



WiFi LED Bulb FAQ



BASICS

Which app do I use?

Your new WiFi bulb(s) work with the **SYLVANIA Smart WiFi app**, which looks like this:



Please take care to download the **SYLVANIA Smart WiFi app**, and not the SYLVANIA Smart Home app. The Smart Home app will not work with this bulb.

Which voice assistants does this bulb support?

Currently, this bulb supports Amazon Alexa, Siri Shortcuts, and Hey Google and can work with all three simultaneously. For example, you may turn on your light with Alexa, and off with Hey Google.

Can I control it when I'm not at home?

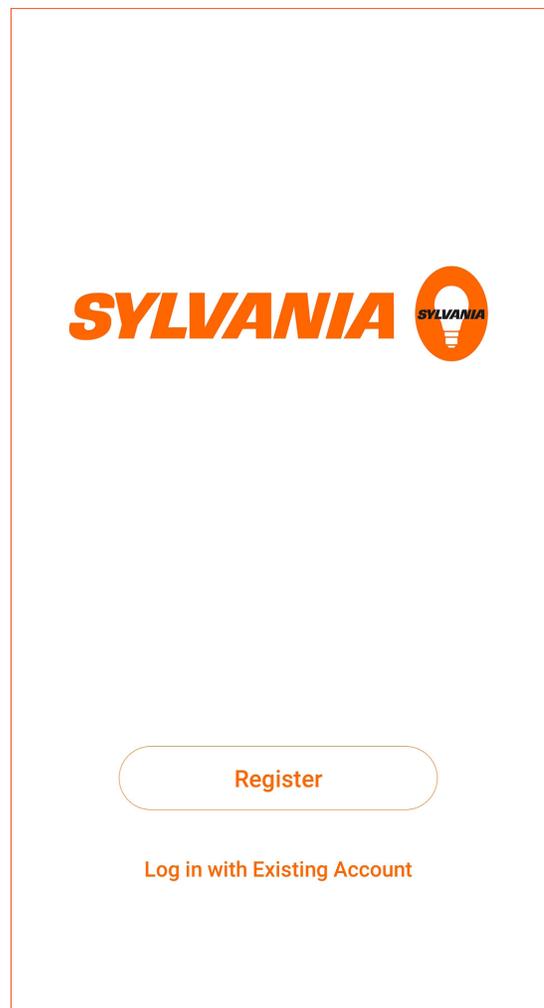
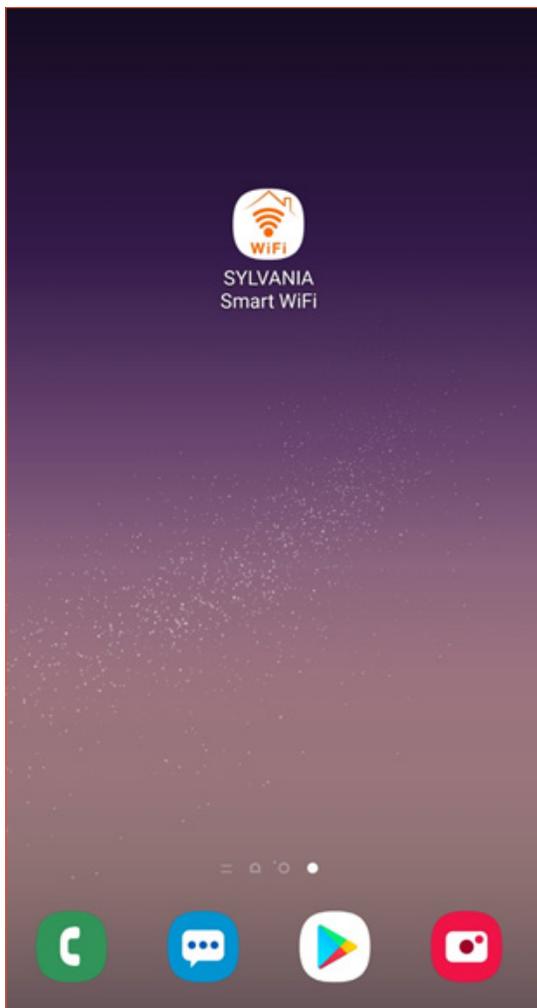
Yes, you can remotely control your light when not at home, using the **SYLVANIA Smart WiFi app**.

SETUP: BIRD'S EYE VIEW



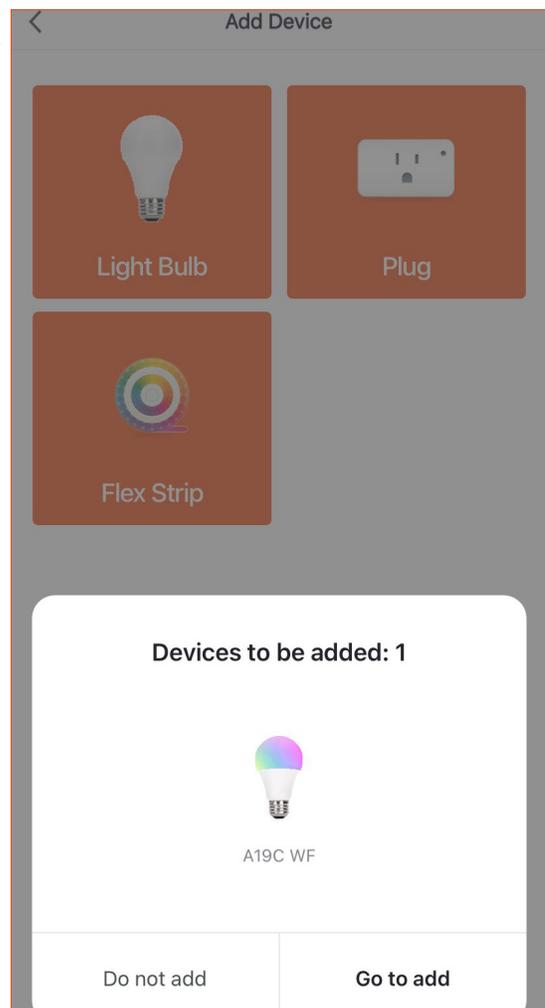
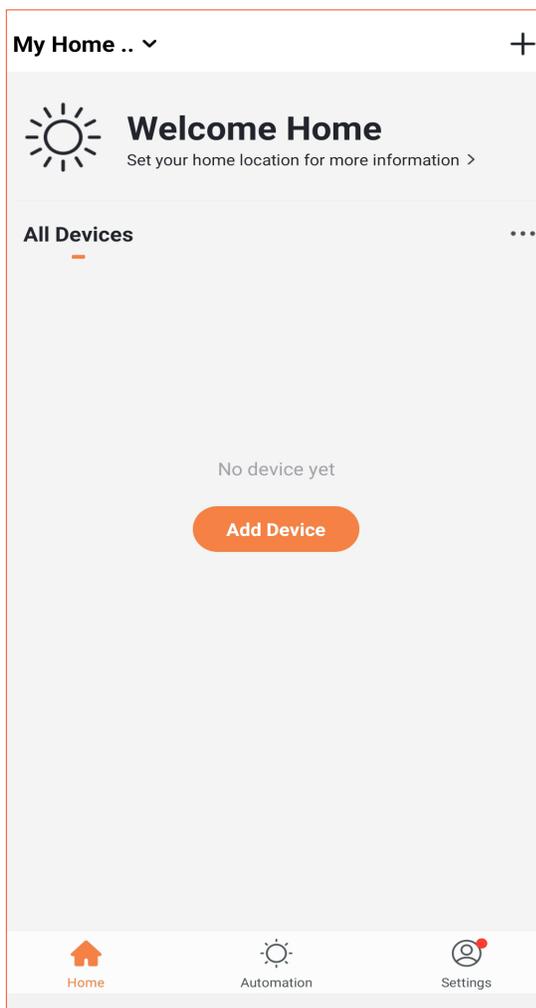
CONNECT WI-FI LIGHTS TO ALEXA

1. Open the **SYLVANIA Smart WiFi** app.
2. If you already have a SYLVANIA Smart WiFi Account, log in with your existing account. Otherwise, tap the **Register** button to create a new account.



3. Tap the + symbol on the top right corner of the screen.

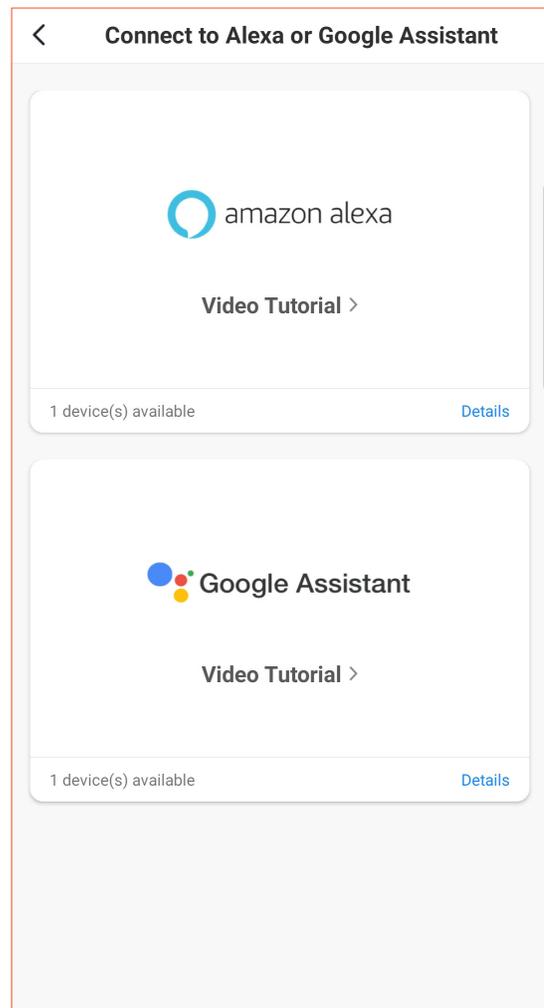
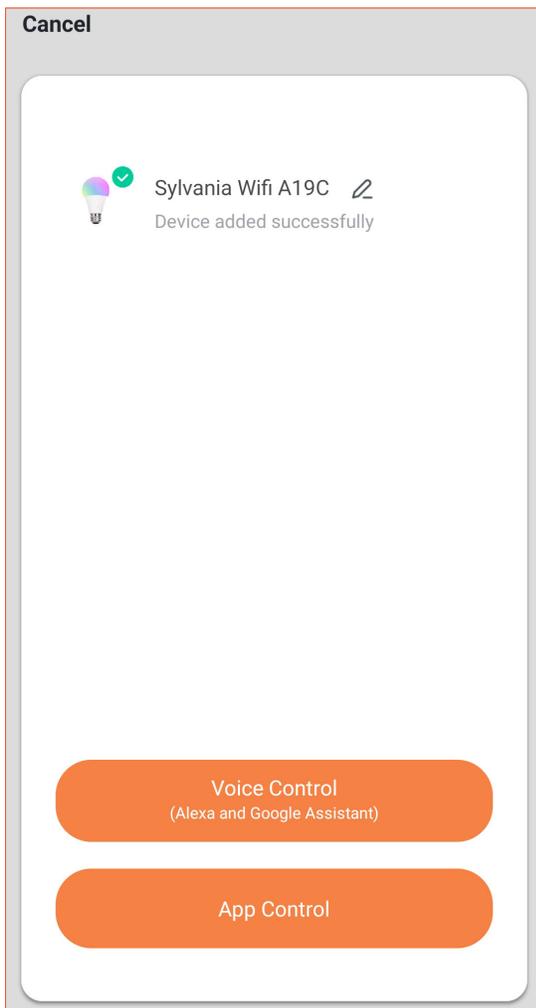
4. At this point, power on the device. Within a few moments, a prompt will appear. Tap on **Go to add**.



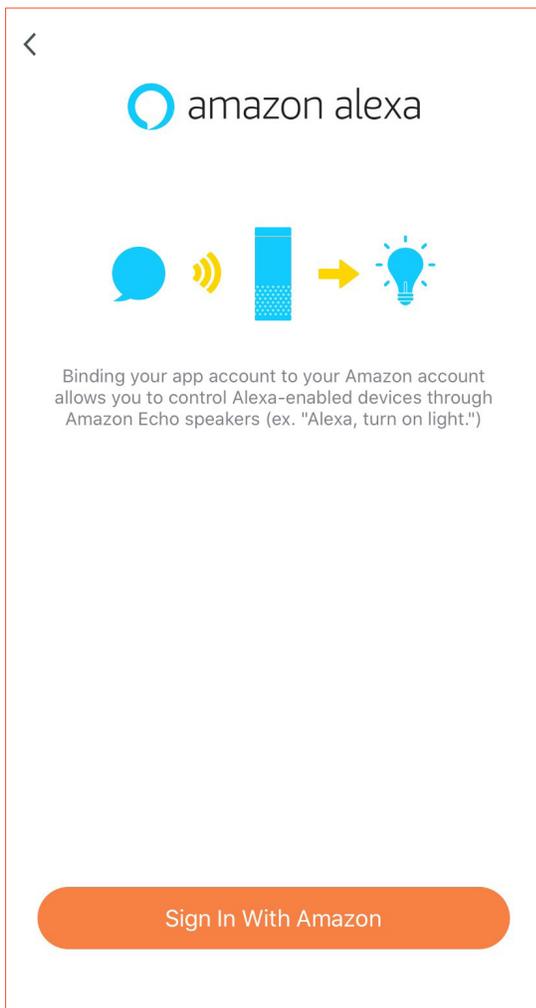
CONNECT WI-FI LIGHTS TO ALEXA

5. If paired successfully you will see the following screen. Tap **Voice Control** to begin linking your SYLVANIA Smart WiFi Account to Alexa.

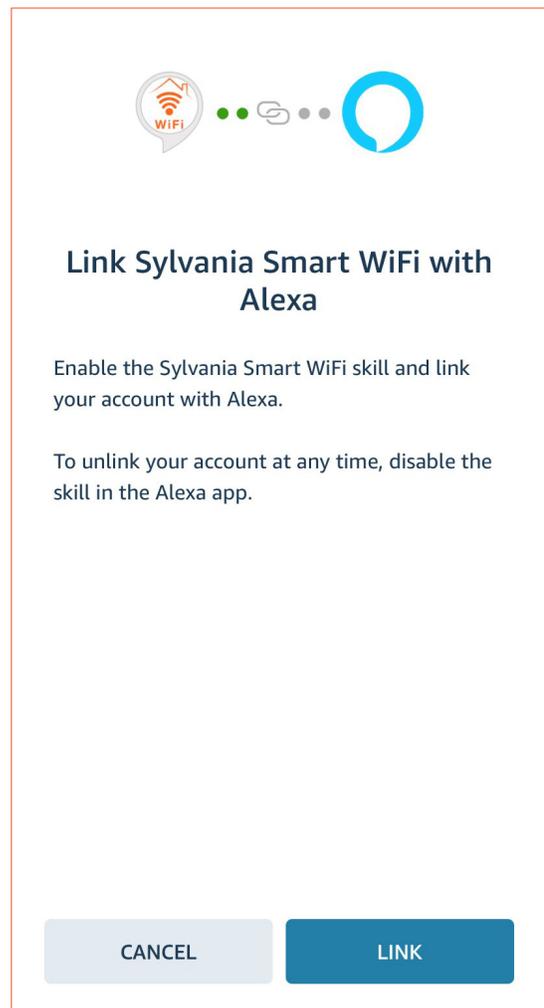
6. Tap **Amazon Alexa** to link your SYLVANIA Smart WiFi account to Alexa. Please note this only needs to be done once. To view a walkthrough video of this process, tap **Video Tutorial**.



7. First, ensure you have signed into your Alexa app account. Then, tap **Sign In With Amazon**.



8. Tap **Link**.



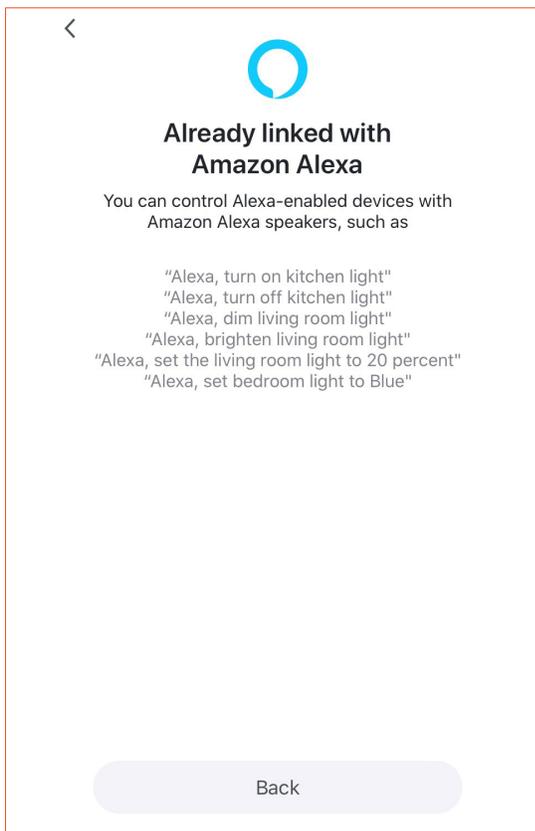
CONNECT WI-FI LIGHTS TO ALEXA

9. If successful, you should see the screen below. Alexa will now accept voice commands.

NOTE: If you are not already signed into Alexa on your light, repeat steps 7–9. If you do not see the paired lights in the Alexa App under Devices, refresh the Alexa App.

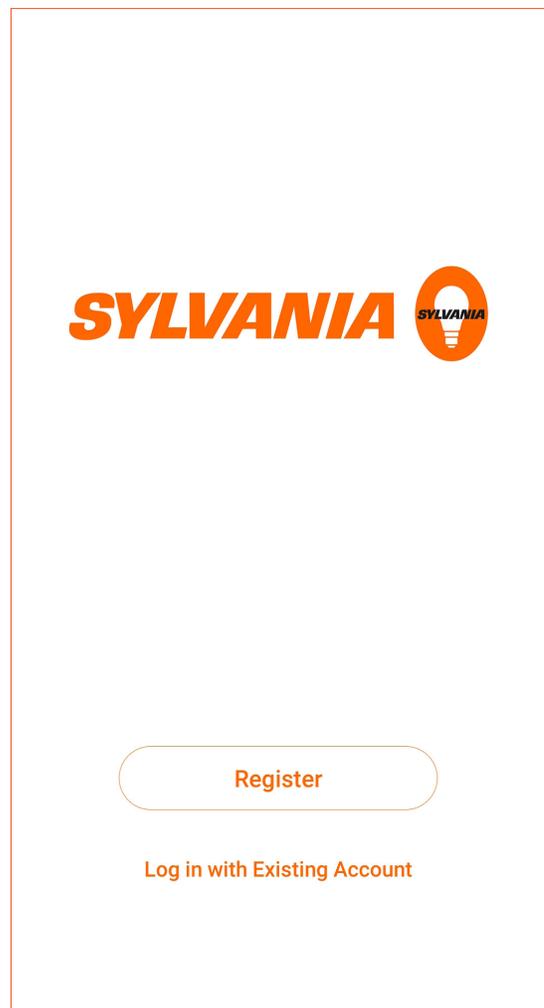
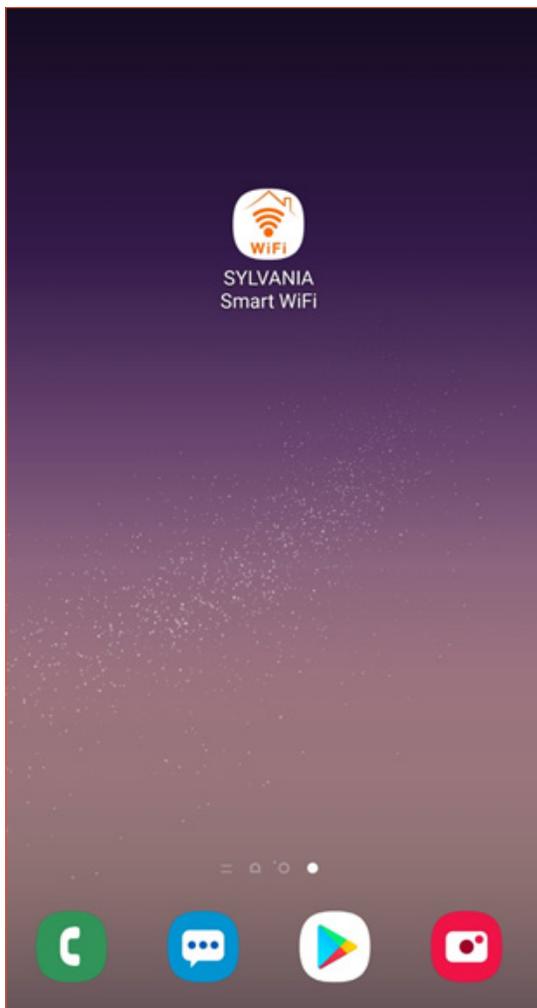
10. To pair additional SYLVANIA WiFi lamps, repeat Steps 1–6.

NOTE: You must pair additional lights to the **SYLVANIA Smart WiFi app** first, or Alexa will not find them. After pairing to the **SYLVANIA Smart WiFi app**, Alexa will automatically discover your lights.



CONNECT WI-FI LIGHTS TO GOOGLE

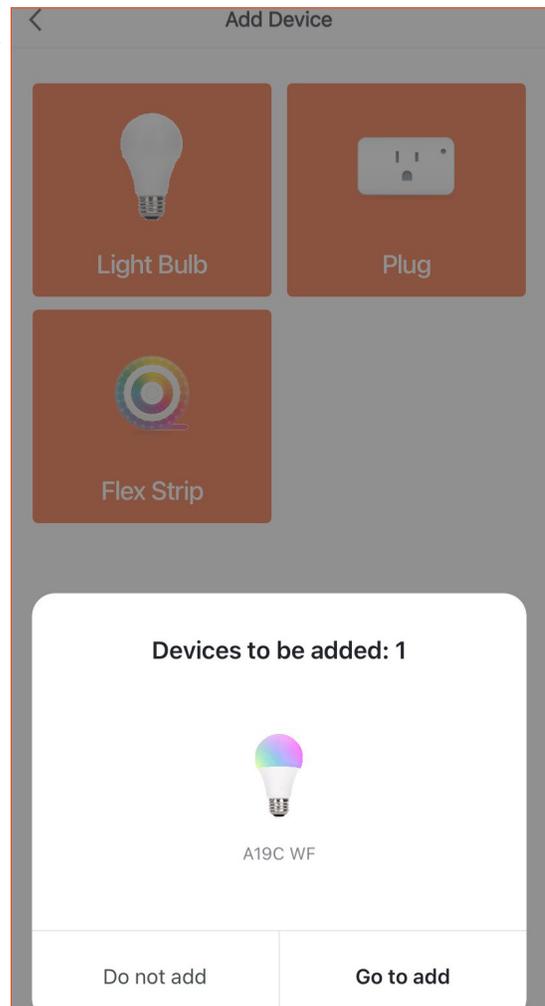
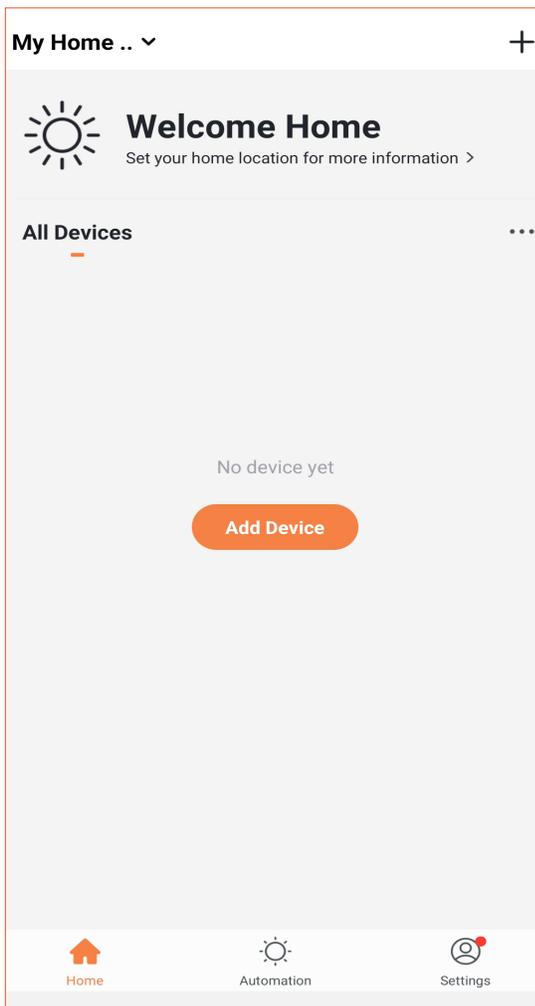
1. Open the **SYLVANIA Smart WiFi** app.
2. If you already have a SYLVANIA Smart WiFi Account, login with your existing account. Otherwise, tap **Register** to create a new account.



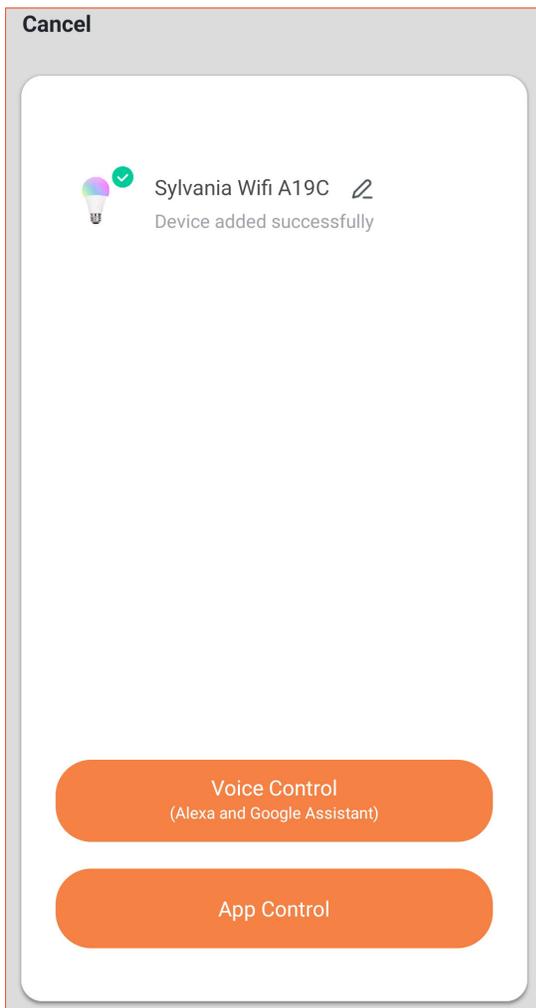
CONNECT WI-FI LIGHTS TO GOOGLE

3. Tap +.

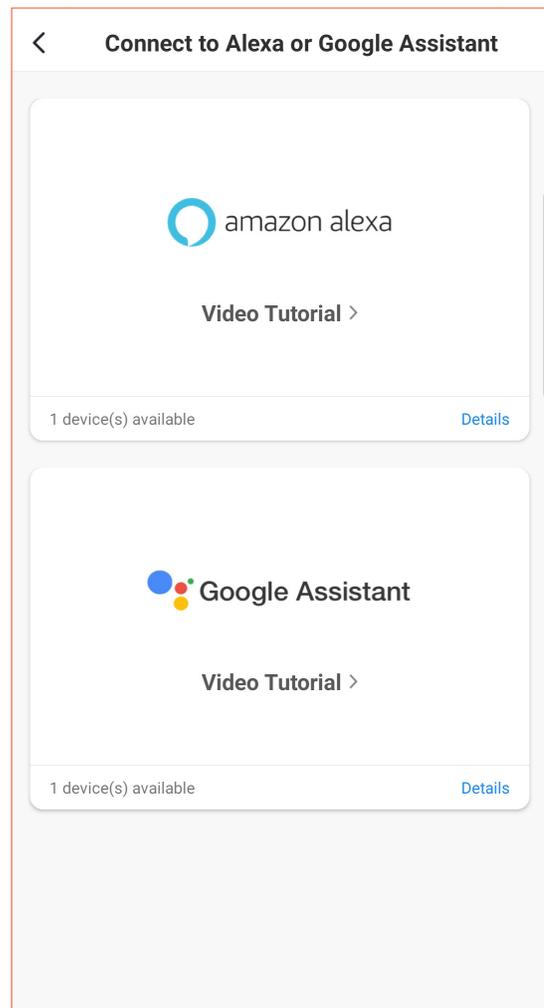
4. At this point, power on the device. Within a few moments, a prompt will appear. Tap on **Go to add**.



5. If paired successfully you will see the following screen. Tap **Voice Control** to begin linking your SYLVANIA Smart WiFi account to Google Home.



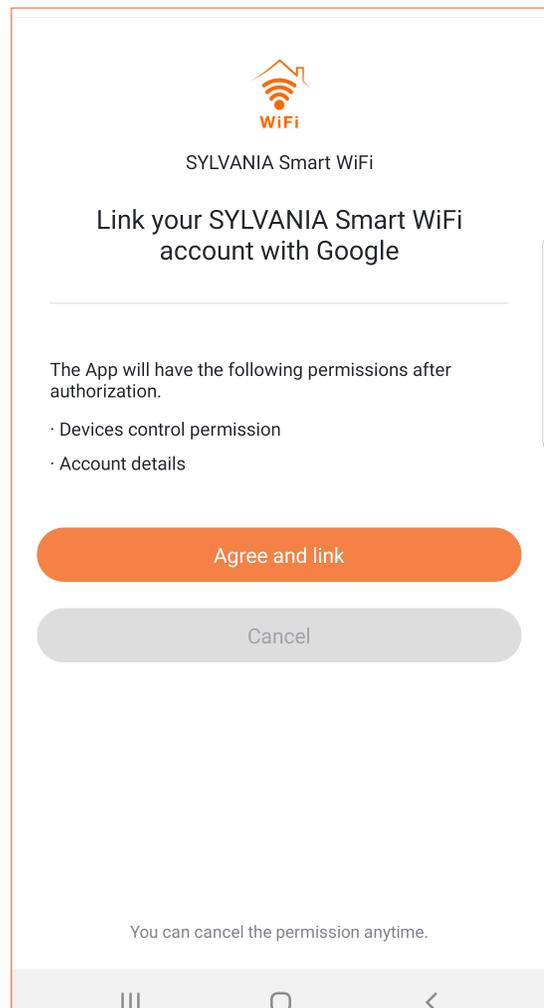
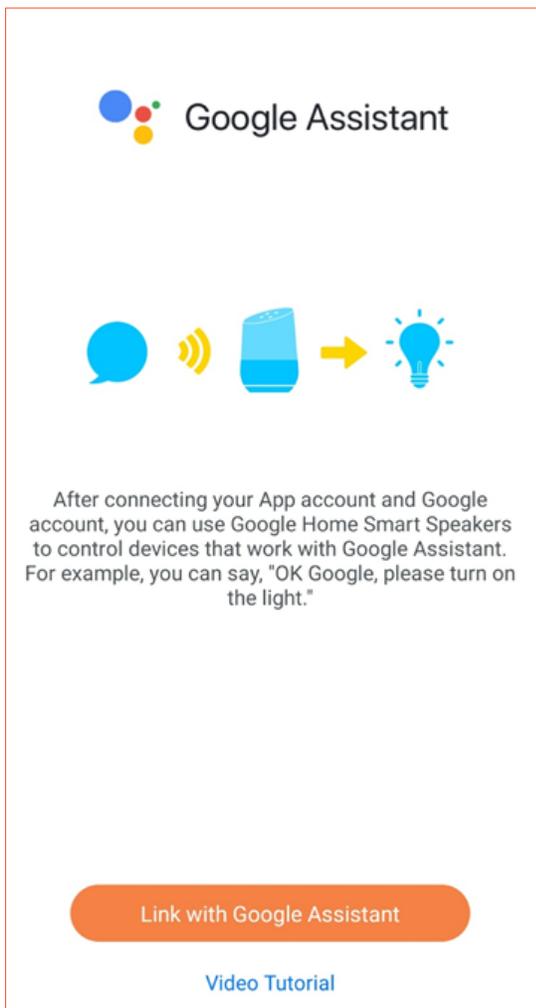
6. Tap **Google Assistant** to link your SYLVANIA Smart WiFi account to Google Home. Please note this only needs to be done once. To view a walkthrough video of this process, tap **Video Tutorial**.



CONNECT WI-FI LIGHTS TO GOOGLE

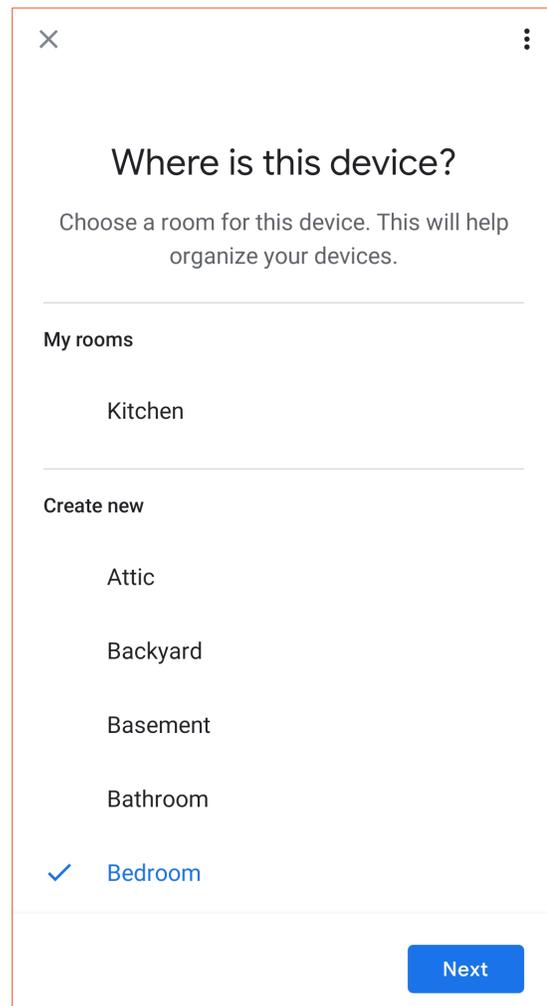
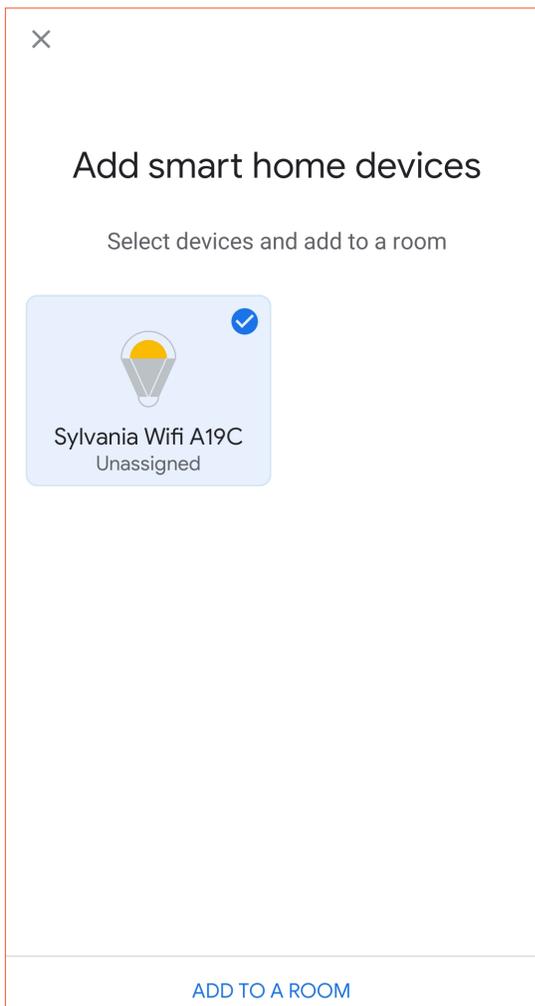
7. Tap **Link with Google Assistant**.

8. Tap **Agree and Link**.



9. Tap the light you want to add.

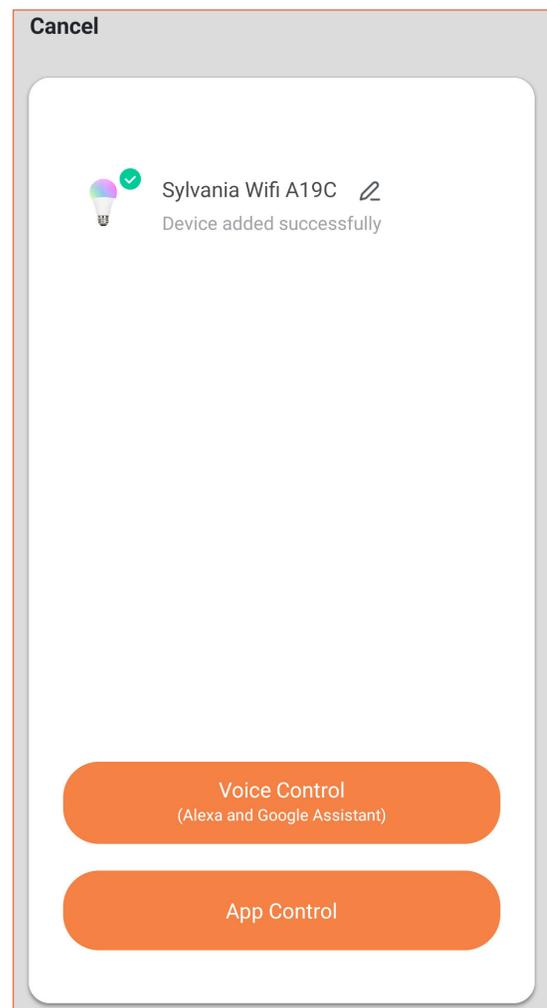
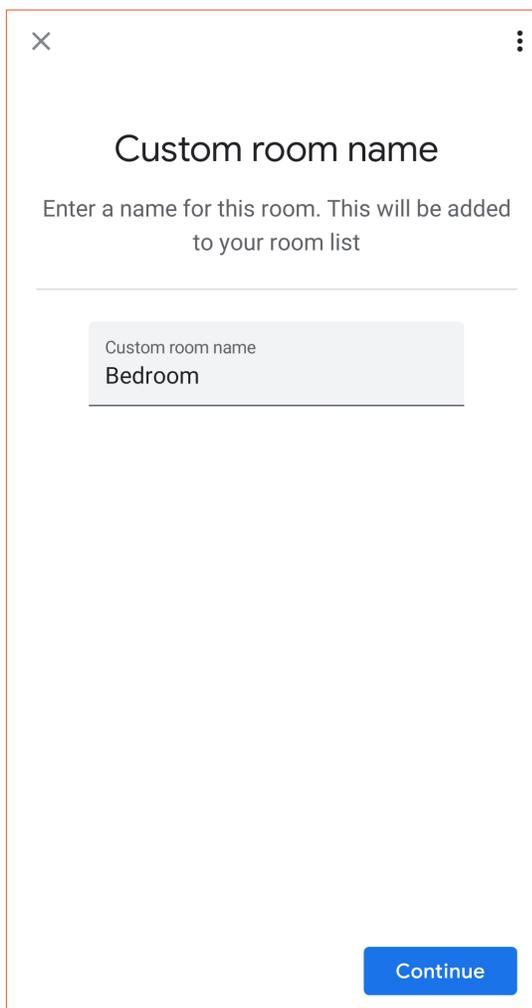
10. Select the room for your light and tap **Next**.



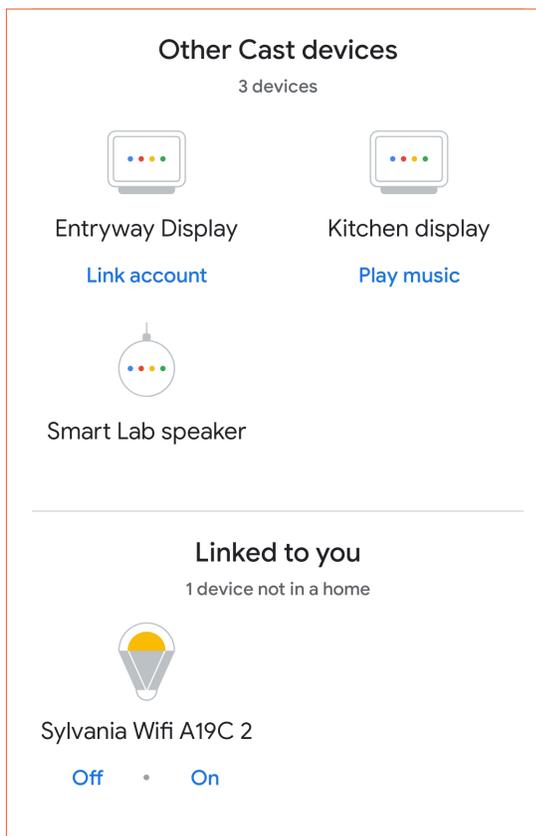
CONNECT WI-FI LIGHTS TO GOOGLE

11. If creating a new room, you will have the option to edit your room name. Tap **Continue** when you are done. Your light(s) are now able to accept voice controls.

12. If you want to pair additional lights, repeat Steps 1–6. Please note that any additional lights must be paired to the **SYLVANIA Smart WiFi app** first before it is discovered automatically in the Google Home App.



13. You can find additional paired lights in the Google Home app, under **Linked to you**. If they were just paired, you'll need to assign them to a room. Tap on the light you want to assign.

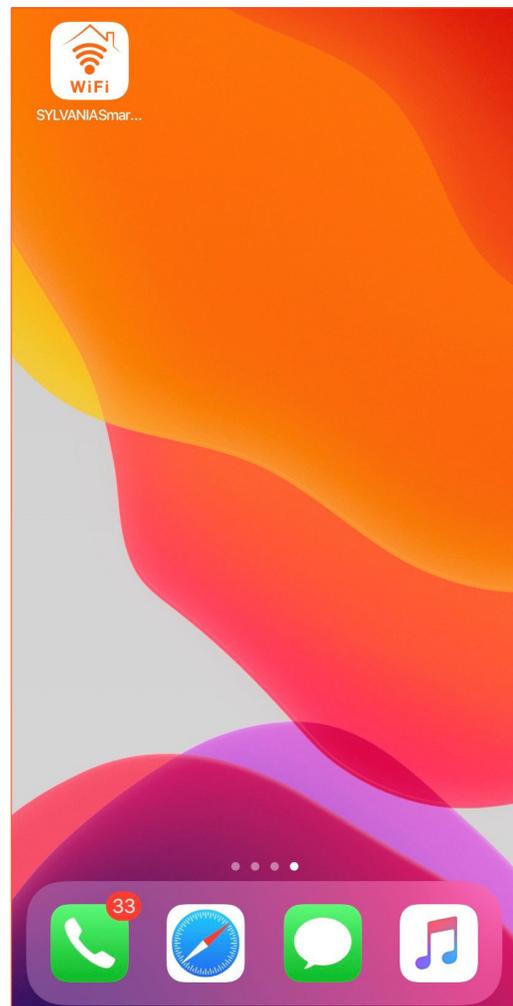


SET UP APPLE SIRI SHORTCUTS

WiFi lights and Siri Shortcuts

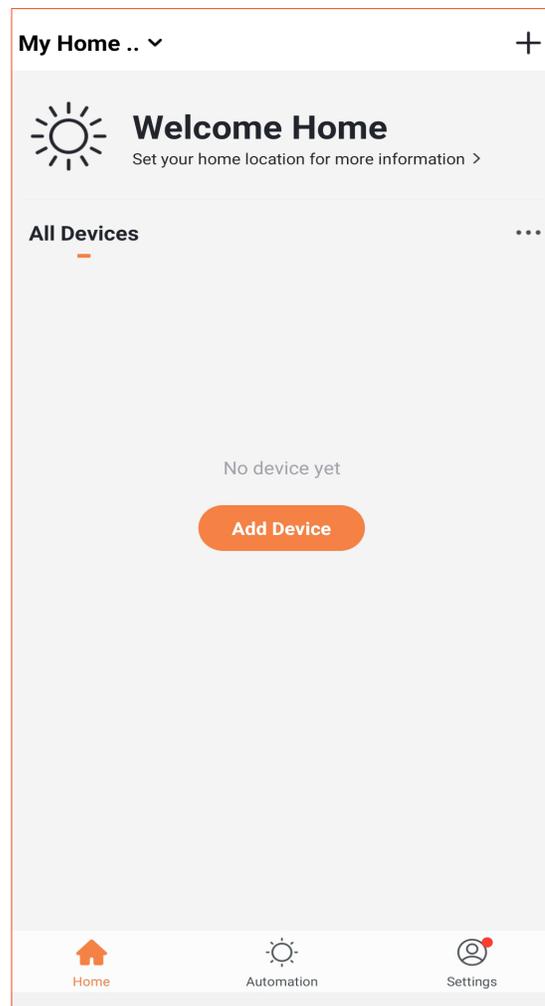
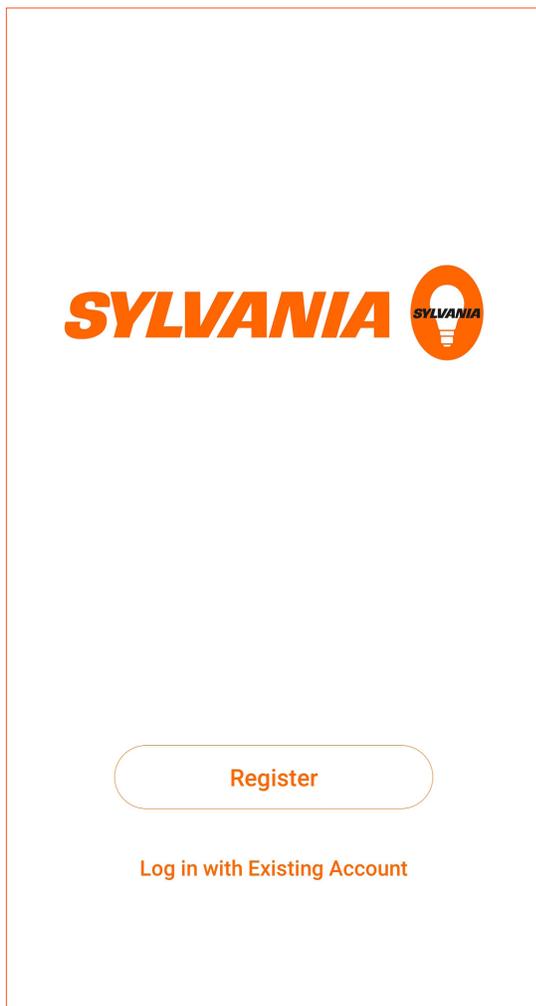
SYLVANIA WiFi lights can also be voice controlled via Siri shortcuts with an iOS device with iOS 12 or later. No hub is required. This process is done within the **SYLVANIA Smart WiFi app**. Please note that these lights **do not** support Apple Home.

1. Open the **SYLVANIA Smart WiFi app**.



2. Log into your existing **SYLVANIA Smart WiFi** account, or tap **Register** to create a new account.

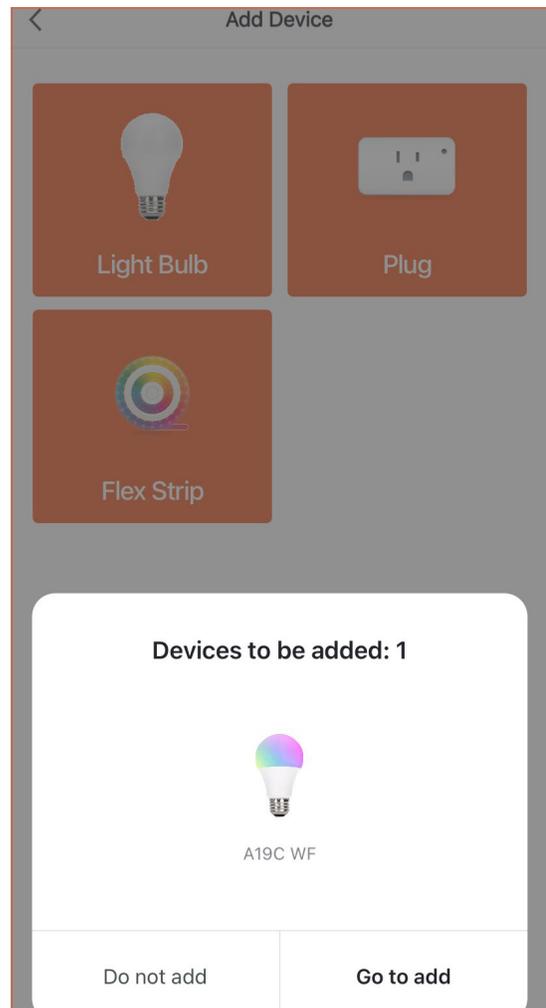
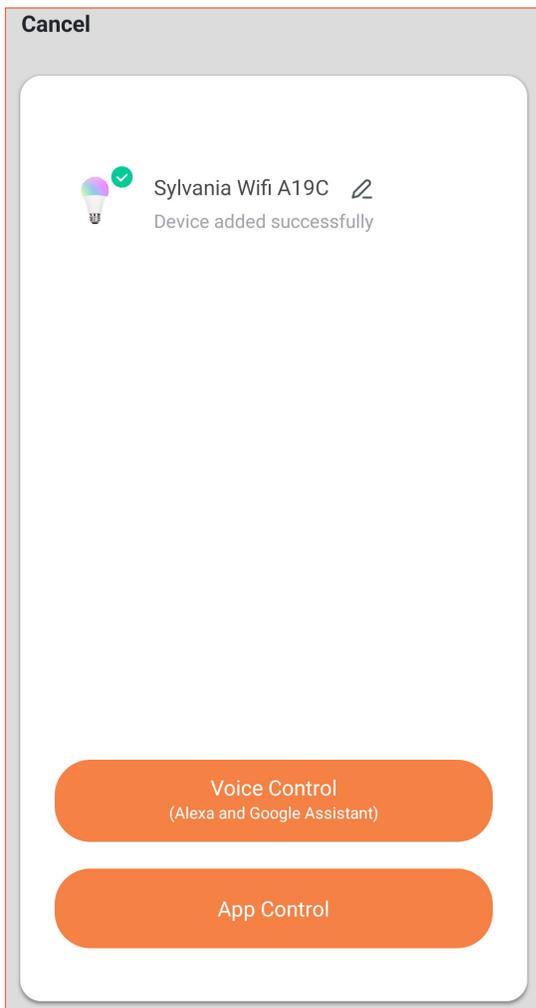
3. Tap **+**.



SET UP APPLE SIRI SHORTCUTS

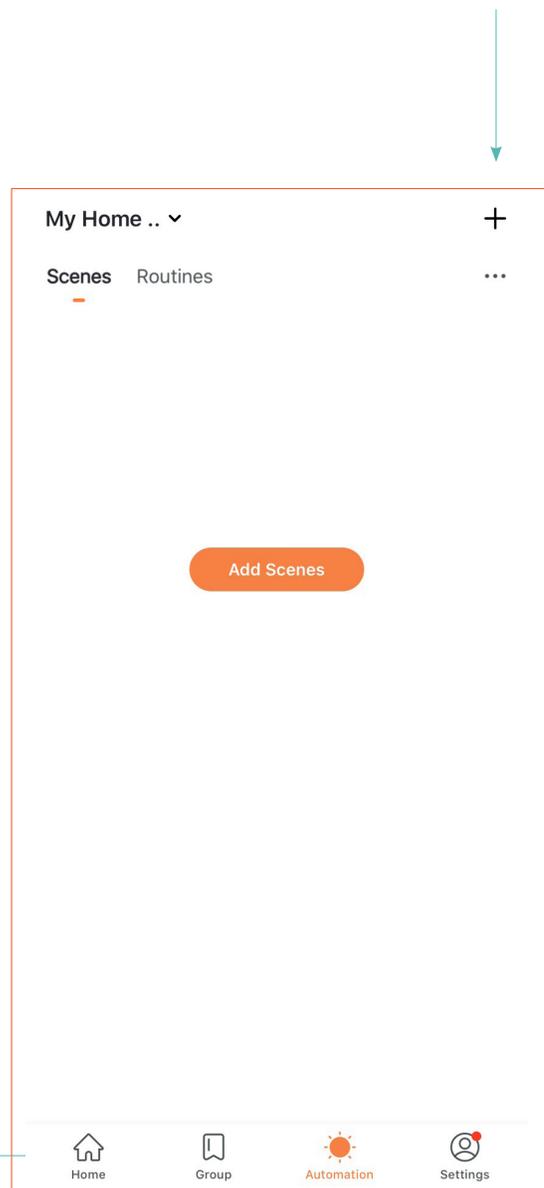
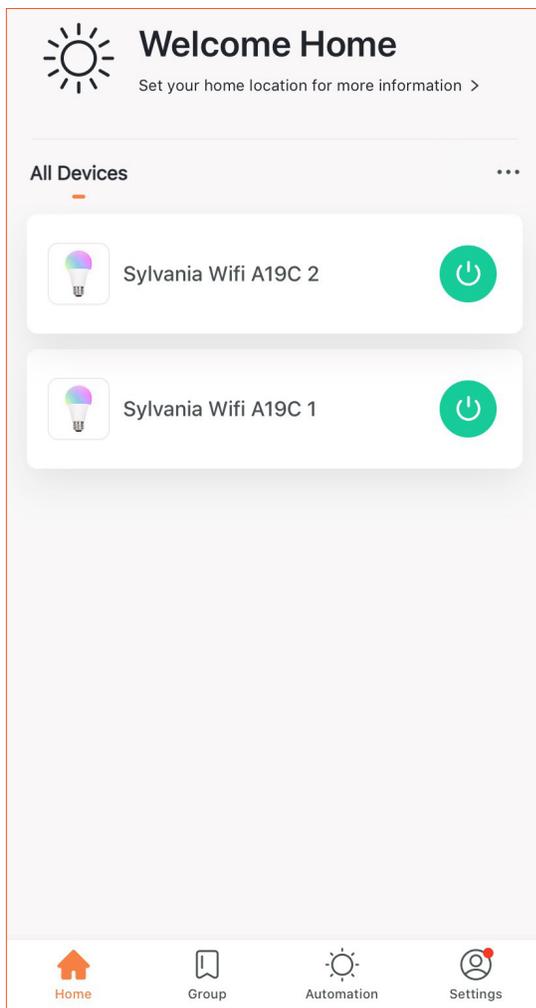
4. If paired successfully you will see the following screen.

5. At this point, power on the device. Within a few moments, a prompt will appear. Tap on **Go to add**.



6. Go back to the home page and tap **Automation**.

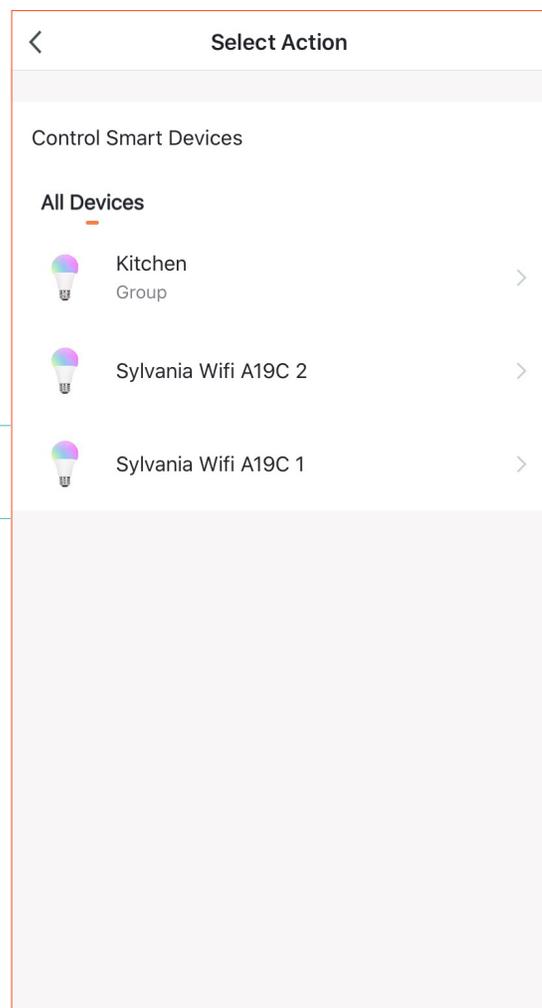
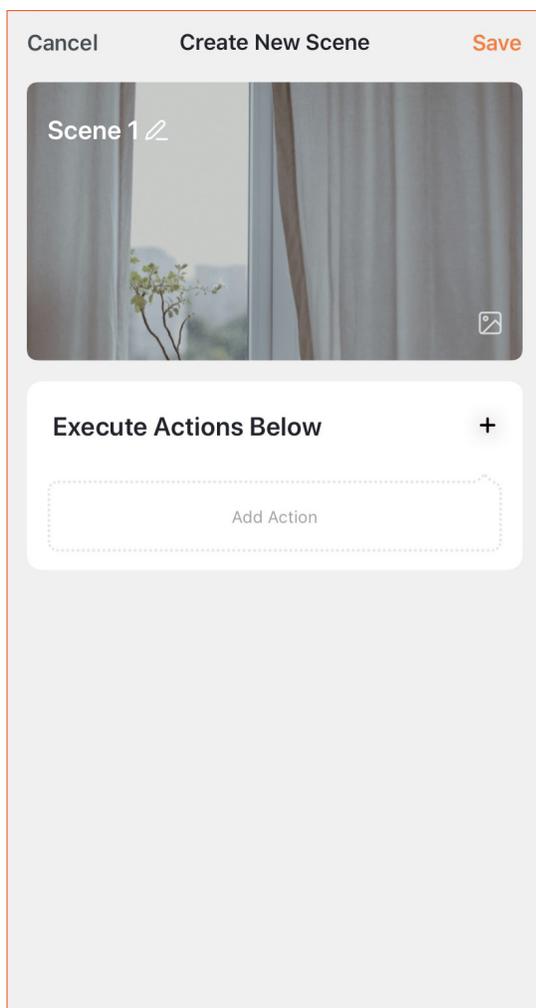
7. Tap **+**.



SET UP APPLE SIRI SHORTCUTS

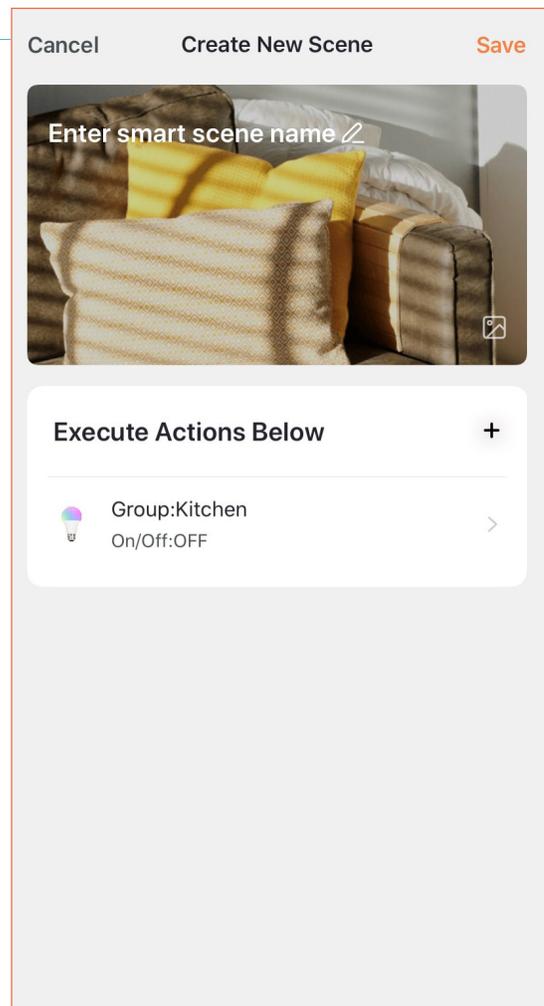
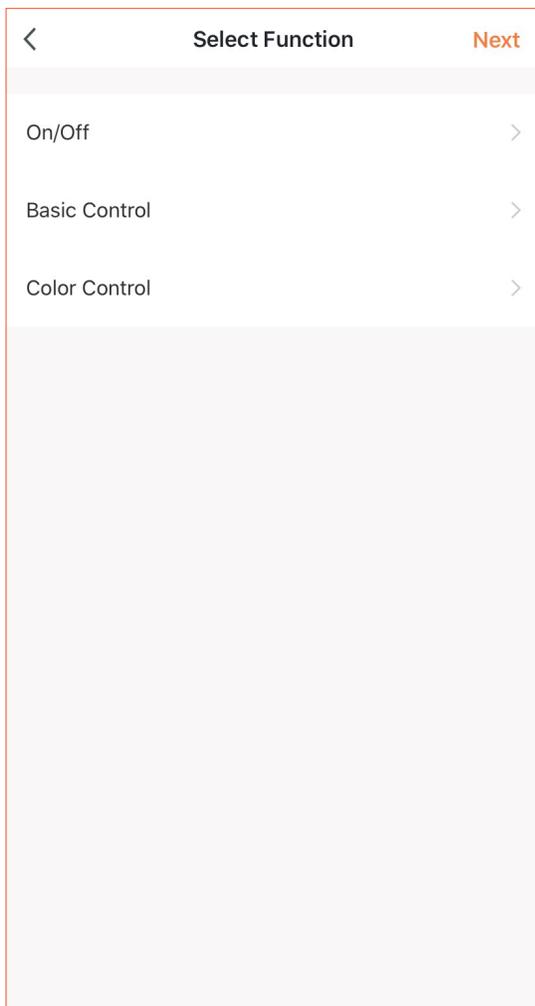
8. In Execute Actions Below, tap + or **Add Action**.

9. Select the light or group you want to control.



10. Select your functionality: Basic Control changes color temperature (warm to cool) and brightness. Color Control changes colors (red, blue, orange, etc.) and brightness. Tap **Next** when done.

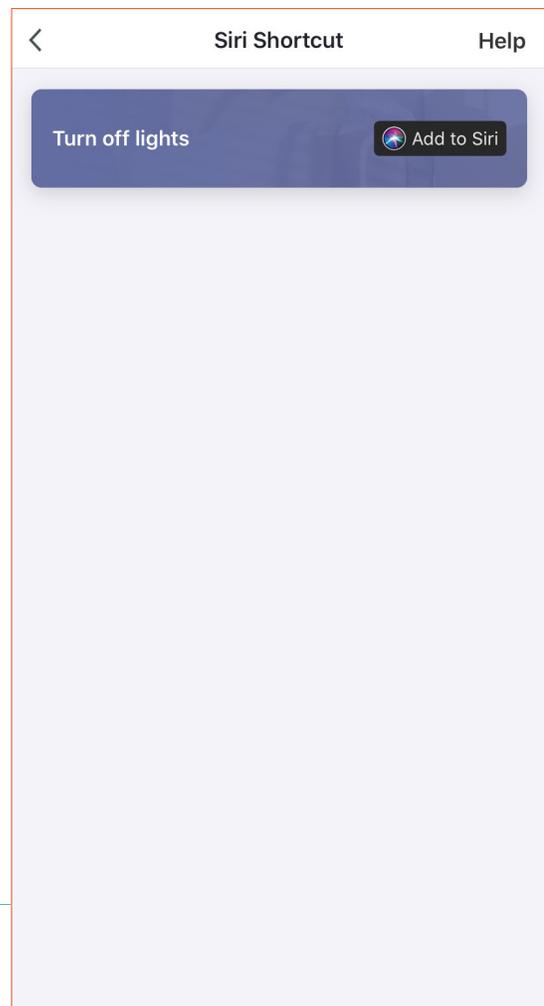
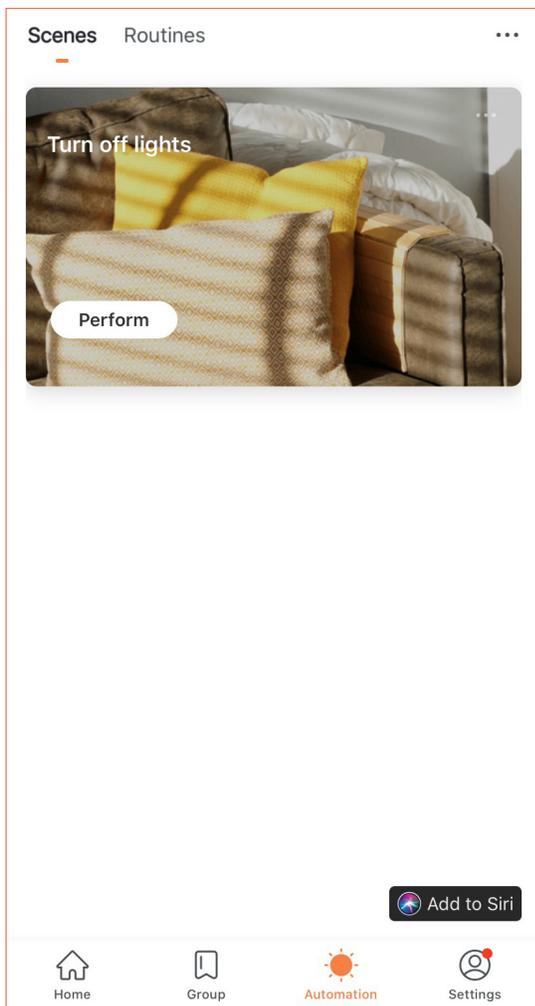
11. Name your scene if you haven't done so already. Tap **Save**.



SET UP APPLE SIRI SHORTCUTS

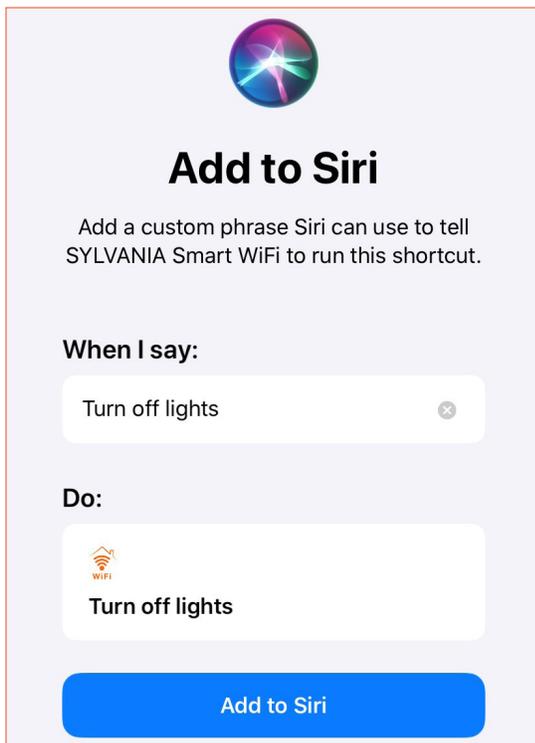
12. Tap **Add to Siri**.

13. Tap **Add to Siri**.



14. Enter a phrase to tell Siri to run your shortcut. For example, “Turn off lights.” Siri will run your shortcut with the phrase you entered. Tap **Add to Siri** when done.

NOTE: When deleting a Siri shortcut phrase, you must delete it in **both** the **SYLVANIA Smart WiFi app** and Apple’s Shortcuts app. If you delete the phrase in only the **SYLVANIA Smart WiFi app** and try to add it again, an error will appear.



FAQ: GENERAL QUESTIONS

Why isn't setup automatic?

We are working on a bulb that “automatically connects” but this technology is not available yet.

Why is the setup different for each manufacturer?

Each manufacturer's devices talk to the bulb and control it in different ways.

Can I connect my bulb directly to Alexa/Hey Google?

Unfortunately, no. The **SYLVANIA Smart WiFi app** is required to tell the bulb which system to use.

Does this bulb work with iPhones and iPads?

Yes! Use the **SYLVANIA Smart WiFi app**, Amazon Alexa, or Google Home apps on your iPhone or iPad to control your light(s).

What are the minimum software/OS requirements?

The **SYLVANIA Smart WiFi app** can operate with iPhone 6 (or higher) and Android models five years old or younger.

How do I change colors by voice control?

Using Alexa, you can say, “Alexa, turn my light(s) red.”

Using Hey Google, you can say, “Hey Google, turn my light(s) red.”

To use Siri, first set up a scene in the **SYLVANIA Smart Wifi app**. Please note this light does not support Apple Home.

Can I automate this bulb?

Yes! You can create routines **and** scenes in the **SYLVANIA Smart WiFi app**.

You can create routines (not scenes) in the Alexa and Hey Google apps.

How do I run a routine?

Tell your voice assistant, “Turn on [routine name].” For example, “Alexa, turn on TV Time.”

Does this bulb work with IFTTT?

SYLVANIA SMART+ lights do not currently work with IFTTT.

Can it be used outside/is it weather-proofed?

SYLVANIA SMART+ lights are not rated for outdoor use.

FAQ: GENERAL QUESTIONS

Can I update the firmware with just the Google Home or Alexa app?

No. You must use the **SYLVANIA Smart WiFi app** to update the bulb's firmware.

How do I reset the bulb?

Screw it into a lamp socket and turn it on and off five times.

Is this a multicolor bulb?

Depends. The soft white bulb can produce only soft white (2700K). The full color bulb can produce up to about 16,000,000 colors.

Can I loop the colors, or fade from one to another?

Yes, you can do this with the **SYLVANIA Smart WiFi app**, using the Leisure effect.

Can I dim the bulb?

Yes, you can dim the bulb using the **SYLVANIA Smart WiFi**, Hey Google, or Alexa apps.

How bright is this bulb?

The A19 bulb replaces a traditional 60w bulb and puts out 800 lumens.

The BR30 soft white bulb is 775 lumens, while the BR30 full color is 750 lumens.



Can I put the bulb in a totally enclosed lighting fixture?

This bulb is not for use in totally enclosed fixtures.

Does this bulb require a hub?

This light *does not* require a hub. It can work directly with your phone.

Do I always have to have WiFi turned on to use it?

The bulb requires a WiFi connection with your phone only during pairing. The Google Assistant and Amazon Echo keep a constant connection to your light, so using those, you may turn WiFi off on your phone.

Will it work with a Philips Hue bridge?

No, Philips is a different brand, and connects with different technology.

Is there a limit to how many bulbs I can connect?

The maximum number of lamps is limited by your home layout (walls, floor etc), as well as the type and proximity of your WiFi router, and other factors.

Does this bulb work with HomeKit?

No, this bulb is not compatible with Apple HomeKit.

FAQ: GENERAL QUESTIONS

Does this work with European/220v outlets?

No, this product is engineered for US outlets only (120V).

Can I put the bulb on an outlet controlled by a light switch?

Yes. We suggest you leave the light switch in the on position. Otherwise, it will be unavailable by app or voice control until you flip the switch back on. Using a wall switch does not harm the bulb.

Does the bulb remember settings after it's turned off?

Yes. The bulb will remember all settings until it is reset (by turning it on and off five consecutive times).