

7 Set date and time

Set the date/time before using the answering system.

Using a cordless handset or the telephone base:

1. Press **MENU** -> Press **▼/▲** to **Set date/time** -> Press **SELECT**.
2. Enter the month (**MM**), day (**DD**) and year (**YY**) -> Press **NEXT**.
3. Enter the hour (**HH**) and minute (**MM**).
4. Press **▼/▲** to choose **AM** or **PM** -> Press **SAVE**.

8 Set ringer volume

You can set the ringer volume level to one of the six levels or turn the ringer off.

Using a cordless handset or the telephone base:

1. Press **MENU** -> Press **▼/▲** to **Ringers** -> Press **SELECT**.
2. Press **SELECT** to select **Ringer volume**.
3. Press **▼/▲** to highlight **All lines, Line 1, Line 2, Cell A, Cell B,** or **PC call**, and then press **SELECT**.
4. Press **▼/▲** to choose the desired level -> Press **SET**.

9 Add a Bluetooth cell phone / headset

To use a Bluetooth enabled cellular phone or headset with your telephone, you must first pair and connect your Bluetooth cellular phone or headset with the telephone base.

Bluetooth wireless technology operates within a short range (up to 30 feet). Keep the connected device within 15 feet of the telephone base for optimal performance.

To pair and connect a cell phone using the telephone base:

1. Press **MENU** -> Press **▼/▲** to **Bluetooth** -> Press **SELECT**.
2. Press **SELECT** to select **Add device**.
3. Press **SELECT** to select **Add cellular**.
4. Disconnect the cell phone from any Bluetooth device -> Press **NEXT**.
5. Place the cell phone next to the telephone base.
6. Press **NEXT** to turn on the telephone base discoverable mode.
7. Turn on the Bluetooth feature of your cell phone and search for or add new devices. Once your cell phone finds your AT&T phone (**AT&T DECT 6.0**), press the appropriate key on your cell phone to continue the pairing process.
 - Enter the cell phone passcode (typically **0000**), if required -> **SET**.
 - Enter the PIN (default PIN: **0000**) of the telephone base into your cell phone, if required.

To pair and connect a headset using the telephone base:

1. Press **MENU** -> Press **▼/▲** to **Bluetooth** -> Press **SELECT**.
2. Press **SELECT** to select **Add device**.
3. Press **▼/▲** to **Add headset** -> Press **SELECT**.
4. Disconnect your headset from any Bluetooth device -> Press **NEXT**.
5. Set your headset to discoverable mode -> Press **NEXT**.
6. Press **▼/▲** to choose your headset, if required -> Press **SELECT**.
 - Enter the PIN (typically **0000**) of your headset, if required, and press **NEXT**.

10 Download a cell phone directory

Before downloading a directory, make sure the cell phone is paired, active, and connected to your **TL86103/TL16013**.

For certain cell phones, you may need to press a key to confirm the directory download.

To download a cell phone directory using the telephone base:

1. Press **MENU** -> Press **▼/▲** to **Bluetooth** -> Press **SELECT**.
2. Press **▼/▲** to **Download dir** -> Press **SELECT**.
3. Press **▼/▲** to choose among **Phone memory, SIM card only,** or **Phone and SIM** -> Press **SELECT**.
4. Press **NEXT** to start downloading.
 - Enter the cell phone passcode, if necessary, and then press **SET**.
 - Press a key on your cell phone to confirm the directory download.
5. Press **OK** to exit.

If you are using Bluetooth-enabled cell phones with Android® OS 2.3 or above, you may also download the **Connect to Cell™** application (consists of **Caller ID manager** and **Alerts manager**) using the Google Play® Store app to extend the flexibility of your **TL86103/TL16013**. Scan the QR code on the right to download the application.



SETUP DONE!
Keep reading for some common operations.

11 Softphone call

You can make and receive calls on line 1, line 2, or cell lines, or softphone VoIP calls by using the **AT&T Softphone Call Manager** installed on your computer.

Before managing a softphone VoIP call, make sure Skype or Lync is installed.

NOTE: Only Skype can make a softphone VoIP call.

To make a Skype call:

Using a cordless handset or the telephone base:

- Enter the telephone number in idle mode, and then press **PC CALL** to dial a softphone call.

To answer an incoming Skype/Lync call:

Using a cordless handset:

- Press ***/SPEAKER** or **ANSWER** to answer an incoming softphone call.

Using the telephone base:

- Press **SPEAKER */** or lift the corded handset to answer an incoming softphone call.

To hold a Skype/Lync call:

Using a cordless handset or the telephone base:

- Press **HOLD** to hold the softphone line. The handset screen displays **PC CALL ON HOLD**.
- Press **PC CALL** to resume the call.

To end a Skype/Lync call:

Using a cordless handset:

- Press **OFF/CANCEL**, or place the cordless handset into the charger.

Using the telephone base:

- Press **SPEAKER */** or return the corded handset to the telephone base.

12 Voice command

You can make a call using voice command if you have installed **AT&T Softphone Call Manager** at your computer.

NOTE: Before making a voice command, make sure your desired contacts are in the phonebook directory of the **AT&T Softphone Call Manager** that is independent from the home and downloaded directories.

To make a call using voice command:

Using a cordless handset or the telephone base:

1. Press **MENU** in idle mode.
2. Press **▼CID** or **▲DIR** on a cordless handset, or **▼CID, ▲DIR, ▼/RECORD,** or **▲/DELETE** on the telephone base to highlight **Voice Command** -> press **SELECT**. You hear a confirmation beep.
3. Say your desired contact name, which is stored in the phonebook directory of the **AT&T Softphone Call Manager**, to dial.

13 Directory

The home directory stores up to 200 entries.

To add an entry in the home directory:

Using a cordless handset or the telephone base:

1. Press **MENU** -> Press **▼/▲** to **Directory** -> Press **SELECT**.
2. Press **OPTION** to select **Home**.
3. Press **SELECT** to select **Add contact**.
4. Enter a telephone number -> Press **NEXT**.
5. Press **▼/▲** to select **Home, Cell, Work,** or **Other** -> Press **NEXT**.
6. Enter a name -> Press **SAVE**.

To review and dial a directory entry:

Using a cordless handset or the telephone base:

1. Press **▲DIR** on the handset or the telephone base in idle mode -> Press **▼/▲** to select the desired directory -> Press **REVIEW**.
2. Press **▼/▲** to browse through the directory, or press the dialing keys to start a name search.
3. Press **LINE 1/FLASH, LINE 2/FLASH,** or ***/SPEAKER** on the handset, or press **1 LINE** or **2 LINE** on the telephone base, or lift the corded handset to dial with line 1 or line 2.

-OR-

Press **A CELL** or **B CELL** on the handset, or press **CELL A** or **CELL B** on the telephone base call using the cell line.

14 Caller ID

The caller ID log stores up to 50 entries.

To review and dial a caller ID entry:

Using a cordless handset or the telephone base:

1. Press **▼CID** on the handset or the telephone base in idle mode -> Press **▼/▲** to scroll through the list.
2. Press **LINE 1/FLASH, LINE 2/FLASH,** or ***/SPEAKER** on the handset, or press **1 LINE** or **2 LINE** on the telephone base, or lift the corded handset to dial with line 1 or line 2.

-OR-

Press **A CELL** or **B CELL** on the handset, or press **CELL A** or **CELL B** on the telephone base to dial with the cell line.

To erase the missed call indicator:

Using a cordless handset or the telephone base:

When you have incoming calls that have not been answered, the handset screen displays **XX missed calls**, and the telephone base screen displays **☎XXX**. When you have reviewed all the missed calls, the missed call indicator is erased.

If you want to erase the missed call indicator without reviewing the caller ID log, **press and hold OFF/CANCEL** on a handset, or **CANCEL** on the telephone base.

Handset operation

-
- Show the menu.
 - Select an item or save an entry or setting in a menu.
 - Review the directory.
 - Increase the listening volume.
 - Review the caller ID log.
 - Decrease the listening volume.
 - Put the current call on hold during a call.
 - Make or answer a cell call.
 - Answer an incoming CELL A/CELL B call during a CELL A/CELL B call.
 - End a call on line 1, line 2, or the cell line.
 - Make or answer a home call.
 - Answer a call waiting call during a home call.
 - Mute a call.
 - Delete a digit or character.
 - Press and hold to set QUIET mode or to deactivate QUIET mode.
 - Press repeatedly to review the redial list.
 - Add a dialing pause while dialing or entering a number.
 - Make a line 1 or line 2 call using the speakerphone.
 - Answer a call on line 1, line 2 or the cell line using the speakerphone.

Answering system operation

Your telephone has a built-in answering system and supports voicemail feature offered by your telephone service provider (subscription is required, and fees may apply).

The built-in answering system must be turned on to answer and record messages.

-
- Repeat the playing message.
 - Press twice to listen to the previous message.
 - Delete the playing message.
 - Skip to the next message.
 - Record an announcement or a memo.
 - Start message playback.
 - Stop message playback.
 - Turn the answering system on or off.
 - Adjust the speaker volume.

Remote access

You can access the answering system remotely from any touch-tone telephone. The preset remote access code is **19**.

1. Dial your telephone number from any touch-tone telephone.
2. When the answering system answers, enter the two-digit remote access code.
3. Press ***5** to hear a list of remote commands.
4. Enter the desired remote command code.
5. Hang up or press **8** to end the call.

For a full set of installation and operation instructions, refer to the **TL86103/TL16013 DECT 6.0 2-line corded/cordless telephone/answering system with BLUETOOTH® wireless technology** user's manual in the package, or download it at www.telephones.att.com/manuals.

For customer service or product information, visit our website at www.telephones.att.com or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

The **Bluetooth®** word mark and logos are owned by Bluetooth SIG, Inc. and any use of such marks by Advanced American Telephones and its parent, VTech Holdings Limited, is under license. VTech Holdings Limited is a member of Bluetooth SIG, Inc. Other trademarks and trade names are those of their respective owners.

© 2013-2017 Advanced American Telephones. All Rights Reserved.
AT&T and the AT&T logo are trademarks of AT&T Intellectual Property licensed to Advanced American Telephones, San Antonio, TX 78219.
Microsoft®, Microsoft Lync®, Skype®, Windows®, Windows XP®, Windows Vista®, Windows Media Player®, and Microsoft Outlook® are registered trademarks of Microsoft Corporation.
Connect to Cell™ is a trademark of Advanced American Telephones.
Android® and Google Play® are registered trademarks of Google Inc.
All other trademarks are the properties of their respective owners.
Printed in China. Issue 6.0 AT&T 01/17.