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INTRODUCTION

Thank you for choosing the ESAM4 automatic coffee and cappuccino maker.

We hope you enjoy using your new appliance.

Take a few minutes to read these instructions.

This will avoid all risks and damage to the machine.

Symbols used in these instructions

Important warnings are identified by these symbols.

These warnings must absolutely be respected.



Failure to observe the warning could result in possibly life threatening injury from electric shock.



Failure to observe the warning could result in injury or damage to the appliance.



Failure to observe the warning could result in scalds or burns.



This symbol identifies important advice or information for the user.

Letters in brackets

The letters in brackets refer to the legend in the Description of the appliance on page 3.

Troubleshooting and repairs

In the event of problems, first try and resolve them following the information given in the sections “Meaning of the alarm lights” on page 18 and “Troubleshooting” on page 19.

If this does not resolve the problem or you require further information, you should consult Customer Services by calling the number given on the annexed “Customer Service” sheet.

If your country is not among those listed on the sheet, call the number given in the guarantee.

If repairs are required, contact De’Longhi Customer Services only.

The addresses are given in the guarantee certificate provided with the machine.

SAFETY

Fundamental safety warnings



This is an electrical appliance and may therefore cause electric shock.

You should therefore respect the following safety warnings:

- Never touch the appliance with damp hands or feet.
- Never touch the plug with damp hands.
- Make sure the socket used is freely accessible at all times, enabling the appliance to be unplugged when necessary.
- Unplug directly from the plug only. Never pull the power cable as you could damage it.
- To disconnect the appliance completely, place the main switch at the back of the appliance in the 0 position (fig. 6).
- If the appliance is faulty, do not attempt to repair. Turn it off, unplug from the mains socket and contact Customer Services.
- If the plug or power cable is damaged, it must be replaced by De’Longhi customer services only to avoid all risk.



Keep all packaging (plastic bags, polystyrene foam) away from children.



The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children must be supervised to ensure they do not play with the appliance.



This appliance produces hot water and steam may form while it is in operation.

Avoid contact with splashes of water or hot steam.

DESIGNATED USE

This appliance is designed and made to prepare coffee and heat drinks. All other use is considered improper.

This appliance is not suitable for commercial use.

The manufacturer is not liable for damage deriving from improper use of the appliance.

This is a household appliance only. It is not intended to be used in:

- staff kitchen areas in shops, offices and other working environments;
- farm houses
- by clients in hotels, motels and other residential type environments
- bed and breakfast type environments.

INSTRUCTIONS

Read these instructions carefully before using the appliance.

- Failure to respect these instructions may result in burns or damage to the appliance.
- The manufacturer is not liable for damage deriving from failure to respect these instructions.



Please note :

Keep these instructions

If the appliance is passed to other persons, they must also be provided with these instructions.

DESCRIPTION

Description of the appliance

(page 3 - )

- A1. Grinding adjustment knob
- A2. Main switch (on back of appliance)
- A3. Beans container
- A4. Beans container lid
- A5. Pre-ground coffee funnel lid
- A6. Compartment for measure
- A7. Cup shelf
- A8. Pre-ground coffee funnel
- A9. Steam spout
- A10. Cappuccino maker (removable)
- A11. Steam nozzle (removable)
- A12. Water tank
- A13. Power cable
- A14. Cup tray
- A15. Drip tray
- A16. Infuser door
- A17. Coffee grounds container
- A18. Coffee spout (adjustable height)
- A19. Coffee guide
- A20. Infuser
- A21. Control panel

Description of control panel

(page 3 - )

- B1.  button: turns the appliance on and off (stand-by).
- B2. 1 cup and coffee temperature OK light
- B3.  button: to make 1 cup of coffee
- B4. 2 cups and coffee temperature OK light
- B5.  button: to make 2 cups of coffee
- B6. Steam and steam temperature OK light
- B7.  button: to select the steam function
- B8. Coffee quantity selection knob (short, standard or long)
- B9. Selection knob to choose coffee taste (for a mild, standard or strong coffee) or use pre-ground coffee .
- B10. Steam/hot water knob
- B11.  light: no water or water tank absent
- B12.  light: grounds container full or absent
- B13.  light: general alarm
- B14.  button to select rinsing or descaling
- B15. Descaling light
- B16. **ECO** button to select energy saving mode
- B17. Energy saving mode light

PRELIMINARY CHECKS

Checking the appliance

After removing the packaging, make sure the product is complete and undamaged and that all accessories are present.

Do not use the appliance if it is visibly damaged. Contact De'Longhi Customer Services.

Installing the appliance



Important!

When you install the appliance, you should respect the following safety warnings:

- The appliance gives off heat. After positioning the appliance on the worktop, leave a space of at least 3 cm between the surfaces of the appliance and the side and rear walls and at least 15 cm above the coffee maker.
- Water penetrating the appliance could cause damage. Do not place the appliance near taps or sinks.
- The appliance could be damaged if the water it contains freezes. Do not install the appliance in a room where the temperature could drop below freezing point.
- Arrange the power cable in such a way that it cannot be damaged by sharp edges or contact with hot surfaces (e.g. electric hot plates).

Connecting the appliance



Important!

Check that the mains power supply voltage corresponds to the value indicated on the rating plate on the bottom of the appliance.

Connect the appliance to an efficiently earthed and correctly installed socket with a minimum current rating of 10A only.

If the power socket does not match the plug on the appliance, have the socket replaced with a suitable type by a qualified professional.

Using the appliance for the first time



Please note :

- Coffee has been used to factory test the appliance and it is therefore completely normal for there to be traces of coffee in the mill. The machine is, however, guaranteed to be new.

- You should customise water hardness as soon as possible following the instructions in the section "Setting water hardness" on page 16.

1. Remove the water tank, fill to the MAX line with fresh water then replace in the appliance (fig. 1).
2. Turn the cappuccino maker outwards and place a container with a minimum capacity of 100 ml underneath (fig. 2).
3. Plug the appliance into the mains socket and place the main switch on the back of the appliance in the I position (fig. 3).
4. Press the  (fig. 4) button (fig. 4). The , ,  lights flash simultaneously.
5. Turn the steam knob a half turn anticlockwise as far as it will go to position I (fig. 5). Water is delivered from the cappuccino maker (it is normal for the appliance to make some noise).
6. Wait for delivery of hot water to stop automatically. The , ,  lights flash to indicate that you must close the steam tap by turning the steam knob to the 0 position.
7. Turn the steam knob to the 0 position. The appliance goes off automatically.

To use the appliance, turn it on.



Please note :

- When using the appliance for the first time, you need to make 4-5 cups of coffee or 4-5 cappuccinos before the appliance starts to give satisfactory results.

TURNING THE APPLIANCE ON



Please note :

Before turning the appliance on, make sure the main switch on the back of the appliance is in the I position (fig. 3).

Each time the appliance is turned on, it performs an automatic preheat and rinse cycle which cannot be interrupted.

The appliance is ready for use only after completion of this cycle.



Danger of burns!

During rinsing, a little hot water comes out of the

coffee spouts and is collected in the drip tray underneath. Avoid contact with splashes of water.

- To turn the appliance on, press the  button (fig. 4). The  and  lights flash while the appliance is heating up and performing an automatic rinse cycle. By circulating the hot water, the appliance heats both the boiler and the internal circuits. During this phase, the light flashes.

When the  and  lights remain on steadily, the appliance is at temperature.

TURNING THE APPLIANCE OFF

Each time the appliance is turned off, it performs an automatic rinse cycle which cannot be interrupted.

Danger of burns!

During rinsing, a little hot water flows from the coffee spouts.

Avoid contact with splashes of water.

To turn the appliance off, press the  button (fig. 4). The appliance performs a rinse cycle then goes off.

Please note :

If the appliance is not used for an extended period, place the main switch in the 0 position (fig. 6).

Important!

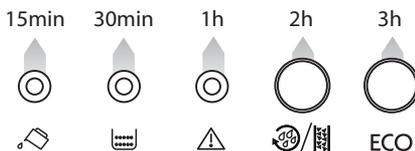
To avoid damaging the appliance, never place the main switch (fig. 6) in the 0 position while the appliance is on.

SETTING AUTO-OFF (STAND-BY)

The appliance is set by default to go off if not used for two hours.

The time can be changed so that the appliance switches off after 15 or 30 minutes, or after 1, 2 or 3 hours.

- With the appliance off but the main switch in the 1 position (fig. 3), press and hold the **ECO** button until the lights at the bottom of the control panel come on (see image after point 2).
- Select the required period of time (15 or 30 minutes or 1, 2 or 3 hours) by pressing the  button (see the light/time table below).



- Press the **ECO** button to confirm the selection. Auto-off is programmed.

Please note:

To disconnect the appliance completely, place the main switch at the back of the appliance in the 0 position (fig. 6).

ENERGY SAVING

Use this function to activate or deactivate energy saving mode. This reduces energy consumption in compliance with current European regulations.

ECO mode is active by default (**ECO** light on).

To deactivate the function, press the **ECO** button. The light goes off.

To reactivate the function, press the **ECO** button again, the light comes on.

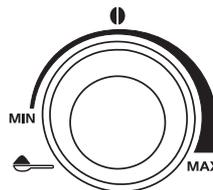
Please note:

A few seconds may elapse between energy saving mode and delivery of the first coffee as the appliance must heat up again.

MAKING COFFEE

Selecting the coffee taste

Turn the coffee taste selection knob (B8) to select the required taste. Turning it clockwise increases the quantity of coffee beans the appliance will grind and therefore the strength of the coffee obtained.



Please note :

- The first time you use the appliance, you will need to make a number of coffees to identify the correct knob position through trial and error.
- Make sure not to turn the knob too far

clockwise, otherwise the coffee may be delivered too slowly (a drop at a time), particularly when making two cups of coffee.

Selecting the quantity of coffee in the cup

Adjust the coffee quantity selection knob (B9) to set the required quantity.



Turning it clockwise increases the amount of coffee obtained.

i Please note :

The first time you use the appliance, you will need to make a number of coffees to identify the correct knob position through trial and error.

Adjusting the coffee mill

The coffee mill is set by default to prepare coffee correctly and should not require regulating initially.

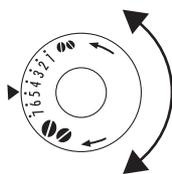
However, if after making the first few coffees you find that the coffee is either too weak and not creamy enough or delivery is too slow (a drop at a time), this can be corrected by adjusting the grinding adjustment knob (fig. 7).

i Please note :

The grinding adjustment knob must only be turned when the coffee mill is in operation..

To obtain delivery not a drop at a time, turn one click clockwise towards “7”.

For fuller bodied creamier coffee, turn one click anti-clockwise towards “1” (do not turn more than one click at a time otherwise the coffee could be delivered a drop at a time).



These adjustments will only be evident after at least 2 cups of coffee have been made.

If this adjustment does not obtain the desired result, turn the knob another click.

Tips for a hotter coffee:

For hotter coffee, you should:

- before delivering the coffee, perform a rinse cycle by pressing the button. Hot water is delivered from the spout, heating the internal circuits of the appliance and thus raising the coffee temperature.
- warm the cups by rinsing them with hot water (using the hot water function).

Making coffee using coffee beans

! Important!

Do not use caramelised or candied coffee beans as they could stick to the coffee mill and make it unusable.

1. Fill the container with coffee beans (fig. 8).
2. Place under the coffee spouts:
 - 1 cup, if you want 1 coffee (fig. 9);
 - 2 cups, if you want 2 coffees.
3. Lower the spouts as near as possible to the cup. This makes a creamier coffee (fig. 10).
4. Press the button corresponding to the number of coffees required (1 cup or 2 cups , figs. 11 and 12).
5. Preparation begins and the or light stays on until delivery is complete.

i Please note:

- While the machine is making coffee, delivery can be interrupted at any moment by pressing one of the two coffee buttons (or).
- At the end of delivery, to increase the quantity of coffee in the cup, just press (within 3 seconds) one of the coffee buttons (or).

Once the coffee has been made, the appliance is ready to use again.

i Please note:

For hotter coffee, see the section “**Tips for a hotter coffee**” (page 11).

! Important!

- If the coffee is delivered a drop at a time, too weak and not creamy enough or too cold, read the tips in the “Troubleshooting” section on page 19.
- Lights may be displayed on the control panel during use. Their meaning is given in the

section “Meaning of lights” on page 17.

Making coffee using pre-ground coffee

Important!

- Never add pre-ground coffee when the machine is off or it could spread through the inside of the machine and dirty it. This could damage the appliance.
- Never use more than one level measure or it could dirty the inside of the machine or block the funnel.

Please note:

If you use pre-ground coffee, you can only make one cup of coffee at a time.



1. Turn the coffee taste selection knob anticlockwise as far as it will go to the  position.
2. Make sure the funnel is not blocked, then add one level measure of pre-ground coffee (fig. 13)
3. Place a cup under the coffee spouts.
4. Press the  cup coffee button (fig. 11).
5. Preparation begins and can be interrupted at any moment by pressing one of the two coffee buttons ( or ).

To deactivate the pre-ground coffee function, turn the knob to one of the other positions.

Please note:

A few seconds may elapse between energy saving mode and delivery of the first coffee.

MAKING CAPPUCCINO

Important! Danger of burns!

During preparation, steam is given off. Take care to avoid scalds.

1. When preparing cappuccino, make the coffee in a large cup;
2. Fill a container with about 100 grams of milk for each cappuccino to be made.
In choosing the size of the container, bear in mind that the milk doubles or triples in volume;

Please note:

For a richer denser froth, use skimmed or partially skimmed milk at refrigerator temperature (about 5°C).

To avoid milk with poor froth or large bubbles, always clean the cappuccino maker as described in the section “Cleaning the cappuccino maker after use”.

3. Press the  button. The corresponding light flashes, indicating that the appliance is heating up;
5. Turn the cappuccino maker outwards and immerse in the milk container (fig. 14);
6. When the  light stops flashing and comes on steadily, turn the steam knob to the I position. Steam is delivered from the cappuccino maker, giving the milk a creamy frothy appearance and making it more voluminous;
7. For a creamier froth, rotate the container with slow movements in an upward direction. (You should not discharge steam for more than 3 minutes at a time);
8. When you have obtained the required froth, stop steam delivery by turning the steam knob back to the 0 position.

Important! Danger of burns!

Always turn the steam knob to the 0 position before removing the container with the frothed milk to avoid burns caused by splashes of boiling milk.

9. Add the milk froth to the cup of coffee prepared previously. The cappuccino is ready. Sweeten to taste and, if desired, sprinkle the froth with a little cocoa powder.

Please note:

- If immediately after making cappuccino and deactivating the steam function by pressing the steam button  you press the  or  button because you want to make another coffee, the coffee maker will be too hot (the  and  lights flash to indicate an unsuitable temperature). You must wait about ten minutes for the appliance to cool down sufficiently.

To cool it down more quickly, after deactivating the steam function, open the steam knob and let the water flow out of the cappuccino

maker into a container until the lights  and  stop flashing.



Danger of burns!

Avoid contact with splashes of water.

Cleaning the cappuccino maker after use.

Clean the cappuccino maker each time you use it to avoid the build-up of milk residues or blockages.



Important! Danger of burns!

When cleaning the cappuccino maker, a little hot water is delivered.

Avoid contact with splashes of water.

1. Deliver a little water for a few seconds by rotating the steam knob to the I position. Then turn the steam knob to the 0 position to stop the flow of hot water.
2. Wait for a few minutes for the cappuccino maker to cool down. Grip the handle of the cappuccino maker tube firmly in one hand and with the other rotate the cappuccino maker anticlockwise (fig. 15) and remove by pulling downwards (fig. 16).
3. Wash all parts of the cappuccino maker thoroughly with a sponge and warm water.
4. Make sure the holes shown by the arrows in fig. 17 are not blocked. If necessary, clean with a pin.
5. Wash all parts of the cappuccino maker thoroughly with a sponge and warm water.
6. Reinsert the nozzle and replace the cappuccino maker on the nozzle, turning it and pushing it upwards until it is attached.

HEATING WATER



Important! Danger of burns!

Never leave the machine unsupervised while delivering hot water.

As shown below, stop delivery of hot water when the cup is full.

The cappuccino maker becomes hot while water is being delivered and must be held by the handle only.

1. Place a container under the cappuccino maker (as close as possible to avoid splashes).
2. Check that the  and  lights are on

steadily.

3. Turn the steam knob a half turn anticlockwise as far as it will go. Delivery begins.
4. Stop by turning the steam knob to the 0 position.



Please note:

- If “Energy Saving” mode is active, you may have to wait a few seconds before the hot water is delivered.
- To produce steam immediately after preparing hot water, you should open the steam knob for a few seconds to empty the water circuits.

CLEANING

Cleaning the coffee maker

The following parts of the machine must be cleaned regularly:

- coffee grounds container (A17),
- drip tray (A15),
- water tank (A12),
- coffee spouts (A18),
- pre-ground coffee funnel (A8),
- inside of the machine, accessible after opening the infuser door (A16),
- infuser (A20).



Important!

- Do not use solvents, abrasive detergents or alcohol to clean the coffee maker. With De'Longhi superautomatic coffee makers, you need not use chemical products to clean the machine. The descaler recommended by De'Longhi is made from natural and completely biodegradable substances.
- None of the components can be washed in a dishwasher.
- Do not use metal objects to remove encrustations or coffee deposits as they could scratch metal or plastic surfaces.

Cleaning the coffee grounds container

When the  light flashes, the coffee grounds container needs emptying. Unless you clean the grounds container, the light will continue to flash and the appliance cannot be used to make coffee.

To clean (with the machine on):

- Open the service door on the front of the appliance, extract the drip tray (fig. 18), empty

and clean.

- Empty the grounds container and clean thoroughly to remove all residues left on the bottom.

 **Important!**

When removing the drip tray, the grounds container **must** be emptied, even if it contains few grounds.

If this is not done, when you make the next coffees, the grounds container may fill up more than expected and clog the machine.

Cleaning the drip tray

 **Important!**

If the drip tray is not emptied regularly, the water could overflow from the edge and seep inside or around the machine.

This could damage the machine, the surface it rests on or the surrounding area.

The drip tray is fitted with a level indicator (red) showing the level of water it contains (fig. 19).

Before the indicator protrudes from the cup tray, the drip tray must be emptied and cleaned.

To remove the drip tray:

1. Remove the drip tray and the grounds container (fig. 18);
2. Empty the drip tray and grounds container and wash them;
3. Replace the drip tray and grounds container.

Cleaning the inside of the machine

 **Danger of electric shock!**

Before cleaning internal parts, the machine must be turned off (see “Turning off”) and unplugged from the mains power supply.

Never immerse the coffee maker in water.

1. Check regularly (about once a month) that the inside of the appliance (accessible after removing the drip tray) is not dirty. If necessary, remove coffee deposits with a brush and a sponge.
2. Remove the residues with a vacuum cleaner (fig. 20).

Cleaning the water tank

1. Clean the water tank (A12) regularly (about once a month and whenever you replace the water softener filter, if provided) with a damp cloth and a little mild washing up liquid.
2. Fill the tank with fresh water and put back in the appliance.

Cleaning the coffee spouts

1. Clean the coffee spouts with a sponge or cloth (fig. 21).
2. Check the holes in the coffee spout are not blocked. If necessary, remove coffee deposits with a toothpick (fig. 22).

Cleaning the pre-ground coffee funnel

Check regularly (about once a month) that the pre-ground coffee funnel (A8) is not blocked.

If necessary, remove coffee deposits with a brush.

Cleaning the infuser

The infuser (A20) must be cleaned at least once a month.

 **Important!**

The infuser may not be extracted when the machine is on.

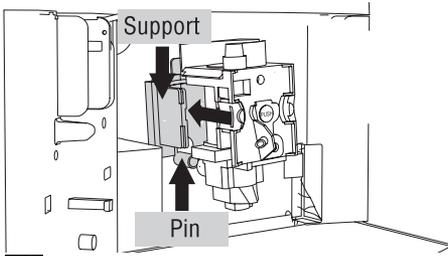
1. Make sure the machine is correctly turned off (see Turning off).
2. Open the service door.
3. Extract the drip tray and the grounds container (fig. 18).
4. Press the two red release buttons inwards and at the same time pull the infuser outwards (fig. 23).

 **Important!**

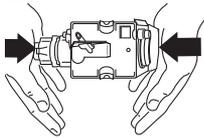
RINSE WITH WATER ONLY NO WASHING UP LIQUID - NO DISH WASHER

Do not use washing up liquid to clean the infuser as it could cause damage.

5. Soak the infuser in water for about 5 minutes, then rinse under the tap.
6. After cleaning, replace the infuser by sliding it onto the internal support and pin at the bottom, then push the PUSH symbol fully in until it clicks into place.

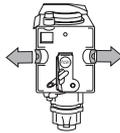


i Please note!



If the infuser is difficult to insert, before insertion, adapt it to the right size by pressing the two levers shown in the figure.

7. Once inserted, make sure the two red buttons have snapped out.
8. Replace the drip tray and grounds container.
9. Close the service door.



DESCALING

Descal the appliance when the  light on the panel flashes.

! Important!

Descaler contains acids which may irritate the skin and eyes.

It is vital to respect the manufacturer's safety warnings given on the descaler pack and the warnings relating to the procedure to follow in the event of contact with the skin and eyes.

i Please note:

Use De'Longhi descaler only.

Under no circumstances should you use sulphamic or acetic based descalers. Their use invalidates the guarantee. Failure to descale the appliance as described above also invalidates the guarantee.

1. Turn the machine on.
2. Empty the water tank (A12).
3. Pour the descaler diluted with water (respecting the proportions indicated on the descaler pack) into the water tank.
Place an empty container with a minimum capacity of 1.5 litres under the hot water spout.

4. Wait for the  and  lights to come on steadily.

! Important! Danger of burns!

Hot water containing acid flows from the cappuccino maker. Avoid contact with splashes of water.

5. Press the  button and hold it down for at least 5 seconds to confirm that you have added the solution and begin the descaling procedure. The light in the button remains on steadily to indicate that the descaling programme has begun. The ,  and  lights flash simultaneously telling you to turn the steam knob to the I position (coffee cannot be made).
6. Turn the steam knob anticlockwise to the I position. The descaler solution flows out of the cappuccino maker into the underlying container.
The descale programme automatically performs a series of rinses and pauses to remove limescale deposits from inside the machine.

After about 30 minutes, the water tank is empty, the  light comes on and the ,  and  lights alternate. Turn the steam knob clockwise as far as it will go to the 0 position.

The appliance is now ready for rinsing through with clean water.

11. Empty the container used to collect the descaler solution and replace it empty under the cappuccino maker.
12. Remove the water tank, empty, rinse under running water, fill with clean water and replace. The ,  and  lights flash simultaneously.
13. Turn the steam knob a half turn anticlockwise to the I position. Hot water comes out of the spout.
14. When the water tank is completely empty, the  light goes out and the , ,  lights flash.
15. Turn the knob to the 0 position, fill the water tank again and the appliance goes off automatically.

To use the appliance, turn it on by pressing the  button.

SETTING WATER HARDNESS

The  light comes on after a period of time established according to water hardness.

The machine is set by default for a hardness value of 4 (very hard water).

The machine can also be programmed according to the hardness of the mains water in the various regions so that the machine needs to be descaled less often.

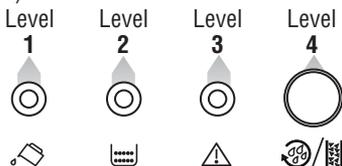
Measuring water hardness

1. Remove the “TOTAL HARDNESS TEST” indicator paper attached to this manual from its pack.
2. Immerse the paper completely in a glass of water for one second.
3. Remove the paper from the water and shake lightly. After about a minute, 1, 2, 3, or 4 red squares form, depending on the hardness of the water. Each square corresponds to one level.



Set water hardness

1. Make sure the appliance is off (but connected to the mains electricity supply and with the main switch in the I position);
2. Press and hold the  button for at least 6 seconds. The     lights come on simultaneously;
3. Press the ECO button to set the actual water hardness (as measured by the indicator paper).



4. Press the  button to exit the menu.

The machine is now reprogrammed with the new water hardness setting.

TECHNICAL SPECIFICATION

| | |
|----------------------|-------------------------------|
| Voltage: | 220-240 V~ 50/60 Hz max. 10 A |
| Absorbed power: | 1450 W |
| Pressure: | 15 bar |
| Water tank capacity: | 1,7 L |
| Size: LxHxD: | 280x364x400 mm |
| Cable length: | 1,5 m |
| Weight: | 10,8 kg |

 The appliance complies with the following EC directives:

- Stand-by Directive no. 1275/2008;
- Low Voltage Directive 2006/95/EC and subsequent amendments;
- EMC Directive 2004/108/EC and subsequent amendments
- Materials and accessories coming into contact with food conform to EEC regulation 1935/2004.

DISPOSAL

Important information for correct disposal of the product in accordance with EC Directive 2002/96/EC.

At the end of its working life, the product must not be disposed of as urban waste.

It must be taken to a special local authority differentiated waste collection centre or to a dealer providing this service.

Disposing of a household appliance separately avoids possible negative consequences for the environment and health deriving from inappropriate disposal and enables the constituent materials to be recovered to obtain significant savings in energy and resources.

As a reminder of the need to dispose of household appliances separately, the product is marked with a rubbish bin bearing a cross.

MEANING OF LIGHTS DURING NORMAL OPERATION

| LIGHTS | DESCRIPTION | MEANING |
|---|--------------------------------|---|
| 1  | The lights flash | The coffee maker is not ready to make coffee (the water has not yet reached the ideal temperature). Wait for the lights to come on steadily before making coffee |
| 2  | The lights are on steadily | The coffee maker is at the right temperature and ready to make coffee |
| 3  | The light is on steadily | The appliance is delivering one cup of coffee |
| 4  | The light is on steadily | The appliance is delivering two cups of coffee |
| 5  | The steam light is flashing | The coffee maker is heating up to the ideal temperature to produce steam. Wait for the light to remain on steadily before using the steam function |
| 6  | The steam light is on steadily | The appliance is ready to deliver steam |
| 7  | The lights flash alternately | The appliance is turning off (see the section "Turning Off") |
| 8  | The lights flash | You must turn the steam knob to position I |
| 9  | The lights flash alternately | You must turn the steam knob to position 0. |
| 10  | The light is on steadily | The appliance is in energy saving mode |
| 11  | The light is on steadily | The automatic descaling programme is underway |

MEANING OF THE ALARM LIGHTS

| LIGHTS | DESCRIPTION | MEANING | WHAT TO DO |
|--|--|--|---|
| 1  | The light is on steadily | Insufficient water in tank or tank not correctly in place | Fill the tank with water and/or insert it correctly, pushing it as far as it will go until it clicks into place. |
| | | The tank is dirty and/or clogged | Rinse or descale the tank |
| 2  | The light flashes | The grinding is too fine and the coffee is delivered too slowly | Repeat coffee delivery and turn the grinding adjustment knob (fig. 10) one click clockwise towards "7" while the coffee mill is in operation. If after making at least 2 coffees delivery is still too slow, repeat the correction procedure, turning the grinding adjustment knob another click until delivery is correct (see the section: "Adjusting the coffee mill"). |
| | | The machine is not able to make coffee | If the problem persists, turn the steam knob to the I position and deliver water from the cappuccino maker |
| 3  | The light is on steadily | The grounds container is full or missing | Empty the grounds container and drip tray, clean and replace (fig. 18). Important: when removing the drip tray, the grounds container MUST be emptied, even if it contains few grounds. If this is not done, when you make the next coffees, the grounds container may fill up more than expected and clog the machine |
| 4  | The light flashes | The "pre-ground coffee" function  has been selected without placing any pre-ground coffee in the funnel | Place pre-ground coffee in the funnel or deselect the "pre-ground" function |
| | | The coffee beans have run out | Fill the beans container |
| | | If the coffee mill is very noisy, this means a small stone in the coffee beans has blocked the mill. | Contact Customer Services |
| 5  | The light flashes | The machine must be descaled | The descaling procedure described in the section "Descaling" needs to be performed as soon as possible. |
| 6  | There is an unusual noise and the lights flash alternately | The infuser has not been replaced after cleaning | Leave the service door closed and the infuser out of the coffee maker. Press the  or  buttons together until the four lights go off. Only when all four lights are off can the door be opened and the infuser inserted. |

| LIGHTS | DESCRIPTION | MEANING | WHAT TO DO |
|---|------------------------------|---|---|
| 7  | The lights flash alternately | The coffee maker has just been turned on, the infuser is not inserted correctly and the service door is not correctly closed. | Press the word PUSH on the infuser until it clicks into place. Make sure the two red buttons have snapped out. Close the service door and turn the appliance on again |
| 8  | The lights flash | The pre-ground coffee funnel is clogged | Empty the funnel with the help of a brush as described in the section "Cleaning the pre-ground coffee funnel". |
| 9  | The light is on steadily | The infuser has not been replaced after cleaning. | Insert the infuser as described in the paragraph "Cleaning the infuser" |
| | | The inside of the appliance is very dirty | Clean the appliance thoroughly |
| 10  | The light flashes | The service door is open | If you cannot close the door, make sure the infuser is correctly inserted |
| 11  | The lights flash alternately | The coffee maker has been switched on with the steam knob in the open position | Turn the steam knob clockwise until delivery stops |

TROUBLESHOOTING

Below is a list of some of the possible malfunctions.

If the problem cannot be resolved as described, contact Customer Services.

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|---|--|--|
| The coffee is not hot | <ul style="list-style-type: none"> The cups were not preheated. | <ul style="list-style-type: none"> Warm the cups by rinsing them with hot water (N.B. you can use the hot water function). |
| | <ul style="list-style-type: none"> The infuser has cooled down because 2/3 minutes have elapsed since the last coffee was made. | <ul style="list-style-type: none"> Before making coffee, heat the infuser by pressing the  button. |
| The coffee is weak or not creamy enough. | <ul style="list-style-type: none"> The coffee is ground too coarsely. | <ul style="list-style-type: none"> Turn the grinding adjustment knob one click anticlockwise towards "1" while the coffee mill is in operation (fig. 7). Continue one click at a time until coffee delivery is satisfactory. The effect is only visible after delivering 2 coffees (see the section: "Adjusting the coffee mill" on page 11). |
| | <ul style="list-style-type: none"> The coffee is unsuitable. | <ul style="list-style-type: none"> Use pre-ground coffee for espresso coffee makers |
| The coffee is delivered too slowly or a drop at a time. | <ul style="list-style-type: none"> The coffee is ground too finely. | <ul style="list-style-type: none"> Turn the grinding adjustment knob one click clockwise towards "7" while the coffee mill is in operation (fig. 7). Continue one click at a time until coffee delivery is satisfactory. The effect is only visible after delivering 2 coffees (see the section: "Adjusting the coffee mill" on page 11). |

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|---|---|--|
| Coffee does not come out of one of the spouts. | <ul style="list-style-type: none"> The spouts are blocked. | <ul style="list-style-type: none"> Clean the spouts with a toothpick. |
| The coffee does not come out of the spouts, but from around the service door. | <ul style="list-style-type: none"> The holes in the spouts are clogged with dry coffee dust | <ul style="list-style-type: none"> The coffee guide inside the service door is blocked and cannot swing. |
| | <ul style="list-style-type: none"> Clean the spouts with a toothpick, sponge or hard bristled kitchen brush. | <ul style="list-style-type: none"> Thoroughly clean the coffee guide, particularly near the hinges. |
| The frothed milk has large bubbles | <ul style="list-style-type: none"> The milk is not cold enough or is not semi-skimmed. | <ul style="list-style-type: none"> You should ideally use skimmed or semi-skimmed milk at refrigerator temperature (about 5°C). If the result is not as you wished, try changing brand of milk. |
| The milk is not frothed | <ul style="list-style-type: none"> Cappuccino maker dirty. | <ul style="list-style-type: none"> Clean as described in the section "Cleaning the cappuccino maker after use". |
| Steam delivery stops | <ul style="list-style-type: none"> A safety device stops steam delivery after 3 minutes. | <ul style="list-style-type: none"> Wait, then activate the steam function again. |
| The appliance does not come on. | <ul style="list-style-type: none"> It is not plugged into the mains socket. | <ul style="list-style-type: none"> Plug into the mains socket. |
| | <ul style="list-style-type: none"> The main switch (A2) is not turned on. | <ul style="list-style-type: none"> Place the main switch in the I position (fig. 3). |
| When the steam/hot water knob is turned to the I position, steam/hot water is not delivered from the cappuccino maker | <ul style="list-style-type: none"> The holes in the cappuccino maker and/or steam nozzle are blocked | <ul style="list-style-type: none"> Clean the cappuccino maker as described in the section "Cleaning the cappuccino maker after use". |
| The infuser assembly cannot be removed for cleaning. | <ul style="list-style-type: none"> The appliance is on or has not completed the turning off cycle. | <ul style="list-style-type: none"> The infuser can only be removed when the appliance has been turned off correctly (see the section "Turning off"). |