

# I P C a m e r a

## Quick User Manual

# 1. Overview

An IP camera (hereinafter referred to as IPC) is a new product integrating network video technologies into a traditional camera. The IPC can realize simpler monitoring (particularly remote monitoring), easier construction and maintenance, better audio and alarm linkage, more flexible record storage, more enriched product selection, much clearer video effect, and more perfect monitoring management. In addition, the IPC supports access by WiFi, 3G/4G/5G and optical fiber, and PoE (Power over Ethernet, or network power supply).

With the rapid development of network, network products have gradually spread to every corner of our life. The developing and innovative IPC has been widely applied to the education, commerce, medical treatment, public services, and other fields.

Common audio and video cameras used at the places such as banks, supermarkets, companies, residences, and households have gradually replaced by IPCs whose videos can be uploaded to the network. You can view public or private real-time pictures or dynamic videos at home or any place where network is available.

## 2. How to connect the camera via its web interface?

### 1. Power on the camera and connect it with network.

(1). Use a 12V/2A Power adapter to power on the camera.

(2). Connect the camera with router or network switch.

**Notice:** If your camera support POE function, then you can just connect it with a POE switch.

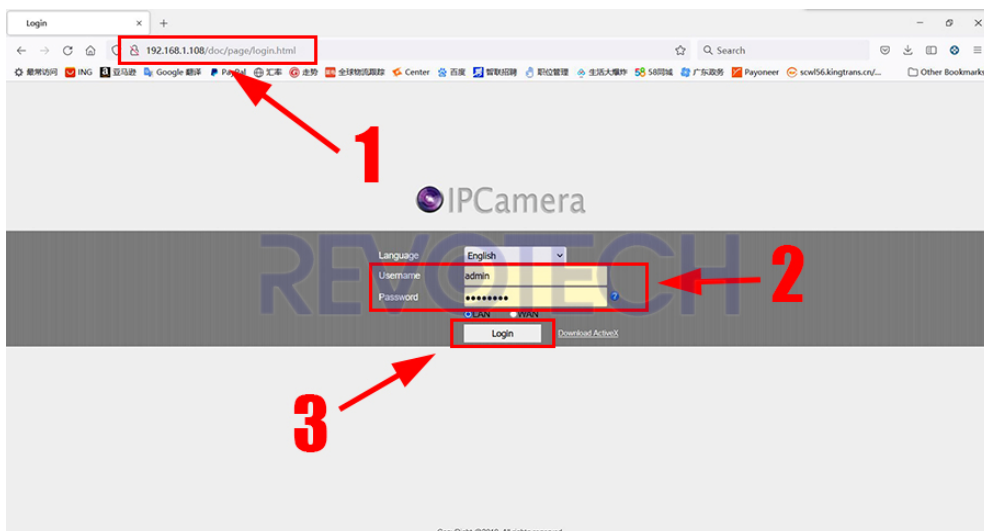
### 2. Login in the web interface of the camera without changing the IP address.

(1). The default IP address of the camera is **192.168.1.108**, if your network is in the same network segment, then you do not need to change the IP address of the camera and can login in the camera directly.

(2). Open a browser, input the IP address 192.168.1.108 in the address bar, click “Enter”. Input default user name and password and then click “Login”.

Default user name: **admin**

Default password: **admin123**



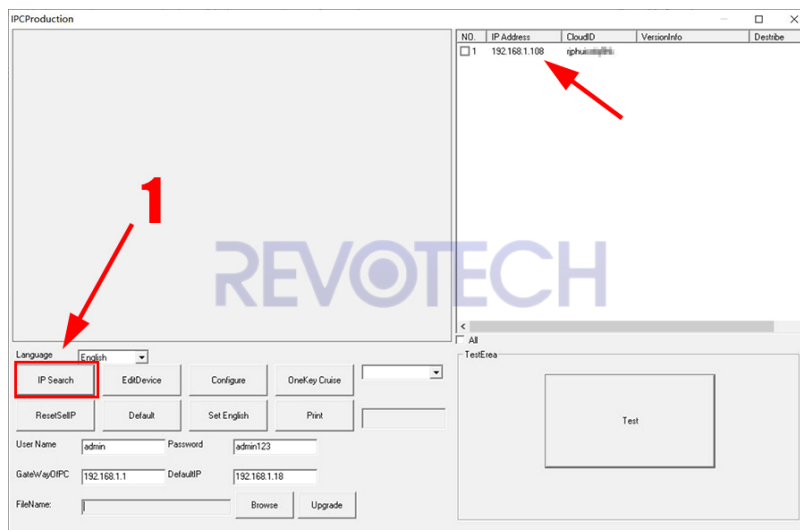
(3). Then you can login the web interface and get the image of the camera now.



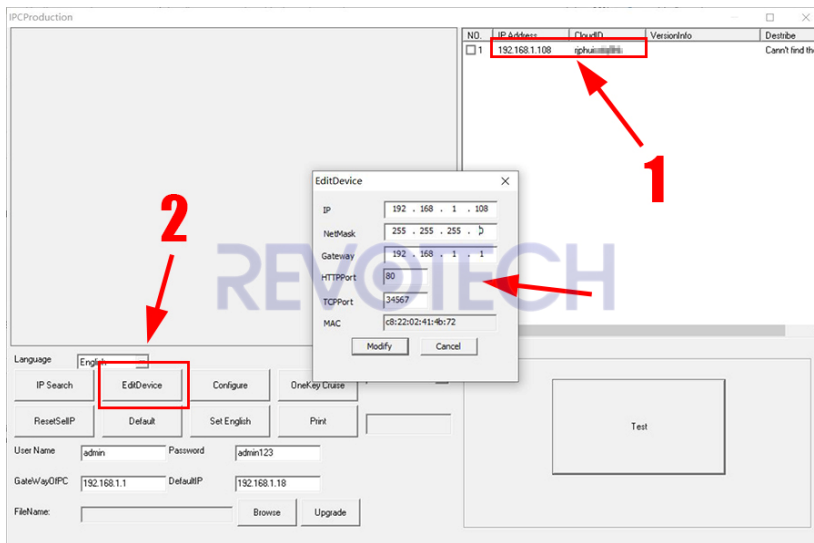
### 3. Login in the web interface of the camera after changing the suitable IP address for the camera.

(1) If your network is not in the same IP segment as the default IP address of the camera, then you need to use our tools to change a suitable IP address for the camera first.

(2) Download the IPCTest tools and open it. And then click "IP Search", the tools will find the camera.

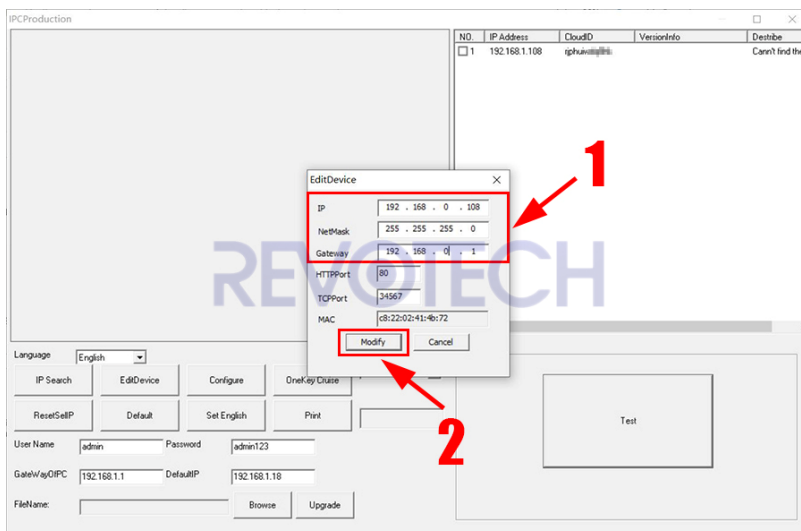


(3) Click the camera and click “EditDevice”, then you can change the IP address information of the camera.



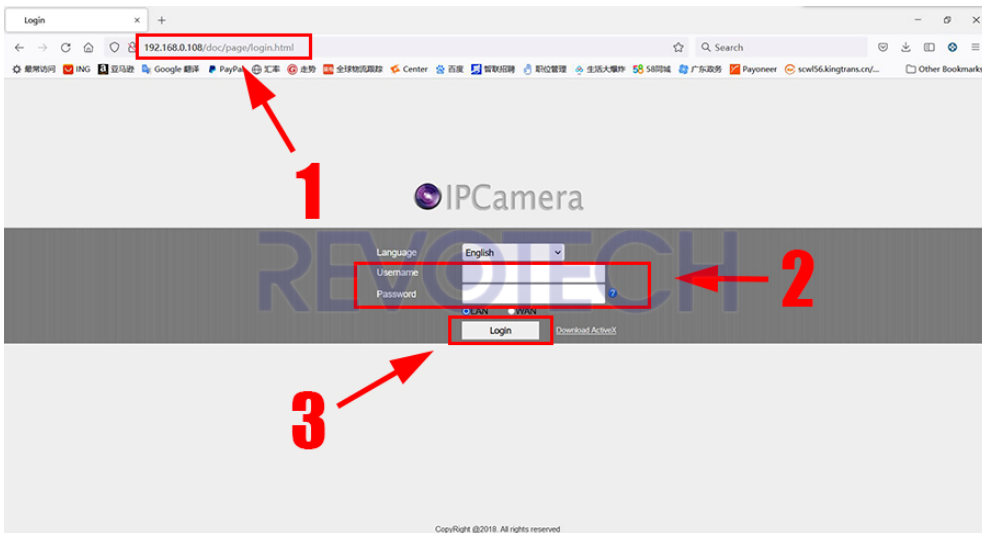
(4) Change it into a suitable IP address as your network. Then click “Modify”.

(For example, if your network is 192.168.0.XXX, then you can change the IP address of the camera into 192.168.0.108, and also change the Gateway of the camera into 192.168.0.1.)

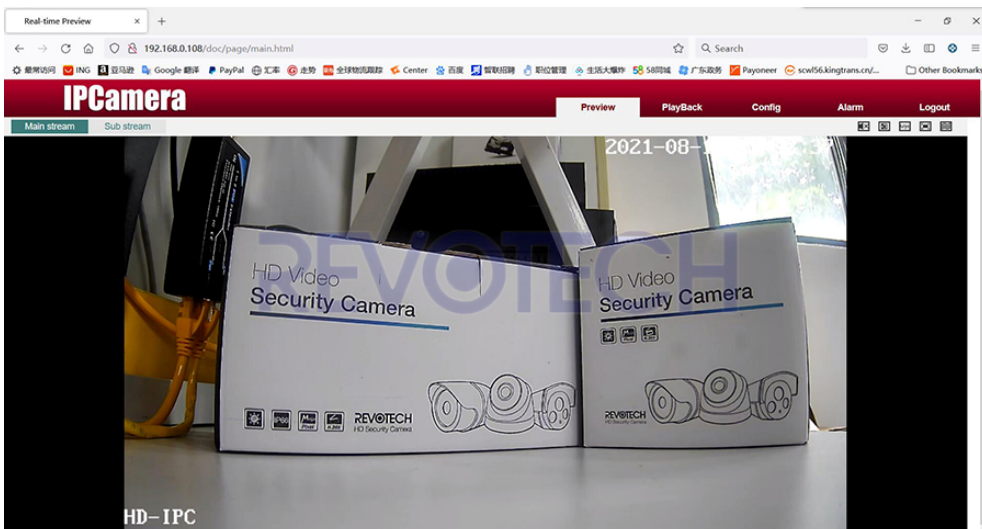


(5). Open a browser, input the IP address that you changed for the camera in the address bar, click “Enter”. Input default user name and password and then click “Login”.

Default user name: **admin**  
 Default password: **admin123**



(6). Then you can login the web interface and get the image of the camera now.



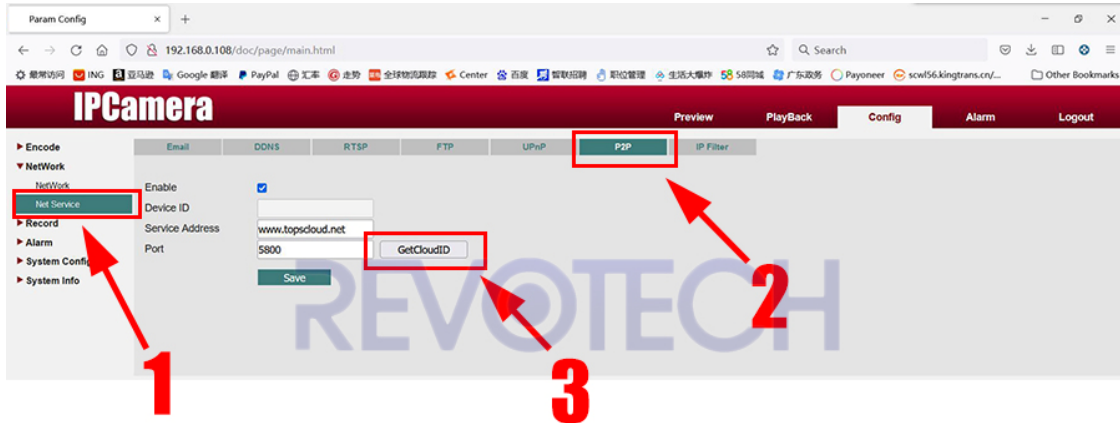
**Notice:**

The camera support “All Subnet Onvif” function, if your network have NVR and the NVR search in the network, then the camera will adjust the IP address to make itself in the same network segment as the NVR. Then your NVR can be able to search and connect with the camera easily.

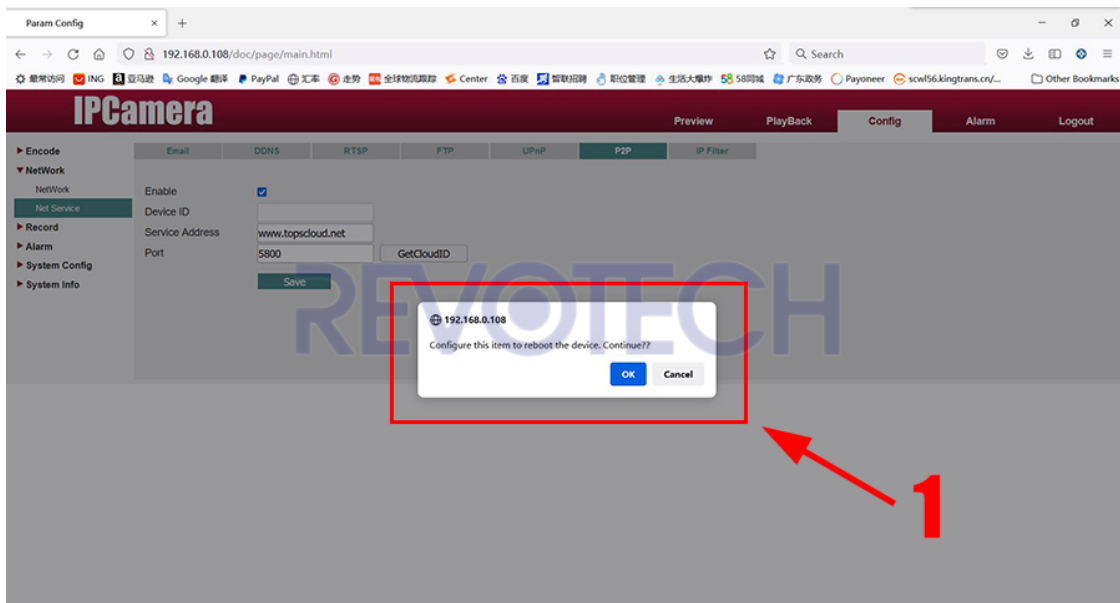
This function will auto closed after the camera is running more than 12 hours. You can enable or disable this function in the network setting of the camera.

## 3. How to get the P2P ID of the camera?

(1) Go to the web interface of the camera, click “Config” – “Net Service” – “P2P”, then click “GetCloudID” and wait for a few seconds.



(2) Click “Ok” to reboot the device.



(3) Go back to the P2P setting, you will find the ID of the camera now.



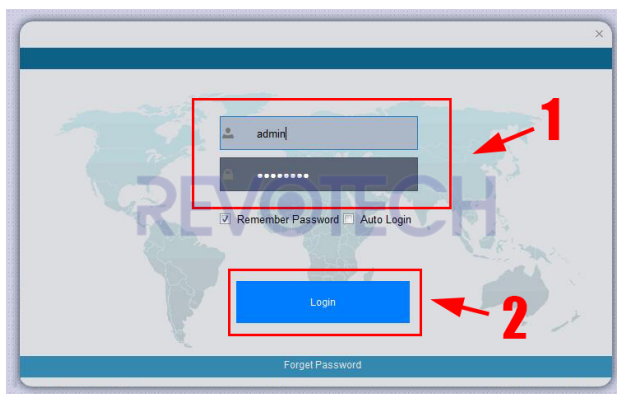
## 4. How to connect the camera with VMS computer software?

(1) Download and install the VMS software.

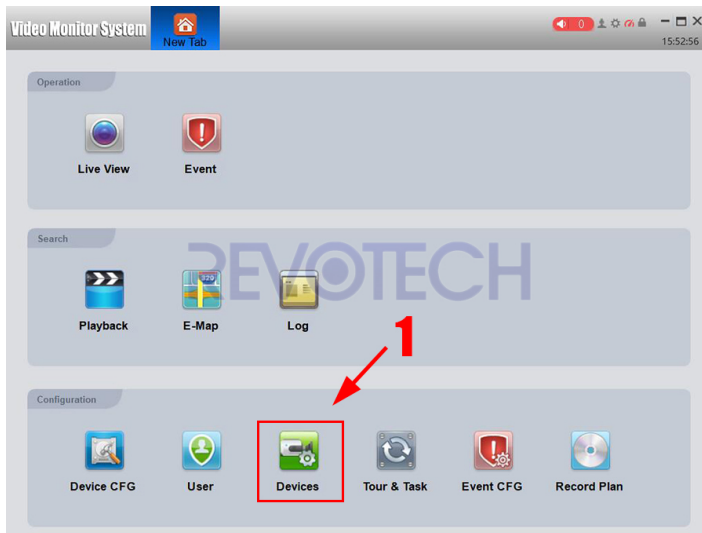
(2) Open the VMS and input the user name and password, and then click "Login".

Default user name: **admin**

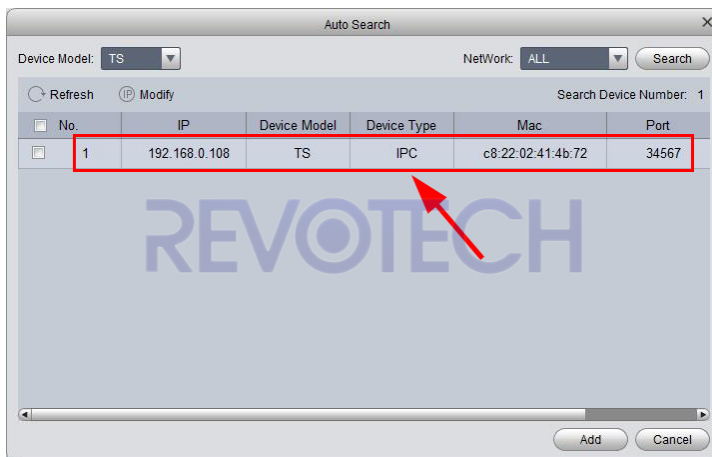
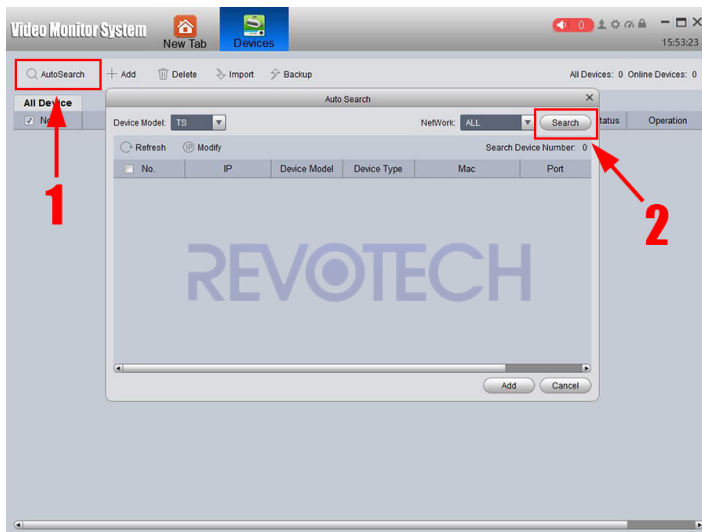
Default password: **admin123**



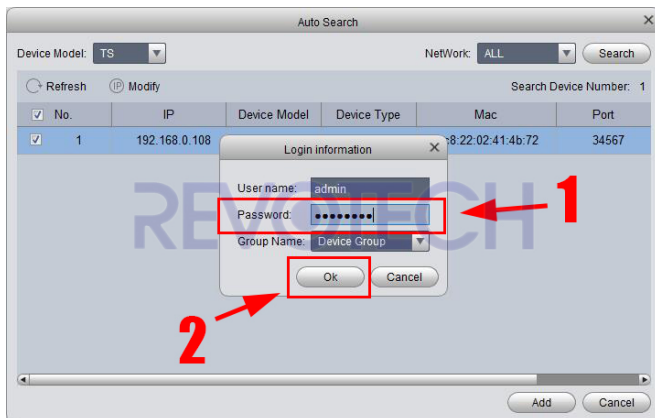
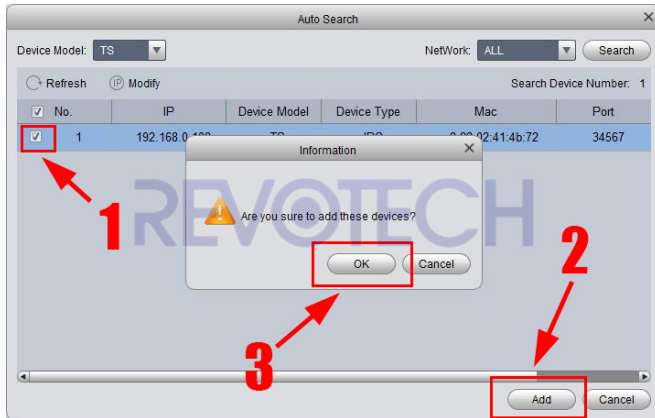
(3) After you login in the software, click “Device”.



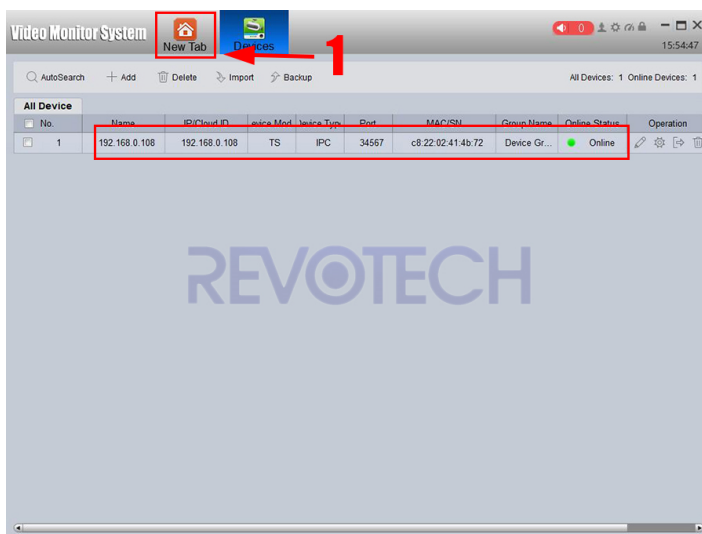
(4) Click “Auto Search”, and it will show you the Search Panel, and then click “Search”. It will find the camera.

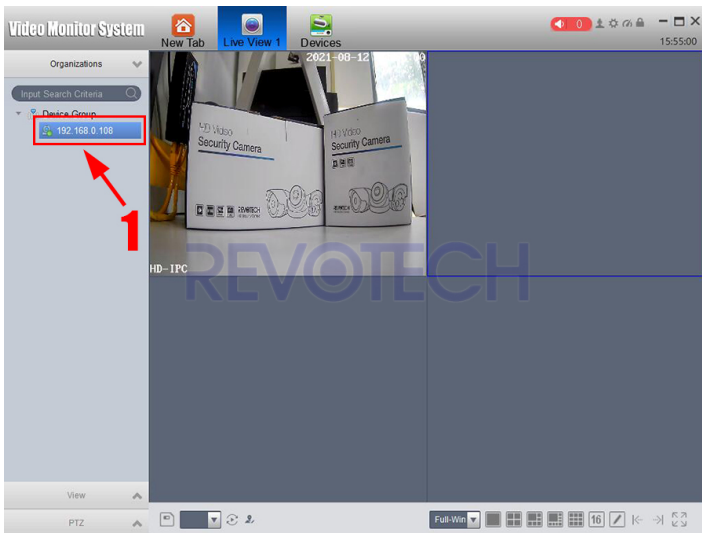


(5) Tick the camera and click “Add” and click “Ok”. And input the user name and password of the camera and click “Ok”.



(6) Then you can add the camera successfully. Go back to the home page and click “Live View”, double click the IP address of the camera, then you can get the image of the camera.

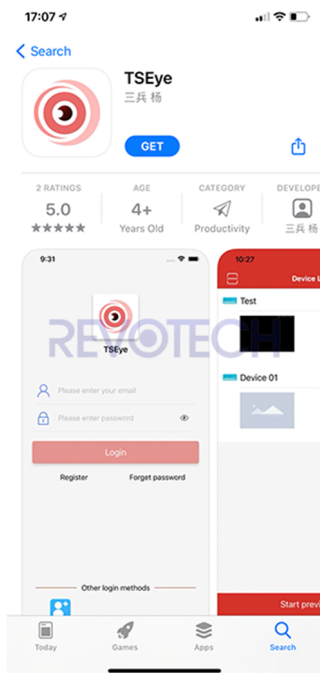




# 5. How to connect the camera with TSEYE APP?

## 1. Install the app and register a account for the app.

(1) Go to Apple Store or Google Play, search "TSEYE", and then download and install it.



Or you can scan this two-dimension code to download it.

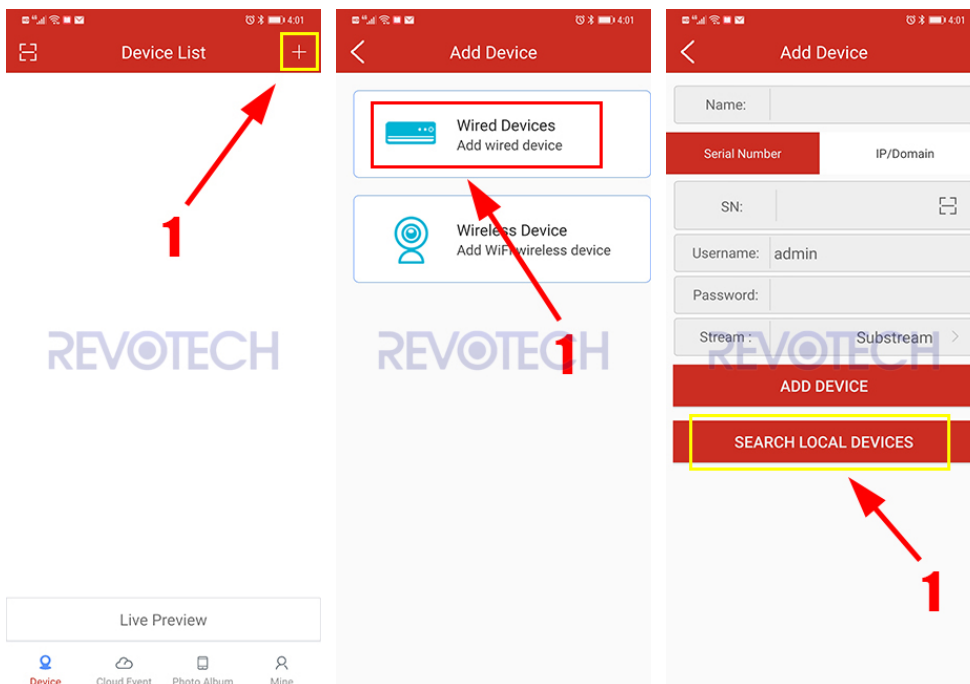


(2) Open the app and click “Registered Account” to registered a account, and then input the account name and password, then click “Login”.

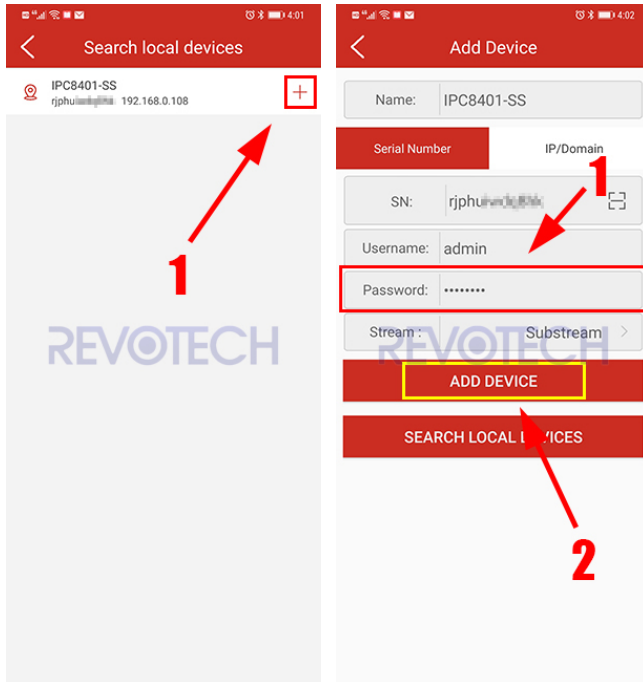


## 2. Add the camera to the app.

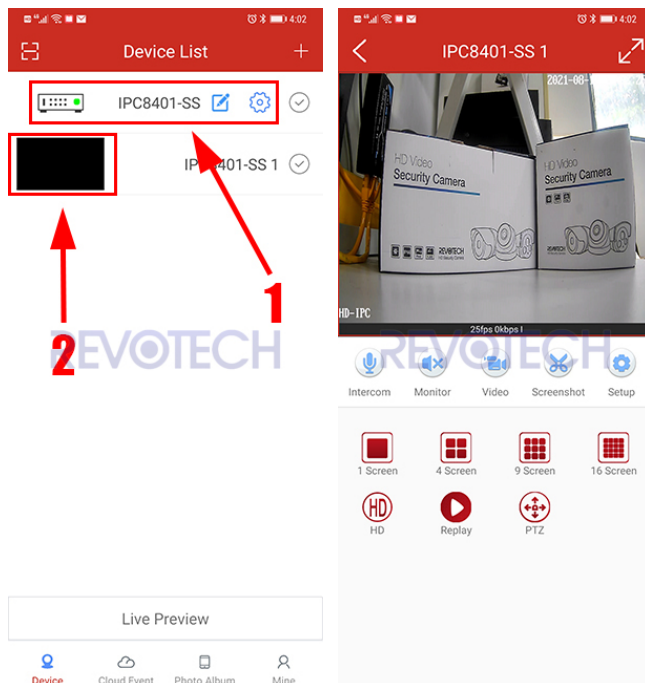
(1) Click “+”, and click “Wired Device”. And then click “SEARCH LOCAL DEVICES”.



(2) Click “+”, then input the password of the camera (Default Password: **admin123**), and then click “ADD DEVICE”.



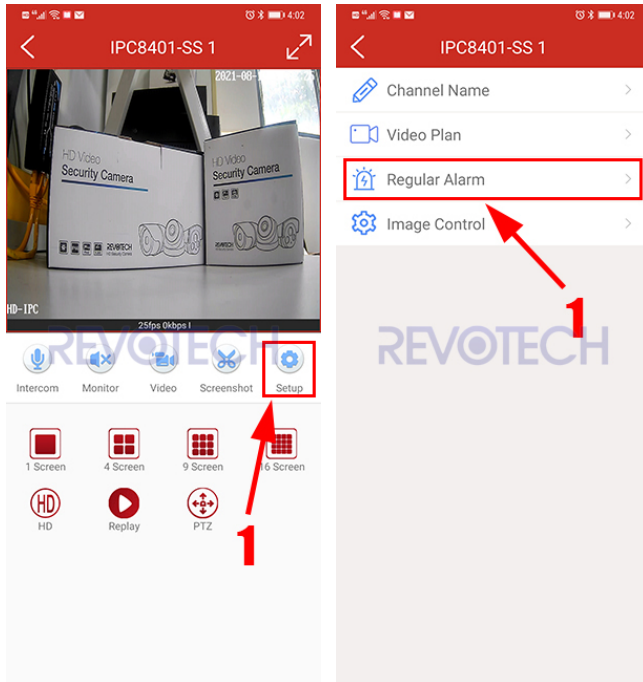
(3) Click the device that you just added, and then click the small image of it, then you can get the image of the camera now.



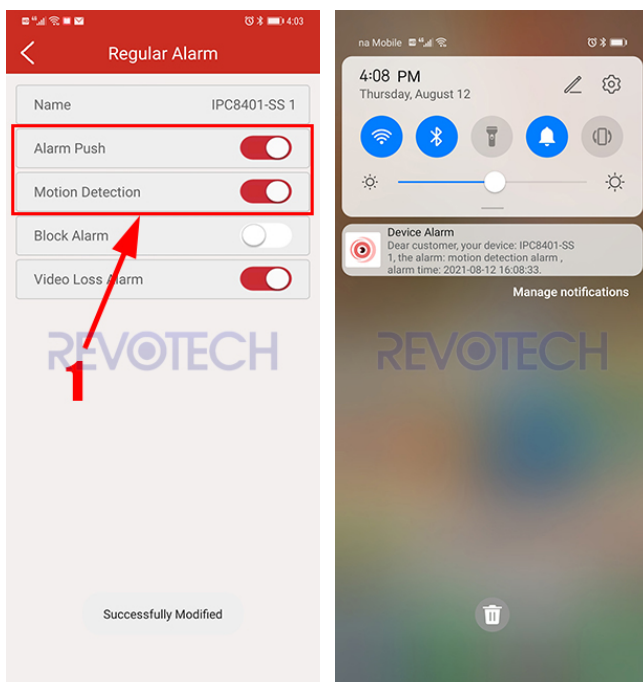
**Notice:** Or you can just get the ID information from the web interface and input it directly in the adding page to add the camera.

## 6. How to set the motion alarm function for the app.

(1) Click “Setup” in the camera image page, and then click “Regular Alarm”.



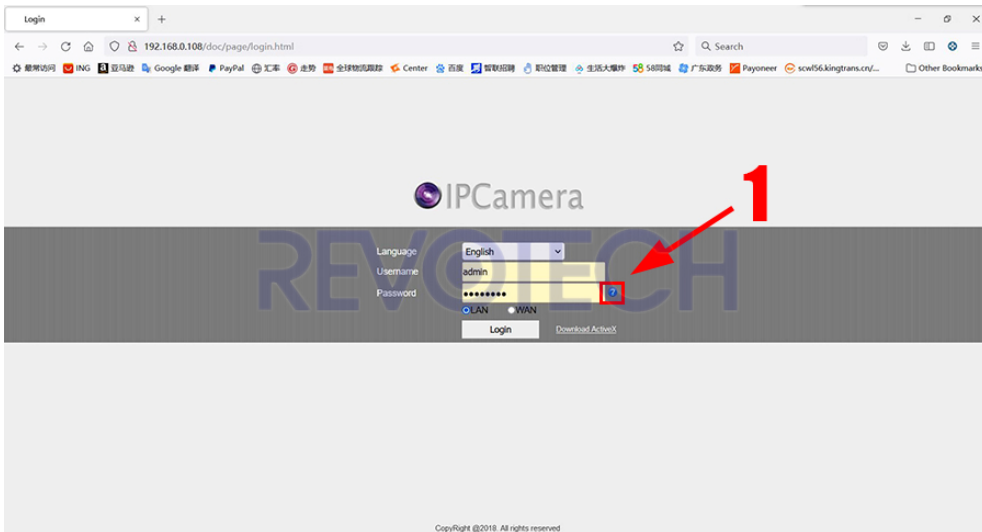
(2) Enable the “Alarm Push” and “Motion Detection”, and then the app will send you alarm message when it detect motion. (Need the app is running.)



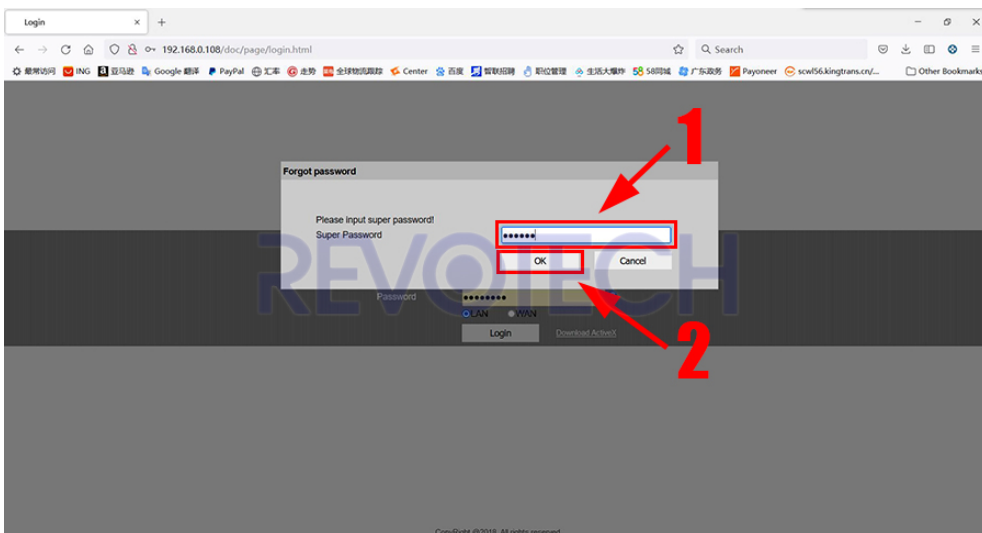
# 7. How to reset the password if you forget it.

(1) Contact with the support of the Retail platform, or contact with us directly via our support email address [revotech\\_eu@hotmail.com](mailto:revotech_eu@hotmail.com) for a super password.

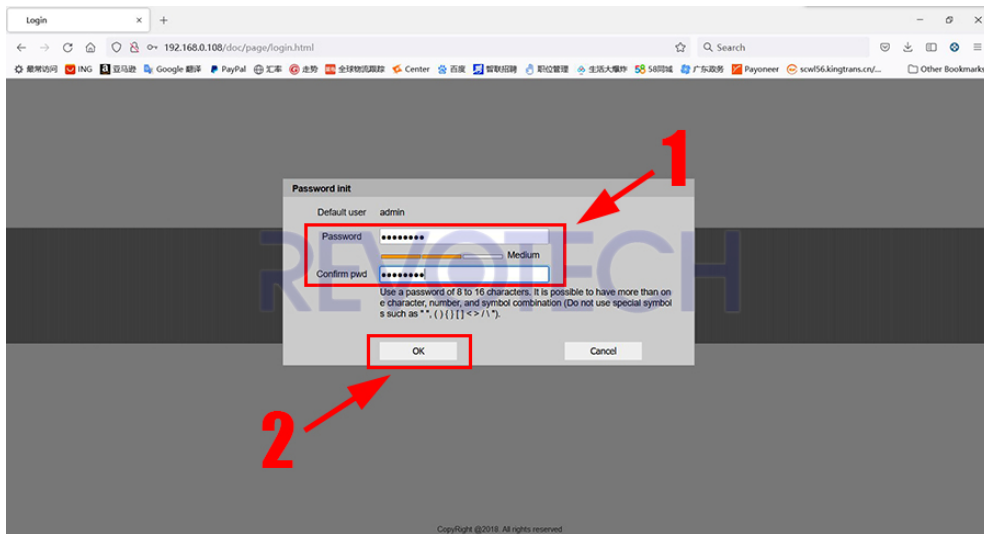
(2) Then go to the web interface of the camera, and click “?”.



(3) Input the super password and then click “OK”.



(4) Set a new password for the camera, and then click “OK”. Then the password is reset and you can use it to login in the camera again.



### Notice:

1. The password should be between 8 to 16 characters. It is possible to have more than one character, number, and symbol combination (Do not use special symbols such as " ", ( ) { } [ ] < > / \").
2. If you input the wrong password for more than 5 times, the account will be locked, you need to power off the camera and repower it, then you can input or reset the password again.
3. The super password have time limited, it depend on the date of Chinese, if the date of Chinese is changed, you need to ask the support to offer you a new super password.

## 8. Other information

### 1. URL for RTSP (Port 554):

rtsp://IPAddress:554/user=admin&password=&channel=1&stream=0.sdp?  
(Main Stream)

rtsp://IPAddress:554/user=admin&password=&channel=1&stream=1.sdp?  
(Second Stream)

### 2. URL for Snapshot:

http://IPAddress/CGI/command/snap?channel=xx

### 3: Default Port information:

HTTP Port: 80

ONVIF Port: 8088

RTSP Port: 554

TCP Port: 34567