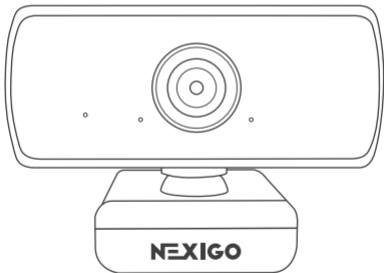




1080P HD Webcam



User Manual

Welcome to the NexiGo Family!

Thank you for selecting us! You are now part of an exclusive club, the NexiGo family. Any problem, please be free to contact us via cs@nexigo.com at any time or reach us at +1(503)974-4185 during Mon-Fri 9:00 a.m.-5:00 p.m PST for further assistance.

From all of us here at NexiGo, we want to welcome you again to the family. We thank you deeply for your trust and for your business, and we know you'll love it here.

Look forward to serving you again in the next future.
Your Sincerely

Contact Info

Brand: NexiGo

Website: www.nexigo.com

Manufacturer: Nexight INC

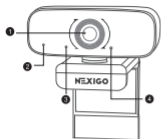
Email: cs@nexigo.com

Tel: +1(503)974-4185

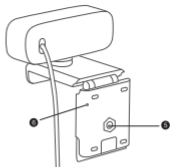
Address: 11075 SW 11th St, Beaverton, OR 97005, US



Product Overview



1. HD Lens
2. Noise Reduction Microphone
3. Power Indicator



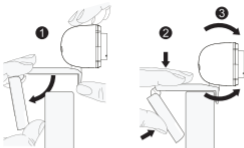
4. Signal Indicator
5. Tripod Attachment
6. Flixible Clip/base

Specification

Video resolution	1920x1080@30fps, 1280x720@30fps, 640x480@30fps
Sensor	1/2.7" CMOS image sensor, 2.0Mega pixels for image
Focus type	Manual Focus
Field of view	H=90 degrees
Image focus	30cm to infinity
System requirements	<ul style="list-style-type: none"> • Internet connection • USB 2.0 port • OS X 10.7+ • Microsoft Windows XP/7/8/10

Setting up Your Webcam

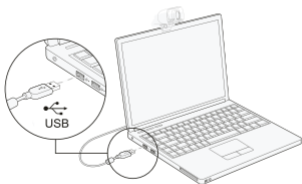
1. Place your webcam



2. Connect to your computer

Step1, Plug your webcam into USB interface of PC or TV STB.

Step2, Wait about 1 minute, webcam will install automatically.



Note: Make sure you are connected to the network.

Note: If you can not use the camera within other apps, you will need to enable access.

- Select **Settings > Privacy > Camera**, and then turn on Let apps use my camera.

3. Video calling requirements

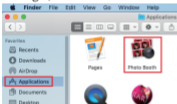
- (1) A computer with speaker (or a headset).
- (2) Install video-calling application such as **Skype, Yahoo!, Messenger, Zoom, Google Meet**. As well as a USB camera and video calling application (both callers need);
- (3) Confirm your Internet connection (e.g. DSL, T1 or WiFi);

Note: Please check your preferred video calling application requirements. (Requirements may vary between different applications but usually a minimum of 2Mbps upload speed is required);

4. View camera on Mac

Mac users can use the Photo Booth app, which is already installed with the OS. This will allow you to preview the camera images, capture still frames and video clips.

To begin, select the Finder button, click Applications, and start Photo Booth.



If you want to use the camera within other apps, you will need to enable access in the MacOS Security & Privacy settings:

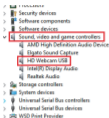
- Go to the Apple menu in the top left corner of the screen and choose System Preferences.
- Select the Privacy tab then choose Camera from the left side list.
- Locate the app you want to enable camera access for and check the box alongside that app name to enable camera access for that application.

To see an image from the camera in Photo Booth, you may need to select the camera from the list of attached devices in the app.

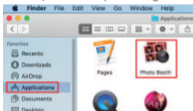
- At the top of your screen, click Camera in the app menu, and select the Full HD camera from the list of options.

Q1: How do I know if my camera is recognized by the operating system?

A: Connect the camera in any USB2.0/3.0 port. Once the camera is connected, it takes few more moments before the camera is recognized. To ensure the camera has installed correctly, check the **Control Panel > System and Security > Device Manager**.



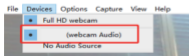
To verify connectivity on Mac, go to **Finder > Applications > Photo Booth**



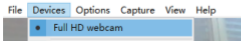
Q2: How do I know if my video calling application can use my webcam?

A: All video application has an option setting to review the audio and video device. Using the video application review the followings:

- The Audio selection to ensure the webcam Audio is selected.



- If not change the selection to the USB2.0 camera. The Video selection to ensure the Full HD webcam is selected.

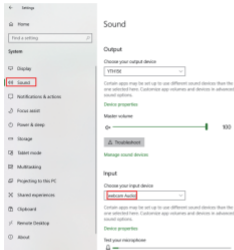


Q3: What is the framerate of video recording?

A: NexiGo Webcam captures crystal clear images and records 1080P/30fps video.

Q4: Why my NexiGo webcam cannot record any sound?

A: Windows, go to **Control Panel > Sound**. Select the NexiGo webcam as the default communication device for playback and recording.



Mac, go to **System Preferences > Sound**. Select NexiGo webcam as the default device for sound input and output.

In your video/audio calling application, check the audio settings and make sure that the webcam is selected for both the speaker and microphone. Then, check the video settings and verify that NexiGo webcam is selected for the camera.

Q5: Why does the feed from the webcam keep flickering and cutting out on the bottom?

A: This could be an indication that there is inadequate power being supplied to the webcam. Please try other USB port, such as one on the back of the computer, which gets power from the mainboard of your computer.

Q6: Why does the microphone still not work even though it is being recognized by my computer?

A: This could mean there is communication issue happening between the camera and your computer.

Navigate to **Computer Management > Device Manager > Sound, video and game controllers** and click to expand the menu. Locate the HD Webcam USB option, right click and select **"Uninstall device"**.



Once the webcam has been uninstalled, unplug the USB cord from your computer and then plug it back into the USB port. The webcam will automatically install the new driver. Wait about 1 minute and verify if the microphone is working properly.