WARRANTY

& usage instructions



Warning:

Although it is a heavy -duty product, to ensure safety and best performance, please follow the usage instructions below. GarveeLife is not responsible for any damage to the product or other property loss caused by failure to use this product accurately as specified below:

1) When installing the roof, please paste the waterproof tape included on the edge of the metal sheets to prevent water leakage.

2) Please use appropriate fixing methods to fix the carport to the ground in windy areas. For example, on grass or gravel, use heavy-duty ground pegs, stakes, and guylines with ratchets to provide additional downward force; on concrete surfaces, you can use the included expansion screws to fix the carport to the ground. Additionally, we recommend placing sandbags on the base to provide more downforce to resist high winds.

3) When it snows, please regularly clear the snow on the roof (no more than 5 inches) to prevent excessive load-bearing on the roof that may damage.

Since our products are sold and shipped by Amazon, GarveeLife, as a manufacturer of Amazon, cannot directly participate in after-sales service. We provide a one-year warranty for the carport from the date of purchase, which includes free replacement parts or the entire product and the cost of shipping, as well as installation guidance, usage guidance, and other services.

You will not be able to obtain warranty service in the following cases:

1) Damage caused intentionally

2) Failure to properly fix, install, and maintain the product according to the instructions

3) Damage caused by force majeure, including but not limited to earthquakes, hurricanes, sandstorms, mudslides, floods, tsunamis, etc.

NOTE:

If the product is delivered by Amazon's carrier and the packaging is damaged or the box is missing upon delivery, you need to seek an **exchange or refund** from Amazon Customer Support within 30 days of delivery. For detailed terms, please refer to *https://www.amazon.com/gp/help/customer/display.html/ref=orc_hp_s_retpol?nodeId=GKM69DUUYKQWKWX7&ie=UTF8&ref_=orc_hp_s_retpol*

If Amazon Customer Support refuses to serve you, don't worry, please contact our customer support, we will provide correct and timely customer support:

Email: support@garvee.com / info@garvee.com

Tel: +1 888 891 2855 / +1 888 857-8979