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vtech
Quick start guide

TECHNICAL SPECIFICATIONS

Frequency control	Crystal controlled PLL synthesizer
Transmit frequency	Baby unit: 2405 - 2475 MHz Parent unit: 2405 - 2475 MHz
Channels	32
LCD	5" Color LCD (WQVGA 480x272 pixel)
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.
Power requirements	Baby unit power adapter: Output: 6V DC @ 400mA Parent unit power adapter: Output: 5V DC @ 2A Parent unit battery: 3.7V 5000mAh Li-ion battery, 18.5Wh Lithium-ion battery

Specifications are subject to change without notice.
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VM350
VM350-2

Full Color Video Monitor

For more support, email support@vtechbabycare.com or scan the QR code below for product information.

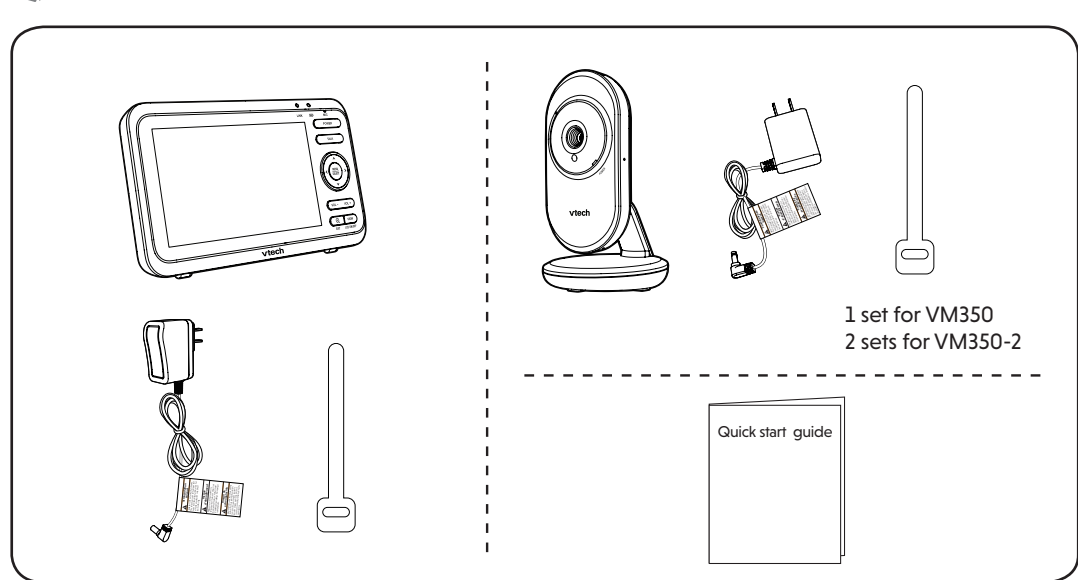


IMPORTANT SAFETY INSTRUCTIONS

- The applied nameplate is located at the bottom of the baby unit base. When in use, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:
- Follow all warnings and instructions marked on the product.
 - Adult setup is required.
 - CAUTION:** Do not install the baby unit at a height above 6.5 feet (2 meters).
 - This product is intended as an aid. It is not a substitute for responsible and proper adult supervision and should not be used as such.
 - This product is not intended for use as a medical monitor.
 - Do not use this product near water, for example, near to a bath, sink, swimming pool or shower.
 - CAUTION:** Use only the internal, non-user replaceable battery fitted to the parent unit. There may be a risk of explosion if a wrong type of battery is used for the parent unit. The battery cannot be subjected to high or low extreme temperature and low air pressure at high altitude during use, storage or transportation. Disposal of batteries in fire or a hot oven, mechanically crushing or cutting the battery can result in an explosion. Subjecting products or batteries to an extremely high temperature environment can result in explosion or leakage of flammable liquids, or gas. Products or batteries subjected to extremely low air pressures may result in explosion or leakage of flammable liquids, or gas. Dispose of used batteries according to the information in the **RRRC** seal.
 - Use only the power adapters supplied with this product. Incorrect power adapter polarity or voltage can seriously damage the product.

- SAVE THESE INSTRUCTIONS**
- Use and store the product at a temperature between 32°F (0°C) and 104°F (40°C).
 - Mishandling batteries can cause burn, fire or explosion hazards.
 - Batteries should not be exposed to excessive heat such as bright sunshine or fire.
 - Do not expose the product to extreme cold, heat or direct sunlight. Do not place the product close to a heating source.
 - Warning—Strangulation Hazard—Children have STRANGLED in cords. Keep this cord out of the reach of children (more than 3 ft (0.9m) away). Do not remove warning label on the adapter cord.
 - Never place the camera unit(s) inside the baby's crib or playpen. Never cover the camera unit(s) or parent unit with anything such as a towel or a blanket.
 - Other electronic products can cause interference to your parent unit and baby unit. Try installing your baby unit as far away as possible from the following electronic devices: wireless routers, radios, mobile telephones, intercoms, room monitors, televisions, personal computers, kitchen appliances (e.g. microwave ovens) and cordless telephones.
- Precautions for users of implanted cardiac pacemakers**
Cardiac pacemakers (applies only to digital cordless devices): Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless devices and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:
- Pacemaker patients**
- Should keep wireless devices at least six inches from the pacemaker.
 - Should NOT place wireless devices directly over the pacemaker, such as in a breast pocket, when it is turned ON. WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless devices.
- Electromagnetic fields (EMF)**
This VTech product complies with all standards regarding electromagnetic fields (EMF). If handled properly and according to the instructions in this user's manual, the product is safe to be used based on scientific evidence available today.

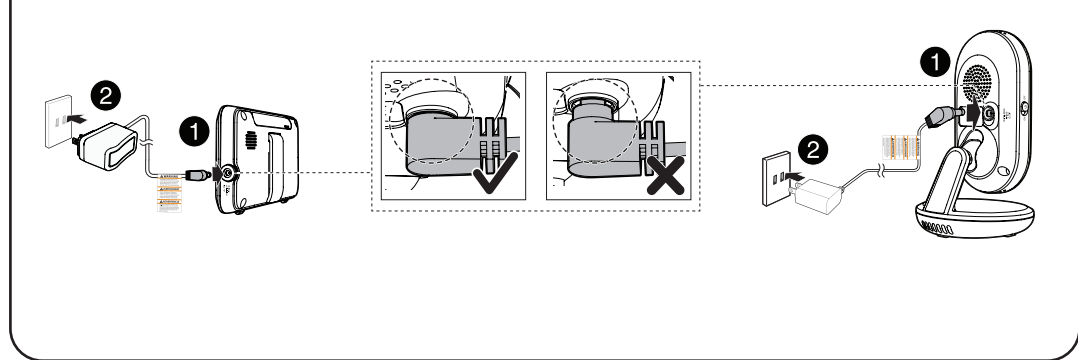
WHAT'S IN THE BOX



1 CONNECT THE BABY MONITOR

Connect the baby monitor

- NOTES**
- Use only the power adapters supplied with this product.
 - Make sure the baby monitor is not connected to the electronically/timer controlled electric power outlet.
 - Connect the power adapters in a vertical or floor mount position only. The adapters' prongs are not designed to hold the weight of baby monitor, so do not connect them to any ceiling, under-the-table, or cabinet outlets. Otherwise, the adapters may not properly connect to the outlets.
 - Make sure the parent unit, the baby unit and the power adapter cords are out of reach of children.



Charge the parent unit battery

When you have connected and turned on the parent unit, the battery will be charged automatically.

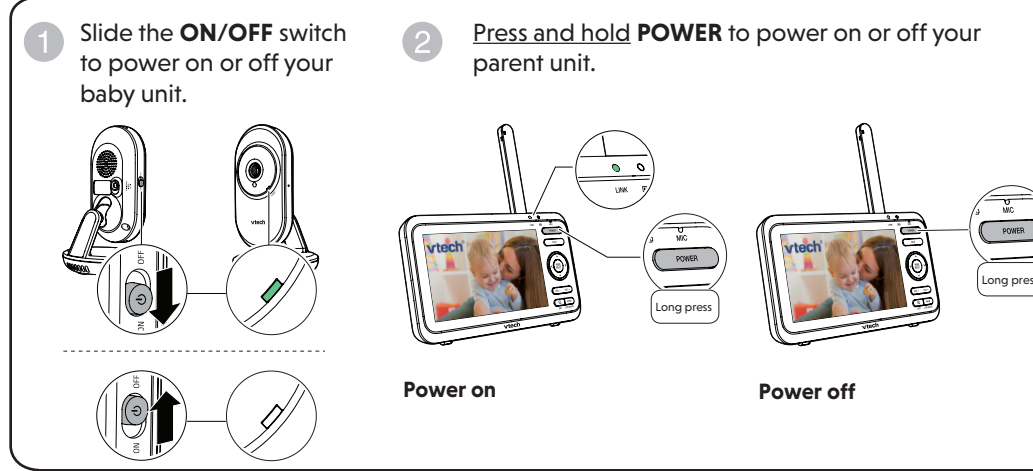
NOTES

- Before using the baby monitor for the first time, charge the parent unit battery for 12 hours. When the parent unit battery is fully charged, the battery icon segments become solid.
- It takes longer to charge the battery when the parent unit is turned on. To shorten the charging time, turn the parent unit off while charging.
- The standby time varies depending on the sensitivity level you set, your actual use and the age of the battery.

The battery icon indicates the battery status (see the following table).

BATTERY INDICATORS	BATTERY STATUS	ACTION
The screen displays . The light flashes.	The battery has very little power and can only be used for a short time.	Charge without interruption (about 30 minutes).
The battery icon segments are solid .	The battery is fully charged.	To keep the battery charged, connect the unit to AC power when in use.

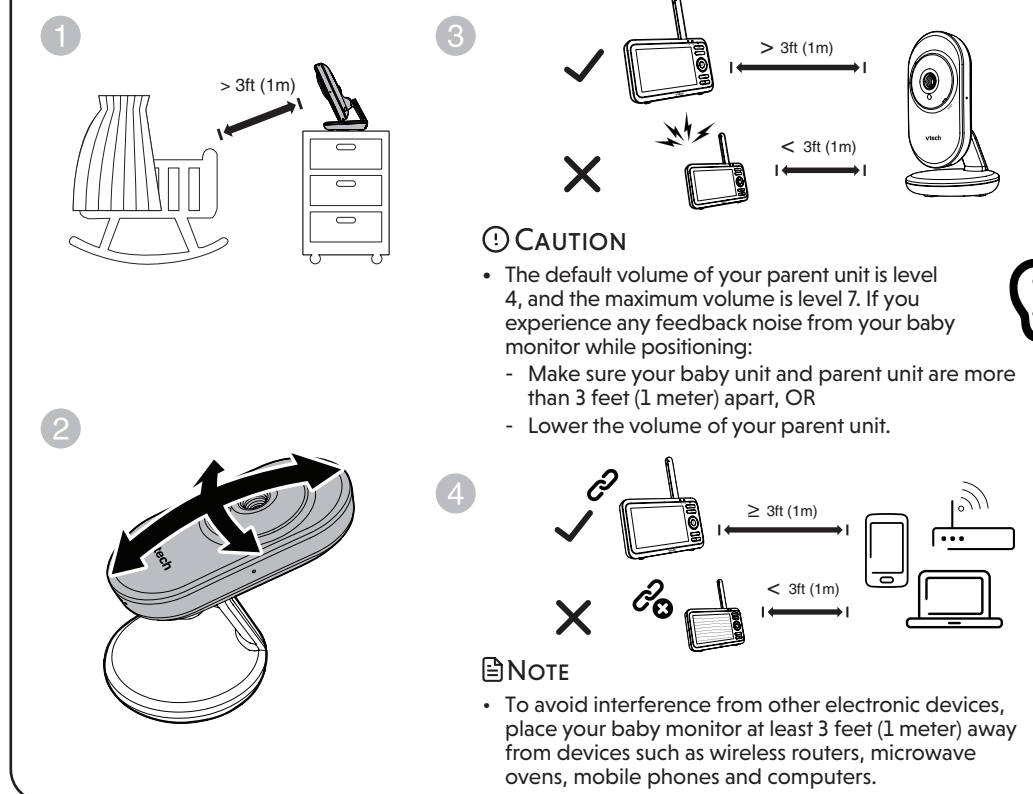
2 POWER ON OR OFF THE BABY MONITOR



3 POSITIONING THE BABY MONITOR

CAUTION

- Keep the baby unit out of the reach of your baby. Never place or mount the baby unit inside the baby's crib or playpen.



4 STATUS CHECK

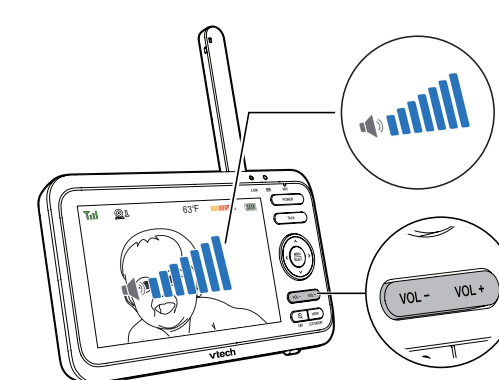
Once you power on both your baby unit and parent unit, your parent unit displays image from the baby unit, and the **LINK** LED light turns on.

The **POWER** LED light of baby unit turns on.

BASIC OPERATION - PARENT UNIT

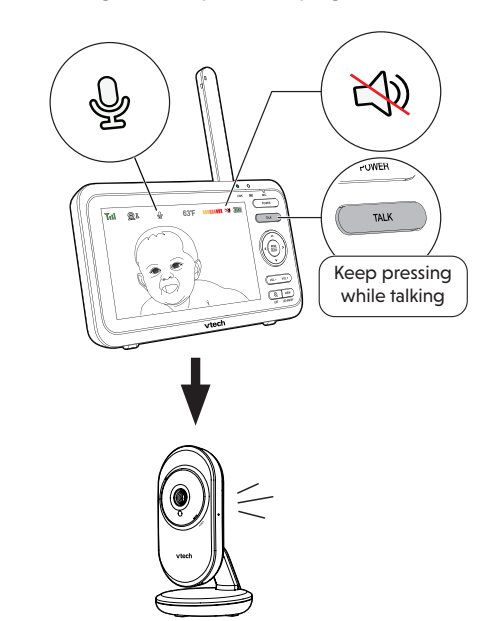
Adjust speaker volume

Press **VOL+** / **VOL-** to adjust your parent unit speaker volume.



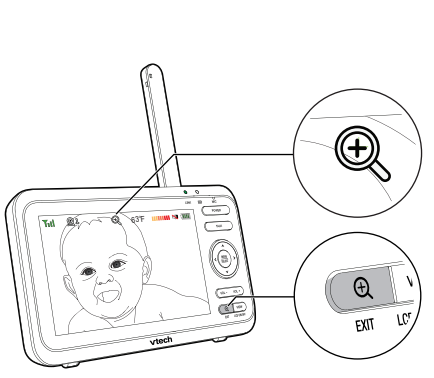
Talk to your baby unit

Press and hold **TALK** and speak to your parent unit. Your voice is transmitted to the baby unit. Release **TALK** when finished talking to hear your baby again.



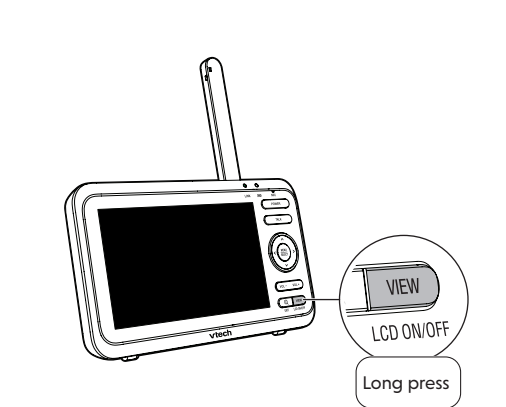
Zoom

Press **Q** to zoom in or out.



Turn off the screen

Press and hold **LCD ON/OFF** to switch off the screen. You can still hear sound from the baby unit.



TIP

- Press any keys on the parent unit to turn on the screen again.

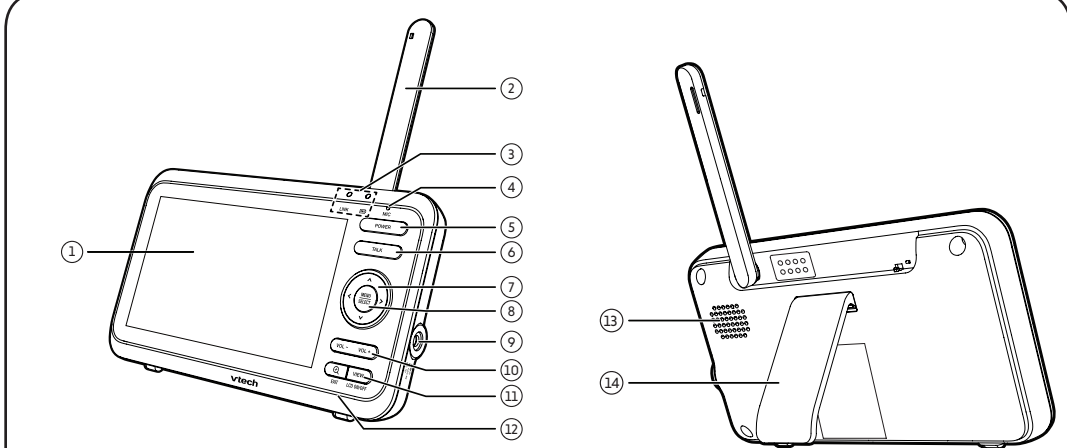
Use the menu

Press **MENU** to enter the menu, choose a menu item, or save a setting. You can use the parent unit for advanced settings or operations, such as to play or stop the baby unit lullaby, or to adjust the baby unit sound sensitivity.

While in the menu:

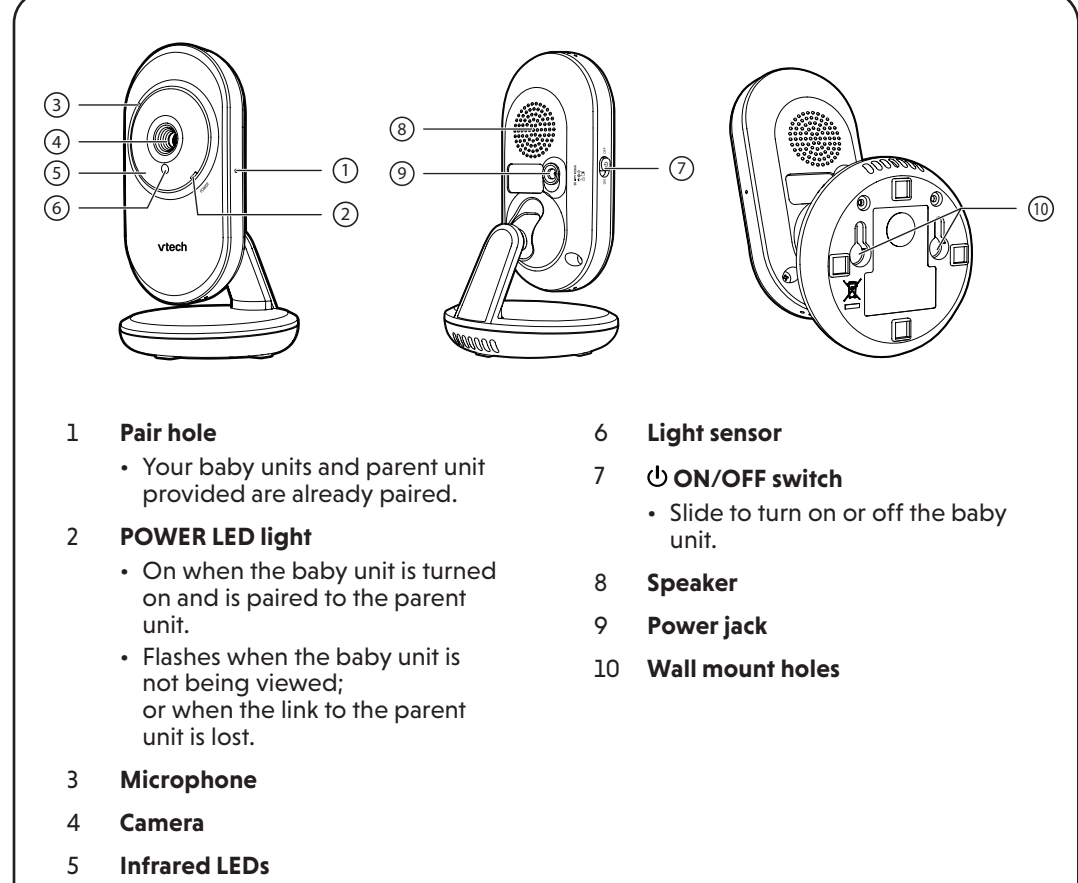
- Press **<** or **>** to scroll among the menu options.
- Press **MENU** to select an item, or to save a setting.
- Press **▲** or **▼** to scroll among the sub-menus, or to adjust a setting.
- Press **<** to return to the previous menu options without changing the current setting.
- Press **Q** / **EXIT** to return to live video.

OVERVIEW - PARENT UNIT



- | | | |
|---------------|----------------------|------------|
| 1 LCD display | 7 Arrow keys | 13 Speaker |
| 2 Antenna | 8 MENU/SELECT | 14 Stand |
| 3 LED lights | 9 Power jack | |
| 4 Microphone | 10 VOL - / VOL + | |
| 5 POWER | 11 VIEW / LCD ON/OFF | |
| 6 TALK | 12 Q / EXIT | |

OVERVIEW - BABY UNIT



NEED HELP?

For operations and guides to help you using your video monitor, and for latest information and supports, go and check the online help topics and online FAQs.

Use your smartphone or mobile device to access our online help.

- Go to <https://help.vtechphones.com/vm350> or <https://help.vtechphones.com/vm350-2>; OR
- Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to trigger the redirection of the online help.
- If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.

You can also call our Customer Support at 1 (800) 595-9511 [in US] or 1 (800) 267-7377 [in Canada] for help.



PARENT UNIT ICONS

Main menu icons

Main menu	Sub-menu
Brightness	Adjust the parent unit's LCD brightness.
Camera settings	Baby unit speaker volume Adjust the baby unit's speaker volume.
	Monitoring mode (For VM350-2 only) - Single mode - Split mode - Patrol mode

Lullaby

- Play/Stop lullaby**
- 1 2 3 4 5**
- Select one of the soothing sounds, or white noise.
 - Select one of the five melodies.
 - Play all melodies.
- 60min 45min 30min 15min OFF**
- Set timer to stop playing the selected melody or soothing sound.

Main menu	Sub-menu
Alert tones	Set the parent unit to beep when the battery is low. Set the parent unit to beep when the link between the parent unit and the baby unit is lost. Set the confirmation tone on or off when selecting an option in the menus. Set the parent unit to beep when the baby unit detects sounds while in Split mode (For VM350-2 only).
Temperature	ON/OFF - Turn on/off temperature alert tone. - Set the parent unit to beeps whenever the room temperature detected by the baby unit falls outside of the set temperature range. - Set the minimum temperature. - Set the maximum temperature. °F °C - Set temperature display in Fahrenheit (°F) or Celsius (°C)

Main menu	Sub-menu
Sound activation - screen and audio	ON/OFF Turn on/off sound activation - Set sound activation on or off. - When it is on, and the baby unit detects no sound, the parent unit screen stays off to save power. Once a sound is detected, the parent unit screen and speaker turns on automatically, and you can see and hear your baby. The parent unit will then turn off again after 50 seconds of no sound detection. NOTE - When the parent unit screen is off and it receives alerts, for example, link lost between parent unit and baby unit, or battery is low, the parent unit screen and speaker will turn on for 10 seconds.
VOX (Voice Activated Alert) Sensitivity	You can set VOX sensitivity level to activate parent unit screen and sound when baby unit detects sounds that exceed certain levels. See Sound sensitivity and sound activation section.

