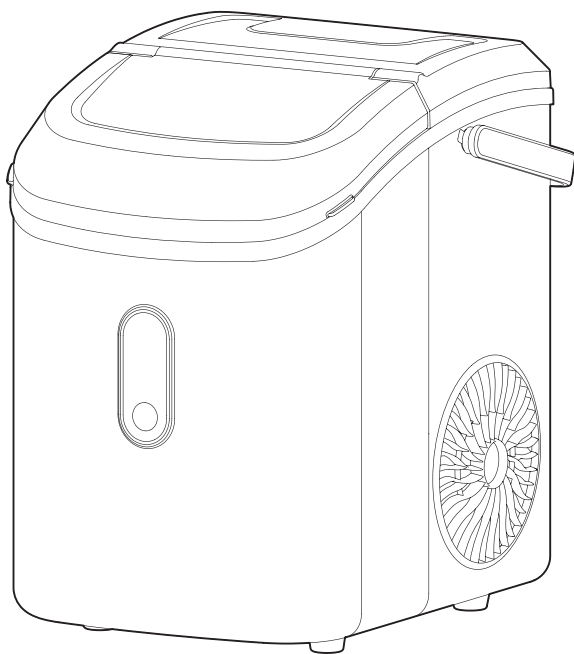


# Ice Maker



**SLIM17-Pro**

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|                                    |    |
|------------------------------------|----|
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# IMPORTANT SAFETY INFORMATION

To reduce the risk of injury or property damage, please follow these safety precautions.



## WARNING



- Voltage power from outlet must match specifications on appliance nameplate.



- This appliance **must be** grounded.



- Using an extension cord may cause overheating and increase the risk of fire.

If an extension cord **MUST** be used:

- 1) **Only use an** extension cord with grounding plug.
  - 2) The marked rating of an extension cord **must be** equal to or greater than the rating of this appliance.
- **Do not** operate if any component, including the cord or plug, is damaged.
  - Unplug the unit before cleaning by hand.



- Only responsible and capable adults should operate the ice maker.
- **Do not** place the power cord where it could be pulled by children or pose a tripping hazard.
- Children should not be left unattended near the ice maker during operation.



- **Do not** use water that is micro-biologically unsafe or of unknown quality.



- **Do not** remove any safety, warning, or product information labels from the unit.



- **Do not** touch the evaporator with your hands while the ice maker is operating.
- **Do not** plug in or unplug the unit with wet hands.



- **Never** put flammable, explosive and corrosive articles into the ice maker.



- The unit **must be** placed and set up according to installation instructions before use. The unit is for indoor household use only.



- **Do not** store or use flammable vapors or liquids near the unit.

- **Do not** immerse any part of the unit in water.



- **Do not** attempt to disassemble, repair, modify or replace any part of the ice maker unless permitted by the manufacturer.



## WARNING

### FIRE OR EXPLOSION HAZARD Flammable Refrigerant

This unit contains an isobutane refrigerant, also known as R600a, a natural gas with high environmental compatibility. However, it is also combustible. Adhere to the warnings below to reduce the risk of injury or property damage.

**WARNING:** When positioning the appliance, ensure the supply cord is not trapped or damaged.

**WARNING:** Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.



1. When handling, installing, and operating the unit, care should be taken to avoid damage to the refrigerant tubing.



2. Keep ventilation openings around the unit's enclosure clear of obstruction.



3. **Do not** place the unit near heat sources such as an oven.



4. Ensure a minimum of 6" of clearance around the side and back walls of the unit for proper air circulation.



5. **Do not** place the unit in direct sunlight.



6. Risk of fire or explosion. Flammable refrigerant used. **Do not** use mechanical devices to defrost the unit. Do not puncture or damage refrigerant tubing.



7. Only dispose of the unit according to Federal and Local Regulations. Contact your local authorities for the environmentally-safe disposal of the unit.

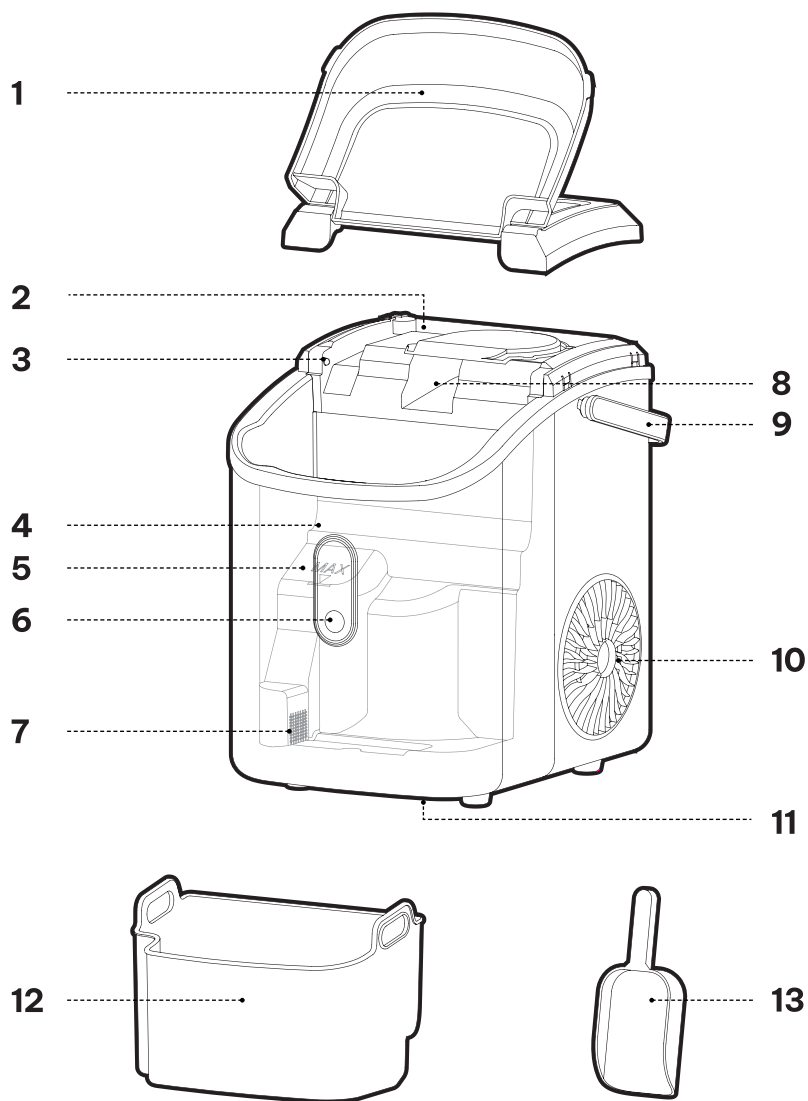


## **ATTENTION**

- The ice maker parts should be replaced with parts that have the same specifications and the maintenance should be done by authorized service personnel, to minimize the risk of fire hazards due to incorrect parts or improper operation.
- The ice maker should be installed in accordance with the Safety Standard for Refrigeration Systems, ASHRAE 15.
- The ice maker should not be installed in hallways or corridors of public buildings.

**SAVE THESE INSTRUCTIONS.**

# PRODUCT INTRODUCTION

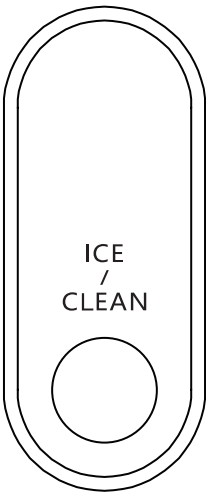


- 1. Removable Top Cover
- 2. Second Water Tank
- 3. Ice Full Sensor
- 4. Water Tank

- 5. Maximum Water Fill Line
- 6. Control Panel
- 7. Water Filter
- 8. Ice Outlet

- 9. Handle
- 10. Air Exhaust Fan
- 11. Drain Plug
- 12. Ice Basket
- 13. Ice Scoop

# CONTROL PANEL INTRODUCTION



| Function      | Operation                                                                                                                                                                                                                                                        |
|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| MAKING ICE    | When powering on or off, the ring indicator light will flash white 3 times, then turn off. Press the <b>ICE/CLEAN</b> button to start making ice. The ring indicator light will turn white.                                                                      |
| SELF-CLEANING | After the ring indicator light flashes white 3 times, the ice maker enters standby mode. In standby mode, press and hold the <b>ICE/CLEAN</b> button for 3 seconds and the ice maker will switch to self-cleaning mode. The ring indicator light will turn blue. |
| ICE FULL      | The ring indicator light turns <b>green</b> when the ice basket is full.                                                                                                                                                                                         |
| ADD WATER     | The ring indicator light turns <b>red</b> when the water tank is low.                                                                                                                                                                                            |

# USING YOUR ICE MAKER

## BEFORE FIRST USE

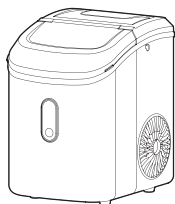
### 1.

Verify all parts and ice maker accessories were received.

Missing parts? Contact Customer Service.



Stand upright for 24hrs.

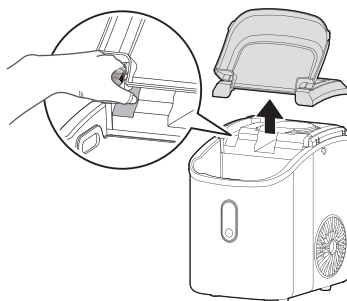


Use in locations  
50°F ~ 90°F  
(10°C ~ 32°C).



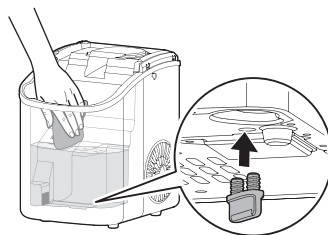
### 2.

To pull off the cover, place your fingers in the opening under the left side.

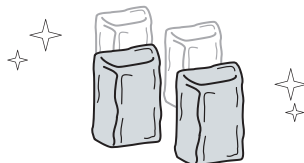


Carefully **remove the protective film** and clean the ice maker thoroughly before first use.

**Note:** Make sure the drain plug is installed in place.



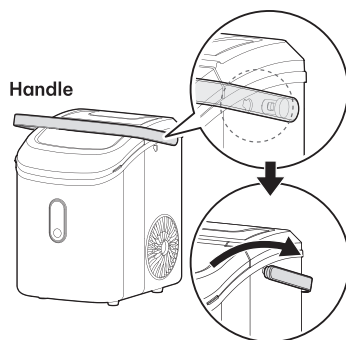
Due to temperature variations and other factors, ice quality should become stable after 5 minutes of continuous ice cube release.



More Cycles = Perfect Shape

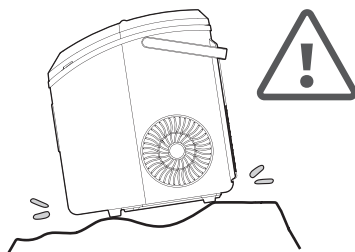
### 3. Installing The Handle

Position the handle over the insert hole. Fit the handle into the insert hole, then lift it back to lock into place.

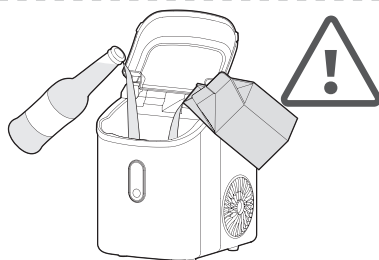


### 4. What Not To Do!

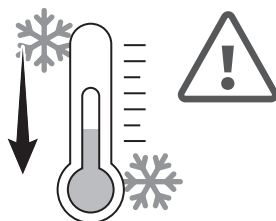
Unstable base.



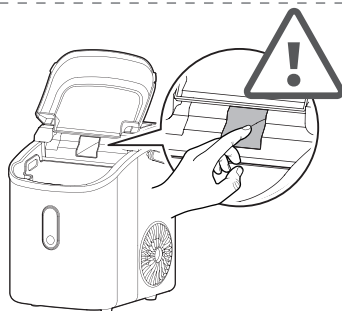
No other liquids  
**(Drinking water only).**



Do not use in high or low temps,  
especially **lower than 41°F/5°C.**



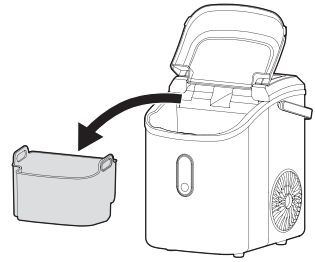
Do not place your fingers in the ice outlet. The ice maker will detect ice is full and stop working. Wait 3 mins before further operation.



## HOW TO USE YOUR ICE MAKER

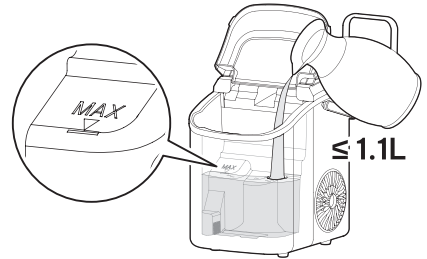
1.

Open the cover and remove the ice basket.



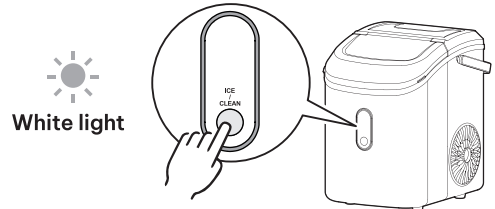
2.

Add water. Do not exceed the “MAX” water line. Then put the ice basket back into the machine.



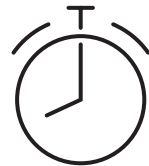
3.

Press the **ICE/CLEAN** button.



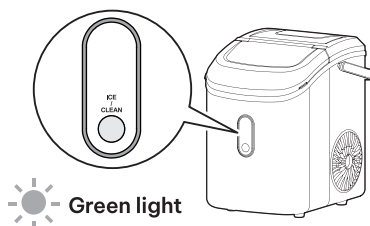
4.

Wait **6 min - 8 min**. The ice-making time depends on room temp and water temp.



## DONE:

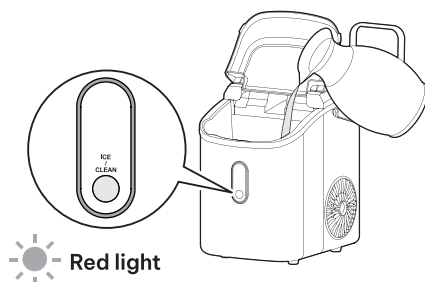
The ring indicator light turns green when the ice basket is full.



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## REFILL:

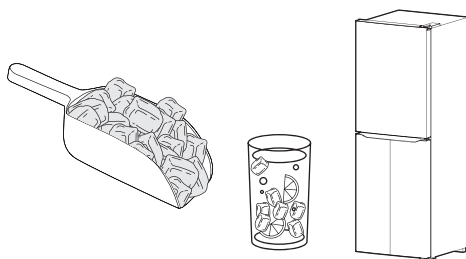
When the ring indicator light turns red, ice-making will stop. Refill water, then press the **ICE/CLEAN** button to restart.



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Remove ice cubes before they start to melt.

Some water may drip out when removing the ice basket. Use a dry towel to keep water from dripping on surfaces.



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**Note:** After accidental power-off, it takes a little more time to restart the ice maker.

# CLEANING AND MAINTENANCE

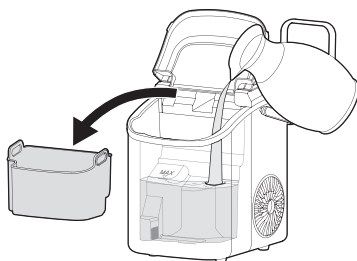
To keep your ice tasting fresh and the unit looking great, we recommend cleaning the unit once per week.

## SELF-CLEANING (15-MIN PROCESS)

1.

Remove the ice basket. Add water or water/vinegar mixture in a ratio of 5:1 to the water tank.

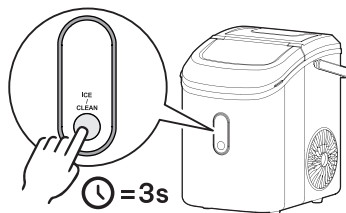
**Note:** In areas with hard water, professional ice maker detergent can be used to clean the ice maker. Leave the detergent in the machine for 12 hours.



2.

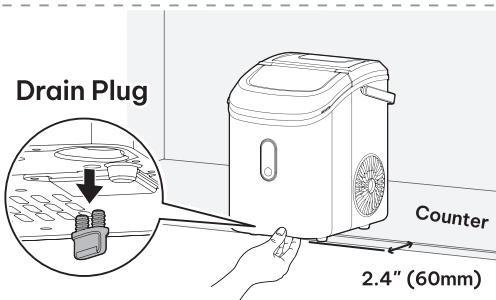
### IN STANDBY MODE:

Press and hold the **ICE/CLEAN** button for 3 sec to start self-cleaning.



3.

Drain excess water over sink. Then repeat the process several times using clean water to ensure the machine is thoroughly cleaned.



4.

Clean the ice basket with warm water, then put it back into the machine.

Wipe the exterior with a cloth using mild dishwashing soap.

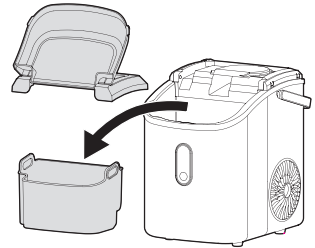


## MANUAL CLEANING

Turn off the unit and disconnect from power before cleaning.

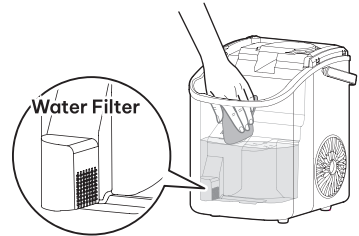
1.

Remove the top cover and the ice basket



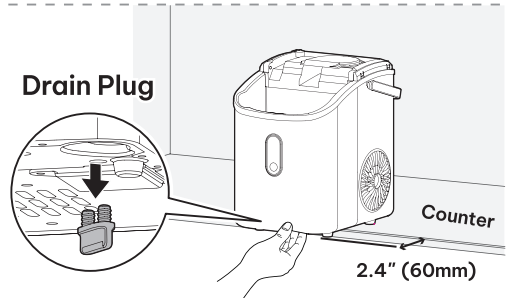
2.

Add water/vinegar mixture in a ratio of 5:1, then leave in the water tank for a period of time. Clean the water filter, the ice outlet, the ice basket, and other small corners to prevent dirt build-up.



3.

Drain excess water over sink. Then repeat the process several times using clean water to ensure the machine is thoroughly cleaned.



4.

Clean the ice basket with warm water, then put it back into the machine. Wipe the exterior with a cloth using mild dishwashing soap.



## **DO's & DON'Ts while cleaning and maintaining**

- **Do not** use organic solvent, boiled water, strong acid and strong alkali etc. for cleaning.
- Considering the wide range of water quality across different regions, it is recommended to perform regular manual cleaning.
- If the machine has not been cleaned for a long time, run the self-cleaning cycle several times. If there is white scale, run the cycle until it has disappeared.
- Limescale can easily form if the ice basket is submerged in water for a long period of time. Drain water if the machine is not in use.
- It is recommended to **drain the water tank** at least once every three days.
- When the unit is not to be used for a long duration, **drain** the water completely & dry the interior.
- **Store** in a well-ventilated area.

# PRODUCT SPECIFICATIONS

|                     |                                           |
|---------------------|-------------------------------------------|
| Voltage / Frequency | 120V~/60Hz                                |
| Ice-Making Current  | 2.7A                                      |
| Water Tank          | 0.3 gal (1.1L)                            |
| Ice Basket Capacity | 1.76 lbs (0.8kg)                          |
| Ice-Making Rate     | 33 lbs (15kg) per Day                     |
| Ice Shape           | Nugget                                    |
| Material            | ABS, PP, Stainless Steel                  |
| Net Weight          | 19.4 lbs (8.8kg)                          |
| Product Size        | 11.3 x 8.7 x 12.7"<br>(287 x 220 x 322mm) |

## TROUBLESHOOTING

| Problem                                  | Possible Causes                                               | Solution                                                                                                                                  |
|------------------------------------------|---------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|
| The ring indicator light turns red.      | Low water level or not enough water.                          | Refill water, press the <b>ICE/CLEAN</b> button to restart and try again.                                                                 |
| The ring indicator light flashes in red. | Ambient or water temperature is too high.                     | Keep ambient temperature less than 90°F and fill with colder water.                                                                       |
|                                          | Refrigerant liquid leakage.                                   | Press the <b>ICE/CLEAN</b> button twice to restart the ice-making program. If this problem occurs again, please contact customer service. |
|                                          | The cover motor is broken.                                    |                                                                                                                                           |
|                                          | The pipe in the cooling system is blocked.                    |                                                                                                                                           |
| The ring indicator light turns green.    | Ice is full and ready.                                        | Empty the ice basket.                                                                                                                     |
|                                          | If there is no ice, something may be blocking the inner wall. | Remove the obstruction and clean the inner wall.                                                                                          |

| Problem                       | Possible Causes                                                                                 | Solution                                                                                          |
|-------------------------------|-------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|
| <b>Water leakage.</b>         | The drain plug is not in place.                                                                 | Reinstall the drain plug in place.                                                                |
|                               | There appears to be condensation due to the lower temperature resulting from melting ice cubes. | Remove ice cubes before they start to melt.                                                       |
|                               | Pipe joints in the appliance may be loose.                                                      | Please contact customer service.                                                                  |
|                               | The seal has completed its service life and needs to be replaced.                               |                                                                                                   |
| <b>Making ice too slowly.</b> | The hot air outlet has been blocked.                                                            | Maintain 6" (15cm) distance between the hot air outlet and the wall.                              |
|                               | The water temperature in the inner tank is too high.                                            | The water temperature should be 45°F - 90°F.                                                      |
|                               | The refrigeration system is not functioning properly.                                           | Please contact customer service.                                                                  |
| <b>Unshaped ice appears.</b>  | The added water temperature is higher than the existing water, leading to machine overload.     | Remove the ice cubes from the ice basket. Pause the ice maker for 15-30 minutes, then restart it. |
|                               | The hot air outlet has been blocked.                                                            | Maintain 6" (15cm) of distance between the hot air outlet and the wall.                           |
|                               | Refrigerant leak.                                                                               | Please contact customer service.                                                                  |

| Problem                        | Possible Causes                                                                                                      | Solution                                                                                                                                  |
|--------------------------------|----------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|
| Ice maker creating loud noise. | If the ice maker has not been cleaned for a long time, a sticky residue may form around the inlet of the water pump. | Run the self-cleaning program using professional ice maker detergent and leave the detergent in the machine for 12 hours to remove scale. |
|                                |                                                                                                                      | Clean every week using mild cleaning agents.                                                                                              |
|                                | There is air in the water hose when the machine is trying to pump.                                                   | Unplug the drain plug to remove the air.                                                                                                  |
|                                | Lack of water to pump will create noise when pumping water.                                                          | Add more water.                                                                                                                           |
|                                | Machine overload.                                                                                                    | The water temperature should be 45°F - 90°F.                                                                                              |
|                                |                                                                                                                      | Maintain 6" (15cm) distance between the hot air outlet and the wall.                                                                      |
|                                | The water hoses freeze due to the lower machine temperature.                                                         | Remove ice cubes promptly.                                                                                                                |
|                                | Fan or ice maker is damaged.                                                                                         | Please contact customer service.                                                                                                          |
|                                | Water pump is damaged.                                                                                               |                                                                                                                                           |

## WARRANTY INFORMATION

### 30-DAY LIMITED WARRANTY

To provide customers with a quality shopping and user experience, the unit can be replaced or returned for a full refund within the 30-day period from the date of purchase.

### 30-DAY TO 1-YEAR LIMITED WARRANTY

After the 30-day warranty has expired, a 1-year warranty from the date of purchase that covers product replacement is automatically activated. Please note that proof of purchase is required for all warranty claims.

### 30-DAY TO 1-YEAR WARRANTY LIMITATIONS

This warranty does not cover:

- Any condition resulting from incorrect or inadequate maintenance or care.
- Damage resulting from misuse, abuse, negligence, accidents, or shipping damage.
- Dissatisfaction due to buyer's remorse.
- Normal wear and tear.
- Damages incurred after initial transportation.

**Thank You**

for Choosing Us!