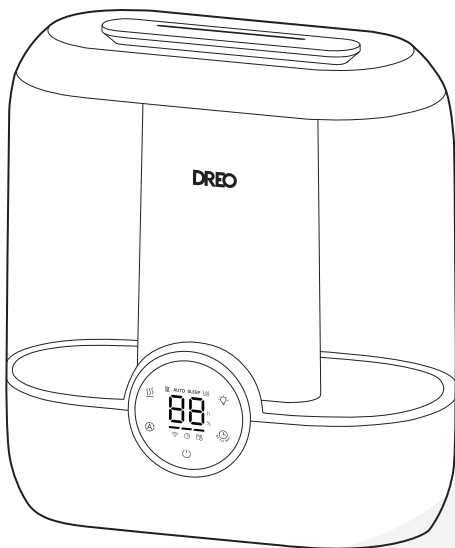


DREO

Humidifier
HM524S

USER MANUAL



”

Thanks for Choosing **DREO!**

Your support means the world to us.
We hope you enjoy our product as much as
we did creating it.

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IMPORTANT SAFETY INSTRUCTIONS

01



DANGER

READ ALL CAUTIONARY MARKINGS ON THE APPLIANCE AND SAFETY INSTRUCTIONS IN THE USER MANUAL BEFORE USE.



DO NOT touch or hold the mains plug with wet hands.



DO NOT block or cover the nozzle while in operation.



DO NOT let children or pets play with this appliance.

General Safety

- 1.Children shall not play with the appliance. Cleaning and maintenance shall not be performed by children without supervision.
- 2.Use the appliance as described in the user manual only. Any other use not recommended in the user manual may cause fire, electrical shock, or personal injury.
- 3.This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

Operation Safety

1. Always place this appliance on a firm, flat and level surface to avoid dropping or tilt.
2. Always place this appliance 60 cm above the floor, 30 cm away from the wall or wooden furniture.
3. DO NOT move this appliance while it is on.
4. DO NOT attempt to repair any parts on this appliance. Doing so will void your warranty. The inside of this appliance contains no user serviceable parts. All servicing should be performed by qualified personnel only.
5. Never leave water in the reservoir when the appliance is not in use.
6. Do not permit the area around the humidifier to become damp or wet. If dampness occurs, turn the output of the humidifier down. If the humidifier output volume cannot be turned down, use the humidifier intermittently. Do not allow absorbent materials, such as carpeting, curtains, drapes, or tablecloths, to become damp.
7. Do not immerse in water and any other liquids.
8. Do not use the appliance until the base is installed.
9. Do not insert your fingers, pencil and any other objects into the grilles while in operation.
10. Warning: Micro-organisms that may be present in the water or in the environment where the appliance is used or stored, can grow in the water reservoir and be blown in the air causing very serious health risks when the water is not renewed and the tank is not cleaned properly every 3 days.

Electricity Safety

1. Make sure that the voltage of your electricity supply is the same as that indicated on the appliance.
2. Always unplug before cleaning or leaving the appliance unused for a long period of time. Keep your hands dry when plugging/unplugging.
3. To avoid fire hazard, NEVER put the cord under rugs, near heat registers, radiator, stoves or heaters.
4. Do not use this appliance if the cord has been damaged to avoid fire or electric hazard.
5. Keep the cord out of heavy traffic areas and where it will not be tripped over.
6. Do not operate any humidifier with a damaged cord or plug. Discard the appliance or return to an authorized service facility for examination and/or repair.
7. Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
8. **WARNING:** To reduce the risk of fire or electric shock, do not use this humidifier with any solid-state speed control device.
9. This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.

FOR HOUSEHOLD USE ONLY

Gentle Reminder



Check the appliance regularly and refer to TROUBLESHOOTING or contact our customer support if it shows any of the following signs:

- Power cord or plug is damaged.
- Loud noise, unusual smell or excessive heat.

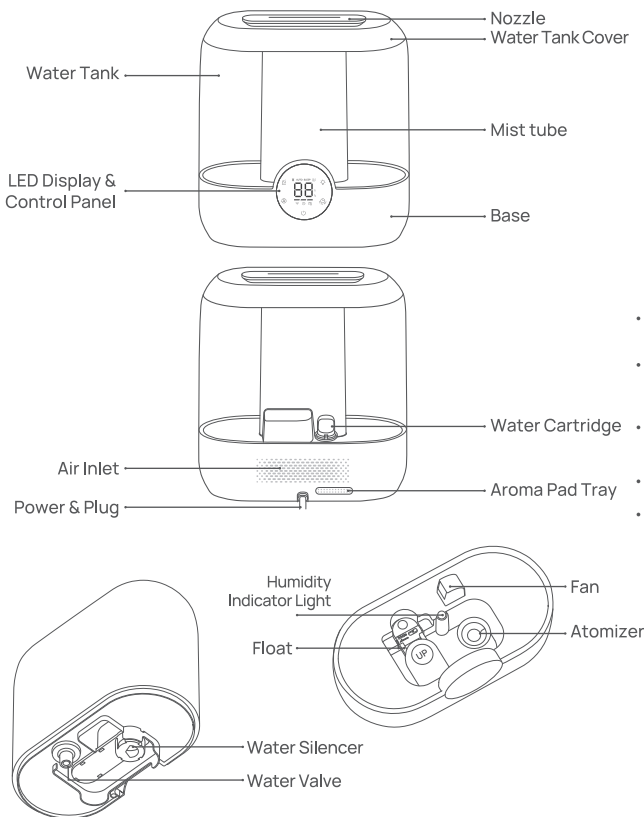
Specifications

Model No.	DR-HHM004S
Input	120V 60Hz
Rated Power	28W
Water Tank Capacity	1.6 Gal (6L)

KNOWING YOUR HUMIDIFIER

02

Package Contents





User Manual



Cleaning Brush

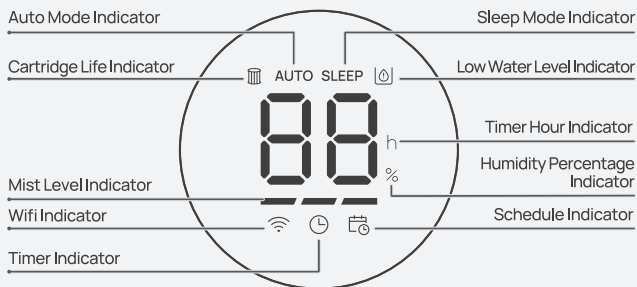


Quick Start Guide



Aroma Pad X2

LED Display



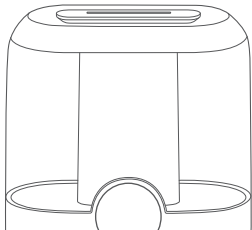
Note:

- When humidity levels are below 10%, the display will show "LO".
- When humidity levels are above 90%, the display will show "HI".
- When the water is low, the Water Tank Level indicator will flash for 5 seconds then the humidifier will switch to standby.
- When receiving Software upgrades, the display will show "UP", the humidifier can't be operated until the update ends.
- You can activate/deactivate sleep mode through the DREO app.

Control Panel

 Power Button	- Turn the humidifier on/off. - Long press for 7s to restore WiFi and factory settings.
 Manual Mode Button	- Switch between Low/Medium/High mist level
 Auto Mode Button	- Turn Auto Mode on - Touch the  to increase the target humidity by 5% (target humidity range from 30% to 90%.) - In Auto Mode, mist level is adjusted according to your target humidity. - touch the  to exit Auto Mode.
 Timer Button	- Select to set a timer (0-12H) - Long press for 5s to start network settings and device pairing.
 Humidity Indicator Button	- Turn the Humidity Indicator Light on/off.

Humidity Indicator Light



Light Color	Humidity Level
Yellow	≤30%
Green	31% - 60%
Blue	≥61%

The night light will change according to your room humidity level.

CONNECTING TO YOUR HUMIDIFIER

03



Before connecting the appliance to your mobile device, please scan the QR code on the left or go to the app store and search “DREO”, then select and download the app.



Download on the
App Store



GET IT ON
Google Play

Look for “HM524S” when connecting your new humidifier.



You can use the DREO app to connect your smart appliance to **Amazon Alexa** or **Google Home**. Please follow the in-app instruction to set up your voice assistant.

NOTE: You must create a DREO account to access voice assistants.

- 1 Launch DREO and sign in or create account by following in-app instructions.
- 2 Enable Bluetooth on your mobile device and plug in your humidifier.
- 3 Hold the Timer Mode button  for 5 seconds to start WiFi connection settings.
(Tip: The WiFi icon  will keep flashing when pairing.)
- 4 Tap **+ Add Device** and select **HM524S**.
- 5 Follow in-app instructions to complete WiFi connection.

(Long press 10s the power button  to unpair WiFi and restore factory settings).

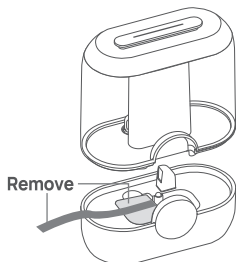
USING YOUR HUMIDIFIER

04

Before Use

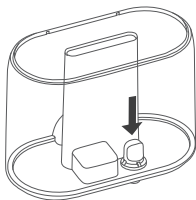
When using your humidifier for the first time, remove the wraps and follow the steps below.

①



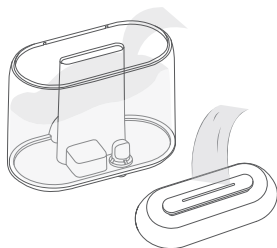
Make sure to remove the label and cardboard.

②



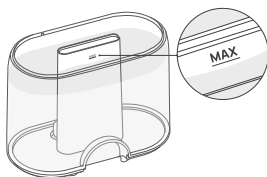
Make sure the water cartridge is installed correctly.

③



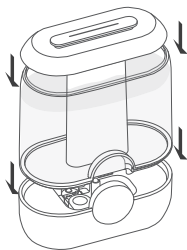
Rinse all parts with water.

④



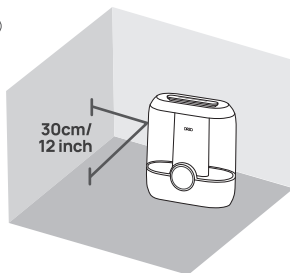
Fill the tank with water, making sure it doesn't pass the MAX line.

⑤



Put the water tank back in place and close the top cover.

⑦



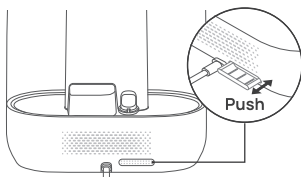
Place the humidifier on a flat, level surface, keeping at least 30 cm/12 inch away from walls or any major obstacles.

ATTENTION:

- It is recommended to add purified or distilled water to prevent white powder residue from forming.
- Do not add essential oil into the water tank to avoid damage to the tank.
- Direct the mist away from walls, furniture and electrical appliances.
- It is recommended to place a water-resistant mat under the humidifier to catch spills and droplets.
- Empty and clean the humidifier before storage. Clean the humidifier before next use.
- Be aware that high humidity levels may encourage the growth of biological organisms in the environment.

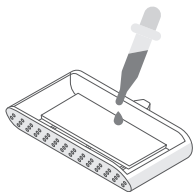
Adding Essential Oil

①



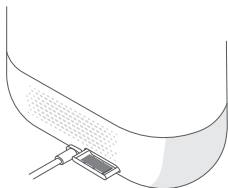
Push to open the aroma pad tray.

②



Add 5-10 drops of essential oil on the aroma pad.

③



Put the aroma pad tray back in place.

Note:

- Add essential oils on the aroma pad only. Do not add into the water tank or any other places.
- The scent may be soft, this humidifier is not intended to work as an aroma diffuser.
- The scent level cannot be adjusted.
- If the aroma pad becomes too stiff, it needs to be replaced.

CLEANING AND MAINTENANCE

05

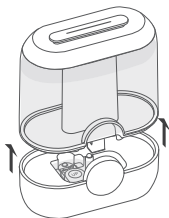


- Always turn off and UNPLUG the humidifier before any cleaning or maintenance.
- Do not clean the main body under running water.
- Do not let water splash into the air outlets.
- Do not use any chemical agents when cleaning the humidifier.
- Store in a cool, dry place and cover it to protect from dust.
- Empty and clean the humidifier before storage. Clean the humidifier before next use.
- Do not overfilling the humidifier due to the potential risk of electric shock.

Filling & Refilling

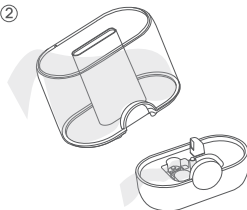
Empty the tank and refill every third day. Before refilling, clean it with fresh tap water or cleaning agents if required by the manufacturer. Remove any scale, deposits, or film that has formed on the sides of the tank or on interior surfaces, and wipe all surfaces dry.

①



Detach the water tank from the base.

②



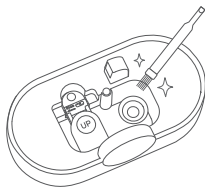
Take out the water tank cover, drain any remaining water from the tank and the base.

③



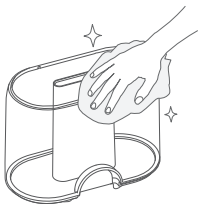
Rinse the tank with warm water.

④



Gently clean the base with a soft cloth or the included cleaning brush.

⑤



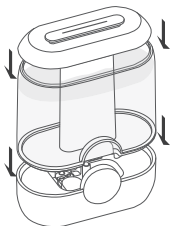
Wipe the tank clean with a soft, damp cloth.

⑥



Fill the tank with room temperature water. Do not fill with hot water.

⑥

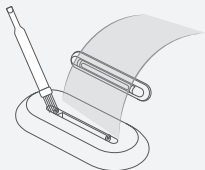


Attach the water tank to the base, replace the top cover.

Descaling

RECOMMENDED ONCE A MONTH

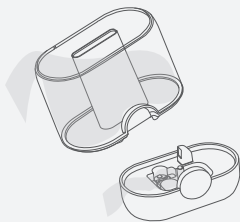
①



Detach the water tank from the base. Take out the water tank cover and rinse it with warm water.

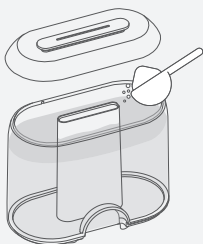
For a thorough cleaning, you may detach the nozzle from the cover and clean it with the included brush.

②



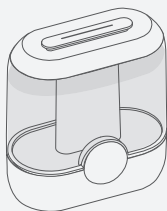
Drain any remaining water from the tank and the base.

③



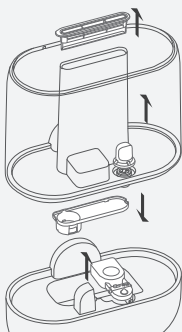
Fill the tank with a solution of bleach and water (one teaspoon of bleach for each gallon of water.) Replace the tank cover and shake around the tank.

④



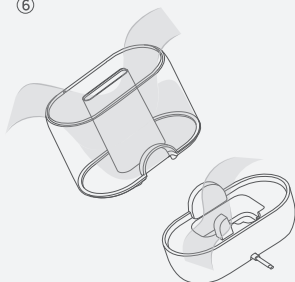
Attach the water tank to the base. Let it sit for 15-20 minutes.

⑤



Remove the water silencer, water cartridge, droplet collector, and float.

⑥



Remove the tank and detach the cover, drain any remaining solution from the tank and the base. Rinse the tank with water until the bleach smell is gone.

⑦

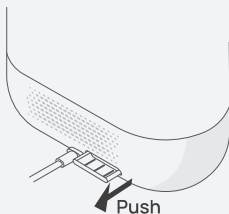


Clean the base with a soft cloth, you may use the included cleaning brush to remove excess of mineral deposit. Make sure all parts are dry before reassembling your humidifier.

Cleaning the aroma pad tray

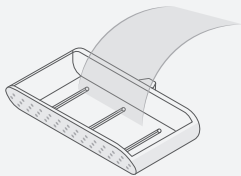
RECOMMENDED ONCE A WEEK

①



Push to open the aroma pad tray at the back of the base to pull it out.

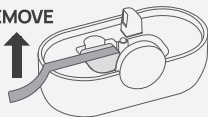
②



Rinse with water and place back into the base.

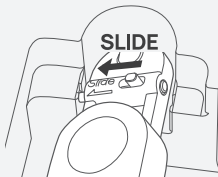
Is Your New Humidifier Leaking?

REMOVE

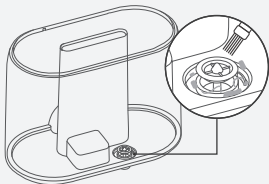


Make sure to remove the label and the cardboard.

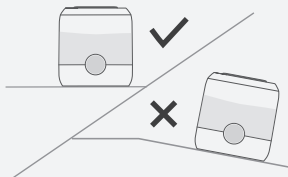
SLIDE



Fix the left prong on the bracket, then slide the other prong to secure the float in place.

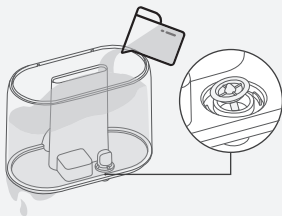


Remove any particles or hair blocking the water valve.



Make sure the humidifier is placed on a flat surface.

Contact Customer Service If...



The water valve is not flat or the tank leaks water when refilling.



Your water tank has leakage due to prolonged use of essential oils.

If your humidifier keeps leaking water, please contact customer support (see page 19).

My humidifier does not work.

1. Make sure that the cord is connected to a powered outlet and the mains voltage corresponds with the voltage indicated on the humidifier.
2. The humidifier will shut down automatically in the event of low water.
3. Check the water tank is installed properly.
4. In Auto Mode, the humidifier will stop adding moisture when it reaches the room humidity target.

My humidifier is not misting.

1. Turn the mist level to a higher setting.
2. The base has too much water. Empty the base and refill the water tank (not the base).
3. Please check whether the air inlet is blocked.
4. Make sure the nozzle is not blocked.
5. Make sure the humidifier is on a flat surface.
6. The water temperature may be too low. Turn the mist level to the highest setting and let it run for a while, then adjust to the desired setting.
7. If the water tank or base was washed with detergent, rinse thoroughly with clean water to remove any remaining detergent.

There is white dust in the water tank.

You should descale the humidifier regularly. Using purified or distilled water can help prevent the formation of scale.

The mist produces an unpleasant smell.

1. Use purified or distilled water only. It is not recommended to use tap water.
2. Change water regularly to avoid dirty water accumulation.
3. Clean the humidifier and keep it dry for 12 hours with the cover detached.

Water leaks from my humidifier.

1. Make sure the silicone sealing ring around the water outlet valve is secure.
2. Avoid running the humidifier in a room with over 60% relative humidity.
3. Wipe any excess water.
4. Do not shake the humidifier.
5. Make sure to place the humidifier on a flat, level surface.
6. Check the water tank for leaks. If there are leaks, contact Customer Support (see page 19).
7. Make sure the float is secured in place.

If your problem is not listed or still persists, contact our Customer Support (see page 19).

DREO CUSTOMER CARE

07

12-MONTH LIMITED WARRANTY

What is Covered

DREO warrants to you that your product will be free from original defects in materials and workmanship for a period of twelve (12) months from the date of your purchase, when you use your product for intended purposes in accordance with this User Manual.

Please retain your proof of purchase. If you do not retain your proof of purchase, your warranty will start two (2) months from the date of manufacture printed on your product label.

What is Not Covered

This limited warranty only applies to the original purchaser of your product and is non-transferable. This warranty is only valid if your product is used in the country in which you originally purchased it. In addition, this warranty will not apply, and DREO will not be liable for any costs, damages, or repairs, in connection with any of the following:

- Accidents or use of your product with inappropriate force;
- Damage or destruction caused by wrong voltage or unstable electric current;
- Normal wear and tear;
- Careless operation or handling, misuse, abuse, neglect, and/or failure to maintain or use your product in accordance with this User Manual;
- Any partially or completely altered, modified and/or dismantled products;
- Reduction in battery discharge time due to battery age or use (as applicable);
- Products with altered or removed serial numbers;
- Clearing any blockages from the product;
- Purchases from retailers and distributors not authorized by DREO to sell this product;
- Defects caused by or resulting from damages from shipping or handling by any third party not authorized by DREO to ship or handle your product; or
- Defects caused by or resulting from repairs, service, improper maintenance, or alteration to your product or any of its components by anyone other than a repair person authorized by DREO.

Any service and customer support that DREO provides to you under this limited warranty will not extend the duration of this limited warranty.

Warranty Limitations and Exclusions

ANY IMPLIED WARRANTIES RELATING TO YOUR PRODUCT, INCLUDING BUT NOT LIMITED TO THE WARRANTY OF MERCHANTABILITY AND THE WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE LIMITED WARRANTY SET FORTH ABOVE AND ARE OTHERWISE DISCLAIMED.

THIS LIMITED WARRANTY SHALL BE THE SOLE REMEDY OF THE PURCHASER OR USER OF THE PRODUCT, AND DREO SHALL NOT BE LIABLE FOR AN ALLEGEDLY DEFECTIVE OR DAMAGED PRODUCT EXCEPT TO REPAIR OR REPLACE IT IN ACCORDANCE WITH THIS LIMITED WARRANTY. DREO WILL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, INDIRECT, CONTINGENT, OR CONSEQUENTIAL DAMAGES OR LOSSES OF ANY NATURE THAT YOU MAY INCUR IN CONNECTION WITH YOUR PURCHASE OR USE OF YOUR PRODUCT.

Some jurisdictions do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This limited warranty gives you specific legal rights, and you also may have other rights which vary from jurisdiction to jurisdiction.

Limited Remedies

If your product fails because of an original defect in material and/or workmanship during the warranty period, DREO will repair or replace (in DREO's sole discretion) your product.

To obtain warranty service on your product, contact us at support@dreo.com or at (888) 290-1688 (available from Monday-Friday, 9:00 AM-5:00 PM PST/PDT) for further instructions.

IN THE EVENT OF AN ORIGINAL DEFECT IN MATERIAL AND/OR WORKMANSHIP, TO THE EXTENT PERMITTED BY LAW, THE REMEDIES SET FORTH IMMEDIATELY ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES.

FCC REQUIREMENT

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

ISED Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1) L'appareil ne doit pas produire de brouillage;
- 2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Safety Exposure

The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Le dispositif rencontre l'exemption des limites courantes d'évaluation dans la section 2.5 de RSS 102 et la conformité à l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information canadienne sur l'exposition et la conformité de rf.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

Model No.: DR-HIM004S
Rev_1.4_EN

We're Here to Help!

 (888) 290-1688 Mon - Fri, 9:00 am-5:00 pm PST/PDT

 www.dreo.com

 support@dreo.com



Intertek
CONFORMS TO
UL STD.998

www.dreo.com

Looking for help?

Contact us to get expert support.



support@dreo.com



[\(888\) 290-1688](tel:(888)290-1688)



www.dreo.com

Mon - Fri, 9:00 am-5:00 pm PST/PDT