

# EKSA

## E1000<sub>WT</sub>

Wireless Gaming Headset

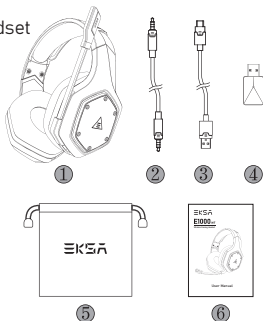


## User Manual



# Package Contents

- ① EKSA E1000 WT Wireless Gaming Headset
- ② 3.5 mm Audio Cable
- ③ Type C Charging Cable
- ④ USB Dongle
- ⑤ Carry Pouch
- ⑥ User Manual



# Specifications



Size: 50 mm  
 Unit impedance ( $\Omega$ ): 32  $\Omega$   
 Frequency Range: 20 Hz - 20 kHz  
 Sensitivity (dB/mW) : 105  $\pm$  3 dB



Type: Lithium Battery  
 Use Time: Up to 36 hours (light off)  
 Rated Power: 5 V  $\bar{\bar{=}}$  1 A  
 Charging Time: 2.5 H

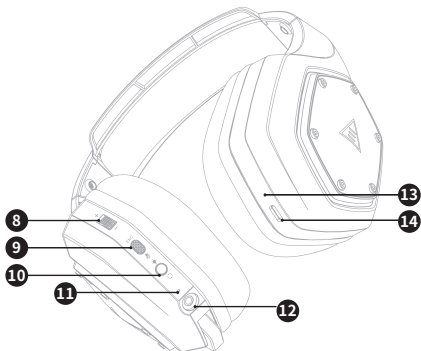
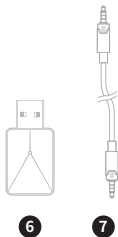
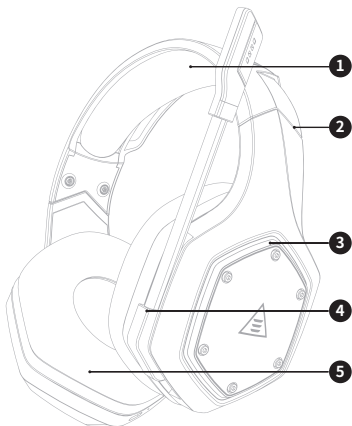


Type: Condenser Mic  
 Polar Pattern: Omnidirectional  
 Sensitivity: -42  $\pm$  3 dB  
 Impedance: 2.2 K $\Omega$



# Product Overview

- ① Head Cushion
- ② Length Adjustment
- ③ Colorful RGB Lights
- ④ Rotable Microphone
- ⑤ Ear Cushions
- ⑥ USB 2.4G Dongle
- ⑦ 3.5 mm to 3.5 mm Audio Cable
- ⑧ Volume Adjuster
- ⑨ Mic Mute Button / ENC Button
- ⑩ Power On / Off Button / Multifunctional Button
- ⑪ Status Indicator
- ⑫ 3.5 mm Wired Mode port
- ⑬ Charging Indicator
- ⑭ Type-C Charging Port





# Operation Guide



## Volume Control Wheel:



Scroll upward: Volume +



Scroll downward: Volume -



## Mic Button:

ENC



Press for 3 seconds: ENC on / off



Click: Microphone on / off



## Power Button:



Press for 3 seconds: Power on / off



Click: Surround Sound on / off



Double-click: Light on / off

## Wired Mode:

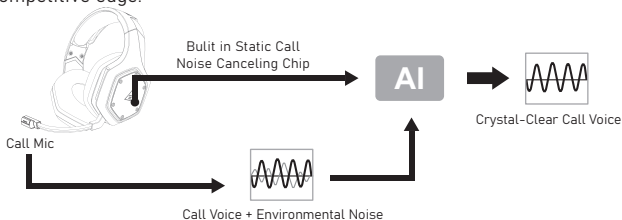
When the 3.5 mm audio cable plugs in, the headset will turn off automatically. Only the volume control works while all the other buttons don't.



# Main Features

## 1. EKSA VoicePure ENC

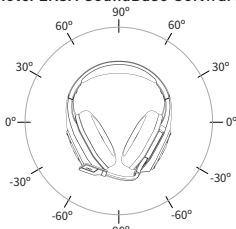
Perfect your game communication with EKSA VoicePure ENC. It isolates your voice from the noise around you with a noise-cancelling microphone, eliminating up to 96% of distracting background noise. You'll sound natural and clear in-game chats, giving you an extra competitive edge.



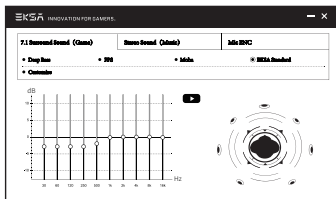
## 2. EKSA 7.1 SoundBase

EKSA 7.1 SoundBase provides an unrivaled audio experience with punchy and immersive sound. Every sneaky footstep and every explosive gunshot is reproduced with accurate positioning and stunning clarity, creating a lifelike battlefield. The plug-and-play feature means no extra hassle to get a truly immersive gaming experience across platforms - including PS®4, PS®5, Switch™, and PC. To customize your preferred sound effects, simply download the driver from our official website(<https://www.eksa.net/download>).

**Note: EKSA SoundBase Software supports Windows® only.**



2.1



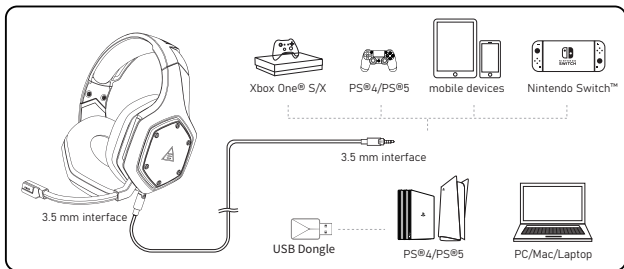
2.2



# Main Features

## 3. Wide Compatibility

Equipped with 3.5 mm audio cable and USB Dongle, compatible with PS®5, PS®4, Xbox® One, Nintendo Switch™, PC, Laptop, Mac, mobile devices, etc.

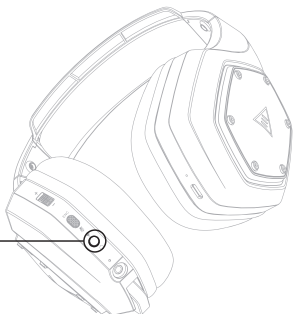


## 4. One Key Sound Mode Switch

This button is on the ear shell, allowing you to switch from 7.1 surround sound to game mode or stereo to music mode. It is straightforward and convenient to operate.

**Note:** when switching the sound mode, you will hear a “surround sound on / off” voice prompt.

Sound Mode Switch Button






# USB Dongle Settings


Follow the steps below to ensure your EKSA E1000 WT headset is the default audio device.

## Windows®:

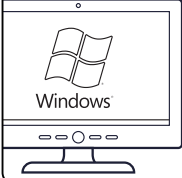
### Audio Settings:




[Control Panel] ↓  
[Hardware and Sound] ↓  
[Sound] ↓  
[Playback] ↓  
[EKSA E1000 WT (Set as Default Device)]




### Microphone Settings:






[Control Panel] ↓  
[Hardware and Sound] ↓  
[Sound] ↓  
[Recording] ↓  
[EKSA E1000 WT (Set as Default Device)]



## macOS:



[System Preferences] → [Sound]   
 [Input] → [EKSA E1000 WT]  
[Output] → [EKSA E1000 WT]



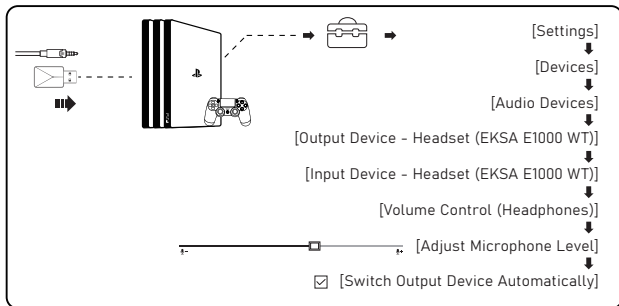


# How to Use

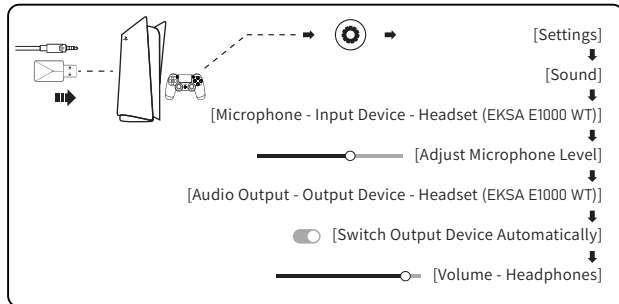
## PlayStation® 4 / PlayStation® 5:

Connect the USB Dongle or the 3.5 mm audio cable with your PS®4/PS®5 . Then follow the steps below to check the audio settings to ensure your PS®4/PS®5 automatically switch to play audio and turn on microphone.

### PS®4



### PS®5





# How to Use

## Xbox One® S/X:

To work on the NEW version of the Xbox One® S/X controller, you can directly connect your headset to the controller via the 3.5 mm audio cable.

Notes: 1. The headset is not compatible with Xbox®360.

2. Old version of Xbox® One needs a Microsoft adapter (not included).

### Guide for Xbox® Users

The controller has a 3.5 mm jack:  
no adapter is required



Xbox One® S/X controller

The controller doesn't have a 3.5 mm jack:  
a Microsoft adapter is required  
(not included)



Xbox® One controller (old version)



## FAQ

### **Q1: My headset has no sound.**

- A:**(1) First, ensure you've plugged the headset correctly into your device. If that doesn't work, check your audio settings to ensure that you enable your speakers and don't mute your device, then check the volume of your device and headphone to ensure it is at a proper level.
- (2) Unplug the USB transmitter or the 3.5 mm audio cable and replug it in; wipe the dirt or dust on the USB transmitter or the 3.5 mm Interface; reconnect the headset to the device and check if the microphone works.
- (3) If the USB transmitter is flashing blue light quickly, keep the transmitter where it is, and turn off your headset, then press the power button for 6 seconds. Don't release your finger until hearing a voice notice of "pairing", which means the pairing is successful now.

### **Q2: After I have connected the headset with my computer, I can't use its microphone.**

- A:**(1) Go to control panel>Sound>Input. Choose the headset's microphone as the default mic.
- (2) Check the microphone of the headset isn't mute.

### **Q3: People on the other side can't hear me.**

- A:** (1) Check the microphone of the headset isn't mute.
- (2) Check the audio and ensure that your headset is the default device. Please refer to page 6 and 7 for more specific information for sound settings.
- (3) Ensure that your device is compatible with the headset. EKSA E1000 WT headset isn't compatible with Xbox®360 and the old version of Xbox®One requires an extra microsoft adapter (not included).
- (4) If all these have been checked and the headset is compatible with the device while the microphone still doesn't work, please contact us (info@eksa.net).

# **Limited Warranty/保証/Garantie Limitée/ Eingeschränkte Garantie/Ограниченная Гарантия/Garantía Limitada/Garanzia Limitata/Garantia Limitada/Sınırlı Garanti**

Our friendly customer service team is ready and waiting to help. Feel free to contact us:

私たちのカスタマーサービスチームはいつでもお手伝いします。連絡先は次のとおり:

Notre amicale équipe de service à la clientèle est prête et attend de vous aider. N'hésitez pas à nous contacter :

Unser freundliches Kundenservice-Team ist bereit, Ihnen zu bedienen. So können Sie uns kontaktieren:

Наша дружелюбная команда обслуживания клиентов готова и ждет помощи. Не стесняйтесь обращаться к нам:

Nuestro amable equipo de servicio al cliente está listo y esperando para ayudarlo. Bienvenido a contactarnos:

Il nostro cordiale team di assistenza clienti è pronto e in attesa di aiutare. Non esitate a contattarci:

Nossa equipe amigável de atendimento ao cliente está pronta e esperando para ajudar. Sinta-se à vontade para nos contatar:

Güler yüzlü müşteri hizmetleri ekibimiz yardıma hazır ve bekliyor. Bizimle iletişime geçmekten çekinmeyiniz:

## **Global:**

☎ +85269404955(Mon to Fri 9:00 am-6:30 pm, UTC +8 HKT)

✉ info@eksa.net

🌐 [www.eksa.net/warranty](http://www.eksa.net/warranty)

## **India:**

☎ +918929369620(Mon to Fri 9:30 am-5:30 pm, IST)

✉ support@eksa.co.in

## FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception,

which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help. The device has been evaluated to meet general RF exposure statement.

The device can be used in portable exposure condition without restriction  
FCC ID:2A25A-E1000

IC Caution:Radio Standards Specification RSS-Gen, issue 5- English:This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions:This device may not cause interference.This device must accept any interference, including interference that may cause undesired operation of the device. RF exposure statement:The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.-

French:Cet appareil contient des émetteurs / récepteurs exemptés de licence conformes aux RSS (RSS) d'Innovation, Sciences et Développement économique Canada. Le fonctionnement est soumis aux deux conditions suivantes:Cet appareil ne doit pas causer d'interférences.Cet appareil doit accepter toutes les interférences, y compris celles susceptibles de provoquer un fonctionnement indésirable de l'appareil.Déclaration d'exposition RF:L'appareil a été évalué pour répondre aux exigences générales d'exposition aux RF. L'appareil peut être utilisé dans des conditions d'exposition portable sans restriction.

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