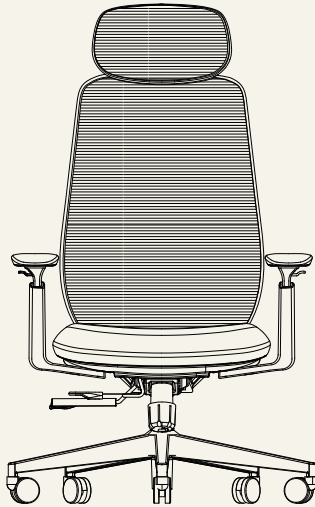




User Manual

Ergonomic Office Chair



EC200

www.protoarc.com

US: support@protoarc.com

(+1) 866-287-6188

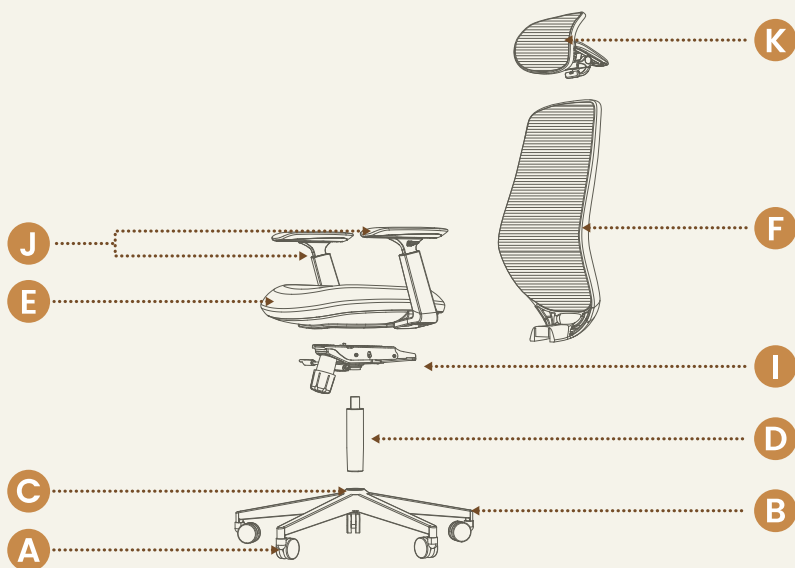
Mon-Sun: 9AM - 1PM; 2PM - 6PM PT
Closed on holidays.

UK: support-uk@protoarc.com

EU: support-eu@protoarc.com

JP: support-jp@protoarc.com

Component List



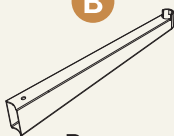
A



Wheels

X5

B



**Base
Crossbars**

X5

C



**Chair
Base**

X1

D



**Gas
Cylinder**

X1

E



**Seat
Cushion**

X1

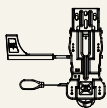
F



Backrest

X1

I



**Adjustment
Mechanism**

X1

J



Armrests

X2

K



Headrest

X1

Hardware List

G1



M6x16
X5

G2 -Short



1/4x50
X4

G2 -Long



1/4x60
X2

G3



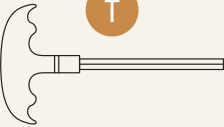
M8x35
X4

G4



M8x20
X3

T



Allen Wrench X1

Installation Steps

Dear valued customer,

I trust this message finds you well.

Many ergonomic chairs currently experience installation difficulties. To address these challenges, we have created an installation video. We highly recommend using the video to guide you through the entire installation process. Our aim is to enhance your installation experience and make it a smoother, more enjoyable process.

Thank you for choosing our product. We truly hope that this initiative will contribute to a more positive installation experience for you.

Warm regards,



Installation Video

Step 1

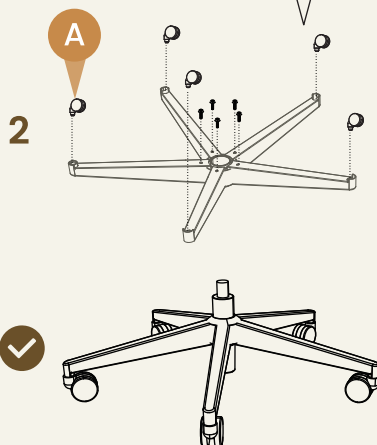
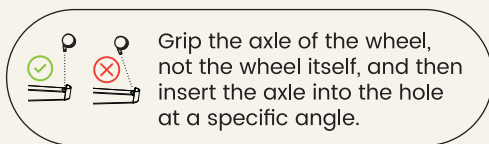
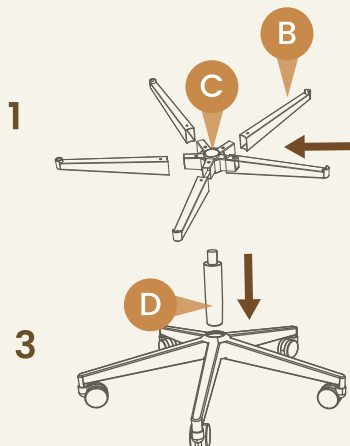
Install the five-star base.

Required
Parts

A B C D

Required
Hardware

G1*5



Step 2

Install the armrests.

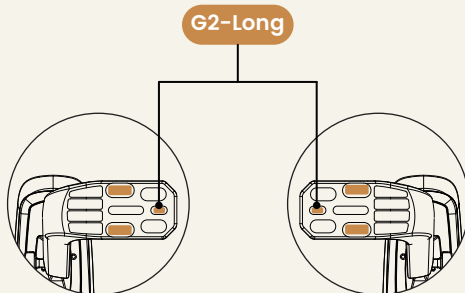
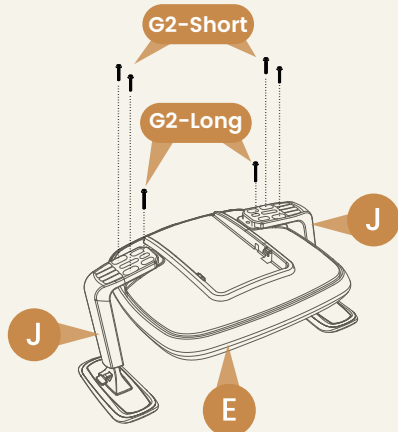
Required
Parts

E J*2

Required
Hardware

G2-Long*2

G2-Short*4



Step 3

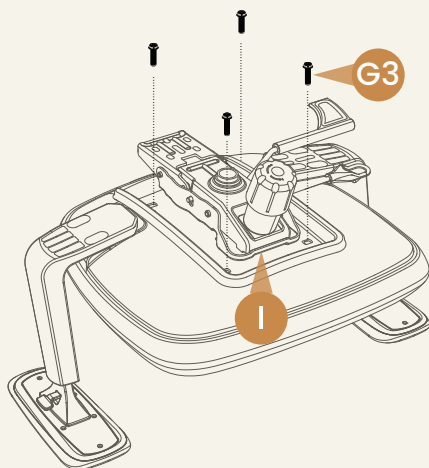
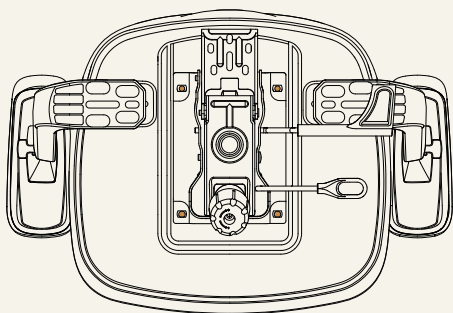
Install the tilt mechanism.

Required
Parts

I

Required
Hardware

G3*4

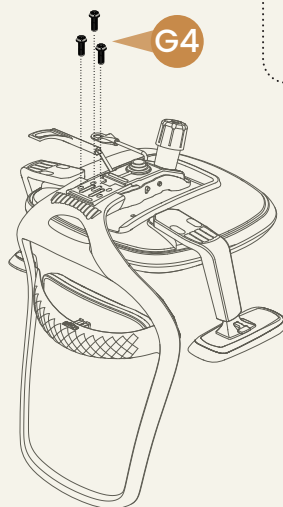
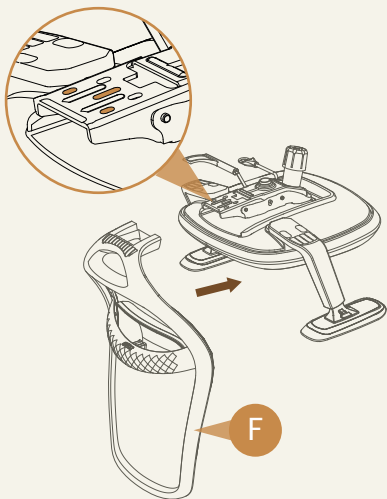


Step 4

Install the seat cushion and backrest.

Required
Hardware

G4*3



Step 5

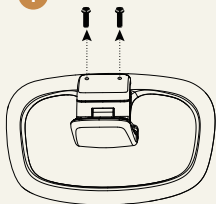
Insert the five-star base.



Step 6

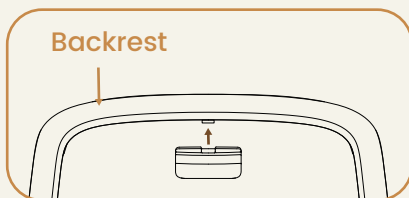
Install headrest

1



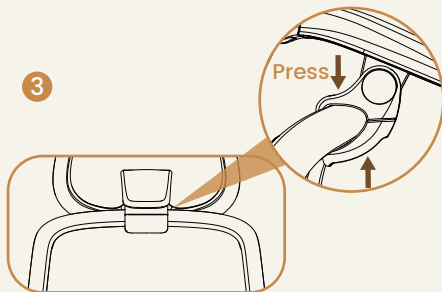
1. Remove the Screws.

2



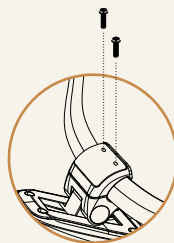
2. Align the clips on the lower part of the headrest with the corresponding slots on the seatback.

3



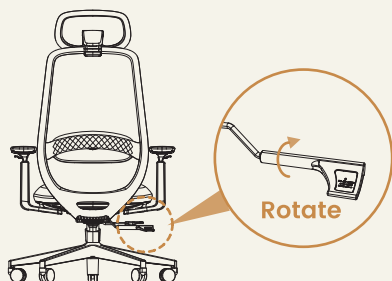
3. Fully align the upper and lower interfaces of the headrest, **then press the upper and lower parts firmly together until they are tightly fitted.**

4



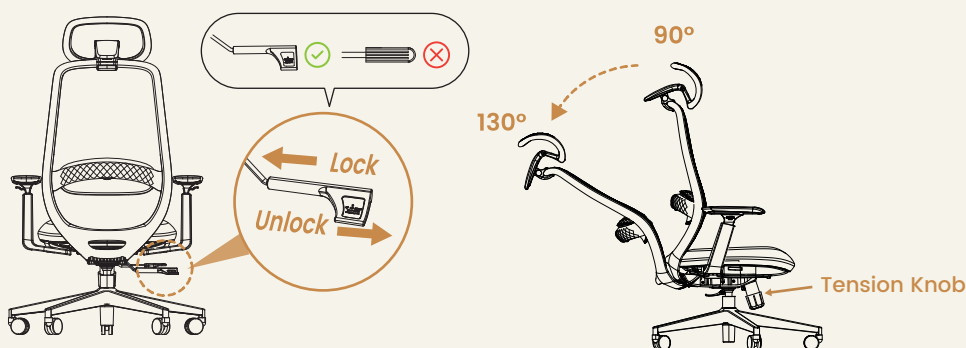
4. Secure the Screws

● How to Adjust the Seat Height?



Rotate the adjustment lever at the bottom of the seat to raise or lower the seat height. To lower the height, you need to sit on the chair, and to raise the height, you need to stand up.

● How to Adjust the Seat Recline Angle?



Reclining Function Activation: Pull the adjustment lever on the right side of the seat outward to unlock the backrest for free tilting.

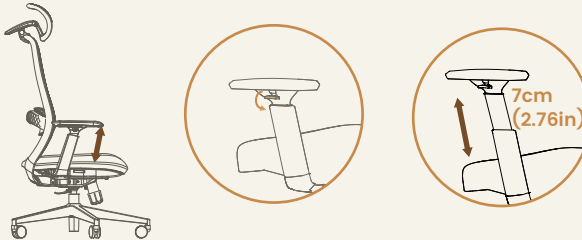
Angle Locking (90°-105°-120°-130°): After pulling the lever, lean back slowly to the desired angle. Push the lever fully back into place to lock it. A "click" sound indicates successful locking.

Unlock the Reclined Position: Apply slight backward pressure with your body to release the lock, then pull out the adjustment lever to readjust the tilt angle.

Rear Tilt Resistance Adjustment: If the chair's tilt resistance feels too tight or loose, rotate the tension knob to adjust the reclining force to your preference.

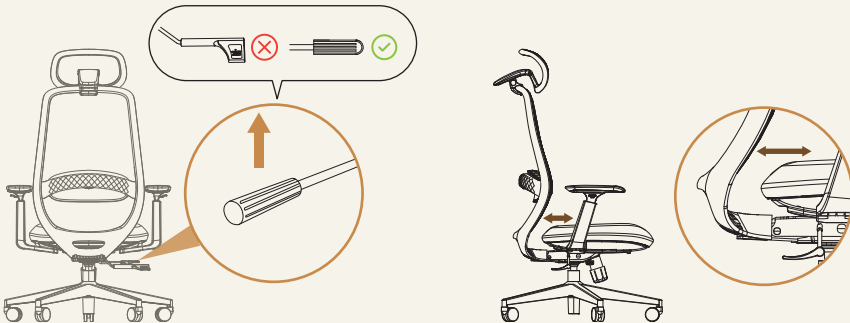
● How to Adjust the Armrest Height?

Hold the armrest height adjustment lever and lift the armrest to adjust its height.



● How to Unlock the Seat?

Unlocking the Seat: Pull the adjustment lever vertically upward, keep the lever fully raised during adjustment.



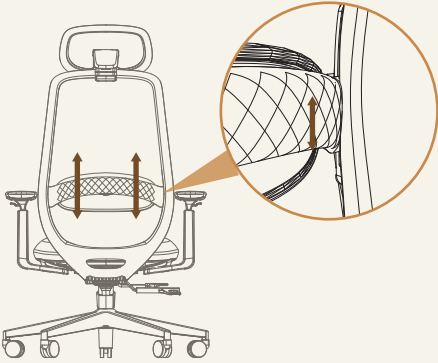
Adjust the Seat Position: Lean back slowly, allowing the mesh elasticity to guide your hips and naturally move the seat cushion.

Forward Adjustment: While leaning back, apply slight pressure forward with your hips.

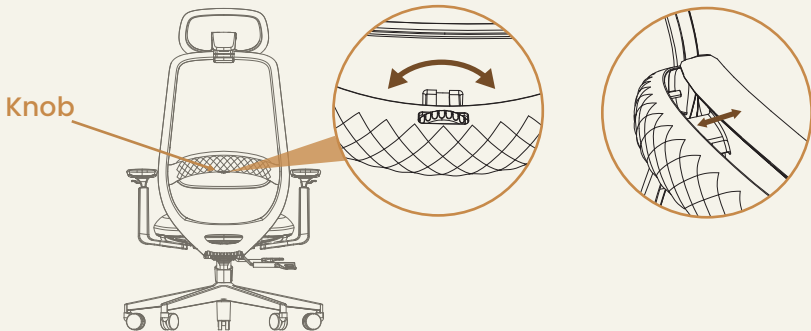
Backward Adjustment: Relax hip pressure to let the seat slide back naturally.

● How to Adjust the Lumbar Support?

Height Adjustment: Locate the lumbar support panel. Hold both sides of the upper edge firmly and slide it upward or downward evenly to adjust the position.



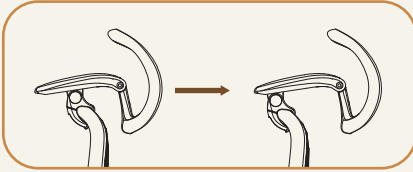
Support Strength Adjustment: Find the adjustment knob and rotate it to control the support intensity. Rotate counterclockwise to increase support strength and rotate clockwise to decrease support strength.



● How to Adjust the Headrest?

Headrest Fore-and-Aft Adjustment

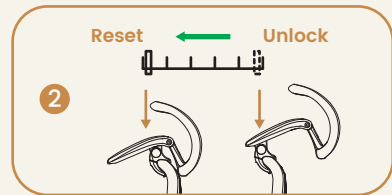
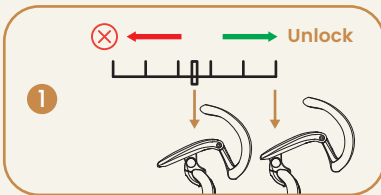
Forward Adjustment: The headrest can be freely pushed forward from its current position to the foremost limit, where it will automatically lock upon release.



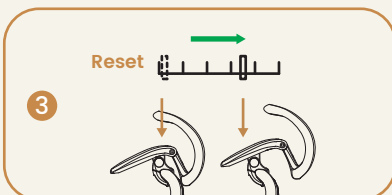
Backward Adjustment: Intermediate positions feature an anti-rebound lock, preventing direct backward adjustment.

Adjustment Steps:

1. **Unlocking Operation:** Firmly push the headrest forward to its maximum extension position until the locking mechanism is completely released.
2. **Reset Preparation:** Slowly pull the headrest backward to its initial position (maximum rearward travel).



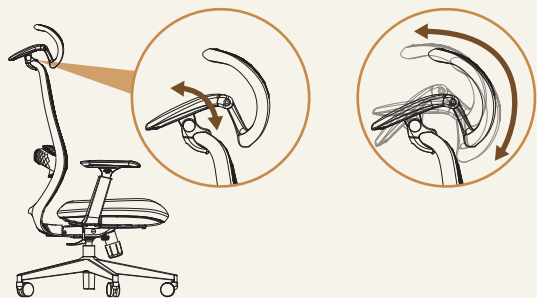
3. **Position Adjustment:** Adjust the headrest forward to the desired position.



Multi-Dimensional Headrest Adjustment

Headrest Pivot Rotation: Adjusts the overall angle to accommodate users of different heights.

Headrest Rotation: Fine-tunes the neck support area for optimal cervical curve alignment.



Customer Support

✉ support@protoarc.com

☎ +1 866-287-6188 (United States)

US

Mon-Sun: 9AM -1PM; 2PM -6PM PT Closed on holidays

✉ support-uk@protoarc.com

UK

✉ support-eu@protoarc.com

EU

✉ support-jp@protoarc.com

JP

24/7 Live Chat



protoarc.com

Warranty

ProtoArc provides a standard 5-year warranty for the product, starting from the date of delivery.

This Warranty Policy applies to products sold and shipped directly by ProtoArc, including purchases made through protoarc.com and ProtoArc's direct stores on Amazon, Walmart, and TikTok.

It is valid exclusively for products purchased new and in their original packaging ("ProtoArc Products"). This policy is designed to assure our customers of the quality and reliability of ProtoArc Products instructions.

● Warranty Coverage

Materials and Manufacturing Defects:

The warranty covers issues caused by materials or manufacturing defects, such as breakage, cracks, or damages.

Mechanisms and Functions:

The warranty covers the mechanisms and functions of the ergonomic chair, such as seat adjustments, reclining functions, and base rotation.

Structural Stability:

The warranty covers the structural stability of the ergonomic chair, ensuring that the chair remains stable and safe under normal usage conditions.

● **Warranty Does not Cover the Following Situations**

Accidental Damage:

Warranties typically do not cover damages caused by accidents, intentional damage, or improper use, such as falls, collisions, liquid spills, etc.

Natural Wear and Tear:

Warranties typically do not cover normal wear and tear and discoloration that occurs as a result of regular use, such as surface wear, fabric fading, etc.

Unauthorized Repairs or Modifications:

Warranties usually do not apply to unauthorized repairs, alterations, or modifications that may result in quality issues or safety concerns.

Abnormal Use:

Warranties generally do not cover damages caused by improper use, exceeding design limits, or failure to follow operating instructions.

Safety Precautions

Please read the instructions carefully before use, as failure to do so may result in damage or danger!

Regarding Chair Operations

- Ensure the chair is securely assembled before use.
- Standing on the chair is prohibited.
- Do not lean back with both feet on the seat cushion; the chair is designed for use by one person at a time.
- Avoid sitting on the armrests or placing the chair on uneven or sloped surfaces.
- Do not attempt to repair, modify, or replace the gas lift yourself.
- Keep the product packaging and accessories out of reach of children to prevent accidental ingestion or suffocation.
- Individuals weighing over 120KG should not use the chair.
- Regularly check if screws are loose and tighten them with a wrench if necessary.
- In case of product malfunction, do not attempt to repair it yourself; please contact our support at support@protoarc.com.



CAUTION: Non-compliance with the above warnings can lead to serious injury or property damage.

For further assistance or information, please contact our customer service.

EU Declaration of Conformity

Declared Object: Ergonomic Office Chair
Model: EC200
Weight Capacity: 280 lbs
Place of Production: Made in China
Manufacturer: Hebei Youjin Furniture Co., Ltd
Email: wangjinshuang@youjinfurniture.com
Address: Jinan Furniture industry Park, Intersection of Chaoyang Street and Yongxin Road, Nangong Economic Development Zone, Xingtai City, Hebei Province

European Representative:



Business name: g.L.L. GmbH
Business address: Bauernvogtkoppel, 55c, 22393, Hamburg, Germany
Email: g.L.L.DE@outlook.com
Tel: +49 162 3305764



Business name: AMANTO INTERNATIONAL TRADE LIMITED
Business address: The Imperial, 31-33 St Stephens Gardens, Notting Hill, London, United Kingdom, W2 5NA
Email: AmantoUK@outlook.com
Tel: +44 7921 801 942

It is our sole responsibility to declare that the above products are in full compliance with Directive 2014/53/EU, 2011/65/EU (as amended)

Position: Managing Director

Signature:

Dengwei

Date of Sign: 2022.1.5

EU agent name:

Tong Jia

Date of Sign: 2022.1.5

