ASIUR

CUSTOMER SUPPORT

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ASIUR

R10

USER GUIDE

Please read this instruction throughly before using this product and keep it for future reference.

V1.02

ENGLISH

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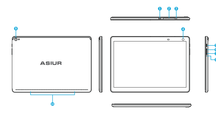
FUNCTION OVERVIEW



1.Micro USB Port
2.TF Card Slot
3.Headphone Jack
4.Front Camera
5.Power On/Off
6.Volume +
7.Volume -
8.Reset
9.Back Camera
10.Speakers

GETTING STARTED

Power On/Off

* Press and hold the power button for 2~3s to turn on your tablet. Select your language and set up your tablet following the start guide.
* Press and hold the power button for 2s, then release it. It will show **Power off**, **Restart** and **Screenshot** on the screen. Tap **Power off** to turn off the tablet.
* Press and hold the power button for 10s to do a forced reboot when it's frozen.

Battery

*A rechargeable Li-ion battery is installed in the tablet.
*DO NOT attempt to replace the tablet battery by yourself because you may damage the battery, which might cause overheating, fire or injury.
*DO NOT dispose of tablet in a fire.
*DO NOT expose the tablet battery to any heat source, direct sunlight or high temperature.
*Only use the ORIGINAL power adapter provided by us to charge the tablet battery. (Note: Please plug your charger into the power outlet and power on before charging your tablet. Good charging habits can prolong battery life)
*We suggest you drain the battery completely once a month if only use your tablet occasionally.
*The Li-ion battery in your tablet should be serviced or recycled by an authorized service provider, and must be recycled or disposed of separately from household waste.
*Dispose of battery according to your local environmental laws and regulations.

Sleep Mode

Simply press the power button once to switch the tablet to the **Sleep Mode** when the tablet is **ON**, press again to wake it up.

Tip:
Go to **Settings** > **Display** > **Sleep** to set the time of entering the **Sleep Mode**.

Screenshot

* Press the **Volume-** button and the **Power On/Off** button for 2 seconds to capture a picture.
* Press and hold the power button for 2s, then release it. It will show **Power off**, **Restart** and **Screenshot** on the screen. Tap **Screenshot** to capture a screenshot.

HOME SCREEN

Icons on the Bottom Menu

1.Back
2.Home Screen
3.Recent Activities

Home Settings, Widgets and Wallpapers

Tap and hold a blank part of the home screen to display the home screen settings and wallpaper.

1. Click on the homepage setting to start customizing your home screen
   * Add icons to the home screen
   Allow new applications installed from the Play Store to be displayed on the home screen.

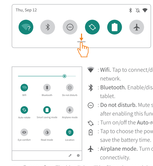
* Main screen loop: to allow continuous main screen sliding.
* Pull-down action: select an action when swiping down on the main screen.

2. Click on the wallpaper to change the current wallpaper of the screen from the default wallpaper or

SETTING BASICS

Quick Settings

Swipe down from the top of the screen to access **Quick Settings**.



- **Wifi**. Tap to connect/disconnect to a wireless network.
- **Bluetooth**. Enable/disable the Bluetooth of the tablet.
- **Do not disturb**. Mute sound and stop vibration after enabling this function.
- Turn on/off the **Auto-rotate** of the screen.
- Tap to choose the power setting you prefer to save the battery time.
- **Airplane mode**. Turn on/off all the network connectivity.
- **Eye comfort**. The blue light will be filtered out and the screen will take on a tint of yellow after enabling this option.
- **Read mode**: The screen will be black and white after enabling this option.
- **Location**. Enable/disable location access.

Tap the icon to change the options in the **Quick Settings**. Long press each icon to enter the interface of its detailed settings.

More Settings

Go to **Quick Settings**, then tap the icon to enter the detailed setting interface.
Or, tap **Settings** App on the Home screen to enter.

Network & internet

* Connect to any working Wifi
* Monitor the data usage
* Enable/disable the **Airplane Mode**
* Add VPN connections

Connected devices

* Pair with Bluetooth devices and check the paired devices
* Turn on/off Bluetooth
* Add and check printers
* Check the received files from other devices via bluetooth connection and more

Apps & notifications

* Check the Apps recently opened
* Check all the Apps on the tablet
* Check the screen time for Apps
* Adjust App notification settings
* Set the App permissions
* Uninstall the third-party Apps
* Clear the cache of the Apps and more

Battery

* Display the remaining battery power as a percentage
* Enable/disable **Battery percentage** and **Battery Manager**
* Set **Power saving optimization**
* Manage the battery optimization for apps
* Check the detailed battery settings for Apps

Display

* Adjust the screen brightness
* Adjust the font size and display size
* Set a screen saver
* Change the wallpaper
* Adjust the time of entering the **Sleep Mode** and more

Scheduled power on/off

* Set the time and days of the week for the tablet to automatically turn on/off

Navigation bar

* Show or hide the navigation bar
* Select a combination of navigation buttons from the four options provided

Audio profiles

* Select audio profiles from **General**, **Silent** and **Outdoor**
* Set the volumes for ring, notification, media and alarm

Storage

* View and manage your storage space

Security & location

* Set screen lock pattern, e.g. Password, PIN, Swipe etc.

* Set the **Lock screen preferences**
* Turn on/off the location services for specific Apps.
* Set to show/hide the password when input a password. and more

Accounts

* Add and manage the user accounts on your tablet

Accessibility

* For vision and hearing impaired users, manage settings for **Screen readers**, **Display**, and more

Digital Wellbeing & parental controls

* Check your app usage based on **Screen time**, **Notifications received**, or **Times opened** from **Dashboard**
* Set a schedule for **Wind Down** and switch on the setting you prefer
* Manage the related notification settings to reduce interruptions.
* Set up **Parental controls** to help your kids balance their screen time

Google

* Set the preferences for Google™ related services

System

* Check the detailed information about the tablet
* Set Language
  Tap **Languages & input** > **Languages** > **Add a language** to add your language. After adding, hold and slide the to the top to change the language.
* Turn on/off the quick access to the camera.
* Set the date and time
* Turn on/off the **Back up to Google Drive**
* Restore factory setting
  Tap **Advanced** > **Reset options** > **Erase all data (factory reset)** to restore the factory setting

NETWORK CONNECTION

Launch the App **Settings** or long press the Wifi/Bluetooth icon in **Quick Settings**.

Wifi Connection

1. Tap **Network & internet** and turn on the **Wifi**. All the Wifi connections available will be listed.
2. Select your Wifi and input the correct password.

Bluetooth Pairing

Please turn on the **Bluetooth** on your bluetooth device firstly.

1. Go to **Connected devices** > **Connection preferences** > **Bluetooth** to turn on the bluetooth on your tablet.
2. Tap **+Pair new device** to enter the scanning interface. Devices available will be displayed after a few seconds.
3. Tap the desired device to get a paring code and click **PAIR** on both devices. The automatic connection is applied to some devices.

APP MANAGEMENT

App Download and Installation

1. Tap and open **Play Store** on the Home Screen.
2. Log into your google account, then search and download the App you need.

App Management

Move the App
Tap and hold the App, then slide it to a desired screen.

Remove the App from the Home screen
Touch and hold the App, then slide to **X Remove** to remove it from your Home Screen.

Uninstall the App
Touch and hold the App, then slide to the **Uninstall** to uninstall the App.

Clear the Cache of the App
1. Go to **Settings** > **Apps & notifications**.
2. Select an **App** > **Storage** > **CLEAR CACHE** to clear the cache.

INTERNET NAVIGATION

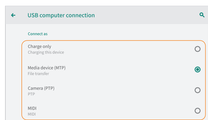
Please make sure the tablet is connected to a working Wifi network before navigating the Internet.
You may use the pre-installed Chrome browser or use another browser downloaded on the **Play Store**.

MULTIMEDIA

Connecting to a Computer

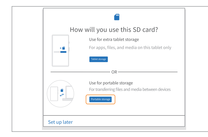
1. Connect your tablet to the computer with a Type-C cable.
2. **Media device(MTP)** is the default setting. Go to your computer and find your tablet ASUR-101 to transfer files between your tablet and computer.

Tips:
Go to **Quick Settings**, tap **Android System** - **USB file transfer turned on** > **Tap for more options** > **USB computer connection** to select the option preferred.
1. Select **Charge Only** to charge your tablet.
2. Select **Camera(PTP)** to transfer photos between the devices.
3. Select **MIDI** to play MIDI Instruments on the tablet.



Connecting to an External Device

1. Install a memory card with the capacity up to 128G and go to **Quick Settings**.
2. Tap **SET UP**.
3. Set the memory card as a portable storage by selecting **Portable storage**. Enter memory card storage to move files between the card and tablet.



SPECIFICATION

Size	10.1	Connection	WIF
Chipset	SC7731E	CPU	Quad core 1.3GHz
Display/ Resolution	IPS 800*1280	RAM / Storage	2GB / 32GB
Front-facing Camera	2MP	Network	802.11 b/g/n/ BT4.2
Rear Camera	8MP	Power Supply	DC 5V/2A
Battery	6000mAh	Touch	Multi-touch
Operating System	Android™ 10	Ports	DC 5V 2A micro USB

TROUBLESHOOTING

Q1. The tablet doesn't power on.
* Reboot your tablet after charging for more than 30 minutes.
* Press the power button to check if the tablet is in the **Sleep Mode**.
* Press and hold the power button for 10s to reboot it.
* Press the **Reset** button with a pin to reboot the tablet.

Q2. The tablet doesn't charge.
* Make sure the USB cable is properly plugged into the charging port.
* Try another compatible USB cable and adapter.

Q3. Error message occurs during the operation.
* Uninstall the App with the error message, then download and install again.
* Press the **Reset** button with a pin to power off the tablet.

Q4. The tablet cannot be detected by the computer.
* Make sure the tablet is powered on.
* Try another USB cable.
* Try another USB port on the computer.
* Instead of **Charge only**, choose **Media device(MTP)** or **Camera(PTP)** when connecting the tablet to the computer.

Q5. The tablet cannot connect to the WIFI.
* Make sure the **Wifi** in your tablet is **ON**.
* Make sure you input the correct password when connecting the Wifi.
* Restart the router.
* Make sure there is no filter setting or device connection limitation in the setting of the router.
* Forget the current Wifi, reset the router and connect the Wifi again.

Q6. The storage space of the tablet is not enough.
* Delete the Apps you don't use.
* Clear the cache of the Apps regularly.
* Install a memory card to expand the storage.

Q7. The screen is unresponsive.
* Check if the screen is dusty or greasy. If yes, please gently wipe the screen with a cloth to clean it.

Q8. The font size is too small to read.
* Please go to **Settings** > **Display** > **Advanced** > **Font Size** to adjust the text size.

Q9. Can the tablet support OTG function?
* Yes, but an extra OTG cable is required. You can connect the mouse or a USB drive through the cable then.

CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

The symbol indicates DC voltage

RECYCLING

This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment.

This product can be used across EU member states.