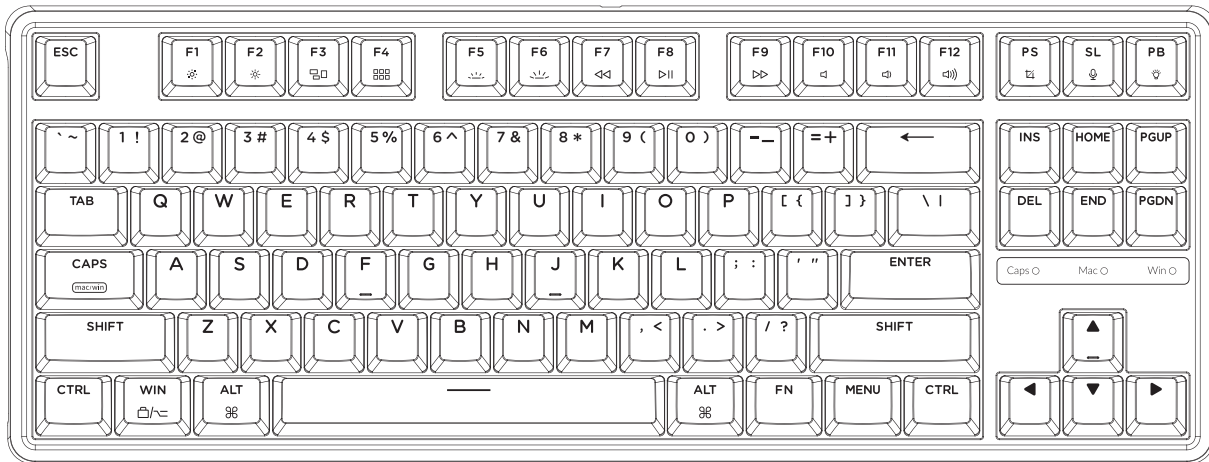
## 1 Switch To The Right System

Please switch the keyboard to the same system as your computer's operating system.



FN + CAPS

Press FN + CAPS to Switch Mac / Win



## 2 The VIA Key Remapping Software

Please visit [caniusevia.com](http://caniusevia.com) to download the latest VIA software to remap the keys. If the VIA software cannot recognize your keyboard, please reach out to our support to get the instruction.



**Download the JSON file in the link below if VIA does not automatically recognize the keymap of the C3 Pro:**

**<https://www.keychron.com/blogs/archived/how-to-factory-reset-or-flash-your-qmk-via-enabled-keychron-c3-pro-keyboard>**

**VIA software for macOS, Windows, and Linux:**

**<https://usevia.app/#/>**

**How to use VIA on your Keychron C3 Pro keyboard:**

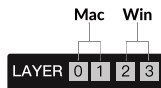
**<https://www.keychron.com/blogs/archived/how-to-use-via-to-program-your-keyboard>**

### 3 The Layers

There are four layers of key settings on the keyboard. The layer 0 and layer 1 are for the Mac system. The layer 2 and layer 3 are for the Windows system.

If your keyboard is switched to Mac, then layer 0 will be activated.

If your keyboard is switched to Windows, then the layer 2 will be activated. Remember that if you are using it in Windows mode, please make changes to the layer 2 instead of the top layer (the layer 0). This is a common mistake people are making.



### 5 Adjust The Backlight Brightness

Press FN + W to increase the backlight brightness

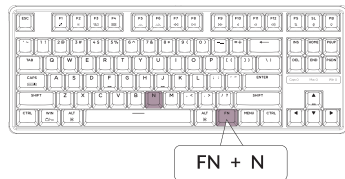


Press FN + S to decrease the backlight brightness



### 7 The Key Rollover

Press FN + N to switch 6-key rollover/N-key rollover

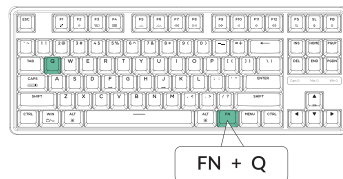


6-key rollover: the keyboard can detect up to 6 simultaneous key inputs.  
N-key rollover: the keyboard can detect all key inputs without limit to the number of key presses.

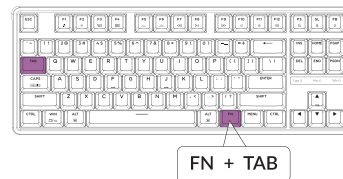
\* The keyboard turns on the N-key rollover by default.

### 4 The Backlight

Press FN + Q to change the lighting effect



Press FN + TAB to turn the backlight on/off



### 6 Activate Siri / Cortana

For Siri on Mac: Go to System preferences > Siri > select "Hold Command Space" option.

\*Siri key only works on macOS and does not work on iOS.

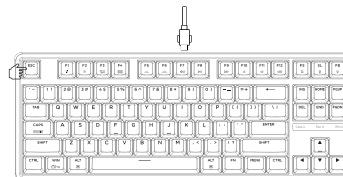


For Cortana on Windows: Select Start > Settings > Cortana and select the shortcut by pressing Windows key + C key.

\*Windows Cortana is only available for Windows 10 and above OS. Cortana is only available in certain countries / regions and might not work everywhere.



### 8 Factory Reset



Troubleshooting? Don't know what's going on with the keyboard?

- 1 Plug in the power cable and factory reset the keyboard by pressing fn + J + Z (for 4 seconds).
- 2 Download the right firmware and QMK Toolbox from our website.
- 3 Unplug the power cable. Hold the ESC key\* first and then plug the cable in again.
- 4 Release the ESC key, and the keyboard will now enter DFU mode. Please flash the firmware with QMK Toolbox.
- 5 Factory reset the keyboard again by pressing fn + J + Z (for 4 seconds).

\* Or hold the reset button under the space bar keycap.



Not Happy

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