

**User Manual of Product 1:**

eureka NEU182A PowerSpeed Bagless Upright Vacuum Cleaner, Lite, Blue

**User Manual of Product 2:**

eureka Groove Robot Vacuum Cleaner, Wi-Fi Connected, App, Alexa & Remote Controls, Self-Charging, NER300 , Black

NEU180 series

(Including NEU180, NEU181, NEU181A, NEU182A, NEU182B, NEU188, NEU188A, NEU185, etc.)

Upright vacuum cleaner; household type

# Owner's Guide

*Thank you for purchasing your new Eureka vacuum!*

## Important instructions

**For easy assembly, please take a few moments to read this owner's guide.**

**If you have questions about your new vacuum, please contact our customer service HELPLINE at 1-800-282-2886.**

***We're here to help!***



Eureka stands by our Clean Promise seal.

Learn more at [www.eureka.com/cleanpromise](http://www.eureka.com/cleanpromise)

**[www.eureka.com](http://www.eureka.com)**



# eureka

# Where to find important vacuum information

## Keep this information

Write the model, type and serial number here:

Date of purchase (keep your receipt) \_\_\_\_\_

Model number and type \_\_\_\_\_

Serial number \_\_\_\_\_

Find these numbers on a label on the middle back side of the vacuum cleaner. Refer to these numbers when ordering parts and accessories or if service is needed.



## This Owner's Guide provides important instructions to prolong the life of your Eureka vacuum cleaner.

**Registration:** To register your product visit [www.eureka.com](http://www.eureka.com) and click on the 'Register Your Product' link in the top right corner.

**Inspection:** Carefully unpack and inspect your new Eureka vacuum cleaner for shipping damage. Each unit is tested and thoroughly inspected before shipping. For instructions regarding any shipping damage, call the Eureka Customer Service **HELPLINE** at **1-800-282-2886** immediately.

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 Follow caution information wherever you see this symbol.

# IMPORTANT SAFEGUARDS

When using an electrical appliance, basic precautions should always be followed, including the following:

## READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM CLEANER

### WARNING



To reduce the risk of fire, electric shock, or injury:

- Do not use outdoors or on wet surfaces.
- **Do not leave vacuum cleaner when plugged in.** Turn off the switch and unplug the electrical cord when not in use and before servicing.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If vacuum cleaner is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, call the Eureka Customer Service **HELPLINE** at **1-800-282-2886**.
- Do not pull or carry by cord. Do not use cord as a handle. Do not close a door on cord or pull cord around sharp edges or corners. Do not run vacuum cleaner over cord. Keep cord away from heated surfaces.
- Do not use extension cords or outlets with inadequate current carrying capacity.
- Turn off all controls before unplugging.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or vacuum cleaner with wet hands.
- Do not put any objects into openings. Do not use with any openings blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- This vacuum cleaner creates suction and contains a revolving brush roll. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not place vacuum cleaner on furniture or stairs as the brush roll may cause damage. Use extra care when cleaning stairs. Place vacuum cleaner on floor with the handle in storage position while using attachments.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without dust cup, filter and screen in place.
- Belt pulleys can become hot during normal use. To prevent burns, avoid touching the belt pulley when servicing the drive belt.
- Do not use to pick up flammable or combustible liquids such as gasoline, or use in areas where they may be present.
- Store your vacuum cleaner indoors in a cool, dry area.
- Keep your work area well lit.
- Unplug electrical appliances before vacuuming them.
- **WARNING:** This product can expose you to chemicals including Styrene, which is known to the State of California to cause cancer, and Bisphenol-A, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

## SAVE THESE INSTRUCTIONS

To **reduce the risk of electric shock**, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.



### Motor

**Do Not Oil** the motor or the brush roll at any time. The bearings are permanently lubricated and sealed.

# What comes in the carton

The below parts and accessories are included in all NEU180 series.  
NEU180, NEU181, NEU181A, NEU182A, NEU182B, NEU185, NEU188, NEU188A, etc.

## Parts



Hose



Handle



Upper Cord Hook



Lower Cord Hook

## Accessories



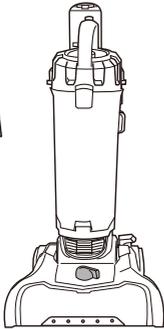
Dusting brush



Upholstery tool



Crevice tool



Vacuum cleaner

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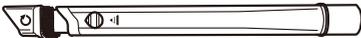
The below additional accessory is also included with models:  
NEU181, NEU181A, NEU188, NEU188A, etc.



Pet Turbo Brush

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The below additional accessories are also included with models:  
NEU188, NEU188A



Flexible telescoping crevice tool



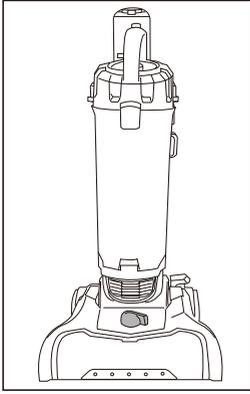
Pet Turbo Brush



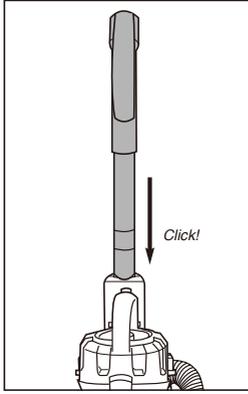
2-in-1 upholstery tool

Accessories may vary depending on which model was purchased.

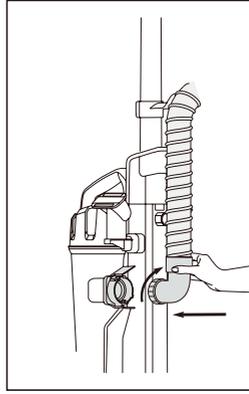
# How to assemble your vacuum cleaner



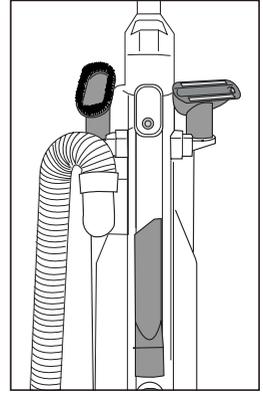
Vacuum cleaner with dust cup.



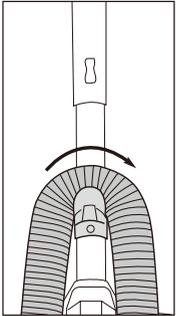
Slide handle into top of vacuum cleaner. Push down until it clicks.



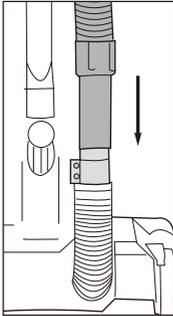
Insert bent end of hose into opening at back of dust cup. Twist hose clockwise to lock.



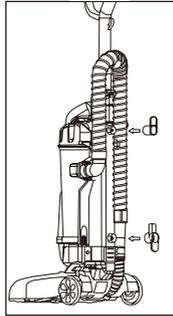
Store accessories on back of vacuum cleaner.



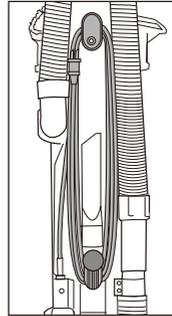
Loop hose over hose retainer.



Push loose end of hose securely onto hose inlet.

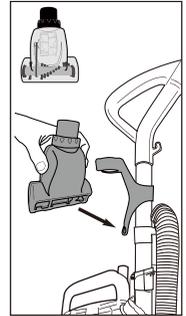


Align upper and lower cord hooks and press to snap in place. Upper cord hook should rotate freely.



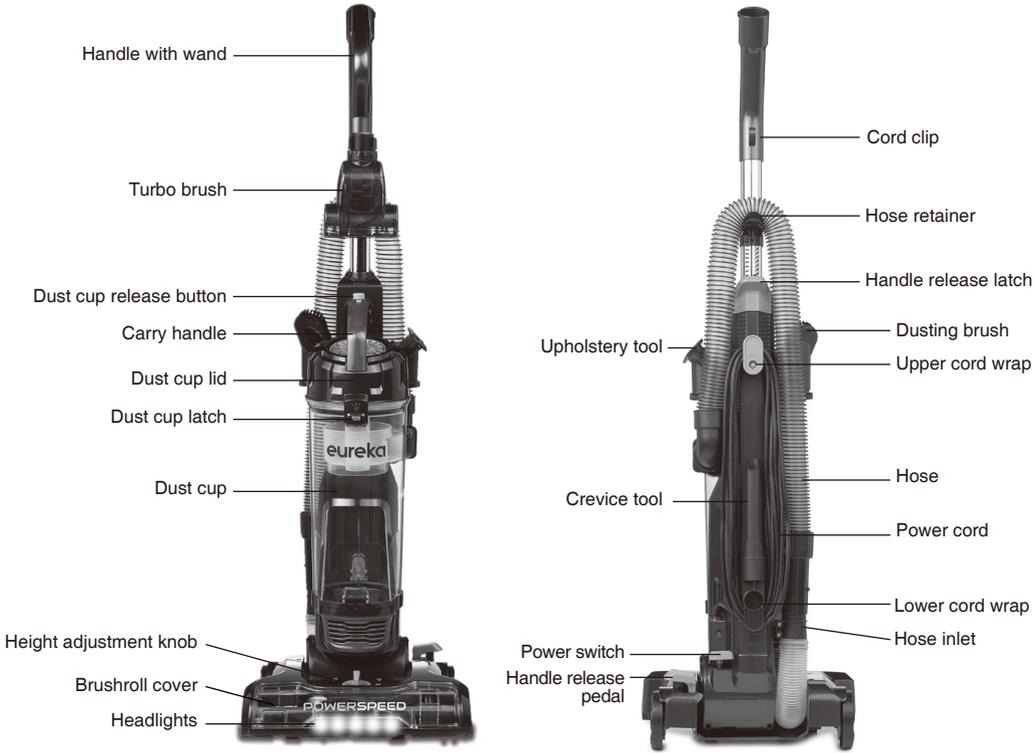
Wrap cord onto upper and lower cord hooks.

Select models only  
(NEU182-NEU188  
except NEU182A)



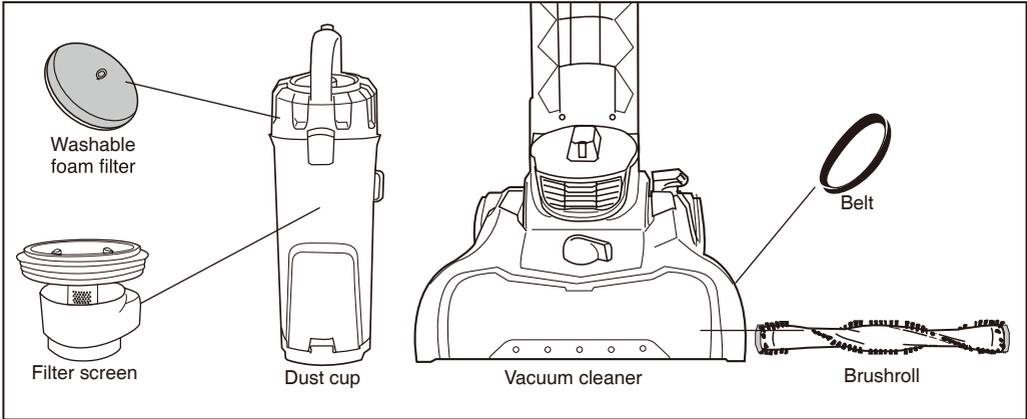
Store turbo brush on front of handle. Align brush opening with slot and push to snap tool into clip.

# How to identify parts of your vacuum cleaner

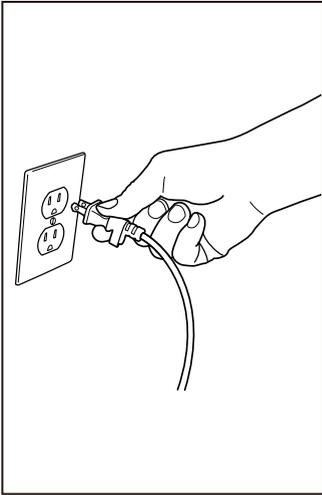


**Headlights are included on select models only (NEU188, NEU188A).  
Accessories may vary depending on which model was purchased.**

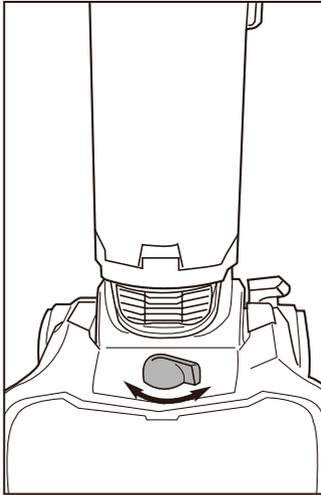
**For filter maintenance instructions, see page 9**



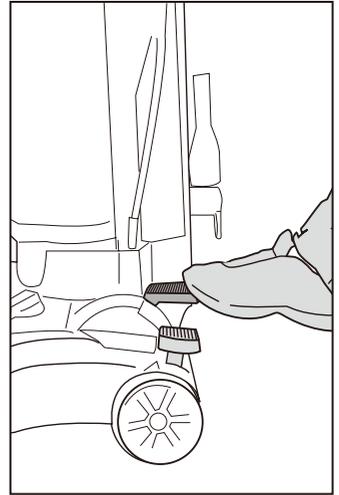
# How to use your vacuum cleaner



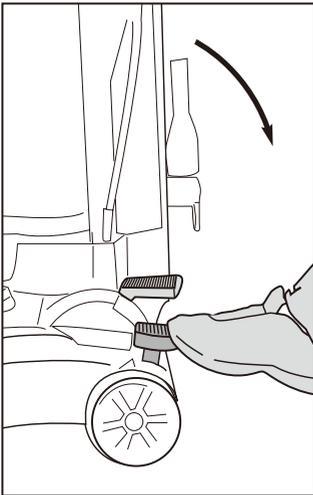
Plug power cord into outlet.



Turn height adjustment knob to adjust from bare floors to high pile carpet.

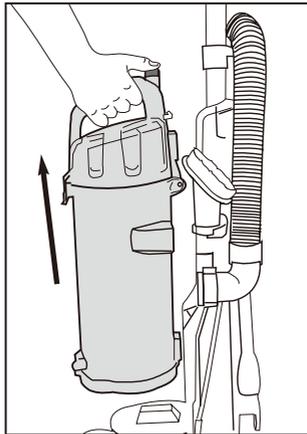


Step on power switch to turn vacuum cleaner on. Step on again to turn off.

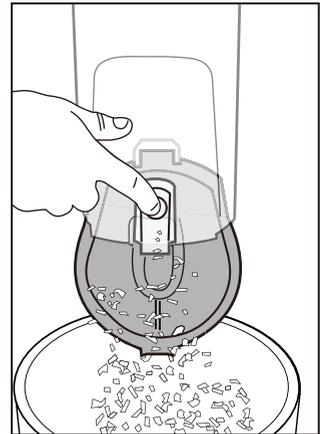


Step on handle release to lower handle into position for vacuuming floors.

## Empty dust cup after every use



Press release button and lift off dust cup.



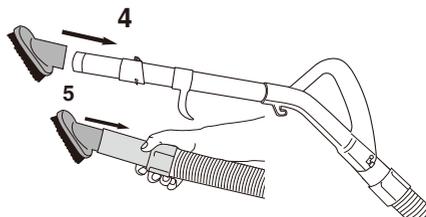
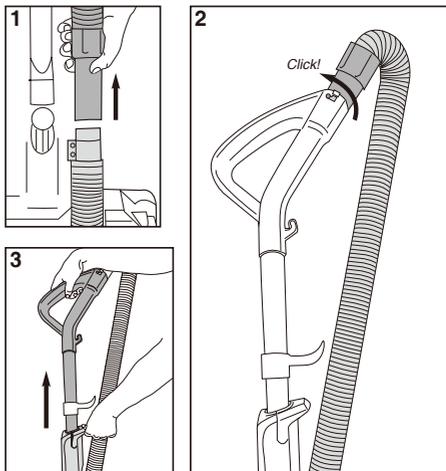
To empty debris, press lever to release bottom lid.

# How to use accessories

## CAUTION

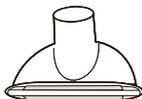
When using tools, always place handle in upright position. Make sure vacuum cleaner is turned off while attaching tools.

- Place vacuum in upright position.
- Turn height adjustment knob to highest position.
- Pull up on hose connection to release hose end from hose inlet (Fig. 1).
- Push end of hose into top of handle and twist clockwise until it clicks (Fig. 2).
- Press handle release latch and pull out handle with wand (Fig. 3).
- To attach accessories, push desired tool onto end of wand (Fig. 4).
- To use accessories without handle and wand, push desired tool directly onto end of hose (Fig. 5).
- When finished using accessories, twist hose counterclockwise and pull off handle. Slide handle into top of vacuum cleaner and push down until it clicks. Push loose end of hose securely onto hose inlet. Store tools on vacuum cleaner back. (See page 5.)



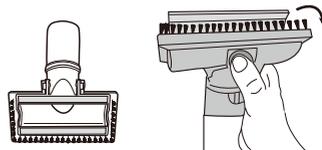
**Crevice tool (NEU180, NEU181, NEU181A, NEU182A, NEU182B, NEU185, etc.) -**

Use for baseboard edges, corners, detailing chairs, sofas, dryer vents and tight spaces.



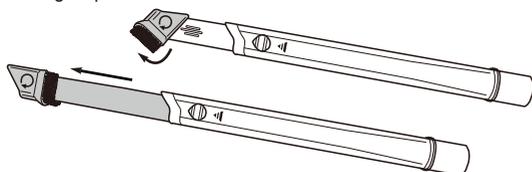
**Upholstery tool (NEU180, NEU181, NEU181A, NEU182A, NEU182B, NEU185, etc.) -**

Use for furniture, chairs, sofas and mattresses.



**2-in-1 upholstery tool (NEU188) -**

Use brush to vacuum upholstered surfaces or pick up debris. Use felt portion to clean delicate surfaces. Press thumb release and lift brush up and out of the way.

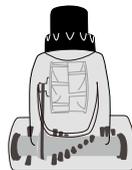


**Flexible telescoping crevice tool (NEU188) -** Press button and pull to extend tool to desired length. To use brush, pull to swivel into position. Use for baseboards, crevices and tight spaces.



**Dusting brush (NEU180, NEU181, NEU181A, NEU182A, NEU182B, NEU185, etc.) -**

Use for furniture, drapes, blinds, drawers and vents.



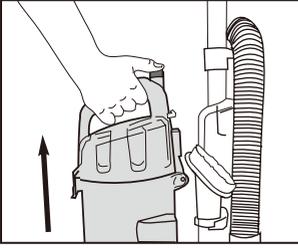
**Turbo brush (NEU181, NEU181A, NEU188, NEU188A) -**

Use to remove pet hair from stairs, carpet and upholstery.

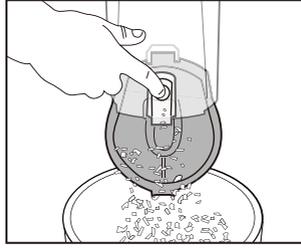
Accessories may vary depending on which model was purchased.

# How to maintain dust cup and filters

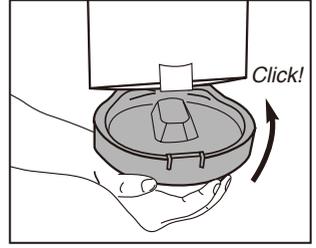
## Dust cup – Empty after each use



Press release button and lift off dust cup.

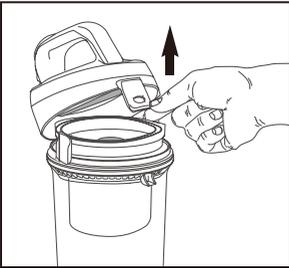


Hold dust cup over wastebasket and press lever to release bottom lid. Debris will empty.

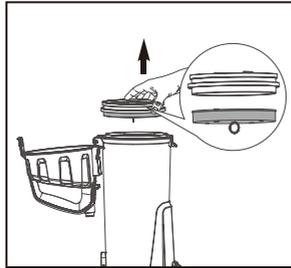


Close bottom lid until it clicks.

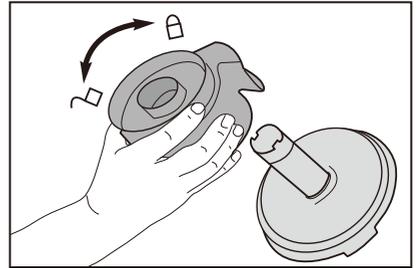
## Washable dust cup filters – Clean monthly



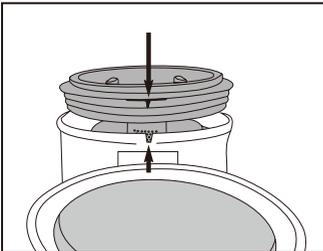
Pull dust cup latch to lift up dust cup lid.



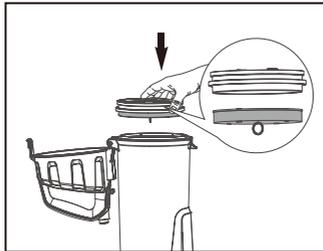
Lift out foam filter and shake off dust. Rinse foam filter and dry THOROUGHLY.



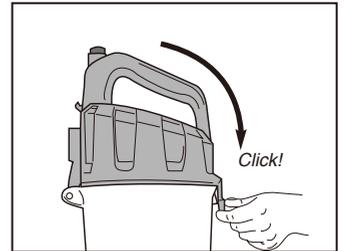
Grip tabs and lift out filter screen. Twist bottom of filter screen counterclockwise to unlock and pull apart. Shake off dust. Rinse screen and dust cup. Dry all THOROUGHLY. Reassemble screen; twist clockwise to lock.



Align tab on filter screen with slot on back of dust cup and drop into position.



Reinstall foam filter.



Close cover until it clicks.



**Warning:** Never operate vacuum cleaner without foam filter, filter screen and dust cup in proper position.

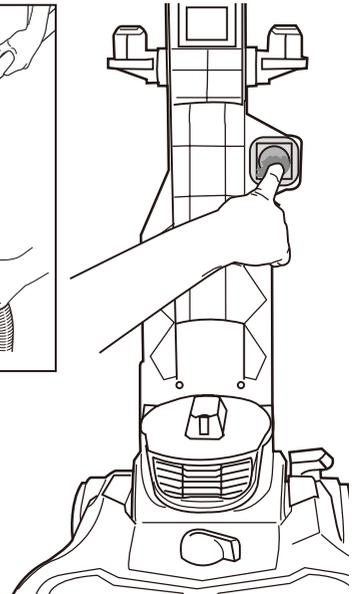
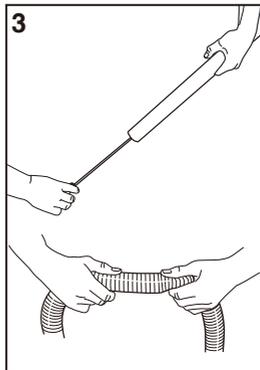
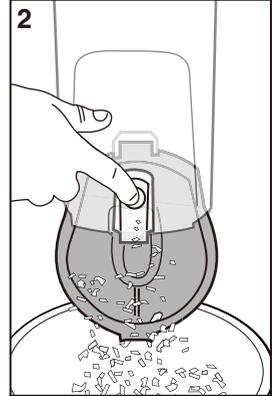
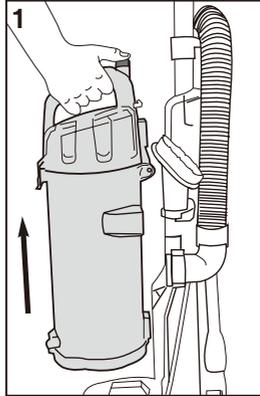
# How to clear a blockage

## ⚠ CAUTION

Make sure vacuum is turned off and power cord is unplugged.

If vacuum is not cleaning floors, or if no suction at end of hose, check to be sure air path is not blocked.

- Press release button and lift off dust cup (Fig. 1).
- Empty debris. Hold over wastebasket and press lever to release bottom lid (Fig. 2).
- Check filter and filter screen. Remove any debris and shake off dust. (See maintenance instructions on page 9.)
- Loosen end of hose.
- Use a rod or similar blunt implement to clear a blockage in wand or hose. Flex hose to loosen debris (Fig. 3). Use caution if there is any risk that glass or nails could have become imbedded in hose.
- Use finger to check for debris in air path (Fig. 4).
- Reinstall filter and filter screen inside dust cup and position dust cup onto vacuum cleaner.



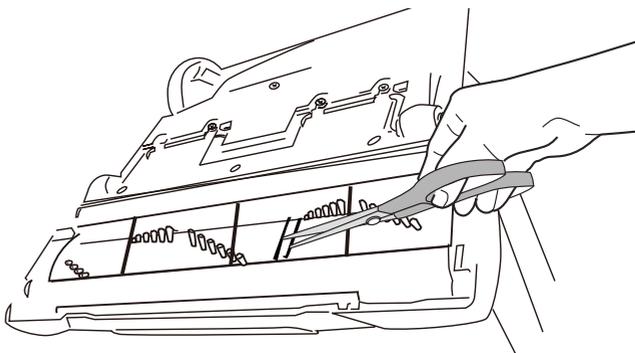
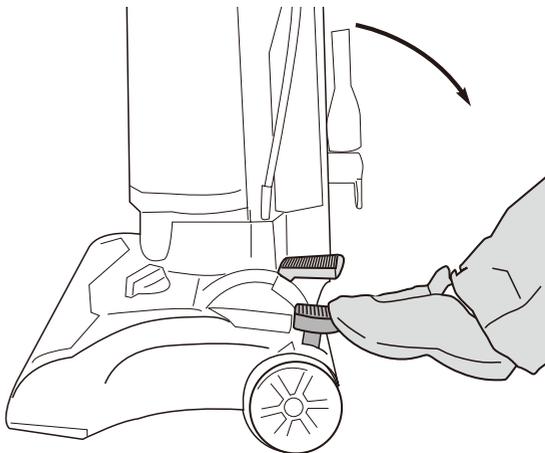
**Warning:** Never operate vacuum cleaner without foam filter, filter screen and dust cup in proper position.

# How to maintain brushroll

## ⚠ CAUTION

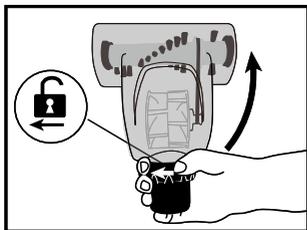
Make sure vacuum is turned off and power cord is unplugged.

- Step on handle release to lower handle.
- Turn vacuum face down on floor.
- To avoid unnecessary service calls, check brushroll for debris.
- Use scissors to clip heavy threads or strings.

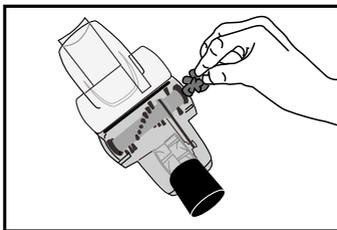


# How to maintain turbo brush

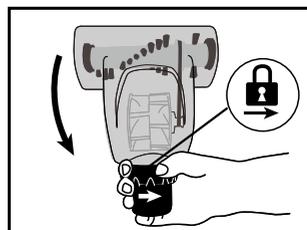
Select models only (NEU182-NEU188 except NEU182A)



Grasp collar and twist to unlock cover. Lift cover up.



With cover open, use fingers or small brush to clear accumulated pet hair from bristles.



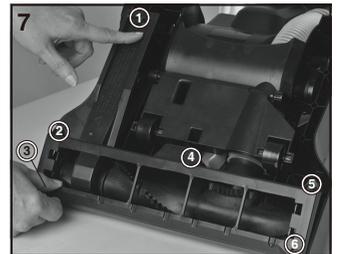
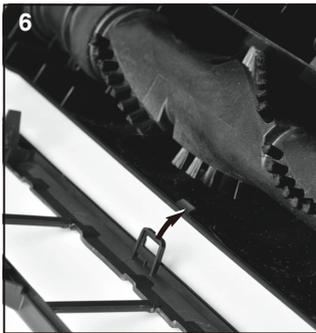
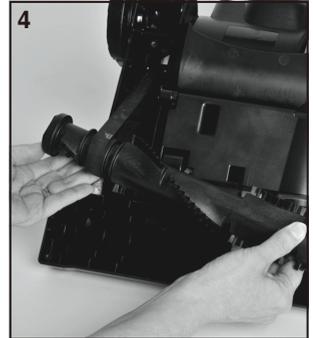
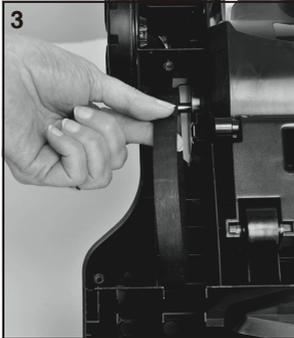
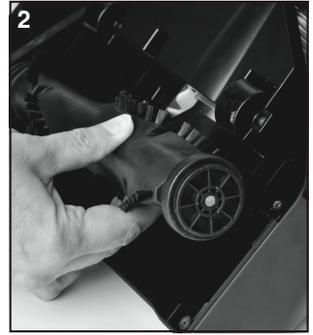
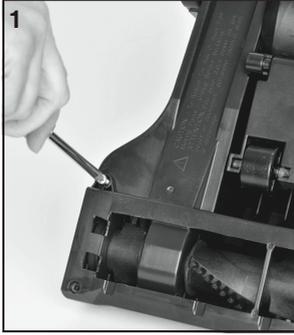
Close cover and twist collar to lock.

# How to replace brushroll or belt

## ⚠ CAUTION

Make sure vacuum is turned off and power cord is unplugged.

- Step on handle release and lay vacuum cleaner face down.
- Use Phillips screwdriver to remove 6 screws from brushroll cover (Fig. 1). Lift off cover. Refer to Fig. 7 for location of screws.
- Rotate right end of brushroll and lift out (Fig. 2).
- Lift out left end of brushroll.
- To replace belt, position new belt around motor shaft (Fig. 3).
- Loop new belt around brushroll shaft at left end of brushroll (Fig. 4).
- To reposition brushroll into base, pull belt down and insert left end of brushroll first. Align brushroll end cap with slot so it fits into position (Fig. 5). Press right end of brushroll into position.
- To replace brushroll cover, align slot on cover with tab (Fig. 6) and snap cover into place. Replace 6 screws (Fig. 7).



# Problem solving



Make sure vacuum is turned off and power cord is unplugged.

## NOTICE : Thermal cut-off

This vacuum cleaner has a special thermostat that protects the vacuum in case of motor overheating.

**If the vacuum suddenly shuts off**, proceed as follows: 1) Push the power switch to off and unplug the vacuum. 2) Check the vacuum for a possible source of overheating such as a full dust cup, blocked hose or clogged filter. If these conditions are found, fix them and wait at least 30 minutes before attempting to use the vacuum. 3) After the 30 minute period, plug the vacuum back in and turn on the switch. If the vacuum still does not work, call the Eureka Customer Service **HELPLINE** at **1-800-282-2886**.

Problem	Solution
<b>Motor will not start.</b>	<ul style="list-style-type: none"> <li>• Push plug securely into outlet, try another outlet or check circuit breaker.</li> <li>• Step on power switch to turn vacuum on.</li> <li>• See detailed “thermal cut-off” instructions above.</li> </ul>
<b>Vacuum cleaner does not clean floors.</b>	<ul style="list-style-type: none"> <li>• Empty dust cup, clean and/or change filter.</li> <li>• Clean or replace filter regularly to maintain suction.</li> <li>• Check vacuum height adjustment knob position.</li> <li>• Clean brushroll if needed. Page 11.</li> </ul>
<b>No suction at the end of hose or wand.</b>	<ul style="list-style-type: none"> <li>• See other solutions above.</li> <li>• Remove clogs from the hose or wand that restrict the airflow. Page 10.</li> </ul>
<b>Burning smell; brushroll will not turn.</b>	<ul style="list-style-type: none"> <li>• Check brushroll for debris.</li> <li>• Replace broken or out of shape belt. Page 12.</li> </ul>
<b>Vacuum is hard to push.</b>	<ul style="list-style-type: none"> <li>• Adjust vacuum height knob to a higher position.</li> <li>• Check brushroll for debris and clean if needed. Page 11.</li> </ul>
<b>Turbo brush will not turn (select models: NEU182-NEU188 except NEU182A).</b>	<ul style="list-style-type: none"> <li>• Check turbo brush for debris. Page 11.</li> </ul>

# The Eureka two-year limited warranty

Midea America Corp. (“Eureka”), subject to the terms and conditions herein, warrants this vacuum cleaner to be free from defects in material and workmanship for a term of two years from the date of original purchase when used in accordance with the Eureka operating and maintenance instructions and under normal household usage. This warranty is granted only to the original purchaser and members of immediate household, and is applicable only to original purchases from Eureka authorized resellers.

## What Eureka will do:

Eureka will, at its option, repair or replace a defective vacuum or vacuum part that is covered by this warranty. Repairs may be performed using new or refurbished parts that meet or exceed Eureka specifications for new parts. If Eureka elects to replace the vacuum, the replacement may be a reconditioned unit. Depending on availability of products, Eureka reserves the right to provide you with a replacement product that is the same or similar, or substitute equivalent of the original product. As a matter of warranty policy, Eureka will not refund the consumer’s purchase price.

## This warranty does not cover:

- Normal wear and tear of the vacuum and vacuum parts that require replacement under normal use such as disposable dust bags, filters, drive belts, light bulbs, brush-roll, bristles, impellers and cleaning.
- Damages or malfunctions resulting from: improper or unreasonable use or maintenance, abuse, negligence, failure to follow instructions contained in any written materials that accompany the product, deterioration by reason of excess moisture, corrosive atmosphere, lightning, power surges, connections to improper voltage supply, unauthorized alteration, or other external causes such as extremes in temperature or humidity, modifications, scratches or discoloration, accidents, misuse, or acts of God. This warranty also does not cover damage resulting from repair or attempted repair by anyone other than Eureka or an authorized Eureka Warranty Station. This warranty is not applicable to any product that has been altered or on which the serial number has been defaced, modified or removed. Altering, erasing, or forging any proof-of-purchase documents voids any applicable product warranty.

## Obtaining warranty service:

To obtain warranty service you must contact the Eureka Service Team, toll free, at 1-800-282-2886 or email [customerserviceusa@midea.com](mailto:customerserviceusa@midea.com), to discuss the warranty claim and procedures to be followed. All warranty claims must include submission of proof-of-purchase documentation. For additional information, you may also visit [www.eureka.com](http://www.eureka.com).

## Shipping charges:

You will be responsible for any initial shipping and insurance charges if the defective product(s) must be shipped for warranty service or warranty evaluation; however, Eureka or a Eureka Authorized Warranty Station will pay the return shipping charges if repairs are covered by the warranty. When returning parts for repair, you must include the model, type and serial number located on the rating plate. If any product submitted for warranty service is found to be ineligible, an estimate of repair cost will be furnished and the repair performed only if requested by the owner and upon receipt of payment or acceptable arrangements for payment.

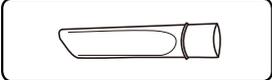
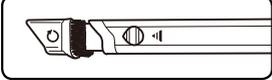
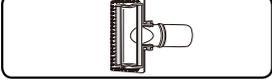
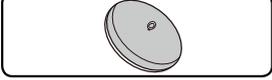
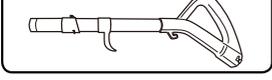
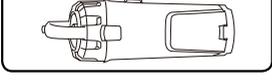
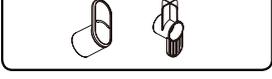
## Further limitations and exclusions:

Any warranty that may be implied in connection with your purchase or use of the vacuum, including any warranty of Merchantability or any warranty of Fitness For A Particular Purpose is limited to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

Your relief for the breach of this warranty is limited to the relief expressly provided above. In no event shall the manufacturer be liable for any consequential or incidental damages you may incur in connection with your purchase or use of the vacuum. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights. You may also have other rights, which may vary by state.

**Midea America Corp.**  
**200 Rivers Edge Drive**  
**Medford, MA. 02155**  
**USA**

Image	Part name	Part # (Fits models)
	Dusting brush tool	E0101 (all)
	Crevice tool	E0102 (all)
	Upholstery tool	E0201 (all)
	Flexible telescoping crevice tool	S3006 (all)
	2-in-1 upholstery tool	S3007 (all)
	Turbo brush	E0208 (all)
	Washable foam filter	E0202 (all)
	Brushroll	E0203B (all)
	Hose	E0204 (all)
	Belt	E0205 (all)
	Detachable handle	E0206A (NEU180, NEU180C) E0206B (NEU181, NEU182, NEU182CT) E0206C (NEU186) E0206D (NEU187, NEU188) E0206E (NEU188A) E0206F (NEU182A)
	Dust cup	E0207 (NEU180, NEU180C) E0207B (NEU181, NEU182, NEU182CT) E0207C (NEU186) E0207D (NEU187, NEU188)
	Upper and lower hooks	E0601 (all)

# Owner's Guide

Do not return to the store, call  
Eureka Customer Service  
HELPLINE 1-800-282-2886

[www.eureka.com](http://www.eureka.com)



Eureka stands by  
our Clean Promise seal.  
Learn more at  
[www.eureka.com/cleanpromise](http://www.eureka.com/cleanpromise)

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# eureka

# Owner's Guide

*Thank you for purchasing your new Eureka vacuum!*

## Important instructions

For easy assembly, please take a few moments to read this owner's guide.

If you have questions about your new vacuum, please contact our customer service HELPLINE at 1-800-282-2886.

*We're here to help!*



Eureka stands by our  
Clean Promise seal.  
Learn more at  
[www.eureka.com/cleanpromise](http://www.eureka.com/cleanpromise)

[www.eureka.com](http://www.eureka.com)

# eureka

# Where to find important vacuum information

## Keep this information

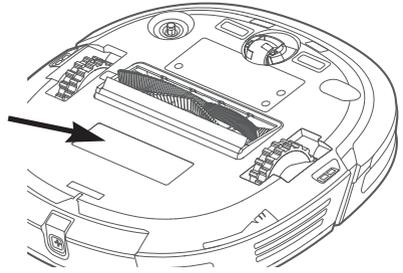
Write the model, type and serial number here:

Date of purchase (keep your receipt) \_\_\_\_\_

Model number and type \_\_\_\_\_

Serial number \_\_\_\_\_

Find these numbers on a label on the hand vacuum, battery, and charger. Refer to these numbers when ordering parts and accessories, or if service is needed.



## This Owner's Guide provides important instructions to prolong the life of your Eureka vacuum cleaner

**Registration:** To register your product visit [www.eureka.com](http://www.eureka.com) and click on the 'Register Your Product' link in the top right corner.

**Inspection:** Carefully unpack and inspect your new Eureka vacuum cleaner for shipping damage. Each unit is tested and thoroughly inspected before shipping. For instructions regarding any shipping damage, call the Eureka Customer Service **HELPLINE** at **1-800-282-2886** immediately.

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How to maintain your vacuum cleaner . . . . .	10
How to maintain dust cup, filters and brushroll . . . . .	10
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 Follow caution information wherever you see this symbol.

# FCC and Industry Canada Compliance Statement

This device complies with Part 15 of the FCC Rules and RSS 210 of Industry & Science Canada. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

- Only operate the device in accordance with the instructions supplied.

This device complies with FCC and IC radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC and IC radio frequency exposure limits, human proximity to the antenna shall not be less than 20cm (8 inches) during normal operation.

- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# IMPORTANT SAFEGUARDS

When using an electrical appliance, basic precautions should always be followed, including the following:

## READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM CLEANER

Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

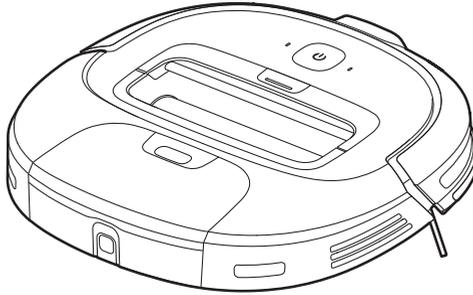
This vacuum should not be used by children under the age of eight or those with reduced physical, sensory or mental capabilities without supervision.

## WARNING

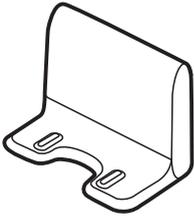
- Before using, clear area of power cords, pull cords for curtains or blinds, clothing and fragile items.
- Do not operate in a room where a child or infant is sleeping.
- Do not pour or spray any liquids on or in your robot.
- If you live in an area that is prone to electrical storms, we recommend using a surge protector.
- Do not operate the robot in a room that has lit candles or lit fireplace.
- Do not allow children to sit on vacuum.
- Do not use the docking station if it is damaged.
- Do not operate in areas with exposed electrical outlets on the floor.
- Be aware that the robot moves around on its own. Take care when walking in the area when it is in operation.
- Do not place the robot on any unstable surfaces.
- Prevent unintentional starting. Ensure the switch is in the off-position before picking up or carrying the appliance. Carrying the appliance with your finger on the switch or energizing appliance that has the switch on invites accidents.
- Danger. Do not touch nozzle when the vacuum cleaner is on.
- Do not put any object into openings. Do not use with any openings blocked; keep free of dust, lint, hair and anything that may reduce air flow.
- Do not use outdoors or on wet surfaces.
- Do not operate the vacuum cleaner or charger if it has been damaged in any way. If vacuum cleaner is not working as it should, has been dropped, damaged, left outdoors, or dropped into water or other liquid, call the Eureka Customer Service HELPLINE at 1-800-282-2886.
- To avoid excessive heat and damage to the unit or battery, the vacuum cleaner will not operate while charging.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack."
- Do not pull or carry the charger by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- This charger is not intended for use by travelers.
- Do not use extension cords or outlets with inadequate current-carrying capacity for the charger.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle charger or vacuum cleaner with wet hands.
- Use appliances only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
- DO NOT MUTILATE OR INCINERATE BATTERIES. THEY BECOME DANGEROUS AT HIGH TEMPERATURES.
- Liquid ejected from the battery may cause irritation or burns. If the liquid gets on the skin, (1) seek medical attention, (2) wash quickly with soap and water, and (3) neutralize with a mild acid such as lemon juice or vinegar. If the liquid gets into the eyes, flush them immediately with clean water for a minimum of 10 minutes.
- When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
- This product is functioning at temperature range within 40°F - 104°F.
- Do not use a battery pack or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- Do not expose a battery pack or appliance to fire or excessive temperature. Exposure to fire or temperature above 266°F may cause explosion.
- Follow all charging instructions and do not charge the battery pack or appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- Do not modify or attempt to repair the appliance or the battery pack except as indicated in the instructions for use and care.
- The terminals on both the vacuum cleaner and battery should be kept free and clear of objects. Do not insert metal objects inside the terminals.
- This vacuum cleaner creates suction. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters in place.
- Do not use the robot to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Store vacuum cleaner and charger indoors in a cool, dry area. To avoid electric shock and/or damage, do not expose to weather elements.
- Keep your work area well lit. Unplug electrical appliances before vacuuming them.
- Overcharging, short circuiting, reverse charging, mutilating or incinerating the cells and the batteries must be avoided.
- If a cell or a battery has leaked or vented, it should be replaced immediately using protective gloves.
- If and when necessary, these cells or batteries must be replaced with identical new ones from the same manufacturer. If a cell or a battery to be replaced is connected with other cells or batteries in series, it is recommended that the other cells or batteries be replaced with new ones at the same time.
- Reverse polarity installation of the cell or the battery in the end product must be avoided.
- Do not incinerate this appliance even if it is severely damaged. Contact local waste facility before discarding in trash.
- WARNING: This product can expose you to chemicals including Di(2-ethylhexyl)phthalate (DEHP), which is known to the State of California to cause cancer and to cause birth defects or other reproductive harm. For more information go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

# SAVE THESE INSTRUCTIONS

# What comes in the carton



Vacuum



Charging base



Charging cord



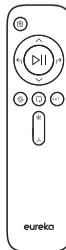
2 Spinning brushes



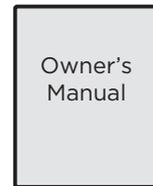
2 HEPA filters



Brush roll tool

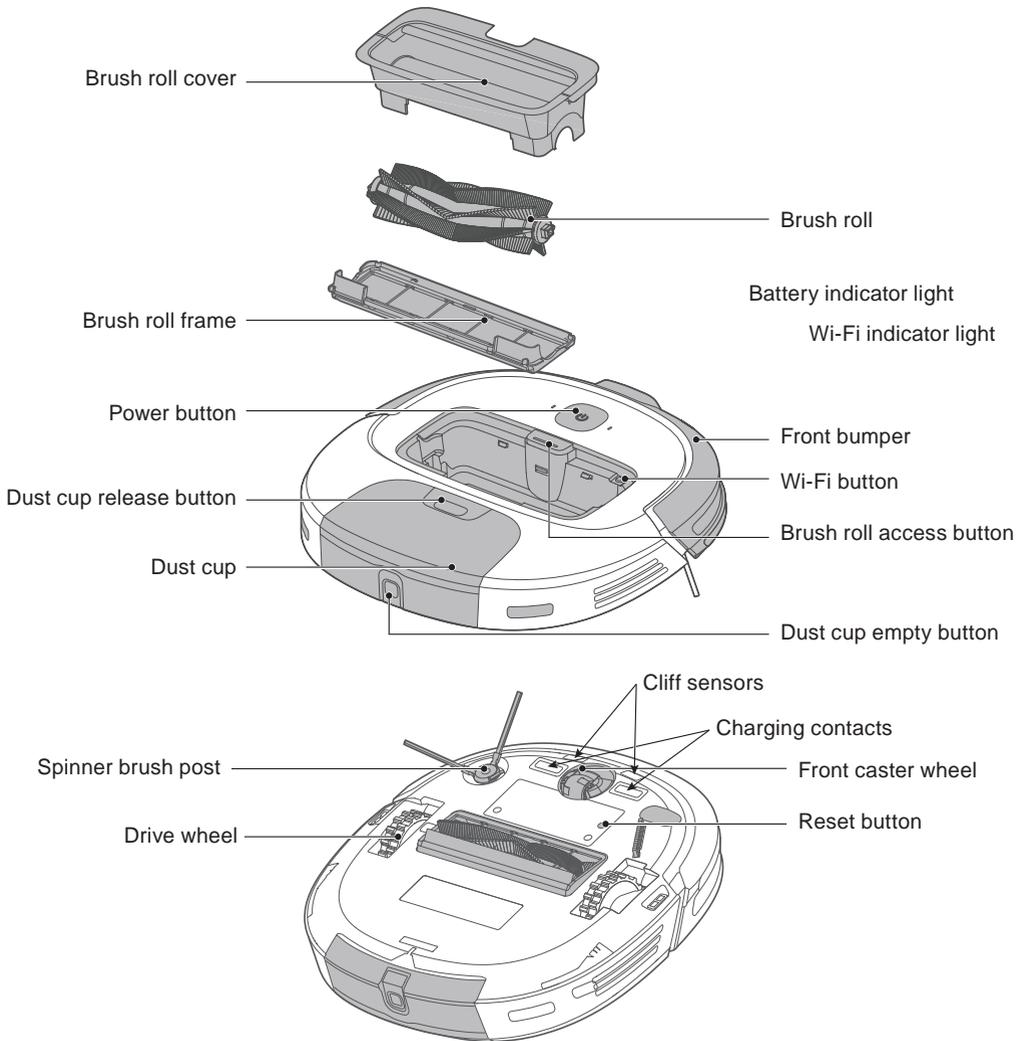


Remote  
(includes 2 AAA batteries)



Owner's manual

# How to identify parts of your vacuum cleaner



## Buttons on Robot

Press power button for 1 second to turn robot on.

When robot is on, the power button will be lit up in white.

When the robot is on, to start the robot cleaning, press the power button.

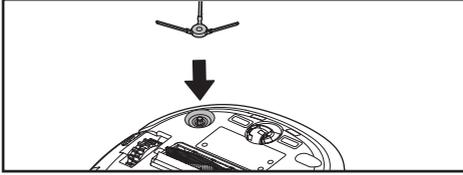
When the robot is running press the power button to pause it.

To fully turn off the power, press and hold the power button for 3 seconds. A red light will blink by the home icon on the robot and the power button will no longer be illuminated white.

## **! WARNING**

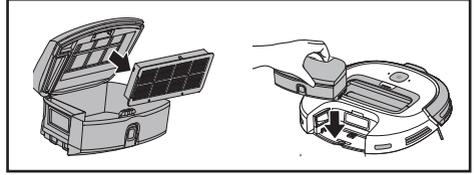
Before running the robot, clear area of power cords, pull cords for curtains or blinds, clothing and fragile items.

### Easy Assembly



#### 1. Install the side brush before use

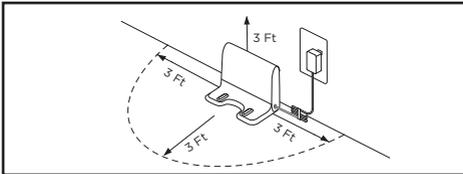
Turn robot over and locate circle on upper left side, align the small circle of the spinner brush post in the center of the spinning brush and push until it clicks in place.



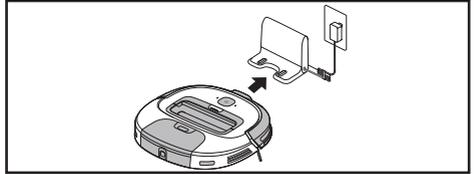
#### 2. HEPA filter installation

Robot comes with HEPA filter installed. Before use ensure the HEPA filter is securely in place. Remove dust cup from robot, pull up lid of dust cup and make sure HEPA filter is snapped into place. Ensure dust cup lid and bottom latch are securely closed and replace dust cup onto robot.

### Charging



1. Place the back of the dock flush against a wall and ensure there are at least 3 feet of free space along the wall on either side of the dock, so the robot is not blocked.
2. Connect the charger into the port on the lower right side of the dock and plug the other end of the charger into the wall.



3. Place robot on charger and ensure that the metal charging contacts on the bottom of the robot and those on the dock are touching. When the robot is correctly lined it will make an audible beep and the power button on the robot will light up.
4. The white light on and around the power button will blink while the robot is charging and will turn to a solid white light once the robot is fully charged.
5. Before initial use fully charge the robot for at least 4 hours.

### NOTE

When the battery power reaches less than 20% the robot will shut off the suction power and automatically return to the charging dock. The robot may occasionally back up off the charger and then go forward back onto charger to realign itself if a better connection is needed with the metal charging contacts.

Please note the robot will arrive with a partially charged battery. If you start using it before fully charging the battery, the cleaning cycle will be shorter than normal as it will return to the dock to recharge when it reaches 20% battery power.

#### To effectively extend the battery life, you should:

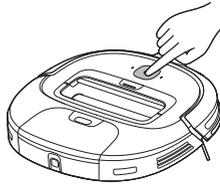
- a. For the first use, please charge for 4 hours
- b. When the battery is low, please charge as soon as possible
- c. If you do not use the appliance for an extended period of time, fully charge the battery and store in a well ventilated and dry place
- d. If the appliance is not used for more than 3 months, charge the appliance for 12 hours

# How to Use Robotic Vacuum Cleaner

**Note:** The robot must be initially turned on to operate in any of the four control methods. To turn robot on, press power button  on top of the robot for 3 seconds to turn on until you hear a beep and the power symbol is illuminated in white.

Once the robot is turned on, indicated by the power button lit up in white, you can use either the power button on the robot, the remote control or the app to run the robot.

1. To turn robot on, press power button  for 1 second to turn on until you hear a beep and the power symbol is illuminated in white.



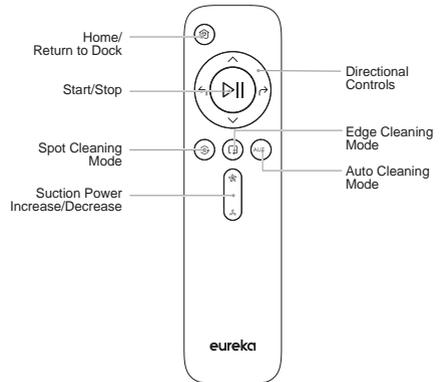
If you want to run the robot using the on unit power button:

1. Press power button on robot to start the robot. Press power button on robot to stop the robot.
2. Robot will automatically run until the battery reaches 20% charge, this will be indicated by a flashing red light to the left of the power button on the robot. It will automatically stop its suction power and will go back to the charging dock on its own.
3. While the robot is on the dock it will remain powered on. If you want to fully power the robot down press the power button on the robot for 3 seconds, release and the robot will turn off.

## Using remote

Ensure that the robot is turned on by pressing and holding the power button  on the robot for 3 seconds to turn on until you hear a beep and the power symbol is illuminated in white.

1. Press the start/stop button on remote to start the robot. Press start/stop button on remote to stop or pause the robot.
2. Robot will automatically run until its battery gets low, this will be indicated by a flashing red light to the left of the power button on the robot. It will automatically stop its suction power and will go back to the charging dock on its own.
3. If you would like the robot to finish cleaning earlier, you can press the home button on the remote and the robot will stop its suction power and go back to the charging dock where it will automatically begin charging.
4. While the robot is on the dock it will stay turned on. If you want to fully power the robot down press the power button on the robot for 10 seconds, release and the robot will turn off.



	Start/Stop Button		Auto Cleaning Mode
	Home/Return to Dock Button		Spot Cleaning Mode
	Suction Power Increase/Decrease Button		Edge Cleaning Mode

### Return to Dock

1. Press Home/Return to Dock button and robot's suction will power down and it will navigate itself back to the charging dock and automatically begin charging.

### Cleaning Mode and Suction Intensity

1. Press the different cleaning mode icon buttons to change cleaning modes.
  - Spot Cleaning Mode:** Robot will repeatedly turn in a tight spiral to focus on one spot.
  - Edge Cleaning Mode:** Robot will clean along the edges of the room.
  - Auto Cleaning Mode:** Robot will clean the room normally, not a specific pattern.
2. The Suction Intensity button can increase or decrease the suction manually.

## Setting Up App and Connecting to Wi-Fi

### NOTE

- App supports iOS 8.0 and above, Android 6.0 and above phone system versions, the app is not available for use with tablets.
- This model does not support a WEP encrypted router.
- The home Wi-Fi name and password must be English, numbers or symbols.
- The network accessing configuration of the robot requires a Wi-Fi network of 2.4GHz frequency range, it will work with a 5GHz frequency range.
- During initial set up, do not connect the robot to Wi-Fi while the robot is charging, the robot must be fully charged to successfully connect to Wi-Fi.
- You must have Wi-Fi in order to control the robot using the app. Once you have set up the app and connect the Wi-Fi, App may be operated in Wi-Fi/2G/3G/4G network environment and you can control the robot remotely.
- If your home Wi-Fi password is changed or the router is replaced, the robot will show as offline on the app, you will just need to reconnect the robot to the Wi-Fi following the Wi-Fi connecting instructions.

1. In the App Store or Google Play, search for Eureka Robot, download and install the app.
2. Open the Eureka app and complete the registration process, which includes an email address confirmation, and once you have confirmed your email address you can log in and follow the setup instructions in the app.
3. Connect your phone to your home Wi-Fi network.
4. In the app select Add Devices and choose Groove Robot NER300
5. On the robot, press the button that says "Press for Brush Roll" and remove cover, on the far right side find the small gray button and press for a few seconds until you hear a ding and the light by the Wi-Fi symbol on the top of the robot lights up, which will indicate that the Wi-Fi has been successfully connected.

## Using Eureka Robot App

The robot can be controlled using the Eureka Robot app from anywhere when the robot is connected to Wi-Fi. See Connecting to Wi-Fi instructions to connect to Wi-Fi and complete Eureka robot app installation and registration.



On the app's home screen, select the Groove Robot NER300



On the next screen you will be able to use the buttons to start/stop cleaning, change modes, adjust suction power, recharge, direct and schedule the robot.



To schedule the robot, click the Schedule button and you can add multiple cleaning schedules, select specific days and times, as well as the type of cleaning mode and suction power you would like to use.

## Using Amazon Echo or Google Home

### Amazon Echo

1. Open Amazon Alexa App
2. Select 'Skills & Games' and search for Eureka Robot and select
3. Enable the Eureka robot skill
4. Your Eureka robot app will then open and you will login using your Eureka robot app credentials
5. The Eureka robot skill and the app should now be successfully linked, and this will be indicated on the Amazon Alexa app.
6. You can now use the following commands to control the robot:

*"Alexa, tell Eureka robot to start cleaning"*

*"Alexa, tell Eureka robot to stop cleaning"*

*"Alexa, tell Eureka robot to go home"*

### Google Home

1. Open Google Home App
2. Search for Eureka robot and select
3. Link Eureka robot skill
4. Your Eureka robot app will then open and you will login using your Eureka robot app credentials
5. The Eureka robot skill and the app should now be successfully linked
6. You can now use the following commands to control the robot:

*"Ask Eureka robot to start cleaning"*

*"Ask Eureka robot to stop cleaning"*

*"Ask Eureka robot to go home"*

# How to maintain your vacuum cleaner

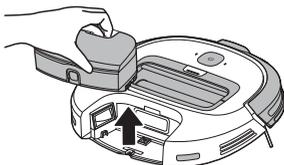
Regularly use a dry cloth to remove dust and debris from cliff sensors, charging contacts and sensors on front bumper to ensure they are not blocked.

## ⚠ CAUTION

Never operate vacuum cleaner without all filters, filter screen and dust cup in proper position.

**WARNING:** Moving parts!  
Recharge cleaner after each use.

## Dust cup – Empty after each use

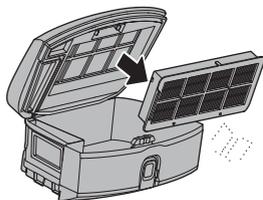


1. Press dust cup release button to remove dust cup from robot.

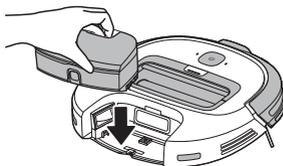


2. Hold dust cup over trash can and press the easy empty release button.

3. Thoroughly clean dust cup. Lid can also be opened from top to remove additional debris that may be stuck.



4. Open lid to access and remove HEPA filter and shake to remove dust. Replace HEPA filter ensuring that dust and debris doesn't fall into the opening behind the filter, and then push filter edges to ensure it clicks back into place.



5. Close top and bottom lid until they both click in to place and place the dust cup back on the robot until it clicks into place.

# How to maintain brushroll

To avoid unnecessary service calls, periodically check brushroll for debris. If brushroll gets clogged it will automatically shut off. Turn vacuum off before attempting to remove clog.

## Washable brushroll – clean frequently

## ⚠ CAUTION

Make sure vacuum cleaner is turned off and not plugged into a power source.

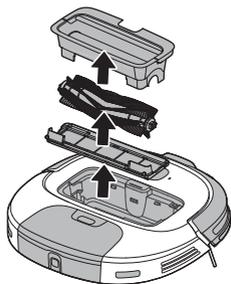
**WARNING:** Do not attempt to remove belt. Call the Eureka Customer Service HELPLINE at 1-800-282-2886.

2. Brush roll can then be lifted out by pulling up on the left side (indicated by the red tip). Any threads, hair or debris can be cut away with scissors or using the included brush cleaner. Be sure to remove any hair or strings which may have wrapped around the tips of the brush roll.

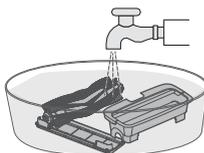


3. Replace brush roll and push down to ensure it is correctly in place with the red tipped end of the brush on the left side. Replace lid and push down until it clicks.

**Note:** If spinning brush is curled, you can remove it and place in warm water for 30 seconds and then let it thoroughly dry. Also regularly use the brush cleaner to remove dust, debris and hair from the spinning brush. Brushroll frame can also be removed and cleaned but lifting out. When putting back in ensure the side with rubber flap is on the side closest to the dust bin.



1. Press brush roll release button on top of robot and lift center unit out.



Every three months, rinse and dry the brush roll, spinner brush and HEPA filter then dry thoroughly for at least 24 hours.

## The Eureka two year limited warranty

Midea America Corp. ("Eureka"), subject to the terms and conditions herein, warrants this vacuum cleaner to be free from defects in material and workmanship for a term of two years from the date of original purchase when used in accordance with the Eureka operating and maintenance instructions and under normal household usage. This warranty is granted only to the original purchaser and members of immediate household, and is applicable only to original purchases from Eureka authorized resellers.

### What Eureka will do:

Eureka will, at its option, repair or replace a defective vacuum or vacuum part that is covered by this warranty. Repairs may be performed using new or refurbished parts that meet or exceed Eureka specifications for new parts. If Eureka elects to replace the vacuum, the replacement may be a reconditioned unit. Depending on availability of products, Eureka reserves the right to provide you with a replacement product that is the same or similar, or substitute equivalent of the original product. As a matter of warranty policy, Eureka will not refund the consumer's purchase price.

### This warranty does not cover:

- Battery module and battery components. The battery module and its components are covered by a separate one-year limited battery warranty.
- Normal wear and tear of the vacuum and vacuum parts that require replacement under normal use such as disposable dust bags, filters, drive belts, light bulbs, brush-roll, bristles, impellers and cleaning.
- Damages or malfunctions resulting from: improper or unreasonable use or maintenance, abuse, negligence, failure to follow instructions contained in any written materials that accompany the product, deterioration by reason of excess moisture, corrosive atmosphere, lightning, power surges, connections to improper voltage supply, unauthorized alteration, or other external causes such as extremes in temperature or humidity, modifications, scratches or discoloration, accidents, misuse, or acts of God. This warranty also does not cover damage resulting from repair or attempted repair by anyone other than Eureka or an authorized Eureka Warranty Station. This warranty is not applicable to any product that has been altered or on which the serial number has been defaced, modified or removed. Altering, erasing, or forging any proof-of-purchase documents voids any applicable product warranty.

### Obtaining warranty service:

To obtain warranty service you must contact the Eureka Service Team, toll free, at 1-800-282-2886 or email [customerserviceusa@midea.com](mailto:customerserviceusa@midea.com), to discuss the warranty claim and procedures to be followed. All warranty claims must include submission of proof-of-purchase documentation. For additional information, you may also visit [www.eureka.com](http://www.eureka.com).

### Shipping charges:

You will be responsible for any initial shipping and insurance charges if the defective product(s) must be shipped for warranty service or warranty evaluation; however, Eureka or a Eureka Authorized Warranty Station will pay the return shipping charges if repairs are covered by the warranty. When returning parts for repair, you must include the model, type and serial number located on the rating plate. If any product submitted for warranty service is found to be ineligible, an estimate of repair cost will be furnished and the repair performed only if requested by the owner and upon receipt of payment or acceptable arrangements for payment.

### Further limitations and exclusions:

Any warranty that may be implied in connection with your purchase or use of the vacuum, including any warranty of Merchantability or any warranty of Fitness For A Particular Purpose is limited to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

Your relief for the breach of this warranty is limited to the relief expressly provided above. In no event shall the manufacturer be liable for any consequential or incidental damages you may incur in connection with your purchase or use of the vacuum. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights. You may also have other rights, which may vary by state.

## The Eureka 12-month limited battery warranty

Midea America Corp. ("Eureka"), subject to the terms and conditions herein, warrants this Battery Module to be free from defects in material and workmanship for a term of one year from the date of original purchase when used in accordance with the Eureka operating and maintenance instructions and under normal household usage. This warranty is granted only to the original purchaser and members of immediate household, and is applicable only to original purchases from Eureka authorized resellers.

### What Eureka will do:

Eureka will, at its option, repair or replace a defective Battery Module or battery part that is covered by this warranty. Repairs may be performed using new or refurbished parts that meet or exceed Eureka specifications for new parts. If Eureka elects to replace the Battery Module, the replacement may be a reconditioned unit. Depending on availability of products, Eureka reserves the right to provide you with a replacement product that is the same or similar, or substitute equivalent of the original product. As a matter of warranty policy, Eureka will not refund the consumer's purchase price.

### This warranty does not cover:

- Normal wear and tear of the Battery Module and battery parts that require replacement under normal use.
- Damages or malfunctions resulting from: improper or unreasonable use or maintenance, abuse, negligence, failure to follow instructions contained in any written materials that accompany the product, deterioration by reason of excess moisture, corrosive atmosphere, lightning, power surges, connections to improper voltage supply, unauthorized alteration, or other external causes such as extremes in temperature or humidity, modifications, scratches or discoloration, accidents, misuse, or acts of God. This warranty also does not cover damage resulting from repair or attempted repair by anyone other than Eureka or an authorized Eureka Warranty Station. This warranty is not applicable to any product that has been altered or on which the serial number has been defaced, modified or removed. Altering, erasing, or forging any proof-of-purchase documents voids any applicable product warranty.

### Obtaining warranty service:

To obtain warranty service you must contact the Eureka Service Team, toll free, at 1-800-282-2886 or email [customerserviceusa@midea.com](mailto:customerserviceusa@midea.com), to discuss the warranty claim and procedures to be followed. All warranty claims must include submission of proof-of-purchase documentation. For additional information, you may also visit [www.eureka.com](http://www.eureka.com).

### Shipping charges:

You will be responsible for any initial shipping and insurance charges if the defective product(s) must be shipped for warranty service or warranty evaluation; however, Eureka or a Eureka Authorized Warranty Station will pay the return shipping charges if repairs are covered by the warranty. When returning parts for repair, you must include the model, type and serial number located on the rating plate. If any product submitted for warranty service is found to be ineligible, an estimate of repair cost will be furnished and the repair performed only if requested by the owner and upon receipt of payment or acceptable arrangements for payment.

### Further limitations and exclusions:

Any warranty that may be implied in connection with your purchase or use of the Battery Module, including any warranty of Merchantability or any warranty of Fitness For A Particular Purpose is limited to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

Your relief for the breach of this warranty is limited to the relief expressly provided above. In no event shall the manufacturer be liable for any consequential or incidental damages you may incur in connection with your purchase or use of the Battery Module. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights. You may also have other rights, which may vary by state.

## Problem solving



**Make sure vacuum cleaner is off and charging plug is unplugged.**

### NOTICE : Thermal cut-off

This vacuum cleaner has a special thermostat that protects the vacuum cleaner in case of motor overheating. **If the vacuum suddenly shuts off**, proceed as follows: 1) Check the vacuum for a possible source of overheating such as a full dust cup, tangled brushroll or clogged filters. If these conditions are found, fix them and wait at least 30 minutes before attempting to use the vacuum. 2) After the **30 minute** period, press the power button. If the vacuum still does not work, call the Eureka Customer Service **HELPLINE** at **1-800-282-2886**.

Problem	Solution
Motor will not start	<ul style="list-style-type: none"><li>• Make sure cleaner is fully powered.</li><li>• Push charger securely into electrical outlet, try another outlet or check circuit breaker.</li><li>• See detailed “thermal cut-off” instructions above.</li></ul>
Charging indicator lights are not lit while charging	<ul style="list-style-type: none"><li>• Make sure charger is securely inserted into electrical outlet.</li><li>• Make sure charging plug is securely inserted into the dock.</li><li>• Make sure that charging contacts on dock and charging contacts on robot are correctly lined up and nothing is covering them. If necessary use a dry cloth to remove dust or debris that may have built up on the charging contacts.</li></ul>
Not enough suction power	<ul style="list-style-type: none"><li>• Empty dust cup and clean or change filters. See page 9 for maintenance instructions.</li><li>• Make sure cleaner is fully powered. Charge battery.</li><li>• Remove clogs that restrict the airflow.</li></ul>
Not enough running time	<ul style="list-style-type: none"><li>• Make sure cleaner is fully powered.</li><li>• Charge battery for up to four hours before using.</li></ul>
Brushroll will not turn	<ul style="list-style-type: none"><li>• Check brushroll, brushroll frame and brushroll bearings for hair wrap or debris. See page 9 for maintenance instructions.</li></ul>

## Discarding the vacuum and battery pack



Before you discard this vacuum, dispose of battery in an environmentally safe manner. Do not discard battery with your regular household trash.

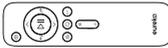


### Important battery disposal information.

**To find a disposal location nearest you, call 1-800-822-8837.**



To preserve natural resources, please recycle or dispose of expired battery pack properly. This product contains a lithium-ion battery. It must be disposed of properly. Local laws may prohibit disposal of lithium-ion batteries in ordinary trash. Consult your local waste authority for information regarding available recycling and/or disposal options.

Image	Part name	Part # (fits models)
	Charger	R0106
	Charging base	R0105
	HEPA Filter	R0104
	Spinner brush	R0102
	Brush roll	R0101
	Remote control	R0103

**Free 3 months extension of the  
 original limited warranty period!**  
 Just text proof of purchase to  
**844 224 1614**

\* The extension is for the three months immediately following the completion of the product's original warranty period.