

portal

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Setting Up Your Portal



Before setting up your Portal, make sure to review our [health and safety guidelines](#). A Facebook account is required to set up your Portal.

To set up your Portal:

1. Place your Portal on a stable flat surface, like a tabletop or counter.
 - Do not place your Portal near sinks, showers, pools or other areas where it might get wet.

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- Do not place Portal where it may be tipped over easily.
2. Plug your Portal in with the included power cord.
- Plug the included power cord into Portal first, then into an appropriate outlet.
 - Make sure the included power cord is fully plugged into your Portal before plugging it into an appropriate outlet.
 - Your Portal works when connected to a rated AC power source with 100V to 240V AC at 50Hz to 60Hz. Please review our [health and safety guidelines](#) for more information.
 - Arrange any cables and cords so that people and pets are not likely to trip over or accidentally pull on them as they move around or walk near the Portal.
3. Follow the on-screen instructions to:
- Connect your Portal to Wi-Fi:
 1. Select your Wi-Fi network.
 2. Enter your Wi-Fi password and tap **Join**.
 3. Tap **Next**.
 - Log into your Facebook account.
 - Complete the setup process.

During set up you can:

- Add accounts to your Portal.
- Set up Amazon Alexa.
- Give your Portal a name.
- Add your Facebook photos and videos to Superframe.
- Connect your Portal to your music accounts, like Spotify or Pandora.

Note: If you're having trouble using your Portal's touch screen during setup, learn more about [turning off accessibility options](#).

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