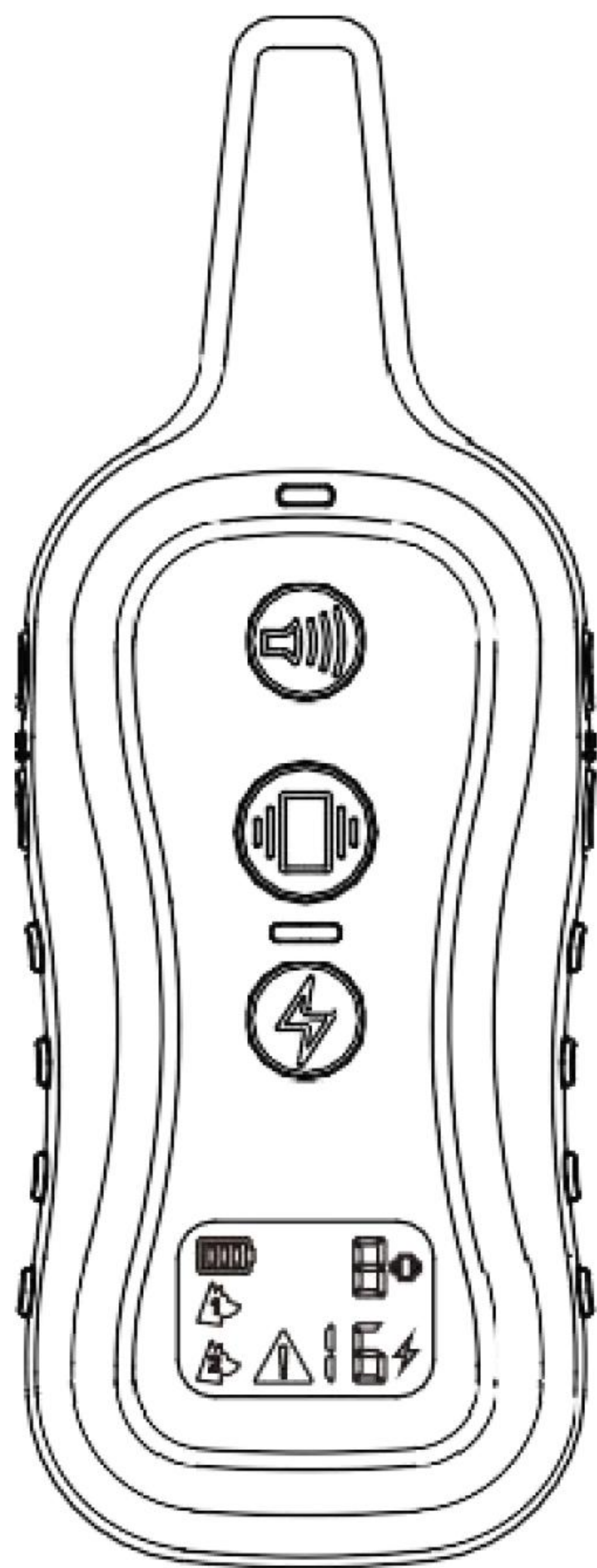
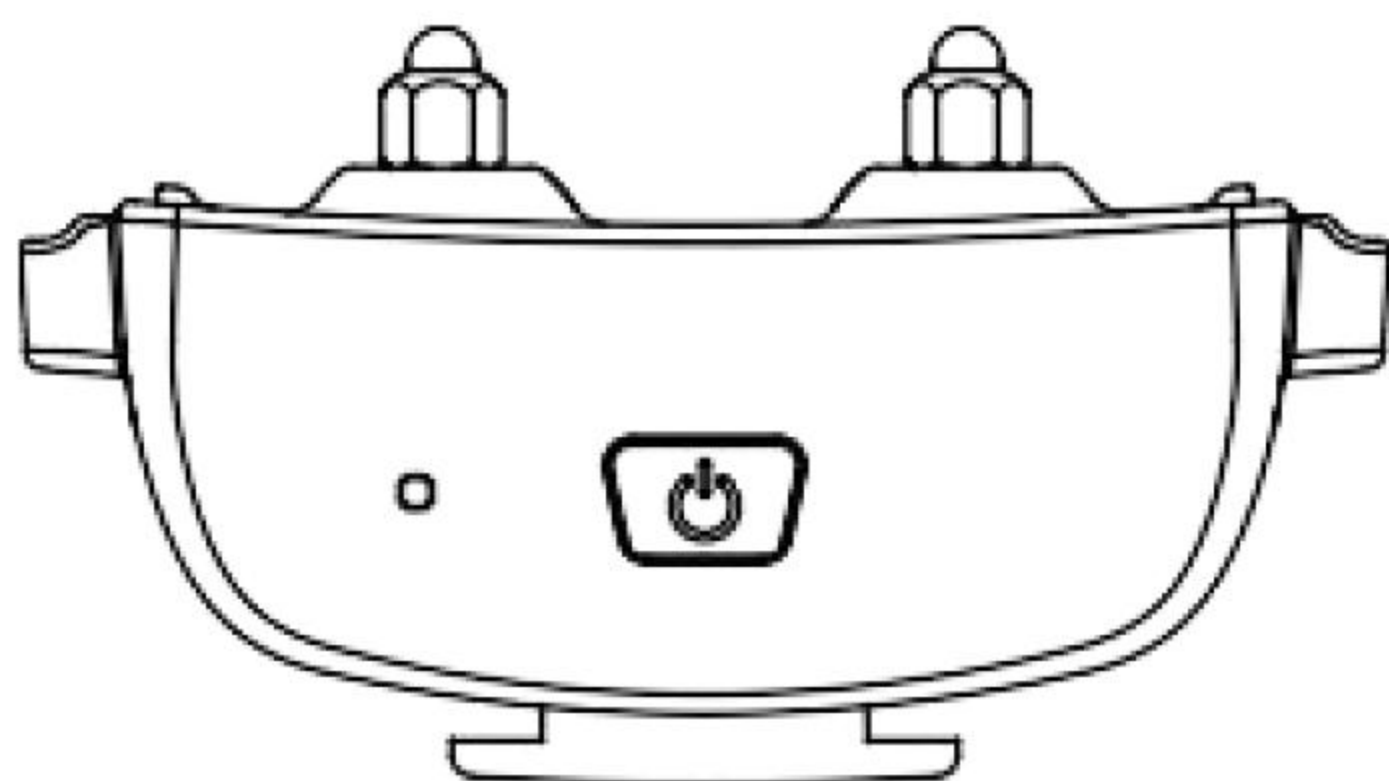


# Quick Start



p- collar 301



Please read the quick start before beginning.

# Important Safety Information

Remote dog training collar is designed to let dogs train safely, happily and get along with people more harmoniously.

## **WARNING**

**Do not use with aggressive dogs.**

Aggressive dogs can cause severe injuries and even prove fatal to their owners and others. If you are unsure whether this product is appropriate for your dog, please consult your veterinarian or a certified trainer.

## **CAUTION**

**Safety during on-leash training.**

It is of utmost importance that you and your dog remain safe while the dog learns during on-leash training. Your dog should be on a strong leash, long enough for him to attempt to chase an object, but short enough for him not to reach a road or other unsafe areas. You must also have physical strength to restrain your dog when he tries to chase.

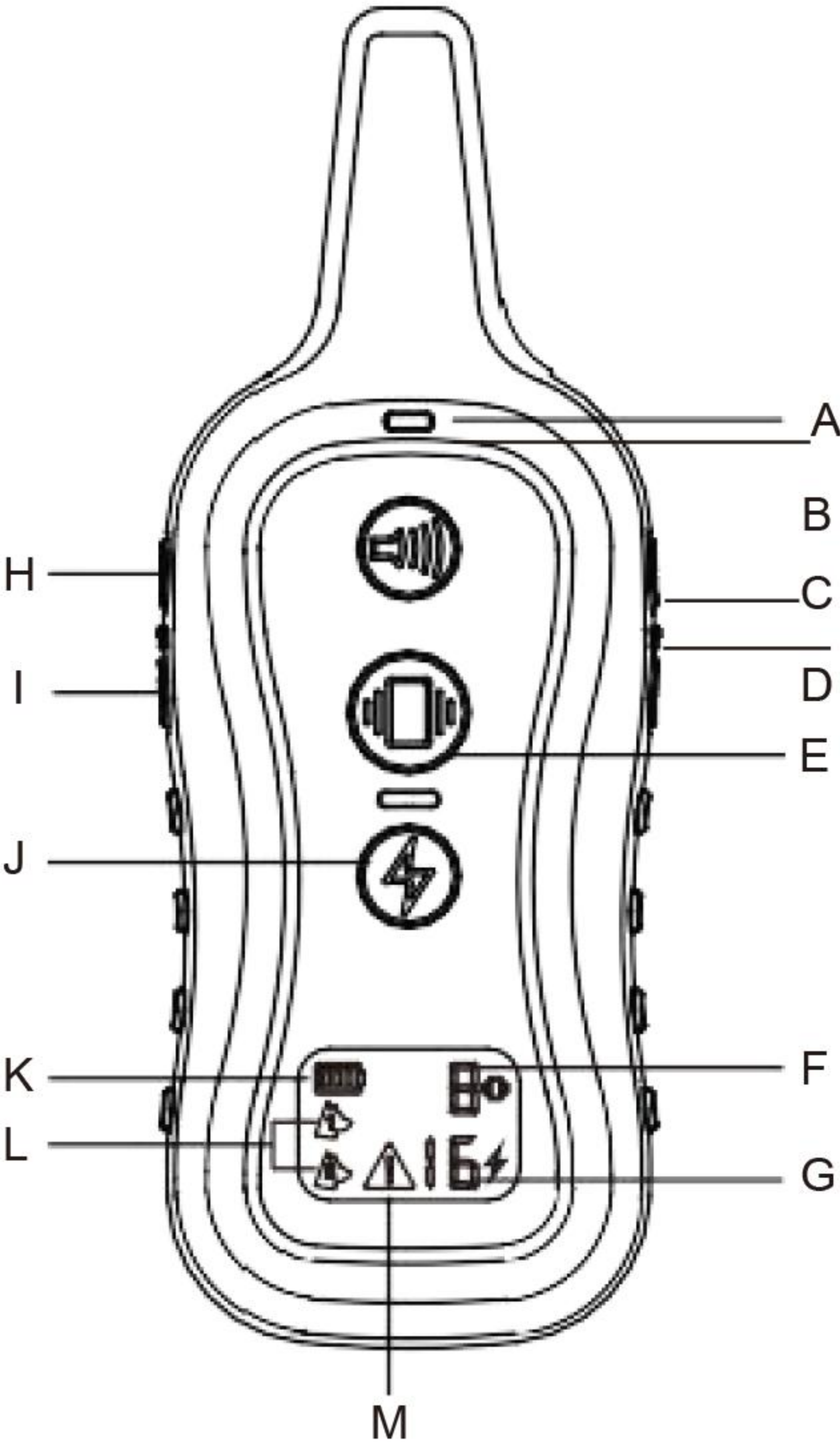
## **CAUTION**

**Risk of skin damage.**

Please read and follow the instructions in this manual. Proper fitting of the collar is important. A collar worn for too long or buckled too tightly on the pet's neck may cause skin related issues, ranging from redness to ulcers caused by undue pressure. This condition is commonly known as bed sores. For best results:

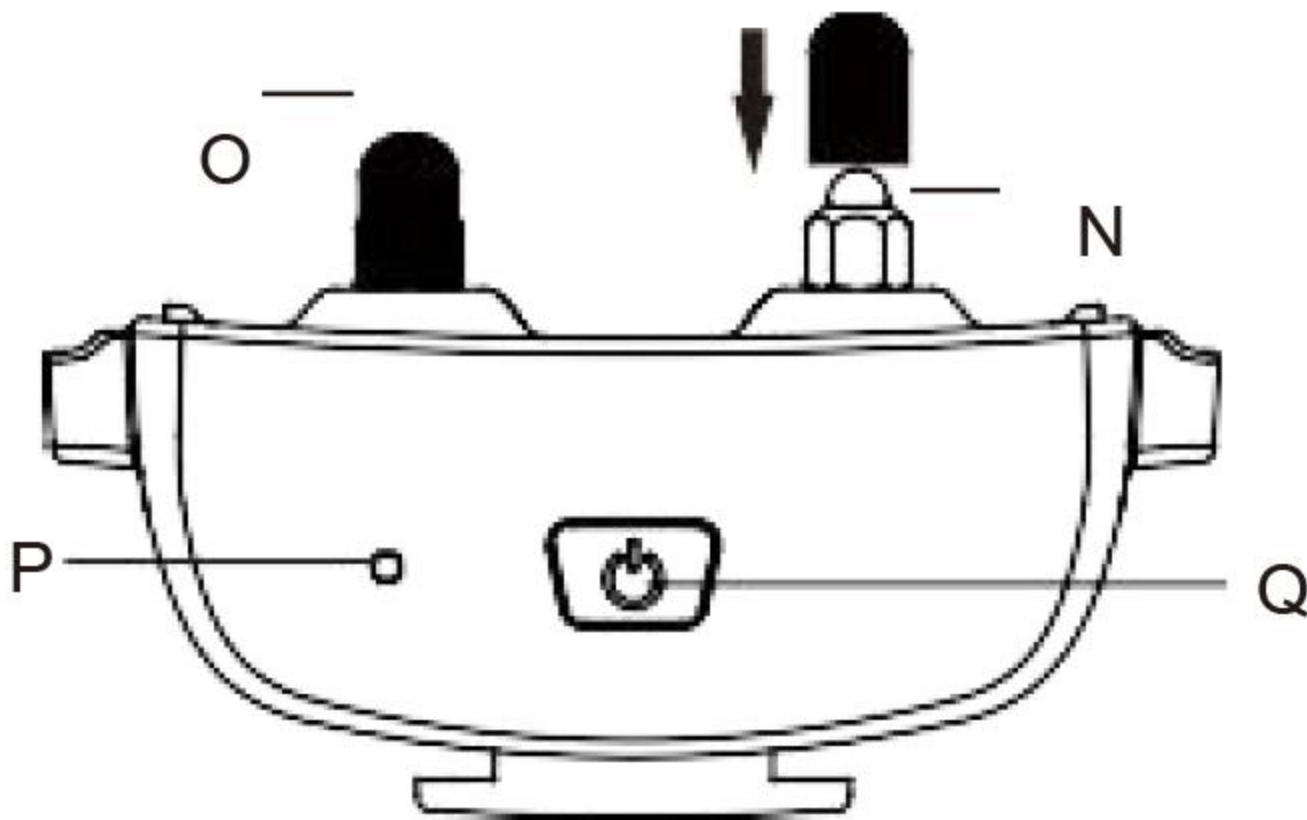
- Avoid leaving the collar on the dog for more than 12 hours per day. When possible, reposition the collar on the pet's neck every 1 to 2 hours.
- Never connect a lead to the electronic collar; it will cause excessive pressure on the collar contacts.
- If a rash or sore is found, discontinue use of the collar until the skin has healed.
- If the condition persists beyond 48 hours, see your veterinarian. This product is not a toy, please keep it away from children.
- This product is only for use with healthy dogs.

# Overview



Remote

- A . LED Indicator
- B . Tone Button
- C . Level +
- D . Level -
- E . Vibration Button
- F . Vibration Level Display
- G . Shock Level Display
- H . On/Off Button
- I . Channel Conversion Button –
  - Press and Hold it for setting Vibration & Shock Level
- J . Shock Button
- K . Battery Capacity Display
- L . Channel Display
- M . High Shock Level Warning



Receiver Collar

- N . Contact Points
- O . Conductive Silicone
- P . LED Indicator
- Q . On/Off Button

# Setting Up the Product

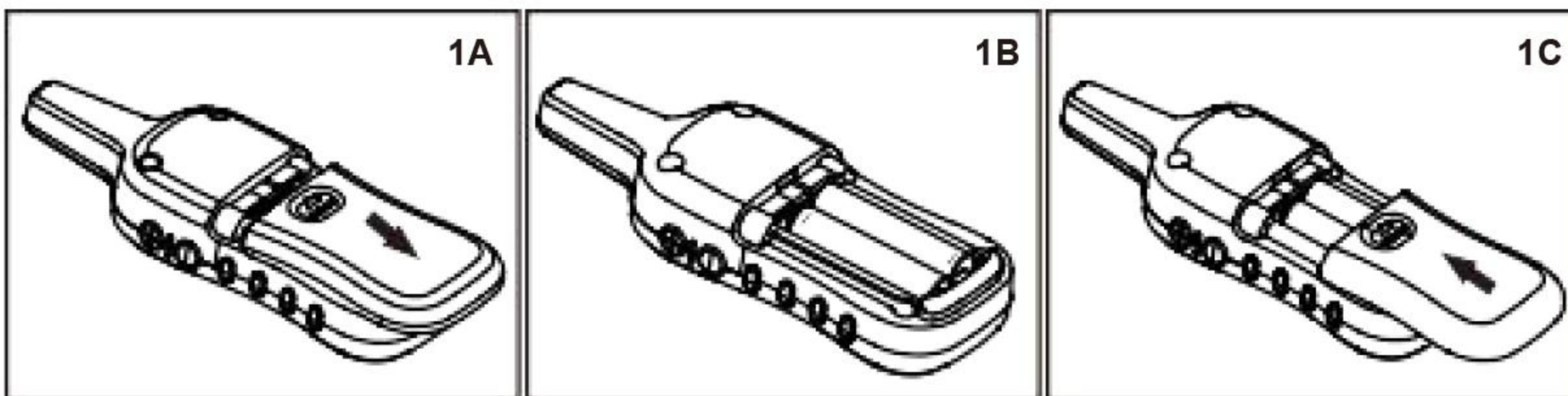
**Before you can use the Dog Training Collar, you must set up the product following below steps:**

1. Prepare the Remote –install batteries and turn it on.
2. Prepare the Receiver Collar – install batteries, Contact Points, Conductive Silicone, and assembly collar, turn the Receiver Collar on.
3. Function test – test functions of buttons before putting it on dog.
4. How to Use the Test Lamp –use the Test Lamp to test Shock function or use as a screw driver.
5. Pair the Remote and the Receiver Collar – Pair them when the product loses its default pairing, or when you need to pair for a second collar.

## Prepare the Remote

### Install battery on the Remote

1. Push out the battery cover to remove it (1A).
2. Install the battery according to the engraved mark, negative (-) first, positive(+) next(1B).
3. Install the battery cover on the Remote(1C).



### Turn ON/ OFF the Remote

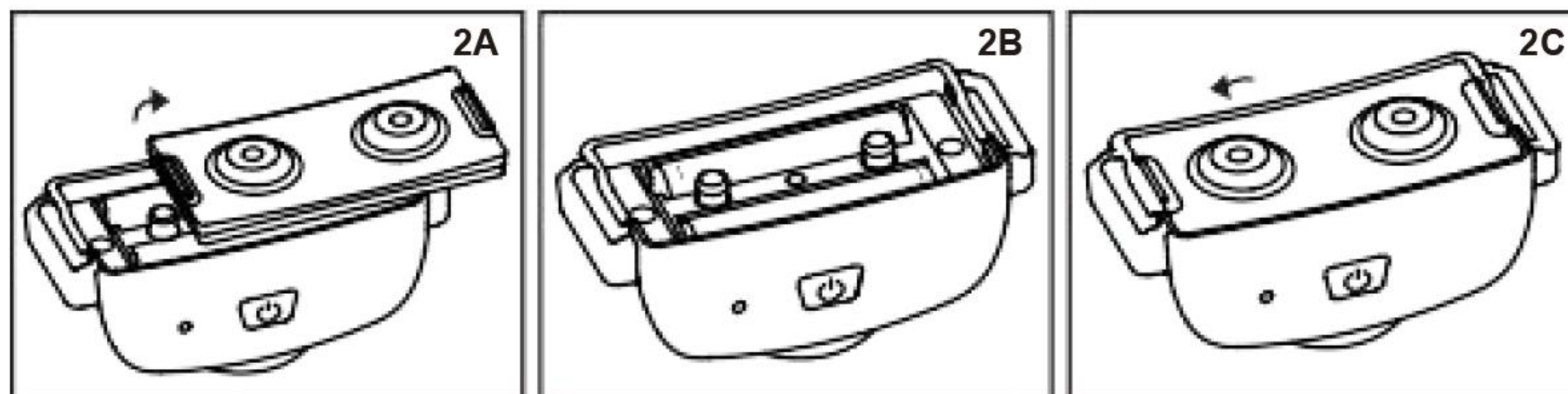
1. Press the ON/OFF Button on the Remote once to turn it ON.
2. LCD will light up, and show the information of current channel, battery power and levels. If not, please check that the batteries' are installed according to indicated polarity, or use new batteries.
3. Press and hold the ON/ OFF Button on the Remote to turn it OFF, hold until the LCD is off , then release. It may take 2-3 seconds.

**Note:** In the state of power- on, the LCD display will appear when any button is pressed.

# Prepare the Receiver

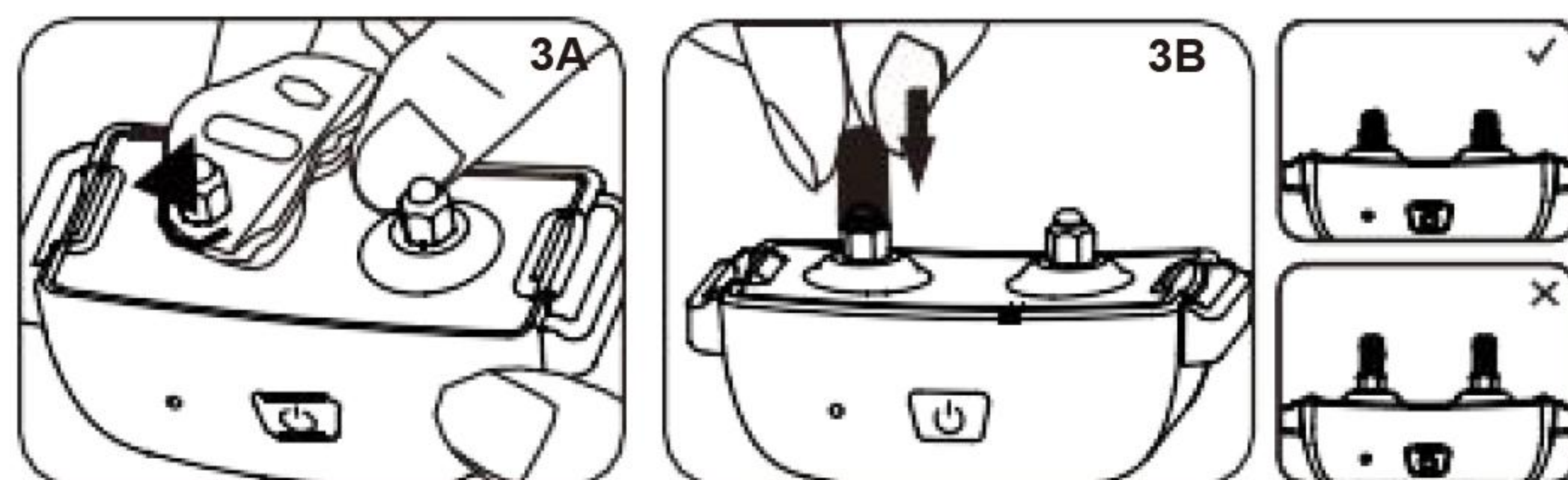
## Install battery on the Receiver

1. Push out the battery cover to remove it (2A).
2. Install the batteries according to the engraved polarity, negative (-) first, positive(+) next(2B).
3. Install the battery cover on the Receiver Collar(2C).



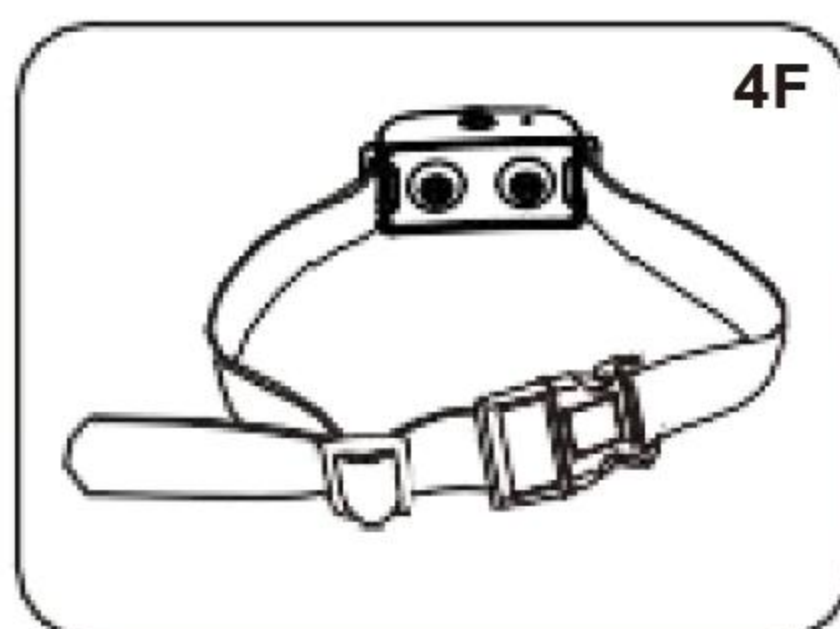
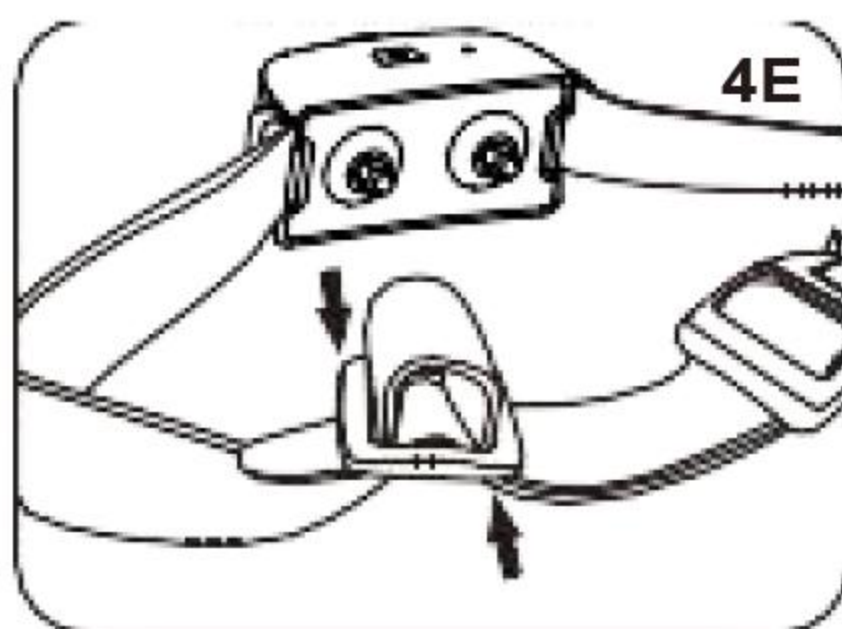
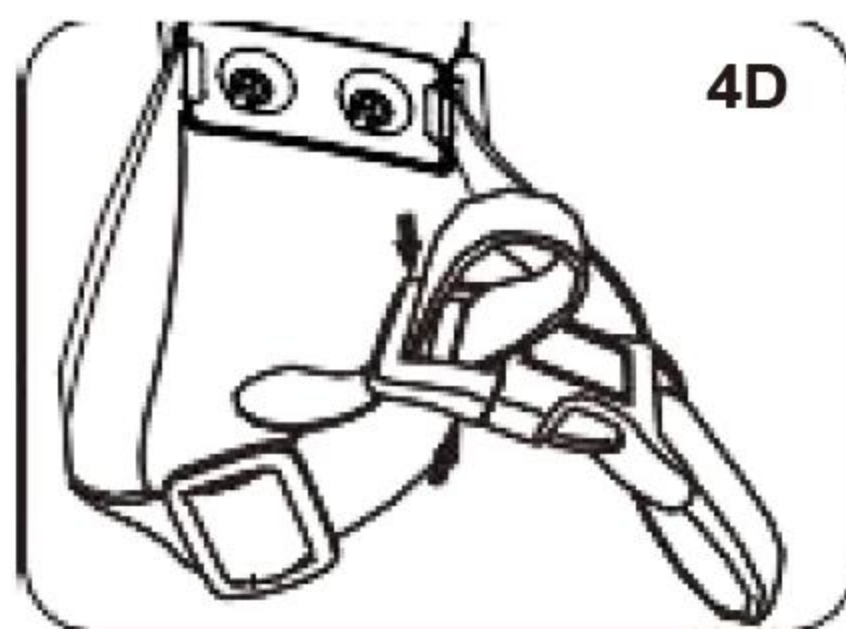
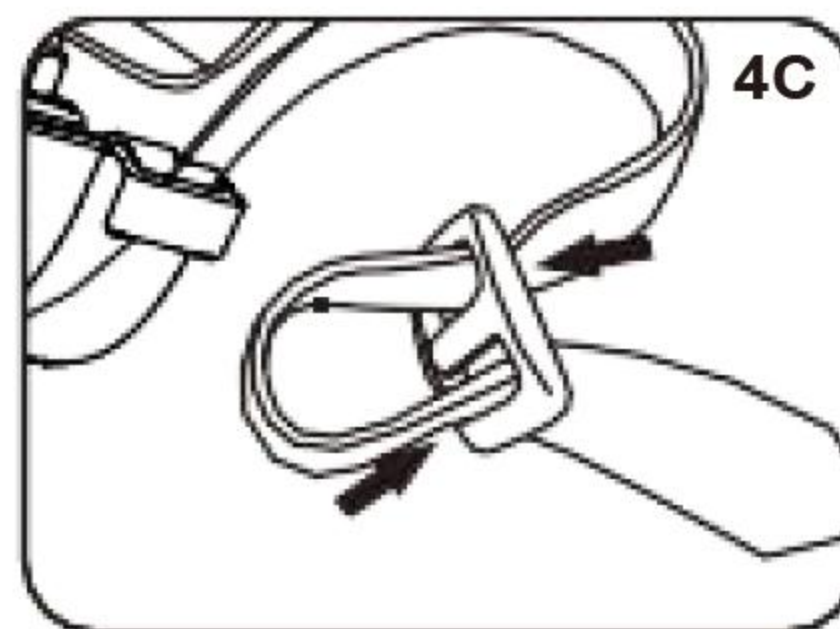
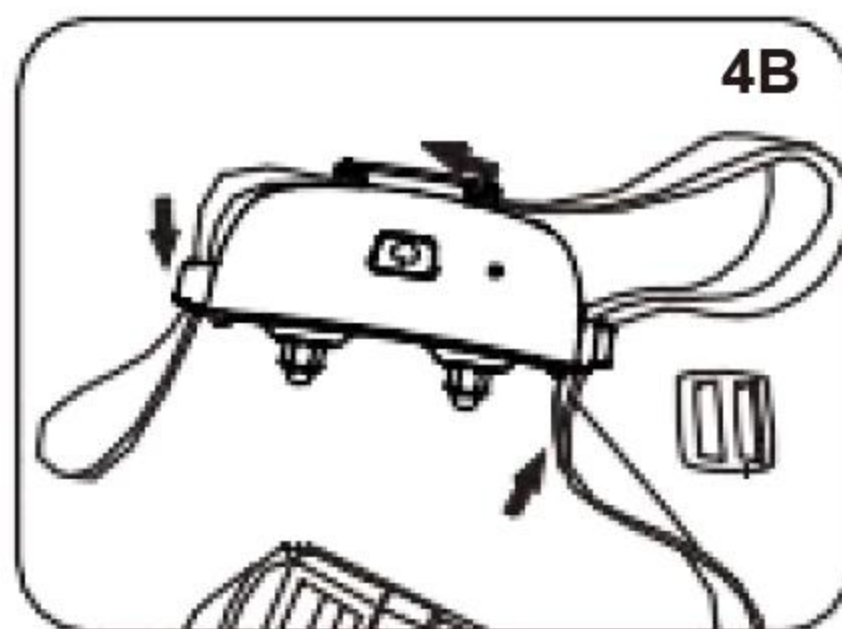
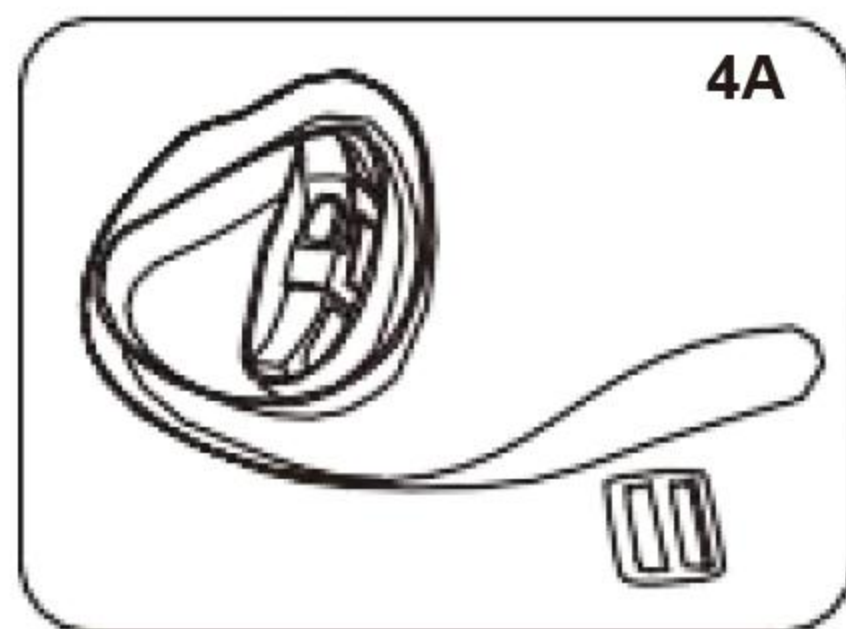
## Install the Contact Points & Conductive Silicone

1. Select the correct Contact Points and Conductive Silicone length for your dog's coat type:
  - For dogs with thicker coats, Use 2pcs longer Contact Points and Conductive Silicones.
  - For dogs with shorter coats, Use 2pcs shorter Contact Points and Conductive Silicones.
2. Insert the Contact Points into the ports of the collar, use the Test Lamp to rotate clockwise to tighten them(3A).
3. Install the Conductive Silicone onto the Contact Points to make it softer - it may be more comfortable for the dog's skin(3B).



## Assemble Collar

1. Unhitch the nylon belt and take off the Slide Buckle (4A)
2. Thread the strap through the Receiver Collar (4 B).
3. Thread the slide buckle through the strap (4C).
4. Thread the strap through the side release buckle (4D)
5. Thread the excess strap through the slide buckle to make sure the collar is secured tightly (4E).



### Turn on the Receiver Collar

- Press the On/Off Button, the Green LED light turns on.
- In normal mode the Green LED will flash every 4 seconds indicating the Receiver Collar is on and ready to receive a signal from the Remote.

### Turn off the Receiver Collar

- Press and hold the On/ Off Button until the Red LED light shuts off (This takes approximately 3 seconds).
- Release the On/Off Button.

**NOTE:** To extend the life of the batteries, please turn the Receiver Collar off when it is not in use. Remove the battery if not used for a long time.

## Function Test

We recommend that you have a firsthand experience of how the different levels feel on yourself. Always begin at the lowest level, and increase the levels up to your personal comfort level.

1. Place one finger over both contact points of the training collar.
2. Hold your remote approximately 2 ft from the training collar. Press the Vibration Button continuously for 1 to 2 seconds. You should feel continuous vibration.
3. Press and hold  $\frac{1}{2}$  until the Shock Level display flashes, press +/- to increase/decrease levels. Starting at level 1, press the Shock Button.
4. Increase the level until the sensation begins to feel uncomfortable.

**NOTE:** Continuous stimulation will transmit for no more the 10 continuous seconds. To reactivate, release and repress the button.

|                                                                                     |                                                                                                                                                                                                                                                                                                     |
|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | Vibration: sends 1 - 8 adjustable levels of vibration to the Receiver Collar.                                                                                                                                                                                                                       |
|    | Tone: sends a tone with non-adjustable level to the Receiver Collar.                                                                                                                                                                                                                                |
|    | Shock: sends 1 - 16 adjustable levels of static stimulation to the Receiver Collar. Warning sign  shows when the level is over 8.                                                                                |
|    | Channel Conversion: Press shortly once to change dog or dog channel.  Vibration & Shock Level Adjustment: Press and hold until the Vibration/ Shock Level display flashes, press +/- to increase/ decrease levels. |
|  | Press to increase the Shock/ Vibration Level.                                                                                                                                                                                                                                                       |
|  | Press to decrease the Shock/ Vibration Level.                                                                                                                                                                                                                                                       |

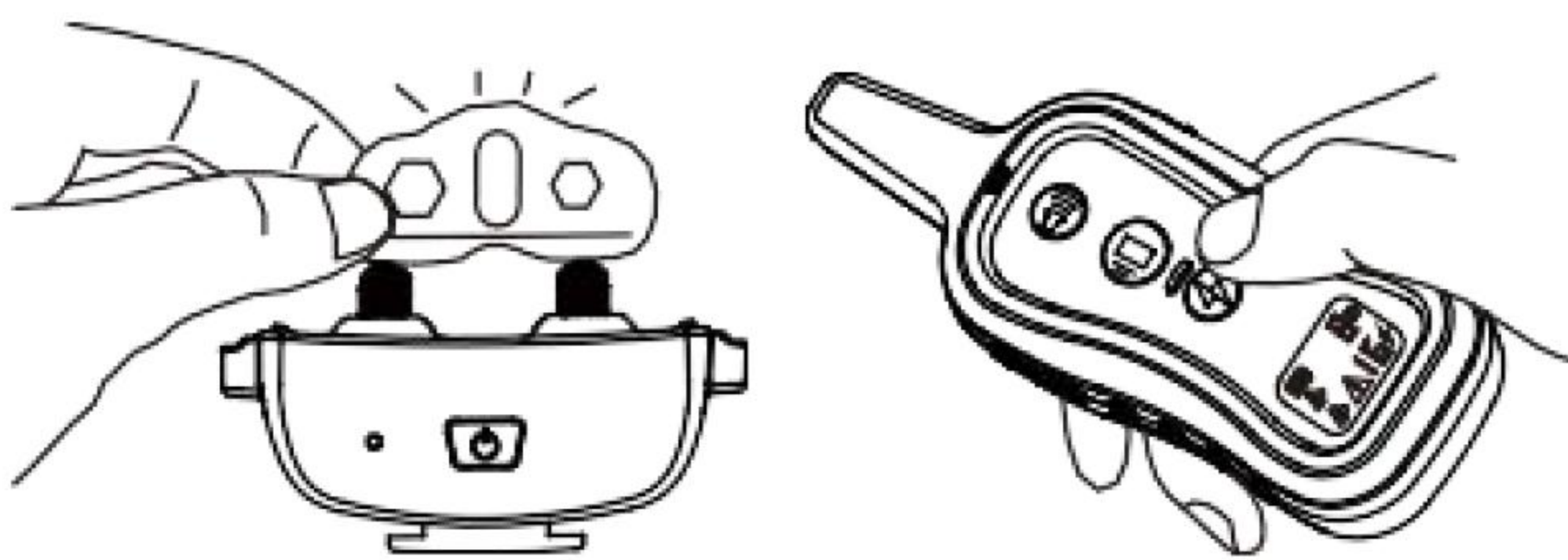
**Note:**

- Press and hold  until the Vibration/Shock Level display flashes, and then set Vibration/ Shock Level.
- The Shock Level can be adjusted from 1 to 16 levels and the Vibration Level from 1 to 8 levels; please adjust it properly as per your dog's reaction.
- It is not recommended to press and hold the Vibration/ Shock Button for too long in order to avoid any physical or psychological adverse impact on the dog.

## How to Use the Test Lamp

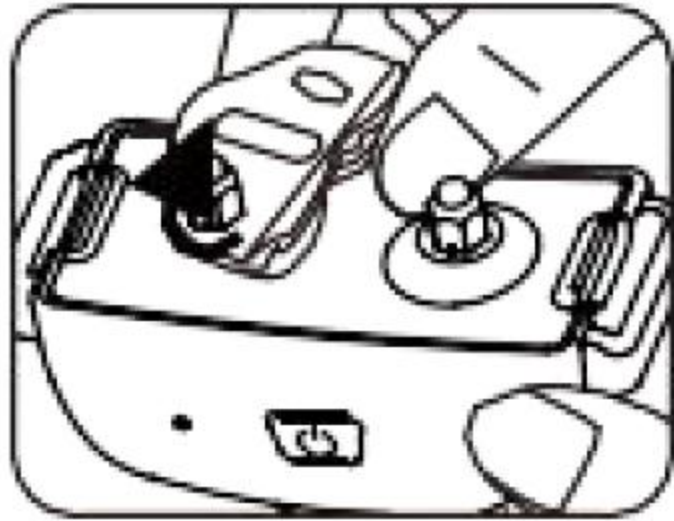
### Shock Function Test

1. Turn on the Receiver Collar.
2. Hold the Test Lamp contacts against the Contact Points (or Conductive Silicone).
3. Press the Shock Button and the Test Lamp will light up. It will be lit in accordance with the increase in Shock Level.



### As a Screw Driver

Use the Test Lamp to tighten or loosen the Contact Points when preparing the Receiver Collar.



## Pair the Remote and the Receiver Collar

1. Use the Dog  $\text{1/2}$  Button on the Remote to select Dog .
2. With the Remote turned on and the Receiver Collar turned off, press and hold the ON/OFF Button on the Receiver collar for 4-5 seconds.
3. The Red & Green LED will blink for about 10 seconds, indicating that it is ready for pairing.
4. Press and hold the first Tone Button and the second Vibration Button at the same time for 2 - 3 seconds, the Green LED on the Receiver Collar will blink for 5 times, indicating successful pairing.

## Pairing a Second Collar with the Remote

1. Use the Dog  $\text{1/2}$  Button on the Remote to select Dog . Then follow the above pairing steps from 2-4.

# Dog Training

## Selecting The Contact Points and The Conductive Silicone

For the best results, select the correct Contact Points based on your dog's coat.

- For dogs with thicker coats, use 2 pcs of longer Contact Points and conductive silicone.

- For dogs with shorter coats, use 2 pcs shorter Contact Points and Conductive Silicones.

## Fit the Training Fitting

Please fit the collar properly so that the Contact Points press firmly against the dog’s skin. When properly fitted, you should be able to put a finger in between the Receiver Collar and dog’s neck.

**Too loose:** the Receiver Collar will move around the dog’s neck, the Contact Points may hurt the dog’s skin.

**Too tight:** it may cause a dog to breathe hard.

**Caution:** 1. do not shave the pet’s neck as this may increase the risk of skin irritation.  
2 the collar should not be worn for more than 12 hours per day, or it may cause skin irritation.



## Find the Best Shock Level for Your Pet

The unit comes with Up and Down buttons to control the Shock Level, with Level 1 being the lowest level and Level 16 being the highest. The level of Shock best suited for your dog depends on your dog’s temperament and threshold for the Shock. Always start at the lowest level and work your way up. The appropriate level can be found when the dog responds to the Shock with a mild reaction, such as a flick of the ear, a lick of the lips, a tensing of the neck muscles etc. The Shock Level may vary depending on the training situation. When highly distracted, dog’s will require a higher level of Shock.

# Product Information

## Product Specification

|                             |                                       |
|-----------------------------|---------------------------------------|
| Battery Type                | AAA (LR 03) battery                   |
| Battery Life( typical use)  | Remote: 60 days<br>Receiver: 30 days  |
| Remote Waterproof Rating    | Non-Waterproof (Keep away from water) |
| Receiver Waterproof Rating  | IEC 60529 IPX5, rain proof            |
| Operating temperature range | From 0-40°C (from 32-104°F)           |
| Wireless Power              | 10mW                                  |
| Wireless Range              | 300m (984 feet)                       |

## The unit needs to be charged under any of the below situations

1. The indicator light on the Receiver Collar is emitting a red color every 4 seconds or flashes rapidly.
2. The 3 bar indicator on the Remote LCD shows just 1 bar.
3. The indicator light on the Remote or Receiver Collar is not turning on.
4. The indicator light on the Remote or Receiver Collar comes on momentarily when any of the Mode Buttons is pressed.

## Others

### Frequently Asked Questions

|                                                                                                                       |                                                                                                                                                                                      |
|-----------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Is the Vibration/ Shock safe for my pet?</b>                                                                       | While the Vibration/ Shock is unpleasant, it is harmless to your pet. Electronic training devices require interaction and participation of the owner to achieve the desired results. |
| <b>How old does my pet have to be before using the Remote Training Collar?</b>                                        | Your pet should be able to recognize basic obedience commands such as “Sit” or “Stay”. Pets should be at least 6 months old before using the Training Collar.                        |
| <b>Once my pet is trained and has been obeying my commands, will he have to continue to wear the Receiver Collar?</b> | Probably not. You may need to reinforce training with the Receiver Collar from time to time.                                                                                         |
| <b>Is the Receiver Collar water resistant?</b>                                                                        | Yes.                                                                                                                                                                                 |
| <b>Will I get exactly 984 feet of range with the Remote Training Collar?</b>                                          | The range of the Remote Training will vary according to terrain, weather, vegetation, as well as transmission from other radio devices.                                              |

# Warranty and repair information

## **1 - Year Limited Lifetime Warranty**

The original purchaser for this unit is provided with 1-YEAR WARRANTY. The warranty begins from the date of purchase. For the first year, coverage is for both Parts and Labor on warranty repair services.

Accessories such as straps and batteries are covered for the first year only. After the first year, the Limited Lifetime Warranty covers Parts only and does not cover Labor Fees and Accessories. All shipping fees incurred, the cost of Accessories after the first year, and Labor fees associated with out of warranty repair work, are the customer's responsibility. Labor fees will be variable depending on the extent of the work required. The Limited Lifetime Warranty expires 5 years after a model is discontinued from production.

## **To Qualify for the Warranty**

For all products, a proof of purchase is required to initiate repair work under warranty. We strongly recommend keeping the original receipt. If a proof of purchase is not available at the time of the service, we will estimate the age of unit by the serial number. Serial number estimates can differ from the actual purchase date. A serial number estimate is the only method of determining an approximate date of purchase in the absence a proof of purchase.

## **Not Covered Under Warranty**

We DO NOT offer warranty for products that have been bought secondhand or as a resold product. We DO NOT replace defective units or provide refunds for products purchased from us after 30 days from the date of purchase. Request of replacement and refunds on units purchased less than 30 days from an authorized dealer must be addressed to the dealer directly. If the products purchased from an authorized dealer are having any problem after 30 days from the date of purchase, please send the units to us for service and repair. We DO NOT cover the cost of repairs and replacements due to misuse by the owner or dog, improper maintenance, and/or lost units. Any water damage on the Water Resistant remote and the Water Resistant Receiver of our product

series will not be covered. All replacement costs for either the remote or receiver will be the owner's responsibility. The warranty is void if the unit has been altered or an unauthorized person has damaged the unit while attempting repair work. We reserve the right to retain and discard any parts or accessories that have been found damaged upon replacement and repair.

### **Procedure for Repair Work**

If the unit is malfunctioning, please refer to the "Troubleshooting Guide" in the quick start before sending it back for Service. The cost of shipping products under warranty back is the customer's responsibility. We are not responsible for units damaged or lost in the transition. We are not responsible for loss of training time or inconvenience while the unit is in for repair work. We do not provide loaner units or any form of compensation during the repair period. A copy of the sales receipt showing the purchase date may be required before warranty work is initiated. Please include a brief explanation outlining the problem and include your name, address, city/ state/ zip code, daytime phone number, evening phone number, and email address.

### **Compliance**

#### **FCC - USA**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

**CAUTION: Modification or dismantling of this equipment not expressly approved by Manufacturer may void the user's authority to operate the equipment.**

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause

harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.



MADE IN CHINA