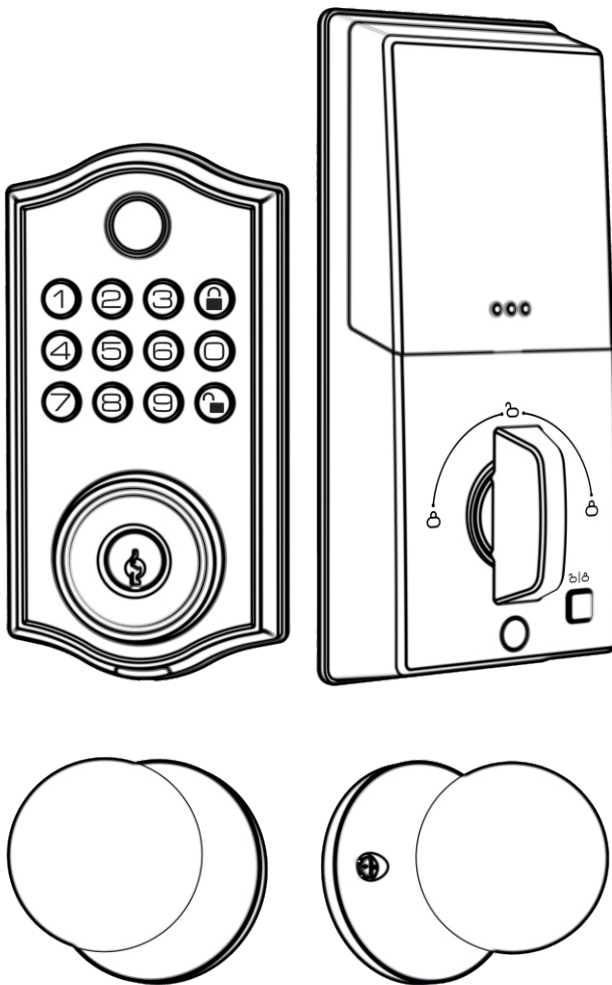


Phillipsa

Smart Door Lock Set



USER MANUAL

⌘ Please Read the Instructions Carefully Before Use ⌘

CUSTOMER SUPPORT

Warranty and Service: We provide an extended 1-year warranty and life time customer support for the Dhilldsa Smart Door Lock Set.

Claim Warranty: Please send your Amazon order number to our customer service email: 389160879@qq.com, we will register your warranty as soon as possible.

Should you meet with any issues, please contact our customer service team immediately to initiate a warranty claim. Our customer service representatives will contact you within 24 hours with an appropriate solution.

Customer service email address: 389160879@qq.com

Thank you again for choosing Dhilldsa Smart Door Lock Set.

CONTENT

■ PRODUCT DETAILS	01
■ INSTALL SMART LOCK	05
■ INSTALL DOOR KNOB SET	10
■ OPERATION INSTRUCTIONS	13
■ APP INSTRUCTIONS	15
■ TROUBLESHOOTING	24
■ FAQ	25
■ WARRANTY & CUSTOMER SUPPORT	26

PRODUCT DETAILS

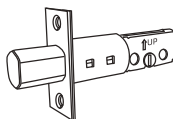
(1) Package Content (Smart Lock Set)



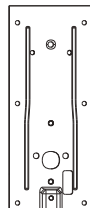
Front Panel



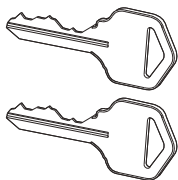
Back Panel



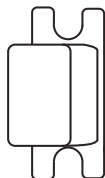
Deadbolt



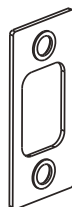
Mounting Plate



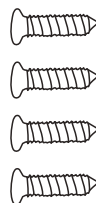
Keys



Long Strike Cover



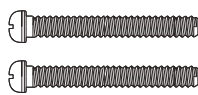
Strike Plate



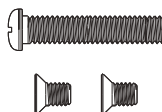
Bolt/Strike Screws



Short Mounting Plate
Screws (35mm <door
thickness <45mm)



Long Mounting Plate
Screws (45mm <door
thickness <55mm)



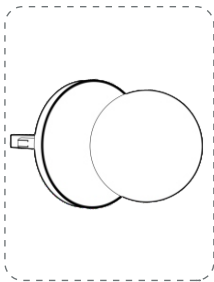
Back Panel Screws



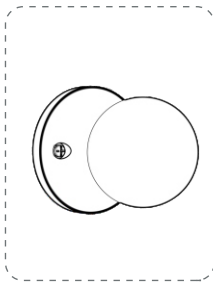
Back Panel Screw Cap

PRODUCT DETAILS

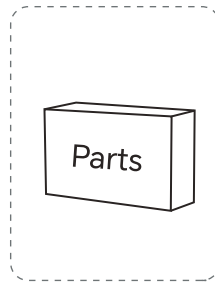
(1) Package Content (Handle Lock Set)



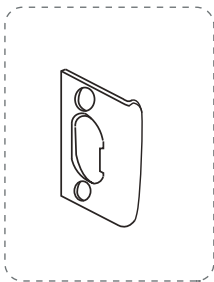
Front Handle



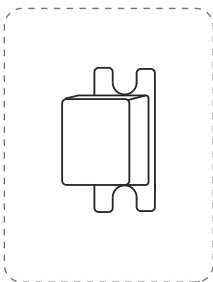
Interior Handle



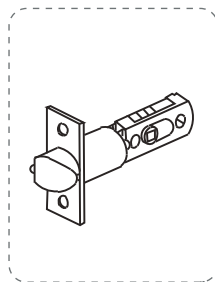
Accessory Box



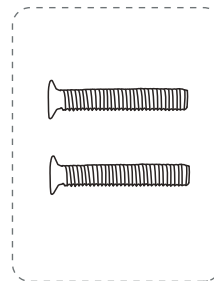
D-shape Strike



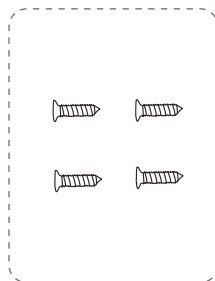
Short Strike Cover



Latch Bolt



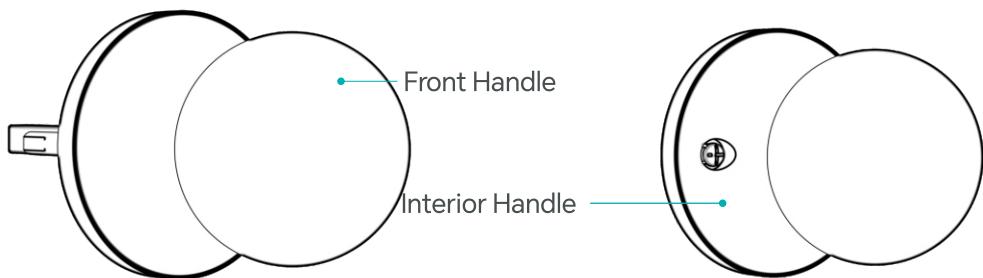
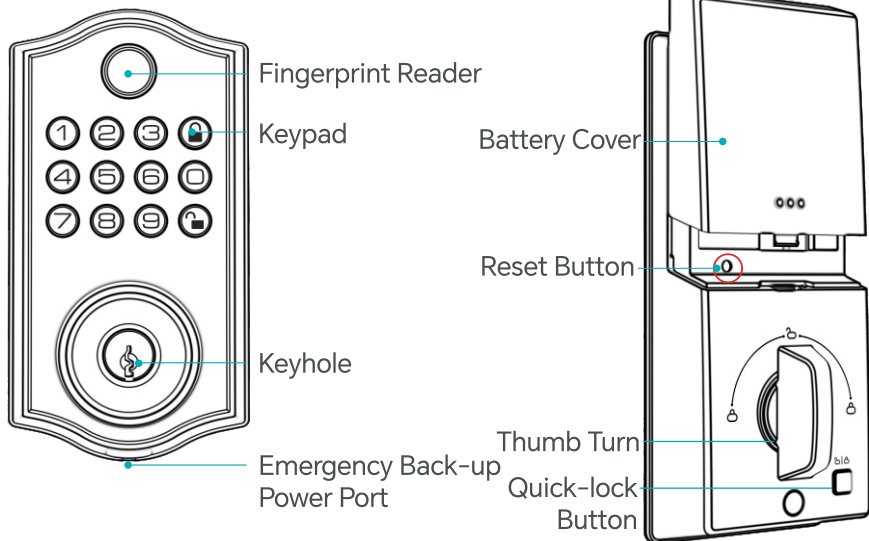
Upper Handle Screw



Bolt/Strike Screws

PRODUCT DETAILS

(2) Product Overview



PRODUCT DETAILS

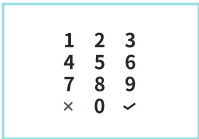
(3) Product Specifications

Material	Zinc Alloy
Wireless Connectivity	Bluetooth 4.2
Power Supply	4 AA batteries (not included)
Working Temperature	-4°F ~ 122°F
Working Humidity	0% ~ 95%
Protection Rating	IP65 (Front panel)
Password Storage Capacity	50
Fingerprint Storage Capacity	50
APP Password Capacity	No limits
Deadbolt Cycle Life	250,000 times

(4) Product Features



Fingerprint



Password



APP



Key



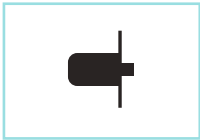
E-Key



Auto-lock



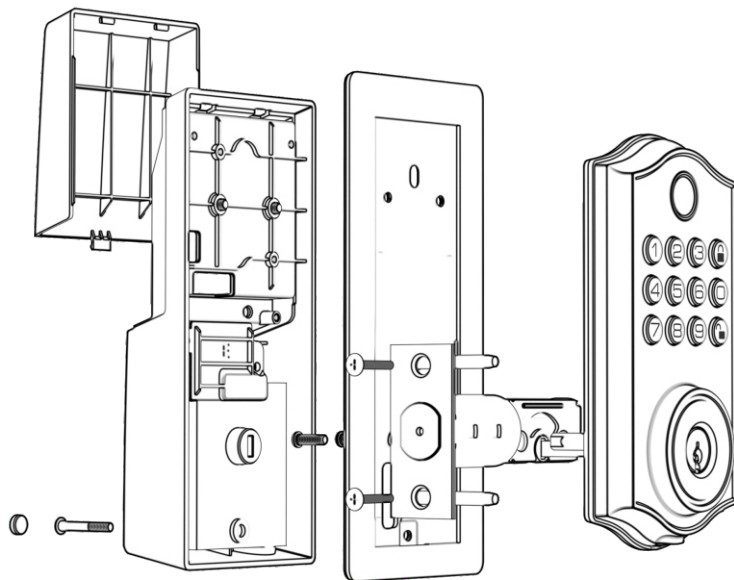
Low battery alert



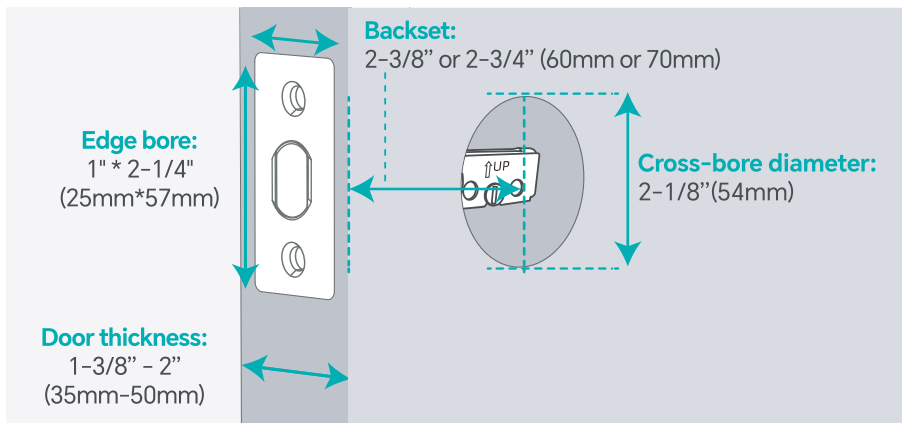
Standard cylinder

INSTALL SMART LOCK

(1) Installation Overview



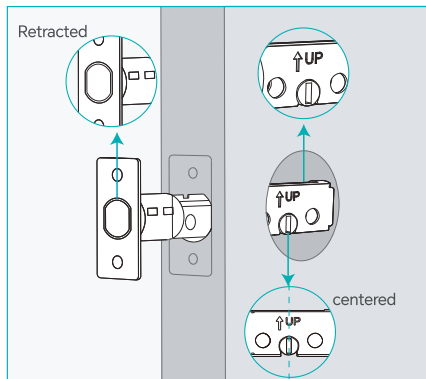
(2) Check Door Measurement



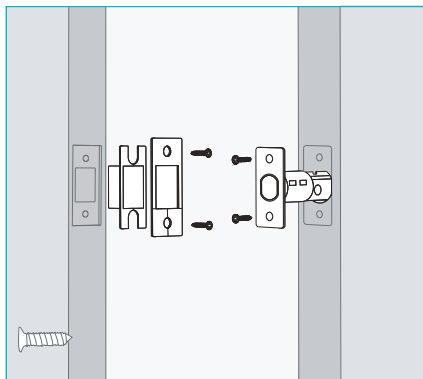
Note: Please refer to the template to drill holes if your doors come with no pre-drilled holes

INSTALL SMART LOCK

(3) Install Deadbolt and Strike Plate

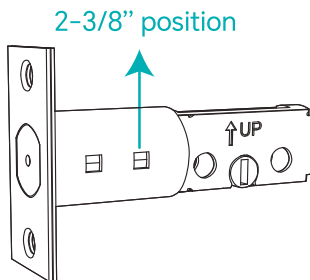
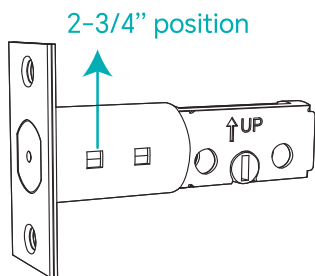


A. Insert the deadbolt. Make sure the spindle slot is centered at the cross bore. Bolt must be retracted (unlocked) and the "UP" is upward placed.



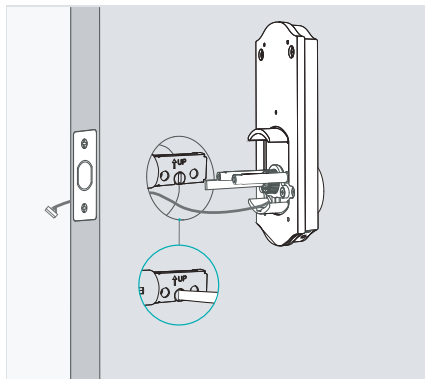
B. Use the related screws to secure.

Note: The default deadbolt length is 2-3/8", If the spindle slot is not centered, twist the deadbolt and extend it to 2-3/4", then twist back to place.

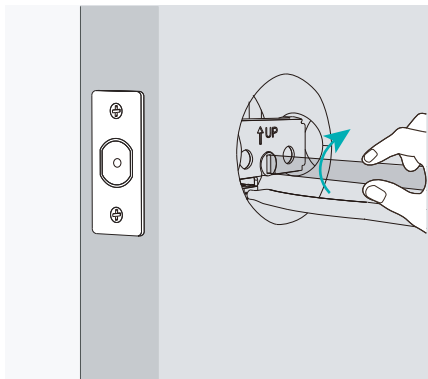


INSTALL SMART LOCK

(4) Install the Front Panel



A. Route the IC wire through the door from under the deadbolt.

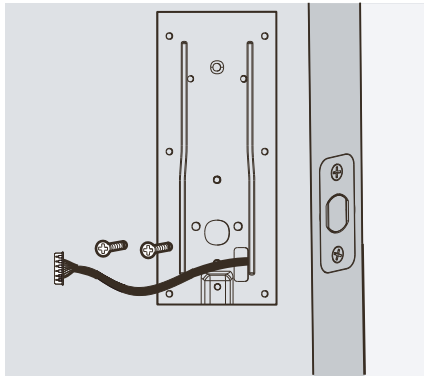


B. Insert the spindle through the bolt slot and test if the bolt responds when rolling the spindle.

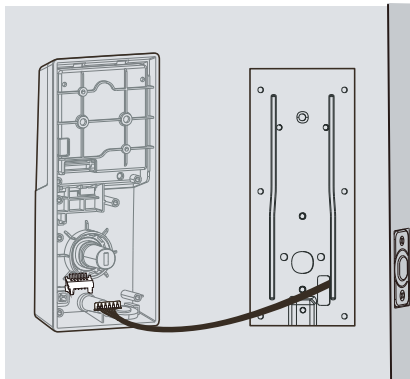
Note: When install, make sure the deadbolt is retracted and do not insert the key.

INSTALL SMART LOCK

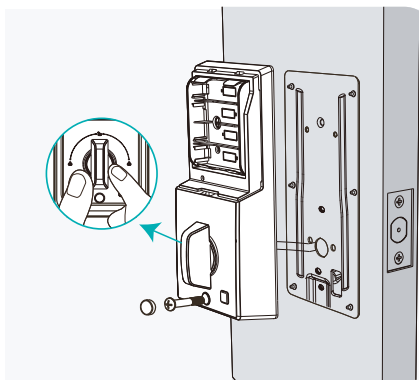
(5) Install the Back Panel



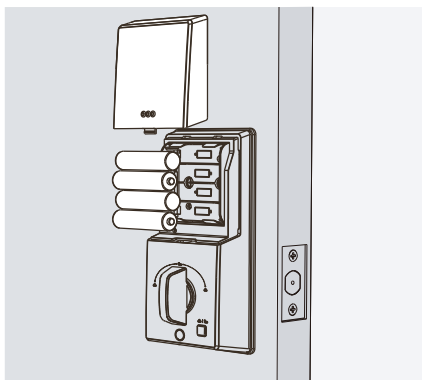
A. Route the IC wire through the hole on the bottom of the mounting plate. Secure the mounting plate with screws.



B. Connect the IC wire to the connector and store the wire behind the mounting plate.



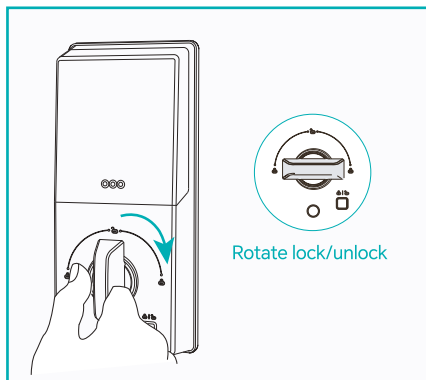
A. Install the back panel, make sure the thumb turn is in unlock position, and secure it with screws.



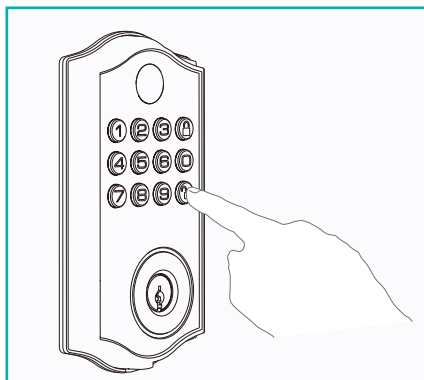
B. Install the batteries and cover.

INSTALL SMART LOCK

(6) Test Before Use



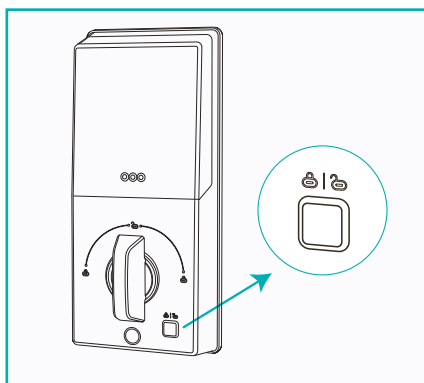
1. Turn the thumb turn to lock/unlock.



2. Enter default user code 123456 and unlock key to check user code unlock function.



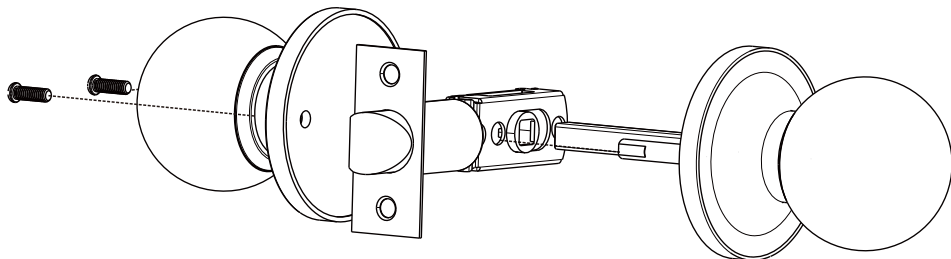
3. Use any fingerprint to check the fingerprint unlock function.



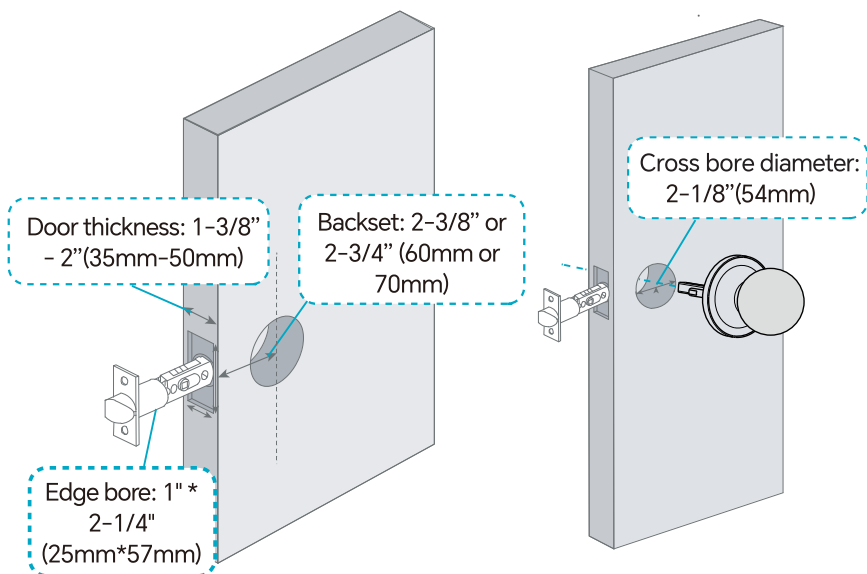
4. Press the Quick-lock button to lock/unlock.

INSTALL HANDLE SET

(1) Installation Overview

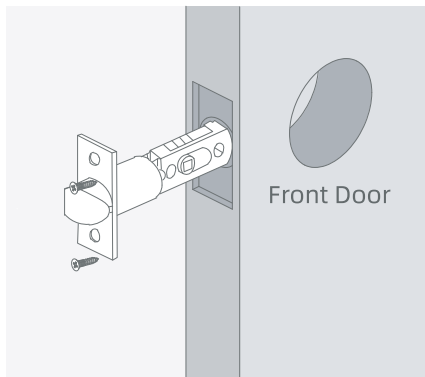


(2) Check Door Dimension and Drill Holes

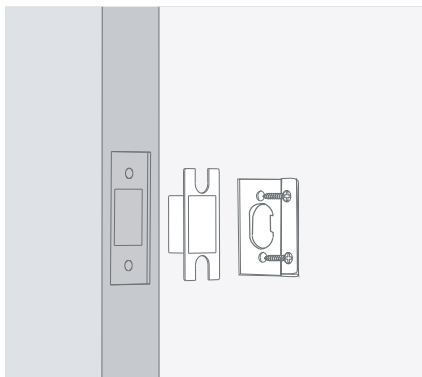


INSTALL HANDLE SET

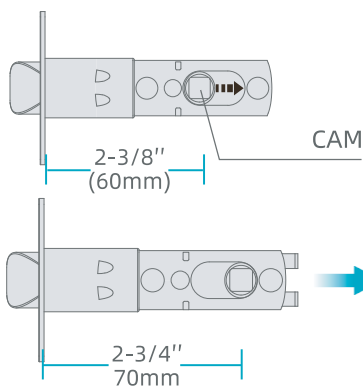
(3) Install Latch bolt and Strike Plate



A. Insert the latch. Make sure the cam(spindle slot) is centered at the cross bore.



B. Use the related screws to secure.



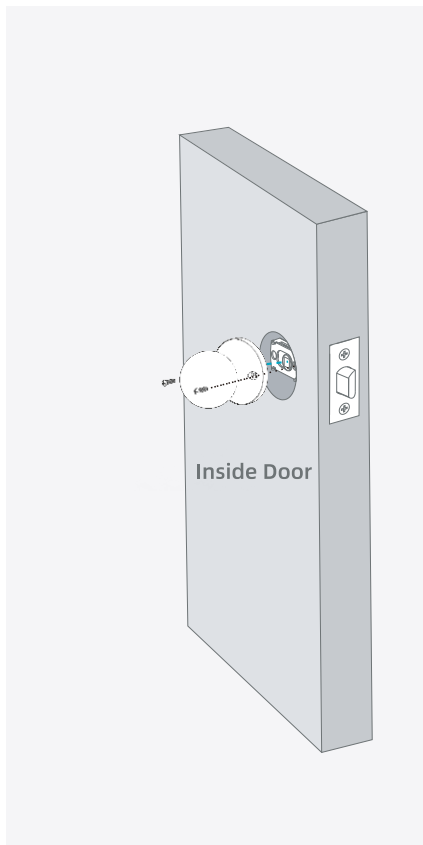
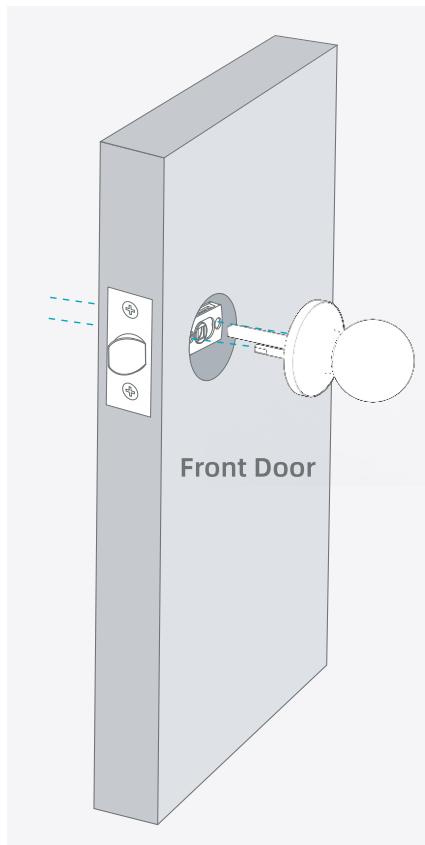
 ✓
CORRECT

 ✗
INCORRECT

Note: The default latch bolt length is 2-3/8", If the cam is not centered in the cross bore, extend it to 2-3/4". Also, make sure the cam is horizontally placed

INSTALL HANDLE SET

(4) Install the Door Handle



- A.** Install the front handle and interior handle, and make sure the spindle is positioned correctly through the cam.
- B.** Fix the handle set with the relevant screws.

OPERATION INSTRUCTIONS

(1) Reset the Lock

Press and hold the reset button until hearing 6 beeps, and the factory settings are restored successfully. All passwords and fingerprints will be removed and Bluetooth pairing will be reset.

(2) Add the First Administrator Password

A. Press the reset button, the lock will prompt "Add administrator, please enter a new password"

B. Enter a 6 to 10 digits password, then press "🔑" to confirm, lock prompts "Please enter the new password again"

C. Enter the password again and press "🔑" to confirm, if the password is input correctly, the lock will prompt "Added successfully, number 000" with green light on, and the administrator is added. If you heard 3 beeps with the red light on, the operation failed and you need to repeat these steps.

Note: You can add up to 3 administrator passwords or fingerprints, and the first 3 passwords or fingerprints added will be set as the administrator access and can be used to verify admin when add new users.

OPERATION INSTRUCTIONS

(3) Add a User

A. Press the reset button, the lock prompts "Add a user, authentication administrator "

B. Enter the previously added administrator passwords or fingerprints, the lock will prompt "Add a user/administrator, please enter fingerprint or password"

C. Enter a new password or a new fingerprint. Enter password and press "🔒" to confirm twice, or enter a fingerprint 5 times, lock prompts "Added successfully, number xxx"

Note: You can add up to 50 passwords and 50 fingerprints to the lock

(4) Volume setting

Press "333" and "🔒" to set the voice broadcasting volume. You can set the volume at small, medium, and large 3 levels.

(5) Auto-lock Setting

Press "777" and "🔒", and verify your administrator password to activate or deactivate the auto-lock setting.

(6) Passage Mode

Press the "78" and "🔒" to activate the passage mode within 5 seconds after unlocking. In this mode, the lock will stay unlocked until the next motor-driven lock/unlock. (Thumb turn lock/unlock would not opt out passage mode.)

APP INSTRUCTIONS

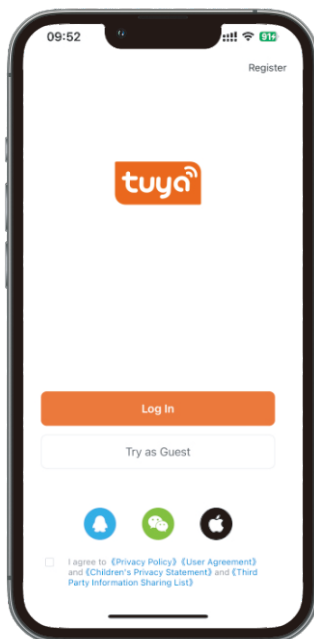
(1) Download the App

Download tuya App from the App Store (IOS devices) or Google Play (Android devices)



(2) Sign up the account

Create your account and follow the set up instructions in the tuya app



APP INSTRUCTIONS

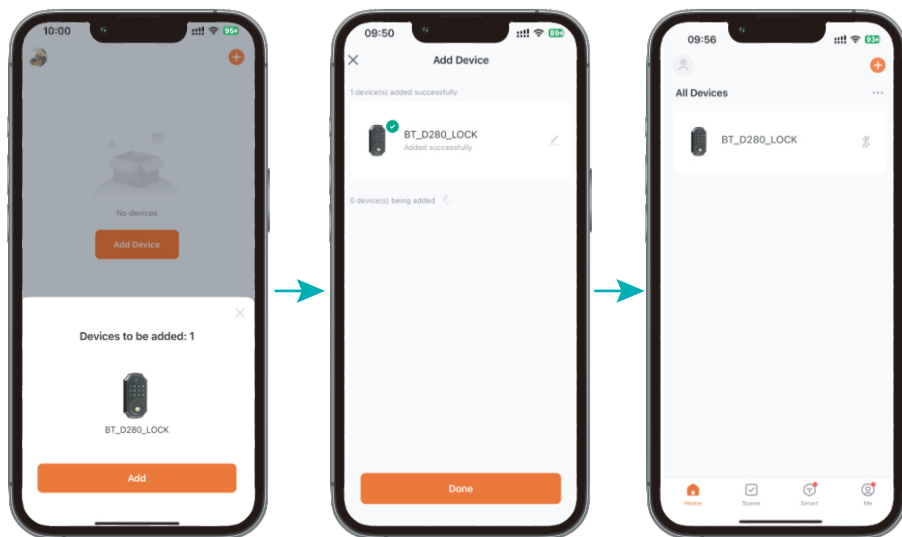
(3) Add the Lock to Your APP

A. Before connecting to the APP, the door lock needs to be factory reset.

How to reset the Lock: Press and hold the reset button until hearing 6 beeps, and the factory settings are restored successfully.

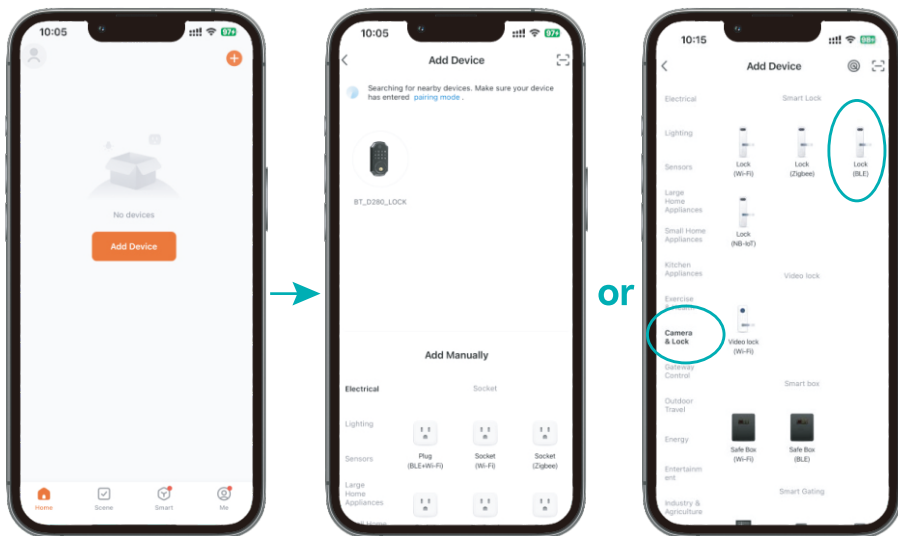
B. Take out your phone, turn on Bluetooth, and start pairing the door lock.

C. The app will automatically pop up after detecting the door lock device. Click "add" and the lock prompts "Operation succeeded", then you've successfully connected the lock to your APP



APP INSTRUCTIONS

If the lock does not pop up or the device is not detected, click "Add Device" and add the lock on the next page. You can also add it manually by searching the directory.



APP INSTRUCTIONS

(4) APP Lock/Unlock

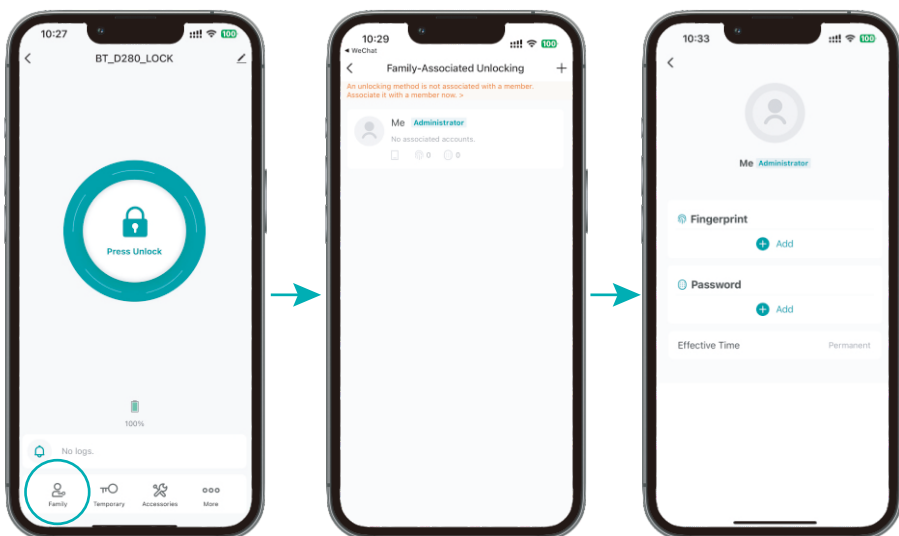
Press and hold the button to lock or unlock (require Bluetooth connectivity).



APP INSTRUCTIONS

(5) Manage Password and Fingerprint on APP

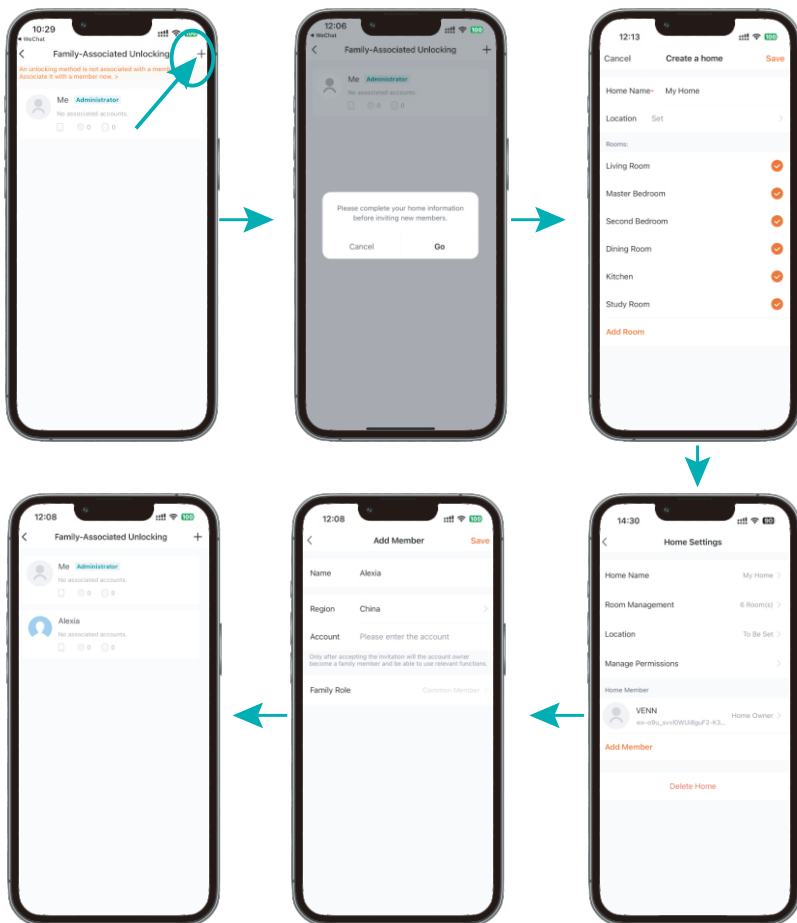
Click "Family", select a family member, and add a password or fingerprint for that member. You can also sync the password and fingerprint set on the lock to the APP, and assign it to a member or delete it.



APP INSTRUCTIONS

(6) Add a Family Member

Click “+” to add a family member on the Family page. You may need to complete your home profile before adding a new family member. Follow the instructions to complete home setup and create your home profile. You can then manage family members' access on this page.

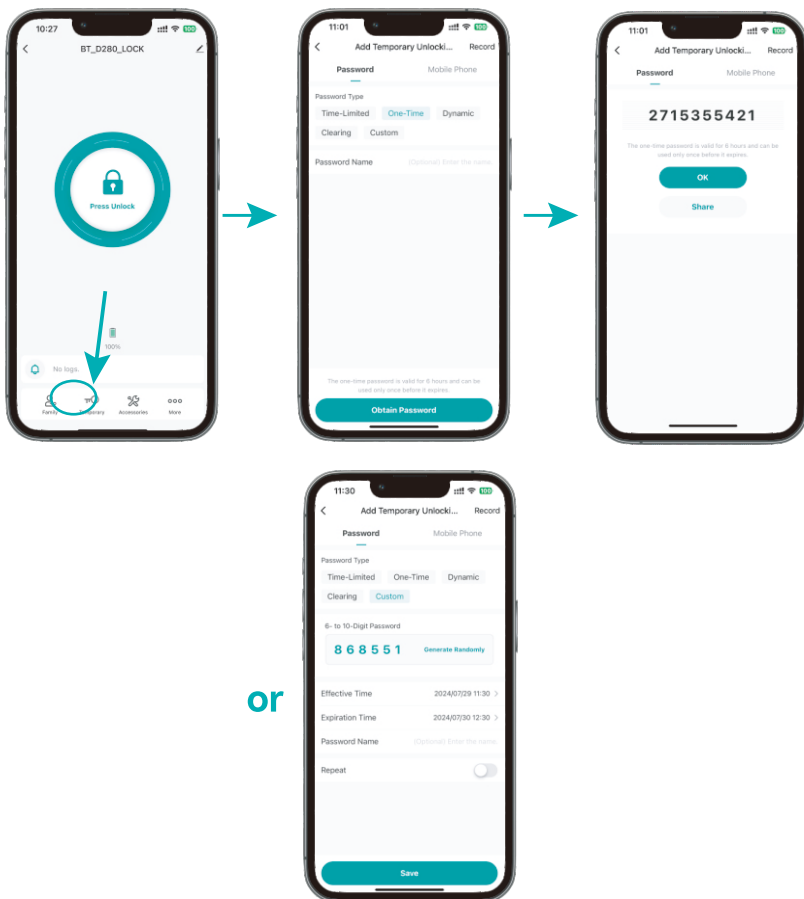


APP INSTRUCTIONS

(7) Manage Temporary Passwords

Click "Temporary", select the temporary password type you want and create it. You can also set an expiration time for different types of temporary passwords.

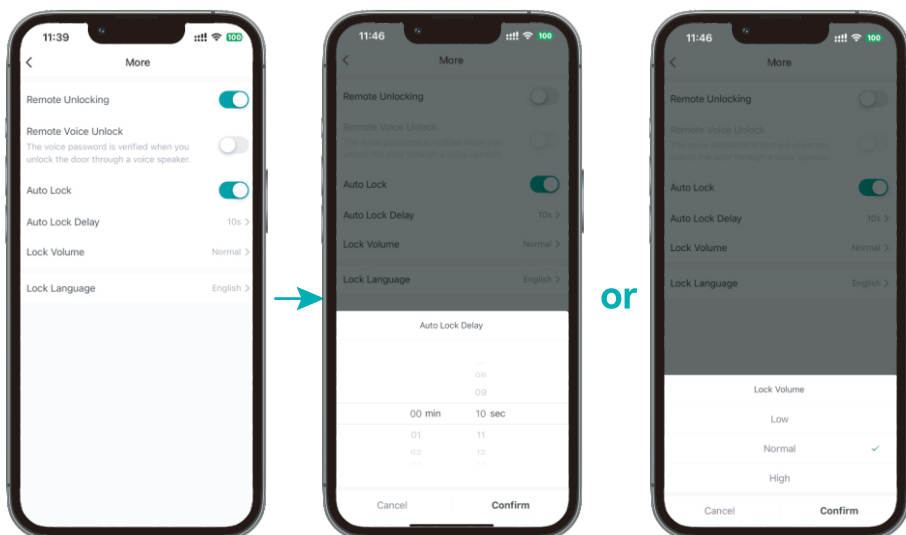
Note: Temporary password does not require Bluetooth connection.



APP INSTRUCTIONS

(8) More Settings

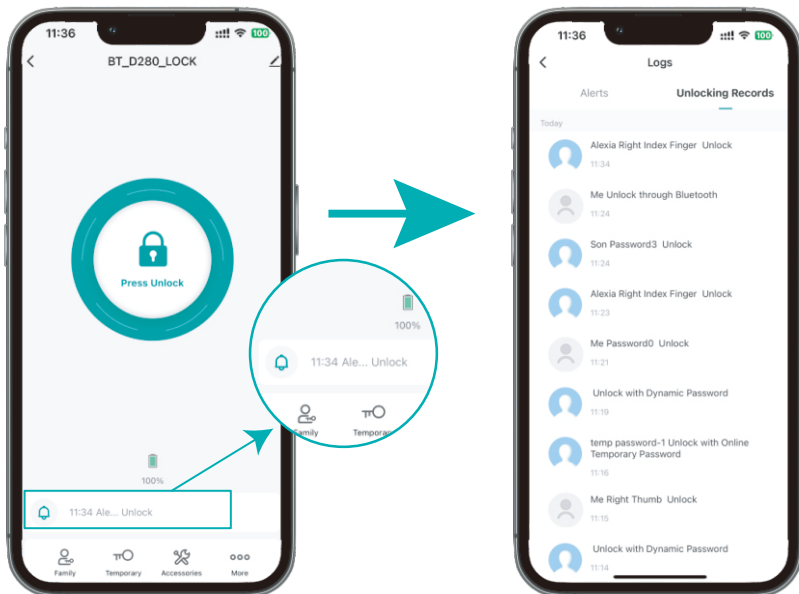
Click "More" on the homepage to turn on/off the Auto-lock setting and set the voice broadcast volume. You can set the auto-lock countdown from 1 second to 30 minutes and set the volume at low, normal, or high level.



APP INSTRUCTIONS

(9) Check Unlocking Records

Click the log bar on the homepage to check the alerts and unlocking events.



TROUBLESHOOTING

Fingerprints is not sensitive and seldom works	A. Delete your fingerprint and add it again. B. Place your fingertip fully on the fingerprint reader to increase the contact area so that it can collect more complete fingerprint information.
Cannot pair the lock with APP	A. Make sure your phone is within the Bluetooth coverage. B. The lock can only be paired with one Bluetooth device, if it is already paired with a device, please delete the lock from that device or reset the lock and pair it again with your device.
Cannot control the lock with my APP	A. Make sure your phone is within the lock Bluetooth coverage. B. Resetting the lock will delete all paired devices, please delete the lock from your APP and pair the lock with your APP again.
Keypad does not respond	A. Check if the batteries are dead. B. Check if the IC wire is connected correctly.
Lock cannot work normally unless with a key	Reinstall the lock, making sure the key was not inserted during installation and the deadbolt is retracted and positioned upward.

FAQ

Q Can I use the APP to remotely open the door for my neighbor?

- A** No, you cannot open the door directly outside the Bluetooth coverage. However, the temporary password does not require Bluetooth connection or network, so you can send him a one-time password to open the door.
-

Q Does this lock support WIFI connection?

- A** No, this lock set does not support WIFI connection.
-

Q How to delete a password?

- A** For a family member password, you can delete it on the Family member page on tuyu APP.

For a temporary password that is still effective, you can click the Record button in the upright corner of the temporary password page, then select the password and delete. You can also set a Clearing code for the password type on the temporary password page and enter it into the lock keypad to delete it. The lock will have voice prompts after successful deletion.

Q How to unlock if battery runs out?

- A** This lock equips a Type-C back-up charge port at the bottom of the front panel. You can use any Type-C power source to power the lock and activate the keypad.
-

Q How to set the auto-lock time?

- A** You can set the auto-lock countdown on the More Settings page of the Tuyu app. The countdown time can be set from 1 second to 30 minutes, or you can turn off the function directly.
-

Q How to make my family members control the lock via APP?

- A** They need to download the tuyu APP and sign in their account first. Then admin runs tuyu APP > Me > Home Management > Select your home > Add Member > Share Invitation Code. Your family member can enter this code to join the family and control the lock using the APP.

WARRANTY & CUSTOMER SUPPORT

Warranty and Service: We provide an extended 1-year warranty and life time customer support for the Dhilldsa Smart Door Lock Set.

Claim Warranty: Please send your Amazon order number to our customer service email: 389160879@qq.com, we will register your warranty as soon as possible.

Should you meet with any issues, please contact our customer service team immediately to initiate a warranty claim. Our customer service representatives will contact you within 24 hours with an appropriate solution.

Customer service email address: 389160879@qq.com

Thank you again for choosing Dhilldsa Smart Door Lock Set.

■ FCC Statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

■ Warnings:

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

■ Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- (1) Reorient or relocate the receiving antenna.
- (2) Increase the separation between the equipment and receiver.
- (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- (4) Consult the dealer or an experienced radio/TV technician for help.



MADE IN CHINA