



Soocas NEOS II
Electric Toothbrush

User Manual

Thank you for choosing the Soocas oral care series Soocas NEOS II Electric Toothbrush.

Please read this manual carefully to find out how to use your new electric toothbrush, fully understand its performance, and ensure the best cleaning results.

Product Name: Soocas NEOS II Electric Toothbrush
Model: T04
Input Power: 5V --- 1A
Charging Time: 8 Hours
Waterproof Rating: IPX8
Charging Method: Magnetic Wireless Charging
Product Origin: Shenzhen, China

Table of Contents

Important Safeguards	03
Product Profile	04
Safety Precautions	06
Daily Cleaning and Maintenance	09
Charging	10
Environmental Protection Protocol	11
Troubleshooting	12

Important Safeguards

When using this product for the first time, it is common to experience minor discomfort with some gum bleeding. This is because the gums are not quite used to the high-vibration cleaning method. It is recommended to use gentle mode for beginners and expect this discomfort to continue for 1–2 weeks upon initial use. If bleeding persists for longer than 2 weeks, please stop using the product immediately and consult your dentist.

⚠ Warning

- When using electrical appliances, basic safety precautions should always be followed including the following:

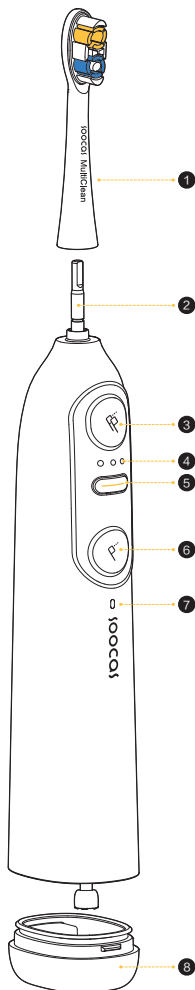
Read all instructions.

- For users with teeth correction, dental repair, dental implants, etc., please use this product under the guidance of a dentist or doctor.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Do not immerse the magnetic charger in water or any liquid.
- This product has a built-in rechargeable battery. Keep away from fire and do not charge it in a high-temperature environment.
- Do not knock or drop this product. If the product is damaged due to collision or falling, please stop using it.
- Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and maintenance should not be done by children without supervision.
- Please use a 5V adapter when charging.

⚠ Caution

- Make sure that the charging port and charging cable are dry before charging; otherwise, it may cause an electric shock or short circuit.
- Do not use the toothbrush when soaking in a bath or shower.
- Do not place metal objects on the magnetic charger while it is powered on.
- Note: The product and accessory illustrations in the manual are for reference only. Due to product updates and upgrades, the actual product may differ slightly from the illustration. Please refer to the actual product.
- This product is intended for home-use only. Do not use it in a commercial setting.

Product Profile

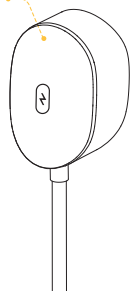


- ① **CompClean Brush Head**
- ② **Motor Shaft**
- ③ **Deep Clean Mode Button:**
 - Short Press: Power on or pause
 - Long Press: Standby Mode
- ④ **Toothbrush Intensity Indicator Light:**
 - Low ----- ● ○ ○
 - Medium ----- ● ● ○
 - High ----- ● ● ●
- ⑤ **Brush Intensity Button:**
 - Short press to adjust the brush Intensity
- ⑥ **Quick Floss Mode Button:**
 - Short Press: Power on or pause
 - Long Press: Standby Mode
- ⑦ **Power Indicator Light**
- ⑧ **Reservoir Bottom Cover**

Magnetic Charging Area

Attach the charger to the designated area on the body

Magnetic Charger



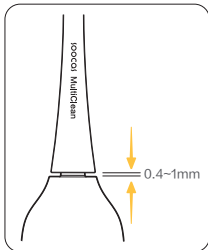
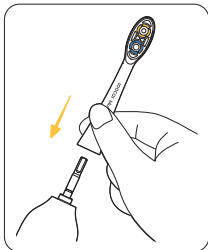
Reservoir Detachment Button



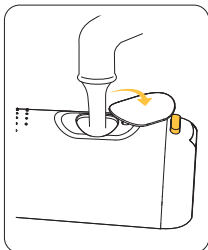
Safety Precautions

1. Ensure the bristle direction of the toothbrush head is aligned with the front of the toothbrush handle, then push the toothbrush head onto the motor shaft gently.

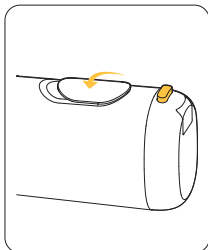
Note that there will be a small gap between the toothbrush head and the handle to reduce friction between the two parts from the vibration of the motor.



2. Refilling the Water Reservoir



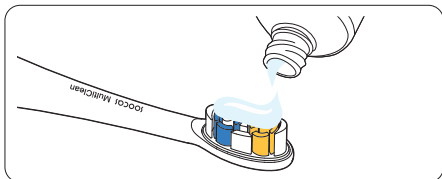
Refilling the Water Tank



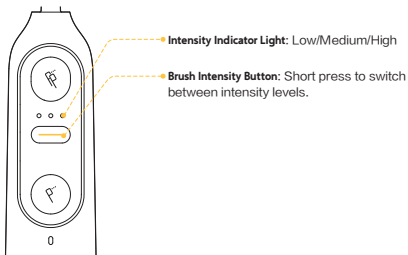
Lift down the flip top water inlet after done refilling to enjoy a brushing while flossing experience.

- It is recommended to use water below 104°F.
- To prevent blockage or damage, do not mix toothpaste, salt, solid mouthwash tablets, or any chemical containing isopropyl myristate.

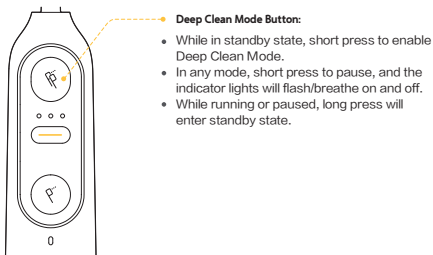
3. Wet the toothbrush head and squeeze an appropriate amount of toothpaste on it.



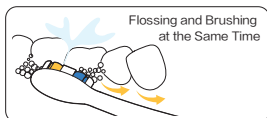
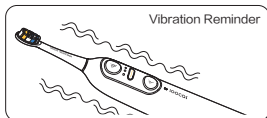
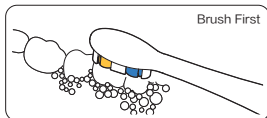
4. Short press the Brush Intensity Button to adjust the brushing intensity.



5. Deep Cleaning Function

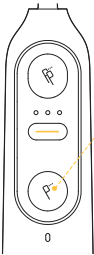


Deep Cleaning: Brush for 2 minutes to remove the majority of food residue, and then the device will automatically switch to flossing while brushing after a brief vibrating reminder, achieving comprehensive cleaning of tooth surfaces and gaps.



6. Efficient Flossing Function

Brush and floss simultaneously to clean the surface of teeth and gaps in a short period of time.

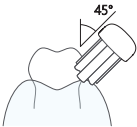


Quick Floss Mode:

- While in standby state, short press to enable Quick Floss Mode.
- In any mode, short press to pause, and the indicator lights will flash/breathe on and off.
- While running or paused, long press will enter standby state.

*Brushing intensity is fixed Quick Floss Mode, and cannot be adjusted.

7. Oral Cleaning Tips

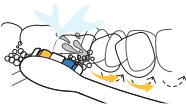


Place the bristles at a 45° angle to the gum line and move slowly.

Brush in short distances horizontally.

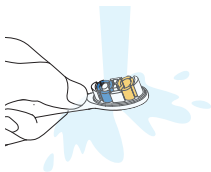


Refrain from applying excessive force as it could harm your teeth and gums. Moving the toothbrush head horizontally in short distances and letting the high-frequency vibration do the cleaning is recommended.



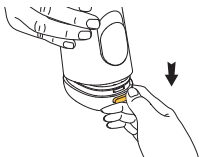
When flossing, please align the toothbrush vertically with the gaps between teeth, allowing the water to move slowly along the gum line.

Daily Cleaning and Maintenance

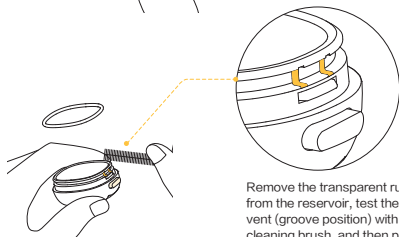


After brushing, rinse the toothbrush head under the water.

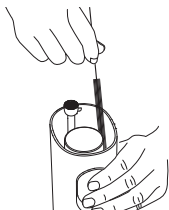
*Reminder: It is recommended to replace the toothbrush head every three months.



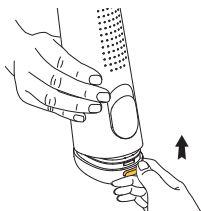
Hold the handle with one hand and press down on the reservoir detachment button to open the reservoir. Pour out any remaining liquid.



Remove the transparent rubber ring from the reservoir, test the air vent (groove position) with the cleaning brush, and then put the rubber ring back.



Use the cleaning brush to thoroughly clean the interior of the reservoir, then dry the product after cleaning.

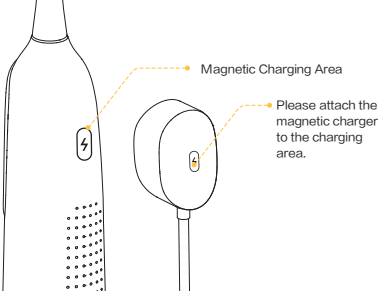


Align the cover to seal the reservoir detachment button.

Note: It is recommended to install the reservoir bottom cover after the inside of the reservoir is dry to reduce the growth of bacteria caused by moisture inside the reservoir.

Charging

- When the power indicator light turns red, it means that the battery level is low. Please recharge it in a timely manner. The charging duration is approximately 8 hours, and one full charge can last for 30 days (at standard intensity).



- * Please use a 5V adapter to charge the product.
- * Please place the product on a stable surface for charging.

Regular Charging

	Battery Indicator Explanation	Battery Power Remaining
Under Normal Operation	The green light flashes with a breathing effect	30~100%
	The red light flashes with a breathing effect	10~30%
	Constant flashing red light fastly	<10%
	Constant green light	100%
While Charging	The green light flashes with a breathing effect	30~100%
	The red light flashes with a breathing effect	0~30%

- When the battery indicator is flashing red and the product cannot be turned on, the battery level is too low and needs to be charged. It takes approximately 8 hours for a full charge. Actual charging time varies depending on the remaining battery power.
- **Reminder:** Please recharge in environments between 0℃ – 45℃. The product is unable to recharge in extremely low temperatures.

Environmental Protection Protocol

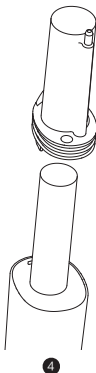
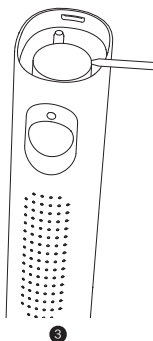
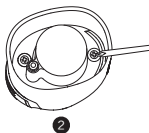
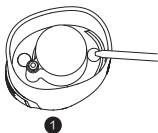
When the product is at the end of its service life, according to local laws and regulations, one must remove the internal battery and undergo proper recycling and disposal procedures before the parts can be disposed of. If you are having trouble displacing the battery, please dispose of the product in accordance with the local waste clarification regulation.

Warning

- Do not throw batteries into the fire to prevent battery explosion or the release of toxic and harmful substances.
- Do not short-circuit the battery to prevent battery combustion and fire.
- Unless the intention is to discard the product, do not disassemble the product parts to prevent damaging the product.
- Strict safety procedures must be taken place. Before removing the battery, the power connection must be disconnected.
- Before discarding the product, the battery must be removed from the product.
- Batteries should be disposed of safely.

How to Remove the Rechargeable Battery

1. Remove the reservoir bottom cover, locate the circular screw cover at the bottom of the motor, and use a straight screwdriver to pry it out.
2. Remove the retaining screw at the bottom of the motor using a screwdriver.
3. Use a straight screwdriver to pry out the white plastic shell at the bottom of the motor and remove the entire motor.
4. Carefully pull out the battery from within the motor and place it in a designated recycling container.



Troubleshooting

Issue	Possible Cause	Solution
Can' t power on	Connected to charger	Disconnect charger
	Insufficient power	Recharge the battery
Can' t install brush head	Foreign object in the brush head jack	Remove any foreign objects from the brush head jack
	Foreign adhesive substance on the transmission shaft	Clean the transmission shaft
	Non-genuine brush head	Replace with a genuine brush head
	Brush head installed incorrectly / in reverse	Please refer to the brush head installation instructions
Weak brush head vibration	Brush head installed incorrectly	Reinstall the brush head



Official Website: soocas.com
Customer Service: support@soocas.com

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