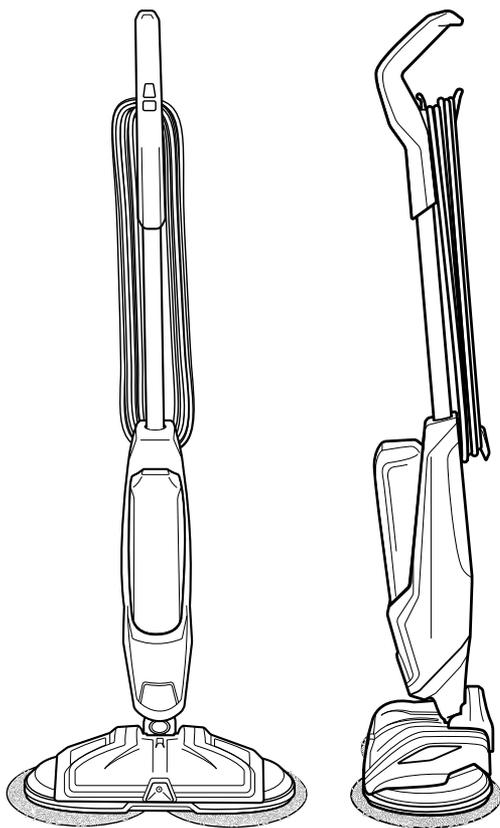




SPINWAVE®

USER GUIDE
2039 SERIES



IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR SPINWAVE®.

When using an electrical appliance, basic precautions should be observed, including the following:

WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- » Connect to a properly grounded outlet only. See grounding instructions. Do not modify the 3-prong grounded plug.
- » Do not leave appliance when it is plugged in. Unplug from outlet when not in use and before servicing.
- » Use indoors only.
- » Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- » Do not use for any purpose other than described in this user guide. Use only manufacturer's recommended attachments.
- » Do not use with damaged cord or plug. If appliance is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
- » Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- » Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- » Do not handle plug or appliance with wet hands.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- » Turn OFF all controls before plugging or unplugging appliance.
- » Use extra care when cleaning on stairs.
- » Do not use appliance in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.

- » Use only BISSELL® cleaning products intended for use with this appliance to prevent internal component damage.
- » Do not immerse. Use only on hard floor surfaces moistened by the cleaning process.
- » Keep appliance on a level surface.
- » Do not carry the appliance while in use.

WARNING

To Reduce The Risk Of Injury From Moving Parts – Unplug Before Servicing.

WARNING

Risk Of Injury. Mop Pads May Start Unexpectedly. Unplug Before Cleaning or Servicing.

SAVE THESE INSTRUCTIONS FOR FUTURE USE

This model is for household use only. Commercial use of this machine voids the manufacturer's warranty.

WARNING

Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. **DO NOT MODIFY THE PLUG.** If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the illustration. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

GROUNDING INSTRUCTIONS

This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.



Thanks for buying a BISSELL® SpinWave®!

We love to clean and we're excited to share one of our innovative products with you. We want your SpinWave to work like new for the years to come, so this guide has tips on how to use, maintain and, if there's a problem, troubleshoot.

Your SpinWave needs a little assembly before getting to work, so flip to the "Assembly" section and let's get started!

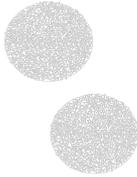
What's In The Box?



Handle



Body of Machine



(2) Soft Touch Pads



(2) Scrubby Pads



(2) 8 oz BISSELL Multi-Surface Formula



(1) 8 oz BISSELL Wood Floor Formula

NOTE: Standard accessories may vary by model. To identify what should be included with your purchase, please refer to the "Carton Contents" list located on the carton top flap.

Safety Instructions 2

Product View 4

Assembly 5

Operations 6-8

Maintenance & Care 9

Troubleshooting 10

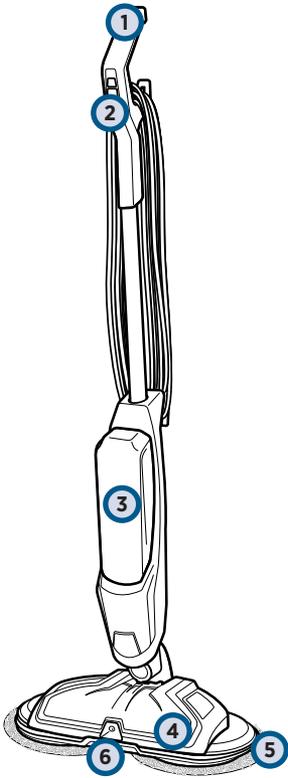
Warranty 11

Service 11

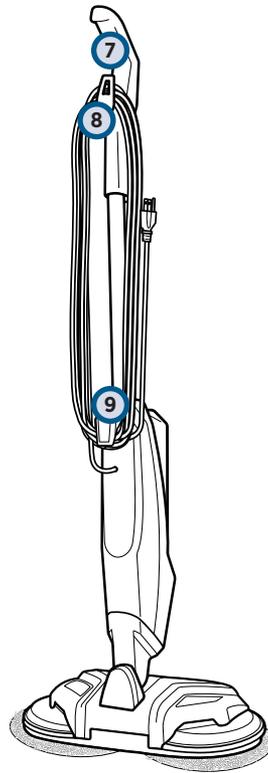
Product Registration 12

Consumer Care 12

Getting to Know Your SpinWave®



- 1 Handle
- 2 Digital Controls
- 3 Clean Water Tank
- 4 Low Profile Foot
- 5 Power Spin Pads



- 6 Spray Nozzle
- 7 In-Use Cord Clip
- 8 Quick Release™ Cord Wrap
- 9 Lower Cord Wrap

Assembly

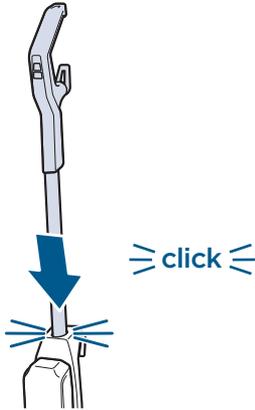
⚠️ WARNING

Do not plug in your SpinWave® until you are familiar with all instructions and operating procedures.

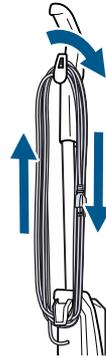
Your BISSELL® SpinWave machine comes in two easy-to-assemble components and does not require any tools to assemble.

1

Insert Handle into body of machine until you hear a "click".



2



Then, wrap the cord around the Quick Release™ Cord Wrap and the Lower Cord Wrap. Your assembly is now complete!

NOTE: To easily unwrap the cord for use, just turn the Quick Release Cord Wrap downward to remove the cord from the cord wrap.

Cleaning Formulas

⚠️ WARNING

To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL® formulas intended for use with the hard floor device.

Keep plenty of SpinWave formulas on hand so you can clean your sealed hard floors whenever it fits your schedule.

Always use SpinWave formulas in your machine. Other solutions may harm the machine and may void the warranty.

SPINWAVE FORMULAS



Multi-Surface Formula

Great for cleaning ALL sealed hard floors

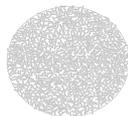


Wood Floor Formula

Restore your sealed wood floors' natural shine

Attaching Your Mop Pads

Your BISSELL® SpinWave® may have come with two different mop pads:

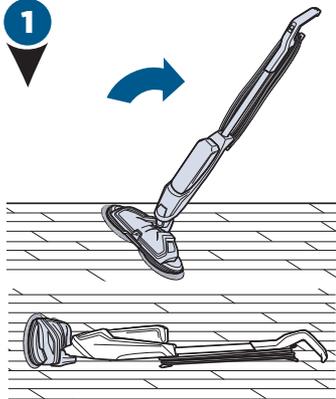


(2) Soft Touch Pads (2) Scrubby Pads

The **Soft Touch Pad** is best for everyday use on delicate flooring like sealed hardwoods and laminate.

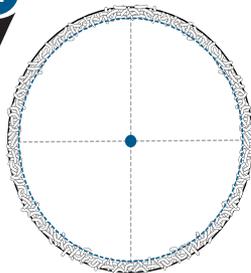
The **Scrubby Pad** is best used to power through tough, sticky messes.

1



Your SpinWave may have come with mop pads attached. If not, to attach mop pads, carefully lay machine down on the floor.

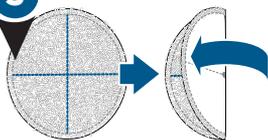
2



The back of the mop pad has a small dot in the center of the pad.

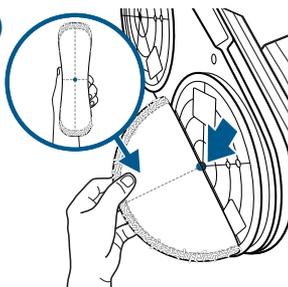
NOTE: These next steps are to help you apply the mop pads more accurately onto the machine.

3



First, fold the pad in half, making sure the cloth material is inside the fold.

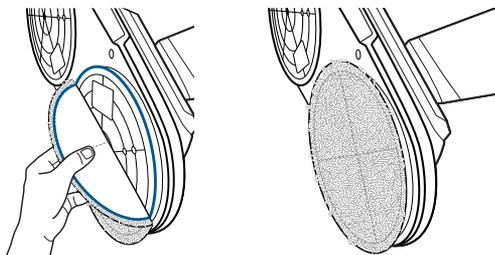
4



Then, with the mop pad folded, line up the small dot in the center of the pad with the middle screw on the bottom of the foot.

5

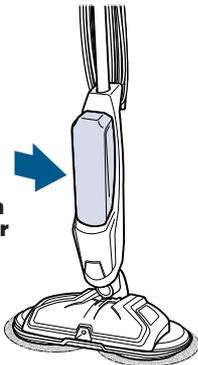
Lastly, line up the edge of the mop pad with the inner ring on the foot, attaching the mop pad to the hook and loop material on the bottom of the foot.



Filling Your Clean Water Tank

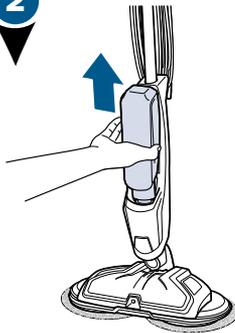
1

Clean Water Tank



The Clean Water Tank is located on the front of the machine.

2



Lift the tank straight up to remove from the machine.

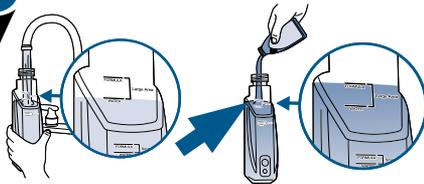
3



Unscrew the cap from the tank.

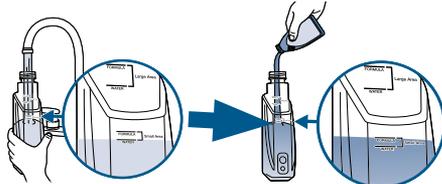
The tank has two measuring volumes depending on the amount of space you would like to clean.

4



For large area cleaning

- Fill tank with warm tap water to the second water fill line.
- Then add BISSELL® SpinWave® formula to the second formula fill line.



For small area cleaning

- Fill tank with warm tap water to the first water fill line.
- Then add BISSELL SpinWave formula to the first formula fill line.

5



Screw the cap back onto the tank.

6



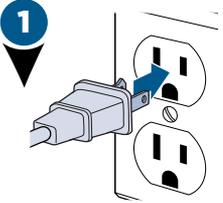
Slide the tank back into place until you hear a click.

A few notes about filling the Clean Water Tank:

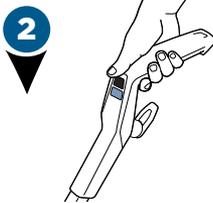
- Fill with warm (140°F/60°C MAX) tap water and add the appropriate BISSELL formula. **DO NOT USE BOILING WATER. DO NOT HEAT WATER OR TANK IN MICROWAVE.**

Cleaning Your Sealed Hard Floors

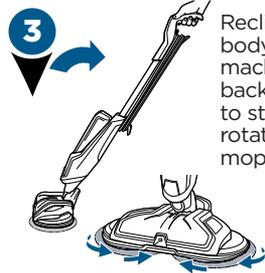
ATTENTION: This machine is designed to be used only on sealed hard floors and should not be used on carpet or rugs. Prior to cleaning, check flooring manufacturer specialized cleaning instructions or cleaning compatibility.



1 Plug machine into a properly grounded outlet.



2 Press the ON/OFF button to start cleaning your sealed hard floors.

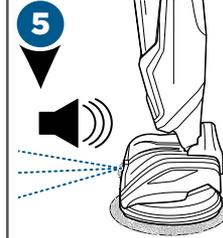


3 Recline the body of the machine backward to start the rotating mop pads.

TIP: You may feel a slight vibration when turning on the machine if the mop pads are not aligned correctly. Wait a few seconds for the pads to adjust themselves. If this doesn't occur, turn the machine OFF and replace mop pads following the instructions in "Attaching Your Mop Pads" section.



4 To clean, push the SPRAY button to dispense solution.



5 Solution will spray out of the nozzle on the front of the foot. You should hear a soft buzzing noise each time you press the SPRAY button to indicate solution being dispensed.

TIP: For optimum cleaning, perform overlapping cleaning strokes while dispensing cleaning solution. Care should be taken to not overwet the floor surface, especially when cleaning wood and other delicate floor surfaces.

TIP: When cleaning near baseboards, edges, or furniture you may feel a slight pull from the machine due to bouncing off the surface.



6 For more difficult and stuck on messes, spray solution directly on mess and line up one of the mop pads parallel to the mess. Move mop pad over mess and slowly move machine back and forth to clean, continuing to spray solution as needed.

NOTE: When finished cleaning, make sure to push the OFF button before standing the machine upright as the mop pads will continue to spin until the machine is turned OFF.

Cleaning Your SpinWave®

⚠️ WARNING

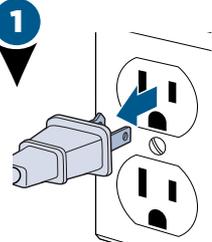
To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

⚠️ WARNING

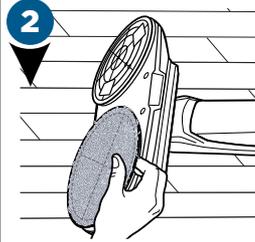
Do not set the machine on carpet, rug, or other fabric surface when mop pad is removed as hook and loop material on foot may damage them.

⚠️ WARNING

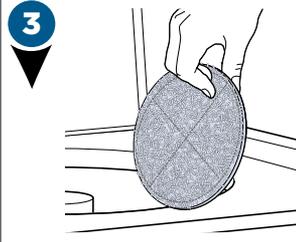
Do not store machine on wet mop pads as they may damage wood or other delicate floors.



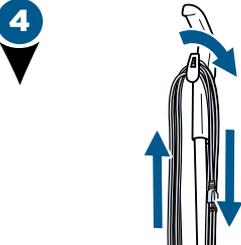
1 Turn machine OFF and unplug the machine from the grounded outlet.



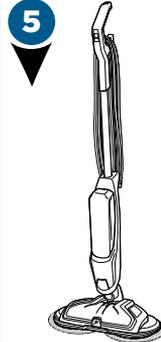
2 To remove mop pads, simply pull pads off the hook and loop material on the bottom of the machine.



3 Machine wash separately in warm water. Use only liquid detergents. Do not use bleach or fabric softener. Tumble dry on low. Do not iron. Do not dry-clean.



4 Wrap cord around the Quick Release™ Cord Wrap and the Lower Cord Wrap. Clip molded plug to power cord.



5 Store upright in a dry protected area until the next use. Since this product uses water, it must not be stored where there is danger of freezing. Freezing will damage internal components and may void the warranty.

Store with dry mop pads.
Wet mop pads may damage wood and other delicate, sealed hard floors.

NOTE: Any liquid remaining in the Clean Water Tank should be emptied prior to machine storage.

NOTE: Store cleaner in a protected, dry area. Since this product uses water, it must not be stored where there is danger of freezing. Freezing may damage internal components and void the warranty.

Troubleshooting

WARNING

To reduce the risk of electric shock, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Problem	Possible causes	Remedies
Machine is vibrating/wobbling	Mop pads are not aligned with foot	Realign the mop pads on the foot
Cord is in way when cleaning	Cord is not clipped in In-Use Cord Clip	Clip the cord in In-Use Cord Clip
Reduced spray OR no spray	Clean Water Tank may be empty	Refill tank
	Clean Water Tank may not be seated completely	Turn power OFF; Remove and reseal tank
	System isn't completely primed	Hold trigger for 10 to 15 seconds to make sure the formula has flowed to the spray tips
	Not holding trigger to spray solution	Hold trigger continuously while using the machine
	Spray tips on foot clogged	Turn power OFF; Use a paper clip to clean the spray tip located front and center of the machine.
Spin plates are not turning or are wobbling	Mop pads are not installed properly	Turn Power OFF; Unplug machine and follow instructions on page 6 for replacing mop pads
	Machine is standing upright	Recline machine
No power	Cord damage	While unplugged, inspect the full length of the cord for damage and refer to a qualified technician if there is damage
	Handle not properly in place	Remove handle and click back into body; To remove handle: 1. Hold base of machine with your foot, then insert screwdriver into the slot beneath the cord wrap to disengage handle tab from body 2. Use other hand to hold metal pole and pull upward to take handle off 3. To click handle back into body, see page 5
	Outlet not working	Test outlet with a small appliance like a cell phone charger, and use another outlet if needed
	Fuse/breaker outlet blown	Reset the breaker
Machine is leaking	Cap of Clean Water Tank is not closed properly	Remove the tank and reapply the cap

Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL® Consumer Care by E-mail or telephone as described below.

It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found online at www.BISSELL.com/privacy-policy.

Limited Two-Year Warranty

Subject to the ***Exceptions and Exclusions from the Terms of the Limited Warranty**, upon receipt of the product BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two years, any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental, service. This warranty does not apply to fans or routine maintenance components

such as filters, belts or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the user guide is not covered. This warranty will only be valid if the product is used in the same country in which it was sold.

BISSELL is not liable for incidental or consequential damages of any nature associated with the use of this product. BISSELL's liability will not exceed the purchase price of the product.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*Exceptions and Exclusions from the Terms of the Limited Warranty

This warranty is exclusive and in lieu of any other warranties, either oral or written. Any implied warranties, which may arise by operation of law, including the implied warranties of merchantability and fitness for a particular purpose, are limited to the two-year duration from the date of purchase as described above.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

Service

Please do not return this product to the store.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

If your BISSELL product should require service:

Contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area. If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

Website:

www.BISSELL.com/service-centers

E-mail:

www.BISSELL.com/email-us

Call:

BISSELL Consumer Care
1-800-237-7691

Monday – Friday: 8am - 10pm ET

Saturday: 9am - 8pm ET

Sunday: 10am - 7pm ET

Register your product today!

Registering is quick, easy and offers you benefits over the lifetime of your product.

You'll receive:

BISSELL® Rewards Points

Automatically earn points for discounts and free shipping on future purchases.

Faster Service

Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts

We'll contact you with any important product maintenance reminders and alerts.

Special Promotions

Optional: Register your email to receive notice of offers, contests, cleaning tips, and more!

Visit www.BISSELL.com/registration!

Visit the BISSELL website: www.BISSELL.com

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty page for details.

Parts & Supplies

For Parts and Supplies, go to www.BISSELL.com and enter your model number in the search field.

*Love your **BISSELL®** product?*

Don't keep it a secret.

Let us, and millions of others, know what you think!

Leave your star-rating on BISSELL.com

www.BISSELL.com



©2019 BISSELL Inc.
All rights reserved. Printed in China
Part Number 162-1053 05/19
Visit our website at: www.BISSELL.com